

Melbourne Recital Centre 2022 people matter survey results report



Victorian Public Sector Commission



## **People matter survey**

# wellbeing check 2022

#### Have your say

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Age, gender,

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#### About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

#### **Report contents**

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

#### Comparing data in this report

Your organisation took part in the survey in 2021 but not 2020.

This means you'll be able to compare about 76% of this year's survey with your previous results.

#### Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

#### Survey questions and definitions

Download Survey questions: People matter survey 2022 (DOCX, 55 pages) to see how we asked questions and defined concepts in the 2022 survey

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- Organisational Innovation
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factors

- development

Job and manager

- Job enrichment
- Flexible working

- Integrity
- - Respect
- sexual orientation Aboriginal and/or

**Demographics** 

Age, gender,

Torres Strait Islander

variations in sex

characteristics and

- Disability
- Cultural diversity
- Employment





З

- Learning and

- Meaningful work

#### Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release results when fewer than 10 people in a work group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.





#### Survey's theoretical framework

#### What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

#### Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

#### Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership		ganisation nate	-	Workgroup climate	-	Job and manager	-	Outcomes
<ul> <li>Lead the organisation</li> <li>Set the culture</li> <li>Lead by example</li> <li>Actions influence outcomes</li> </ul>	inte • Safe • Pati clim	anisational egrity ety climate ient safety nate laboration		<ul> <li>Quality service delivery</li> <li>Innovation</li> <li>Workgroup support</li> <li>Safe to speak up</li> </ul>		<ul> <li>Manager leadership</li> <li>Manager support</li> <li>Workload</li> <li>Learning and development</li> <li>Job enrichment</li> <li>Meaningful work</li> <li>Flexible working</li> </ul>		<ul> <li>Engagement</li> <li>Satisfaction</li> <li>Wellbeing – work-related stress</li> <li>Wellbeing – job-related affect</li> <li>Intention to stay</li> <li>Acting on negative behaviours</li> </ul>

Inclusion

#### The public sector values that underpin the framework and all public sector organisations



Responsiveness



Integrity



Impartiality



Accountability



Respect



Leadership











Your comparator group

#### What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Australian Centre for the Moving Image

Film Victoria

Geelong Performing Arts Centre Trust

Museums Victoria

National Gallery of Victoria

Shrine of Remembrance Trustees

Victorian Arts Centre Trust





#### Your response rate

#### What this is

This is how many staff in your organisation did the survey in 2022.

#### Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

#### How to read this

The number in the brackets () shows how many staff completed the survey this year. We've also expressed this as a percentage of all the staff who work in your organisation.

2021	
52% (73)	
Comparator	44%

39%

Public Sector

2022

## 38% (66)

Comparator38%Public Sector52%





## People matter survey

# wellbeing check 2022

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engagement index

satisfaction, stress,

intention to stay,

· Scorecard:

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#### Public sector values

Scorecard

Integrity

Respect

Impartiality

Leadership

Human rights

Accountability

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  - sexual orientation
    - Aboriginal and/or Torres Strait Islander

Age, gender,

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Scorecard: employee engagement index

#### What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points ٠
- agree is 75 points •
- neither agree nor disagree is 50 ٠ points
- disagree is 25 points ٠
- strongly disagree is 0 points ٠

#### Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2021		2022
83		83
Comparator	73	Comp
Public Sector	70	Public

Comparator	70
<b>Public Sector</b>	69





#### **People matter survey** | results



comparator groups overall, lowest and highest scores with your own.

#### Example

94% of your staff who did the survey agreed or strongly agreed with "I am proud to tell others I work for my organisation'.

#### **People outcomes**

#### Engagement question results 1 of 2

#### What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 83.

#### Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your

3%

Disagree

Agree

3%



94%

## 2% 89% 9%

#### 5% 89% 6%

## 2021 2022 Lowest Average Highest 96 % 94 % 78 % 84 % 94 % 92 % 56 % 60 % 79 % 79 %

Comparator

Benchmark agree results

You









10

Your results

Neither agree nor disagree

Survey question

I am proud to tell others I work for my

My organisation inspires me to do the

I would recommend my organisation as

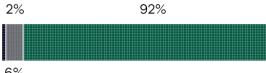
My organisation motivates me to help

organisation

best in my job

a good place to work

achieve its objectives







## 77% of your staff who did the survey

agreed or strongly agreed with "I feel a strong personal attachment to my organisation'.

## **People outcomes**

#### Engagement question results 2 of 2

#### What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 83.

#### Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

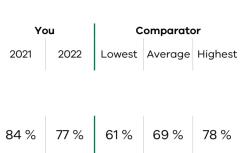
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example



#### Survey question Your results Neither agree nor disagree Disagree Agree 77% 5% I feel a strong personal attachment to my organisation

18%





#### Benchmark agree results

Scorecard: satisfaction, stress, intention to stay, inclusion

#### What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

#### Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

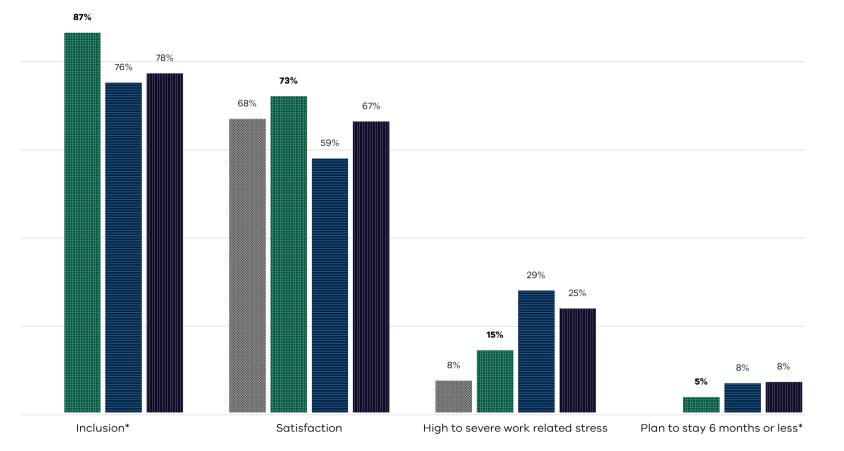
#### Example

In 2022:

• 87% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

• 76% of staff at your comparator and 78% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022







#### **People matter survey** | results



Victorian

**Public Sector** Commission

Benchmark satisfied results

Comparator

68 %

61 %

46 %

80 %

74 %

51%



13

#### **People outcomes**

#### Satisfaction question results

#### What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

#### Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

#### How to read this

Under 'Your results', see results for each auestion in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

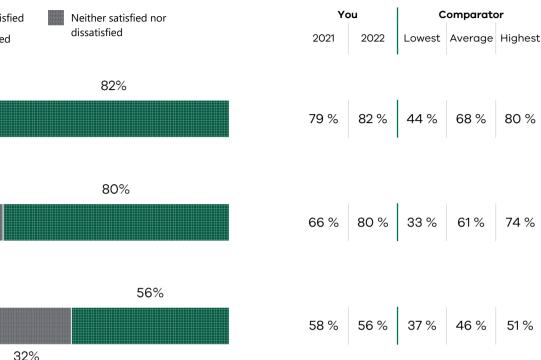
82% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.

## Dissatisfied Satisfied 3% Considering everything, how satisfied are you with your current job 15% 9%

How satisfied are you with the work/life balance in your current job

Survey question

How satisfied are you with your career development within your current organisation



Your results

11%

12%

#### Work-related stress levels

#### What this is

This is the level of stress experienced by employees in response to work-related factors.

#### Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

#### How to read this

In this survey we asked staff to tell us their stress level.

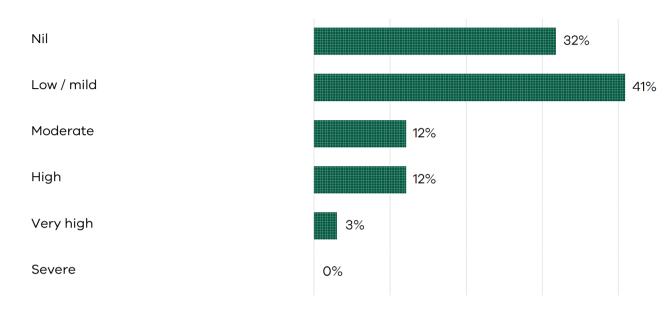
The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2022 compared to 2021 and your comparator.

#### Example

15% of your staff who did the survey said they had high to severe stress in 2022. This is compared to 29% of staff in your comparator group and 25% of staff across the public sector.

#### How would you rate your current level of work-related stress? (You 2022)



#### Reported levels of high to severe stress

2021		2022	
8%		15%	
Comparator Public Sector	29% 26%	Comparator Public Sector	29% 25%





#### Work-related stress causes

#### What this is

This is the main work-related causes of stress reported by staff.

#### Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

#### How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

#### Example

68% of your staff who did the survey said they experienced mild to severe stress.

Of that 68%, 42% said the top reason was 'Time pressure'.

