People matter survey

wellbeing check 2022

Have your say

South Gippsland Region Water Corporation
2022 people matter survey results report

Victorian
Public Sector
Commission

VICTORIA
State Government

People matter survey wellbeing check 2022

Have your say

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- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
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Victorian Public Sector Commission

VICTORIA State Government

Report overview

About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2020 and 2021.

This means you'll be able to compare about 75% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: People matter survey 2022 (DOCX, 55 pages) to see how we asked questions and defined concepts in the 2022 survey

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Report overview

Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release results when fewer than 10 people in a work group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.

Report overview

Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership → **Organisation climate** → **Workgroup climate** → **Job and manager** → **Outcomes**

Senior leadership
- Lead the organisation
- Set the culture
- Lead by example
- Actions influence outcomes

Organisation climate
- Organisational integrity
- Safety climate
- Patient safety climate
- Collaboration

Workgroup climate
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Outcomes
- Engagement
- Satisfaction
- Wellbeing – work-related stress
- Wellbeing – job-related affect
- Intention to stay
- Acting on negative behaviours
- Inclusion

The public sector values that underpin the framework and all public sector organisations

Responsiveness   Integrity   Impartiality   Accountability   Respect   Leadership   Human Rights

Victorian Public Sector Commission

VICTORIA State Government

Report overview

Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Barwon Asset Solutions Pty Ltd

Barwon Region Water Corporation

Central Gippsland Region Water Corporation

Central Highlands Region Water Corporation

Coliban Region Water Corporation

East Gippsland Region Water Corporation

Gippsland and Southern Rural Water Corporation

Goulburn Valley Region Water Corporation

Grampians Wimmera Mallee Water Corporation

Lower Murray Urban and Rural Water Corporation

North East Region Water Corporation

Wannon Region Water Corporation

Westernport Region Water Corporation

Report overview

Your response rate

What this is

This is how many staff in your organisation did the survey in 2022.

Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

We've also expressed this as a percentage of all the staff who work in your organisation.

2021

61%
(79)

| Comparator | 77% |
| Public Sector | 39% |

2022

78%
(107)

| Comparator | 74% |
| Public Sector | 52% |

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Victorian Public Sector Commission

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People outcomes

Scorecard: employee engagement index

What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2021

77

Comparator	71
Public Sector	70

2022

70

Comparator	69
Public Sector	69

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People outcomes

Engagement question results 1 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 70.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
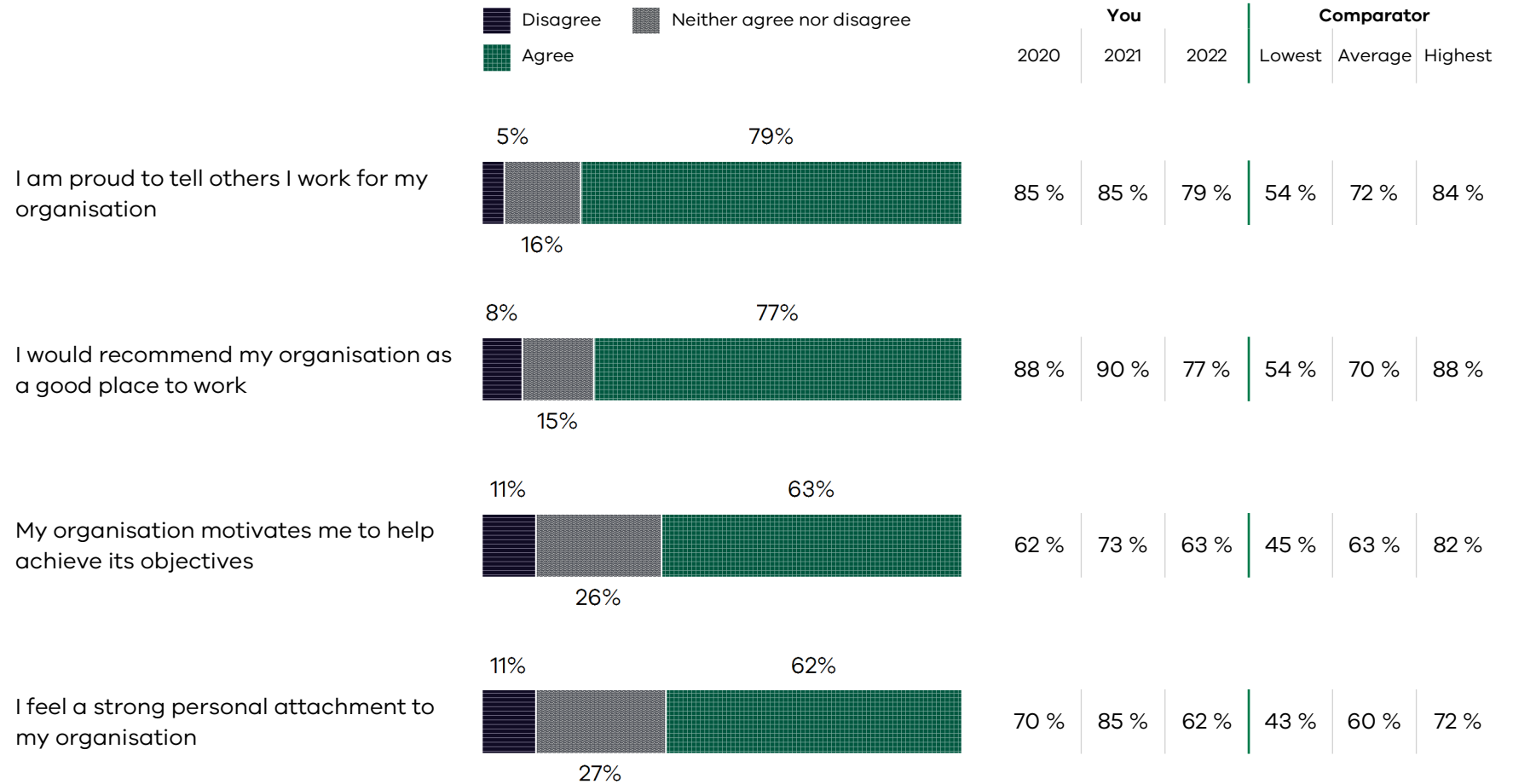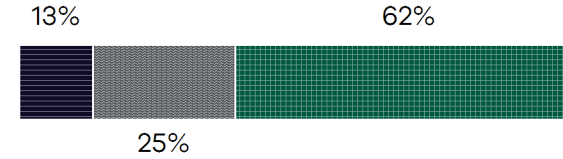
Example

79% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.

Survey question | Your results | Benchmark agree results

Legend: ■ Disagree ▨ Neither agree nor disagree ▦ Agree

Survey question	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
I am proud to tell others I work for my organisation (5% / 16% / 79%)	85 %	85 %	79 %	54 %	72 %	84 %
I would recommend my organisation as a good place to work (8% / 15% / 77%)	88 %	90 %	77 %	54 %	70 %	88 %
My organisation motivates me to help achieve its objectives (11% / 26% / 63%)	62 %	73 %	63 %	45 %	63 %	82 %
I feel a strong personal attachment to my organisation (11% / 27% / 62%)	70 %	85 %	62 %	43 %	60 %	72 %

People outcomes

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 70.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

62% of your staff who did the survey agreed or strongly agreed with 'My organisation inspires me to do the best in my job'.

Survey question	Your results						

Your results

■ Disagree ▨ Neither agree nor disagree ▦ Agree

Benchmark agree results

		You			Comparator		
Survey question		2020	2021	2022	Lowest	Average	Highest
My organisation inspires me to do the best in my job	13% / 25% / 62%	69 %	70 %	62 %	44 %	61 %	79 %
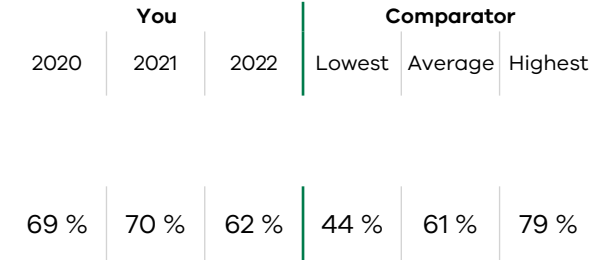
People outcomes

Scorecard: satisfaction, stress, intention to stay, inclusion

What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 77% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

- 77% of staff at your comparator and 78% of staff across the public sector.
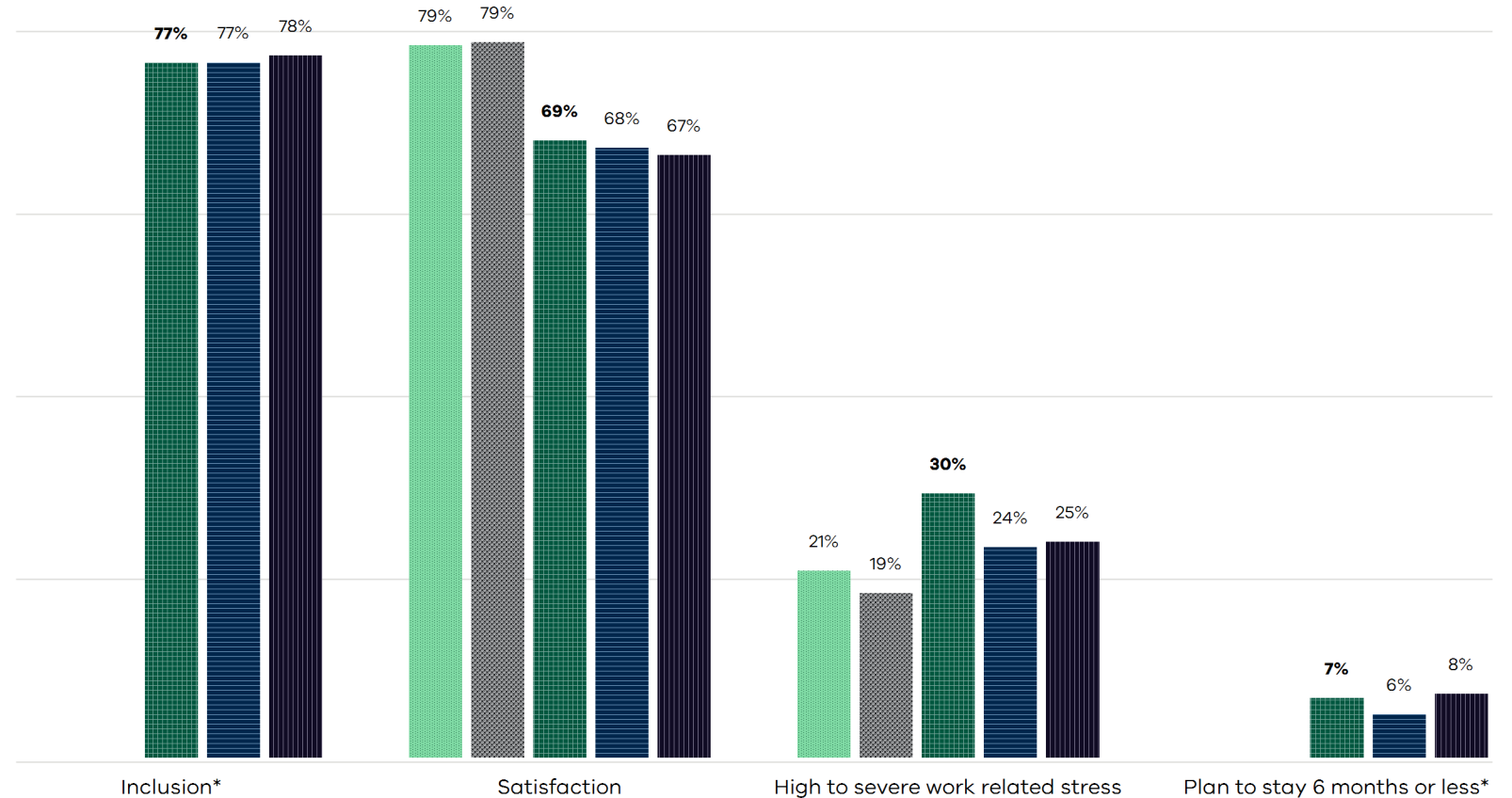
	Inclusion*	Satisfaction	High to severe work related stress	Plan to stay 6 months or less*
You 2020		79%	21%	
You 2021		79%	19%	
You 2022	77%	69%	30%	7%
Comparator 2022	77%	68%	24%	6%
Public sector 2022	78%	67%	25%	8%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 · You 2021 · You 2022 · Comparator 2022 · Public sector 2022

People outcomes

Satisfaction question results

What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

Under 'Your results', see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

72% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.

Survey question

Your results

Legend:
- Dissatisfied
- Satisfied
- Neither satisfied nor dissatisfied

Considering everything, how satisfied are you with your current job

10% | 18% | 72%

How satisfied are you with the work/life balance in your current job

14% | 14% | 72%

How satisfied are you with your career development within your current organisation

16% | 22% | 62%

Benchmark satisfied results

	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
Considering everything, how satisfied are you with your current job	85 %	87 %	72 %	60 %	73 %	91 %
How satisfied are you with the work/life balance in your current job	85 %	84 %	72 %	52 %	72 %	90 %
How satisfied are you with your career development within your current organisation	68 %	67 %	62 %	46 %	58 %	72 %

People outcomes

Work-related stress levels

What this is

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

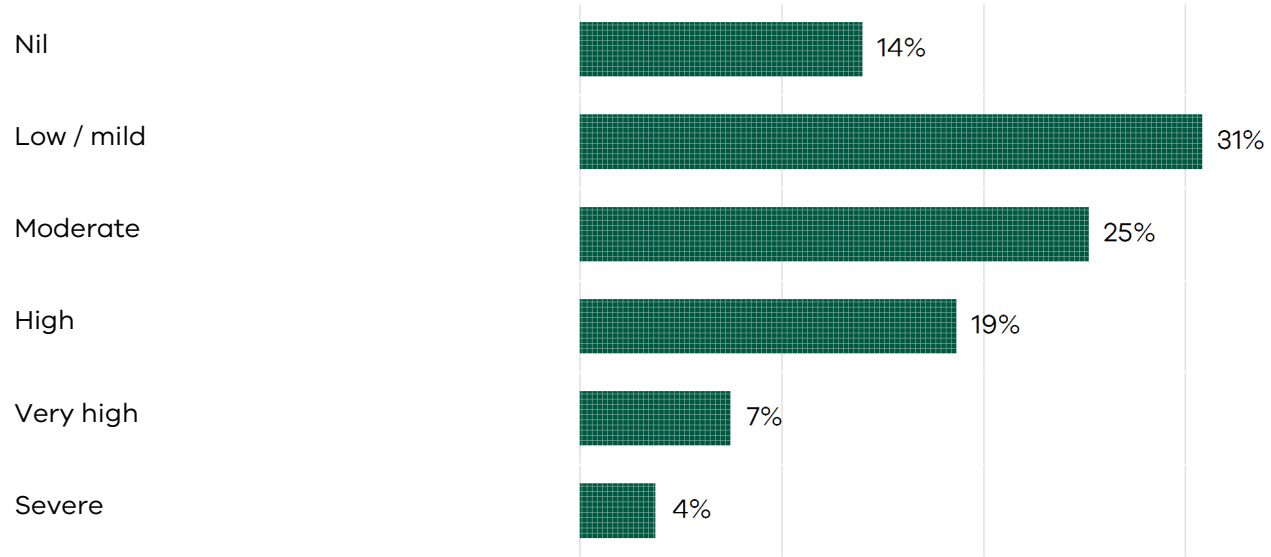In this survey we asked staff to tell us their stress level.

The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2022 compared to 2021 and your comparator.

Example

30% of your staff who did the survey said they had high to severe stress in 2022. This is compared to 24% of staff in your comparator group and 25% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2022)

Nil	14%
Low / mild	31%
Moderate	25%
High	19%
Very high	7%
Severe	4%

Reported levels of high to severe stress

2021		2022	
19%		**30%**	
Comparator	25%	Comparator	24%
Public Sector	26%	Public Sector	25%

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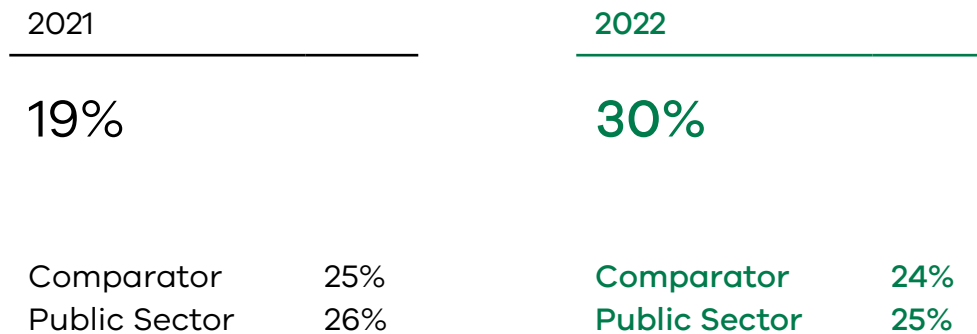
People outcomes

Work-related stress causes

What this is

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

86% of your staff who did the survey said they experienced mild to severe stress.

Of that 86%, 51% said the top reason was 'Workload'.

