

People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- · Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

 Taking action auestions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- · Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- · Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- · Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- AccountabilityRespect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role



About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2021 but not 2020.

This means you'll be able to compare about 77% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: People matter survey 2022 (DOCX, 55 pages) to see how we asked questions and defined concepts in the 2022 survey

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- · Your response rate

 Scorecard: engagement index

People outcomes

- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- · Highest scoring
- Lowest scoring
- Most improvedMost declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- · Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- · Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- · Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role



Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release results when fewer than 10 people in a work group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.



Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership

- Lead the organisation
- Set the culture
- Lead by example
- Actions influence outcomes

Organisation climate

- Organisational integrity
- Safety climate
- Patient safety climate
- Collaboration

Workgroup climate

- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager

- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Engagement

Outcomes

- Satisfaction
- Wellbeing –
 work-related stress
- Wellbeing –
 job-related affect
- Intention to stay
- Acting on negative behaviours
- Inclusion

The public sector values that underpin the framework and all public sector organisations



Responsiveness



Integrity



Impartiality



Accountability



Respect



Leadership



Human Rights





Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Alexandra District Health

Alpine Health

Beaufort and Skipton Health Service

Beechworth Health Service

Boort District Health

Casterton Memorial Hospital

Central Highlands Rural Health

Cohuna District Hospital

Corryong Health

East Wimmera Health Service

Great Ocean Road Health

Heathcote Health

Hesse Rural Health Service

Heywood Rural Health

Inglewood and Districts Health Service Kerang District Health

Kilmore and District Hospital

Kooweerup Regional Health Service

Mallee Track Health and Community Service

Mansfield District Hospital

Moyne Health Services

NCN Health

Omeo District Health

Orbost Regional Health

Robinvale District Health Services

Rural Northwest Health

South Gippsland Hospital

Tallangatta Health Service

Terang and Mortlake Health Service

Timboon and District Healthcare Service

Yarram and District Health Service

Yarrawonga Health

Yea and District Memorial Hospital





Your response rate

What this is

This is how many staff in your organisation did the survey in 2022.

Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

We've also expressed this as a percentage of all the staff who work in your organisation.

2021		2022	
59% (115)		37% (89)	
Comparator Public Sector	51% 39%	Comparator Public Sector	52% 42%



People matter survey

wellbeing check 2022

Have your say

Overview

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

Result summary

People outcomes

- Scorecard: engagement index
 - Engagement
 - Scorecard: satisfaction, stress, intention to stay, inclusion
 - Satisfaction
 - Work-related stress levels
 - Work-related stress causes
 - Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- · Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- · Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
 - Quality service delivery
 - Innovation
 - Workgroup support
 - · Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- · Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or
 Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role





Scorecard: employee engagement index

What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2021		2022		
	77		78	
	Comparator	73	Comparator	<i>7</i> 1
	Public Sector	70	Public Sector	68



Engagement question results 1 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 78.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

91% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree 2021 Lowest Average Highest Agree 3% 91% I am proud to tell others I work for my organisation 6% 4% 85% I would recommend my organisation as a good place to work 10% 3% 85% My organisation inspires me to do the best in my job 11% 2% 83% My organisation motivates me to help achieve its objectives 15%





Engagement question results 2 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 78.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

79% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

Survey question

I feel a strong personal attachment to

my organisation

Your results

Benchmark agree results

You

Disagree Agree	Neither agree nor disagree
3%	79%
18%	

2021	2022	Lowest	Average	Highest
77 %	79 %	35 %	66 %	90 %

Comparator



Scorecard: satisfaction, stress, intention to stay, inclusion

What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

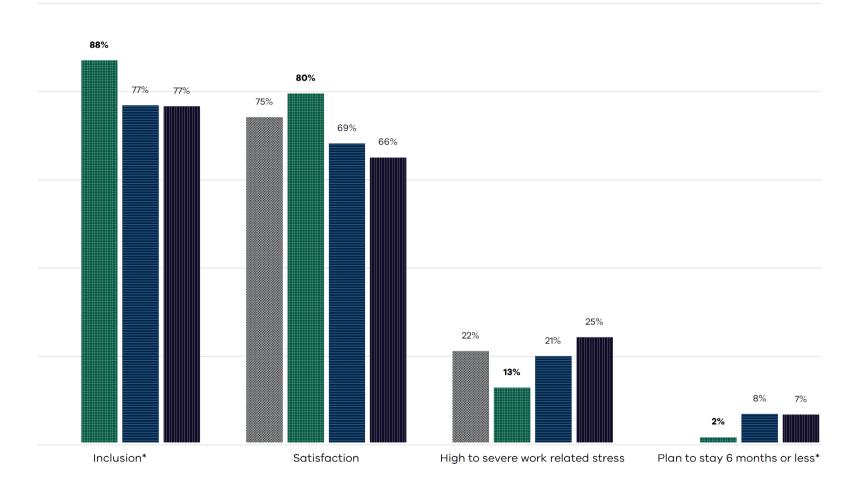
Example

In 2022:

 88% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

• 77% of staff at your comparator and 77% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey



Satisfaction question results

What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

Under 'Your results', see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

84% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.

Survey question Your results Dissatisfied Neither satisfied nor dissatisfied Satisfied 2% 84% Considering everything, how satisfied are you with your current job 13% 6% 79% How satisfied are you with your career development within your current organisation 16% 9% 78% How satisfied are you with the work/life balance in your current job 13%

Benchmark satisfied results

You 2021 2022			_ c	omparato	or
	2021	2022	Lowest	Average	Highes
				75 %	
	72 %	79 %	40 %	63 %	84 %
	75 %	78 %	48 %	68 %	82 %





Work-related stress levels

What this is

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

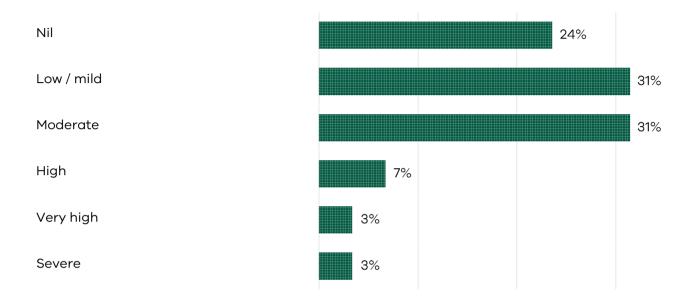
The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2022 compared to 2021 and your comparator.

Example

13% of your staff who did the survey said they had high to severe stress in 2022. This is compared to 21% of staff in your comparator group and 25% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2022)



Reported levels of high to severe stress

2021	2022	
22%	13%	

Comparator	19%	Comparator	21%
Public Sector	26%	Public Sector	25%

Work-related stress causes

What this is

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

76% of your staff who did the survey said they experienced mild to severe stress.

Of that 76%, 69% said the top reason was 'Workload'.

68	21
76%	24%

Experienced some work-related stress

Did not experience some work-related stress

Of those that experienced work related stress it was from	You 2021	You 2022	Comparator 2022	Public sector 2022
Workload	58%	69%	49%	53%
Time pressure	47%	43%	40%	43%
Dealing with clients, patients or stakeholders	18%	15%	13%	15%
Other	10%	15%	11%	9%
Competing home and work responsibilities	12%	13%	15%	15%
Social environment (e.g. relationships with colleagues, manager and/or senior leaders)	11%	13%	14%	11%
Other changes due to COVID-19	30%	12%	16%	8%
Management of work (e.g. supervision, training, information, support)	6%	9%	11%	13%
Organisation or workplace change	8%	9%	8%	11%
Incivility, bullying, harassment or discrimination	5%	7%	9%	6%





Intention to stay

What this is

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

7% of your staff who did the survey said they intended to work for your organisation for Over 6 months and up to 1 year.

Employees plan to work at your organisation for	You 2022	Comparator 2022	Public sector 2022
6 months or less	2%	8%	7%
Over 6 months and up to 1 year	7%	9%	10%
Over 1 year and up to 3 years	15%	21%	23%
Over 3 years and up to 5 years	17%	15%	16%
Over 5 years	60%	46%	44%



Inclusion question results

What this is

This is how included staff feel in their workplace.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.