45	21
68%	32%

Experienced some work-related stress

Did not experience some work-related stress

Of those that experienced work related stress it was from	You 2021	You 2022	Comparator 2022	Public sector 2022
Time pressure	24%	42%	43%	44%
Workload	20%	38%	46%	51%
Dealing with clients, patients or stakeholders	16%	27%	19%	15%
Competing home and work responsibilities	5%	22%	13%	14%
Other	4%	16%	9%	9%
Other changes due to COVID-19	47%	16%	7%	7%
Job security	18%	11%	10%	10%
Social environment (e.g. relationships with colleagues, manager and/or senior leaders)	7%	11%	14%	10%
Work schedule or hours	9%	11%	10%	6%
Physical environment	4%	9%	5%	3%



#### Intention to stay

#### What this is

This is what your staff intend to do with their careers in the near future.

#### Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

#### How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

#### Example

5% of your staff who did the survey said they intended to work for your organisation for 6 months or less.

Employees plan to work at your organisation for	You 2022	Comparator 2022	Public sector 2022
6 months or less	5%	8%	8%
Over 6 months and up to 1 year	8%	9%	10%
Over 1 year and up to 3 years	30%	30%	25%
Over 3 years and up to 5 years	18%	16%	16%
Over 5 years	39%	38%	41%





#### Inclusion question results

#### What this is

This is how included staff feel in their workplace.

#### Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

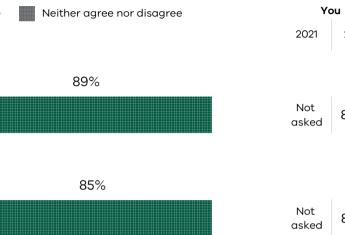
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

89% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.

# Survey question Your results Survey question Your results Disagree Neither agree Agree \$%

I feel as if I belong at this organisation



9%

6%

#### Benchmark agree results

Yo	bu	Comparator Lowest Average Highest					
2021	2022	Lowest	Average	Highest			
Not asked	89 %	63 %	82 %	87 %			
Not asked	85 %	59 %	70 %	79 %			







#### Inclusion - Barriers to success

#### What this is

This is a list of things that staff felt were barriers to their success at work.

#### Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

#### How to read this

In the survey, we ask staff to tell us if they have experienced any barriers to their success at work and what those barriers were. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

#### Example

8% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My mental health'. Staff who experienced one or more barriers to success at work



Experienced barriers

Did not experience barriers

During the last 12 months, employees experienced barriers to their success due to	You 2022	Comparator 2022	Public sector 2022
My mental health	8%	12%	7%
My sex	6%	6%	4%
My age	5%	10%	8%
My caring responsibilities	5%	7%	7%
My physical health	5%	6%	4%
My political belief	5%	1%	1%
My gender identity	3%	2%	1%
My race	3%	1%	1%
My sexual orientation	3%	1%	1%
My industrial activity	2%	2%	1%



#### Scorecard: emotional effects of work

#### What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

#### Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

#### How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

#### Example

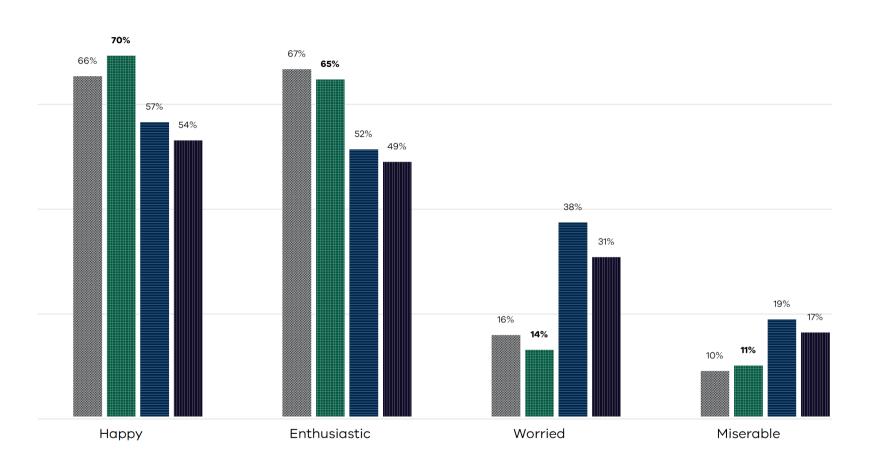
In 2022:

• 70% of your staff who did the survey said work made them feel happy in 2022, which is up from 66% in 2021

Compared to:

• 57% of staff at your comparator and 54% of staff across the public sector.

#### Thinking about the last three months, how often has work made you feel ...



You 2021 📕 You 2022 📕 Comparator 2022 📗 Public sector 2022





#### Scorecard: negative behaviours

#### What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

#### Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

#### How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

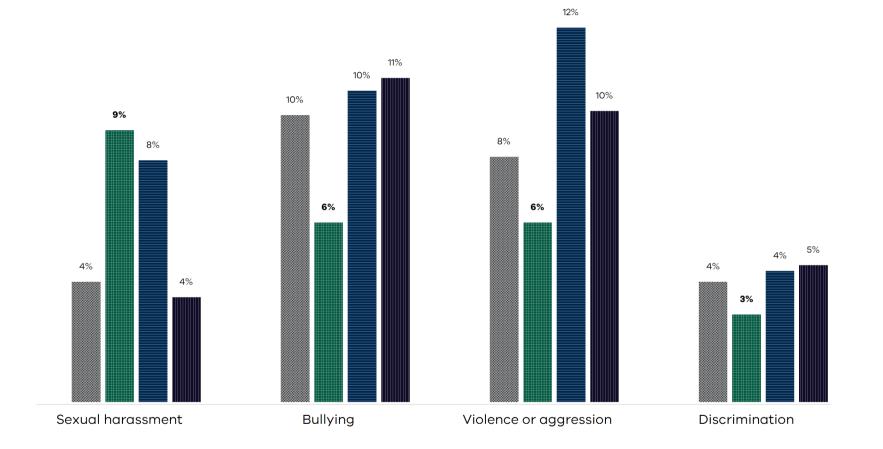
#### Example

In 2022:

• 9% of your staff who did the survey stated they experienced ' Sexual harassment' in the last 12 months which is up from 4% in 2021.

Compared to:

• 8% of staff at your comparator and 4% of staff across the public sector.



You 2021 You 2022 Comparator 2022 Public sector 2022





#### Bullying

#### What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

#### Why this is important

Bullying can have an immediate and longterm negative impact on those involved, including those who witness bullying.

#### Why there is no data here

We've not published the results for this section because less than 10 people said they experienced bullying.

We do this to protect the respondents.



#### Sexual harassment

#### What this is

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

#### Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

#### Why there is no data here

We've not published the results for this section because less than 10 people said they experienced sexual harassment. We do this to protect the respondents.



#### Discrimination

#### What this is

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

#### Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

#### Why there is no data here

We've not published the results for this section because less than 10 people said they experienced discrimination. We do this to protect the respondents.



#### Violence and aggression

#### What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

#### Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

#### Why there is no data here

We've not published the results for this section because less than 10 people said they experienced violence or aggression. We do this to protect the respondents.





## People matter survey

## wellbeing check 2022

## Have your say

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engagement index

satisfaction, stress,

intention to stay,

Scorecard:

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Scorecard

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Job and manager

Manager leadership

- Job enrichment

- Respect
- - - Leadership
    - Human rights



#### Highest scoring questions

#### What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2022.

#### How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

#### Example

On the first row 'Job enrichment', the 'You 2022' column shows 98% of your staff agreed with 'I clearly understand what I am expected to do in this job'. In the 'Change from 2021' column, you have a 5% increase, which is a positive trend.

Question group	Highest scoring questions	You 2022	Change from 2021	Comparator 2022
Job enrichment	I clearly understand what I am expected to do in this job	98%	+5%	85%
Job enrichment	I understand how my job helps my organisation achieve it's goals	97%	Not asked in 2021	92%
Manager leadership	My manager demonstrates honesty and integrity	97%	+4%	85%
Manager leadership	My manager models my organisation's values	97%	+5%	82%
Manager leadership	My manager treats employees with dignity and respect	97%	+4%	86%
Flexible working	My manager supports working flexibly	95%	Not asked in 2021	81%
Job enrichment	I can use my skills and knowledge in my job	95%	Not asked in 2021	89%
Manager support	My manager provides me with enough support when I need it	95%	+9%	80%
Organisational integrity	My organisation encourages respectful workplace behaviours	95%	+5%	80%
Manager support	I can discuss problems or issues with my manager	94%	Not asked in 2021	82%





Lowest scoring questions

#### What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2022.

#### How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

#### Example

On the first row 'Taking action', the 'You 2022' column shows 32% of your staff agreed with 'My organisation has made improvements based on the survey results from last year'.

This question was not asked in 2021.

Question subgroup	Lowest scoring questions	You 2022	Change from 2021	Comparator 2022
Taking action	My organisation has made improvements based on the survey results from last year	32%	Not asked in 2021	25%
Learning and development	I am satisfied with the opportunities to progress in my organisation	48%	Not asked in 2021	36%
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	55%	+2%	40%
Learning and development	My organisation places a high priority on the learning and development of staff	55%	-4%	36%
Satisfaction	How satisfied are you with your career development within your current organisation	56%	-1%	46%
Organisational integrity	I believe the promotion processes in my organisation are fair	59%	Not asked in 2021	39%
Organisational integrity	I have an equal chance at promotion in my organisation	59%	Not asked in 2021	44%
Safety climate	All levels of my organisation are involved in the prevention of stress	59%	+2%	34%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	62%	-12%	39%
Collaboration	Workgroups across my organisation willingly share information with each other	64%	+6%	52%





#### Most improved

#### What this is

This is where staff feel their organisation has most improved.

