People matter survey wellbeing check 2022

Have your say

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People matter survey wellbeing check 2022

Have your say

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Report overview

About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2020 and 2021.

This means you'll be able to compare about 78% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: People matter survey 2022 (DOCX, 55 pages) to see how we asked questions and defined concepts in the 2022 survey

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Report overview

Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release results when fewer than 10 people in a work group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.

Report overview

Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership

- Lead the organisation
- Set the culture
- Lead by example
- Actions influence outcomes

→

Organisation climate

- Organisational integrity
- Safety climate
- Patient safety climate
- Collaboration

→

Workgroup climate

- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

→

Job and manager

- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

→

Outcomes

- Engagement
- Satisfaction
- Wellbeing – work-related stress
- Wellbeing – job-related affect
- Intention to stay
- Acting on negative behaviours
- Inclusion

The public sector values that underpin the framework and all public sector organisations

Responsiveness **Integrity** **Impartiality** **Accountability** **Respect** **Leadership** **Human Rights**

Report overview

Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Echuca Regional Health

Mildura Base Public Hospital

Monash Health

Victorian Institute of Forensic Mental Health

Report overview

Your response rate

What this is

This is how many staff in your organisation did the survey in 2022.

Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

We've also expressed this as a percentage of all the staff who work in your organisation.

2021		2022	
62%		**60%**	
(82)		**(80)**	
Comparator	32%	Comparator	18%
Public Sector	39%	Public Sector	52%

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wellbeing check 2022

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People outcomes

Scorecard: employee engagement index

What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2021		2022	
78		**78**	
Comparator	70	Comparator	66
Public Sector	70	Public Sector	69

People outcomes

Engagement question results 1 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 78.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
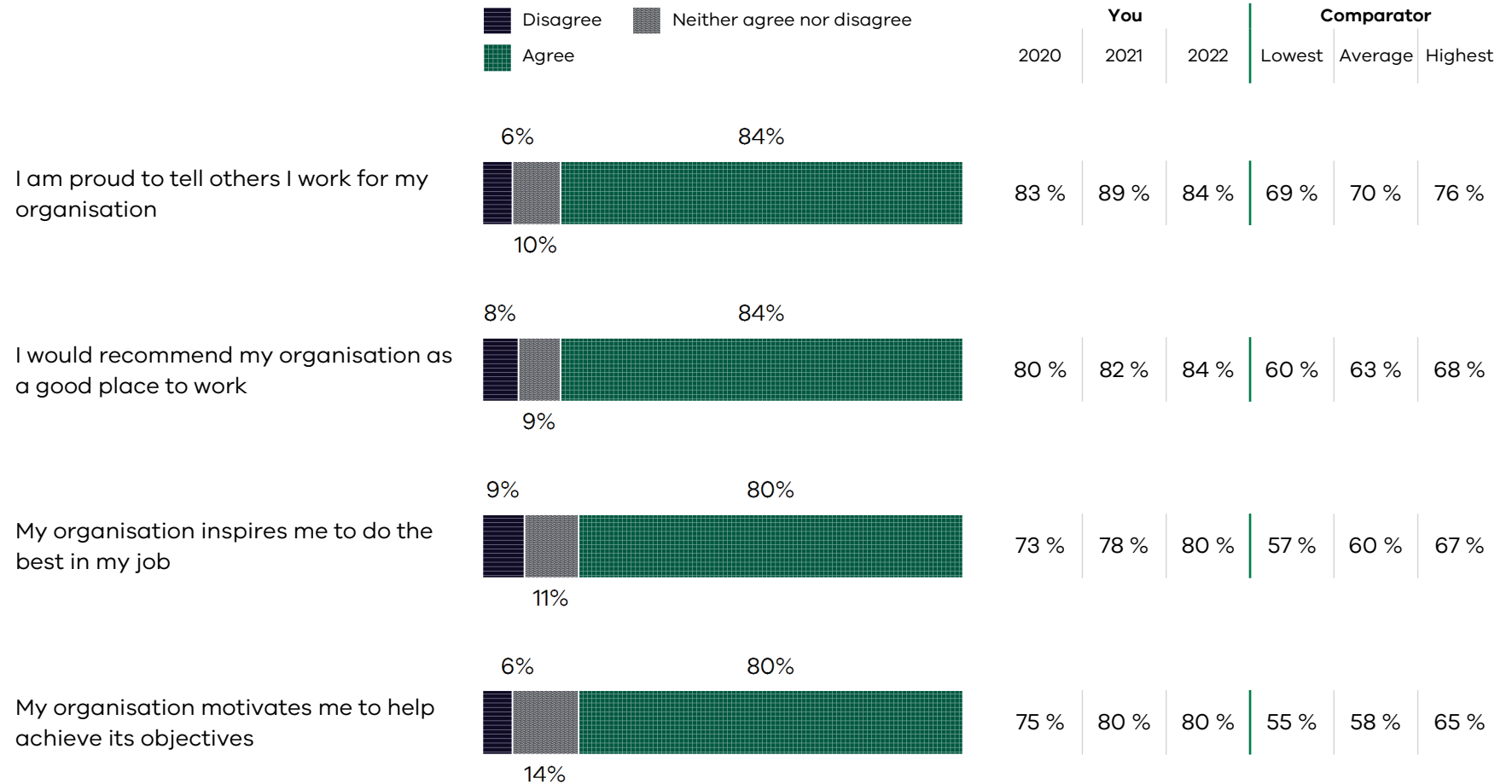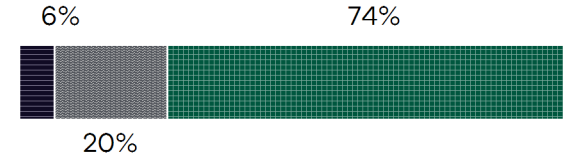
Example

84% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.

Survey question	Your results						

Legend: ■ Disagree ▦ Neither agree nor disagree ▦ Agree

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
I am proud to tell others I work for my organisation	6% / 10% / 84%	83 %	89 %	84 %	69 %	70 %	76 %
I would recommend my organisation as a good place to work	8% / 9% / 84%	80 %	82 %	84 %	60 %	63 %	68 %
My organisation inspires me to do the best in my job	9% / 11% / 80%	73 %	78 %	80 %	57 %	60 %	67 %
My organisation motivates me to help achieve its objectives	6% / 14% / 80%	75 %	80 %	80 %	55 %	58 %	65 %

People outcomes

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 78.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

74% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.
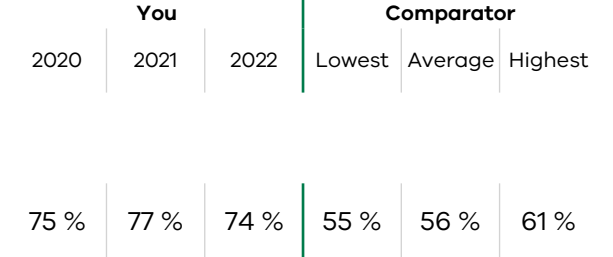
Survey question	Your results						

Survey question — **Your results** — **Benchmark agree results**

Legend: ■ Disagree ▦ Neither agree nor disagree ▦ Agree

	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I feel a strong personal attachment to my organisation	75 %	77 %	74 %	55 %	56 %	61 %

6% · 20% · 74%

People outcomes

Scorecard: satisfaction, stress, intention to stay, inclusion

What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 84% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

- 73% of staff at your comparator and 78% of staff across the public sector.
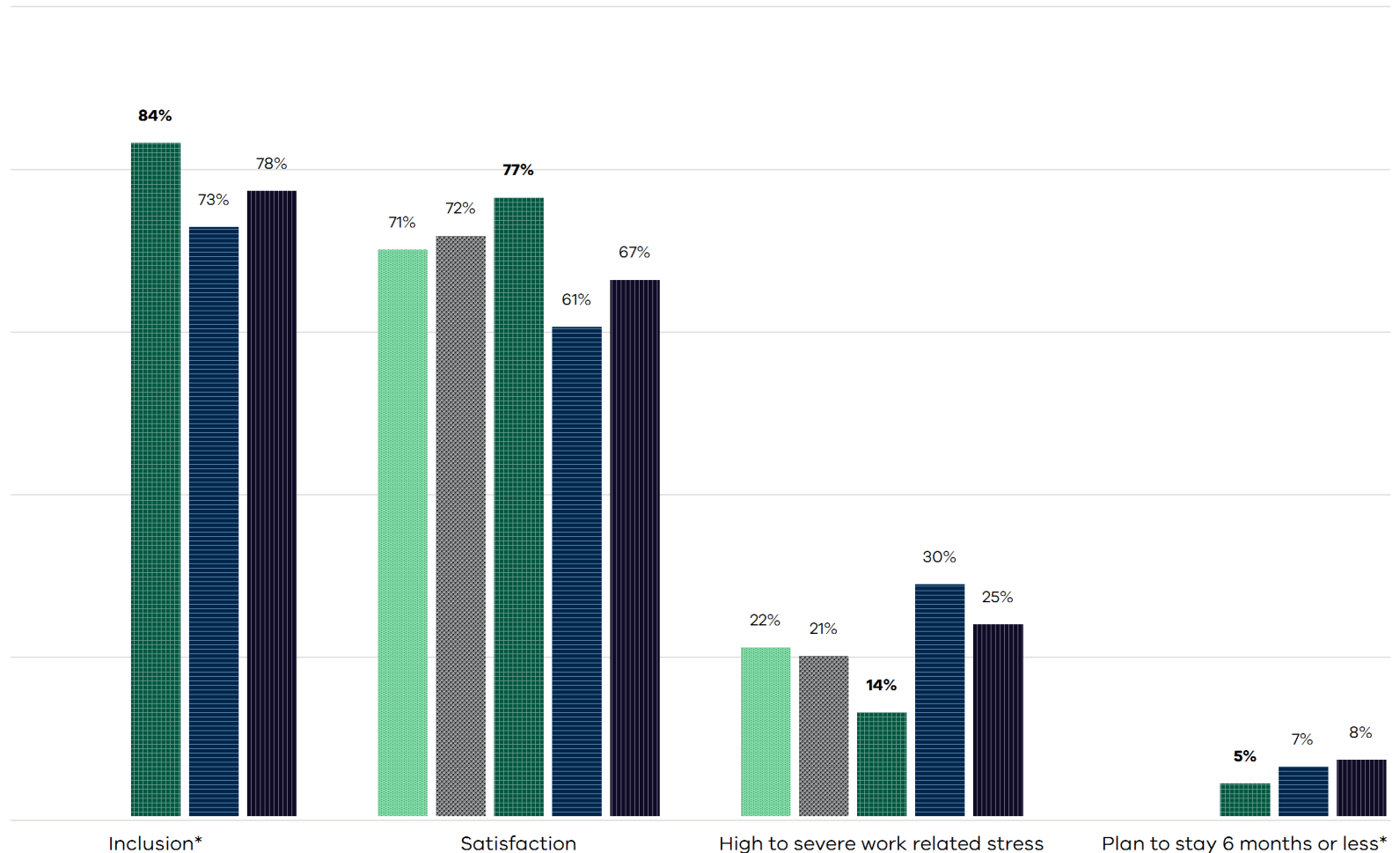
*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Chart categories: Inclusion* (84%, 73%, 78%), Satisfaction (71%, 72%, 77%, 61%, 67%), High to severe work related stress (22%, 21%, 14%, 30%, 25%), Plan to stay 6 months or less* (5%, 7%, 8%)

People outcomes

Satisfaction question results

What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

Under 'Your results', see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

85% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.

Survey question	Your results			

Legend:
- Dissatisfied
- Satisfied
- Neither satisfied nor dissatisfied

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
Considering everything, how satisfied are you with your current job	3% / 13% / 85%	80 %	82 %	85 %	63 %	66 %	71 %
How satisfied are you with the work/life balance in your current job	8% / 11% / 81%	73 %	76 %	81 %	58 %	61 %	67 %
How satisfied are you with your career development within your current organisation	14% / 21% / 65%	59 %	60 %	65 %	53 %	57 %	63 %

People outcomes

Work-related stress levels

What this is

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2022 compared to 2021 and your comparator.

Example

14% of your staff who did the survey said they had high to severe stress in 2022. This is compared to 30% of staff in your comparator group and 25% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2022)

Category	Percentage
Nil	21%
Low / mild	41%
Moderate	24%
High	9%
Very high	3%
Severe	3%
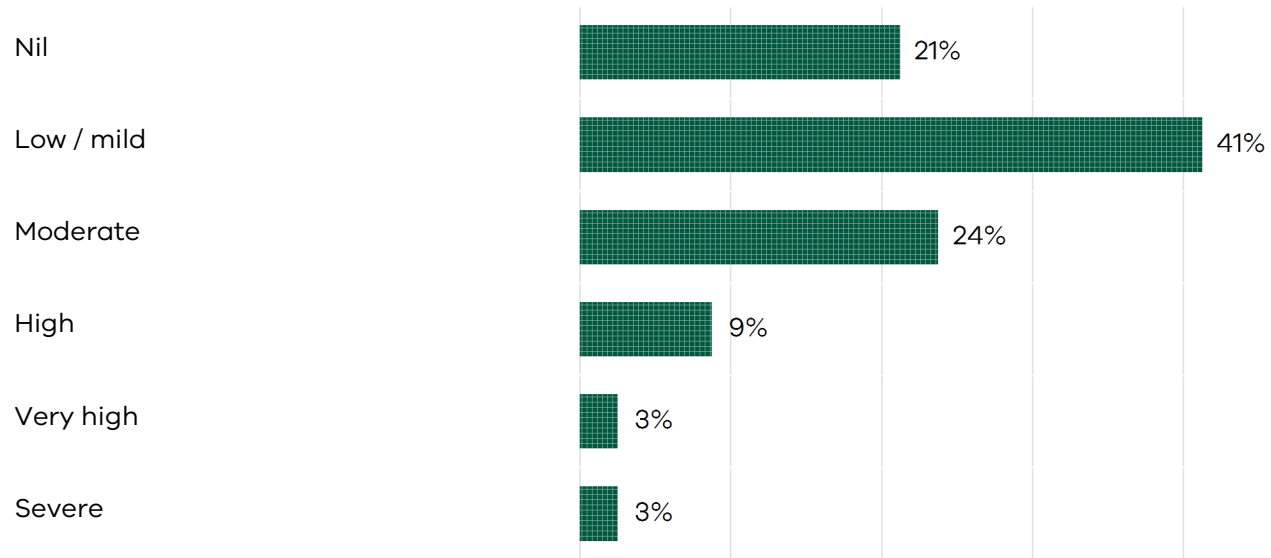
Reported levels of high to severe stress

2021	2022
21%	14%

Comparator	28%	Comparator	30%
Public Sector	26%	Public Sector	25%
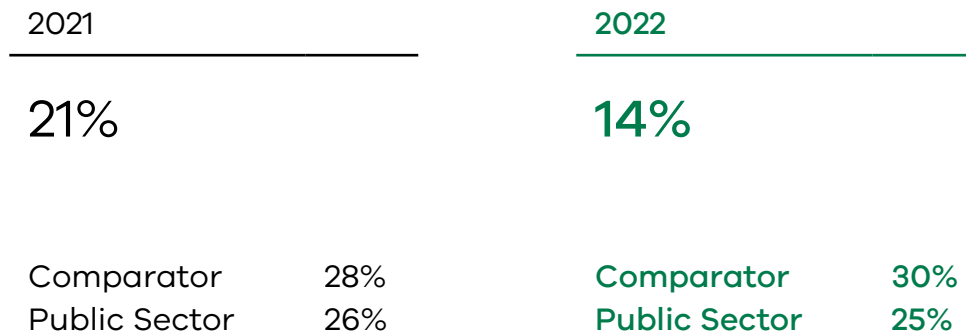
People outcomes

Work-related stress causes

What this is

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

79% of your staff who did the survey said they experienced mild to severe stress.

Of that 79%, 44% said the top reason was 'Workload'.

	63		17
	79%		21%

■ Experienced some work-related stress   ▨ Did not experience some work-related stress

Of those that experienced work related stress it was from …	You 2021	You 2022	Comparator 2022	Public sector 2022
Workload	53%	44%	55%	51%
Time pressure	50%	41%	42%	44%
Competing home and work responsibilities	19%	22%	15%	14%
Dealing with clients, patients or stakeholders	20%	14%	14%	15%
Content, variety, or difficulty of work	11%	13%	11%	11%
Other	10%	11%	9%	9%
Other changes due to COVID-19	16%	11%	15%	7%
Management of work (e.g. supervision, training, information, support)	11%	10%	13%	12%
Social environment (e.g. relationships with colleagues, manager and/or senior leaders)	7%	10%	14%	10%
Work schedule or hours	4%	10%	10%	6%

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People outcomes

Intention to stay

What this is

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

5% of your staff who did the survey said they intended to work for your organisation for 6 months or less.

Employees plan to work at your organisation for ...	You 2022	Comparator 2022	Public sector 2022
6 months or less	5%	7%	8%
Over 6 months and up to 1 year	8%	9%	10%
Over 1 year and up to 3 years	31%	21%	25%
Over 3 years and up to 5 years	18%	16%	16%
Over 5 years	39%	46%	41%

People outcomes

Inclusion question results

What this is

This is how included staff feel in their workplace.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.

Survey question	Your results		Benchmark agree results				

■ Disagree   ▨ Neither agree nor disagree
▨ Agree

		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
I can be myself at work	1% / 88% / 11%		Not asked	Not asked	88 %	73 %	77 %	82 %
I feel as if I belong at this organisation	9% / 80% / 11%		Not asked	Not asked	80 %	68 %	70 %	76 %

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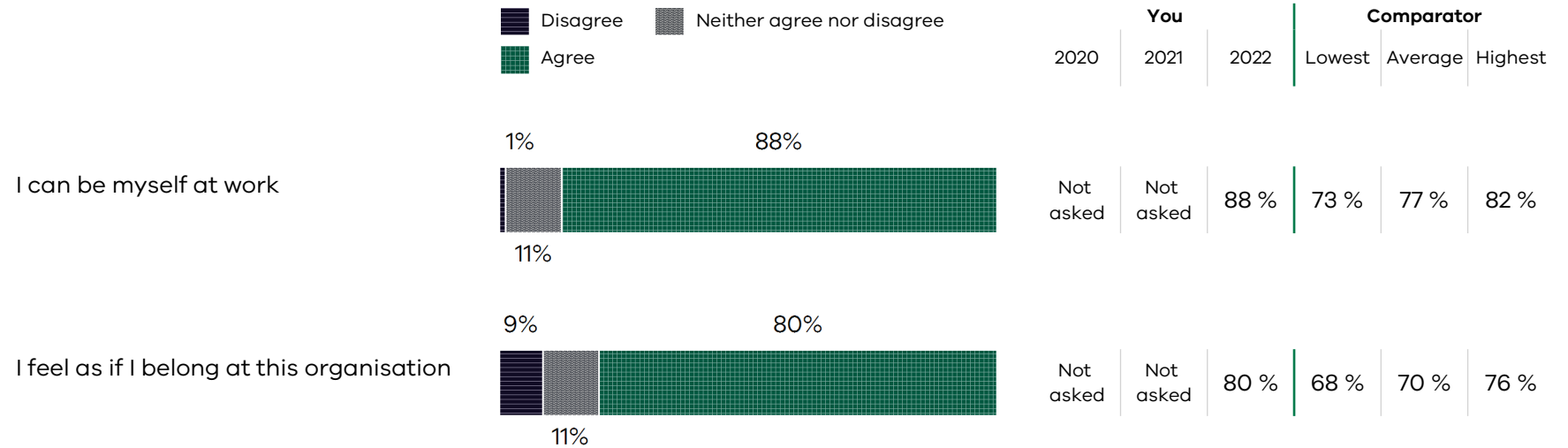
People outcomes

Inclusion - Barriers to success

What this is

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

In the survey, we ask staff to tell us if they have experienced any barriers to their success at work and what those barriers were. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

Example

10% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My caring responsibilities'.