Survey question Disagree Agree Neither agree nor disagree Agree 6% 88% I can be myself at work 7% 3% 88% I feel as if I belong at this organisation 9%

Benchmark agree results

Yo	u	С	omparato	or
2021	2022	Lowest	Average	Highest
Not asked	88 %	56 %	81 %	94%
Not asked	88 %	48 %	74 %	96 %

Inclusion - Barriers to success

What this is

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

In the survey, we ask staff to tell us if they have experienced any barriers to their success at work and what those barriers were. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

Example

6% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My age'. Staff who experienced one or more barriers to success at work



Experienced barriers	Did not experience barriers

During the last 12 months, employees experienced barriers to their success due to	You 2022	Comparator 2022	Public sector 2022
My age	6%	6%	8%
My mental health	4%	6%	7%
My physical health	3%	4%	4%
My caring responsibilities	1%	6%	7%
My cultural background	1%	2%	3%
My race	1%	1%	1%
My sex	1%	1%	4%
Other	1%	3%	5%





Scorecard: emotional effects of work

What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

Example

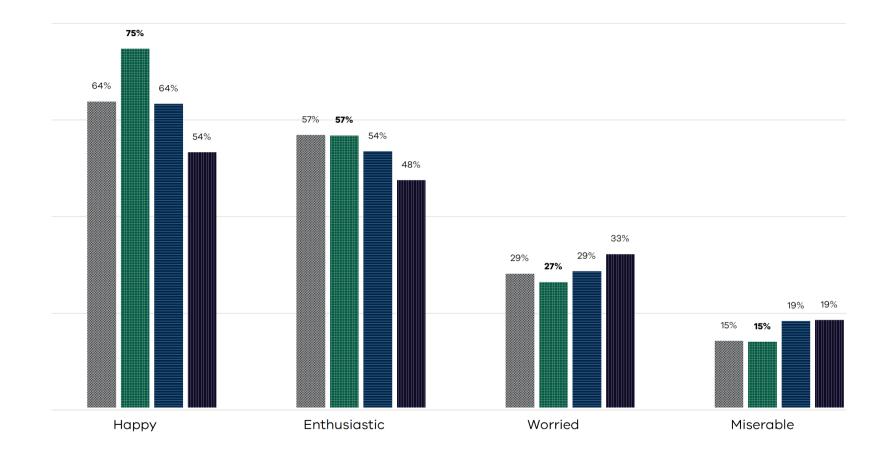
In 2022:

 75% of your staff who did the survey said work made them feel happy in 2022, which is up from 64% in 2021

Compared to:

• 64% of staff at your comparator and 54% of staff across the public sector.

Thinking about the last three months, how often has work made you feel ...





You 2022 Comparator 2022



Public sector 2022

Scorecard: negative behaviours

What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

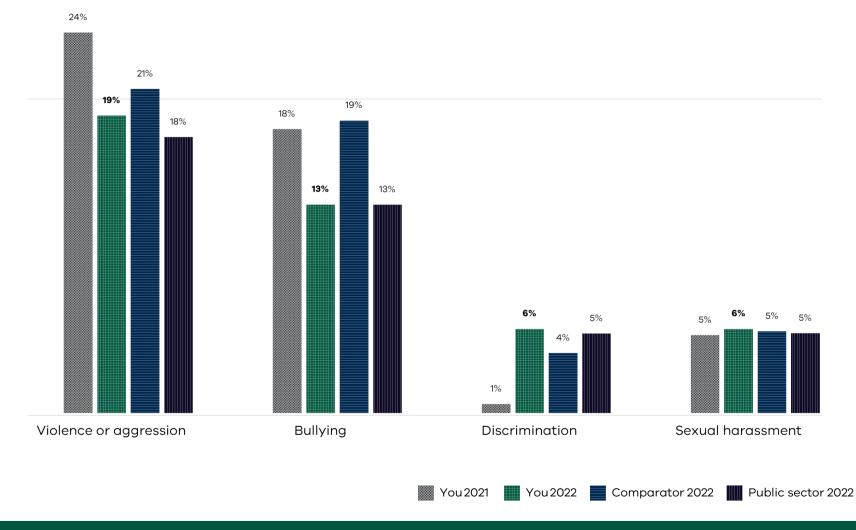
Example

In 2022:

 19% of your staff who did the survey stated they experienced 'Violence or aggression' in the last 12 months which is down from 24% in 2021.

Compared to:

 21% of staff at your comparator and 18% of staff across the public sector.



Bullying

What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and longterm negative impact on those involved, including those who witness bullying.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers what they experienced.

In descending order, the table shows the answers.

Example

13% of your staff who did the survey said they experienced bullying.

Of that 13%, 67% said the top type was 'Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)'.

Have you experienced bullying at work in the last 12 months?

12	70	7
13%	79%	8%

Did not experience bullying

-				
If you experienced bullying, what type of bullying did you experience?	You 2021	You 2022	Comparator 2022	Public sector 2022
Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)	86%	67%	64%	70%
Exclusion or isolation	43%	50%	38%	42%
Intimidation and/or threats	48%	33%	31%	31%
Withholding essential information for me to do my job	14%	33%	25%	28%
Being assigned meaningless tasks unrelated to the job	5%	17%	8%	12%
Verbal abuse	29%	17%	21%	20%
Being given impossible assignment(s)	0%	8%	5%	9%
Interference with my personal property and/or work equipment	10%	8%	4%	4%
Other	14%	8%	17%	15%

Experienced bullying





Not sure

Telling someone about the bullying

What this is

This is if staff told someone when they experienced bullying.

Why this is important

By understanding how staff report bullying, organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers who they told about it.

In descending order, the table shows the answers.

Example

13% of your staff who did the survey said they experienced bullying, of which

- 58% said the top way they reported the bullying was 'Told a friend or family member'.
- 92% said they didn't submit a formal complaint.

Have you experienced bullying at work in the last 12 months?

12	70	7
13%	79%	8%

<u> </u>	Experienced bullying	Did no	t experience bullyin	g Not sure
Did you tell anyone about the bullying?	You 2021	You 2022	Comparator 2022	Public sector 2022
Told a friend or family member	38%	58%	33%	36%
Told a colleague	43%	33%	36%	41%
Told a manager	71%	25%	45%	48%
I did not tell anyone about the bullying	14%	8%	13%	12%
Submitted a formal complaint	24%	8%	14%	11%
Told employee assistance program (EAP) or peer support	10%	8%	6%	9%
Told Human Resources	24%	8%	16%	12%
Told someone else	19%	8%	10%	12%
Told the person the behaviour was not OK	48%	8%	14%	17%





Bullying - reasons for not submitting a formal complaint

What this is

This is why staff who experienced bullying chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can plan how to support staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work. We then asked them if they submitted a formal complaint. If they didn't, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

92% of your staff who experienced bullying did not submit a formal complaint, of which:

 55% said the top reason was 'I believed there would be negative consequences for my reputation'. Did you submit a formal complaint?



	Submitted f	ubmitted formal complaint		Did not submit a for	rmal complaint
at was your reason for not submitting a formal complair	nt?	You	You	Comparator	Public

What was your reason for not submitting a formal complaint?	You 2021	You 2022	Comparator 2022	Public sector 2022
I believed there would be negative consequences for my reputation	25%	55%	39%	49%
I didn't think it would make a difference	25%	55%	48%	52%
Other	25%	27%	14%	11%
I didn't feel safe to report the incident	0%	18%	12%	18%
I didn't think it was serious enough	6%	18%	14%	16%
I believed there would be negative consequences for the person I was going to complain about	6%	9%	9%	9%
I thought the complaint process would be embarrassing or difficult	0%	9%	7%	12%



Perpetrators of bullying

What this is

This is who staff have said are responsible for bullying.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 13% of your staff said they experienced bullying.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

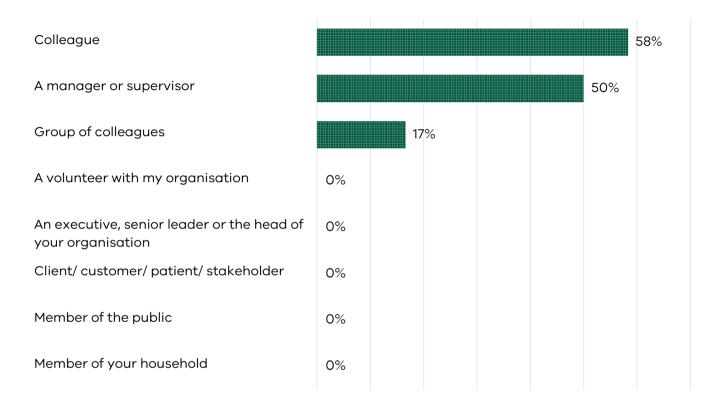
Each row is one perpetrator or group of perpetrators.

Example

13% of your staff who did the survey said they experienced bullying.

Of that 13%, 58% said it was by 'Colleague'.

12 people (13% of staff) experienced bullying (You 2022)





Relationship to perpetrator

What this is

This provides further detail on who staff have said are responsible for bullying within your organisation.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 13% of your staff said they experienced bullying.

If they experienced bullying from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the bullying to different workplace relationships.

Example

13% of your staff who did the survey said they experienced bullying.

Of that 13%, 100% said it was by someone within the organisation.

Of that 100%, 58% said it was 'They were in my workgroup'.

