People matter survey
wellbeing check 2022

Have your say

North Central Catchment Management Authority
2022 people matter survey results report

Victorian Public Sector Commission

VICTORIA
State Government

People matter survey wellbeing check 2022

Have your say

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- Disability
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Victorian Public Sector Commission

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Report overview

About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2020 and 2021.

This means you'll be able to compare about 74% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: People matter survey 2022 (DOCX, 55 pages) to see how we asked questions and defined concepts in the 2022 survey

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Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release results when fewer than 10 people in a work group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.

Report overview

Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership		Organisation climate		Workgroup climate		Job and manager		Outcomes

Senior leadership
- Lead the organisation
- Set the culture
- Lead by example
- Actions influence outcomes

Organisation climate
- Organisational integrity
- Safety climate
- Patient safety climate
- Collaboration

Workgroup climate
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager
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- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Outcomes
- Engagement
- Satisfaction
- Wellbeing – work-related stress
- Wellbeing – job-related affect
- Intention to stay
- Acting on negative behaviours
- Inclusion

The public sector values that underpin the framework and all public sector organisations

Responsiveness   Integrity   Impartiality   Accountability   Respect   Leadership   Human Rights

Report overview

Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Corangamite Catchment Management Authority

East Gippsland Catchment Management Authority

Glenelg Hopkins Catchment Management Authority

Goulburn Broken Catchment Management Authority

Mallee Catchment Management Authority

North East Catchment Management Authority

West Gippsland Catchment Management Authority

Wimmera Catchment Management Authority

Report overview

Your response rate

What this is

This is how many staff in your organisation did the survey in 2022.

Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

We've also expressed this as a percentage of all the staff who work in your organisation.

2021

83%
(57)

Comparator	72%
Public Sector	39%

2022

84%
(57)

Comparator	74%
Public Sector	52%

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People outcomes

Scorecard: employee engagement index

What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2021	
80	
Comparator	78
Public Sector	70

2022	
80	
Comparator	76
Public Sector	69

People outcomes

Engagement question results 1 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 80.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
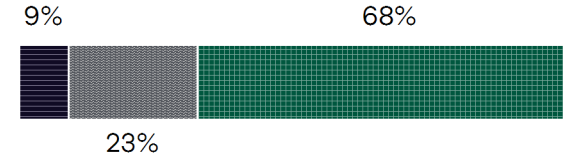
Example

100% of your staff who did the survey agreed or strongly agreed with 'I would recommend my organisation as a good place to work'.

Survey question	Your results			You			Comparator	
		2020	2021	2022	Lowest	Average	Highest
I would recommend my organisation as a good place to work	100% Agree	95 %	98 %	100 %	68 %	85 %	100 %
I am proud to tell others I work for my organisation	96% Agree, 4% Neither	93 %	96 %	96 %	76 %	85 %	90 %
My organisation motivates me to help achieve its objectives	5% Disagree, 7% Neither, 88% Agree	76 %	75 %	88 %	60 %	78 %	93 %
My organisation inspires me to do the best in my job	5% Disagree, 12% Neither, 82% Agree	73 %	72 %	82 %	60 %	76 %	95 %

Legend: Disagree ■ (dark blue); Neither agree nor disagree ▦ (grey); Agree ▦ (green)

People outcomes

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 80.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

68% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

Survey question

Your results

Benchmark agree results

■ Disagree   ▨ Neither agree nor disagree   ▨ Agree

I feel a strong personal attachment to my organisation

9%   68%

23%

	You			Comparator		
2020	2021	2022	Lowest	Average	Highest
71 %	77 %	68 %	57 %	70 %	90 %
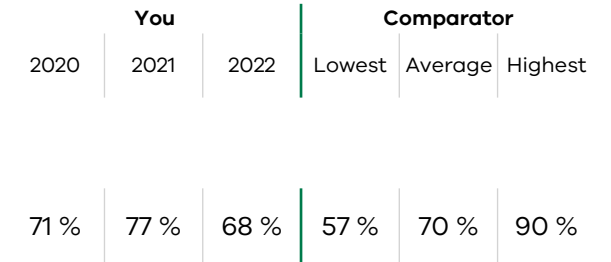
People outcomes

Scorecard: satisfaction, stress, intention to stay, inclusion

What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 86% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

- 88% of staff at your comparator and 78% of staff across the public sector.
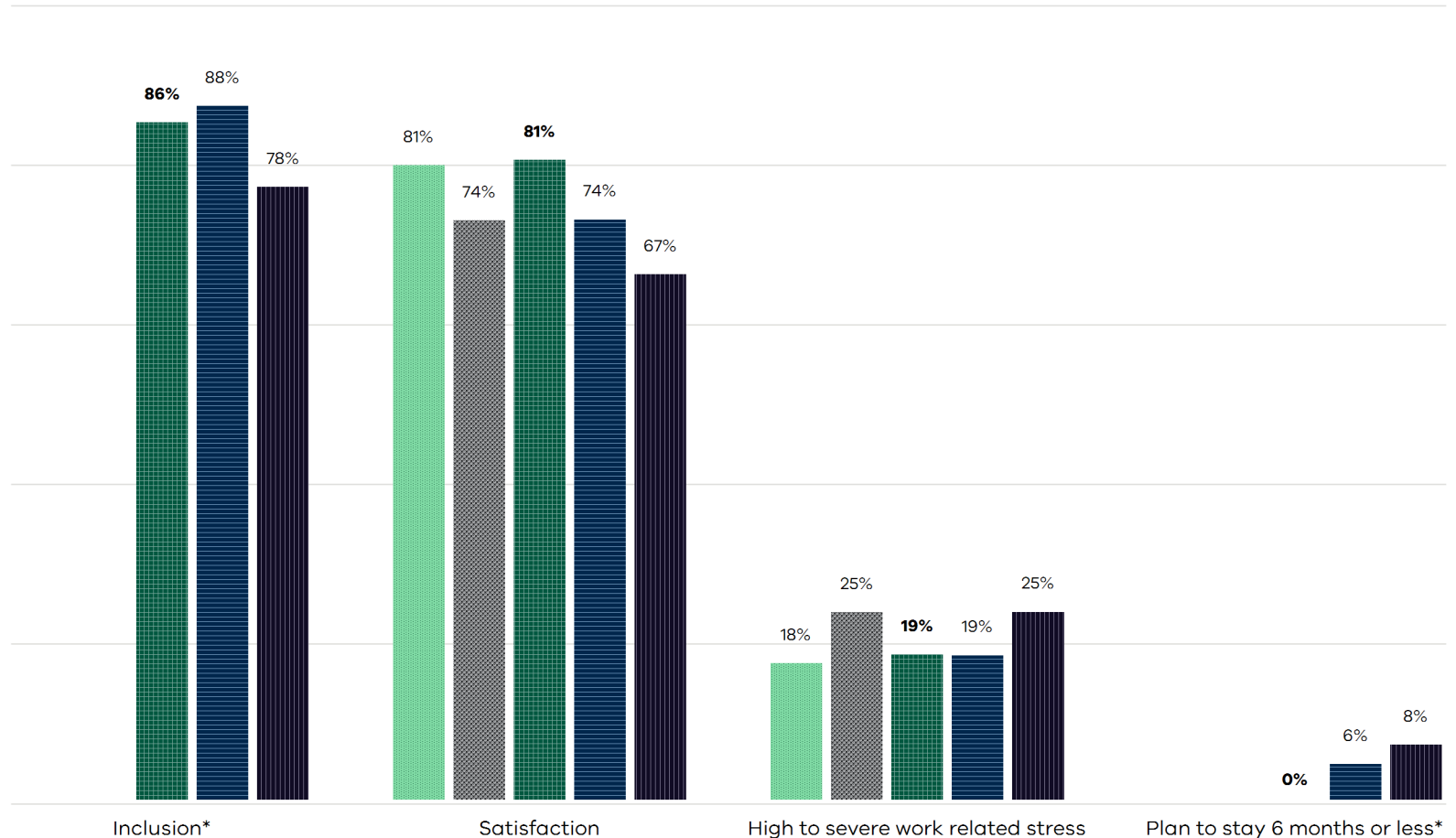
Chart data:

	Inclusion*	Satisfaction	High to severe work related stress	Plan to stay 6 months or less*
You 2020		81%	18%	
You 2021		74%	25%	
You 2022	86%	81%	19%	0%
Comparator 2022	88%	74%	19%	6%
Public sector 2022	78%	67%	25%	8%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 · You 2021 · You 2022 · Comparator 2022 · Public sector 2022

People outcomes

Satisfaction question results

What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

Under 'Your results', see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

91% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.

Survey question	Your results								

Survey question — **Your results** — **Benchmark satisfied results**

Legend: ■ Dissatisfied ▨ Neither satisfied nor dissatisfied ▦ Satisfied

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
Considering everything, how satisfied are you with your current job	4% / 5% / 91%	85 %	81 %	91 %	60 %	78 %	90 %
How satisfied are you with the work/life balance in your current job	9% / 7% / 84%	85 %	77 %	84 %	69 %	82 %	96 %
How satisfied are you with your career development within your current organisation	7% / 25% / 68%	71 %	63 %	68 %	50 %	62 %	80 %

People outcomes

Work-related stress levels

What this is

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2022 compared to 2021 and your comparator.

Example

19% of your staff who did the survey said they had high to severe stress in 2022. This is compared to 19% of staff in your comparator group and 25% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2022)

Nil	4%
Low / mild	46%
Moderate	32%
High	14%
Very high	4%
Severe	2%
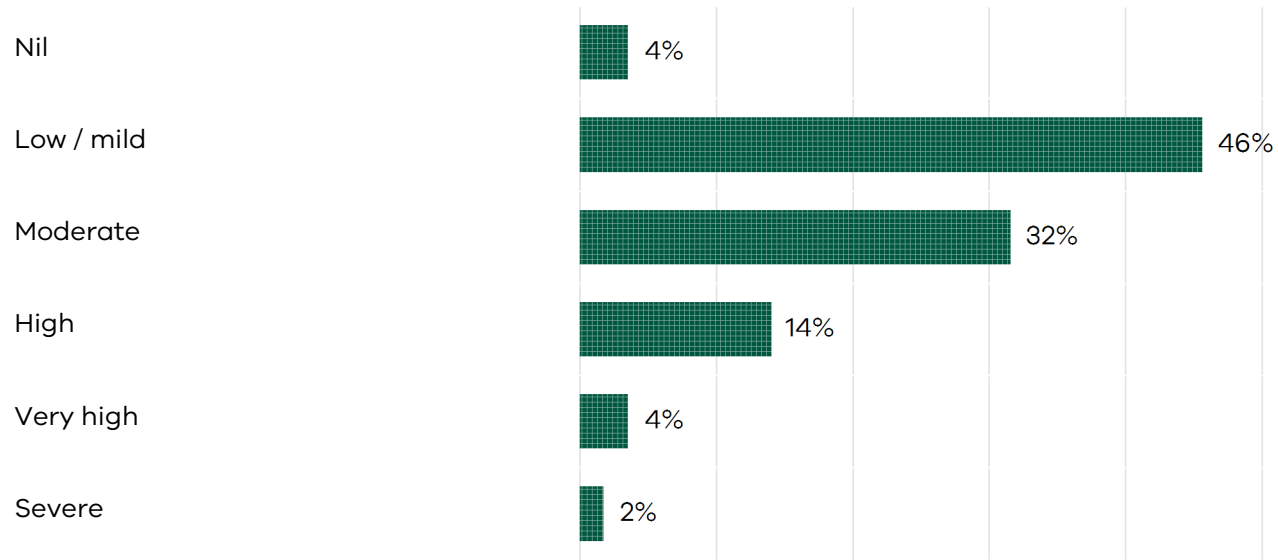
Reported levels of high to severe stress

2021		2022	
25%		**19%**	
Comparator	26%	Comparator	19%
Public Sector	26%	Public Sector	25%
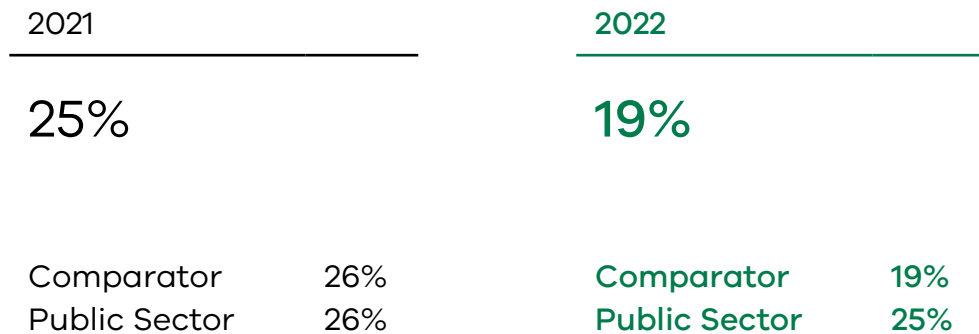
People outcomes

Work-related stress causes

What this is

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

96% of your staff who did the survey said they experienced mild to severe stress.

Of that 96%, 49% said the top reason was 'Workload'.

	55	2
	96%	4%

■ Experienced some work-related stress   ▦ Did not experience some work-related stress
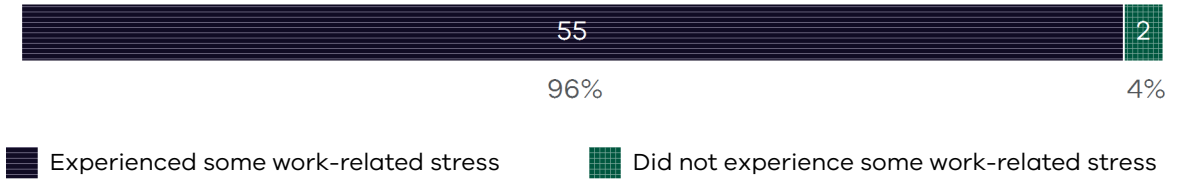
Of those that experienced work related stress it was from …	You 2021	You 2022	Comparator 2022	Public sector 2022
Workload	53%	49%	51%	51%
Time pressure	45%	47%	51%	44%
Dealing with clients, patients or stakeholders	28%	35%	20%	15%
Competing home and work responsibilities	21%	29%	19%	14%
Other changes due to COVID-19	13%	18%	7%	7%
Social environment (e.g. relationships with colleagues, manager and/or senior leaders)	6%	11%	6%	10%
Other	4%	9%	7%	9%
Content, variety, or difficulty of work	23%	7%	14%	11%
Unclear job expectations	11%	7%	12%	14%
Working from home	19%	5%	3%	2%

People outcomes

Intention to stay

What this is

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

9% of your staff who did the survey said they intended to work for your organisation for Over 6 months and up to 1 year.

Employees plan to work at your organisation for ...	You 2022	Comparator 2022	Public sector 2022
Over 6 months and up to 1 year	9%	10%	10%
Over 1 year and up to 3 years	28%	27%	25%
Over 3 years and up to 5 years	16%	20%	16%
Over 5 years	47%	38%	41%

Victorian Public Sector Commission

VICTORIA State Government

People outcomes

Inclusion question results

What this is

This is how included staff feel in their workplace.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

91% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.