Staff who experienced one or more barriers to success at work

13	67
16%	84%

■ Experienced barriers   ▨ Did not experience barriers
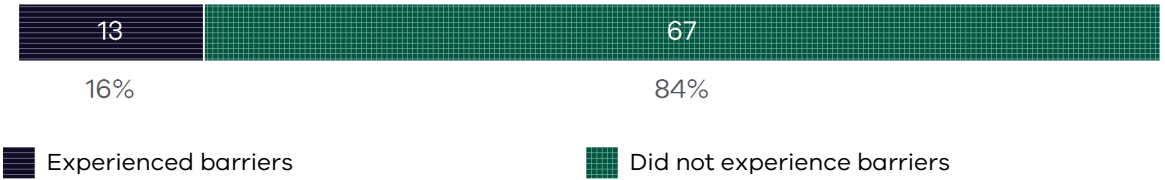
During the last 12 months, employees experienced barriers to their success due to ...	You 2022	Comparator 2022	Public sector 2022
My caring responsibilities	10%	8%	7%
Other	5%	5%	4%
My mental health	4%	7%	7%
My age	1%	8%	8%
My physical health	1%	5%	4%

People outcomes

Scorecard: emotional effects of work

What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

Example

In 2022:

- 73% of your staff who did the survey said work made them feel happy in 2022, which is up from 72% in 2021

Compared to:

- 52% of staff at your comparator and 54% of staff across the public sector.

Thinking about the last three months, how often has work made you feel ...

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Happy: 58%, 72%, 73%, 52%, 54%
Enthusiastic: 60%, 66%, 69%, 44%, 49%
Worried: 25%, 23%, 16%, 38%, 31%
Miserable: 13%, 9%, 9%, 26%, 17%
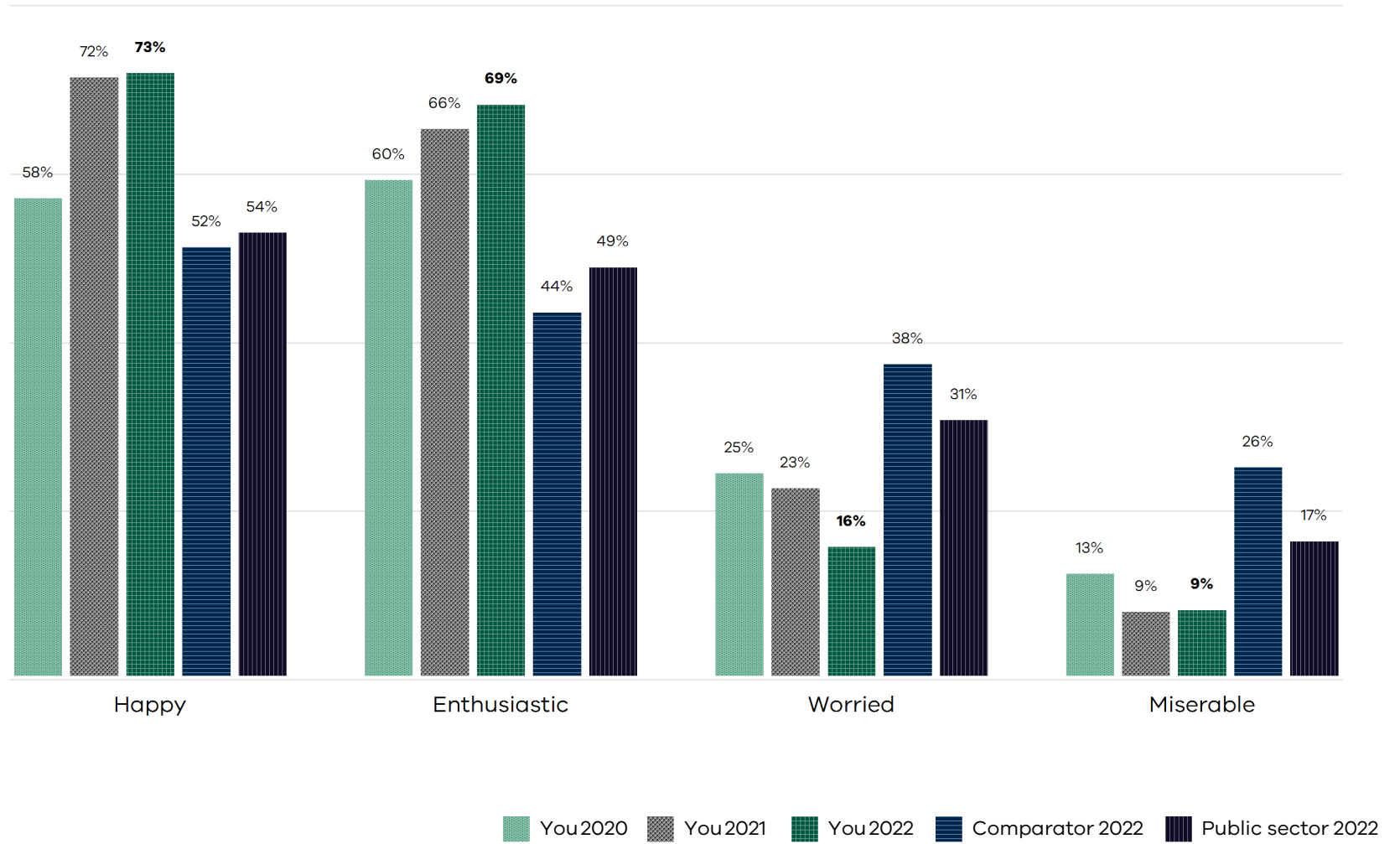
People outcomes

Scorecard: negative behaviours

What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

Example

In 2022:

- 14% of your staff who did the survey stated they experienced 'Bullying' in the last 12 months which is up from 13% in 2021.

Compared to:

- 19% of staff at your comparator and 11% of staff across the public sector.

Chart legend: You 2020, You 2021, You 2022, Comparator 2022, Public sector 2022

Bullying: 11%, 13%, **14%**, 19%, 11%
Violence or aggression: 8%, 9%, **9%**, 30%, 10%
Discrimination: 4%, 4%, **3%**, 8%, 5%
Sexual harassment: 2%, 2%, **3%**, 8%, 4%

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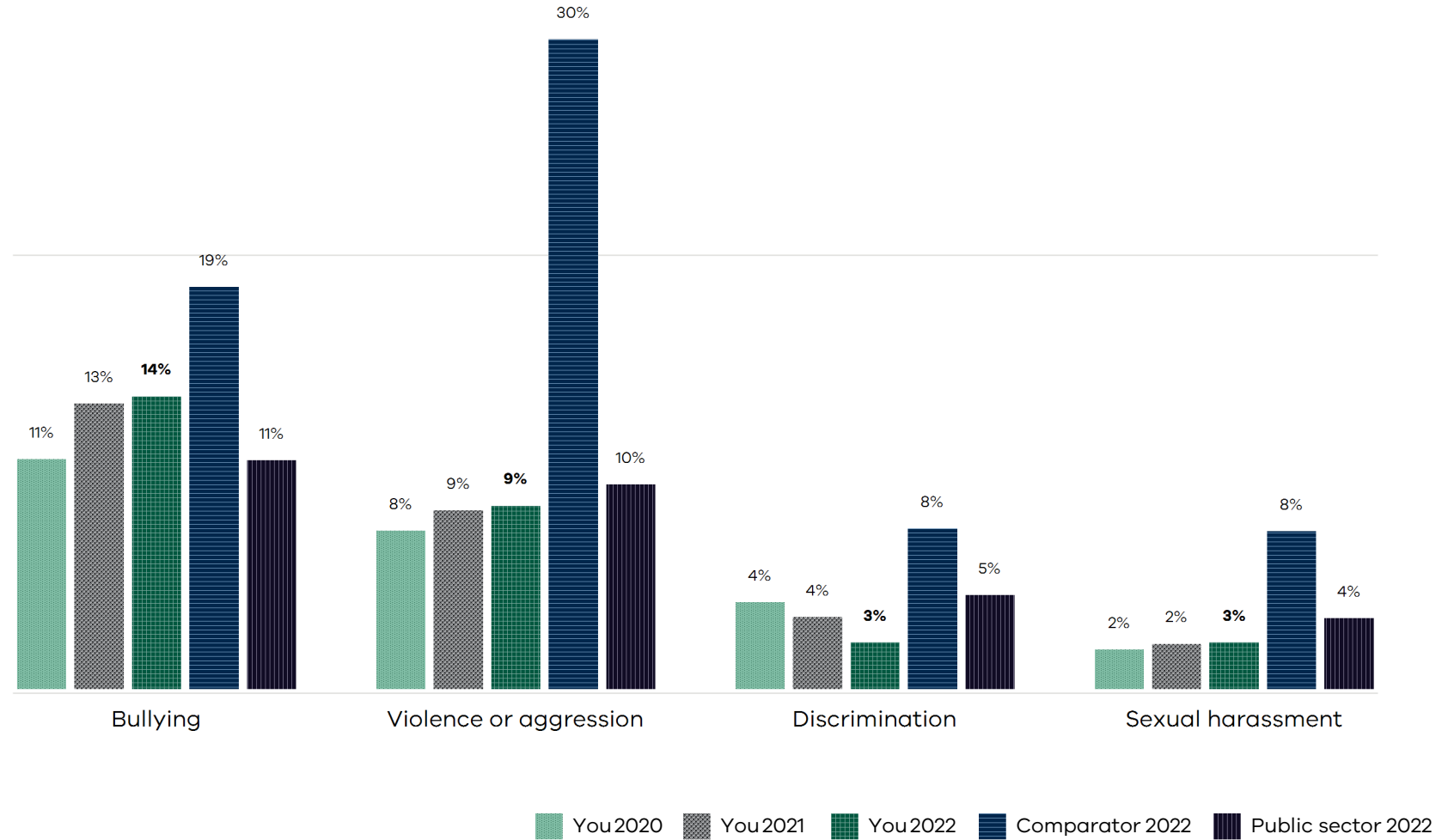
People outcomes

Bullying

What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and long-term negative impact on those involved, including those who witness bullying.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers what they experienced.

In descending order, the table shows the answers.

Example

14% of your staff who did the survey said they experienced bullying.

Of that 14%, 45% said the top type was 'Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)'.

Have you experienced bullying at work in the last 12 months?

11	66	3
14%	83%	4%

- Experienced bullying
- Did not experience bullying
- Not sure
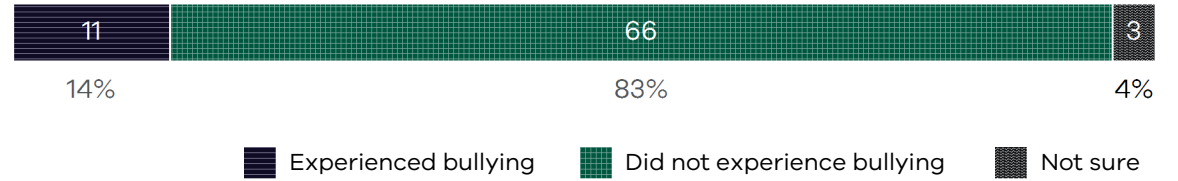
If you experienced bullying, what type of bullying did you experience?	You 2021	You 2022	Comparator 2022	Public sector 2022
Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)	82%	45%	71%	71%
Exclusion or isolation	18%	36%	39%	43%
Other	27%	36%	15%	15%
Withholding essential information for me to do my job	18%	27%	25%	33%
Being given impossible assignment(s)	9%	18%	10%	10%
Intimidation and/or threats	27%	18%	33%	30%
Verbal abuse	18%	9%	23%	19%

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People outcomes

Telling someone about the bullying

What this is

This is if staff told someone when they experienced bullying.

Why this is important

By understanding how staff report bullying, organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers who they told about it.

In descending order, the table shows the answers.

Example

14% of your staff who did the survey said they experienced bullying, of which

- 64% said the top way they reported the bullying was 'Told a manager'.
- 82% said they didn't submit a formal complaint.

Have you experienced bullying at work in the last 12 months?

11	66	3
14%	83%	4%

■ Experienced bullying ▦ Did not experience bullying ▨ Not sure
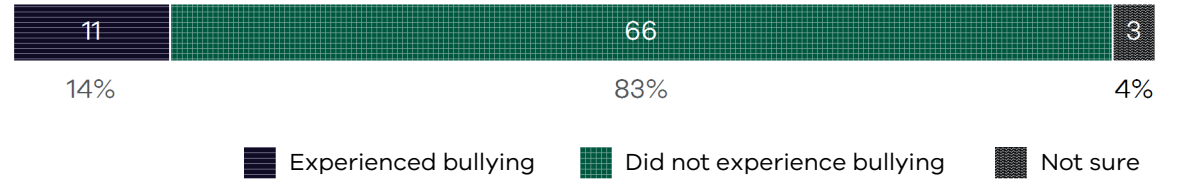
Did you tell anyone about the bullying?	You 2021	You 2022	Comparator 2022	Public sector 2022
Told a manager	45%	64%	46%	49%
Told a colleague	27%	36%	44%	41%
Told a friend or family member	36%	27%	35%	35%
Told the person the behaviour was not OK	18%	27%	15%	17%
Submitted a formal complaint	9%	18%	10%	11%
Told employee assistance program (EAP) or peer support	18%	18%	6%	10%
Told Human Resources	18%	18%	12%	13%
I did not tell anyone about the bullying	18%	9%	11%	12%
Told someone else	0%	9%	12%	12%

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People outcomes

Perpetrators of bullying

What this is

This is who staff have said are responsible for bullying.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 14% of your staff said they experienced bullying.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

Each row is one perpetrator or group of perpetrators.

Example

14% of your staff who did the survey said they experienced bullying.

Of that 14%, 45% said it was by 'A manager or supervisor'.

11 people (14% of staff) experienced bullying (You 2022)

Perpetrator	Percentage
A manager or supervisor	45%
Colleague	45%
An executive, senior leader or the head of your organisation	9%
A volunteer with my organisation	0%
Client/ customer/ patient/ stakeholder	0%
Group of colleagues	0%
Member of the public	0%
Member of your household	0%
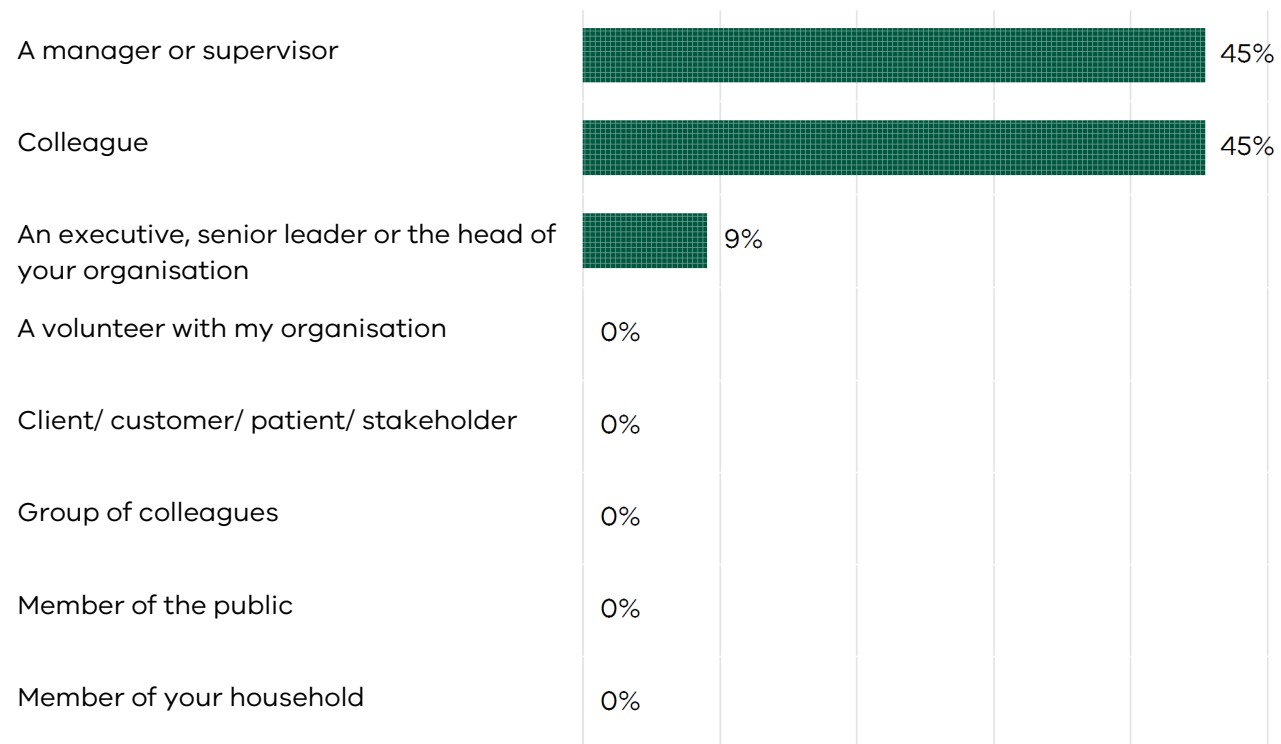
People outcomes

Relationship to perpetrator

What this is

This provides further detail on who staff have said are responsible for bullying within your organisation.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 14% of your staff said they experienced bullying.

If they experienced bullying from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the bullying to different workplace relationships.

Example

14% of your staff who did the survey said they experienced bullying.

Of that 14%, 100% said it was by someone within the organisation.

Of that 100%, 45% said it was 'They were in my workgroup'.

11 people (100% of staff who experienced bullying) experienced bullying from within your organisation (You 2022)

They were in my workgroup	45%
They were my immediate manager or supervisor	27%
They were outside my workgroup	18%
They were someone I supervise or manage	9%
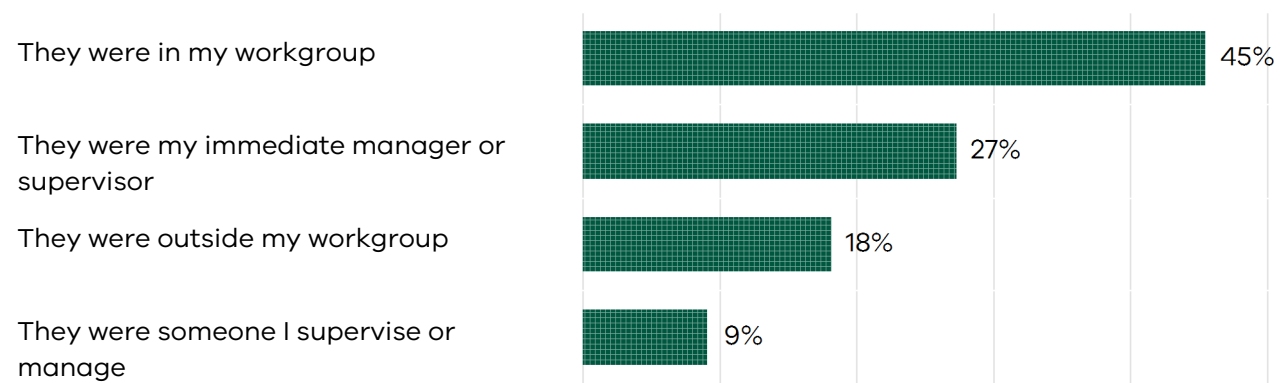
People outcomes

Sexual harassment

What this is

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced sexual harassment.

