People matter survey wellbeing check 2022

Have your say

Omeo District Health
2022 people matter survey results report

Victorian Public Sector Commission

VICTORIA State Government

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Report overview

About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2020 and 2021.

This means you'll be able to compare about 76% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: People matter survey 2022 (DOCX, 55 pages) to see how we asked questions and defined concepts in the 2022 survey

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Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release results when fewer than 10 people in a work group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.

Report overview

Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership	Organisation climate	Workgroup climate	Job and manager	Outcomes
• Lead the organisation • Set the culture • Lead by example • Actions influence outcomes	• Organisational integrity • Safety climate • Patient safety climate • Collaboration	• Quality service delivery • Innovation • Workgroup support • Safe to speak up	• Manager leadership • Manager support • Workload • Learning and development • Job enrichment • Meaningful work • Flexible working	• Engagement • Satisfaction • Wellbeing – work-related stress • Wellbeing – job-related affect • Intention to stay • Acting on negative behaviours • Inclusion

The public sector values that underpin the framework and all public sector organisations

Responsiveness   Integrity   Impartiality   Accountability   Respect   Leadership   Human Rights

Report overview

Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Beaufort and Skipton Health Service

Boort District Health

Cohuna District Hospital

Corryong Health

East Wimmera Health Service

Heathcote Health

Hesse Rural Health Service

Inglewood and Districts Health Service

Kerang District Health

Kilmore and District Hospital

Mallee Track Health and Community Service

Mansfield District Hospital

Tallangatta Health Service

Timboon and District Healthcare Service

Report overview

Your response rate

What this is

This is how many staff in your organisation did the survey in 2022.

Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

We've also expressed this as a percentage of all the staff who work in your organisation.

2021

39%
(32)

Comparator	52%
Public Sector	39%

2022

38%
(27)

Comparator	49%
Public Sector	52%

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People outcomes

Scorecard: employee engagement index

What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2021		2022	
70		**55**	
Comparator	75	Comparator	71
Public Sector	70	Public Sector	69

People outcomes

Engagement question results 1 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 55.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
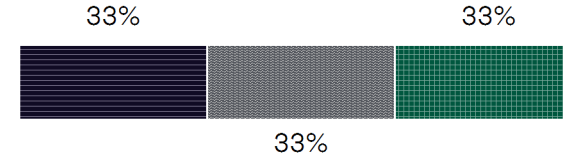
Example

59% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

Survey question	Your results		Benchmark agree results					

Your results legend: Disagree | Neither agree nor disagree | Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
I feel a strong personal attachment to my organisation	19% / 22% / 59%	78 %	69 %	59 %	45 %	68 %	90 %
I am proud to tell others I work for my organisation	19% / 37% / 44%	84 %	81 %	44 %	44 %	76 %	89 %
I would recommend my organisation as a good place to work	48% / 11% / 41%	82 %	75 %	41 %	38 %	68 %	88 %
My organisation motivates me to help achieve its objectives	26% / 33% / 41%	67 %	69 %	41 %	42 %	66 %	94 %

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People outcomes

Engagement question results 2 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 55.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

33% of your staff who did the survey agreed or strongly agreed with 'My organisation inspires me to do the best in my job'.

Survey question	Your results			Benchmark agree results		

Survey question

Your results

Benchmark agree results

■ Disagree　　▦ Neither agree nor disagree
▦ Agree

		You			**Comparator**		
Survey question		2020	2021	2022	Lowest	Average	Highest
My organisation inspires me to do the best in my job	33% / 33% / 33%	69 %	69 %	33 %	41 %	69 %	94 %
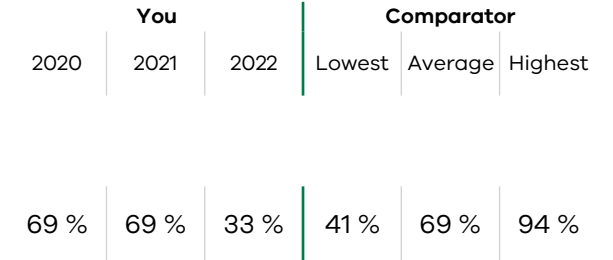
People outcomes

Scorecard: satisfaction, stress, intention to stay, inclusion

What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 63% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

- 77% of staff at your comparator and 78% of staff across the public sector.
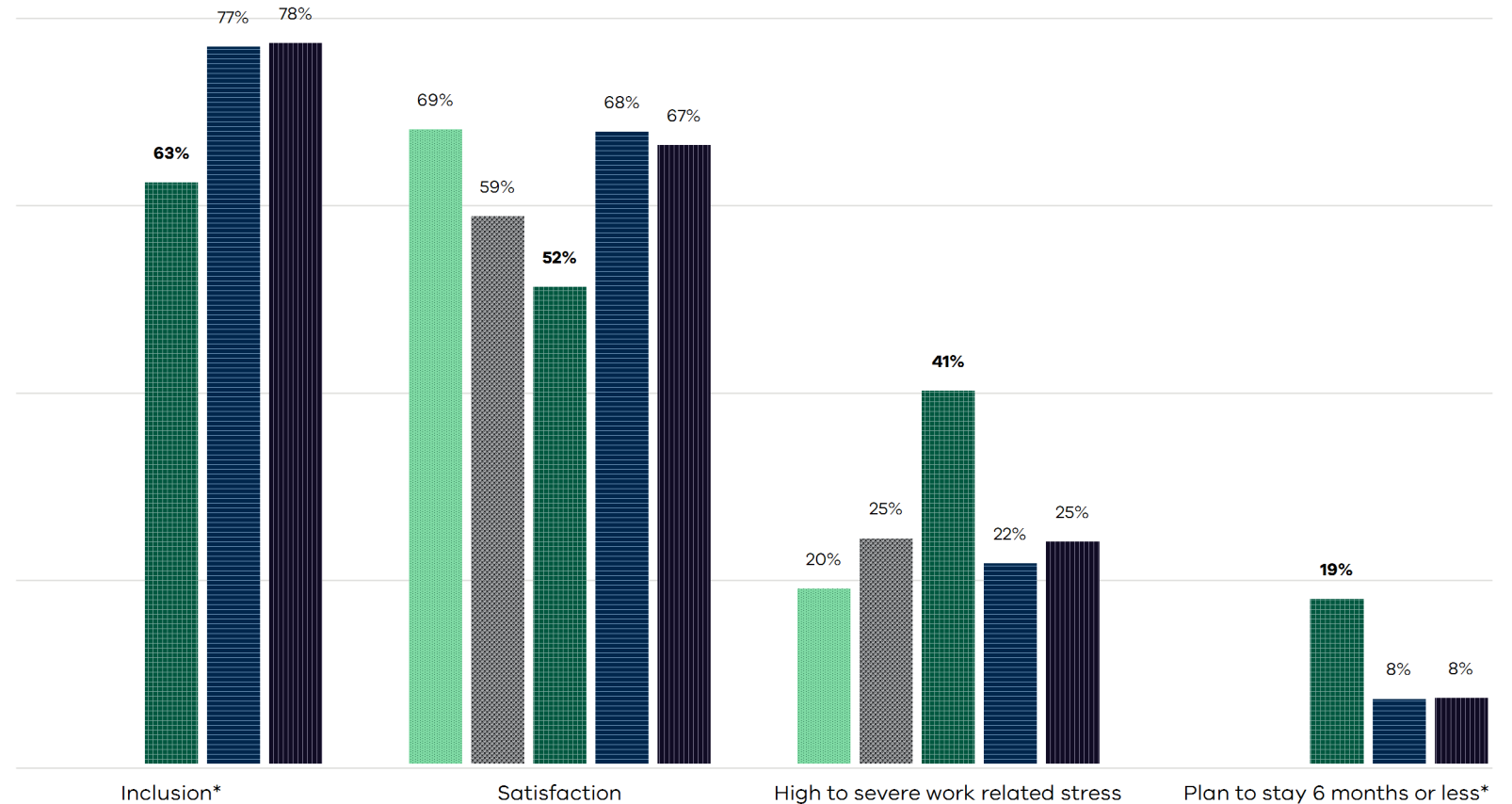
	Inclusion*	Satisfaction	High to severe work related stress	Plan to stay 6 months or less*
You 2020		69%	20%	
You 2021		59%	25%	
You 2022	63%	52%	41%	19%
Comparator 2022	77%	68%	22%	8%
Public sector 2022	78%	67%	25%	8%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020, You 2021, You 2022, Comparator 2022, Public sector 2022

People outcomes

Satisfaction question results

What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

Under 'Your results', see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

56% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.

Survey question	Your results	Benchmark satisfied results
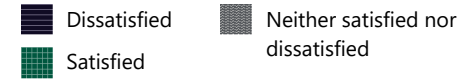
Legend:
- Dissatisfied
- Satisfied
- Neither satisfied nor dissatisfied
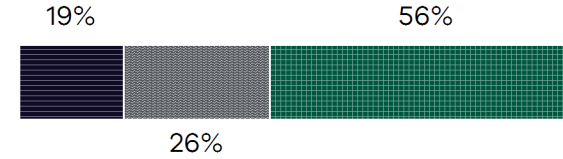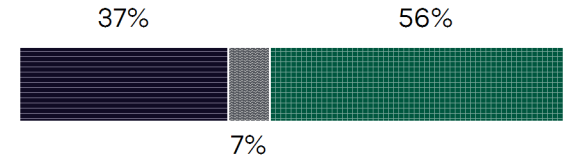
	You			Comparator		
Survey question	2020	2021	2022	Lowest	Average	Highest
Considering everything, how satisfied are you with your current job (19% / 26% / 56%)	76 %	75 %	56 %	53 %	74 %	96 %
How satisfied are you with the work/life balance in your current job (37% / 7% / 56%)	65 %	53 %	56 %	48 %	68 %	82 %
How satisfied are you with your career development within your current organisation (26% / 30% / 44%)	65 %	50 %	44 %	42 %	63 %	84 %

People outcomes

Work-related stress levels

What this is

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2022 compared to 2021 and your comparator.

Example

41% of your staff who did the survey said they had high to severe stress in 2022. This is compared to 22% of staff in your comparator group and 25% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2022)

Category	Percentage
Nil	4%
Low / mild	26%
Moderate	30%
High	22%
Very high	4%
Severe	15%
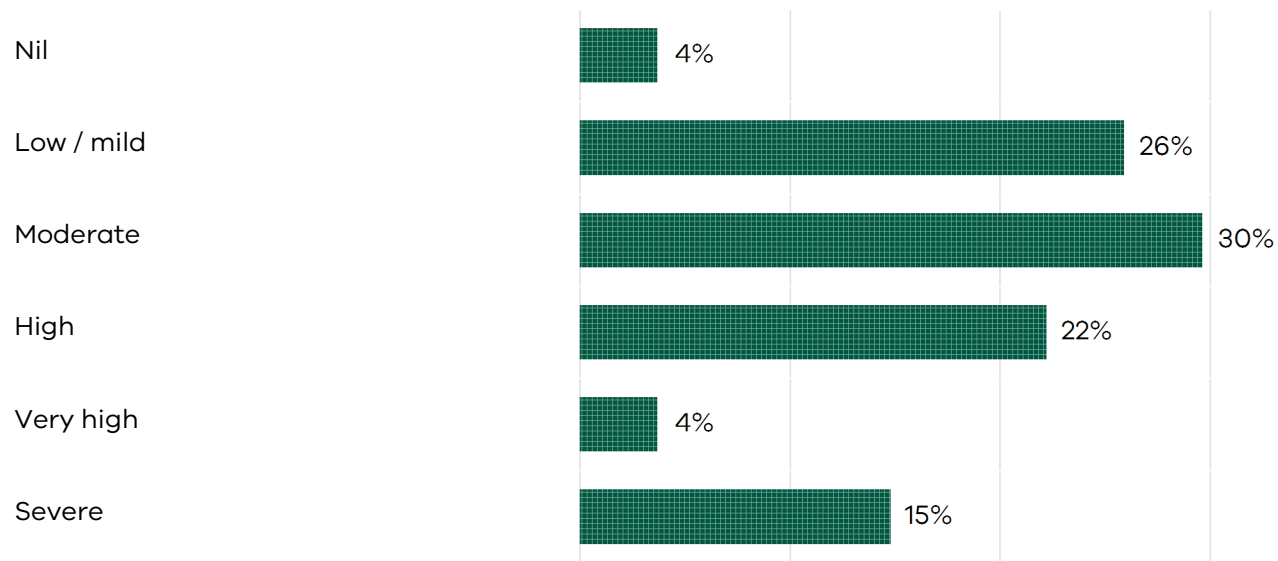
Reported levels of high to severe stress

2021	2022
25%	41%

2021		2022	
Comparator	16%	Comparator	22%
Public Sector	26%	Public Sector	25%

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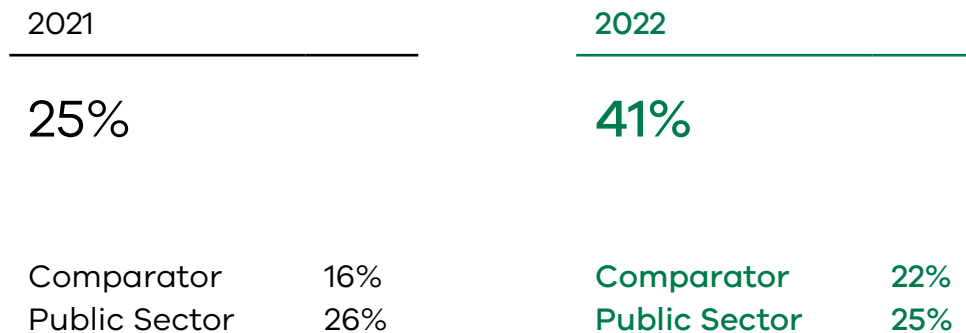
People outcomes

Work-related stress causes

What this is

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

96% of your staff who did the survey said they experienced mild to severe stress.

Of that 96%, 35% said the top reason was 'Workload'.

26	1
96%	4%

■ Experienced some work-related stress   ▦ Did not experience some work-related stress
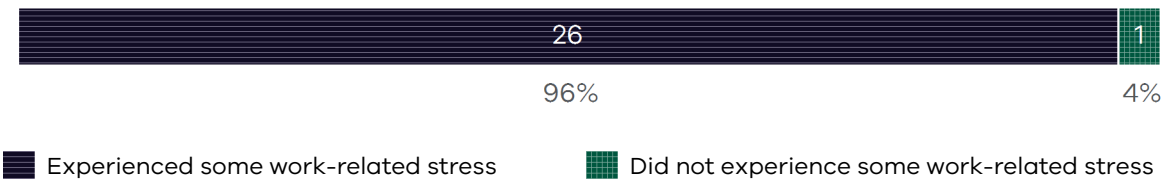
Of those that experienced work related stress it was from ...	You 2021	You 2022	Comparator 2022	Public sector 2022
Workload	39%	35%	51%	51%
Incivility, bullying, harassment or discrimination	14%	31%	9%	5%
Organisation or workplace change	4%	31%	7%	13%
Management of work (e.g. supervision, training, information, support)	25%	27%	10%	12%
Social environment (e.g. relationships with colleagues, manager and/or senior leaders)	7%	23%	16%	10%
Time pressure	25%	19%	42%	44%
Competing home and work responsibilities	21%	15%	15%	14%
Other changes due to COVID-19	25%	15%	20%	7%
Unclear job expectations	14%	15%	9%	14%
Work that doesn't match my skills or experience	14%	15%	5%	7%

People outcomes

Intention to stay

What this is

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

19% of your staff who did the survey said they intended to work for your organisation for 6 months or less.