#### How to read this

Use this data to see if your organisation has a developing or changing trend. In this table, your trend is shown in the 'Increase from 2021' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2021 shows you where the most positive changes are happening in your organisation.

#### Example

On the first row 'Senior leadership', the 'You 2022' column shows 92% of your staff agreed with 'Senior leaders demonstrate honesty and integrity'.

In the 'Increase from 2021' column, you have a 17% increase, which is a positive trend.

Question group	Most improved from last year	You 2022	Increase from 2021	Comparator 2022
Senior leadership	Senior leaders demonstrate honesty and integrity		+17%	55%
Engagement	My organisation motivates me to help achieve its objectives		+17%	61%
Workgroup support	People in my workgroup are politically impartial in their work		+16%	76%
Meaningful work	I achieve something important through my work		+15%	85%
Satisfaction	How satisfied are you with the work/life balance in your current job		+15%	61%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work		+14%	73%
Organisational integrity	My organisation does not tolerate improper conduct		+13%	67%
Engagement	My organisation inspires me to do the best in my job	92%	+13%	60%
Workgroup support	People in my workgroup appropriately manage conflicts of interest	74%	+13%	72%
Meaningful work	I get a sense of accomplishment from my work	91%	+10%	81%





#### Most declined

#### What this is

This is where staff feel their organisation has most declined.

#### How to read this

Use this data to see if your organisation has a developing or changing trend. In this table, your trend is shown in the 'Decrease from 2021' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2021 shows you where the most negative changes are happening in your organisation.

#### Example

On the first row 'Workload', the 'You 2022' column shows 73% of your staff agreed with 'The workload I have is appropriate for the job that I do'.

In the 'Decrease from 2021' column, you have a 12% decrease, which is a negative trend.

Question subgroup	Largest decline from last year	You 2022	Decrease from 2021	Comparator 2022
Workload	The workload I have is appropriate for the job that I do		-12%	57%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress		-12%	39%
Workload	I have enough time to do my job effectively		-9%	54%
Quality service delivery	My workgroup has clear lines of responsibility		-7%	69%
Engagement	I feel a strong personal attachment to my organisation	77%	-6%	69%
Learning and development	My organisation places a high priority on the learning and development of staff		-4%	36%
Collaboration	I am able to work effectively with others outside my immediate workgroup	88%	-4%	81%
Workgroup support	People in my workgroup treat each other with respect	88%	-4%	83%
Engagement	I would recommend my organisation as a good place to work	89%	-4%	63%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	76%	-2%	45%





Biggest positive difference from comparator

#### What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

#### How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

#### Example

On the first row 'Senior leadership', the 'You 2022' column shows 92% of your staff agreed with 'Senior leaders demonstrate honesty and integrity'.

The 'difference' column, shows that agreement for this question was 38 percentage points higher in your organisation than in your comparator.

Question group	Biggest positive difference from comparator	You 2022	Difference	Comparator 2022
Senior leadership	Senior leaders demonstrate honesty and integrity		+38%	55%
Engagement	My organisation inspires me to do the best in my job		+32%	60%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity		+31%	45%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment		+30%	39%
Engagement	My organisation motivates me to help achieve its objectives	89%	+28%	61%
Senior leadership	Senior leaders model my organisation's values		+26%	54%
Engagement	I would recommend my organisation as a good place to work	89%	+26%	63%
Senior leadership	Senior leaders provide clear strategy and direction	76%	+26%	50%
Organisational integrity	My organisation does not tolerate improper conduct	92%	+26%	67%
Safety climate	All levels of my organisation are involved in the prevention of stress	59%	+25%	34%





Biggest negative difference from comparator

#### What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

#### How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

#### Example

On the first row 'Human rights', the 'You 2022' column shows 71% of your staff agreed with 'I understand how the Charter of Human Rights and Responsibilities applies to my work'.

The 'difference' column, shows that agreement for this question was 2 percentage points lower in your organisation than in your comparator.

Question subgroup	Biggest negative difference from comparator	You 2022	Difference	Comparator 2022
Human rights	l understand how the Charter of Human Rights and Responsibilities applies to my work	71%	-2%	73%





## People matter survey

## wellbeing check 2022

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satisfaction, stress,

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inclusion

- Work-related stress causes
- Intention to stay

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Most declined

comparator

comparator

Biggest positive

difference from

Biggest negative

difference from

- Highest scoring
- Scorecard: emotional Lowest scoring Most improved
- effects of work Scorecard:
- negative behaviour

Inclusion

- Bullying
- Sexual harassment Discrimination
- Violence and aggression

- Taking action
  - questions

**Taking action** 

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#### Organisational

- climate
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- Collaboration
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- Innovation Workgroup support
- Safe to speak up

#### Job and manager factors

- Scorecard Manager leadership
- Manager support

- Public sector values
- Scorecard

Integrity

Leadership

Human rights

- Responsiveness
  - sexual orientation
    - Aboriginal and/or Torres Strait Islander

variations in sex

characteristics and

Demographics

Age, gender,

- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





- Workload
- Learning and
- development

- Flexible working

- Meaningful work

 Impartiality Accountability

- Job enrichment

Respect

#### Taking action

#### What this is

This is how well staff feel their organisation takes action and makes improvements from your survey results.

#### Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

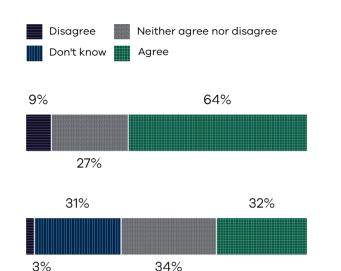
#### Example

64% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this survey'.

#### Survey question

I believe my organisation will make improvements based on the results of this survey

My organisation has made improvements based on the survey results from last year



Your results

#### Benchmark agree results

You		Comparator Lowest Average Highest			
2021	2022	Lowest	Average	Highest	
			42 %		
Not asked	32 %	19 %	25 %	56 %	



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Scorecard:

Discrimination

Violence and

aggression

Bullying

negative behaviour

- Scorecard:
- Scorecard: emotional engagement index effects of work Engagement
- Scorecard:
- satisfaction, stress, intention to stay,
- inclusion Satisfaction
- Work-related stress

#### **Key differences**

- Highest scoring
- Lowest scoring
  - Most improved
  - Most declined Biggest positive
  - difference from
- Sexual harassment comparator
  - Biggest negative difference from
  - comparator

- **Taking action**
- Taking action questions

#### **Detailed results**

Senior leadership Senior leadership auestions

#### Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

#### Workgroup climate

- Scorecard • Quality service
- delivery
- Manager leadership Manager support Workload

Scorecard

factors

- Learning and

- Integrity

Job and manager

- values
- Scorecard

Leadership

Human rights

Public sector

- Responsiveness
  - sexual orientation
    - Aboriginal and/or Torres Strait Islander

variations in sex

characteristics and

Demographics

Age, gender,

- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring







- Innovation

- Workgroup support
- Safe to speak up



- Meaningful work

- development
- Job enrichment
- Flexible working
- Impartiality Accountability
- Respect

#### Senior leadership

#### Senior leadership

#### What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

#### Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

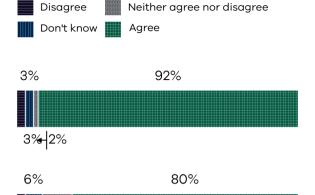
92% of your staff who did the survey agreed or strongly agreed with 'Senior leaders demonstrate honesty and integrity'.

# Senior leaders demonstrate honesty and integrity

Survey question

Senior leaders model my organisation's values

Senior leaders provide clear strategy and direction



Your results

# 3% 11%



5% 17%

#### Benchmark agree results

You		Comparator Lowest Average Highest			
2021	2022	Lowest	Average	Highest	
			55 %		
73 %	80 %	47 %	54 %	80 %	
68 %	76 %	41 %	50 %	83 %	



## People matter survey

## wellbeing check 2022

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- Your response rate
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inclusion

Satisfaction

Scorecard:

- Work-related stress causes
- Intention to stay

- Highest scoring
- Scorecard: emotional effects of work
- Scorecard:
- negative behaviour

Inclusion

- Bullying
- Sexual harassment Discrimination
- Violence and aggression

**Key differences Taking action** 

Lowest scoring

Most improved

Most declined

Biggest positive

comparator

comparator

Public sector

Responsiveness

values

Scorecard

Integrity

Respect

Impartiality

Leadership

Human rights

Accountability

difference from

Biggest negative

difference from

- - questions
  - Taking action

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#### Senior leadership

 Senior leadership questions

#### Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

#### Workgroup climate

- Scorecard • Quality service
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- Innovation
- Workgroup support
- Safe to speak up

#### Job and manager factors

Scorecard

- Manager leadership Manager support
- Workload
- Learning and
- development
- Job enrichment
- Meaningful work
- Flexible working

#### Demographics

- Age, gender,
- variations in sex characteristics and
- sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring







#### Scorecard

#### What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about organisational climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

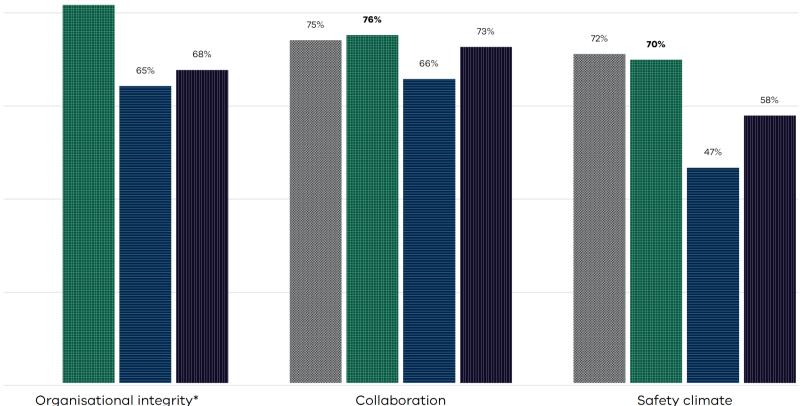
#### Example

In 2022:

82% of your staff who did the survey • responded positively to questions about Organisational integrity.