We do this to protect the respondents.

People outcomes

Discrimination

What this is

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced discrimination.

We do this to protect the respondents.

People outcomes

Violence and aggression

What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced violence or aggression.

We do this to protect the respondents.

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Victorian Public Sector Commission

VICTORIA State Government

Key differences

Highest scoring questions

What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Job enrichment', the 'You 2022' column shows 99% of your staff agreed with 'I understand how my job helps my organisation achieve it's goals'. This question was not asked in 2021.

Question group	Highest scoring questions	You 2022	Change from 2021	Comparator 2022
Job enrichment	I understand how my job helps my organisation achieve it's goals	99%	Not asked in 2021	89%
Meaningful work	I get a sense of accomplishment from my work	98%	+10%	83%
Job enrichment	I clearly understand what I am expected to do in this job	96%	+13%	88%
Meaningful work	I achieve something important through my work	96%	+1%	91%
Job enrichment	I can use my skills and knowledge in my job	95%	Not asked in 2021	92%
Meaningful work	I can make a worthwhile contribution at work	95%	Not asked in 2021	93%
Safe to speak up	I feel culturally safe at work	95%	+7%	82%
Organisational integrity	My organisation is committed to earning a high level of public trust	94%	+4%	75%
Manager leadership	My manager treats employees with dignity and respect	93%	0%	81%
Organisational integrity	My organisation encourages employees to act in ways that are consistent with human rights	93%	–1%	82%

Key differences

Lowest scoring questions

What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Taking action', the 'You 2022' column shows 36% of your staff agreed with 'My organisation has made improvements based on the survey results from last year'.
This question was not asked in 2021.

Question subgroup	Lowest scoring questions	You 2022	Change from 2021	Comparator 2022
Taking action	My organisation has made improvements based on the survey results from last year	36%	Not asked in 2021	29%
Learning and development	I am satisfied with the opportunities to progress in my organisation	46%	Not asked in 2021	50%
Organisational integrity	I believe the promotion processes in my organisation are fair	46%	Not asked in 2021	44%
Organisational integrity	I have an equal chance at promotion in my organisation	48%	Not asked in 2021	48%
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	61%	-6%	53%
Patient safety climate	This health service does a good job of training new and existing staff	61%	+3%	52%
Patient safety climate	Trainees in my discipline are adequately supervised	61%	+4%	57%
Taking action	I believe my organisation will make improvements based on the results of this survey	61%	Not asked in 2021	45%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	63%	-7%	45%
Safety climate	All levels of my organisation are involved in the prevention of stress	64%	+6%	38%

Key differences

Most improved

What this is

This is where staff feel their organisation has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Increase from 2021' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2021 shows you where the most positive changes are happening in your organisation.

Example

On the first row 'Job enrichment', the 'You 2022' column shows 96% of your staff agreed with 'I clearly understand what I am expected to do in this job'.
In the 'Increase from 2021' column, you have a 13% increase, which is a positive trend.

Question group	Most improved from last year	You 2022	Increase from 2021	Comparator 2022
Job enrichment	I clearly understand what I am expected to do in this job	96%	+13%	88%
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	75%	+10%	57%
Meaningful work	I get a sense of accomplishment from my work	98%	+10%	83%
Safe to speak up	I feel safe to challenge inappropriate behaviour at work	76%	+9%	62%
Workload	The workload I have is appropriate for the job that I do	73%	+9%	52%
Job enrichment	I have the authority to do my job effectively	86%	+8%	74%
Safe to speak up	I feel culturally safe at work	95%	+7%	82%
Workgroup support	People in my workgroup are politically impartial in their work	84%	+7%	71%
Workgroup support	People in my workgroup are honest, open and transparent in their dealings	83%	+7%	66%
Workload	I have enough time to do my job effectively	66%	+6%	48%

Victorian Public Sector Commission

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Key differences

Most declined

What this is

This is where staff feel their organisation has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Decrease from 2021' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2021 shows you where the most negative changes are happening in your organisation.

Example

On the first row 'Patient safety climate', the 'You 2022' column shows 65% of your staff agreed with 'Patient care errors are handled appropriately in my work area'.
In the 'Decrease from 2021' column, you have a 11% decrease, which is a negative trend.

Question subgroup	Largest decline from last year	You 2022	Decrease from 2021	Comparator 2022
Patient safety climate	Patient care errors are handled appropriately in my work area	65%	-11%	65%
Learning and development	I am developing and learning in my role	73%	-10%	72%
Quality service delivery	My workgroup has clear lines of responsibility	79%	-8%	70%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	63%	-7%	45%
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	61%	-6%	53%
Learning and development	My organisation places a high priority on the learning and development of staff	65%	-6%	55%
Engagement	I am proud to tell others I work for my organisation	84%	-5%	70%
Collaboration	I am able to work effectively with others outside my immediate workgroup	86%	-5%	84%
Manager leadership	My manager demonstrates honesty and integrity	88%	-5%	79%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	64%	-5%	46%

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Key differences

Biggest positive difference from comparator

What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Patient safety climate', the 'You 2022' column shows 89% of your staff agreed with 'I would recommend a friend or relative to be treated as a patient here'.

The 'difference' column, shows that agreement for this question was 26 percentage points higher in your organisation than in your comparator.

Question group	Biggest positive difference from comparator	You 2022	Difference	Comparator 2022
Patient safety climate	I would recommend a friend or relative to be treated as a patient here	89%	+26%	63%
Senior leadership	Senior leaders model my organisation's values	86%	+26%	60%
Safety climate	All levels of my organisation are involved in the prevention of stress	64%	+25%	38%
Senior leadership	Senior leaders demonstrate honesty and integrity	81%	+23%	59%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	69%	+22%	47%
Senior leadership	Senior leaders provide clear strategy and direction	80%	+22%	58%
Patient safety climate	Management is driving us to be a safety-centred organisation	90%	+22%	68%
Engagement	My organisation motivates me to help achieve its objectives	80%	+22%	58%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	73%	+22%	51%
Engagement	I would recommend my organisation as a good place to work	84%	+21%	63%

Key differences

Biggest negative difference from comparator

What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Learning and development', the 'You 2022' column shows 46% of your staff agreed with 'I am satisfied with the opportunities to progress in my organisation'.

The 'difference' column, shows that agreement for this question was 4 percentage points lower in your organisation than in your comparator.

Question subgroup	Biggest negative difference from comparator	You 2022	Difference	Comparator 2022
Learning and development	I am satisfied with the opportunities to progress in my organisation	46%	-4%	50%
Patient safety climate	Patient care errors are handled appropriately in my work area	65%	0%	65%
Organisational integrity	I have an equal chance at promotion in my organisation	48%	0%	48%

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Taking action

What this is

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

61% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this survey'.
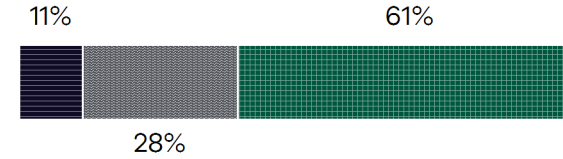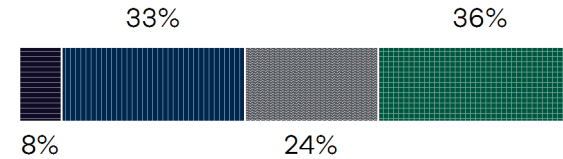
Survey question	Your results						

Legend: Disagree | Don't know | Neither agree nor disagree | Agree

Benchmark agree results

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
I believe my organisation will make improvements based on the results of this survey	11% / 28% / 61%	Not asked	Not asked	61 %	37 %	45 %	61 %
My organisation has made improvements based on the survey results from last year	8% / 33% / 24% / 36%	Not asked	Not asked	36 %	20 %	29 %	46 %

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Senior leadership

Senior leadership

What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

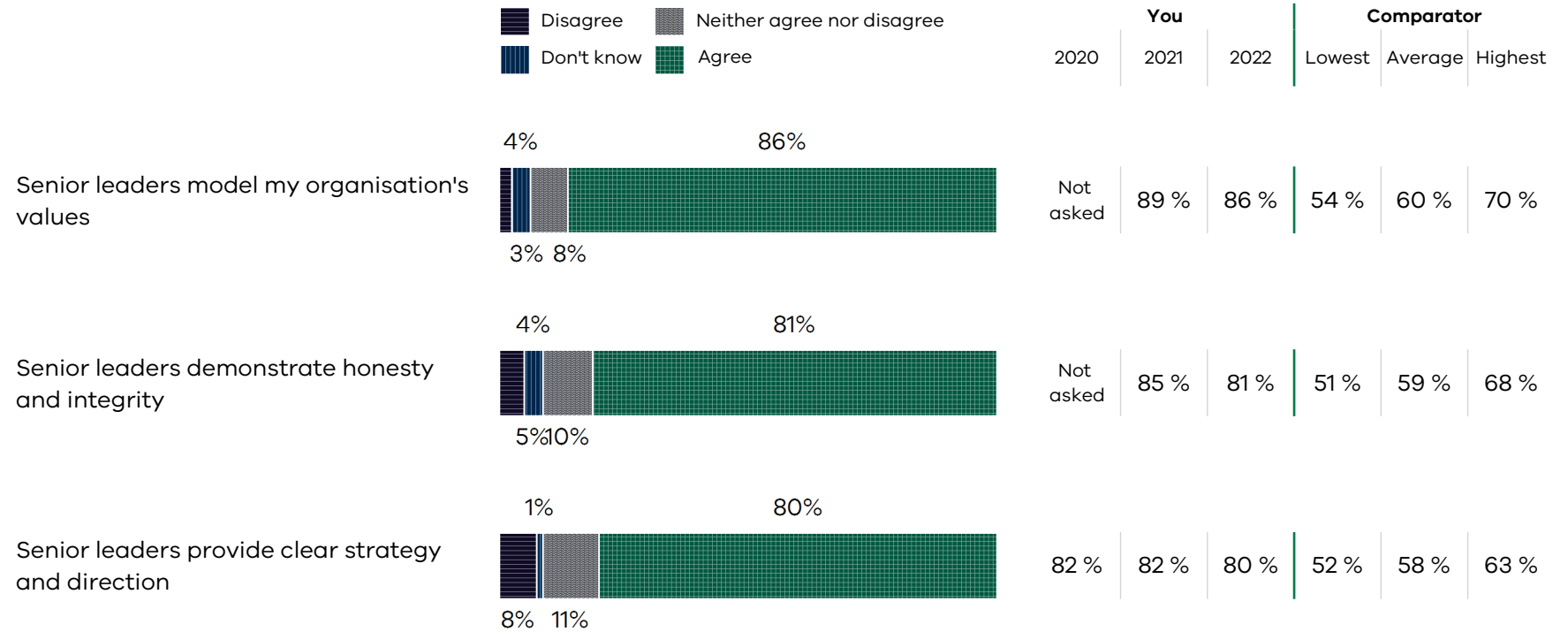Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

86% of your staff who did the survey agreed or strongly agreed with 'Senior leaders model my organisation's values'.

Survey question	Your results		Benchmark agree results				

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
Senior leaders model my organisation's values	4% ... 86% / 3% 8%	Not asked	89 %	86 %	54 %	60 %	70 %
Senior leaders demonstrate honesty and integrity	4% ... 81% / 5% 10%	Not asked	85 %	81 %	51 %	59 %	68 %
Senior leaders provide clear strategy and direction	1% ... 80% / 8% 11%	82 %	82 %	80 %	52 %	58 %	63 %

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Organisational climate

Scorecard

What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 80% of your staff who did the survey responded positively to questions about Collaboration which is up from 80% in 2021.

Compared to:

- 73% of staff at your comparator and 73% of staff across the public sector.
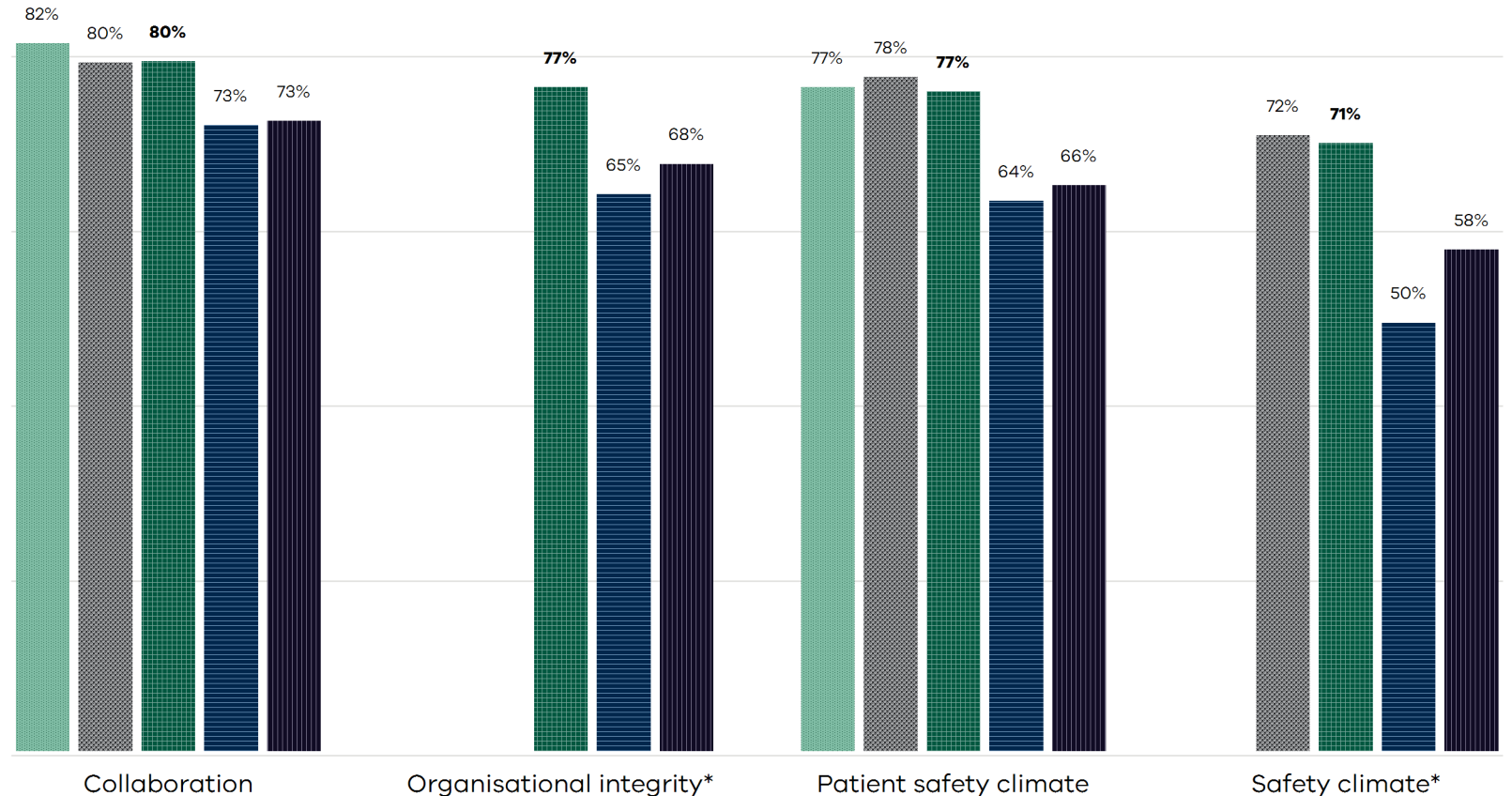
Chart data:

Collaboration: You 2020: 82%, You 2021: 80%, You 2022: 80%, Comparator 2022: 73%, Public sector 2022: 73%

Organisational integrity*: You 2022: 77%, Comparator 2022: 65%, Public sector 2022: 68%

Patient safety climate: You 2020: 77%, You 2021: 78%, You 2022: 77%, Comparator 2022: 64%, Public sector 2022: 66%

Safety climate*: You 2021: 72%, You 2022: 71%, Comparator 2022: 50%, Public sector 2022: 58%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020, You 2021, You 2022, Comparator 2022, Public sector 2022

Organisational climate

Organisational integrity 1 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
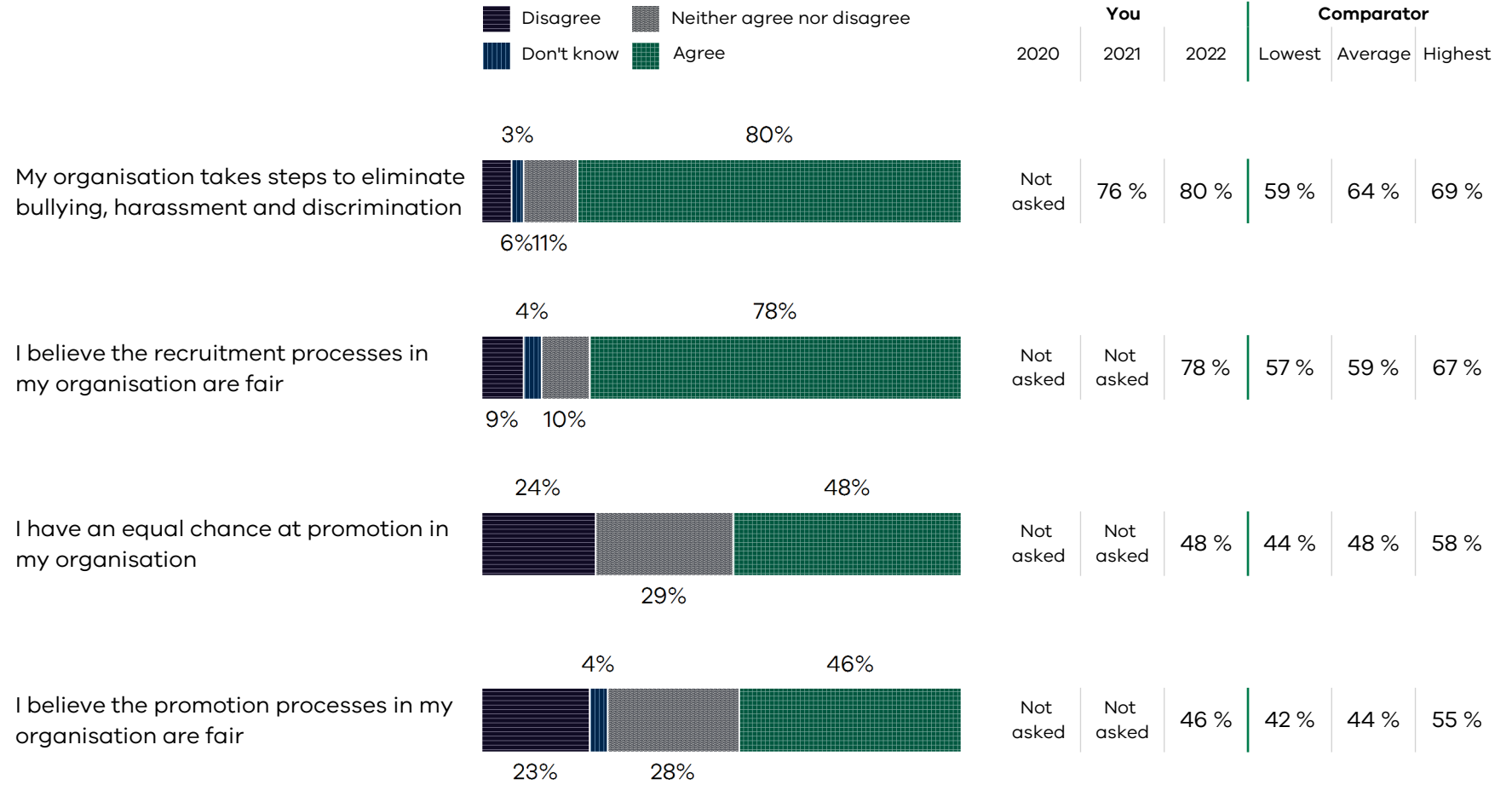
Example

94% of your staff who did the survey agreed or strongly agreed with 'My organisation is committed to earning a high level of public trust'.