Employees plan to work at your organisation for …	You 2022	Comparator 2022	Public sector 2022
6 months or less	19%	8%	8%
Over 6 months and up to 1 year	15%	8%	10%
Over 1 year and up to 3 years	15%	19%	25%
Over 3 years and up to 5 years	11%	16%	16%
Over 5 years	41%	49%	41%

People outcomes

Inclusion question results

What this is

This is how included staff feel in their workplace.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

67% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.

Survey question	Your results						

Your results legend: ■ Disagree | ▦ Neither agree nor disagree | ▦ Agree

Benchmark agree results

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
I can be myself at work	22% / 11% / 67%	Not asked	Not asked	67 %	56 %	81 %	94 %
I feel as if I belong at this organisation	26% / 15% / 59%	Not asked	Not asked	59 %	52 %	74 %	96 %
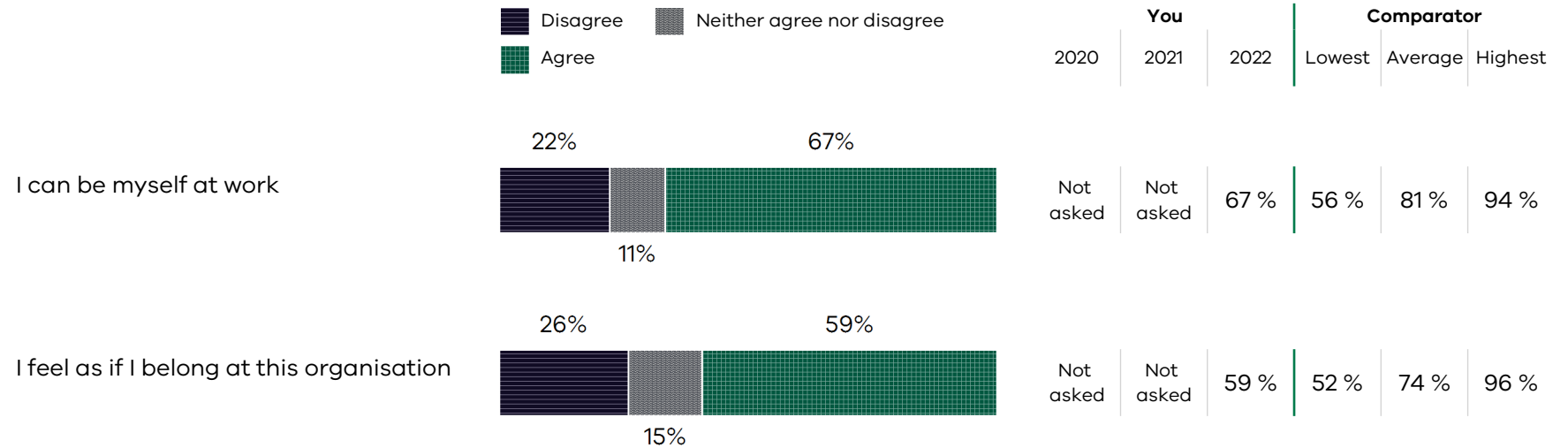
People outcomes

Inclusion - Barriers to success

What this is

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

In the survey, we ask staff to tell us if they have experienced any barriers to their success at work and what those barriers were. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

Example

19% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My mental health'.

Staff who experienced one or more barriers to success at work

14	13
52%	48%

■ Experienced barriers   ▦ Did not experience barriers
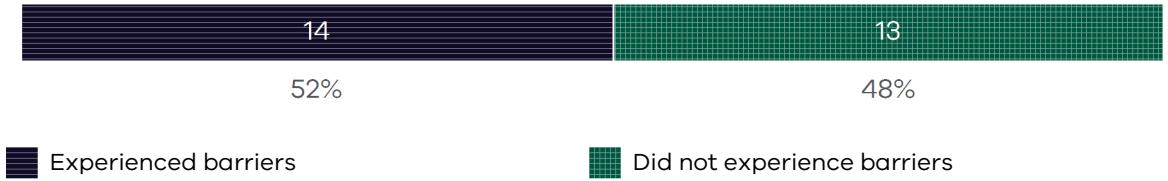
During the last 12 months, employees experienced barriers to their success due to ...	You 2022	Comparator 2022	Public sector 2022
My mental health	19%	5%	7%
My race	15%	0%	1%
My age	11%	6%	8%
My physical health	11%	5%	4%
Other	11%	3%	4%
My caring responsibilities	4%	6%	7%
My cultural background	4%	1%	3%
My industrial activity	4%	1%	1%
My religious belief	4%	1%	1%

People outcomes

Scorecard: emotional effects of work

What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

Example

In 2022:

- 33% of your staff who did the survey said work made them feel happy in 2022, which is down from 53% in 2021

Compared to:

- 65% of staff at your comparator and 54% of staff across the public sector.

Thinking about the last three months, how often has work made you feel …

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

	Worried	Enthusiastic	Miserable	Happy
You 2020	25%	49%	6%	47%
You 2021	25%	56%	6%	53%
You 2022	56%	41%	41%	33%
Comparator 2022	30%	55%	20%	65%
Public sector 2022	31%	49%	17%	54%
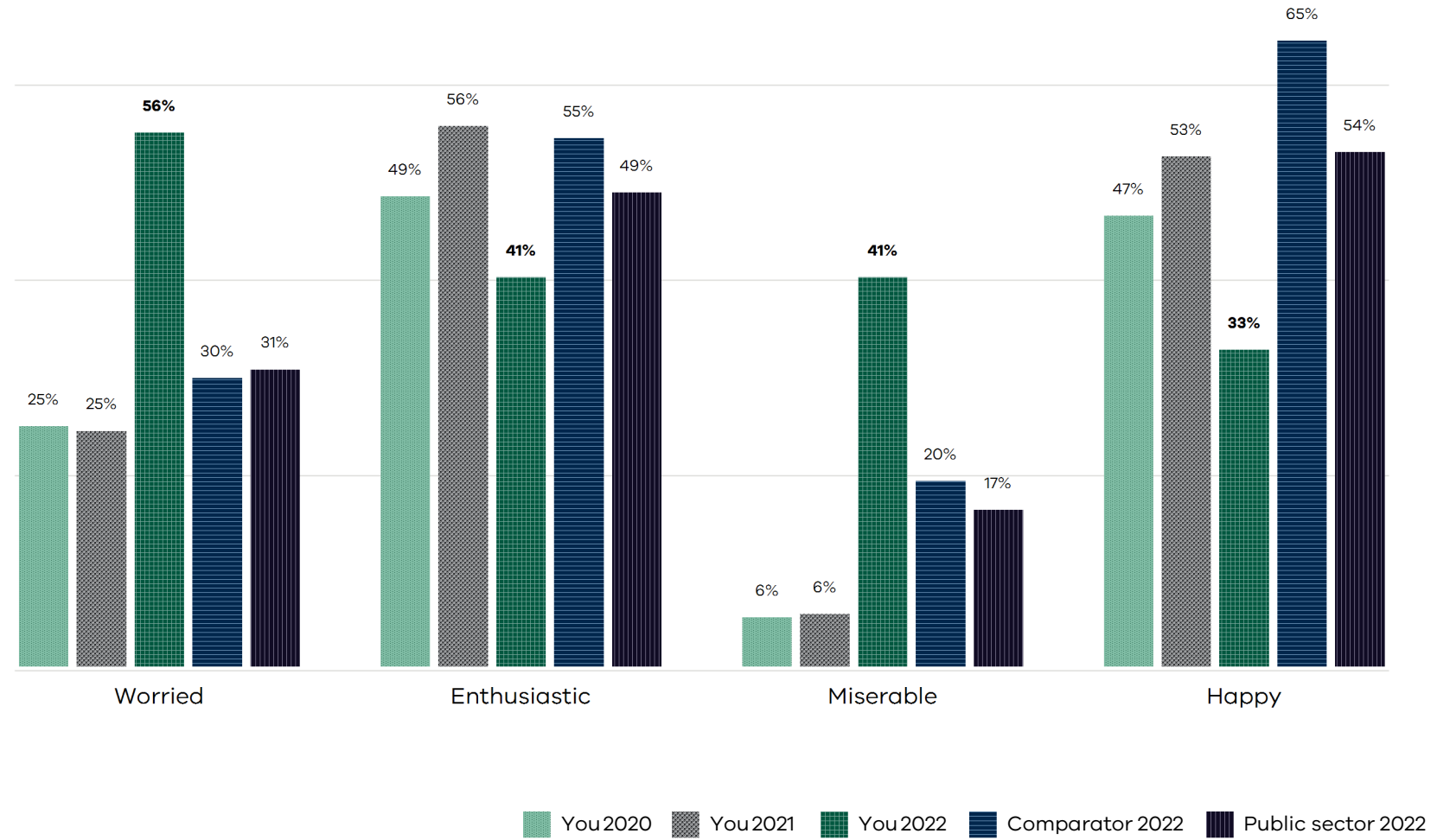
People outcomes

Scorecard: negative behaviours

What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

Example

In 2022:

- 33% of your staff who did the survey stated they experienced ' Bullying' in the last 12 months which is up from 22% in 2021.

Compared to:

- 19% of staff at your comparator and 11% of staff across the public sector.

Chart legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Bullying: 27%, 22%, 33%, 19%, 11%
Violence or aggression: 8%, 13%, 30%, 22%, 10%
Discrimination: 0%, 9%, 15%, 5%, 5%
Sexual harassment: 2%, 3%, 7%, 6%, 4%
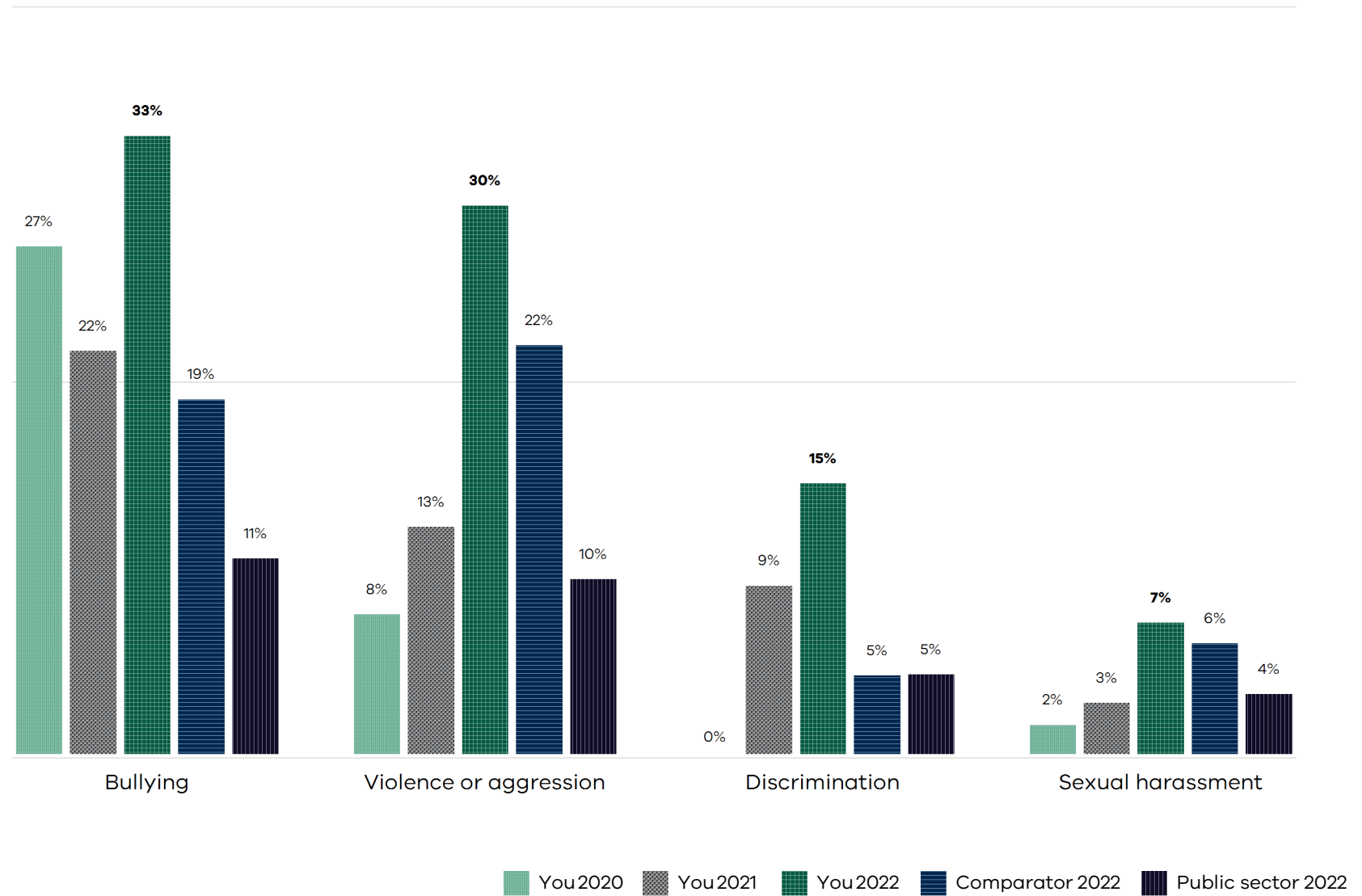
People outcomes

Bullying

What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and long-term negative impact on those involved, including those who witness bullying.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced bullying.

We do this to protect the respondents.

People outcomes

Sexual harassment

What this is

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced sexual harassment.

We do this to protect the respondents.

People outcomes

Discrimination

What this is

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced discrimination.

We do this to protect the respondents.

People outcomes

Violence and aggression

What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced violence or aggression.

We do this to protect the respondents.

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Key differences

Highest scoring questions

What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Meaningful work', the 'You 2022' column shows 93% of your staff agreed with 'I can make a worthwhile contribution at work'.

This question was not asked in 2021.

Question group	Highest scoring questions	You 2022	Change from 2021	Comparator 2022
Meaningful work	I can make a worthwhile contribution at work	93%	Not asked in 2021	94%
Job enrichment	I understand how my job helps my organisation achieve it's goals	89%	Not asked in 2021	91%
Meaningful work	I achieve something important through my work	89%	+8%	92%
Meaningful work	I get a sense of accomplishment from my work	89%	+5%	87%
Job enrichment	I can use my skills and knowledge in my job	85%	Not asked in 2021	91%
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	81%	+6%	67%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	81%	-9%	87%
Flexible working	My manager supports working flexibly	74%	Not asked in 2021	79%
Job enrichment	I clearly understand what I am expected to do in this job	74%	-10%	90%
Collaboration	I am able to work effectively with others outside my immediate workgroup	74%	-10%	88%

Key differences

Lowest scoring questions

What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Safety climate', the 'You 2022' column shows 19% of your staff agreed with 'Senior leaders show support for stress prevention through involvement and commitment'.
In the 'Change from 2021' column, you have a 31% decrease, which is a negative trend.