	92	15
	86%	14%

■ Experienced some work-related stress   ▦ Did not experience some work-related stress
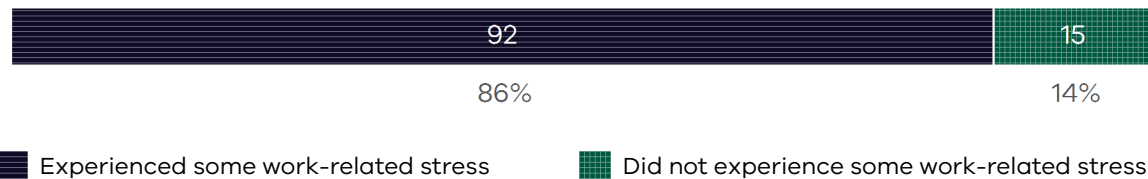
Of those that experienced work related stress it was from …	You 2021	You 2022	Comparator 2022	Public sector 2022
Workload	62%	51%	56%	51%
Time pressure	46%	38%	39%	44%
Content, variety, or difficulty of work	14%	16%	11%	11%
Other	6%	15%	10%	9%
Unclear job expectations	14%	14%	12%	14%
Organisation or workplace change	7%	13%	14%	13%
Management of work (e.g. supervision, training, information, support)	11%	12%	12%	12%
Competing home and work responsibilities	6%	10%	12%	14%
Social environment (e.g. relationships with colleagues, manager and/or senior leaders)	13%	10%	11%	10%
Dealing with clients, patients or stakeholders	11%	8%	15%	15%

People outcomes

Intention to stay

What this is

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

7% of your staff who did the survey said they intended to work for your organisation for 6 months or less.

Employees plan to work at your organisation for …	You 2022	Comparator 2022	Public sector 2022
6 months or less	7%	6%	8%
Over 6 months and up to 1 year	7%	7%	10%
Over 1 year and up to 3 years	16%	22%	25%
Over 3 years and up to 5 years	14%	15%	16%
Over 5 years	55%	50%	41%

Victorian Public Sector Commission

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People outcomes

Inclusion question results

What this is

This is how included staff feel in their workplace.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

81% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.

Survey question	Your results						

Your results

■ Disagree ▦ Neither agree nor disagree ▦ Agree

Benchmark agree results

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
I can be myself at work	3% / 16% / 81%	Not asked	Not asked	81 %	70 %	82 %	91 %
I feel as if I belong at this organisation	7% / 20% / 73%	Not asked	Not asked	73 %	61 %	72 %	81 %
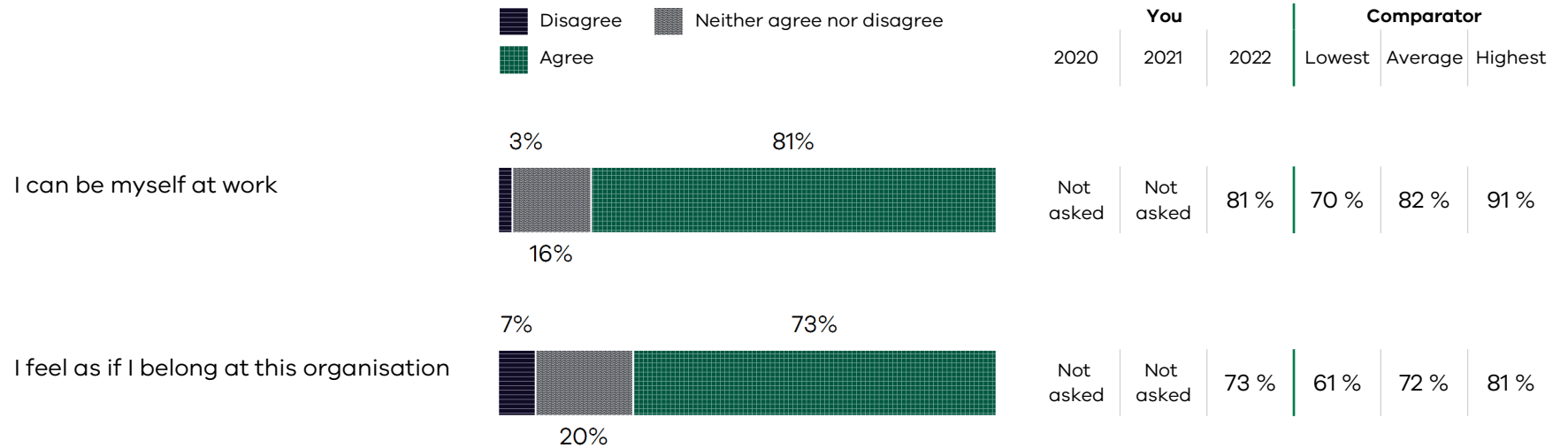
People outcomes

Inclusion - Barriers to success

What this is

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

In the survey, we ask staff to tell us if they have experienced any barriers to their success at work and what those barriers were. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

Example

7% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My caring responsibilities'.

Staff who experienced one or more barriers to success at work

26	81
24%	76%

■ Experienced barriers   ▦ Did not experience barriers
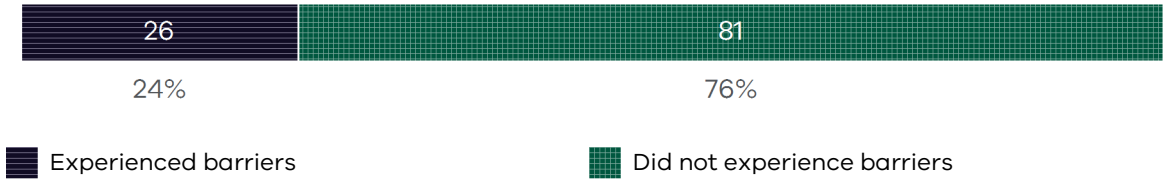
During the last 12 months, employees experienced barriers to their success due to ...	You 2022	Comparator 2022	Public sector 2022
My caring responsibilities	7%	5%	7%
My mental health	7%	6%	7%
My sex	7%	5%	4%
Other	6%	4%	4%
My age	4%	6%	8%
My industrial activity	3%	1%	1%
My physical features	2%	1%	1%
My political belief	2%	1%	1%
My physical health	1%	3%	4%

People outcomes

Scorecard: emotional effects of work

What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

Example

In 2022:

- 53% of your staff who did the survey said work made them feel happy in 2022, which is down from 62% in 2021

Compared to:

- 52% of staff at your comparator and 54% of staff across the public sector.

Thinking about the last three months, how often has work made you feel ...

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

	Happy	Enthusiastic	Worried	Miserable
You 2020	51%	51%	15%	4%
You 2021	62%	65%	33%	9%
You 2022	53%	48%	34%	19%
Comparator 2022	52%	45%	29%	17%
Public sector 2022	54%	49%	31%	17%
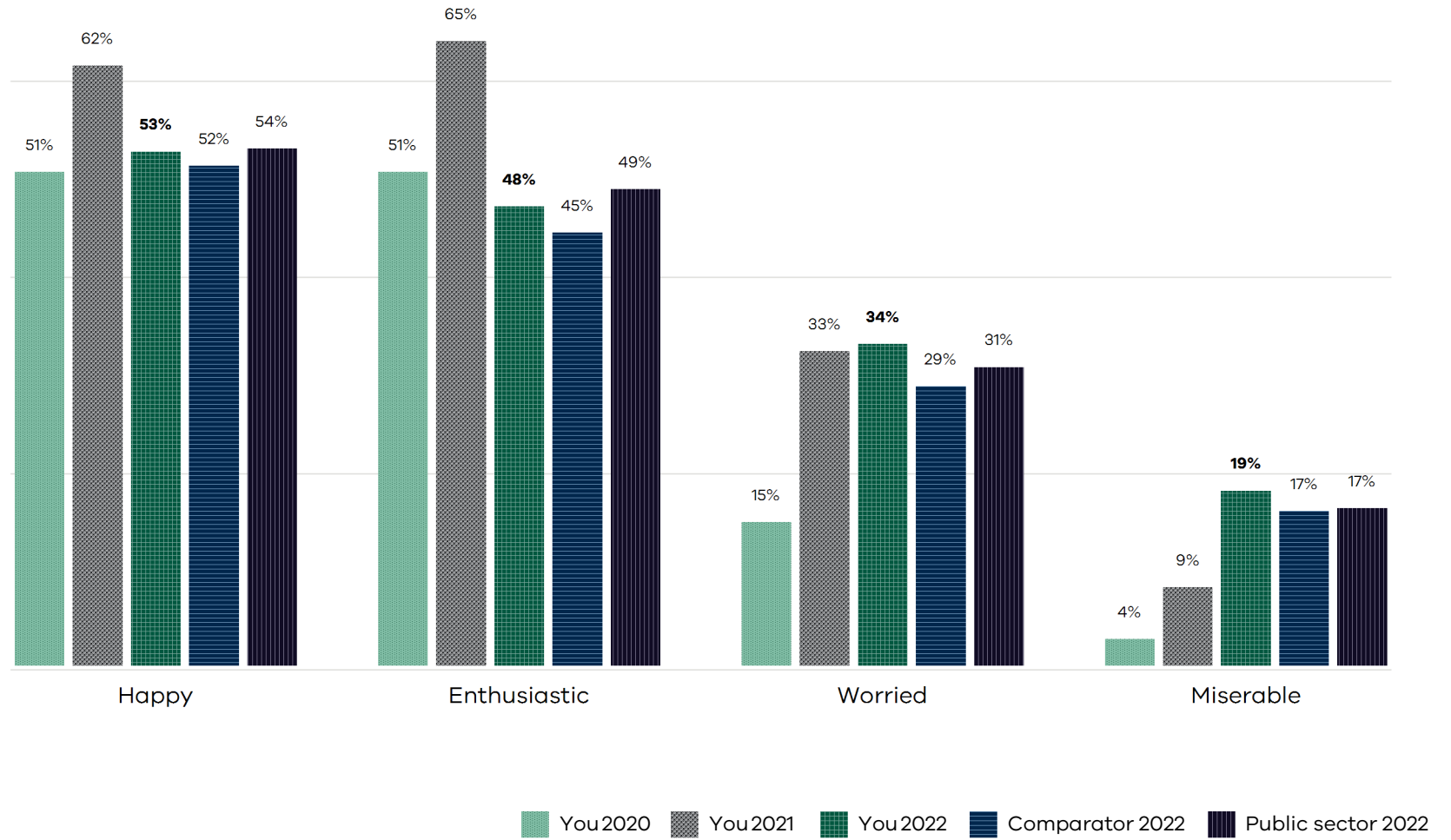
People outcomes

Scorecard: negative behaviours

What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

Example

In 2022:

- 10% of your staff who did the survey stated they experienced 'Violence or aggression' in the last 12 months which is down from 11% in 2021.

Compared to:

- 5% of staff at your comparator and 10% of staff across the public sector.

Chart legend: You 2020, You 2021, You 2022, Comparator 2022, Public sector 2022

Violence or aggression: 7%, 11%, **10%**, 5%, 10%
Bullying: 19%, 11%, **8%**, 7%, 11%
Discrimination: 6%, 4%, **5%**, 3%, 5%
Sexual harassment: 1%, 3%, **2%**, 3%, 4%
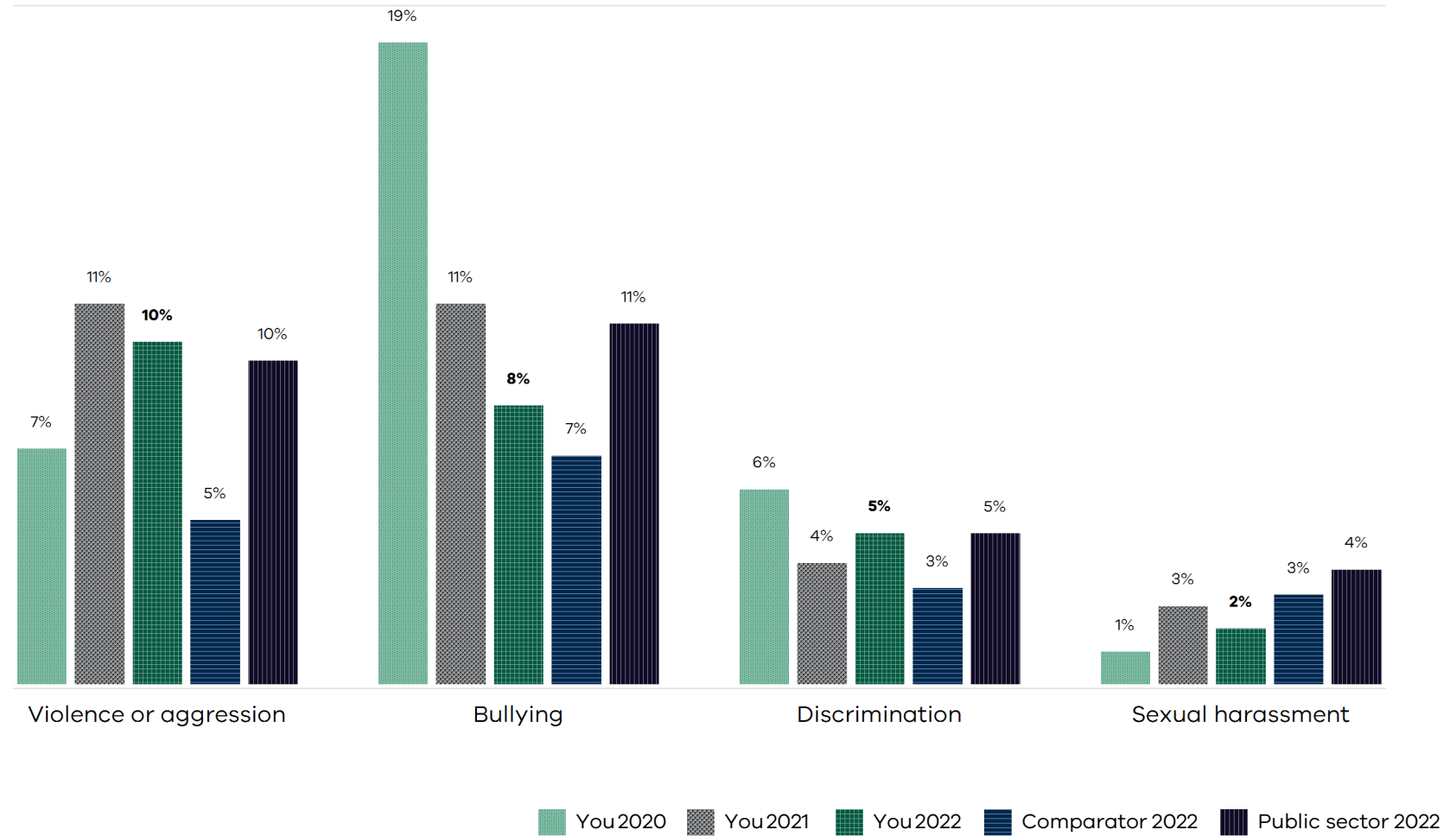
People outcomes

Bullying

What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and long-term negative impact on those involved, including those who witness bullying.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced bullying.

We do this to protect the respondents.

People outcomes

Sexual harassment

What this is

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced sexual harassment.

We do this to protect the respondents.

People outcomes

Discrimination

What this is

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced discrimination.

We do this to protect the respondents.

Negative behaviour

Violence and aggression

What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers what they experienced.

In descending order, the table shows the answers.

Example

10% of your staff who did the survey said they experienced violence or aggression.

Of that 10%, 82% said it was from 'Intimidating behaviour'.

Have you experienced violence or aggression at work in the last 12 months?

11	92	4
10%	86%	4%

■ Experienced violence or aggression ▦ Did not experience violence or aggression ▦ Not sure
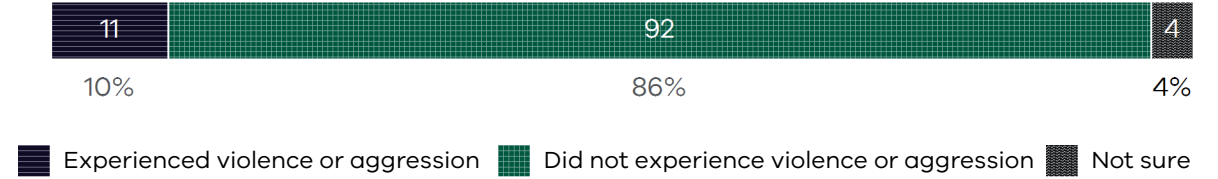
If you experienced violence or aggression, what type did you experience?	You 2022	Comparator 2022	Public sector 2022
Intimidating behaviour	82%	78%	69%
Abusive language	73%	53%	73%
Threats of violence	9%	12%	27%

Victorian Public Sector Commission

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Negative behaviour

Telling someone about violence and aggression

What this is

This is who staff told about what violence and aggression they experienced.

Why this is important

Understanding this means organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers who they told.

In descending order, the table shows the answers.

Example

10% of your staff who did the survey said they experienced violence or aggression, fo which

- 82% said the top way they reported the violence or agression was 'Told a manager'
- 100% said they didn't submit a formal incident report.

Have you experienced violence or aggression at work in the last 12 months?

11	92	4
10%	86%	4%

■ Experienced violence or aggression   ■ Did not experience violence or aggression   ■ Not sure
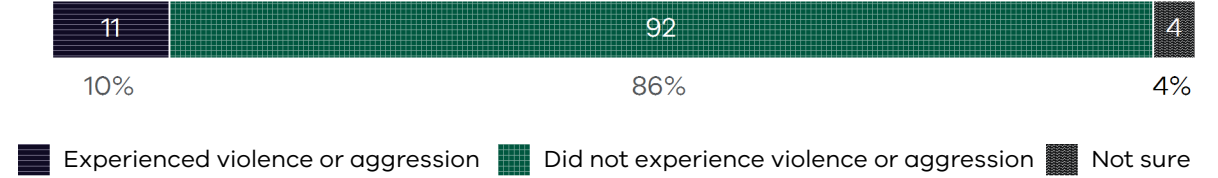
Did you tell anyone about the incident?	You 2022	Comparator 2022	Public sector 2022
Told a manager	82%	52%	59%
Told a colleague	27%	38%	44%
Told a friend or family member	18%	20%	20%
Told the person the behaviour was not OK	18%	15%	26%
I did not tell anyone about the incident(s)	9%	15%	8%
Told Human Resources	9%	12%	6%

Negative behaviour

Violence and aggression - reasons for not submitting a formal incident report

What this is

This is why staff who experienced violence or aggression chose not to submit a formal incident report.