Survey question	Your results	Benchmark agree results

Your results legend: Disagree, Neither agree nor disagree, Agree

Survey question	Disagree	Neither	Agree	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
I can be myself at work	5%	4%	91%	Not asked	Not asked	91 %	76 %	92 %	100 %
I feel as if I belong at this organisation	5%	14%	81%	Not asked	Not asked	81 %	69 %	85 %	100 %
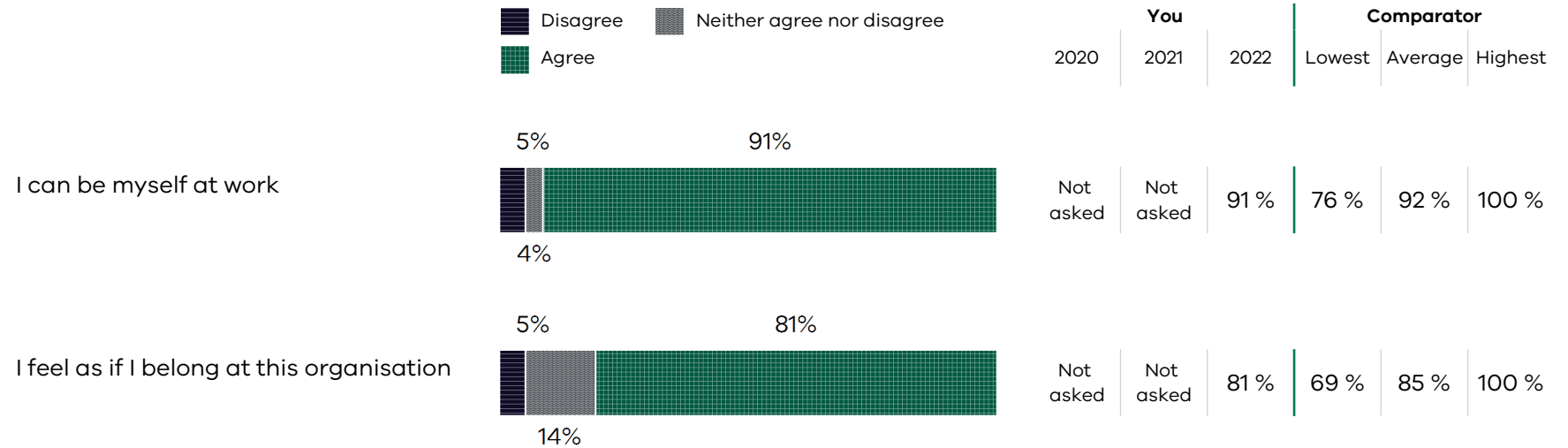
People outcomes

Inclusion - Barriers to success

What this is

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

In the survey, we ask staff to tell us if they have experienced any barriers to their success at work and what those barriers were. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

Example

16% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My mental health'.

Staff who experienced one or more barriers to success at work

16	41
28%	72%

■ Experienced barriers ▨ Did not experience barriers
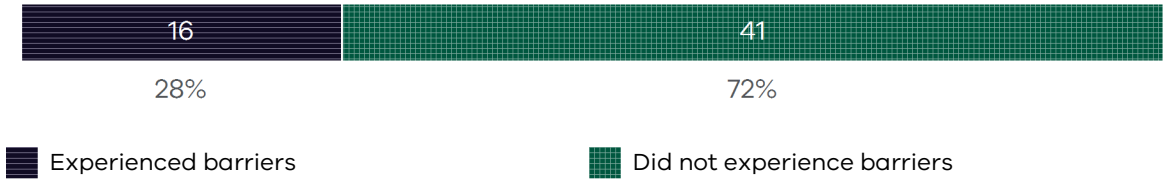
During the last 12 months, employees experienced barriers to their success due to …	You 2022	Comparator 2022	Public sector 2022
My mental health	16%	7%	7%
My caring responsibilities	11%	7%	7%
My age	5%	6%	8%
My cultural background	4%	0%	3%
My physical health	4%	3%	4%
My political belief	4%	0%	1%
Other	4%	2%	4%
My identity as an Aboriginal and/or Torres Strait Islander	2%	0%	0%
My industrial activity	2%	0%	1%
My physical features	2%	0%	1%

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People outcomes

Scorecard: emotional effects of work

What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

Example

In 2022:

- 75% of your staff who did the survey said work made them feel happy in 2022, which is up from 61% in 2021

Compared to:

- 62% of staff at your comparator and 54% of staff across the public sector.

Thinking about the last three months, how often has work made you feel …

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

	Happy	Enthusiastic	Worried	Miserable
You 2020	56%	56%	25%	11%
You 2021	61%	56%	35%	11%
You 2022	75%	70%	19%	5%
Comparator 2022	62%	58%	23%	11%
Public sector 2022	54%	49%	31%	17%
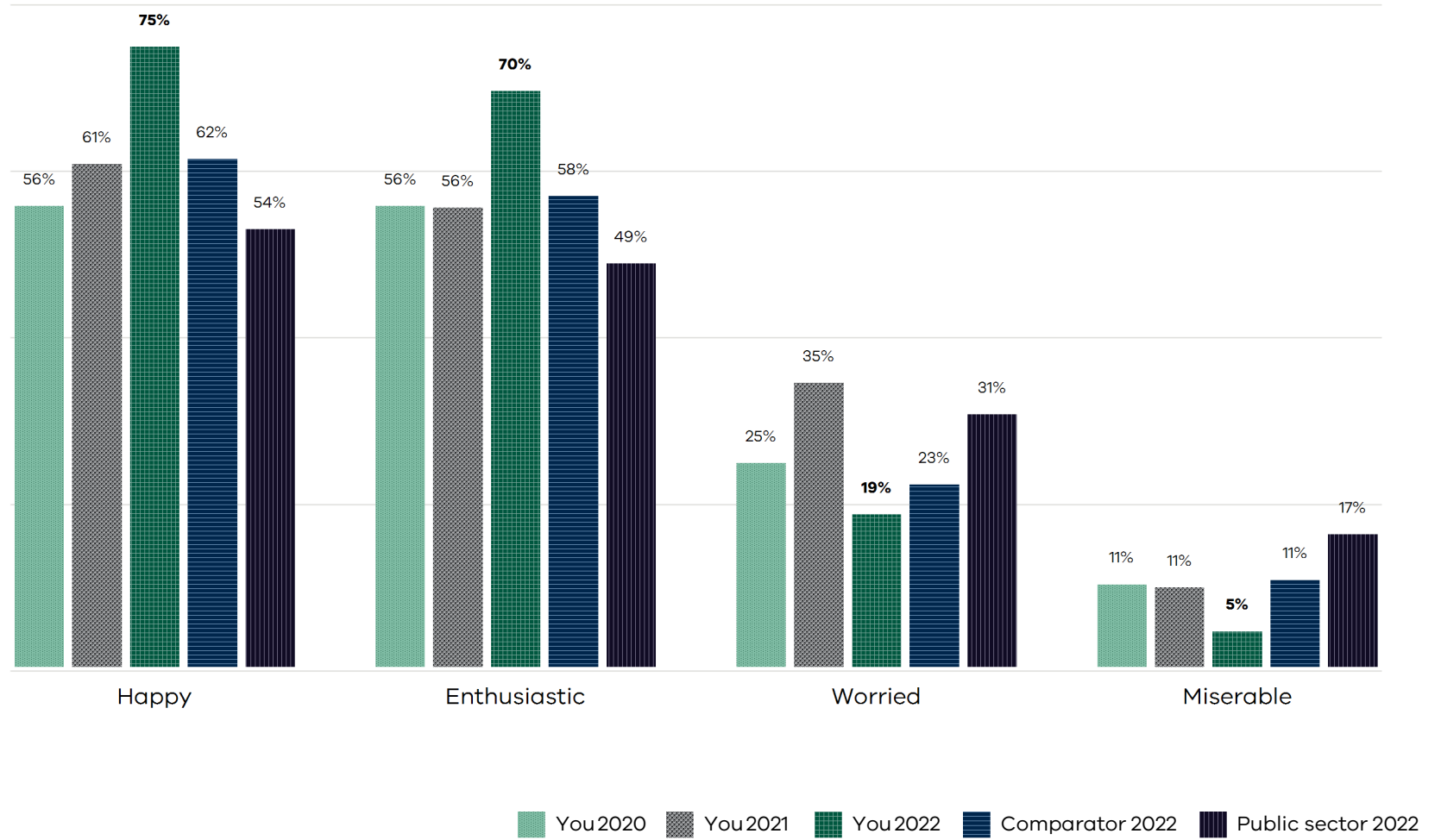
People outcomes

Scorecard: negative behaviours

What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

Example

In 2022:

- 5% of your staff who did the survey stated they experienced 'Bullying' in the last 12 months which is down from 12% in 2021.

Compared to:

- 2% of staff at your comparator and 11% of staff across the public sector.

	Bullying	Violence or aggression	Sexual harassment	Discrimination
You 2020	9%	11%	5%	0%
You 2021	12%	7%	5%	5%
You 2022	5%	4%	2%	0%
Comparator 2022	2%	3%	3%	1%
Public sector 2022	11%	10%	4%	5%
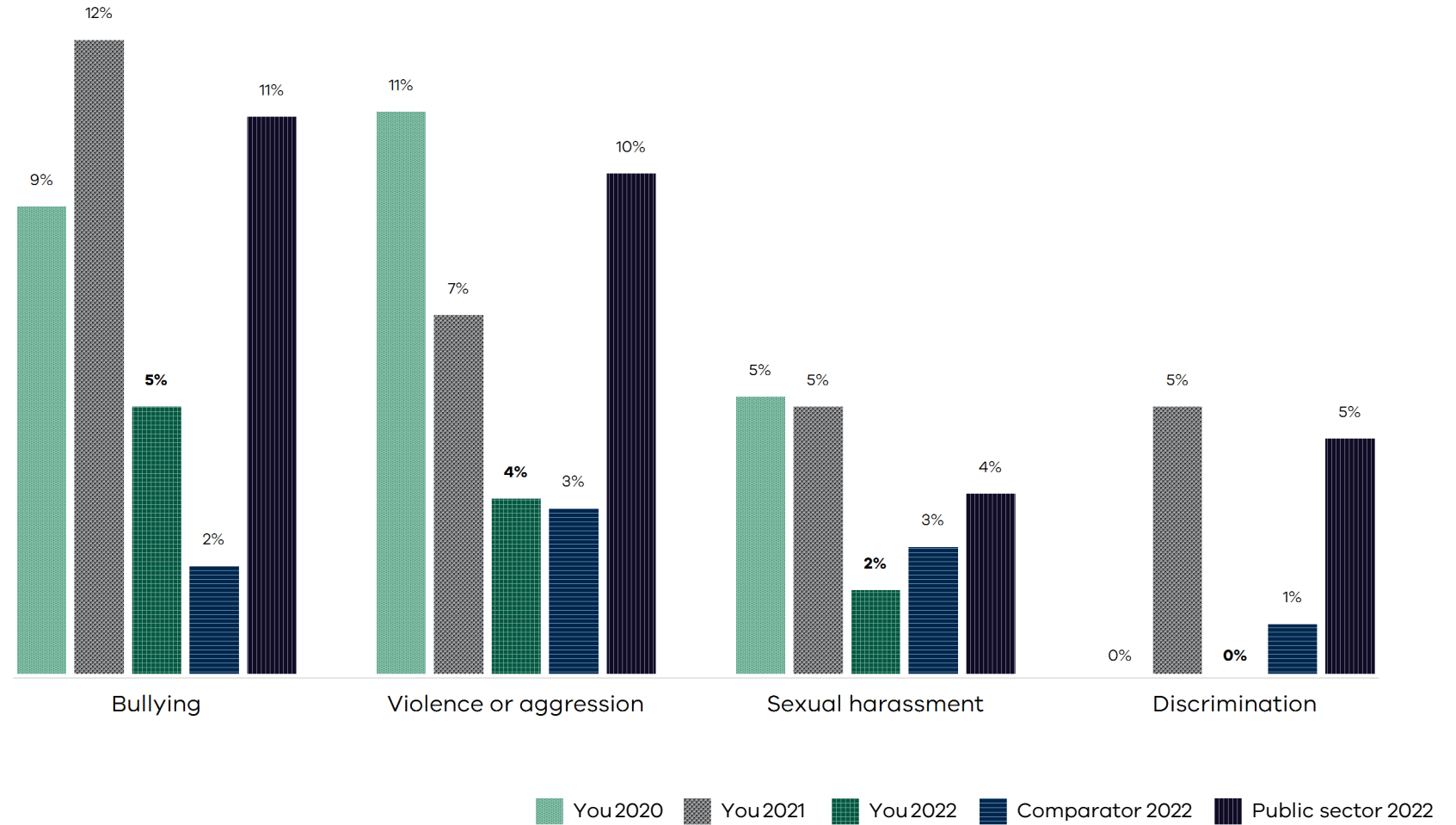
People outcomes

Bullying

What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and long-term negative impact on those involved, including those who witness bullying.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced bullying.

We do this to protect the respondents.

People outcomes

Sexual harassment

What this is

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced sexual harassment.

We do this to protect the respondents.

People outcomes

Violence and aggression

What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced violence or aggression.

We do this to protect the respondents.

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Key differences

Highest scoring questions

What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Manager leadership', the 'You 2022' column shows 100% of your staff agreed with 'My manager demonstrates honesty and integrity'.

In the 'Change from 2021' column, you have a 4% increase, which is a positive trend.

Question group	Highest scoring questions	You 2022	Change from 2021	Comparator 2022
Manager leadership	My manager demonstrates honesty and integrity	100%	+4%	94%
Manager leadership	My manager models my organisation's values	100%	+5%	90%
Manager leadership	My manager treats employees with dignity and respect	100%	+5%	94%
Meaningful work	I can make a worthwhile contribution at work	100%	Not asked in 2021	94%
Organisational integrity	My organisation is committed to earning a high level of public trust	100%	+2%	95%
Engagement	I would recommend my organisation as a good place to work	100%	+2%	85%
Flexible working	My manager supports working flexibly	98%	Not asked in 2021	96%
Job enrichment	I can use my skills and knowledge in my job	98%	Not asked in 2021	93%
Job enrichment	I understand how my job helps my organisation achieve it's goals	98%	Not asked in 2021	96%
Manager support	I can discuss problems or issues with my manager	98%	Not asked in 2021	89%

Victorian Public Sector Commission

VICTORIA State Government

Key differences

Lowest scoring questions

What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Taking action', the 'You 2022' column shows 54% of your staff agreed with 'My organisation has made improvements based on the survey results from last year'.
This question was not asked in 2021.

Question subgroup	Lowest scoring questions	You 2022	Change from 2021	Comparator 2022
Taking action	My organisation has made improvements based on the survey results from last year	54%	Not asked in 2021	46%
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	63%	-5%	67%
Workload	I have enough time to do my job effectively	65%	+14%	60%
Learning and development	I am satisfied with the opportunities to progress in my organisation	67%	Not asked in 2021	55%
Organisational integrity	I believe the promotion processes in my organisation are fair	68%	Not asked in 2021	61%
Engagement	I feel a strong personal attachment to my organisation	68%	-9%	70%
Satisfaction	How satisfied are you with your career development within your current organisation	68%	+5%	62%
Workload	The workload I have is appropriate for the job that I do	74%	+16%	63%
Safety climate	All levels of my organisation are involved in the prevention of stress	74%	+14%	63%
Organisational integrity	I have an equal chance at promotion in my organisation	75%	Not asked in 2021	62%

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Key differences

Most improved

What this is

This is where staff feel their organisation has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Increase from 2021' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2021 shows you where the most positive changes are happening in your organisation.

Example

On the first row 'Safety climate', the 'You 2022' column shows 84% of your staff agreed with 'In my workplace, there is good communication about psychological safety issues that affect me'.

In the 'Increase from 2021' column, you have a 18% increase, which is a positive trend.

Question group	Most improved from last year	You 2022	Increase from 2021	Comparator 2022
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	84%	+18%	63%
Workload	The workload I have is appropriate for the job that I do	74%	+16%	63%
Safety climate	All levels of my organisation are involved in the prevention of stress	74%	+14%	63%
Workload	I have enough time to do my job effectively	65%	+14%	60%
Engagement	My organisation motivates me to help achieve its objectives	88%	+12%	78%
Satisfaction	Considering everything, how satisfied are you with your current job	91%	+11%	78%
Engagement	My organisation inspires me to do the best in my job	82%	+11%	76%
Collaboration	Workgroups across my organisation willingly share information with each other	88%	+9%	73%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	75%	+9%	67%
Satisfaction	How satisfied are you with the work/life balance in your current job	84%	+7%	82%

Key differences

Most declined

What this is

This is where staff feel their organisation has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Decrease from 2021' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2021 shows you where the most negative changes are happening in your organisation.

