



People matter survey wellbeing check 2022

Have your say

People matter survey

wellbeing check 2022

Have your say

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Report overview

About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2020 and 2021.

This means you'll be able to compare about 77% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: [People matter survey 2022 \(DOCX, 55 pages\)](#) to see how we asked questions and defined concepts in the 2022 survey

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Report overview

Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release results when fewer than 10 people in a work group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in [our privacy policy](#).

Report overview

Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.



The public sector values that underpin the framework and all public sector organisations



Report overview

Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Alfred Health

Austin Health

Dental Health Services Victoria

Melbourne Health

Monash Health

Northern Health

Peninsula Health

Peter MacCallum Cancer Centre

Royal Children's Hospital

Royal Victorian Eye and Ear Hospital

Royal Women's Hospital

The Queen Elizabeth Centre

Tweddle Child and Family Health Service

Victorian Institute of Forensic Mental Health

Western Health

Report overview

Your response rate

What this is

This is how many staff in your organisation did the survey in 2022.

Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

We've also expressed this as a percentage of all the staff who work in your organisation.

2021

28%
(1944)

Comparator 30%
Public Sector 39%

2022

22%
(1611)

Comparator 28%
Public Sector 42%

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People outcomes

Scorecard: employee engagement index

What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2021

60

Comparator 72
Public Sector 70

2022

52

Comparator 70
Public Sector 68

People outcomes

Engagement question results 1 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 52.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

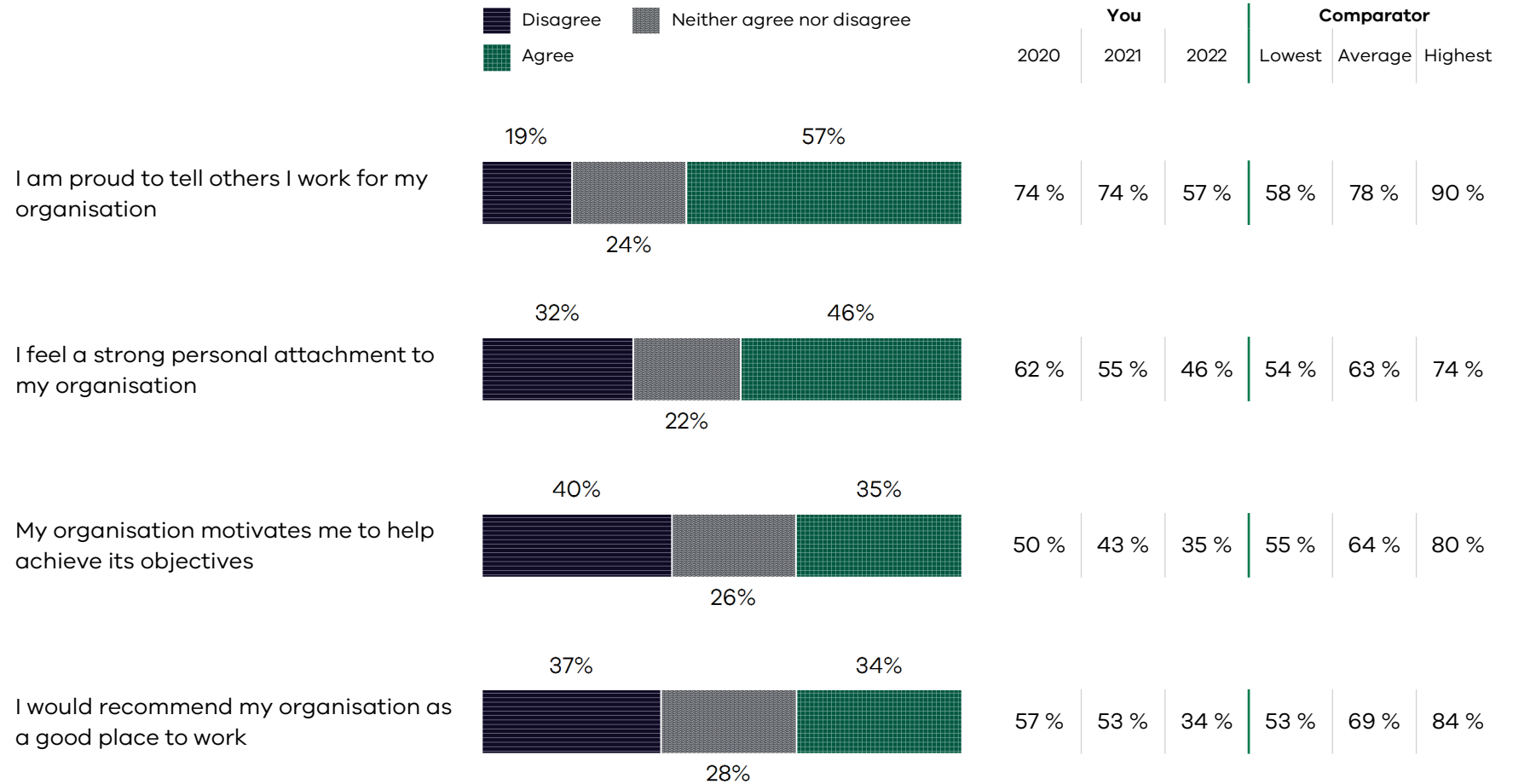
Example

57% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.

Survey question

Your results

Benchmark agree results



People outcomes

Engagement question results 2 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

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Your 2022 index is 52.

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High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

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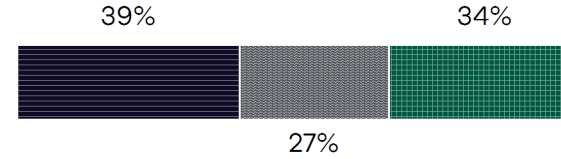
Example

34% of your staff who did the survey agreed or strongly agreed with 'My organisation inspires me to do the best in my job'.

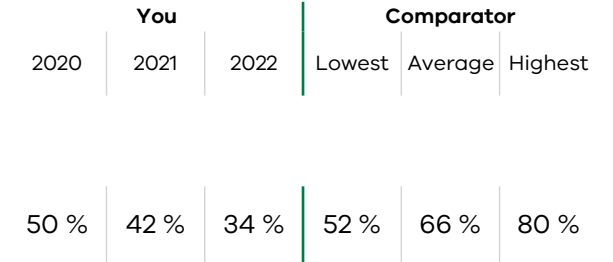
Survey question

My organisation inspires me to do the best in my job

Your results



Benchmark agree results



People outcomes

Scorecard: satisfaction, stress, intention to stay, inclusion

What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

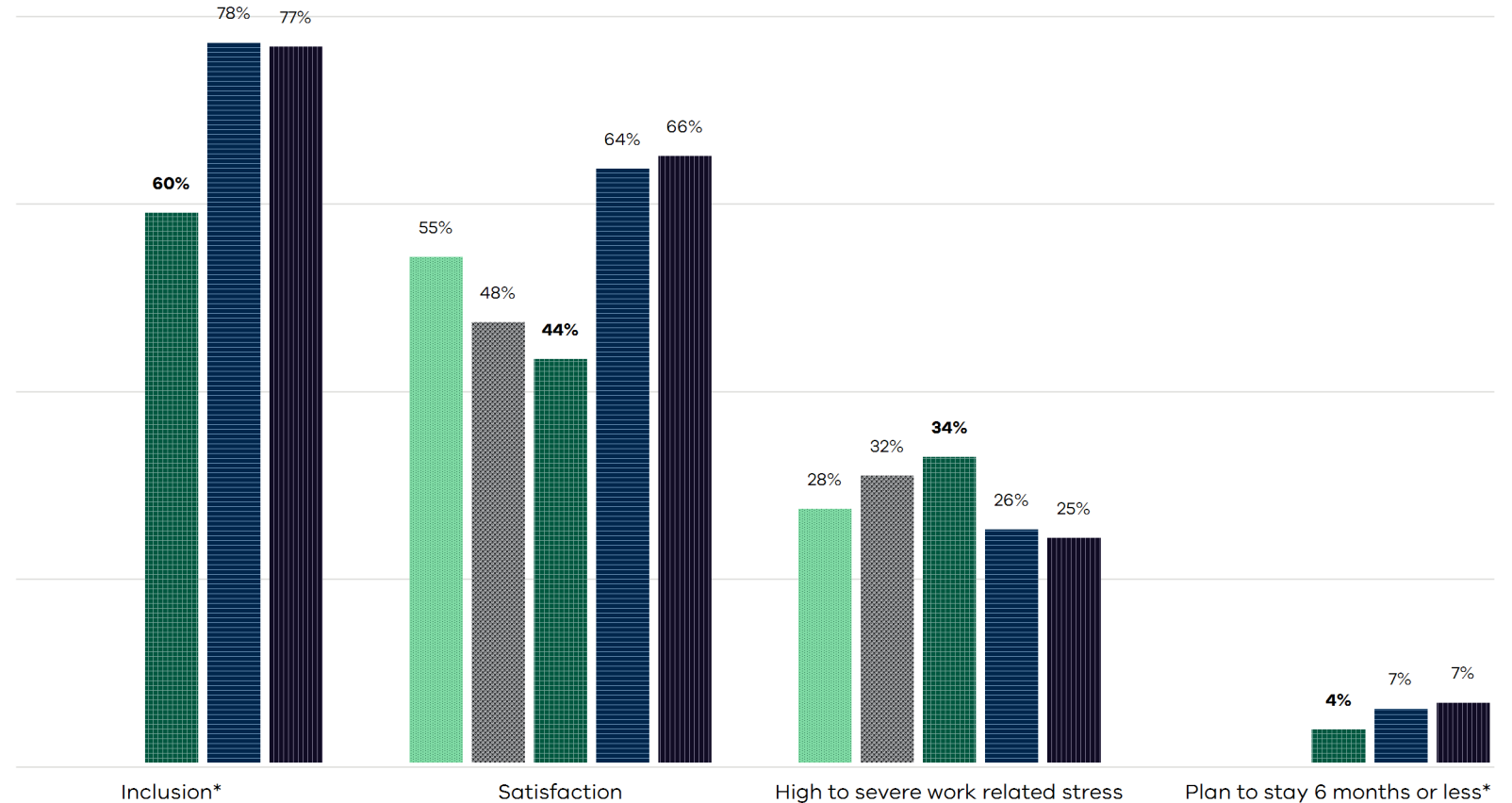
Example

In 2022:

- 60% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

- 78% of staff at your comparator and 77% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

People outcomes

Satisfaction question results

What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

Under 'Your results', see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

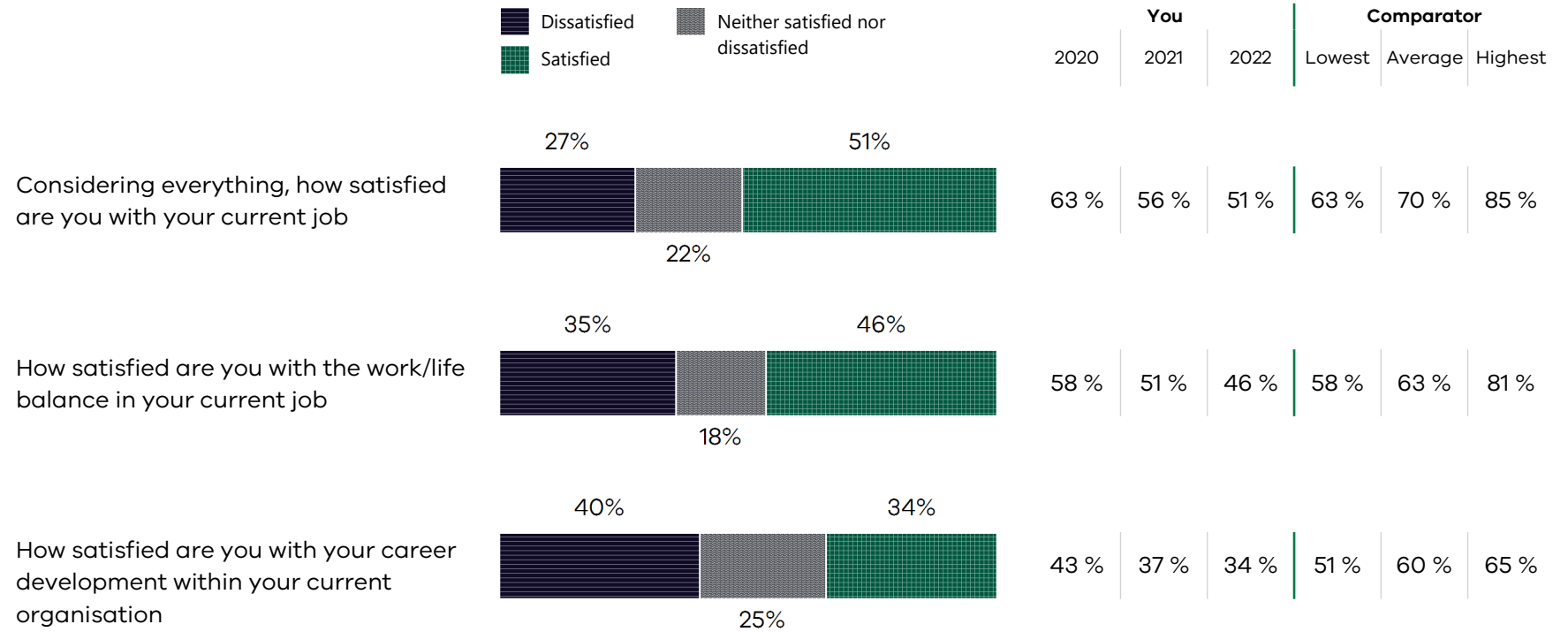
Example

51% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.

Survey question

Your results

Benchmark satisfied results



People outcomes

Work-related stress levels

What this is

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

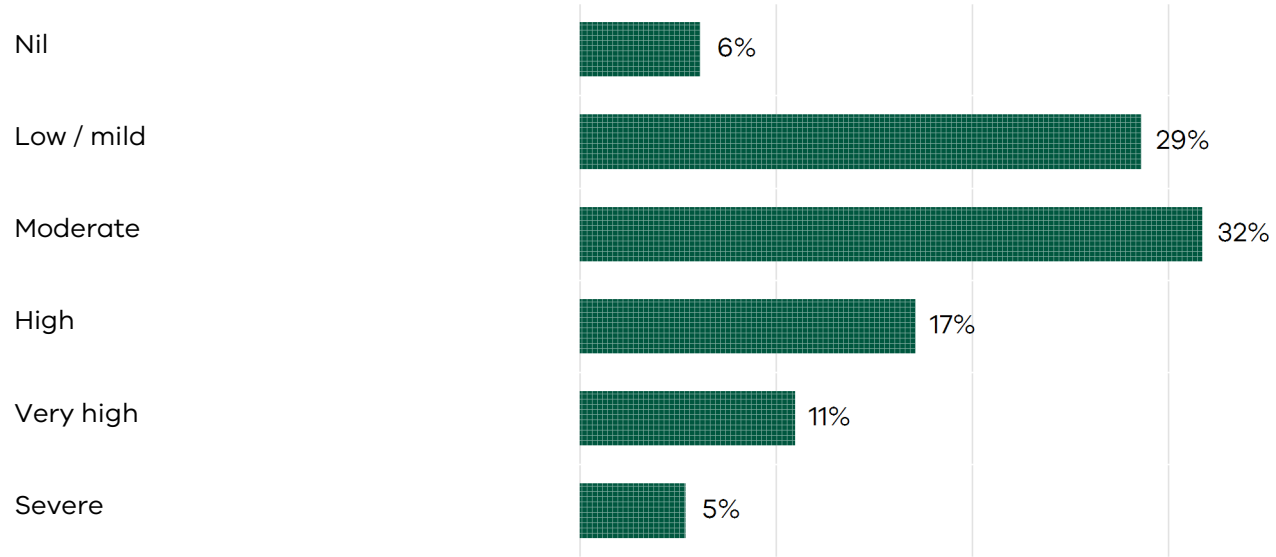
The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2022 compared to 2021 and your comparator.

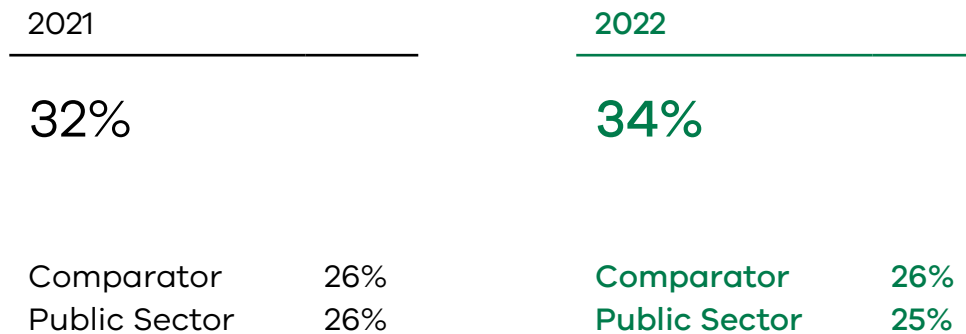
Example

34% of your staff who did the survey said they had high to severe stress in 2022. This is compared to 26% of staff in your comparator group and 25% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2022)



Reported levels of high to severe stress



People outcomes

Work-related stress causes

What this is

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

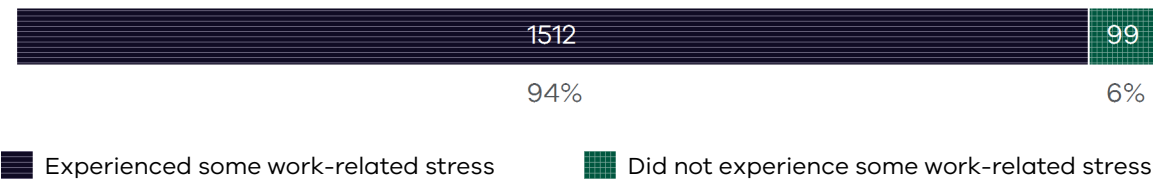
If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

94% of your staff who did the survey said they experienced mild to severe stress.

Of that 94%, 46% said the top reason was 'Workload'.



Of those that experienced work related stress it was from ...	You 2021	You 2022	Comparator 2022	Public sector 2022
Workload	54%	46%	56%	53%
Work schedule or hours	23%	27%	11%	8%
Time pressure	33%	25%	43%	43%
Competing home and work responsibilities	17%	20%	16%	15%
Management of work (e.g. supervision, training, information, support)	18%	20%	13%	13%
Work that doesn't match my skills or experience	12%	16%	6%	7%
Social environment (e.g. relationships with colleagues, manager and/or senior leaders)	16%	16%	13%	11%
Organisation or workplace change	11%	15%	8%	11%
Incivility, bullying, harassment or discrimination	14%	15%	7%	6%
Other	8%	11%	9%	9%

People outcomes

Intention to stay

What this is

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

6% of your staff who did the survey said they intended to work for your organisation for Over 6 months and up to 1 year.

Employees plan to work at your organisation for ...	You 2022	Comparator 2022	Public sector 2022
6 months or less	4%	7%	7%
Over 6 months and up to 1 year	6%	10%	10%
Over 1 year and up to 3 years	16%	23%	23%
Over 3 years and up to 5 years	14%	16%	16%
Over 5 years	60%	45%	44%

People outcomes

Inclusion question results

What this is

This is how included staff feel in their workplace.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

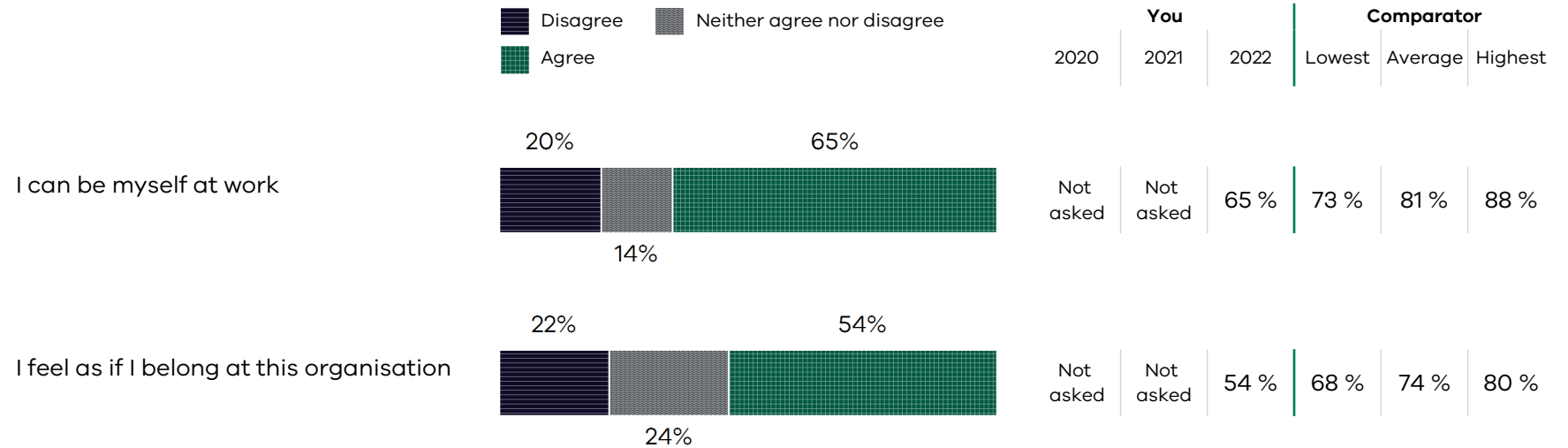
Example

65% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.

Survey question

Your results

Benchmark agree results



People outcomes

Inclusion - Barriers to success

What this is

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

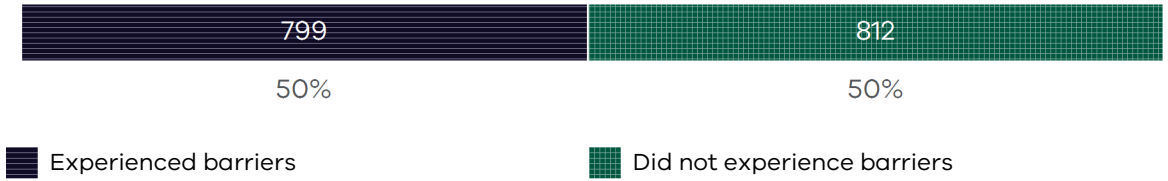
In the survey, we ask staff to tell us if they have experienced any barriers to their success at work and what those barriers were. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

Example

21% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My sex'.

Staff who experienced one or more barriers to success at work



During the last 12 months, employees experienced barriers to their success due to ...