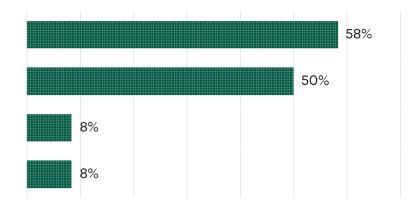
12 people (100% of staff who experienced bullying) experienced bullying from within your organisation (You2022)

They were in my workgroup

They were my immediate manager or supervisor

They were outside my workgroup

They were someone I supervise or manage



Sexual harassment

What this is

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced sexual harassment.

We do this to protect the respondents.



Discrimination

What this is

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced discrimination.

We do this to protect the respondents.

Negative behaviour

Violence and aggression

What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers what they experienced.

In descending order, the table shows the answers.

Example

19% of your staff who did the survey said they experienced violence or aggression.

Of that 19%, 82% said it was from 'Abusive language'.

Have you experienced violence or aggression at work in the last 12 months?



If you experienced violence or aggression, what type did you experience?	You 2021	You 2022	Comparator 2022	Public sector 2022
Abusive language	93%	82%	77%	82%
Intimidating behaviour	61%	71%	57%	68%
Physical assault (e.g. spitting, hitting, punching, pushing, tripping, grabbing, throwing objects)	21%	29%	32%	28%
Threats of violence	25%	24%	25%	37%



Negative behaviour

Telling someone about violence and aggression

What this is

This is who staff told about what violence and aggression they experienced.

Why this is important

Understanding this means organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression. If they did, they could tell us with one or more answers who they told.

In descending order, the table shows the answers.

Example

19% of your staff who did the survey said they experienced violence or aggression, fo which

- 59% said the top way they reported the violence or agression was 'Submitted a formal incident report'
- 41% said they didn't submit a formal incident report.

Have you experienced violence or aggression at work in the last 12 months?



Did you tell anyone about the incident?	You 2021	You 2022	Comparator 2022	Public sector 2022
Submitted a formal incident report	54%	59%	42%	32%
Told a manager	46%	35%	52%	56%
Told a colleague	29%	24%	41%	47%
Told a friend or family member	11%	12%	14%	20%
Told the person the behaviour was not OK	29%	12%	31%	34%
I did not tell anyone about the incident(s)	11%	6%	6%	7%
Told Human Resources	7%	6%	7%	4%
Told someone else	4%	6%	4%	6%





Negative behaviour

Perpetrators of violence and aggression

What this is

This is who staff have said are responsible for violence and aggression.

Why this is important

Understanding this means organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

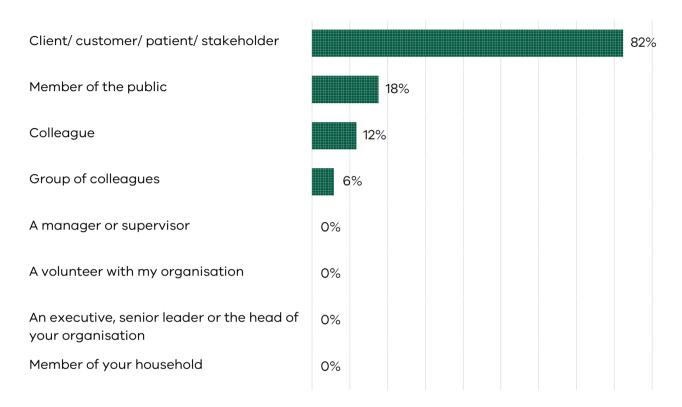
Each row is one perpetrator or a group of perpetrators.

Example

19% of your staff who did the survey said they experienced violence or aggression.

Of that 19%, 82% said it was 'Client/ customer/ patient/ stakeholder'.

17 people (19% of staff) experienced violence or aggression (You2022)





Negative behaviour — satisfaction with making a formal complaint

What this is

This is how satisfied a staff member was with how your organisation managed their complaint.

Why this is important

When staff submit a formal complaint for negative behaviours, they should feel your organisation will manage it effectively and professionally.

How to read this

Under 'Your results', see results for each question in descending order by yes.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

90% of staff who did the survey were satisfied with the way your organisation handled their formal 'Violence or aggression' complaint.

Survey question

Were you satisfied with the way your formal complaint was handled

Violence or aggression

Your results

No Don't know
Yes

90%



Benchmark satisfied results

You			C	omparato	or
	2021	2022	Lowest	Average	Highest
			l		
	80 %	90 %	0 %	54 %	100 %

People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

• Taking action questions

Detailed results

Senior leadership

 Senior leadership auestions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- · Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- · Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- · Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

Highest scoring questions

What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Job enrichment', the 'You 2022' column shows 99% of your staff agreed with 'I can use my skills and knowledge in my job'.
This question was not asked in 2021.

Question group	Highest scoring questions	You 2022	from 2021	2022
Job enrichment	I can use my skills and knowledge in my job	99%	Not asked in 2021	91%
Meaningful work	I achieve something important through my work	98%	+11%	93%
Meaningful work	I can make a worthwhile contribution at work	97%	Not asked in 2021	94%
Job enrichment	I understand how my job helps my organisation achieve it's goals	96%	Not asked in 2021	92%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	94%	+1%	87%
Organisational integrity	My organisation encourages employees to act in ways that are consistent with human rights	93%	+8%	83%
Patient safety climate	I am encouraged by my colleagues to report any patient safety concerns I may have	93%	+6%	83%
Meaningful work	I get a sense of accomplishment from my work	92%	+6%	87%
Collaboration	I am able to work effectively with others outside my immediate workgroup	92%	-3%	87%
Job enrichment	I clearly understand what I am expected to do in this job	91%	+1%	89%

Vou

Change

Comparator



Lowest scoring questions

What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Taking action', the 'You 2022' column shows 44% of your staff agreed with 'My organisation has made improvements based on the survey results from last year'.

This question was not asked in 2021.

Question subgroup	Lowest scoring questions	You 2022	Change from 2021	Comparator 2022
Taking action	My organisation has made improvements based on the survey results from last year	44%	Not asked in 2021	36%
Taking action	I believe my organisation will make improvements based on the results of this survey	60%	Not asked in 2021	55%
Workload	I have enough time to do my job effectively	61%	+8%	55%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	63%	+6%	53%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	63%	-3%	58%
Safety climate	All levels of my organisation are involved in the prevention of stress	64%	+11%	51%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	66%	+10%	56%
Workload	The workload I have is appropriate for the job that I do	69%	+9%	61%
Organisational integrity	I have an equal chance at promotion in my organisation	69%	Not asked in 2021	54%
Senior leadership	Senior leaders provide clear strategy and direction	69%	+2%	63%



Most improved

What this is

This is where staff feel their organisation has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Increase from 2021' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2021 shows you where the most positive changes are happening in your organisation.

Example

On the first row 'Organisational integrity', the 'You 2022' column shows 83% of your staff agreed with 'My organisation does not tolerate improper conduct'. In the 'Increase from 2021' column, you have a 14% increase, which is a positive trend.

Question group	Most improved from last year	You 2022	Increase from 2021	Comparator 2022
Organisational integrity	My organisation does not tolerate improper conduct	83%	+14%	72%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	71%	+13%	61%
Workgroup support	People in my workgroup are politically impartial in their work	75%	+12%	70%
Workgroup support	People in my workgroup treat each other with respect	82%	+12%	74%
Workgroup support	People in my workgroup appropriately manage conflicts of interest	72%	+11%	61%
Safety climate	All levels of my organisation are involved in the prevention of stress	64%	+11%	51%
Meaningful work	I achieve something important through my work	98%	+11%	93%
Workgroup support	People in my workgroup are honest, open and transparent in their dealings	73%	+10%	68%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	66%	+10%	56%
Patient safety climate	Management is driving us to be a safety-centred organisation	85%	+9%	74%



Most declined

What this is

This is where staff feel their organisation has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend. In this table, your trend is shown in the 'Decrease from 2021' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2021 shows you where the most negative changes are happening in your organisation.

Example

On the first row 'Manager leadership', the 'You 2022' column shows 81% of your staff agreed with 'My manager treats employees with dignity and respect'. In the 'Decrease from 2021' column, you have a 10% decrease, which is a negative trend.

Question subgroup	Largest decline from last year	You 2022	Decrease from 2021	Comparator 2022
Manager leadership	My manager treats employees with dignity and respect	81%	-10%	83%
Manager support	My manager listens to what I have to say	78%	-7%	79%
Manager leadership	My manager demonstrates honesty and integrity	80%	-6%	81%
Manager leadership	My manager models my organisation's values	81%	-4%	81%
Safety climate	My organisation provides a physically safe work environment	85%	-3%	82%
Patient safety climate	Patient care errors are handled appropriately in my work area	74%	-3%	69%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	63%	-3%	58%
Collaboration	I am able to work effectively with others outside my immediate workgroup	92%	-3%	87%
Learning and development	I am developing and learning in my role	84%	-2%	75%
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	70%	-2%	69%



Key differences

Biggest positive difference from comparator

What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Patient safety climate', the 'You 2022' column shows 80% of your staff agreed with 'This health service does a good job of training new and existing staff'.