Example

On the first row 'Safety climate', the 'You 2022' column shows 88% of your staff agreed with 'My organisation provides a physically safe work environment'.
In the 'Decrease from 2021' column, you have a 12% decrease, which is a negative trend.

Question subgroup	Largest decline from last year	You 2022	Decrease from 2021	Comparator 2022
Safety climate	My organisation provides a physically safe work environment	88%	-12%	98%
Engagement	I feel a strong personal attachment to my organisation	68%	-9%	70%
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	91%	-7%	90%
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	63%	-5%	67%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	77%	-5%	70%
Meaningful work	I achieve something important through my work	95%	-4%	94%
Job enrichment	I clearly understand what I am expected to do in this job	88%	-4%	87%
Organisational integrity	My organisation takes steps to eliminate bullying, harassment and discrimination	93%	-4%	89%
Organisational integrity	My organisation encourages respectful workplace behaviours	96%	-2%	96%
Quality service delivery	My workgroup has clear lines of responsibility	89%	-2%	82%

Key differences

Biggest positive difference from comparator

What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Taking action', the 'You 2022' column shows 86% of your staff agreed with 'I believe my organisation will make improvements based on the results of this survey'.

The 'difference' column, shows that agreement for this question was 22 percentage points higher in your organisation than in your comparator.

Question group	Biggest positive difference from comparator	You 2022	Difference	Comparator 2022
Taking action	I believe my organisation will make improvements based on the results of this survey	86%	+22%	64%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	84%	+21%	63%
Engagement	I would recommend my organisation as a good place to work	100%	+15%	85%
Collaboration	Workgroups across my organisation willingly share information with each other	88%	+15%	73%
Organisational integrity	I have an equal chance at promotion in my organisation	75%	+14%	62%
Satisfaction	Considering everything, how satisfied are you with your current job	91%	+13%	78%
Engagement	I am proud to tell others I work for my organisation	96%	+12%	85%
Learning and development	I am satisfied with the opportunities to progress in my organisation	67%	+12%	55%
Manager support	My manager gives me feedback that helps me improve my performance	89%	+11%	79%
Senior leadership	Senior leaders provide clear strategy and direction	88%	+11%	77%

Key differences

Biggest negative difference from comparator

What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Safety climate', the 'You 2022' column shows 88% of your staff agreed with 'My organisation provides a physically safe work environment'.

The 'difference' column, shows that agreement for this question was 10 percentage points lower in your organisation than in your comparator.

Question subgroup	Biggest negative difference from comparator	You 2022	Difference	Comparator 2022
Safety climate	My organisation provides a physically safe work environment	88%	-10%	98%
Workgroup support	People in my workgroup are politically impartial in their work	86%	-7%	93%
Safe to speak up	I feel culturally safe at work	89%	-7%	97%
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	63%	-4%	67%
Inclusion	I feel as if I belong at this organisation	81%	-4%	85%
Senior leadership	Senior leaders demonstrate honesty and integrity	88%	-3%	90%
Engagement	I feel a strong personal attachment to my organisation	68%	-2%	70%
Quality service delivery	My workgroup acts fairly and without bias	89%	-2%	91%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	77%	-1%	78%
Inclusion	I can be myself at work	91%	0%	92%

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Taking action

What this is

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
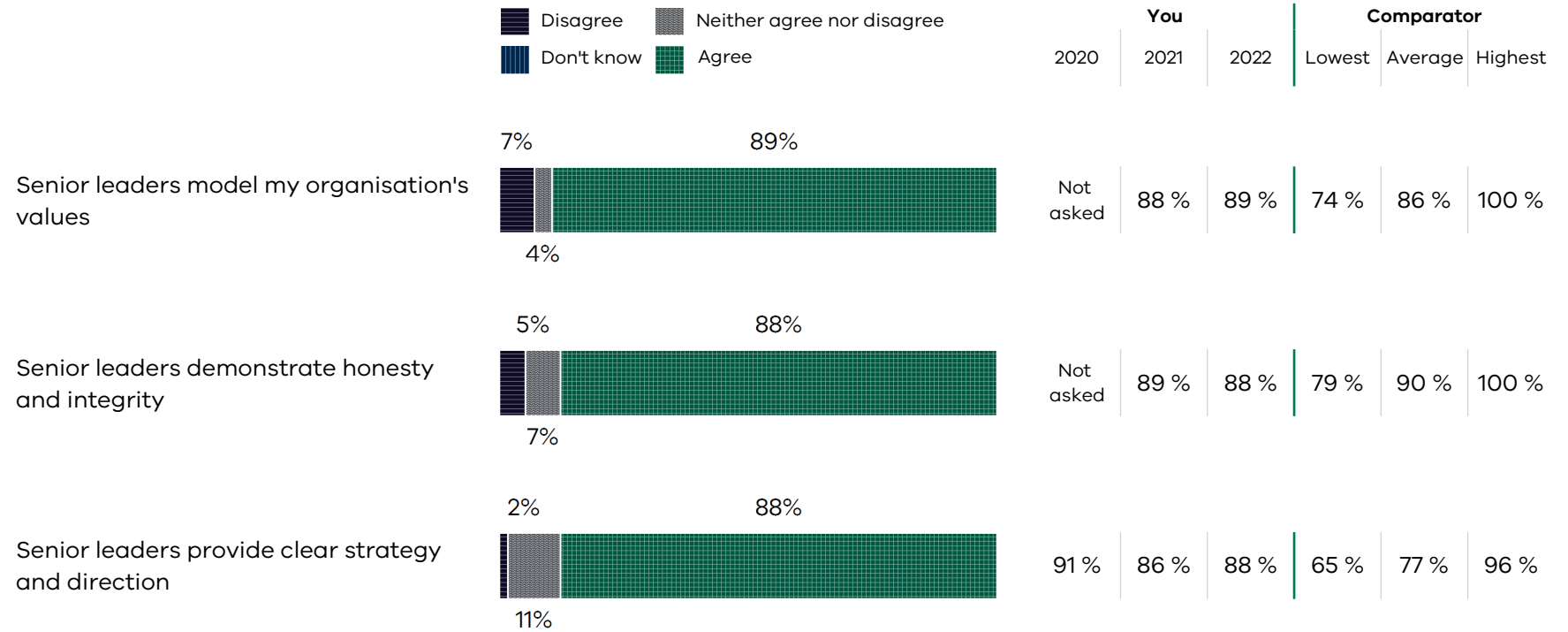
Example

86% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this survey'.

| Survey question | Your results | Benchmark agree results |

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree
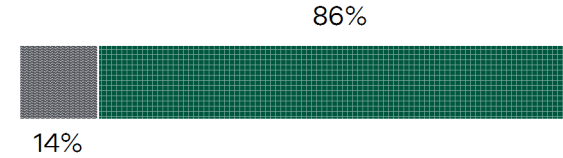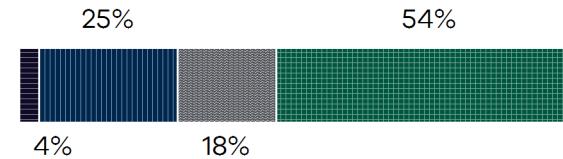
Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
I believe my organisation will make improvements based on the results of this survey	86% Agree, 14% Neither	Not asked	Not asked	86 %	44 %	64 %	80 %
My organisation has made improvements based on the survey results from last year	4% Disagree, 25% Don't know, 18% Neither, 54% Agree	Not asked	Not asked	54 %	19 %	46 %	80 %

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Senior leadership

Senior leadership

What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'Senior leaders model my organisation's values'.

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
Senior leaders model my organisation's values	7% / 4% / 89%	Not asked	88 %	89 %	74 %	86 %	100 %
Senior leaders demonstrate honesty and integrity	5% / 7% / 88%	Not asked	89 %	88 %	79 %	90 %	100 %
Senior leaders provide clear strategy and direction	2% / 11% / 88%	91 %	86 %	88 %	65 %	77 %	96 %

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Organisational climate

Scorecard

What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 91% of your staff who did the survey responded positively to questions about Collaboration which is up from 88% in 2021.

Compared to:

- 82% of staff at your comparator and 73% of staff across the public sector.
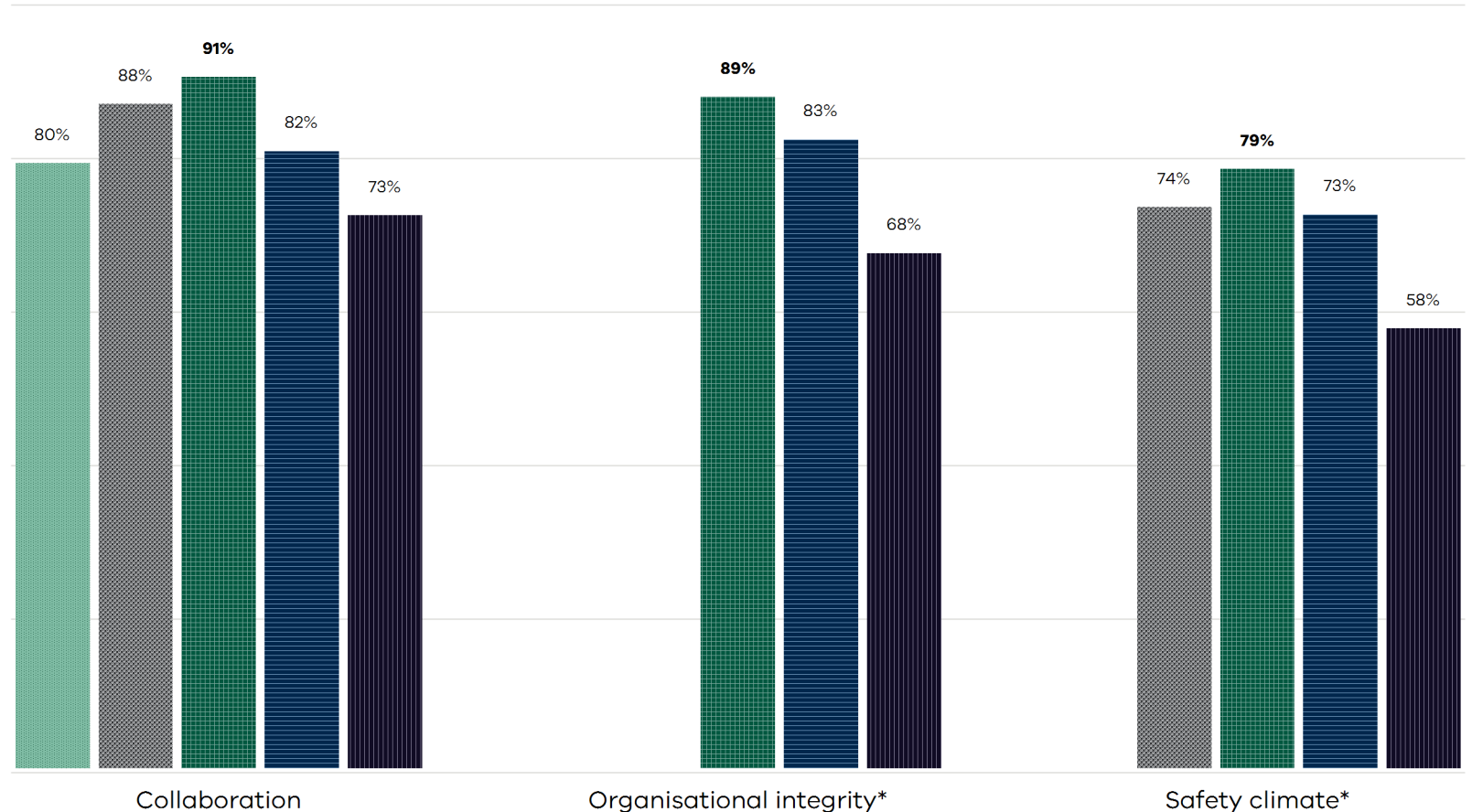
Collaboration: 80%, 88%, 91%, 82%, 73%

Organisational integrity*: 89%, 83%, 68%

Safety climate*: 74%, 79%, 73%, 58%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Organisational climate

Organisational integrity 1 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

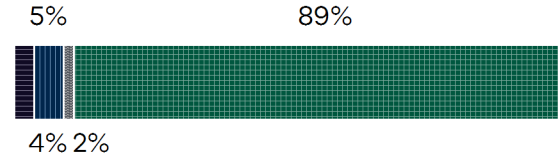100% of your staff who did the survey agreed or strongly agreed with 'My organisation is committed to earning a high level of public trust'.

Survey question	Your results						

Legend: Disagree, Don't know, Neither agree nor disagree, Agree
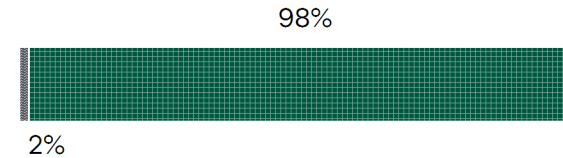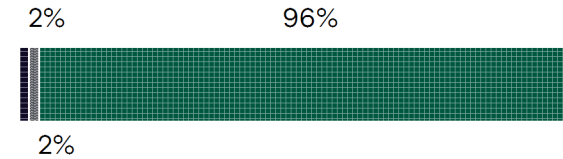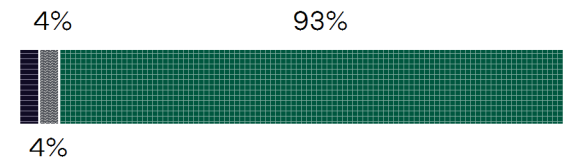
Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My organisation is committed to earning a high level of public trust	100%	Not asked	98 %	100 %	89 %	95 %	100 %
My organisation encourages employees to act in ways that are consistent with human rights	98% / 2%	Not asked	96 %	98 %	92 %	97 %	100 %
My organisation encourages respectful workplace behaviours	2% / 96% / 2%	Not asked	98 %	96 %	88 %	96 %	100 %
My organisation takes steps to eliminate bullying, harassment and discrimination	4% / 93% / 4%	Not asked	96 %	93 %	77 %	89 %	100 %

Organisational climate

Organisational integrity 2 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
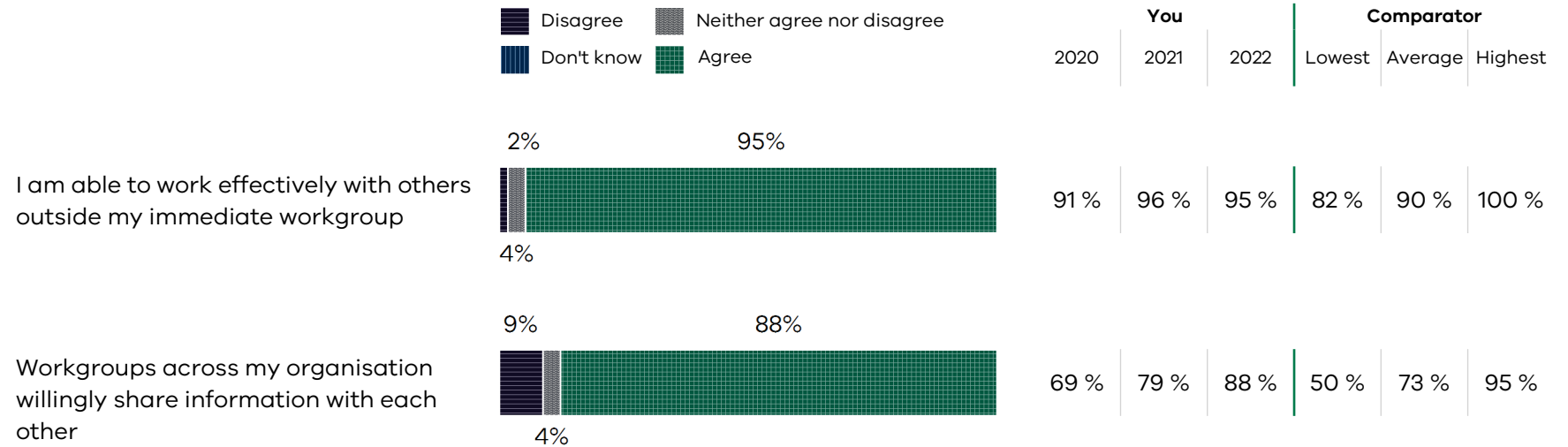
Example

