



# People matter survey wellbeing check 2022

Have your say

# People matter survey

## wellbeing check 2022

Have your say

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- Aboriginal and/or Torres Strait Islander
- Disability
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- Adjustments
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- Primary role



## Report overview

### About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

### Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

### Comparing data in this report

Your organisation took part in the survey in 2020 and 2021.

This means you'll be able to compare about 77% of this year's survey with your previous results.

### Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

### Survey questions and definitions

Download Survey questions: [People matter survey 2022 \(DOCX, 55 pages\)](#) to see how we asked questions and defined concepts in the 2022 survey

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## Report overview

### Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release results when fewer than 10 people in a work group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in [our privacy policy](#).

## Report overview

### Survey's theoretical framework

#### What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

#### Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

#### Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.



### The public sector values that underpin the framework and all public sector organisations



## Report overview

### Your comparator group

#### What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

#### How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Bass Coast Health

Benalla Health

Colac Area Health

Dhelkaya Health

East Grampians Health Service

Gippsland Southern Health Service

Kyabram and District Health Service

Portland District Health

West Wimmera Health Service

## Report overview

### Your response rate

#### What this is

This is how many staff in your organisation did the survey in 2022.

#### Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

#### How to read this

The number in the brackets ( ) shows how many staff completed the survey this year.

We've also expressed this as a percentage of all the staff who work in your organisation.

2021

56%  
(223)

Comparator 44%  
Public Sector 39%

2022

58%  
(230)

Comparator 46%  
Public Sector 42%

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## People outcomes

### Scorecard: employee engagement index

#### What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

#### Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2021

69

Comparator 70  
Public Sector 70

2022

64

Comparator 66  
Public Sector 68

## People outcomes

### Engagement question results 1 of 2

#### What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

#### Your organisation's engagement index

Your 2022 index is 64.

#### Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

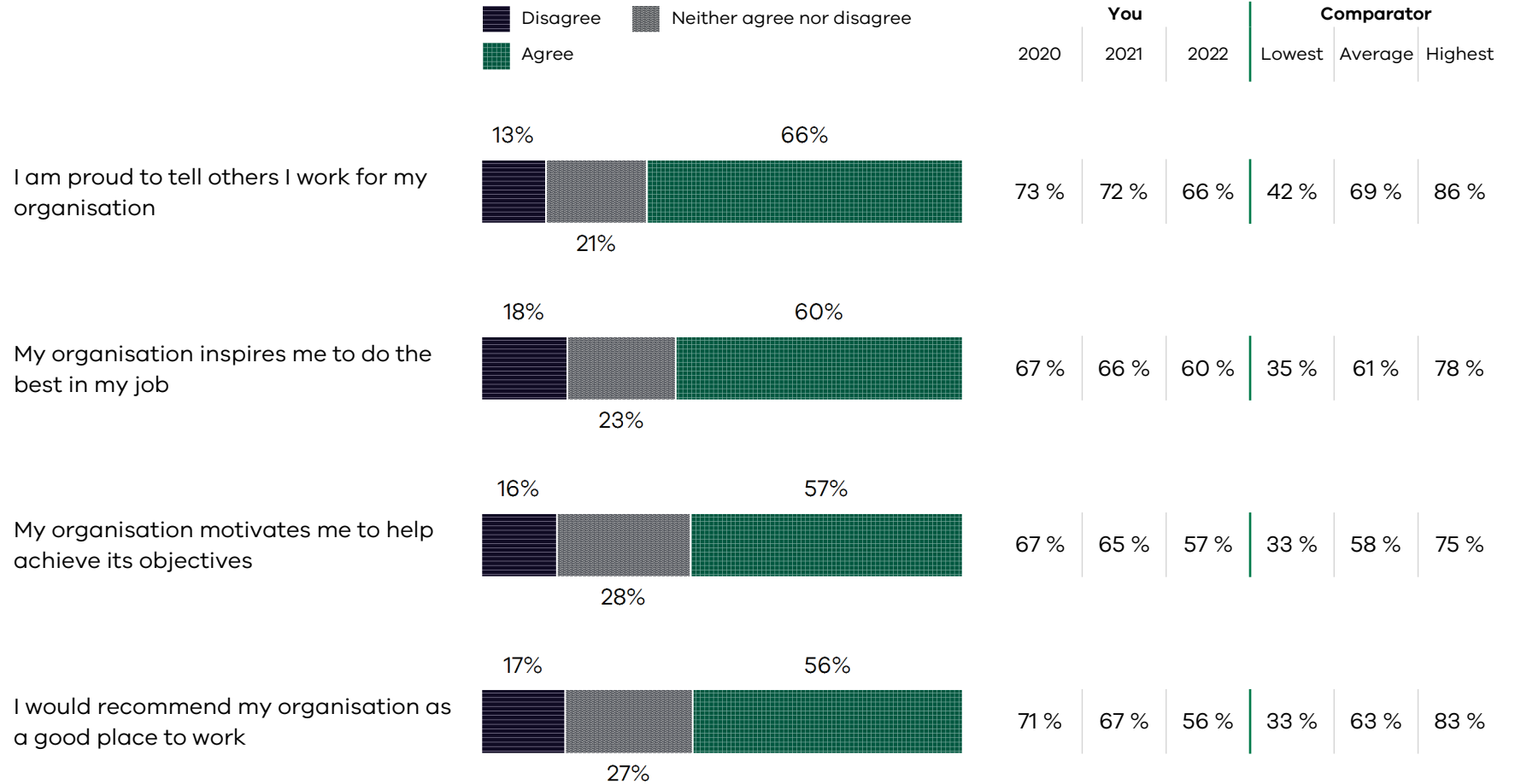
#### Example

66% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.

### Survey question

### Your results

### Benchmark agree results



## People outcomes

### Engagement question results 2 of 2

#### What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

#### Your organisation's engagement index

Your 2022 index is 64.

#### Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

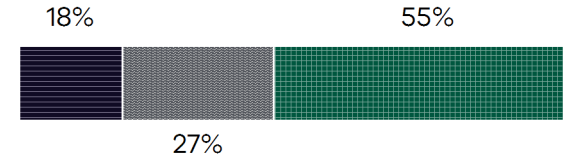
#### Example

55% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

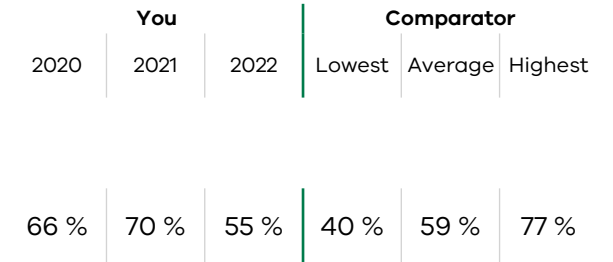
## Survey question

I feel a strong personal attachment to my organisation

## Your results



## Benchmark agree results



## People outcomes

Scorecard: satisfaction, stress, intention to stay, inclusion

### What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

### Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

### How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

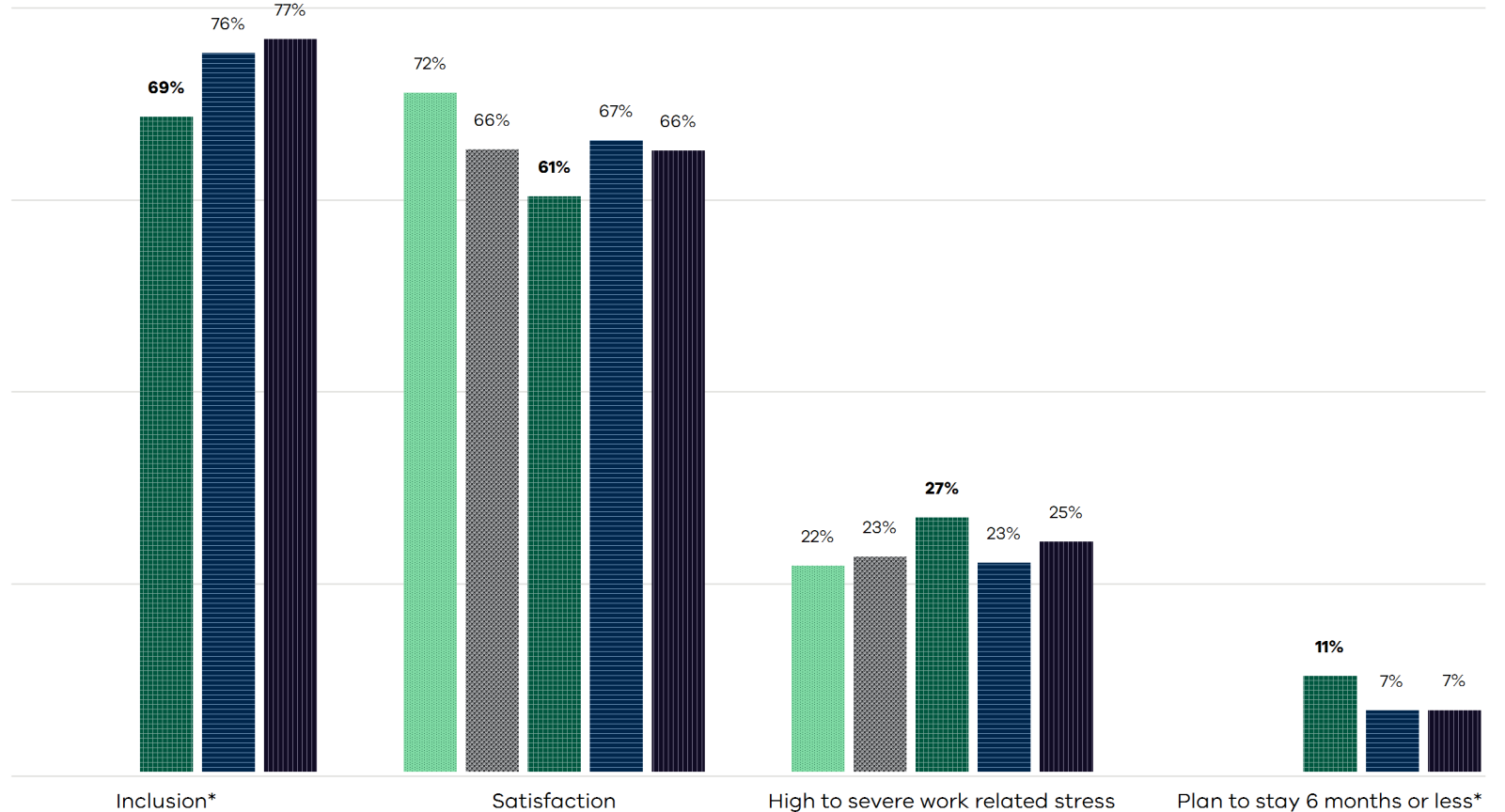
### Example

In 2022:

- 69% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

- 76% of staff at your comparator and 77% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 (light green), You 2021 (grey), You 2022 (dark green), Comparator 2022 (dark blue), Public sector 2022 (dark purple)



## People outcomes

### Satisfaction question results

#### What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

#### Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

#### How to read this

Under 'Your results', see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

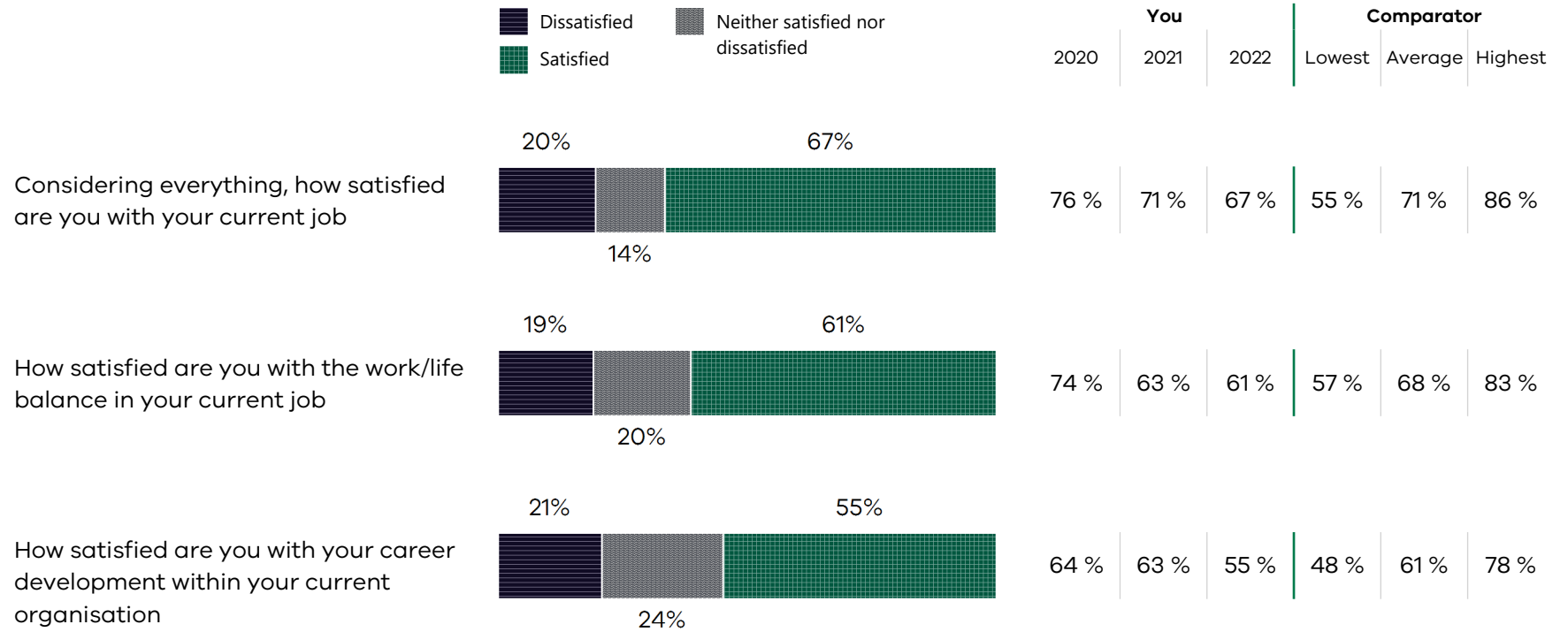
#### Example

67% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.

### Survey question

### Your results

### Benchmark satisfied results



## People outcomes

### Work-related stress levels

#### What this is

This is the level of stress experienced by employees in response to work-related factors.

#### Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

#### How to read this

In this survey we asked staff to tell us their stress level.

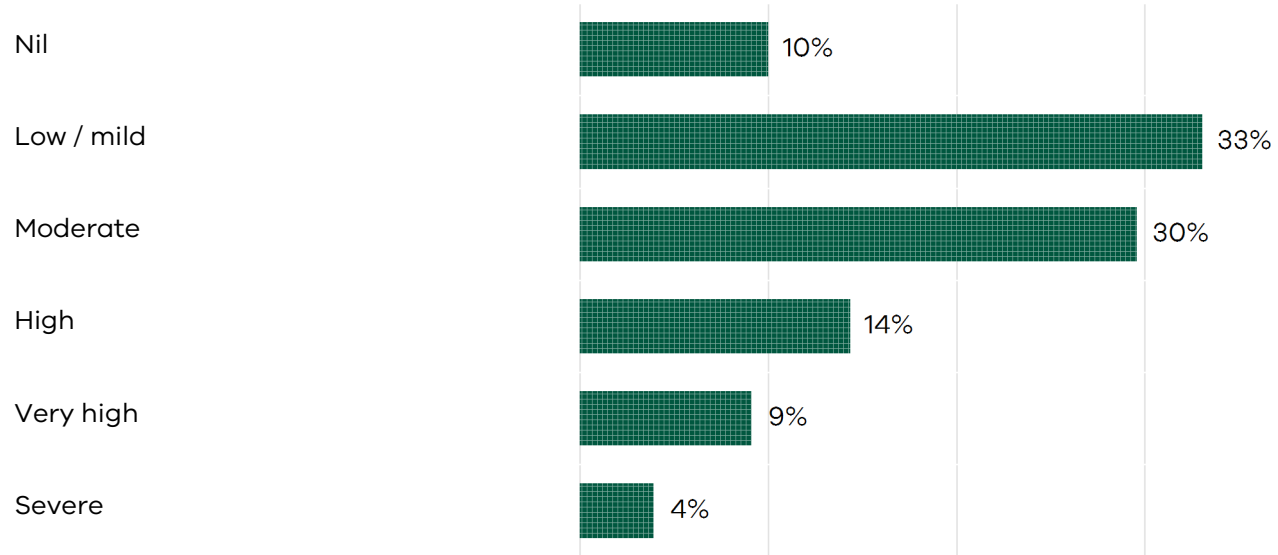
The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2022 compared to 2021 and your comparator.

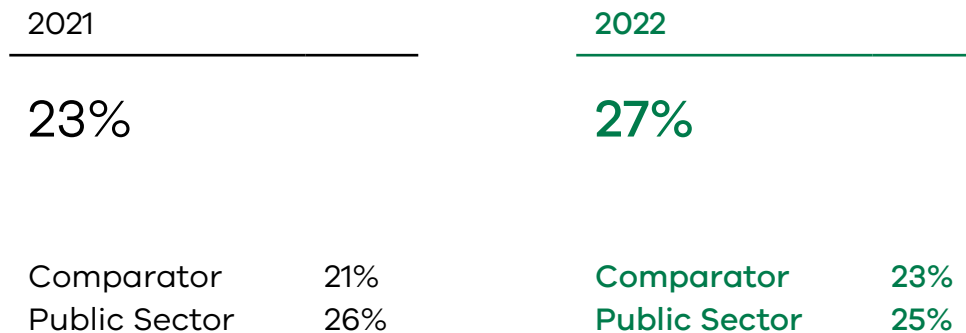
#### Example

27% of your staff who did the survey said they had high to severe stress in 2022. This is compared to 23% of staff in your comparator group and 25% of staff across the public sector.

### How would you rate your current level of work-related stress? (You 2022)



### Reported levels of high to severe stress



## People outcomes

### Work-related stress causes

#### What this is

This is the main work-related causes of stress reported by staff.

#### Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

#### How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

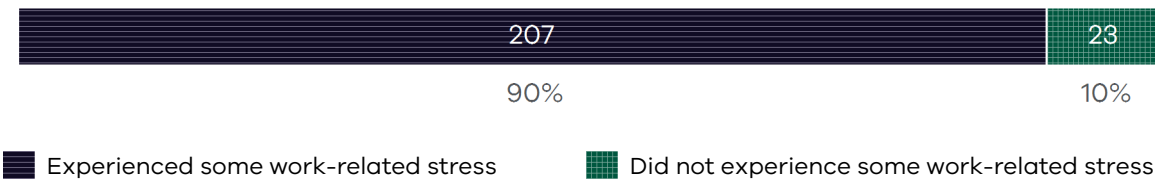
If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

#### Example

90% of your staff who did the survey said they experienced mild to severe stress.

Of that 90%, 49% said the top reason was 'Workload'.



Of those that experienced work related stress it was from ...	You 2021	You 2022	Comparator 2022	Public sector 2022
Workload	49%	49%	56%	53%
Time pressure	35%	32%	41%	43%
Social environment (e.g. relationships with colleagues, manager and/or senior leaders)	23%	19%	15%	11%
Management of work (e.g. supervision, training, information, support)	13%	15%	13%	13%
Unclear job expectations	6%	15%	11%	12%
Other	7%	15%	10%	9%
Competing home and work responsibilities	11%	14%	14%	15%
Incivility, bullying, harassment or discrimination	13%	14%	8%	6%
Dealing with clients, patients or stakeholders	15%	13%	13%	15%
Work schedule or hours	9%	12%	8%	8%

## People outcomes

### Intention to stay

#### What this is

This is what your staff intend to do with their careers in the near future.

#### Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

#### How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

#### Example

12% of your staff who did the survey said they intended to work for your organisation for Over 6 months and up to 1 year.

Employees plan to work at your organisation for ...	You 2022	Comparator 2022	Public sector 2022
6 months or less	11%	7%	7%
Over 6 months and up to 1 year	12%	9%	10%
Over 1 year and up to 3 years	19%	20%	23%
Over 3 years and up to 5 years	16%	16%	16%
Over 5 years	42%	47%	44%



## People outcomes

### Inclusion question results

#### What this is

This is how included staff feel in their workplace.

#### Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

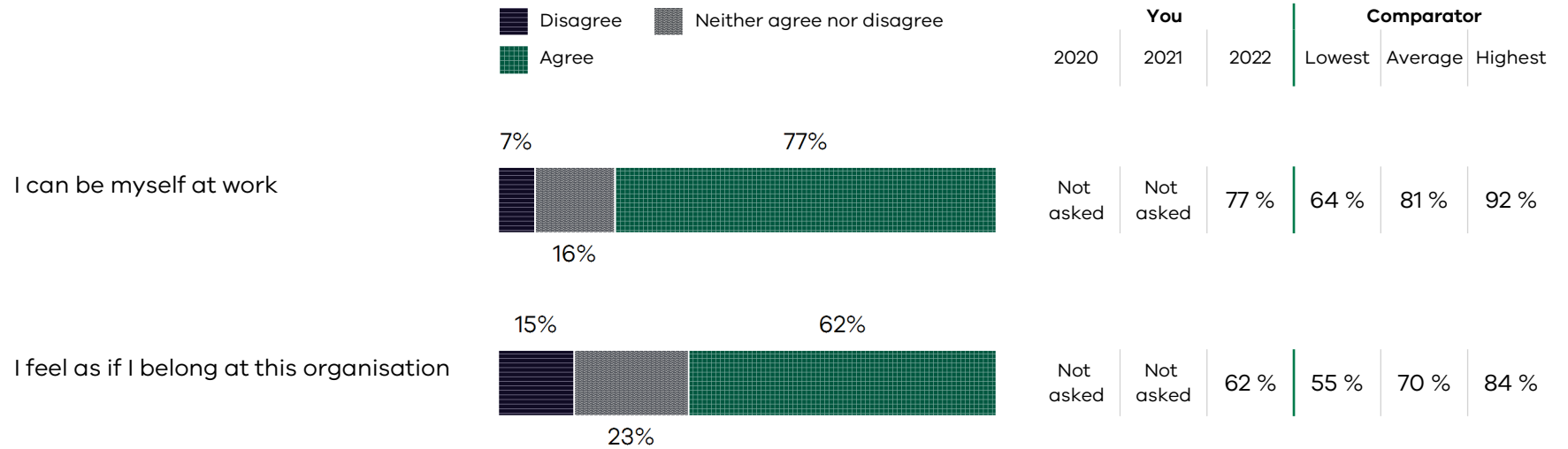
#### Example

77% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.

### Survey question

### Your results

### Benchmark agree results



## People outcomes

### Inclusion - Barriers to success

#### What this is

This is a list of things that staff felt were barriers to their success at work.

#### Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

#### How to read this

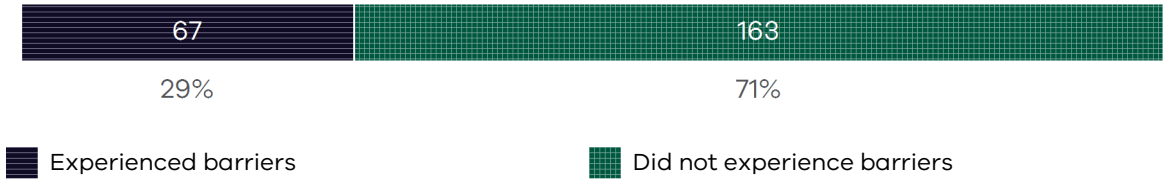
In the survey, we ask staff to tell us if they have experienced any barriers to their success at work and what those barriers were. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

#### Example

11% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My mental health'.

Staff who experienced one or more barriers to success at work



During the last 12 months, employees experienced barriers to their success due to ...

