

CHANGES TO CORE SURVEY AND WELLBEING MODULE

PEOPLE MATTER SURVEY 2018

The core survey and wellbeing module have been significantly reduced to make them easier and quicker for employees to complete. These changes have been made following organisation feedback and survey analysis that indicated that the survey was too long.

The other five modules, which are already concise, remain unchanged.

The shortening of the survey has focussed on reducing duplication, redundancy and overly general or difficult questions, and has been informed by extensive statistical analysis to ensure survey reliability and review by our research partner ORIMA.

The survey should now take between 10 and 20 minutes to complete.

CHANGES TO CORE SURVEY

Part 1 – Promotion of organisational policies and processes

DELETED WHOLE SECTION - Q1(a) moved to your experience section made into a standalone question

In the last 12 months, have you seen or heard any communication/information from your organisation about the following (if you think that your organisation does not have particular processes or policies, please select N/A (not applicable)):

	Yes	No	N/A
The Code of Conduct for Victorian public sector employees	□ ₁	\square_2	
The Public Sector Values	□ 1	\square_2	
My organisation's values (if different from the public sector values)	□ 1	\square_2	\square_3
My organisation's processes for reporting improper employee conduct	□ 1	\square_2	\square_3
My organisation's processes in place to support the <i>Protected Disclosures Act (2012)</i>	□1	\square_2	\square_3
My organisation's policy regarding the giving and receiving of gifts or benefits	□ 1	\square_2	\square_3
My organisation's policies and procedures to assist employees avoid conflicts of interest	□ 1	\square_2	\square_3
The Charter of Human Rights and Responsibilities		\square_2	

Part 1 – Workplace behaviours

DELETED QUESTIONS	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
1. You and your job					
I believe the work that I do is important	□ 1	\square_2	\square_3	\square_4	□ ₅
My job gives me the opportunity to work on the tasks I do best	\square_1	\square_2	\square_3	\square_4	\square_5
I clearly understand what I am expected to do in this job	□ 1	\square_2	\square_3	\square_4	\square_5



DELETED QUESTIONS	Strongly Disagree	Disagr	00	her Agree Disagree	Agree	Strongly Agree
In my organisation, there are opportunities for me to develop my skills and knowledge	□ 1	\square_2		Пз	\square_4	\square_5
I understand how the <i>Charter of Human Rights and</i> Responsibilities affects me as an employee	□ 1	\square_2		Пз	<u></u> 4	□ ₅
DELETED QUESTIONS	Strong		Neith ree Agree		ree Stro	
	Disagre	e Blodg	Disag		Agı	ree Know
Your workgroup						
In my workgroup, work is undertaken using best practice approaches	\Box_1		2	3 [□ ₄ □	□ ₅ □ ₆
I have a clear understanding of how my workgroup's role contributes to my organisation's stated outcomes	□ ₁		2 🔲 3	в [1 4 C]5
CHANGED TO "MY ORGANISATIONS VALUES" QUESTION (HEALTH SERVICES ONLY)	Strong Disagre		Neith ree Agree Disag	nor Ag	ree Stro	
Your manager						
My manager encourages behaviours that are consistent with the public sector values	□1		2	з []4 [□ ₅ □ ₆
			NI - 141			
DELETED QUESTIONS	Strong Disagre		Neith ree Agree Disag	nor Ag	ree Stro Agı	
Senior managers						
In times of change, senior managers provide sufficient information about the purpose of the change	□ 1		2	3 [] 4 [] ₅
Communications about change from senior managers are timely	e □ ₁		2	з []4 [J ₅
CHANGED TO "MY ORGANISATIONS VALUES" QUESTION (HEALTH SERVICES ONLY)	Strong Disagre		Neith ree Agree Disag	nor Ag	ree Stro Agı	ngly Don't ree Know
Senior managers						
Senior managers model the public sector values	\Box_1		2	з [] 4 [] ₅ □ 6
DELETED QUESTIONS	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Don't Know
2. Your organisation			Disagree			
My organisation provides high quality services to the Victorian community	□ ₁	\square_2	\square_3	□ 4	□ ₅	\Box_6
In my organisation, behaviour consistent with the public sector values is acknowledged	□ 1	\square_2	Пз	□ 4	\square_5	\square_6
In my organisation, employees are recruited on the basis of merit	□1	\square_2	\square_3	\square_4	□ ₅	\Box_6
In my organisation, avoiding conflict of interest is seen as important	\square_1	\square_2	\square_3	\square_4	\square_5	\square_6
In my organisation, behaving impartially is seen as important	\square_1	\square_2	\square_3	□ ₄	\square_5	\square_6
In my organisation, there are clear procedures and processes for resolving grievances		\square_2	\square_3	<u></u> 4	□ ₅	\square_6
Equal Employment Opportunity is provided in my organisation	□ 1	\square_2	\square_3	□ 4	\square_5	\square_6