89% of your staff who did the survey agreed or strongly agreed with 'My organisation does not tolerate improper conduct'.

| Survey question | Your results | | | Benchmark agree results | | | | |

Legend: Disagree · Don't know · Neither agree nor disagree · Agree

Survey question	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My organisation does not tolerate improper conduct (5%, 89%, 4% 2%)	Not asked	89 %	89 %	73 %	85 %	100 %
I believe the recruitment processes in my organisation are fair (4%, 88%, 4% 5%)	Not asked	Not asked	88 %	76 %	82 %	90 %
I have an equal chance at promotion in my organisation (5%, 75%, 19%)	Not asked	Not asked	75 %	45 %	62 %	78 %
I believe the promotion processes in my organisation are fair (14%, 68%, 5%, 12%)	Not asked	Not asked	68 %	50 %	61 %	78 %

Organisational climate

Collaboration

What this is

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
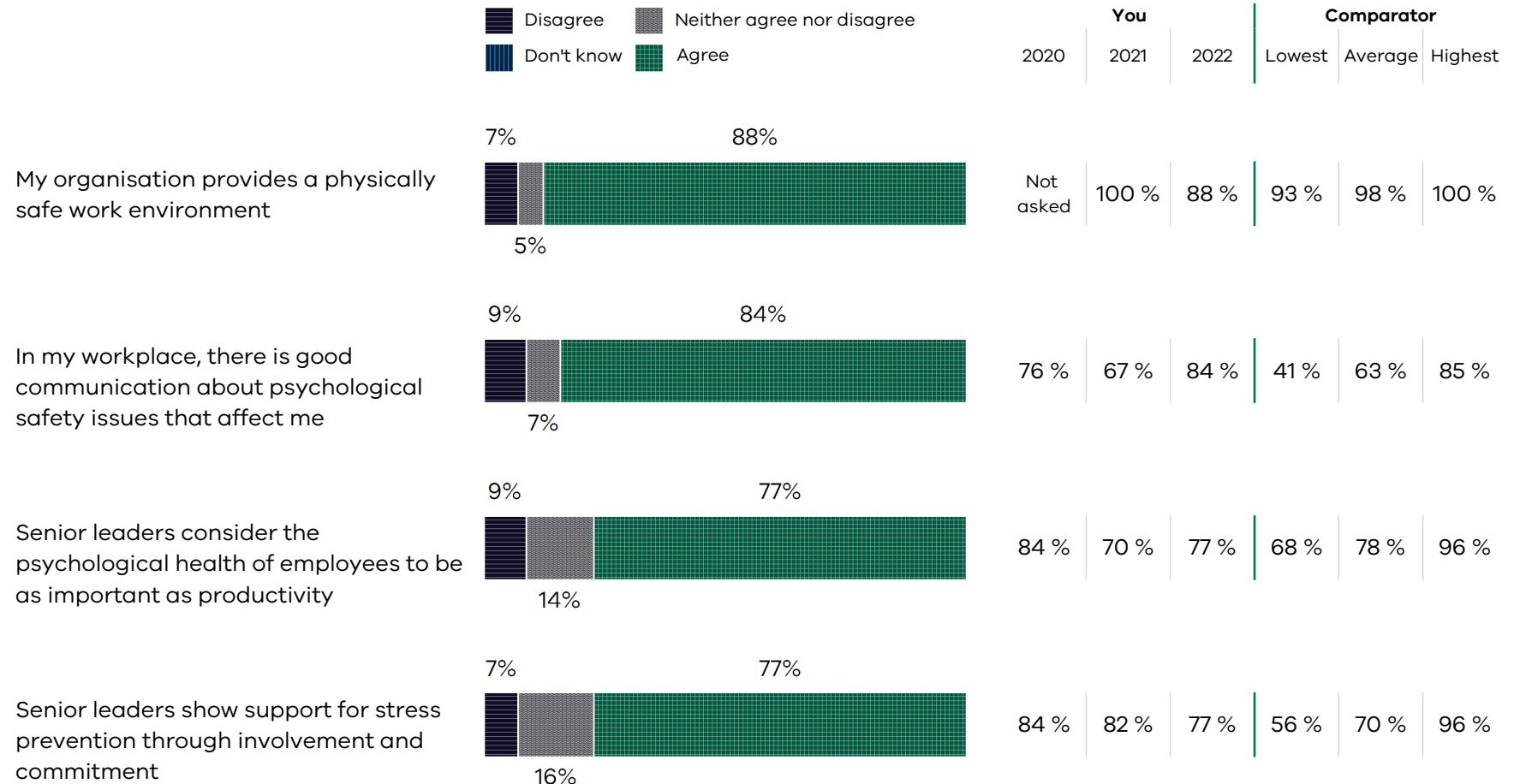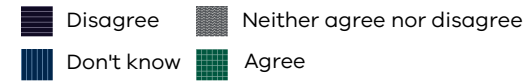
Example

95% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
I am able to work effectively with others outside my immediate workgroup	2% / 95% / 4%	91 %	96 %	95 %	82 %	90 %	100 %
Workgroups across my organisation willingly share information with each other	9% / 88% / 4%	69 %	79 %	88 %	50 %	73 %	95 %

Organisational climate

Safety climate 1 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

Survey question	Your results						

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

	You			Comparator		
2020	2021	2022	Lowest	Average	Highest

Survey question	Your results	2020	2021	2022	Lowest	Average	Highest
My organisation provides a physically safe work environment	7% / 5% / 88%	Not asked	100 %	88 %	93 %	98 %	100 %
In my workplace, there is good communication about psychological safety issues that affect me	9% / 7% / 84%	76 %	67 %	84 %	41 %	63 %	85 %
Senior leaders consider the psychological health of employees to be as important as productivity	9% / 14% / 77%	84 %	70 %	77 %	68 %	78 %	96 %
Senior leaders show support for stress prevention through involvement and commitment	7% / 16% / 77%	84 %	82 %	77 %	56 %	70 %	96 %

Victorian Public Sector Commission

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Organisational climate

Safety climate 2 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

75% of your staff who did the survey agreed or strongly agreed with 'My organisation has effective procedures in place to support employees who may experience stress'.

Legend	
Disagree	Neither agree nor disagree
Don't know	Agree
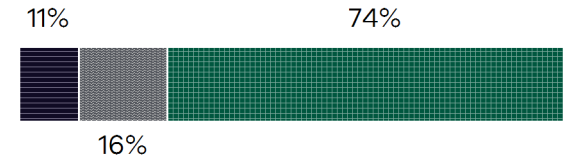
Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My organisation has effective procedures in place to support employees who may experience stress	9% 75% / 9% 7%	76 %	67 %	75 %	55 %	67 %	93 %
All levels of my organisation are involved in the prevention of stress	11% 74% / 16%	67 %	60 %	74 %	32 %	63 %	90 %

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- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Business units

Workgroup climate

Scorecard

What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate.

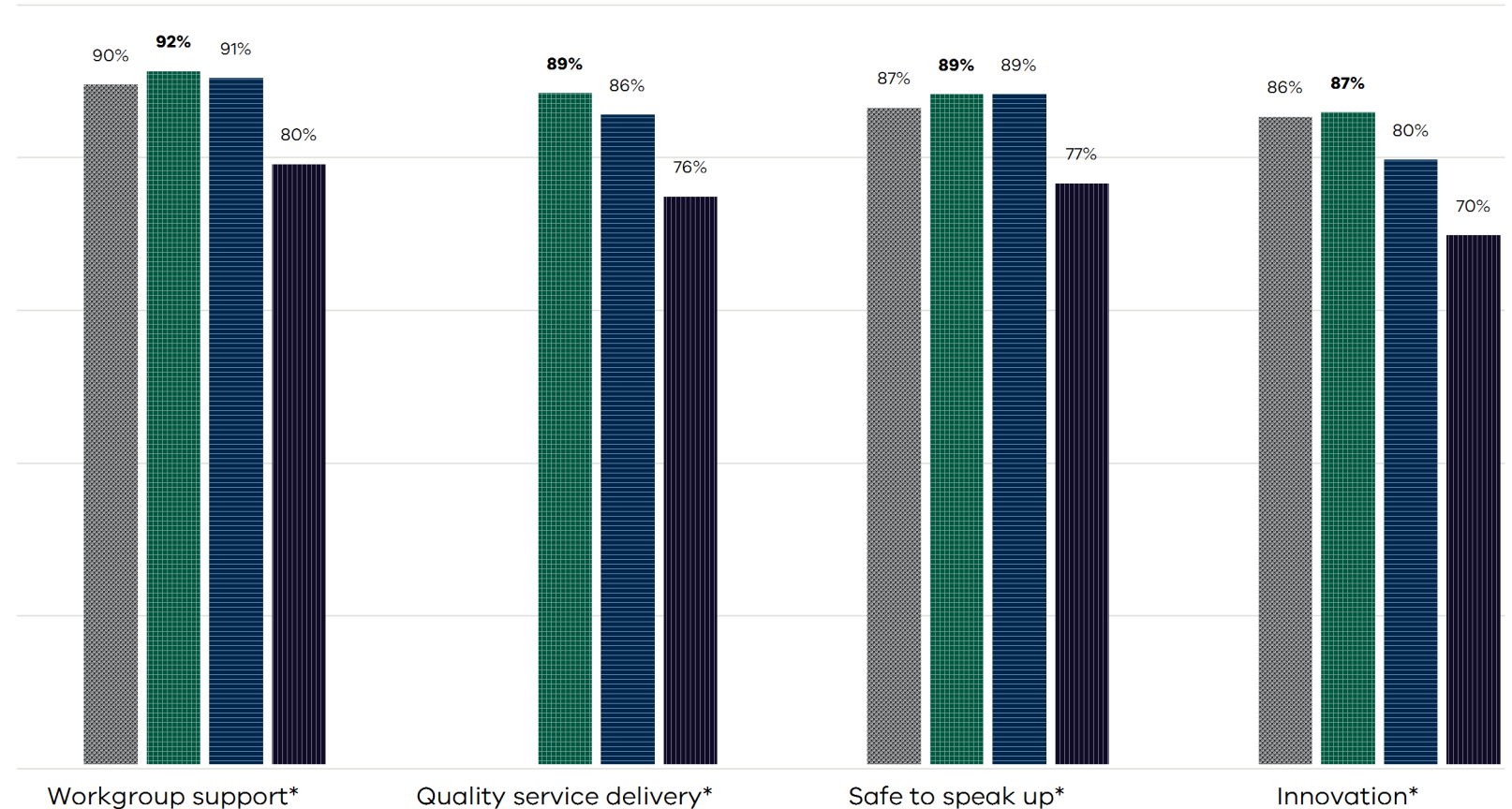Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 92% of your staff who did the survey responded positively to questions about Workgroup support which is up from 90% in 2021.

Compared to:

- 91% of staff at your comparator and 80% of staff across the public sector.

Workgroup support*
- 90%
- 92%
- 91%
- 80%

Quality service delivery*
- 89%
- 86%
- 76%

Safe to speak up*
- 87%
- 89%
- 89%
- 77%

Innovation*
- 86%
- 87%
- 80%
- 70%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Victorian Public Sector Commission

VICTORIA State Government

Workgroup climate

Quality service delivery

What this is

This is how well workgroups in your organisation operate to deliver quality services.

Why this is important

The public sector must provide high-quality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
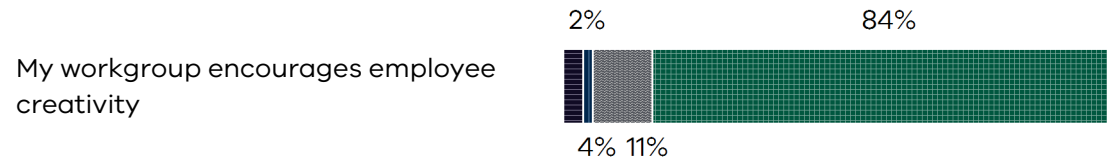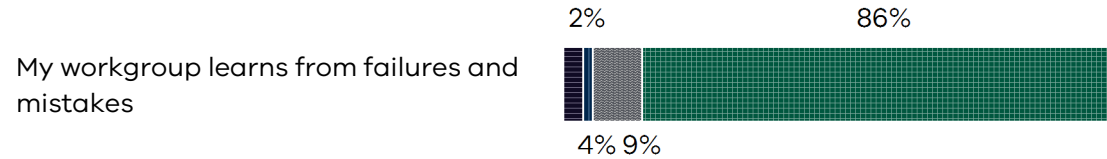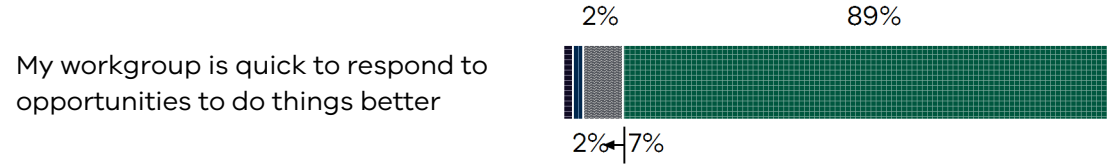
Example

95% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question	Your results		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
My workgroup provides high quality advice and services	95% / 5%	Not asked	Not asked	95 %	82 %	92 %	100 %
My workgroup acts fairly and without bias	4% / 89% / 7%	Not asked	Not asked	89 %	81 %	91 %	100 %
My workgroup has clear lines of responsibility	4% / 89% / 7%	Not asked	91 %	89 %	69 %	82 %	100 %
My workgroup uses its resources well	4% / 82% / 4% / 11%	Not asked	Not asked	82 %	65 %	80 %	95 %

Legend: Disagree, Don't know, Neither agree nor disagree, Agree
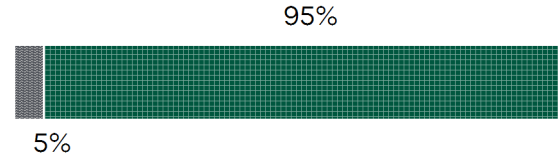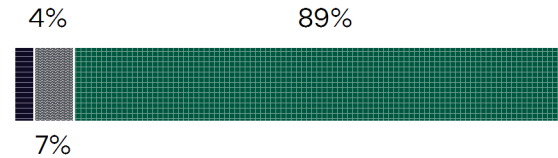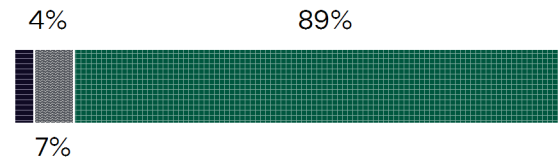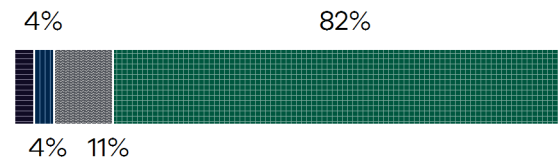
Workgroup climate

Innovation

What this is

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'My workgroup is quick to respond to opportunities to do things better'.