Why this is important

By understanding this, organisations can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression at work. We then asked them if they submitted a formal incident report. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

100% of your staff who experienced violence or aggression did not submit a formal incident report, of which:

- 45% said the top reason was 'I didn't think it would make a difference'.

Did you submit a formal incident report?

11

100%

■ Submitted formal incident report ▨ Did not submit a formal incident report
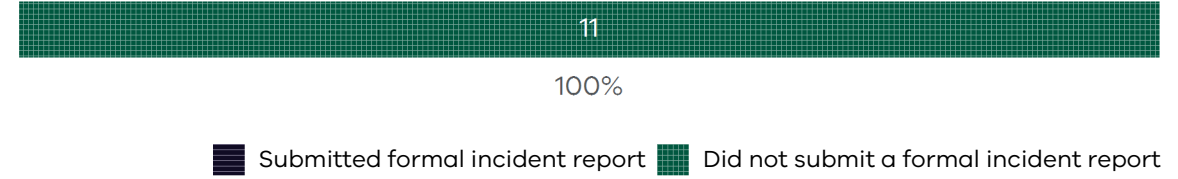
What was your reason for not submitting a formal incident report?	You 2022	Comparator 2022	Public sector 2022
I didn't think it would make a difference	45%	40%	39%
I believed there would be negative consequences for my career	27%	17%	17%
I believed there would be negative consequences for my reputation	27%	24%	21%
I didn't need to because I no longer had contact with the person(s) who was aggressive or violent to me	27%	15%	14%
I didn't think it was serious enough	27%	37%	31%
I believed there would be negative consequences for the person I was going to complain about	18%	6%	4%
I didn't know how to make a complaint	18%	1%	4%
I didn't feel safe to report the incident	9%	13%	7%
I didn't know who to talk to	9%	1%	2%
I didn't need to because I made the violence or aggression stop	9%	13%	14%

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Negative behaviour

Perpetrators of violence and aggression

What this is

This is who staff have said are responsible for violence and aggression.

Why this is important

Understanding this means organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

Each row is one perpetrator or a group of perpetrators.

Example

10% of your staff who did the survey said they experienced violence or aggression.

Of that 10%, 27% said it was 'A manager or supervisor'.

11 people (10% of staff) experienced violence or aggression (You2022)

Perpetrator	Percentage
A manager or supervisor	27%
Client/ customer/ patient/ stakeholder	27%
Colleague	27%
Group of colleagues	18%
Member of the public	18%
A volunteer with my organisation	0%
An executive, senior leader or the head of your organisation	0%
Member of your household	0%

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Key differences

Highest scoring questions

What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Job enrichment', the 'You 2022' column shows 93% of your staff agreed with 'I understand how my job helps my organisation achieve it's goals'. This question was not asked in 2021.

Question group	Highest scoring questions	You 2022	Change from 2021	Comparator 2022
Job enrichment	I understand how my job helps my organisation achieve it's goals	93%	Not asked in 2021	94%
Job enrichment	I can use my skills and knowledge in my job	92%	Not asked in 2021	93%
Meaningful work	I can make a worthwhile contribution at work	91%	Not asked in 2021	94%
Meaningful work	I achieve something important through my work	89%	-5%	91%
Organisational integrity	My organisation encourages employees to act in ways that are consistent with human rights	89%	+1%	88%
Collaboration	I am able to work effectively with others outside my immediate workgroup	88%	-1%	87%
Organisational integrity	My organisation is committed to earning a high level of public trust	88%	-5%	86%
Quality service delivery	My workgroup provides high quality advice and services	87%	Not asked in 2021	87%
Manager leadership	My manager treats employees with dignity and respect	86%	-8%	88%
Flexible working	My manager supports working flexibly	85%	Not asked in 2021	86%

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Key differences

Lowest scoring questions

What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Taking action', the 'You 2022' column shows 26% of your staff agreed with 'My organisation has made improvements based on the survey results from last year'.
This question was not asked in 2021.

Question subgroup	Lowest scoring questions	You 2022	Change from 2021	Comparator 2022
Taking action	My organisation has made improvements based on the survey results from last year	26%	Not asked in 2021	34%
Taking action	I believe my organisation will make improvements based on the results of this survey	38%	Not asked in 2021	47%
Organisational integrity	I believe the promotion processes in my organisation are fair	45%	Not asked in 2021	44%
Learning and development	I am satisfied with the opportunities to progress in my organisation	49%	Not asked in 2021	49%
Organisational integrity	I have an equal chance at promotion in my organisation	50%	Not asked in 2021	48%
Senior leadership	Senior leaders provide clear strategy and direction	50%	-6%	59%
Workload	I have enough time to do my job effectively	52%	+2%	54%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	55%	-9%	51%
Safety climate	All levels of my organisation are involved in the prevention of stress	56%	-2%	48%
Workload	The workload I have is appropriate for the job that I do	58%	-4%	58%

Key differences

Most improved

What this is

This is where staff feel their organisation has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Increase from 2021' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2021 shows you where the most positive changes are happening in your organisation.

Example

On the first row 'Human rights', the 'You 2022' column shows 69% of your staff agreed with 'I understand how the Charter of Human Rights and Responsibilities applies to my work'.
In the 'Increase from 2021' column, you have a 8% increase, which is a positive trend.

Question group	Most improved from last year	You 2022	Increase from 2021	Comparator 2022
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	69%	+8%	77%
Workload	I have enough time to do my job effectively	52%	+2%	54%
Organisational integrity	My organisation encourages employees to act in ways that are consistent with human rights	89%	+1%	88%

Key differences

Most declined

What this is

This is where staff feel their organisation has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Decrease from 2021' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2021 shows you where the most negative changes are happening in your organisation.

Example

On the first row 'Engagement', the 'You 2022' column shows 62% of your staff agreed with 'I feel a strong personal attachment to my organisation'.
In the 'Decrease from 2021' column, you have a 23% decrease, which is a negative trend.

Question subgroup	Largest decline from last year	You 2022	Decrease from 2021	Comparator 2022
Engagement	I feel a strong personal attachment to my organisation	62%	-23%	60%
Senior leadership	Senior leaders demonstrate honesty and integrity	65%	-17%	66%
Learning and development	My organisation places a high priority on the learning and development of staff	62%	-17%	61%
Innovation	My workgroup is quick to respond to opportunities to do things better	69%	-16%	73%
Satisfaction	Considering everything, how satisfied are you with your current job	72%	-15%	73%
Engagement	I would recommend my organisation as a good place to work	77%	-13%	70%
Manager leadership	My manager models my organisation's values	79%	-13%	84%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	58%	-13%	53%
Senior leadership	Senior leaders model my organisation's values	70%	-12%	64%
Quality service delivery	My workgroup has clear lines of responsibility	66%	-12%	73%

Key differences

Biggest positive difference from comparator

What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Safety climate', the 'You 2022' column shows 69% of your staff agreed with 'Senior leaders consider the psychological health of employees to be as important as productivity'.

The 'difference' column, shows that agreement for this question was 10 percentage points higher in your organisation than in your comparator.

Question group	Biggest positive difference from comparator	You 2022	Difference	Comparator 2022
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	69%	+10%	60%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	67%	+9%	58%
Safety climate	All levels of my organisation are involved in the prevention of stress	56%	+8%	48%
Engagement	I am proud to tell others I work for my organisation	79%	+7%	72%
Engagement	I would recommend my organisation as a good place to work	77%	+6%	70%
Senior leadership	Senior leaders model my organisation's values	70%	+6%	64%
Organisational integrity	My organisation takes steps to eliminate bullying, harassment and discrimination	80%	+6%	74%
Learning and development	I am developing and learning in my role	81%	+5%	76%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	58%	+5%	53%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	55%	+4%	51%

Key differences

Biggest negative difference from comparator

What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Safety climate', the 'You 2022' column shows 79% of your staff agreed with 'My organisation provides a physically safe work environment'.

The 'difference' column, shows that agreement for this question was 13 percentage points lower in your organisation than in your comparator.

Question subgroup	Biggest negative difference from comparator	You 2022	Difference	Comparator 2022
Safety climate	My organisation provides a physically safe work environment	79%	-13%	92%
Taking action	I believe my organisation will make improvements based on the results of this survey	38%	-9%	47%
Manager support	I can discuss problems or issues with my manager	75%	-9%	83%
Senior leadership	Senior leaders provide clear strategy and direction	50%	-8%	59%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	69%	-8%	77%
Taking action	My organisation has made improvements based on the survey results from last year	26%	-8%	34%
Workgroup support	People in my workgroup are honest, open and transparent in their dealings	71%	-8%	79%
Quality service delivery	My workgroup has clear lines of responsibility	66%	-7%	73%
Workgroup support	People in my workgroup are politically impartial in their work	73%	-5%	78%
Manager leadership	My manager models my organisation's values	79%	-5%	84%

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wellbeing check 2022

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Taking action

What this is

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

38% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this survey'.

| Survey question | Your results | Benchmark agree results |

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree
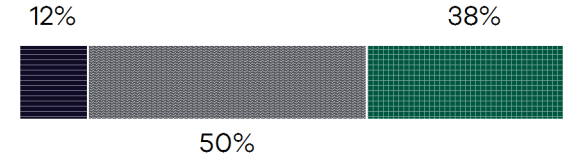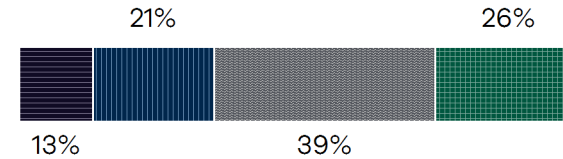
| | You | | | Comparator | | |
Survey question	2020	2021	2022	Lowest	Average	Highest
I believe my organisation will make improvements based on the results of this survey	Not asked	Not asked	38 %	27 %	47 %	74 %
My organisation has made improvements based on the survey results from last year	Not asked	Not asked	26 %	22 %	34 %	50 %

Your results bars:

I believe my organisation will make improvements based on the results of this survey: 12% | 50% | 38%

My organisation has made improvements based on the survey results from last year: 21% | 26% / 13% | 39%

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Senior leadership

Senior leadership

What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

70% of your staff who did the survey agreed or strongly agreed with 'Senior leaders model my organisation's values'.

Survey question	Your results			Benchmark agree results		

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
Senior leaders model my organisation's values	1% / 6% / 23% / 70%	Not asked	82 %	70 %	49 %	64 %	90 %
Senior leaders demonstrate honesty and integrity	3% / 7% / 25% / 65%	Not asked	82 %	65 %	50 %	66 %	82 %
Senior leaders provide clear strategy and direction	1% / 19% / 30% / 50%	54 %	57 %	50 %	43 %	59 %	84 %

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Organisational climate

Scorecard

What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 74% of your staff who did the survey responded positively to questions about Collaboration which is down from 77% in 2021.

Compared to:

- 74% of staff at your comparator and 73% of staff across the public sector.
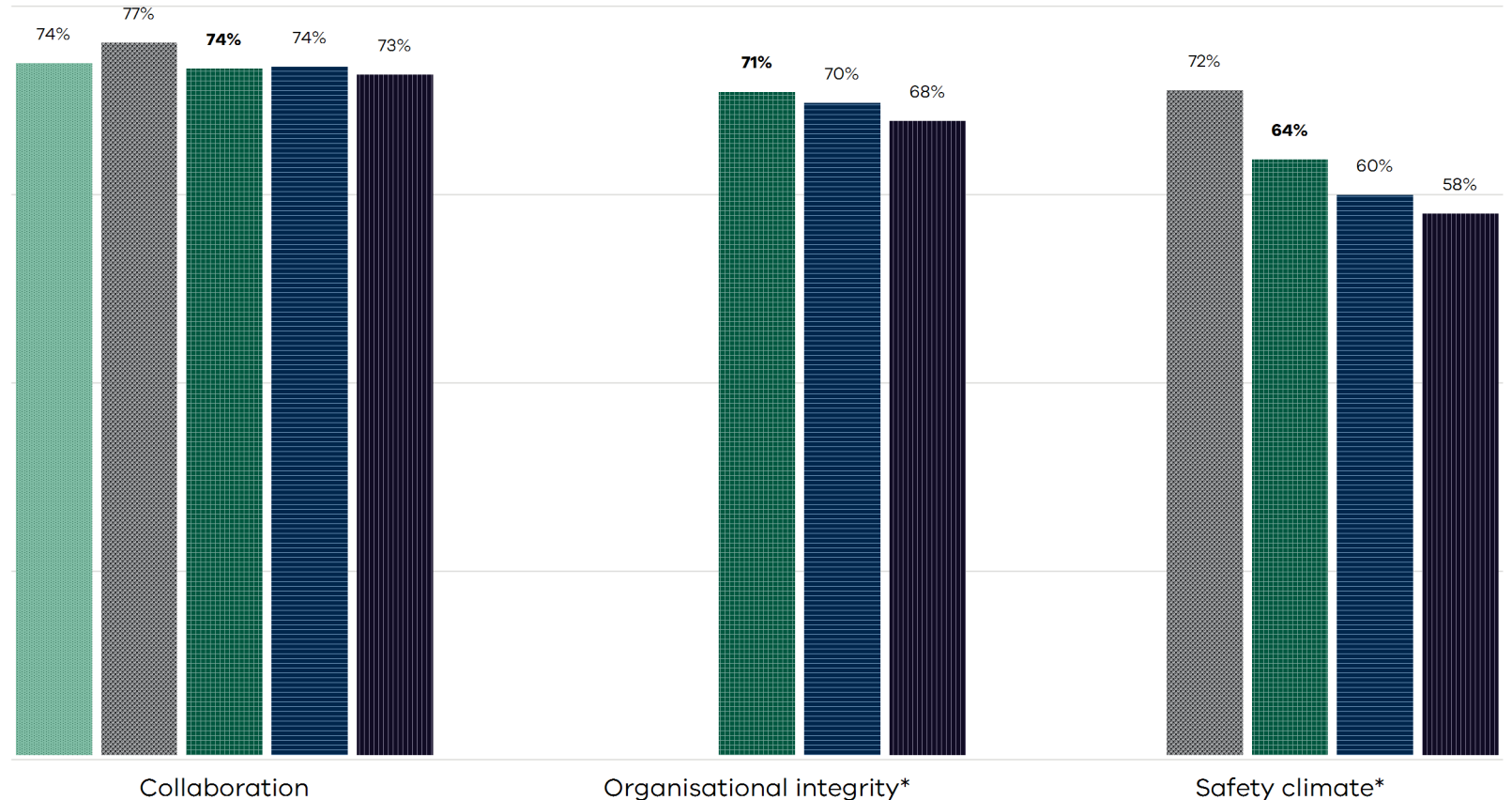
Collaboration
- 74%
- 77%
- **74%**
- 74%
- 73%

Organisational integrity*
- **71%**
- 70%
- 68%

Safety climate*
- 72%
- **64%**
- 60%
- 58%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

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Organisational climate

Organisational integrity 1 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.

Legend: Disagree · Don't know · Neither agree nor disagree · Agree

Survey question		You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My organisation encourages employees to act in ways that are consistent with human rights (1%, 89%, 3%, 7%)	Not asked	87 %	89 %	78 %	88 %	96 %
My organisation is committed to earning a high level of public trust (1%, 88%, 1%, 10%)	Not asked	92 %	88 %	71 %	86 %	96 %
My organisation encourages respectful workplace behaviours (5%, 84%, 11%)	Not asked	91 %	84 %	79 %	87 %	99 %
My organisation takes steps to eliminate bullying, harassment and discrimination (2%, 80%, 6%, 12%)	Not asked	84 %	80 %	54 %	74 %	91 %

Organisational climate

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

78% of your staff who did the survey agreed or strongly agreed with 'My organisation does not tolerate improper conduct'.