DELETED QUESTIONS	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Don't Know
My organisation is committed to creating a diverse workforce (e.g. age, sex, gender, disability,		\square_2		□ 4	\square_5	□ ₆
cultural background) I rarely think about leaving this organisation		\square_2				
	<u> </u>	2	3	4	<u> </u>	
DELETED QUESTIONS	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Don't Know
3. Working in the Public Service						
I am proud to work in the Victorian Public Service	\square_1	\square_2	Пз	\square_4	\square_5	
I am committed to working in the Victorian Public Service for much of my career	□ 1	\square_2	Пз	□ 4	□ ₅	
I would recommend the Victorian Public Service as a good place to work	□ 1	□ ₂	Пз	□ 4	□ 5	
Part 3 – Engagement and Job Sati	sfaction	on				
DELETED QUESTIONS	Ve Dissat		ssatisfied Sat	Neither isfied nor ssatisfied	Satisfied	Very Satisfied
Satisfaction						
Frequency of feedback provided]1	\square_2	\square_3	\square_4	□ ₅
Level of autonomy in my job]1	\square_2	\square_3	<u></u> 4	
Chance to be creative/ innovative]1	\square_2	\square_3	\square_4	\square_5
Considering everything, how would you rate your overall satisfaction with your organisation as an employer?]1	\square_2	\square_3	\square_4	\square_5
Part 4 – Your experiences						
Please indicate which of the following you have exp	perienced	within yo	ur organisa	tion in the	e last 12 m	onths.
CHANGE - WAS IN PART 1 Promotion of organisa	itional poli	cies and	processes			
Code of conduct				Yes	١	lo
In the last 12 months, have you seen or heard any commyour organisation about the Code of Conduct for Viceemployees?			n from	□ 1]2
Part 5 – Information about you						
CHANGED TO QUESTION ON GENDER						
Sex/ Gender						
☐₁ Female ☐₂ Male ☐₃ Transgender or gender	der diverse	□ ₄ Inte	rsex □₅ Pr	efer not to	say	
CHANGED WITH UPDATED DEFINITION						
Do you have any sort of disability that restricts you in per	rforming		□₁ Yes		□ ₂ No	
everyday activities and which is long-term (lasting six more)? (For example, if you have a loss of sight that makes newsprint, even when wearing corrective lenses; or a lo even when wearing hearing aids; or mobility problems; or any other physical, intellectual, psychiatric or psychological	it difficult to ss of hearin chronic or re	o read ord	ected			