	You 2022	Comparator 2022	Public sector 2022
My sex	21%	4%	4%
My age	19%	8%	8%
My caring responsibilities	12%	8%	7%
My mental health	10%	7%	7%
Other	9%	5%	5%
My physical health	5%	4%	4%
My gender identity	3%	1%	1%
My physical features	3%	1%	1%
My industrial activity	3%	1%	1%
My sexual orientation	3%	1%	1%

People outcomes

Scorecard: emotional effects of work

What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

Example

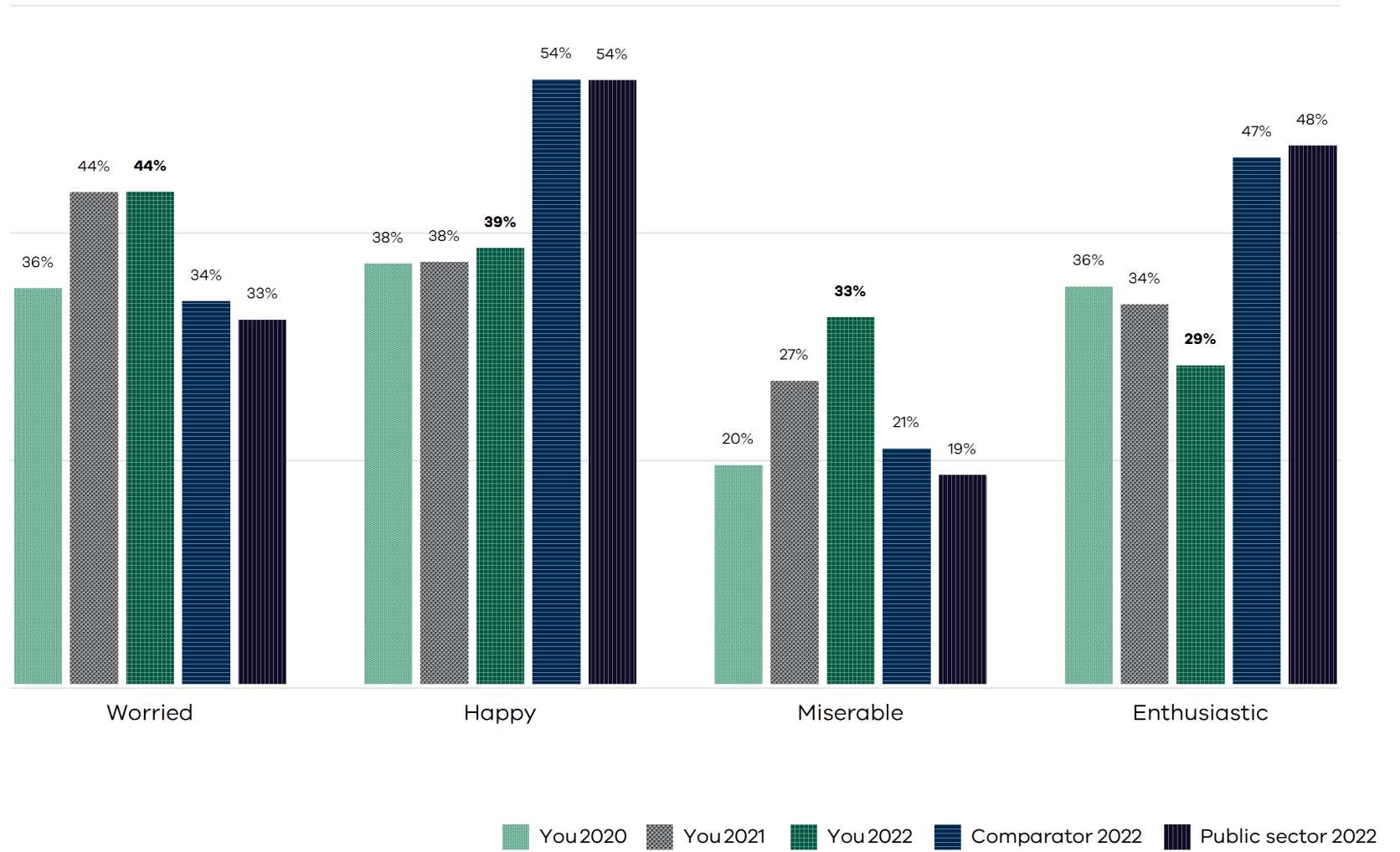
In 2022:

- 39% of your staff who did the survey said work made them feel happy in 2022, which is up from 38% in 2021

Compared to:

- 54% of staff at your comparator and 54% of staff across the public sector.

Thinking about the last three months, how often has work made you feel ...



People outcomes

Scorecard: negative behaviours

What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

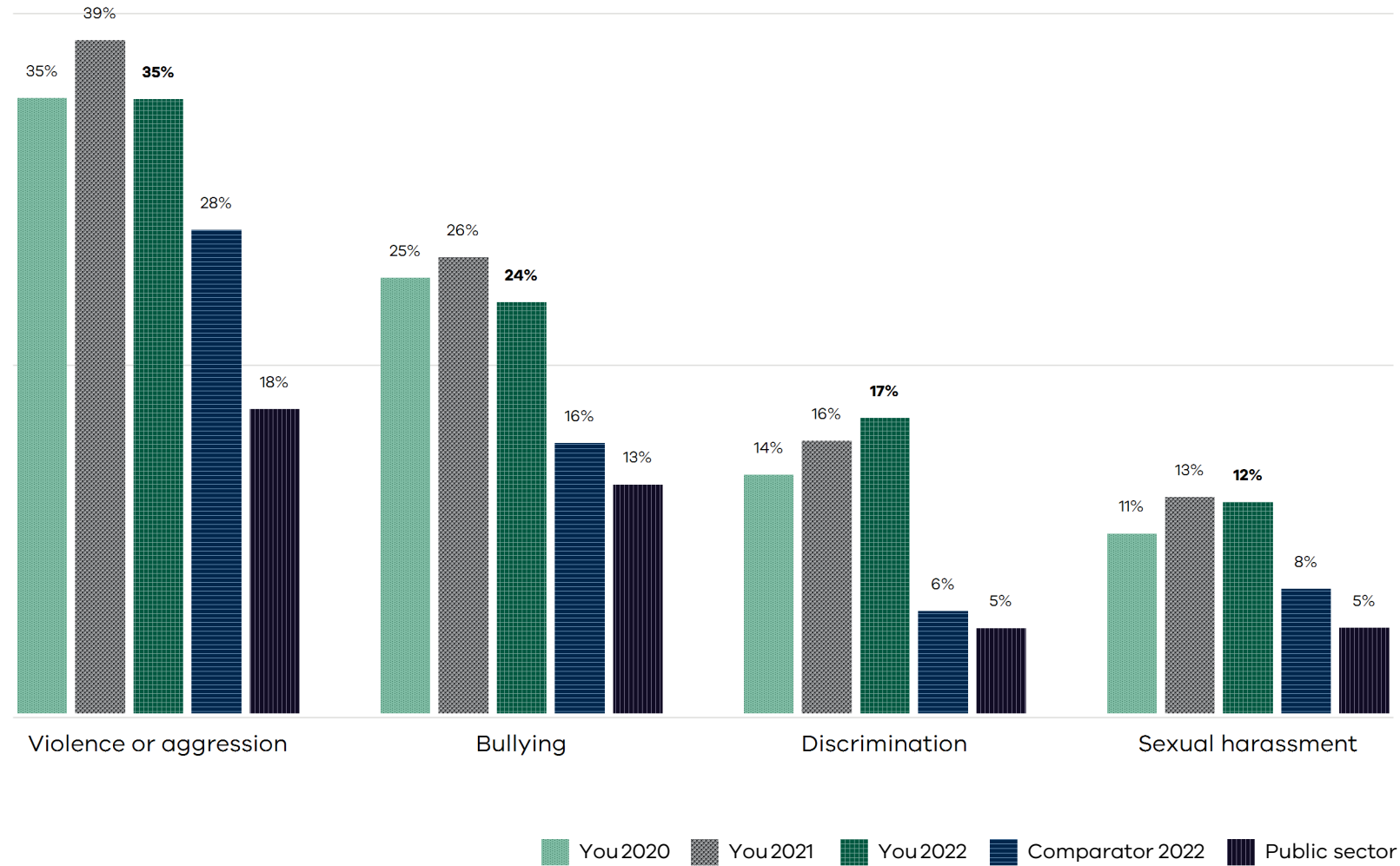
Example

In 2022:

- 35% of your staff who did the survey stated they experienced 'Violence or aggression' in the last 12 months which is down from 39% in 2021.

Compared to:

- 28% of staff at your comparator and 18% of staff across the public sector.



People outcomes

Bullying

What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and long-term negative impact on those involved, including those who witness bullying.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers what they experienced.

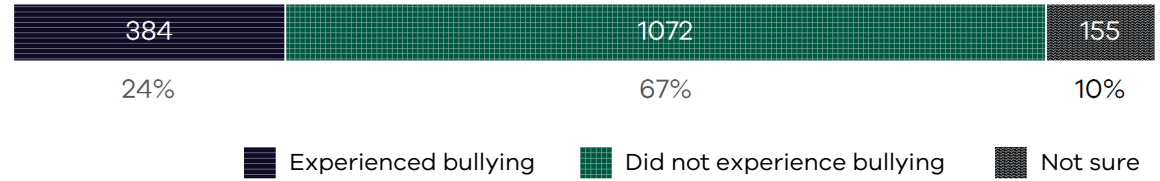
In descending order, the table shows the answers.

Example

24% of your staff who did the survey said they experienced bullying.

Of that 24%, 67% said the top type was 'Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)'.

Have you experienced bullying at work in the last 12 months?



If you experienced bullying, what type of bullying did you experience?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)	69%	67%	71%	70%
Exclusion or isolation	49%	48%	38%	42%
Intimidation and/or threats	40%	38%	30%	31%
Withholding essential information for me to do my job	27%	33%	23%	28%
Other	13%	17%	15%	15%
Verbal abuse	18%	16%	22%	20%
Being assigned meaningless tasks unrelated to the job	10%	11%	12%	12%
Being given impossible assignment(s)	7%	9%	8%	9%
Interference with my personal property and/or work equipment	7%	5%	4%	4%

People outcomes

Telling someone about the bullying

What this is

This is if staff told someone when they experienced bullying.

Why this is important

By understanding how staff report bullying, organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers who they told about it.

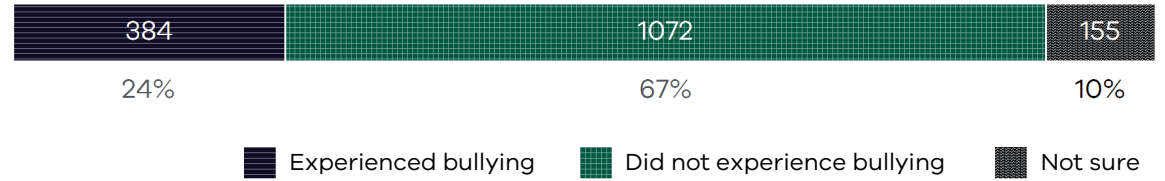
In descending order, the table shows the answers.

Example

24% of your staff who did the survey said they experienced bullying, of which

- 45% said the top way they reported the bullying was 'Told a manager'.
- 85% said they didn't submit a formal complaint.

Have you experienced bullying at work in the last 12 months?



Did you tell anyone about the bullying?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Told a manager	46%	45%	47%	48%
Told a colleague	43%	40%	43%	41%
Told a friend or family member	39%	39%	37%	36%
Submitted a formal complaint	17%	15%	11%	11%
Told someone else	12%	15%	12%	12%
Told the person the behaviour was not OK	18%	14%	17%	17%
I did not tell anyone about the bullying	13%	13%	11%	12%
Told employee assistance program (EAP) or peer support	7%	10%	8%	9%
Told Human Resources	10%	7%	10%	12%

People outcomes

Bullying - reasons for not submitting a formal complaint

What this is

This is why staff who experienced bullying chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can plan how to support staff.

How to read this

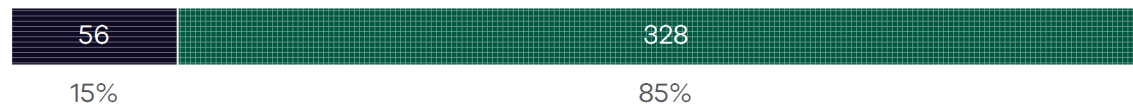
In the survey, we asked staff to tell us if they'd experienced bullying at work. We then asked them if they submitted a formal complaint. If they didn't, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

85% of your staff who experienced bullying did not submit a formal complaint, of which:

- 59% said the top reason was 'I believed there would be negative consequences for my reputation'.

Did you submit a formal complaint?



Submitted formal complaint Did not submit a formal complaint

What was your reason for not submitting a formal complaint?	You 2021	You 2022	Comparator 2022	Public sector 2022
I believed there would be negative consequences for my reputation	62%	59%	47%	49%
I believed there would be negative consequences for my career	56%	57%	34%	37%
I didn't think it would make a difference	54%	55%	52%	52%
I didn't feel safe to report the incident	22%	24%	18%	18%
I thought the complaint process would be embarrassing or difficult	19%	14%	12%	12%
I didn't think it was serious enough	13%	12%	18%	16%
I didn't need to because I no longer had contact with the person(s) who bullied me	10%	8%	7%	7%
I believed there would be negative consequences for the person I was going to complain about	11%	7%	11%	9%
Other	10%	6%	11%	11%
I was advised not to	8%	5%	5%	5%

People outcomes

Perpetrators of bullying

What this is

This is who staff have said are responsible for bullying.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 24% of your staff said they experienced bullying.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

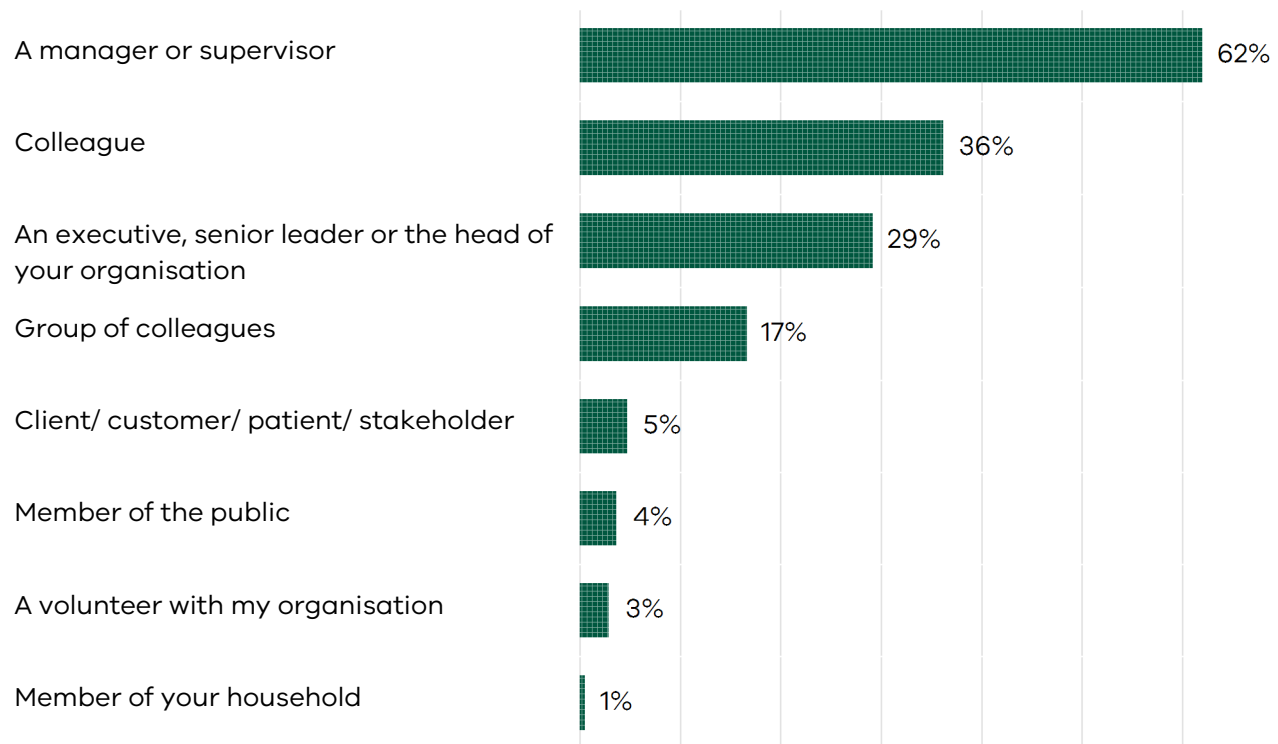
Each row is one perpetrator or group of perpetrators.

Example

24% of your staff who did the survey said they experienced bullying.

Of that 24%, 62% said it was by 'A manager or supervisor'.

384 people (24% of staff) experienced bullying (You2022)



People outcomes

Relationship to perpetrator

What this is

This provides further detail on who staff have said are responsible for bullying within your organisation.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 24% of your staff said they experienced bullying.

If they experienced bullying from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the bullying to different workplace relationships.

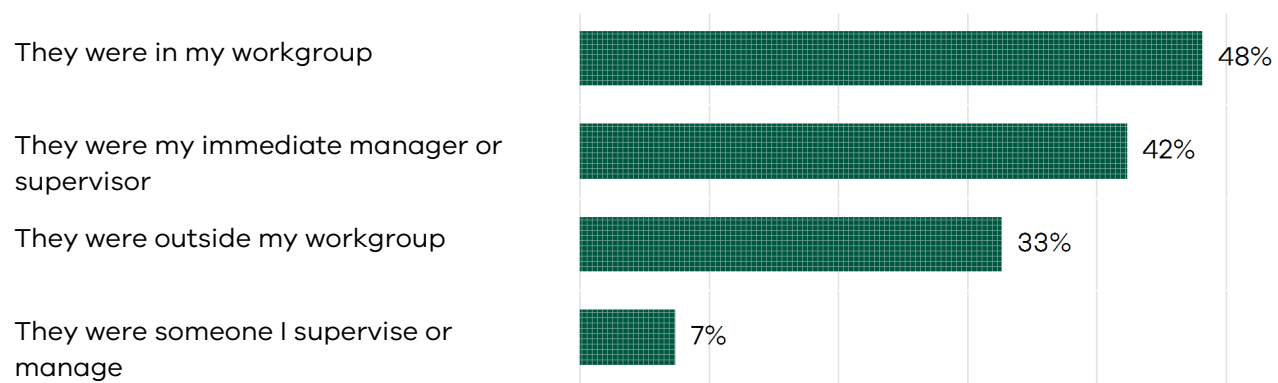
Example

24% of your staff who did the survey said they experienced bullying.

Of that 24%, 99% said it was by someone within the organisation.

Of that 99%, 48% said it was 'They were in my workgroup'.

380 people (99% of staff who experienced bullying) experienced bullying from within your organisation (You2022)



People outcomes

Sexual harassment

What this is

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

If they did, they could tell us with one or more answers what they experienced.

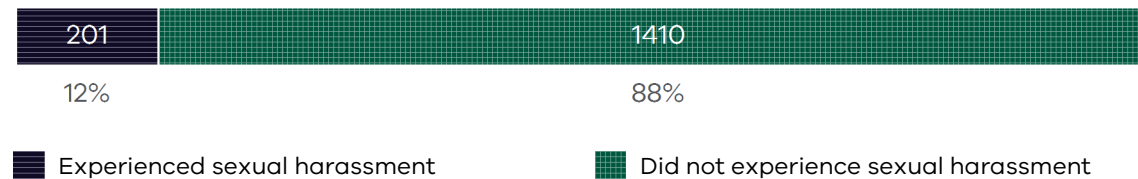
In descending order, the table shows the top 10 answers.

Example

12% of your staff who did the survey said they experienced sexual harassment.

Of those, 65% said the top type was 'Sexually suggestive comments or jokes that made you feel offended (in either a group or one on one situation)'.
'

Have you experienced sexual harassment at work in the last 12 months?



Behaviours reported	You 2021	You 2022	Comparator 2022	Public sector 2022
Sexually suggestive comments or jokes that made you feel offended (in either a group or one on one situation)	67%	65%	54%	53%
Intrusive questions about your private life or comments about your physical appearance	56%	54%	51%	48%
Inappropriate physical contact (including momentary or brief physical contact)	24%	17%	25%	20%
Unwelcome touching, hugging, cornering or kissing	17%	15%	20%	16%
Inappropriate staring or leering that made you feel intimidated	18%	14%	18%	16%
Sexual gestures, indecent exposure or inappropriate display of the body	10%	5%	12%	8%
Any other unwelcome conduct of a sexual nature	8%	5%	8%	7%
Repeated or inappropriate invitations to go out on dates	5%	5%	4%	4%
Repeated or inappropriate advances on email, social networking websites or internet chat rooms by a work colleague	4%	4%	1%	2%
Sexually explicit posts or messages on social media (including Facebook, Snapchat, Instagram etc)	2%	3%	1%	1%

People outcomes

Response to sexual harassment

What this is

This is how staff responded when they experienced sexual harassment.

Why this is important

How staff respond when they experience sexual harassment may help organisations work out what action they need to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

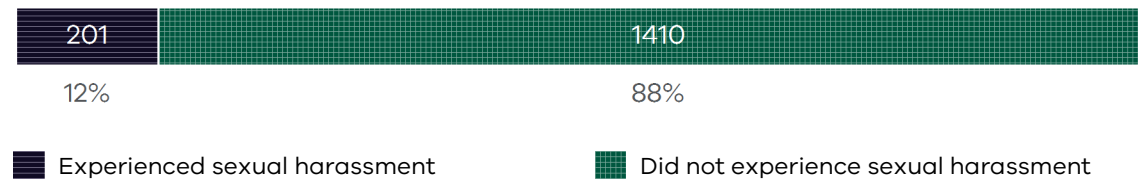
If they did, they could tell us with one or more answers how they responded.

In descending order, the table shows the top 10 responses.

Example

12% of your staff who did the survey said they experienced sexual harassment. Of those, 48% said their top response was 'Pretended it didn't bother you'.

Have you experienced sexual harassment at work in the last 12 months?



When the harassment happened to you, did you respond in any of the following ways?	You 2021	You 2022	Comparator 2022	Public sector 2022
Pretended it didn't bother you	50%	48%	39%	41%
Tried to laugh it off or forget about it	49%	40%	35%	36%
Avoided the person(s) by staying away from them	35%	39%	34%	33%
Told the person the behaviour was not OK	31%	29%	41%	33%
Told a colleague	24%	18%	31%	27%
Told a manager	12%	17%	23%	20%
Told a friend or family member	23%	16%	21%	20%
Avoided locations where the behaviour might occur	13%	13%	13%	12%
Took time off work	7%	8%	4%	5%
Other	4%	4%	4%	4%

People outcomes

Sexual harassment - reasons for not submitting a formal complaint

What this is

This is why staff who experienced sexual harassment chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can work out what action to take.

How to read this

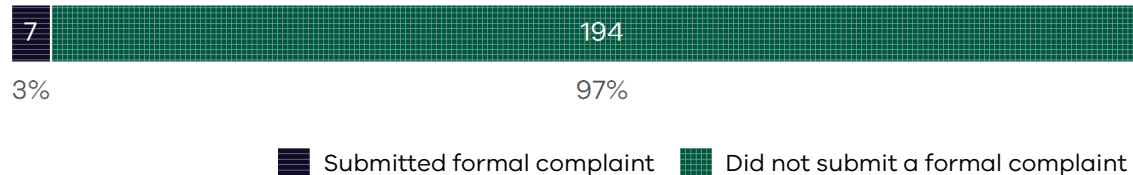
In the survey, we asked staff to tell us if they'd experienced sexual harassment at work. We then asked them if they submitted a formal complaint. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

97% of your staff who experienced sexual harassment did not submit a formal complaint, of which:

- 54% said the top reason was 'I didn't think it would make a difference'.

Did you submit a formal complaint?



What was your reason for not submitting a formal complaint?	You 2021	You 2022	Comparator 2022	Public sector 2022
I didn't think it would make a difference	49%	54%	40%	40%
I believed there would be negative consequences for my reputation	43%	45%	18%	25%
I believed there would be negative consequences for my career	35%	33%	12%	17%
I didn't think it was serious enough	37%	29%	49%	46%
I didn't need to because I no longer had contact with the person(s) who harassed me	14%	11%	11%	9%
I believed there would be negative consequences for the person I was going to complain about	14%	9%	10%	10%
I thought the complaint process would be embarrassing or difficult	17%	9%	9%	10%
I didn't feel safe to report the incident	9%	8%	5%	7%
I didn't need to because I made the harassment stop	9%	8%	12%	11%
Other	6%	6%	11%	10%

People outcomes

Perpetrators of sexual harassment

What this is

This is who staff have said are responsible for sexual harassment.