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

Survey question	Your results	2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My workgroup is quick to respond to opportunities to do things better	2% ... 89% (2% 7%)	Not asked	88 %	89 %	67 %	81 %	95 %
My workgroup learns from failures and mistakes	2% ... 86% (4% 9%)	Not asked	84 %	86 %	71 %	83 %	96 %
My workgroup encourages employee creativity	2% ... 84% (4% 11%)	Not asked	86 %	84 %	63 %	77 %	95 %

Workgroup climate

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

96% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup treat each other with respect'.

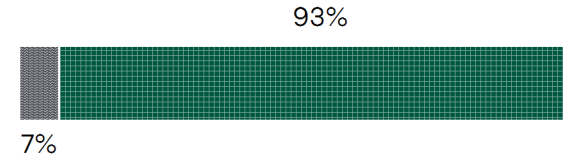## Survey question · Your results · Benchmark agree results

Legend: ■ Disagree ▨ Neither agree nor disagree ▥ Don't know ▦ Agree
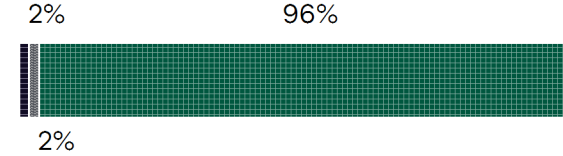
Survey question	Your results	2020	You 2021	2022	Comparator Lowest	Comparator Average	Comparator Highest
People in my workgroup treat each other with respect	2% / 96% / 2%	95 %	95 %	96 %	85 %	93 %	100 %
People in my workgroup work together effectively to get the job done	2% / 95% / 4%	95 %	88 %	95 %	83 %	90 %	100 %
People in my workgroup are honest, open and transparent in their dealings	93% / 7%	Not asked	89 %	93 %	85 %	91 %	100 %
People in my workgroup appropriately manage conflicts of interest	7% / 89% / 2% / 2%	Not asked	91 %	89 %	85 %	87 %	89 %
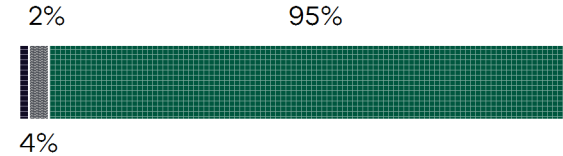
Victorian Public Sector Commission · Victoria State Government
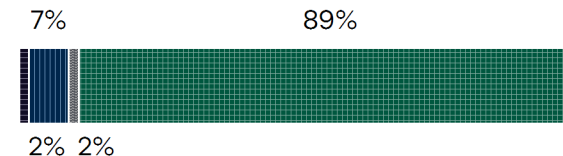
Workgroup climate

Workgroup support 2 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

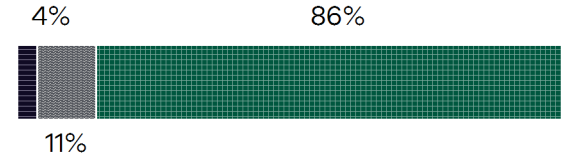Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

86% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.
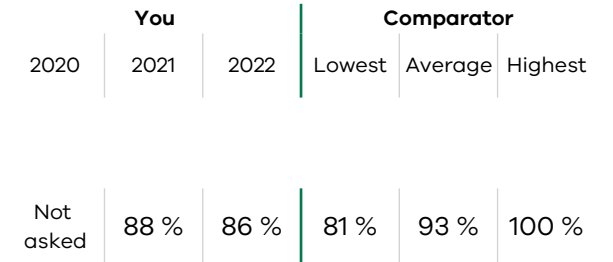
Survey question

Your results

Benchmark agree results

	Disagree		Neither agree nor disagree
	Don't know		Agree

People in my workgroup are politically impartial in their work

4% 86%

11%

	You			**Comparator**		
2020	2021	2022	Lowest	Average	Highest
Not asked	88 %	86 %	81 %	93 %	100 %

Victorian Public Sector Commission

VICTORIA State Government

Workgroup climate

Safe to speak up

What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

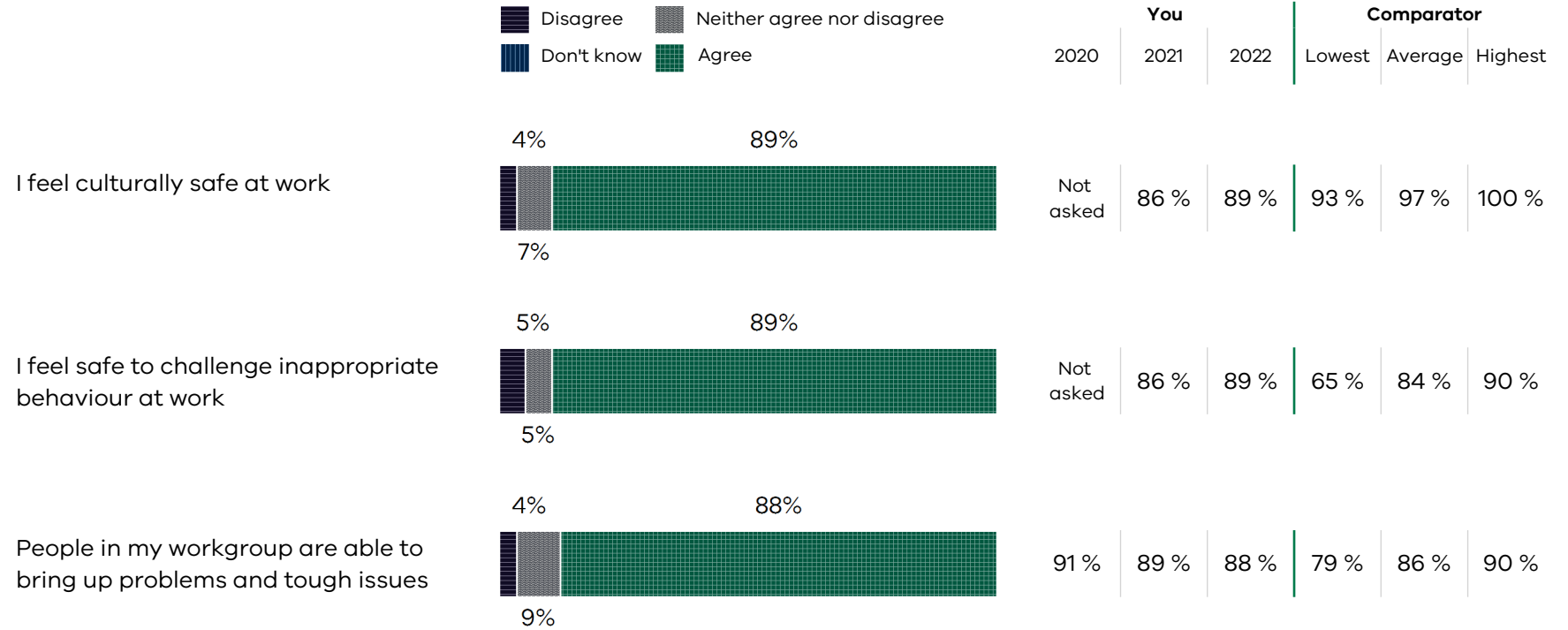Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

Survey question	Your results						

Your results legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

Survey question	Disagree	Neither	Agree	Don't know	2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
I feel culturally safe at work	4%	7%	89%		Not asked	86 %	89 %	93 %	97 %	100 %
I feel safe to challenge inappropriate behaviour at work	5%	5%	89%		Not asked	86 %	89 %	65 %	84 %	90 %
People in my workgroup are able to bring up problems and tough issues	4%	9%	88%		91 %	89 %	88 %	79 %	86 %	90 %

People matter survey wellbeing check 2022

Have your say

Overview

Result summary

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

- Taking action questions

Detailed results

Senior leadership

- Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Business units

Victorian Public Sector Commission

VICTORIA State Government

Job and manager factors

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

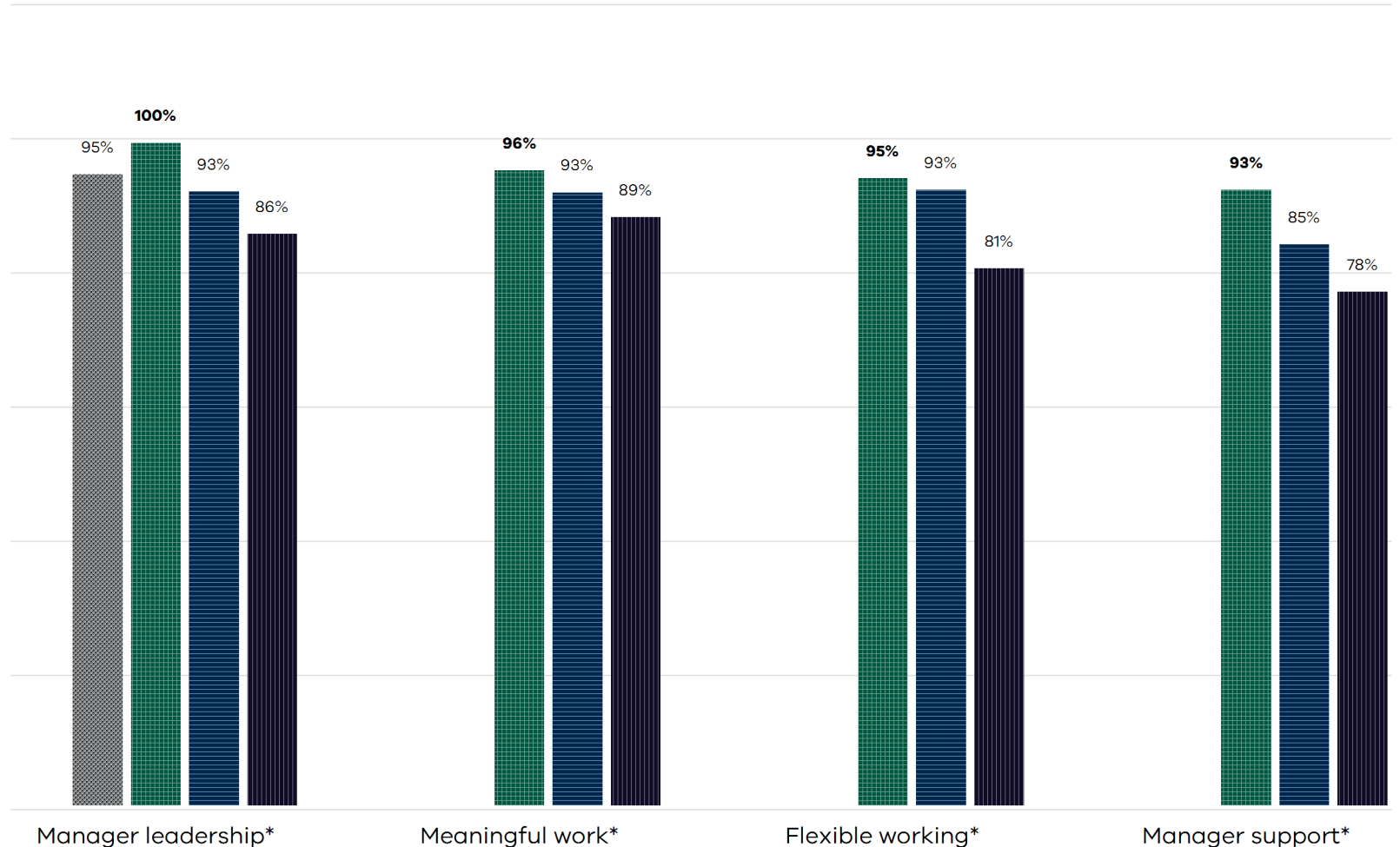Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 100% of your staff who did the survey responded positively to questions about Manager leadership.

Compared to:

- 93% of staff at your comparator and 86% of staff across the public sector.

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Manager leadership*: 95%, 100%, 93%, 86%
Meaningful work*: 96%, 93%, 89%
Flexible working*: 95%, 93%, 81%
Manager support*: 93%, 85%, 78%

Job and manager factors

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 93% of your staff who did the survey responded positively to questions about Job enrichment.

Compared to:

- 90% of staff at your comparator and 84% of staff across the public sector.
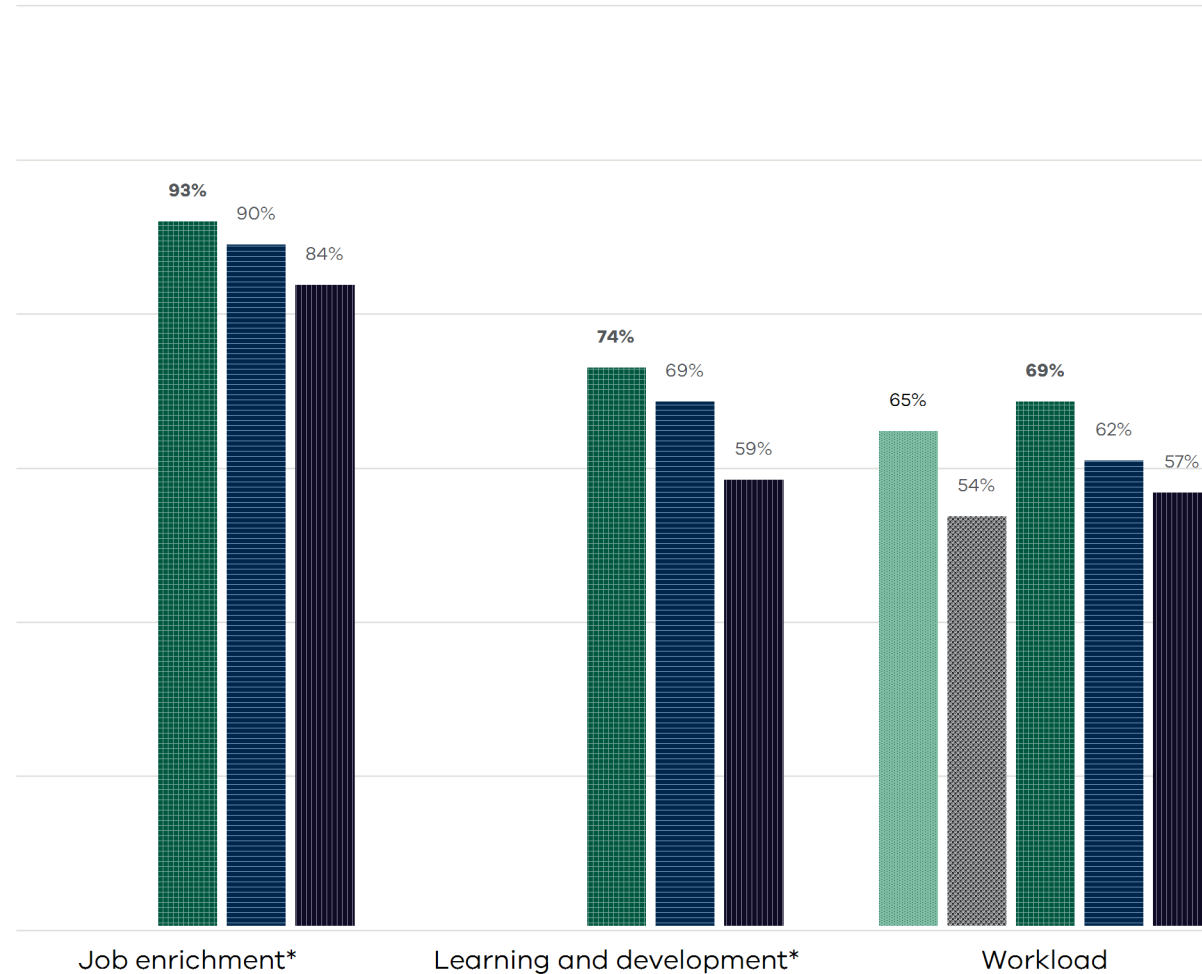
Job enrichment*: 93%, 90%, 84%
Learning and development*: 74%, 69%, 59%
Workload: 65%, 54%, 69%, 62%, 57%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020, You 2021, You 2022, Comparator 2022, Public sector 2022

Job and manager factors

Manager leadership

What this is

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

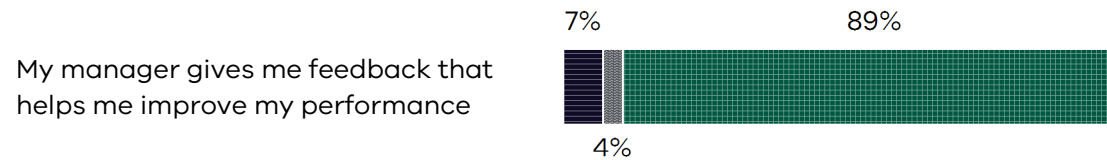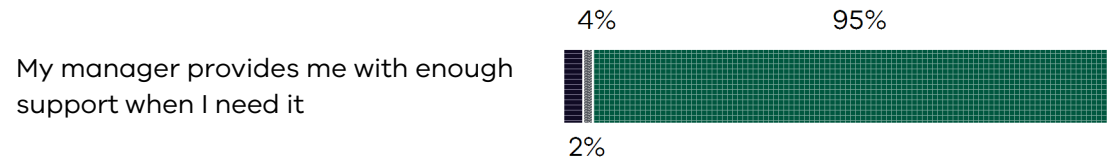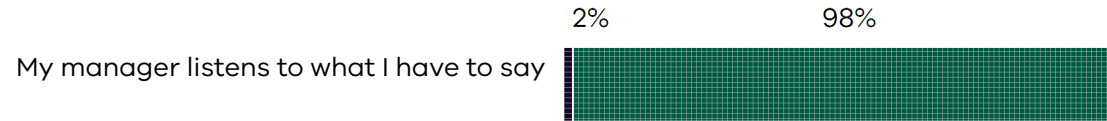Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.