The 'difference' column, shows that agreement for this question was 23 percentage points higher in your organisation than in your comparator.

Question group	Biggest positive difference from comparator	You 2022	Difference	Comparator 2022
Patient safety climate	This health service does a good job of training new and existing staff	80%	+23%	57%
Organisational integrity	I believe the promotion processes in my organisation are fair	73%	+22%	51%
Engagement	My organisation inspires me to do the best in my job	85%	+17%	68%
Engagement	My organisation motivates me to help achieve its objectives	83%	+17%	66%
Learning and development	I am satisfied with the opportunities to progress in my organisation	73%	+17%	56%
Engagement	I would recommend my organisation as a good place to work	85%	+17%	68%
Patient safety climate	Trainees in my discipline are adequately supervised	78%	+17%	61%
Engagement	I am proud to tell others I work for my organisation	91%	+15%	76%
Satisfaction	How satisfied are you with your career development within your current organisation	79%	+15%	63%
Organisational integrity	I have an equal chance at promotion in my organisation	69%	+15%	54%



Key differences

Biggest negative difference from comparator

What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Manager leadership', the 'You 2022' column shows 81% of your staff agreed with 'My manager treats employees with dignity and respect'.

The 'difference' column, shows that agreement for this question was 2 percentage points lower in your organisation than in your comparator.

Question subgroup	Biggest negative difference from comparator	You 2022	Difference	Comparator 2022
Manager leadership	My manager treats employees with dignity and respect	81%	-2%	83%
Manager support	I can discuss problems or issues with my manager	78%	-2%	79%
Manager support	My manager listens to what I have to say	78%	-2%	79%
Manager leadership	My manager demonstrates honesty and integrity	80%	-2%	81%



People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- · Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoringMost improved
- Most declined
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership auestions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- · Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- · Workgroup support
- · Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- · Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

Taking action

What this is

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

60% of your staff who did the survey agreed or strongly agreed with 'I believe based on the results of this survey'.

Survey question

I believe my organisation will make

improvements based on the survey

My organisation has made

results from last year

this survey

improvements based on the results of

Your results

Benchmark agree results

Disagree Don't know	Neither agree nor disagree Agree
8%	60%
33%	
31%	44%
	100/
6%	19%

Yo			omparato	
2021	2022	Lowest	Average	Highest
Not asked			55 %	
		I		

my organisation will make improvements

People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- · Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- · Highest scoring
- Lowest scoring
- Most improved
 Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

• Taking action questions

Detailed results

Senior leadership

 Senior leadership auestions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- · Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- · Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- · Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

Senior leadership

Senior leadership

What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

79% of your staff who did the survey agreed or strongly agreed with 'Senior leaders demonstrate honesty and integrity'.





Benchmark agree results

Comparator

Lowest Average Highest

You

2021



People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- · Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- · Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

• Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- · Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- · Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- · Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

Scorecard

What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

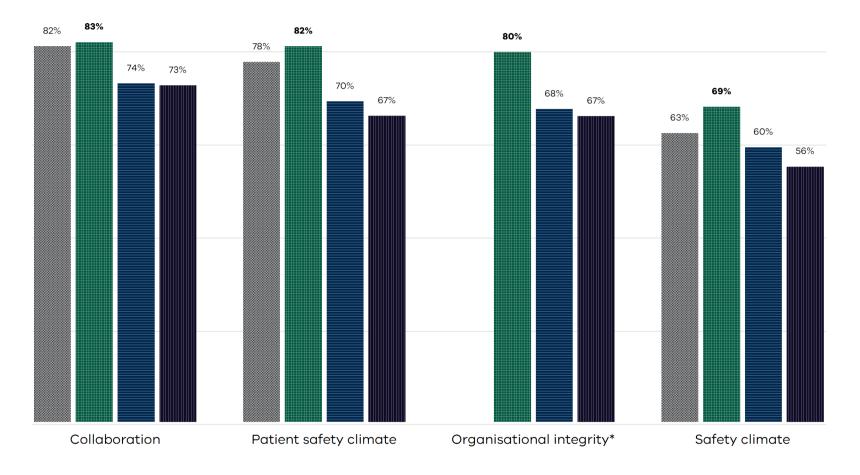
Example

In 2022:

 83% of your staff who did the survey responded positively to questions about Collaboration which is up from 82% in 2021.

Compared to:

• 74% of staff at your comparator and 73% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022

Organisational integrity 1 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.





Organisational integrity 2 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

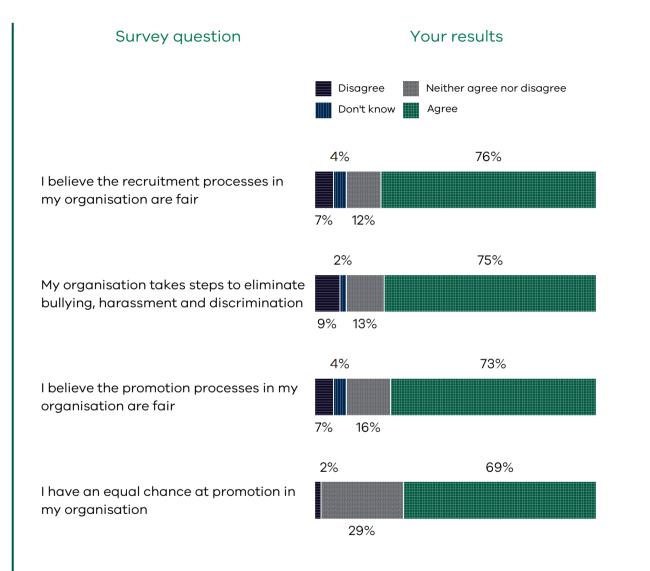
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

76% of your staff who did the survey agreed or strongly agreed with 'I believe the recruitment processes in my organisation are fair'.





You		Comparator Lowest Average Highest		
2021	2022	Lowest	Average	Highest
			64%	
76 %	75 %	35 %	64 %	83 %
Not asked	73 %	22 %	51 %	78 %
Not asked	69 %	30 %	54 %	75 %

Collaboration

What this is

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

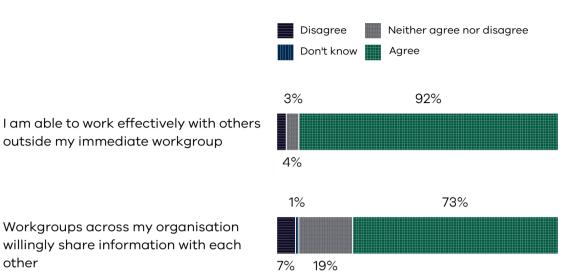
Survey question

outside my immediate workgroup

Workgroups across my organisation willingly share information with each

other

Your results



Yo		!	omparato	
2021	2022	Lowest	Average	Highest
95 %	92 %	61 %	87 %	98 %
69 %	73 %	36 %	61 %	81 %

Safety climate 1 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

85% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know 2021 Lowest Average Highest 6% 85% My organisation provides a physically safe work environment 9% 4% 71% Senior leaders consider the psychological health of employees to be as important as productivity 25% 9% 66% Senior leaders show support for stress prevention through involvement and commitment 25% 13% 64% All levels of my organisation are involved in the prevention of stress 22%



Safety climate 2 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

63% of your staff who did the survey agreed or strongly agreed with 'In my workplace, there is good communication about psychological safety issues that affect me'.

Survey question

Disagree Neither agree nor disagree

Your results

In my workplace, there is good communication about psychological safety issues that affect me

My organisation has effective procedures in place to support employees who may experience stress

Don't know Agree 7% 63% 30% 4% 63%

8%

25%

Yo			omparato	
2021	2022	Lowest	Average	Highest
			53 %	
66 %	63 %	36 %	58 %	88 %

Patient safety climate 1 of 2

What this is

This is the safety culture in a healthcare workplace.

Why this is important

A good patient safety climate means safe, high-quality care and experiences.

The Victorian Managed Insurance Authority and the Victorian Quality Council developed these tools.