	You 2022	Comparator 2022	Public sector 2022
My mental health	11%	8%	7%
My age	9%	7%	8%
My physical health	6%	5%	4%
Other	5%	4%	5%
My caring responsibilities	4%	7%	7%
My sex	3%	2%	4%
My cultural background	3%	2%	3%
My political belief	3%	0%	1%
My race	2%	1%	1%
My religious belief	1%	1%	1%

## People outcomes

### Scorecard: emotional effects of work

#### What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

#### Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

#### How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

#### Example

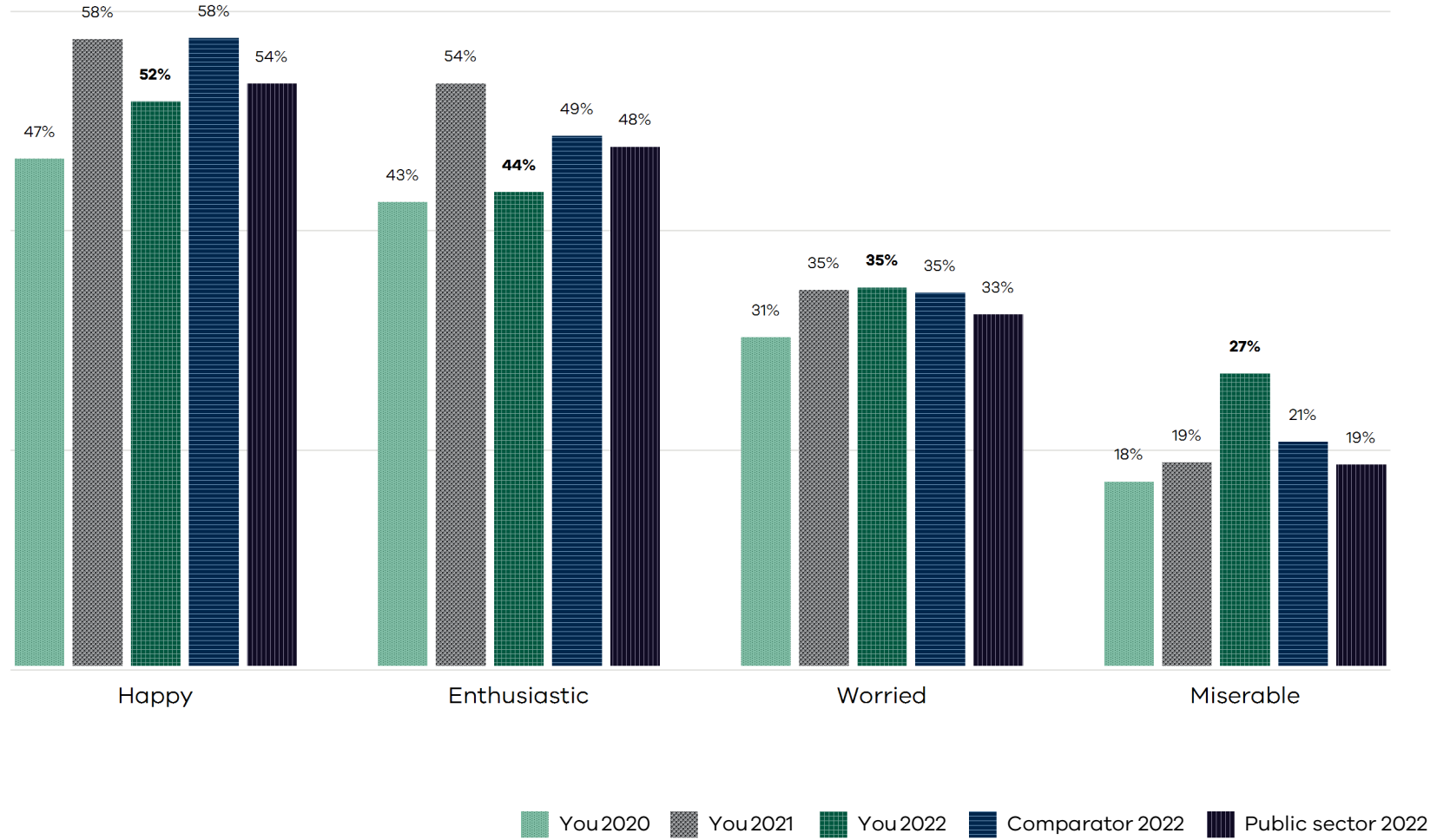
In 2022:

- 52% of your staff who did the survey said work made them feel happy in 2022, which is down from 58% in 2021

Compared to:

- 58% of staff at your comparator and 54% of staff across the public sector.

Thinking about the last three months, how often has work made you feel ...



## People outcomes

### Scorecard: negative behaviours

#### What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

#### Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

#### How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

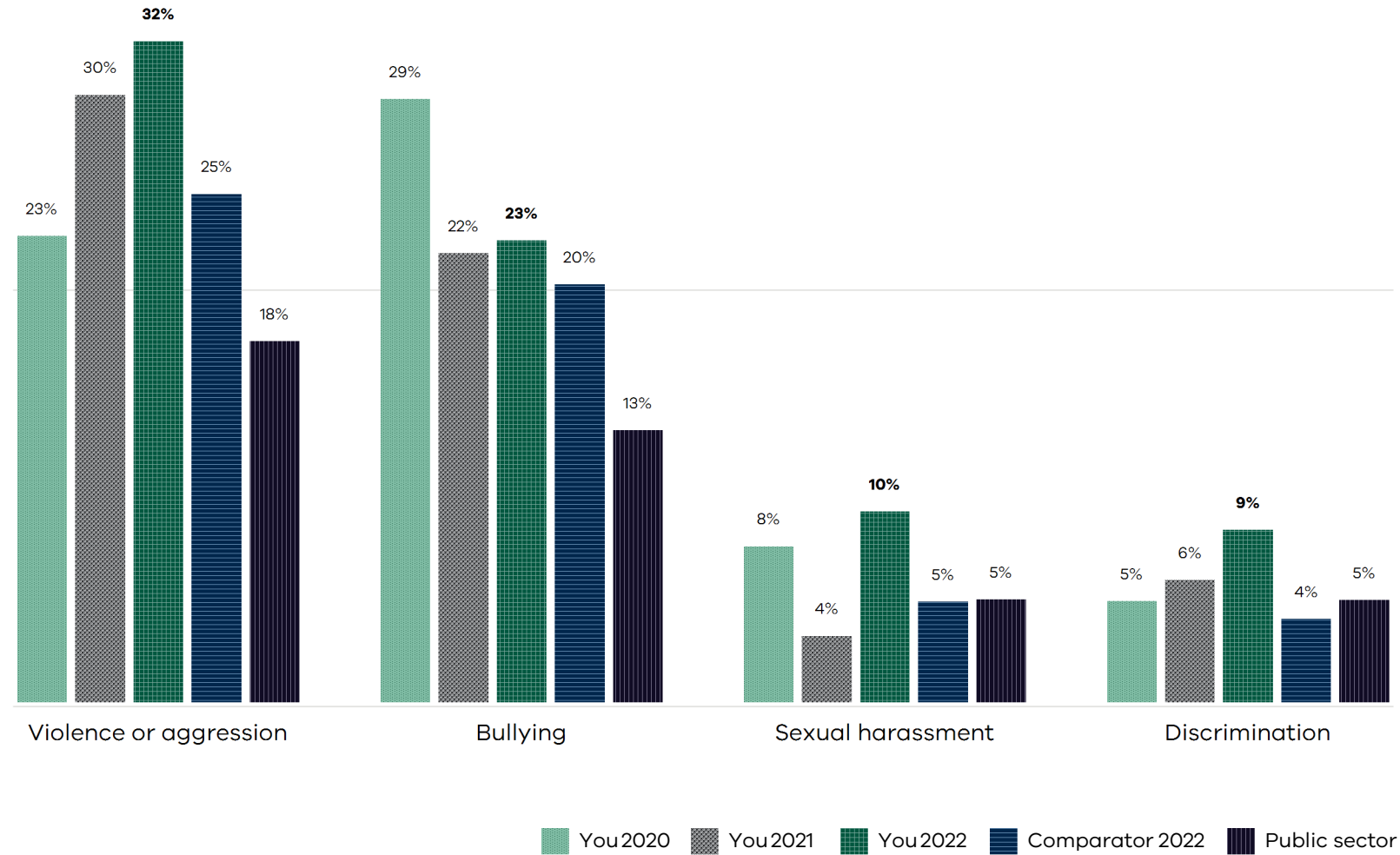
#### Example

In 2022:

- 32% of your staff who did the survey stated they experienced 'Violence or aggression' in the last 12 months which is up from 30% in 2021.

Compared to:

- 25% of staff at your comparator and 18% of staff across the public sector.





## People outcomes

### Bullying

#### What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

#### Why this is important

Bullying can have an immediate and long-term negative impact on those involved, including those who witness bullying.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers what they experienced.

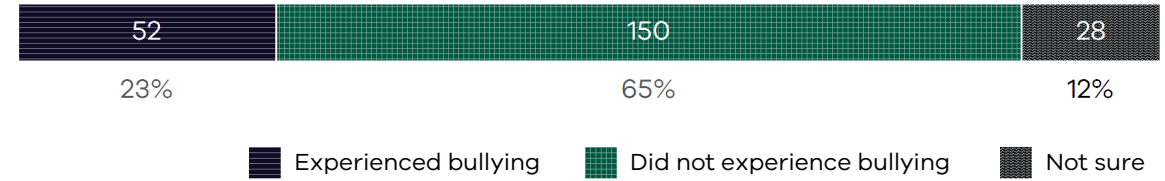
In descending order, the table shows the answers.

#### Example

23% of your staff who did the survey said they experienced bullying.

Of that 23%, 71% said the top type was 'Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)'.  
 Of that 23%, 71% said the top type was 'Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)'.

Have you experienced bullying at work in the last 12 months?



#### If you experienced bullying, what type of bullying did you experience?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)	65%	71%	66%	70%
Intimidation and/or threats	33%	38%	33%	31%
Exclusion or isolation	41%	35%	42%	42%
Withholding essential information for me to do my job	39%	27%	29%	28%
Verbal abuse	12%	19%	19%	20%
Other	14%	17%	13%	15%
Being assigned meaningless tasks unrelated to the job	16%	13%	9%	12%
Being given impossible assignment(s)	8%	8%	7%	9%
Interference with my personal property and/or work equipment	4%	4%	3%	4%

## People outcomes

### Telling someone about the bullying

#### What this is

This is if staff told someone when they experienced bullying.

#### Why this is important

By understanding how staff report bullying, organisations can plan how to support and protect staff.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers who they told about it.

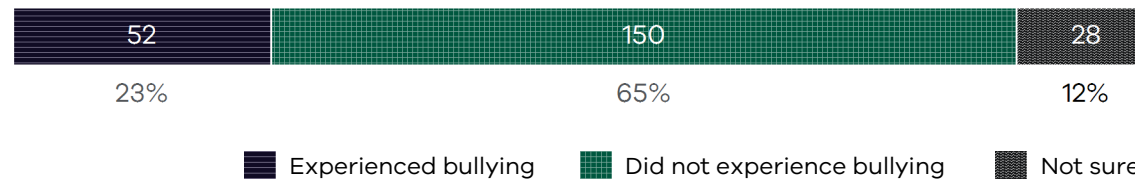
In descending order, the table shows the answers.

#### Example

23% of your staff who did the survey said they experienced bullying, of which

- 46% said the top way they reported the bullying was 'Told a colleague'.
- 90% said they didn't submit a formal complaint.

Have you experienced bullying at work in the last 12 months?



#### Did you tell anyone about the bullying?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Told a colleague	49%	46%	39%	41%
Told a friend or family member	41%	37%	34%	36%
Told a manager	45%	37%	47%	48%
Told the person the behaviour was not OK	18%	21%	14%	17%
I did not tell anyone about the bullying	8%	12%	13%	12%
Told Human Resources	16%	12%	14%	12%
Submitted a formal complaint	12%	10%	12%	11%
Told someone else	18%	8%	11%	12%
Told employee assistance program (EAP) or peer support	8%	2%	5%	9%

## People outcomes

### Bullying - reasons for not submitting a formal complaint

#### What this is

This is why staff who experienced bullying chose not to submit a formal complaint.

#### Why this is important

By understanding this, organisations can plan how to support staff.

#### How to read this

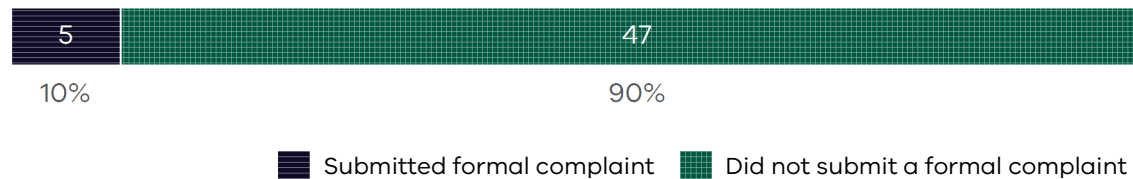
In the survey, we asked staff to tell us if they'd experienced bullying at work. We then asked them if they submitted a formal complaint. If they didn't, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

#### Example

90% of your staff who experienced bullying did not submit a formal complaint, of which:

- 45% said the top reason was 'I didn't think it would make a difference'.

Did you submit a formal complaint?



What was your reason for not submitting a formal complaint?	You 2021	You 2022	Comparator 2022	Public sector 2022
I didn't think it would make a difference	58%	45%	48%	52%
I believed there would be negative consequences for my reputation	40%	43%	44%	49%
I believed there would be negative consequences for my career	35%	36%	23%	37%
I didn't feel safe to report the incident	19%	15%	15%	18%
I didn't think it was serious enough	9%	15%	16%	16%
I didn't know how to make a complaint	2%	11%	5%	5%
I didn't need to because I no longer had contact with the person(s) who bullied me	7%	11%	4%	7%
I believed there would be negative consequences for the person I was going to complain about	14%	6%	10%	9%
I didn't know who to talk to	5%	4%	6%	5%
I thought the complaint process would be embarrassing or difficult	5%	4%	9%	12%

## People outcomes

### Perpetrators of bullying

#### What this is

This is who staff have said are responsible for bullying.

#### Why this is important

Understanding where bullying happens means organisations can work out what action to take.

#### How to read this

In this year's survey, 23% of your staff said they experienced bullying.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

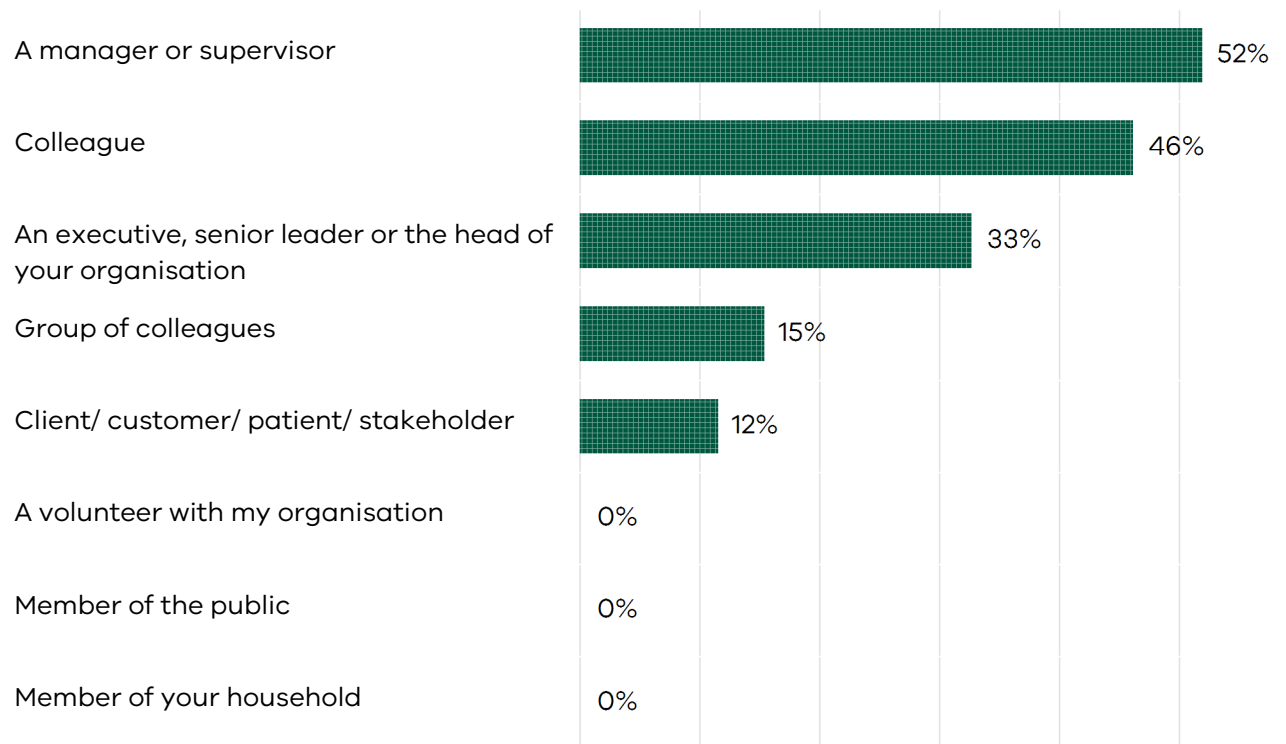
Each row is one perpetrator or group of perpetrators.

#### Example

23% of your staff who did the survey said they experienced bullying.

Of that 23%, 52% said it was by 'A manager or supervisor'.

### 52 people (23% of staff) experienced bullying (You2022)





## People outcomes

### Relationship to perpetrator

#### What this is

This provides further detail on who staff have said are responsible for bullying within your organisation.

#### Why this is important

Understanding where bullying happens means organisations can work out what action to take.

#### How to read this

In this year's survey, 23% of your staff said they experienced bullying.

If they experienced bullying from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the bullying to different workplace relationships.

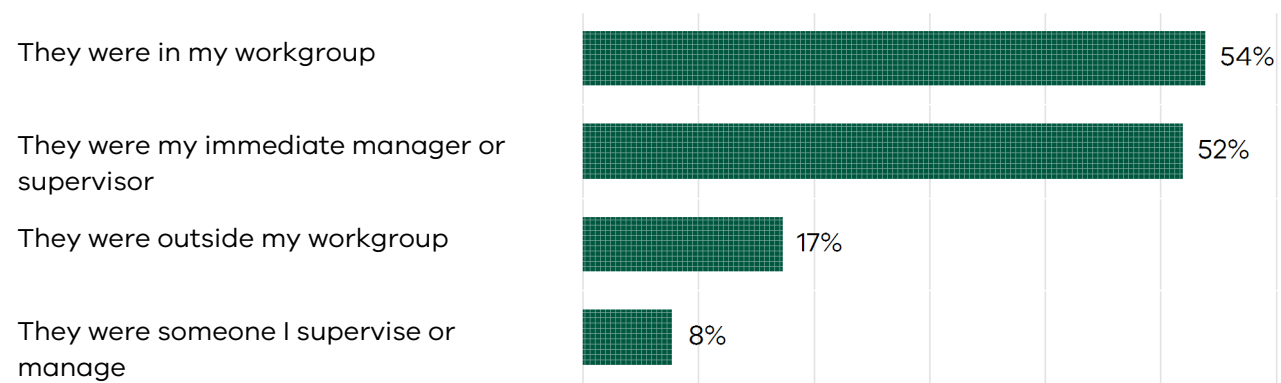
#### Example

23% of your staff who did the survey said they experienced bullying.

Of that 23%, 100% said it was by someone within the organisation.

Of that 100%, 54% said it was 'They were in my workgroup'.

52 people (100% of staff who experienced bullying) experienced bullying from within your organisation (You 2022)



## People outcomes

### Sexual harassment

#### What this is

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

#### Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

If they did, they could tell us with one or more answers what they experienced.

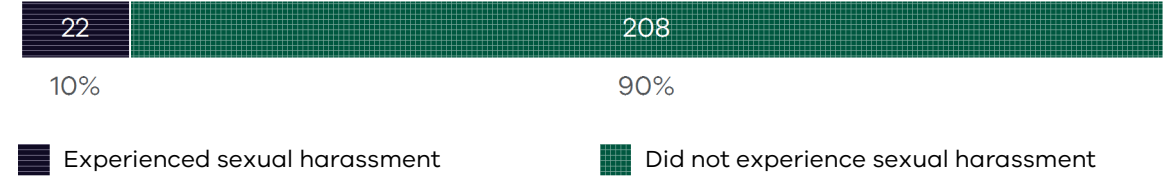
In descending order, the table shows the top 10 answers.

#### Example

10% of your staff who did the survey said they experienced sexual harassment.

Of those, 73% said the top type was 'Intrusive questions about your private life or comments about your physical appearance'.

Have you experienced sexual harassment at work in the last 12 months?



#### Behaviours reported

	You 2022	Comparator 2022	Public sector 2022
Intrusive questions about your private life or comments about your physical appearance	73%	47%	48%
Sexually suggestive comments or jokes that made you feel offended (in either a group or one on one situation)	32%	49%	53%
Inappropriate staring or leering that made you feel intimidated	23%	20%	16%
Inappropriate physical contact (including momentary or brief physical contact)	18%	19%	20%
Any other unwelcome conduct of a sexual nature	14%	4%	7%
Unwelcome touching, hugging, cornering or kissing	14%	14%	16%
Sexual gestures, indecent exposure or inappropriate display of the body	5%	5%	8%
Repeated or inappropriate invitations to go out on dates	5%	8%	4%
Request or pressure for sex or other sexual acts	0%	3%	2%
Repeated or inappropriate advances on email, social networking websites or internet chat rooms by a work colleague	0%	2%	2%

## People outcomes

### Response to sexual harassment

#### What this is

This is how staff responded when they experienced sexual harassment.

#### Why this is important

How staff respond when they experience sexual harassment may help organisations work out what action they need to take.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

If they did, they could tell us with one or more answers how they responded.

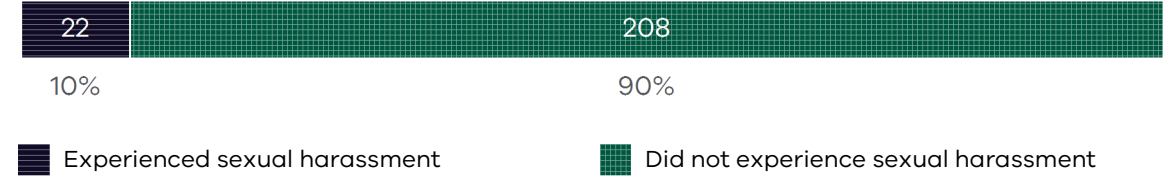
In descending order, the table shows the top 10 responses.

#### Example

10% of your staff who did the survey said they experienced sexual harassment.

Of those, 45% said their top response was 'Told the person the behaviour was not OK'.

Have you experienced sexual harassment at work in the last 12 months?



### When the harassment happened to you, did you respond in any of the following ways?

	You 2022	Comparator 2022	Public sector 2022
Told the person the behaviour was not OK	45%	39%	33%
Avoided the person(s) by staying away from them	41%	30%	33%
Pretended it didn't bother you	41%	34%	41%
Told a colleague	36%	31%	27%
Told a manager	27%	16%	20%
Tried to laugh it off or forget about it	27%	29%	36%
Told a friend or family member	14%	19%	20%
Avoided locations where the behaviour might occur	9%	14%	12%
Other	9%	4%	4%
Told someone else	5%	3%	5%

## People outcomes

### Sexual harassment - reasons for not submitting a formal complaint

#### What this is

This is why staff who experienced sexual harassment chose not to submit a formal complaint.

#### Why this is important

By understanding this, organisations can work out what action to take.