Why this is important

Understanding where harassment happens means organisations can work out what action to take.

How to read this

In this year's survey, 12% of your staff said they experienced sexual harassment.

If they did, they could tell us with one or more answers who the perpetrator was.

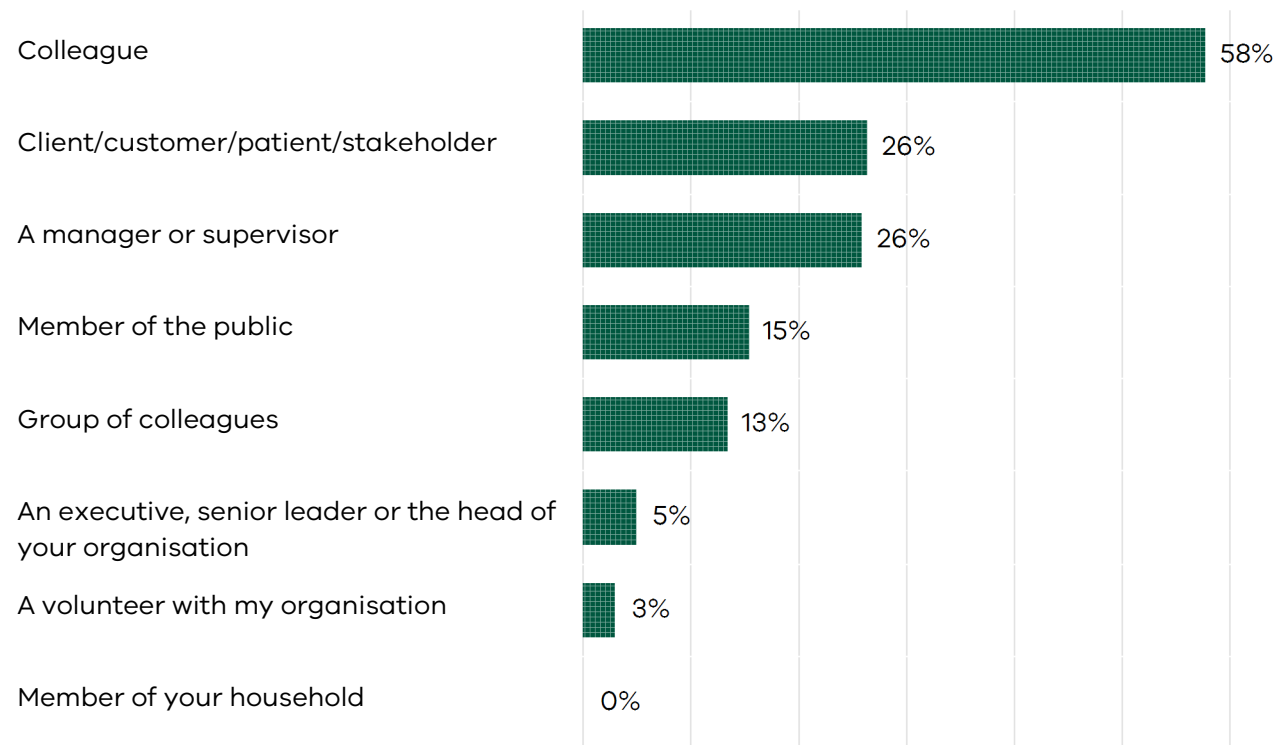
In descending order, the bar chart shows the perpetrators with the largest number of responses.

Each row is one perpetrator or group of perpetrators.

Example

12% of your staff who did the survey said they experienced sexual harassment. Of that 12%, 58% said it was by 'Colleague'.

201 people (12% of staff) experienced sexual harassment (You2022)



People outcomes

Relationship to perpetrator

What this is

This provides further detail on who staff have said are responsible for sexual harassment within your organisation.

Why this is important

Understanding where sexual harassment happens means organisations can work out what action to take.

How to read this

In this year's survey, 12% of your staff said they experienced sexual harassment.

If they experienced sexual harassment from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the sexual harassment to different workplace relationships.

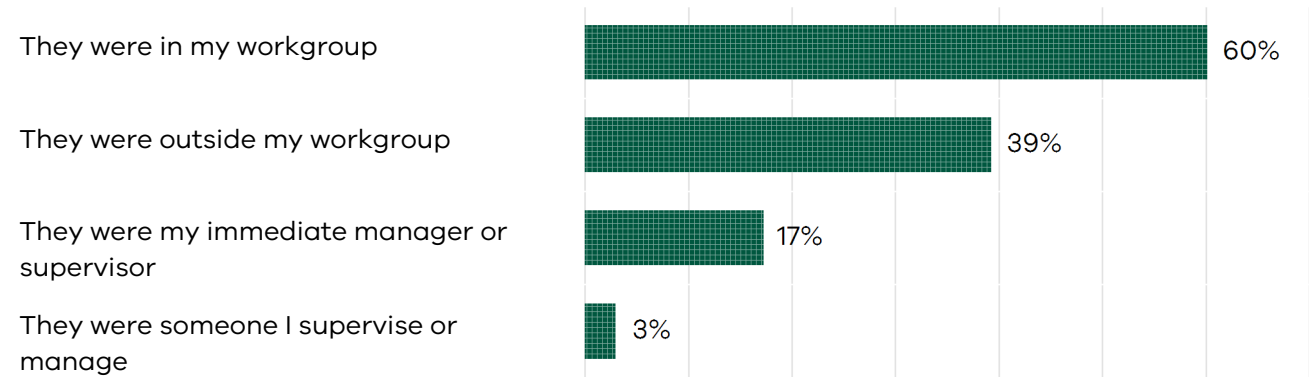
Example

12% of your staff who did the survey said they experienced sexual harassment.

Of that 12%, 84% said it was by someone within the organisation.

Of that 84%, 60% said it was 'They were in my workgroup'.

168 people (84% of staff who experienced harassment) experienced harassment from within your organisation (You2022)



People outcomes

Discrimination

What this is

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination.

If they did, they could tell us with one or more answers what attributes the discrimination was based on.

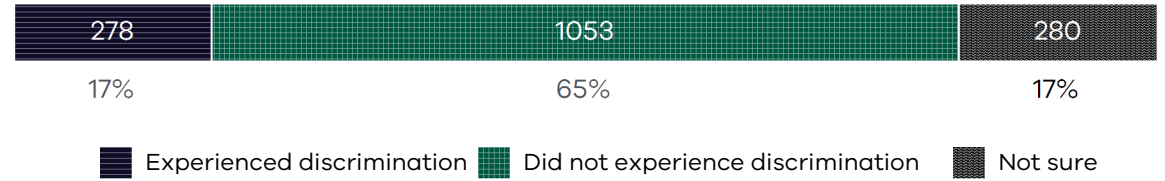
In descending order, the table shows the top 10 answers.

Example

17% of your staff who did the survey said they experienced discrimination.

Of that 17%, 35% said it was 'Age'.

Have you experienced discrimination at work?



Why were you discriminated against?	You 2021	You 2022	Comparator 2022	Public sector 2022
Age	29%	35%	25%	28%
Sex	25%	35%	16%	18%
Employment activity	27%	31%	31%	30%
Parent or carer status (including pregnancy and breastfeeding)	24%	23%	14%	13%
Gender identity	11%	9%	5%	6%
Race	4%	8%	23%	16%
Industrial and/or political activity	5%	6%	5%	7%
Personal association with someone who has any of the above attributes (whether as a relative or otherwise)	7%	6%	5%	6%
Physical features	4%	6%	8%	7%
Disability	7%	5%	8%	8%

People outcomes

Type of discrimination

What this is

This is what types of discrimination staff report experiencing in their organisation.

Why this is important

Understanding what types of discrimination happen means an organisation can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination.

If they did, they could tell us with one or more answers what they experienced.

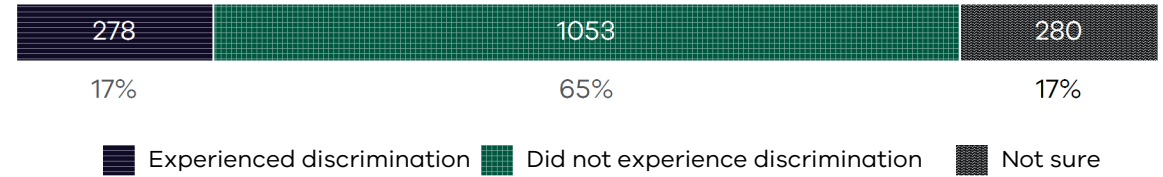
In descending order, the table shows the top 10 types.

Example

17% of your staff who did the survey said they experienced discrimination.

Of that 17%, 55% said it was 'Opportunities for promotion'.

Have you experienced discrimination at work in the last 12 months?



If you experienced discrimination, what type of discrimination did you experience?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Opportunities for promotion	54%	55%	33%	36%
Opportunities for transfer/secondment	40%	32%	9%	12%
Opportunities for training	32%	32%	23%	22%
Denied flexible work arrangements or other adjustments	24%	25%	27%	22%
Other	21%	21%	40%	39%
Employment security - threats of dismissal or termination	9%	10%	12%	14%
Pay or conditions offered by employer	11%	9%	11%	11%
Access to leave	9%	8%	12%	9%

People outcomes

Telling someone about the discrimination

What this is

This is who staff told about the discrimination they experienced.

Why this is important

Understanding who staff tell about their discrimination can inform how organisations can support staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination.

If they did, they could tell us with one or more answers who they told.

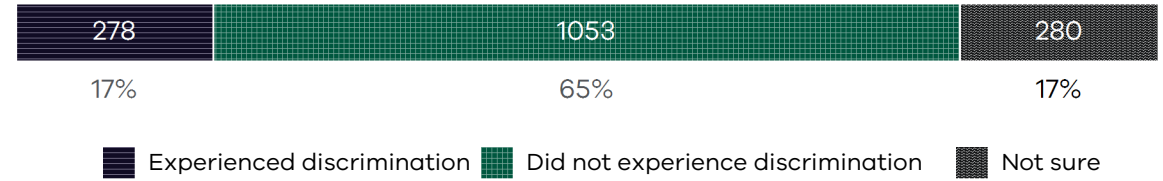
In descending order, the table shows the answers.

Example

17% of your staff who did the survey said they experienced discrimination, of which

- 32% said the top way they reported the discrimination was 'Told a colleague'.
- 88% said they didn't submit a formal complaint.

Have you experienced discrimination at work in the last 12 months?



Did you tell anyone about the discrimination?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Told a colleague	42%	32%	39%	37%
Told a manager	33%	32%	24%	28%
Told a friend or family member	34%	29%	36%	34%
I did not tell anyone about the discrimination	19%	28%	24%	24%
Told someone else	14%	14%	15%	14%
Submitted a formal complaint	14%	12%	7%	8%
Told employee assistance program (EAP) or peer support	5%	9%	7%	8%
Told the person the behaviour was not OK	10%	8%	9%	9%
Told Human Resources	9%	6%	9%	11%

People outcomes

Discrimination - reasons for not submitting a formal complaint

What this is

This is why staff who experienced discrimination chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can work out what action to take.

How to read this

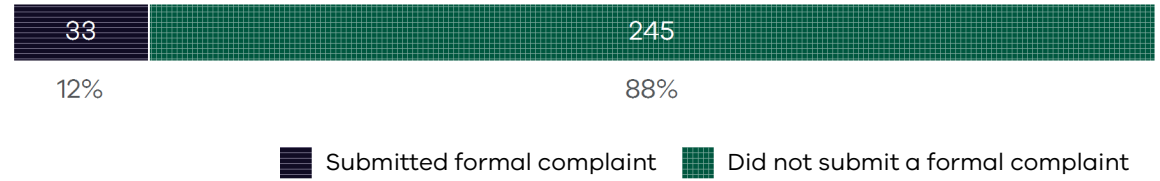
In the survey, we asked staff to tell us if they'd experienced discrimination at work. We then asked them if they submitted a formal complaint. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

88% of your staff who experienced discrimination did not submit a formal complaint, of which:

- 60% said the top reason was 'I believed there would be negative consequences for my career'.

Did you submit a formal complaint?



What was your reason for not submitting a formal complaint?	You 2021	You 2022	Comparator 2022	Public sector 2022
I believed there would be negative consequences for my career	68%	60%	46%	49%
I didn't think it would make a difference	57%	57%	60%	59%
I believed there would be negative consequences for my reputation	61%	51%	48%	50%
I didn't feel safe to report the incident	13%	14%	20%	19%
I thought the complaint process would be embarrassing or difficult	12%	10%	12%	12%
I believed there would be negative consequences for the person I was going to complain about	8%	7%	8%	8%
I didn't think it was serious enough	10%	7%	15%	13%
Other	7%	6%	8%	8%
I didn't know who to talk to	4%	4%	8%	7%
I didn't need to because I no longer had contact with the person(s) who discriminated against me	4%	4%	4%	3%

People outcomes

Perpetrators of discrimination

What this is

This is who staff have said are responsible for discrimination.

Why this is important

Understanding where discrimination happens means organisations can work out what action to take.

How to read this

In this year's survey, 17% of your staff said they experienced discrimination.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

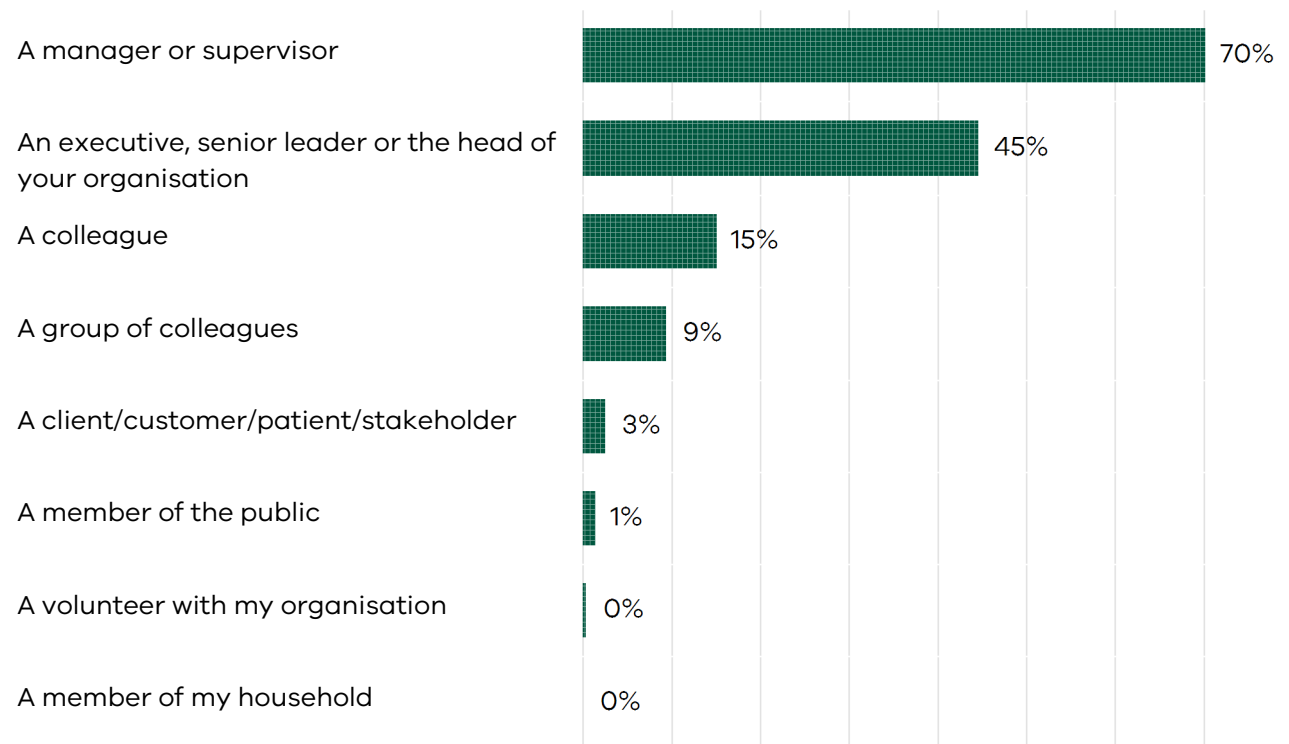
Each row is one perpetrator or group of perpetrators.

Example

17% of your staff who did the survey said they experienced discrimination.

Of that 17%, 70% said it was by 'A manager or supervisor'.

278 people (17% of staff) experienced discrimination (You2022)



People outcomes

Relationship to perpetrator

What this is

This provides further detail on who staff have said are responsible for discrimination within your organisation.

Why this is important

Understanding where discrimination happens means organisations can work out what action to take.

How to read this

In this year's survey, 17% of your staff said they experienced discrimination.

If they experienced discrimination from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the discrimination to different workplace relationships.

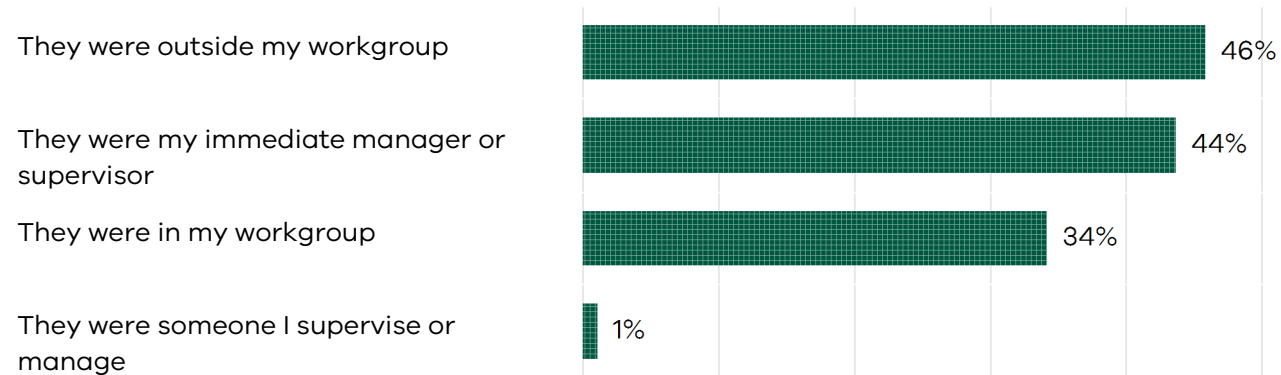
Example

17% of your staff who did the survey said they experienced discrimination.

Of that 17%, 99% said it was by someone within the organisation.

Of that 99%, 46% said it was 'They were outside my workgroup'.

275 people (99% of staff who experienced discrimination) experienced discrimination from within your organisation (You2022)



Negative behaviour

Violence and aggression

What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers what they experienced.

In descending order, the table shows the answers.

Example

35% of your staff who did the survey said they experienced violence or aggression.

Of that 35%, 88% said it was from 'Abusive language'.

Have you experienced violence or aggression at work in the last 12 months?



If you experienced violence or aggression, what type did you experience?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Abusive language	89%	88%	86%	82%
Intimidating behaviour	71%	68%	70%	68%
Threats of violence	64%	63%	40%	37%
Physical assault (e.g. spitting, hitting, punching, pushing, tripping, grabbing, throwing objects)	29%	30%	31%	28%
Damage to my property or work equipment	6%	5%	10%	8%
Other	2%	3%	3%	4%
Stalking, including cyber-stalking	2%	1%	1%	1%

Negative behaviour

Telling someone about violence and aggression

What this is

This is who staff told about what violence and aggression they experienced.

Why this is important

Understanding this means organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers who they told.

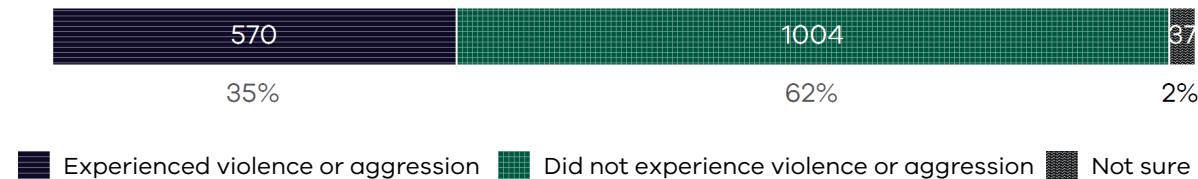
In descending order, the table shows the answers.

Example

35% of your staff who did the survey said they experienced violence or aggression, for which

- 38% said the top way they reported the violence or aggression was 'Told a colleague'
- 73% said they didn't submit a formal incident report.

Have you experienced violence or aggression at work in the last 12 months?



Did you tell anyone about the incident?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Told a colleague	41%	38%	50%	47%
Told a manager	32%	36%	56%	56%
Told the person the behaviour was not OK	36%	36%	39%	34%
Submitted a formal incident report	28%	27%	34%	32%
Told a friend or family member	19%	22%	22%	20%
I did not tell anyone about the incident(s)	17%	14%	6%	7%
Told someone else	8%	6%	6%	6%
Told employee assistance program (EAP) or peer support	4%	4%	3%	4%
Told Human Resources	3%	2%	2%	4%

Negative behaviour

Violence and aggression - reasons for not submitting a formal incident report

What this is

This is why staff who experienced violence or aggression chose not to submit a formal incident report.

Why this is important

By understanding this, organisations can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression at work. We then asked them if they submitted a formal incident report. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

73% of your staff who experienced violence or aggression did not submit a formal incident report, of which:

- 51% said the top reason was 'I didn't think it would make a difference'.

Did you submit a formal incident report?

156

27%

414

73%

Submitted formal incident report Did not submit a formal incident report

What was your reason for not submitting a formal incident report?	You 2021	You 2022	Comparator 2022	Public sector 2022
I didn't think it would make a difference	46%	51%	39%	40%
I didn't think it was serious enough	41%	36%	34%	32%
I didn't need to because I no longer had contact with the person(s) who was aggressive or violent to me	25%	28%	17%	16%
I didn't need to because I made the violence or aggression stop	18%	20%	17%	15%
Other	17%	13%	21%	20%
I believed there would be negative consequences for my reputation	11%	12%	10%	14%
I believed there would be negative consequences for my career	9%	9%	7%	10%
I thought the complaint process would be embarrassing or difficult	4%	5%	3%	4%
I didn't feel safe to report the incident	3%	3%	3%	4%
I believed there would be negative consequences for the person I was going to complain about	2%	2%	3%	4%

Negative behaviour

Perpetrators of violence and aggression

What this is

This is who staff have said are responsible for violence and aggression.