Compared to:

65% of staff at your comparator and • 68% of staff across the public sector.



Organisational integrity\*

82%

\*We can't compare some data here because one or more questions were not asked in a previous survey

You 2022 Comparator 2022 Public sector 2022 You 2021







#### Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know Agree 2021 2022 Lowest Average Highest 95% 2% My organisation encourages respectful 95 % 71 % 90 % 80 % 92 % workplace behaviours 2<del>%</del>2% 3% 94% My organisation is committed to earning 89 % 94 % 74 % 80 % 92 % a high level of public trust 2% 2% 2% 92% My organisation does not tolerate 92 % 79 % 61 % 67 % 72 % improper conduct 2% 5% 3% 92% My organisation encourages employees 88 % 92 % 73 % 83 % 89 % to act in ways that are consistent with human rights 5%

#### Organisational climate

#### Organisational integrity 1 of 2

#### What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

#### Why this is important

We need the community to have high trust in how we work and what we do.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

95% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages respectful workplace behaviours'.



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**People matter survey** | results

#### What this is This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians. Why this is important

We need the community to have high trust in how we work and what we do.

**Organisational climate** 

Organisational integrity 2 of 2

#### How to read this

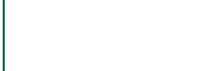
Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

86% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.



My organisation takes steps to eliminate bullying, harassment and discrimination

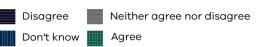
Survey question

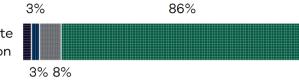
I believe the recruitment processes in my organisation are fair

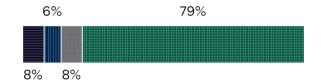
I believe the promotion processes in my organisation are fair

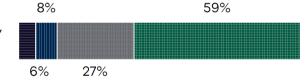
I have an equal chance at promotion in my organisation













You		Comparator Lowest Average Highest			
2021	2022	Lowest	Average	Highest	
			64 %		
Not asked	79 %	59 %	62 %	78 %	





#### Collaboration

#### What this is

This shows how well the workgroups in your organisation work together and share information.

#### Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

88% of your staff who did the survey agreed or strongly agreed with " am able to work effectively with others outside my immediate workgroup'.

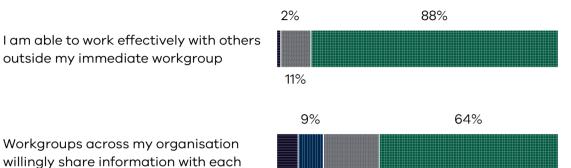
#### Survey question

outside my immediate workgroup

other







#### 8% 20%

Yo	bu	Comparator Lowest Average Highes		
2021	2022	Lowest	Average	Highest
			81 %	
58 %	64 %	44 %	52 %	74 %



#### Safety climate 1 of 2

#### What this is

This is how well staff feel your organisation supports safety at work.

#### Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

#### How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

92% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

#### Survey question

safe work environment

Senior leaders consider the

as important as productivity

commitment

Senior leaders show support for stress

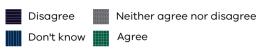
prevention through involvement and

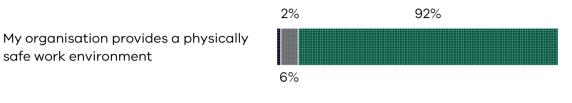
communication about psychological

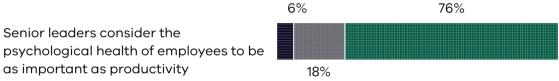
In my workplace, there is good

safety issues that affect me

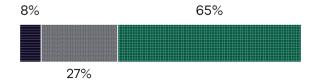












#### Benchmark agree results

You		Comparator Lowest Average Highest		
2021	2022	Lowest	Average	Highest
			84 %	
78 %	76 %	34 %	45 %	66 %
67 %	68 %	31 %	39 %	57 %
62 %	65 %	34 %	42 %	57 %





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#### Safety climate 2 of 2

#### What this is

This is how well staff feel your organisation supports safety at work.

#### Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

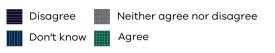
62% of your staff who did the survey agreed or strongly agreed with 'My organisation has effective procedures in place to support employees who may experience stress'.

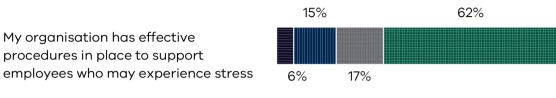
#### Survey question

My organisation has effective

procedures in place to support

#### Your results





59%

#### 8% All levels of my organisation are involved in the prevention of stress

33%

#### Benchmark agree results

Yo	You		Comparator Lowest Average Hig		
2021	2022	Lowest	Average	Highest	
			39 %		
58 %	59 %	27 %	34 %	46 %	



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## People matter survey

## wellbeing check 2022

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- inclusion Satisfaction Your response rate
  - Work-related stress levels
    - Work-related stress causes
    - Intention to stay

#### **Key differences**

Highest scoring

difference from

Biggest negative

difference from

comparator

comparator

- Scorecard: emotional Lowest scoring
  - Most improved
- Most declined negative behaviour Biggest positive
- Bullying

effects of work

- Sexual harassment
- Discrimination Violence and aggression

Inclusion

Scorecard:

- **Taking action** 
  - Taking action questions

**Detailed results** 

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 Senior leadership auestions

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- Organisational integrity
- Collaboration
- Safety climate

#### Workgroup climate

- Scorecard • Quality service
- delivery
- Innovation
- Workgroup support • Safe to speak up

### Scorecard

factors

- Public sector values
- Scorecard
- Responsiveness
- Integrity
- - Accountability

- Meaningful work

#### Demographics

- Age, gender,
- variations in sex characteristics and
- sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Caring





- Manager leadership Manager support
- Workload
- Learning and
- development
- Job enrichment
- Flexible working

Job and manager

Impartiality

- Respect
  - Leadership
  - Human rights
    - - Adjustments





#### Scorecard

#### What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about workgroup climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

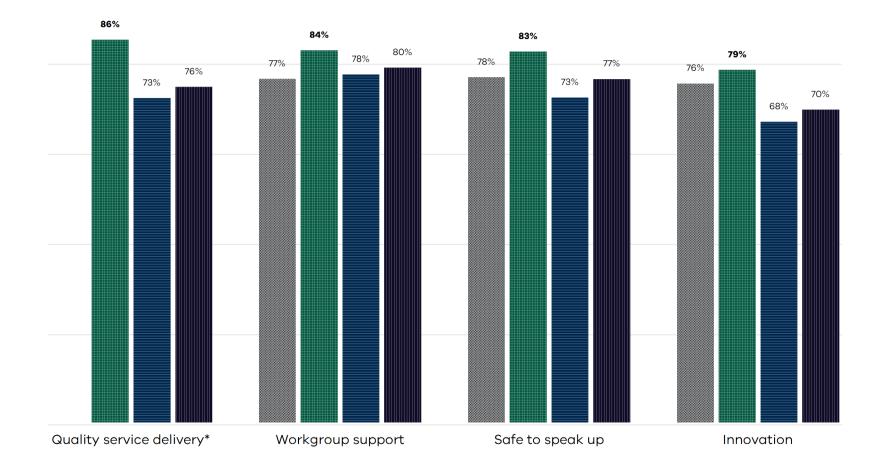
#### Example

In 2022:

• 86% of your staff who did the survey responded positively to questions about Quality service delivery.

Compared to:

• 73% of staff at your comparator and 76% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022





#### Quality service delivery

#### What this is

This is how well workgroups in your organisation operate to deliver quality services.