#### How to read this

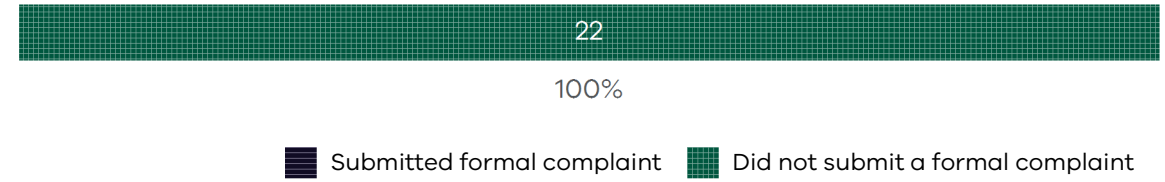
In the survey, we asked staff to tell us if they'd experienced sexual harassment at work. We then asked them if they submitted a formal complaint. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

#### Example

100% of your staff who experienced sexual harassment did not submit a formal complaint, of which:

- 45% said the top reason was 'I didn't think it would make a difference'.

Did you submit a formal complaint?



#### What was your reason for not submitting a formal complaint?

	You 2022	Comparator 2022	Public sector 2022
I didn't think it would make a difference	45%	33%	40%
I didn't think it was serious enough	41%	50%	46%
I didn't need to because I made the harassment stop	18%	16%	11%
Other	18%	6%	10%
I believed there would be negative consequences for my reputation	14%	23%	25%
I believed there would be negative consequences for my career	9%	10%	17%
I didn't know who to talk to	5%	4%	4%
I thought the complaint process would be embarrassing or difficult	5%	8%	10%

## People outcomes

### Perpetrators of sexual harassment

#### What this is

This is who staff have said are responsible for sexual harassment.

#### Why this is important

Understanding where harassment happens means organisations can work out what action to take.

#### How to read this

In this year's survey, 10% of your staff said they experienced sexual harassment.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

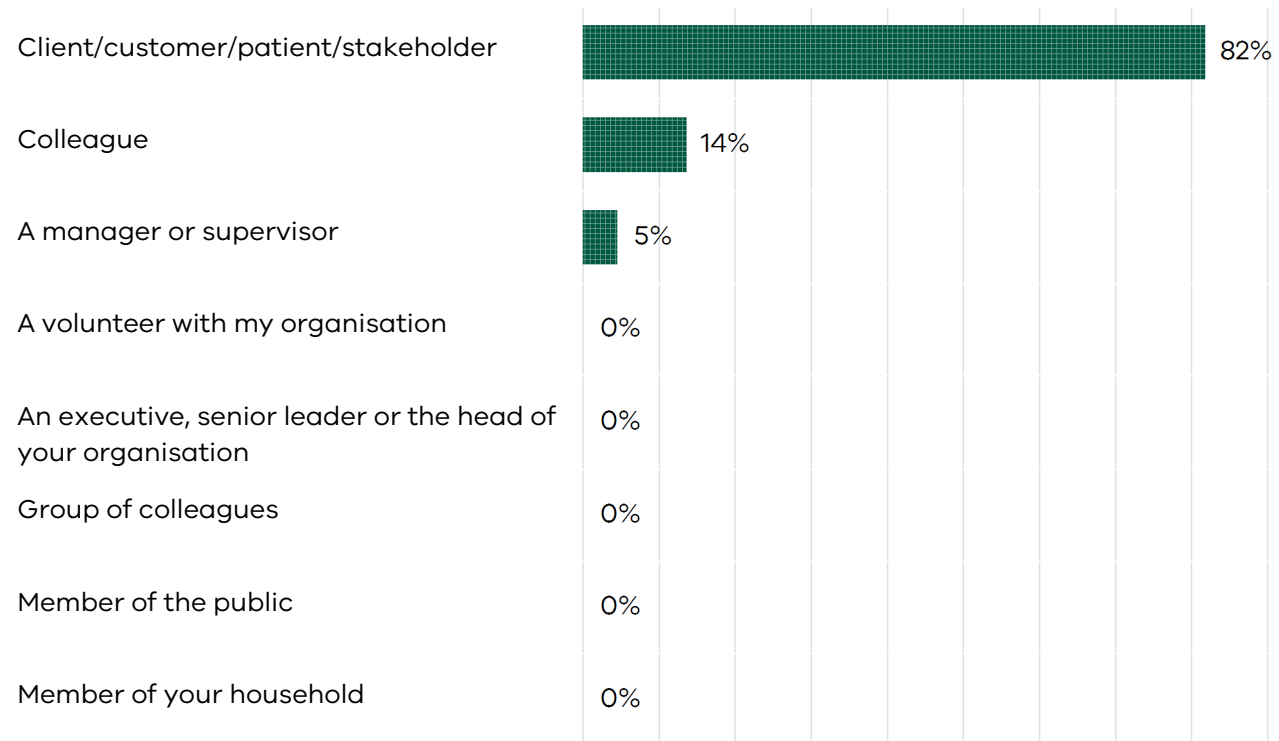
Each row is one perpetrator or group of perpetrators.

#### Example

10% of your staff who did the survey said they experienced sexual harassment.

Of that 10%, 82% said it was by 'Client/customer/patient/stakeholder'.

### 22 people (10% of staff) experienced sexual harassment (You2022)



## People outcomes

### Discrimination

#### What this is

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

#### Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination.

If they did, they could tell us with one or more answers what attributes the discrimination was based on.

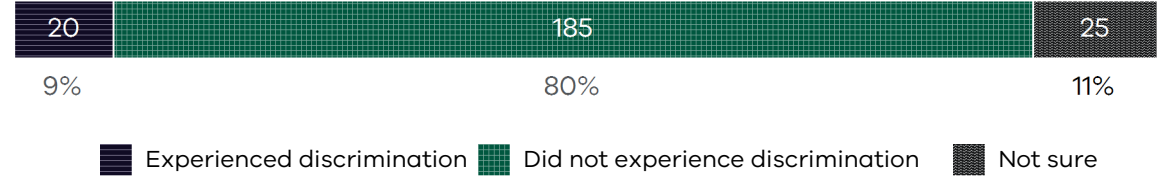
In descending order, the table shows the top 10 answers.

#### Example

9% of your staff who did the survey said they experienced discrimination.

Of that 9%, 55% said it was 'Employment activity'.

Have you experienced discrimination at work?



#### Why were you discriminated against?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Employment activity	0%	55%	30%	30%



## People outcomes

### Type of discrimination

#### What this is

This is what types of discrimination staff report experiencing in their organisation.

#### Why this is important

Understanding what types of discrimination happen means an organisation can work out what action to take.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination.

If they did, they could tell us with one or more answers what they experienced.

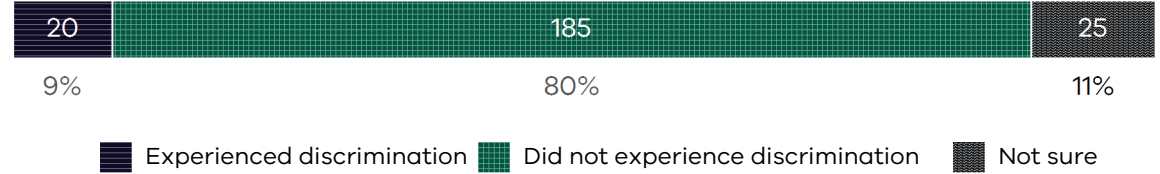
In descending order, the table shows the top 10 types.

#### Example

9% of your staff who did the survey said they experienced discrimination.

Of that 9%, 50% said it was 'Other'.

Have you experienced discrimination at work in the last 12 months?



### If you experienced discrimination, what type of discrimination did you experience?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Other	57%	50%	46%	39%
Denied flexible work arrangements or other adjustments	29%	35%	25%	22%
Access to leave	0%	30%	8%	9%
Opportunities for training	7%	30%	11%	22%
Opportunities for promotion	29%	25%	21%	36%
Opportunities for transfer/secondment	14%	15%	4%	12%
Pay or conditions offered by employer	7%	5%	8%	11%

## People outcomes

### Telling someone about the discrimination

#### What this is

This is who staff told about the discrimination they experienced.

#### Why this is important

Understanding who staff tell about their discrimination can inform how organisations can support staff.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination.

If they did, they could tell us with one or more answers who they told.

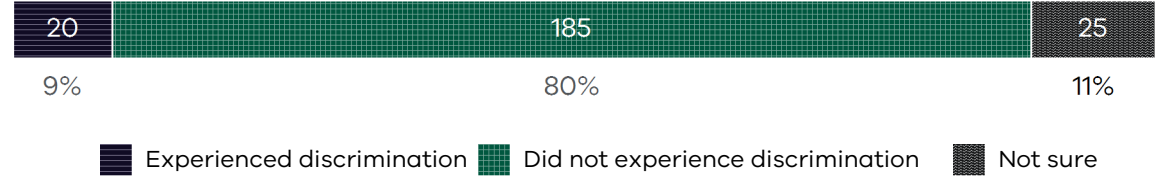
In descending order, the table shows the answers.

#### Example

9% of your staff who did the survey said they experienced discrimination, of which

- 35% said the top way they reported the discrimination was 'Told a colleague'.
- 100% said they didn't submit a formal complaint.

Have you experienced discrimination at work in the last 12 months?



### Did you tell anyone about the discrimination?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Told a colleague	29%	35%	34%	37%
Told a manager	14%	35%	34%	28%
I did not tell anyone about the discrimination	36%	25%	19%	24%
Told a friend or family member	36%	20%	33%	34%
Told Human Resources	14%	15%	7%	11%
Told someone else	14%	15%	11%	14%
Told employee assistance program (EAP) or peer support	7%	10%	5%	8%

## People outcomes

### Discrimination - reasons for not submitting a formal complaint

#### What this is

This is why staff who experienced discrimination chose not to submit a formal complaint.

#### Why this is important

By understanding this, organisations can work out what action to take.

#### How to read this

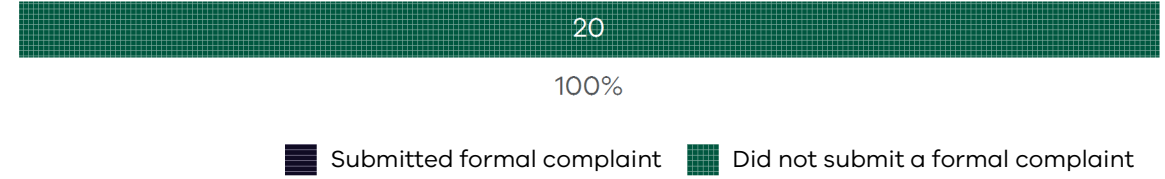
In the survey, we asked staff to tell us if they'd experienced discrimination at work. We then asked them if they submitted a formal complaint. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

#### Example

100% of your staff who experienced discrimination did not submit a formal complaint, of which:

- 60% said the top reason was 'I believed there would be negative consequences for my reputation!'

Did you submit a formal complaint?



What was your reason for not submitting a formal complaint?	You 2021	You 2022	Comparator 2022	Public sector 2022
I believed there would be negative consequences for my reputation	29%	60%	37%	50%
I didn't think it would make a difference	86%	55%	48%	59%
I believed there would be negative consequences for my career	43%	45%	35%	49%
I didn't feel safe to report the incident	21%	35%	14%	19%
I didn't think it was serious enough	14%	15%	7%	13%
I didn't know how to make a complaint	0%	10%	5%	5%
Other	7%	10%	6%	8%
I didn't know who to talk to	0%	5%	3%	7%
I was advised not to	0%	5%	3%	4%

## People outcomes

### Perpetrators of discrimination

#### What this is

This is who staff have said are responsible for discrimination.

#### Why this is important

Understanding where discrimination happens means organisations can work out what action to take.

#### How to read this

In this year's survey, 9% of your staff said they experienced discrimination.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

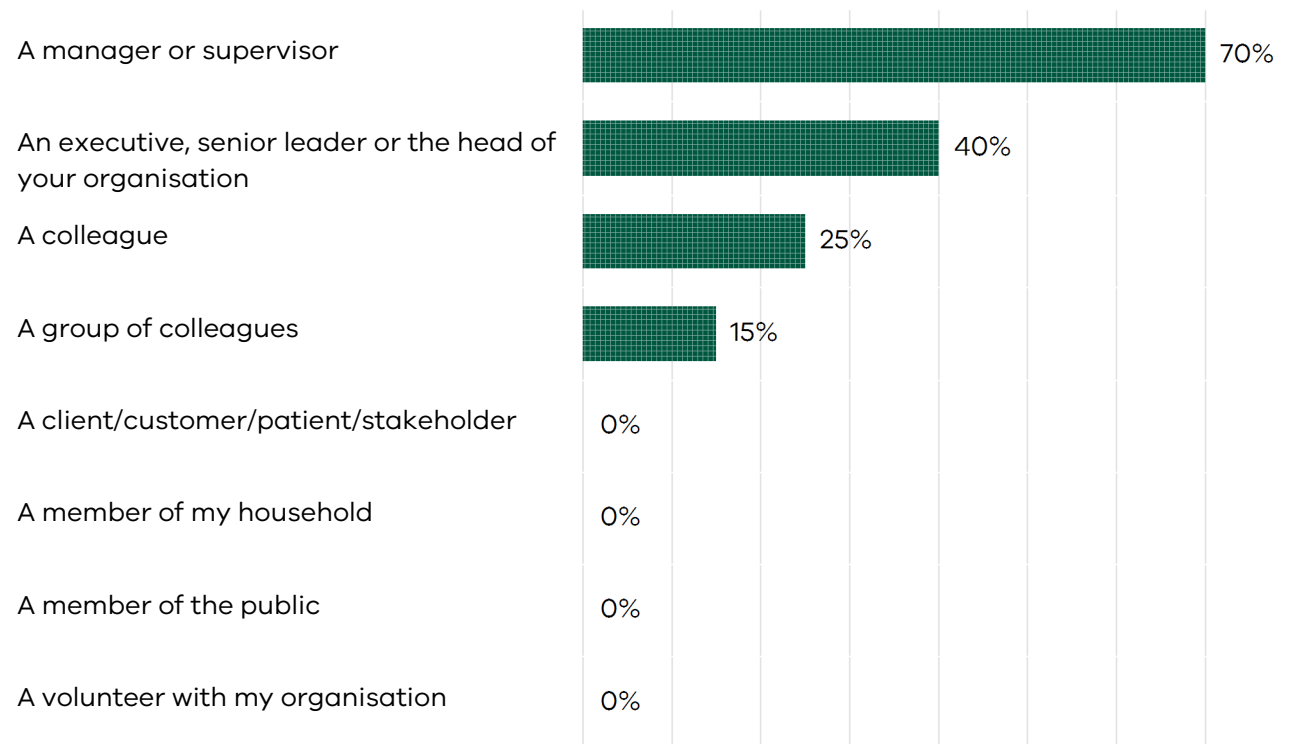
Each row is one perpetrator or group of perpetrators.

#### Example

9% of your staff who did the survey said they experienced discrimination.

Of that 9%, 70% said it was by 'A manager or supervisor'.

### 20 people (9% of staff) experienced discrimination (You2022)



## People outcomes

### Relationship to perpetrator

#### What this is

This provides further detail on who staff have said are responsible for discrimination within your organisation.

#### Why this is important

Understanding where discrimination happens means organisations can work out what action to take.

#### How to read this

In this year's survey, 9% of your staff said they experienced discrimination.

If they experienced discrimination from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the discrimination to different workplace relationships.

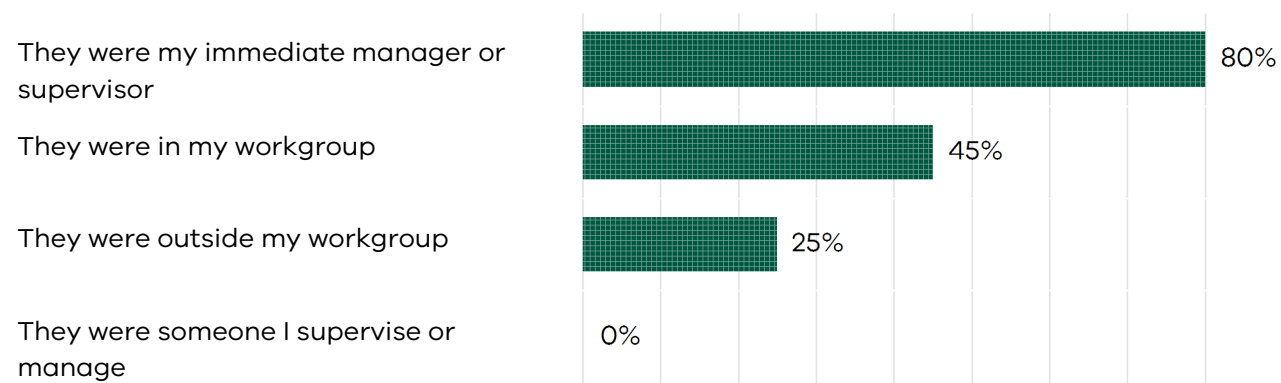
#### Example

9% of your staff who did the survey said they experienced discrimination.

Of that 9%, 100% said it was by someone within the organisation.

Of that 100%, 80% said it was 'They were my immediate manager or supervisor'.

20 people (100% of staff who experienced discrimination) experienced discrimination from within your organisation (You2022)



## Negative behaviour

### Violence and aggression

#### What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

#### Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers what they experienced.

In descending order, the table shows the answers.

#### Example

32% of your staff who did the survey said they experienced violence or aggression.

Of that 32%, 85% said it was from 'Abusive language'.

Have you experienced violence or aggression at work in the last 12 months?



#### If you experienced violence or aggression, what type did you experience?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Abusive language	83%	85%	79%	82%
Intimidating behaviour	48%	54%	55%	68%
Threats of violence	39%	42%	31%	37%
Physical assault (e.g. spitting, hitting, punching, pushing, tripping, grabbing, throwing objects)	33%	39%	34%	28%
Damage to my property or work equipment	5%	11%	4%	8%
Stalking, including cyber-stalking	0%	3%	1%	1%



## Negative behaviour

### Telling someone about violence and aggression

#### What this is

This is who staff told about what violence and aggression they experienced.

#### Why this is important

Understanding this means organisations can plan how to support and protect staff.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression. If they did, they could tell us with one or more answers who they told.

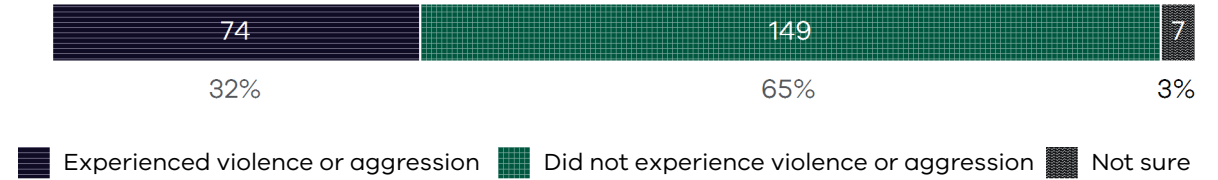
In descending order, the table shows the answers.

#### Example

32% of your staff who did the survey said they experienced violence or aggression, fo which

- 51% said the top way they reported the violence or aggression was 'Submitted a formal incident report'
- 49% said they didn't submit a formal incident report.

Have you experienced violence or aggression at work in the last 12 months?



### Did you tell anyone about the incident?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Submitted a formal incident report	45%	51%	40%	32%
Told a colleague	45%	50%	46%	47%
Told a manager	44%	50%	56%	56%
Told the person the behaviour was not OK	39%	32%	31%	34%
Told a friend or family member	12%	11%	16%	20%
I did not tell anyone about the incident(s)	3%	3%	4%	7%
Told Human Resources	6%	3%	4%	4%
Told someone else	6%	3%	3%	6%

## Negative behaviour

### Violence and aggression - reasons for not submitting a formal incident report

#### What this is

This is why staff who experienced violence or aggression chose not to submit a formal incident report.

#### Why this is important

By understanding this, organisations can work out what action to take.

#### How to read this

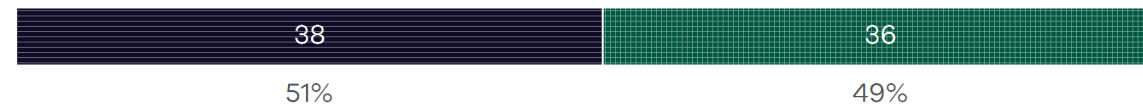
In the survey, we asked staff to tell us if they'd experienced violence or aggression at work. We then asked them if they submitted a formal incident report. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

#### Example

49% of your staff who experienced violence or aggression did not submit a formal incident report, of which:

- 33% said the top reason was 'I didn't think it was serious enough'.

Did you submit a formal incident report?



Submitted formal incident report Did not submit a formal incident report

### What was your reason for not submitting a formal incident report?

	You 2021	You 2022	Comparator 2022	Public sector 2022
I didn't think it was serious enough	22%	33%	30%	32%
I didn't think it would make a difference	39%	33%	42%	40%
Other	22%	25%	22%	20%
I didn't need to because I made the violence or aggression stop	14%	17%	13%	15%
I believed there would be negative consequences for my career	11%	8%	7%	10%
I believed there would be negative consequences for my reputation	6%	8%	13%	14%
I didn't know how to make a complaint	8%	6%	3%	4%
I believed there would be negative consequences for the person I was going to complain about	3%	3%	2%	4%
I didn't feel safe to report the incident	3%	3%	4%	4%
I didn't need to because I no longer had contact with the person(s) who was aggressive or violent to me	11%	3%	10%	16%

## Negative behaviour

### Perpetrators of violence and aggression

#### What this is

This is who staff have said are responsible for violence and aggression.

#### Why this is important

Understanding this means organisations can plan how to support and protect staff.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

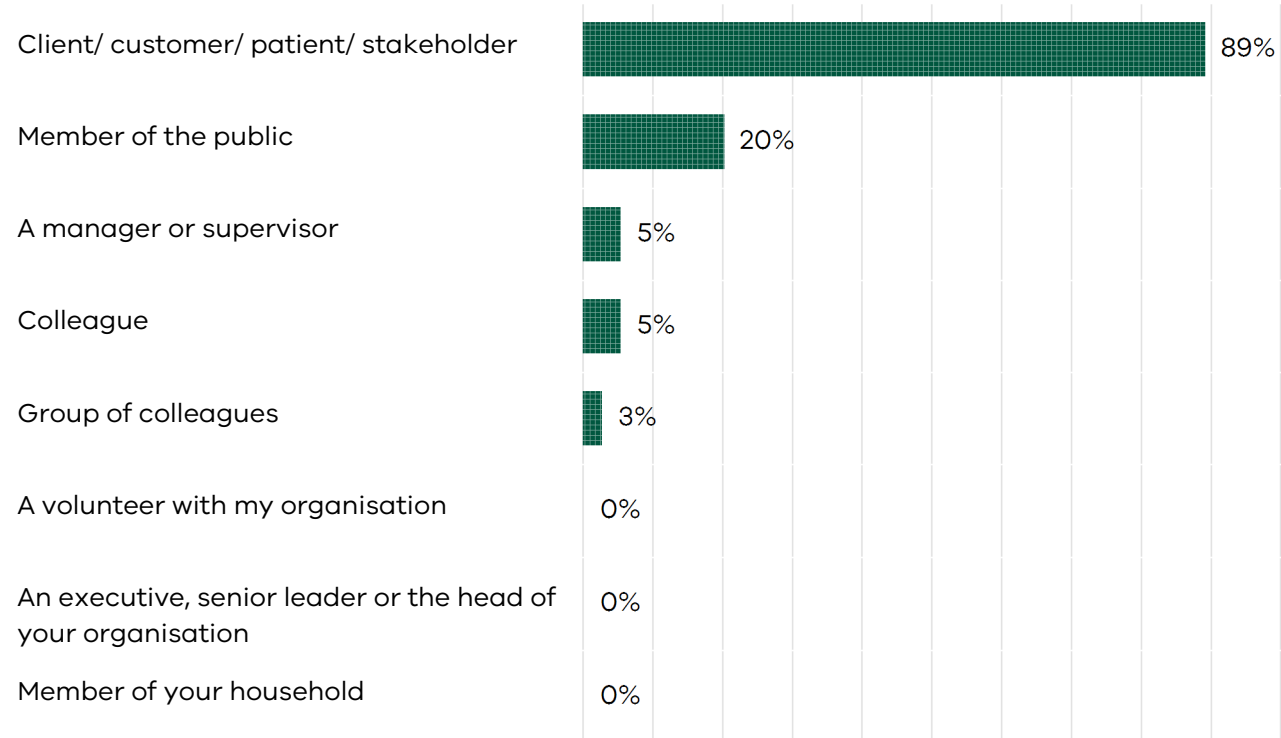
Each row is one perpetrator or a group of perpetrators.

