



**People matter survey**

**wellbeing check 2022**

**Have your say**

# People matter survey

## wellbeing check 2022

Have your say

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- Aboriginal and/or Torres Strait Islander
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## Report overview

### About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

### Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

### Comparing data in this report

Your organisation took part in the survey in 2020 and 2021.

This means you'll be able to compare about 77% of this year's survey with your previous results.

### Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

### Survey questions and definitions

Download Survey questions: [People matter survey 2022 \(DOCX, 55 pages\)](#) to see how we asked questions and defined concepts in the 2022 survey

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## Report overview

### Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release results when fewer than 10 people in a work group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in [our privacy policy](#).

## Report overview

### Survey's theoretical framework

#### What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

#### Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

#### Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.



### The public sector values that underpin the framework and all public sector organisations



## Report overview

### Your comparator group

#### What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

#### How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Launch Victoria

Melbourne Market Authority

Parliament of Victoria

Ports Victoria

V/Line Corporation

VETASSESS

Victoria Legal Aid

Victorian Institute of Teaching

Victorian Managed Insurance Authority

Victorian Rail Track Corporation

VITS LanguageLink

## Report overview

### Your response rate

#### What this is

This is how many staff in your organisation did the survey in 2022.

#### Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

#### How to read this

The number in the brackets ( ) shows how many staff completed the survey this year.

We've also expressed this as a percentage of all the staff who work in your organisation.

2021

83%  
(403)

Comparator 45%  
Public Sector 39%

2022

72%  
(383)

Comparator 53%  
Public Sector 52%

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## People outcomes

### Scorecard: employee engagement index

#### What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

#### Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2021

70

Comparator 68  
Public Sector 70

2022

67

Comparator 68  
Public Sector 69

## People outcomes

### Engagement question results 1 of 2

#### What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

#### Your organisation's engagement index

Your 2022 index is 67.

#### Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

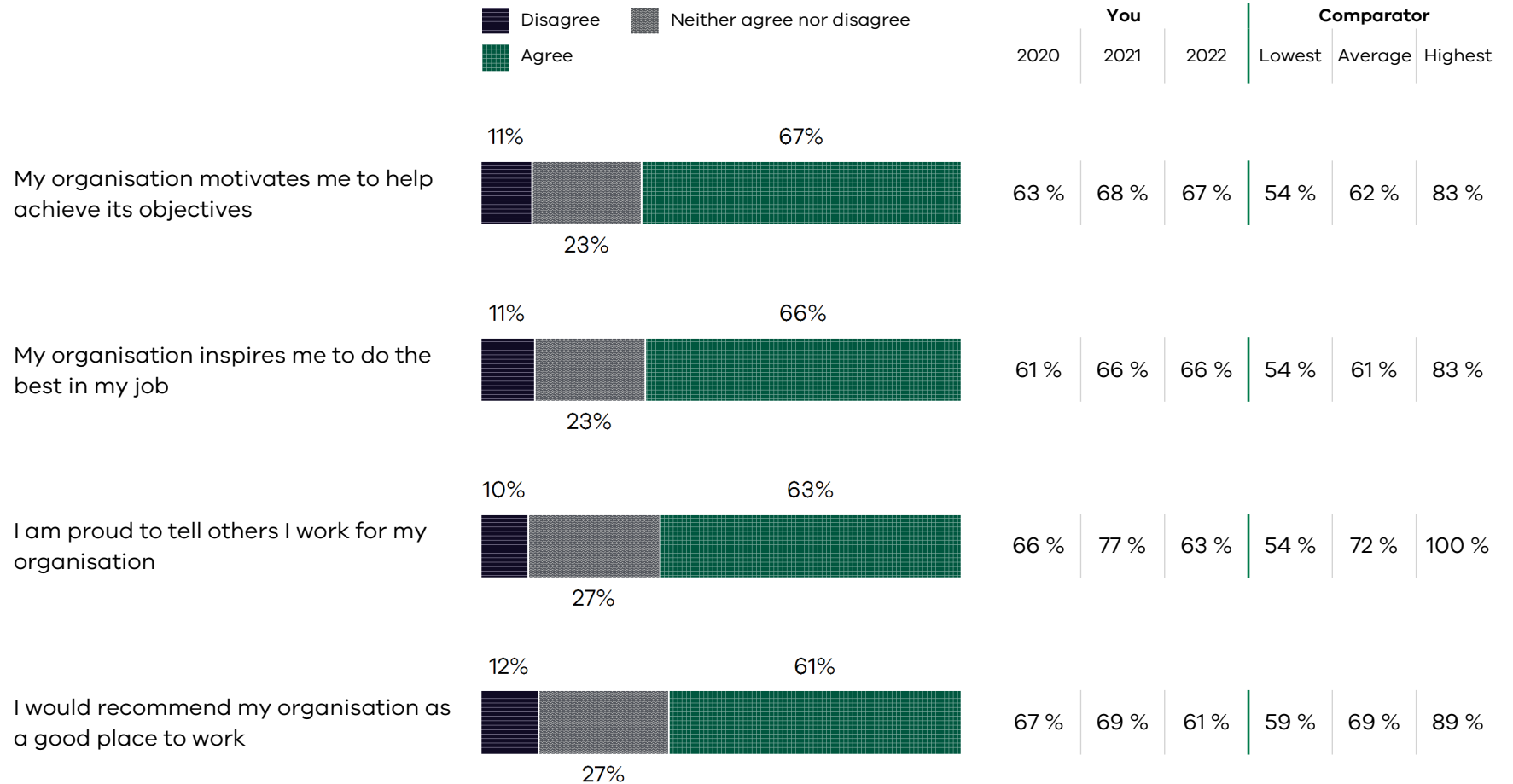
#### Example

67% of your staff who did the survey agreed or strongly agreed with 'My organisation motivates me to help achieve its objectives'.

### Survey question

### Your results

### Benchmark agree results



## People outcomes

### Engagement question results 2 of 2

#### What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

#### Your organisation's engagement index

Your 2022 index is 67.

#### Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

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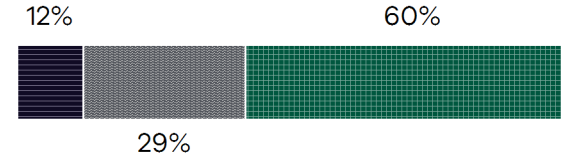
#### Example

60% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

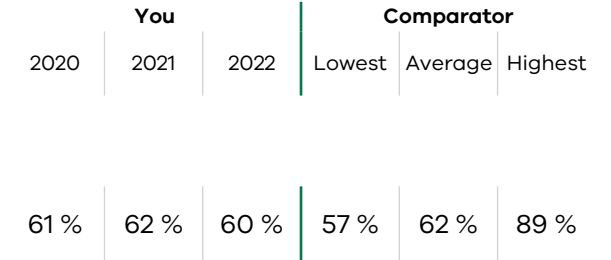
### Survey question

I feel a strong personal attachment to my organisation

### Your results



### Benchmark agree results



## People outcomes

Scorecard: satisfaction, stress, intention to stay, inclusion

### What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

### Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

### How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

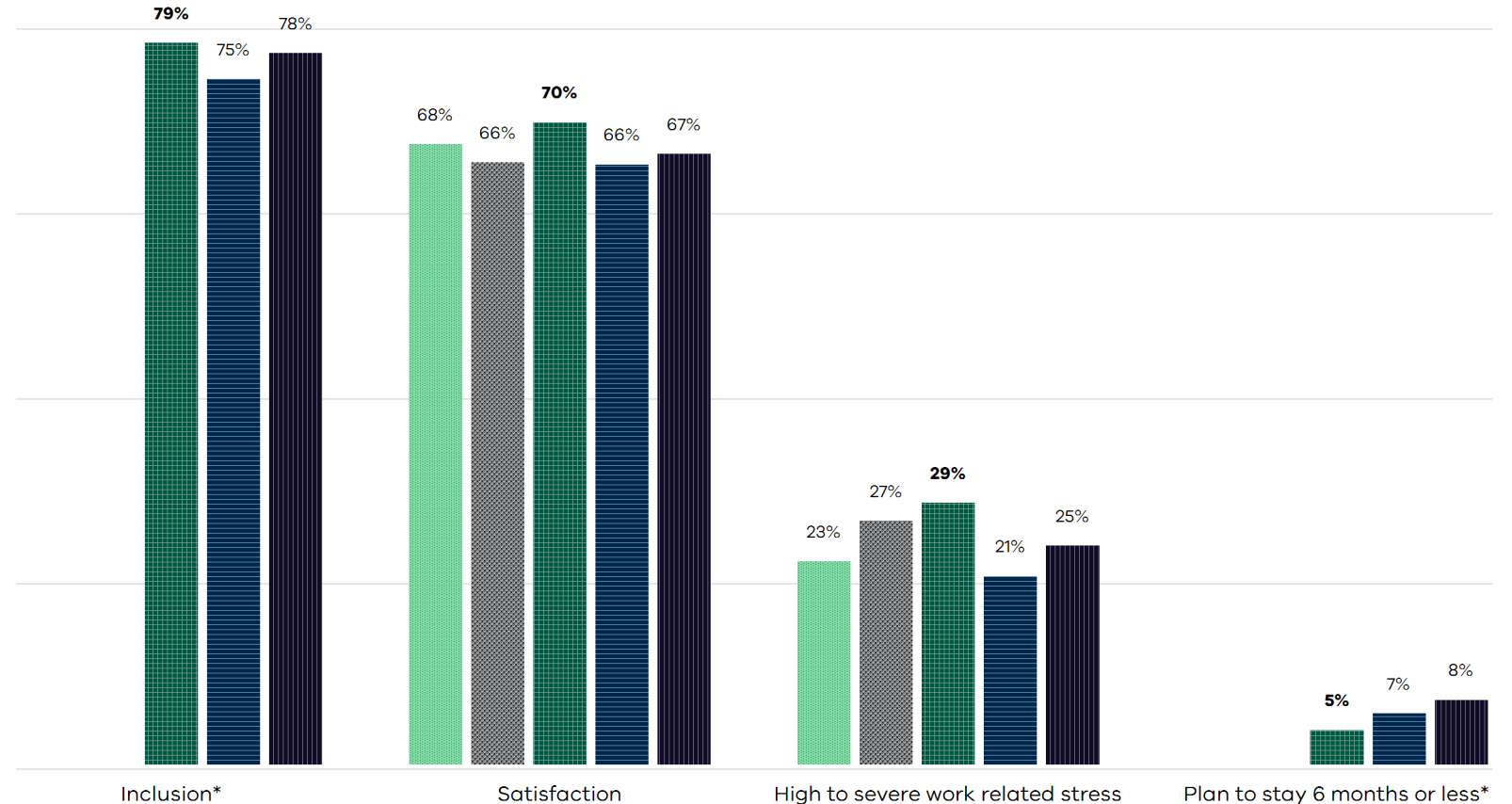
### Example

In 2022:

- 79% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

- 75% of staff at your comparator and 78% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

## People outcomes

### Satisfaction question results

#### What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

#### Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

#### How to read this

Under 'Your results', see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

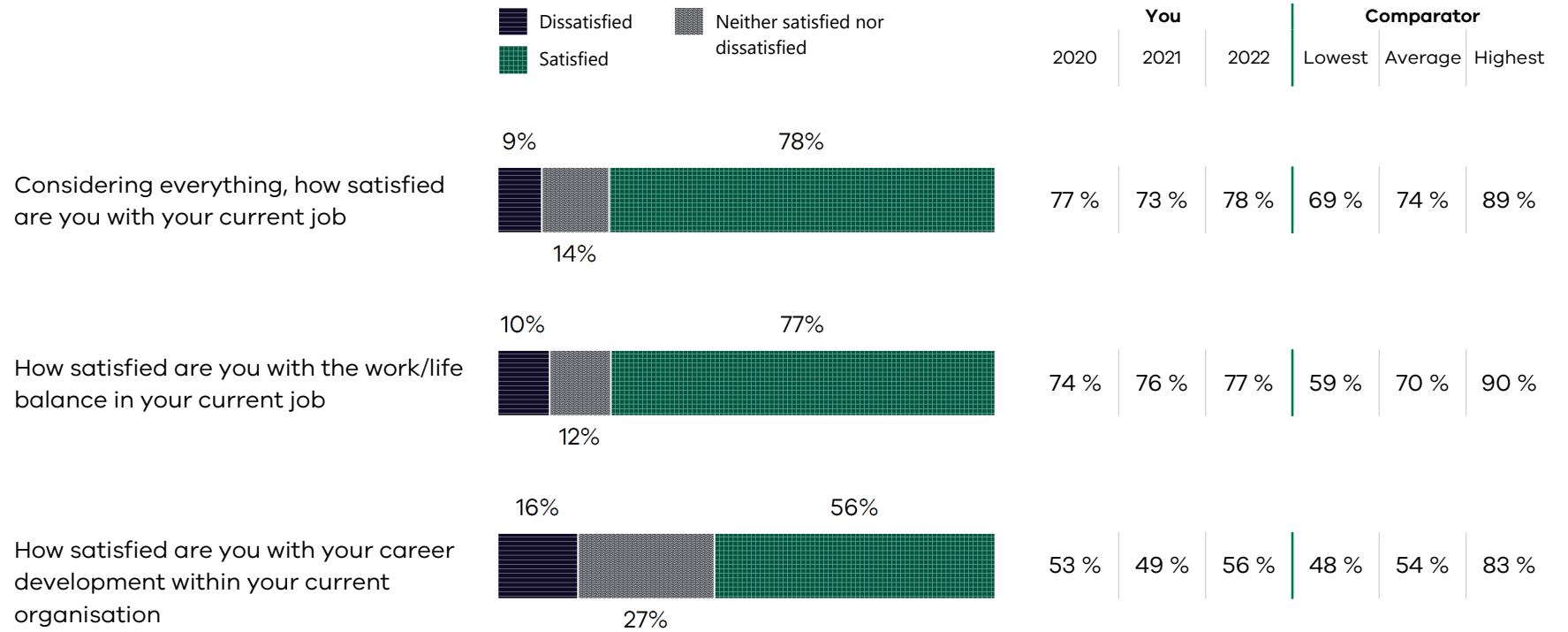
#### Example

78% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.

### Survey question

### Your results

### Benchmark satisfied results



## People outcomes

### Work-related stress levels

#### What this is

This is the level of stress experienced by employees in response to work-related factors.

#### Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

#### How to read this

In this survey we asked staff to tell us their stress level.

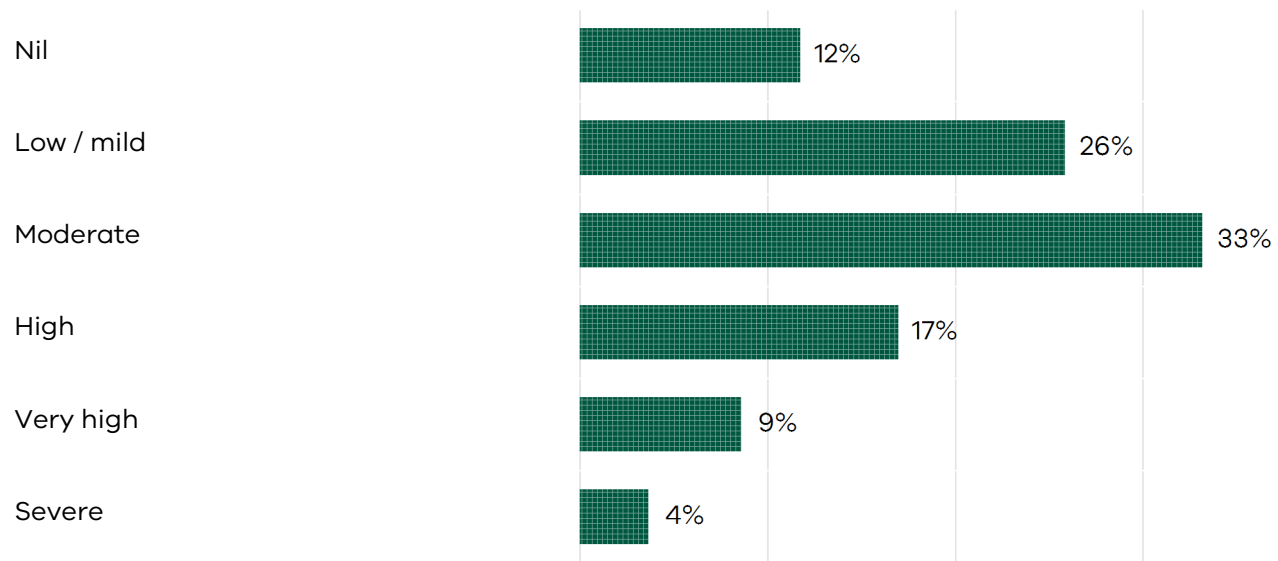
The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2022 compared to 2021 and your comparator.

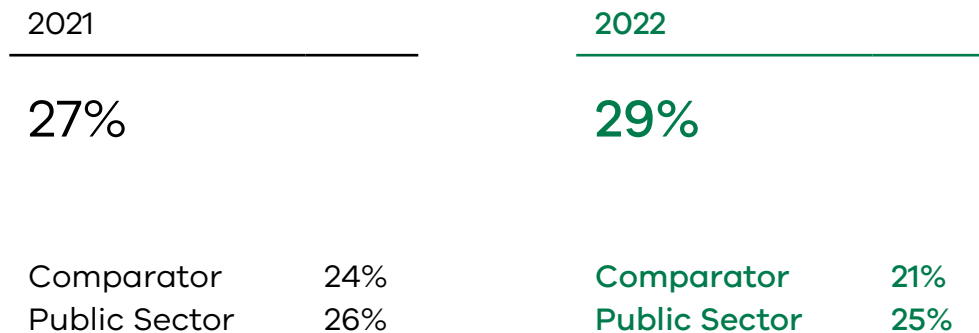
#### Example

29% of your staff who did the survey said they had high to severe stress in 2022. This is compared to 21% of staff in your comparator group and 25% of staff across the public sector.

### How would you rate your current level of work-related stress? (You 2022)



### Reported levels of high to severe stress



## People outcomes

### Work-related stress causes

#### What this is

This is the main work-related causes of stress reported by staff.

#### Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

#### How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

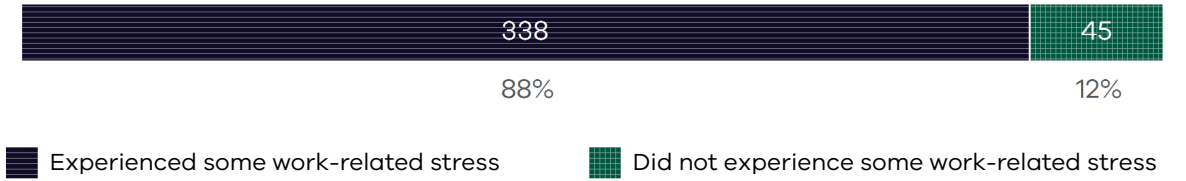
If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

#### Example

88% of your staff who did the survey said they experienced mild to severe stress.

Of that 88%, 69% said the top reason was 'Workload'.



Of those that experienced work related stress it was from ...	You 2021	You 2022	Comparator 2022	Public sector 2022
Workload	61%	69%	42%	51%
Time pressure	52%	56%	39%	44%
Content, variety, or difficulty of work	15%	18%	13%	11%
Dealing with clients, patients or stakeholders	17%	14%	17%	15%
Unclear job expectations	8%	11%	12%	14%
Management of work (e.g. supervision, training, information, support)	11%	10%	17%	12%
Competing home and work responsibilities	12%	10%	12%	14%
Organisation or workplace change	1%	9%	12%	13%
Other	9%	7%	10%	9%
Social environment (e.g. relationships with colleagues, manager and/or senior leaders)	9%	6%	11%	10%

## People outcomes

### Intention to stay

#### What this is

This is what your staff intend to do with their careers in the near future.

#### Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

#### How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

#### Example

5% of your staff who did the survey said they intended to work for your organisation for 6 months or less.

Employees plan to work at your organisation for ...	You 2022	Comparator 2022	Public sector 2022
6 months or less	5%	7%	8%
Over 6 months and up to 1 year	8%	9%	10%
Over 1 year and up to 3 years	23%	20%	25%
Over 3 years and up to 5 years	15%	15%	16%
Over 5 years	48%	50%	41%



## People outcomes

### Inclusion question results

#### What this is

This is how included staff feel in their workplace.

#### Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

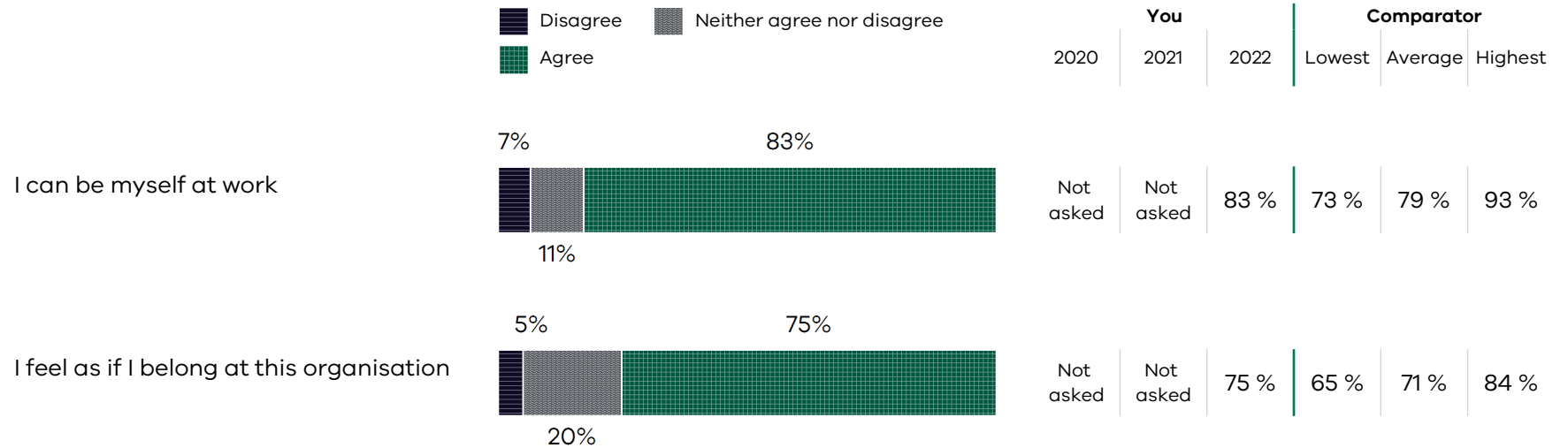
#### Example

83% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.

### Survey question

### Your results

### Benchmark agree results



## People outcomes

### Inclusion - Barriers to success

#### What this is

This is a list of things that staff felt were barriers to their success at work.

#### Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

#### How to read this

In the survey, we ask staff to tell us if they have experienced any barriers to their success at work and what those barriers were. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

#### Example

7% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My mental health'.

Staff who experienced one or more barriers to success at work



During the last 12 months, employees experienced barriers to their success due to ...

	You 2022	Comparator 2022	Public sector 2022
My mental health	7%	7%	7%
My caring responsibilities	5%	5%	7%
My age	4%	9%	8%
Other	4%	5%	4%
My sex	2%	7%	4%
My physical health	2%	3%	4%
My race	1%	2%	1%
My cultural background	1%	3%	3%
My disability	1%	1%	1%
My physical features	1%	1%	1%

## People outcomes

### Scorecard: emotional effects of work

#### What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

#### Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

#### How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

#### Example

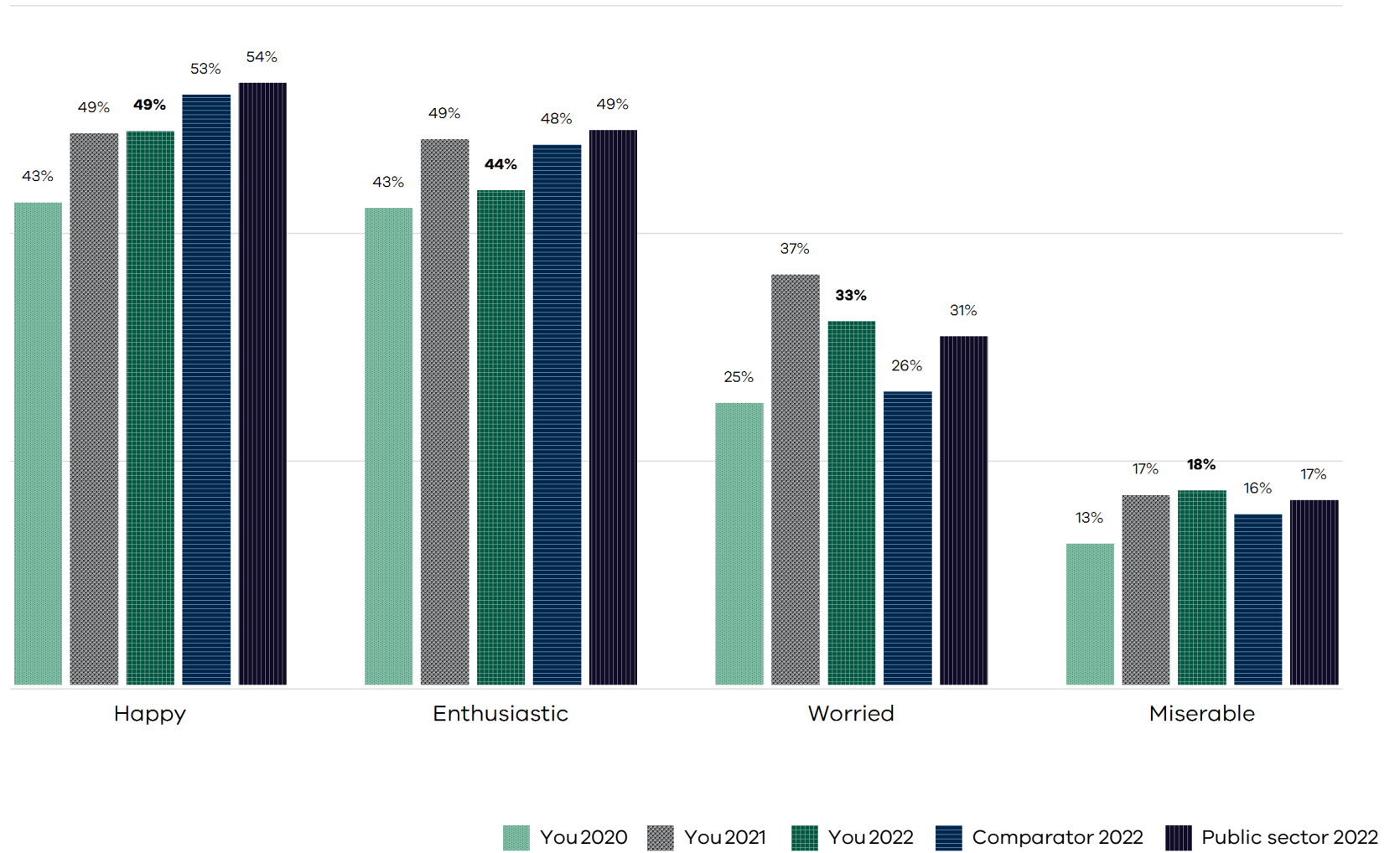
In 2022:

- 49% of your staff who did the survey said work made them feel happy in 2022, which is up from 49% in 2021

Compared to:

- 53% of staff at your comparator and 54% of staff across the public sector.

### Thinking about the last three months, how often has work made you feel ...



## People outcomes

### Scorecard: negative behaviours

#### What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

#### Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

#### How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

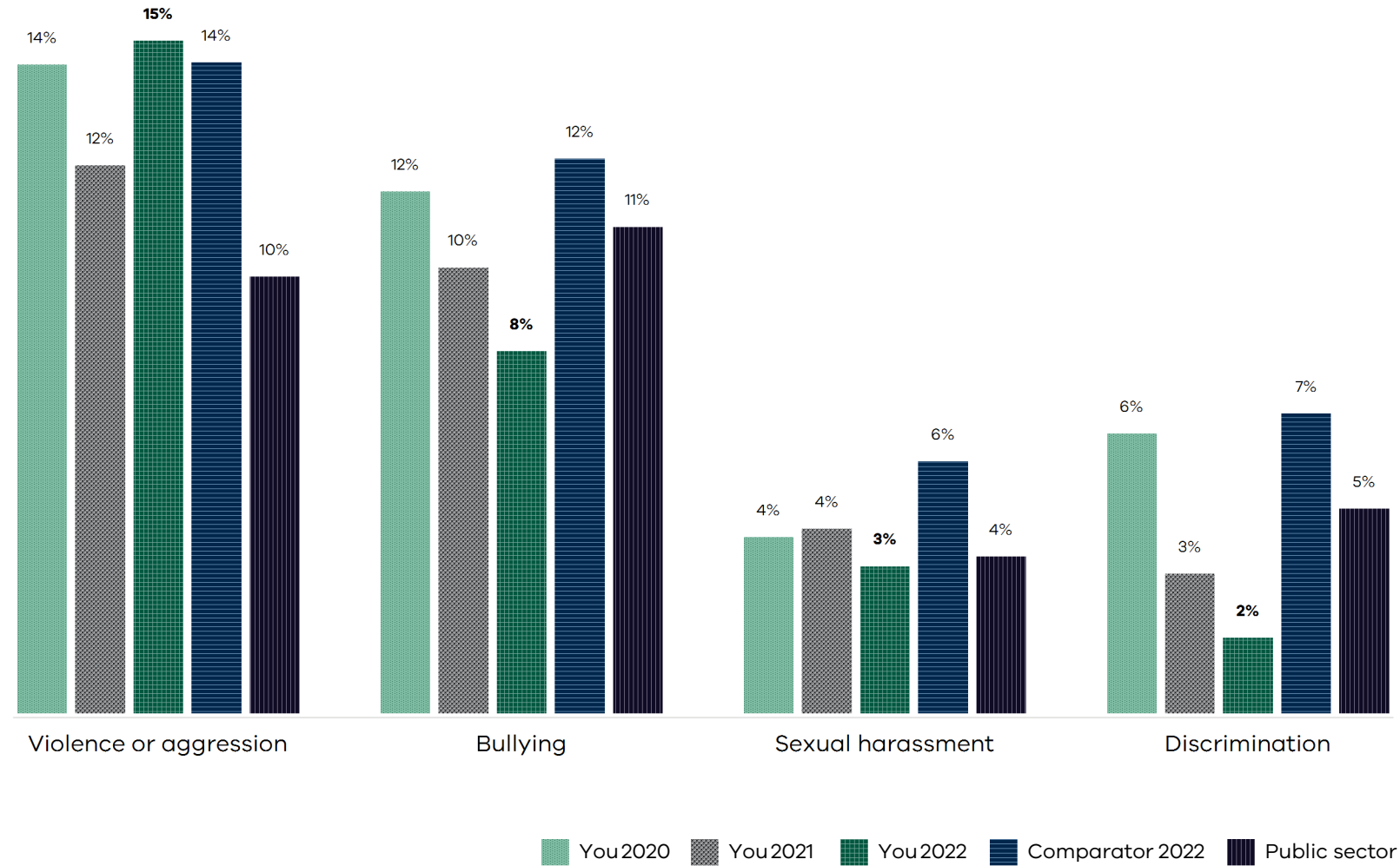
#### Example

In 2022:

- 15% of your staff who did the survey stated they experienced 'Violence or aggression' in the last 12 months which is up from 12% in 2021.

Compared to:

- 14% of staff at your comparator and 10% of staff across the public sector.



## People outcomes

### Bullying

#### What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

#### Why this is important

Bullying can have an immediate and long-term negative impact on those involved, including those who witness bullying.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers what they experienced.

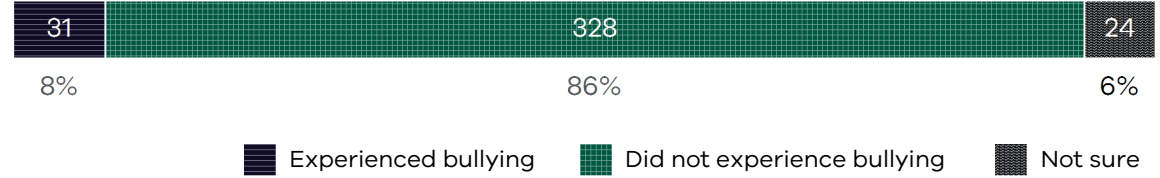
In descending order, the table shows the answers.

#### Example

8% of your staff who did the survey said they experienced bullying.

Of that 8%, 52% said the top type was 'Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)'.  
 Of that 8%, 23% said the top type was 'Other'.

Have you experienced bullying at work in the last 12 months?



#### If you experienced bullying, what type of bullying did you experience?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)	68%	52%	70%	71%
Intimidation and/or threats	28%	42%	37%	30%
Exclusion or isolation	40%	32%	46%	43%
Verbal abuse	15%	23%	25%	19%
Other	23%	16%	16%	15%
Withholding essential information for me to do my job	20%	16%	32%	33%
Being given impossible assignment(s)	8%	10%	6%	10%
Being assigned meaningless tasks unrelated to the job	3%	6%	15%	13%

## People outcomes

### Telling someone about the bullying

#### What this is

This is if staff told someone when they experienced bullying.

#### Why this is important

By understanding how staff report bullying, organisations can plan how to support and protect staff.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers who they told about it.

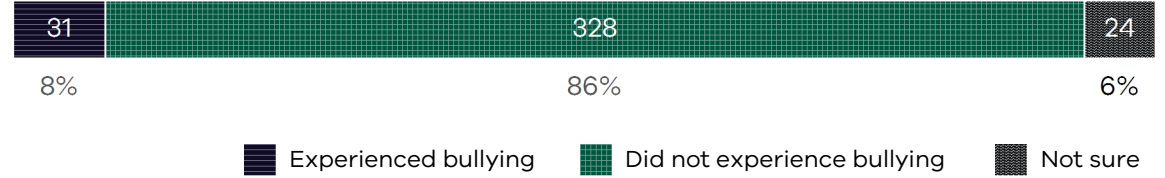
In descending order, the table shows the answers.

#### Example

8% of your staff who did the survey said they experienced bullying, of which

- 45% said the top way they reported the bullying was 'Told a manager'.
- 87% said they didn't submit a formal complaint.

Have you experienced bullying at work in the last 12 months?



Did you tell anyone about the bullying?	You 2021	You 2022	Comparator 2022	Public sector 2022
Told a manager	45%	45%	42%	49%
Told a colleague	38%	39%	39%	41%
Told a friend or family member	30%	26%	35%	35%
I did not tell anyone about the bullying	13%	23%	15%	12%
Told the person the behaviour was not OK	10%	19%	13%	17%
Told Human Resources	20%	16%	15%	13%
Submitted a formal complaint	5%	13%	13%	11%
Told employee assistance program (EAP) or peer support	15%	13%	10%	10%
Told someone else	5%	13%	12%	12%

## People outcomes

### Bullying - reasons for not submitting a formal complaint

#### What this is

This is why staff who experienced bullying chose not to submit a formal complaint.

#### Why this is important

By understanding this, organisations can plan how to support staff.

#### How to read this

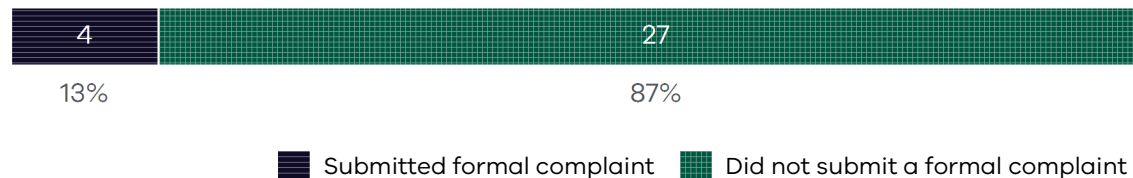
In the survey, we asked staff to tell us if they'd experienced bullying at work. We then asked them if they submitted a formal complaint. If they didn't, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

#### Example

87% of your staff who experienced bullying did not submit a formal complaint, of which:

- 33% said the top reason was 'I believed there would be negative consequences for my reputation'.

Did you submit a formal complaint?



What was your reason for not submitting a formal complaint?	You 2021	You 2022	Comparator 2022	Public sector 2022
I believed there would be negative consequences for my reputation	37%	33%	56%	52%
I didn't think it would make a difference	53%	33%	47%	51%
I believed there would be negative consequences for my career	32%	26%	51%	41%
Other	18%	26%	11%	12%
I didn't think it was serious enough	11%	15%	13%	16%
I didn't need to because I made the bullying stop	8%	7%	8%	6%
I didn't need to because I no longer had contact with the person(s) who bullied me	3%	7%	7%	7%
I thought the complaint process would be embarrassing or difficult	21%	7%	15%	13%
I believed there would be negative consequences for the person I was going to complain about	13%	4%	9%	9%
I didn't feel safe to report the incident	11%	4%	19%	19%

## People outcomes

### Perpetrators of bullying

#### What this is

This is who staff have said are responsible for bullying.

#### Why this is important

Understanding where bullying happens means organisations can work out what action to take.

#### How to read this

In this year's survey, 8% of your staff said they experienced bullying.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

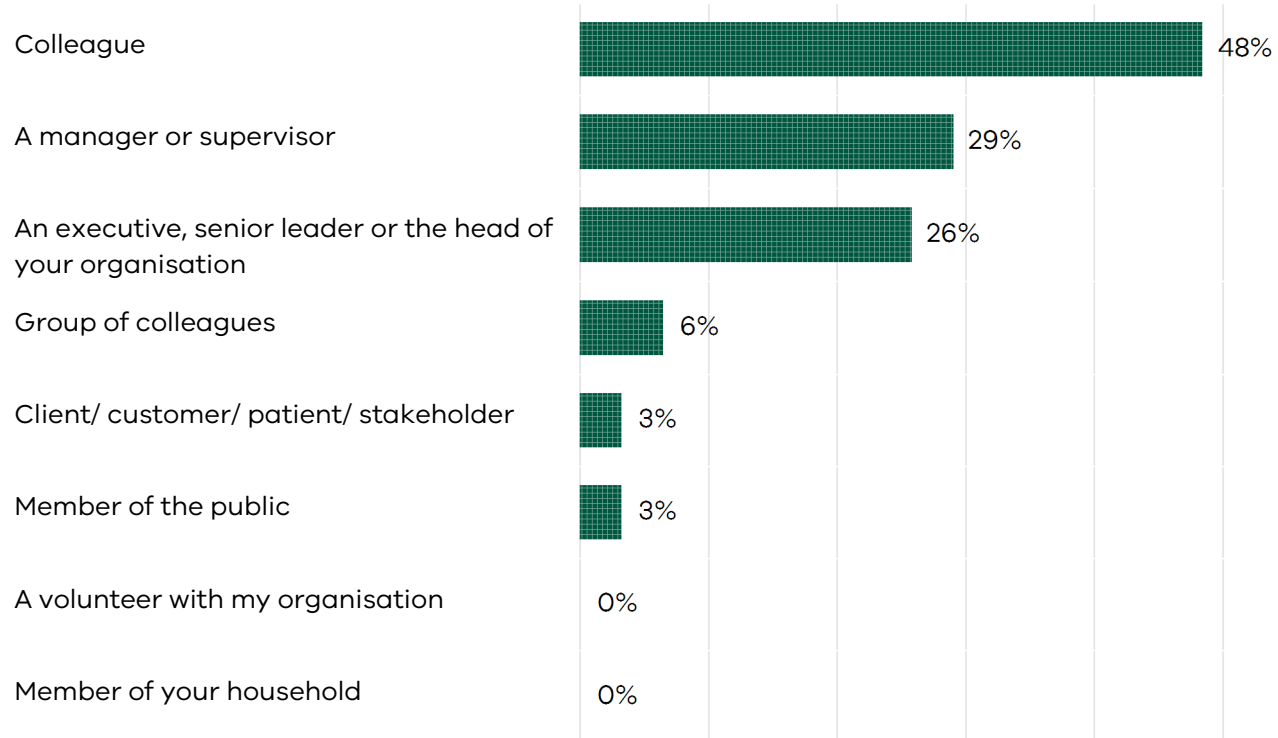
Each row is one perpetrator or group of perpetrators.

#### Example

8% of your staff who did the survey said they experienced bullying.

Of that 8%, 48% said it was by 'Colleague'.

### 31 people (8% of staff) experienced bullying (You2022)





## People outcomes

### Relationship to perpetrator

#### What this is

This provides further detail on who staff have said are responsible for bullying within your organisation.

#### Why this is important

Understanding where bullying happens means organisations can work out what action to take.

#### How to read this

In this year's survey, 8% of your staff said they experienced bullying.

If they experienced bullying from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the bullying to different workplace relationships.

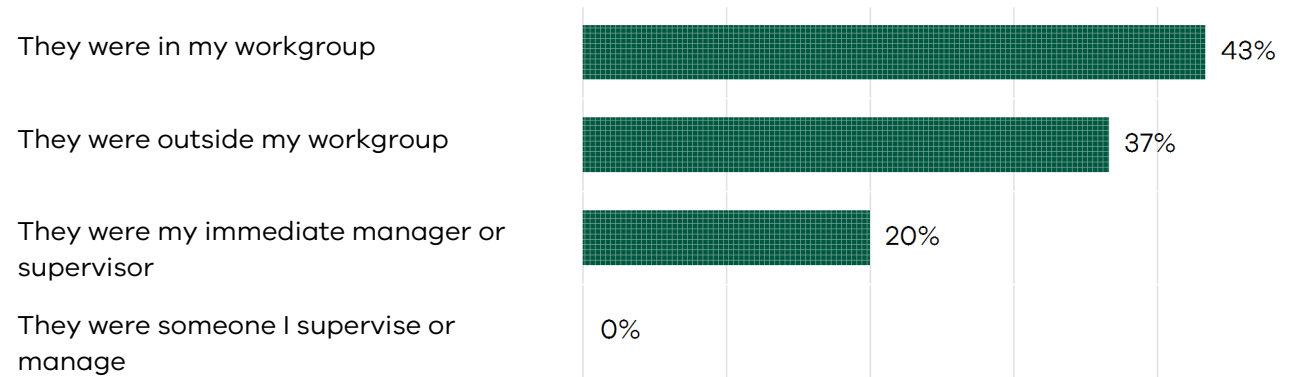
#### Example

8% of your staff who did the survey said they experienced bullying.

Of that 8%, 97% said it was by someone within the organisation.

Of that 97%, 43% said it was 'They were in my workgroup'.

30 people (97% of staff who experienced bullying) experienced bullying from within your organisation (You2022)



## People outcomes

### Sexual harassment

#### What this is

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

#### Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

If they did, they could tell us with one or more answers what they experienced.

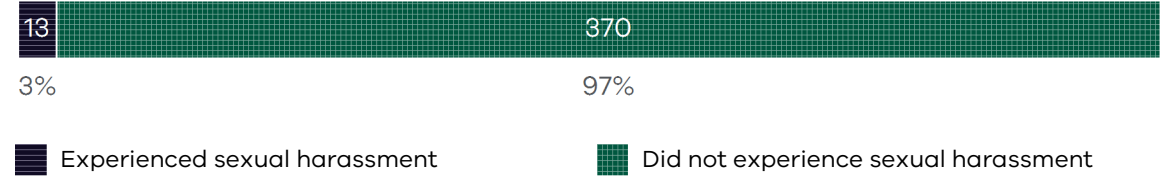
In descending order, the table shows the top 10 answers.

#### Example

3% of your staff who did the survey said they experienced sexual harassment.

Of those, 54% said the top type was 'Intrusive questions about your private life or comments about your physical appearance'.

Have you experienced sexual harassment at work in the last 12 months?



Behaviours reported	You 2021	You 2022	Comparator 2022	Public sector 2022
Intrusive questions about your private life or comments about your physical appearance	59%	54%	53%	46%
Sexually suggestive comments or jokes that made you feel offended (in either a group or one on one situation)	47%	54%	51%	49%
Inappropriate staring or leering that made you feel intimidated	24%	23%	20%	14%
Any other unwelcome conduct of a sexual nature	24%	8%	10%	6%
Inappropriate physical contact (including momentary or brief physical contact)	12%	8%	16%	14%
Unwelcome touching, hugging, cornering or kissing	6%	8%	12%	11%
Sexually explicit email or SMS message	0%	8%	3%	1%
Sexually explicit pictures, posters or gifts that made you feel offended	0%	8%	3%	1%
Sexually explicit posts or messages on social media (including Facebook, Snapchat, Instagram etc)	0%	8%	4%	1%
Repeated or inappropriate advances on email, social networking websites or internet chat rooms by a work colleague	29%	0%	4%	3%

## People outcomes

### Response to sexual harassment

#### What this is

This is how staff responded when they experienced sexual harassment.

#### Why this is important

How staff respond when they experience sexual harassment may help organisations work out what action they need to take.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

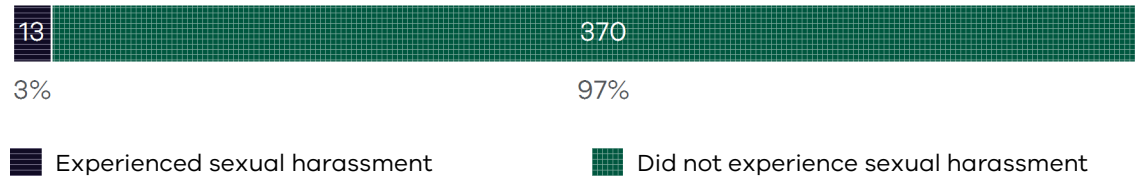
If they did, they could tell us with one or more answers how they responded.