#### Why this is important

The public sector must provide highquality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

#### How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

89% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

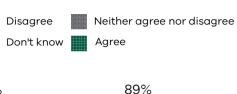
## My workgroup provides high quality advice and services

Survey question

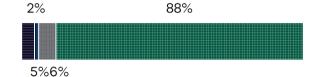
My workgroup acts fairly and without bias

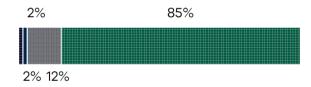
My workgroup has clear lines of responsibility

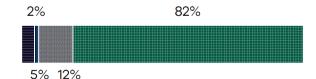
My workgroup uses its resources well



## 2% 3%+6%







#### 2021 2022 Lowest Average Highest Not 89 % 74 % 82 % 88 % asked Not 88 % 64 % 73 % 79 % asked

Comparator

92 %	85 %	58 %	69 %	92 %

Not asked	82 %	60 %	68 %	74 %
asked	0- /0			





#### Your results



### Benchmark agree results

You

#### Innovation

#### What this is

This is how well staff feel their workgroup innovates its operations.

#### Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

#### How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

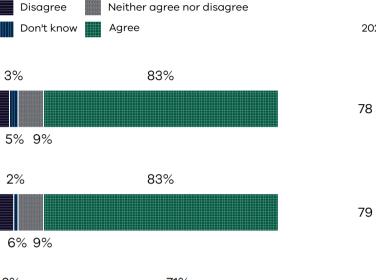
83% of your staff who did the survey agreed or strongly agreed with 'My workgroup is quick to respond to opportunities to do things better'.

#### Survey question

My workgroup is quick to respond to opportunities to do things better

My workgroup learns from failures and mistakes

My workgroup encourages employee creativity





Your results

5% 23%

Disaaree

#### Benchmark agree results

You		Comparator Lowest Average Highest			
2021	2022	Lowest	Average	Highest	
			67 %		
79 %	83 %	67 %	69 %	79 %	





46

### **People matter survey** | results

TORIA 47

comparator groups overall, lowest and highest scores with your own.

#### Example

91% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup work together effectively to get the job done'.

### Workgroup climate

#### Workgroup support 1 of 2

#### What this is

This is how well staff feel people work together and support each other in your organisation.

#### Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

#### How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your

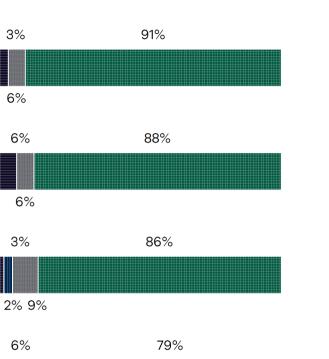
## People in my workgroup work together effectively to get the job done

Survey question

People in my workgroup treat each other with respect

People in my workgroup are honest, open and transparent in their dealings

People in my workgroup are politically impartial in their work



Your results

Agree

Disagree

Don't know

Neither agree nor disagree



<b>Yc</b>	<b>2022</b>	C	<b>omparato</b> Average	o <b>r</b>
2021	2022	Lowest	Averuge	riigilest
89 %	91 %	70 %	84 %	89 %
92 %	88 %	77 %	83 %	89 %
81 %	86 %	70 %	77 %	86 %

Benchmark agree results



Victorian

**Public Sector** Commission

#### Workgroup support 2 of 2

#### What this is

This is how well staff feel people work together and support each other in your organisation.

#### Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

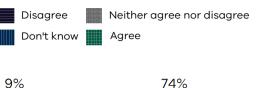
74% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

#### Survey question

People in my workgroup appropriately

manage conflicts of interest

#### Your results



# 2% 15%

You		С	omparato	or
2021	2022	Lowest	Average	Highest
		ı		
		I		
62 %	74 %	65 %	72 %	83 %







#### **People matter survey** | results

#### This is how freely and confidently staff feel they can talk about issues without fear of

What this is

retribution.

Safe to speak up

#### Why this is important

Workgroup climate

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

89% of your staff who did the survey agreed or strongly agreed with "I feel culturally safe at work'.

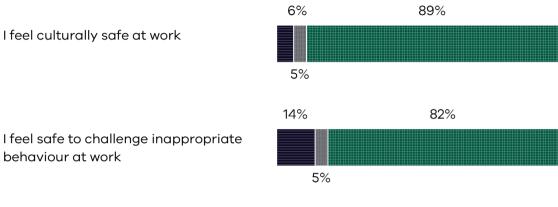
#### Survey question

I feel culturally safe at work

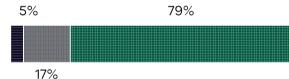
People in my workgroup are able to

bring up problems and tough issues

behaviour at work



Don't know



#### Benchmark agree results

You		Comparator Lowest Average Highest		
2021	2022	Lowest	Average	Highest
			81 %	
79 %	82 %	61 %	68 %	75 %
71 %	79 %	65 %	71 %	83 %



Neither agree nor disagree Disaaree

Agree

Your results

## People matter survey

## wellbeing check 2022

### Have your say

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satisfaction, stress,

intention to stay,

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- Your response rate
- Work-related stress levels

inclusion

Satisfaction

Scorecard:

- Work-related stress causes
- Intention to stay

- Scorecard: emotional effects of work
- Scorecard:
- negative behaviour

Inclusion

- Bullying
- Sexual harassment Discrimination
- Violence and aggression

- **Key differences**
- Highest scoring
- Lowest scoring
- Most improved Most declined
- Biggest positive difference from
- comparator
- Biggest negative
- difference from comparator

- **Taking action**
- Taking action questions

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#### Senior leadership

 Senior leadership auestions

#### Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

#### Workgroup climate

- Scorecard • Quality service
- delivery
- Innovation
- Workgroup support • Safe to speak up

#### Workload Learning and development

factors

Scorecard

- Job enrichment

#### Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability

Leadership

Human rights

- Respect
- Meaningful work

Job and manager

Manager leadership

Manager support

Flexible working

#### Age, gender, variations in sex

- characteristics and
- sexual orientation

Demographics

- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring



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#### Scorecard 1 of 2 $\,$

#### What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

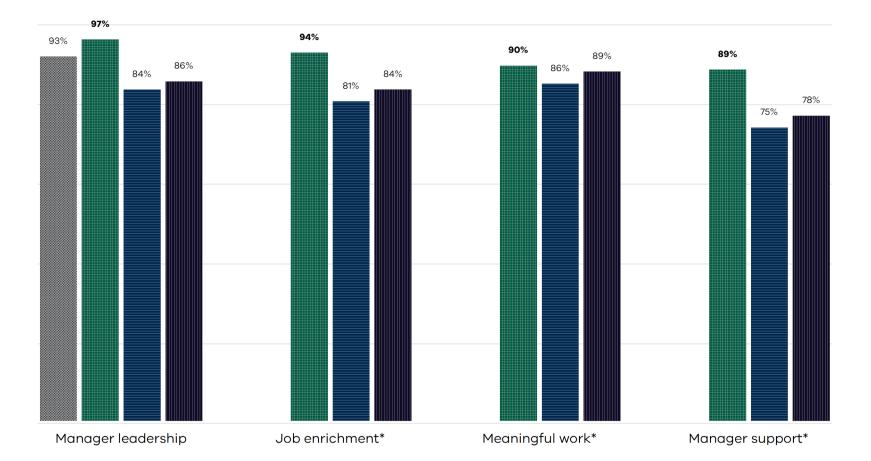
#### Example

In 2022:

• 97% of your staff who did the survey responded positively to questions about Manager leadership.

#### Compared to:

• 84% of staff at your comparator and 86% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022





#### Scorecard 2 of 2

#### What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

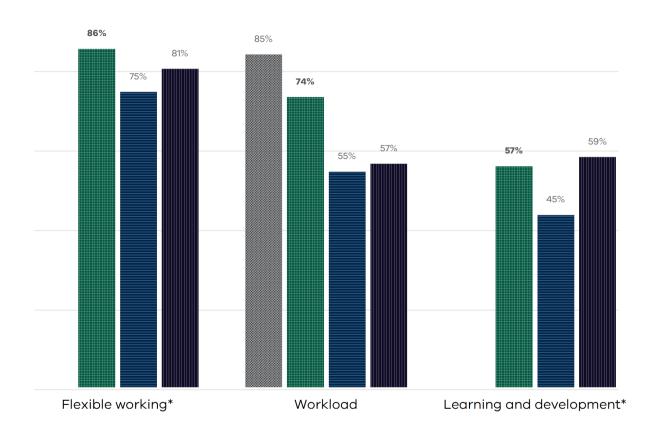
#### Example

In 2022:

• 86% of your staff who did the survey responded positively to questions about Flexible working.

#### Compared to:

• 75% of staff at your comparator and 81% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022





#### Manager leadership

#### What this is

This is how well staff perceive their direct managers lead.

integrity

values

#### Why this is important

Great managers can foster the right environment for staff engagement. They can act as role models for your

organisation's strategy and values.

#### How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

97% of your staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.

#### Survey question Your results You Neither agree nor disagree Disaaree Don't know Agree 2021 2022 2% 97% My manager demonstrates honesty and 97 % 93 % 2% 3% 97% My manager models my organisation's 92 % 97 % 2% 97% My manager treats employees with 93 % 97 % dignity and respect

2%







#### Benchmark agree results

81 %

78 %

78 %

Comparator

Lowest Average Highest

85 %

82 %

86 %

90 %

86 %

91%

### **Job and manager factors** Manager support 1 of 2 What this is

This is how supported staff feel by their direct manager.

#### Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

#### How to read this

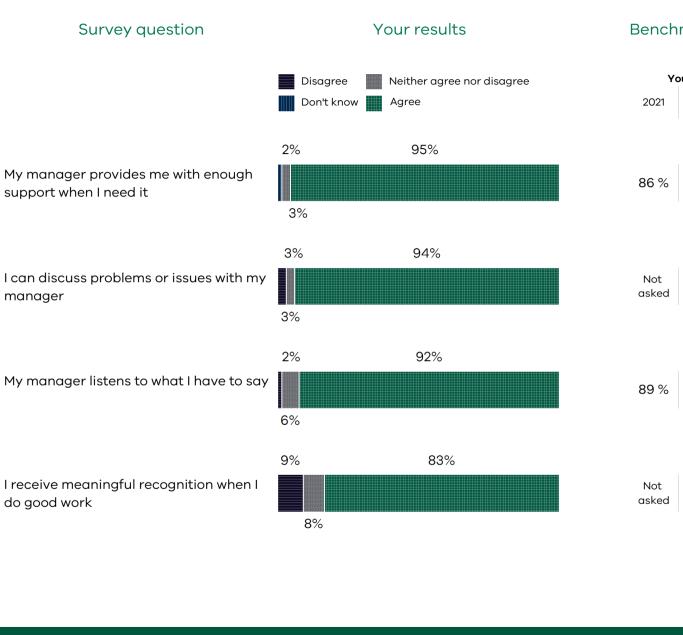
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

95% of your staff who did the survey agreed or strongly agreed with 'My manager provides me with enough support when I need it'.



Yo	bu	Comparator Lowest Average Highest		
2021	2022	Lowest	Average	Highest
			80 %	
Not asked	94 %	71 %	82 %	89 %
89 %	92 %	78 %	83 %	89 %
Not asked	83 %	56 %	62 %	67 %





#### Manager support 2 of 2

#### What this is

This is how supported staff feel by their direct manager.

#### Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

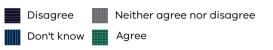
82% of your staff who did the survey agreed or strongly agreed with 'My manager gives me feedback that helps me improve my performance'.

#### Survey question

My manager gives me feedback that

helps me improve my performance

#### Your results



#### 2% 82%



17%

You		Comparator		
2021	2022	Lowest Average		Highest
		I		
Not asked	82 %	48 %	68 %	83 %



#### Workload

#### What this is

This is how staff feel about workload and time pressure.

#### Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

76% of your staff who did the survey agreed or strongly agreed with "I have enough time to do my job effectively'.

#### Survey question

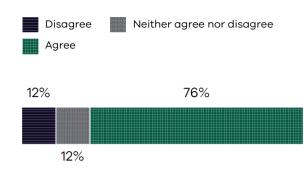
I have enough time to do my job

The workload I have is appropriate for

effectively

the job that I do

#### Your results



# 15% 73%

12%

Yo	bu	Comparator Lowest Average Highest		
2021	2022	Lowest	Average	Highest
			54 %	
85 %	73 %	32 %	57 %	64 %





#### Learning and development

#### What this is

This is how well staff feel they can learn and grow in your organisation.

#### Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

#### How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

70% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.

## Survey question

and development needs have been

My organisation places a high priority

I am satisfied with the opportunities to

progress in my organisation

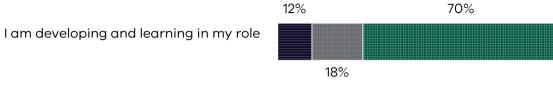
on the learning and development of

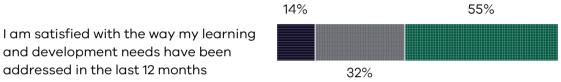
staff

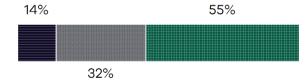
addressed in the last 12 months

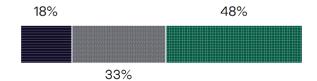


Your results









You		c	omparato	or
2021	2022	Lowest	omparato Average	Highest
68 %	70 %	52 %	66 %	80 %





Not asked	48 %	29 %	36 %	54 %
uskeu				





#### Job enrichment 1 of 2

#### What this is

This is how staff feel about their autonomy at work and role clarity.

#### Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

#### How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

job

#### Example

98% of your staff who did the survey agreed or strongly agreed with 'I clearly understand what I am expected to do in this job'.

### Survey question Your results Neither agree nor disagree Disaaree Agree 98% I clearly understand what I am expected to do in this iob 2% 97% I understand how my job helps my organisation achieve it's goals 3% 2% 95% I can use my skills and knowledge in my 3% 2% 89% I have the authority to do my job effectively 9%

#### You Comparator 2021 2022 Lowest Average Highest 98 % 74 % 93 % 85 % 89 % Not 97 % 89 % 92 % 96 % asked Not 95 % 70 % 89 % 91% asked 85 % 89 % 52 % 69 % 83 %







#### Job enrichment 2 of 2

#### What this is

This is how staff feel about their autonomy at work and role clarity.

#### Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

88% of your staff who did the survey agreed or strongly agreed with I have a say in how I do my work'.

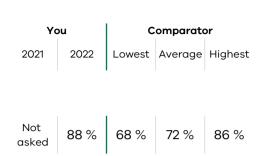
#### Survey question

I have a say in how I do my work



### Neither agree nor disagree Disagree Agree 3% 88%

9%







#### Meaningful work

#### What this is

This is how staff feel about their contribution and how worthwhile their work is.

#### Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

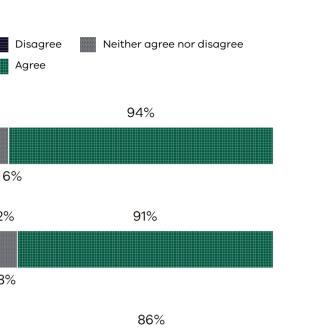
94% of your staff who did the survey agreed or strongly agreed with "I can make a worthwhile contribution at work'.

### Disagree Agree 94% I can make a worthwhile contribution at work 6% 2% 91% I get a sense of accomplishment from my work 8%

I achieve something important through my work

Survey question

14%



Your results

Yo	u	Comparator Lowest Average Highest			
2021	2022	Lowest	Average	Highest	
			92 %		
81 %	91 %	78 %	81 %	83 %	
71 %	86 %	81 %	85 %	91 %	





#### Flexible working

#### What this is

This is how well you organisation supports staff to work flexibly.

#### Why this is important

Supporting flexible working can improve employee wellbeing.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

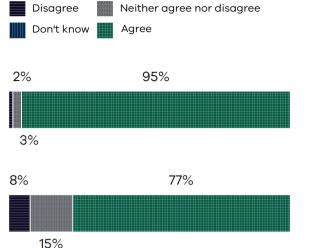
#### Example

95% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

#### 

I am confident that if I requested a flexible work arrangement, it would be given due consideration

Survey question



Your results

Y	ou	Comparator Lowest Average Highest		
2021	2022	Lowest	Average	Highest
Not asked	95 %	59 %	81 %	94 %
78 %	77 %	30 %	70 %	94 %





## People matter survey

## wellbeing check 2022

### Have your say

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People outcomes

engagement index

satisfaction, stress,

intention to stay,

Scorecard:

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inclusion

Satisfaction

- Work-related stress causes
- Intention to stay

#### **Key differences**

Highest scoring

Biggest positive

comparator

comparator

difference from

Biggest negative

difference from

- Scorecard: emotional Lowest scoring
- effects of work Most improved Most declined
- Scorecard: negative behaviour
- Bullying

Inclusion

- Sexual harassment
- Discrimination Violence and aggression

- **Taking action** 
  - Taking action questions

**Detailed results** 

#### Senior leadership

 Senior leadership auestions

#### Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

#### Workgroup climate

- Scorecard • Quality service
  - delivery
- Innovation

#### Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and
- development
- Job enrichment
- Meaningful work
- Flexible working

#### Public sector Demographics

Scorecard

Impartiality

Leadership

Human rights

Respect

Accountability

values

- Responsiveness
- Integrity
  - Aboriginal and/or Torres Strait Islander
    - Disability

Age, gender,

variations in sex

characteristics and

sexual orientation

- Cultural diversity
- Employment
- Adjustments
- Caring



62

- Workgroup support
- Safe to speak up

#### **Public sector values**

#### Scorecard 1 of 2 $\,$

#### What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

#### Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

#### How to read this

Each label represents a group of questions in the survey about public sector values. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

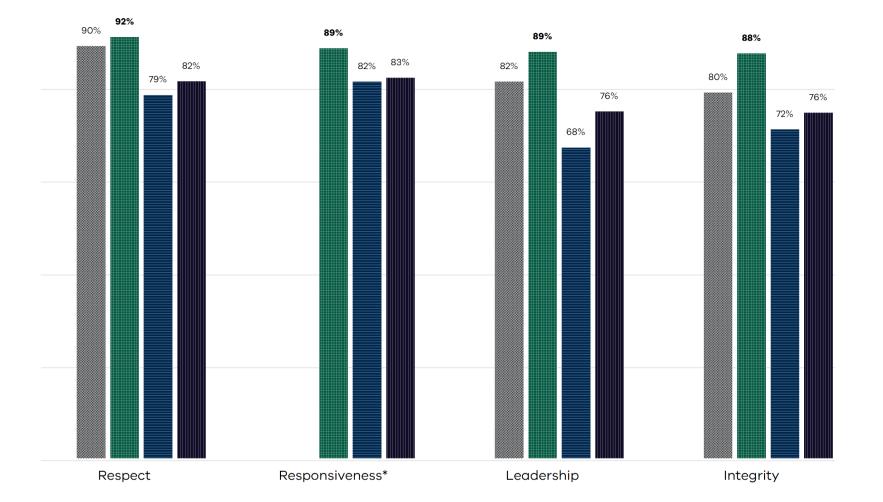
#### Example

In 2022:

• 92% of your staff who did the survey responded positively to questions about Respect , which is up 2% in 2021.