NEW QUESTION GROUP, ONLY ASKED OF PEOPLE WITH DISABILITY Have you identified as a person with disability within your organisation e.g. to your manager or to human resources staff? □₁ Yes \square_2 No \square_3 Prefer not to say Which statement most accurately reflects your decision not to identify as a person with disability within your organisation? □₁ I do not require any adjustments to be made to perform my role \square_2 My disability does not impact on my ability to perform my role □₃ I feel that if I identify as a person with disability this will reflect negatively on me ☐₄ Other (please specify_ Do you require reasonable adjustment(s) to your workplace? Adjustments allow employees to work safely and effectively. They can include adjustments to working hours, regular breaks or non-standard equipment (e.g. standing desk, screen reader, vertical mouse, Auslan interpreter, accessible lift, lighting, ramps). □₁ Yes \square_2 No (Go to Q.7) \square_1 Prefer not to say (Go to Q.7) Have you requested adjustments to your workplace? \square_2 No (Go to Q.7) __₁ Yes What was your experience with adjustment(s)? ☐₁ The adjustments I needed were made and the process was satisfactory ☐2 The adjustments I needed were made but the process was unsatisfactory □₃ The adjustments I needed were not made **CHANGED - NEW RESPONSE OPTIONS** Please select the term that best describes your sexual orientation ☐1 Heterosexual/opposite or other sex attracted 2 Same sex attracted, identify as female ☐₃ Same sex attracted, identify as male ☐₄ Bisexual ☐₆ Prefer not to say **NEW QUESTION** Have you ever served in the Australian Defence Force (permanent or reservist)? □₁ Yes \square_2 No \square_3 Prefer not to say **About your work CHANGED - NEW RESPONSE OPTIONS** What is your gross annual salary (non-executive) or total annual remuneration package (executive)? (Convert to full time equivalent if part time or on a 48/52 type arrangement) \square_7 \$85,000- \$94,999 \square_8 \$95,000- \$104,999 \square_9 \$105,000- \$114,999 ☐₁ Less than \$35,000 \square_2 \$35,000 - \$44,999 \square_3 \$45,000 - \$54,999 \square_4 \$55,000 - \$64,999 \square_{10} \$115,000- \$124,999 **□**₅ \$65,000 - \$74,999 ₁₁ \$125,000- \$134,999 □₆ \$75,000- \$84,999 □₁₂ \$135,000+

CHANGES TO WELLBEING MODULE

DELETED QUESTIONS

Do you currently have direct team leader/ manageria responsibility for any employee(s)?	al	Yes □₁	No □₂ [Please ; q0]	ogo to [Pi	Not sure 3 ease go to q0]
Please indicate the extent of your agreement with the	e following	statements:			
	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
My organisation provides me with appropriate training and guidance to manage employees		\square_2		<u></u> 4	<u></u> 5
I often have to manage difficult/ problematic employee behaviour			□ ₃	<u></u> 4	<u></u> 5
Managing employees has a negative effect on my other work responsibilities			\square_3	4	5
Managing employees has a negative effect on my personal life (e.g. causing stress)	\square_1	2	Пз	4	5
My organisation has good procedures in place to support team leader/ managers who may experience stress in managing employees			<u></u> 3	<u></u> 4	<u></u> 5
My organisation has good procedures in place to support team leader/ managers managing staff absences	1	2	<u></u> 3	<u></u> 4	<u></u> 5
DELETED QUESTIONS Dealing with clients					
In the past 6 months, have you been directly involve (Client(s) refers to the person(s) you provide advice or se organisation))		•		Yes □1	No [Please go to q0]
Based on your personal experience in dealing with c the following statements:	lients, pleas	se indicate t	he extent of	your agre	ement with
	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
My organisation has appropriate systems and procedures in place to deal with difficult clients			Пз	<u></u> 4	□ ₅
My organisation has good procedures in place to support staff who may experience stress in dealing with clients		2	3	4	<u></u>

DELETED QUESTIONS

Your workgroup					
Please indicate the extent of your agreement with th	e following	statements	<u>:</u>		
	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
My workgroup encourages and supports employees to have a good work/life balance			\square_3	<u></u> 4	<u></u>
Unplanned leave (e.g. sick leave, carer's leave, etc.) is very common in my workgroup		2	Пз	4	5
DELETED QUESTIONS					
Your workload					
Please indicate the extent of your agreement with th	e following	statements	:		
	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
I am often unable to take breaks during work hours due to my workload		\square_2	3	4	5
In times of high workload, my manager provides the support I need to get the job done		2	Пз	<u></u> 4	5
DELETED QUESTIONS					
Dealing with stress					
Please indicate the extent of your agreement with th	e following	statements	:		
	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
I often feel my work is mentally and emotionally draining		\square_2	3	4	5
I often think about taking time out from work		\square_2	\square_3	<u></u> 4	□ 5
I often feel anxious and stressed about the prospect of going in to work		_2	<u></u> 3	<u></u> 4	<u></u> 5
How would you rate your current, overall stress level	in relation t	to persona l	/ non-work-	related st	ress?
☐₁ Nil – not experiencing any non-work-related stress	□₄ Hig	j h			
	□ ₅ Ve	ry high			
☐ ₃ Moderate	□ ₆ Se	vere			