Survey question	Your results			You			Comparator		
			2020	2021	2022	Lowest	Average	Highest
My manager demonstrates honesty and integrity	100%		Not asked	96 %	100 %	88 %	94 %	100 %
My manager models my organisation's values	100%		Not asked	95 %	100 %	77 %	90 %	96 %
My manager treats employees with dignity and respect	100%		Not asked	95 %	100 %	81 %	94 %	100 %

Legend: Disagree, Neither agree nor disagree, Don't know, Agree

Victorian Public Sector Commission

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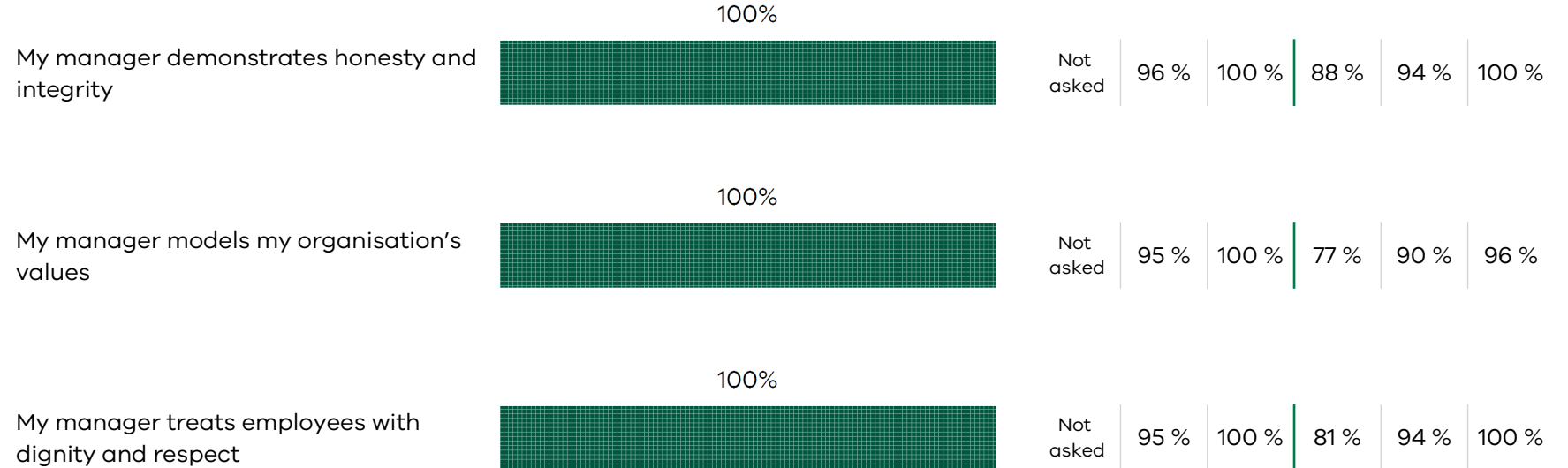
Job and manager factors

Manager support 1 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
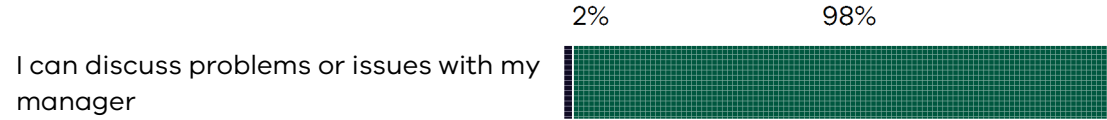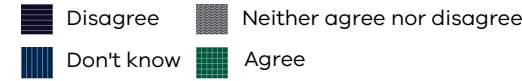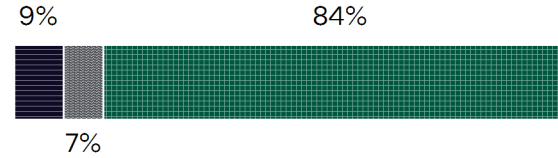
Example

98% of your staff who did the survey agreed or strongly agreed with 'I can discuss problems or issues with my manager'.

Survey question	Your results						

Your results legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

Survey question	Your results		You			Comparator		
			2020	2021	2022	Lowest	Average	Highest
I can discuss problems or issues with my manager	2% / 98%		Not asked	Not asked	98 %	83 %	89 %	97 %
My manager listens to what I have to say	2% / 98%		93 %	93 %	98 %	81 %	90 %	100 %
My manager provides me with enough support when I need it	4% / 95% / 2%		89 %	91 %	95 %	81 %	88 %	96 %
My manager gives me feedback that helps me improve my performance	7% / 89% / 4%		Not asked	Not asked	89 %	69 %	79 %	85 %

Job and manager factors

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

84% of your staff who did the survey agreed or strongly agreed with 'I receive meaningful recognition when I do good work'.
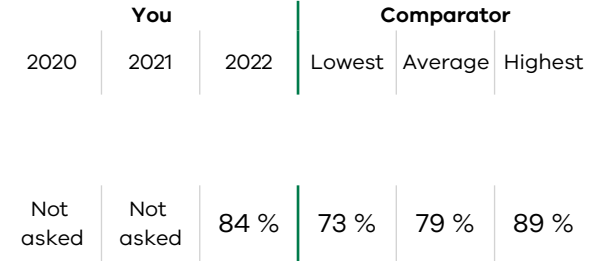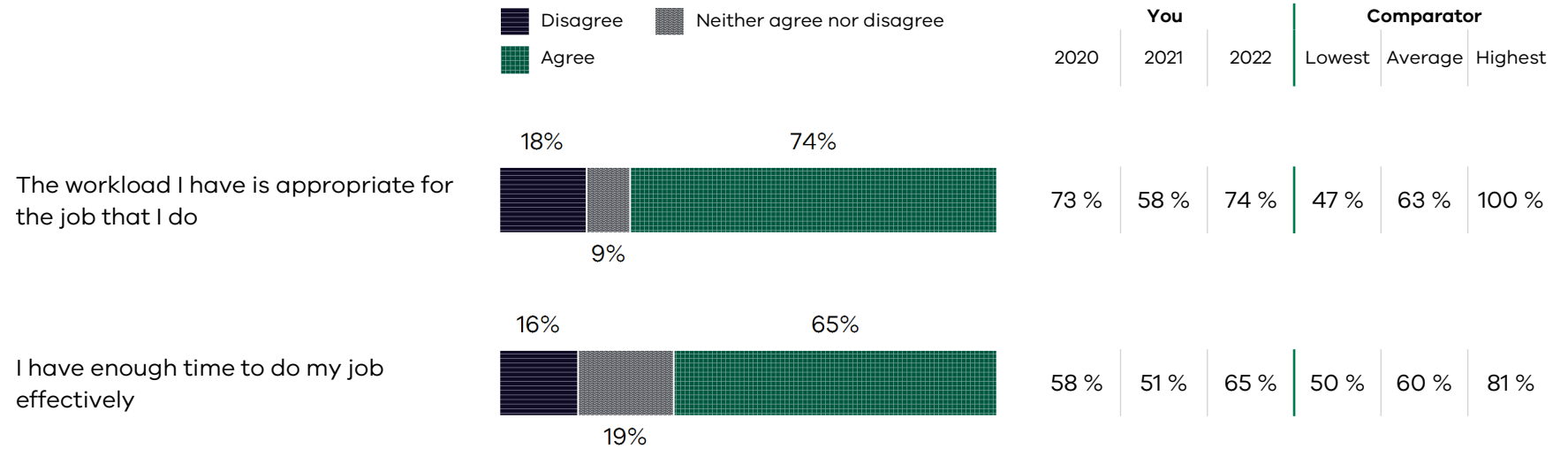
Survey question	Your results	Benchmark agree results

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I receive meaningful recognition when I do good work	Not asked	Not asked	84 %	73 %	79 %	89 %

Your results: 9% Disagree, 7% Neither agree nor disagree, 84% Agree

Job and manager factors

Workload

What this is

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
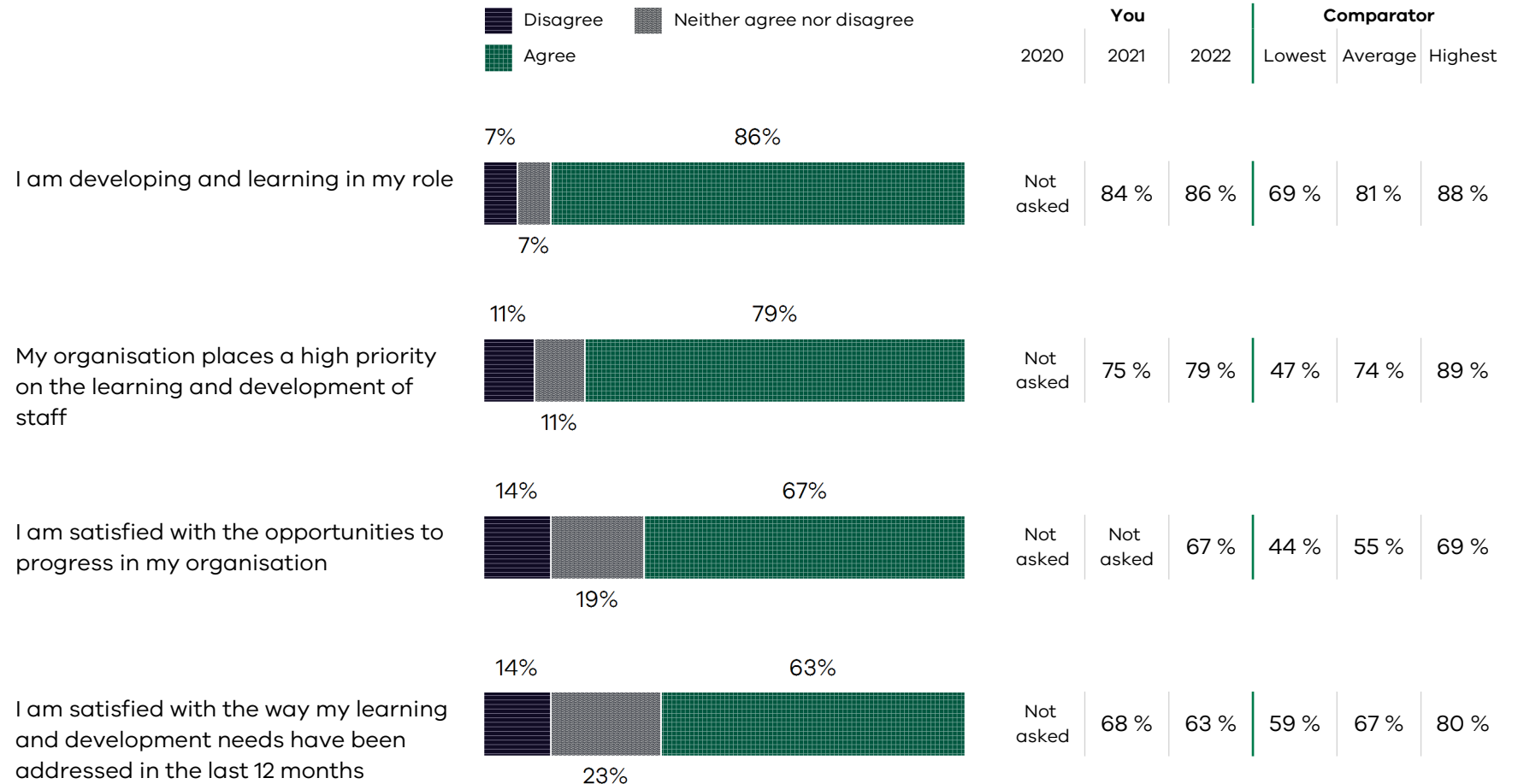
Example

74% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.

Survey question	Your results			Benchmark agree results		

Legend: ■ Disagree ▨ Neither agree nor disagree ▨ Agree

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
The workload I have is appropriate for the job that I do	18% / 9% / 74%	73 %	58 %	74 %	47 %	63 %	100 %
I have enough time to do my job effectively	16% / 19% / 65%	58 %	51 %	65 %	50 %	60 %	81 %

Job and manager factors

Learning and development

What this is

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
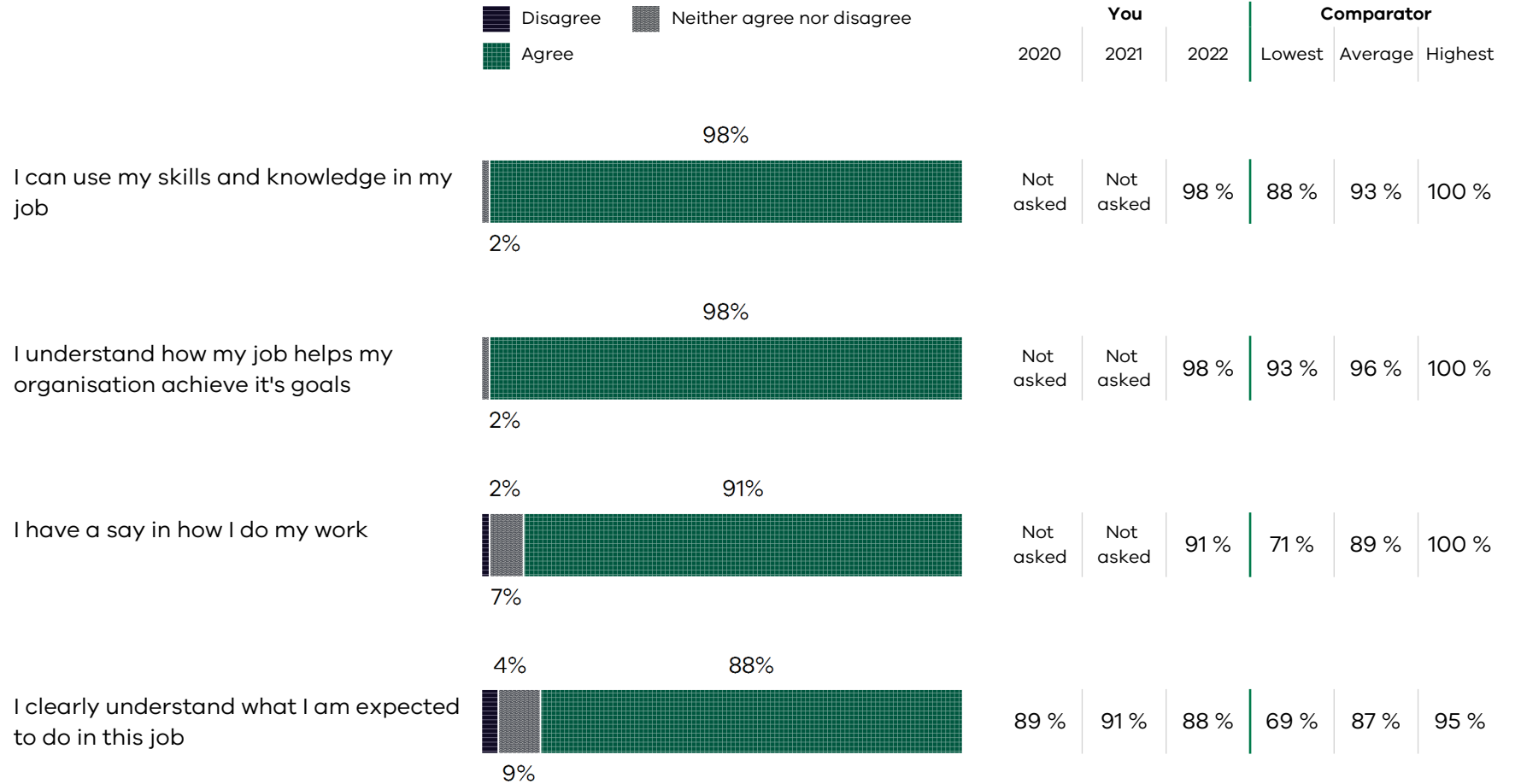
Example

86% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.