Survey question	Your results	Benchmark agree results					
			You			**Comparator**	
	Legend: Disagree / Don't know / Neither agree nor disagree / Agree	2020	2021	2022	Lowest	Average	Highest
My organisation is committed to earning a high level of public trust	1% ... 94% (1% / 4%)	Not asked	90 %	94 %	67 %	75 %	82 %
My organisation encourages employees to act in ways that are consistent with human rights	4% ... 93% (4%)	Not asked	94 %	93 %	79 %	82 %	87 %
My organisation encourages respectful workplace behaviours	4% ... 91% (5%)	Not asked	91 %	91 %	75 %	79 %	84 %
My organisation does not tolerate improper conduct	3% ... 88% (6% 4%)	Not asked	84 %	88 %	56 %	67 %	75 %

Victorian Public Sector Commission

VICTORIA State Government
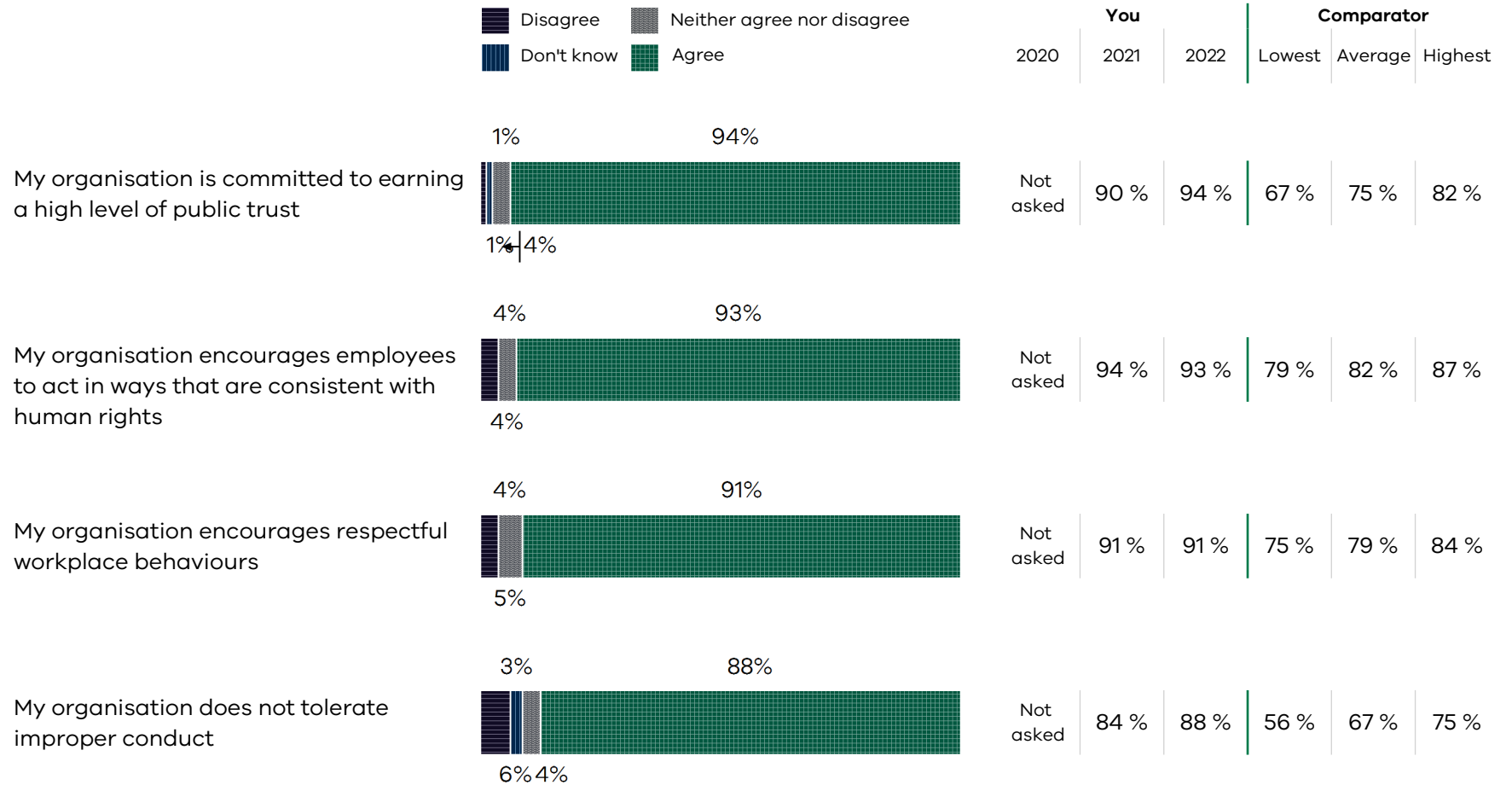
Organisational climate

Organisational integrity 2 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
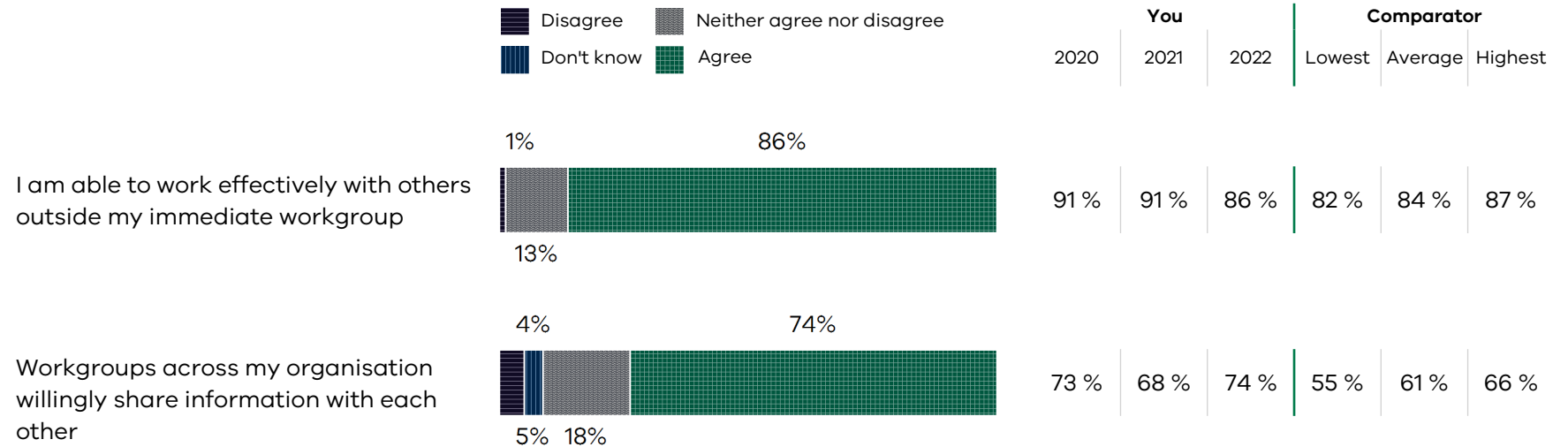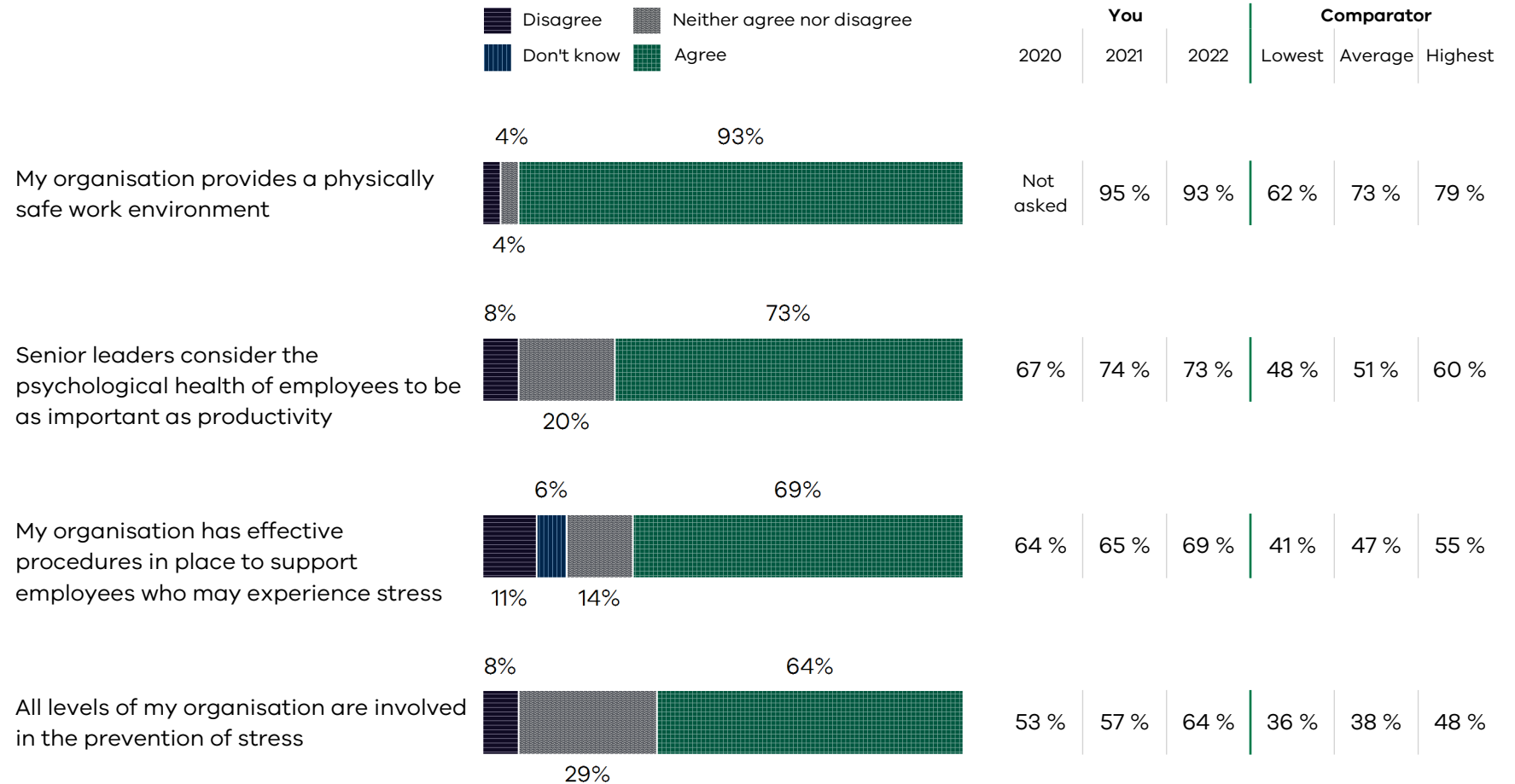
Example

80% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

Survey question	Your results			You			Comparator		
		Disagree	Neither agree nor disagree						
		Don't know	Agree	2020	2021	2022	Lowest	Average	Highest
My organisation takes steps to eliminate bullying, harassment and discrimination	3% 80% / 6% 11%			Not asked	76 %	80 %	59 %	64 %	69 %
I believe the recruitment processes in my organisation are fair	4% 78% / 9% 10%			Not asked	Not asked	78 %	57 %	59 %	67 %
I have an equal chance at promotion in my organisation	24% 48% / 29%			Not asked	Not asked	48 %	44 %	48 %	58 %
I believe the promotion processes in my organisation are fair	4% 46% / 23% 28%			Not asked	Not asked	46 %	42 %	44 %	55 %

Victorian Public Sector Commission

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Organisational climate

Collaboration

What this is

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

86% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
I am able to work effectively with others outside my immediate workgroup	1% / 13% / 86%	91 %	91 %	86 %	82 %	84 %	87 %
Workgroups across my organisation willingly share information with each other	4% / 5% / 18% / 74%	73 %	68 %	74 %	55 %	61 %	66 %

Organisational climate

Safety climate 1 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My organisation provides a physically safe work environment	4% / 4% / 93%	Not asked	95 %	93 %	62 %	73 %	79 %
Senior leaders consider the psychological health of employees to be as important as productivity	8% / 20% / 73%	67 %	74 %	73 %	48 %	51 %	60 %
My organisation has effective procedures in place to support employees who may experience stress	6% / 11% / 14% / 69%	64 %	65 %	69 %	41 %	47 %	55 %
All levels of my organisation are involved in the prevention of stress	8% / 29% / 64%	53 %	57 %	64 %	36 %	38 %	48 %

Organisational climate

Safety climate 2 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
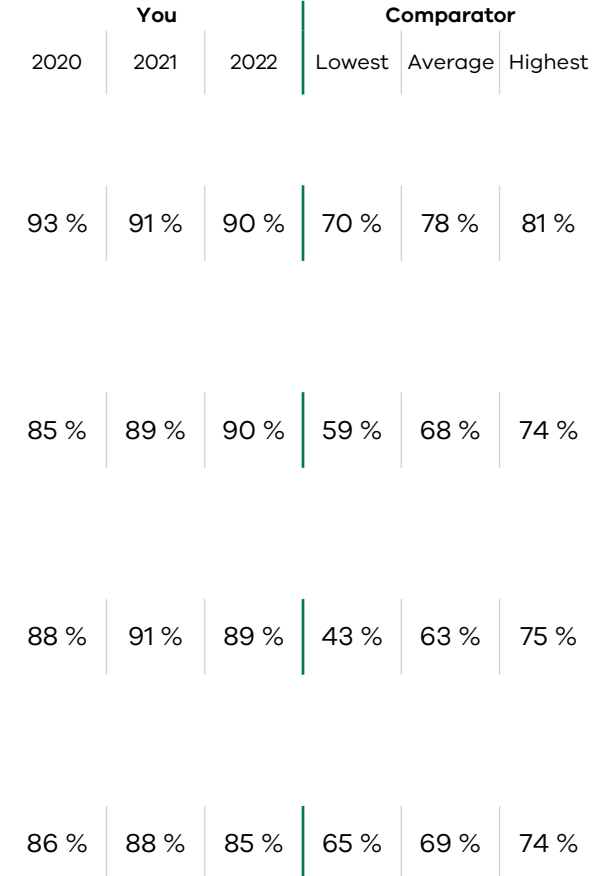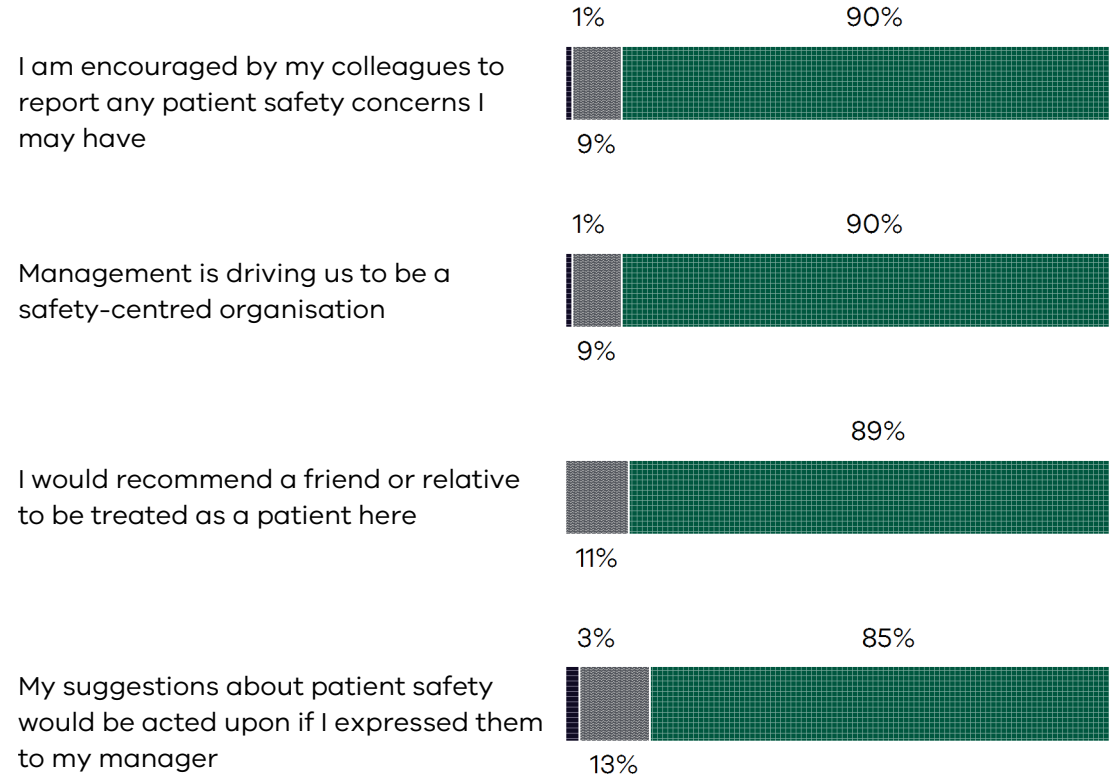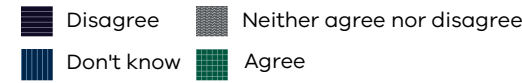
Example

64% of your staff who did the survey agreed or strongly agreed with 'Senior leaders show support for stress prevention through involvement and commitment'.

Survey question	Your results	Benchmark agree results

Legend: Disagree | Neither agree nor disagree | Don't know | Agree
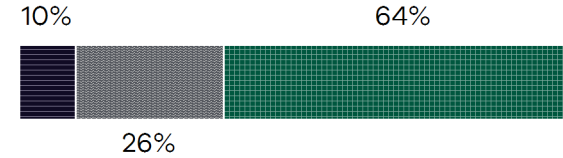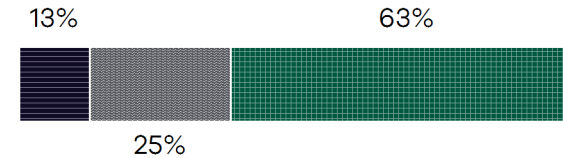
		You			Comparator		
Survey question		2020	2021	2022	Lowest	Average	Highest
Senior leaders show support for stress prevention through involvement and commitment	10% / 26% / 64%	67 %	68 %	64 %	42 %	46 %	58 %
In my workplace, there is good communication about psychological safety issues that affect me	13% / 25% / 63%	62 %	70 %	63 %	38 %	45 %	53 %

Victorian Public Sector Commission

VICTORIA State Government

Organisational climate

Patient safety climate 1 of 2

What this is

This is the safety culture in a healthcare workplace.

Why this is important

A good patient safety climate means safe, high-quality care and experiences.