Survey question	Your results						

Your results

- ■ Disagree
- ■ Don't know
- ▦ Neither agree nor disagree
- ▦ Agree

Benchmark agree results
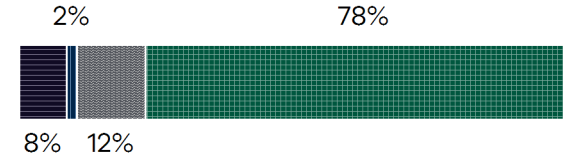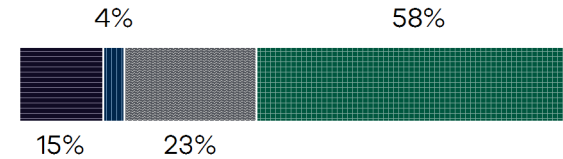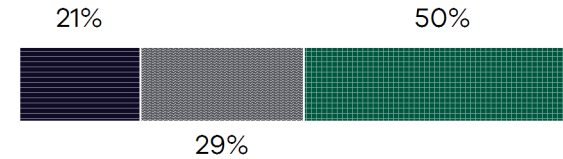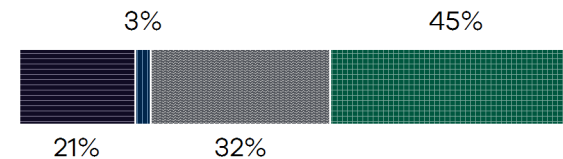
	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My organisation does not tolerate improper conduct	Not asked	82 %	78 %	51 %	75 %	93 %
I believe the recruitment processes in my organisation are fair	Not asked	Not asked	58 %	41 %	60 %	76 %
I have an equal chance at promotion in my organisation	Not asked	Not asked	50 %	37 %	48 %	61 %
I believe the promotion processes in my organisation are fair	Not asked	Not asked	45 %	33 %	44 %	60 %

My organisation does not tolerate improper conduct: 8%, 2%, 12%, 78%

I believe the recruitment processes in my organisation are fair: 15%, 4%, 23%, 58%

I have an equal chance at promotion in my organisation: 21%, 29%, 50%

I believe the promotion processes in my organisation are fair: 21%, 3%, 32%, 45%

Organisational climate

Collaboration

What this is

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
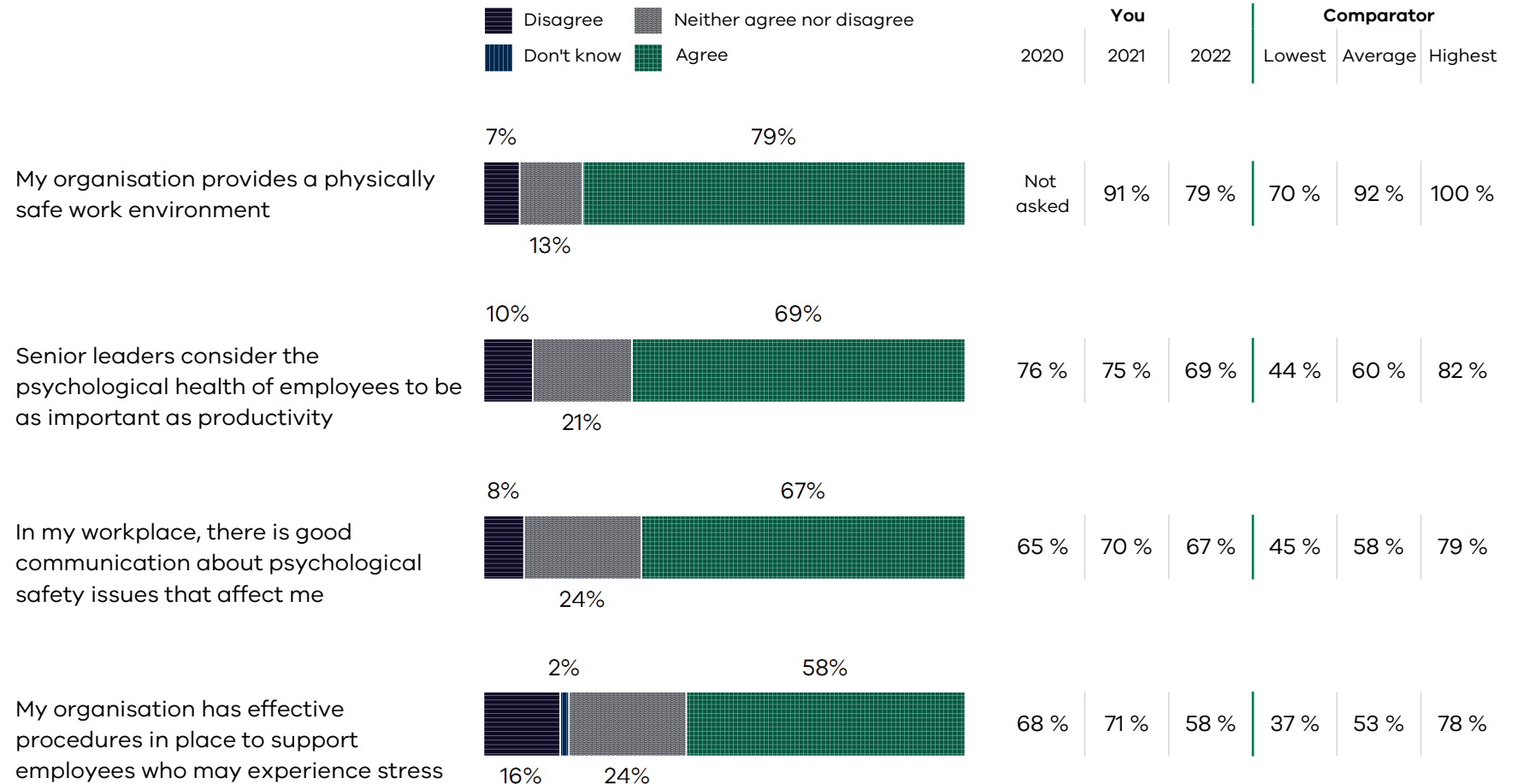
Example

88% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

Legend: Disagree | Neither agree nor disagree | Don't know | Agree
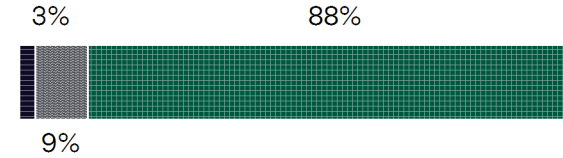
Survey question		You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
I am able to work effectively with others outside my immediate workgroup	Disagree 3%, Neither 9%, Agree 88%	90 %	89 %	88 %	75 %	87 %	94 %
Workgroups across my organisation willingly share information with each other	Disagree 16%, Don't know 1%, Neither 23%, Agree 60%	58 %	65 %	60 %	48 %	61 %	82 %

Organisational climate

Safety climate 1 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

79% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My organisation provides a physically safe work environment	7% / 13% / 79%	Not asked	91 %	79 %	70 %	92 %	100 %
Senior leaders consider the psychological health of employees to be as important as productivity	10% / 21% / 69%	76 %	75 %	69 %	44 %	60 %	82 %
In my workplace, there is good communication about psychological safety issues that affect me	8% / 24% / 67%	65 %	70 %	67 %	45 %	58 %	79 %
My organisation has effective procedures in place to support employees who may experience stress	16% / 2% / 24% / 58%	68 %	71 %	58 %	37 %	53 %	78 %

Organisational climate

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

56% of your staff who did the survey agreed or strongly agreed with 'All levels of my organisation are involved in the prevention of stress'.

Survey question	Your results						

Legend: ■ Disagree ■ Neither agree nor disagree ■ Don't know ■ Agree
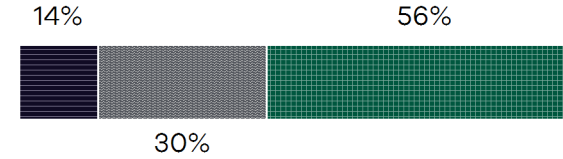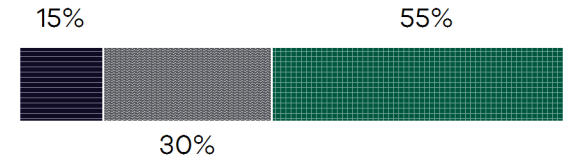
Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
All levels of my organisation are involved in the prevention of stress	14% / 30% / 56%	55 %	58 %	56 %	32 %	48 %	66 %
Senior leaders show support for stress prevention through involvement and commitment	15% / 30% / 55%	69 %	65 %	55 %	38 %	51 %	78 %

Victorian Public Sector Commission

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People matter survey wellbeing check 2022

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- Age, gender, variations in sex characteristics and sexual orientation
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Workgroup climate

Scorecard

What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate.

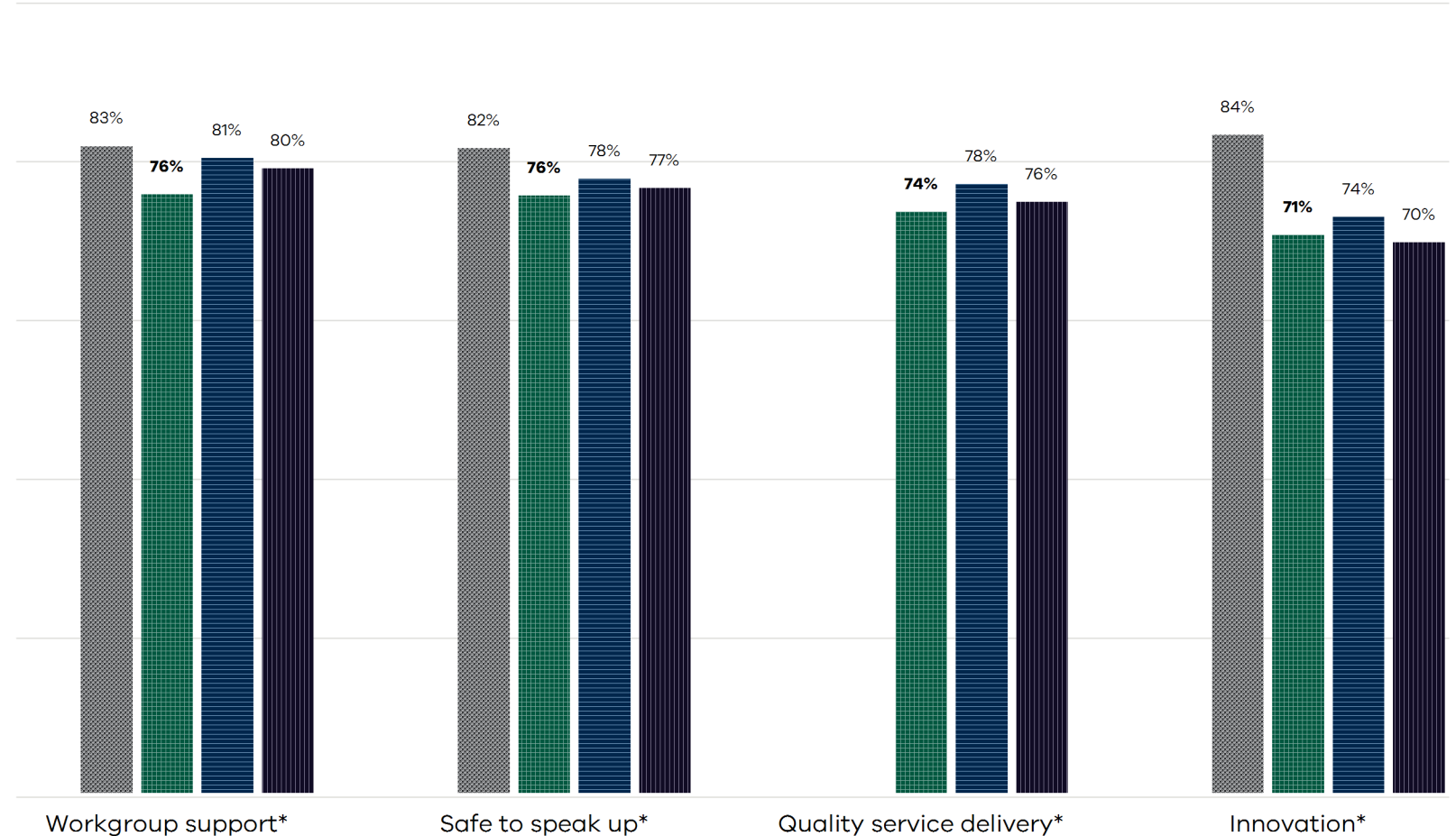Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 76% of your staff who did the survey responded positively to questions about Workgroup support which is down from 83% in 2021.

Compared to:

- 81% of staff at your comparator and 80% of staff across the public sector.

	Workgroup support*	Safe to speak up*	Quality service delivery*	Innovation*
You 2021	83%	82%		84%
You 2022	76%	76%	74%	71%
Comparator 2022	81%	78%	78%	74%
Public sector 2022	80%	77%	76%	70%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Victorian Public Sector Commission

VICTORIA State Government

Workgroup climate

Quality service delivery

What this is

This is how well workgroups in your organisation operate to deliver quality services.

Why this is important

The public sector must provide high-quality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

87% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree
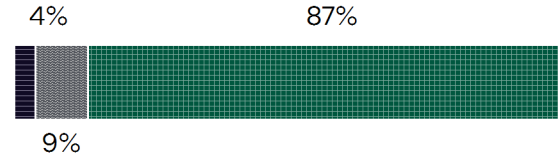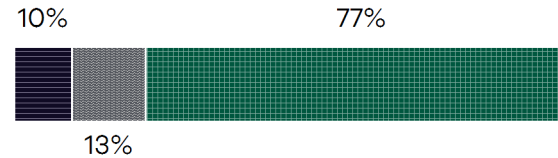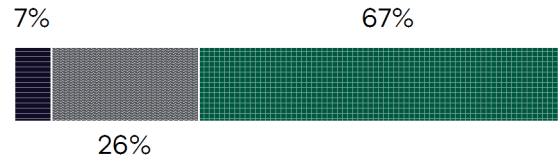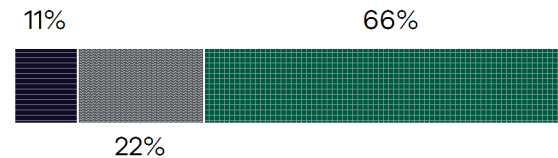
Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My workgroup provides high quality advice and services	4% / 9% / 87%	Not asked	Not asked	87 %	82 %	87 %	97 %
My workgroup acts fairly and without bias	10% / 13% / 77%	Not asked	Not asked	77 %	73 %	79 %	87 %
My workgroup uses its resources well	7% / 26% / 67%	Not asked	Not asked	67 %	60 %	71 %	90 %
My workgroup has clear lines of responsibility	11% / 22% / 66%	Not asked	78 %	66 %	65 %	73 %	81 %

Workgroup climate

Innovation

What this is

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
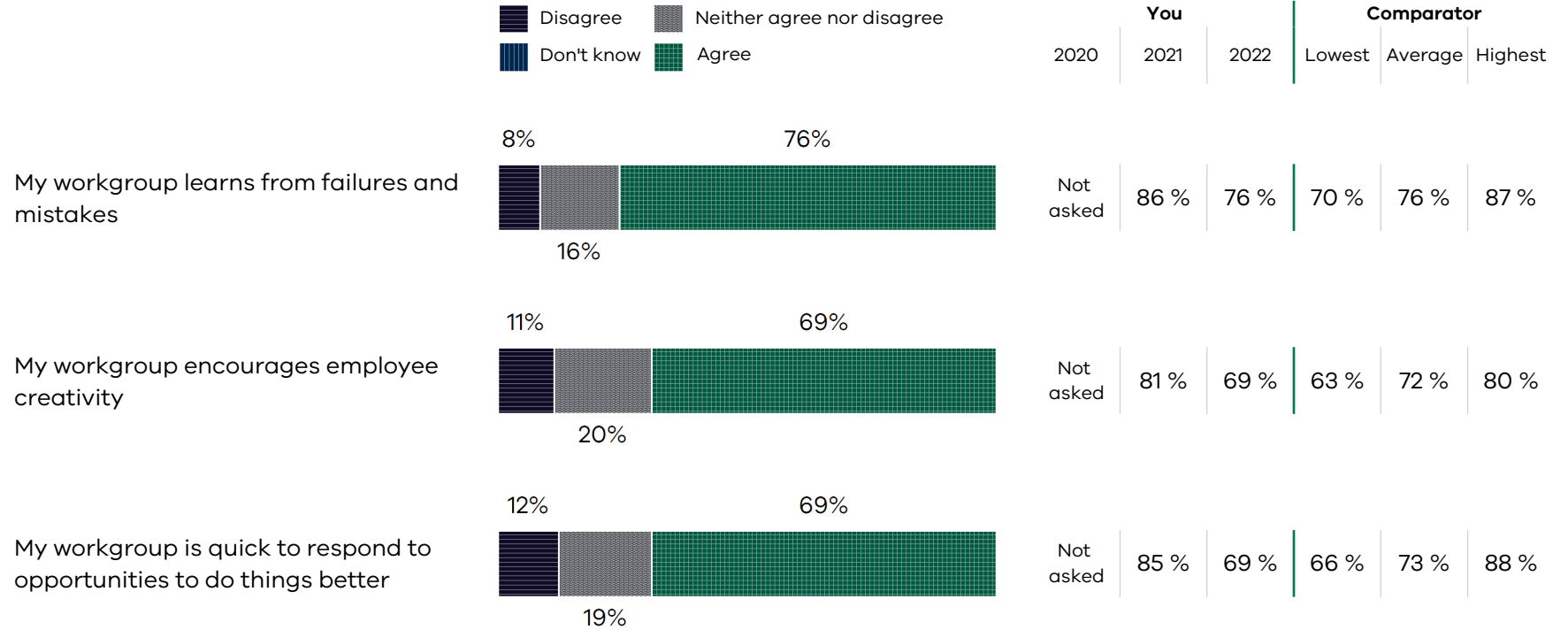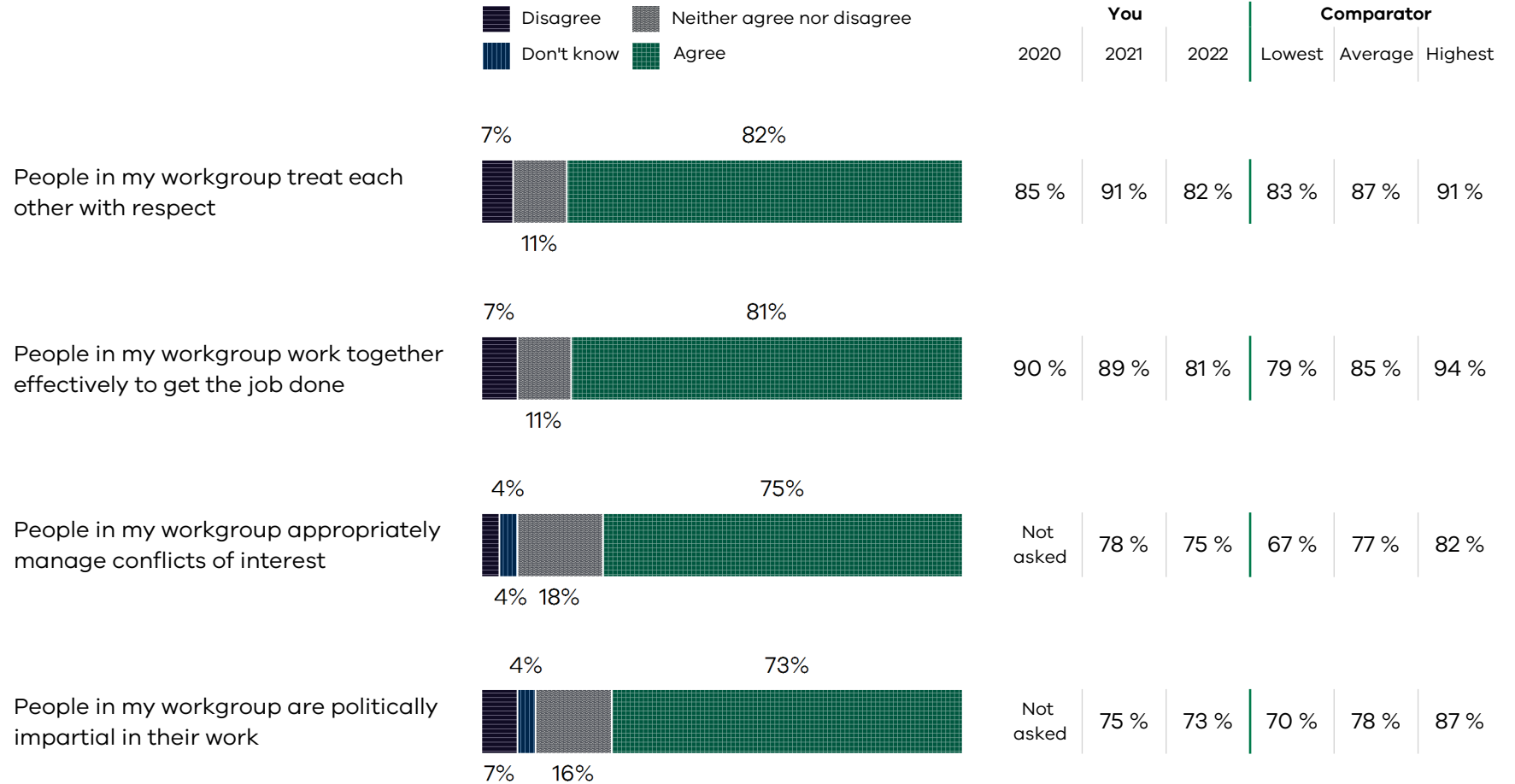
Example

76% of your staff who did the survey agreed or strongly agreed with 'My workgroup learns from failures and mistakes'.