Question subgroup	Lowest scoring questions	You 2022	Change from 2021	Comparator 2022
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	19%	–31%	57%
Organisational integrity	I believe the promotion processes in my organisation are fair	22%	Not asked in 2021	53%
Patient safety climate	Trainees in my discipline are adequately supervised	22%	–18%	62%
Taking action	My organisation has made improvements based on the survey results from last year	22%	Not asked in 2021	38%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	26%	–33%	62%
Senior leadership	Senior leaders demonstrate honesty and integrity	26%	–40%	69%
Organisational integrity	I believe the recruitment processes in my organisation are fair	30%	Not asked in 2021	66%
Organisational integrity	I have an equal chance at promotion in my organisation	30%	Not asked in 2021	55%
Patient safety climate	This health service does a good job of training new and existing staff	30%	–20%	58%
Safety climate	All levels of my organisation are involved in the prevention of stress	30%	–5%	50%

Victorian Public Sector Commission

VICTORIA State Government

Key differences

Most improved

What this is

This is where staff feel their organisation has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Increase from 2021' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2021 shows you where the most positive changes are happening in your organisation.

Example

On the first row 'Workgroup support', the 'You 2022' column shows 74% of your staff agreed with 'People in my workgroup treat each other with respect'.

In the 'Increase from 2021' column, you have a 12% increase, which is a positive trend.

Question group	Most improved from last year	You 2022	Increase from 2021	Comparator 2022
Workgroup support	People in my workgroup treat each other with respect	74%	+12%	71%
Meaningful work	I achieve something important through my work	89%	+8%	92%
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	81%	+6%	67%
Meaningful work	I get a sense of accomplishment from my work	89%	+5%	87%
Safe to speak up	People in my workgroup are able to bring up problems and tough issues	67%	+4%	64%
Workgroup support	People in my workgroup are honest, open and transparent in their dealings	59%	+3%	66%
Satisfaction	How satisfied are you with the work/life balance in your current job	56%	+2%	68%
Innovation	My workgroup is quick to respond to opportunities to do things better	63%	+0%	66%

Key differences

Most declined

What this is

This is where staff feel their organisation has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Decrease from 2021' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2021 shows you where the most negative changes are happening in your organisation.

Example

On the first row 'Senior leadership', the 'You 2022' column shows 26% of your staff agreed with 'Senior leaders demonstrate honesty and integrity'.
In the 'Decrease from 2021' column, you have a 40% decrease, which is a negative trend.

Question subgroup	Largest decline from last year	You 2022	Decrease from 2021	Comparator 2022
Senior leadership	Senior leaders demonstrate honesty and integrity	26%	-40%	69%
Senior leadership	Senior leaders model my organisation's values	33%	-39%	69%
Engagement	I am proud to tell others I work for my organisation	44%	-37%	76%
Organisational integrity	My organisation encourages employees to act in ways that are consistent with human rights	52%	-36%	83%
Engagement	My organisation inspires me to do the best in my job	33%	-35%	69%
Engagement	I would recommend my organisation as a good place to work	41%	-34%	68%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	26%	-33%	62%
Organisational integrity	My organisation is committed to earning a high level of public trust	48%	-33%	78%
Senior leadership	Senior leaders provide clear strategy and direction	30%	-33%	65%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	19%	-31%	57%

Key differences

Biggest positive difference from comparator

What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Flexible working', the 'You 2022' column shows 81% of your staff agreed with 'I am confident that if I requested a flexible work arrangement, it would be given due consideration'.

The 'difference' column, shows that agreement for this question was 15 percentage points higher in your organisation than in your comparator.

Question group	Biggest positive difference from comparator	You 2022	Difference	Comparator 2022
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	81%	+15%	67%
Workgroup support	People in my workgroup treat each other with respect	74%	+3%	71%
Innovation	My workgroup learns from failures and mistakes	70%	+3%	68%
Safe to speak up	People in my workgroup are able to bring up problems and tough issues	67%	+2%	64%
Meaningful work	I get a sense of accomplishment from my work	89%	+2%	87%

Victorian Public Sector Commission

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Key differences

Biggest negative difference from comparator

What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Senior leadership', the 'You 2022' column shows 26% of your staff agreed with 'Senior leaders demonstrate honesty and integrity'.

The 'difference' column, shows that agreement for this question was 43 percentage points lower in your organisation than in your comparator.

Question subgroup	Biggest negative difference from comparator	You 2022	Difference	Comparator 2022
Senior leadership	Senior leaders demonstrate honesty and integrity	26%	-43%	69%
Patient safety climate	Trainees in my discipline are adequately supervised	22%	-40%	62%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	19%	-38%	57%
Organisational integrity	I believe the recruitment processes in my organisation are fair	30%	-36%	66%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	26%	-36%	62%
Engagement	My organisation inspires me to do the best in my job	33%	-36%	69%
Senior leadership	Senior leaders model my organisation's values	33%	-36%	69%
Senior leadership	Senior leaders provide clear strategy and direction	30%	-35%	65%
Organisational integrity	My organisation encourages employees to act in ways that are consistent with human rights	52%	-32%	83%
Engagement	I am proud to tell others I work for my organisation	44%	-31%	76%

People matter survey wellbeing check 2022

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Taking action

What this is

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
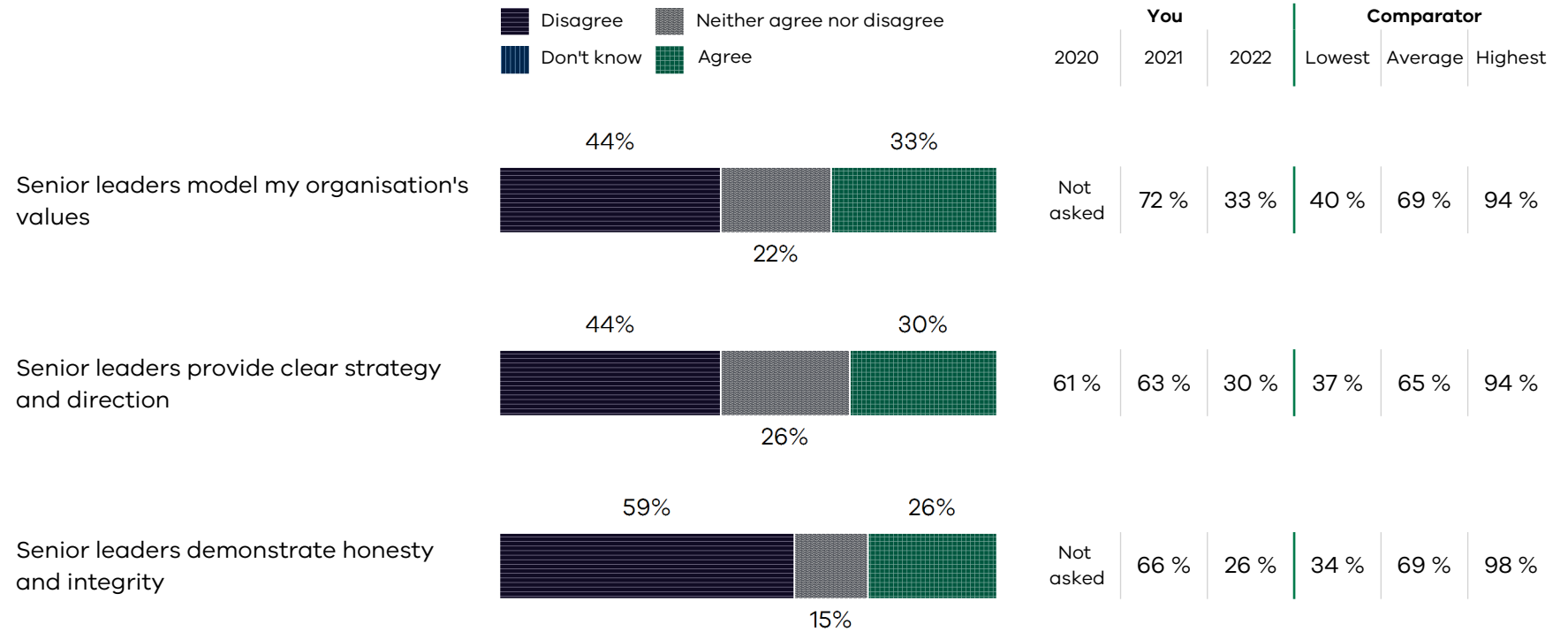
Example

52% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this survey'.

Survey question	Your results			Benchmark agree results			

Legend: Disagree · Don't know · Neither agree nor disagree · Agree
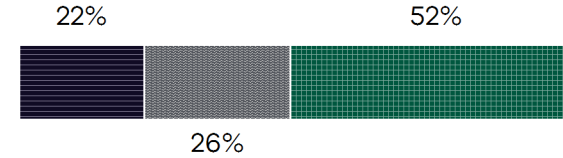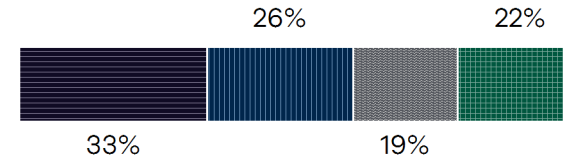
Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
I believe my organisation will make improvements based on the results of this survey	22% / 26% / 52%	Not asked	Not asked	52 %	34 %	56 %	84 %
My organisation has made improvements based on the survey results from last year	33% / 26% / 19% / 22%	Not asked	Not asked	22 %	24 %	38 %	59 %

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Senior leadership

Senior leadership

What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

33% of your staff who did the survey agreed or strongly agreed with 'Senior leaders model my organisation's values'.

Survey question	Your results	Benchmark agree results

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
Senior leaders model my organisation's values	44% / 22% / 33%	Not asked	72 %	33 %	40 %	69 %	94 %
Senior leaders provide clear strategy and direction	44% / 26% / 30%	61 %	63 %	30 %	37 %	65 %	94 %
Senior leaders demonstrate honesty and integrity	59% / 15% / 26%	Not asked	66 %	26 %	34 %	69 %	98 %

Victorian Public Sector Commission

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Organisational climate

Scorecard

What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 57% of your staff who did the survey responded positively to questions about Collaboration which is down from 69% in 2021.

Compared to:

- 74% of staff at your comparator and 73% of staff across the public sector.
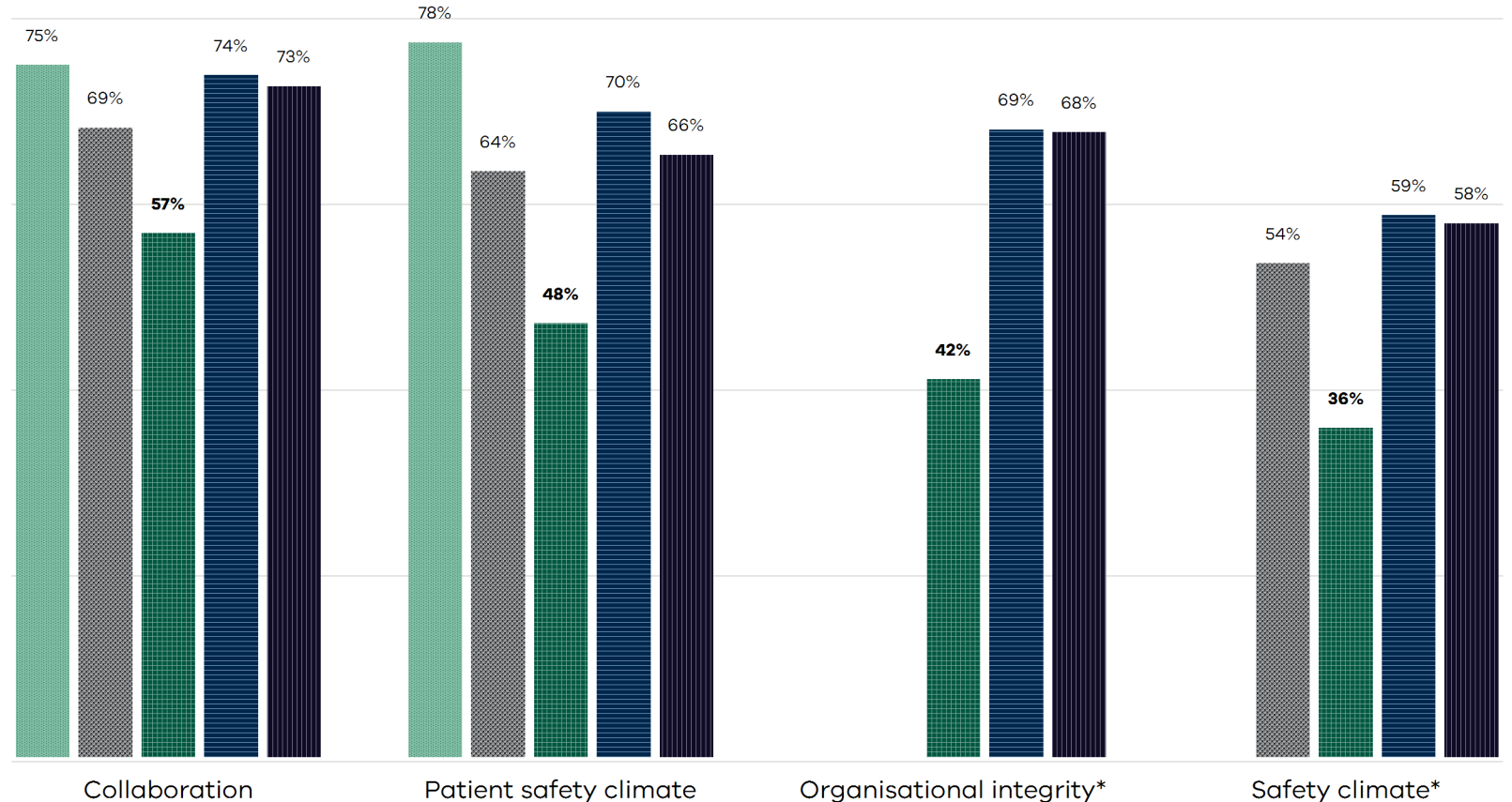
*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Chart categories: Collaboration, Patient safety climate, Organisational integrity*, Safety climate*

Collaboration: 75%, 69%, 57%, 74%, 73%
Patient safety climate: 78%, 64%, 48%, 70%, 66%
Organisational integrity*: 42%, 69%, 68%
Safety climate*: 54%, 36%, 59%, 58%

Victorian Public Sector Commission

VICTORIA State Government

Organisational climate

Organisational integrity 1 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

56% of your staff who did the survey agreed or strongly agreed with 'My organisation does not tolerate improper conduct'.