Why this is important

Understanding this means organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

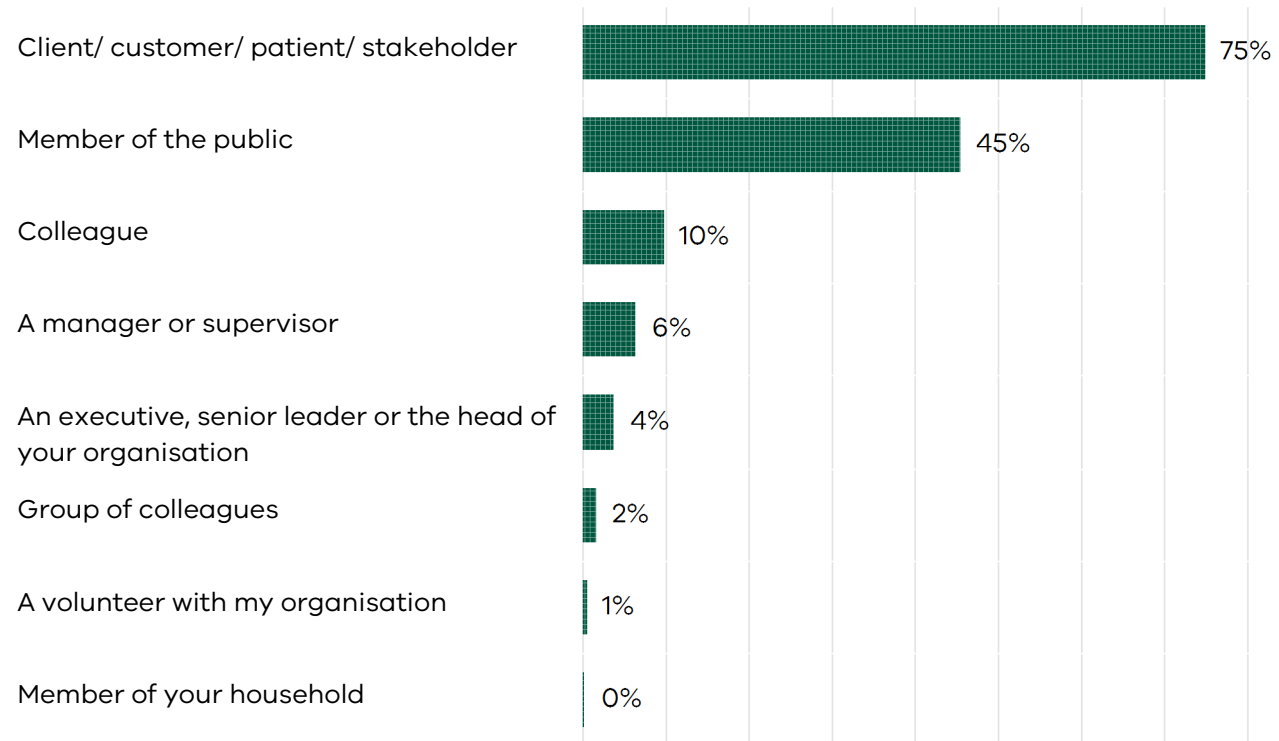
Each row is one perpetrator or a group of perpetrators.

Example

35% of your staff who did the survey said they experienced violence or aggression.

Of that 35%, 75% said it was 'Client/ customer/ patient/ stakeholder'.

570 people (35% of staff) experienced violence or aggression (You2022)



People outcomes

Relationship to perpetrator

What this is

This provides further detail on who staff have said are responsible for violence or aggression within your organisation.

Why this is important

Understanding where violence or aggression happens means organisations can work out what action to take.

How to read this

In this year's survey, 35% of your staff said they experienced violence or aggression.

If they experienced violence or aggression from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the violence or aggression to different workplace relationships.

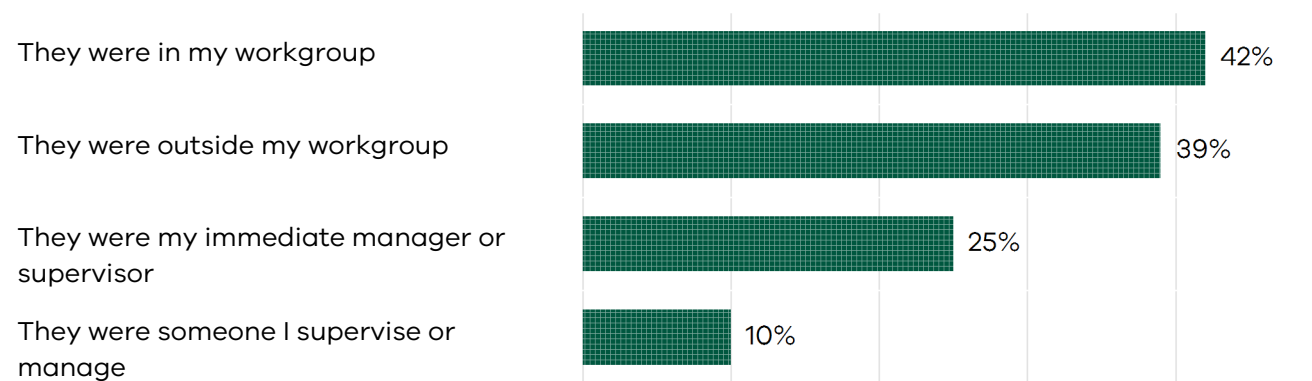
Example

35% of your staff who did the survey said they experienced violence or aggression.

Of that 35%, 18% said it was by someone within the organisation.

Of that 18%, 42% said it was 'They were in my workgroup'.

100 people (18% of staff who experienced violence or aggression) experienced violence or aggression from within your organisation (You2022)



People outcomes

Negative behaviour — satisfaction with making a formal complaint

What this is

This is how satisfied a staff member was with how your organisation managed their complaint.

Why this is important

When staff submit a formal complaint for negative behaviours, they should feel your organisation will manage it effectively and professionally.

How to read this

Under 'Your results', see results for each question in descending order by yes.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

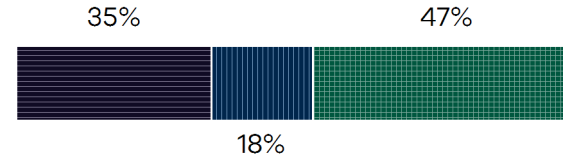
47% of staff who did the survey were satisfied with the way your organisation handled their formal 'Violence or aggression' complaint.

Survey question

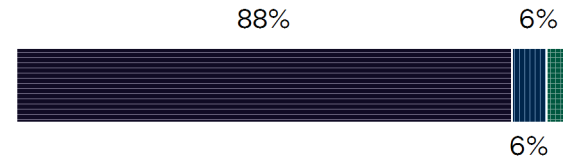
Were you satisfied with the way your formal complaint was handled



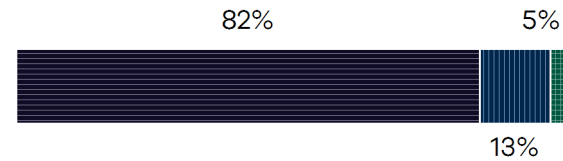
Violence or aggression



Discrimination



Bullying



Your results

Benchmark satisfied results

Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
Violence or aggression	Not asked	59 %	47 %	27 %	56 %	64 %
Discrimination	Not asked	5 %	6 %	0 %	16 %	100 %
Bullying	Not asked	5 %	5 %	0 %	26 %	64 %

People matter survey

wellbeing check 2022

Have your say

Overview

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

Result summary

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

- Taking action questions

Detailed results

Senior leadership

- Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

Key differences

Highest scoring questions

What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Job enrichment', the 'You 2022' column shows 84% of your staff agreed with 'I can use my skills and knowledge in my job'.

This question was not asked in 2021.

Question group	Highest scoring questions	You 2022	Change from 2021	Comparator 2022
Job enrichment	I can use my skills and knowledge in my job	84%	Not asked in 2021	94%
Meaningful work	I can make a worthwhile contribution at work	82%	Not asked in 2021	93%
Meaningful work	I achieve something important through my work	81%	+8%	92%
Job enrichment	I clearly understand what I am expected to do in this job	81%	+7%	90%
Job enrichment	I understand how my job helps my organisation achieve it's goals	81%	Not asked in 2021	92%
Collaboration	I am able to work effectively with others outside my immediate workgroup	77%	-10%	86%
Manager leadership	My manager treats employees with dignity and respect	75%	-3%	83%
Workgroup support	People in my workgroup treat each other with respect	74%	-1%	80%
Workgroup support	People in my workgroup work together effectively to get the job done	73%	-7%	80%
Meaningful work	I get a sense of accomplishment from my work	72%	+1%	85%

Key differences

Lowest scoring questions

What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Organisational integrity', the 'You 2022' column shows 11% of your staff agreed with 'I believe the promotion processes in my organisation are fair'. This question was not asked in 2021.

Question subgroup	Lowest scoring questions	You 2022	Change from 2021	Comparator 2022
Organisational integrity	I believe the promotion processes in my organisation are fair	11%	Not asked in 2021	47%
Taking action	My organisation has made improvements based on the survey results from last year	14%	Not asked in 2021	27%
Organisational integrity	I have an equal chance at promotion in my organisation	17%	Not asked in 2021	51%
Organisational integrity	I believe the recruitment processes in my organisation are fair	21%	Not asked in 2021	63%
Taking action	I believe my organisation will make improvements based on the results of this survey	22%	Not asked in 2021	47%
Safety climate	All levels of my organisation are involved in the prevention of stress	22%	-7%	43%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	23%	-6%	50%
Senior leadership	Senior leaders model my organisation's values	25%	-13%	65%
Learning and development	I am satisfied with the opportunities to progress in my organisation	26%	Not asked in 2021	53%
Senior leadership	Senior leaders demonstrate honesty and integrity	26%	-8%	63%

Key differences

Most improved

What this is

This is where staff feel their organisation has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Increase from 2021' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2021 shows you where the most positive changes are happening in your organisation.

Example

On the first row 'Meaningful work', the 'You 2022' column shows 81% of your staff agreed with 'I achieve something important through my work'.

In the 'Increase from 2021' column, you have a 8% increase, which is a positive trend.

Question group	Most improved from last year	You 2022	Increase from 2021	Comparator 2022
Meaningful work	I achieve something important through my work	81%	+8%	92%
Workgroup support	People in my workgroup are politically impartial in their work	65%	+7%	72%
Job enrichment	I clearly understand what I am expected to do in this job	81%	+7%	90%
Safe to speak up	I feel culturally safe at work	67%	+7%	84%
Safe to speak up	I feel safe to challenge inappropriate behaviour at work	45%	+4%	66%
Workload	I have enough time to do my job effectively	44%	+3%	51%
Collaboration	Workgroups across my organisation willingly share information with each other	34%	+2%	65%
Innovation	My workgroup encourages employee creativity	40%	+2%	61%
Workload	The workload I have is appropriate for the job that I do	42%	+1%	55%
Meaningful work	I get a sense of accomplishment from my work	72%	+1%	85%

Key differences

Most declined

What this is

This is where staff feel their organisation has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Decrease from 2021' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2021 shows you where the most negative changes are happening in your organisation.

Example

On the first row 'Engagement', the 'You 2022' column shows 34% of your staff agreed with 'I would recommend my organisation as a good place to work'. In the 'Decrease from 2021' column, you have a 18% decrease, which is a negative trend.

Question subgroup	Largest decline from last year	You 2022	Decrease from 2021	Comparator 2022
Engagement	I would recommend my organisation as a good place to work	34%	-18%	69%
Patient safety climate	This health service does a good job of training new and existing staff	31%	-17%	58%
Engagement	I am proud to tell others I work for my organisation	57%	-16%	78%
Patient safety climate	Trainees in my discipline are adequately supervised	35%	-16%	63%
Senior leadership	Senior leaders model my organisation's values	25%	-13%	65%
Learning and development	My organisation places a high priority on the learning and development of staff	30%	-13%	60%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	38%	-13%	50%
Organisational integrity	My organisation is committed to earning a high level of public trust	70%	-11%	80%
Collaboration	I am able to work effectively with others outside my immediate workgroup	77%	-10%	86%
Engagement	I feel a strong personal attachment to my organisation	46%	-9%	63%

Key differences

Biggest positive difference from comparator

What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

As there is no positive difference from your comparator, we have no data to show on this page.

Key differences

Biggest negative difference from comparator

What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Organisational integrity', the 'You 2022' column shows 21% of your staff agreed with 'I believe the recruitment processes in my organisation are fair'.

The 'difference' column, shows that agreement for this question was 43 percentage points lower in your organisation than in your comparator.

Question subgroup	Biggest negative difference from comparator	You 2022	Difference	Comparator 2022
Organisational integrity	I believe the recruitment processes in my organisation are fair	21%	-43%	63%
Senior leadership	Senior leaders model my organisation's values	25%	-40%	65%
Organisational integrity	My organisation does not tolerate improper conduct	31%	-39%	70%
Senior leadership	Senior leaders demonstrate honesty and integrity	26%	-37%	63%
Senior leadership	Senior leaders provide clear strategy and direction	26%	-36%	62%
Organisational integrity	I believe the promotion processes in my organisation are fair	11%	-35%	47%
Engagement	I would recommend my organisation as a good place to work	34%	-35%	69%
Organisational integrity	I have an equal chance at promotion in my organisation	17%	-33%	51%
Engagement	My organisation inspires me to do the best in my job	34%	-32%	66%
Collaboration	Workgroups across my organisation willingly share information with each other	34%	-32%	65%

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Custom questions

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Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
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- Employment
- Adjustments
- Caring
- Categories
- Primary role

Taking action

What this is

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

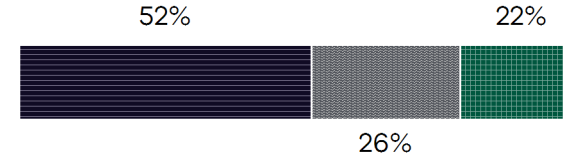
22% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this survey'.

Survey question

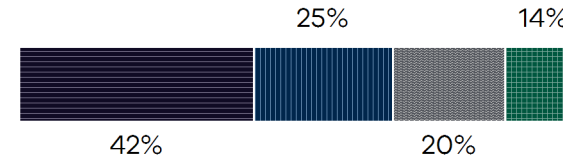
Your results



I believe my organisation will make improvements based on the results of this survey



My organisation has made improvements based on the survey results from last year



Benchmark agree results

	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I believe my organisation will make improvements based on the results of this survey	Not asked	Not asked	22 %	37 %	47 %	61 %
My organisation has made improvements based on the survey results from last year	Not asked	Not asked	14 %	20 %	27 %	42 %

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- Disability
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- Employment
- Adjustments
- Caring
- Categories
- Primary role

Senior leadership

Senior leadership

What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

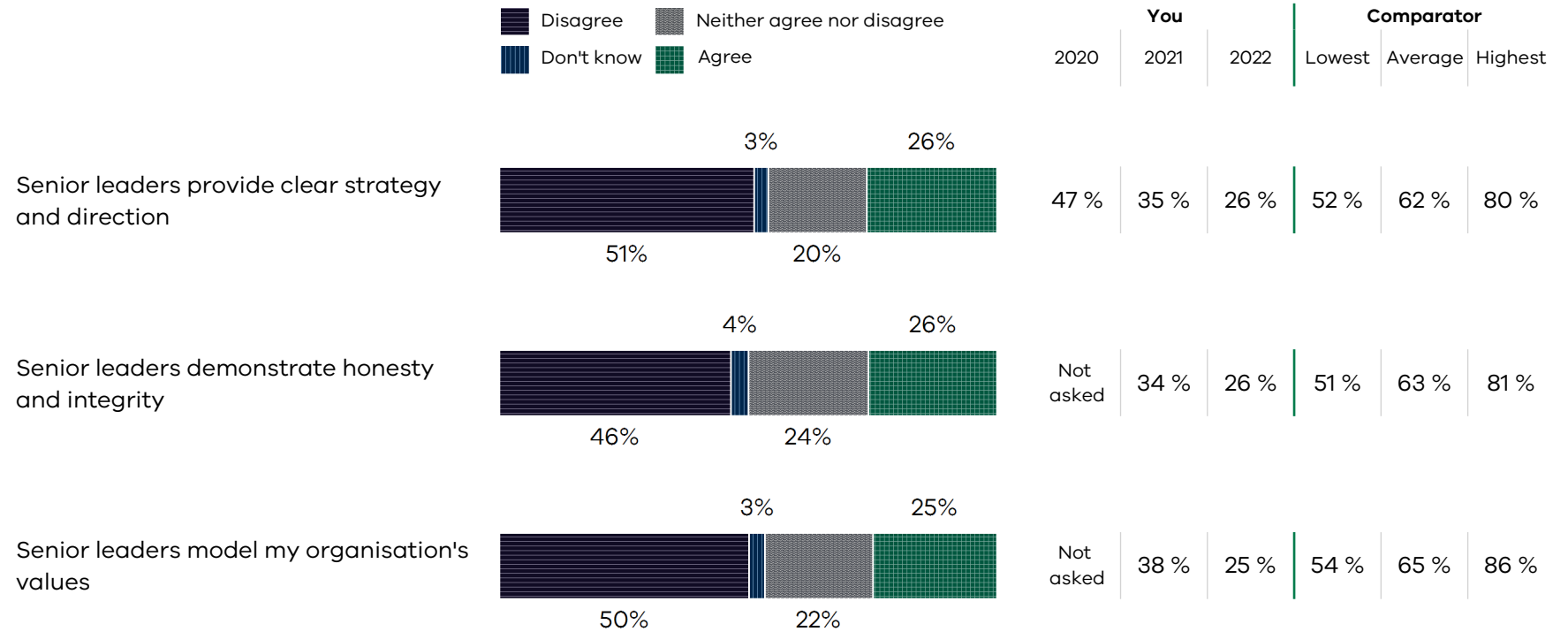
Example

26% of your staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

Survey question

Your results

Benchmark agree results



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- Employment
- Adjustments
- Caring
- Categories
- Primary role

Organisational climate

Scorecard

What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

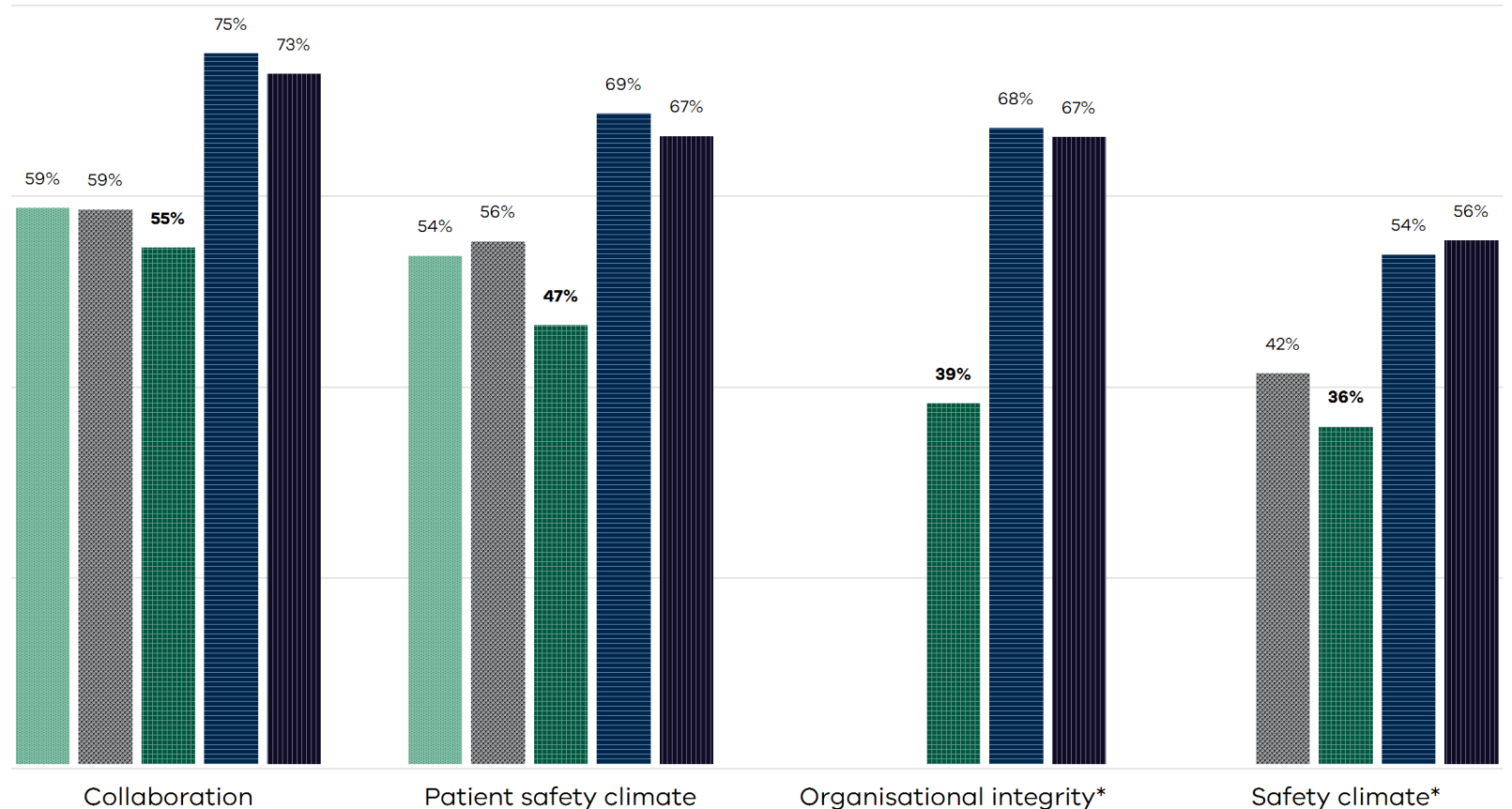
Example

In 2022:

- 55% of your staff who did the survey responded positively to questions about Collaboration which is down from 59% in 2021.

Compared to:

- 75% of staff at your comparator and 73% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

Organisational climate

Organisational integrity 1 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

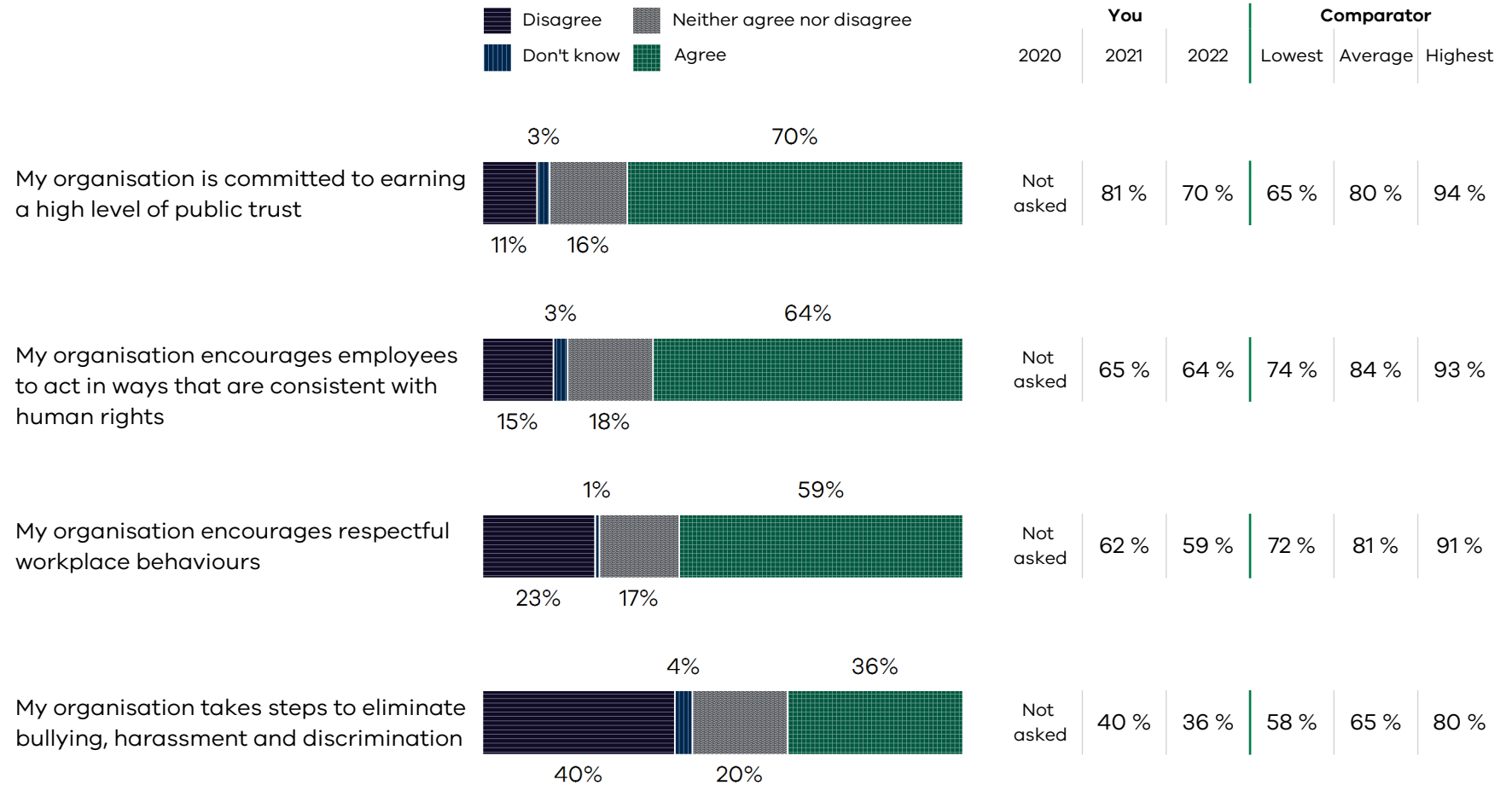
Example

70% of your staff who did the survey agreed or strongly agreed with 'My organisation is committed to earning a high level of public trust'.