In descending order, the table shows the top 10 responses.

#### Example

3% of your staff who did the survey said they experienced sexual harassment. Of those, 54% said their top response was 'Pretended it didn't bother you'.

Have you experienced sexual harassment at work in the last 12 months?



#### When the harassment happened to you, did you respond in any of the following ways?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Pretended it didn't bother you	41%	54%	45%	43%
Tried to laugh it off or forget about it	41%	46%	47%	37%
Avoided the person(s) by staying away from them	41%	38%	40%	32%
Told a colleague	47%	38%	26%	24%
Told a friend or family member	24%	15%	26%	21%
Told a manager	12%	15%	20%	17%
Told the person the behaviour was not OK	24%	15%	19%	22%
Took time off work	6%	15%	6%	5%
Avoided locations where the behaviour might occur	18%	8%	16%	12%
Submitted a formal complaint	6%	8%	6%	5%

## People outcomes

### Sexual harassment - reasons for not submitting a formal complaint

#### What this is

This is why staff who experienced sexual harassment chose not to submit a formal complaint.

#### Why this is important

By understanding this, organisations can work out what action to take.

#### How to read this

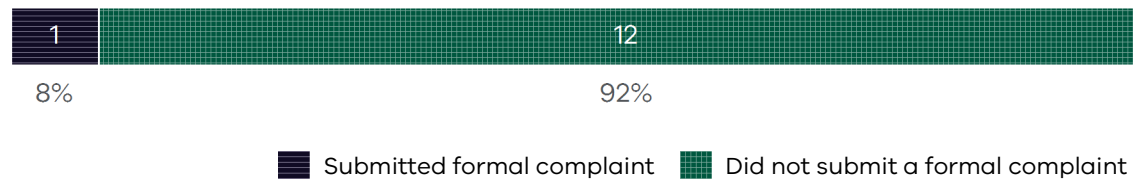
In the survey, we asked staff to tell us if they'd experienced sexual harassment at work. We then asked them if they submitted a formal complaint. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

#### Example

92% of your staff who experienced sexual harassment did not submit a formal complaint, of which:

- 67% said the top reason was 'I didn't think it was serious enough'.

Did you submit a formal complaint?



What was your reason for not submitting a formal complaint?	You 2021	You 2022	Comparator 2022	Public sector 2022
I didn't think it was serious enough	31%	67%	35%	44%
I didn't think it would make a difference	50%	42%	41%	38%
I believed there would be negative consequences for my reputation	38%	25%	46%	33%
I didn't feel safe to report the incident	19%	17%	13%	10%
I believed there would be negative consequences for my career	19%	8%	36%	24%
I believed there would be negative consequences for the person I was going to complain about	25%	8%	11%	13%
I didn't know how to make a complaint	19%	8%	6%	5%
I didn't know who to talk to	6%	8%	3%	5%
I didn't need to because I no longer had contact with the person(s) who harassed me	13%	8%	5%	8%
I thought the complaint process would be embarrassing or difficult	19%	8%	18%	13%

## People outcomes

### Perpetrators of sexual harassment

#### What this is

This is who staff have said are responsible for sexual harassment.

#### Why this is important

Understanding where harassment happens means organisations can work out what action to take.

#### How to read this

In this year's survey, 3% of your staff said they experienced sexual harassment.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

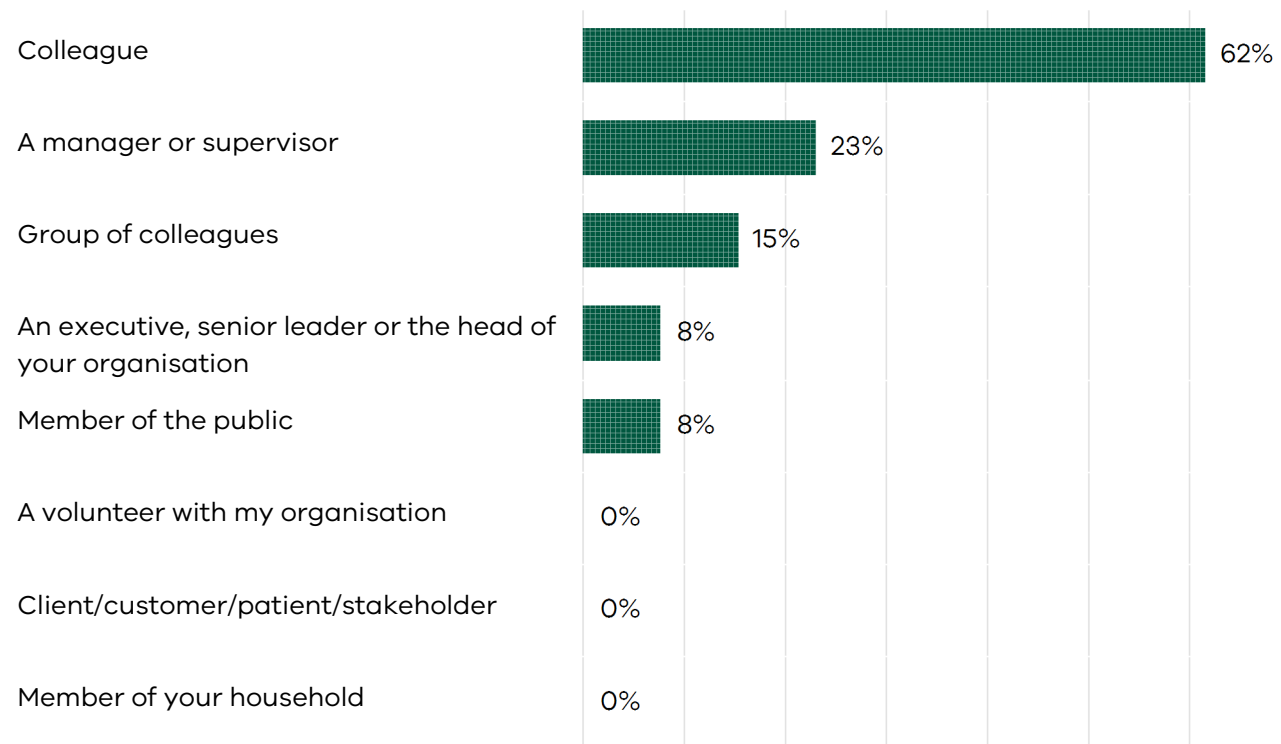
Each row is one perpetrator or group of perpetrators.

#### Example

3% of your staff who did the survey said they experienced sexual harassment.

Of that 3%, 62% said it was by 'Colleague'.

### 13 people (3% of staff) experienced sexual harassment (You2022)



## People outcomes

### Relationship to perpetrator

#### What this is

This provides further detail on who staff have said are responsible for sexual harassment within your organisation.

#### Why this is important

Understanding where sexual harassment happens means organisations can work out what action to take.

#### How to read this

In this year's survey, 3% of your staff said they experienced sexual harassment.

If they experienced sexual harassment from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the sexual harassment to different workplace relationships.

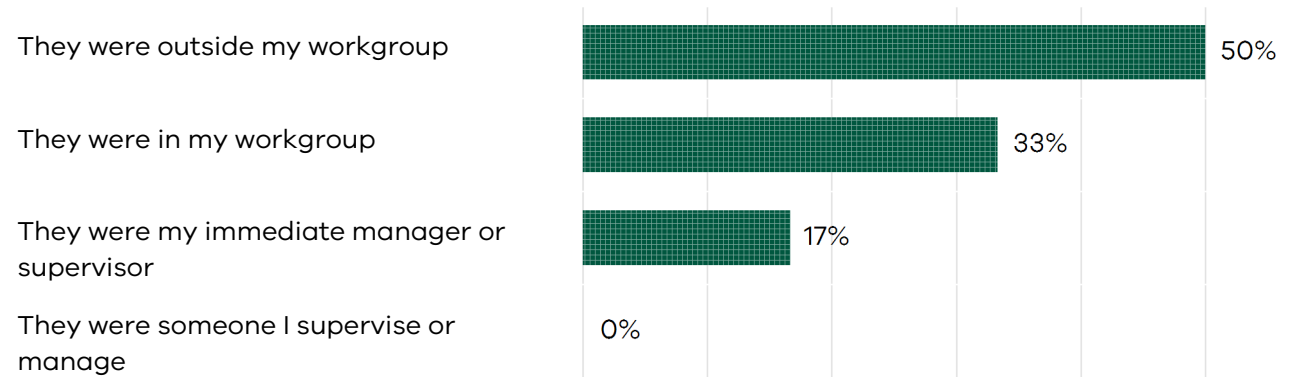
#### Example

3% of your staff who did the survey said they experienced sexual harassment.

Of that 3%, 92% said it was by someone within the organisation.

Of that 92%, 50% said it was 'They were outside my workgroup'.

12 people (92% of staff who experienced harassment) experienced harassment from within your organisation (You2022)



## People outcomes

### Discrimination

#### What this is

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

#### Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

#### Why there is no data here

We've not published the results for this section because less than 10 people said they experienced discrimination.

We do this to protect the respondents.

## Negative behaviour

### Violence and aggression

#### What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

#### Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers what they experienced.

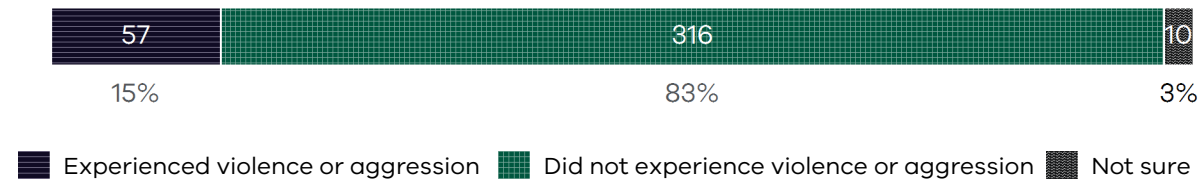
In descending order, the table shows the answers.

#### Example

15% of your staff who did the survey said they experienced violence or aggression.

Of that 15%, 84% said it was from 'Abusive language'.

Have you experienced violence or aggression at work in the last 12 months?



#### If you experienced violence or aggression, what type did you experience?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Abusive language	86%	84%	83%	73%
Intimidating behaviour	65%	56%	72%	69%
Threats of violence	53%	44%	42%	27%
Other	4%	7%	2%	6%
Damage to my property or work equipment	0%	5%	7%	5%
Physical assault (e.g. spitting, hitting, punching, pushing, tripping, grabbing, throwing objects)	0%	4%	14%	14%



## Negative behaviour

### Telling someone about violence and aggression

#### What this is

This is who staff told about what violence and aggression they experienced.

#### Why this is important

Understanding this means organisations can plan how to support and protect staff.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression. If they did, they could tell us with one or more answers who they told.

In descending order, the table shows the answers.

#### Example

15% of your staff who did the survey said they experienced violence or aggression, of which

- 49% said the top way they reported the violence or aggression was 'Told a manager'
- 68% said they didn't submit a formal incident report.

Have you experienced violence or aggression at work in the last 12 months?



### Did you tell anyone about the incident?

	You 2021	You 2022	Comparator 2022	Public sector 2022
Told a manager	59%	49%	45%	59%
Told a colleague	39%	37%	36%	44%
Submitted a formal incident report	35%	32%	42%	26%
Told the person the behaviour was not OK	27%	23%	16%	26%
Told a friend or family member	16%	18%	21%	20%
I did not tell anyone about the incident(s)	8%	11%	12%	8%
Told employee assistance program (EAP) or peer support	6%	11%	3%	5%
Told Human Resources	6%	5%	4%	6%
Told someone else	2%	2%	6%	6%

## Negative behaviour

### Violence and aggression - reasons for not submitting a formal incident report

#### What this is

This is why staff who experienced violence or aggression chose not to submit a formal incident report.

#### Why this is important

By understanding this, organisations can work out what action to take.

#### How to read this

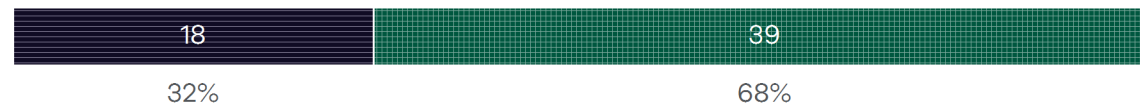
In the survey, we asked staff to tell us if they'd experienced violence or aggression at work. We then asked them if they submitted a formal incident report. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

#### Example

68% of your staff who experienced violence or aggression did not submit a formal incident report, of which:

- 38% said the top reason was 'I didn't think it was serious enough'.

Did you submit a formal incident report?



Submitted formal incident report Did not submit a formal incident report

What was your reason for not submitting a formal incident report?	You 2021	You 2022	Comparator 2022	Public sector 2022
I didn't think it was serious enough	38%	38%	31%	31%
I didn't think it would make a difference	38%	31%	42%	39%
Other	22%	23%	11%	19%
I believed there would be negative consequences for my reputation	6%	10%	29%	21%
I didn't need to because I no longer had contact with the person(s) who was aggressive or violent to me	13%	10%	19%	14%
I believed there would be negative consequences for my career	9%	8%	20%	17%
I didn't need to because I made the violence or aggression stop	6%	8%	14%	14%
I didn't know how to make a complaint	3%	5%	1%	4%
I didn't know who to talk to	3%	5%	2%	2%
I didn't feel safe to report the incident	6%	3%	8%	7%

## Negative behaviour

### Perpetrators of violence and aggression

#### What this is

This is who staff have said are responsible for violence and aggression.

#### Why this is important

Understanding this means organisations can plan how to support and protect staff.

#### How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

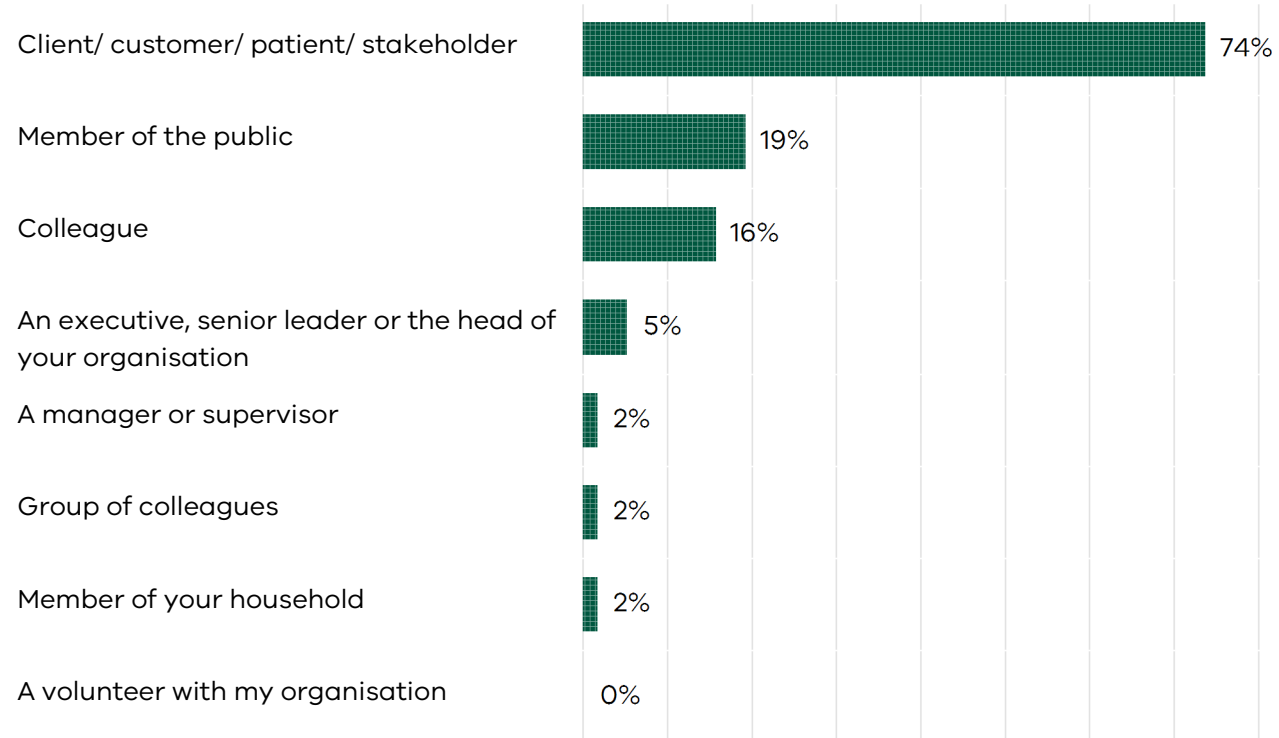
Each row is one perpetrator or a group of perpetrators.

#### Example

15% of your staff who did the survey said they experienced violence or aggression.

Of that 15%, 74% said it was 'Client/ customer/ patient/ stakeholder'.

57 people (15% of staff) experienced violence or aggression (You2022)



## People outcomes

### Relationship to perpetrator

#### What this is

This provides further detail on who staff have said are responsible for violence or aggression within your organisation.

#### Why this is important

Understanding where violence or aggression happens means organisations can work out what action to take.

#### How to read this

In this year's survey, 15% of your staff said they experienced violence or aggression.

If they experienced violence or aggression from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the violence or aggression to different workplace relationships.

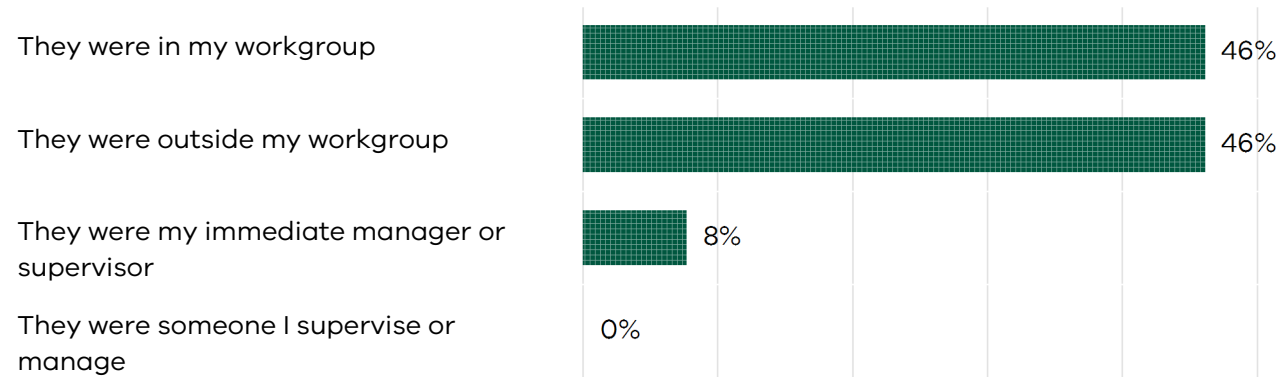
#### Example

15% of your staff who did the survey said they experienced violence or aggression.

Of that 15%, 23% said it was by someone within the organisation.

Of that 23%, 46% said it was 'They were in my workgroup'.

13 people (23% of staff who experienced violence or aggression) experienced violence or aggression from within your organisation (You2022)



## People outcomes

### Negative behaviour — satisfaction with making a formal complaint

#### What this is

This is how satisfied a staff member was with how your organisation managed their complaint.

#### Why this is important

When staff submit a formal complaint for negative behaviours, they should feel your organisation will manage it effectively and professionally.

#### How to read this

Under 'Your results', see results for each question in descending order by yes.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

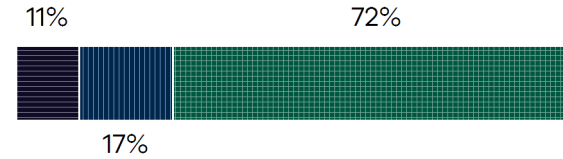
72% of staff who did the survey were satisfied with the way your organisation handled their formal 'Violence or aggression' complaint.

## Survey question

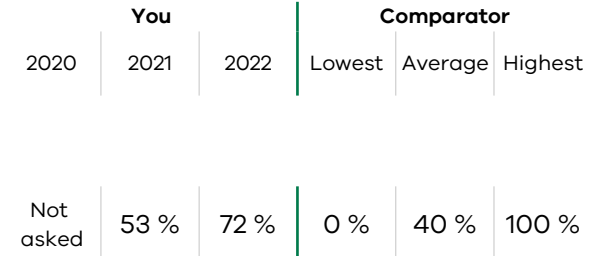
Were you satisfied with the way your formal complaint was handled

Violence or aggression

## Your results



## Benchmark satisfied results



# People matter survey

## wellbeing check 2022

Have your say

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- Lowest scoring
- Most improved
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- Biggest positive difference from comparator
- Biggest negative difference from comparator

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- Aboriginal and/or Torres Strait Islander
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- Cultural diversity
- Employment
- Adjustments
- Caring

## Key differences

### Highest scoring questions

#### What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2022.

#### How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

#### Example

On the first row 'Meaningful work', the 'You 2022' column shows 95% of your staff agreed with 'I achieve something important through my work'.

In the 'Change from 2021' column, you have a 9% increase, which is a positive trend.

Question group	Highest scoring questions	You 2022	Change from 2021	Comparator 2022
Meaningful work	I achieve something important through my work	95%	+9%	89%
Meaningful work	I can make a worthwhile contribution at work	94%	Not asked in 2021	91%
Safety climate	My organisation provides a physically safe work environment	94%	+1%	85%
Job enrichment	I can use my skills and knowledge in my job	93%	Not asked in 2021	91%
Job enrichment	I understand how my job helps my organisation achieve it's goals	93%	Not asked in 2021	92%
Flexible working	My manager supports working flexibly	92%	Not asked in 2021	79%
Manager leadership	My manager treats employees with dignity and respect	90%	+1%	84%
Workgroup support	People in my workgroup treat each other with respect	90%	+0%	82%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	90%	+4%	72%
Organisational integrity	My organisation encourages employees to act in ways that are consistent with human rights	89%	+3%	81%

## Key differences

### Lowest scoring questions

#### What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2022.

#### How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

#### Example

On the first row 'Taking action', the 'You 2022' column shows 34% of your staff agreed with 'My organisation has made improvements based on the survey results from last year'.

This question was not asked in 2021.