How to read this

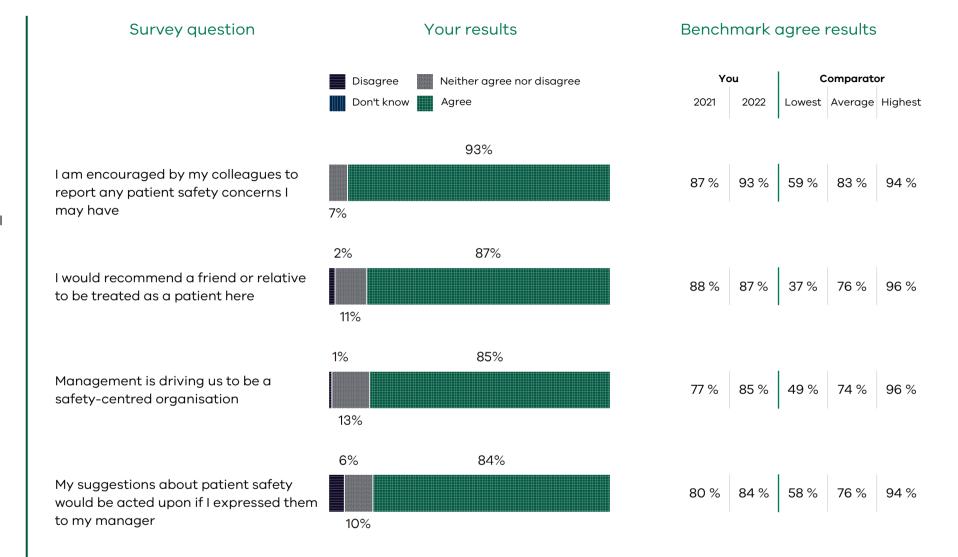
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'I am encouraged by my colleagues to report any patient safety concerns I may have'.





Patient safety climate 2 of 2

What this is

This is the safety culture in a healthcare workplace.

Why this is important

A good patient safety climate means safe, high-quality care and experiences.

The Victorian Managed Insurance Authority and the Victorian Quality Council developed these tools.

How to read this

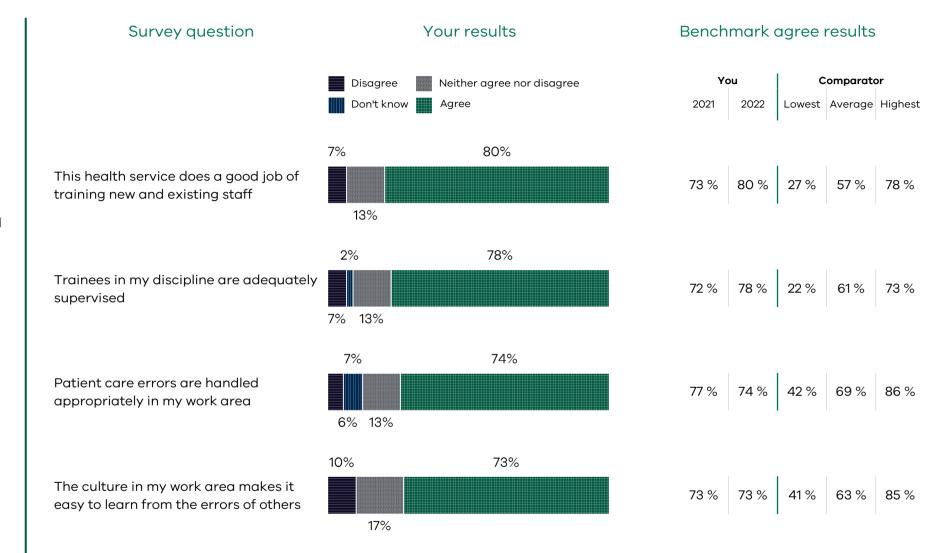
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with 'This health service does a good job of training new and existing staff.







People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- · Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- · Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

• Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- · Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- · Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- · Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role





Scorecard

What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

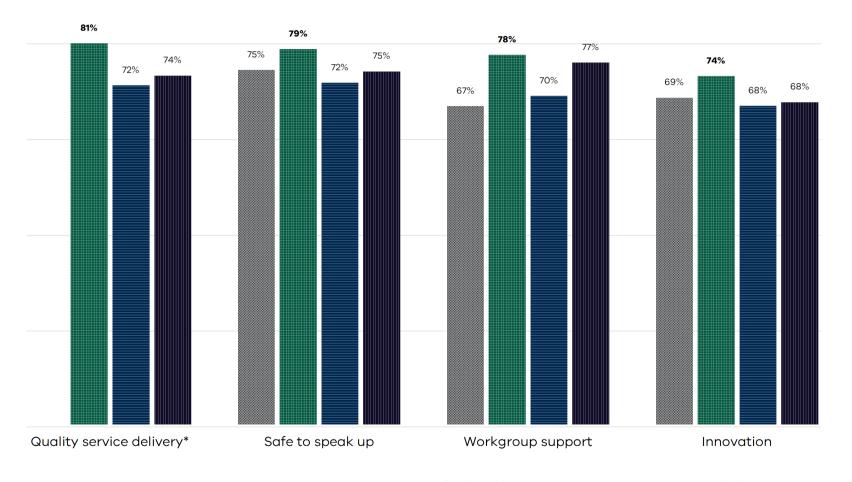
Example

In 2022:

 81% of your staff who did the survey responded positively to questions about Quality service delivery.

Compared to:

• 72% of staff at your comparator and 74% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022

Quality service delivery

What this is

This is how well workgroups in your organisation operate to deliver quality services.

Why this is important

The public sector must provide highquality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

85% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question Your results Benchmark agree results You Neither agree nor disagree Disagree Don't know Agree 2021 Lowest Average Highest 1% 85% My workgroup provides high quality asked advice and services 13% 9% 82% My workgroup has clear lines of responsibility 9% 6% 80% My workgroup uses its resources well 15% 13% 75% My workgroup acts fairly and without bias 11%



Comparator

Innovation

What this is

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

75% of your staff who did the survey agreed or strongly agreed with 'My workgroup is quick to respond to opportunities to do things better'.

Survey question Your results Neither agree nor disagree Disagree Don't know 75% 6% My workgroup is quick to respond to opportunities to do things better 19% 7% 73% My workgroup encourages employee creativity 20% 1% 73% My workgroup learns from failures and mistakes

17%

9%

You			Comparator Lowest Average Highes			
	2021	2022	Lowest	Average	Highest	
				68 %		
	65 %	73 %	40 %	65 %	87 %	
	72 %	73 %	53 %	69 %	92 %	

Workgroup support 1 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup work together effectively to get the job done'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know 2021 Lowest Average Highest 7% 89% People in my workgroup work together effectively to get the job done 4% 11% 82% People in my workgroup treat each other with respect 7% 4% 75% People in my workgroup are politically impartial in their work 2% 18% 11% 73% People in my workgroup are honest, open and transparent in their dealings 16%





Workgroup support 2 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

72% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

Survey question

People in my workgroup appropriately

manage conflicts of interest

Your results

Disagree Neither agree nor disagree Don't know Agree 1% 72%

Yo	ou	C	omparato	or
2021	2022	Lowest	Average	Highest
		l		
		ı		
61 %	72 %	33 %	61 %	79 %

Safe to speak up

What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

Survey question Your results Neither agree nor disagree Disagree Don't know Agree 1% 89% I feel culturally safe at work 10% 12% 76% People in my workgroup are able to bring up problems and tough issues 11% 12% 73% I feel safe to challenge inappropriate behaviour at work

15%

You 2022		_ c	omparato	or	
	2021	2022	Lowest	Average	Highest
				84 %	
	70 %	76 %	38 %	66 %	85 %
	72 %	73 %	41 %	67 %	87 %

People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- · Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

• Taking action questions

Detailed results

Senior leadership

 Senior leadership auestions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- · Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- · Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- · Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

Scorecard 1 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

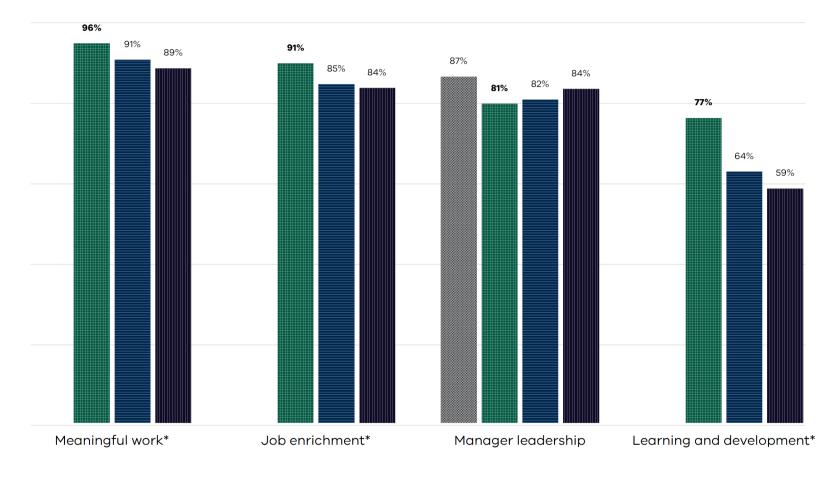
Example

In 2022:

 96% of your staff who did the survey responded positively to questions about Meaningful work.