Survey question	Your results		Benchmark agree results					
				You		**Comparator**		
			2020	2021	2022	Lowest	Average	Highest

Legend:
- Disagree (dark navy)
- Neither agree nor disagree (grey)
- Don't know (blue)
- Agree (green)

Survey question	Your results	2020	2021 (You)	2022 (You)	Lowest	Average	Highest
My workgroup learns from failures and mistakes	8% / 16% / 76%	Not asked	86 %	76 %	70 %	76 %	87 %
My workgroup encourages employee creativity	11% / 20% / 69%	Not asked	81 %	69 %	63 %	72 %	80 %
My workgroup is quick to respond to opportunities to do things better	12% / 19% / 69%	Not asked	85 %	69 %	66 %	73 %	88 %

Workgroup climate

Workgroup support 1 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

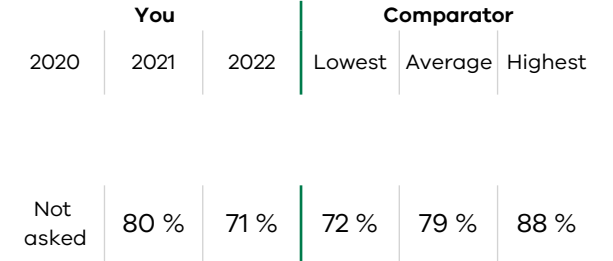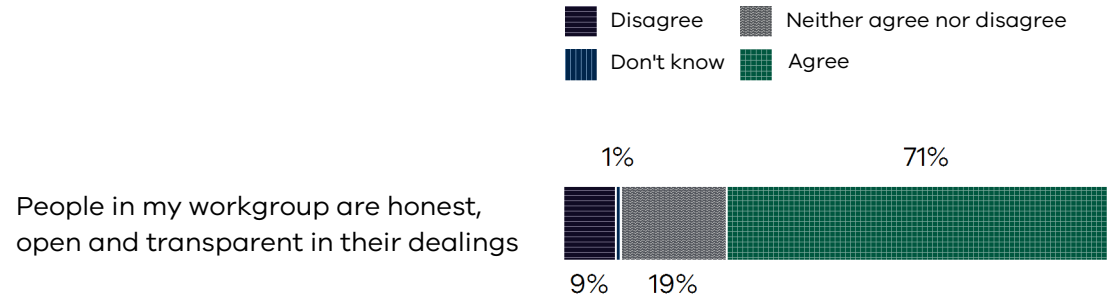Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

82% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup treat each other with respect'.

Survey question	Your results	Benchmark agree results

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
People in my workgroup treat each other with respect	7% / 11% / 82%	85 %	91 %	82 %	83 %	87 %	91 %
People in my workgroup work together effectively to get the job done	7% / 11% / 81%	90 %	89 %	81 %	79 %	85 %	94 %
People in my workgroup appropriately manage conflicts of interest	4% / 4% / 18% / 75%	Not asked	78 %	75 %	67 %	77 %	82 %
People in my workgroup are politically impartial in their work	4% / 7% / 16% / 73%	Not asked	75 %	73 %	70 %	78 %	87 %

Workgroup climate

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

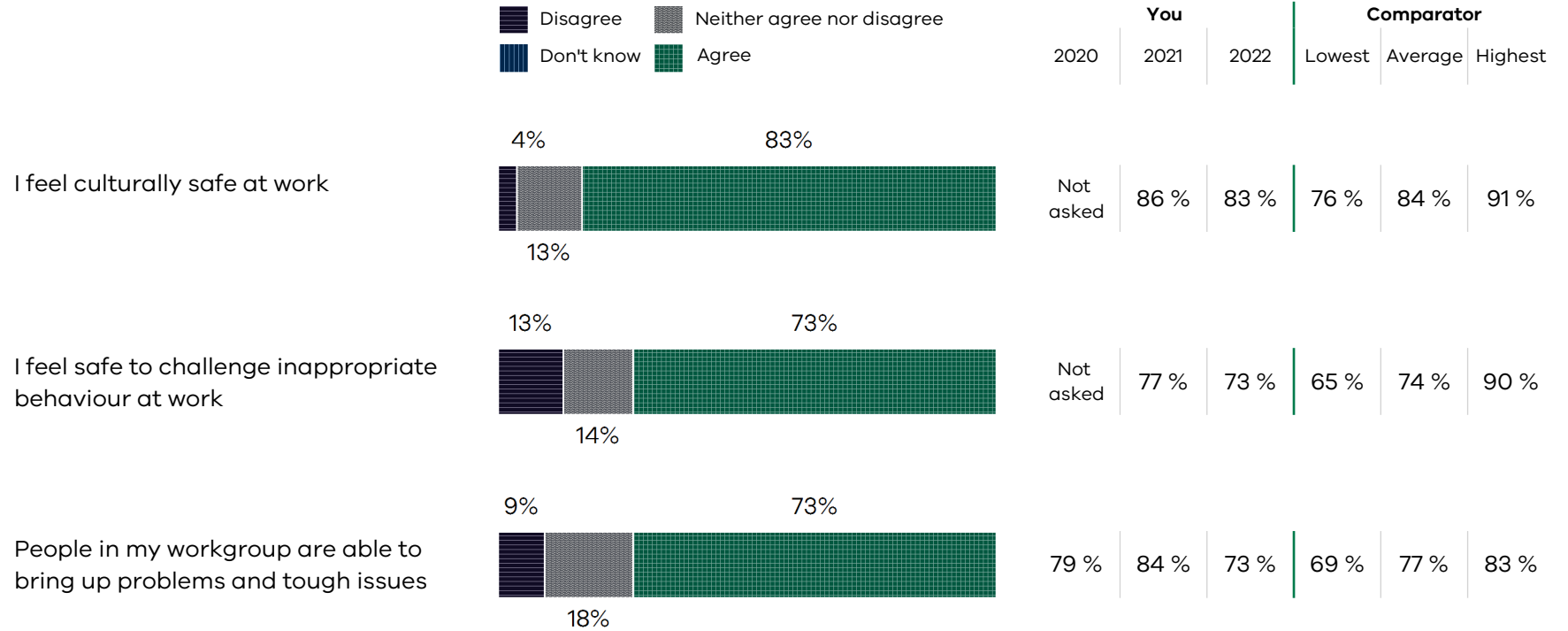Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

71% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are honest, open and transparent in their dealings'.

Survey question

Your results

Benchmark agree results

| Disagree | Neither agree nor disagree |
| Don't know | Agree |

People in my workgroup are honest, open and transparent in their dealings

1%   71%

9%   19%

	You			Comparator		
2020	2021	2022		Lowest	Average	Highest
Not asked	80 %	71 %		72 %	79 %	88 %

Workgroup climate

Safe to speak up

What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

| Survey question | Your results | Benchmark agree results |

Your results legend: Disagree · Don't know · Neither agree nor disagree · Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
I feel culturally safe at work	4% Disagree / 13% Neither / 83% Agree	Not asked	86 %	83 %	76 %	84 %	91 %
I feel safe to challenge inappropriate behaviour at work	13% Disagree / 14% Neither / 73% Agree	Not asked	77 %	73 %	65 %	74 %	90 %
People in my workgroup are able to bring up problems and tough issues	9% Disagree / 18% Neither / 73% Agree	79 %	84 %	73 %	69 %	77 %	83 %

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Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
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- Business units

Job and manager factors

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

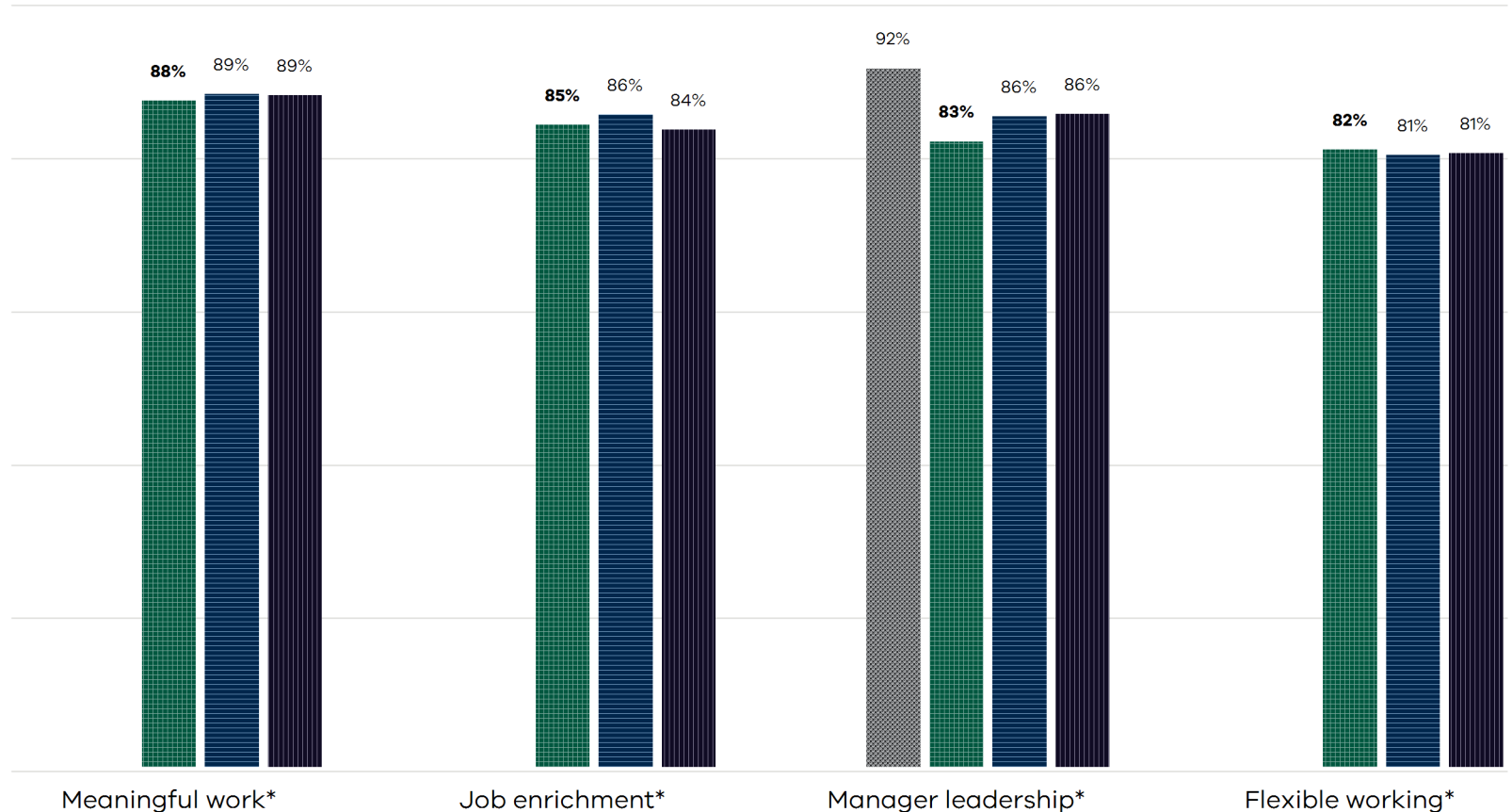Each result is the overall percentage of positive responses for your organisation, comparator and public sector.
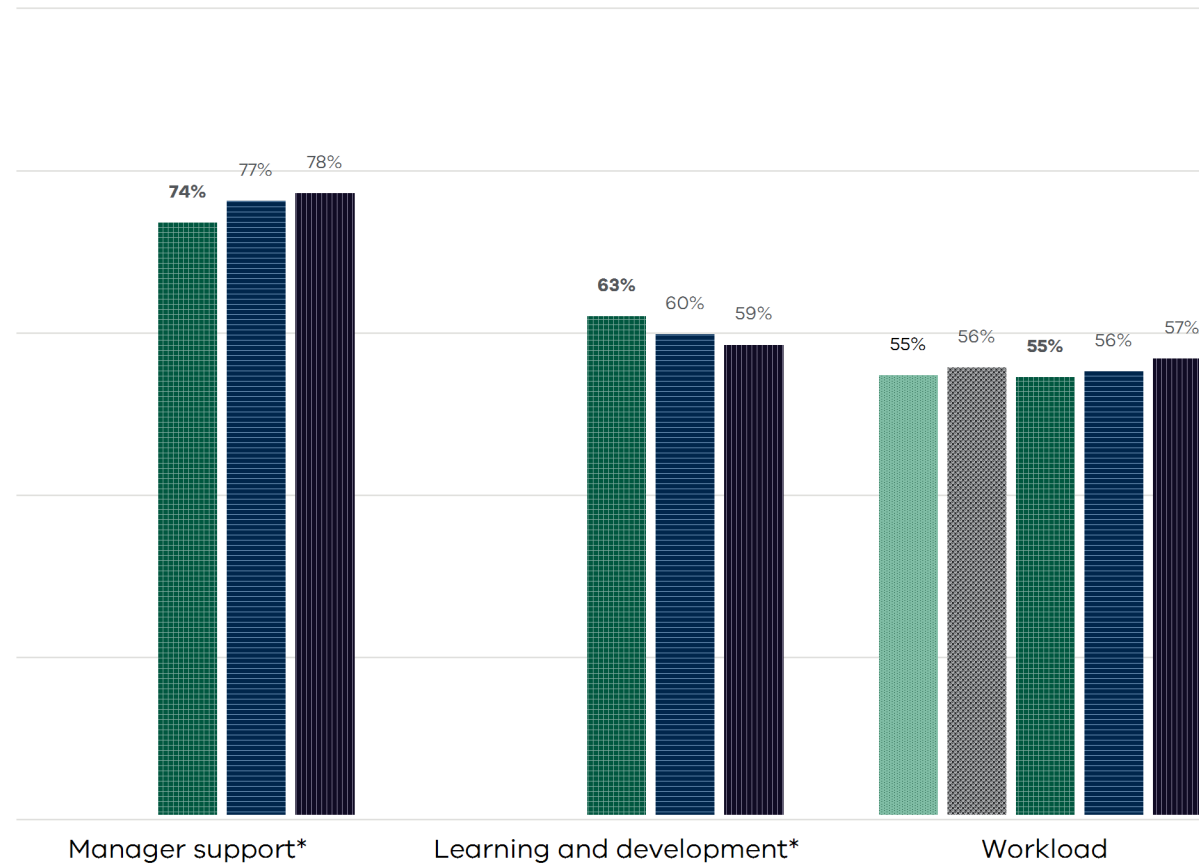
Example

In 2022:

- 88% of your staff who did the survey responded positively to questions about Meaningful work.

Compared to:

- 89% of staff at your comparator and 89% of staff across the public sector.

Chart data:

Factor	You 2020	You 2021	You 2022	Comparator 2022	Public sector 2022
Meaningful work*			88%	89%	89%
Job enrichment*			85%	86%	84%
Manager leadership*		92%	83%	86%	86%
Flexible working*			82%	81%	81%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020, You 2021, You 2022, Comparator 2022, Public sector 2022

Job and manager factors

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 74% of your staff who did the survey responded positively to questions about Manager support.

Compared to:

- 77% of staff at your comparator and 78% of staff across the public sector.