#### Example

32% of your staff who did the survey said they experienced violence or aggression.

Of that 32%, 89% said it was 'Client/ customer/ patient/ stakeholder'.

74 people (32% of staff) experienced violence or aggression (You2022)



## People outcomes

### Negative behaviour — satisfaction with making a formal complaint

#### What this is

This is how satisfied a staff member was with how your organisation managed their complaint.

#### Why this is important

When staff submit a formal complaint for negative behaviours, they should feel your organisation will manage it effectively and professionally.

#### How to read this

Under 'Your results', see results for each question in descending order by yes.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

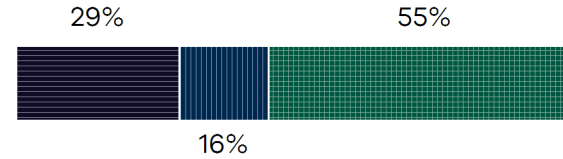
#### Example

55% of staff who did the survey were satisfied with the way your organisation handled their formal 'Violence or aggression' complaint.

## Survey question

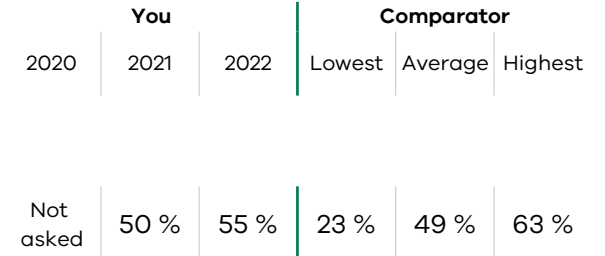
Were you satisfied with the way your formal complaint was handled

Violence or aggression



## Your results

## Benchmark satisfied results



# People matter survey

## wellbeing check 2022

Have your say

### Overview

#### Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

### Result summary

#### People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

#### Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

#### Taking action

- Taking action questions

### Detailed results

#### Senior leadership

- Senior leadership questions

#### Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
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#### Workgroup climate

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- Quality service delivery
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#### Job and manager factors

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- Scorecard
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#### Custom questions

- Questions requested by your organisation

#### Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

## Key differences

### Highest scoring questions

#### What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2022.

#### How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

#### Example

On the first row 'Job enrichment', the 'You 2022' column shows 94% of your staff agreed with 'I can use my skills and knowledge in my job'.

This question was not asked in 2021.

Question group	Highest scoring questions	You 2022	Change from 2021	Comparator 2022
Job enrichment	I can use my skills and knowledge in my job	94%	Not asked in 2021	91%
Meaningful work	I can make a worthwhile contribution at work	93%	Not asked in 2021	95%
Meaningful work	I achieve something important through my work	90%	+5%	93%
Job enrichment	I understand how my job helps my organisation achieve it's goals	90%	Not asked in 2021	91%
Job enrichment	I clearly understand what I am expected to do in this job	86%	-1%	88%
Meaningful work	I get a sense of accomplishment from my work	85%	+4%	87%
Collaboration	I am able to work effectively with others outside my immediate workgroup	84%	-1%	85%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	84%	-3%	84%
Workgroup support	People in my workgroup work together effectively to get the job done	82%	+1%	78%
Safe to speak up	I feel culturally safe at work	80%	+3%	83%



## Key differences

### Lowest scoring questions

#### What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2022.

#### How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

#### Example

On the first row 'Taking action', the 'You 2022' column shows 27% of your staff agreed with 'My organisation has made improvements based on the survey results from last year'.

This question was not asked in 2021.

Question subgroup	Lowest scoring questions	You 2022	Change from 2021	Comparator 2022
Taking action	My organisation has made improvements based on the survey results from last year	27%	Not asked in 2021	30%
Organisational integrity	I believe the promotion processes in my organisation are fair	33%	Not asked in 2021	44%
Organisational integrity	I have an equal chance at promotion in my organisation	37%	Not asked in 2021	49%
Safety climate	All levels of my organisation are involved in the prevention of stress	40%	-3%	42%
Taking action	I believe my organisation will make improvements based on the results of this survey	40%	Not asked in 2021	47%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	41%	-8%	46%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	42%	-7%	46%
Learning and development	I am satisfied with the opportunities to progress in my organisation	43%	Not asked in 2021	53%
Patient safety climate	This health service does a good job of training new and existing staff	45%	-11%	50%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	45%	-8%	52%

## Key differences

### Most improved

#### What this is

This is where staff feel their organisation has most improved.

#### How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Increase from 2021' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2021 shows you where the most positive changes are happening in your organisation.

#### Example

On the first row 'Meaningful work', the 'You 2022' column shows 90% of your staff agreed with 'I achieve something important through my work'.

In the 'Increase from 2021' column, you have a 5% increase, which is a positive trend.

Question group	Most improved from last year	You 2022	Increase from 2021	Comparator 2022
Meaningful work	I achieve something important through my work	90%	+5%	93%
Workload	I have enough time to do my job effectively	47%	+5%	50%
Meaningful work	I get a sense of accomplishment from my work	85%	+4%	87%
Workgroup support	People in my workgroup are politically impartial in their work	73%	+4%	69%
Safe to speak up	I feel culturally safe at work	80%	+3%	83%
Workgroup support	People in my workgroup are honest, open and transparent in their dealings	66%	+1%	68%
Workgroup support	People in my workgroup work together effectively to get the job done	82%	+1%	78%
Senior leadership	Senior leaders demonstrate honesty and integrity	55%	+0%	56%

## Key differences

### Most declined

#### What this is

This is where staff feel their organisation has most declined.

#### How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Decrease from 2021' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2021 shows you where the most negative changes are happening in your organisation.

#### Example

On the first row 'Safe to speak up', the 'You 2022' column shows 57% of your staff agreed with 'People in my workgroup are able to bring up problems and tough issues'.

In the 'Decrease from 2021' column, you have a 16% decrease, which is a negative trend.

Question subgroup	Largest decline from last year	You 2022	Decrease from 2021	Comparator 2022
Safe to speak up	People in my workgroup are able to bring up problems and tough issues	57%	-16%	67%
Engagement	I feel a strong personal attachment to my organisation	55%	-15%	59%
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	49%	-15%	56%
Learning and development	My organisation places a high priority on the learning and development of staff	48%	-15%	56%
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	48%	-14%	65%
Patient safety climate	My suggestions about patient safety would be acted upon if I expressed them to my manager	64%	-13%	70%
Manager support	My manager listens to what I have to say	63%	-13%	77%
Manager leadership	My manager treats employees with dignity and respect	68%	-12%	82%
Senior leadership	Senior leaders provide clear strategy and direction	48%	-11%	54%
Patient safety climate	This health service does a good job of training new and existing staff	45%	-11%	50%

## Key differences

### Biggest positive difference from comparator

#### What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

#### How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

#### Example

On the first row 'Workgroup support', the 'You2022' column shows 82% of your staff agreed with 'People in my workgroup work together effectively to get the job done'.

The 'difference' column, shows that agreement for this question was 3 percentage points higher in your organisation than in your comparator.

Question group	Biggest positive difference from comparator	You 2022	Difference	Comparator 2022
Workgroup support	People in my workgroup work together effectively to get the job done	82%	+3%	78%
Workgroup support	People in my workgroup are politically impartial in their work	73%	+3%	69%
Safety climate	My organisation provides a physically safe work environment	78%	+3%	75%
Job enrichment	I can use my skills and knowledge in my job	94%	+3%	91%

## Key differences

### Biggest negative difference from comparator

#### What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

#### How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

#### Example

On the first row 'Flexible working', the 'You 2022' column shows 48% of your staff agreed with 'I am confident that if I requested a flexible work arrangement, it would be given due consideration'.

The 'difference' column, shows that agreement for this question was 17 percentage points lower in your organisation than in your comparator.

Question subgroup	Biggest negative difference from comparator	You 2022	Difference	Comparator 2022
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	48%	-17%	65%
Safe to speak up	I feel safe to challenge inappropriate behaviour at work	50%	-16%	66%
Manager support	My manager provides me with enough support when I need it	61%	-15%	76%
Manager support	My manager listens to what I have to say	63%	-14%	77%
Manager leadership	My manager treats employees with dignity and respect	68%	-14%	82%
Flexible working	My manager supports working flexibly	63%	-14%	77%
Manager support	I can discuss problems or issues with my manager	65%	-12%	77%
Organisational integrity	I have an equal chance at promotion in my organisation	37%	-12%	49%
Organisational integrity	I believe the promotion processes in my organisation are fair	33%	-12%	44%
Manager leadership	My manager demonstrates honesty and integrity	69%	-11%	80%

# People matter survey

## wellbeing check 2022

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- Disability
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- Primary role



## Taking action

### What this is

This is how well staff feel their organisation takes action and makes improvements from your survey results.

### Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

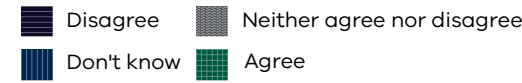
### Example

40% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this survey'.

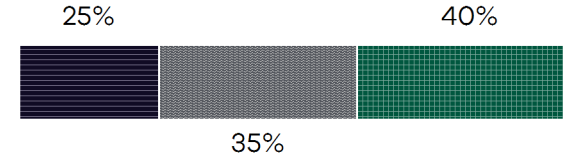
## Survey question

## Your results

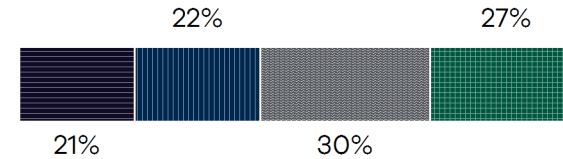
## Benchmark agree results



I believe my organisation will make improvements based on the results of this survey



My organisation has made improvements based on the survey results from last year



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I believe my organisation will make improvements based on the results of this survey	Not asked	Not asked	40 %	28 %	47 %	65 %
My organisation has made improvements based on the survey results from last year	Not asked	Not asked	27 %	17 %	30 %	45 %

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#### Custom questions

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- Adjustments
- Caring
- Categories
- Primary role

## Senior leadership

### Senior leadership

#### What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

#### Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

55% of your staff who did the survey agreed or strongly agreed with 'Senior leaders model my organisation's values'.

### Survey question

### Your results

### Benchmark agree results



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
Senior leaders model my organisation's values	Not asked	62 %	55 %	31 %	56 %	79 %
Senior leaders demonstrate honesty and integrity	Not asked	55 %	55 %	32 %	56 %	77 %
Senior leaders provide clear strategy and direction	68 %	60 %	48 %	29 %	54 %	76 %

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- Lowest scoring
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- Biggest negative difference from comparator

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# Organisational climate

## Scorecard

### What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

### How to read this

Each label represents a group of questions in the survey about organisational climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

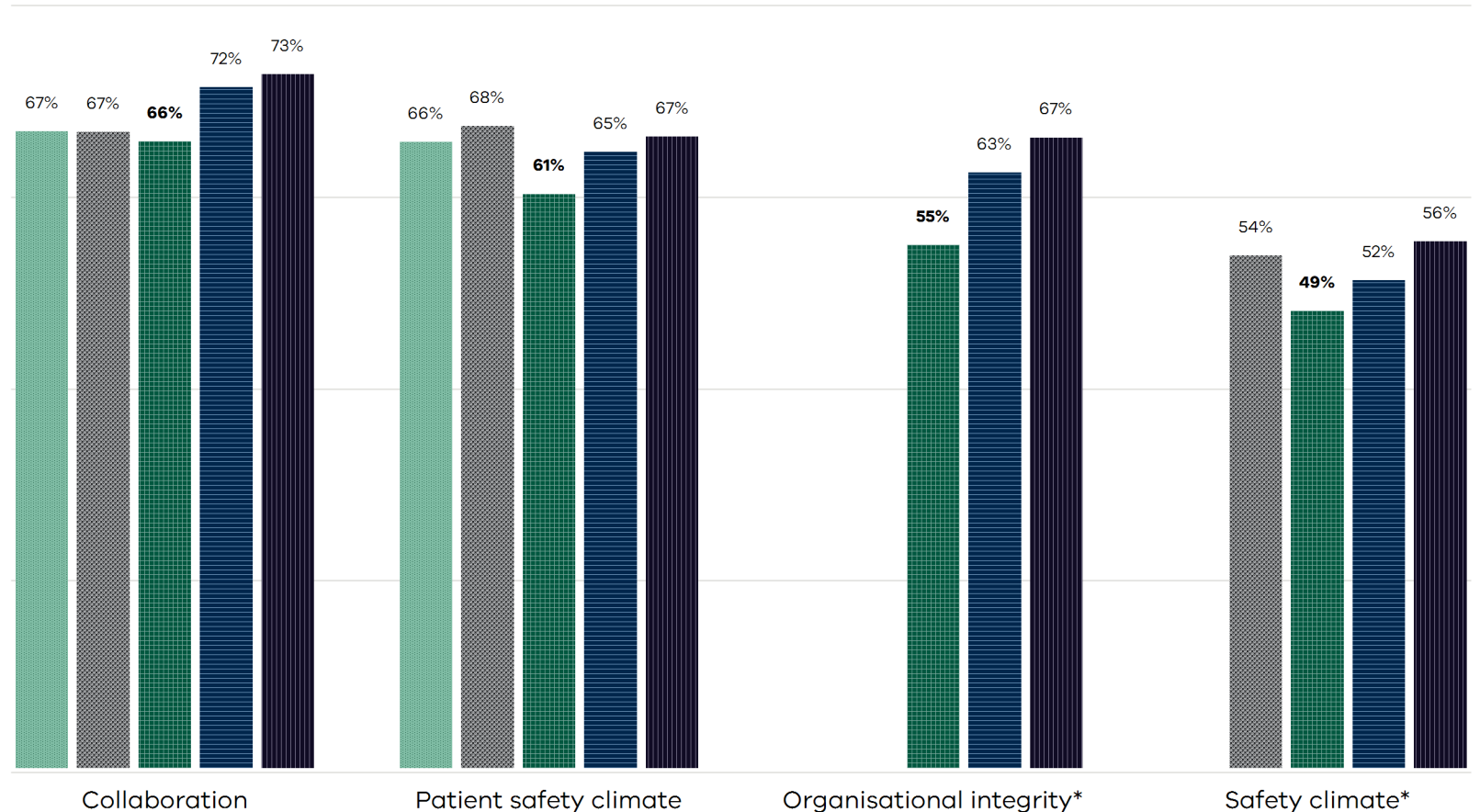
### Example

In 2022:

- 66% of your staff who did the survey responded positively to questions about Collaboration which is down from 67% in 2021.

Compared to:

- 72% of staff at your comparator and 73% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You2020 ■ You2021 ■ You2022 ■ Comparator 2022 ■ Public sector 2022

## Organisational climate

### Organisational integrity 1 of 2

#### What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

#### Why this is important

We need the community to have high trust in how we work and what we do.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

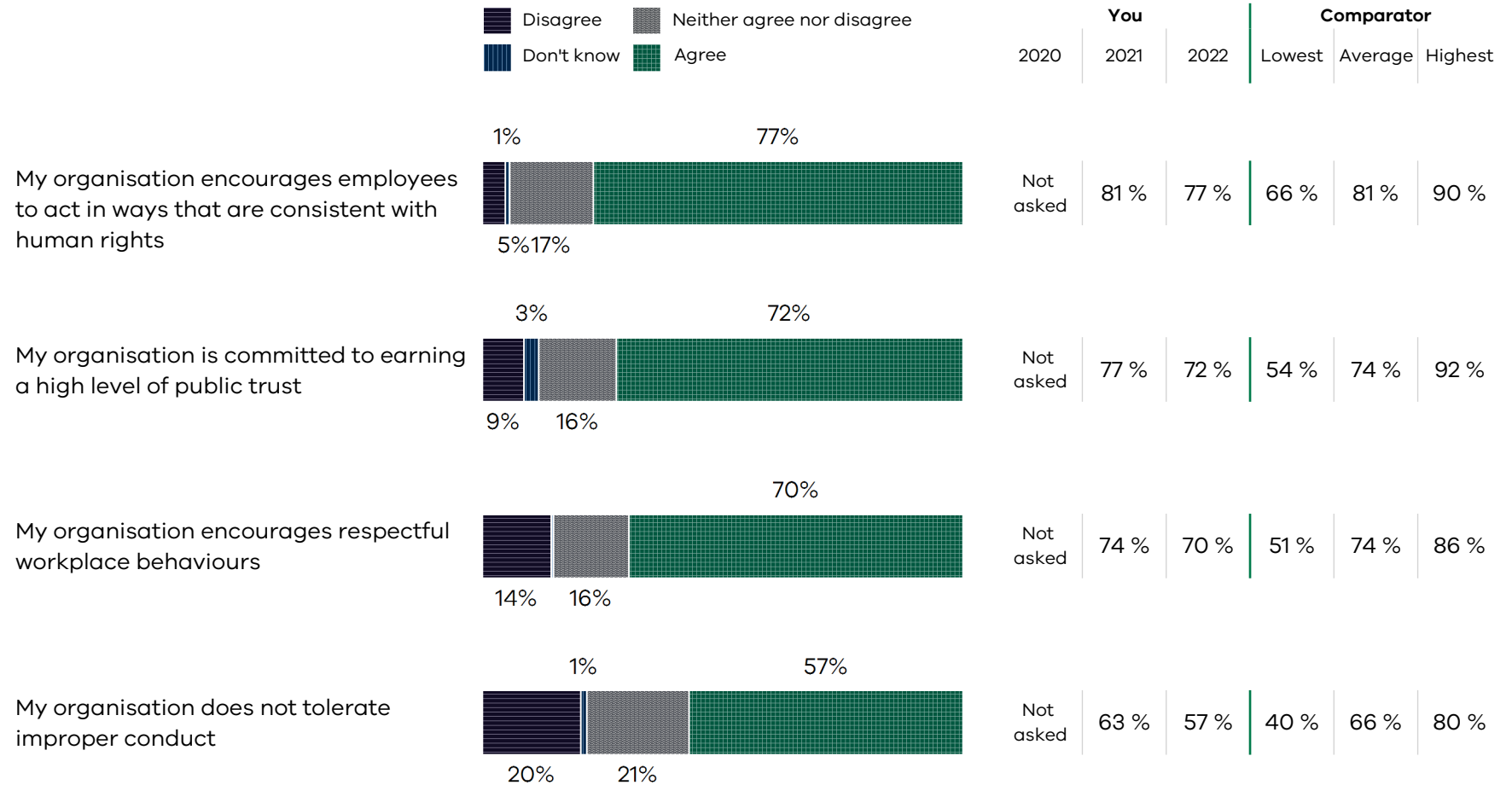
#### Example

77% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.

### Survey question

### Your results

### Benchmark agree results





## Organisational climate

### Organisational integrity 2 of 2

#### What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

#### Why this is important

We need the community to have high trust in how we work and what we do.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

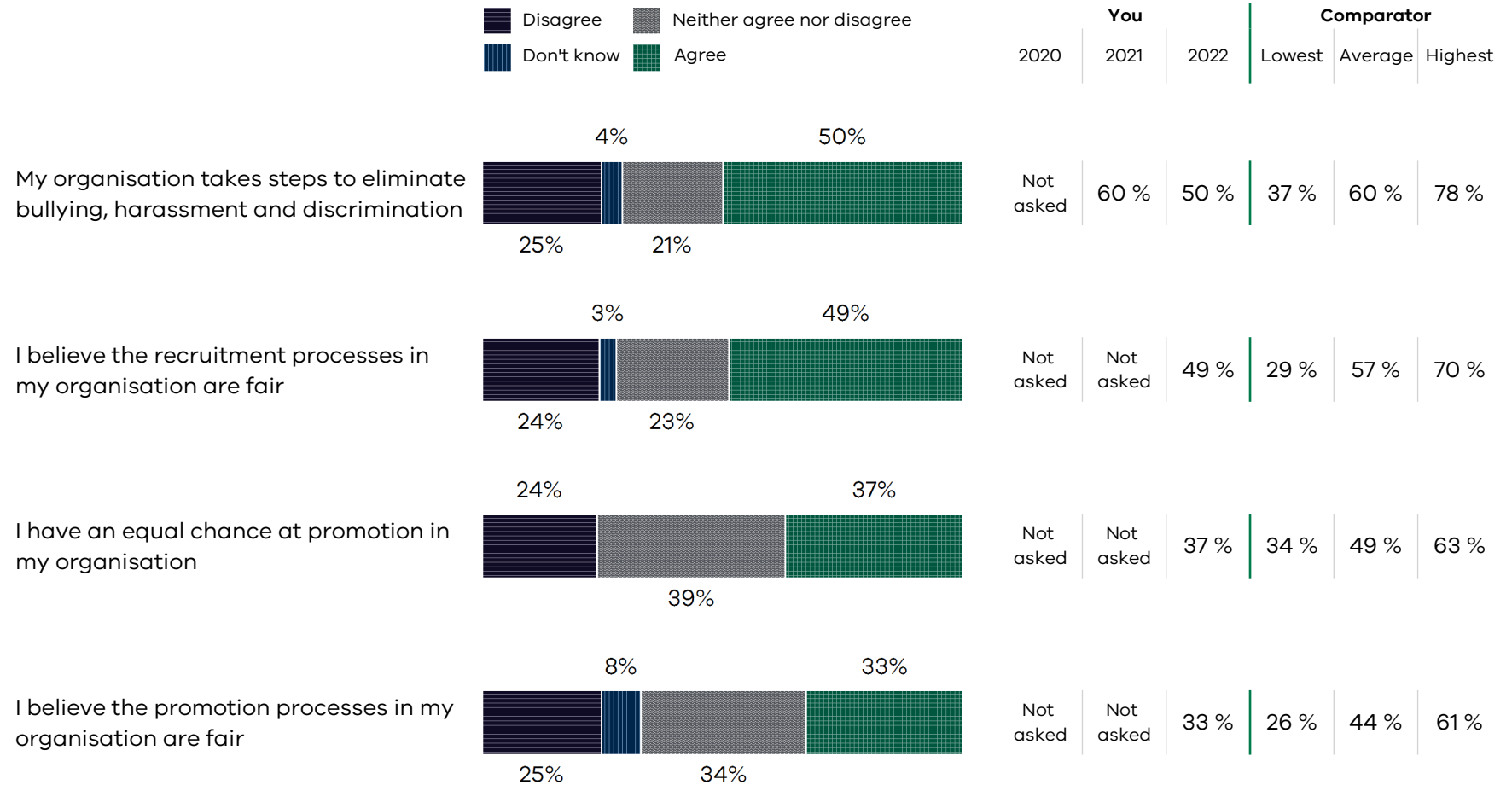
#### Example

50% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

### Survey question

### Your results

### Benchmark agree results





## Organisational climate

### Collaboration

#### What this is

This shows how well the workgroups in your organisation work together and share information.

#### Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

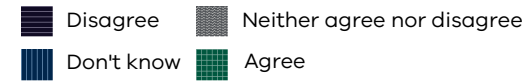
#### Example

84% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

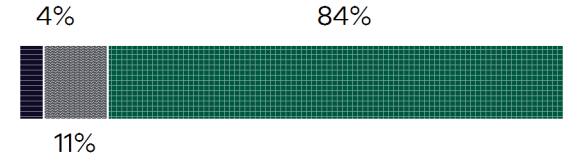
### Survey question

### Your results

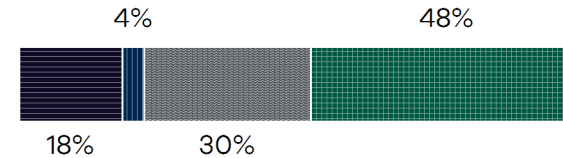
### Benchmark agree results



I am able to work effectively with others outside my immediate workgroup



Workgroups across my organisation willingly share information with each other



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I am able to work effectively with others outside my immediate workgroup	86 %	86 %	84 %	75 %	85 %	92 %
Workgroups across my organisation willingly share information with each other	49 %	49 %	48 %	34 %	59 %	69 %

## Organisational climate

### Safety climate 1 of 2

#### What this is

This is how well staff feel your organisation supports safety at work.

#### Why this is important

A safe workplace is a key outcome of [Leading the way](#) and the Victorian public sector mental health and wellbeing charter.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

78% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

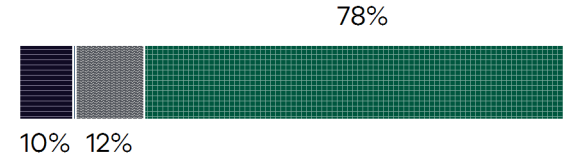
### Survey question

### Your results

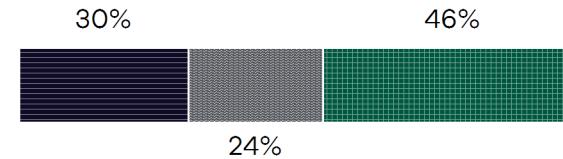
### Benchmark agree results



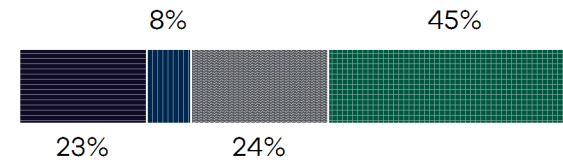
My organisation provides a physically safe work environment



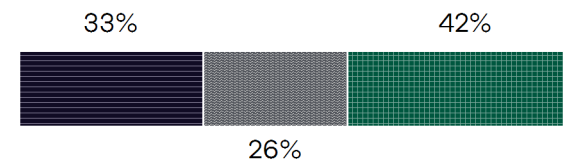
Senior leaders consider the psychological health of employees to be as important as productivity



My organisation has effective procedures in place to support employees who may experience stress



Senior leaders show support for stress prevention through involvement and commitment



Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My organisation provides a physically safe work environment	Not asked	83 %	78 %	60 %	75 %	88 %
Senior leaders consider the psychological health of employees to be as important as productivity	58 %	49 %	46 %	26 %	51 %	70 %
My organisation has effective procedures in place to support employees who may experience stress	58 %	53 %	45 %	32 %	52 %	71 %
Senior leaders show support for stress prevention through involvement and commitment	56 %	49 %	42 %	24 %	46 %	65 %

## Organisational climate

### Safety climate 2 of 2

#### What this is

This is how well staff feel your organisation supports safety at work.

#### Why this is important

A safe workplace is a key outcome of [Leading the way](#) and the Victorian public sector mental health and wellbeing charter.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

41% of your staff who did the survey agreed or strongly agreed with 'In my workplace, there is good communication about psychological safety issues that affect me'.

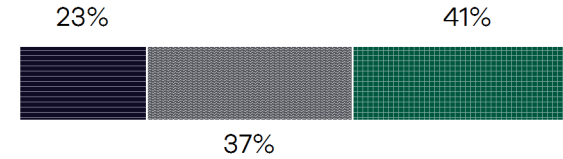
### Survey question

### Your results

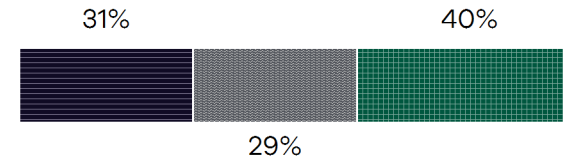
### Benchmark agree results



In my workplace, there is good communication about psychological safety issues that affect me



All levels of my organisation are involved in the prevention of stress



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
In my workplace, there is good communication about psychological safety issues that affect me	46 %	48 %	41 %	26 %	46 %	66 %
All levels of my organisation are involved in the prevention of stress	41 %	43 %	40 %	22 %	42 %	61 %

## Organisational climate

### Patient safety climate 1 of 2

#### What this is

This is the safety culture in a healthcare workplace.

#### Why this is important

A good patient safety climate means safe, high-quality care and experiences.

The Victorian Managed Insurance Authority and the Victorian Quality Council developed these tools.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

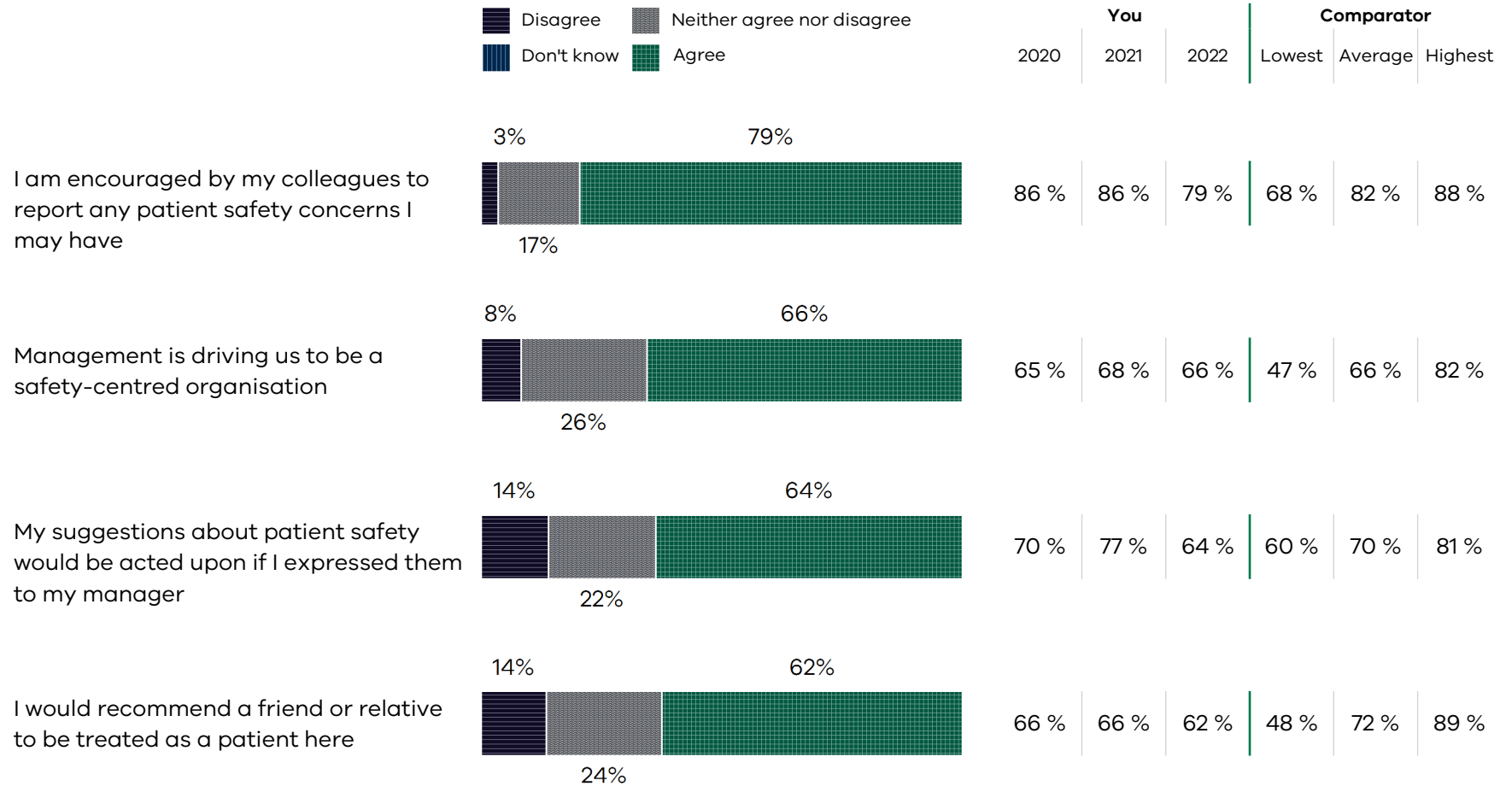
#### Example

79% of your staff who did the survey agreed or strongly agreed with 'I am encouraged by my colleagues to report any patient safety concerns I may have'.

### Survey question

### Your results

### Benchmark agree results



## Organisational climate

### Patient safety climate 2 of 2

#### What this is

This is the safety culture in a healthcare workplace.

#### Why this is important

A good patient safety climate means safe, high-quality care and experiences.

The Victorian Managed Insurance Authority and the Victorian Quality Council developed these tools.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

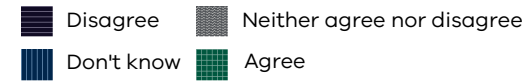
#### Example

61% of your staff who did the survey agreed or strongly agreed with 'The culture in my work area makes it easy to learn from the errors of others'.

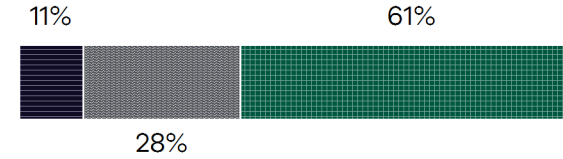
### Survey question

### Your results

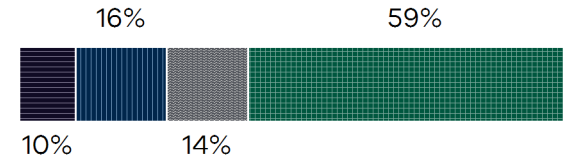
### Benchmark agree results



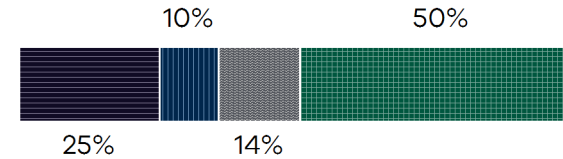
The culture in my work area makes it easy to learn from the errors of others



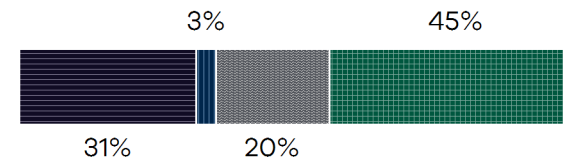
Patient care errors are handled appropriately in my work area



Trainees in my discipline are adequately supervised



This health service does a good job of training new and existing staff



Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
	62 %	68 %	61 %	45 %	62 %	79 %
	64 %	68 %	59 %	45 %	64 %	78 %
	58 %	54 %	50 %	44 %	56 %	70 %
	58 %	56 %	45 %	37 %	50 %	71 %

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- Caring
- Categories
- Primary role

## Workgroup climate

### Scorecard

#### What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about workgroup climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

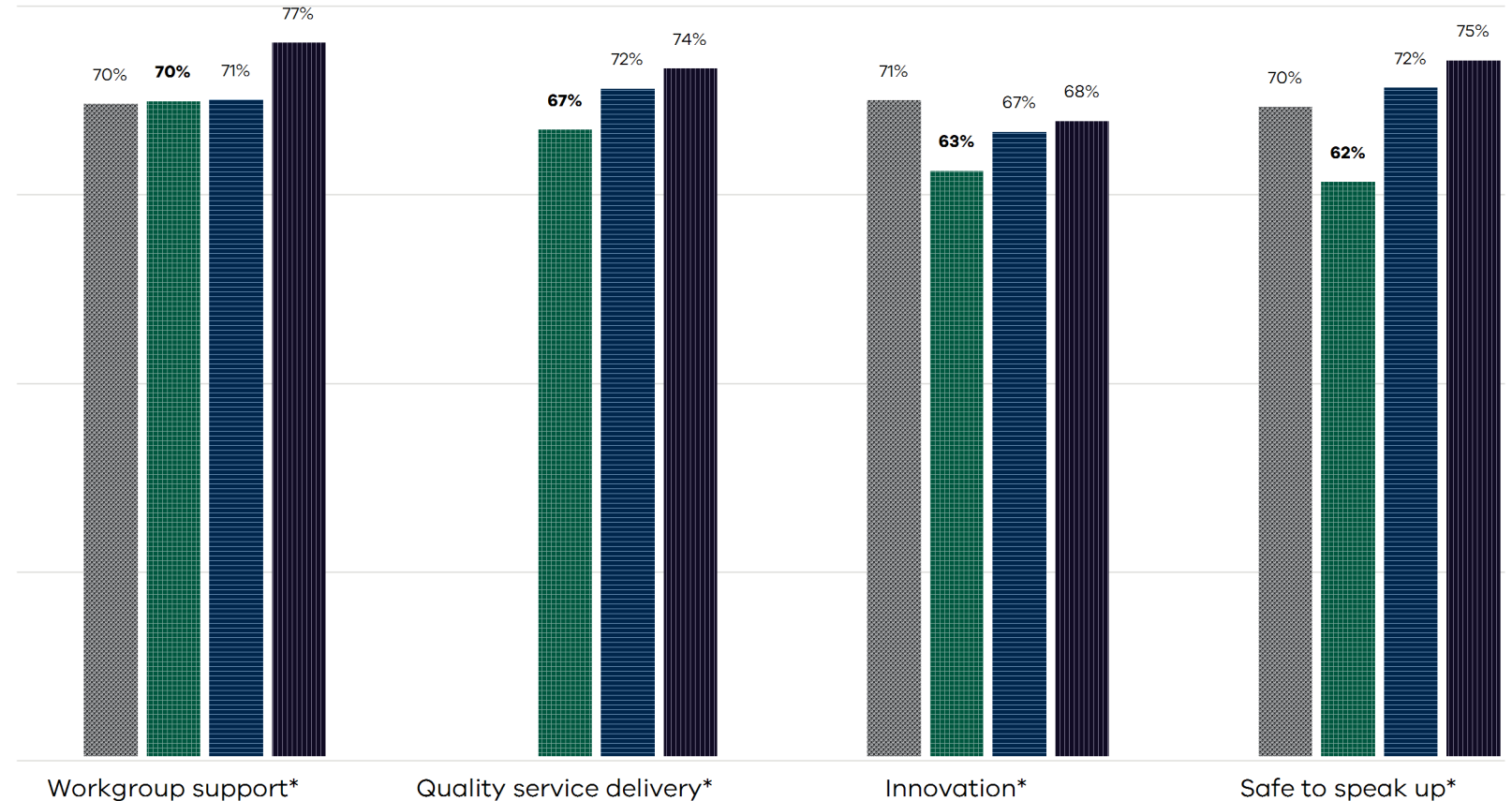
#### Example

In 2022:

- 70% of your staff who did the survey responded positively to questions about Workgroup support which is up from 70% in 2021.

Compared to:

- 71% of staff at your comparator and 77% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022



## Workgroup climate

### Quality service delivery

#### What this is

This is how well workgroups in your organisation operate to deliver quality services.

#### Why this is important

The public sector must provide high-quality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

75% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

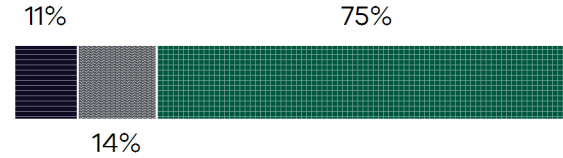
### Survey question

### Your results

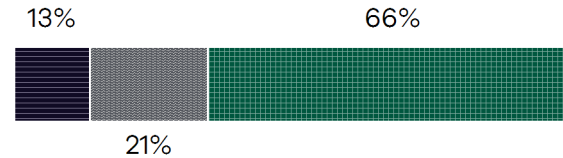
### Benchmark agree results



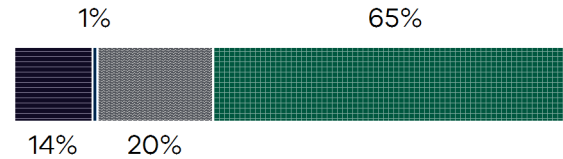
My workgroup provides high quality advice and services



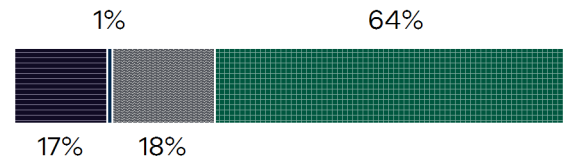
My workgroup has clear lines of responsibility



My workgroup uses its resources well



My workgroup acts fairly and without bias



Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My workgroup provides high quality advice and services	Not asked	Not asked	75 %	66 %	76 %	87 %
My workgroup has clear lines of responsibility	Not asked	74 %	66 %	59 %	74 %	85 %
My workgroup uses its resources well	Not asked	Not asked	65 %	51 %	68 %	83 %
My workgroup acts fairly and without bias	Not asked	Not asked	64 %	58 %	69 %	80 %

## Workgroup climate

### Innovation

#### What this is

This is how well staff feel their workgroup innovates its operations.

#### Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

66% of your staff who did the survey agreed or strongly agreed with 'My workgroup is quick to respond to opportunities to do things better'.

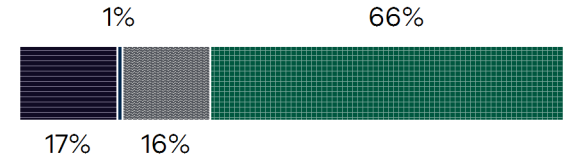
## Survey question

## Your results

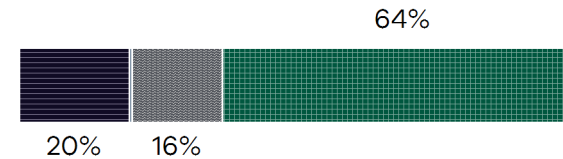
## Benchmark agree results



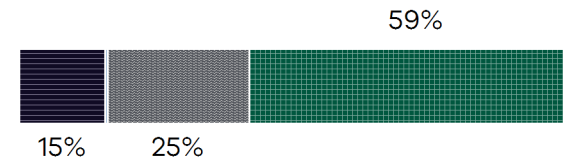
My workgroup is quick to respond to opportunities to do things better



My workgroup learns from failures and mistakes



My workgroup encourages employee creativity



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My workgroup is quick to respond to opportunities to do things better	Not asked	76 %	66 %	57 %	68 %	86 %
My workgroup learns from failures and mistakes	Not asked	70 %	64 %	55 %	69 %	85 %
My workgroup encourages employee creativity	Not asked	65 %	59 %	55 %	65 %	79 %

## Workgroup climate

### Workgroup support 1 of 2

#### What this is

This is how well staff feel people work together and support each other in your organisation.

#### Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

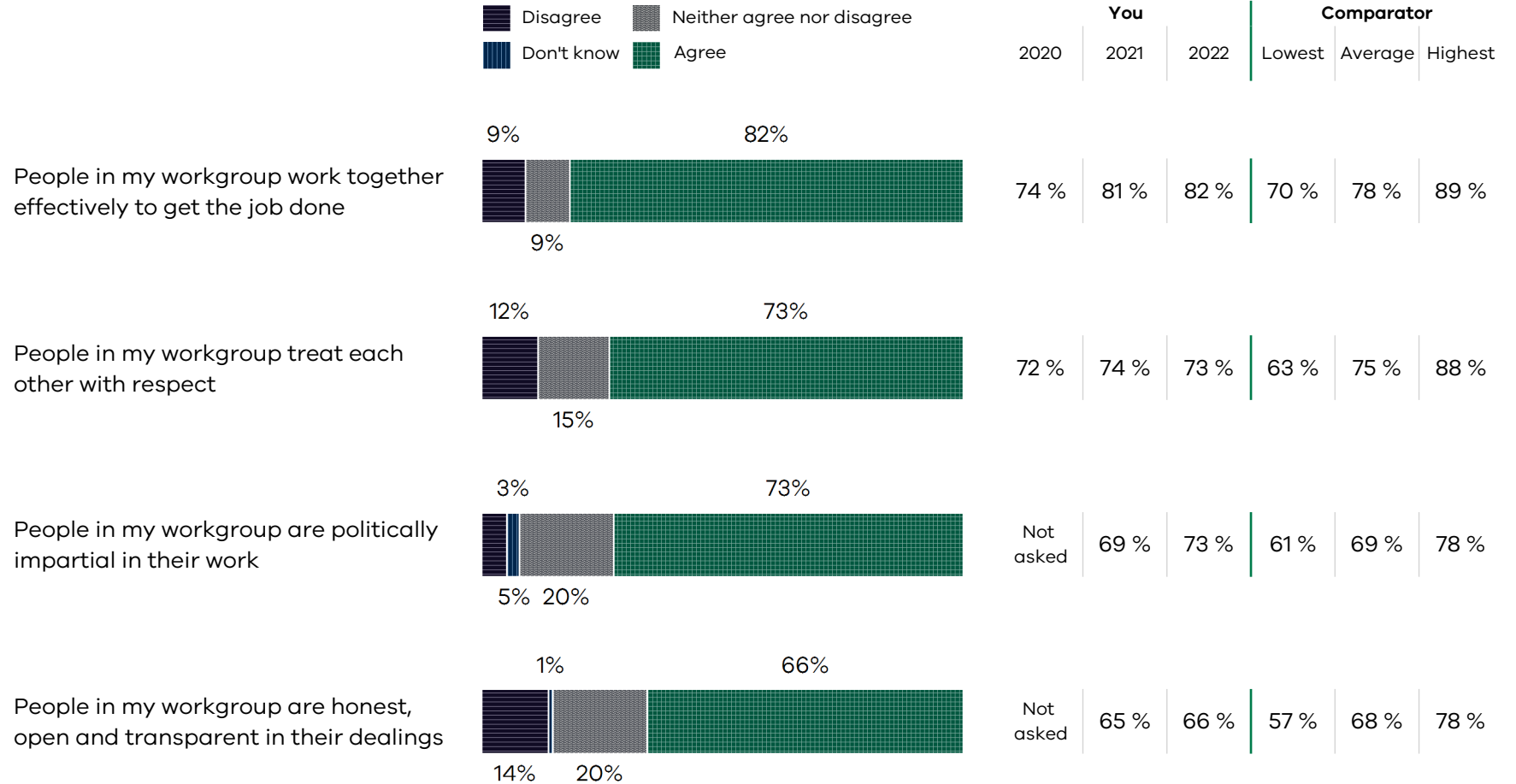
#### Example

82% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup work together effectively to get the job done'.

### Survey question

### Your results

### Benchmark agree results



## Workgroup climate

### Workgroup support 2 of 2

#### What this is

This is how well staff feel people work together and support each other in your organisation.

#### Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

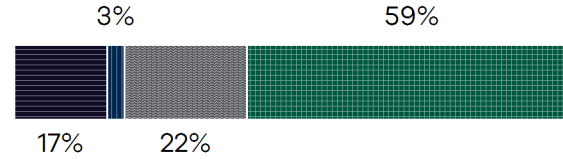
#### Example

59% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

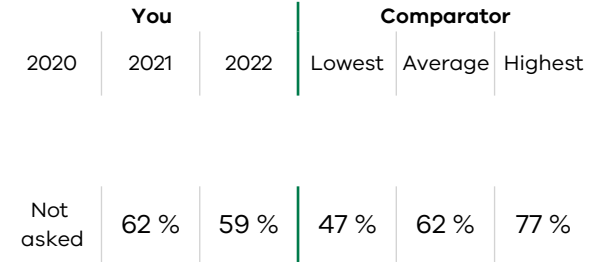
## Survey question

People in my workgroup appropriately manage conflicts of interest

## Your results



## Benchmark agree results



## Workgroup climate

### Safe to speak up

#### What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

#### Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

80% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

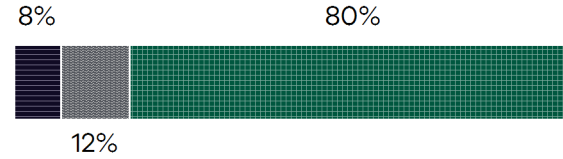
## Survey question

## Your results

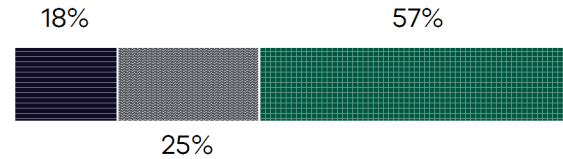
## Benchmark agree results



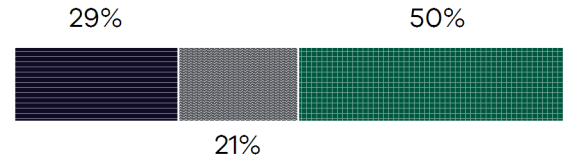
I feel culturally safe at work



People in my workgroup are able to bring up problems and tough issues



I feel safe to challenge inappropriate behaviour at work



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I feel culturally safe at work	Not asked	77 %	80 %	68 %	83 %	92 %
People in my workgroup are able to bring up problems and tough issues	62 %	72 %	57 %	54 %	67 %	80 %
I feel safe to challenge inappropriate behaviour at work	Not asked	61 %	50 %	53 %	66 %	80 %

# People matter survey

## wellbeing check 2022

Have your say

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- Your comparator group
- Your response rate

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- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
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- Intention to stay
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- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

#### Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

#### Taking action

- Taking action questions

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- Senior leadership questions

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#### Public sector values

- Scorecard
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- Integrity
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- Accountability
- Respect
- Leadership
- Human rights

#### Custom questions

- Questions requested by your organisation

#### Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

## Job and manager factors

### Scorecard 1 of 2

#### What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

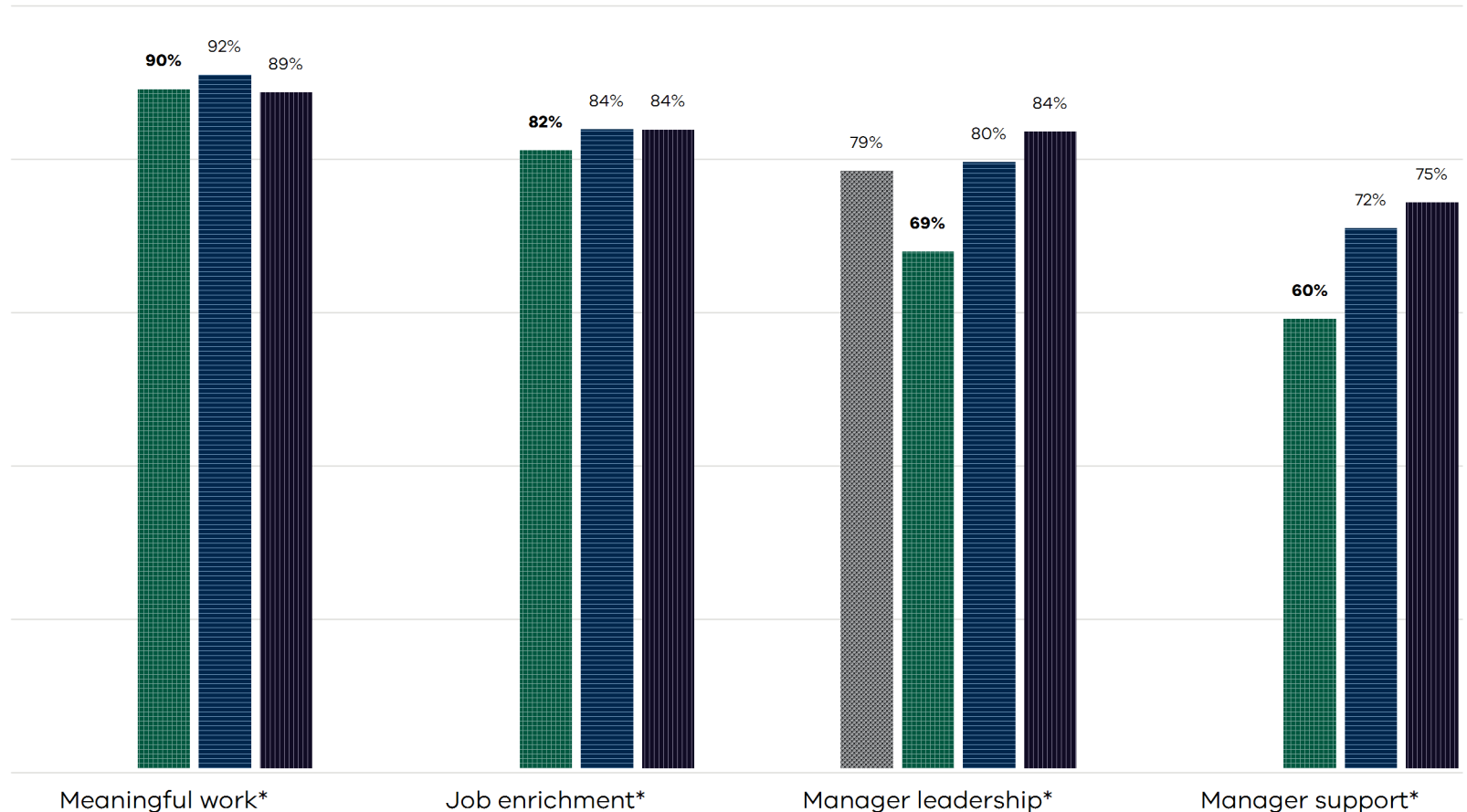
#### Example

In 2022:

- 90% of your staff who did the survey responded positively to questions about Meaningful work.

Compared to:

- 92% of staff at your comparator and 89% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022



## Job and manager factors

### Scorecard 2 of 2

#### What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

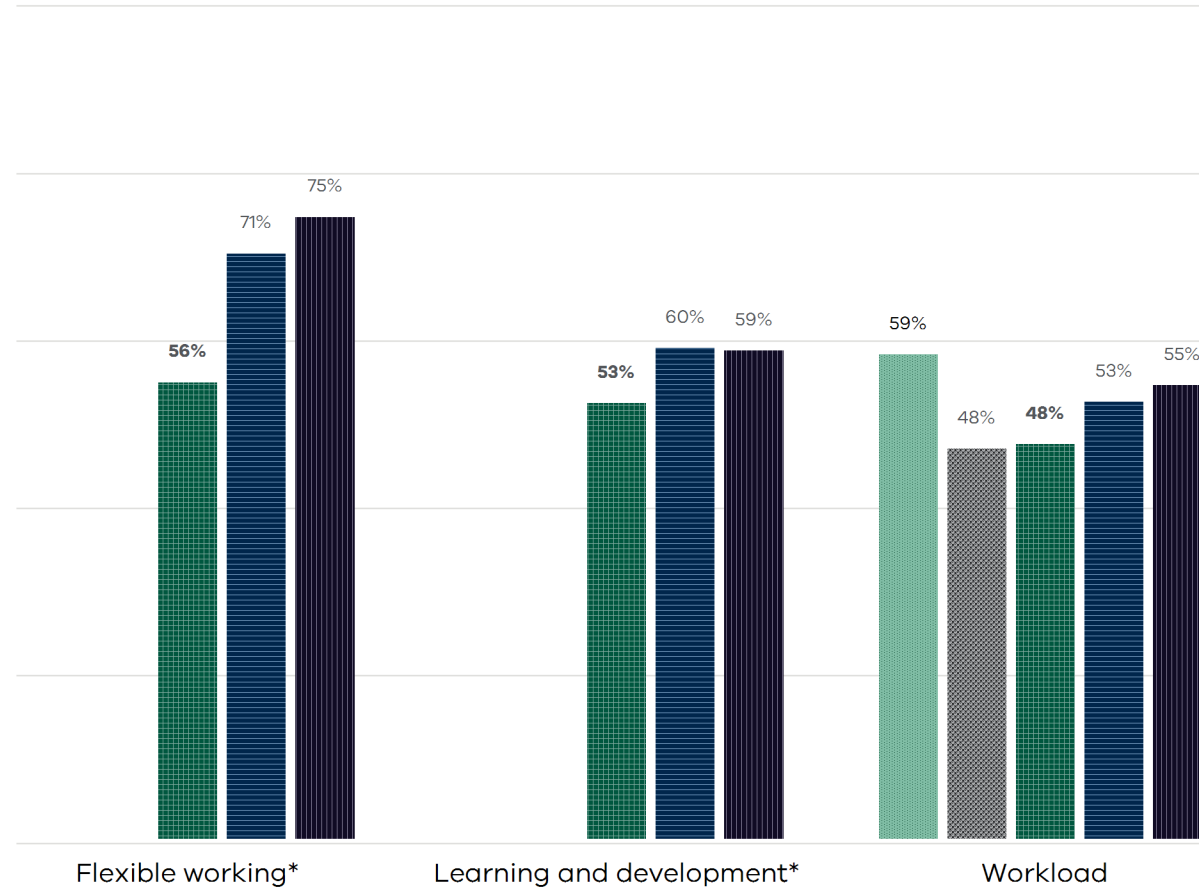
#### Example

In 2022:

- 56% of your staff who did the survey responded positively to questions about Flexible working.

Compared to:

- 71% of staff at your comparator and 75% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

## Job and manager factors

### Manager leadership

#### What this is

This is how well staff perceive their direct managers lead.

#### Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

69% of your staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

### Survey question

### Your results

### Benchmark agree results



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My manager models my organisation's values	Not asked	78 %	69 %	66 %	79 %	85 %
My manager demonstrates honesty and integrity	Not asked	79 %	69 %	65 %	80 %	86 %
My manager treats employees with dignity and respect	Not asked	79 %	68 %	72 %	82 %	90 %

## Job and manager factors

### Manager support 1 of 2

#### What this is

This is how supported staff feel by their direct manager.

#### Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

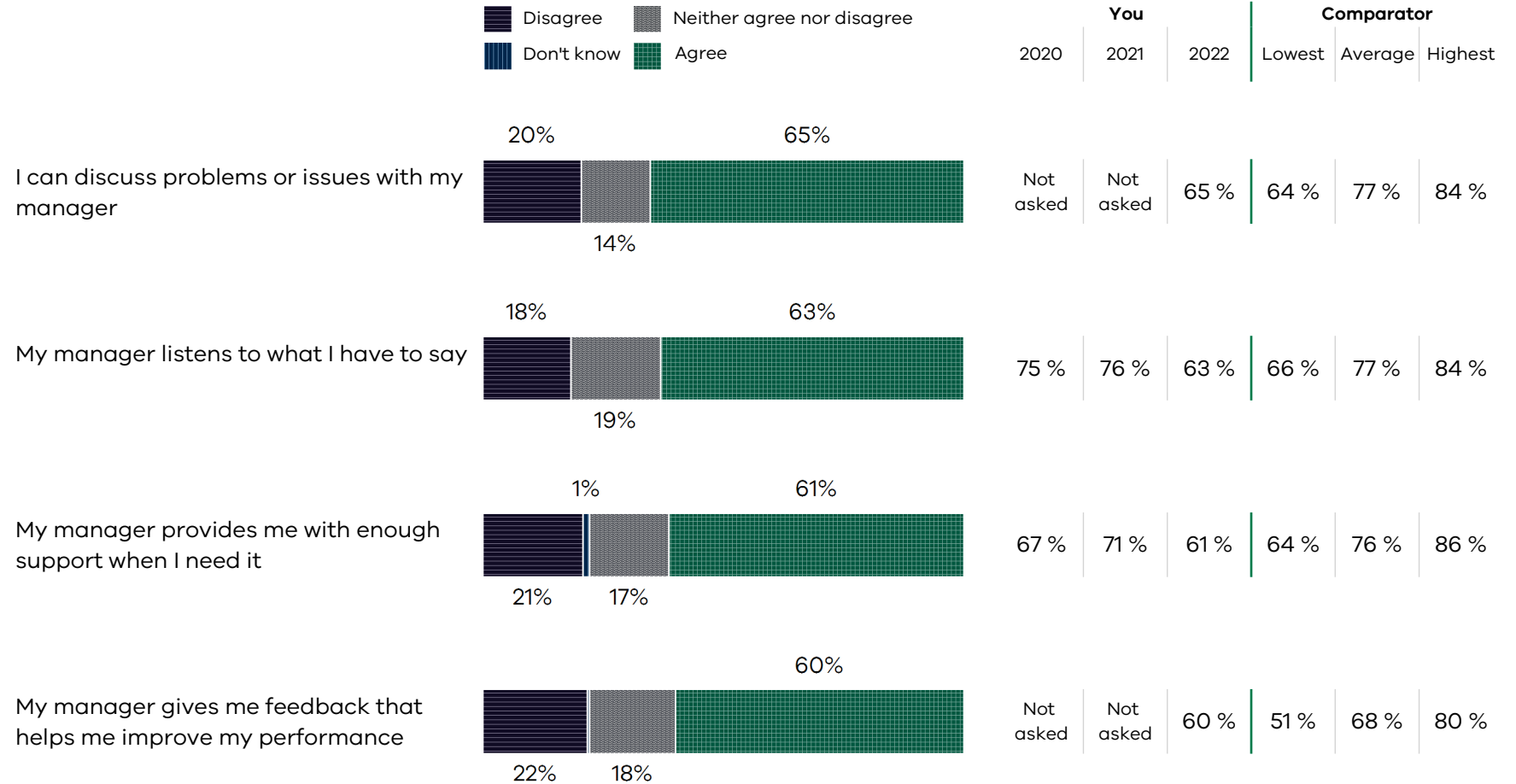
#### Example

65% of your staff who did the survey agreed or strongly agreed with 'I can discuss problems or issues with my manager'.

### Survey question

### Your results

### Benchmark agree results



## Job and manager factors

### Manager support 2 of 2

#### What this is

This is how supported staff feel by their direct manager.

#### Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

#### How to read this

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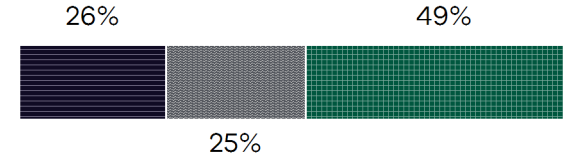
#### Example

49% of your staff who did the survey agreed or strongly agreed with 'I receive meaningful recognition when I do good work'.

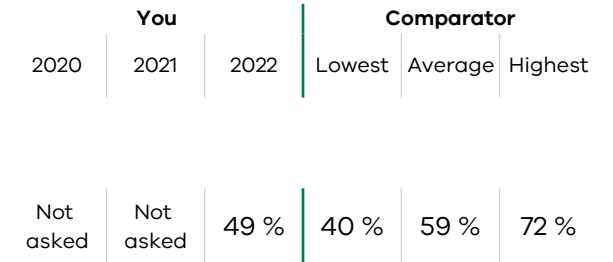
## Survey question

I receive meaningful recognition when I do good work

## Your results



## Benchmark agree results



## Job and manager factors

### Workload

#### What this is

This is how staff feel about workload and time pressure.

#### Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

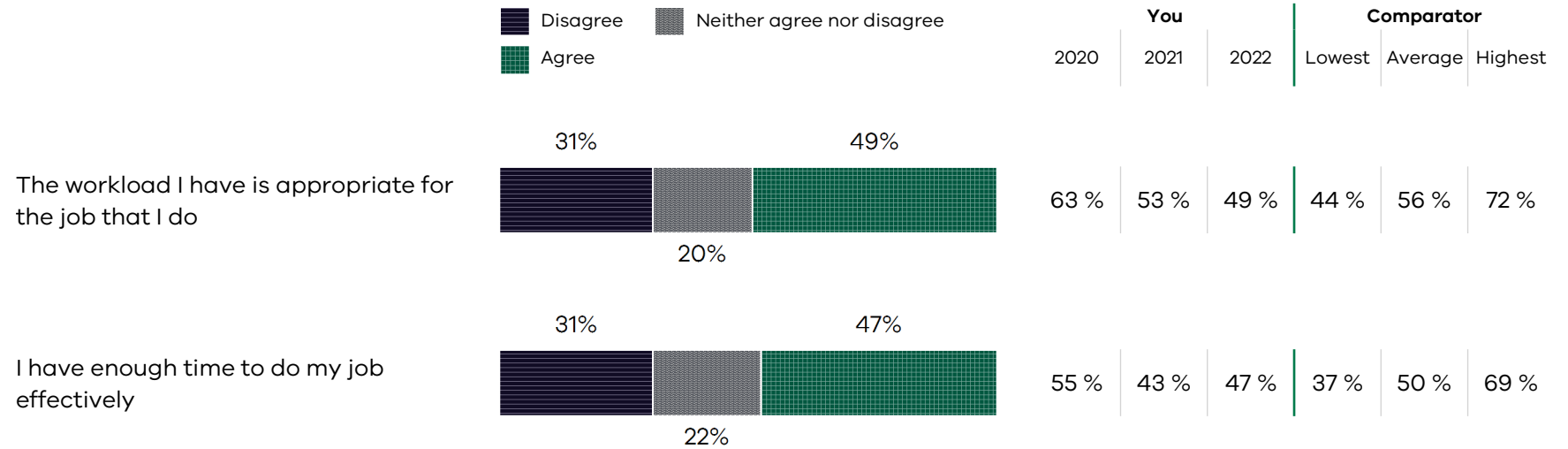
#### Example

49% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.

### Survey question

### Your results

### Benchmark agree results



## Job and manager factors

### Learning and development

#### What this is

This is how well staff feel they can learn and grow in your organisation.

#### Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

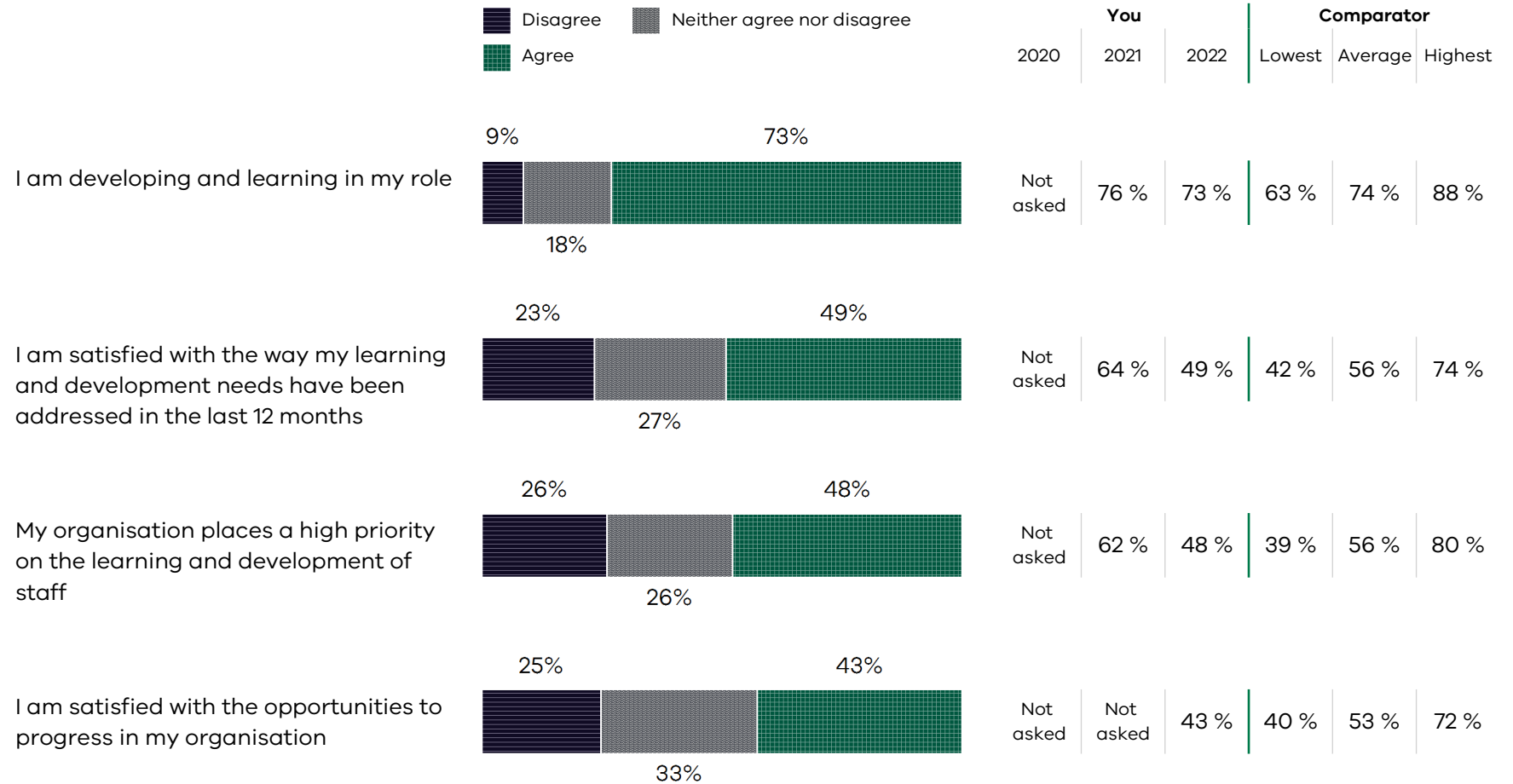
#### Example

73% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.

### Survey question

### Your results

### Benchmark agree results



## Job and manager factors

### Job enrichment 1 of 2

#### What this is

This is how staff feel about their autonomy at work and role clarity.

#### Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

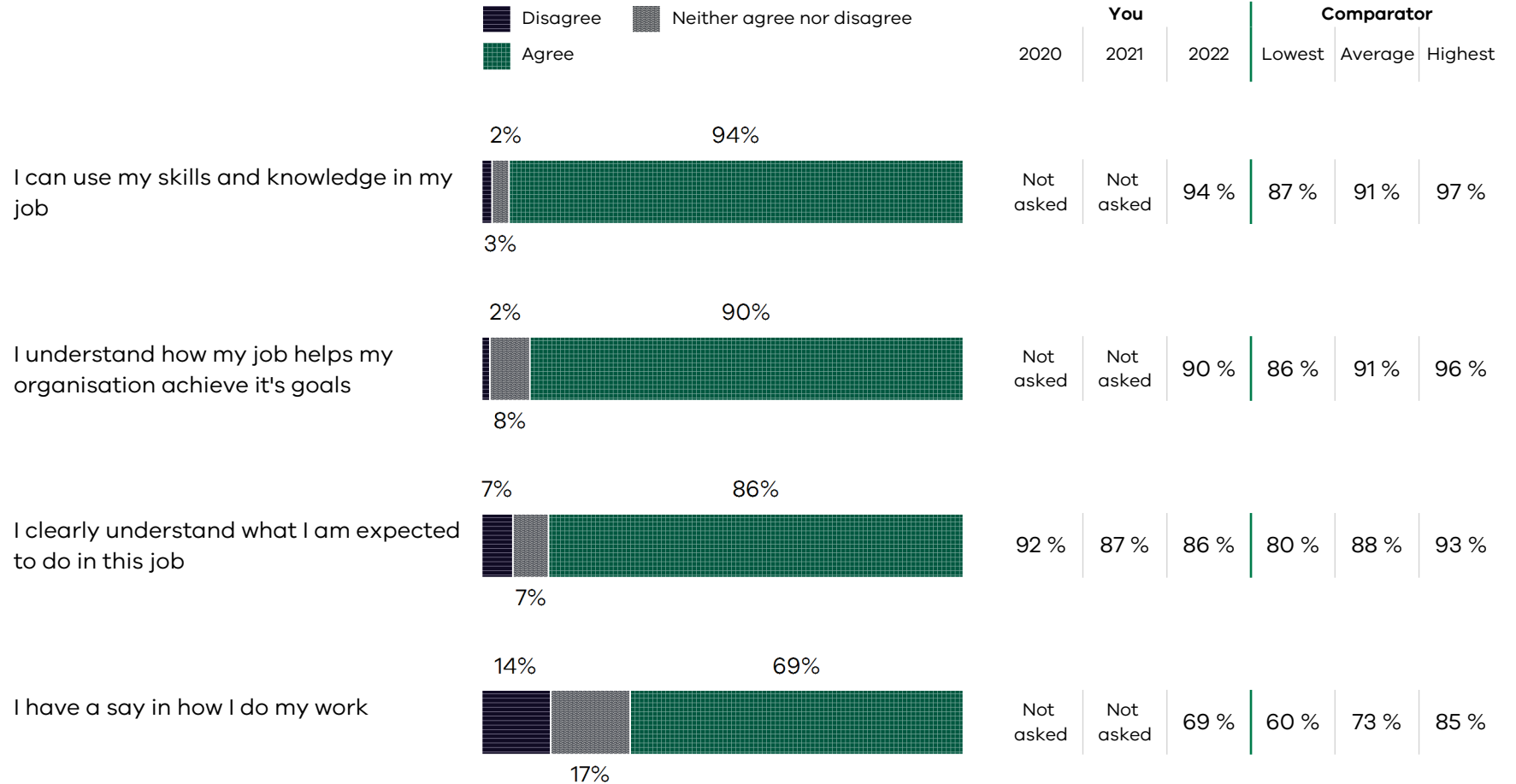
#### Example

94% of your staff who did the survey agreed or strongly agreed with 'I can use my skills and knowledge in my job'.