Compared to:

• 91% of staff at your comparator and 89% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022

Scorecard 2 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

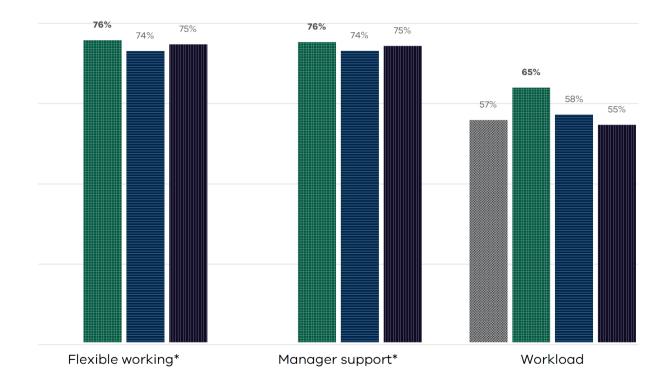
Example

In 2022:

76% of your staff who did the survey responded positively to questions about Flexible working.

Compared to:

• 74% of staff at your comparator and 75% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey









Manager leadership

What this is

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

How to read this

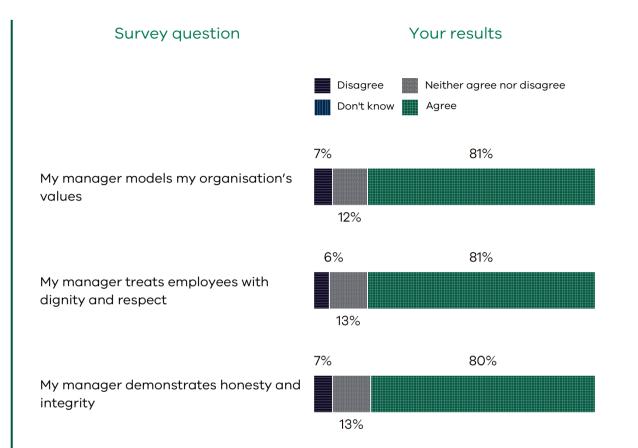
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

81% of your staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.



Yo	ou	_ c	omparato	or
2021	2022	Lowest	Average	Highes
			81 %	
90 %	81 %	63 %	83 %	97 %
86 %	80 %	59 %	81 %	96 %

Manager support 1 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

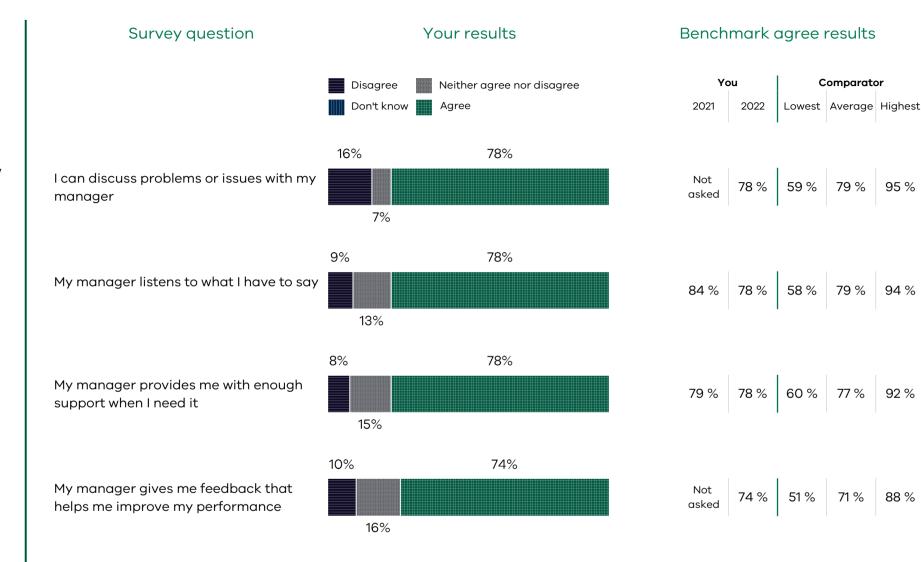
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

78% of your staff who did the survey agreed or strongly agreed with 'I can discuss problems or issues with my manager'.







Manager support 2 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

73% of your staff who did the survey agreed or strongly agreed with 'I receive meaningful recognition when I do good work'.

Survey question Poisagree Pon't know Agree 12% 73% I receive meaningful recognition when I do good work

15%

Yo	ou	С	omparato	or
2021	2022	Lowest	Average	Highest
Not asked	73 %	38 %	62 %	85 %

Workload

What this is

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

69% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.

Survey question Disagree Agree Neither agree nor disagree Agree 16% 69% The workload I have is appropriate for the job that I do 16% 21% 61% I have enough time to do my job effectively

Benchmark agree results

Vall

You		Comparator			
2021	2022	Lowest	Average	Highest	
			61 %		
53 %	61 %	42 %	55 %	77 %	

Comparator

Learning and development

What this is

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

84% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.

Survey question Your results Benchmark agree results You Neither agree nor disagree Disagree 2021 Agree 1% 84% I am developing and learning in my role 15% 10% 76% My organisation places a high priority on the learning and development of staff 13% 6% 74% I am satisfied with the way my learning and development needs have been addressed in the last 12 months 20% 8% 73% I am satisfied with the opportunities to progress in my organisation 19%





Comparator

Lowest Average Highest

Job enrichment 1 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

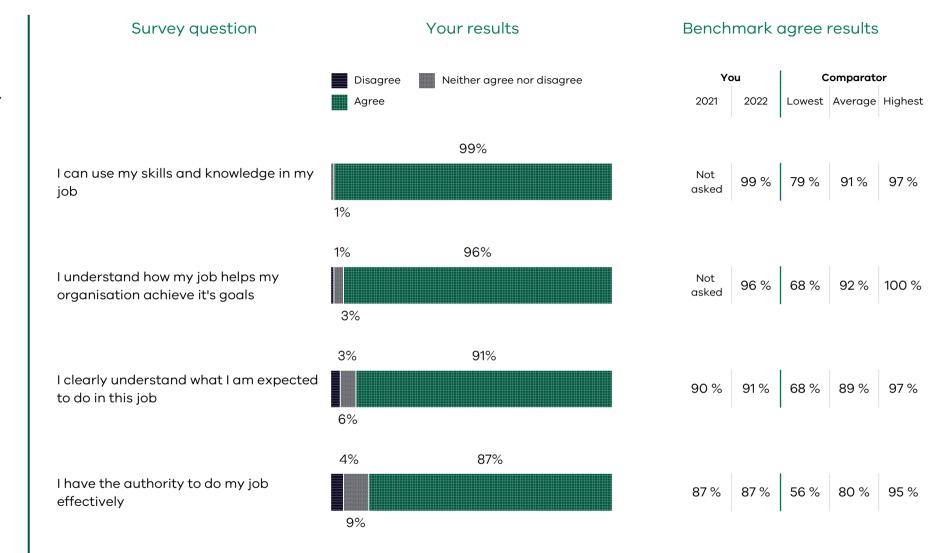
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

99% of your staff who did the survey agreed or strongly agreed with 'I can use my skills and knowledge in my job'.





Job enrichment 2 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

81% of your staff who did the survey agreed or strongly agreed with 'I have a say in how I do my work'.

Survey question

I have a say in how I do my work

Disagree Neither agree nor disagree

Agree

4%

81%

Your results

You		Comparator			
2021	2022	Lowest	Average	Highest	
		l			
		I			
Not asked	81 %	52 %	75 %	87 %	
uskcu					

Meaningful work

What this is

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

98% of your staff who did the survey agreed or strongly agreed with 'I achieve something important through my work'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree 2021 Lowest Average Highest Agree 98% I achieve something important through my work 2% 97% I can make a worthwhile contribution at work 3% 2% 92% I get a sense of accomplishment from my work 6%





Flexible working

What this is

This is how well you organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

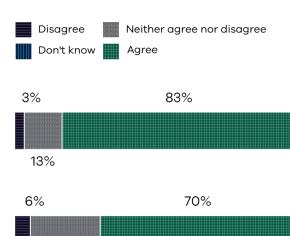
Survey question Your results Disagree Neither agree n

My manager supports working flexibly

I am confident that if I requested a

given due consideration

flexible work arrangement, it would be



25%

You		Comparator			
2021	2022	Lowest	Average	Highest	
Not asked			79 %		
71 %	70 %	49 %	69 %	88 %	

People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- · Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

• Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- · Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- · Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- · Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role