Manager support* — 74%, 77%, 78%
Learning and development* — 63%, 60%, 59%
Workload — 55%, 56%, 55%, 56%, 57%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Job and manager factors

Manager leadership

What this is

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

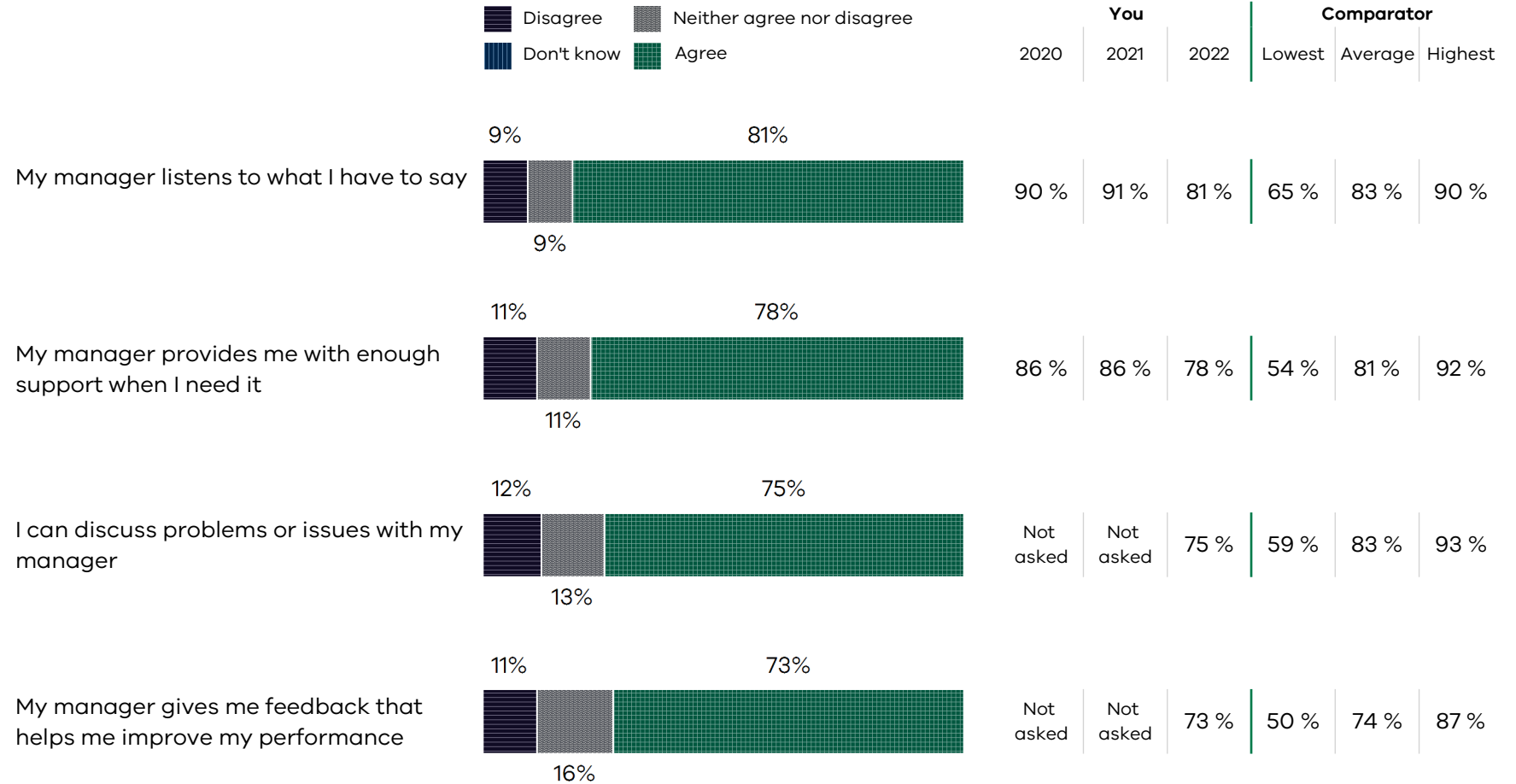Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

86% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

Survey question	Your results			Benchmark agree results				

Legend: Disagree | Neither agree nor disagree | Don't know | Agree
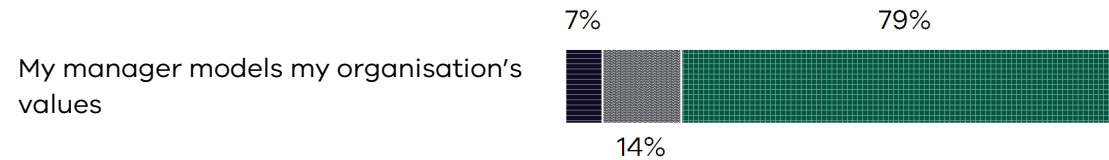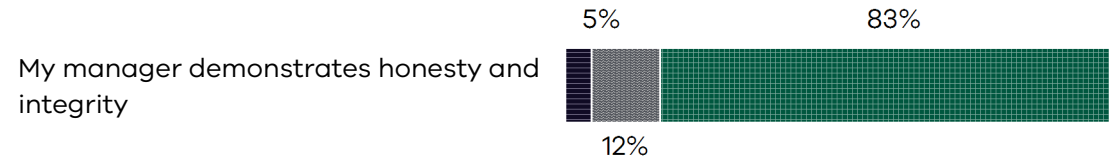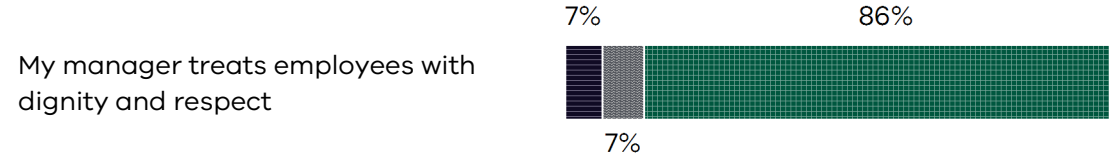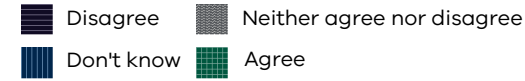
Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
My manager treats employees with dignity and respect	7% / 86% / 7%	Not asked	94 %	86 %	70 %	88 %	94 %
My manager demonstrates honesty and integrity	5% / 83% / 12%	Not asked	91 %	83 %	65 %	86 %	93 %
My manager models my organisation's values	7% / 79% / 14%	Not asked	92 %	79 %	65 %	84 %	93 %

Victorian Public Sector Commission

VICTORIA State Government

Job and manager factors

Manager support 1 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
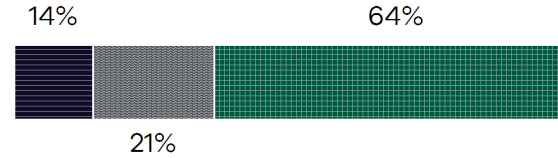
Example

81% of your staff who did the survey agreed or strongly agreed with 'My manager listens to what I have to say'.

Survey question | Your results | Benchmark agree results

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
My manager listens to what I have to say	9% / 81% / 9%	90 %	91 %	81 %	65 %	83 %	90 %
My manager provides me with enough support when I need it	11% / 78% / 11%	86 %	86 %	78 %	54 %	81 %	92 %
I can discuss problems or issues with my manager	12% / 75% / 13%	Not asked	Not asked	75 %	59 %	83 %	93 %
My manager gives me feedback that helps me improve my performance	11% / 73% / 16%	Not asked	Not asked	73 %	50 %	74 %	87 %

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Job and manager factors

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

64% of your staff who did the survey agreed or strongly agreed with 'I receive meaningful recognition when I do good work'.

Survey question

Your results

Benchmark agree results

| Disagree | Neither agree nor disagree |
| Don't know | Agree |

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
I receive meaningful recognition when I do good work	14% 21% 64%	Not asked	Not asked	64 %	52 %	63 %	79 %
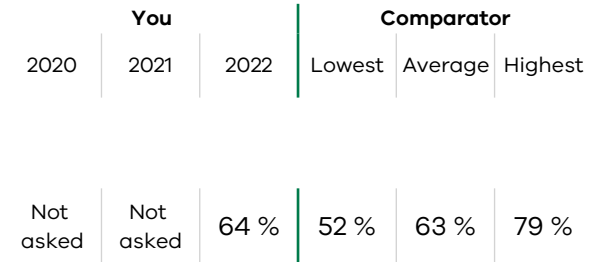
Job and manager factors

Workload

What this is

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
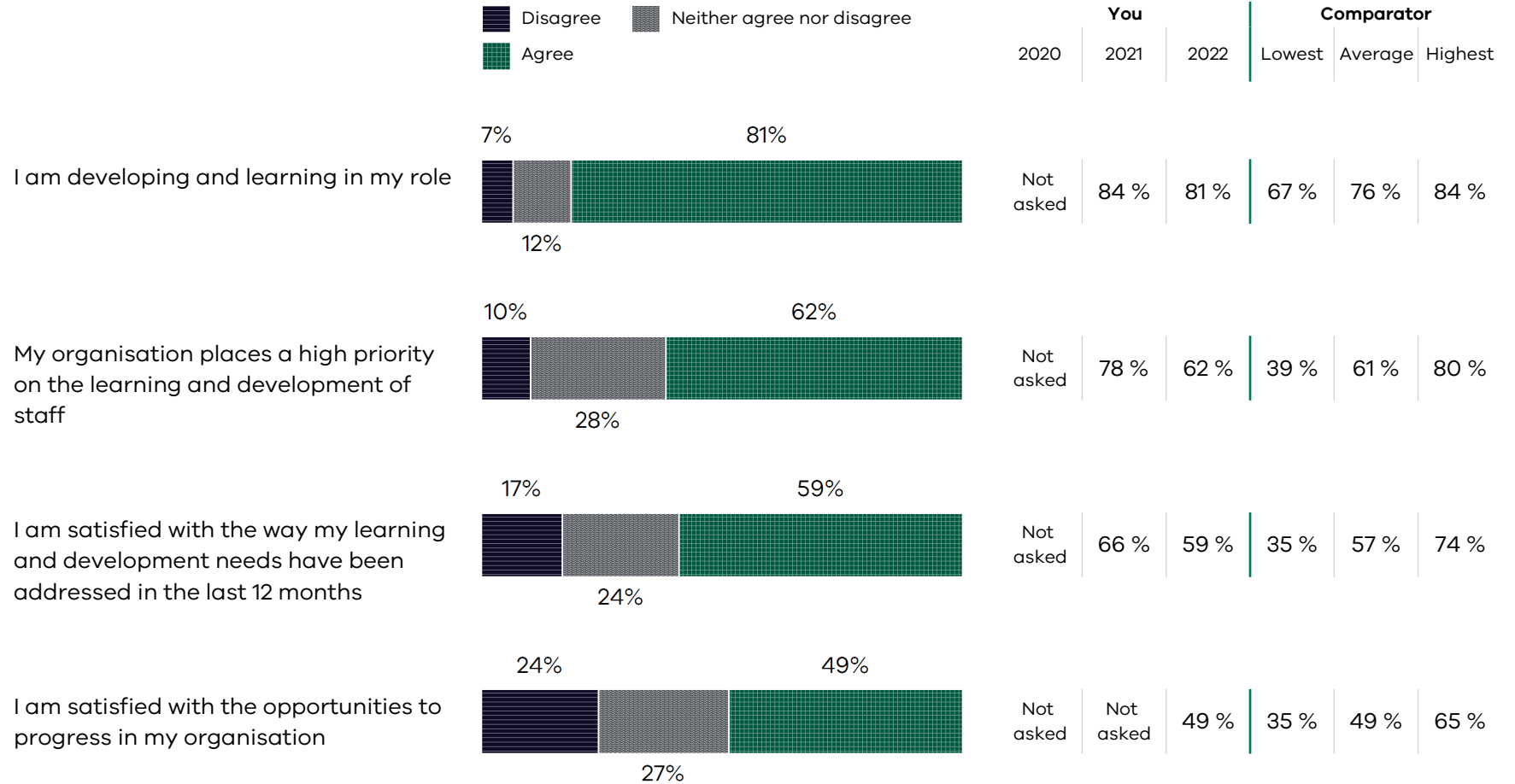
Example

58% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.

| Survey question | Your results | Benchmark agree results |

Legend: ■ Disagree ▨ Neither agree nor disagree ▨ Agree
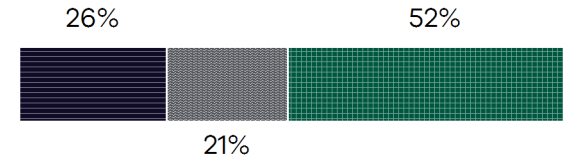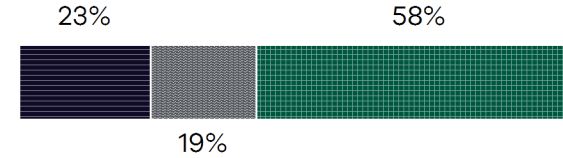
	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
The workload I have is appropriate for the job that I do	62 %	62 %	58 %	46 %	58 %	69 %
I have enough time to do my job effectively	49 %	51 %	52 %	45 %	54 %	69 %

The workload I have is appropriate for the job that I do: Disagree 23%, Neither 19%, Agree 58%

I have enough time to do my job effectively: Disagree 26%, Neither 21%, Agree 52%

Job and manager factors

Learning and development

What this is

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
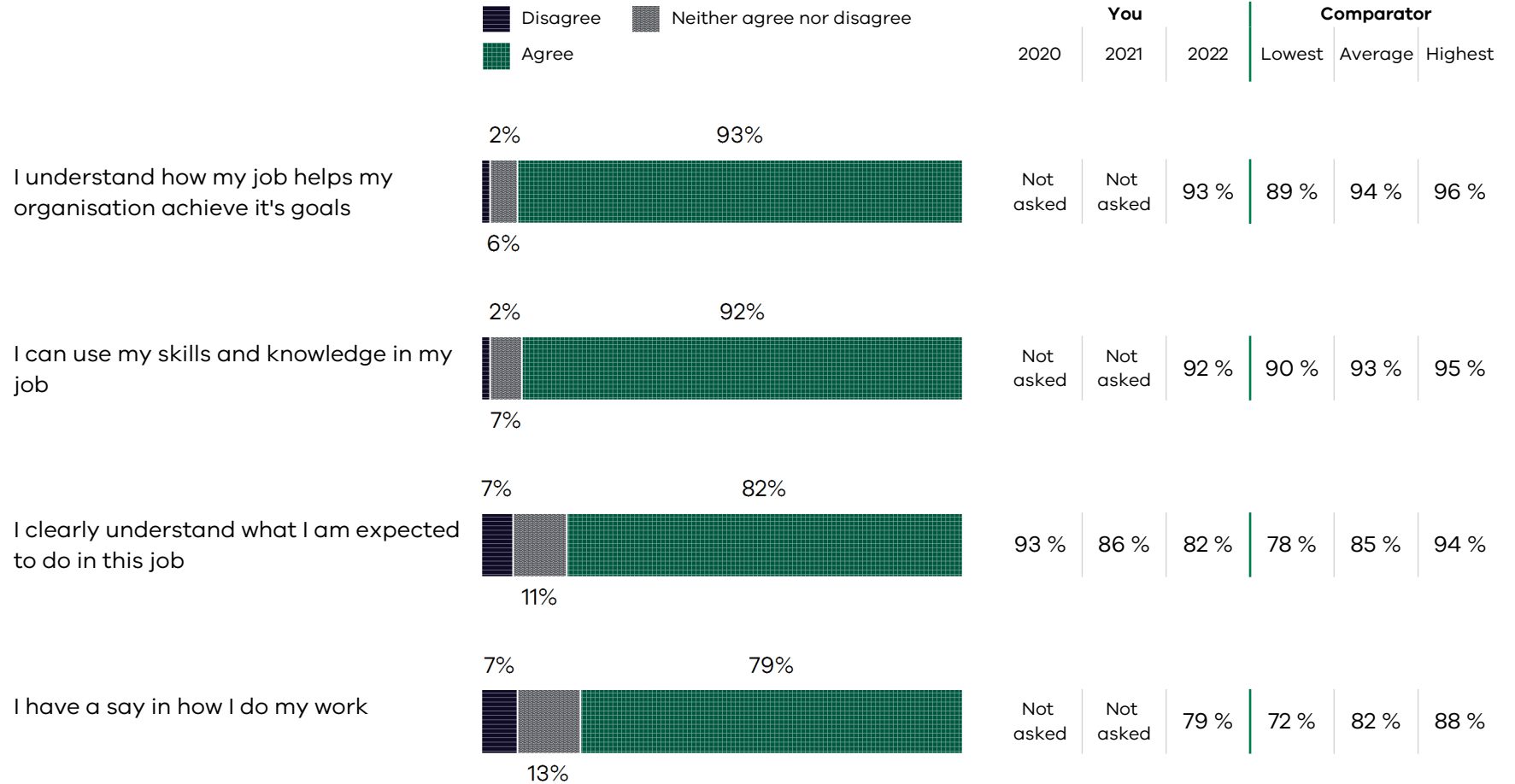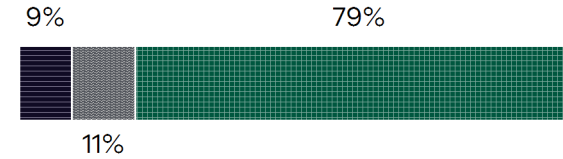
Example

81% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.