### Survey question

### Your results

### Benchmark agree results





## Job and manager factors

### Job enrichment 2 of 2

#### What this is

This is how staff feel about their autonomy at work and role clarity.

#### Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

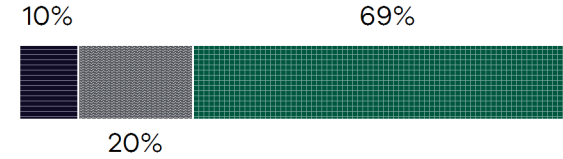
#### Example

69% of your staff who did the survey agreed or strongly agreed with 'I have the authority to do my job effectively'.

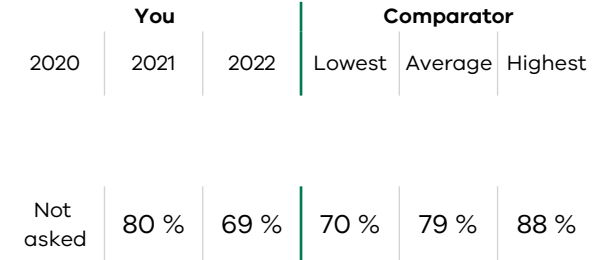
## Survey question

I have the authority to do my job effectively

## Your results



## Benchmark agree results



## Job and manager factors

### Meaningful work

#### What this is

This is how staff feel about their contribution and how worthwhile their work is.

#### Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

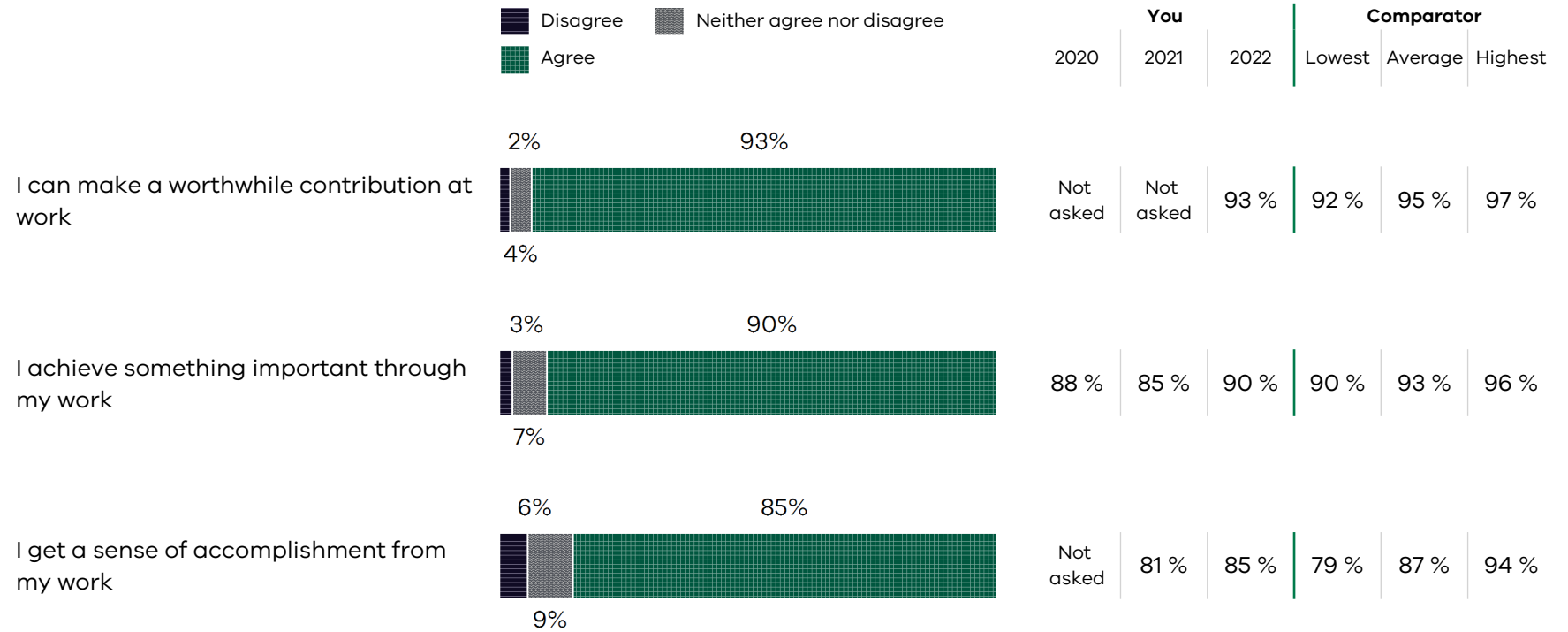
#### Example

93% of your staff who did the survey agreed or strongly agreed with 'I can make a worthwhile contribution at work'.

### Survey question

### Your results

### Benchmark agree results



## Job and manager factors

### Flexible working

#### What this is

This is how well your organisation supports staff to work flexibly.

#### Why this is important

Supporting flexible working can improve employee wellbeing.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

63% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

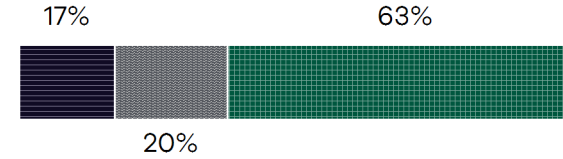
### Survey question

### Your results

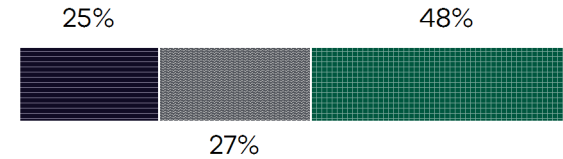
### Benchmark agree results



My manager supports working flexibly



I am confident that if I requested a flexible work arrangement, it would be given due consideration



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My manager supports working flexibly	Not asked	Not asked	63 %	66 %	77 %	86 %
I am confident that if I requested a flexible work arrangement, it would be given due consideration	54 %	62 %	48 %	52 %	65 %	86 %

# People matter survey

## wellbeing check 2022

Have your say

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- Satisfaction with complaint processes

#### Key differences

- Highest scoring
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- Taking action questions

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- Senior leadership questions

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- Innovation
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- Safe to speak up

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#### Public sector values

- Scorecard
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- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

#### Custom questions

- Questions requested by your organisation

#### Demographics

- Age, gender, variations in sex characteristics and sexual orientation
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- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

## Public sector values

### Scorecard 1 of 2

#### What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

#### Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

#### How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

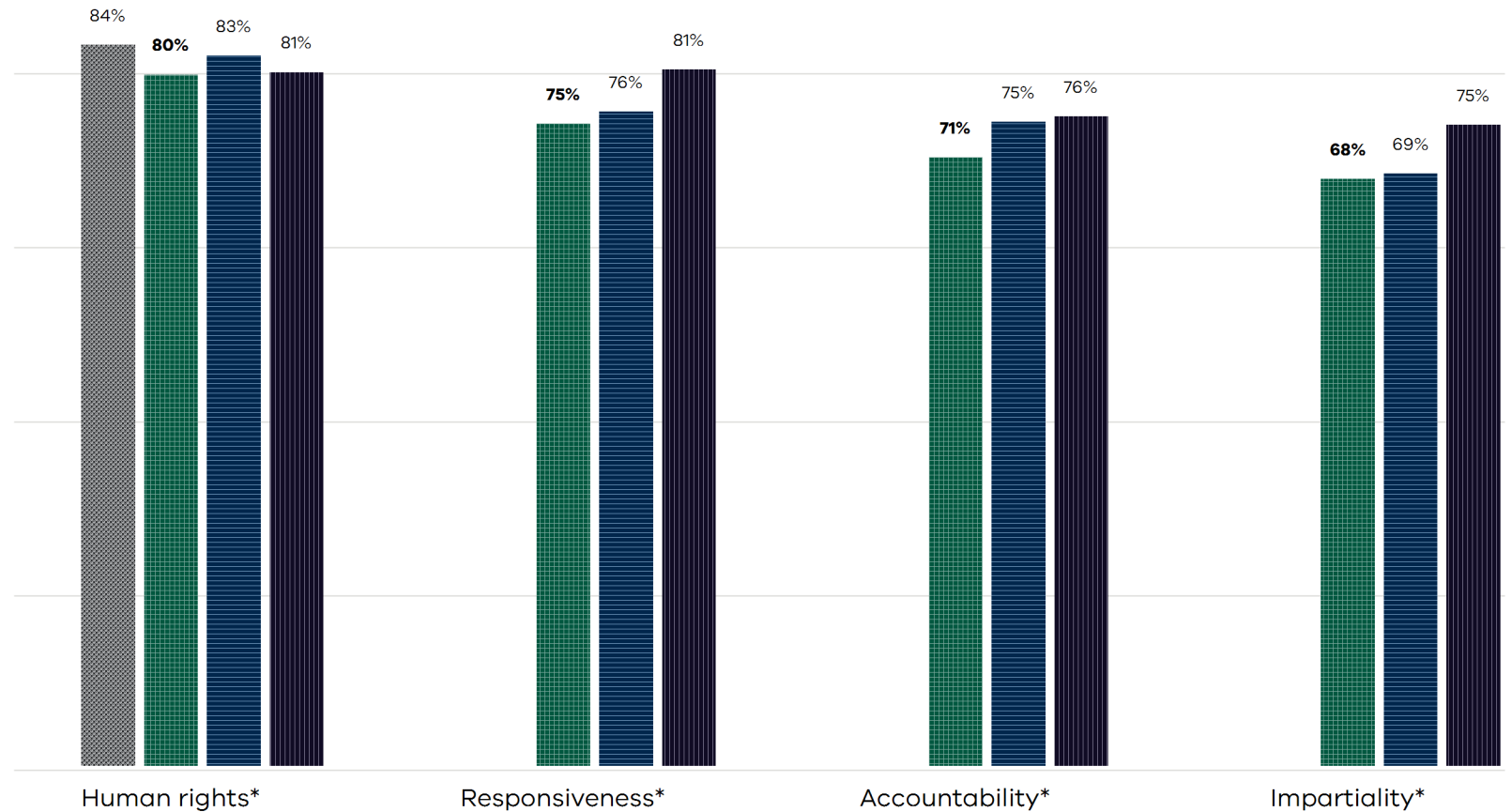
#### Example

In 2022:

- 80% of your staff who did the survey responded positively to questions about Human rights, which is down 3% in 2021.

Compared to:

- 83% of staff at your comparator and 81% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

## Public sector values

### Scorecard 2 of 2

#### What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

#### Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

#### How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

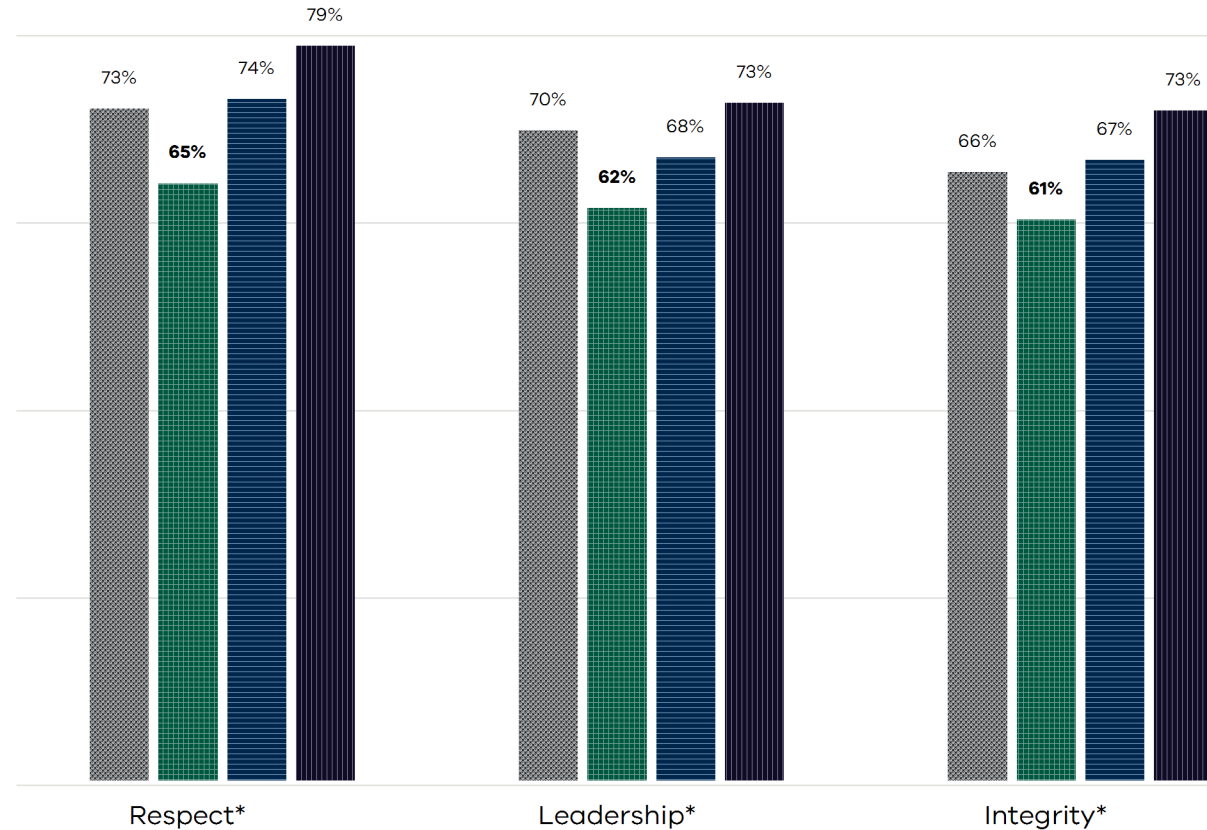
#### Example

In 2022:

- 65% of your staff who did the survey responded positively to questions about Respect, which is down 8% in 2021.

Compared to:

- 74% of staff at your comparator and 79% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

## Public sector values

### Responsiveness

#### What this is

This is how responsive your staff feel they are to the community.

#### Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

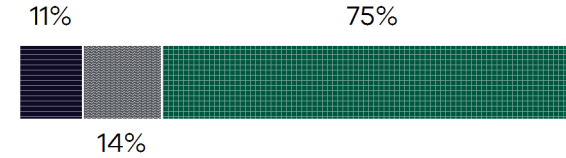
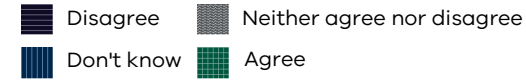
#### Example

75% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

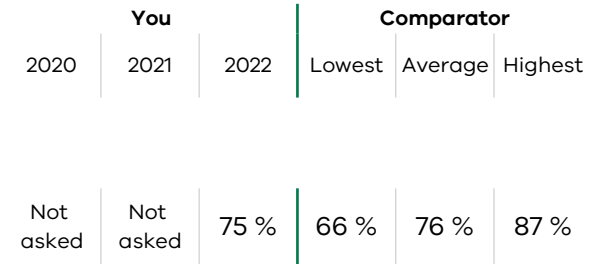
### Survey question

My workgroup provides high quality advice and services

### Your results



### Benchmark agree results





## Public sector values

### Integrity 1 of 2

#### What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

#### Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

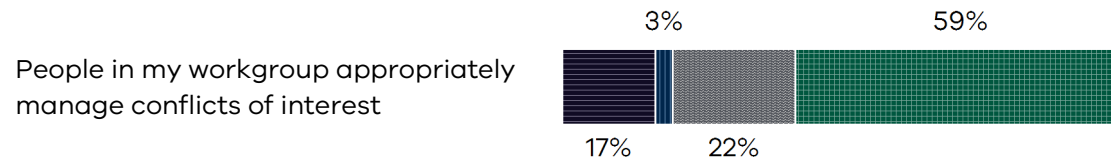
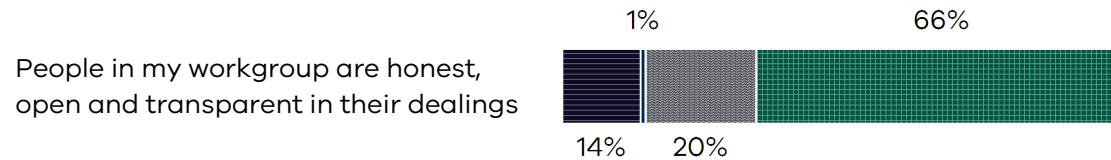
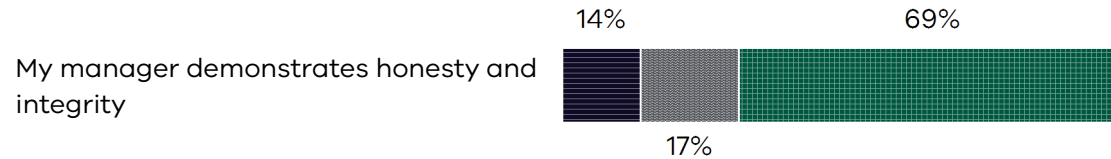
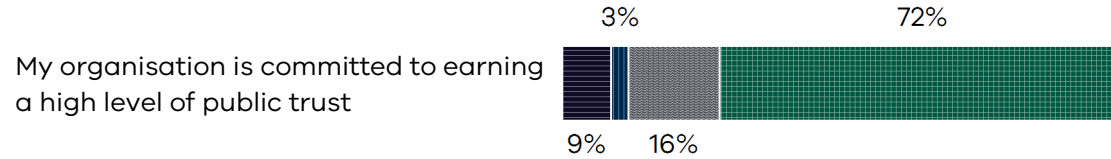
#### Example

72% of staff who did the survey agreed or strongly agreed with 'My organisation is committed to earning a high level of public trust'.

### Survey question

### Your results

### Benchmark agree results



Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
2020	Not asked	77 %	72 %	54 %	74 %	92 %
2021	Not asked	79 %	69 %	65 %	80 %	86 %
2022	Not asked	65 %	66 %	57 %	68 %	78 %
2023	Not asked	62 %	59 %	47 %	62 %	77 %

## Public sector values

### Integrity 2 of 2

#### What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

#### Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

57% of staff who did the survey agreed or strongly agreed with 'My organisation does not tolerate improper conduct'.

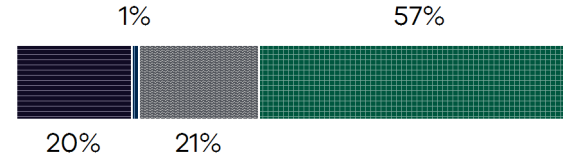
### Survey question

### Your results

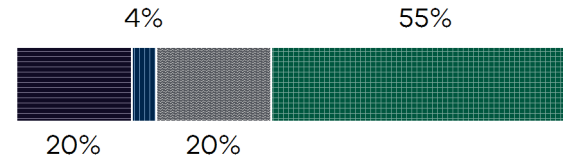
### Benchmark agree results



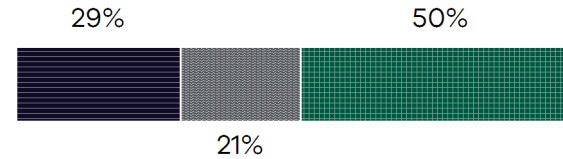
My organisation does not tolerate improper conduct



Senior leaders demonstrate honesty and integrity



I feel safe to challenge inappropriate behaviour at work



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My organisation does not tolerate improper conduct	Not asked	63 %	57 %	40 %	66 %	80 %
Senior leaders demonstrate honesty and integrity	Not asked	55 %	55 %	32 %	56 %	77 %
I feel safe to challenge inappropriate behaviour at work	Not asked	61 %	50 %	53 %	66 %	80 %

## Public sector values

### Impartiality

#### What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

#### Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

73% of staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.

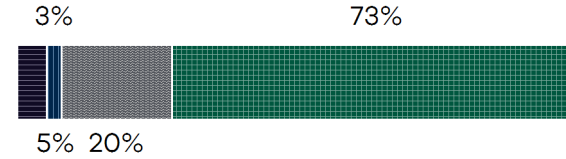
### Survey question

### Your results

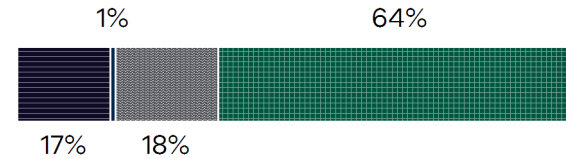
### Benchmark agree results



People in my workgroup are politically impartial in their work



My workgroup acts fairly and without bias



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
People in my workgroup are politically impartial in their work	Not asked	69 %	73 %	61 %	69 %	78 %
My workgroup acts fairly and without bias	Not asked	Not asked	64 %	58 %	69 %	80 %

## Public sector values

### Accountability 1 of 2

#### What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

#### Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

90% of staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve it's goals'.

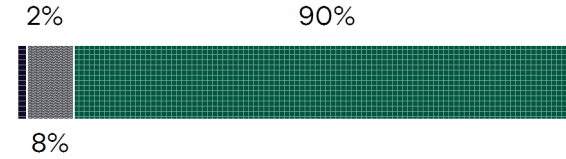
### Survey question

### Your results

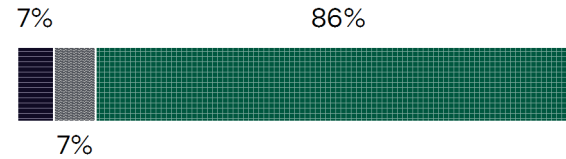
### Benchmark agree results



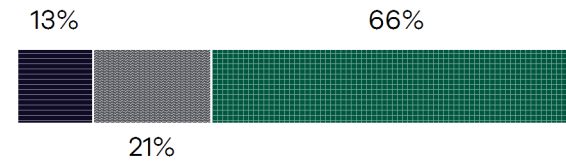
I understand how my job helps my organisation achieve it's goals



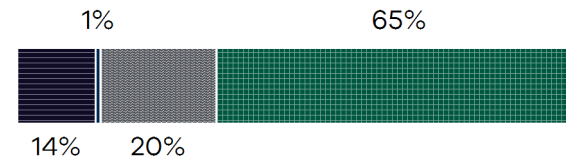
I clearly understand what I am expected to do in this job



My workgroup has clear lines of responsibility



My workgroup uses its resources well



2020	You		Comparator		
	2021	2022	Lowest	Average	Highest
Not asked	Not asked	90 %	86 %	91 %	96 %
92 %	87 %	86 %	80 %	88 %	93 %
Not asked	74 %	66 %	59 %	74 %	85 %
Not asked	Not asked	65 %	51 %	68 %	83 %

## Public sector values

### Accountability 2 of 2

#### What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

#### Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

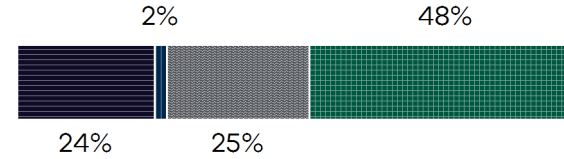
#### Example

48% of staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

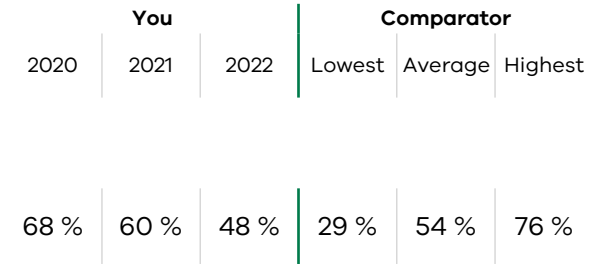
## Survey question

Senior leaders provide clear strategy and direction

## Your results



## Benchmark agree results



## Public sector values

### Respect 1 of 2

#### What this is

Respect is how your staff feel they're treated in the workplace and community.