Survey question

Your results

Benchmark agree results



Organisational climate

Organisational integrity 2 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

31% of your staff who did the survey agreed or strongly agreed with 'My organisation does not tolerate improper conduct'.

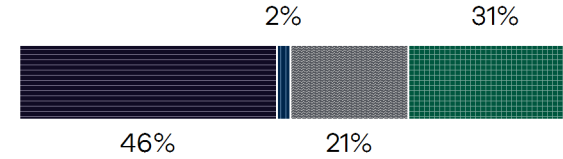
Survey question

Your results

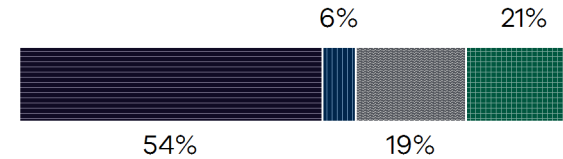
Benchmark agree results



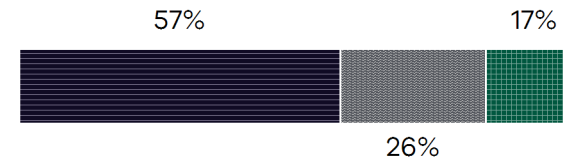
My organisation does not tolerate improper conduct



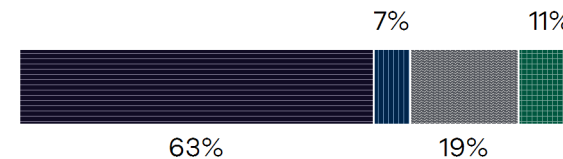
I believe the recruitment processes in my organisation are fair



I have an equal chance at promotion in my organisation



I believe the promotion processes in my organisation are fair



Year	You			Comparator		
	2021	2022		Lowest	Average	Highest
2020						
Not asked	38 %	31 %		56 %	70 %	88 %
Not asked	Not asked	21 %		55 %	63 %	78 %
Not asked	Not asked	17 %		44 %	51 %	57 %
Not asked	Not asked	11 %		40 %	47 %	53 %

Organisational climate

Collaboration

What this is

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

77% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

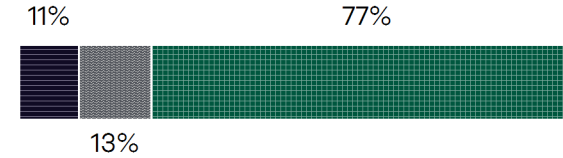
Survey question

Your results

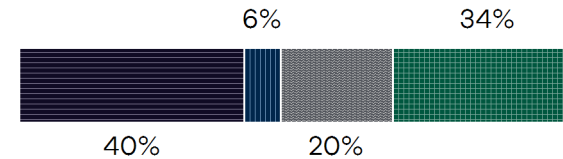
Benchmark agree results



I am able to work effectively with others outside my immediate workgroup



Workgroups across my organisation willingly share information with each other



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I am able to work effectively with others outside my immediate workgroup	83 %	87 %	77 %	79 %	86 %	93 %
Workgroups across my organisation willingly share information with each other	36 %	32 %	34 %	52 %	65 %	74 %

Organisational climate

Safety climate 1 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of [Leading the way](#) and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

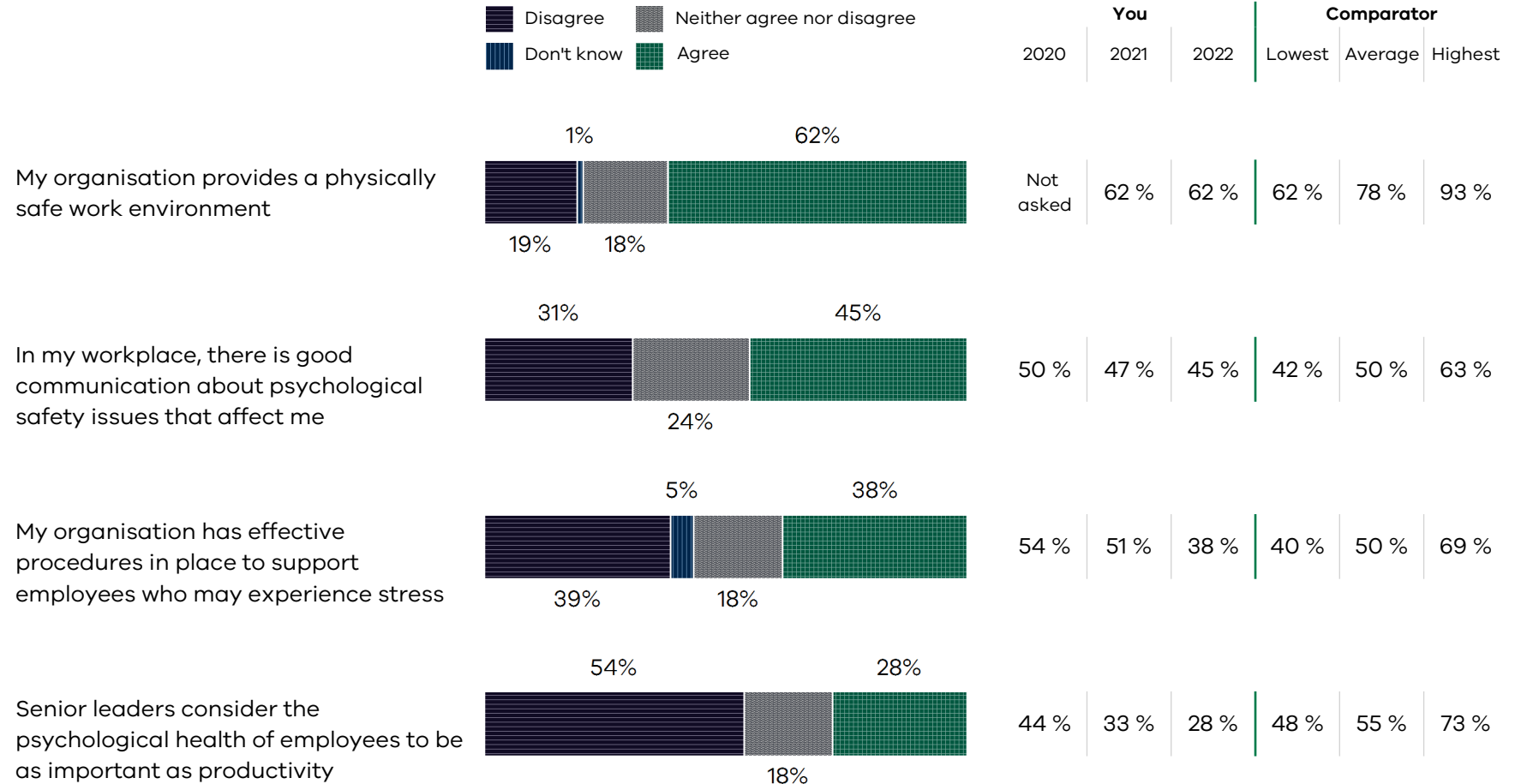
Example

62% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

Survey question

Your results

Benchmark agree results



Organisational climate

Safety climate 2 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of [Leading the way](#) and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

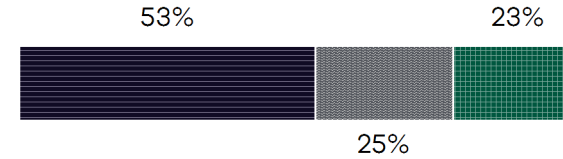
23% of your staff who did the survey agreed or strongly agreed with 'Senior leaders show support for stress prevention through involvement and commitment'.

Survey question

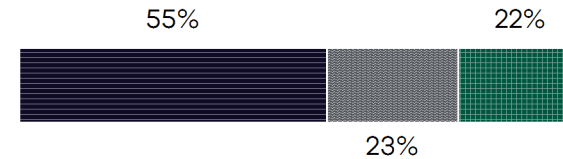
Your results



Senior leaders show support for stress prevention through involvement and commitment



All levels of my organisation are involved in the prevention of stress



Benchmark agree results

	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
Senior leaders show support for stress prevention through involvement and commitment	41 %	29 %	23 %	42 %	50 %	64 %
All levels of my organisation are involved in the prevention of stress	32 %	29 %	22 %	36 %	43 %	64 %

Organisational climate

Patient safety climate 1 of 2

What this is

This is the safety culture in a healthcare workplace.

Why this is important

A good patient safety climate means safe, high-quality care and experiences.

The Victorian Managed Insurance Authority and the Victorian Quality Council developed these tools.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

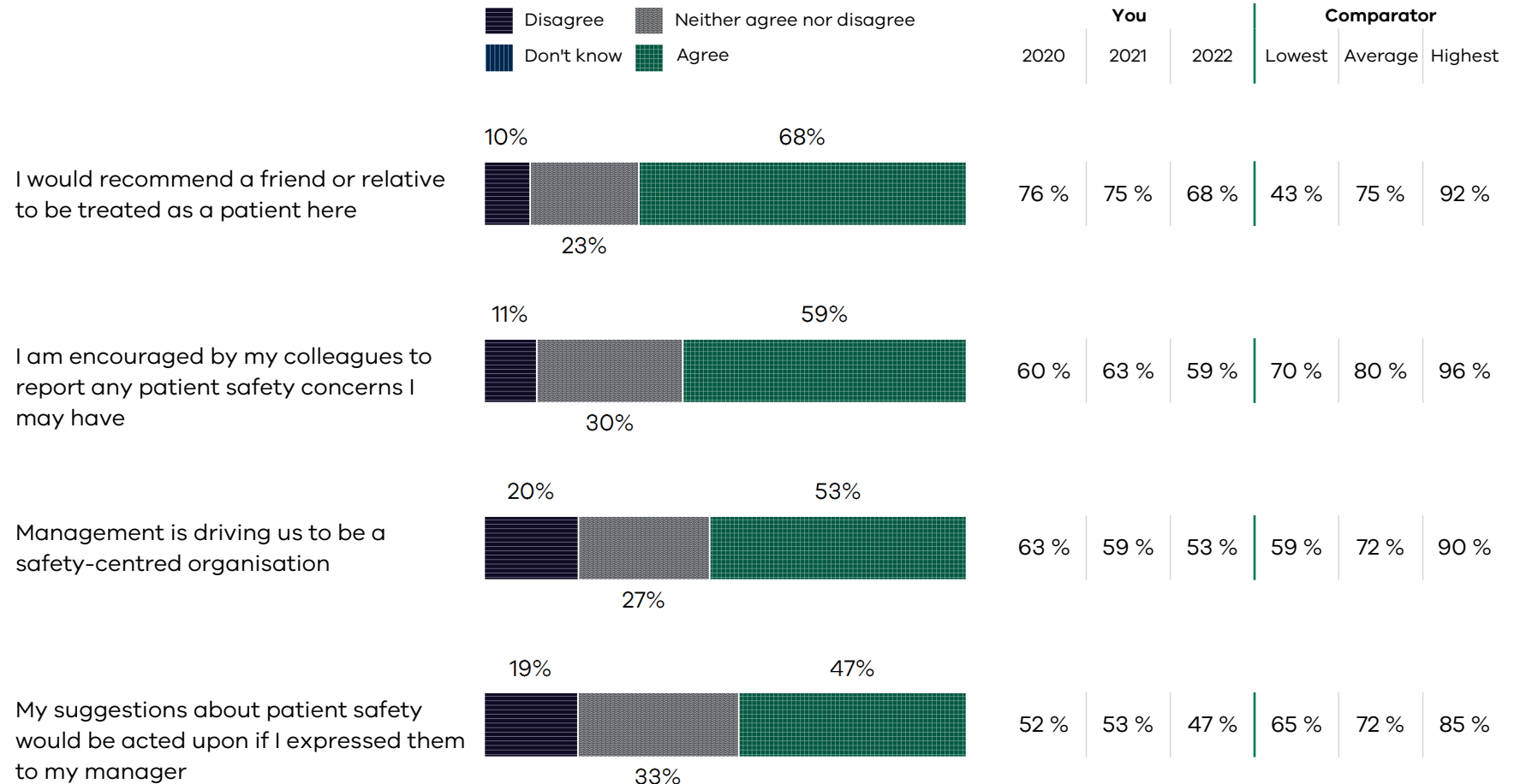
Example

68% of your staff who did the survey agreed or strongly agreed with 'I would recommend a friend or relative to be treated as a patient here'.

Survey question

Your results

Benchmark agree results



Organisational climate

Patient safety climate 2 of 2

What this is

This is the safety culture in a healthcare workplace.

Why this is important

A good patient safety climate means safe, high-quality care and experiences.

The Victorian Managed Insurance Authority and the Victorian Quality Council developed these tools.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

42% of your staff who did the survey agreed or strongly agreed with 'The culture in my work area makes it easy to learn from the errors of others'.

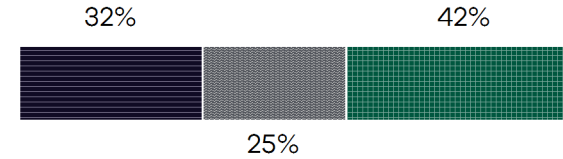
Survey question

Your results

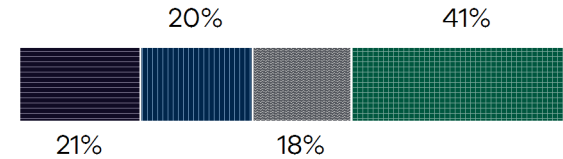
Benchmark agree results



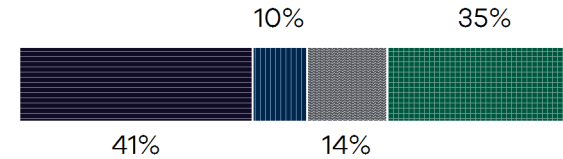
The culture in my work area makes it easy to learn from the errors of others



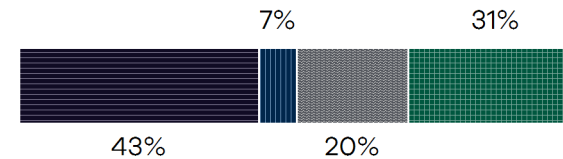
Patient care errors are handled appropriately in my work area



Trainees in my discipline are adequately supervised



This health service does a good job of training new and existing staff



Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
	45 %	48 %	42 %	51 %	66 %	73 %
	49 %	50 %	41 %	60 %	68 %	75 %
	44 %	51 %	35 %	55 %	63 %	70 %
	44 %	48 %	31 %	45 %	58 %	65 %

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 - Discrimination
 - Violence and aggression
 - Satisfaction with complaint processes

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- Biggest negative difference from comparator

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Public sector values

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Custom questions

- Questions requested by your organisation

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- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
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- Employment
- Adjustments
- Caring
- Categories
- Primary role

Workgroup climate

Scorecard

What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

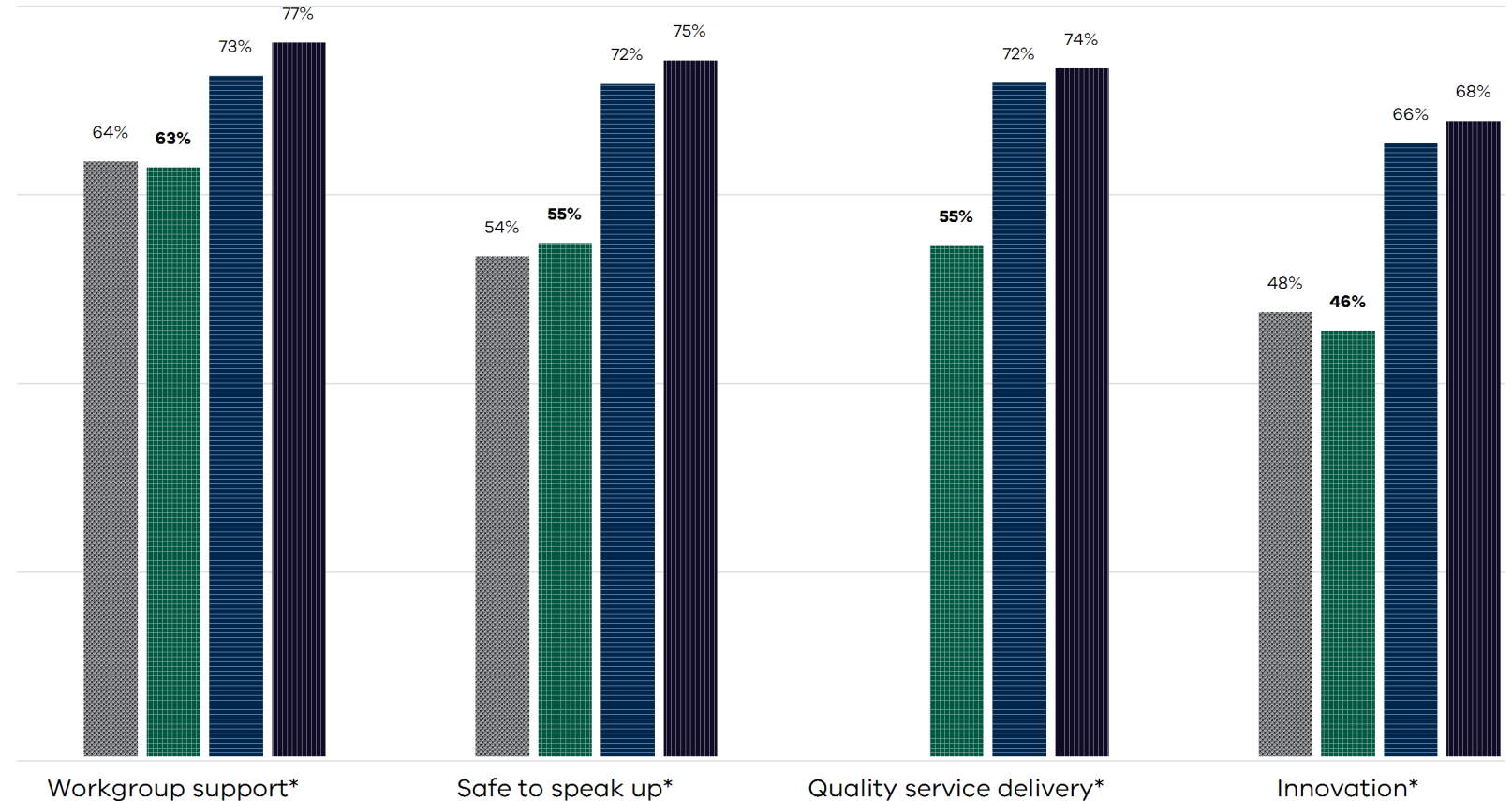
Example

In 2022:

- 63% of your staff who did the survey responded positively to questions about Workgroup support which is down from 64% in 2021.

Compared to:

- 73% of staff at your comparator and 77% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

Workgroup climate

Quality service delivery

What this is

This is how well workgroups in your organisation operate to deliver quality services.

Why this is important

The public sector must provide high-quality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

64% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

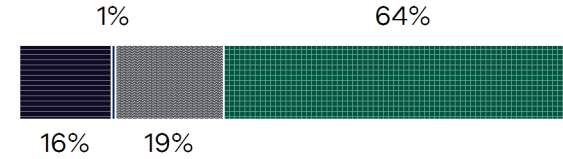
Survey question

Your results

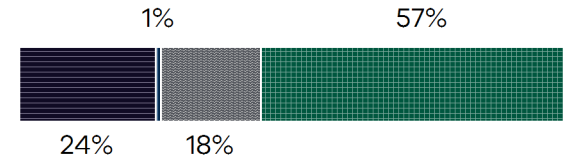
Benchmark agree results



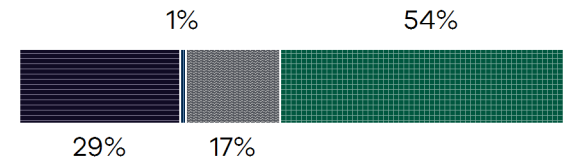
My workgroup provides high quality advice and services



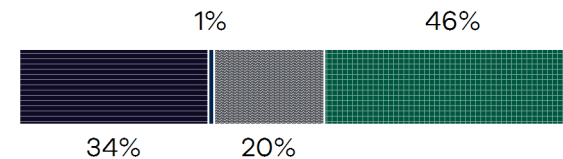
My workgroup has clear lines of responsibility



My workgroup acts fairly and without bias



My workgroup uses its resources well



Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My workgroup provides high quality advice and services	Not asked	Not asked	64 %	71 %	79 %	91 %
My workgroup has clear lines of responsibility	Not asked	65 %	57 %	64 %	75 %	79 %
My workgroup acts fairly and without bias	Not asked	Not asked	54 %	60 %	68 %	84 %
My workgroup uses its resources well	Not asked	Not asked	46 %	56 %	68 %	79 %

Workgroup climate

Innovation

What this is

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

50% of your staff who did the survey agreed or strongly agreed with 'My workgroup learns from failures and mistakes'.

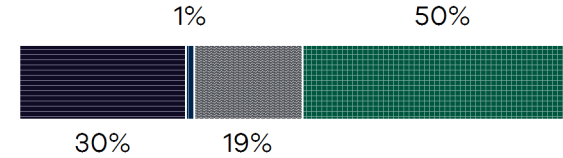
Survey question

Your results

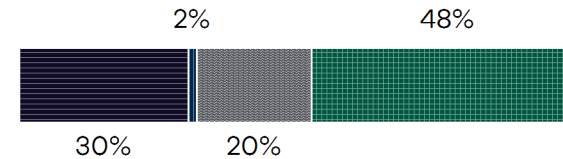
Benchmark agree results



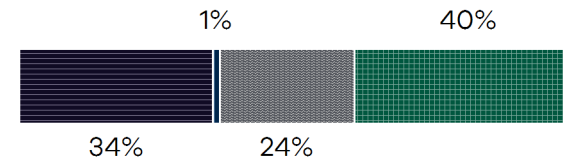
My workgroup learns from failures and mistakes



My workgroup is quick to respond to opportunities to do things better



My workgroup encourages employee creativity



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My workgroup learns from failures and mistakes	Not asked	53 %	50 %	57 %	70 %	76 %
My workgroup is quick to respond to opportunities to do things better	Not asked	52 %	48 %	61 %	67 %	79 %
My workgroup encourages employee creativity	Not asked	39 %	40 %	55 %	61 %	76 %

Workgroup climate

Workgroup support 1 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

74% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup treat each other with respect'.