The Victorian Managed Insurance Authority and the Victorian Quality Council developed these tools.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
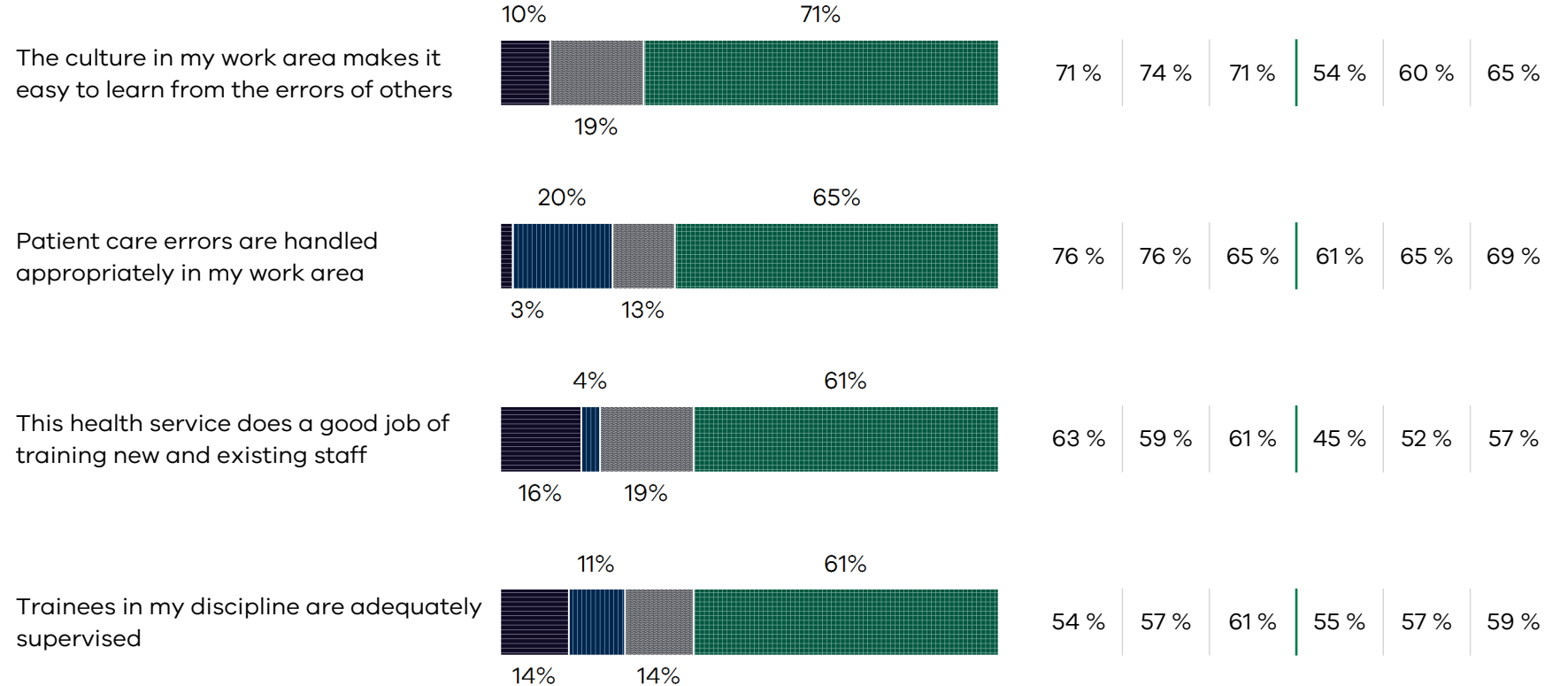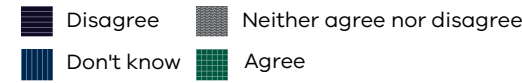
Example

90% of your staff who did the survey agreed or strongly agreed with 'I am encouraged by my colleagues to report any patient safety concerns I may have'.

Survey question — Your results — Benchmark agree results

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
I am encouraged by my colleagues to report any patient safety concerns I may have	1% / 9% / 90%	93 %	91 %	90 %	70 %	78 %	81 %
Management is driving us to be a safety-centred organisation	1% / 9% / 90%	85 %	89 %	90 %	59 %	68 %	74 %
I would recommend a friend or relative to be treated as a patient here	11% / 89%	88 %	91 %	89 %	43 %	63 %	75 %
My suggestions about patient safety would be acted upon if I expressed them to my manager	3% / 13% / 85%	86 %	88 %	85 %	65 %	69 %	74 %

Victorian Public Sector Commission

VICTORIA State Government

Organisational climate

What this is

This is the safety culture in a healthcare workplace.

Why this is important

A good patient safety climate means safe, high-quality care and experiences.

The Victorian Managed Insurance Authority and the Victorian Quality Council developed these tools.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

71% of your staff who did the survey agreed or strongly agreed with 'The culture in my work area makes it easy to learn from the errors of others'.

Survey question — Your results — Benchmark agree results

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
The culture in my work area makes it easy to learn from the errors of others	10% / 19% / 71%	71 %	74 %	71 %	54 %	60 %	65 %
Patient care errors are handled appropriately in my work area	3% / 20% / 13% / 65%	76 %	76 %	65 %	61 %	65 %	69 %
This health service does a good job of training new and existing staff	16% / 4% / 19% / 61%	63 %	59 %	61 %	45 %	52 %	57 %
Trainees in my discipline are adequately supervised	14% / 11% / 14% / 61%	54 %	57 %	61 %	55 %	57 %	59 %

Victorian Public Sector Commission

VICTORIA State Government

People matter survey

wellbeing check 2022

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- Aboriginal and/or Torres Strait Islander
- Disability
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- Primary role

Workgroup climate

Scorecard

What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 84% of your staff who did the survey responded positively to questions about Workgroup support which is up from 79% in 2021.

Compared to:

- 70% of staff at your comparator and 80% of staff across the public sector.
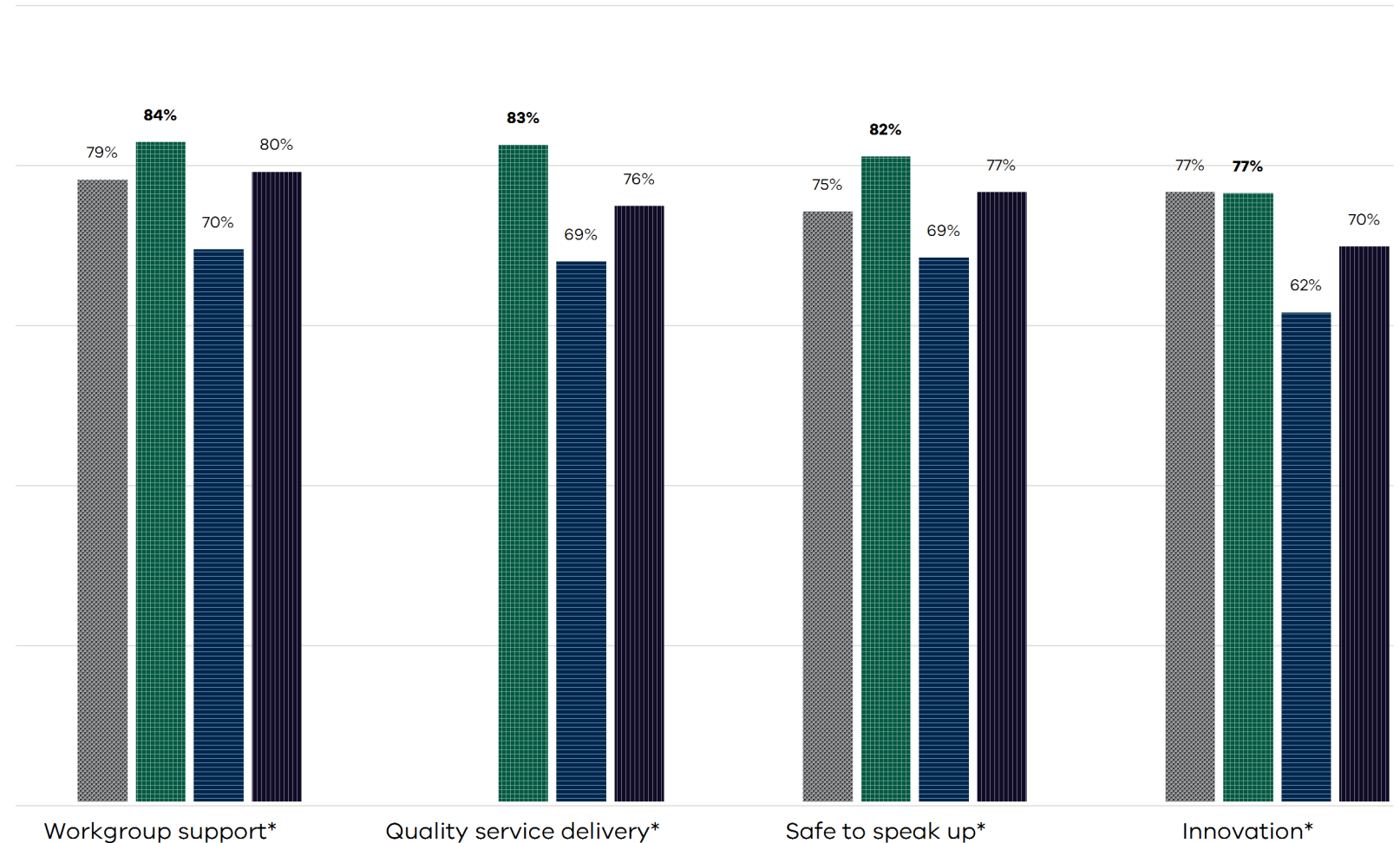
	Workgroup support*	Quality service delivery*	Safe to speak up*	Innovation*
You 2021	79%		75%	77%
You 2022	84%	83%	82%	77%
Comparator 2022	70%	69%	69%	62%
Public sector 2022	80%	76%	77%	70%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 · You 2021 · You 2022 · Comparator 2022 · Public sector 2022

Victorian Public Sector Commission

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Workgroup climate

Quality service delivery

What this is

This is how well workgroups in your organisation operate to deliver quality services.

Why this is important

The public sector must provide high-quality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

91% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My workgroup provides high quality advice and services	5% / 4% / 91%	Not asked	Not asked	91 %	71 %	75 %	79 %
My workgroup acts fairly and without bias	1% / 9% 6% / 84%	Not asked	Not asked	84 %	64 %	67 %	72 %
My workgroup has clear lines of responsibility	10% / 11% / 79%	Not asked	87 %	79 %	64 %	70 %	73 %
My workgroup uses its resources well	8% / 14% / 79%	Not asked	Not asked	79 %	56 %	63 %	70 %

Workgroup climate

Innovation

What this is

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

79% of your staff who did the survey agreed or strongly agreed with 'My workgroup is quick to respond to opportunities to do things better'.

Legend: Disagree | Neither agree nor disagree | Don't know | Agree
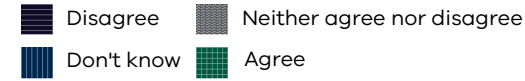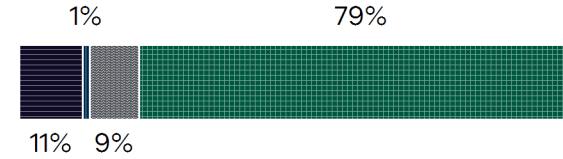
Survey question	Your results		You			Comparator		
		2020	2021	2022		Lowest	Average	Highest
My workgroup is quick to respond to opportunities to do things better	11% · 1% · 9% · 79%	Not asked	79 %	79 %		61 %	64 %	72 %
My workgroup encourages employee creativity	9% · 15% · 76%	Not asked	76 %	76 %		55 %	57 %	66 %
My workgroup learns from failures and mistakes	8% · 16% · 76%	Not asked	77 %	76 %		57 %	66 %	71 %
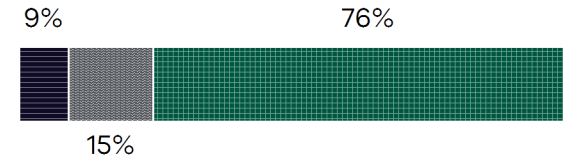
Workgroup climate

Workgroup support 1 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup treat each other with respect'.
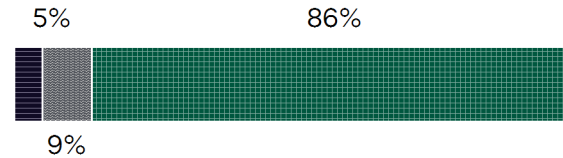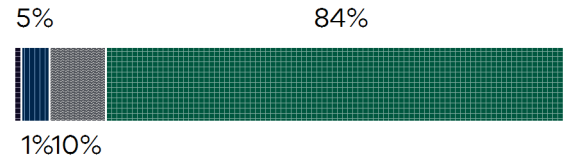
Survey question	Your results		You			Comparator		
		2020	2021	2022		Lowest	Average	Highest

Legend: ■ Disagree ■ Neither agree nor disagree ■ Don't know ■ Agree
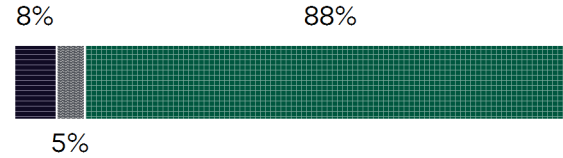
Survey question	Your results	2020	2021	2022	Lowest	Average	Highest
People in my workgroup treat each other with respect	8% / 5% / 88%	80 %	84 %	88 %	73 %	76 %	78 %
People in my workgroup work together effectively to get the job done	5% / 9% / 86%	84 %	84 %	86 %	73 %	76 %	79 %
People in my workgroup are politically impartial in their work	1% / 5% / 10% / 84%	Not asked	77 %	84 %	70 %	71 %	73 %
People in my workgroup are honest, open and transparent in their dealings	6% / 11% / 83%	Not asked	76 %	83 %	62 %	66 %	73 %

Victorian Public Sector Commission

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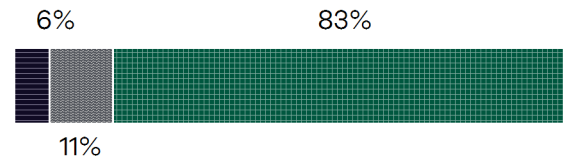
Workgroup climate

Workgroup support 2 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

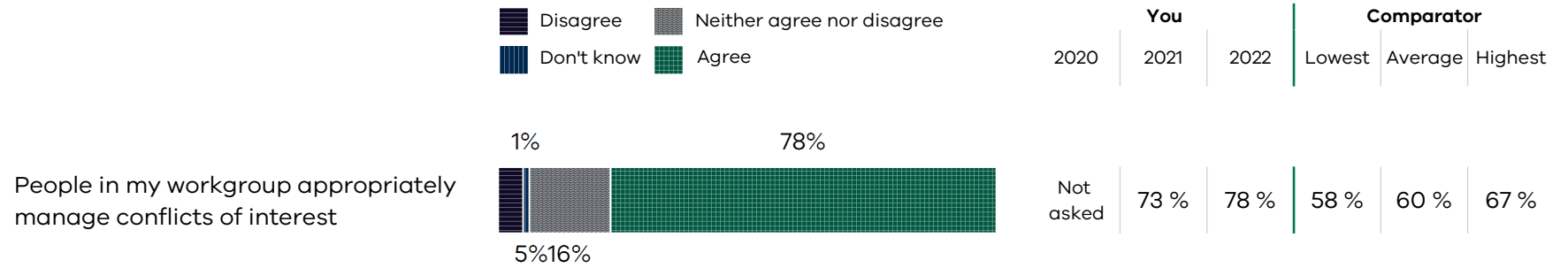Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

78% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

Survey question	Your results	Benchmark agree results

Your results legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
People in my workgroup appropriately manage conflicts of interest	Not asked	73 %	78 %	58 %	60 %	67 %

Your results bar: 1% Disagree, 5% Don't know, 16% Neither agree nor disagree, 78% Agree

Workgroup climate

Safe to speak up

What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

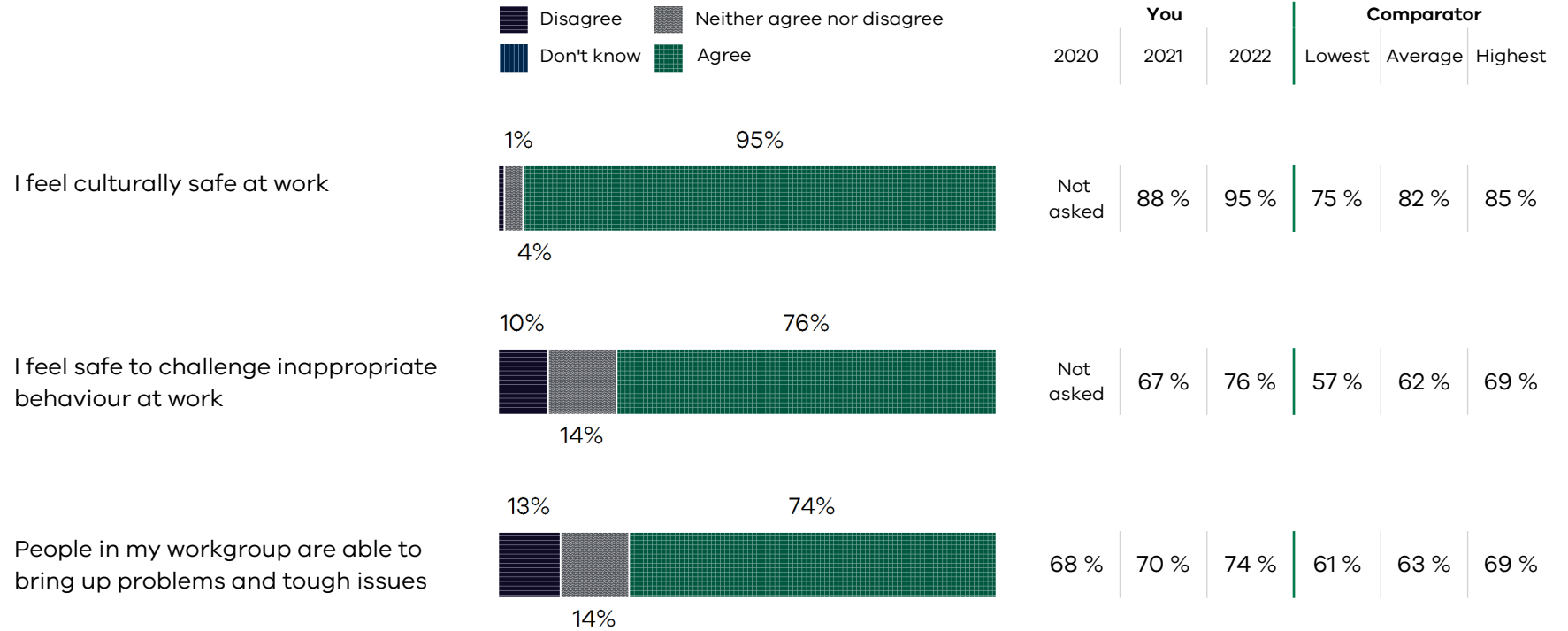Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

95% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

Survey question	Your results		Benchmark agree results					

Legend: Disagree · Don't know · Neither agree nor disagree · Agree

Survey question	Your results			You			Comparator		
			2020	2021	2022	Lowest	Average	Highest
I feel culturally safe at work	1% / 4% / 95%	Not asked	88 %	95 %	75 %	82 %	85 %
I feel safe to challenge inappropriate behaviour at work	10% / 14% / 76%	Not asked	67 %	76 %	57 %	62 %	69 %
People in my workgroup are able to bring up problems and tough issues	13% / 14% / 74%	68 %	70 %	74 %	61 %	63 %	69 %

People matter survey wellbeing check 2022

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- Respect
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Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

Job and manager factors

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

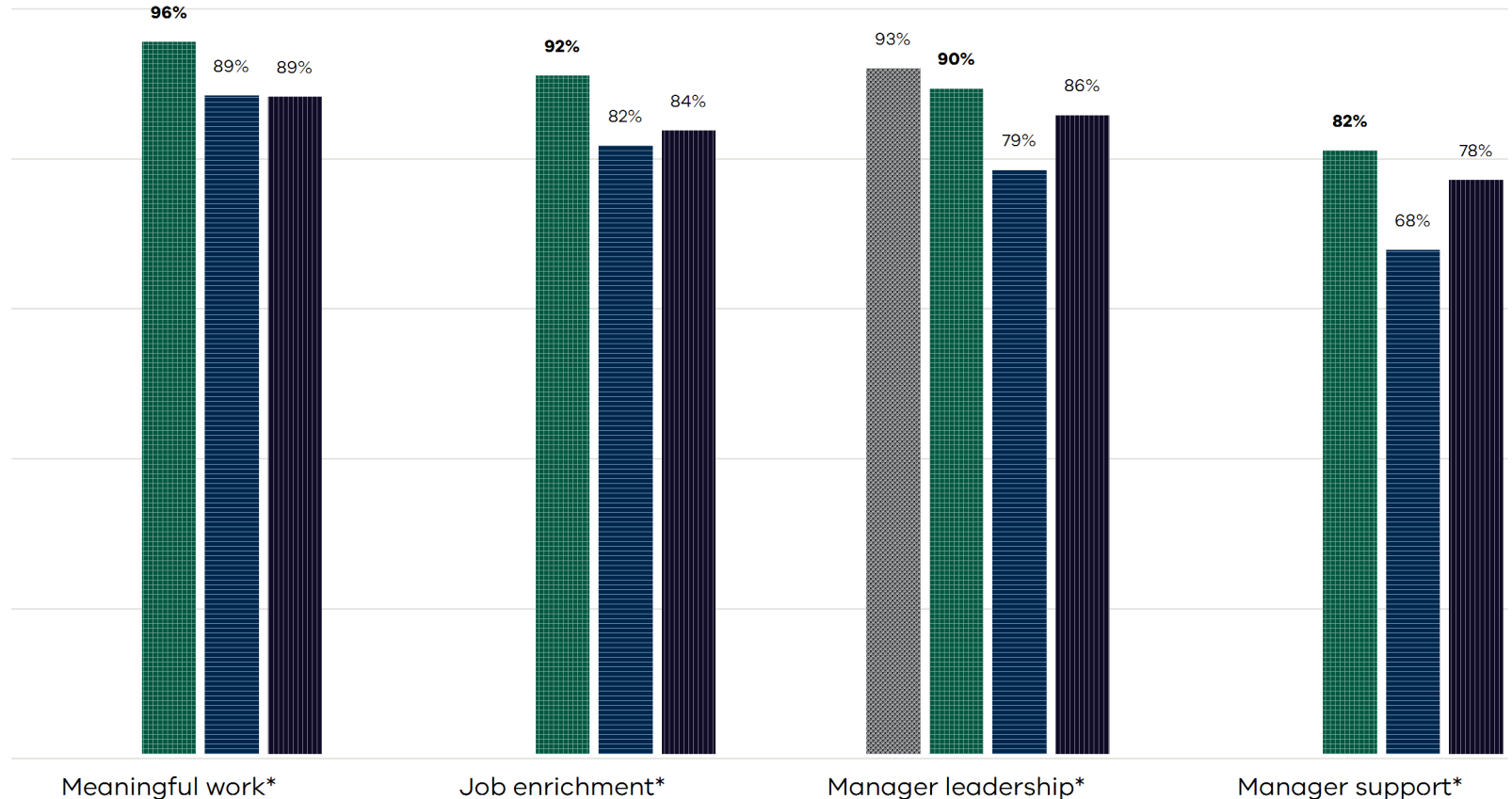Each result is the overall percentage of positive responses for your organisation, comparator and public sector.
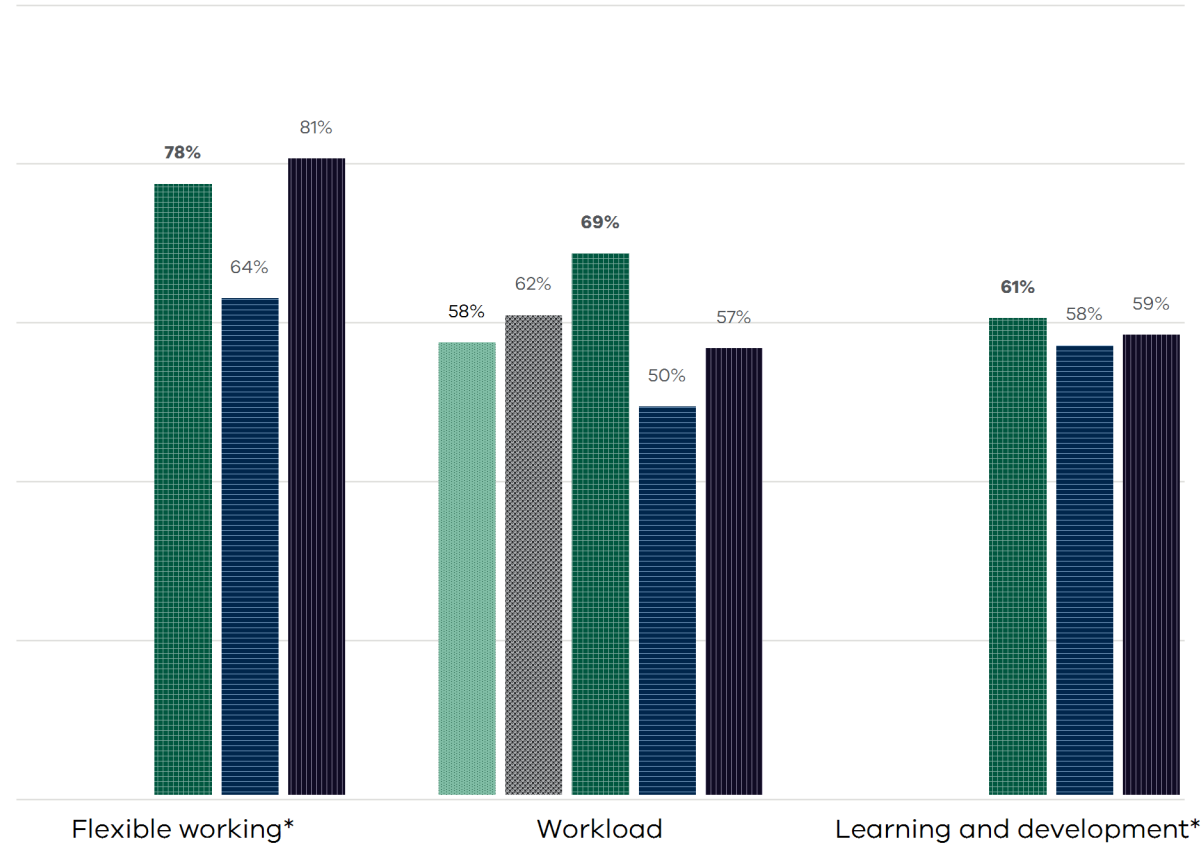
Example

In 2022:

- 96% of your staff who did the survey responded positively to questions about Meaningful work.

Compared to:

- 89% of staff at your comparator and 89% of staff across the public sector.

Chart data:

Factor	You 2020	You 2021	You 2022	Comparator 2022	Public sector 2022
Meaningful work*			96%	89%	89%
Job enrichment*			92%	82%	84%
Manager leadership*		93%	90%	79%	86%
Manager support*			82%	68%	78%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Job and manager factors

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 78% of your staff who did the survey responded positively to questions about Flexible working.

Compared to:

- 64% of staff at your comparator and 81% of staff across the public sector.

Chart data:

Factor	You 2020	You 2021	You 2022	Comparator 2022	Public sector 2022
Flexible working*			78%	64%	81%
Workload	58%	62%	69%	50%	57%
Learning and development*			61%	58%	59%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020, You 2021, You 2022, Comparator 2022, Public sector 2022

Job and manager factors

Manager leadership

What this is

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

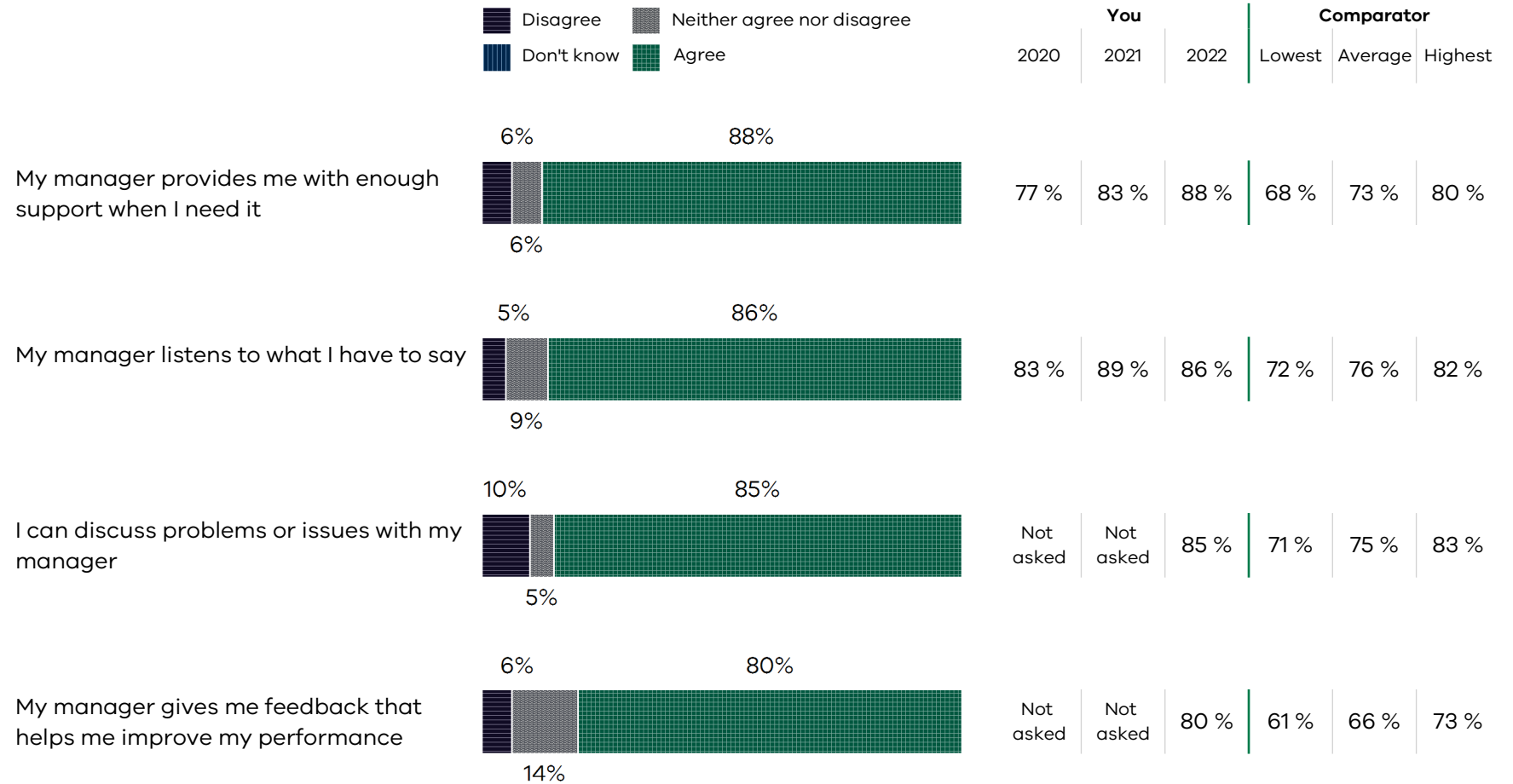Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

Survey question	Your results		Benchmark agree results					
				You		Comparator		
			2020	2021	2022	Lowest	Average	Highest
My manager treats employees with dignity and respect	3% / 93% / 5%		Not asked	93 %	93 %	77 %	81 %	89 %
My manager models my organisation's values	4% / 90% / 6%		Not asked	93 %	90 %	75 %	78 %	85 %
My manager demonstrates honesty and integrity	4% / 88% / 9%		Not asked	93 %	88 %	75 %	79 %	86 %

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Job and manager factors

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

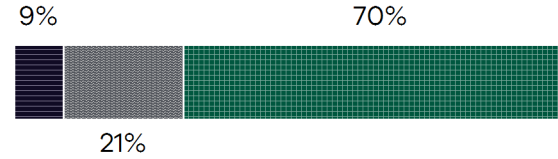Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'My manager provides me with enough support when I need it'.

Survey question | Your results | Benchmark agree results

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
My manager provides me with enough support when I need it	6% / 88% / 6%	77 %	83 %	88 %	68 %	73 %	80 %
My manager listens to what I have to say	5% / 86% / 9%	83 %	89 %	86 %	72 %	76 %	82 %
I can discuss problems or issues with my manager	10% / 85% / 5%	Not asked	Not asked	85 %	71 %	75 %	83 %
My manager gives me feedback that helps me improve my performance	6% / 80% / 14%	Not asked	Not asked	80 %	61 %	66 %	73 %

Job and manager factors

Manager support 2 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
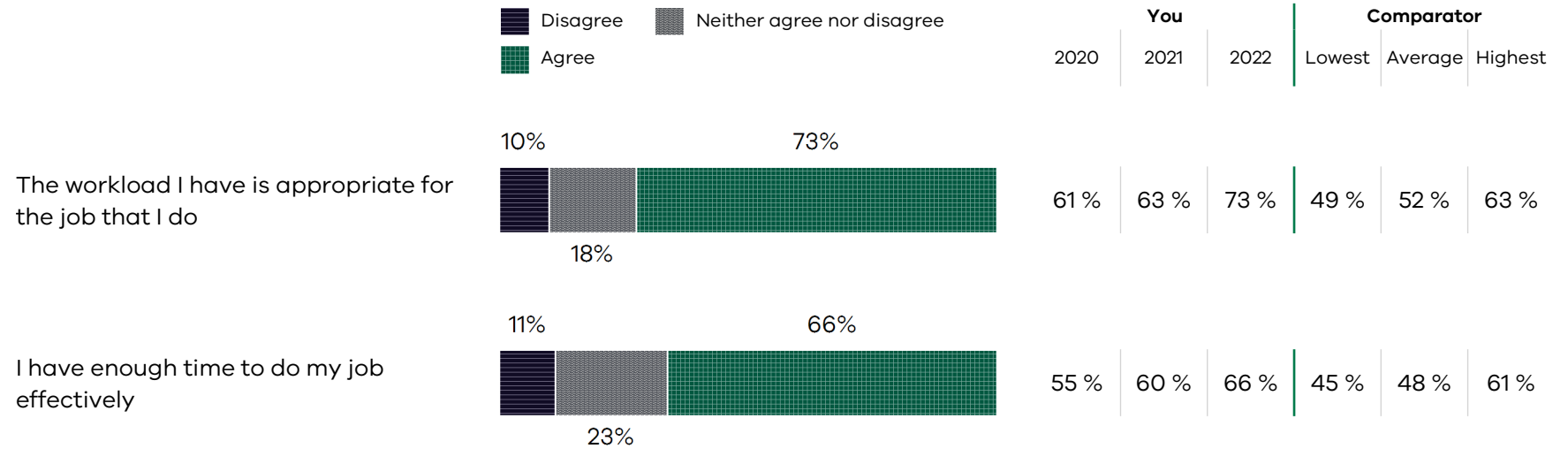
Example

70% of your staff who did the survey agreed or strongly agreed with 'I receive meaningful recognition when I do good work'.

Survey question

Your results

| Disagree | Neither agree nor disagree |
| Don't know | Agree |

I receive meaningful recognition when I do good work

9%   70%

21%

Benchmark agree results

	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
	Not asked	Not asked	70 %	50 %	54 %	62 %

Victorian Public Sector Commission

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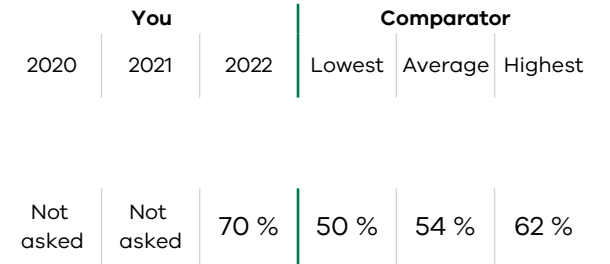
Job and manager factors

Workload

What this is

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
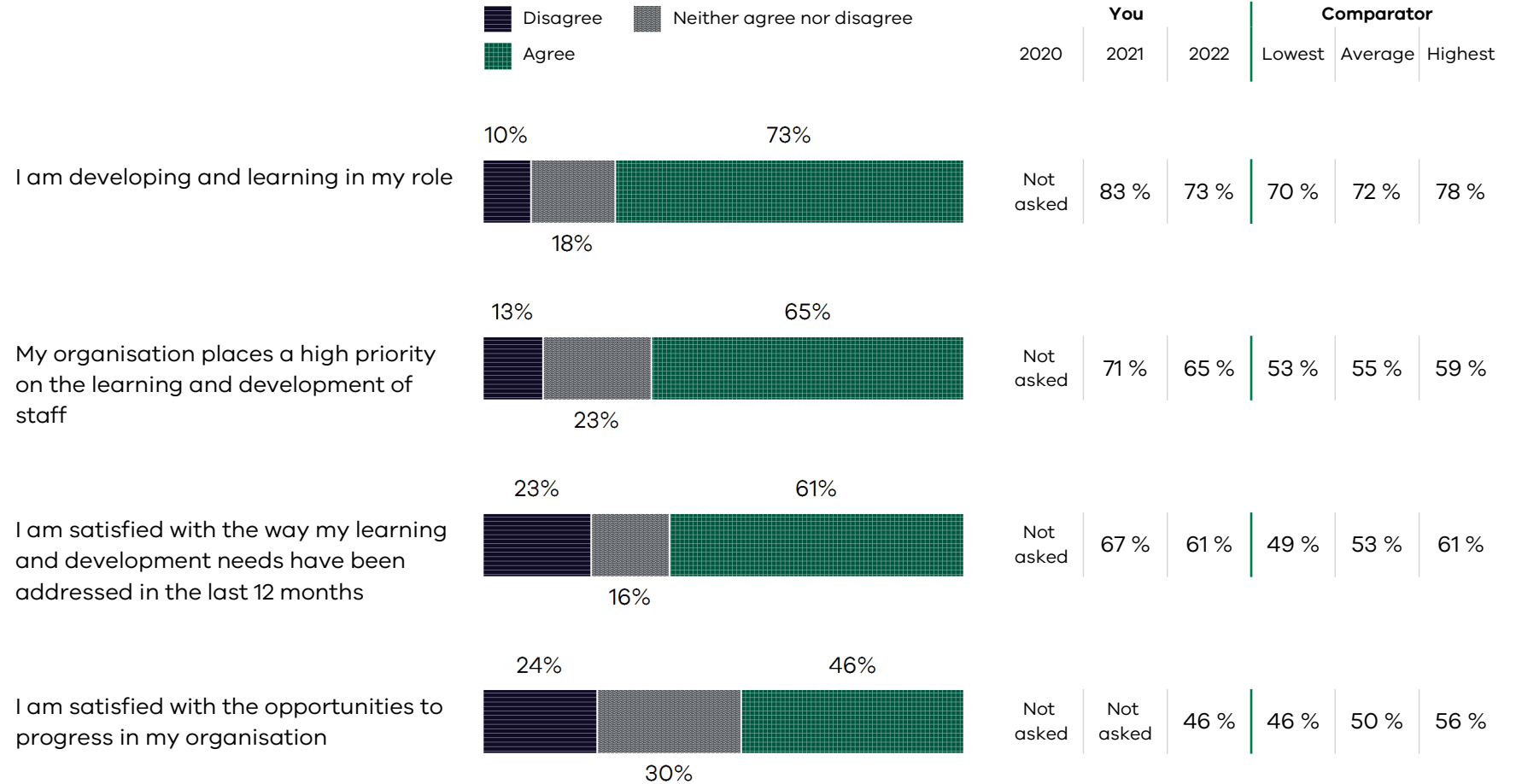
Example

73% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.