Survey question	Your results				Benchmark agree results			

Your results legend: Disagree · Neither agree nor disagree · Don't know · Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My organisation does not tolerate improper conduct	37% / 7% / 56%	Not asked	66 %	56 %	48 %	71 %	90 %
My organisation encourages employees to act in ways that are consistent with human rights	30% / 19% / 52%	Not asked	88 %	52 %	69 %	83 %	98 %
My organisation encourages respectful workplace behaviours	33% / 15% / 52%	Not asked	81 %	52 %	58 %	78 %	98 %
My organisation is committed to earning a high level of public trust	33% / 19% / 48%	Not asked	81 %	48 %	47 %	78 %	92 %

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

44% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

Survey question | Your results | Benchmark agree results

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

Survey question	Disagree	Neither	Agree		You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My organisation takes steps to eliminate bullying, harassment and discrimination	41%	15%	44%		Not asked	75 %	44 %	35 %	64 %	81 %
I believe the recruitment processes in my organisation are fair	48%	22%	30%		Not asked	Not asked	30 %	48 %	66 %	84 %
I have an equal chance at promotion in my organisation	30%	41%	30%		Not asked	Not asked	30 %	38 %	55 %	71 %
I believe the promotion processes in my organisation are fair	37% (4% don't know)	37%	22%		Not asked	Not asked	22 %	40 %	53 %	78 %

Organisational climate

Collaboration

What this is

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.
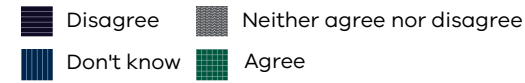
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

74% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

Survey question	Your results						

Legend: Disagree · Don't know · Neither agree nor disagree · Agree

Benchmark agree results
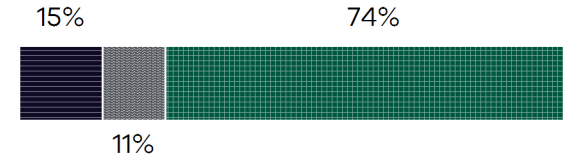
Survey question		You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
I am able to work effectively with others outside my immediate workgroup	15% / 11% / 74%	90 %	84 %	74 %	83 %	88 %	98 %
Workgroups across my organisation willingly share information with each other	30% / 4% / 26% / 41%	61 %	53 %	41 %	38 %	61 %	78 %

Organisational climate

Safety climate 1 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

74% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

Survey question | Your results | Benchmark agree results

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest

My organisation provides a physically safe work environment
Disagree 19%, 7%, Agree 74%

| Not asked | 75 % | 74 % | 71 % | 80 % | 96 % |
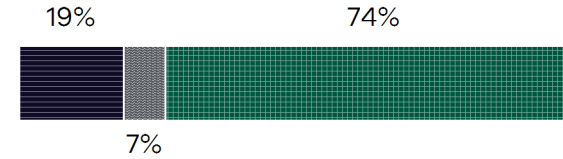
My organisation has effective procedures in place to support employees who may experience stress
44%, 4%, 11%, Agree 41%

| 61 % | 56 % | 41 % | 36 % | 56 % | 88 % |

All levels of my organisation are involved in the prevention of stress
44%, 26%, Agree 30%
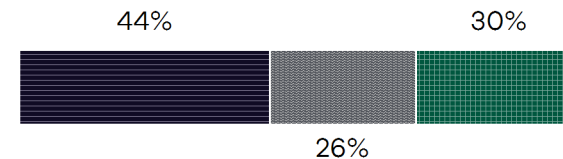
| 51 % | 34 % | 30 % | 30 % | 50 % | 76 % |

In my workplace, there is good communication about psychological safety issues that affect me
44%, 26%, Agree 30%
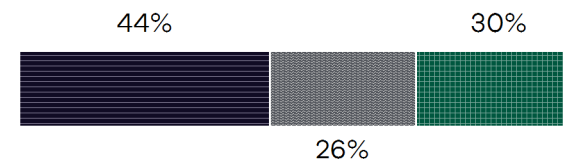
| 63 % | 50 % | 30 % | 29 % | 51 % | 80 % |

Victorian Public Sector Commission

VICTORIA State Government

Organisational climate

Safety climate 2 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

26% of your staff who did the survey agreed or strongly agreed with 'Senior leaders consider the psychological health of employees to be as important as productivity'.

Survey question	Your results		

Legend: Disagree | Neither agree nor disagree | Don't know | Agree
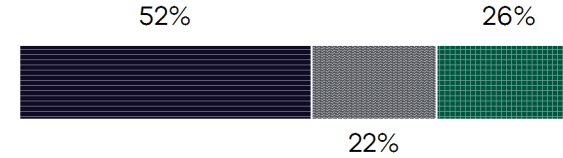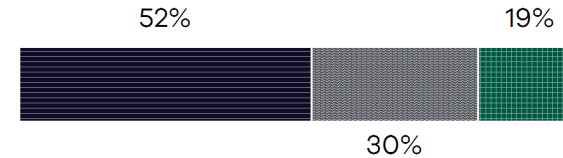
	You			Comparator		
Survey question	2020	2021	2022	Lowest	Average	Highest
Senior leaders consider the psychological health of employees to be as important as productivity — Disagree 52%, Neither 22%, Agree 26%	67 %	59 %	26 %	34 %	62 %	88 %
Senior leaders show support for stress prevention through involvement and commitment — Disagree 52%, Neither 30%, Agree 19%	65 %	50 %	19 %	29 %	57 %	88 %

Victorian Public Sector Commission

VICTORIA State Government

Organisational climate

Patient safety climate 1 of 2

What this is

This is the safety culture in a healthcare workplace.

Why this is important

A good patient safety climate means safe, high-quality care and experiences.

The Victorian Managed Insurance Authority and the Victorian Quality Council developed these tools.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

67% of your staff who did the survey agreed or strongly agreed with 'My suggestions about patient safety would be acted upon if I expressed them to my manager'.

Legend: Disagree | Neither agree nor disagree | Don't know | Agree
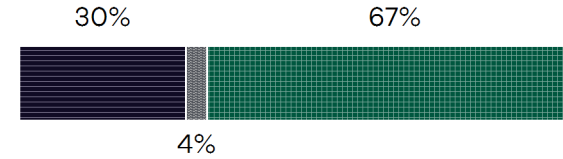
Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My suggestions about patient safety would be acted upon if I expressed them to my manager	30% / 4% / 67%	80 %	78 %	67 %	60 %	75 %	94 %
I am encouraged by my colleagues to report any patient safety concerns I may have	26% / 15% / 59%	88 %	84 %	59 %	73 %	83 %	94 %
Management is driving us to be a safety-centred organisation	26% / 19% / 56%	78 %	75 %	56 %	55 %	75 %	96 %
Patient care errors are handled appropriately in my work area	22% / 22% / 56%	76 %	63 %	56 %	51 %	70 %	86 %
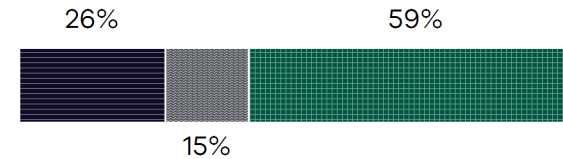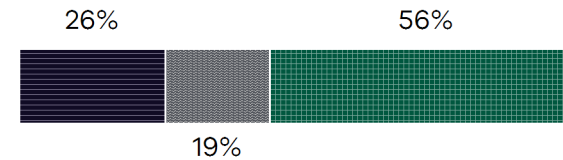
Victorian Public Sector Commission

VICTORIA State Government

Organisational climate

What this is

This is the safety culture in a healthcare workplace.

Why this is important

A good patient safety climate means safe, high-quality care and experiences.

The Victorian Managed Insurance Authority and the Victorian Quality Council developed these tools.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

52% of your staff who did the survey agreed or strongly agreed with 'I would recommend a friend or relative to be treated as a patient here'.
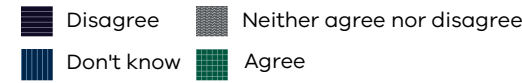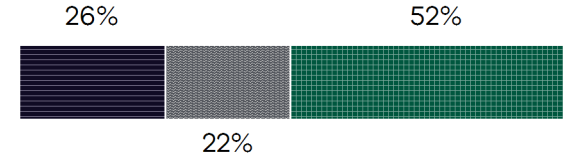
Survey question	Your results		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
I would recommend a friend or relative to be treated as a patient here	26% / 22% / 52%	94 %	75 %	52 %	52 %	77 %	92 %
The culture in my work area makes it easy to learn from the errors of others	33% / 26% / 41%	73 %	47 %	41 %	44 %	63 %	76 %
This health service does a good job of training new and existing staff	52% / 7% / 11% / 30%	69 %	50 %	30 %	27 %	58 %	71 %
Trainees in my discipline are adequately supervised	26% / 15% / 37% / 22%	65 %	41 %	22 %	40 %	62 %	69 %

Legend: Disagree, Don't know, Neither agree nor disagree, Agree

People matter survey wellbeing check 2022

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Workgroup climate

Scorecard

What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 63% of your staff who did the survey responded positively to questions about Quality service delivery.

Compared to:

- 71% of staff at your comparator and 76% of staff across the public sector.
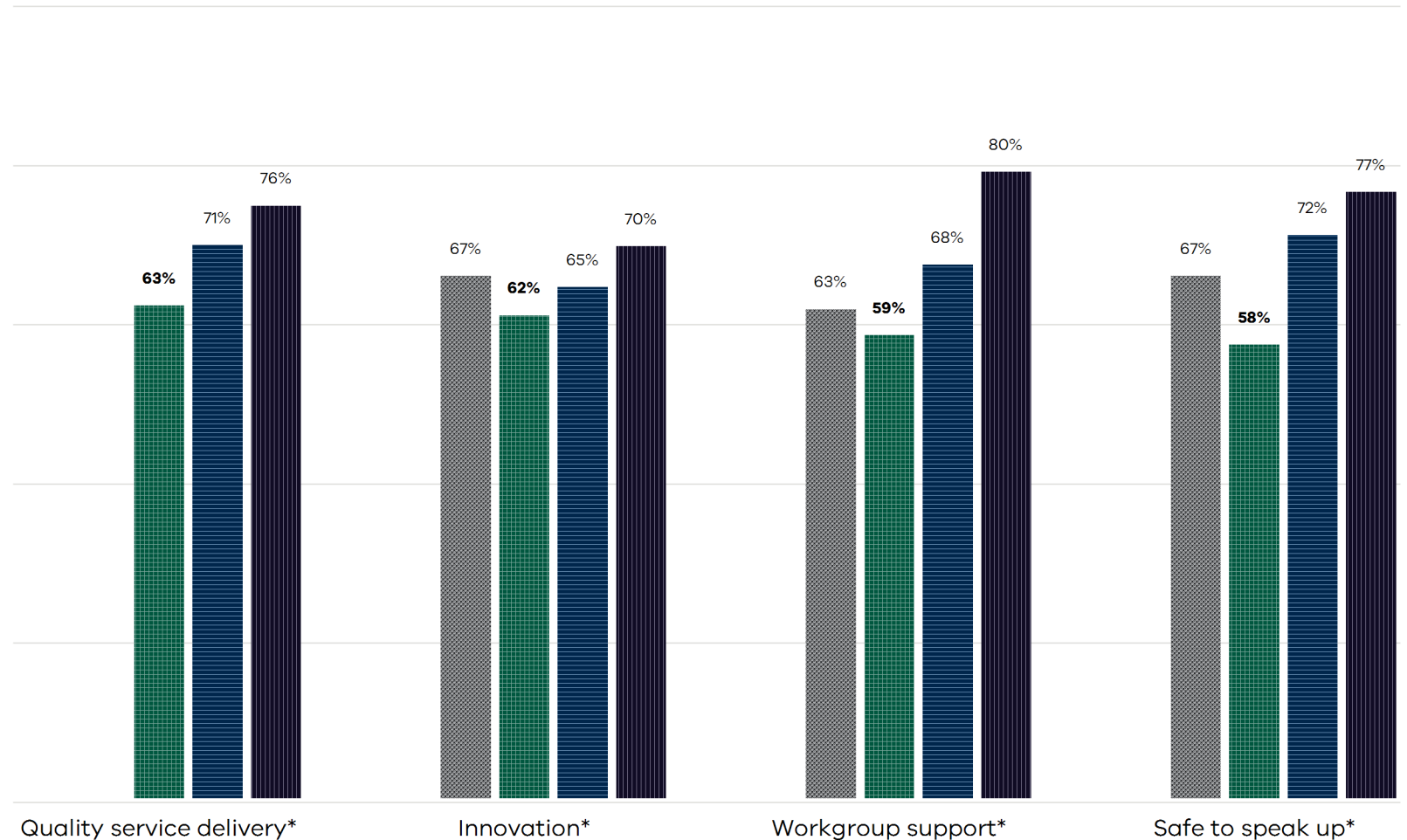
Quality service delivery*: 63%, 71%, 76%
Innovation*: 67%, 62%, 65%, 70%
Workgroup support*: 63%, 59%, 68%, 80%
Safe to speak up*: 67%, 58%, 72%, 77%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Victorian Public Sector Commission

VICTORIA State Government

Workgroup climate

Quality service delivery

What this is

This is how well workgroups in your organisation operate to deliver quality services.

Why this is important

The public sector must provide high-quality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

63% of your staff who did the survey agreed or strongly agreed with 'My workgroup acts fairly and without bias'.

Legend:
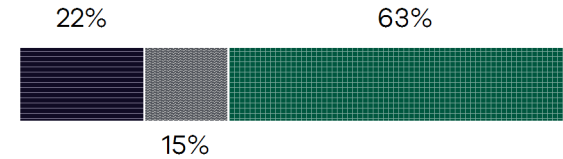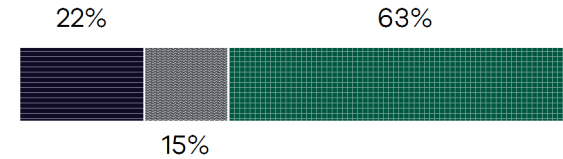- Disagree
- Don't know
- Neither agree nor disagree
- Agree

Survey question	Disagree	Neither	Agree	2020 (You)	2021 (You)	2022 (You)	Lowest (Comparator)	Average (Comparator)	Highest (Comparator)
My workgroup acts fairly and without bias	19%	19%	63%	Not asked	Not asked	63 %	46 %	66 %	77 %
My workgroup has clear lines of responsibility	22%	15%	63%	Not asked	78 %	63 %	58 %	74 %	88 %
My workgroup provides high quality advice and services	22%	15%	63%	Not asked	Not asked	63 %	60 %	75 %	87 %
My workgroup uses its resources well	22%	15%	63%	Not asked	Not asked	63 %	52 %	68 %	82 %

Victorian Public Sector Commission

VICTORIA State Government

Workgroup climate

Innovation

What this is

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

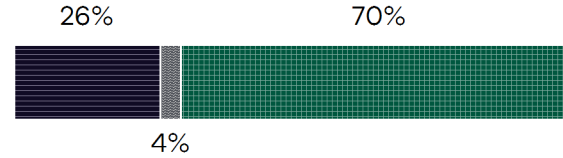70% of your staff who did the survey agreed or strongly agreed with 'My workgroup learns from failures and mistakes'.