Public sector values

Scorecard 1 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

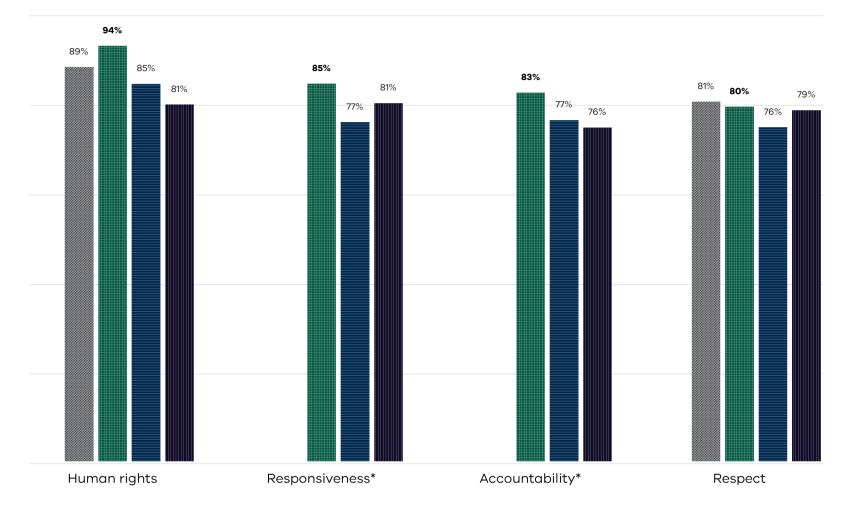
Example

In 2022:

94% of your staff who did the survey responded positively to questions about Human rights, which is up 5% in 2021.

Compared to:

• 85% of staff at your comparator and 81% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey









Scorecard 2 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

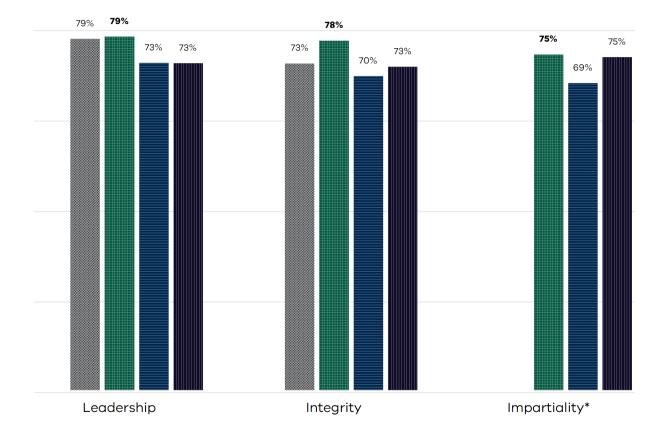
Example

In 2022:

79% of your staff who did the survey responded positively to questions about Leadership, which is up 1% in 2021.

Compared to:

• 73% of staff at your comparator and 73% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2021 You 2022 Comparator 2022 Public sector 2022

Responsiveness

What this is

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

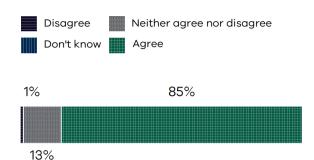
Example

85% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question

My workgroup provides high quality

advice and services



Your results

Benchmark agree results

You

2021	2022	Lowest	Average	Highest
Not asked	85 %	60 %	77 %	93 %

Comparator

Integrity 1 of 2

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

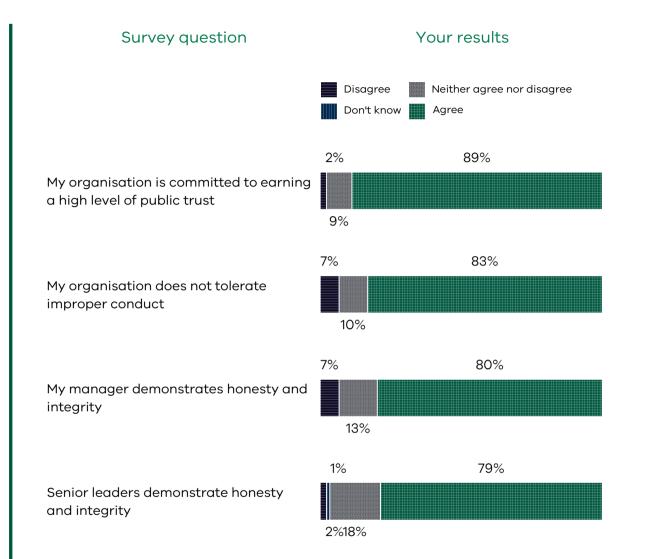
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of staff who did the survey agreed or strongly agreed with 'My organisation is committed to earning a high level of public trust'.



Yo	ou	c	omparato	or
2021	2022	Lowest	Average	Highes
88 %	89 %	47 %	78 %	99 %
69 %	83 %	47 %	72 %	91 %
86 %	80 %	59 %	81 %	96 %
75 %	79 %	26 %	66 %	98 %



Integrity 2 of 2

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

73% of staff who did the survey agreed or strongly agreed with 'I feel safe to challenge inappropriate behaviour at work'.

Survey question Your results Neither agree nor disagree 12% 73% I feel safe to challenge inappropriate behaviour at work 15% 11% 73% People in my workgroup are honest, open and transparent in their dealings 16% 1% 72% People in my workgroup appropriately manage conflicts of interest 18% 9%

Benchmark agree results

Comparator

Yo	ou	, c	omparato	or
2021	2022	Lowest	Average	Highest
72 %	73 %	41 %	67 %	87 %
63 %	73 %	38 %	68 %	87 %
61 %	72 %	33 %	61 %	79 %

Impartiality

What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

75% of staff who did the survey agreed or strongly agreed with 'My workgroup acts fairly and without bias'.

Survey question

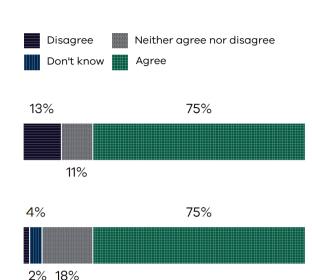
My workgroup acts fairly and without

People in my workgroup are politically

impartial in their work

bias

Your results



Benchmark agree results

You

2021	2022	Lowest	Average	Highest
Not asked	75 %	46 %	68 %	82 %
63 %	75 %	48 %	70 %	87 %

Comparator

Accountability 1 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

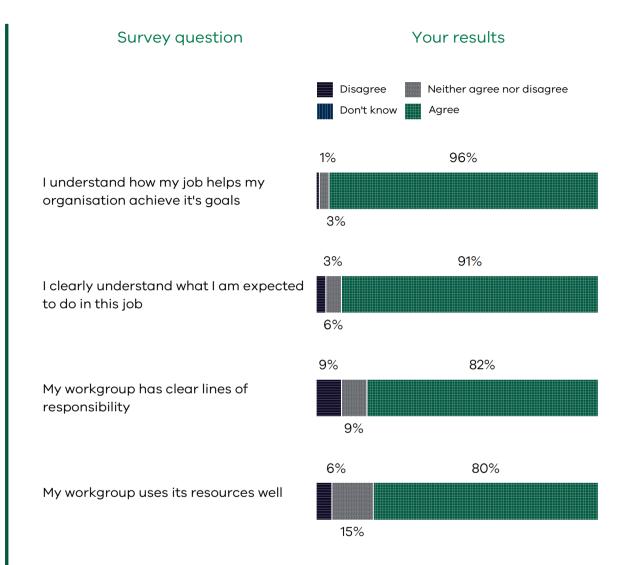
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

96% of staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve it's goals'.



Yo	ou	_ c	omparato	or
2021	2022	Lowest	Average	Highest
Not asked	96 %	68 %	92 %	100 %
90 %	91 %	68 %	89 %	97 %
79 %	82 %	53 %	74 %	89 %
Not asked	80 %	52 %	69 %	92 %

Accountability 2 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

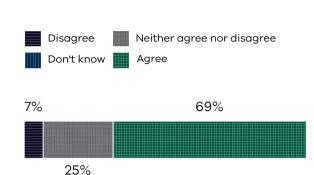
Example

69% of staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

Survey question

Senior leaders provide clear strategy

and direction



Your results

Y	You Comparator		or	
2021	2022	Lowest	Average	Highest
66 %	69 %	30 %	63 %	94 %

Respect 1 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

85% of staff who did the survey agreed or strongly agreed with 'My organisation encourages respectful workplace behaviours'.