Legend: ■ Disagree ▨ Neither agree nor disagree ▨ Agree

Survey question	Disagree	Neither	Agree	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
The workload I have is appropriate for the job that I do	10%	18%	73%	61 %	63 %	73 %	49 %	52 %	63 %
I have enough time to do my job effectively	11%	23%	66%	55 %	60 %	66 %	45 %	48 %	61 %

Job and manager factors

Learning and development

What this is

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
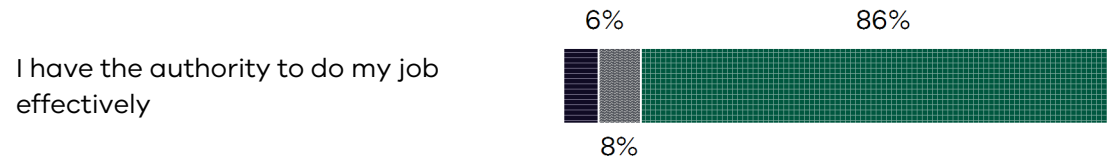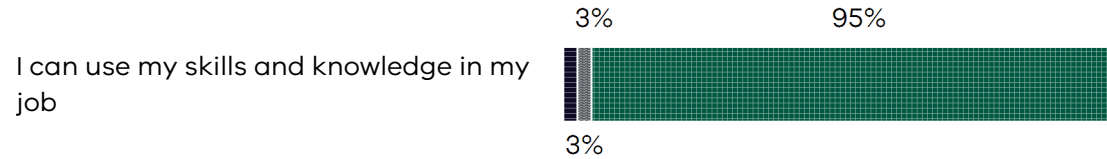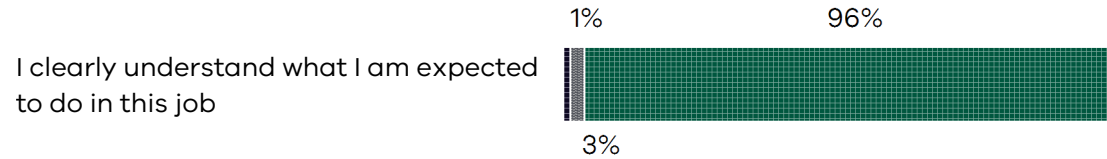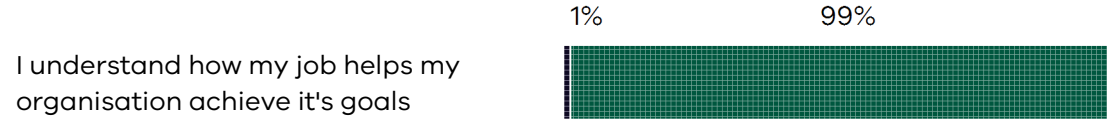
Example

73% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.

Legend: ■ Disagree ■ Neither agree nor disagree ■ Agree

Survey question	Your results		You			Comparator		
		2020	2021	2022		Lowest	Average	Highest
I am developing and learning in my role	Disagree 10%, Neither 18%, Agree 73%	Not asked	83 %	73 %		70 %	72 %	78 %
My organisation places a high priority on the learning and development of staff	Disagree 13%, Neither 23%, Agree 65%	Not asked	71 %	65 %		53 %	55 %	59 %
I am satisfied with the way my learning and development needs have been addressed in the last 12 months	Disagree 23%, Neither 16%, Agree 61%	Not asked	67 %	61 %		49 %	53 %	61 %
I am satisfied with the opportunities to progress in my organisation	Disagree 24%, Neither 30%, Agree 46%	Not asked	Not asked	46 %		46 %	50 %	56 %

Job and manager factors

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
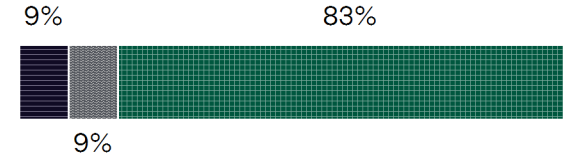
Example

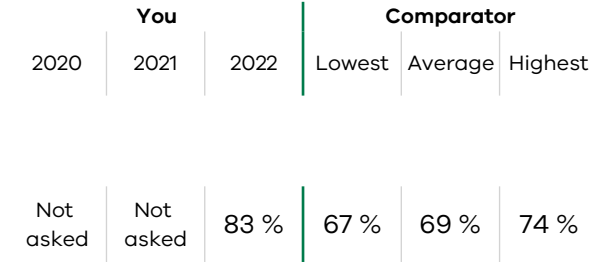99% of your staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve it's goals'.

Survey question

Your results

Benchmark agree results

Legend:
- ■ Disagree
- ▦ Neither agree nor disagree
- ▦ Agree

Survey question	Disagree	Agree		You			Comparator		
			2020	2021	2022	Lowest	Average	Highest
I understand how my job helps my organisation achieve it's goals	1%	99%	Not asked	Not asked	99 %	85 %	89 %	90 %
I clearly understand what I am expected to do in this job	1% / 3%	96%	83 %	83 %	96 %	81 %	88 %	89 %
I can use my skills and knowledge in my job	3% / 3%	95%	Not asked	Not asked	95 %	89 %	92 %	93 %
I have the authority to do my job effectively	6% / 8%	86%	Not asked	78 %	86 %	70 %	74 %	79 %

Job and manager factors

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This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

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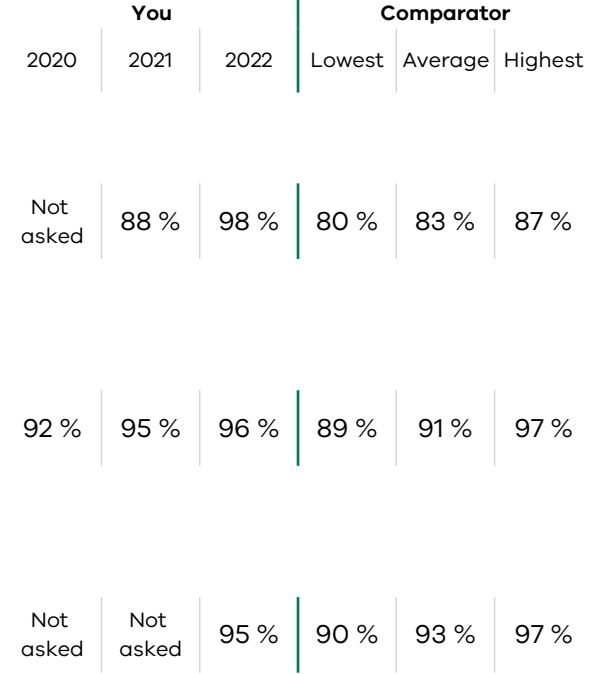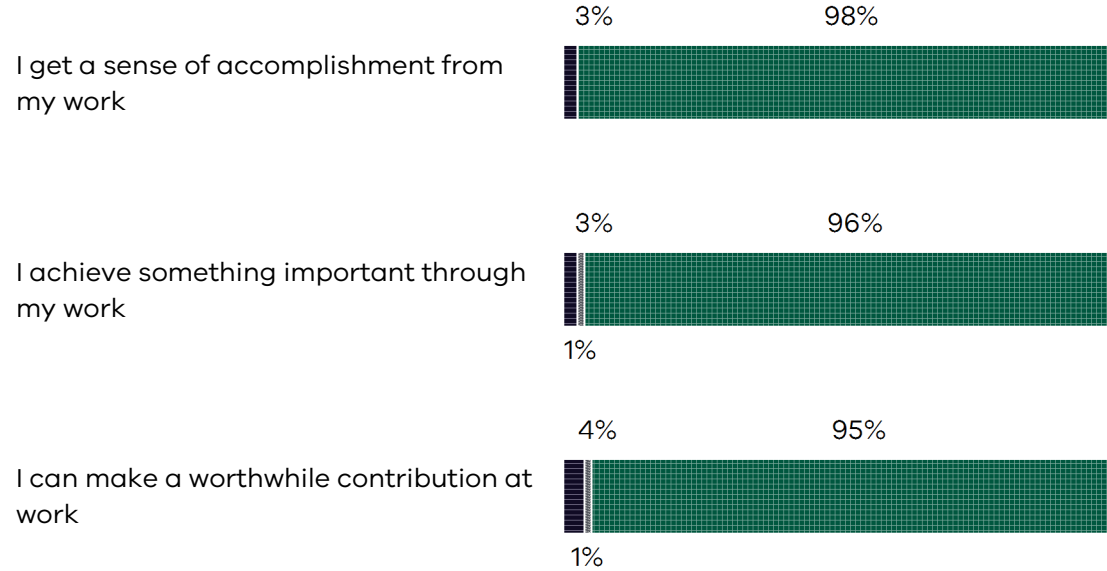
Example

83% of your staff who did the survey agreed or strongly agreed with 'I have a say in how I do my work'.

| Survey question | Your results | Benchmark agree results |

Survey question | **Your results** | **Benchmark agree results**

Legend: ■ Disagree ▨ Neither agree nor disagree ▨ Agree

	You			Comparator		
Survey question	2020	2021	2022	Lowest	Average	Highest
I have a say in how I do my work	Not asked	Not asked	83 %	67 %	69 %	74 %

Your results bar: 9% Disagree, 9% Neither agree nor disagree, 83% Agree

Victorian Public Sector Commission

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Job and manager factors

Meaningful work

What this is

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

98% of your staff who did the survey agreed or strongly agreed with 'I get a sense of accomplishment from my work'.
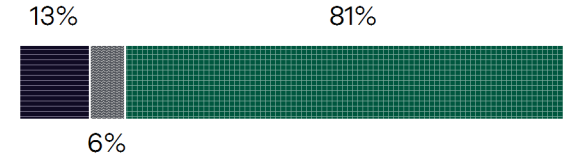
Survey question

Your results

■ Disagree ▦ Neither agree nor disagree
▦ Agree

Benchmark agree results

Survey question		You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
I get a sense of accomplishment from my work — 3% / 98%	Not asked	88 %	98 %	80 %	83 %	87 %
I achieve something important through my work — 3% / 96% / 1%	92 %	95 %	96 %	89 %	91 %	97 %
I can make a worthwhile contribution at work — 4% / 95% / 1%	Not asked	Not asked	95 %	90 %	93 %	97 %

Job and manager factors

Flexible working

What this is

This is how well you organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

81% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

Legend: Disagree | Neither agree nor disagree | Don't know | Agree
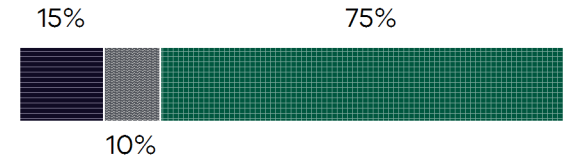
Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My manager supports working flexibly	13% / 6% / 81%	Not asked	Not asked	81 %	65 %	71 %	81 %
I am confident that if I requested a flexible work arrangement, it would be given due consideration	15% / 10% / 75%	70 %	65 %	75 %	51 %	57 %	70 %

People matter survey wellbeing check 2022

Have your say

Overview

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

Result summary

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

- Taking action questions

Detailed results

Senior leadership

- Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.
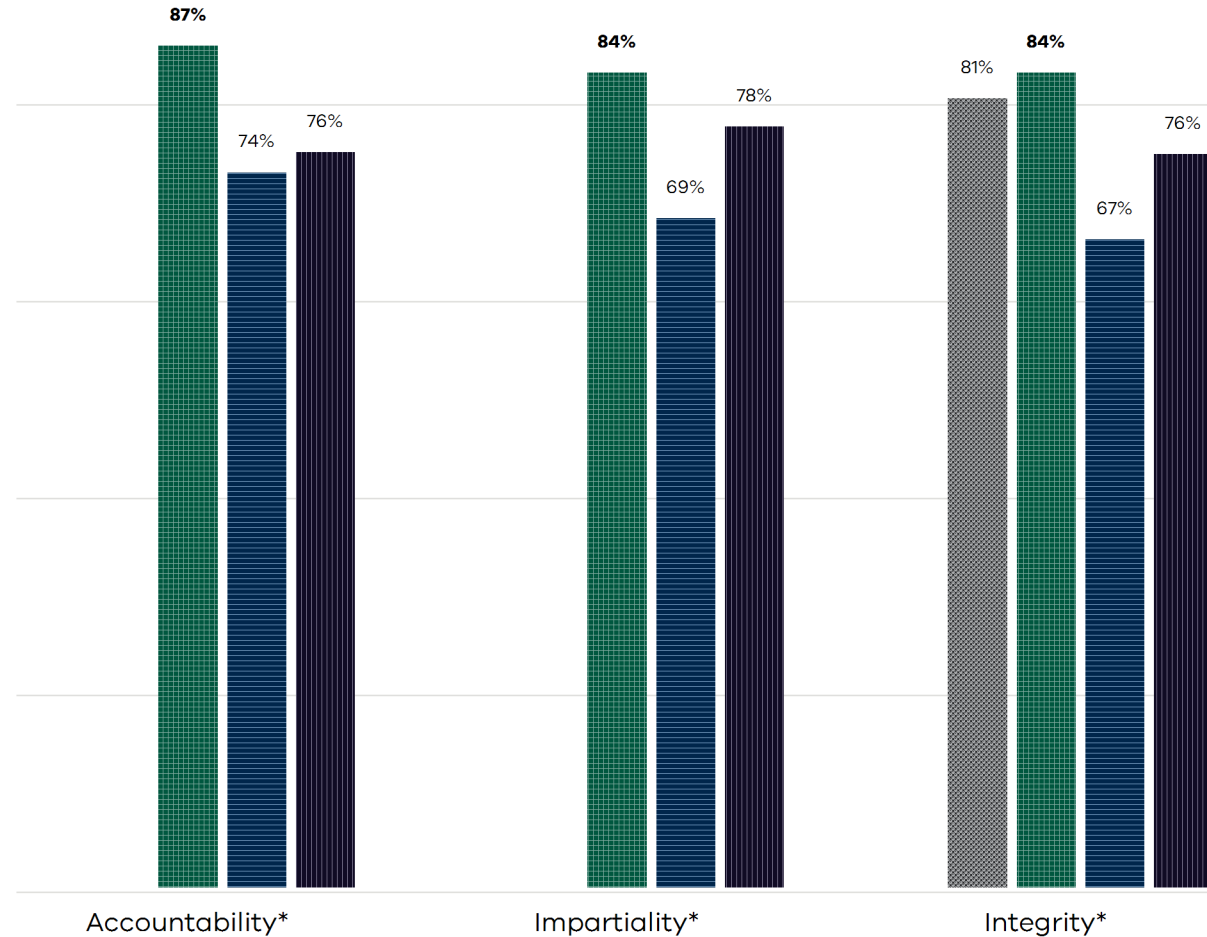
Example

In 2022:

- 92% of your staff who did the survey responded positively to questions about Human rights , which is down 1% in 2021.

Compared to:

- 79% of staff at your comparator and 83% of staff across the public sector.
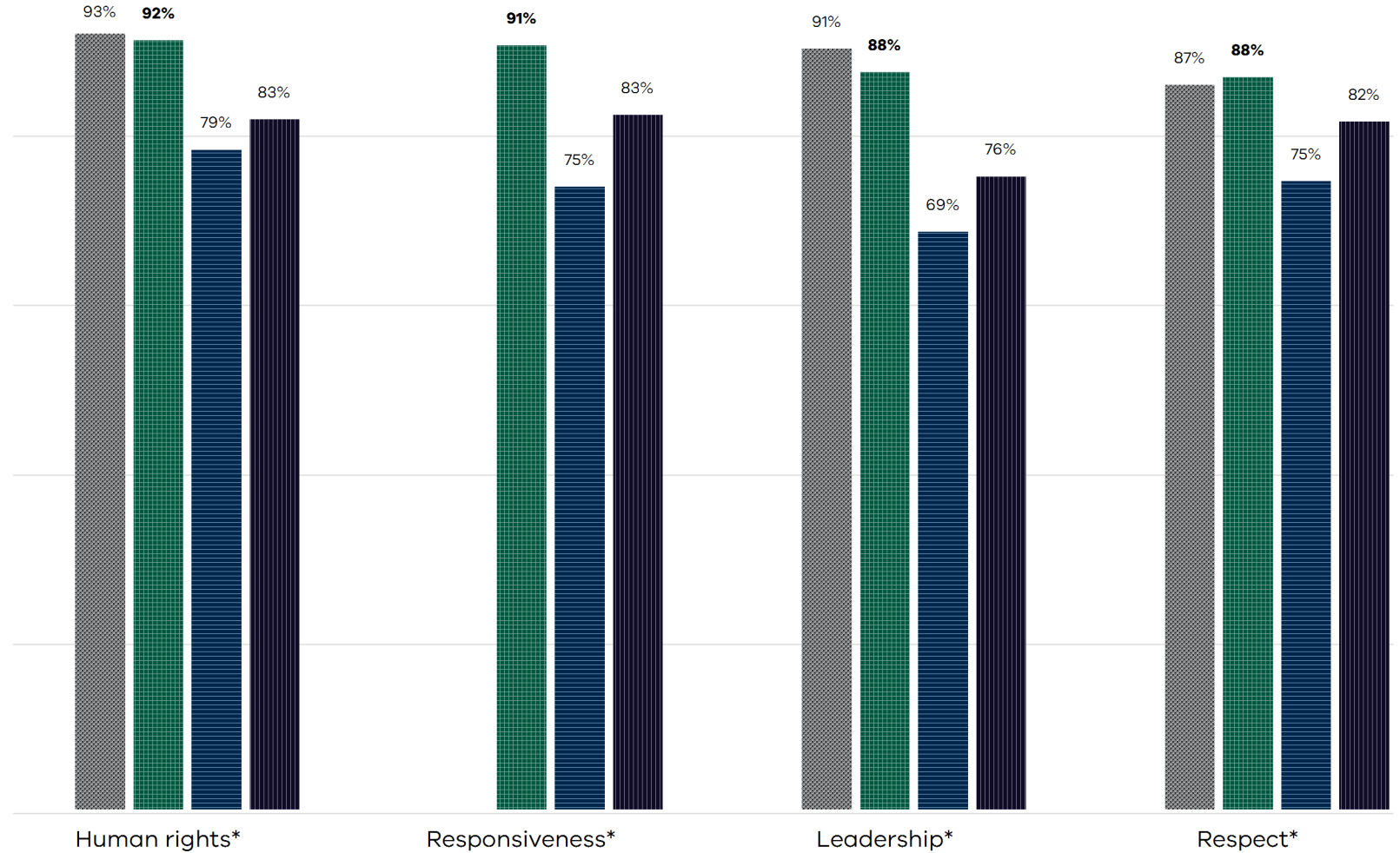
Human rights*: 93%, 92%, 79%, 83%
Responsiveness*: 91%, 75%, 83%
Leadership*: 91%, 88%, 69%, 76%
Respect*: 87%, 88%, 75%, 82%

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Public sector values

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

Example

In 2022:

- 87% of your staff who did the survey responded positively to questions about Accountability .