Legend:
- Disagree
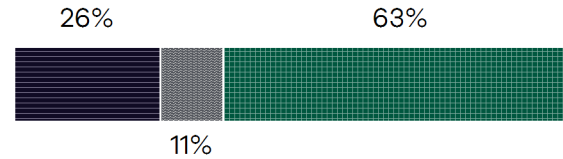- Don't know
- Neither agree nor disagree
- Agree

Survey question	Your results	2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My workgroup learns from failures and mistakes	26% / 4% / 70%	Not asked	72 %	70 %	53 %	68 %	78 %
My workgroup is quick to respond to opportunities to do things better	26% / 11% / 63%	Not asked	63 %	63 %	44 %	66 %	76 %
My workgroup encourages employee creativity	26% / 22% / 52%	Not asked	66 %	52 %	40 %	62 %	75 %

Victorian Public Sector Commission

VICTORIA State Government

Workgroup climate

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

74% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup treat each other with respect'.
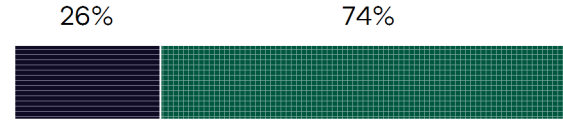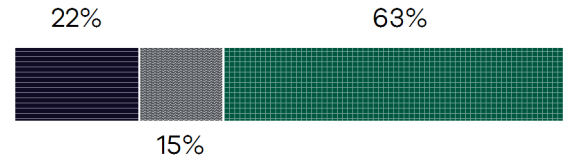
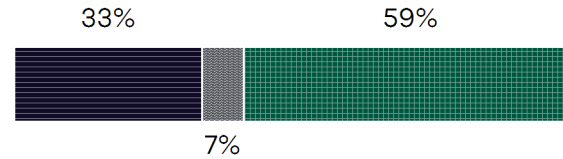| Survey question	Your results	Benchmark agree results

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Survey question	Your results		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
People in my workgroup treat each other with respect	26% / 74%	82 %	63 %	74 %	42 %	71 %	82 %
People in my workgroup work together effectively to get the job done	22% / 15% / 63%	86 %	75 %	63 %	54 %	74 %	83 %
People in my workgroup are honest, open and transparent in their dealings	33% / 7% / 59%	Not asked	56 %	59 %	38 %	66 %	78 %
People in my workgroup appropriately manage conflicts of interest	37% / 11% / 52%	Not asked	56 %	52 %	33 %	59 %	70 %

Victorian Public Sector Commission

VICTORIA State Government

Workgroup climate

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

48% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.

Survey question

Your results

Benchmark agree results

| | Disagree | | Neither agree nor disagree |
| Don't know | | Agree |

People in my workgroup are politically impartial in their work

7%   48%

11%   33%

	You			Comparator		
2020	2021	2022	Lowest	Average	Highest
Not asked	63 %	48 %	52 %	71 %	87 %
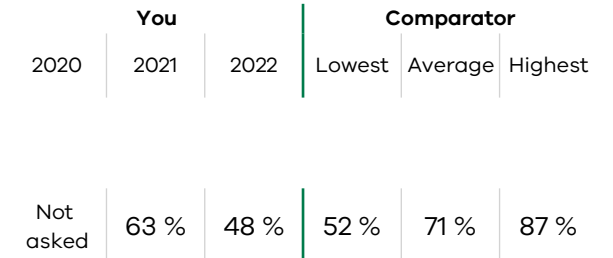
Workgroup climate

Safe to speak up

What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

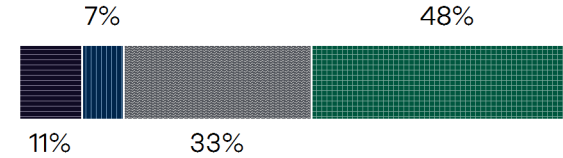Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

67% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

Survey question	Your results			Benchmark agree results				

Legend: Disagree · Don't know · Neither agree nor disagree · Agree
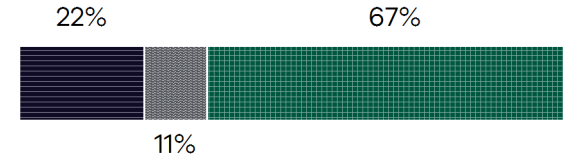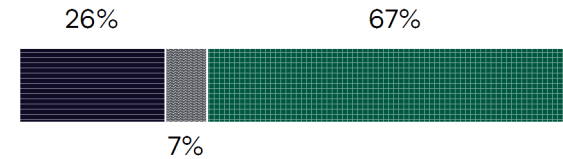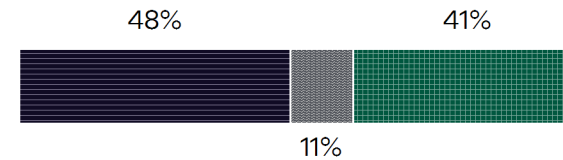
Survey question	Disagree	Don't know	Neither	Agree	2020	You 2021	2022	Comparator Lowest	Average	Highest
I feel culturally safe at work	22%	11%		67%	Not asked	75 %	67 %	72 %	84 %	96 %
People in my workgroup are able to bring up problems and tough issues	26%	7%		67%	75 %	63 %	67 %	38 %	64 %	76 %
I feel safe to challenge inappropriate behaviour at work	48%	11%		41%	Not asked	63 %	41 %	48 %	67 %	86 %

People matter survey wellbeing check 2022

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- Accountability
- Respect
- Leadership
- Human rights

Victorian Public Sector Commission

VICTORIA State Government

Job and manager factors

Scorecard 1 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 90% of your staff who did the survey responded positively to questions about Meaningful work.

Compared to:

- 91% of staff at your comparator and 89% of staff across the public sector.

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Meaningful work*: 90%, 91%, 89%
Flexible working*: 78%, 73%, 81%
Job enrichment*: 74%, 85%, 84%
Manager leadership*: 75%, 62%, 81%, 86%

Victorian Public Sector Commission

VICTORIA State Government

Job and manager factors

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.
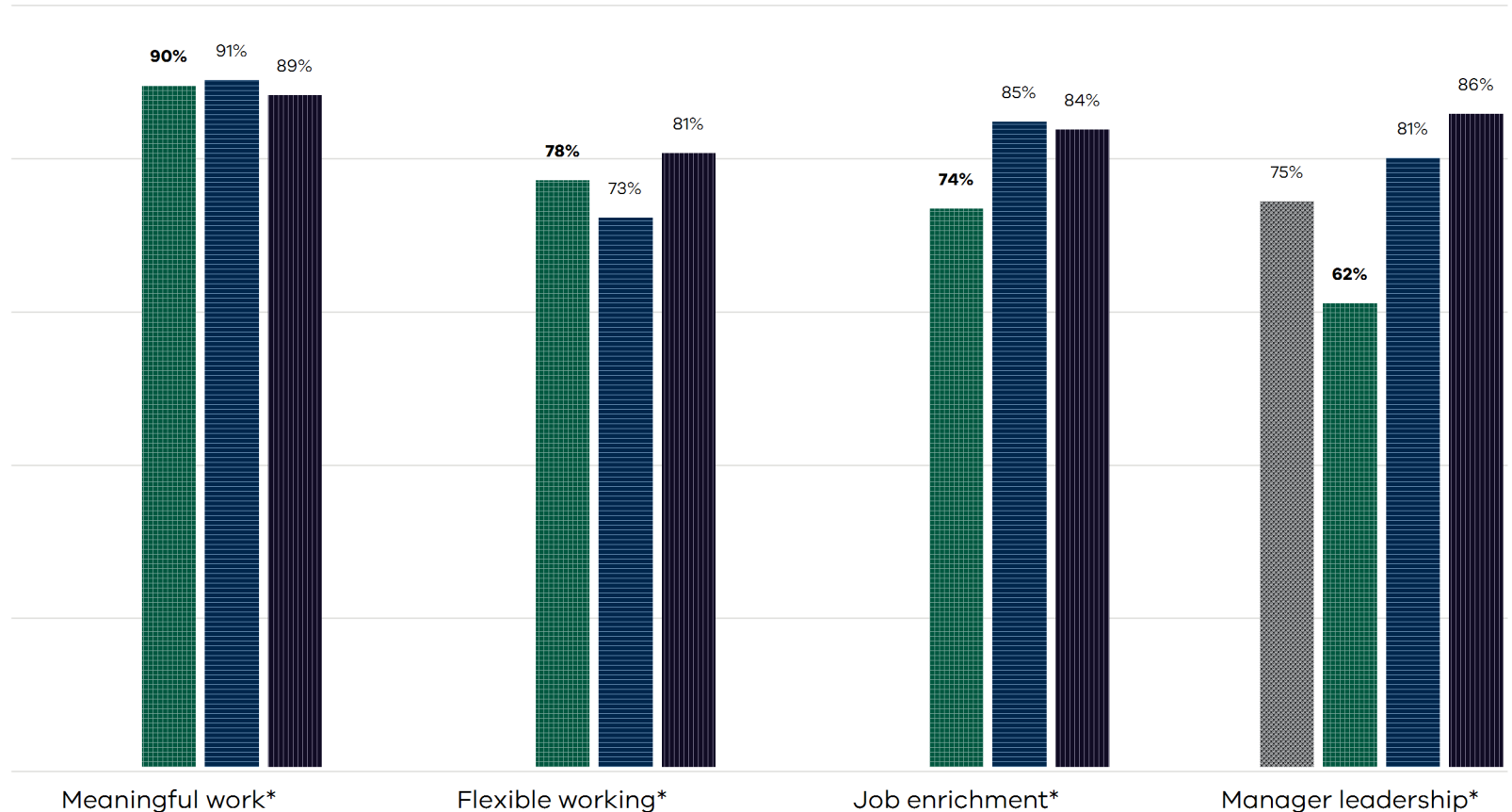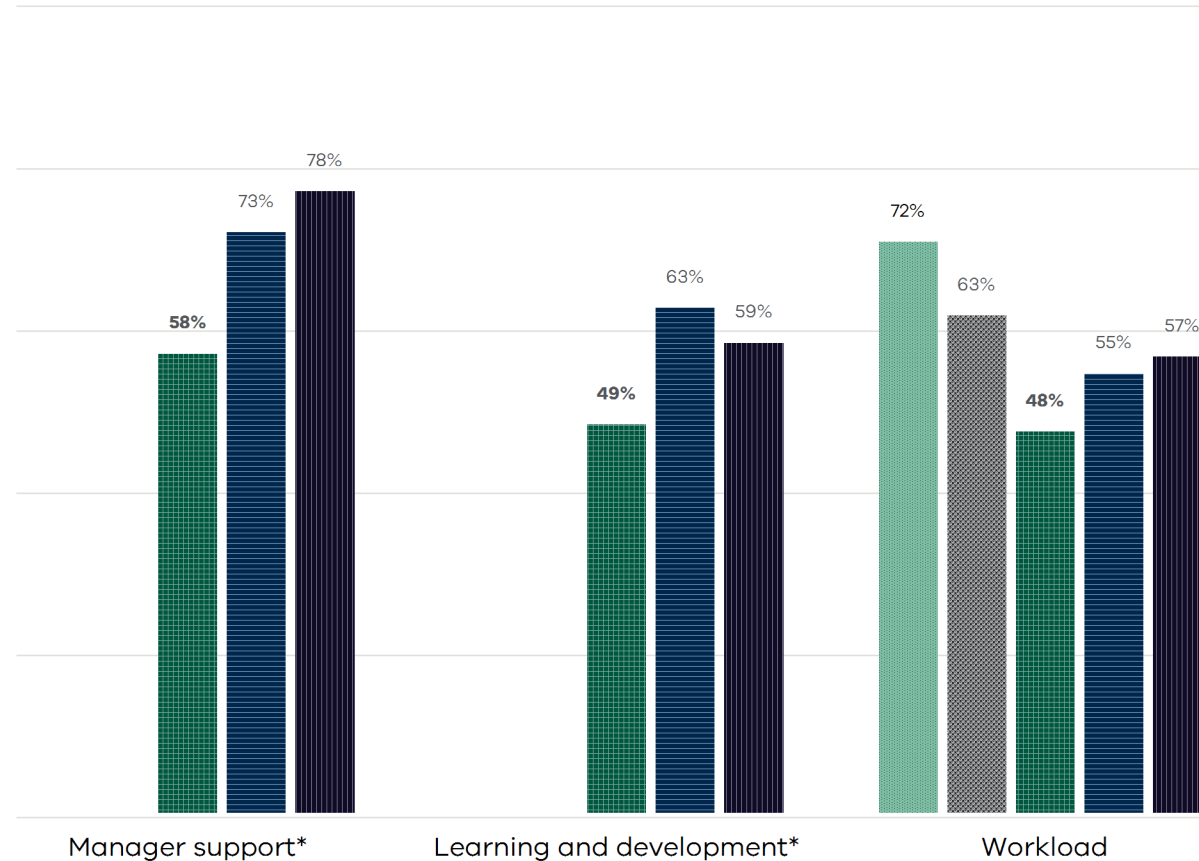
Example

In 2022:

- 58% of your staff who did the survey responded positively to questions about Manager support.

Compared to:

- 73% of staff at your comparator and 78% of staff across the public sector.