Survey question	Your results	Benchmark agree results

Legend: ■ Disagree ▦ Neither agree nor disagree ▦ Agree

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
I am developing and learning in my role	7% / 12% / 81%	Not asked	84 %	81 %	67 %	76 %	84 %
My organisation places a high priority on the learning and development of staff	10% / 28% / 62%	Not asked	78 %	62 %	39 %	61 %	80 %
I am satisfied with the way my learning and development needs have been addressed in the last 12 months	17% / 24% / 59%	Not asked	66 %	59 %	35 %	57 %	74 %
I am satisfied with the opportunities to progress in my organisation	24% / 27% / 49%	Not asked	Not asked	49 %	35 %	49 %	65 %

Victorian Public Sector Commission

VICTORIA State Government

Job and manager factors

Job enrichment 1 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

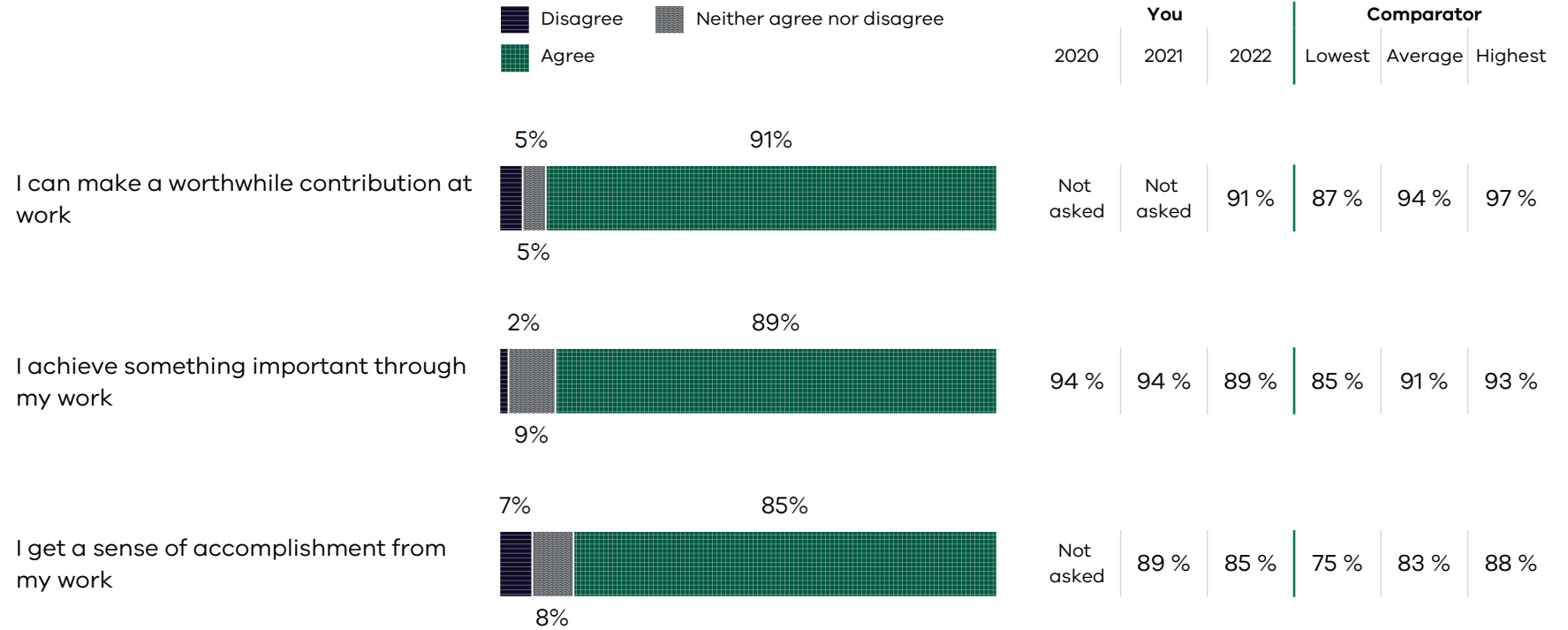93% of your staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve it's goals'.

Survey question	Your results				

Legend: ■ Disagree ▨ Neither agree nor disagree ▦ Agree

Benchmark agree results

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
I understand how my job helps my organisation achieve it's goals	2% / 6% / 93%	Not asked	Not asked	93 %	89 %	94 %	96 %
I can use my skills and knowledge in my job	2% / 7% / 92%	Not asked	Not asked	92 %	90 %	93 %	95 %
I clearly understand what I am expected to do in this job	7% / 11% / 82%	93 %	86 %	82 %	78 %	85 %	94 %
I have a say in how I do my work	7% / 13% / 79%	Not asked	Not asked	79 %	72 %	82 %	88 %

Job and manager factors

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

79% of your staff who did the survey agreed or strongly agreed with 'I have the authority to do my job effectively'.

Survey question	Your results	Benchmark agree results

Survey question

I have the authority to do my job effectively

Your results

Disagree · Neither agree nor disagree · Agree

9% · 11% · 79%

Benchmark agree results

	You			Comparator		
2020	2021	2022	Lowest	Average	Highest
Not asked	90 %	79 %	70 %	79 %	89 %

Victorian Public Sector Commission

VICTORIA State Government
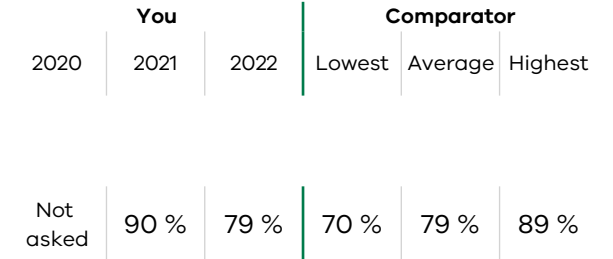
Job and manager factors

Meaningful work

What this is

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

91% of your staff who did the survey agreed or strongly agreed with 'I can make a worthwhile contribution at work'.

Survey question · Your results · Benchmark agree results

■ Disagree ▨ Neither agree nor disagree ▨ Agree

Survey question	Your results	You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
I can make a worthwhile contribution at work	5% / 5% / 91%	Not asked	Not asked	91 %	87 %	94 %	97 %
I achieve something important through my work	2% / 9% / 89%	94 %	94 %	89 %	85 %	91 %	93 %
I get a sense of accomplishment from my work	7% / 8% / 85%	Not asked	89 %	85 %	75 %	83 %	88 %

Job and manager factors

Flexible working

What this is

This is how well you organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

85% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

| Survey question | Your results | Benchmark agree results |

Legend: Disagree | Neither agree nor disagree | Don't know | Agree
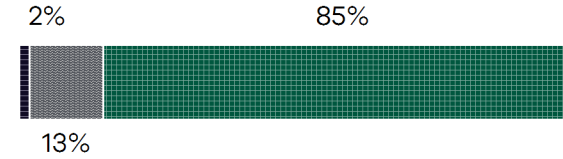
Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
My manager supports working flexibly	2% / 13% / 85%	Not asked	Not asked	85 %	65 %	86 %	96 %
I am confident that if I requested a flexible work arrangement, it would be given due consideration	10% / 11% / 79%	90 %	84 %	79 %	52 %	76 %	90 %

People matter survey
wellbeing check 2022

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Public sector values

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 87% of your staff who did the survey responded positively to questions about Responsiveness .

Compared to:

- 87% of staff at your comparator and 83% of staff across the public sector.

Chart data:

Value	You 2021	You 2022	Comparator 2022	Public sector 2022
Responsiveness*		87%	87%	83%
Respect*	90%	83%	84%	82%
Human rights*	74%	79%	82%	83%
Integrity*	83%	76%	78%	76%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020, You 2021, You 2022, Comparator 2022, Public sector 2022

Public sector values

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 75% of your staff who did the survey responded positively to questions about Impartiality .

Compared to:

- 79% of staff at your comparator and 78% of staff across the public sector.
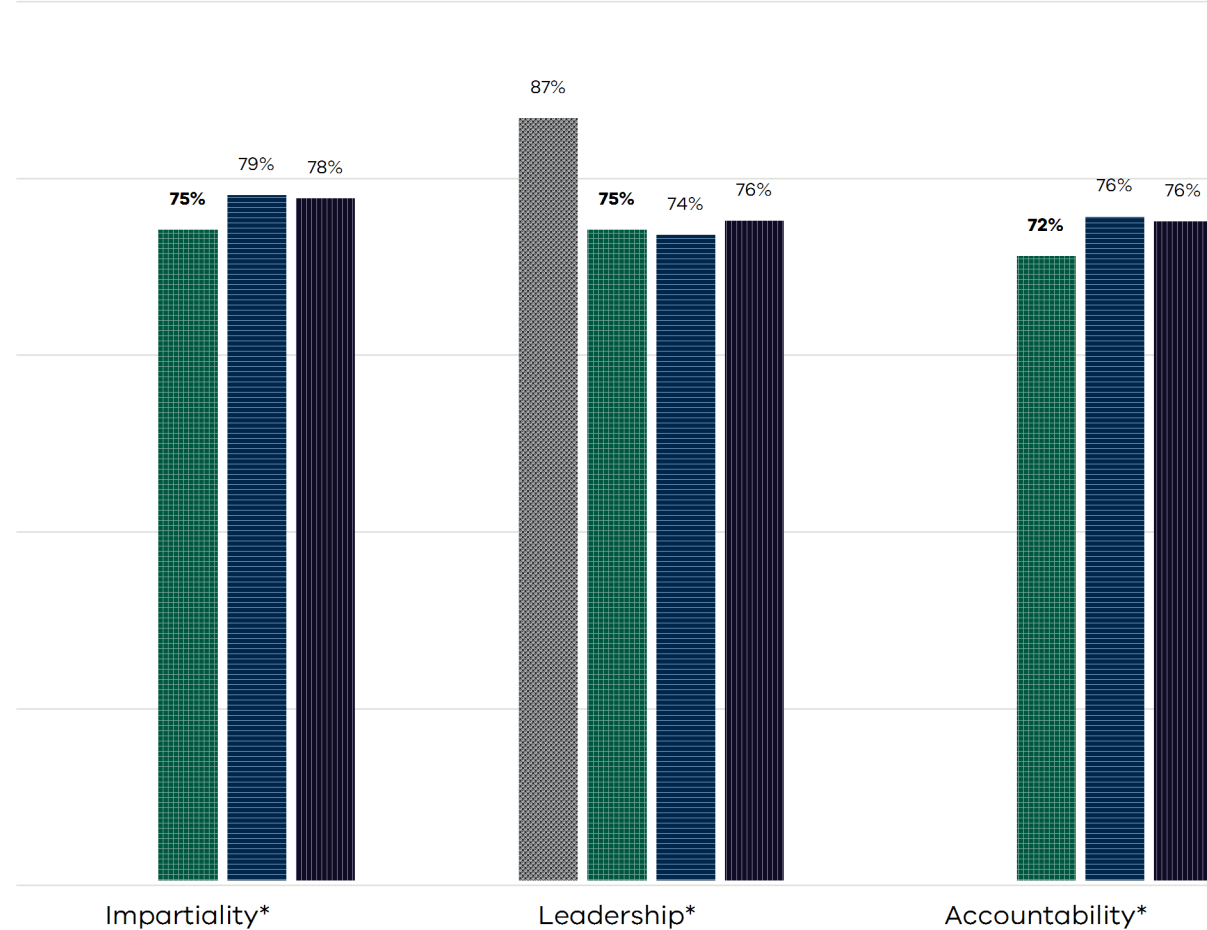
*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Public sector values

Responsiveness

What this is

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
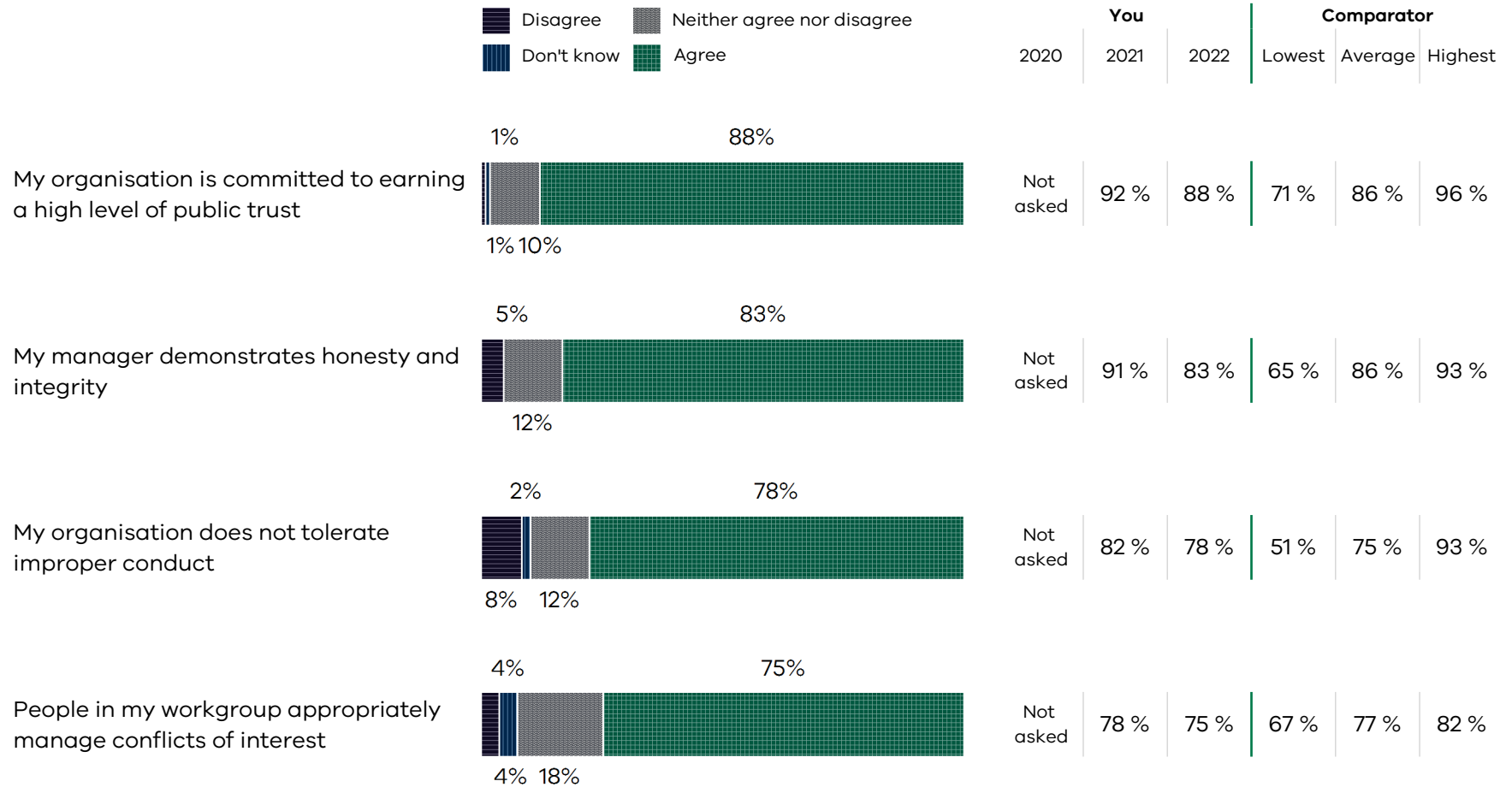
Example

87% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Legend:
- Disagree
- Neither agree nor disagree
- Don't know
- Agree

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
My workgroup provides high quality advice and services	4% / 9% / 87%	Not asked	Not asked	87 %	82 %	87 %	97 %

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of staff who did the survey agreed or strongly agreed with 'My organisation is committed to earning a high level of public trust'.

| Survey question | Your results | Benchmark agree results |

Legend: Disagree · Neither agree nor disagree · Don't know · Agree

Survey question			You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
My organisation is committed to earning a high level of public trust	1% / 88% (1% 10%)	Not asked	92 %	88 %	71 %	86 %	96 %
My manager demonstrates honesty and integrity	5% / 83% (12%)	Not asked	91 %	83 %	65 %	86 %	93 %
My organisation does not tolerate improper conduct	2% / 78% (8% 12%)	Not asked	82 %	78 %	51 %	75 %	93 %
People in my workgroup appropriately manage conflicts of interest	4% / 75% (4% 18%)	Not asked	78 %	75 %	67 %	77 %	82 %

Public sector values

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

73% of staff who did the survey agreed or strongly agreed with 'I feel safe to challenge inappropriate behaviour at work'.

Survey question	Your results				Benchmark agree results				

Legend: Disagree | Neither agree nor disagree | Don't know | Agree
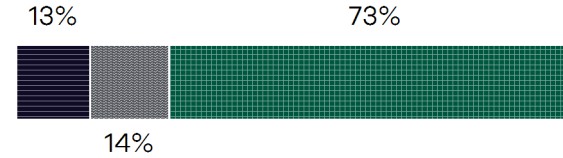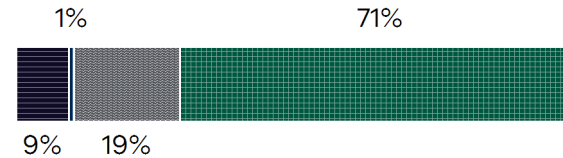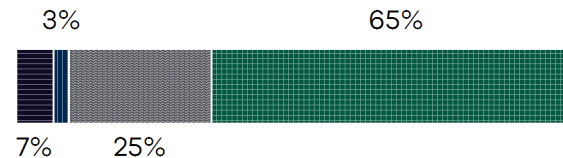
	You			Comparator		
Survey question	2020	2021	2022	Lowest	Average	Highest
I feel safe to challenge inappropriate behaviour at work (13% / 14% / 73%)	Not asked	77 %	73 %	65 %	74 %	90 %
People in my workgroup are honest, open and transparent in their dealings (1% / 9% / 19% / 71%)	Not asked	80 %	71 %	72 %	79 %	88 %
Senior leaders demonstrate honesty and integrity (3% / 7% / 25% / 65%)	Not asked	82 %	65 %	50 %	66 %	82 %

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

Impartiality

What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

77% of staff who did the survey agreed or strongly agreed with 'My workgroup acts fairly and without bias'.