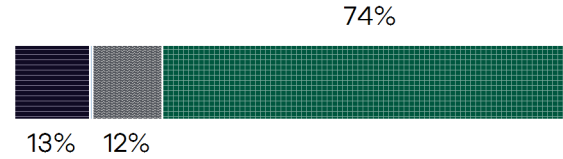
Survey question

Your results

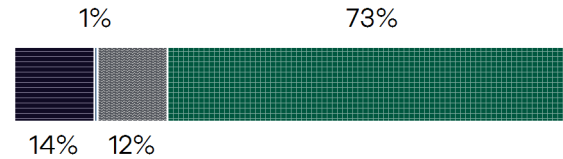
Benchmark agree results



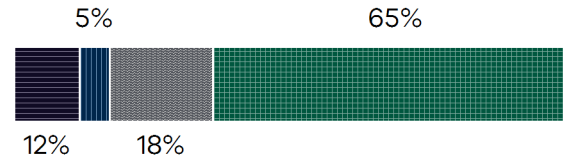
People in my workgroup treat each other with respect



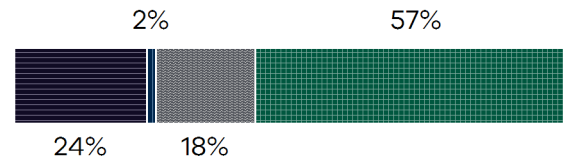
People in my workgroup work together effectively to get the job done



People in my workgroup are politically impartial in their work



People in my workgroup are honest, open and transparent in their dealings



2020	You			Comparator		
	2021	2022		Lowest	Average	Highest
	73 %	75 %	74 %	69 %	80 %	88 %
	75 %	80 %	73 %	67 %	80 %	86 %
Not asked	57 %	65 %	70 %	70 %	72 %	84 %
Not asked	57 %	57 %	60 %	60 %	70 %	83 %

Workgroup climate

Workgroup support 2 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

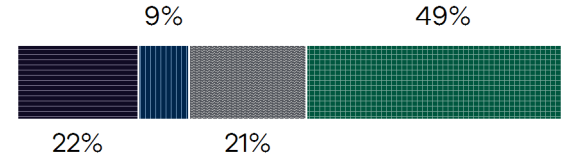
Example

49% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

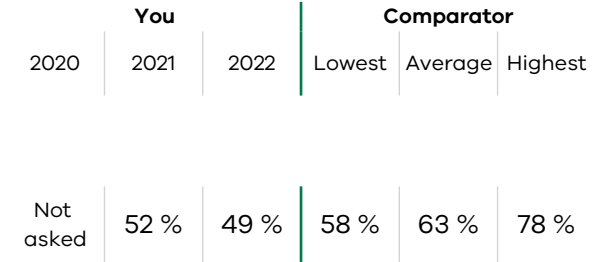
Survey question

People in my workgroup appropriately manage conflicts of interest

Your results



Benchmark agree results



Workgroup climate

Safe to speak up

What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

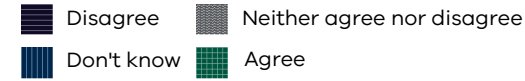
Example

67% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

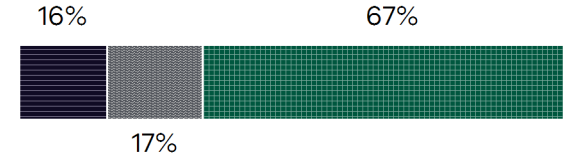
Survey question

Your results

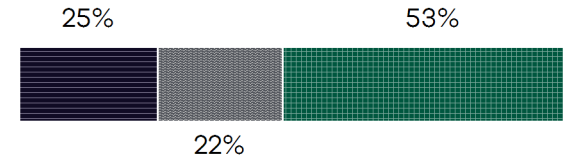
Benchmark agree results



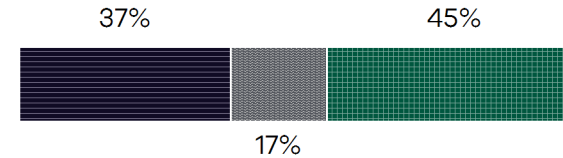
I feel culturally safe at work



People in my workgroup are able to bring up problems and tough issues



I feel safe to challenge inappropriate behaviour at work



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I feel culturally safe at work	Not asked	61 %	67 %	75 %	84 %	95 %
People in my workgroup are able to bring up problems and tough issues	59 %	59 %	53 %	61 %	67 %	74 %
I feel safe to challenge inappropriate behaviour at work	Not asked	42 %	45 %	57 %	66 %	76 %

People matter survey

wellbeing check 2022

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- Primary role

Job and manager factors

Scorecard 1 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

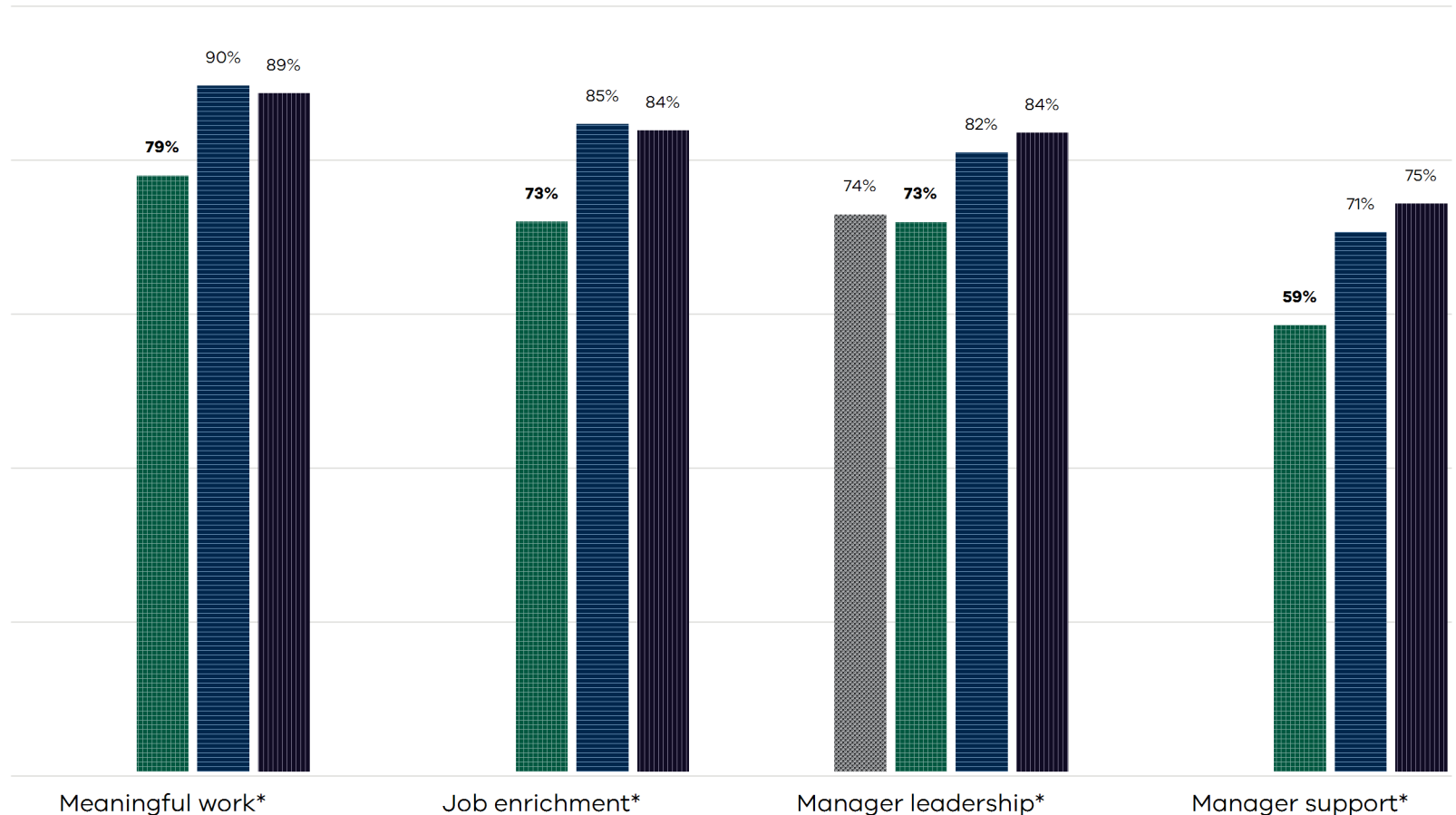
Example

In 2022:

- 79% of your staff who did the survey responded positively to questions about Meaningful work.

Compared to:

- 90% of staff at your comparator and 89% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

■ You2020 ■ You2021 ■ You2022 ■ Comparator 2022 ■ Public sector 2022

Job and manager factors

Scorecard 2 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

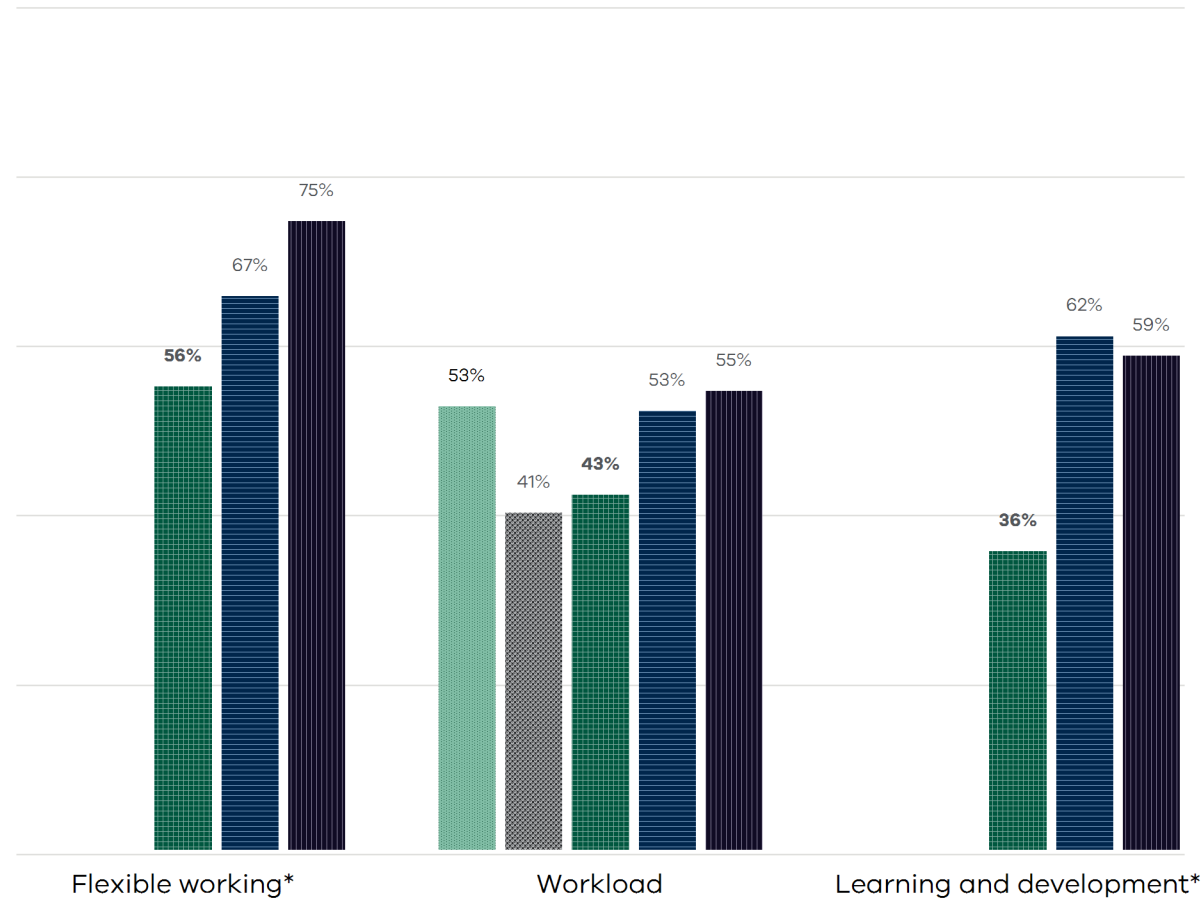
Example

In 2022:

- 56% of your staff who did the survey responded positively to questions about Flexible working.

Compared to:

- 67% of staff at your comparator and 75% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

Job and manager factors

Manager leadership

What this is

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

75% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

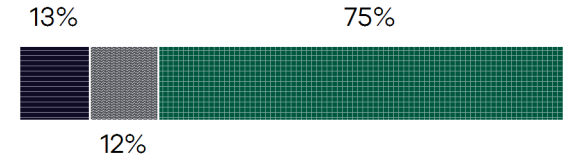
Survey question

Your results

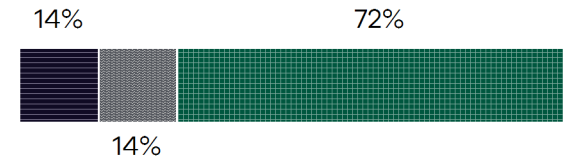
Benchmark agree results



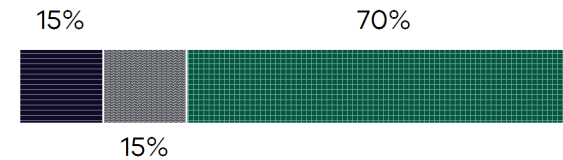
My manager treats employees with dignity and respect



My manager demonstrates honesty and integrity



My manager models my organisation's values



Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
Not asked	79 %	75 %	75 %	77 %	83 %	93 %
Not asked	72 %	72 %	72 %	75 %	81 %	93 %
Not asked	70 %	70 %	70 %	74 %	80 %	91 %

Job and manager factors

Manager support 1 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

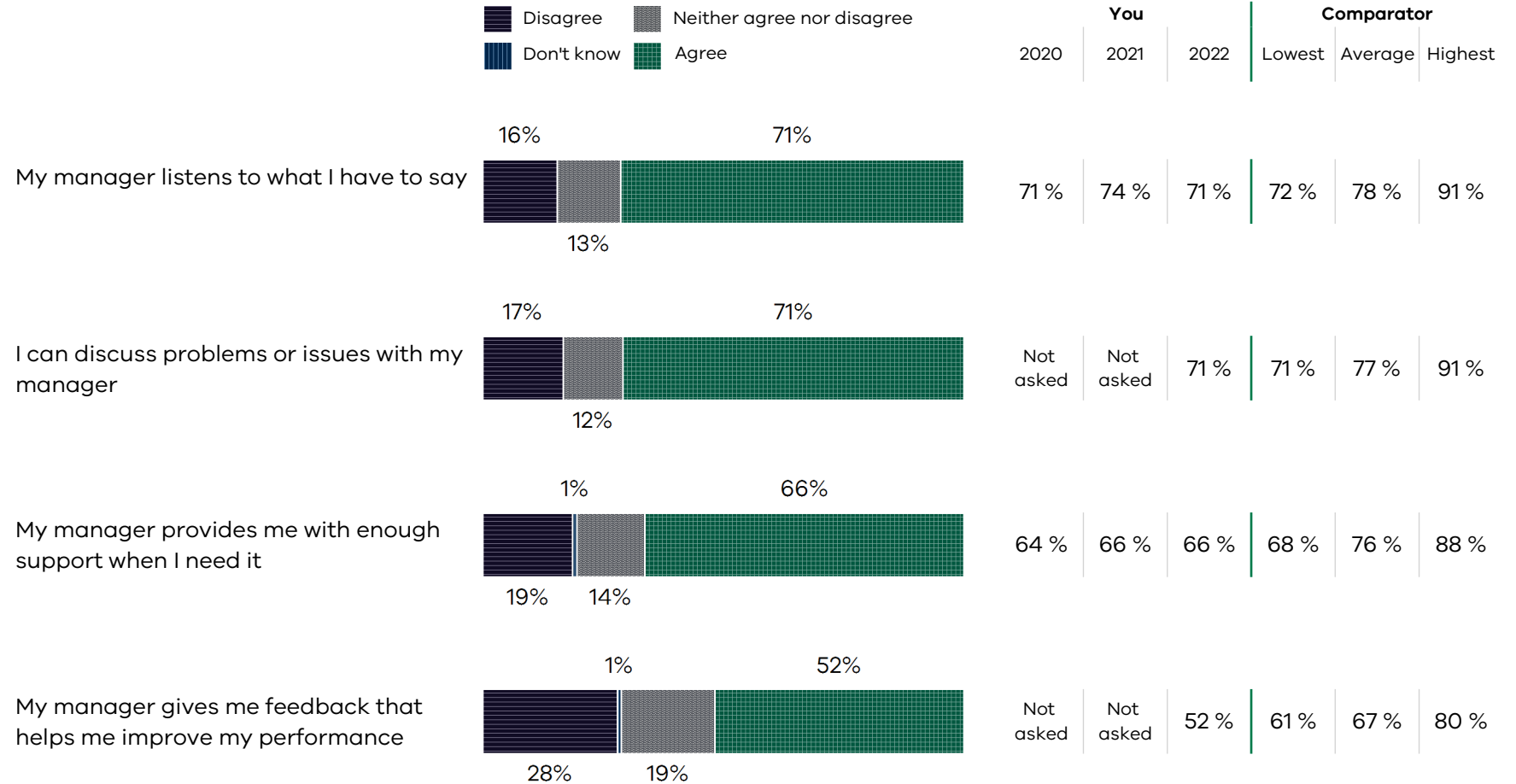
Example

71% of your staff who did the survey agreed or strongly agreed with 'My manager listens to what I have to say'.

Survey question

Your results

Benchmark agree results



Job and manager factors

Manager support 2 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

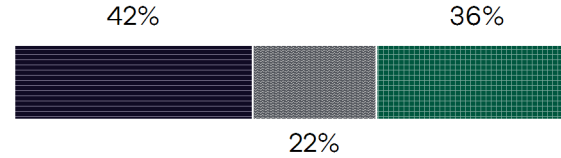
Example

36% of your staff who did the survey agreed or strongly agreed with 'I receive meaningful recognition when I do good work'.

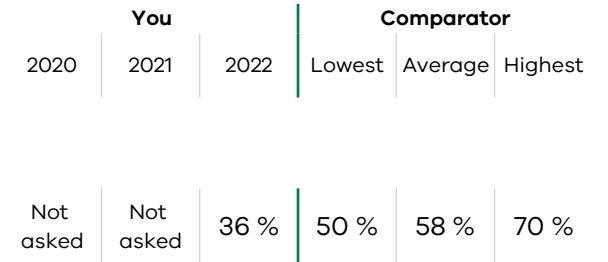
Survey question

I receive meaningful recognition when I do good work

Your results



Benchmark agree results



Job and manager factors

Workload

What this is

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

44% of your staff who did the survey agreed or strongly agreed with 'I have enough time to do my job effectively'.

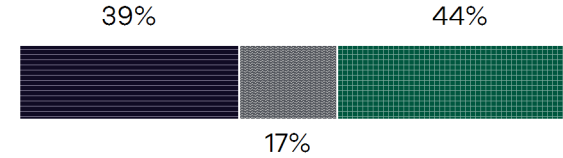
Survey question

Your results

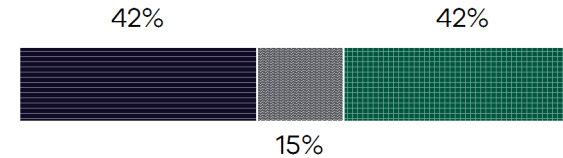
Benchmark agree results



I have enough time to do my job effectively



The workload I have is appropriate for the job that I do



Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I have enough time to do my job effectively	51 %	41 %	44 %	42 %	51 %	66 %
The workload I have is appropriate for the job that I do	56 %	41 %	42 %	49 %	55 %	73 %

Job and manager factors

Learning and development

What this is

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

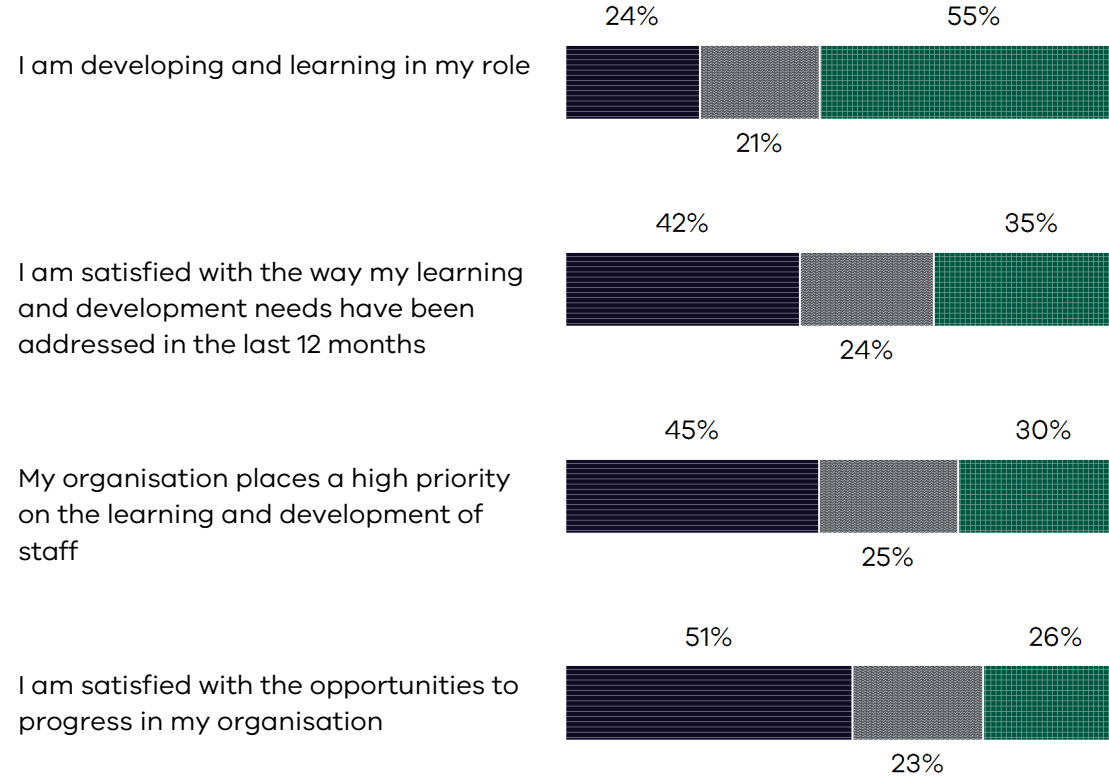
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

55% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.