#### Why this is important

All staff need to treat their colleagues and Victorians with respect.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

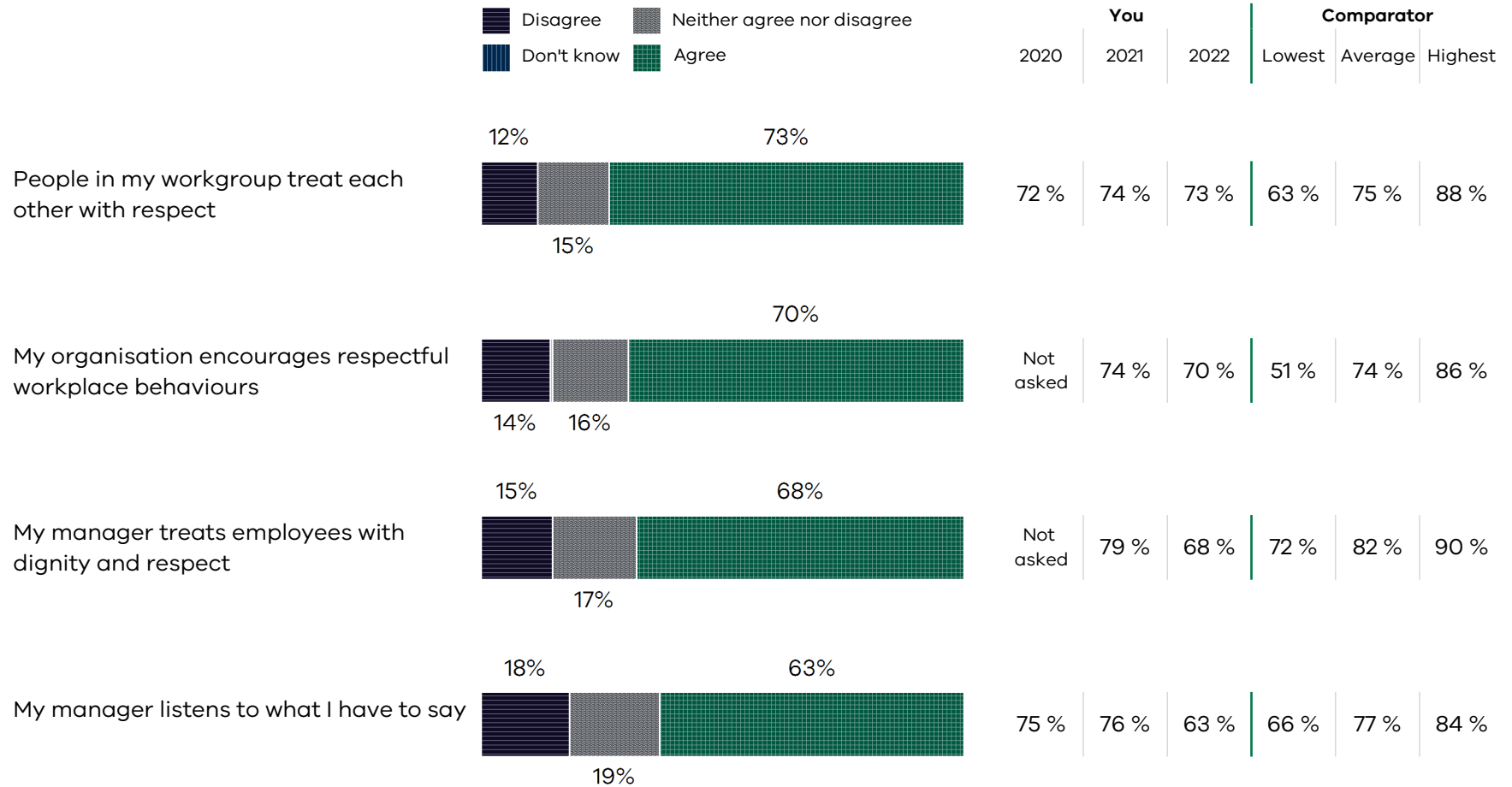
#### Example

73% of staff who did the survey agreed or strongly agreed with 'People in my workgroup treat each other with respect'.

### Survey question

### Your results

### Benchmark agree results



## Public sector values

### Respect 2 of 2

#### What this is

Respect is how your staff feel they're treated in the workplace and community.

#### Why this is important

All staff need to treat their colleagues and Victorians with respect.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

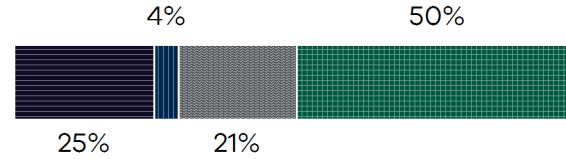
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

50% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

## Survey question

My organisation takes steps to eliminate bullying, harassment and discrimination



## Your results

## Benchmark agree results

Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
Not asked	60 %	50 %	37 %	60 %	78 %	



## Public sector values

### Leadership

#### What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

#### Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

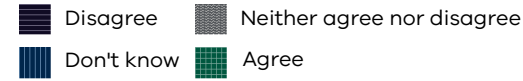
#### Example

69% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

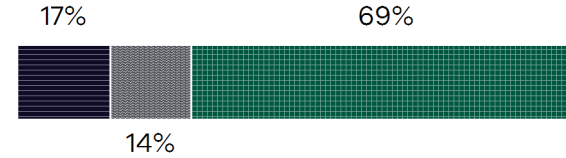
### Survey question

### Your results

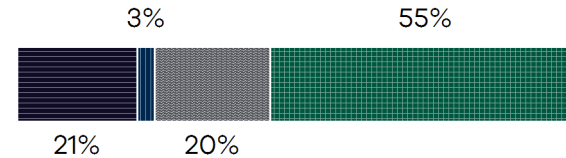
### Benchmark agree results



My manager models my organisation's values



Senior leaders model my organisation's values



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My manager models my organisation's values	Not asked	78 %	69 %	66 %	79 %	85 %
Senior leaders model my organisation's values	Not asked	62 %	55 %	31 %	56 %	79 %

## Public sector values

### Human rights

#### What this is

Human rights is how your staff feel their organisation upholds basic human rights.

#### Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

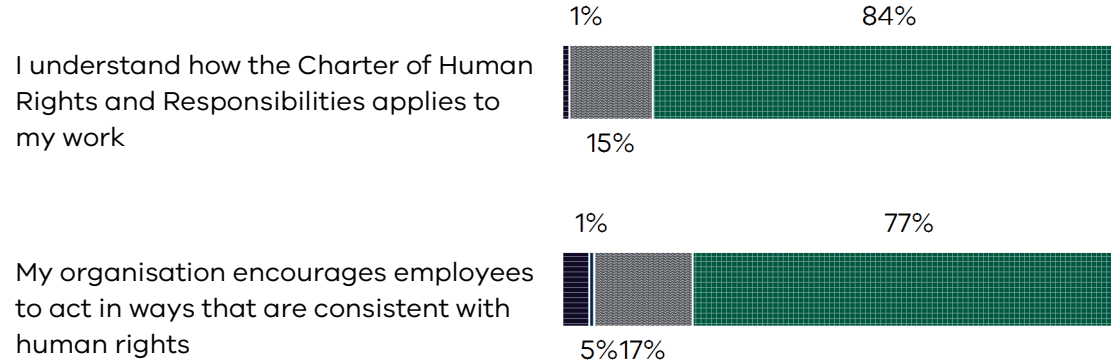
#### Example

84% of staff who did the survey agreed or strongly agreed with 'I understand how the Charter of Human Rights and Responsibilities applies to my work'.

### Survey question

### Your results

### Benchmark agree results



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I understand how the Charter of Human Rights and Responsibilities applies to my work	Not asked	87 %	84 %	76 %	84 %	91 %
My organisation encourages employees to act in ways that are consistent with human rights	Not asked	81 %	77 %	66 %	81 %	90 %

# People matter survey

## wellbeing check 2022

Have your say

### Overview

#### Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

### Result summary

#### People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

#### Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

#### Taking action

- Taking action questions

### Detailed results

#### Senior leadership

- Senior leadership questions

#### Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate
- Patient safety climate

#### Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

#### Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

#### Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

#### Custom questions

- Questions requested by your organisation

#### Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

## Custom questions

### What this is

Your organisation asked 5 custom questions as part of the 2022 survey.

### Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

### How to read this

Under 'Your results' in descending order, you can see the percentage of staff who agreed or disagreed with each question.

In this report, 'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

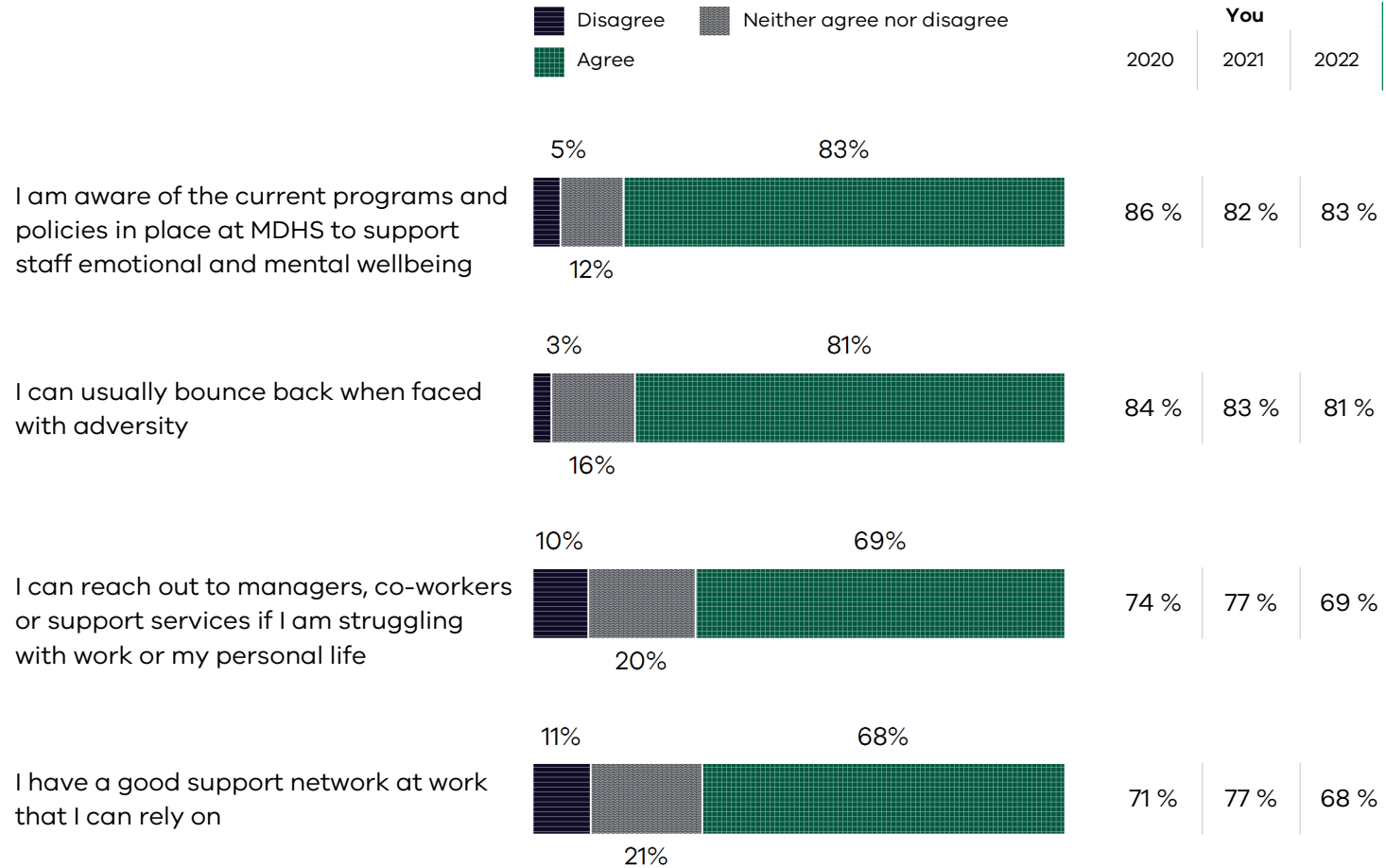
### Example

83% of staff who did the survey agreed or strongly agreed with 'I am aware of the current programs and policies in place at MDHS to support staff emotional and mental wellbeing'.

## Survey question

## Your results

## Benchmark results



## Custom questions

### What this is

Your organisation asked 5 custom questions as part of the 2022 survey.

### Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

### How to read this

Under 'Your results' in descending order, you can see the percentage of staff who agreed or disagreed with each question.

In this report, 'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

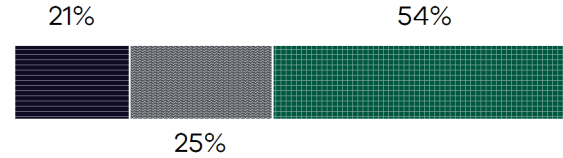
### Example

54% of staff who did the survey agreed or strongly agreed with 'My manager tries hard to see things from my point of view'.

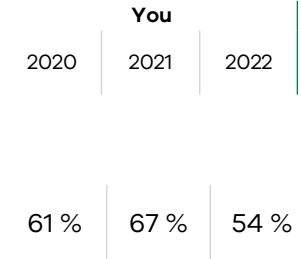
## Survey question

My manager tries hard to see things from my point of view

## Your results



## Benchmark results



# People matter survey

## wellbeing check 2022

Have your say

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#### Key differences

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- Taking action questions

### Detailed results

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- Safe to speak up

#### Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
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- Job enrichment
- Meaningful work
- Flexible working

#### Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

#### Custom questions

- Questions requested by your organisation

#### Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

## Demographics

Age, gender, variations in sex characteristics and sexual orientation

### What this is

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Age	(n)	%
15-34 years	<b>58</b>	25%
35-54 years	<b>78</b>	34%
55+ years	<b>59</b>	26%
Prefer not to say	<b>35</b>	15%

How would you describe your gender?	(n)	%
Woman	<b>166</b>	72%
Prefer not to say	<b>38</b>	17%
Man	<b>23</b>	10%
Non-binary and I use a different term	<b>3</b>	1%

Are you trans, non-binary or gender diverse?	(n)	%
No	<b>194</b>	84%
Prefer not to say	<b>36</b>	16%

To your knowledge, do you have innate variation(s) of sex characteristics (often called intersex)?\*

	(n)	%
Yes	<b>1</b>	0%
No	<b>184</b>	80%
Don't know	<b>9</b>	4%
Prefer not to say	<b>36</b>	16%

How do you describe your sexual orientation?

	(n)	%
Straight (heterosexual)	<b>169</b>	73%
Prefer not to say	<b>49</b>	21%
Bisexual	<b>7</b>	3%
Asexual	<b>2</b>	1%
I use a different term	<b>2</b>	1%
Don't know	<b>1</b>	0%



## Demographics

### Aboriginal and/or Torres Strait Islander employees

#### What this is

This is staff who identify as Aboriginal and/or Torres Strait Islander.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

To protect you, we:

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- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

### Aboriginal and/or Torres Strait Islander

	(n)	%
Yes	2	1%
Non Aboriginal and/or Torres Strait Islander	204	89%
Prefer not to say	24	10%

## Demographics

### Disability

#### What this is

This is staff who identify as a person with disability and how they share that information.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

This is staff who identify as a person with disability and how they share that information

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

#### Do you identify as a person with a disability?

	(n)	%
Yes	13	6%
No	193	84%
Prefer not to say	24	10%

#### If so, have you shared your disability information within your organisation (e.g. to your manager or Human Resources staff)?

	(n)	%
Yes	10	77%
No	3	23%

## Demographics

### Cultural diversity 1 of 2

#### What this is

These are the personal characteristics of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Country of birth	(n)	%
Born in Australia	<b>194</b>	84%
Not born in Australia	<b>17</b>	7%
Prefer not to say	<b>19</b>	8%

#### If you speak another language with your family or community, what language(s) do you speak?

	(n)	%
Other	<b>4</b>	33%
Auslan	<b>2</b>	17%
Filipino	<b>2</b>	17%
Cantonese	<b>1</b>	8%
German	<b>1</b>	8%
Indonesian	<b>1</b>	8%
Mandarin	<b>1</b>	8%
Sinhalese	<b>1</b>	8%
Tagalog	<b>1</b>	8%

#### Language other than English spoken with family or community

	(n)	%
Yes	<b>12</b>	5%
No	<b>192</b>	83%
Prefer not to say	<b>26</b>	11%

## Demographics

### Cultural diversity 2 of 2

#### What this is

This is the cultural identity and religion of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Cultural identity	(n)	%
Australian	<b>189</b>	82%
Prefer not to say	<b>23</b>	10%
English, Irish, Scottish and/or Welsh	<b>21</b>	9%
European (including Western, Eastern and South-Eastern Europe, and Scandinavia)	<b>7</b>	3%
South Asian	<b>3</b>	1%
Aboriginal and/or Torres Strait Islander	<b>3</b>	1%
East and/or South-East Asian	<b>3</b>	1%
Central Asian	<b>2</b>	1%
New Zealander	<b>1</b>	0%
Other	<b>1</b>	0%
African	<b>1</b>	0%

Religion	(n)	%
No religion	<b>117</b>	51%
Christianity	<b>63</b>	27%
Prefer not to say	<b>43</b>	19%
Other	<b>5</b>	2%
Buddhism	<b>1</b>	0%
Hinduism	<b>1</b>	0%

## Demographics

### Employment characteristics 1 of 2

#### What this is

These are the employment characteristics of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Working arrangement	(n)	%
Full-Time	56	24%
Part-Time	174	76%

Gross base salary (ongoing/fixed term only)	(n)	%
Below \$65k	73	36%
\$65k to \$95k	49	24%
\$95k to \$125k	26	13%
\$125k or more	14	7%
Prefer not to say	42	21%

Organisational tenure	(n)	%
<1 year	43	19%
1 to less than 2 years	40	17%
2 to less than 5 years	48	21%
5 to less than 10 years	31	13%
10 to less than 20 years	42	18%
More than 20 years	26	11%

Management responsibility	(n)	%
Non-manager	187	81%
Other manager	28	12%
Manager of other manager(s)	15	7%

Employment type	(n)	%
Ongoing and executive	184	80%
Other	26	11%
Fixed term	20	9%

## Demographics

### Employment characteristics 2 of 2

#### What this is

These are the employment characteristics of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2021 survey

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

#### Primary workplace location over the last 3 months

	(n)	%
Rural	<b>204</b>	89%
Large regional city	<b>22</b>	10%
Other	<b>4</b>	2%

#### What have been your main places of work over the last 3-months?

	(n)	%
Your employer's office	<b>77</b>	33%
A frontline or service delivery location	<b>136</b>	59%
Home or private location	<b>14</b>	6%
A shared office space (where two or more organisations share the same workspace e.g. Gov hubs, suburban hubs etc.)	<b>10</b>	4%
Other	<b>25</b>	11%

#### Flexible work

	(n)	%
No, I do not use any flexible work arrangements	<b>91</b>	40%
Part-time	<b>78</b>	34%
Shift swap	<b>51</b>	22%
Flexible start and finish times	<b>34</b>	15%
Using leave to work flexible hours	<b>27</b>	12%
Study leave	<b>20</b>	9%
Working from an alternative location (e.g. home, hub/shared work space)	<b>16</b>	7%
Working more hours over fewer days	<b>10</b>	4%
Other	<b>7</b>	3%
Job sharing	<b>4</b>	2%
Purchased leave	<b>2</b>	1%

## Demographics

### Adjustments

#### What this is

These are adjustments staff requested to perform in their role.

#### Why this is important

This shows organisations how flexible they are in adjusting for staff.

#### How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

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### Have you requested any of the following adjustments at work?\*

	(n)	%
No, I have not requested adjustments	<b>170</b>	74%
Flexible working arrangements	<b>43</b>	19%
Physical modifications or improvements to the workplace	<b>19</b>	8%
Career development support strategies	<b>8</b>	3%
Job redesign or role sharing	<b>5</b>	2%
Other	<b>2</b>	1%

### Why did you make this request?

	(n)	%
Work-life balance	<b>27</b>	45%
Health	<b>20</b>	33%
Family responsibilities	<b>14</b>	23%
Caring responsibilities	<b>13</b>	22%
Study commitments	<b>8</b>	13%
Other	<b>8</b>	13%
Disability	<b>1</b>	2%

### What was your experience with making the request?

	(n)	%
The adjustments I needed were made and the process was satisfactory	<b>41</b>	68%
The adjustments I needed were not made	<b>15</b>	25%
The adjustments I needed were made but the process was unsatisfactory	<b>4</b>	7%



## Demographics

### Caring

#### What this is

These are staff-reported caring responsibilities.

#### Why this is important

This shows organisations what caring responsibilities their staff have.

#### How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

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Caring responsibility	(n)	%
None of the above	86	37%
Prefer not to say	43	19%
Primary school aged child(ren)	36	16%
Secondary school aged child(ren)	29	13%
Frail or aged person(s)	25	11%
Person(s) with a medical condition	18	8%
Preschool aged child(ren)	15	7%
Person(s) with disability	15	7%
Child(ren) - younger than preschool age	14	6%
Person(s) with a mental illness	14	6%
Other	5	2%

## Demographics

### Employment categories

#### What is this

This shows how many people in each employee category responded to the survey.

#### Why this is important

This helps you assess how representative of your organisation your survey was.

#### How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

To protect you, we:

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- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

### Which of the following categories best describes your current position?

	(n)	%
Nursing Employees	115	50%
Management, Administration and Corporate support	44	19%
Support services	25	11%
Allied health professional	21	9%
Other health professional	13	6%
Personal service worker	10	4%
Medical Employees	1	0%

## Demographics

### Primary role

#### What is this

This shows the primary role of your staff.

#### Why this is important

Understanding how many people you have in each role helps you understand if you have the right balance of staff.

#### How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

To protect you, we:

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### Which of the following best describes the primary operational area in which you work?

	(n)	%
Hospital-based services	<b>163</b>	71%
Prison-based services	<b>1</b>	0%
Corporate services	<b>21</b>	9%
Community-based services	<b>44</b>	19%

### Is your primary work role in one of the following areas?

	(n)	%
Aged care	<b>81</b>	35%
Emergency	<b>8</b>	3%
Maternity care	<b>4</b>	2%
Medical	<b>21</b>	9%
Mental health	<b>1</b>	0%
Mixed medical/surgical	<b>10</b>	4%
Peri-operative	<b>8</b>	3%
Rehabilitation	<b>4</b>	2%
Surgical	<b>1</b>	0%
Other	<b>57</b>	25%
Administration	<b>34</b>	15%



**Victorian  
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