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Job and manager factors

Manager leadership

What this is

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

63% of your staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

Survey question

Your results

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

My manager models my organisation's values — 22% Disagree, 15% Neither, 63% Agree

My manager treats employees with dignity and respect — 22% Disagree, 15% Neither, 63% Agree

My manager demonstrates honesty and integrity — 26% Disagree, 15% Neither, 59% Agree

Benchmark agree results

Survey question	2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My manager models my organisation's values	Not asked	69 %	63 %	66 %	79 %	93 %
My manager treats employees with dignity and respect	Not asked	81 %	63 %	69 %	82 %	96 %
My manager demonstrates honesty and integrity	Not asked	75 %	59 %	67 %	81 %	96 %

Job and manager factors

Manager support 1 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
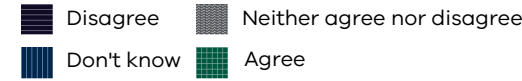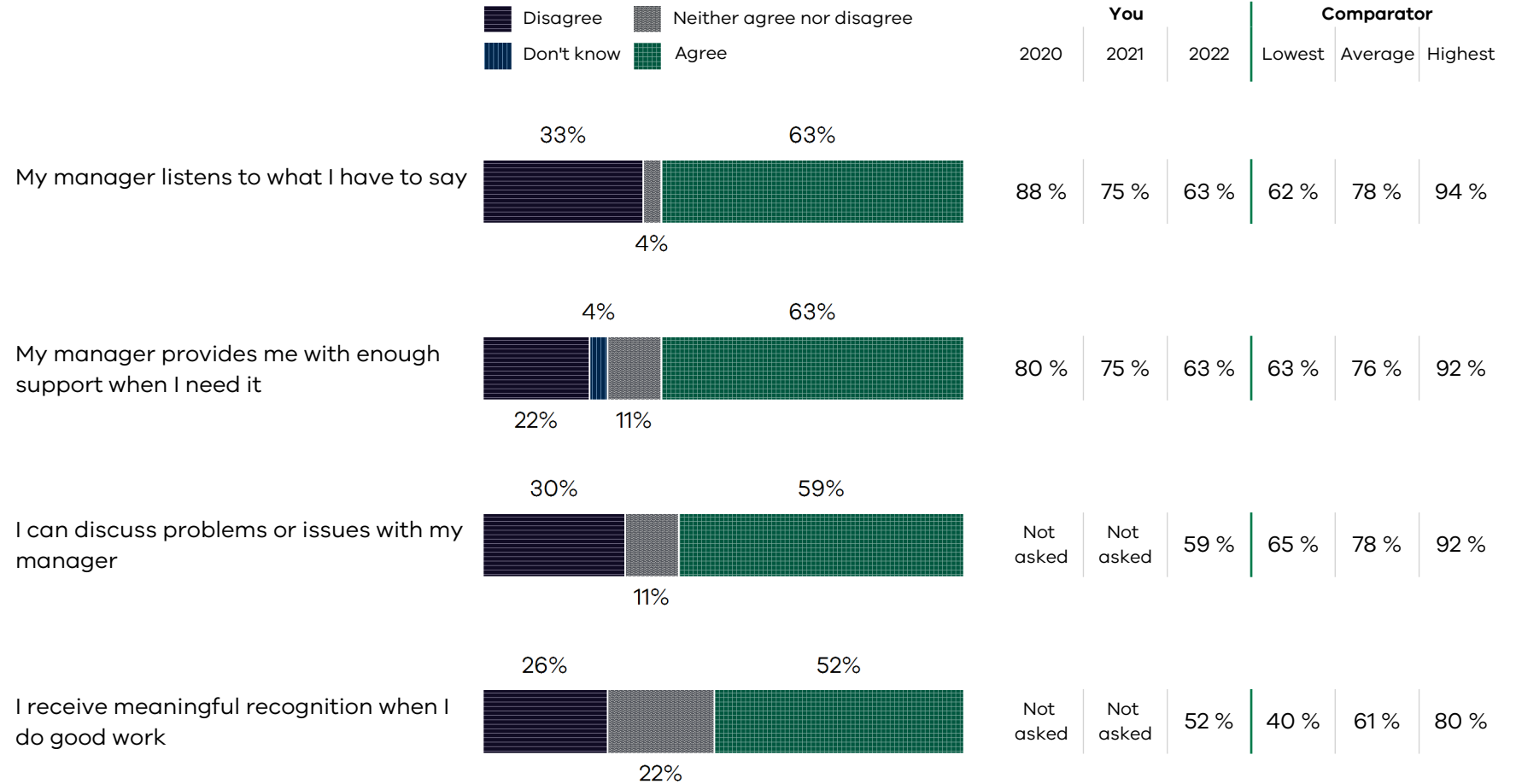
Example

63% of your staff who did the survey agreed or strongly agreed with 'My manager listens to what I have to say'.

Survey question | Your results | Benchmark agree results

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My manager listens to what I have to say	Disagree 33%, 4% Neither, Agree 63%	88 %	75 %	63 %	62 %	78 %	94 %
My manager provides me with enough support when I need it	Disagree 22%, 4% Don't know, 11% Neither, Agree 63%	80 %	75 %	63 %	63 %	76 %	92 %
I can discuss problems or issues with my manager	Disagree 30%, 11% Neither, Agree 59%	Not asked	Not asked	59 %	65 %	78 %	92 %
I receive meaningful recognition when I do good work	Disagree 26%, 22% Neither, Agree 52%	Not asked	Not asked	52 %	40 %	61 %	80 %

Job and manager factors

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

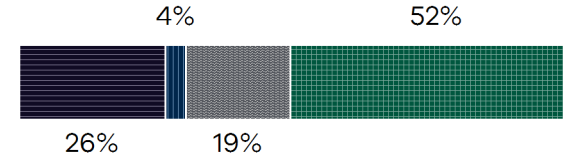Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

52% of your staff who did the survey agreed or strongly agreed with 'My manager gives me feedback that helps me improve my performance'.

Survey question

My manager gives me feedback that helps me improve my performance

Your results

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

4%   52%

26%   19%

Benchmark agree results

	You			Comparator		
2020	2021	2022	Lowest	Average	Highest
Not asked	Not asked	52 %	55 %	70 %	82 %

Victorian Public Sector Commission

VICTORIA State Government
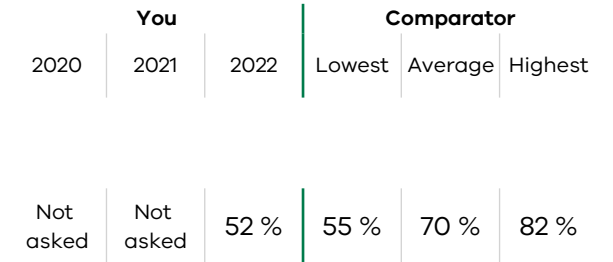
Job and manager factors

Workload

What this is

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

48% of your staff who did the survey agreed or strongly agreed with 'I have enough time to do my job effectively'.
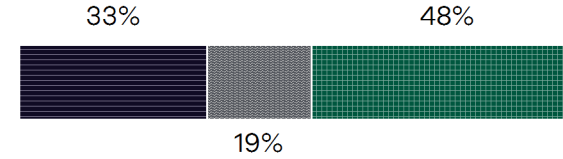
Legend: ■ Disagree | ▦ Neither agree nor disagree | ▦ Agree

Survey question	Disagree	Neither	Agree	2020	You 2021	2022	Comparator Lowest	Average	Highest
I have enough time to do my job effectively	33%	19%	48%	67 %	59 %	48 %	42 %	52 %	61 %
The workload I have is appropriate for the job that I do	41%	11%	48%	76 %	66 %	48 %	49 %	59 %	67 %

Job and manager factors

Learning and development

What this is

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

70% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.
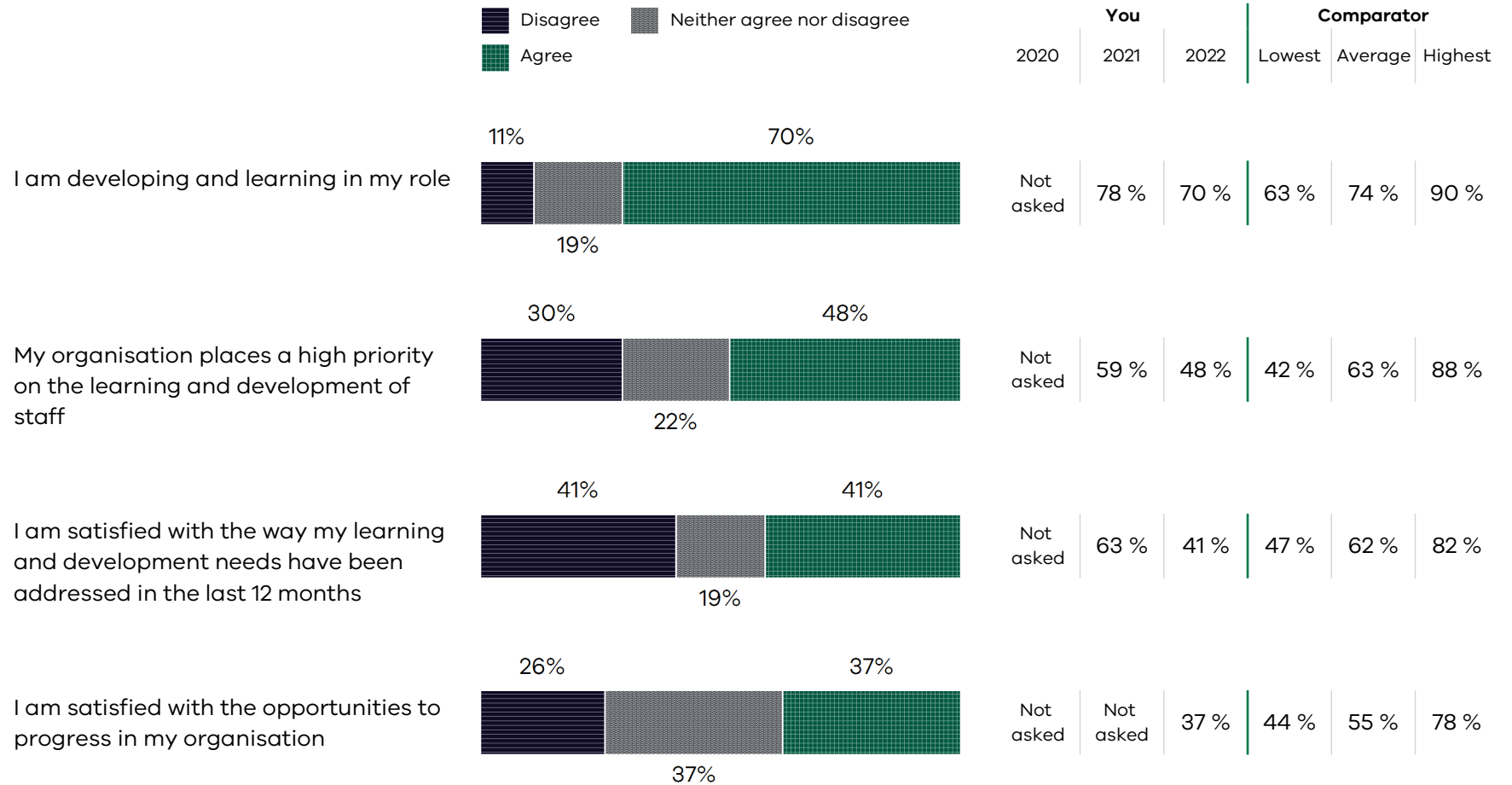
Survey question	Your results	Benchmark agree results

Legend: Disagree | Neither agree nor disagree | Agree

Survey question	11% / 19% / 70%	2020	2021	2022	Lowest	Average	Highest
			You		Comparator		
I am developing and learning in my role	11% · 19% · 70%	Not asked	78 %	70 %	63 %	74 %	90 %
My organisation places a high priority on the learning and development of staff	30% · 22% · 48%	Not asked	59 %	48 %	42 %	63 %	88 %
I am satisfied with the way my learning and development needs have been addressed in the last 12 months	41% · 19% · 41%	Not asked	63 %	41 %	47 %	62 %	82 %
I am satisfied with the opportunities to progress in my organisation	26% · 37% · 37%	Not asked	Not asked	37 %	44 %	55 %	78 %

Victorian Public Sector Commission

VICTORIA State Government

Job and manager factors

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
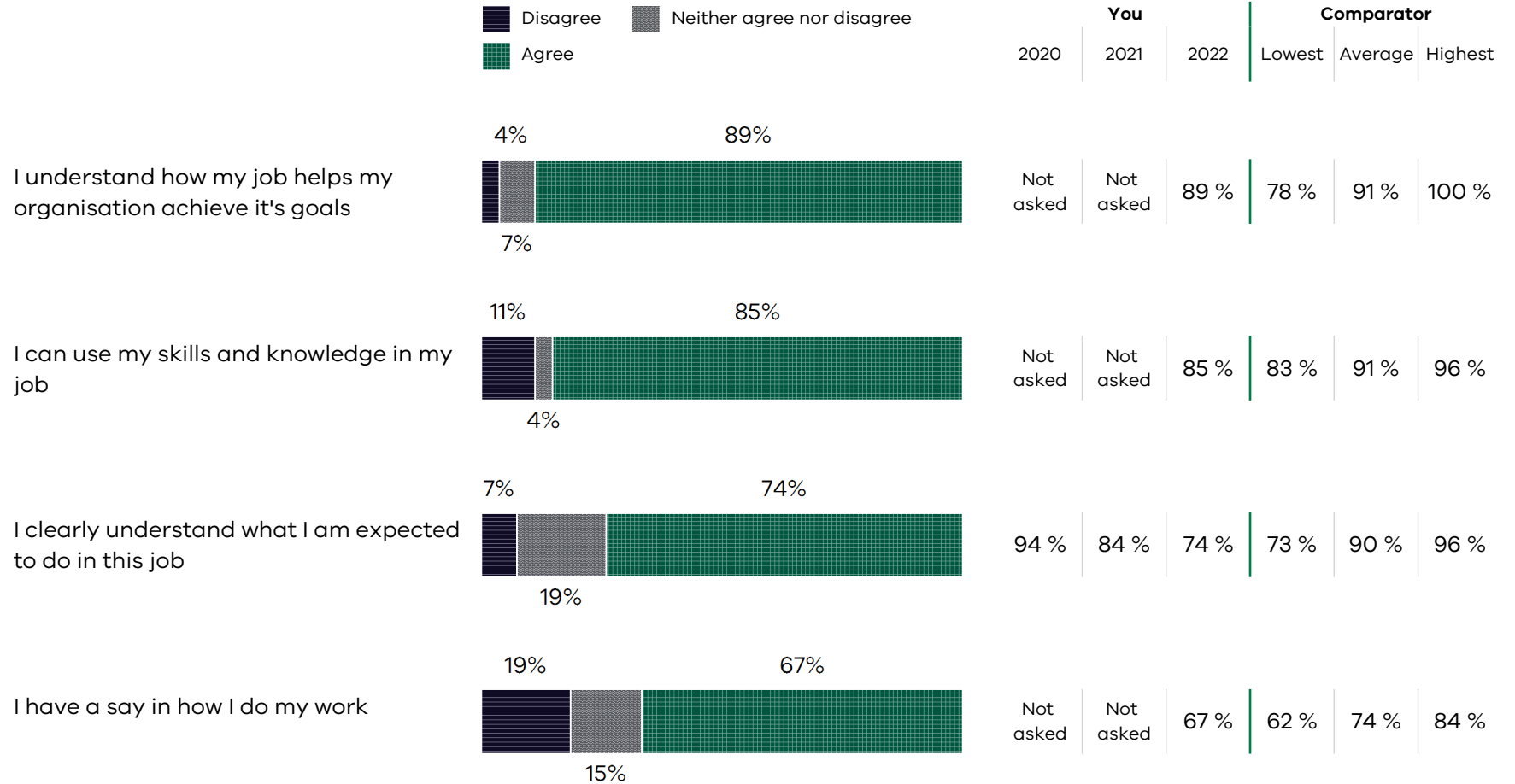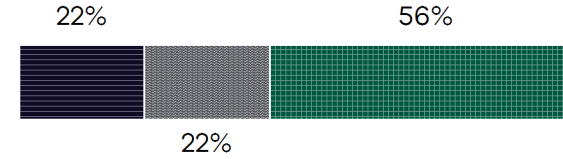
Example

89% of your staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve it's goals'.