CHANGED QUESTION – NEW RESPONSE OPTIONS

If work-related stress not Nil -

Thinking about your work-related stress, what are options):	the main	causes of st	ress? (Please	select up	to three
☐ ₁ Amount of work	9	Relationship	s with collea	gue/s	
□₂ Time pressure	<u></u>	Relationship	/s with subord	dinate/s	
Work that requires skills and experience you don't have	□ ₁₁		or workplace change of wo		
☐ ₄ Unclear job expectations	□ ₁₂	Incivility, bul	lying or haras	sment	
☐₅ Inflexible working hours	□ ₁₃	Physical env	rironment (e.g	j. seating,	heating,
☐ ₆ Level of support from supervisor	1 ₄	Job security			
\square_{7} Level of support from colleagues	□ ₁₅	Impact of no	n-work relate	d circumst	ances
☐ ₈ Relationship/s with supervisor/s	□ ₁₆	Other [pleas	e specify]		
Please indicate the extent of your agreement with the	-	tatements:	Neither		Strongly
Please indicate the extent of your agreement with the	following s Strongly Disagree	tatements:	Neither Agree nor Disagree	Agree	Strongly Agree
Please indicate the extent of your agreement with the solution of the second se	Strongly Disagree		Agree nor	Agree	• • •
Please indicate the extent of your agreement with the formal large indicate the extent of your agreement with the formal large indicate the extent of your agreement with the formal large indicate the extent of your agreement with the formal large indicate the extent of your agreement with the formal large indicate the extent of your agreement with the formal large indicate the extent of your agreement with the formal large indicate the extent of your agreement with the formal large indicate the extent of your agreement with the formal large indicate the extent of your agreement with the formal large indicate the extent of your agreement with the formal large indicate the extent of your agreement with the formal large indicate the extent of your agreement with the formal large indicate the extent of your agreement with the formal large indicate the extent of your agreement with the formal large indicate the personal large indicate the person	Strongly Disagree	Disagree	Agree nor Disagree	Agree	• • •
Please indicate the extent of your agreement with the following the personal issues that cause me stress. Non-work related stress regularly has a	Strongly Disagree	Disagree	Agree nor Disagree	4	Agree
I have control over the personal issues that cause me stress. Non-work related stress regularly has a negative impact on my ability to do my job	Strongly Disagree	Disagree	Agree nor Disagree 3 h stressful sit	□ ₄ □ ₄ uations at	Agree
I have control over the personal issues that cause me stress. Non-work related stress regularly has a negative impact on my ability to do my job How often do you use each of the following approx	Strongly Disagree 1 1 aches whe	Disagree	Agree nor Disagree 3 h stressful sit Sometimes	□ ₄ □ ₄ uations at	Agree 5 5 work? Always
I have control over the personal issues that cause me stress. Non-work related stress regularly has a negative impact on my ability to do my job How often do you use each of the following approa	Strongly Disagree	Disagree	Agree nor Disagree 3 h stressful sit Sometimes	uations at	Agree
Please indicate the extent of your agreement with the following approach to the personal issues that cause me stress. Non-work related stress regularly has a negative impact on my ability to do my job How often do you use each of the following approach to the personal issues that cause me stress. Debrief informally with other work colleagues Debrief informally with your Manager Discuss with your Manager/ supervisor/ mentor/	Strongly Disagree	Disagree	Agree nor Disagree 3 h stressful sit Sometimes 3 3	uations at Often 4 4	Agree