Legend: Disagree | Neither agree nor disagree | Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
I am developing and learning in my role	7% / 7% / 86%	Not asked	84 %	86 %	69 %	81 %	88 %
My organisation places a high priority on the learning and development of staff	11% / 11% / 79%	Not asked	75 %	79 %	47 %	74 %	89 %
I am satisfied with the opportunities to progress in my organisation	14% / 19% / 67%	Not asked	Not asked	67 %	44 %	55 %	69 %
I am satisfied with the way my learning and development needs have been addressed in the last 12 months	14% / 23% / 63%	Not asked	68 %	63 %	59 %	67 %	80 %

Job and manager factors

Job enrichment 1 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
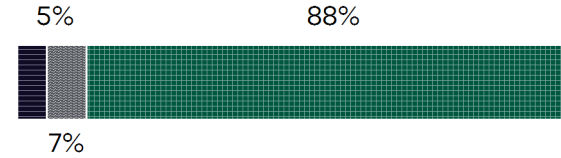
Example

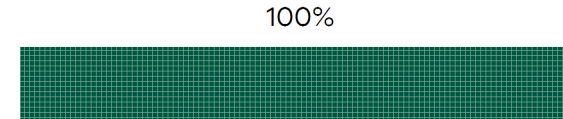98% of your staff who did the survey agreed or strongly agreed with 'I can use my skills and knowledge in my job'.

Survey question	Your results		You			Comparator		
		2020	2021	2022		Lowest	Average	Highest
I can use my skills and knowledge in my job	98% / 2%	Not asked	Not asked	98 %		88 %	93 %	100 %
I understand how my job helps my organisation achieve it's goals	98% / 2%	Not asked	Not asked	98 %		93 %	96 %	100 %
I have a say in how I do my work	2% / 91% / 7%	Not asked	Not asked	91 %		71 %	89 %	100 %
I clearly understand what I am expected to do in this job	4% / 88% / 9%	89 %	91 %	88 %		69 %	87 %	95 %

Legend: Disagree / Neither agree nor disagree / Agree

Victorian Public Sector Commission

VICTORIA State Government

Job and manager factors

Job enrichment 2 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'I have the authority to do my job effectively'.

Survey question

I have the authority to do my job effectively

Your results

Disagree ▮ Neither agree nor disagree ▨

Agree ▨

5%   88%

7%

Benchmark agree results

	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
	Not asked	89 %	88 %	68 %	85 %	97 %

Victorian Public Sector Commission

VICTORIA State Government
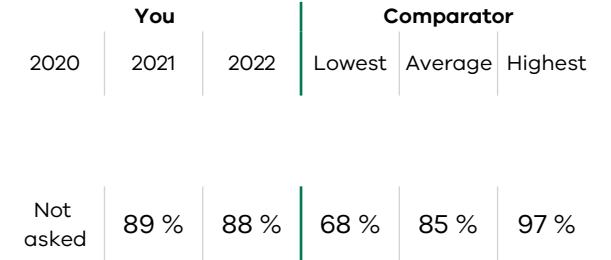
Job and manager factors

Meaningful work

What this is

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
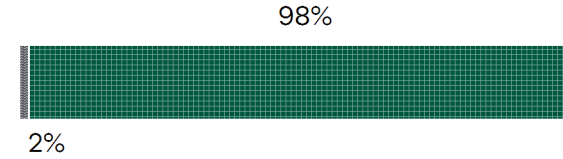
Example

100% of your staff who did the survey agreed or strongly agreed with 'I can make a worthwhile contribution at work'.

Survey question	Your results						

Legend: ■ Disagree ▨ Neither agree nor disagree ▨ Agree
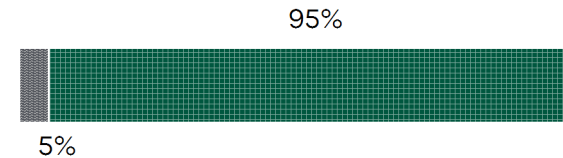
		You			Comparator		
Survey question	Your results	2020	2021	2022	Lowest	Average	Highest
I can make a worthwhile contribution at work	100%	Not asked	Not asked	100 %	88 %	94 %	100 %
I achieve something important through my work	95% (5%)	95 %	98 %	95 %	91 %	94 %	100 %
I get a sense of accomplishment from my work	93% (7%)	Not asked	89 %	93 %	84 %	89 %	96 %

Job and manager factors

Flexible working

What this is

This is how well you organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

98% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

Legend: Disagree | Neither agree nor disagree | Don't know | Agree
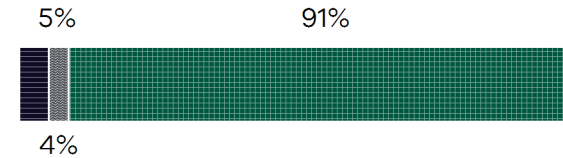
Survey question	Your results	2020	2021	2022	Lowest	Average	Highest
		You			**Comparator**		
My manager supports working flexibly	98% Agree, 2%	Not asked	Not asked	98 %	85 %	96 %	100 %
I am confident that if I requested a flexible work arrangement, it would be given due consideration	5%, 91% Agree, 4%	95 %	98 %	91 %	74 %	90 %	100 %

People matter survey wellbeing check 2022

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Public sector values

Scorecard 1 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 97% of your staff who did the survey responded positively to questions about Human rights , which is up 2% in 2021.

Compared to:

- 93% of staff at your comparator and 83% of staff across the public sector.

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020, You 2021, You 2022, Comparator 2022, Public sector 2022

Chart data:

	Human rights*	Respect*	Leadership*	Responsiveness*
You 2021	96%	95%	91%	
You 2022	97%	97%	95%	95%
Comparator 2022	93%	92%	88%	92%
Public sector 2022	83%	82%	76%	83%

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 93% of your staff who did the survey responded positively to questions about Integrity , which is up 1% in 2021.

Compared to:

- 89% of staff at your comparator and 76% of staff across the public sector.
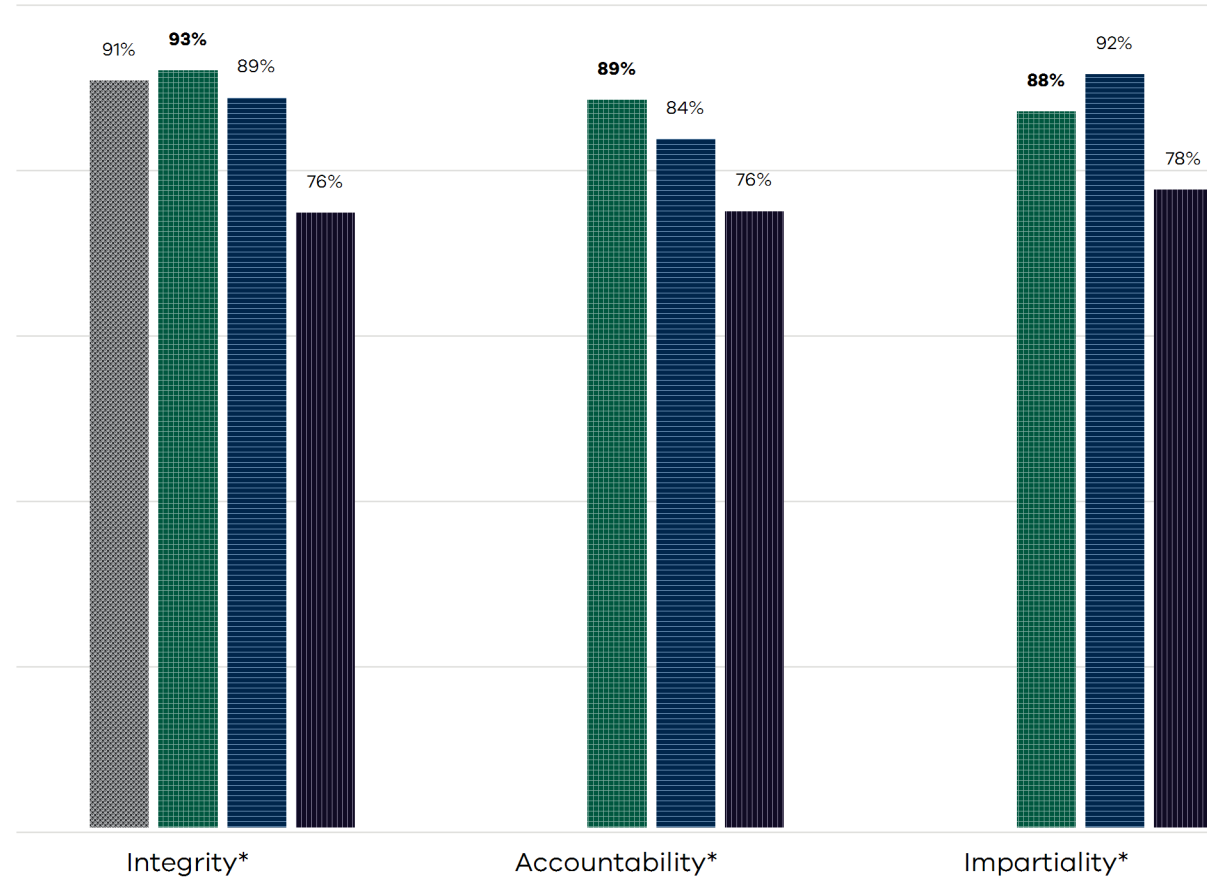
Integrity*: 91%, 93%, 89%, 76%
Accountability*: 89%, 84%, 76%
Impartiality*: 88%, 92%, 78%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020, You 2021, You 2022, Comparator 2022, Public sector 2022

Public sector values

Responsiveness

What this is

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

95% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Legend	
■ Disagree	▦ Neither agree nor disagree
▥ Don't know	▦ Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My workgroup provides high quality advice and services	95% agree / 5% neither	Not asked	Not asked	95 %	82 %	92 %	100 %

Public sector values

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.
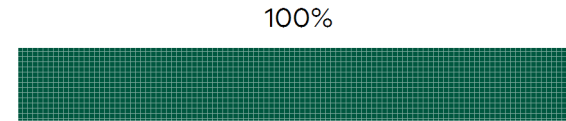
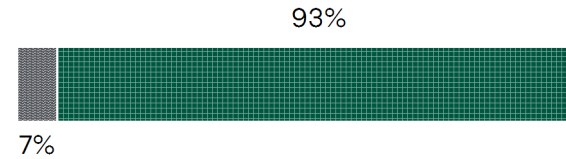## Survey question / Your results / Benchmark agree results

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

Survey question	Your results	2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My manager demonstrates honesty and integrity	100%	Not asked	96 %	100 %	88 %	94 %	100 %
My organisation is committed to earning a high level of public trust	100%	Not asked	98 %	100 %	89 %	95 %	100 %
People in my workgroup are honest, open and transparent in their dealings	93% (7%)	Not asked	89 %	93 %	85 %	91 %	100 %
I feel safe to challenge inappropriate behaviour at work	5% / 89% / 5%	Not asked	86 %	89 %	65 %	84 %	90 %

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of staff who did the survey agreed or strongly agreed with 'My organisation does not tolerate improper conduct'.
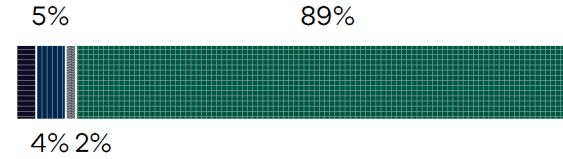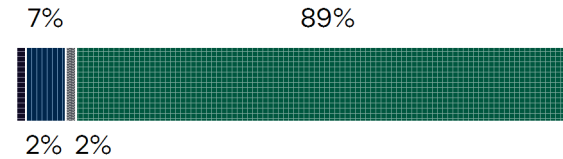
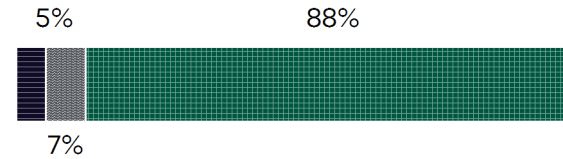| Survey question	Your results		Benchmark agree results				

Legend:
- Disagree
- Neither agree nor disagree
- Don't know
- Agree

	You			Comparator		
Survey question	2020	2021	2022	Lowest	Average	Highest
My organisation does not tolerate improper conduct (5% / 89% / 4% 2%)	Not asked	89 %	89 %	73 %	85 %	100 %
People in my workgroup appropriately manage conflicts of interest (7% / 89% / 2% 2%)	Not asked	91 %	89 %	85 %	87 %	89 %
Senior leaders demonstrate honesty and integrity (5% / 88% / 7%)	Not asked	89 %	88 %	79 %	90 %	100 %

Public sector values

Impartiality

What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of staff who did the survey agreed or strongly agreed with 'My workgroup acts fairly and without bias'.
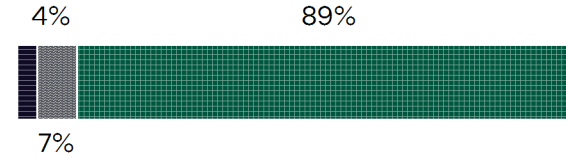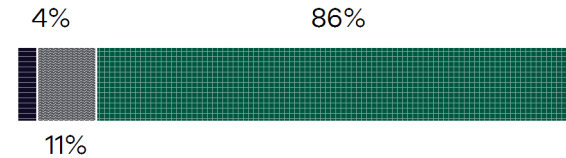
Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Survey question	Your results		You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My workgroup acts fairly and without bias	4% Disagree, 7% Neither, 89% Agree		Not asked	Not asked	89 %	81 %	91 %	100 %
People in my workgroup are politically impartial in their work	4% Disagree, 11% Neither, 86% Agree		Not asked	88 %	86 %	81 %	93 %	100 %

Public sector values

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

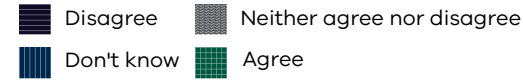Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

98% of staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve it's goals'.
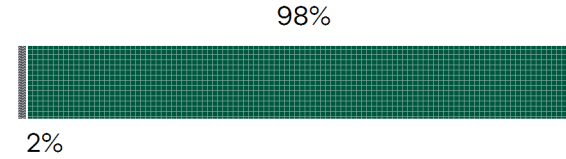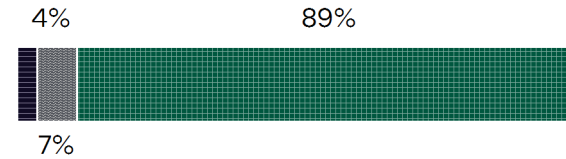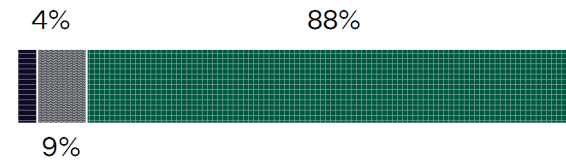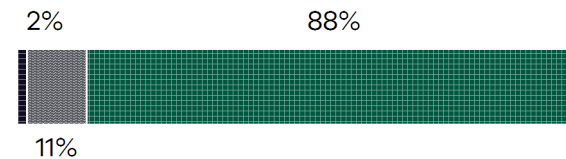
Survey question	Your results		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
I understand how my job helps my organisation achieve it's goals	98% agree, 2%	Not asked	Not asked	98 %	93 %	96 %	100 %
My workgroup has clear lines of responsibility	4% / 89% agree, 7%	Not asked	91 %	89 %	69 %	82 %	100 %
I clearly understand what I am expected to do in this job	4% / 88% agree, 9%	89 %	91 %	88 %	69 %	87 %	95 %
Senior leaders provide clear strategy and direction	2% / 88% agree, 11%	91 %	86 %	88 %	65 %	77 %	96 %

Legend:
- Disagree
- Neither agree nor disagree
- Don't know
- Agree

Public sector values

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

82% of staff who did the survey agreed or strongly agreed with 'My workgroup uses its resources well'.