Survey question

Your results



Benchmark agree results

	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I am developing and learning in my role	Not asked	61 %	55 %	67 %	76 %	82 %
I am satisfied with the way my learning and development needs have been addressed in the last 12 months	Not asked	39 %	35 %	49 %	58 %	64 %
My organisation places a high priority on the learning and development of staff	Not asked	43 %	30 %	49 %	60 %	68 %
I am satisfied with the opportunities to progress in my organisation	Not asked	Not asked	26 %	44 %	53 %	58 %

Job and manager factors

Job enrichment 1 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

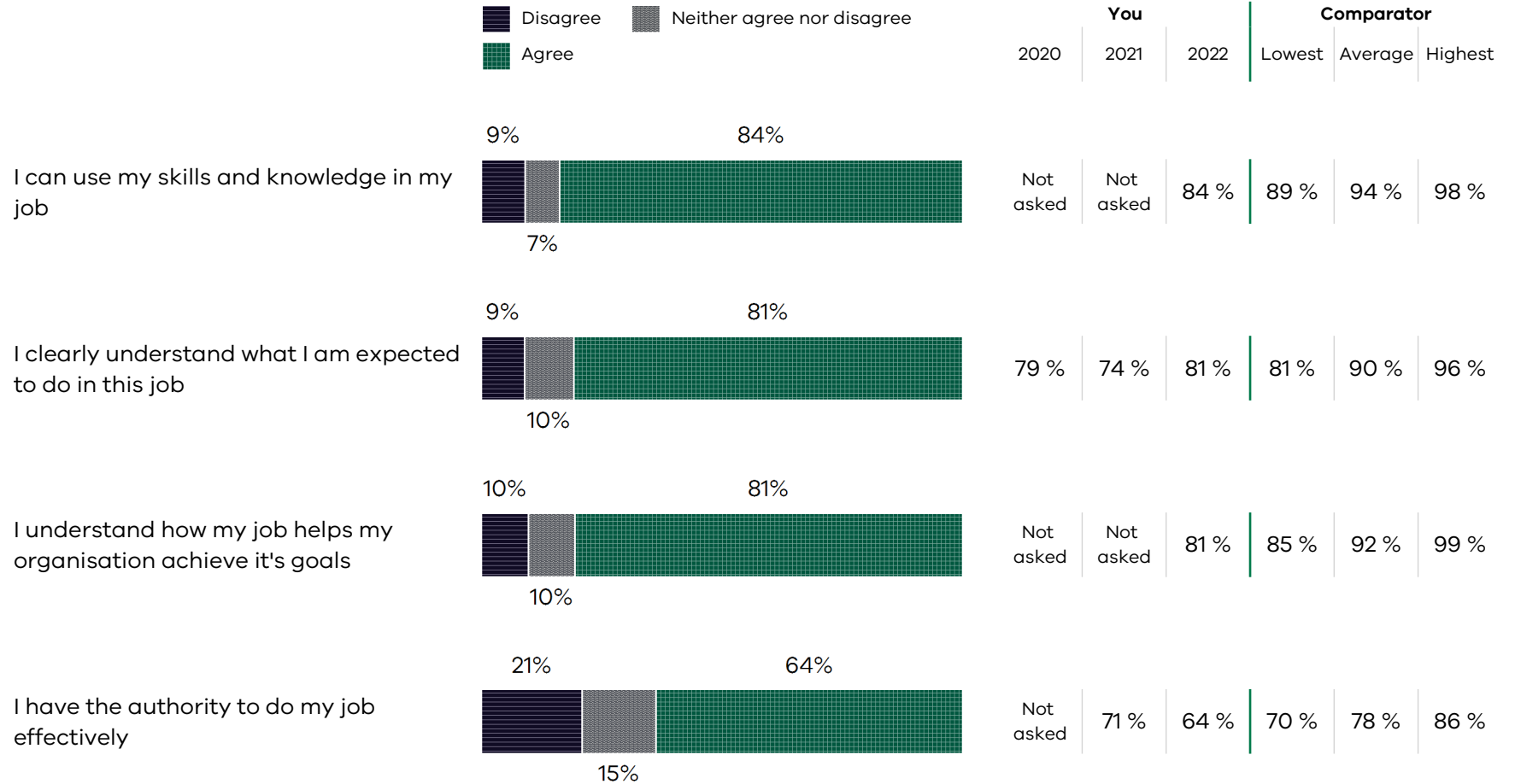
Example

84% of your staff who did the survey agreed or strongly agreed with 'I can use my skills and knowledge in my job'.

Survey question

Your results

Benchmark agree results



Job and manager factors

Job enrichment 2 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

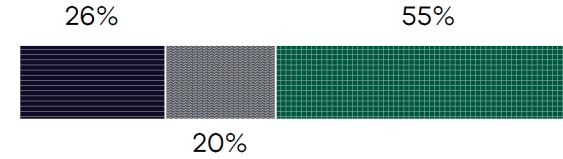
Example

55% of your staff who did the survey agreed or strongly agreed with 'I have a say in how I do my work'.

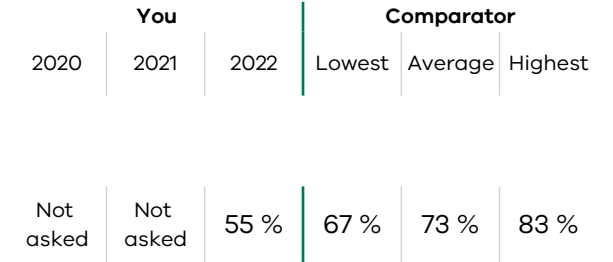
Survey question

I have a say in how I do my work

Your results



Benchmark agree results



Job and manager factors

Meaningful work

What this is

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

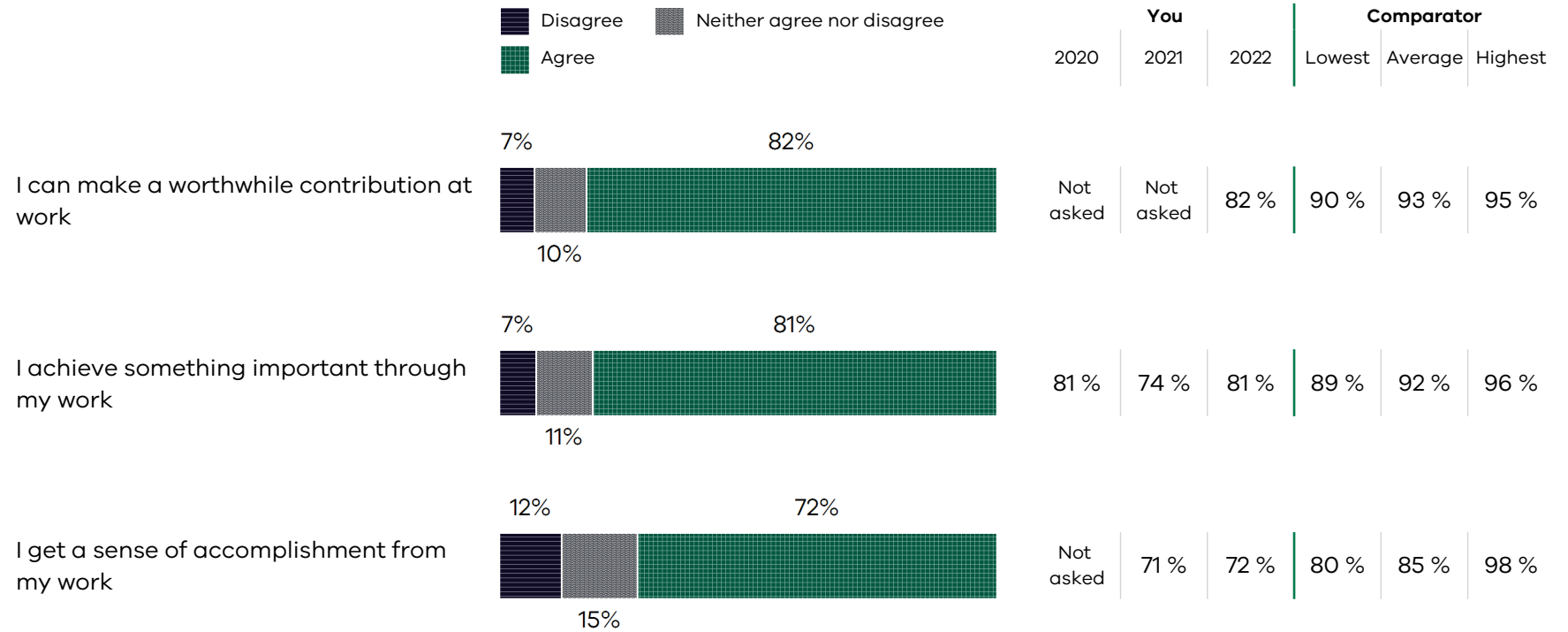
Example

82% of your staff who did the survey agreed or strongly agreed with 'I can make a worthwhile contribution at work'.

Survey question

Your results

Benchmark agree results



Job and manager factors

Flexible working

What this is

This is how well your organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

67% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

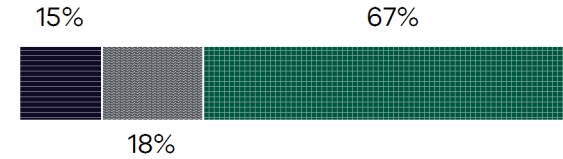
Survey question

Your results

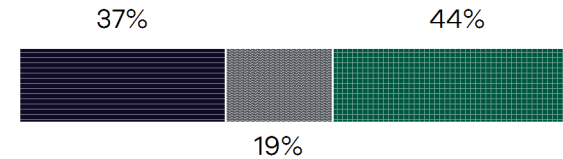
Benchmark agree results



My manager supports working flexibly



I am confident that if I requested a flexible work arrangement, it would be given due consideration



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My manager supports working flexibly	Not asked	Not asked	67 %	65 %	73 %	87 %
I am confident that if I requested a flexible work arrangement, it would be given due consideration	51 %	46 %	44 %	51 %	60 %	75 %

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wellbeing check 2022

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- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

Public sector values

Scorecard 1 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

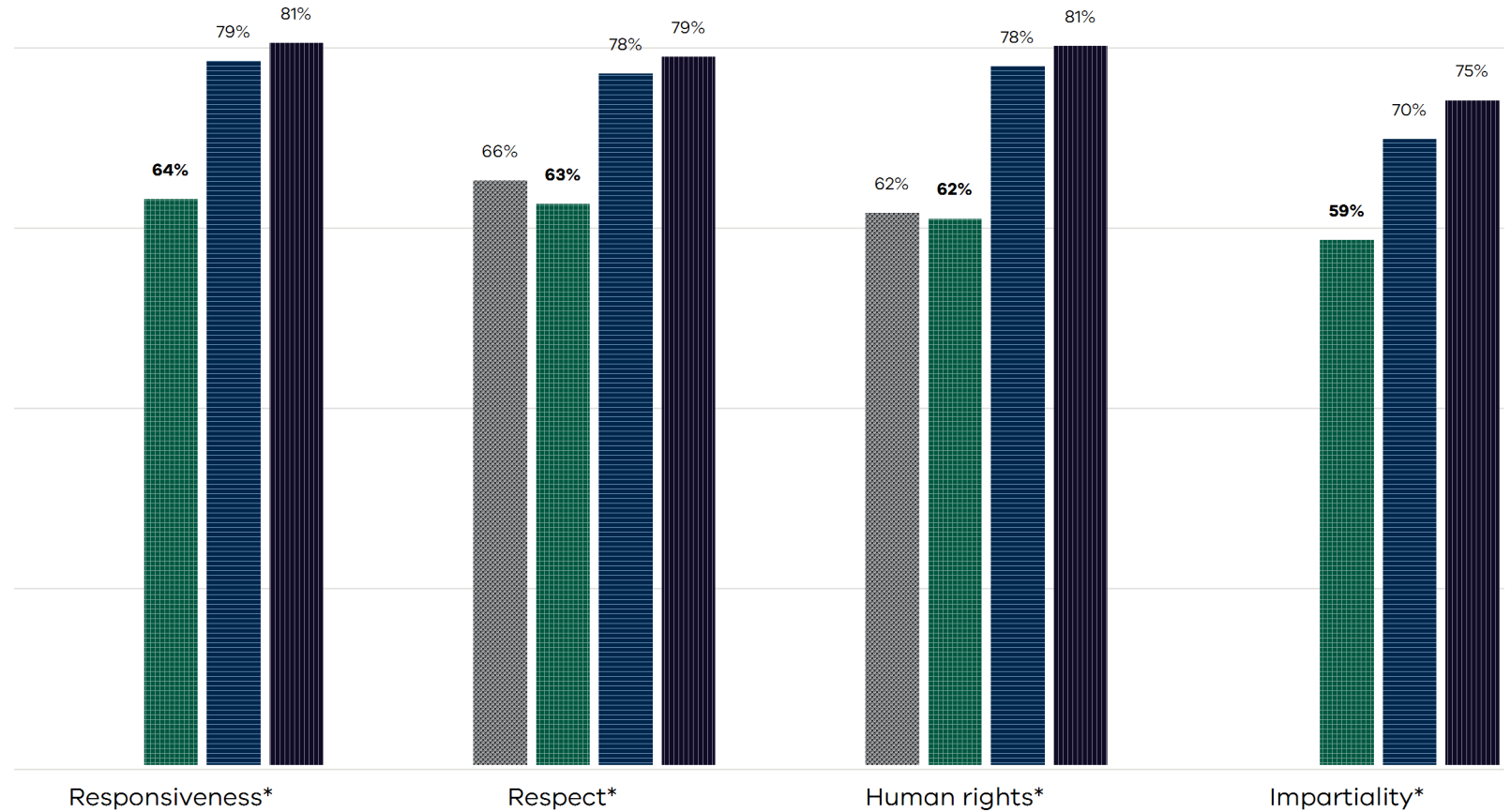
Example

In 2022:

- 64% of your staff who did the survey responded positively to questions about Responsiveness.

Compared to:

- 79% of staff at your comparator and 81% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

Public sector values

Scorecard 2 of 2

What this is

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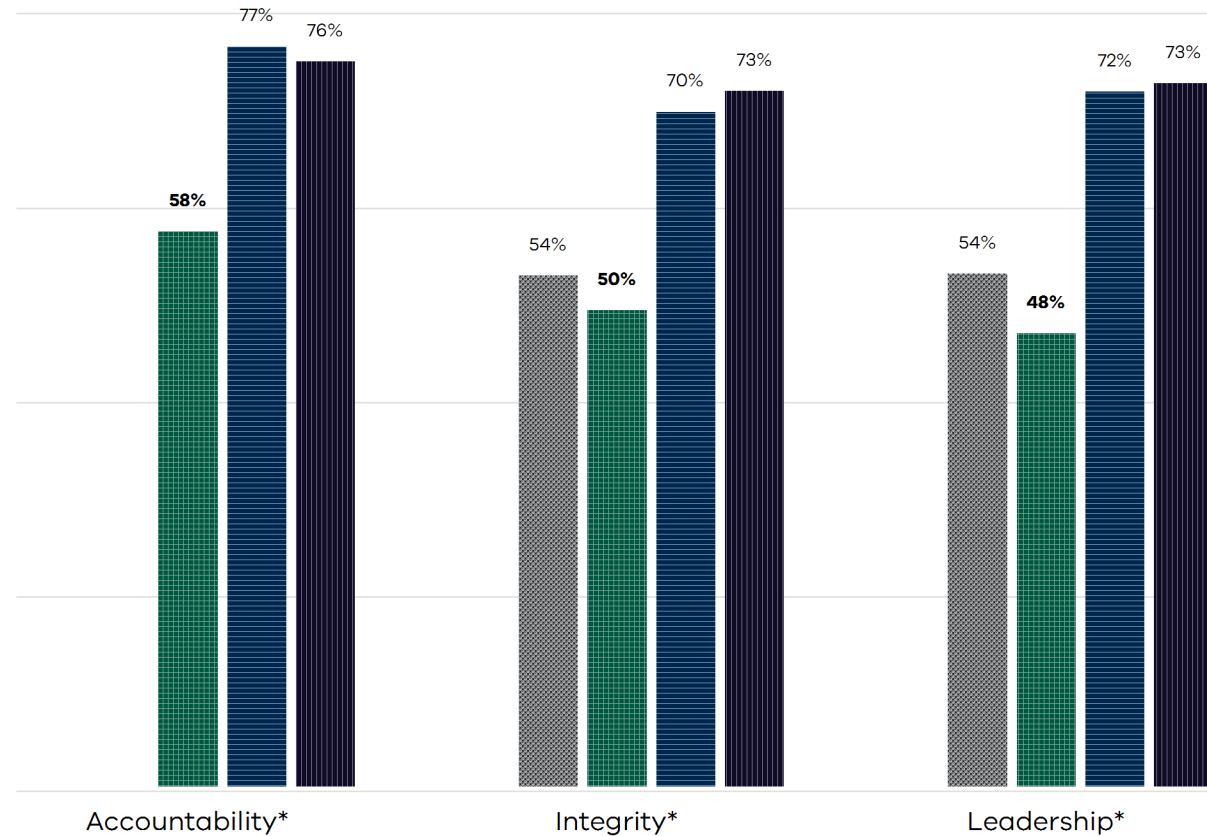
Example

In 2022:

- 58% of your staff who did the survey responded positively to questions about Accountability .

Compared to:

- 77% of staff at your comparator and 76% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

Public sector values

Responsiveness

What this is

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

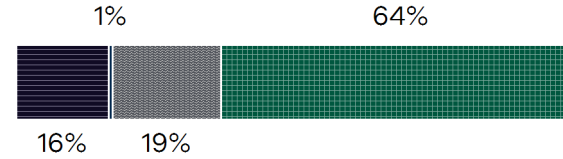
Example

64% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question

My workgroup provides high quality advice and services

Your results



Benchmark agree results

Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
	Not asked	Not asked	64 %	71 %	79 %	91 %

Public sector values

Integrity 1 of 2

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

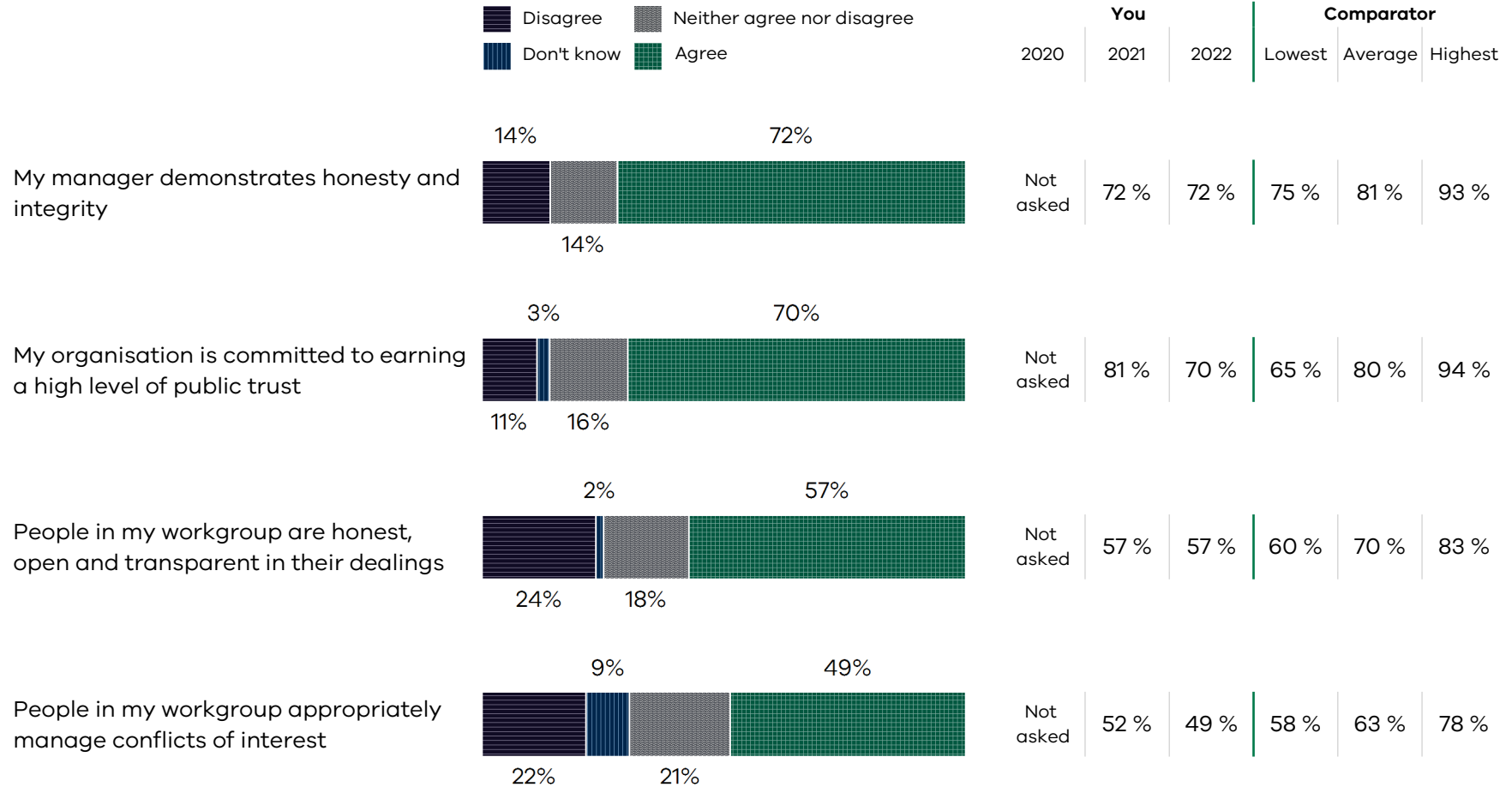
Example

72% of staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.

Survey question

Your results

Benchmark agree results



Public sector values

Integrity 2 of 2

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

45% of staff who did the survey agreed or strongly agreed with 'I feel safe to challenge inappropriate behaviour at work'.

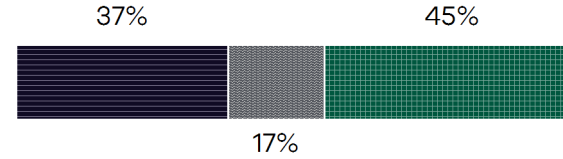
Survey question

Your results

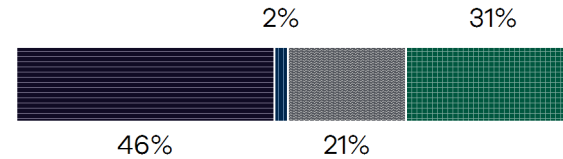
Benchmark agree results



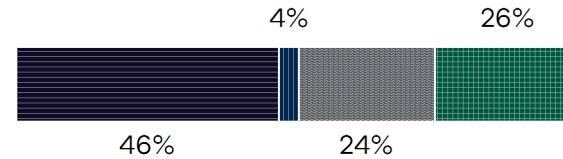
I feel safe to challenge inappropriate behaviour at work



My organisation does not tolerate improper conduct



Senior leaders demonstrate honesty and integrity



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I feel safe to challenge inappropriate behaviour at work	Not asked	42 %	45 %	57 %	66 %	76 %
My organisation does not tolerate improper conduct	Not asked	38 %	31 %	56 %	70 %	88 %
Senior leaders demonstrate honesty and integrity	Not asked	34 %	26 %	51 %	63 %	81 %

Public sector values

Impartiality

What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

65% of staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.

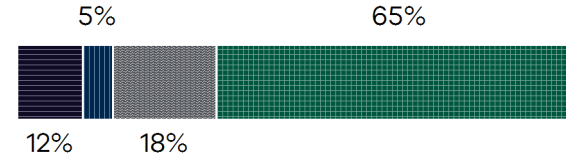
Survey question

Your results

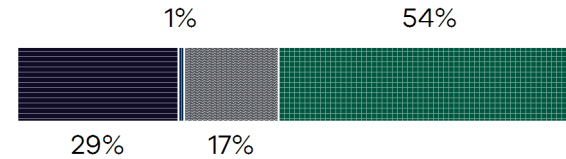
Benchmark agree results



People in my workgroup are politically impartial in their work



My workgroup acts fairly and without bias



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
People in my workgroup are politically impartial in their work	Not asked	57 %	65 %	70 %	72 %	84 %
My workgroup acts fairly and without bias	Not asked	Not asked	54 %	60 %	68 %	84 %

Public sector values

Accountability 1 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

81% of staff who did the survey agreed or strongly agreed with 'I clearly understand what I am expected to do in this job'.