Yo	ou	С	omparato	or
2021	2022	Lowest	Average	Highest
	'		78 %	
70 %	82 %	42 %	74 %	88 %
90 %	81 %	63 %	83 %	97 %
84 %	78 %	58 %	79 %	94 %





Respect 2 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

75% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

Survey question Disagree Don't know Agree 2% 75% My organisation takes steps to eliminate bullying, harassment and discrimination 9% 13%

You		С	omparato	or
2021	2022	Lowest	Average	Highest
	ı			
76 %	75 %	35 %	64 %	83 %

Leadership

What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

81% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

Survey question Disagree Neither agree nor disagree Don't know Agree 7% 81% My manager models my organisation's values 12% Senior leaders model my organisation's values 20%

Benchmark agree results

You

2021	2022	Lowest	Average	Highest
85 %	81 %	63 %	81 %	95 %
72 %	78 %	33 %	66 %	94 %

Comparator

Human rights

What this is

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

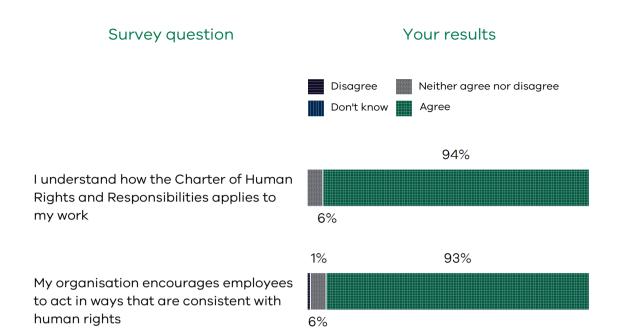
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

94% of staff who did the survey agreed or strongly agreed with 'I understand how the Charter of Human Rights and Responsibilities applies to my work'.



Yo	ou	Comparator		or
2021	2022	Lowest	Average	Highest
93 %	94 %	74 %	87 %	97 %
85 %	93 %	52 %	83 %	98 %

People matter survey

wellbeing check 2022

Have your say

Overview

Result summary

Report overview

- · About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- · Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- · Highest scoring
- Lowest scoring
- Most improvedMost declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

 Taking action questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- · Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- · Workgroup support
- · Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- · Flexible working

Public sector values

- Scorecard
- Responsiveness
- · Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- · Disability
- · Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role





Age, gender, variations in sex characteristics and sexual orientation

What this is

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Age	(n)	%
15-34 years	17	19%
35-54 years	44	49%
55+ years	21	24%
Prefer not to say	7	8%

How would you describe your gender?	(n)	%
Woman	77	87%
Prefer not to say	7	8%
Man	5	6%
Are you trans, non-binary or gender		
diverse?	(n)	%
No	80	90%

Prefer not to say

10%

9

To your knowledge, do you have innate variation(s) of sex characteristics (often called intersex)?*

called intersex)?*	(n)	%
No	78	88%
Don't know	2	2%
Prefer not to say	9	10%

How do you describe your sexual		
orientation?	(n)	%
Straight (heterosexual)	73	82%
Prefer not to say	13	15%
Bisexual	1	1%
I use a different term	1	1%
Don't know	1	1%



Aboriginal and/or Torres Strait Islander employees

What this is

This is staff who identify as Aboriginal and/or Torres Strait Islander.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.
The (n) column shows the number of respondents in each category.
An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Aboriginal and/or Torres Strait Islander	(n)	%
Yes	3	3%
Non Aboriginal and/or Torres Strait Islander	79	89%
Prefer not to say	7	8%



Disability

What this is

This is staff who identify as a person with disability and how they share that information.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.
This is staff who identify as a person with disability and how they share that information

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Do you identify as a person with a disability?	(n)	%
Yes	5	6%
No	76	85%
Prefer not to say	8	9%



Cultural diversity 1 of 2

What this is

These are the personal characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Country of birth	(n)	%
Born in Australia	69	78%
Not born in Australia	14	16%
Prefer not to say	6	7%

If you speak another language with your family or community, what language(s) do you speak?

do you speak?	(n)	%
Punjabi	4	36%
Filipino	2	18%
Mandarin	2	18%
Other	2	18%
Auslan	1	9%
Australian Indigenous Language	1	9%
Cantonese	1	9%
Hindi	1	9%
Tagalog	1	9%

Language other than English spoken with family or community

with family or community	(n)	<u>%</u>
Yes	11	12%
No	73	82%
Prefer not to say	5	6%



Cultural diversity 2 of 2

What this is

This is the cultural identity and religion of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Cultural identity	(n)	%
Australian	73	82%
English, Irish, Scottish and/or Welsh	7	8%
Prefer not to say	5	6%
East and/or South-East Asian	5	6%
Central Asian	3	3%
New Zealander	2	2%
Aboriginal and/or Torres Strait Islander	2	2%
European (including Western, Eastern and South-Eastern Europe, and Scandinavia)	2	2%
Other	1	1%

Religion	(n)	%
No religion	45	51%
Christianity	24	27%
Prefer not to say	12	13%
Sikhism	5	6%
Other	2	2%
Hinduism	1	1%



Employment characteristics 1 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Working arrangement	(n)	%
Full-Time	13	15%
Part-Time	76	85%
Gross base salary (ongoing/fixed term	(-)	9/
only)	(n)	%
Below \$65k	32	39%
\$65k to \$95k	19	23%
\$95k to \$125k	11	13%
\$125k or more	5	6%
Prefer not to say	16	19%
Organisational tenure	(n)	%
<1 year	13	15%
1 to less than 2 years	15	17%
2 to less than 5 years	17	19%
5 to less than 10 years	20	22%
10 to less than 20 years	13	15%
More than 20 years	11	12%

Management responsibility	(n)	%
Non-manager	69	78%
Other manager	13	15%
Manager of other manager(s)	7	8%
		0/
Employment type	(n)	%
Employment type Ongoing and executive	(n)	% 82%
		1



Employment characteristics 2 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2021 survey

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Primary workplace location over the last 3 months	(n)	%
Rural	80	90%
Other	4	4%
Large regional city	4	4%
Melbourne: Suburbs	1	1%
What have been your main places of work over the last 3-months? Your employer's office	(n) 29	%
work over the last 3-months?	1	1
work over the last 3-months? Your employer's office	29	33%
work over the last 3-months? Your employer's office A frontline or service delivery location	29 48	33% 54%

Flexible work	(n)	%
No, I do not use any flexible work arrangements	35	39%
Part-time	35	39%
Shift swap	21	24%
Flexible start and finish times	14	16%
Using leave to work flexible hours	9	10%
Study leave	8	9%
Other	6	7%
Working more hours over fewer days	4	4%
Working from an alternative location (e.g. home, hub/shared work space)	3	3%
Job sharing	2	2%
Purchased leave	1	1%



Adjustments

What this is

These are adjustments staff requested to perform in their role.

Why this is important

This shows organisations how flexible they are in adjusting for staff.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Have you requested any of the following		
adjustments at work?*	(n)	%
No, I have not requested adjustments	64	72%
Flexible working arrangements	15	17%
Physical modifications or improvements to the workplace	11	12%
Career development support strategies	3	3%
Job redesign or role sharing	2	2%

Why did you make this request?	(n)	%
Health	8	32%
Caring responsibilities	7	28%
Work-life balance	7	28%
Family responsibilities	3	12%
Study commitments	3	12%
Other	3	12%
Disability	2	8%

What was your experience with making the request? The adjustments I needed were made and the process was satisfactory The adjustments I needed were not made 3 12%



Caring

What this is

These are staff-reported caring responsibilities.

Why this is important

This shows organisations what caring responsibilities their staff have.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Caring responsibility	(n)	%
None of the above	27	30%
Secondary school aged child(ren)	22	25%
Primary school aged child(ren)	21	24%
Prefer not to say	10	11%
Preschool aged child(ren)	10	11%
Frail or aged person(s)	8	9%
Person(s) with a medical condition	6	7%
Person(s) with a mental illness	5	6%
Child(ren) - younger than preschool age	4	4%
Person(s) with disability	3	3%
Other	1	1%



Employment categories

What is this

This shows how many people in each employee category responded to the survey.

Why this is important

This helps you assess how representative of your organisation your survey was.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Which of the following categories best describes your current position?	(n)	%
Nursing Employees	50	56%
Management, Administration and Corporate support	22	25%
Allied health professional	11	12%
Support services	5	6%
Personal service worker	1	1%



Primary role

What is this

This shows the primary role of your staff.

Why this is important

Understanding how many people you have in each role helps you understand if you have the right balance of staff.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Which of the following best describes the primary operational area in which

you work?	(n)	%
Hospital-based services	62	70%
Corporate services	5	6%
Community-based services	22	25%

Is your primary work role in one of the

'n)	
	,	

following areas?	(n)	%
Aged care	25	28%
Critical care	1	1%
Emergency	3	3%
Medical	1	1%
Mixed medical/surgical	5	6%
Palliative care	3	3%
Peri-operative	3	3%
Rehabilitation	4	4%
Surgical	2	2%
Other	22	25%
Administration	20	22%





vpsc.vic.gov.au/peoplemattersurvey