Question subgroup	Lowest scoring questions	You 2022	Change from 2021	Comparator 2022
Taking action	My organisation has made improvements based on the survey results from last year	34%	Not asked in 2021	29%
Workload	I have enough time to do my job effectively	45%	+1%	60%
Organisational integrity	I believe the promotion processes in my organisation are fair	45%	Not asked in 2021	39%
Workload	The workload I have is appropriate for the job that I do	46%	+0%	64%
Learning and development	I am satisfied with the opportunities to progress in my organisation	48%	Not asked in 2021	46%
Taking action	I believe my organisation will make improvements based on the results of this survey	48%	Not asked in 2021	47%
Organisational integrity	I have an equal chance at promotion in my organisation	49%	Not asked in 2021	46%
Safety climate	All levels of my organisation are involved in the prevention of stress	50%	0%	47%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	51%	-7%	49%
Learning and development	My organisation places a high priority on the learning and development of staff	53%	+1%	53%



## Key differences

### Most improved

#### What this is

This is where staff feel their organisation has most improved.

#### How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Increase from 2021' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2021 shows you where the most positive changes are happening in your organisation.

#### Example

On the first row 'Meaningful work', the 'You 2022' column shows 95% of your staff agreed with 'I achieve something important through my work'.

In the 'Increase from 2021' column, you have a 9% increase, which is a positive trend.

Question group	Most improved from last year	You 2022	Increase from 2021	Comparator 2022
Meaningful work	I achieve something important through my work	95%	+9%	89%
Satisfaction	How satisfied are you with your career development within your current organisation	56%	+8%	54%
Meaningful work	I get a sense of accomplishment from my work	88%	+6%	82%
Workgroup support	People in my workgroup are politically impartial in their work	82%	+5%	73%
Safe to speak up	I feel safe to challenge inappropriate behaviour at work	76%	+5%	69%
Learning and development	I am developing and learning in my role	73%	+5%	69%
Satisfaction	Considering everything, how satisfied are you with your current job	78%	+4%	74%
Safe to speak up	People in my workgroup are able to bring up problems and tough issues	82%	+4%	71%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	90%	+4%	72%
Organisational integrity	My organisation encourages employees to act in ways that are consistent with human rights	89%	+3%	81%

## Key differences

### Most declined

#### What this is

This is where staff feel their organisation has most declined.

#### How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Decrease from 2021' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2021 shows you where the most negative changes are happening in your organisation.

#### Example

On the first row 'Engagement', the 'You 2022' column shows 63% of your staff agreed with 'I am proud to tell others I work for my organisation'.

In the 'Decrease from 2021' column, you have a 14% decrease, which is a negative trend.

Question subgroup	Largest decline from last year	You 2022	Decrease from 2021	Comparator 2022
Engagement	I am proud to tell others I work for my organisation	63%	-14%	72%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	54%	-10%	55%
Collaboration	I am able to work effectively with others outside my immediate workgroup	78%	-9%	82%
Engagement	I would recommend my organisation as a good place to work	61%	-9%	69%
Senior leadership	Senior leaders demonstrate honesty and integrity	66%	-8%	60%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	51%	-7%	49%
Senior leadership	Senior leaders provide clear strategy and direction	59%	-7%	55%
Senior leadership	Senior leaders model my organisation's values	67%	-5%	60%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	57%	-5%	56%
Innovation	My workgroup is quick to respond to opportunities to do things better	70%	-4%	66%

## Key differences

### Biggest positive difference from comparator

#### What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

#### How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

#### Example

On the first row 'Human rights', the 'You 2022' column shows 90% of your staff agreed with 'I understand how the Charter of Human Rights and Responsibilities applies to my work'.

The 'difference' column, shows that agreement for this question was 18 percentage points higher in your organisation than in your comparator.

Question group	Biggest positive difference from comparator	You 2022	Difference	Comparator 2022
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	90%	+18%	72%
Flexible working	My manager supports working flexibly	92%	+13%	79%
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	83%	+13%	70%
Manager support	My manager gives me feedback that helps me improve my performance	81%	+12%	70%
Safe to speak up	People in my workgroup are able to bring up problems and tough issues	82%	+11%	71%
Workgroup support	People in my workgroup are honest, open and transparent in their dealings	82%	+10%	72%
Quality service delivery	My workgroup acts fairly and without bias	80%	+9%	71%
Safety climate	My organisation provides a physically safe work environment	94%	+9%	85%
Workgroup support	People in my workgroup are politically impartial in their work	82%	+9%	73%
Organisational integrity	My organisation does not tolerate improper conduct	78%	+8%	70%

## Key differences

### Biggest negative difference from comparator

#### What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

#### How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

#### Example

On the first row 'Workload', the 'You 2022' column shows 46% of your staff agreed with 'The workload I have is appropriate for the job that I do'.

The 'difference' column, shows that agreement for this question was 17 percentage points lower in your organisation than in your comparator.

Question subgroup	Biggest negative difference from comparator	You 2022	Difference	Comparator 2022
Workload	The workload I have is appropriate for the job that I do	46%	-17%	64%
Workload	I have enough time to do my job effectively	45%	-15%	60%
Engagement	I am proud to tell others I work for my organisation	63%	-10%	72%
Engagement	I would recommend my organisation as a good place to work	61%	-8%	69%
Collaboration	I am able to work effectively with others outside my immediate workgroup	78%	-5%	82%
Collaboration	Workgroups across my organisation willingly share information with each other	53%	-3%	56%
Engagement	I feel a strong personal attachment to my organisation	60%	-3%	62%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	54%	-1%	55%

# People matter survey

## wellbeing check 2022

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- Biggest negative difference from comparator

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- Taking action questions

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- Flexible working

#### Public sector values

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- Accountability
- Respect
- Leadership
- Human rights

#### Custom questions

- Questions requested by your organisation

#### Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring

## Taking action

### What this is

This is how well staff feel their organisation takes action and makes improvements from your survey results.

### Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

### Example

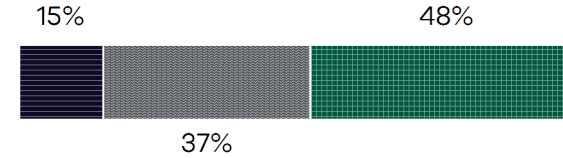
48% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this survey'.

## Survey question

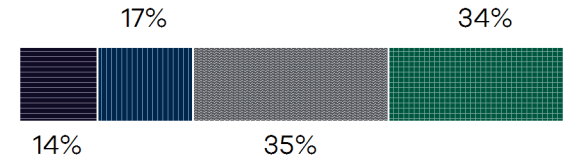
## Your results



I believe my organisation will make improvements based on the results of this survey



My organisation has made improvements based on the survey results from last year



## Benchmark agree results

	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I believe my organisation will make improvements based on the results of this survey	Not asked	Not asked	48 %	39 %	47 %	79 %
My organisation has made improvements based on the survey results from last year	Not asked	Not asked	34 %	24 %	29 %	55 %

# People matter survey

## wellbeing check 2022

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## Senior leadership

### Senior leadership

#### What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

#### Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

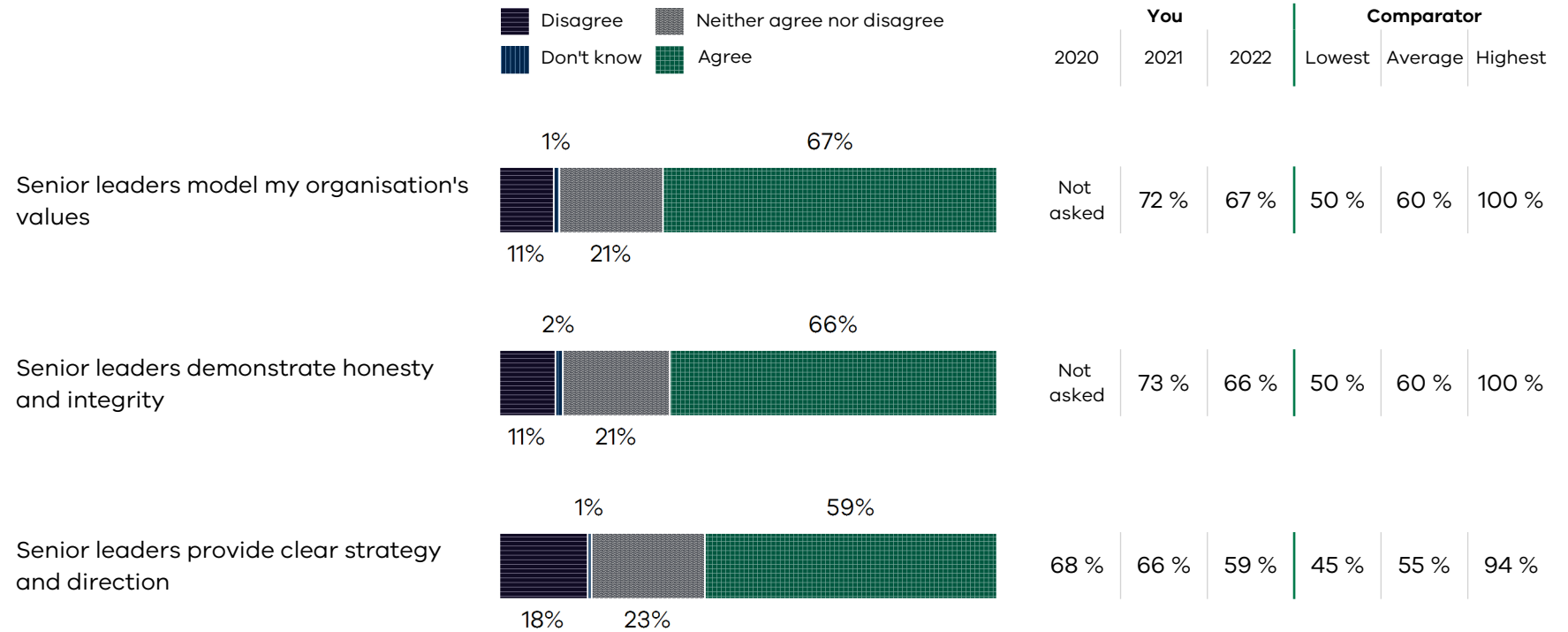
#### Example

67% of your staff who did the survey agreed or strongly agreed with 'Senior leaders model my organisation's values'.

### Survey question

### Your results

### Benchmark agree results





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# Organisational climate

## Scorecard

### What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

### How to read this

Each label represents a group of questions in the survey about organisational climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

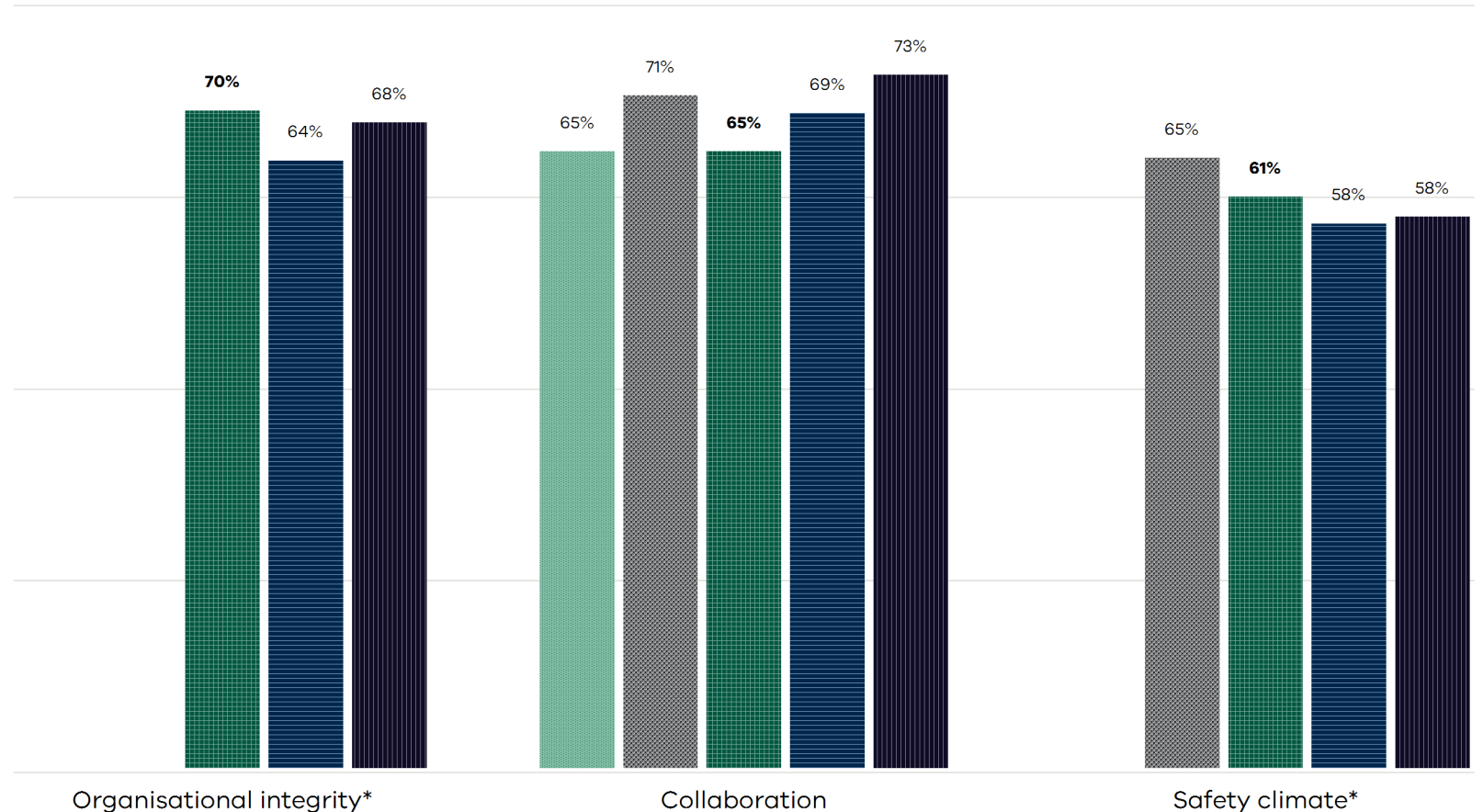
### Example

In 2022:

- 70% of your staff who did the survey responded positively to questions about Organisational integrity.

Compared to:

- 64% of staff at your comparator and 68% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

You2020 You2021 You2022 Comparator 2022 Public sector 2022

## Organisational climate

### Organisational integrity 1 of 2

#### What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

#### Why this is important

We need the community to have high trust in how we work and what we do.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

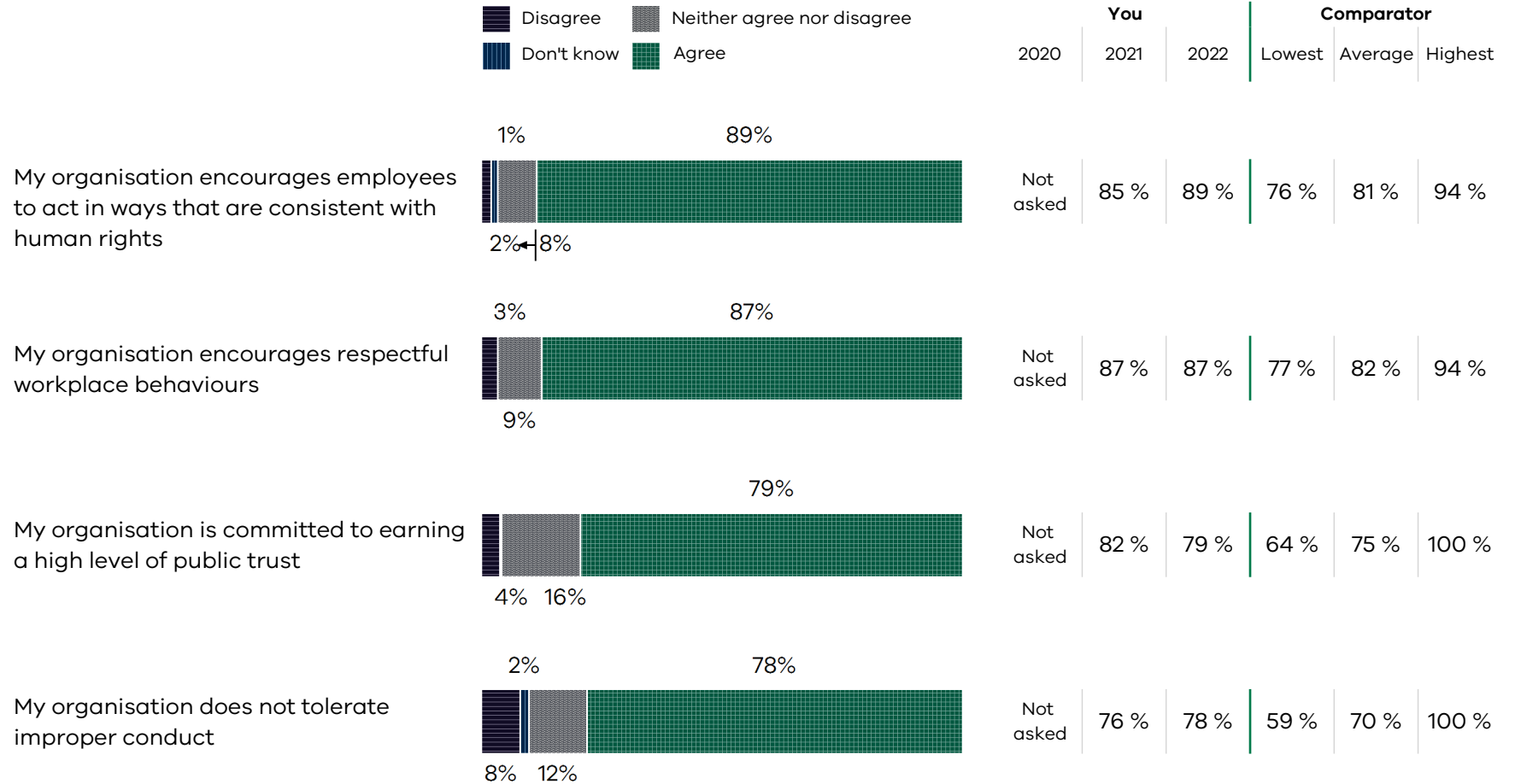
#### Example

89% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.

### Survey question

### Your results

### Benchmark agree results



## Organisational climate

### Organisational integrity 2 of 2

#### What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

#### Why this is important

We need the community to have high trust in how we work and what we do.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

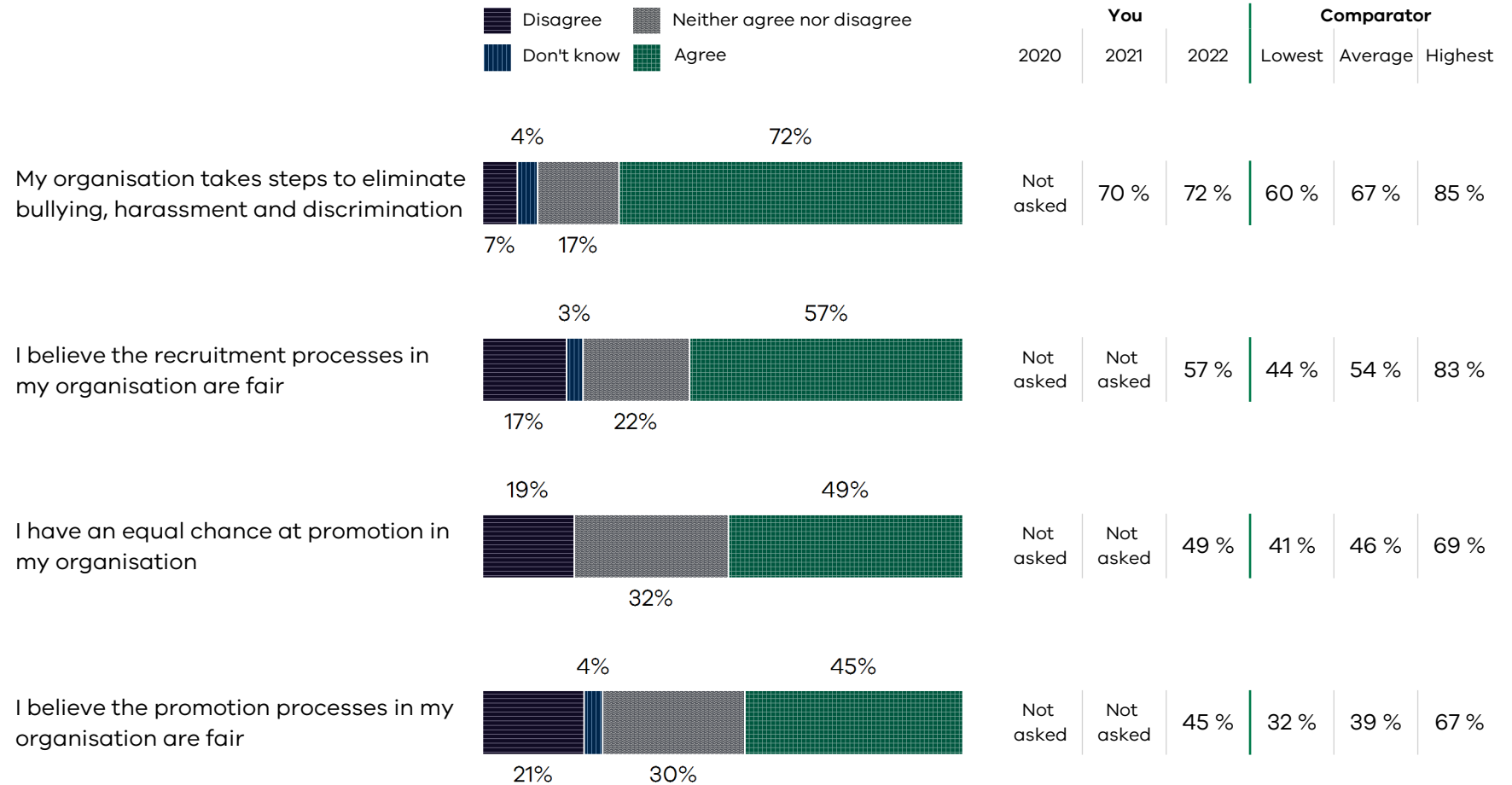
#### Example

72% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

### Survey question

### Your results

### Benchmark agree results



## Organisational climate

### Collaboration

#### What this is

This shows how well the workgroups in your organisation work together and share information.

#### Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

78% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

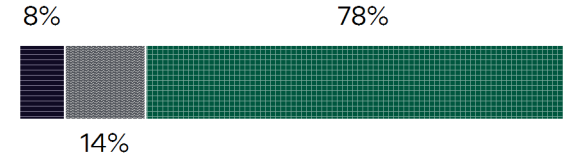
### Survey question

### Your results

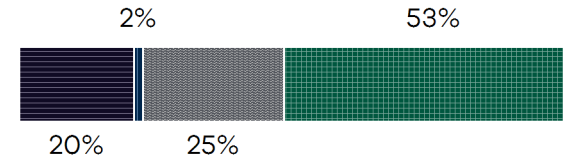
### Benchmark agree results



I am able to work effectively with others outside my immediate workgroup



Workgroups across my organisation willingly share information with each other



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I am able to work effectively with others outside my immediate workgroup	79 %	86 %	78 %	79 %	82 %	100 %
Workgroups across my organisation willingly share information with each other	52 %	56 %	53 %	48 %	56 %	82 %

## Organisational climate

### Safety climate 1 of 2

#### What this is

This is how well staff feel your organisation supports safety at work.