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree
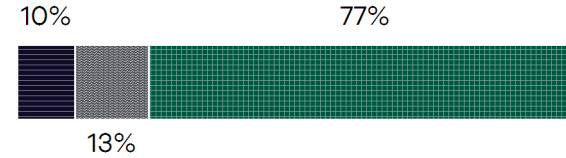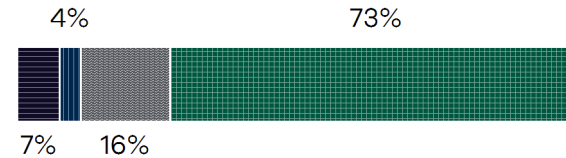
Survey question	Your results	2020 You	2021 You	2022 You	Comparator Lowest	Comparator Average	Comparator Highest
My workgroup acts fairly and without bias	10% Disagree, 13% Neither, 77% Agree	Not asked	Not asked	77 %	73 %	79 %	87 %
People in my workgroup are politically impartial in their work	7% Disagree, 4% Don't know, 16% Neither, 73% Agree	Not asked	75 %	73 %	70 %	78 %	87 %

Public sector values

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve it's goals'.
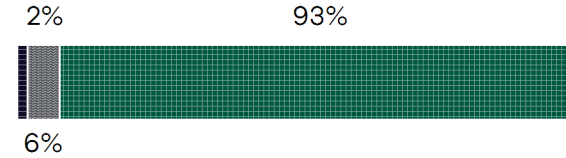
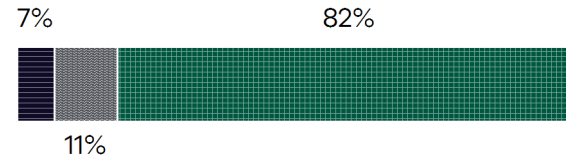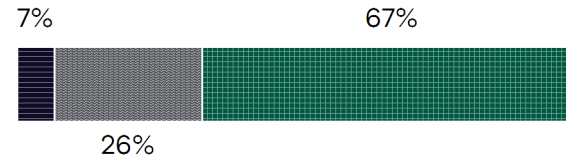| Survey question	Your results			You		Comparator		
		2020	2021	2022	Lowest	Average	Highest
	Legend: Disagree / Don't know / Neither agree nor disagree / Agree						
I understand how my job helps my organisation achieve it's goals	2% / 6% / 93%	Not asked	Not asked	93 %	89 %	94 %	96 %
I clearly understand what I am expected to do in this job	7% / 11% / 82%	93 %	86 %	82 %	78 %	85 %	94 %
My workgroup uses its resources well	7% / 26% / 67%	Not asked	Not asked	67 %	60 %	71 %	90 %
My workgroup has clear lines of responsibility	11% / 22% / 66%	Not asked	78 %	66 %	65 %	73 %	81 %

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

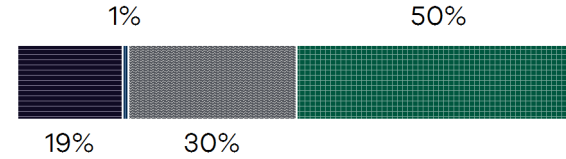Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

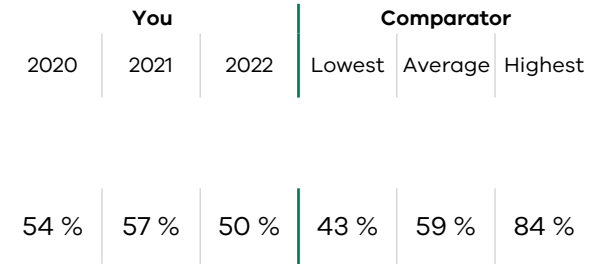50% of staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

Survey question	Your results	Benchmark agree results

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest

Senior leaders provide clear strategy and direction

1% · 50% · 19% · 30%

2020	2021	2022	Lowest	Average	Highest
54 %	57 %	50 %	43 %	59 %	84 %

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

Respect 1 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
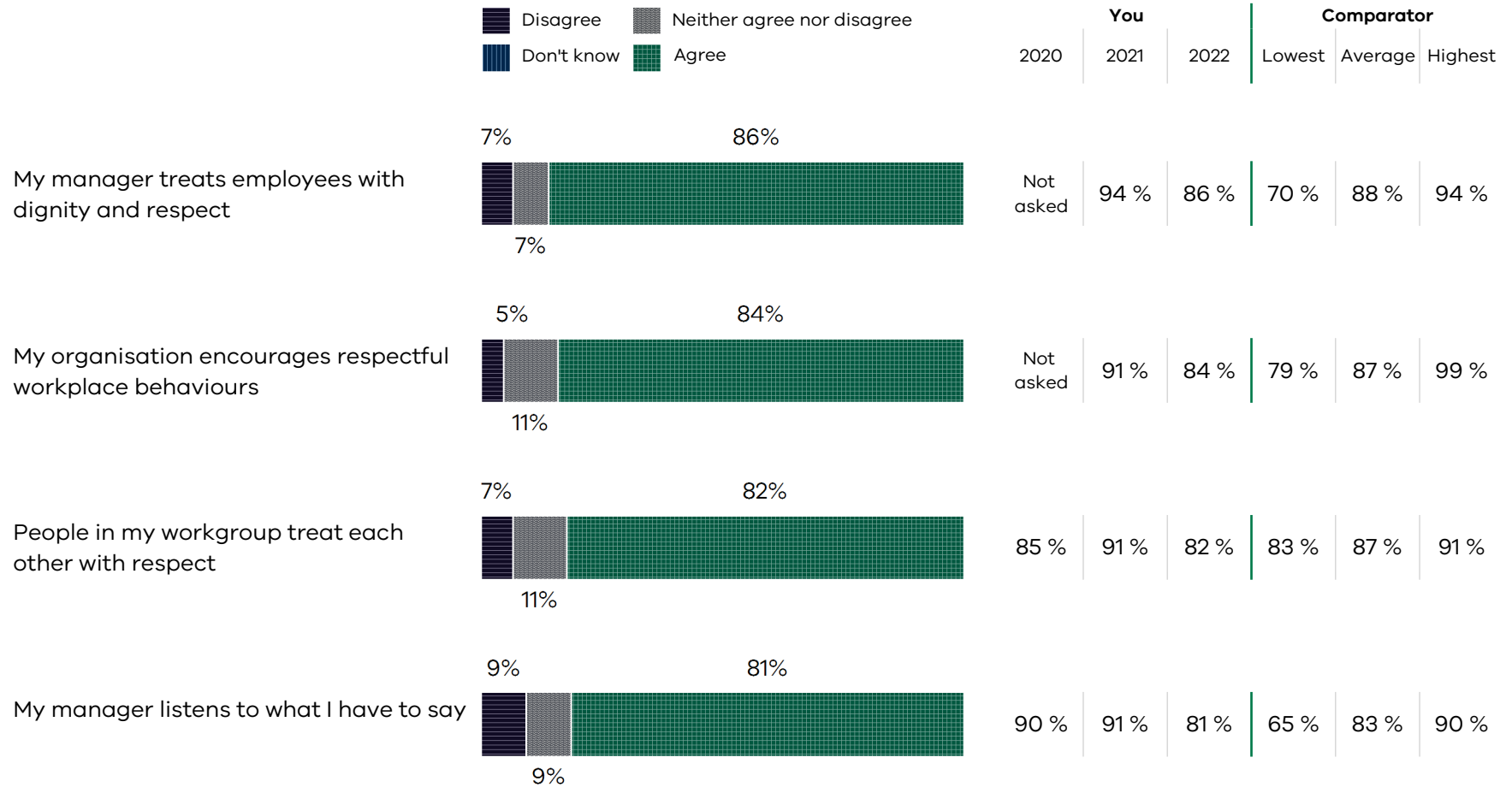
Example

86% of staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

Survey question	Your results		Benchmark agree results					
				You			**Comparator**	
			2020	2021	2022	Lowest	Average	Highest
My manager treats employees with dignity and respect	7% / 86% / 7%		Not asked	94 %	86 %	70 %	88 %	94 %
My organisation encourages respectful workplace behaviours	5% / 84% / 11%		Not asked	91 %	84 %	79 %	87 %	99 %
People in my workgroup treat each other with respect	7% / 82% / 11%		85 %	91 %	82 %	83 %	87 %	91 %
My manager listens to what I have to say	9% / 81% / 9%		90 %	91 %	81 %	65 %	83 %	90 %

Legend: Disagree | Don't know | Neither agree nor disagree | Agree

Victorian Public Sector Commission

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Public sector values

Respect 2 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.
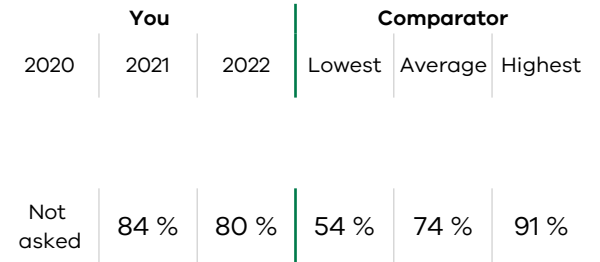
Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

My organisation takes steps to eliminate bullying, harassment and discrimination

2% | 6% | 12% | 80%

	You			Comparator		
2020	2021	2022		Lowest	Average	Highest
Not asked	84 %	80 %		54 %	74 %	91 %
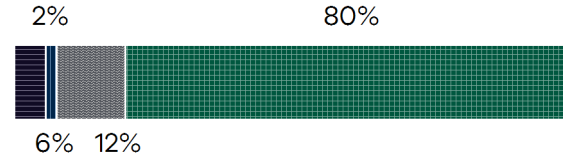
Public sector values

Leadership

What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
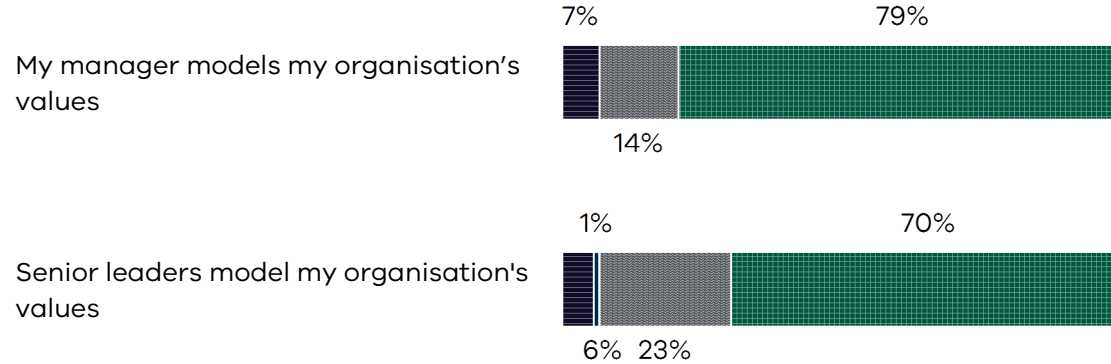
Example

79% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

Survey question	Your results						

Your results legend: Disagree · Don't know · Neither agree nor disagree · Agree

Survey question	Your results	Benchmark agree results

			You			Comparator		
Survey question	Your results	2020	2021	2022	Lowest	Average	Highest

| My manager models my organisation's values | 7% / 14% / 79% | Not asked | 92 % | 79 % | 65 % | 84 % | 93 % |
| Senior leaders model my organisation's values | 1% / 6% / 23% / 70% | Not asked | 82 % | 70 % | 49 % | 64 % | 90 % |

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

Human rights

What this is

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.
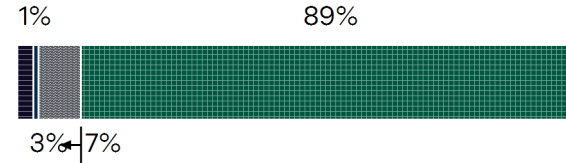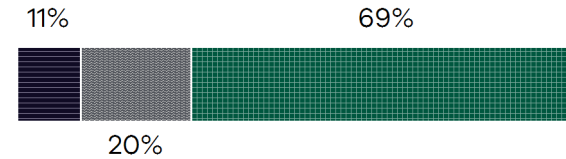
| Survey question | Your results | Benchmark agree results |

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

			You			Comparator		
		2020	2021	2022	Lowest	Average	Highest

My organisation encourages employees to act in ways that are consistent with human rights

1% / 89%, 3% / 7%

| Not asked | 87 % | 89 % | 78 % | 88 % | 96 % |

I understand how the Charter of Human Rights and Responsibilities applies to my work

11% / 69% / 20%

| Not asked | 61 % | 69 % | 65 % | 77 % | 88 % |

People matter survey wellbeing check 2022

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- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

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- Taking action questions

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Senior leadership

- Senior leadership questions

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- Scorecard
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- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Business units

Demographics

Age, gender, variations in sex characteristics and sexual orientation

What this is

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:
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- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Age	(n)	%
15-34 years	22	21%
35-54 years	51	48%
55+ years	20	19%
Prefer not to say	14	13%

How would you describe your gender?	(n)	%
Man	52	49%
Woman	42	39%
Prefer not to say	13	12%

Are you trans, non-binary or gender diverse?	(n)	%
No	98	92%
Prefer not to say	9	8%

To your knowledge, do you have innate variation(s) of sex characteristics (often called intersex)?*	(n)	%
No	92	86%
Don't know	7	7%
Prefer not to say	8	7%

How do you describe your sexual orientation?	(n)	%
Straight (heterosexual)	89	83%
Prefer not to say	14	13%
I use a different term	1	1%
Don't know	1	1%
Bisexual	1	1%
Asexual	1	1%

Demographics

Aboriginal and/or Torres Strait Islander employees

What this is

This is staff who identify as Aboriginal and/or Torres Strait Islander.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.
The (n) column shows the number of respondents in each category.
An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

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Aboriginal and/or Torres Strait Islander	(n)	%
Yes	**0**	0%
Non Aboriginal and/or Torres Strait Islander	**102**	95%
Prefer not to say	**5**	5%

Demographics

Disability

What this is

This is staff who identify as a person with disability and how they share that information.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.
This is staff who identify as a person with disability and how they share that information

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Do you identify as a person with a disability?	(n)	%
Yes	**1**	1%
No	**98**	92%
Prefer not to say	**8**	7%

Demographics

Cultural diversity 1 of 2

What this is

These are the personal characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

To protect you, we:
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Country of birth	(n)	%
Born in Australia	**86**	80%
Not born in Australia	**11**	10%
Prefer not to say	**10**	9%

Language other than English spoken with family or community	(n)	%
Yes	**7**	7%
No	**93**	87%
Prefer not to say	**7**	7%

Demographics

What this is

This is the cultural identity and religion of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

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Cultural identity	(n)	%
Australian	88	82%
English, Irish, Scottish and/or Welsh	17	16%
Prefer not to say	10	9%
European (including Western, Eastern and South-Eastern Europe, and Scandinavia)	4	4%
South Asian	2	2%
Other	1	1%

Religion	(n)	%
No religion	67	63%
Christianity	18	17%
Prefer not to say	15	14%
Buddhism	3	3%
Other	2	2%
Hinduism	1	1%
Judaism	1	1%

Demographics

Employment characteristics 1 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

To protect you, we:

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Working arrangement	(n)	%
Full-Time	**88**	82%
Part-Time	**19**	18%

Gross base salary (ongoing/fixed term only)	(n)	%
Below $65k	**14**	14%
$65k to $95k	**43**	42%
$95k to $125k	**18**	18%
$125k or more	**10**	10%
Prefer not to say	**17**	17%

Organisational tenure	(n)	%
<1 year	**10**	9%
1 to less than 2 years	**9**	8%
2 to less than 5 years	**30**	28%
5 to less than 10 years	**20**	19%
10 to less than 20 years	**32**	30%
More than 20 years	**6**	6%

Management responsibility	(n)	%
Non-manager	**73**	68%
Other manager	**22**	21%
Manager of other manager(s)	**12**	11%

Employment type	(n)	%
Ongoing and executive	**88**	82%
Fixed term	**14**	13%
Other	**5**	5%

Demographics

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2021 survey

How we protect anonymity and privacy

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Primary workplace location over the last 3 months	(n)	%
Rural	92	86%
Large regional city	7	7%
Melbourne: Suburbs	5	5%
Other	3	3%

What have been your main places of work over the last 3-months?	(n)	%
Your employer's office	42	39%
A frontline or service delivery location	33	31%
Home or private location	61	57%
A shared office space (where two or more organisations share the same workspace e.g. Gov hubs, suburban hubs etc.)	2	2%
Other	2	2%

Flexible work	(n)	%
No, I do not use any flexible work arrangements	50	47%
Flexible start and finish times	29	27%
Working from an alternative location (e.g. home, hub/shared work space)	24	22%
Part-time	12	11%
Using leave to work flexible hours	9	8%
Working more hours over fewer days	7	7%
Shift swap	4	4%
Other	3	3%
Purchased leave	2	2%
Job sharing	1	1%
Study leave	1	1%

Demographics

Adjustments

What this is

These are adjustments staff requested to perform in their role.

Why this is important

This shows organisations how flexible they are in adjusting for staff.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Have you requested any of the following adjustments at work?*	(n)	%
No, I have not requested adjustments	82	77%
Flexible working arrangements	20	19%
Physical modifications or improvements to the workplace	6	6%
Career development support strategies	5	5%
Job redesign or role sharing	1	1%

Why did you make this request?	(n)	%
Work-life balance	15	60%
Caring responsibilities	8	32%
Health	8	32%
Family responsibilities	7	28%
Other	3	12%
Disability	2	8%

What was your experience with making the request?	(n)	%
The adjustments I needed were made and the process was satisfactory	21	84%
The adjustments I needed were not made	4	16%

Demographics

Caring

What this is

These are staff-reported caring responsibilities.

Why this is important

This shows organisations what caring responsibilities their staff have.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Caring responsibility	(n)	%
None of the above	**43**	40%
Primary school aged child(ren)	**25**	23%
Secondary school aged child(ren)	**14**	13%
Frail or aged person(s)	**13**	12%
Child(ren) - younger than preschool age	**10**	9%
Prefer not to say	**9**	8%
Preschool aged child(ren)	**5**	5%
Person(s) with disability	**4**	4%
Person(s) with a medical condition	**4**	4%
Other	**3**	3%
Person(s) with a mental illness	**1**	1%

Demographics

Business units

What is this

This shows the business unit in which your staff work.

Why this is important

Understanding how many people you have in each business unit helps you understand if you have the right balance of staff.

How to read this

Each demographic area shows the breakdown of responses from your survey results.
The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Which of the following best describes the business unit in which you work	(n)	%
Sustainability	2	2%
Customer Service	16	15%
Assets	20	19%
Corporate	30	28%
Operations	39	36%

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