Survey question	Your results							

Legend: ■ Disagree ▨ Neither agree nor disagree ▦ Agree

		You			**Comparator**		
Survey question	Your results	2020	2021	2022	Lowest	Average	Highest
I understand how my job helps my organisation achieve it's goals	4% / 7% / 89%	Not asked	Not asked	89 %	78 %	91 %	100 %
I can use my skills and knowledge in my job	11% / 4% / 85%	Not asked	Not asked	85 %	83 %	91 %	96 %
I clearly understand what I am expected to do in this job	7% / 19% / 74%	94 %	84 %	74 %	73 %	90 %	96 %
I have a say in how I do my work	19% / 15% / 67%	Not asked	Not asked	67 %	62 %	74 %	84 %

Victorian Public Sector Commission

VICTORIA State Government

Job and manager factors

Job enrichment 2 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

56% of your staff who did the survey agreed or strongly agreed with 'I have the authority to do my job effectively'.
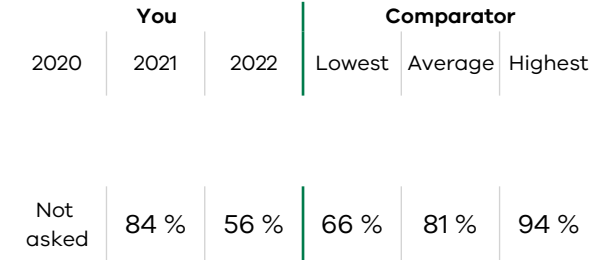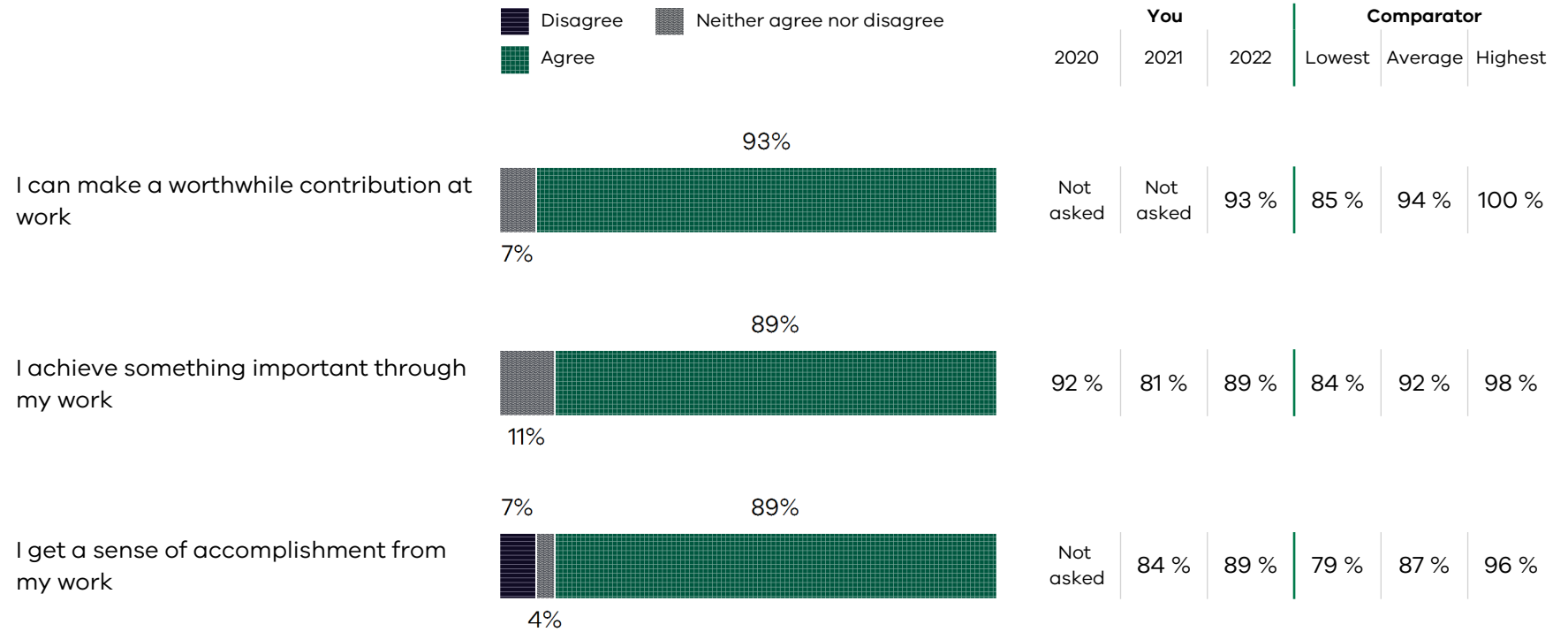
Survey question

Your results

| ■ Disagree | ▦ Neither agree nor disagree |
| ▦ Agree | |

I have the authority to do my job effectively

22%   56%

22%

Benchmark agree results

	You			**Comparator**		
2020	2021	2022	Lowest	Average	Highest
Not asked	84 %	56 %	66 %	81 %	94 %

Victorian Public Sector Commission

VICTORIA State Government

Job and manager factors

Meaningful work

What this is

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'I can make a worthwhile contribution at work'.

Survey question	Your results			

Your results legend: Disagree | Neither agree nor disagree | Agree

Benchmark agree results

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
I can make a worthwhile contribution at work	93% agree, 7% neither	Not asked	Not asked	93 %	85 %	94 %	100 %
I achieve something important through my work	89% agree, 11% neither	92 %	81 %	89 %	84 %	92 %	98 %
I get a sense of accomplishment from my work	89% agree, 7% disagree, 4% neither	Not asked	84 %	89 %	79 %	87 %	96 %

Job and manager factors

Flexible working

What this is

This is how well you organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

81% of your staff who did the survey agreed or strongly agreed with 'I am confident that if I requested a flexible work arrangement, it would be given due consideration'.

Legend:
- Disagree
- Neither agree nor disagree
- Don't know
- Agree
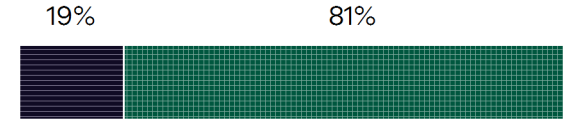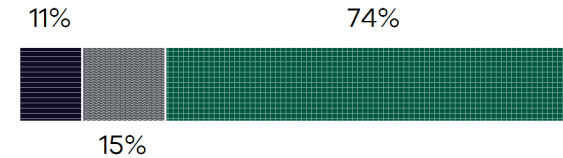
Survey question	Your results		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
I am confident that if I requested a flexible work arrangement, it would be given due consideration	19% Disagree / 81% Agree	84 %	75 %	81 %	49 %	67 %	88 %
My manager supports working flexibly	11% Disagree / 15% Neither / 74% Agree	Not asked	Not asked	74 %	65 %	79 %	96 %

People matter survey wellbeing check 2022

Have your say

Overview

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

Result summary

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

- Taking action questions

Detailed results

Senior leadership

- Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Public sector values

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 67% of your staff who did the survey responded positively to questions about Human rights , which is down 22% in 2021.

Compared to:

- 85% of staff at your comparator and 83% of staff across the public sector.

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Human rights*: 89%, 67%, 85%, 83%
Accountability*: 64%, 77%, 76%
Responsiveness*: 63%, 75%, 83%
Respect*: 75%, 59%, 75%, 82%

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 56% of your staff who did the survey responded positively to questions about Impartiality .

Compared to:

- 68% of staff at your comparator and 78% of staff across the public sector.
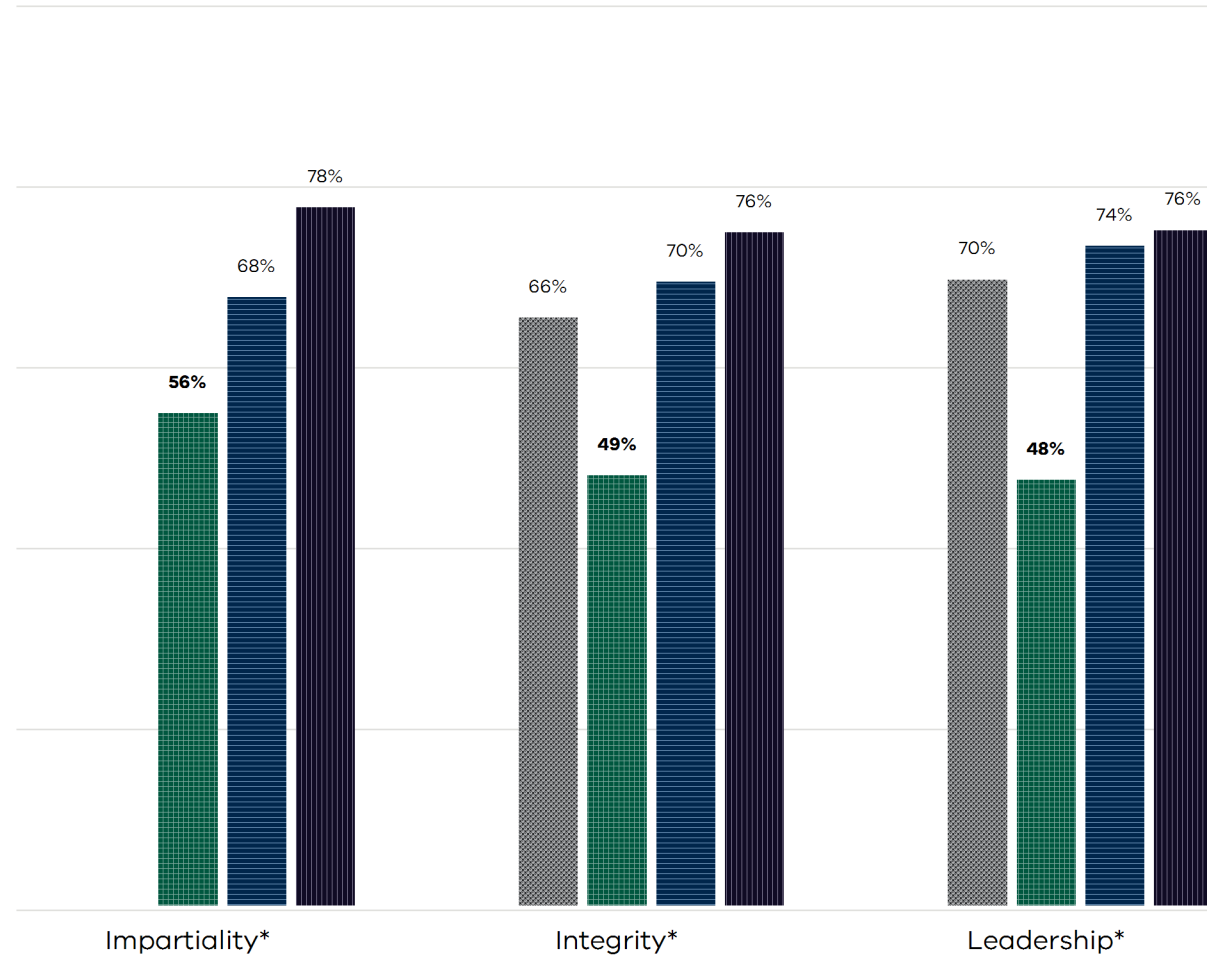
*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Impartiality*: You 2022 56%, Comparator 2022 68%, Public sector 2022 78%

Integrity*: You 2021 66%, You 2022 49%, Comparator 2022 70%, Public sector 2022 76%

Leadership*: You 2021 70%, You 2022 48%, Comparator 2022 74%, Public sector 2022 76%

Public sector values

Responsiveness

What this is

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

63% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.
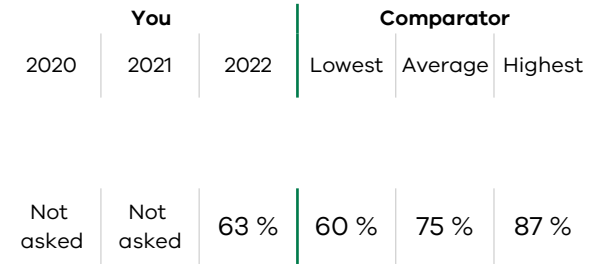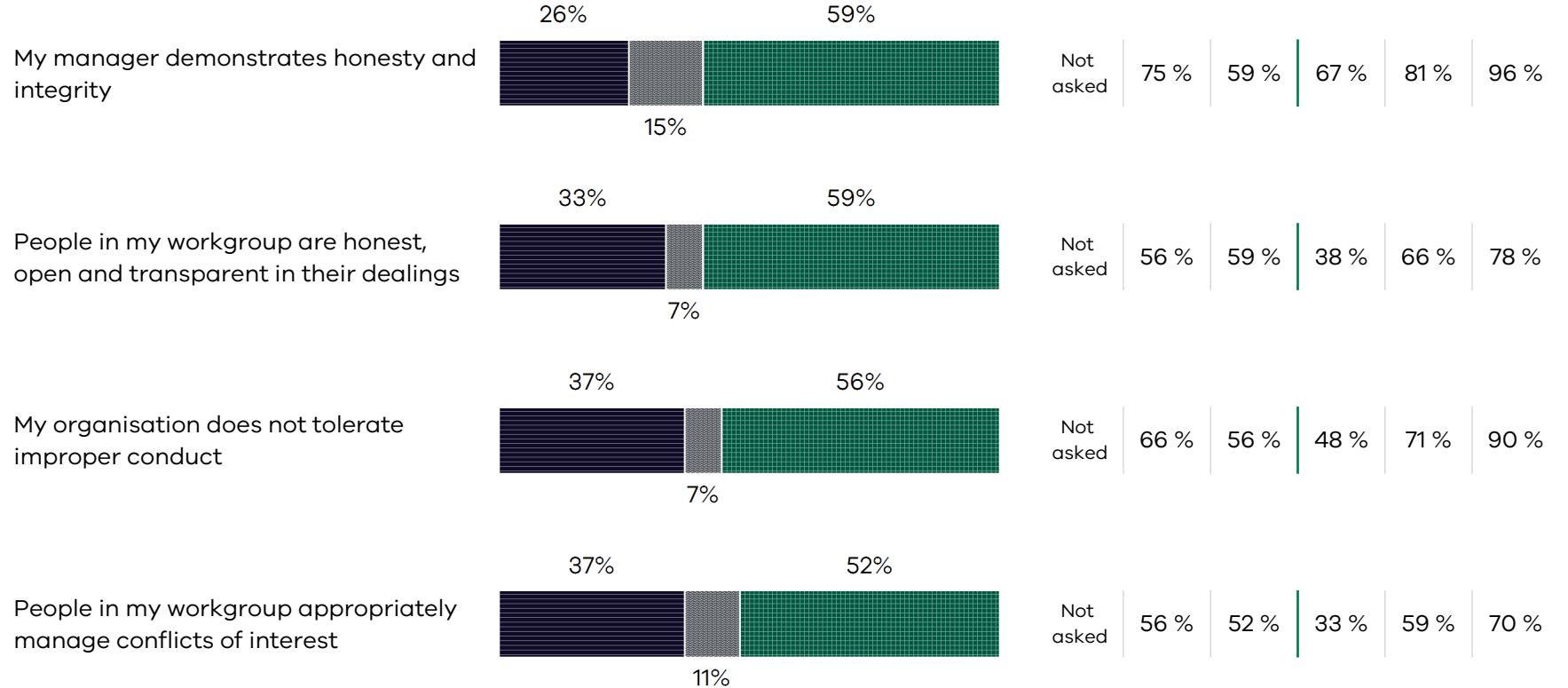
Survey question

Your results

Legend:
- Disagree
- Neither agree nor disagree
- Don't know
- Agree

My workgroup provides high quality advice and services

22% | 15% | 63%

Benchmark agree results

Survey question	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My workgroup provides high quality advice and services	Not asked	Not asked	63 %	60 %	75 %	87 %

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
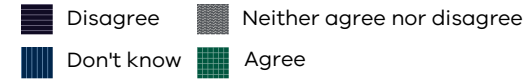
Example

59% of staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.