Compared to:

• 79% of staff at your comparator and 82% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022





#### **Public sector values**

#### Scorecard 2 of 2

#### What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

#### Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

#### How to read this

Each label represents a group of questions in the survey about public sector values. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

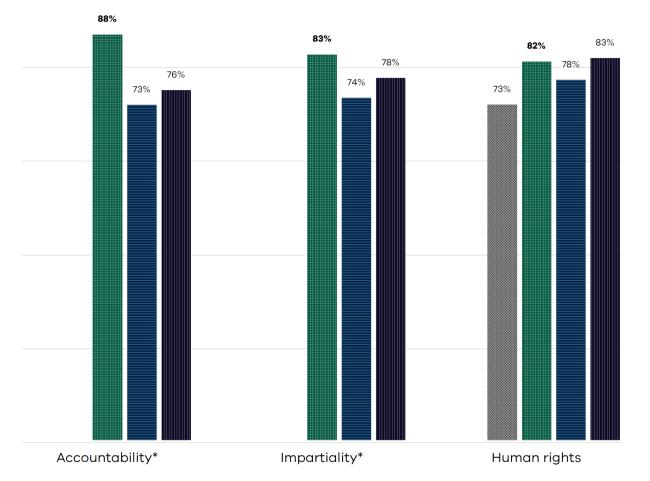
#### Example

In 2022:

• 88% of your staff who did the survey responded positively to questions about Accountability .

Compared to:

• 73% of staff at your comparator and 76% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022





#### Responsiveness

Public sector values

#### What this is

This is how responsive your staff feel they are to the community.

#### Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

89% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

#### Survey question

My workgroup provides high quality

advice and services

Your results

#### Neither agree nor disagree Disaaree Don't know Agree 89% 2%

3%+6%

### You Comparator Highest ..... ~~~~



2021	2022	Lowest	Average	Highes
Not asked	89 %	74 %	82 %	88 %

Benchmark agree results

#### Victorian **Public Sector** Commission



#### **People matter survey** | results



in how everyone in the public sector works and what they do.

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

97% of staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.

#### Public sector values Integrity 1 of 2

### What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

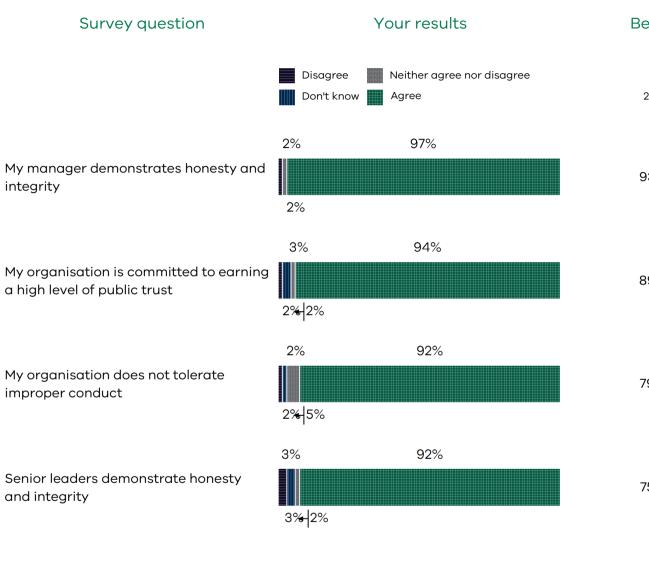
#### Why this is important

The Victorian community need high trust

integrity

#### How to read this

strongly agree and 'Disagree' combines responses for disagree and strongly disagree.



#### Benchmark agree results

Comparator

You

You		Lowest Average Highest			
2021	2022	Lowest	Average	Highest	
			85 %		
89 %	94 %	74 %	80 %	92 %	
79 %	92 %	61 %	67 %	89 %	
75 %	92 %	47 %	55 %	83 %	

Victorian

**Public Sector** Commission

#### Why this is important The Victorian community need high trust

our powers responsibly.

Public sector values

in how everyone in the public sector works and what they do.

Integrity is being honest and transparent,

conducting ourselves properly and using

#### How to read this

Integrity 2 of 2 What this is

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

86% of staff who did the survey agreed or strongly agreed with 'People in my workgroup are honest, open and transparent in their dealings'.

#### Survey question

People in my workgroup are honest,

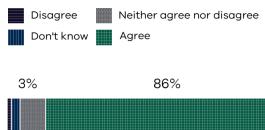
open and transparent in their dealings

I feel safe to challenge inappropriate

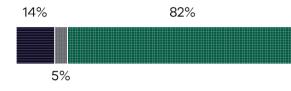
manage conflicts of interest

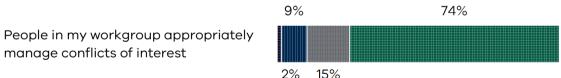
behaviour at work

Your results



## 2% 9%





Yo	bu	c	omparato	or
2021	2022	Lowest	omparato Average	Highest
			77 %	
79 %	82 %	61 %	68 %	89 %
62 %	74 %	65 %	72 %	83 %







#### Public sector values

#### Impartiality

#### What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

#### Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

88% of staff who did the survey agreed or strongly agreed with 'My workgroup acts fairly and without bias'.

#### Survey question

My workgroup acts fairly and without

People in my workgroup are politically

impartial in their work

bias





Your results

#### 88% 2%



## 6% 79%

5% 11%

#### Benchmark agree results

Yo	u	Comparator Lowest Average Highest		
2021	2022	Lowest	Average	Highest
Not asked	88 %	56 %	73 %	79 %
63 %	79 %	22 %	76 %	83 %

Victorian **Public Sector** Commission



#### **People matter survey** | results

### I understand how my job helps my organisation achieve it's goals 3% 2% My workgroup has clear lines of responsibility 2% 12%

My workgroup uses its resources well



Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

#### Why this is important

Public sector values

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

#### How to read this

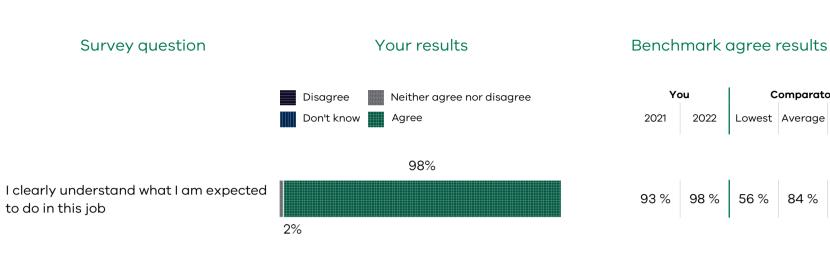
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

98% of staff who did the survey agreed or strongly agreed with 'I clearly understand what I am expected to do in this job'.



97%

# 85%

### 2% 82% 5% 12%

Not asked	97 %	89 %	92 %	96 %

56 %

Comparator

Lowest Average Highest

84 %

89 %

92 %	85 %	44 %	69 %	92 %

Not asked         82 %         33 %         68 %         74 %	Not asked	82 %	33 %	68 %	74 %
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### Public sector values

#### Accountability 2 of 2

#### What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

#### Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

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Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

76% of staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

#### Survey question

Senior leaders provide clear strategy

and direction





5% 17%

You		Comparator			
2021	2022	Lowest	Average	Highest	
		L			
68 %	76 %	22 %	50 %	83 %	





#### Public sector values Survey question Your results Benchmark agree results Respect 1 of 2 What this is You Comparator Neither agree nor disagree Disaaree Respect is how your staff feel they're Don't know Agree 2021 2022 Lowest Average Highest treated in the workplace and community. Why this is important 2% 97% All staff need to treat their colleagues and My manager treats employees with Victorians with respect. 93 % 97 % 91 % 78 % 86 % dignity and respect How to read this 2% Under 'Your results', see results for each auestion in descending order by most 2% 95% agreed. My organisation encourages respectful 'Agree' combines responses for agree and 80 % 100 % 90 % 95 % 71 % workplace behaviours strongly agree and 'Disagree' combines 2%2% responses for disagree and strongly disagree. 2% 92% Under 'Benchmark results', compare your comparator groups overall, lowest and My manager listens to what I have to say 89 % 89 % 92 % 78 % 83 % highest scores with your own. Example 6% 97% of staff who did the survey agreed or strongly agreed with 'My manager treats 6% 88% employees with dignity and respect'. People in my workgroup treat each 92 % 88 % 77 % 83 % 100 % other with respect 6%



71

#### Public sector values Survey question Your results Benchmark agree results Respect 2 of 2 What this is You Comparator Neither agree nor disagree Disaaree Respect is how your staff feel they're Agree 2021 2022 Lowest Average Highest Don't know treated in the workplace and community. Why this is important 3% 86% All staff need to treat their colleagues and My organisation takes steps to eliminate Victorians with respect. 85 % 86 % 53 % 64 % 77 % bullying, harassment and discrimination How to read this 3% 8%

Under 'Your results', see results for each question in descending order by most

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly

Under 'Benchmark results', compare your comparator groups overall, lowest and

86% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

highest scores with your own.

agreed.

disagree.