Survey question

Your results

Benchmark agree results

	Disagree		Neither agree nor disagree
	Don't know		Agree

	You			**Comparator**		
2020	2021	2022	Lowest	Average	Highest

My workgroup uses its resources well

4%   82%

4% 11%

	You			**Comparator**		
Not asked	Not asked	82 %	65 %	80 %	95 %

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

Respect 1 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
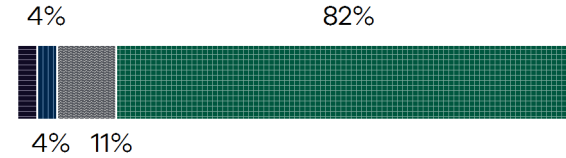
Example

100% of staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My manager treats employees with dignity and respect	100%	Not asked	95 %	100 %	81 %	94 %	100 %
My manager listens to what I have to say	2% / 98%	93 %	93 %	98 %	81 %	90 %	100 %
My organisation encourages respectful workplace behaviours	2% / 96% / 2%	Not asked	98 %	96 %	88 %	96 %	100 %
People in my workgroup treat each other with respect	2% / 96% / 2%	95 %	95 %	96 %	85 %	93 %	100 %

Public sector values

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
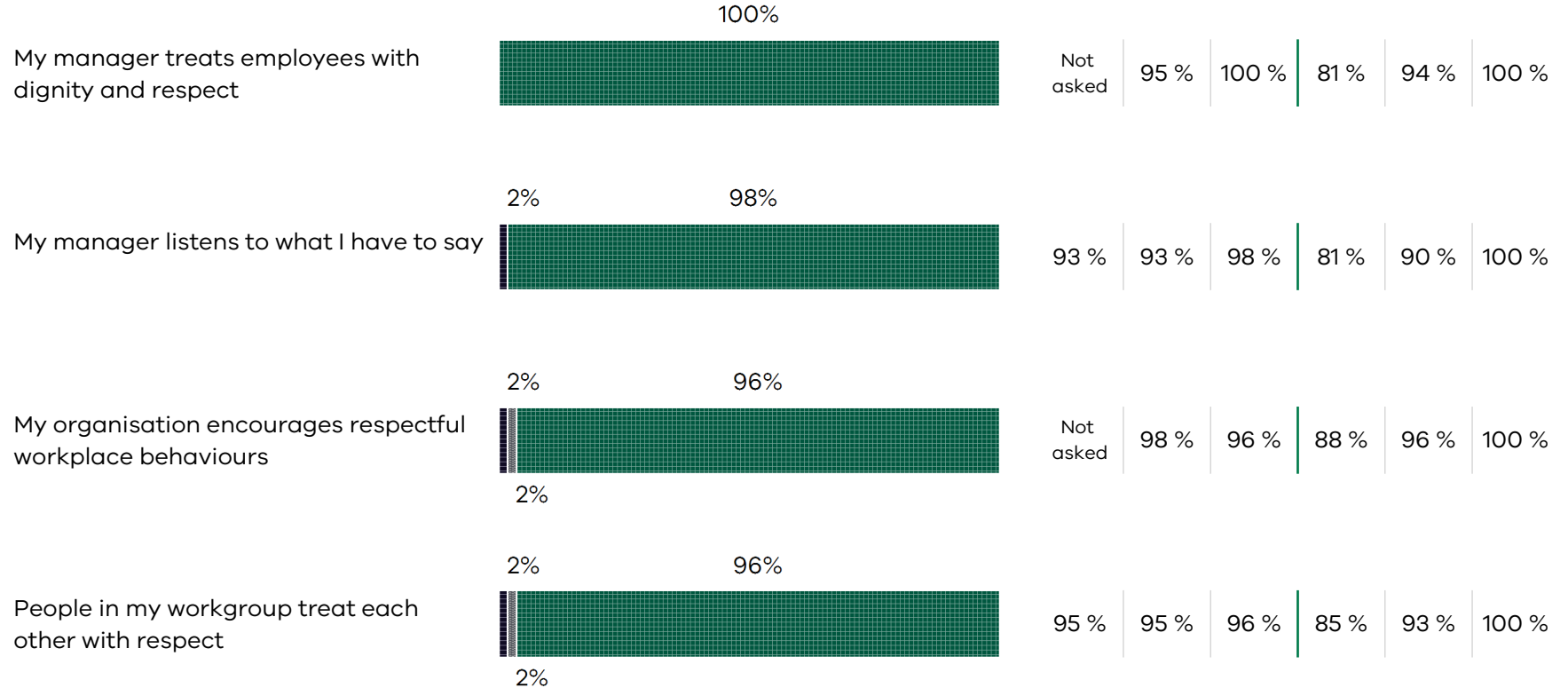
Example

93% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

Survey question

Your results

Benchmark agree results

| | Disagree | | Neither agree nor disagree |
| Don't know | | Agree |

Survey question				You			Comparator		
			2020	2021	2022		Lowest	Average	Highest
My organisation takes steps to eliminate bullying, harassment and discrimination	4%	93%	Not asked	96 %	93 %		77 %	89 %	100 %
	4%								

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

Leadership

What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
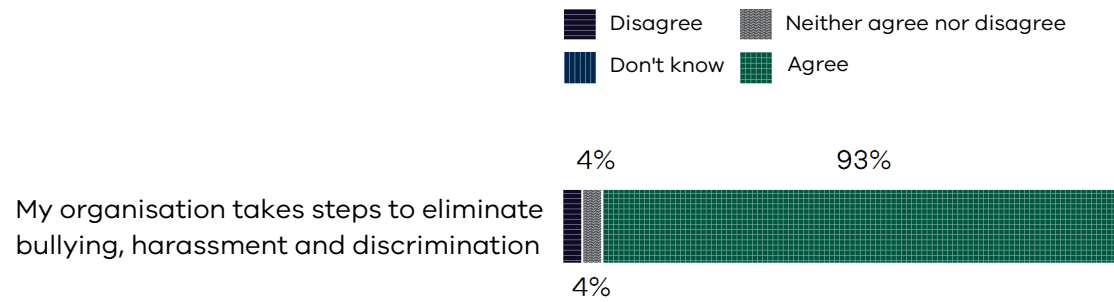
Example

100% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.
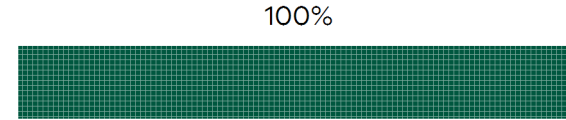
Survey question	Your results			

Legend: Disagree · Neither agree nor disagree · Don't know · Agree
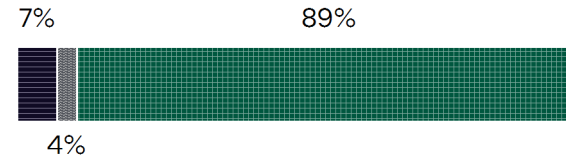
Survey question	Your results	Benchmark agree results					
		You			**Comparator**		
		2020	2021	2022	Lowest	Average	Highest
My manager models my organisation's values	100%	Not asked	95 %	100 %	77 %	90 %	96 %
Senior leaders model my organisation's values	7% / 4% / 89%	Not asked	88 %	89 %	74 %	86 %	100 %

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

Human rights

What this is

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

98% of staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.

Survey question / Your results / Benchmark agree results

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree
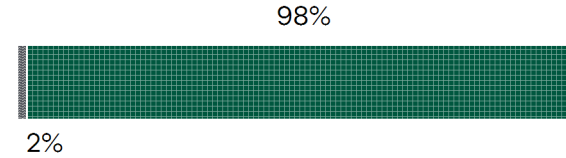
Survey question	Your results	2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My organisation encourages employees to act in ways that are consistent with human rights	98% Agree, 2% Disagree	Not asked	96 %	98 %	92 %	97 %	100 %
I understand how the Charter of Human Rights and Responsibilities applies to my work	96% Agree, 4%	Not asked	95 %	96 %	76 %	90 %	100 %

Victorian Public Sector Commission

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People matter survey wellbeing check 2022

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- Biggest positive difference from comparator
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Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Business units

Demographics

Age, gender, variations in sex characteristics and sexual orientation

What this is

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Age	(n)	%
15-34 years	10	18%
35-54 years	40	70%
55+ years	1	2%
Prefer not to say	6	11%

How would you describe your gender?	(n)	%
Woman	32	56%
Man	18	32%
Prefer not to say	6	11%
Non-binary and I use a different term	1	2%

Are you trans, non-binary or gender diverse?	(n)	%
Yes	1	2%
No	52	91%
Prefer not to say	4	7%

To your knowledge, do you have innate variation(s) of sex characteristics (often called intersex)?*	(n)	%
No	53	93%
Prefer not to say	4	7%

How do you describe your sexual orientation?	(n)	%
Straight (heterosexual)	41	72%
Prefer not to say	8	14%
I use a different term	3	5%
Pansexual	2	4%
Bisexual	1	2%
Gay or lesbian	1	2%
Don't know	1	2%

Demographics

Aboriginal and/or Torres Strait Islander employees

What this is

This is staff who identify as Aboriginal and/or Torres Strait Islander.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.
The (n) column shows the number of respondents in each category.
An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

To protect you, we:
- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Aboriginal and/or Torres Strait Islander	(n)	%
Yes	**1**	2%
Non Aboriginal and/or Torres Strait Islander	**53**	93%
Prefer not to say	**3**	5%

Demographics

Disability

What this is

This is staff who identify as a person with disability and how they share that information.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.
This is staff who identify as a person with disability and how they share that information

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:
- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Do you identify as a person with a disability?	(n)	%
Yes	**7**	12%
No	**45**	79%
Prefer not to say	**5**	9%

Victorian Public Sector Commission

VICTORIA State Government

Demographics

Cultural diversity 1 of 2

What this is

These are the personal characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

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Country of birth	(n)	%
Born in Australia	**53**	93%
Not born in Australia	**1**	2%
Prefer not to say	**3**	5%

Language other than English spoken with family or community	(n)	%
Yes	**1**	2%
No	**53**	93%
Prefer not to say	**3**	5%

Demographics

Cultural diversity 2 of 2

What this is

This is the cultural identity and religion of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

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Cultural identity	(n)	%
Australian	47	82%
English, Irish, Scottish and/or Welsh	6	11%
Prefer not to say	5	9%
European (including Western, Eastern and South-Eastern Europe, and Scandinavia)	2	4%
Other	1	2%
Aboriginal and/or Torres Strait Islander	1	2%

Religion	(n)	%
No religion	38	67%
Christianity	10	18%
Prefer not to say	6	11%
Other	2	4%
Hinduism	1	2%

Victorian Public Sector Commission

VICTORIA State Government

Demographics

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

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Working arrangement	(n)	%
Full-Time	33	58%
Part-Time	24	42%

Gross base salary (ongoing/fixed term only)	(n)	%
Below $65k	4	7%
$65k to $95k	21	37%
$95k to $125k	23	40%
$125k or more	6	11%
Prefer not to say	3	5%

Organisational tenure	(n)	%
<1 year	10	18%
1 to less than 2 years	4	7%
2 to less than 5 years	15	26%
5 to less than 10 years	9	16%
10 to less than 20 years	18	32%
More than 20 years	1	2%

Management responsibility	(n)	%
Non-manager	40	70%
Other manager	9	16%
Manager of other manager(s)	8	14%

Employment type	(n)	%
Ongoing and executive	32	56%
Fixed term	25	44%

Demographics

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Primary workplace location over the last 3 months	(n)	%
Large regional city	**49**	86%
Rural	**6**	11%
Melbourne CBD	**1**	2%
Melbourne: Suburbs	**1**	2%

What have been your main places of work over the last 3-months?	(n)	%
Your employer's office	**49**	86%
A frontline or service delivery location	**2**	4%
Home or private location	**43**	75%
A shared office space (where two or more organisations share the same workspace e.g. Gov hubs, suburban hubs etc.)	**1**	2%
Other	**2**	4%

Flexible work	(n)	%
Working from an alternative location (e.g. home, hub/shared work space)	**32**	56%
Flexible start and finish times	**32**	56%
Part-time	**18**	32%
Using leave to work flexible hours	**8**	14%
Purchased leave	**6**	11%
Other	**4**	7%
No, I do not use any flexible work arrangements	**4**	7%
Working more hours over fewer days	**3**	5%
Job sharing	**1**	2%
Study leave	**1**	2%

Demographics

Adjustments

What this is

These are adjustments staff requested to perform in their role.

Why this is important

This shows organisations how flexible they are in adjusting for staff.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

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Have you requested any of the following adjustments at work?*	(n)	%
Flexible working arrangements	**39**	68%
No, I have not requested adjustments	**17**	30%
Physical modifications or improvements to the workplace	**11**	19%
Job redesign or role sharing	**1**	2%
Career development support strategies	**1**	2%

Why did you make this request?	(n)	%
Work-life balance	**32**	80%
Caring responsibilities	**14**	35%
Health	**14**	35%
Family responsibilities	**12**	30%
Other	**4**	10%

What was your experience with making the request?	(n)	%
The adjustments I needed were made and the process was satisfactory	**37**	93%
The adjustments I needed were made but the process was unsatisfactory	**2**	5%
The adjustments I needed were not made	**1**	3%

Demographics

Caring

What this is

These are staff-reported caring responsibilities.

Why this is important

This shows organisations what caring responsibilities their staff have.

How to read this

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Caring responsibility	(n)	%
Secondary school aged child(ren)	20	35%
Primary school aged child(ren)	19	33%
None of the above	10	18%
Preschool aged child(ren)	5	9%
Person(s) with a mental illness	5	9%
Frail or aged person(s)	5	9%
Prefer not to say	4	7%
Child(ren) - younger than preschool age	3	5%
Person(s) with a medical condition	3	5%
Other	1	2%

Demographics

Business units

What is this

This shows the business unit in which your staff work.

Why this is important

Understanding how many people you have in each business unit helps you understand if you have the right balance of staff.

How to read this

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Which of the following best describes the business unit in which you work	(n)	%
Operations	2	4%
Customer Service	2	4%
Assets	7	12%
Corporate	16	28%
Sustainability	30	53%

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