Survey question / Your results / Benchmark agree results

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Survey question	Your results	2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My manager demonstrates honesty and integrity	26% / 15% / 59%	Not asked	75 %	59 %	67 %	81 %	96 %
People in my workgroup are honest, open and transparent in their dealings	33% / 7% / 59%	Not asked	56 %	59 %	38 %	66 %	78 %
My organisation does not tolerate improper conduct	37% / 7% / 56%	Not asked	66 %	56 %	48 %	71 %	90 %
People in my workgroup appropriately manage conflicts of interest	37% / 11% / 52%	Not asked	56 %	52 %	33 %	59 %	70 %

Public sector values

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

48% of staff who did the survey agreed or strongly agreed with 'My organisation is committed to earning a high level of public trust'.

Survey question | Your results | Benchmark agree results

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree
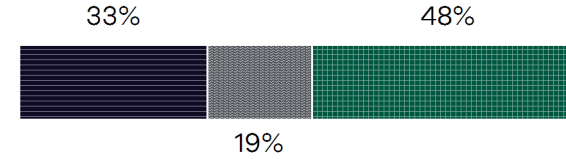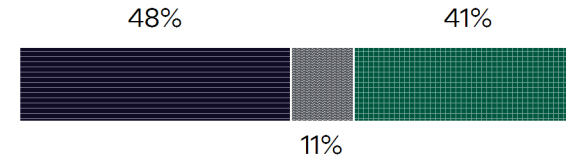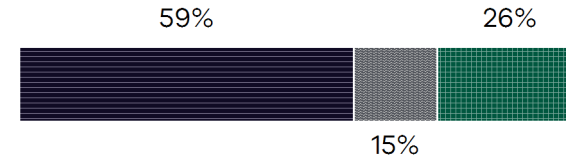
Survey question		2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My organisation is committed to earning a high level of public trust	33% / 19% / 48%	Not asked	81 %	48 %	47 %	78 %	92 %
I feel safe to challenge inappropriate behaviour at work	48% / 11% / 41%	Not asked	63 %	41 %	48 %	67 %	86 %
Senior leaders demonstrate honesty and integrity	59% / 15% / 26%	Not asked	66 %	26 %	34 %	69 %	98 %

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

Impartiality

What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

63% of staff who did the survey agreed or strongly agreed with 'My workgroup acts fairly and without bias'.
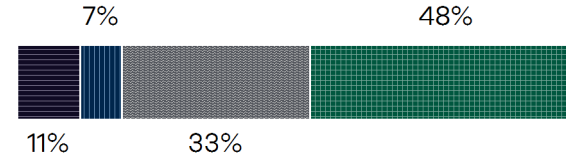
Survey question	Your results						

Legend: Disagree · Neither agree nor disagree · Don't know · Agree

Benchmark agree results
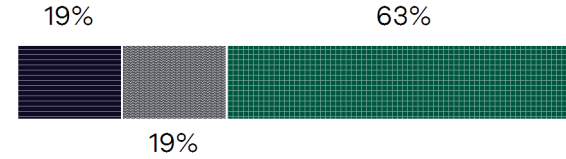
Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
My workgroup acts fairly and without bias	19% / 19% / 63%	Not asked	Not asked	63 %	46 %	66 %	77 %
People in my workgroup are politically impartial in their work	11% / 7% / 33% / 48%	Not asked	63 %	48 %	52 %	71 %	87 %

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

Accountability 1 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve it's goals'.
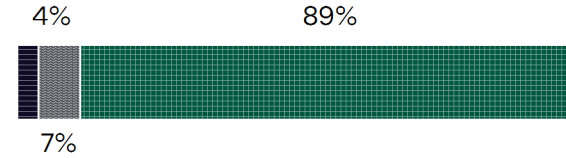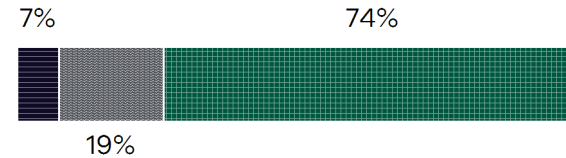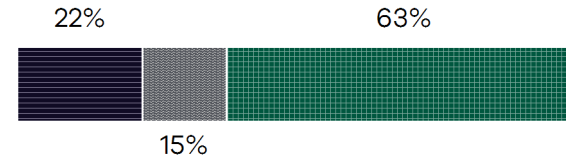
Survey question	Your results			
	■ Disagree	▓ Neither agree nor disagree		
	▌Don't know	▦ Agree		

Benchmark agree results

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
I understand how my job helps my organisation achieve it's goals	4% · 7% · 89%	Not asked	Not asked	89 %	78 %	91 %	100 %
I clearly understand what I am expected to do in this job	7% · 19% · 74%	94 %	84 %	74 %	73 %	90 %	96 %
My workgroup has clear lines of responsibility	22% · 15% · 63%	Not asked	78 %	63 %	58 %	74 %	88 %
My workgroup uses its resources well	22% · 15% · 63%	Not asked	Not asked	63 %	52 %	68 %	82 %

Public sector values

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

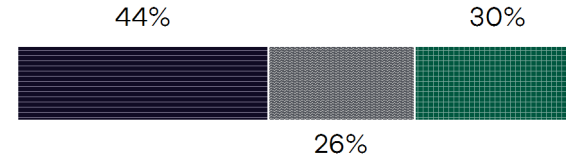Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

30% of staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.
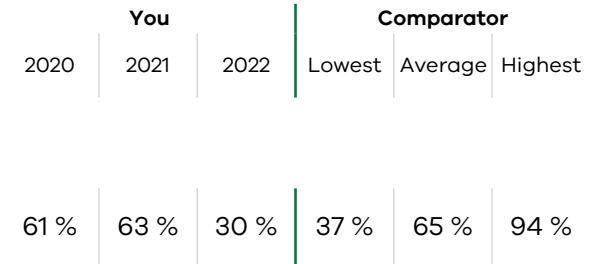
| Survey question | Your results | Benchmark agree results |

Legend:
- ■ Disagree
- ■ Don't know
- ▦ Neither agree nor disagree
- ▦ Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
Senior leaders provide clear strategy and direction	44% / 26% / 30%	61 %	63 %	30 %	37 %	65 %	94 %

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

Respect 1 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
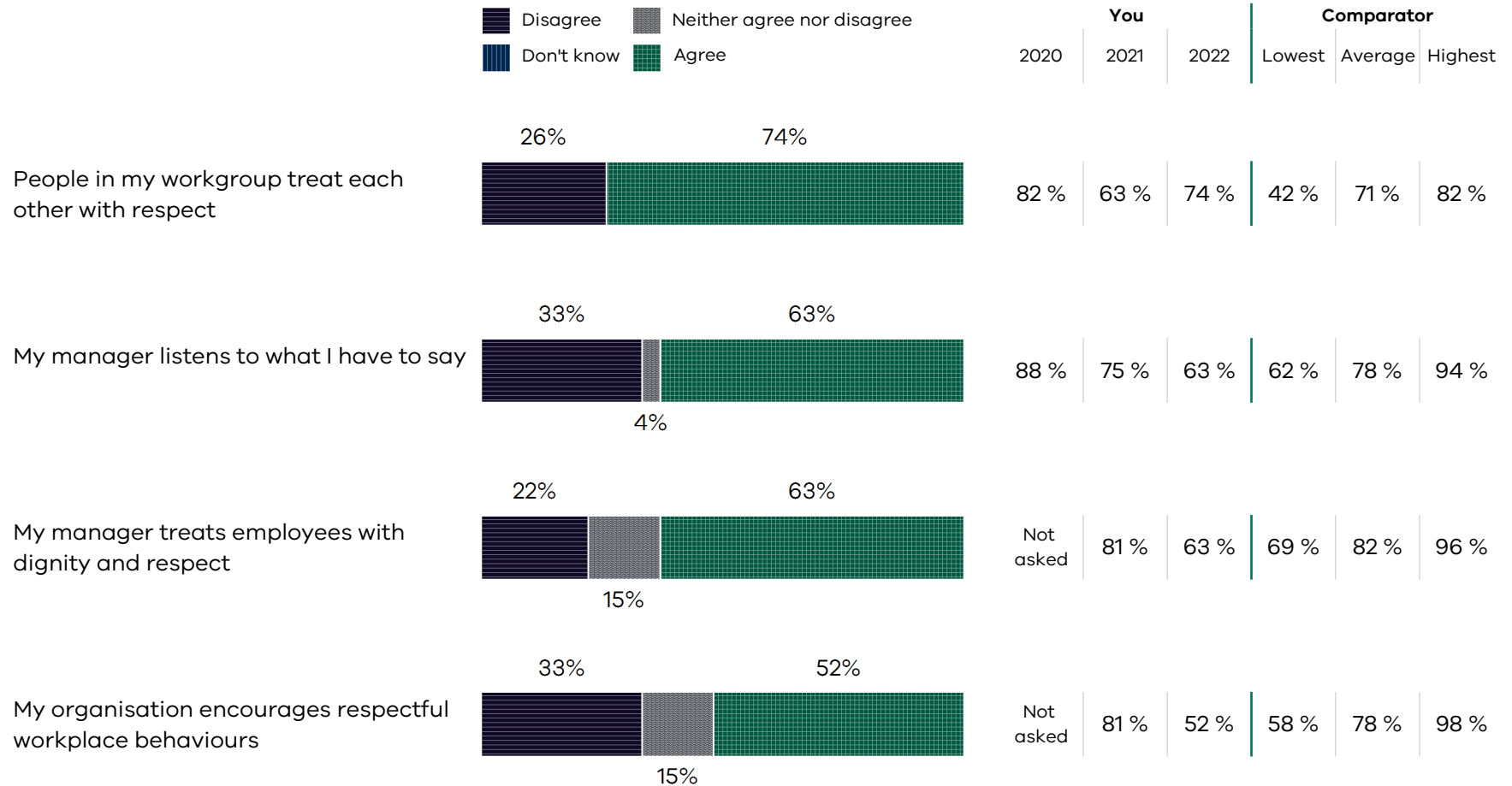
Example

74% of staff who did the survey agreed or strongly agreed with 'People in my workgroup treat each other with respect'.

Survey question	Your results			Benchmark agree results				
					You		**Comparator**	
	Disagree / Don't know / Neither agree nor disagree / Agree		2020	2021	2022	Lowest	Average	Highest
People in my workgroup treat each other with respect	26% / 74%		82 %	63 %	74 %	42 %	71 %	82 %
My manager listens to what I have to say	33% / 4% / 63%		88 %	75 %	63 %	62 %	78 %	94 %
My manager treats employees with dignity and respect	22% / 15% / 63%		Not asked	81 %	63 %	69 %	82 %	96 %
My organisation encourages respectful workplace behaviours	33% / 15% / 52%		Not asked	81 %	52 %	58 %	78 %	98 %

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

44% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

Survey question

Your results

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

My organisation takes steps to eliminate bullying, harassment and discrimination

41% | 15% | 44%

Benchmark agree results
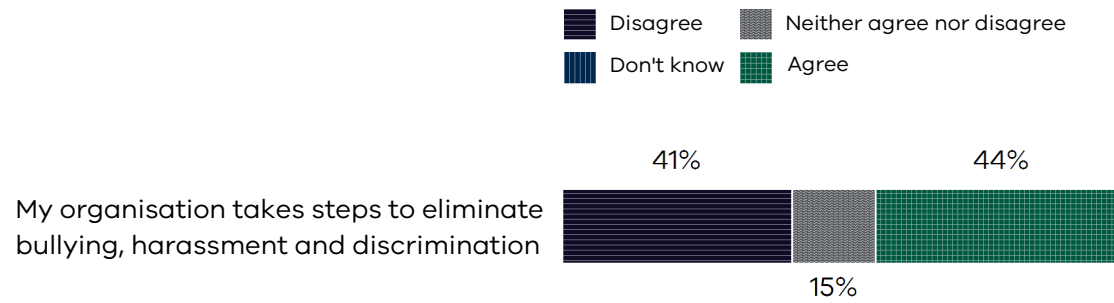
	You			Comparator		
2020	2021	2022		Lowest	Average	Highest
Not asked	75 %	44 %		35 %	64 %	81 %

Public sector values

Leadership

What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

63% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.
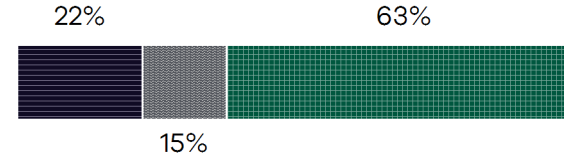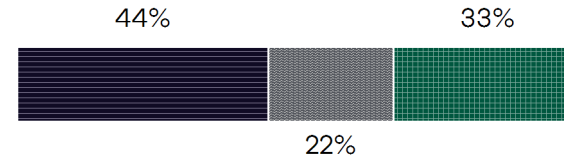
Survey question | Your results | Benchmark agree results

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

Survey question		2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My manager models my organisation's values	22% / 15% / 63%	Not asked	69 %	63 %	66 %	79 %	93 %
Senior leaders model my organisation's values	44% / 22% / 33%	Not asked	72 %	33 %	40 %	69 %	94 %

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

Human rights

What this is

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

81% of staff who did the survey agreed or strongly agreed with 'I understand how the Charter of Human Rights and Responsibilities applies to my work'.
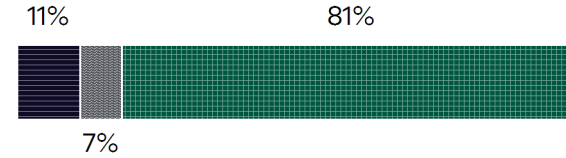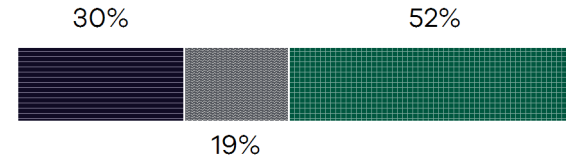
Survey question / Your results / Benchmark agree results

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Survey question	Your results	2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
I understand how the Charter of Human Rights and Responsibilities applies to my work	11% / 7% / 81%	Not asked	91 %	81 %	74 %	87 %	96 %
My organisation encourages employees to act in ways that are consistent with human rights	30% / 19% / 52%	Not asked	88 %	52 %	69 %	83 %	98 %

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