Example







# Public sector values Leadership

values

values

#### What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

#### Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

#### How to read this

Under 'Your results', see results for each auestion in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

97% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

#### Survey question Your results Benchmark agree results You Neither agree nor disagree Disaaree Don't know Agree 2021 97% 3% My manager models my organisation's 9 6% 80% Senior leaders model my organisation's 73 %

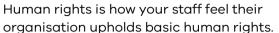
3% 11%



92 %	97 %	67 %	82 %	86 %







#### Why this is important

Human rights What this is

**Public sector values** 

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

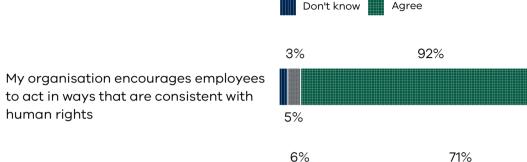
92% of staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.

#### Survey question

Rights and Responsibilities applies to

human rights

my work



Disaaree

# I understand how the Charter of Human 23%

Your results

Neither agree nor disagree

#### Benchmark agree results

Yo	YouComparator20212022LowestAverageHighest				
2021	2022	Lowest	Average	Highest	
			83 %		
58 %	71 %	58 %	73 %	85 %	



# People matter survey

# wellbeing check 2022

# Have your say

### Overview

#### **Result summary**

People outcomes

engagement index

satisfaction, stress,

intention to stay,

#### **Report overview**

- About your report
- Privacy and anonymity
- Engagement Scorecard: Survey's theoretical
- framework Your comparator
- group Your response rate
- Work-related stress levels

inclusion

Satisfaction

Scorecard:

- Work-related stress causes
- Intention to stay

- Scorecard: emotional effects of work
- Scorecard:
- negative behaviour

Inclusion

- Bullying Sexual harassment
- Discrimination
- Violence and aggression

**Key differences** 

Lowest scoring

Most improved

Most declined

Biggest positive

comparator

comparator

difference from

difference from

- Highest scoring Taking action
  - questions

**Taking action** 

- Biggest negative

## **Detailed results**

#### Senior leadership

 Senior leadership auestions

#### Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

#### Workgroup climate

- Scorecard • Quality service
  - delivery
- Innovation
- Workgroup support • Safe to speak up

#### Scorecard Manager leadership Manager support

- Workload

factors

 Learning and development

Job and manager

- Job enrichment
- Meaningful work
- Flexible working

- Public sector values
- Scorecard

Impartiality

Leadership

Human rights

Respect

Accountability

- Responsiveness
- Integrity
  - Aboriginal and/or
    - Torres Strait Islander

characteristics and

sexual orientation

- Disability
- Cultural diversity

Demographics

variations in sex

Age, gender,

- Employment
- Adjustments
- Caring







75

Victorian

Age, gender, variations in sex characteristics and sexual orientation

#### What this is

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Age	(n)	%
15-34 years	24	36%
35-54 years	26	39%
55+ years	11	17%
Prefer not to say	5	8%

How would you describe your gender?	(n)	%
Woman	35	53%
Man	24	36%
Prefer not to say	4	6%
Non-binary and I use a different term	3	5%

Are you trans, non-binary or gender

diverse?	(n)	%
Yes	3	5%
No	59	89%
Prefer not to say	4	6%

# To your knowledge, do you have innate variation(s) of sex characteristics (often

called intersex)?*		%
No	63	95%
Prefer not to say	3	5%

#### How do you describe your sexual

orientation?	(n)	%
Straight (heterosexual)	41	62%
Gay or lesbian	8	12%
Prefer not to say	7	11%
Bisexual	6	9%
I use a different term	2	3%
Don't know	1	2%
Pansexual	1	2%



Aboriginal and/or Torres Strait Islander employees

#### What this is

This is staff who identify as Aboriginal and/or Torres Strait Islander.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey. The (n) column shows the number of respondents in each category. An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

To protect you, we:

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Aboriginal and/or Torres Strait Islander	(n)	%
Yes	1	2%
Non Aboriginal and/or Torres Strait Islander	62	94%
Prefer not to say	3	5%



#### Disability

#### What this is

This is staff who identify as a person with disability and how they share that information.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey. This is staff who identify as a person with disability and how they share that information

The (n) column shows the number of respondents in each category. How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
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- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Do you identify as a person with a disability?	(n)	%
Yes	3	5%
No	60	91%
Prefer not to say	3	5%







#### Cultural diversity 1 of 2

#### What this is

These are the personal characteristics of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

To protect you, we:

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Country of birth		%
Born in Australia	49	74%
Not born in Australia	13	20%
Prefer not to say	4	6%

# Language other than English spoken<br/>with family or community(n)%Yes812%No5583%Prefer not to say35%





#### Cultural diversity 2 of 2

#### What this is

This is the cultural identity and religion of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

To protect you, we:

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- don't release employee opinion • results for demographic groups where organisations have fewer than 30 responses in total.

Cultural identity	(n)	%
Australian	47	71%
English, Irish, Scottish and/or Welsh	11	17%
European (including Western, Eastern and South-Eastern Europe, and Scandinavia)	9	14%
Prefer not to say	6	9%
New Zealander	5	8%
Other	3	5%
East and/or South-East Asian	3	5%
Middle Eastern	1	2%
Aboriginal and/or Torres Strait Islander	1	2%
Central and/or South American	1	2%
Central Asian	1	2%

Religion	(n)	%
No religion	49	74%
Christianity	10	15%
Prefer not to say	4	6%
Other	3	5%





Employment characteristics 1 of 2

#### What this is

These are the employment characteristics of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

To protect you, we:

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- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Working arrangement	(n)	%
Full-Time	29	44%
Part-Time	37	56%

#### Gross base salary (ongoing/fixed term

only)	(n)	%
Below \$65k	6	17%
\$65k to \$95k	14	40%
\$95k to \$125k	9	26%
\$125k or more	5	14%
Prefer not to say	1	3%

Organisational tenure	(n)	%
<1 year	17	26%
1 to less than 2 years	9	14%
2 to less than 5 years	16	24%
5 to less than 10 years	15	23%
10 to less than 20 years	9	14%

Management responsibility	(n)	%
Non-manager	46	70%
Other manager	12	18%
Manager of other manager(s)	8	12%

Employment type	(n)	%
Other	31	47%
Ongoing and executive	27	41%
Fixed term	8	12%





Employment characteristics 2 of 2

#### What this is

These are the employment characteristics of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

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<b>Primary wor</b>	kplace	location	over the	last
	Rpiace.	location		I G J C

3 months	(n)	%
Melbourne CBD	48	73%
Melbourne: Suburbs	15	23%
Other	1	2%
Rural	1	2%
Large regional city	1	2%

#### What have been your main places of

work over the last 3-months?	(n)	%
Your employer's office	38	58%
A frontline or service delivery location	20	30%
Home or private location	27	41%
Other	7	11%

Flexible work	(n)	%
Flexible start and finish times	24	36%
Shift swap	23	35%
No, I do not use any flexible work arrangements	14	21%
Part-time	10	15%
Other	9	14%
Using leave to work flexible hours	7	11%
Working from an alternative location (e.g. home, hub/shared work space)	6	9%
Study leave	4	6%
Working more hours over fewer days	2	3%
Job sharing	1	2%







#### Adjustments

#### What this is

These are adjustments staff requested to perform in their role.

#### Why this is important

This shows organisations how flexible they are in adjusting for staff.

#### How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

To protect you, we:

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- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Have you requested any of the following adjustments at work?*	(n)	%
No, I have not requested adjustments	51	77%
Flexible working arrangements	12	18%
Physical modifications or improvements to the workplace	7	11%
Career development support strategies	4	6%
Job redesign or role sharing	1	2%
Other	1	2%

Why did you make this request?	(n)	%
Work-life balance	9	60%
Health	4	27%
Caring responsibilities	3	20%
Family responsibilities	3	20%
Other	3	20%
Study commitments	2	13%

#### What was your experience with making

the request?	(n)	%
The adjustments I needed were made and the process was satisfactory	12	80%
The adjustments I needed were made but the process was unsatisfactory	2	13%
The adjustments I needed were not made	1	7%





#### Caring

#### What this is

These are staff-reported caring responsibilities.

#### Why this is important

This shows organisations what caring responsibilities their staff have.

#### How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Caring responsibility	(n)	%
None of the above	38	58%
Prefer not to say	7	11%
Frail or aged person(s)	5	8%
Primary school aged child(ren)	5	8%
Child(ren) - younger than preschool age	4	6%
Secondary school aged child(ren)	4	6%
Person(s) with disability	3	5%
Person(s) with a medical condition	2	3%
Preschool aged child(ren)	1	2%
Person(s) with a mental illness	1	2%





Victorian Public Sector Commission



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