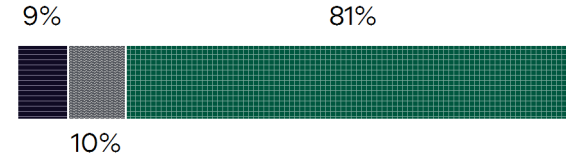
Survey question

Your results

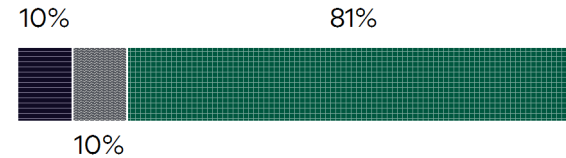
Benchmark agree results



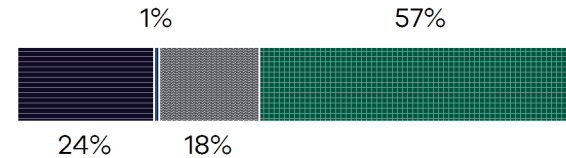
I clearly understand what I am expected to do in this job



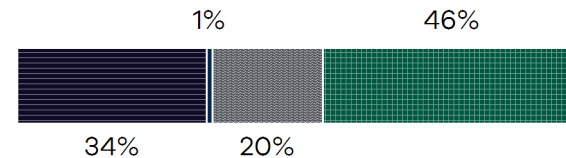
I understand how my job helps my organisation achieve it's goals



My workgroup has clear lines of responsibility



My workgroup uses its resources well



Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
	79 %	74 %	81 %	81 %	90 %	96 %
	Not asked	Not asked	81 %	85 %	92 %	99 %
	Not asked	65 %	57 %	64 %	75 %	79 %
	Not asked	Not asked	46 %	56 %	68 %	79 %

Public sector values

Accountability 2 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

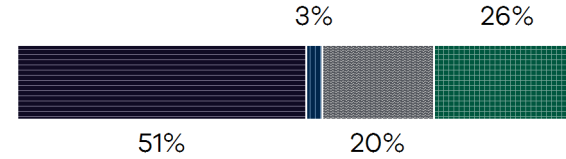
Example

26% of staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

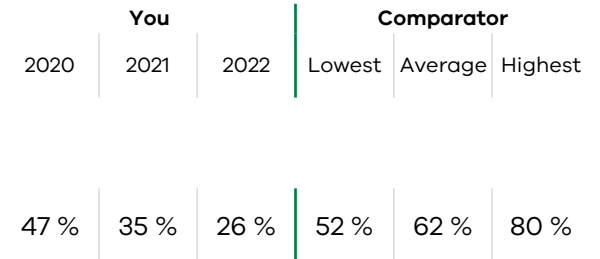
Survey question

Senior leaders provide clear strategy and direction

Your results



Benchmark agree results



Public sector values

Respect 1 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

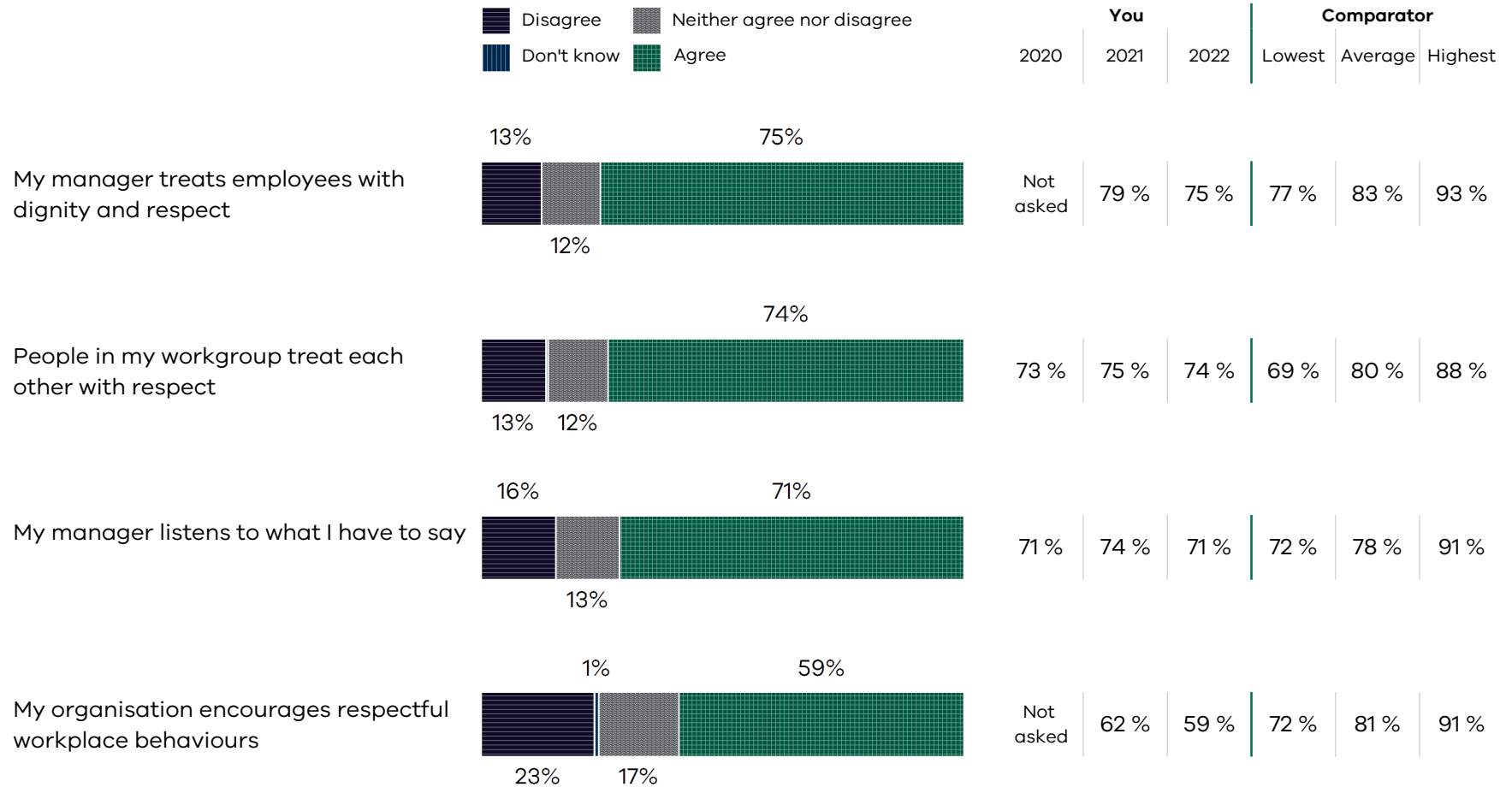
Example

75% of staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

Survey question

Your results

Benchmark agree results



Public sector values

Respect 2 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

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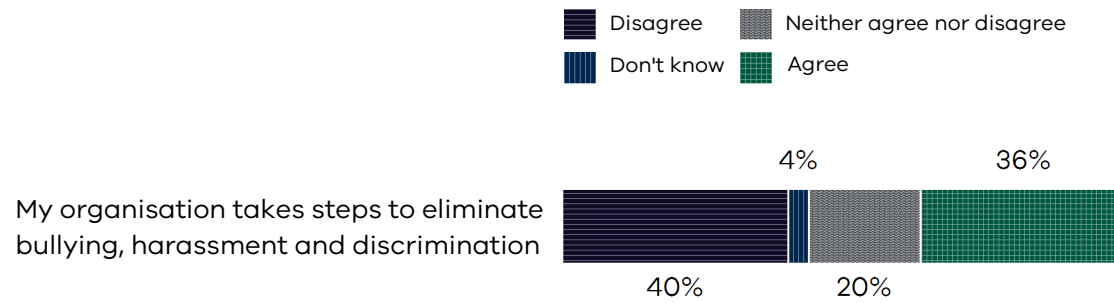
Example

36% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

Survey question

Your results

Benchmark agree results



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My organisation takes steps to eliminate bullying, harassment and discrimination	Not asked	40 %	36 %	58 %	65 %	80 %

Public sector values

Leadership

What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

70% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

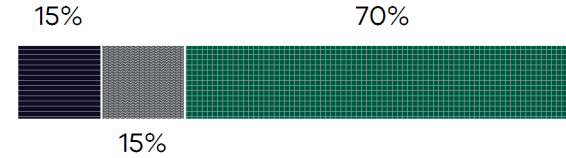
Survey question

Your results

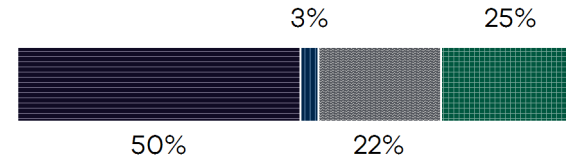
Benchmark agree results



My manager models my organisation's values



Senior leaders model my organisation's values



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My manager models my organisation's values	Not asked	70 %	70 %	74 %	80 %	91 %
Senior leaders model my organisation's values	Not asked	38 %	25 %	54 %	65 %	86 %

Public sector values

Human rights

What this is

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

64% of staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.

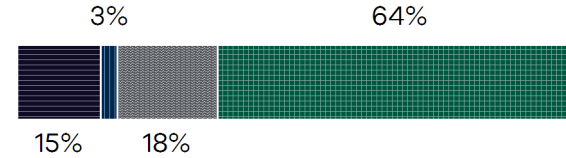
Survey question

Your results

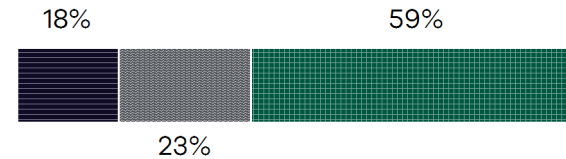
Benchmark agree results



My organisation encourages employees to act in ways that are consistent with human rights



I understand how the Charter of Human Rights and Responsibilities applies to my work



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My organisation encourages employees to act in ways that are consistent with human rights	Not asked	65 %	64 %	74 %	84 %	93 %
I understand how the Charter of Human Rights and Responsibilities applies to my work	Not asked	59 %	59 %	69 %	73 %	91 %

People matter survey

wellbeing check 2022

Have your say

Overview

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

Result summary

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

- Taking action questions

Detailed results

Senior leadership

- Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

Custom questions

What this is

Your organisation asked 5 custom questions as part of the 2022 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

Under 'Your results' in descending order, you can see the percentage of staff who agreed or disagreed with each question.

In this report, 'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

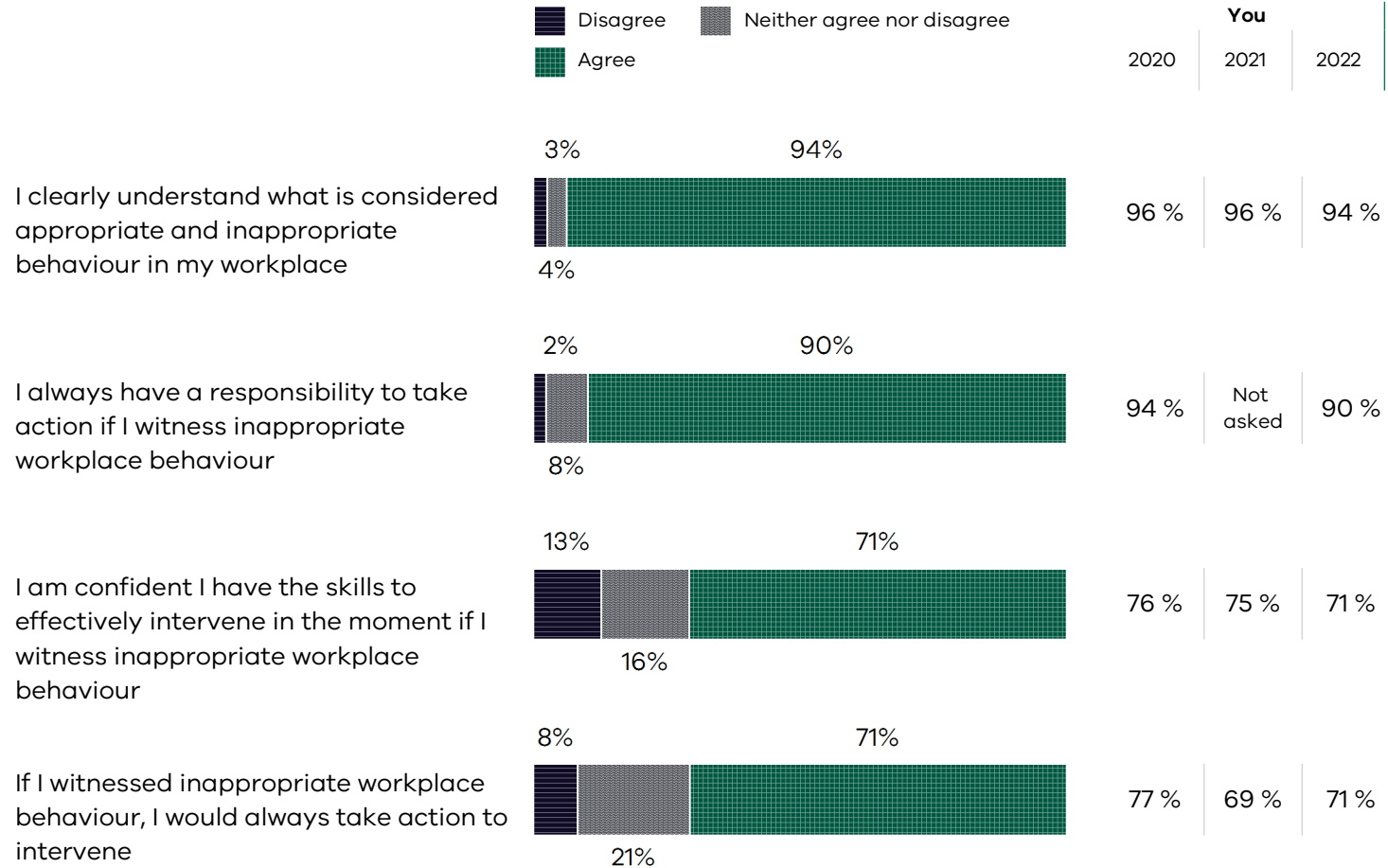
Example

94% of staff who did the survey agreed or strongly agreed with 'I clearly understand what is considered appropriate and inappropriate behaviour in my workplace'.

Survey question

Your results

Benchmark results



Custom questions

What this is

Your organisation asked 5 custom questions as part of the 2022 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

The table shows you responses to the question 'AV's current level of effort with regard to social and environmental responsibility is'.

Example

19% of staff who did the survey responded '5' to the question.

AV's current level of effort with regard to social and environmental responsibility is	You 2021	You 2022
5	18%	19%
7	19%	18%
6	15%	15%
8	14%	13%
4	9%	9%
1 - Poor	6%	8%
3	7%	8%
9	5%	4%
10 - Excellent	4%	3%
2	3%	3%

People matter survey

wellbeing check 2022

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- Biggest negative difference from comparator

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- Taking action questions

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Senior leadership

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Public sector values

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- Impartiality
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- Human rights

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

Demographics

Age, gender, variations in sex characteristics and sexual orientation

What this is

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Age	(n)	%
15-34 years	452	28%
35-54 years	807	50%
55+ years	254	16%
Prefer not to say	98	6%

How would you describe your gender?	(n)	%
Man	736	46%
Woman	700	43%
Prefer not to say	156	10%
Non-binary and I use a different term	19	1%

Are you trans, non-binary or gender diverse?	(n)	%
Yes	14	1%
No	1442	90%
Prefer not to say	155	10%

To your knowledge, do you have innate variation(s) of sex characteristics (often called intersex)?*

	(n)	%
Yes	4	0%
No	1438	89%
Don't know	38	2%
Prefer not to say	131	8%

How do you describe your sexual orientation?

	(n)	%
Straight (heterosexual)	1253	78%
Prefer not to say	198	12%
Bisexual	63	4%
Gay or lesbian	60	4%
Pansexual	14	1%
I use a different term	11	1%
Asexual	7	0%
Don't know	5	0%

Demographics

Aboriginal and/or Torres Strait Islander employees

What this is

This is staff who identify as Aboriginal and/or Torres Strait Islander.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

To protect you, we:

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- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Aboriginal and/or Torres Strait Islander

	(n)	%
Yes	14	1%
Non Aboriginal and/or Torres Strait Islander	1479	92%
Prefer not to say	118	7%

Identified as Aboriginal and/or Torres Strait Islander on your organisations HR system?*

	(n)	%
Yes	5	36%
No	7	50%
Don't know	1	7%
Prefer not to say	1	7%

Demographics

Disability

What this is

This is staff who identify as a person with disability and how they share that information.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

This is staff who identify as a person with disability and how they share that information

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Do you identify as a person with a disability?

	(n)	%
Yes	92	6%
No	1414	88%
Prefer not to say	105	7%

If so, have you shared your disability information within your organisation (e.g. to your manager or Human Resources staff)?

	(n)	%
Yes	47	51%
No	43	47%
Prefer not to say	2	2%

If not, which statement most accurately reflects your decision not to share your disability information within your organisation?

	(n)	%
My disability does not impact on my ability to perform my role	18	42%
I feel that sharing my disability information will reflect negatively on me	14	33%
I do not require any adjustments to be made to perform my role	8	19%
Other	3	7%

Demographics

Cultural diversity 1 of 2

What this is

These are the personal characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Country of birth	(n)	%
Born in Australia	1382	86%
Not born in Australia	131	8%
Prefer not to say	98	6%

If you speak another language with your family or community, what language(s) do you speak?	(n)	%
Other	44	33%
Italian	23	17%
Greek	11	8%
Spanish	11	8%
Mandarin	9	7%
Filipino	7	5%
German	7	5%
Hindi	7	5%
Vietnamese	7	5%
Arabic	4	3%
Auslan	4	3%
Cantonese	4	3%

Language other than English spoken with family or community	(n)	%
Yes	134	8%
No	1376	85%
Prefer not to say	101	6%

If you speak another language with your family or community, what language(s) do you speak?	(n)	%
French	4	3%
Tamil	3	2%
Punjabi	2	1%
Sinhalese	2	1%
Urdu	2	1%
Indonesian	1	1%
Macedonian	1	1%

Demographics

Cultural diversity 2 of 2

What this is

This is the cultural identity and religion of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Cultural identity	(n)	%
Australian	1293	80%
English, Irish, Scottish and/or Welsh	172	11%
Prefer not to say	129	8%
European (including Western, Eastern and South-Eastern Europe, and Scandinavia)	108	7%
East and/or South-East Asian	39	2%
New Zealander	22	1%
Other	15	1%
South Asian	14	1%
Aboriginal and/or Torres Strait Islander	12	1%
Central and/or South American	5	0%
Central Asian	5	0%
North American	3	0%
Pacific Islander	3	0%
African	3	0%
Middle Eastern	3	0%
Maori	3	0%

Religion	(n)	%
No religion	1007	63%
Christianity	366	23%
Prefer not to say	155	10%
Other	48	3%
Buddhism	12	1%
Judaism	9	1%
Hinduism	8	0%
Islam	4	0%
Sikhism	2	0%

Demographics

Employment characteristics 1 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

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Working arrangement	(n)	%
Full-Time	1371	85%
Part-Time	240	15%

Gross base salary (ongoing/fixed term only)	(n)	%
Below \$65k	27	2%
\$65k to \$95k	177	12%
\$95k to \$125k	626	41%
\$125k or more	524	34%
Prefer not to say	166	11%

Organisational tenure	(n)	%
<1 year	133	8%
1 to less than 2 years	131	8%
2 to less than 5 years	234	15%
5 to less than 10 years	352	22%
10 to less than 20 years	478	30%
More than 20 years	283	18%

Management responsibility	(n)	%
Non-manager	1241	77%
Other manager	207	13%
Manager of other manager(s)	163	10%

Employment type	(n)	%
Ongoing and executive	1454	90%
Other	91	6%
Fixed term	66	4%

Demographics

Employment characteristics 2 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2021 survey

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Primary workplace location over the last 3 months

	(n)	%
Melbourne: Suburbs	909	56%
Rural	331	21%
Large regional city	262	16%
Melbourne CBD	90	6%
Other	19	1%

What have been your main places of work over the last 3-months?

	(n)	%
Your employer's office	313	19%
A frontline or service delivery location	989	61%
Home or private location	493	31%
A shared office space (where two or more organisations share the same workspace e.g. Gov hubs, suburban hubs etc.)	59	4%
Other	31	2%

Flexible work

	(n)	%
No, I do not use any flexible work arrangements	765	47%
Shift swap	315	20%
Flexible start and finish times	256	16%
Using leave to work flexible hours	178	11%
Part-time	140	9%
Working from an alternative location (e.g. home, hub/shared work space)	124	8%
Other	111	7%
Working more hours over fewer days	101	6%
Purchased leave	12	1%
Job sharing	9	1%
Study leave	7	0%

Demographics

Adjustments

What this is

These are adjustments staff requested to perform in their role.

Why this is important

This shows organisations how flexible they are in adjusting for staff.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Have you requested any of the following adjustments at work?*

	(n)	%
No, I have not requested adjustments	1068	66%
Flexible working arrangements	435	27%
Physical modifications or improvements to the workplace	104	6%
Career development support strategies	68	4%
Job redesign or role sharing	27	2%
Other	26	2%
Accessible communications technologies	10	1%

Why did you make this request?

	(n)	%
Health	232	43%
Work-life balance	218	40%
Family responsibilities	190	35%
Caring responsibilities	185	34%
Other	57	10%
Disability	24	4%
Study commitments	21	4%

What was your experience with making the request?

	(n)	%
The adjustments I needed were made and the process was satisfactory	237	44%
The adjustments I needed were not made	156	29%
The adjustments I needed were made but the process was unsatisfactory	150	28%

Demographics

Caring

What this is

These are staff-reported caring responsibilities.

Why this is important

This shows organisations what caring responsibilities their staff have.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

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Caring responsibility	(n)	%
None of the above	579	36%
Primary school aged child(ren)	353	22%
Secondary school aged child(ren)	288	18%
Child(ren) - younger than preschool age	188	12%
Frail or aged person(s)	179	11%
Preschool aged child(ren)	139	9%
Prefer not to say	129	8%
Person(s) with a medical condition	125	8%
Person(s) with a mental illness	95	6%
Person(s) with disability	78	5%
Other	32	2%

Demographics

Employment categories

What is this

This shows how many people in each employee category responded to the survey.

Why this is important

This helps you assess how representative of your organisation your survey was.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Which of the following categories best describes your current position?

	(n)	%
Other health professional	705	44%
Management, Administration and Corporate support	427	27%
Allied health professional	181	11%
Medical Employees	180	11%
Nursing Employees	75	5%
Support services	27	2%
Lived experience specific worker	7	0%
Personal service worker	2	0%

Demographics

Primary role

What is this

This shows the primary role of your staff.

Why this is important

Understanding how many people you have in each role helps you understand if you have the right balance of staff.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Which of the following best describes the primary operational area in which you work?

	(n)	%
Hospital-based services	169	11%
Prison-based services	1	0%
Corporate services	405	25%
Community-based services	1029	64%

Is your primary work role in one of the following areas?

	(n)	%
Aged care	1	0%
Critical care	63	4%
Drug and alcohol	2	0%
Emergency	990	62%
Medical	59	4%
Mental health	8	0%
Paediatrics	1	0%
Rehabilitation	3	0%
Other	231	14%
Administration	246	15%



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