#### Why this is important

A safe workplace is a key outcome of [Leading the way](#) and the Victorian public sector mental health and wellbeing charter.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

94% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

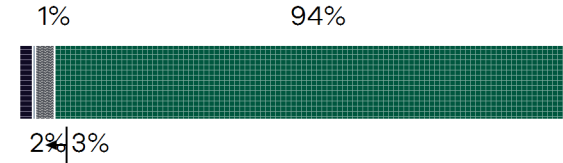
### Survey question

### Your results

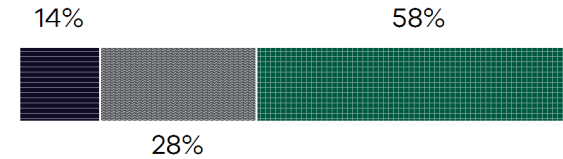
### Benchmark agree results



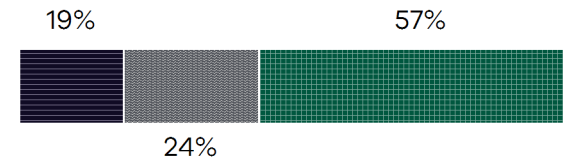
My organisation provides a physically safe work environment



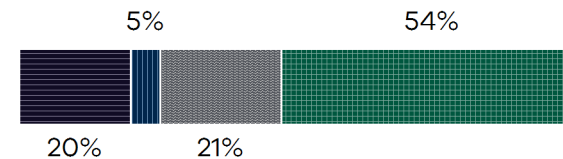
In my workplace, there is good communication about psychological safety issues that affect me



Senior leaders consider the psychological health of employees to be as important as productivity



My organisation has effective procedures in place to support employees who may experience stress



Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My organisation provides a physically safe work environment	Not asked	93 %	94 %	79 %	85 %	100 %
In my workplace, there is good communication about psychological safety issues that affect me	64 %	61 %	58 %	44 %	55 %	75 %
Senior leaders consider the psychological health of employees to be as important as productivity	68 %	62 %	57 %	46 %	56 %	87 %
My organisation has effective procedures in place to support employees who may experience stress	61 %	64 %	54 %	50 %	55 %	75 %

## Organisational climate

### Safety climate 2 of 2

#### What this is

This is how well staff feel your organisation supports safety at work.

#### Why this is important

A safe workplace is a key outcome of [Leading the way](#) and the Victorian public sector mental health and wellbeing charter.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

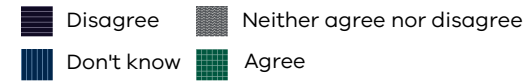
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

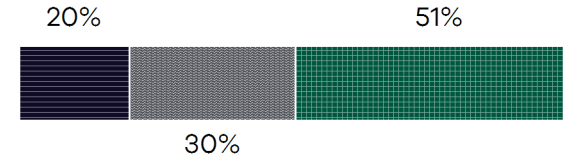
51% of your staff who did the survey agreed or strongly agreed with 'Senior leaders show support for stress prevention through involvement and commitment'.

### Survey question

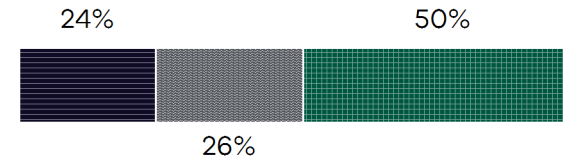
### Your results



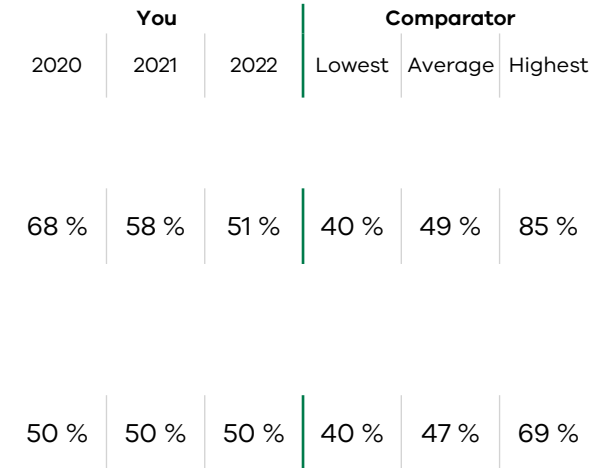
Senior leaders show support for stress prevention through involvement and commitment



All levels of my organisation are involved in the prevention of stress



### Benchmark agree results



# People matter survey

## wellbeing check 2022

Have your say

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#### Key differences

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- Biggest positive difference from comparator
- Biggest negative difference from comparator

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## Workgroup climate

### Scorecard

#### What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about workgroup climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

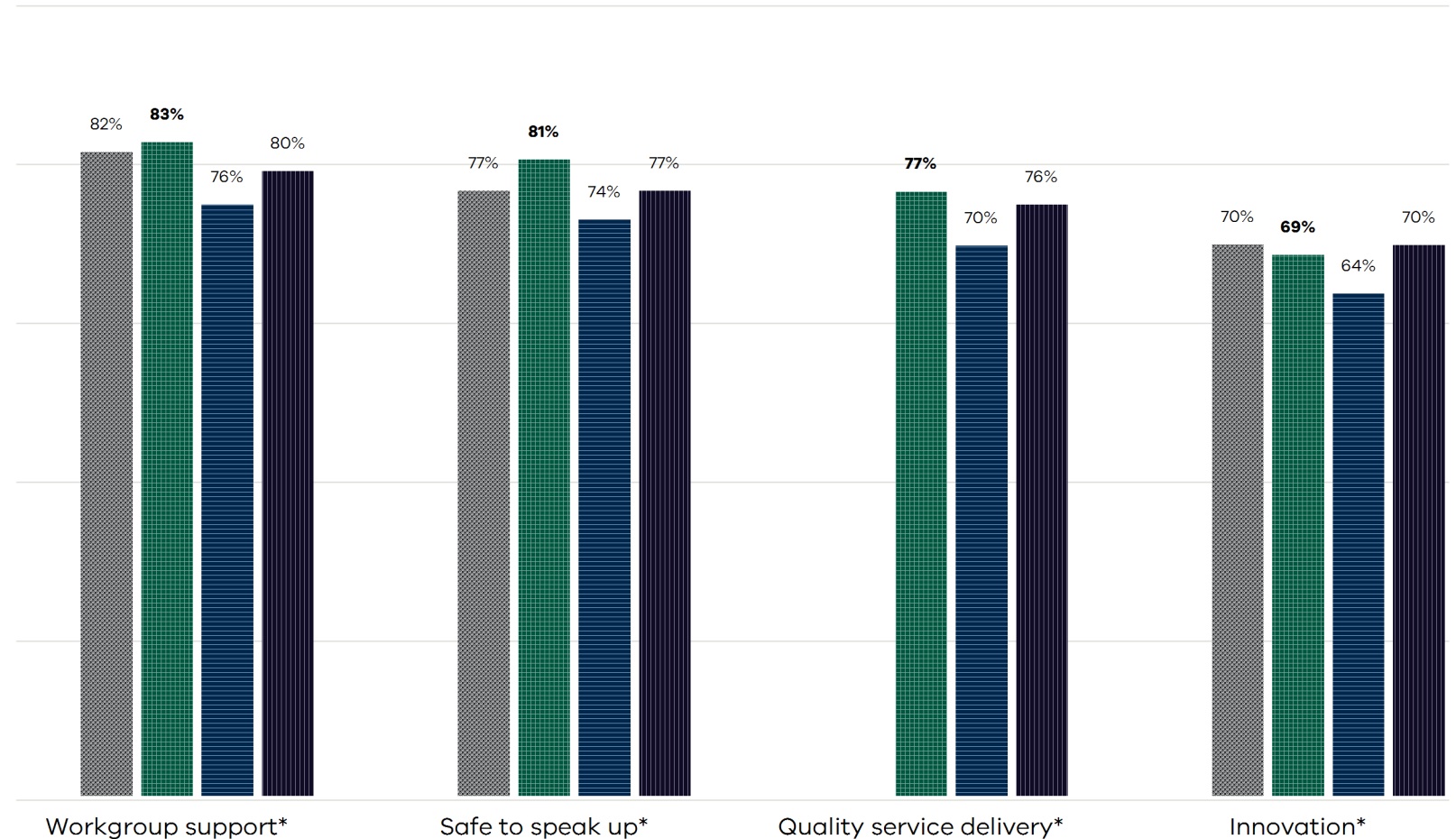
#### Example

In 2022:

- 83% of your staff who did the survey responded positively to questions about Workgroup support which is up from 82% in 2021.

Compared to:

- 76% of staff at your comparator and 80% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

## Workgroup climate

### Quality service delivery

#### What this is

This is how well workgroups in your organisation operate to deliver quality services.

#### Why this is important

The public sector must provide high-quality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

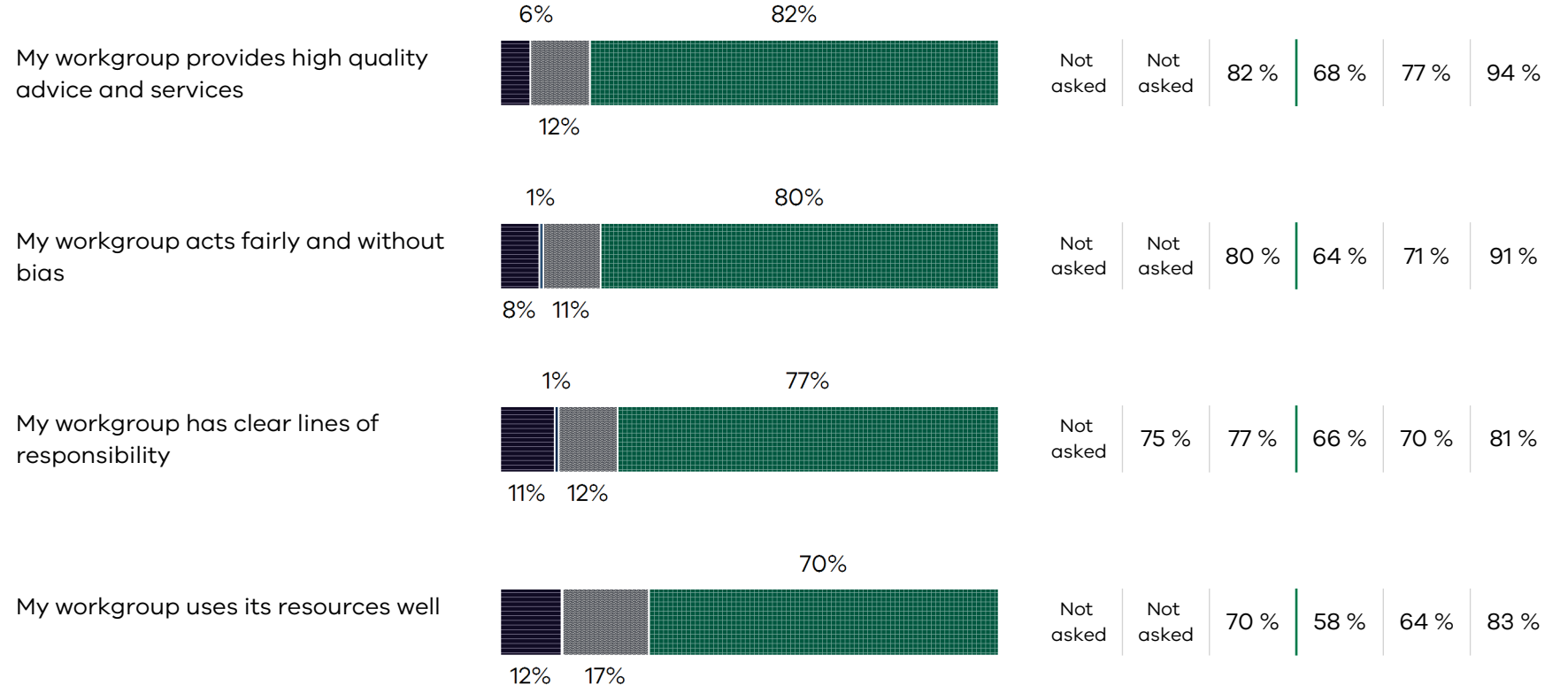
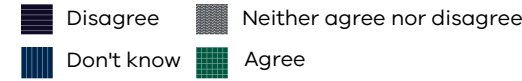
#### Example

82% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

### Survey question

### Your results

### Benchmark agree results



## Workgroup climate

### Innovation

#### What this is

This is how well staff feel their workgroup innovates its operations.

#### Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

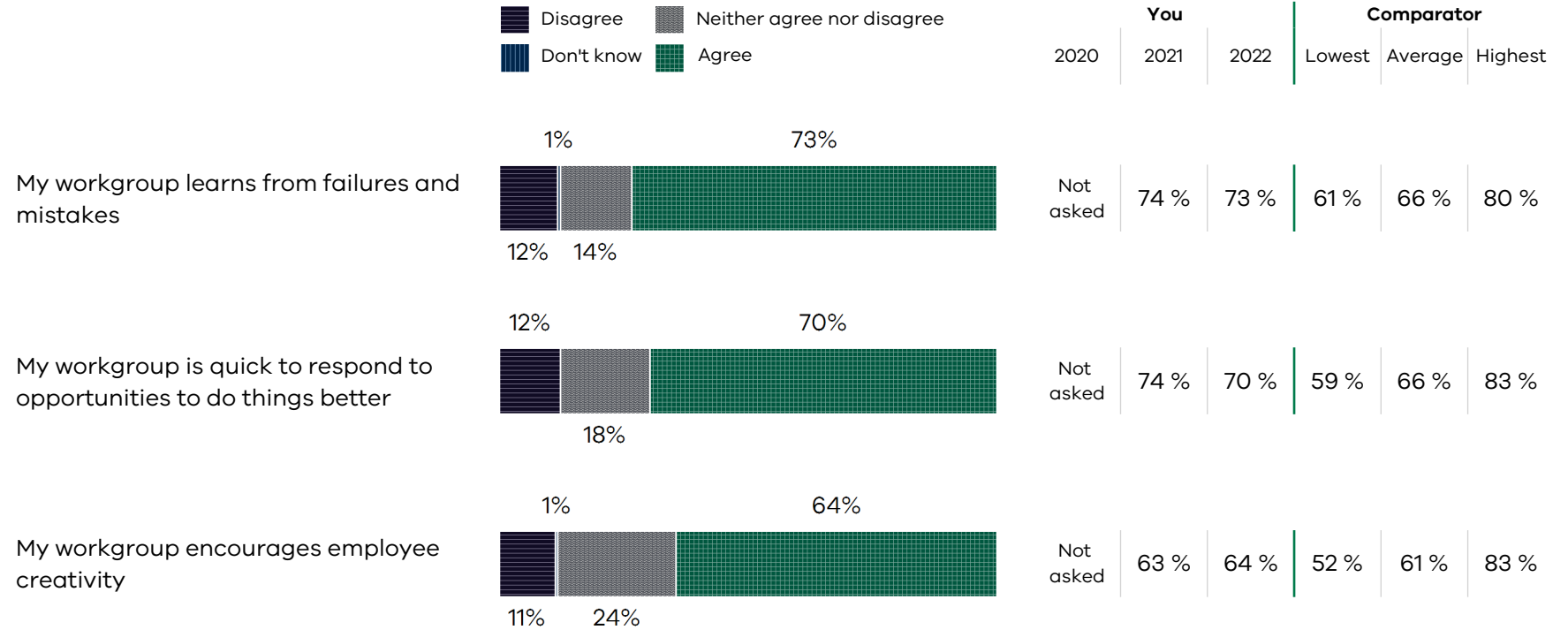
#### Example

73% of your staff who did the survey agreed or strongly agreed with 'My workgroup learns from failures and mistakes'.

## Survey question

## Your results

## Benchmark agree results



## Workgroup climate

### Workgroup support 1 of 2

#### What this is

This is how well staff feel people work together and support each other in your organisation.

#### Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

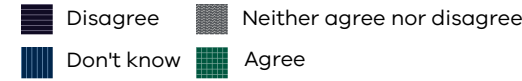
#### Example

90% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup treat each other with respect'.

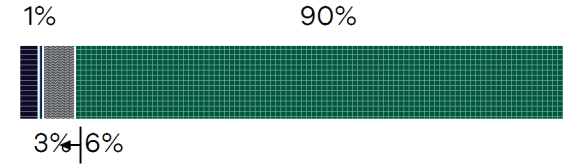
## Survey question

## Your results

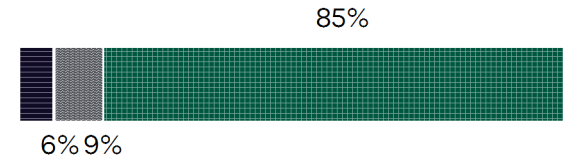
## Benchmark agree results



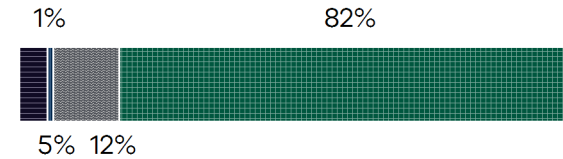
People in my workgroup treat each other with respect



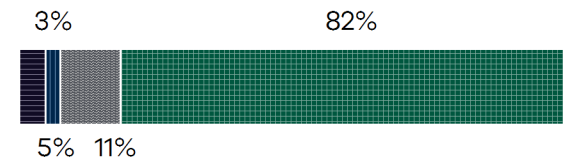
People in my workgroup work together effectively to get the job done



People in my workgroup are honest, open and transparent in their dealings



People in my workgroup are politically impartial in their work



2020	You			Comparator		
	2021	2022	Lowest	Average	Highest	
90 %	90 %	90 %	77 %	82 %	94 %	
84 %	86 %	85 %	72 %	80 %	93 %	
Not asked	81 %	82 %	66 %	72 %	87 %	
Not asked	77 %	82 %	68 %	73 %	88 %	

## Workgroup climate

### Workgroup support 2 of 2

#### What this is

This is how well staff feel people work together and support each other in your organisation.

#### Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

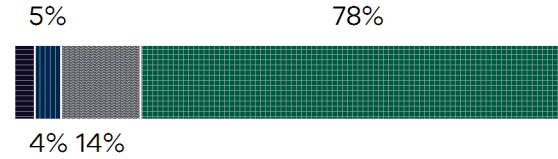
#### Example

78% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

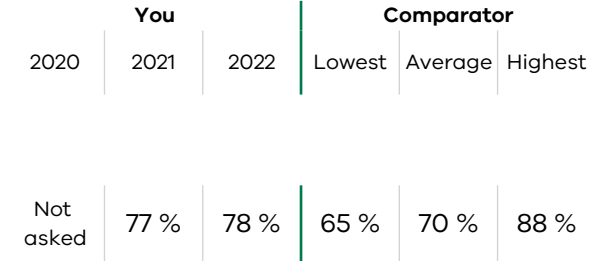
## Survey question

People in my workgroup appropriately manage conflicts of interest

## Your results



## Benchmark agree results



## Workgroup climate

### Safe to speak up

#### What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

#### Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

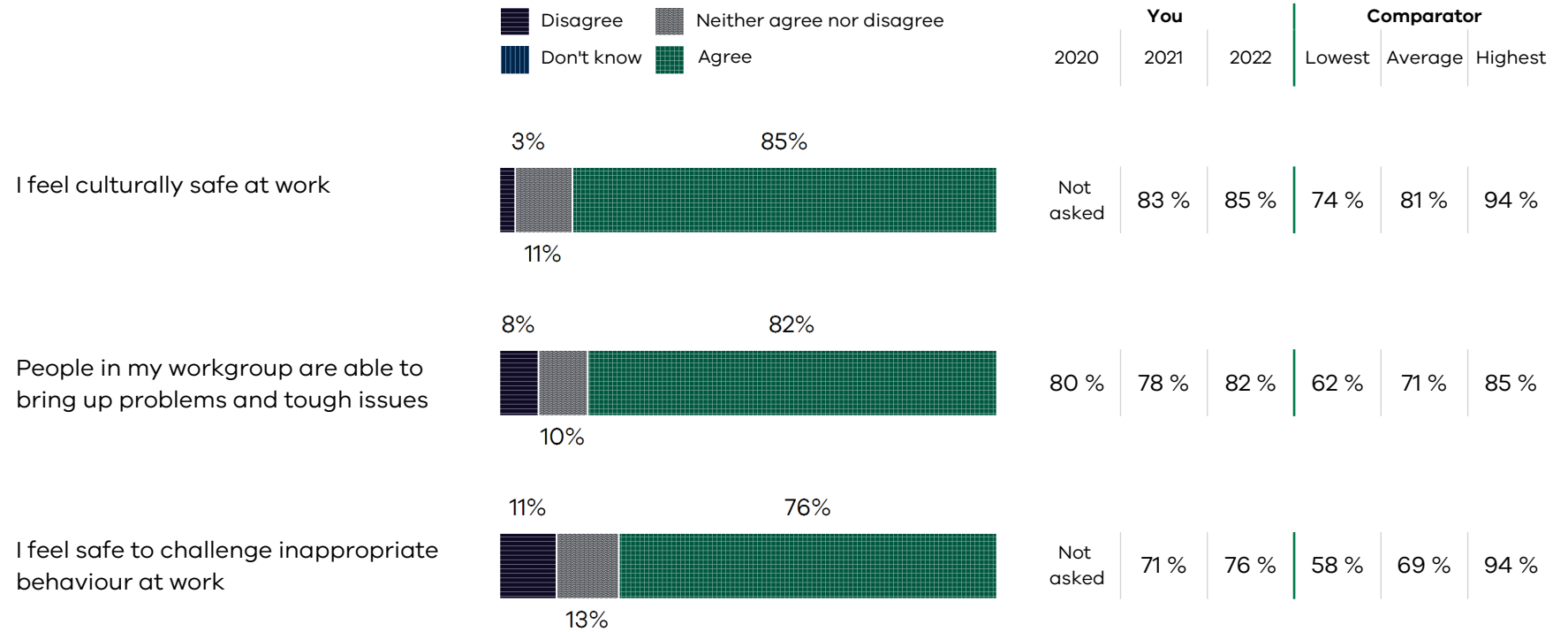
#### Example

85% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

### Survey question

### Your results

### Benchmark agree results



# People matter survey

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- Taking action questions

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## Job and manager factors

### Scorecard 1 of 2

#### What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

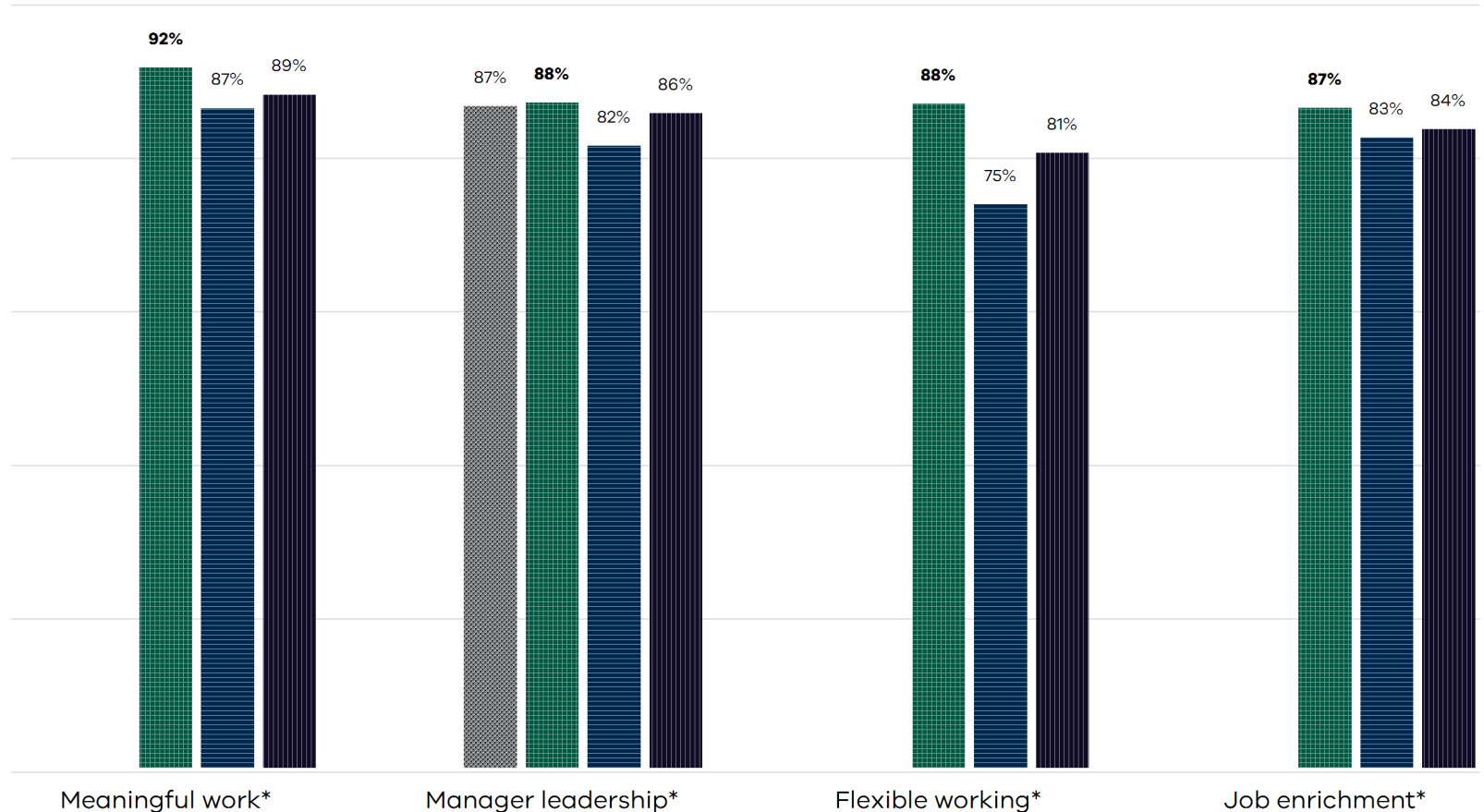
#### Example

In 2022:

- 92% of your staff who did the survey responded positively to questions about Meaningful work.

Compared to:

- 87% of staff at your comparator and 89% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022



## Job and manager factors

### Scorecard 2 of 2

#### What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

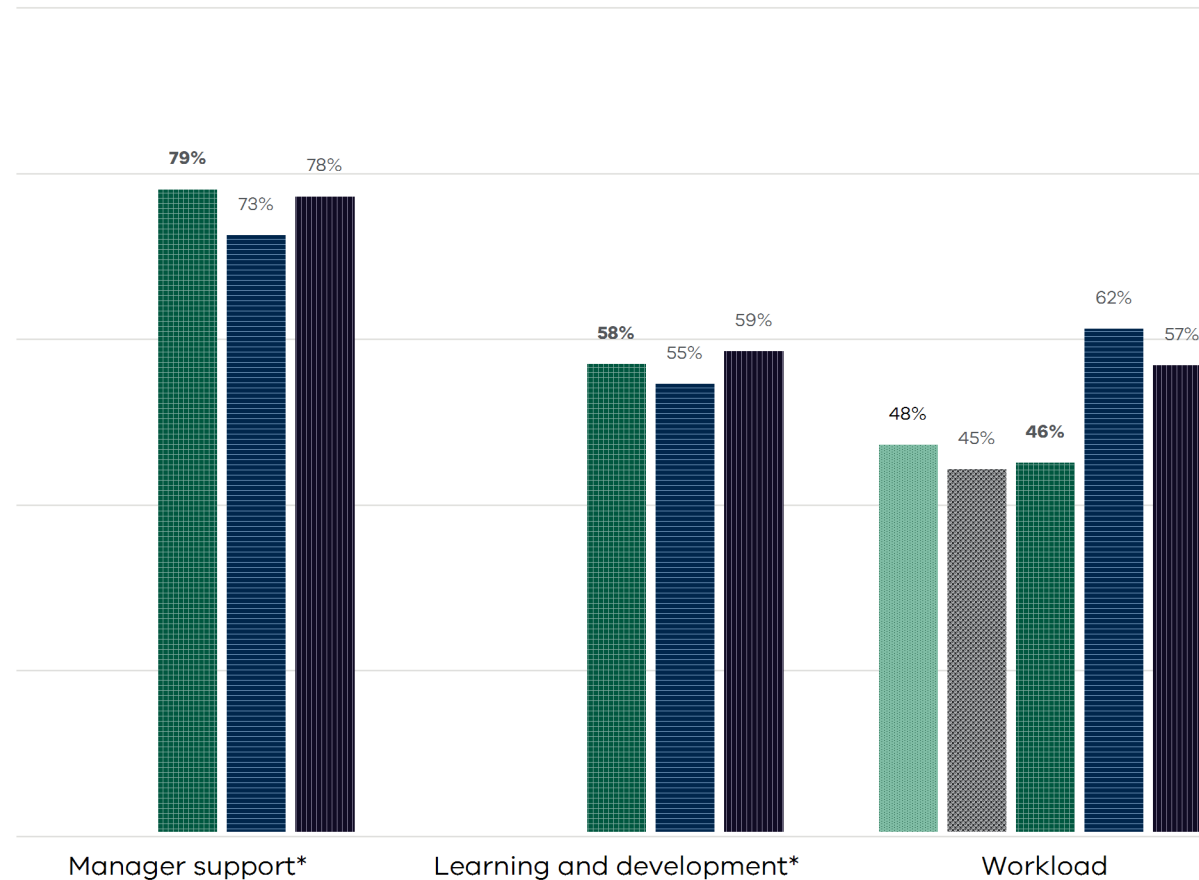
#### Example

In 2022:

- 79% of your staff who did the survey responded positively to questions about Manager support.

Compared to:

- 73% of staff at your comparator and 78% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

## Job and manager factors

### Manager leadership

#### What this is

This is how well staff perceive their direct managers lead.

#### Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

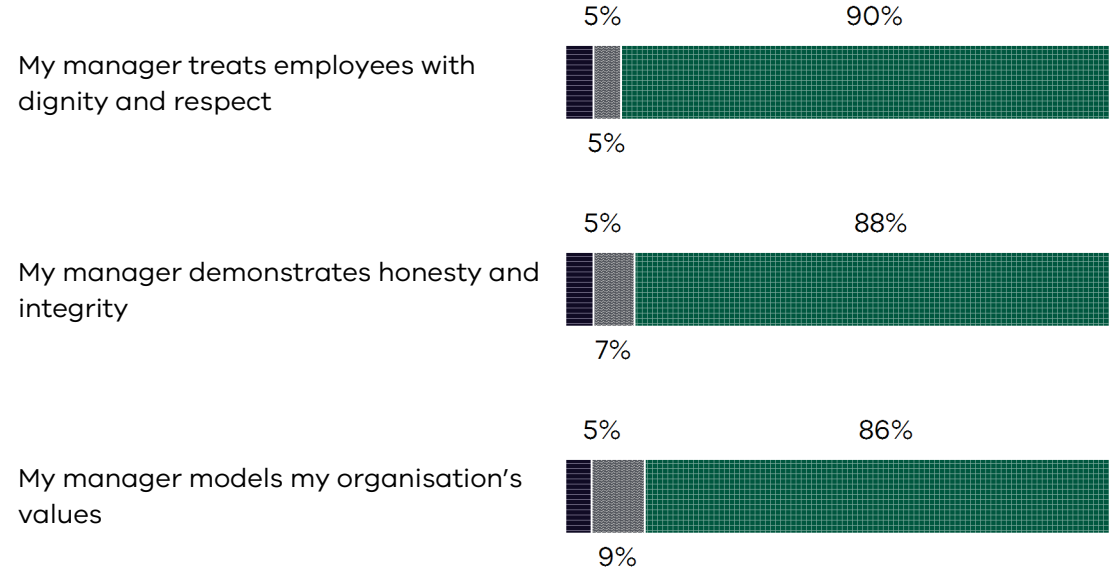
#### Example

90% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

### Survey question

### Your results

### Benchmark agree results



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My manager treats employees with dignity and respect	Not asked	89 %	90 %	79 %	84 %	97 %
My manager demonstrates honesty and integrity	Not asked	89 %	88 %	77 %	82 %	97 %
My manager models my organisation's values	Not asked	84 %	86 %	74 %	80 %	94 %

## Job and manager factors

### Manager support 1 of 2

#### What this is

This is how supported staff feel by their direct manager.

#### Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

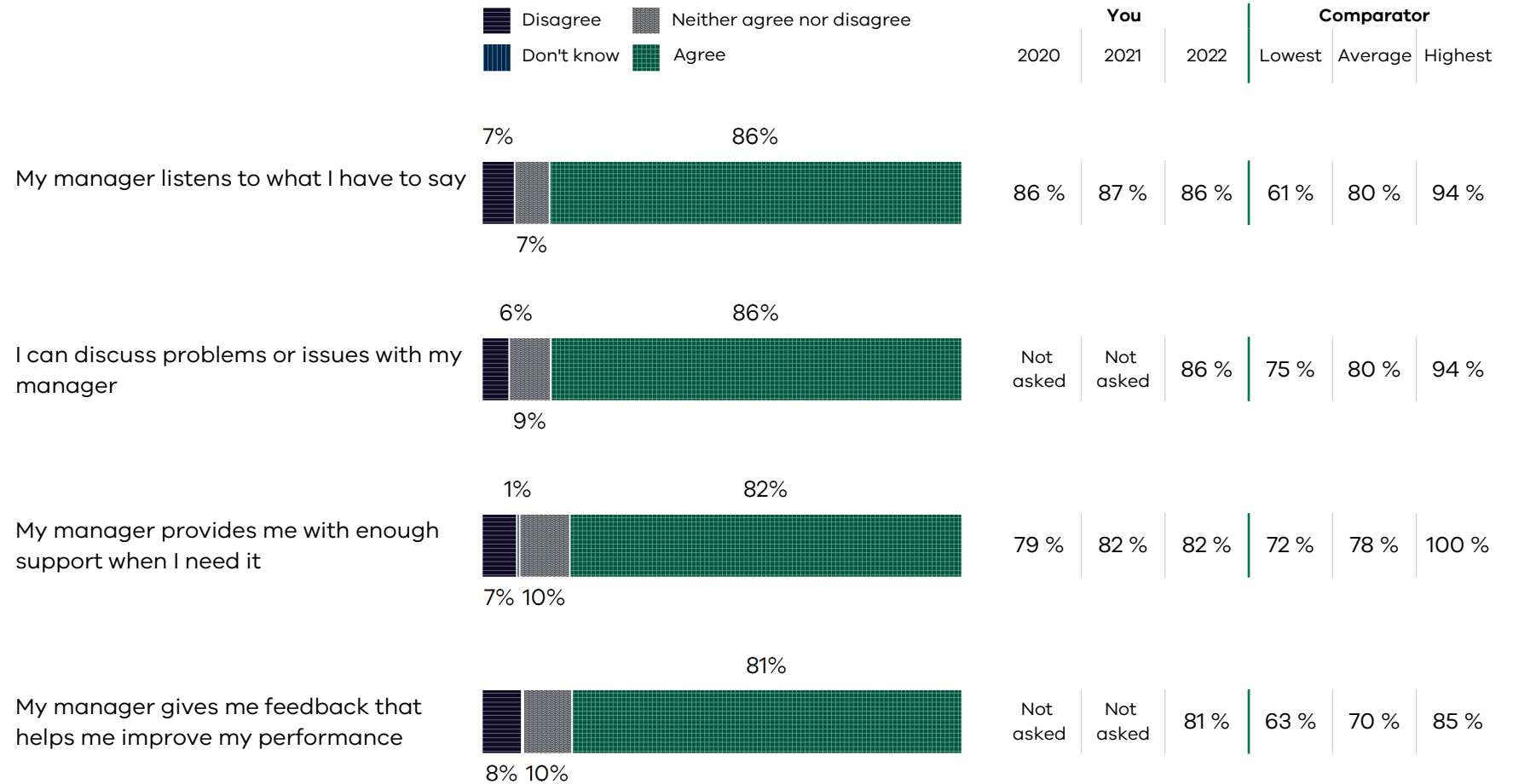
#### Example

86% of your staff who did the survey agreed or strongly agreed with 'My manager listens to what I have to say'.

### Survey question

### Your results

### Benchmark agree results



## Job and manager factors

### Manager support 2 of 2

#### What this is

This is how supported staff feel by their direct manager.

#### Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

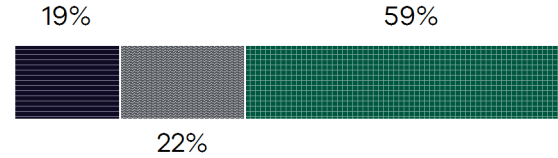
#### Example

59% of your staff who did the survey agreed or strongly agreed with 'I receive meaningful recognition when I do good work'.

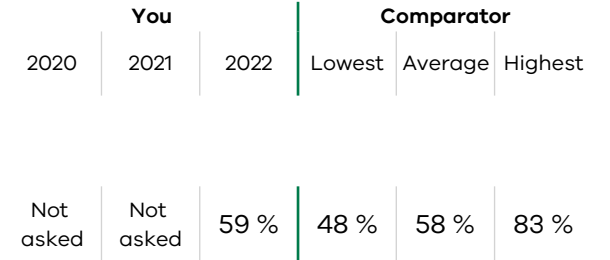
## Survey question

I receive meaningful recognition when I do good work

## Your results



## Benchmark agree results



## Job and manager factors

### Workload

#### What this is

This is how staff feel about workload and time pressure.

#### Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

46% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.

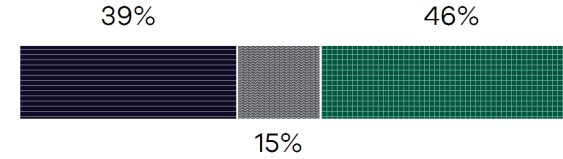
## Survey question

## Your results

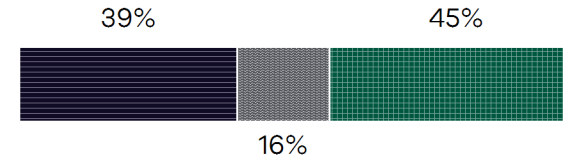
## Benchmark agree results



The workload I have is appropriate for the job that I do



I have enough time to do my job effectively



Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
	51 %	46 %	46 %	42 %	64 %	76 %
	44 %	44 %	45 %	37 %	60 %	72 %

## Job and manager factors

### Learning and development

#### What this is

This is how well staff feel they can learn and grow in your organisation.

#### Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

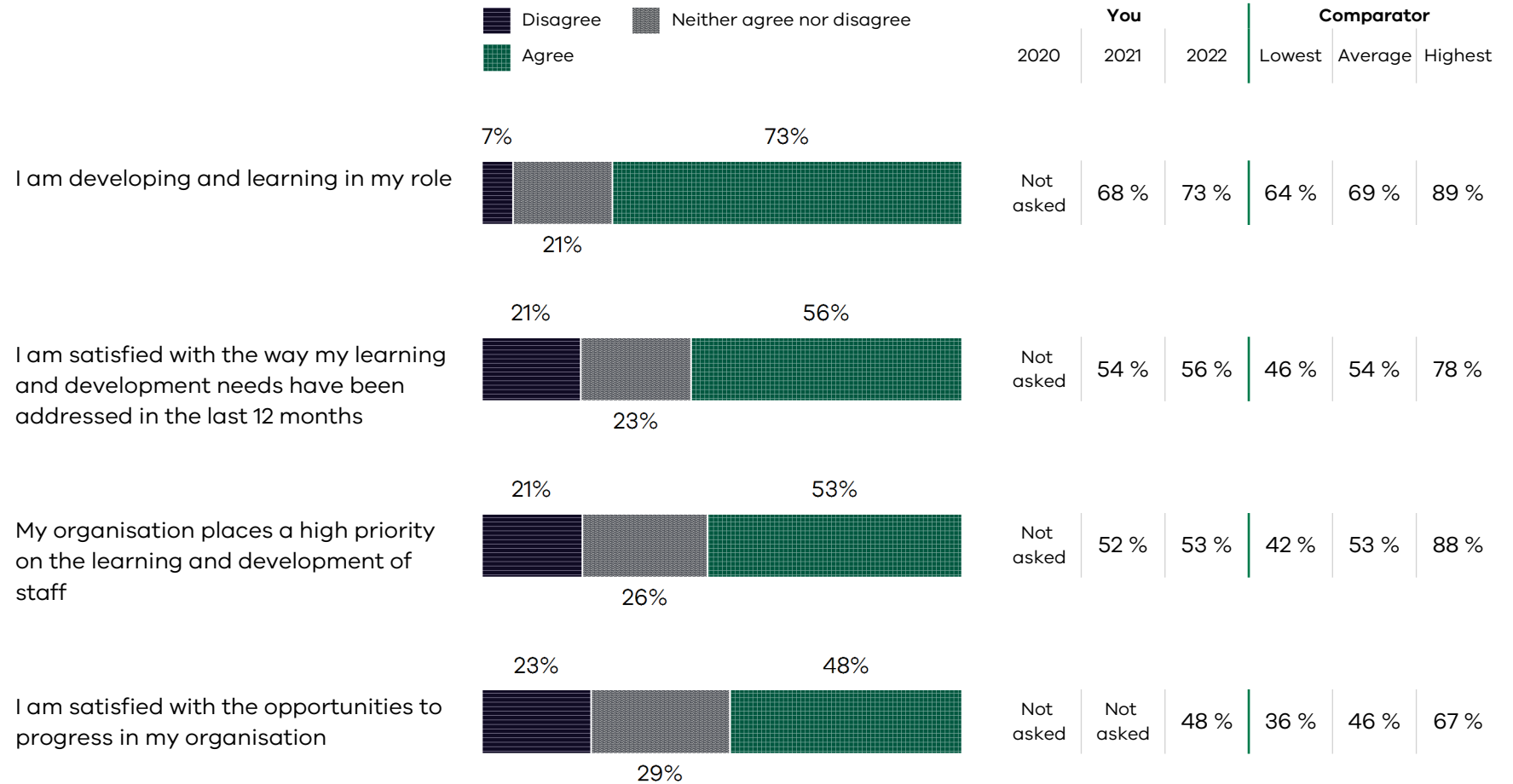
#### Example

73% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.

### Survey question

### Your results

### Benchmark agree results



## Job and manager factors

### Job enrichment 1 of 2

#### What this is

This is how staff feel about their autonomy at work and role clarity.

#### Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

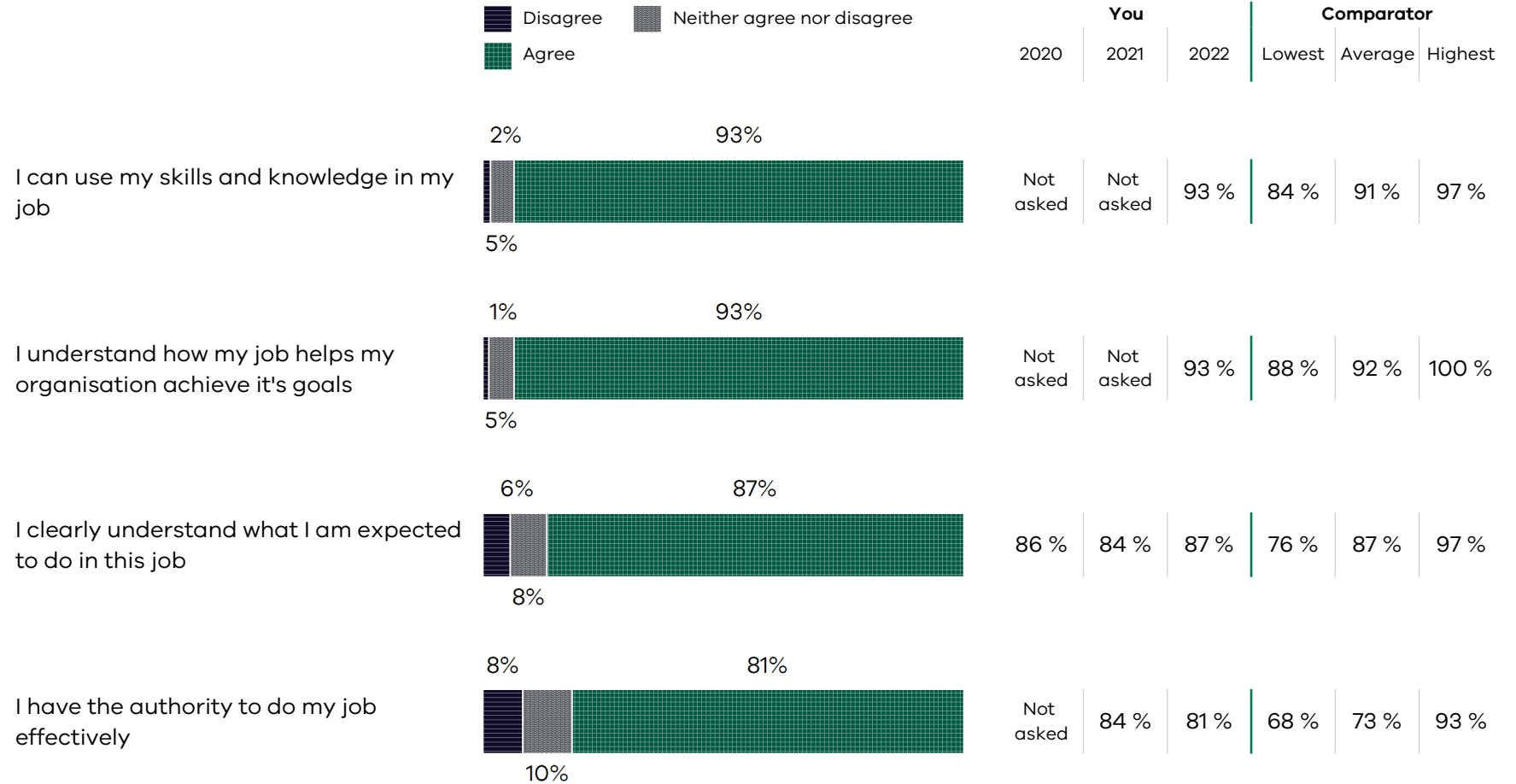
#### Example

93% of your staff who did the survey agreed or strongly agreed with 'I can use my skills and knowledge in my job'.

### Survey question

### Your results

### Benchmark agree results



## Job and manager factors

### Job enrichment 2 of 2

#### What this is

This is how staff feel about their autonomy at work and role clarity.

#### Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

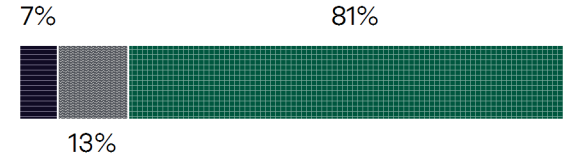
#### Example

81% of your staff who did the survey agreed or strongly agreed with 'I have a say in how I do my work'.

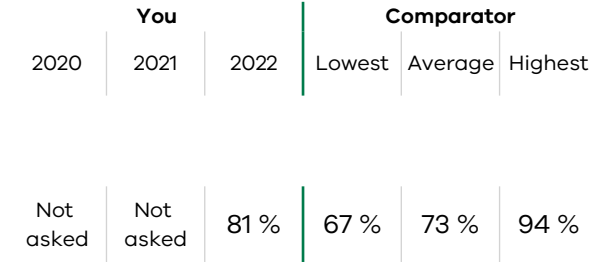
## Survey question

I have a say in how I do my work

## Your results



## Benchmark agree results





## Job and manager factors

### Meaningful work

#### What this is

This is how staff feel about their contribution and how worthwhile their work is.

#### Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

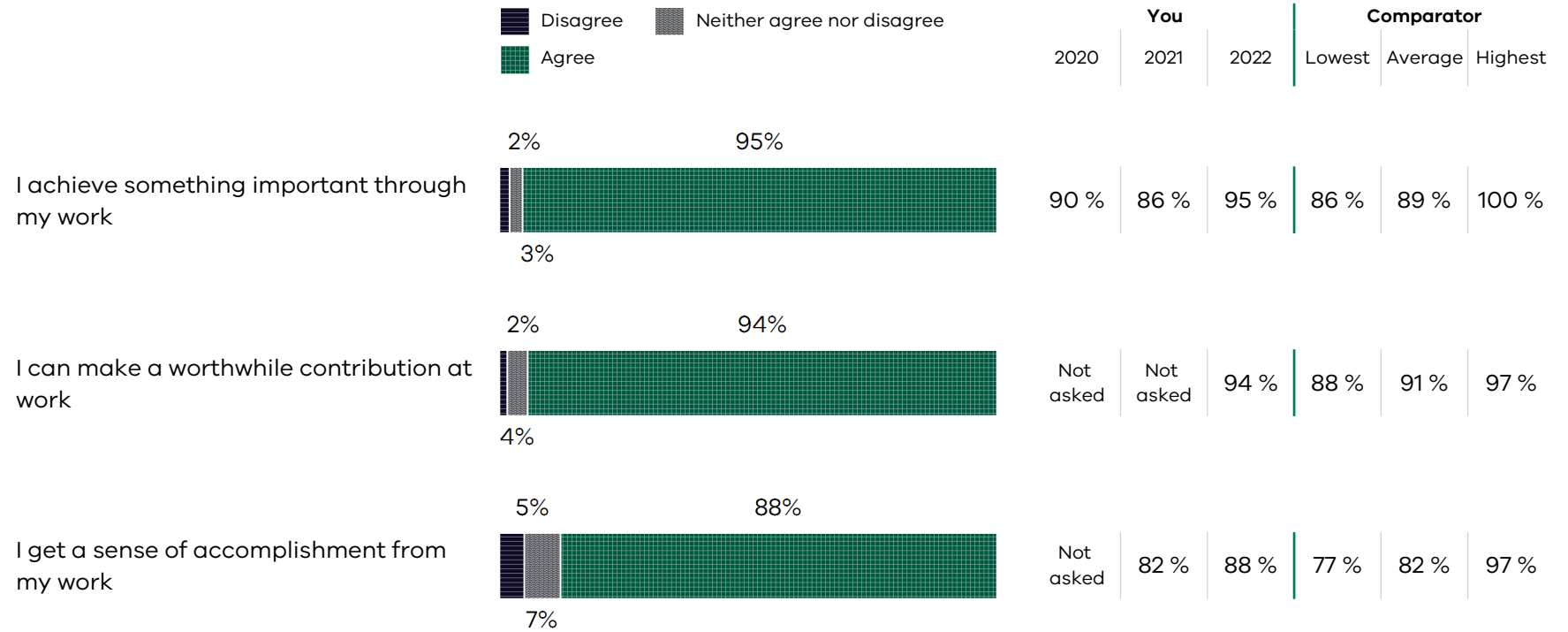
#### Example

95% of your staff who did the survey agreed or strongly agreed with 'I achieve something important through my work'.

### Survey question

### Your results

### Benchmark agree results



## Job and manager factors

### Flexible working

#### What this is

This is how well your organisation supports staff to work flexibly.

#### Why this is important

Supporting flexible working can improve employee wellbeing.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

92% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

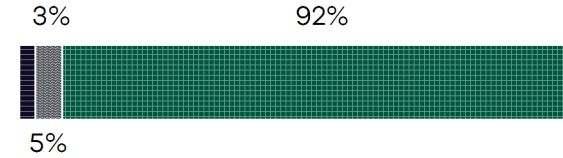
### Survey question

### Your results

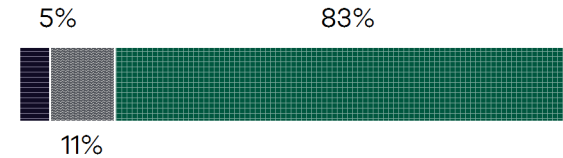
### Benchmark agree results



My manager supports working flexibly



I am confident that if I requested a flexible work arrangement, it would be given due consideration



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My manager supports working flexibly	Not asked	Not asked	92 %	69 %	79 %	98 %
I am confident that if I requested a flexible work arrangement, it would be given due consideration	87 %	85 %	83 %	58 %	70 %	90 %

# People matter survey

## wellbeing check 2022

Have your say

### Overview

#### Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

### Result summary

#### People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

#### Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

#### Taking action

- Taking action questions

### Detailed results

#### Senior leadership

- Senior leadership questions

#### Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

#### Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

#### Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

#### Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

#### Custom questions

- Questions requested by your organisation

#### Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring

## Public sector values

### Scorecard 1 of 2

#### What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

#### Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

#### How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

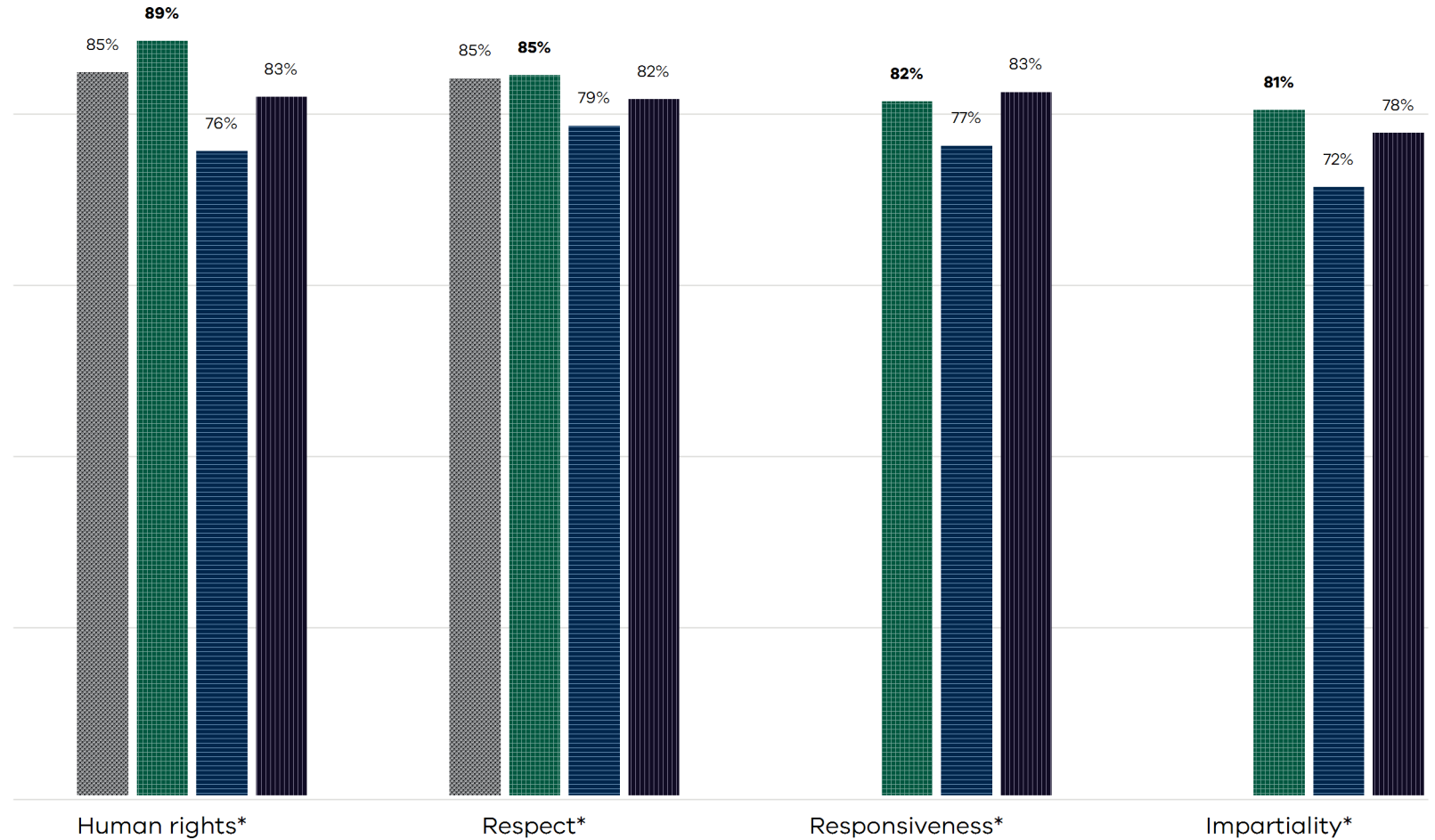
#### Example

In 2022:

- 89% of your staff who did the survey responded positively to questions about Human rights, which is up 4% in 2021.

Compared to:

- 76% of staff at your comparator and 83% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

## Public sector values

### Scorecard 2 of 2

#### What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

#### Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

#### How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

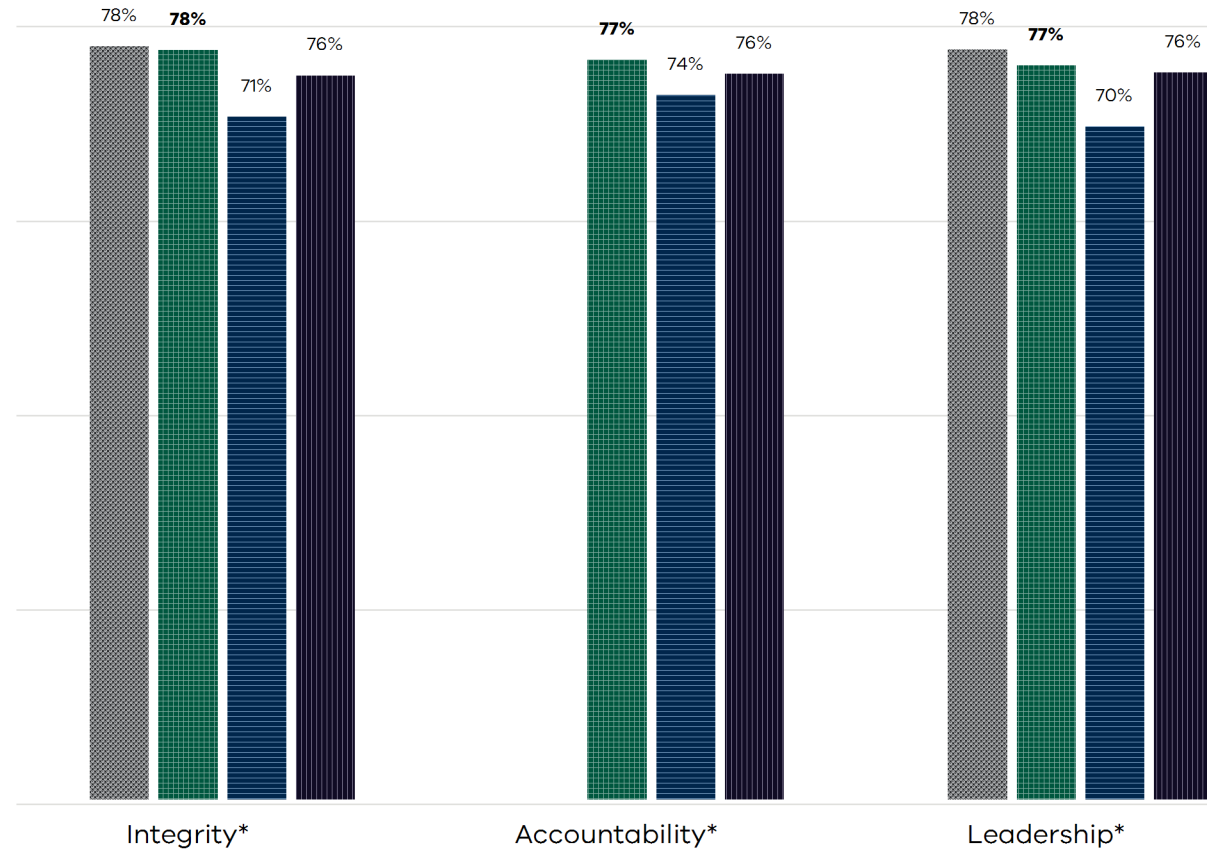
#### Example

In 2022:

- 78% of your staff who did the survey responded positively to questions about Integrity, which is down 0% in 2021.

Compared to:

- 71% of staff at your comparator and 76% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

## Public sector values

### Responsiveness

#### What this is

This is how responsive your staff feel they are to the community.

#### Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

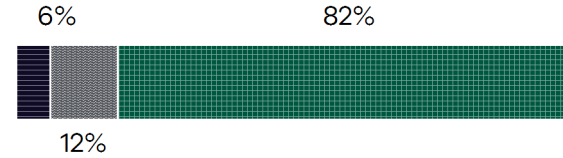
#### Example

82% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

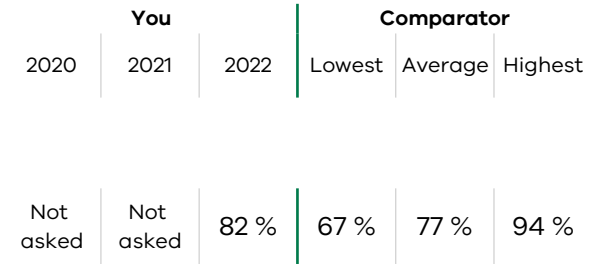
### Survey question

My workgroup provides high quality advice and services

### Your results



### Benchmark agree results



## Public sector values

### Integrity 1 of 2

#### What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

#### Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

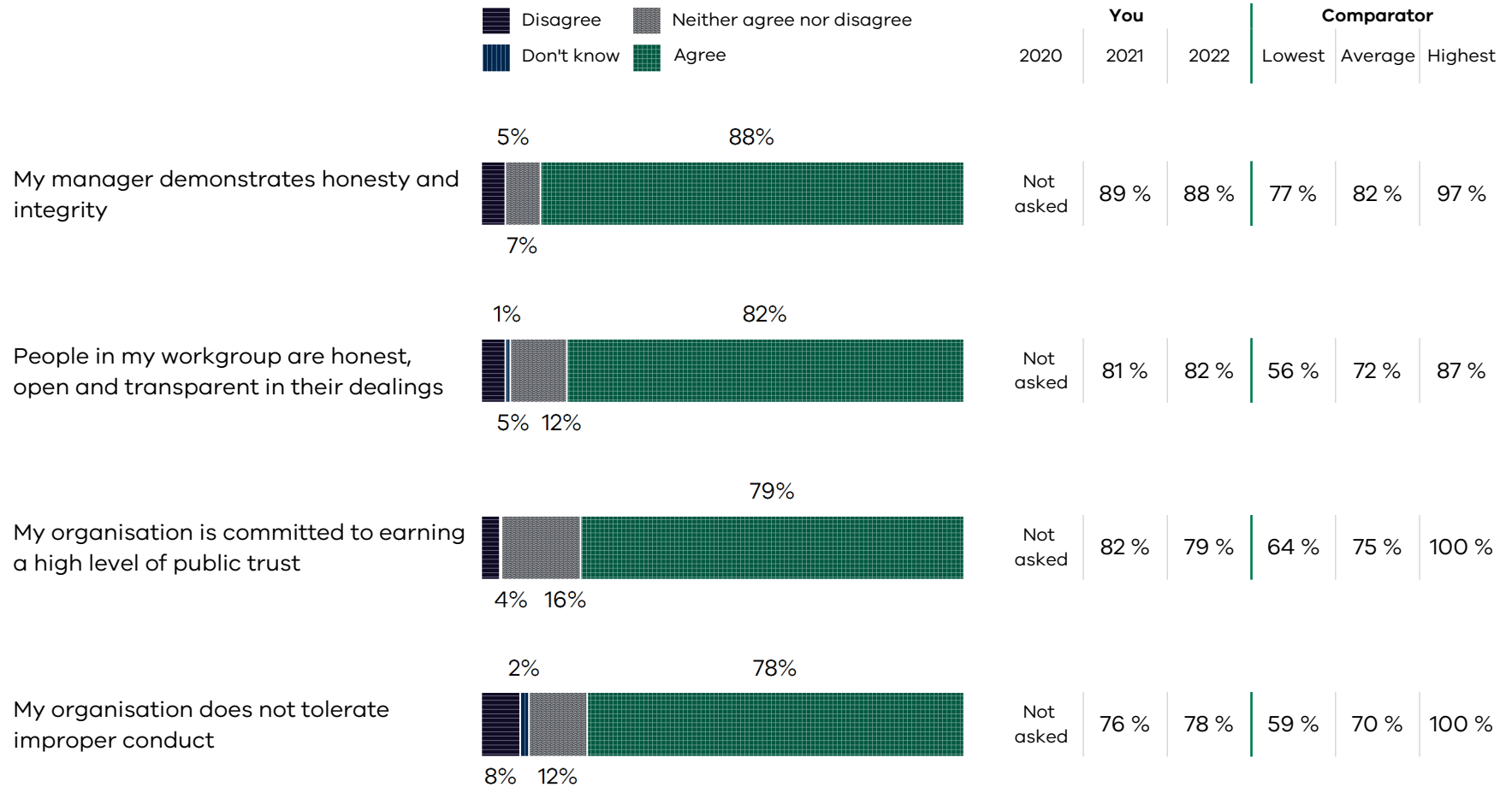
#### Example

88% of staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.

### Survey question

### Your results

### Benchmark agree results



## Public sector values

### Integrity 2 of 2

#### What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

#### Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

78% of staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

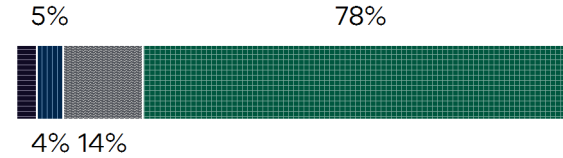
### Survey question

### Your results

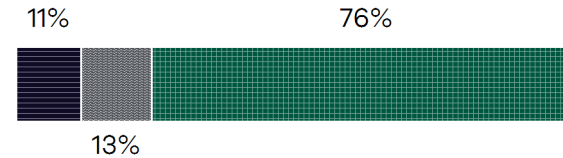
### Benchmark agree results



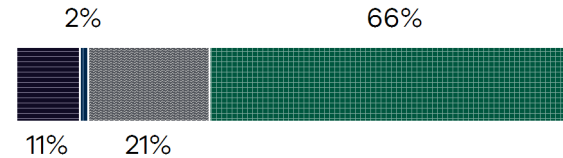
People in my workgroup appropriately manage conflicts of interest



I feel safe to challenge inappropriate behaviour at work



Senior leaders demonstrate honesty and integrity



Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
2020						
Not asked	77 %	78 %		56 %	70 %	88 %
Not asked	71 %	76 %		58 %	69 %	94 %
Not asked	73 %	66 %		50 %	60 %	100 %



## Public sector values

### Impartiality

#### What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

#### Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

82% of staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.

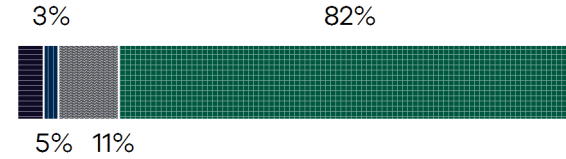
### Survey question

### Your results

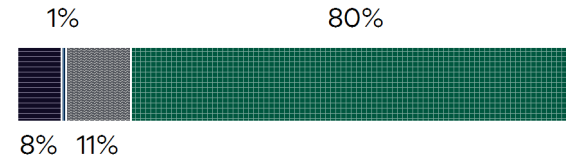
### Benchmark agree results



People in my workgroup are politically impartial in their work



My workgroup acts fairly and without bias



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
People in my workgroup are politically impartial in their work	Not asked	77 %	82 %	68 %	73 %	89 %
My workgroup acts fairly and without bias	Not asked	Not asked	80 %	56 %	71 %	91 %

## Public sector values

### Accountability 1 of 2

#### What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

#### Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

93% of staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve it's goals'.

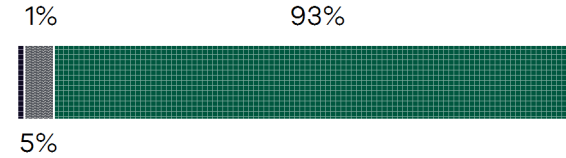
### Survey question

### Your results

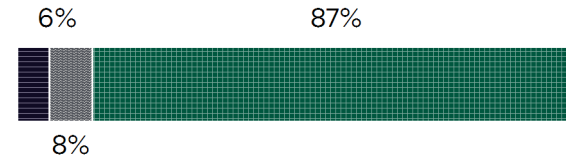
### Benchmark agree results



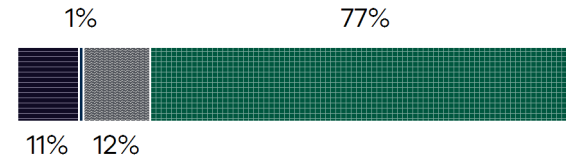
I understand how my job helps my organisation achieve it's goals



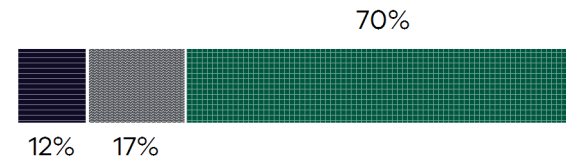
I clearly understand what I am expected to do in this job



My workgroup has clear lines of responsibility



My workgroup uses its resources well



Year	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
2020	Not asked	Not asked	93 %	88 %	92 %	100 %
2021	86 %	84 %	87 %	67 %	87 %	97 %
2022	Not asked	75 %	77 %	56 %	70 %	81 %
2023	Not asked	Not asked	70 %	56 %	64 %	83 %

## Public sector values

### Accountability 2 of 2

#### What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

#### Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

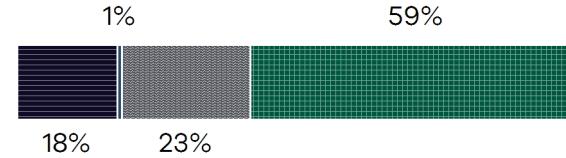
#### Example

59% of staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

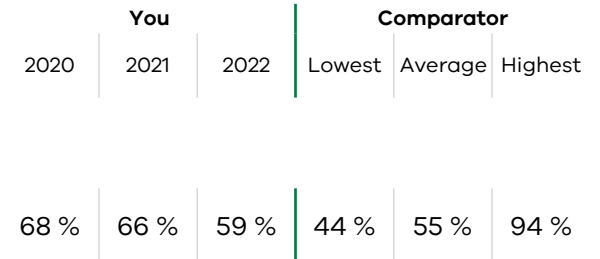
## Survey question

Senior leaders provide clear strategy and direction

## Your results



## Benchmark agree results



## Public sector values

### Respect 1 of 2

#### What this is

Respect is how your staff feel they're treated in the workplace and community.

#### Why this is important

All staff need to treat their colleagues and Victorians with respect.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

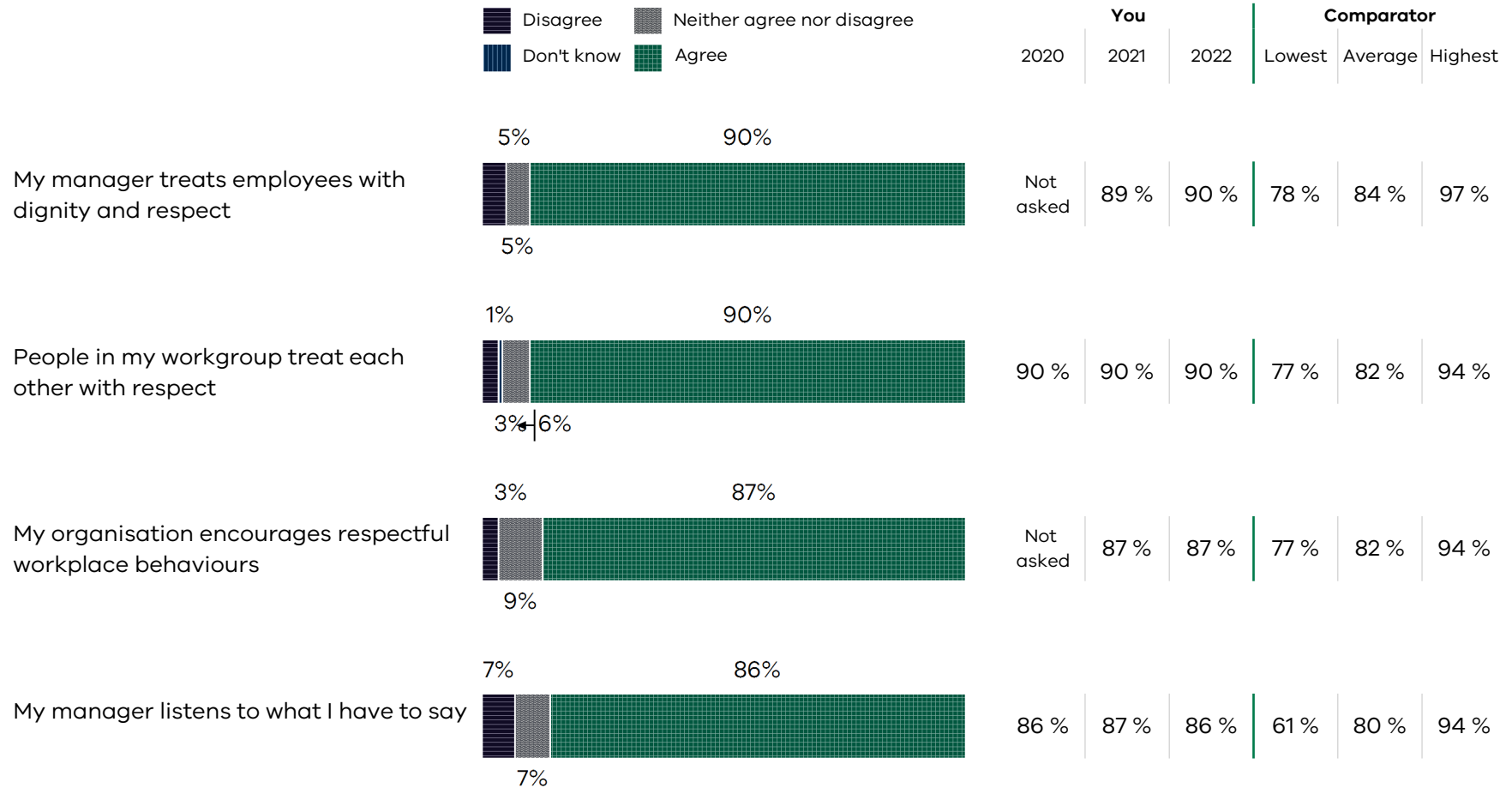
#### Example

90% of staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

### Survey question

### Your results

### Benchmark agree results



## Public sector values

### Respect 2 of 2

#### What this is

Respect is how your staff feel they're treated in the workplace and community.

#### Why this is important

All staff need to treat their colleagues and Victorians with respect.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

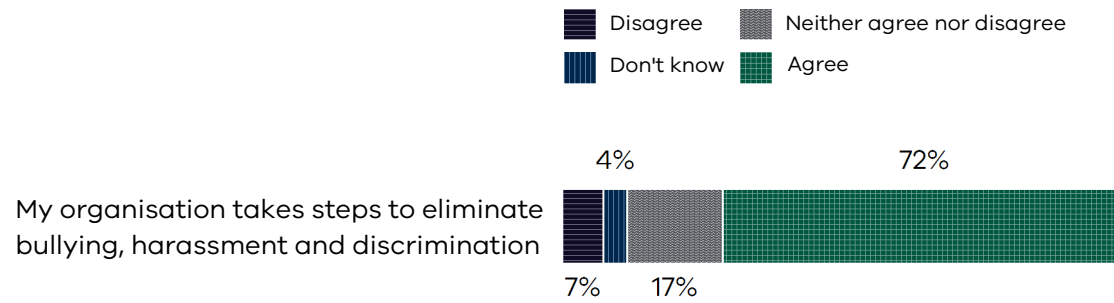
#### Example

72% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

### Survey question

### Your results

### Benchmark agree results



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My organisation takes steps to eliminate bullying, harassment and discrimination	Not asked	70 %	72 %	60 %	67 %	85 %

## Public sector values

### Leadership

#### What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

#### Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

86% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

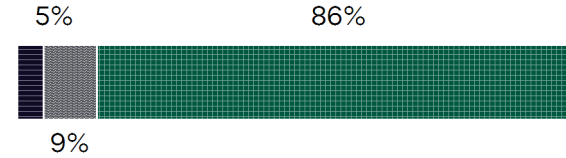
### Survey question

### Your results

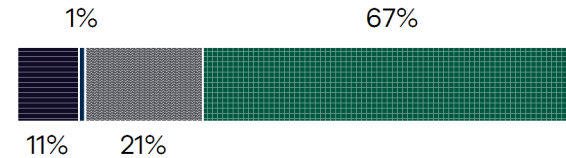
### Benchmark agree results



My manager models my organisation's values



Senior leaders model my organisation's values



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
My manager models my organisation's values	Not asked	84 %	86 %	74 %	80 %	94 %
Senior leaders model my organisation's values	Not asked	72 %	67 %	50 %	60 %	100 %

## Public sector values

### Human rights

#### What this is

Human rights is how your staff feel their organisation upholds basic human rights.

#### Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

90% of staff who did the survey agreed or strongly agreed with 'I understand how the Charter of Human Rights and Responsibilities applies to my work'.

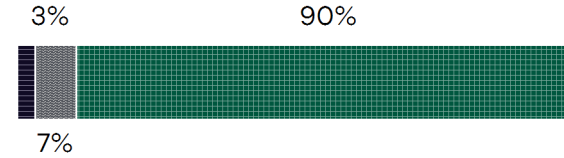
### Survey question

### Your results

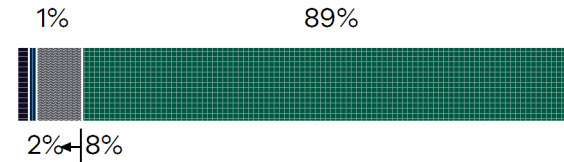
### Benchmark agree results



I understand how the Charter of Human Rights and Responsibilities applies to my work



My organisation encourages employees to act in ways that are consistent with human rights



	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I understand how the Charter of Human Rights and Responsibilities applies to my work	Not asked	85 %	90 %	65 %	72 %	88 %
My organisation encourages employees to act in ways that are consistent with human rights	Not asked	85 %	89 %	76 %	81 %	94 %

# People matter survey

## wellbeing check 2022

Have your say

### Overview

#### Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

### Result summary

#### People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

#### Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

#### Taking action

- Taking action questions

### Detailed results

#### Senior leadership

- Senior leadership questions

#### Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

#### Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

#### Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

#### Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

#### Custom questions

- Questions requested by your organisation

#### Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring



## Custom questions

### What this is

Your organisation asked 2 custom questions as part of the 2022 survey.

### Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

### How to read this

Under 'Your results' in descending order, you can see the percentage of staff who agreed or disagreed with each question.

In this report, 'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

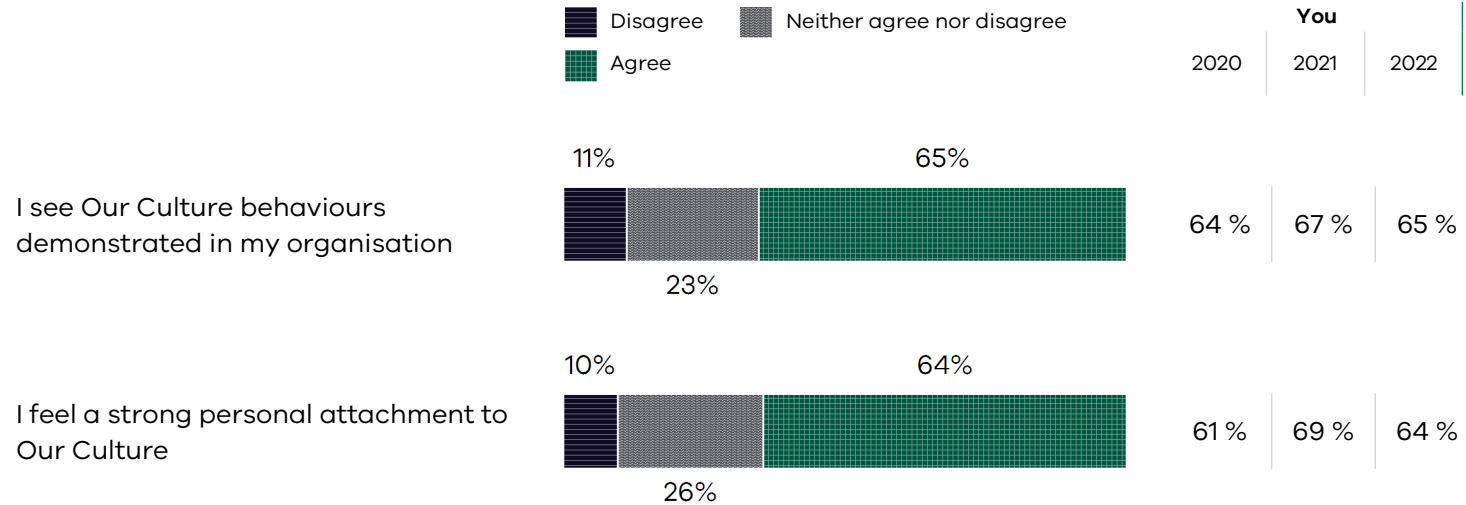
### Example

65% of staff who did the survey agreed or strongly agreed with 'I see Our Culture behaviours demonstrated in my organisation'.

## Survey question

## Your results

## Benchmark results



# People matter survey

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- Highest scoring
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### Detailed results

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- Employment
- Adjustments
- Caring

## Demographics

Age, gender, variations in sex characteristics and sexual orientation

### What this is

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Age	(n)	%
15-34 years	<b>68</b>	18%
35-54 years	<b>210</b>	55%
55+ years	<b>51</b>	13%
Prefer not to say	<b>54</b>	14%

How would you describe your gender?	(n)	%
Woman	<b>211</b>	55%
Man	<b>106</b>	28%
Prefer not to say	<b>60</b>	16%
Non-binary and I use a different term	<b>6</b>	2%

Are you trans, non-binary or gender diverse?	(n)	%
Yes	<b>5</b>	1%
No	<b>330</b>	86%
Prefer not to say	<b>48</b>	13%

To your knowledge, do you have innate variation(s) of sex characteristics (often called intersex)?\*

	(n)	%
Yes	<b>1</b>	0%
No	<b>327</b>	85%
Don't know	<b>10</b>	3%
Prefer not to say	<b>45</b>	12%

How do you describe your sexual orientation?

	(n)	%
Straight (heterosexual)	<b>290</b>	76%
Prefer not to say	<b>72</b>	19%
Gay or lesbian	<b>9</b>	2%
Bisexual	<b>4</b>	1%
Pansexual	<b>3</b>	1%
I use a different term	<b>3</b>	1%
Don't know	<b>2</b>	1%

## Demographics

### Aboriginal and/or Torres Strait Islander employees

#### What this is

This is staff who identify as Aboriginal and/or Torres Strait Islander.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

To protect you, we:

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### Aboriginal and/or Torres Strait Islander

	(n)	%
Yes	1	0%
Non Aboriginal and/or Torres Strait Islander	352	92%
Prefer not to say	30	8%

## Demographics

### Disability

#### What this is

This is staff who identify as a person with disability and how they share that information.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

This is staff who identify as a person with disability and how they share that information

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

To protect you, we:

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#### Do you identify as a person with a disability?

	(n)	%
Yes	19	5%
No	334	87%
Prefer not to say	30	8%

#### If so, have you shared your disability information within your organisation (e.g. to your manager or Human Resources staff)?

	(n)	%
Yes	11	58%
No	8	42%

## Demographics

### Cultural diversity 1 of 2

#### What this is

These are the personal characteristics of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

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Country of birth	(n)	%
Born in Australia	<b>261</b>	68%
Not born in Australia	<b>64</b>	17%
Prefer not to say	<b>58</b>	15%

If you speak another language with your family or community, what language(s) do you speak?	(n)	%
Other	<b>31</b>	37%
Hindi	<b>14</b>	17%
Tamil	<b>11</b>	13%
Greek	<b>10</b>	12%
Italian	<b>7</b>	8%
Sinhalese	<b>5</b>	6%
French	<b>3</b>	4%
Punjabi	<b>3</b>	4%
Spanish	<b>3</b>	4%
Urdu	<b>3</b>	4%
Arabic	<b>2</b>	2%
Filipino	<b>2</b>	2%

Language other than English spoken with family or community	(n)	%
Yes	<b>83</b>	22%
No	<b>249</b>	65%
Prefer not to say	<b>51</b>	13%

If you speak another language with your family or community, what language(s) do you speak?	(n)	%
Macedonian	<b>2</b>	2%
Mandarin	<b>2</b>	2%
Cantonese	<b>1</b>	1%
Indonesian	<b>1</b>	1%
Korean	<b>1</b>	1%
Vietnamese	<b>1</b>	1%

## Demographics

### Cultural diversity 2 of 2

#### What this is

This is the cultural identity and religion of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

To protect you, we:

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Cultural identity	(n)	%
Australian	<b>244</b>	64%
Prefer not to say	<b>58</b>	15%
European (including Western, Eastern and South-Eastern Europe, and Scandinavia)	<b>48</b>	13%
English, Irish, Scottish and/or Welsh	<b>31</b>	8%
East and/or South-East Asian	<b>17</b>	4%
South Asian	<b>13</b>	3%
Other	<b>11</b>	3%
New Zealander	<b>7</b>	2%
African	<b>3</b>	1%
Central Asian	<b>3</b>	1%
Middle Eastern	<b>2</b>	1%
Pacific Islander	<b>1</b>	0%
Aboriginal and/or Torres Strait Islander	<b>1</b>	0%

Religion	(n)	%
No religion	<b>147</b>	38%
Christianity	<b>119</b>	31%
Prefer not to say	<b>75</b>	20%
Hinduism	<b>18</b>	5%
Other	<b>11</b>	3%
Islam	<b>7</b>	2%
Buddhism	<b>2</b>	1%
Judaism	<b>2</b>	1%
Sikhism	<b>2</b>	1%

## Demographics

### Employment characteristics 1 of 2

#### What this is

These are the employment characteristics of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

To protect you, we:

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Working arrangement	(n)	%
Full-Time	<b>323</b>	84%
Part-Time	<b>60</b>	16%

Gross base salary (ongoing/fixed term only)	(n)	%
Below \$65k	<b>67</b>	18%
\$65k to \$95k	<b>172</b>	46%
\$95k to \$125k	<b>55</b>	15%
\$125k or more	<b>36</b>	10%
Prefer not to say	<b>48</b>	13%

Organisational tenure	(n)	%
<1 year	<b>53</b>	14%
1 to less than 2 years	<b>46</b>	12%
2 to less than 5 years	<b>107</b>	28%
5 to less than 10 years	<b>72</b>	19%
10 to less than 20 years	<b>78</b>	20%
More than 20 years	<b>27</b>	7%

Management responsibility	(n)	%
Non-manager	<b>326</b>	85%
Other manager	<b>33</b>	9%
Manager of other manager(s)	<b>24</b>	6%

Employment type	(n)	%
Ongoing and executive	<b>343</b>	90%
Fixed term	<b>35</b>	9%
Other	<b>5</b>	1%



## Demographics

### Employment characteristics 2 of 2

#### What this is

These are the employment characteristics of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2021 survey

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
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- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

#### Primary workplace location over the last 3 months

	(n)	%
Melbourne: Suburbs	<b>270</b>	70%
Large regional city	<b>77</b>	20%
Rural	<b>20</b>	5%
Melbourne CBD	<b>12</b>	3%
Other	<b>4</b>	1%

#### What have been your main places of work over the last 3-months?

	(n)	%
Your employer's office	<b>138</b>	36%
A frontline or service delivery location	<b>6</b>	2%
Home or private location	<b>339</b>	89%
A shared office space (where two or more organisations share the same workspace e.g. Gov hubs, suburban hubs etc.)	<b>8</b>	2%
Other	<b>6</b>	2%

#### Flexible work

	(n)	%
Flexible start and finish times	<b>166</b>	43%
No, I do not use any flexible work arrangements	<b>128</b>	33%
Part-time	<b>54</b>	14%
Working from an alternative location (e.g. home, hub/shared work space)	<b>49</b>	13%
Using leave to work flexible hours	<b>26</b>	7%
Working more hours over fewer days	<b>18</b>	5%
Purchased leave	<b>11</b>	3%
Other	<b>9</b>	2%
Study leave	<b>6</b>	2%
Job sharing	<b>2</b>	1%
Shift swap	<b>1</b>	0%

## Demographics

### Adjustments

#### What this is

These are adjustments staff requested to perform in their role.

#### Why this is important

This shows organisations how flexible they are in adjusting for staff.

#### How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
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- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

### Have you requested any of the following adjustments at work?\*

	(n)	%
No, I have not requested adjustments	<b>304</b>	79%
Flexible working arrangements	<b>61</b>	16%
Physical modifications or improvements to the workplace	<b>20</b>	5%
Career development support strategies	<b>5</b>	1%
Job redesign or role sharing	<b>3</b>	1%
Other	<b>1</b>	0%

### Why did you make this request?

	(n)	%
Work-life balance	<b>41</b>	52%
Family responsibilities	<b>28</b>	35%
Health	<b>23</b>	29%
Caring responsibilities	<b>21</b>	27%
Other	<b>6</b>	8%
Disability	<b>4</b>	5%
Study commitments	<b>4</b>	5%

### What was your experience with making the request?

	(n)	%
The adjustments I needed were made and the process was satisfactory	<b>62</b>	78%
The adjustments I needed were not made	<b>10</b>	13%
The adjustments I needed were made but the process was unsatisfactory	<b>7</b>	9%

## Demographics

### Caring

#### What this is

These are staff-reported caring responsibilities.

#### Why this is important

This shows organisations what caring responsibilities their staff have.

#### How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Caring responsibility	(n)	%
None of the above	131	34%
Primary school aged child(ren)	95	25%
Secondary school aged child(ren)	64	17%
Prefer not to say	58	15%
Frail or aged person(s)	44	11%
Child(ren) - younger than preschool age	24	6%
Preschool aged child(ren)	21	5%
Person(s) with a medical condition	21	5%
Person(s) with disability	19	5%
Person(s) with a mental illness	15	4%
Other	3	1%



**Victorian  
Public Sector  
Commission**



[vpsc.vic.gov.au/peoplemattersurvey](https://vpsc.vic.gov.au/peoplemattersurvey)