Compared to:

- 74% of staff at your comparator and 76% of staff across the public sector.

*We can't compare some data here because one or more questions were not asked in a previous survey

Legend: You 2020 | You 2021 | You 2022 | Comparator 2022 | Public sector 2022

Chart values:
- Accountability*: You 2022 87%, Comparator 2022 74%, Public sector 2022 76%
- Impartiality*: You 2022 84%, Comparator 2022 69%, Public sector 2022 78%
- Integrity*: You 2021 81%, You 2022 84%, Comparator 2022 67%, Public sector 2022 76%

Public sector values

Responsiveness

What this is

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
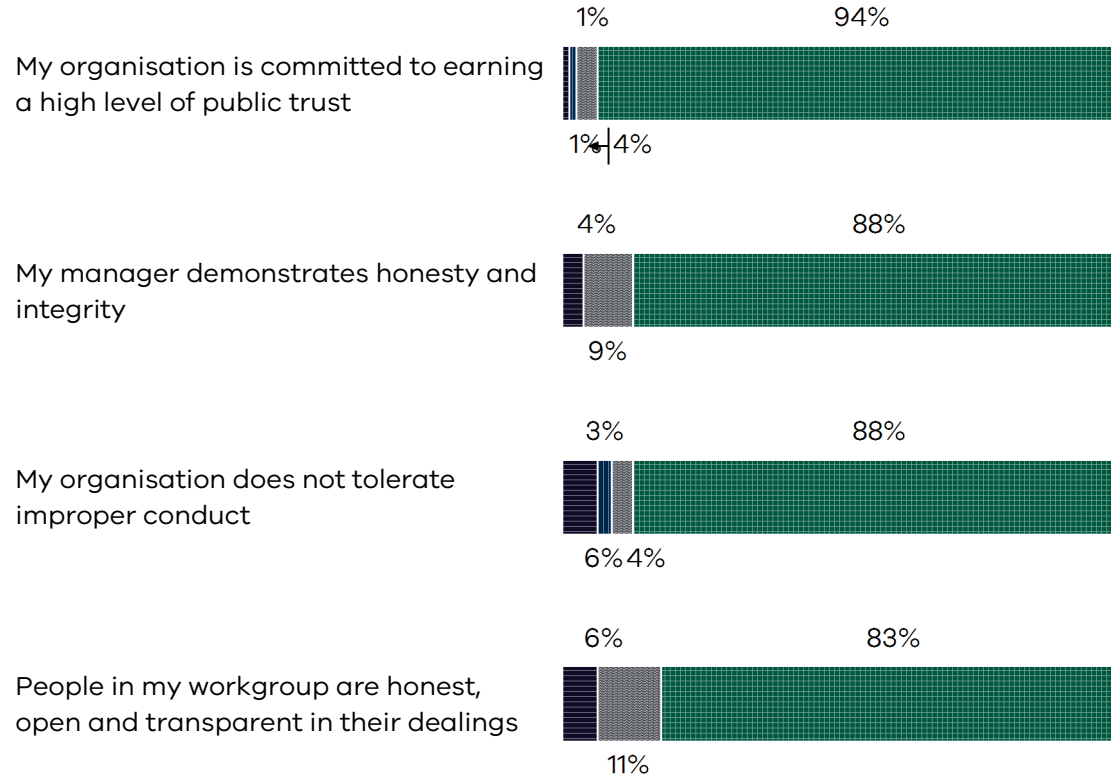
Example

91% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Legend:
- Disagree
- Neither agree nor disagree
- Don't know
- Agree

My workgroup provides high quality advice and services

5% 91%

4%

	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
	Not asked	Not asked	91 %	71 %	75 %	79 %

Public sector values

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

94% of staff who did the survey agreed or strongly agreed with 'My organisation is committed to earning a high level of public trust'.

Survey question	Your results		Benchmark agree results					
				You		**Comparator**		
			2020	2021	2022	Lowest	Average	Highest
My organisation is committed to earning a high level of public trust	1%	94%	Not asked	90 %	94 %	67 %	75 %	82 %
My manager demonstrates honesty and integrity	4% / 1% / 4%	88%	Not asked	93 %	88 %	75 %	79 %	86 %
My organisation does not tolerate improper conduct	3% / 9%	88%	Not asked	84 %	88 %	56 %	67 %	75 %
People in my workgroup are honest, open and transparent in their dealings	6% / 6% 4%	83%	Not asked	76 %	83 %	62 %	66 %	73 %

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

Public sector values

Integrity 2 of 2

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

81% of staff who did the survey agreed or strongly agreed with 'Senior leaders demonstrate honesty and integrity'.
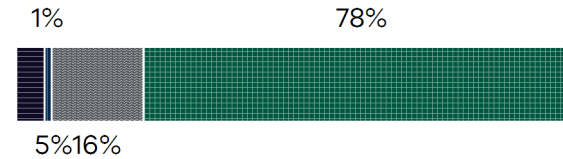
Survey question

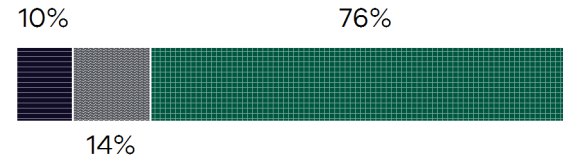## Your results

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Benchmark agree results

Survey question	Your results	2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
Senior leaders demonstrate honesty and integrity	4% ... 81% (5% 10%)	Not asked	85 %	81 %	51 %	59 %	68 %
People in my workgroup appropriately manage conflicts of interest	1% ... 78% (5% 16%)	Not asked	73 %	78 %	58 %	60 %	67 %
I feel safe to challenge inappropriate behaviour at work	10% ... 76% (14%)	Not asked	67 %	76 %	57 %	62 %	69 %

Victorian Public Sector Commission

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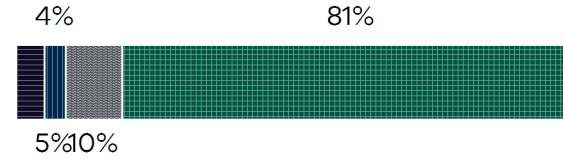
Public sector values

Impartiality

What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

84% of staff who did the survey agreed or strongly agreed with 'My workgroup acts fairly and without bias'.
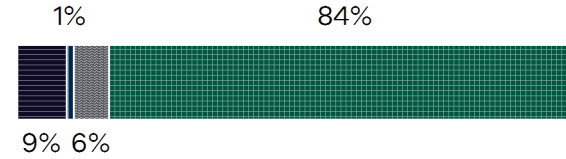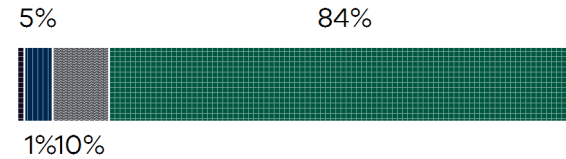
Survey question	Your results							

Legend: Disagree · Don't know · Neither agree nor disagree · Agree

Survey question	Your results	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My workgroup acts fairly and without bias	1% / 84% / 9% 6%	Not asked	Not asked	84 %	64 %	67 %	72 %
People in my workgroup are politically impartial in their work	5% / 84% / 1% 10%	Not asked	77 %	84 %	70 %	71 %	73 %

Public sector values

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

99% of staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve it's goals'.
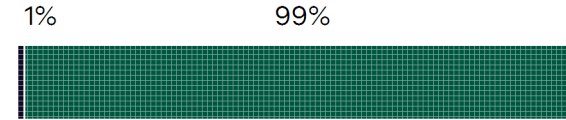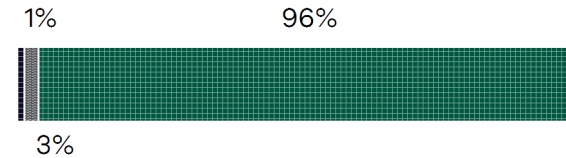
Survey question	Your results						

Legend:
- Disagree
- Don't know
- Neither agree nor disagree
- Agree

Survey question	You 2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
I understand how my job helps my organisation achieve it's goals (1% / 99%)	Not asked	Not asked	99 %	85 %	89 %	90 %
I clearly understand what I am expected to do in this job (1% / 96% / 3%)	83 %	83 %	96 %	81 %	88 %	89 %
Senior leaders provide clear strategy and direction (1% / 80% / 8% / 11%)	82 %	82 %	80 %	52 %	58 %	63 %
My workgroup has clear lines of responsibility (10% / 79% / 11%)	Not asked	87 %	79 %	64 %	70 %	73 %
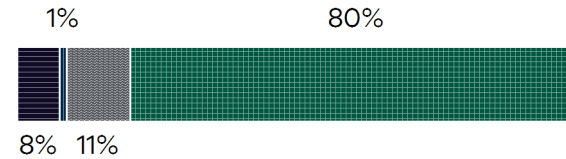
Victorian Public Sector Commission

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Public sector values

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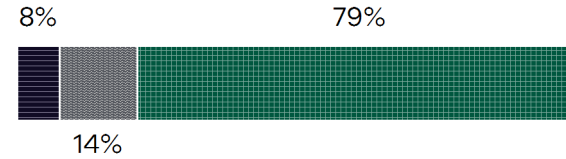Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

79% of staff who did the survey agreed or strongly agreed with 'My workgroup uses its resources well'.

Survey question

My workgroup uses its resources well

Your results

■ Disagree	▦ Neither agree nor disagree
▥ Don't know	▦ Agree

8% 79%

14%

Benchmark agree results

	You			Comparator		
	2020	2021	2022	Lowest	Average	Highest
	Not asked	Not asked	79 %	56 %	63 %	70 %

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

Respect 1 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
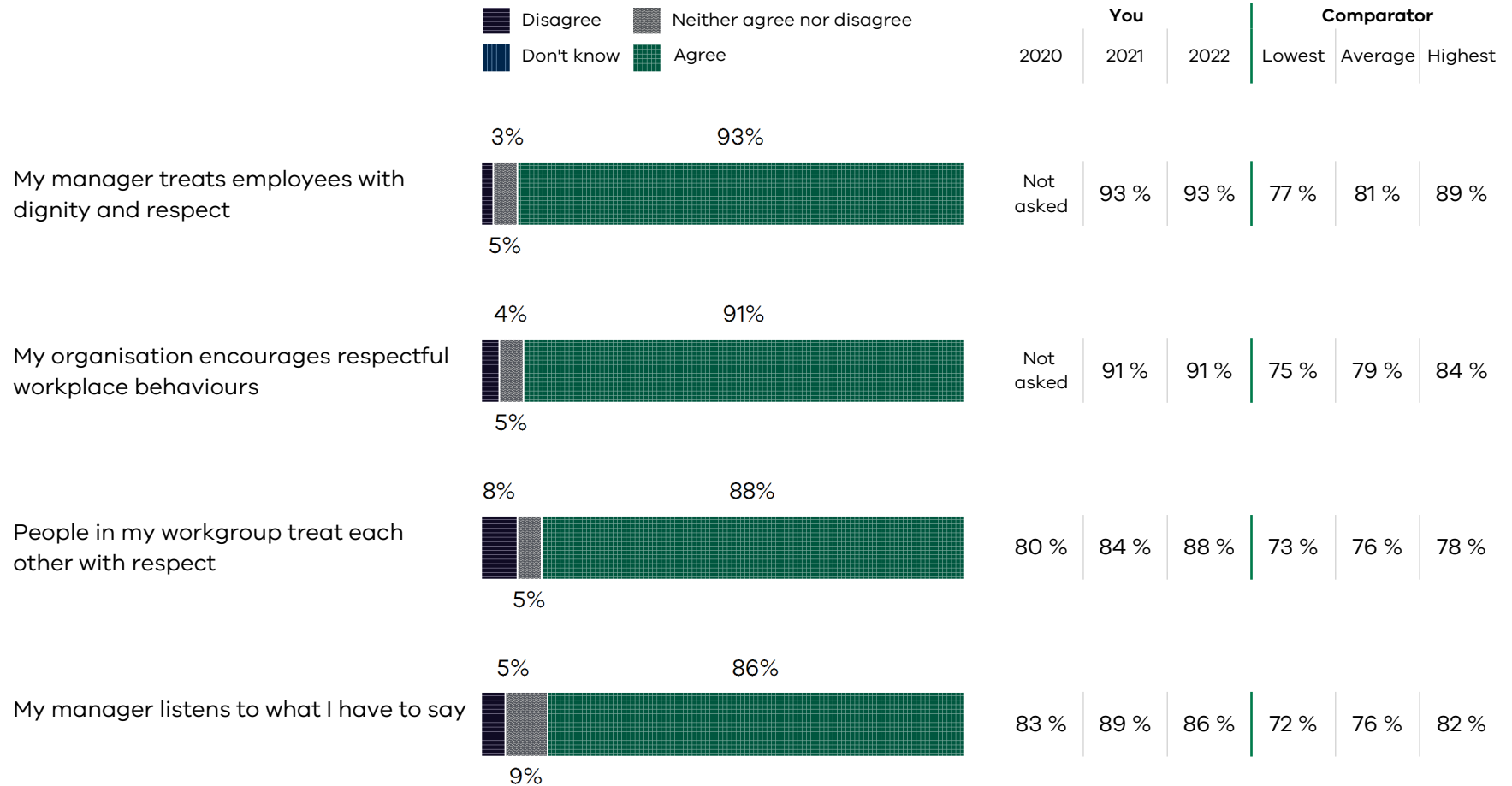
Example

93% of staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

| Survey question | Your results | Benchmark agree results |

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

Survey question		You			Comparator		
		2020	2021	2022	Lowest	Average	Highest
My manager treats employees with dignity and respect	3% Disagree, 5%, 93% Agree	Not asked	93 %	93 %	77 %	81 %	89 %
My organisation encourages respectful workplace behaviours	4% Disagree, 5%, 91% Agree	Not asked	91 %	91 %	75 %	79 %	84 %
People in my workgroup treat each other with respect	8% Disagree, 5%, 88% Agree	80 %	84 %	88 %	73 %	76 %	78 %
My manager listens to what I have to say	5% Disagree, 9%, 86% Agree	83 %	89 %	86 %	72 %	76 %	82 %

Victorian Public Sector Commission

VICTORIA State Government

Public sector values

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

Survey question

Your results

Legend: Disagree | Neither agree nor disagree | Don't know | Agree

My organisation takes steps to eliminate bullying, harassment and discrimination

3% | 80%
6% 11%
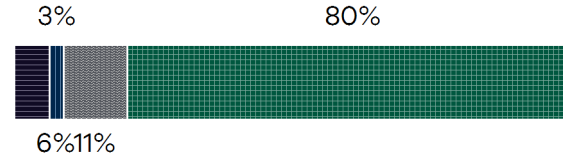
Benchmark agree results

	You			Comparator		
2020	2021	2022		Lowest	Average	Highest
Not asked	76 %	80 %		59 %	64 %	69 %

Public sector values

Leadership

What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

90% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.
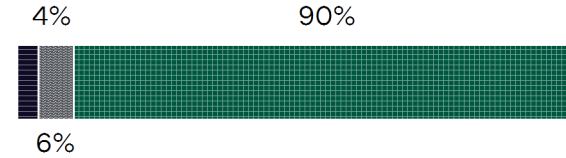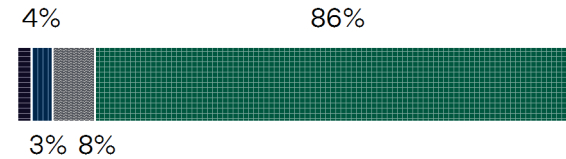
Survey question	Your results		Benchmark agree results

Your results legend: ■ Disagree ▥ Neither agree nor disagree ▥ Don't know ▥ Agree

Survey question	Your results	2020	You 2021	You 2022	Comparator Lowest	Comparator Average	Comparator Highest
My manager models my organisation's values	4% ... 90% (6%)	Not asked	93 %	90 %	75 %	78 %	85 %
Senior leaders model my organisation's values	4% ... 86% (3% 8%)	Not asked	89 %	86 %	54 %	60 %	70 %

Public sector values

Human rights

What this is

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.
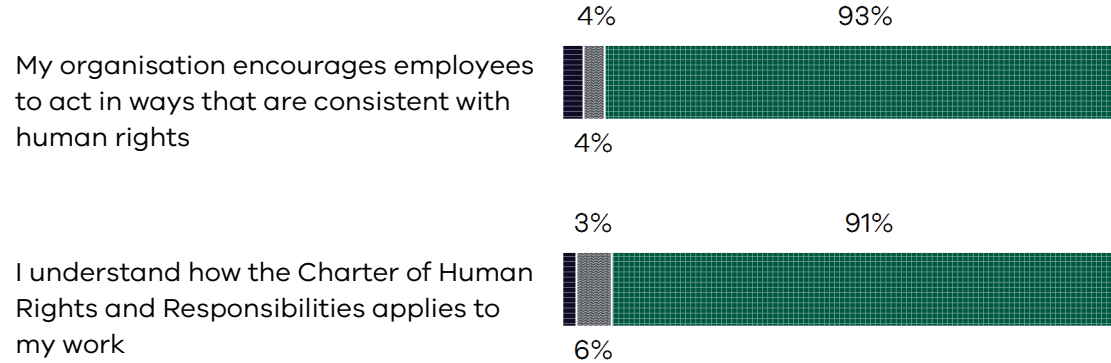
Example

93% of staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.

Survey question	Your results		Benchmark agree results					
				You		**Comparator**		
			2020	2021	2022	Lowest	Average	Highest

Legend: ■ Disagree ▨ Neither agree nor disagree ▥ Don't know ▦ Agree

Survey question	Your results	2020	2021	2022	Lowest	Average	Highest
My organisation encourages employees to act in ways that are consistent with human rights	4% / 93% / 4%	Not asked	94 %	93 %	79 %	82 %	87 %
I understand how the Charter of Human Rights and Responsibilities applies to my work	3% / 91% / 6%	Not asked	91 %	91 %	71 %	76 %	83 %

Victorian Public Sector Commission

VICTORIA State Government

People matter survey
wellbeing check 2022

Have your say

Overview

Result summary

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

- Taking action questions

Detailed results

Senior leadership

- Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate
- Patient safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

Demographics

Age, gender, variations in sex characteristics and sexual orientation

What this is

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:
- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Age	(n)	%
15-34 years	11	14%
35-54 years	54	68%
55+ years	9	11%
Prefer not to say	6	8%

How would you describe your gender?	(n)	%
Woman	74	93%
Man	5	6%
Prefer not to say	1	1%

Are you trans, non-binary or gender diverse?	(n)	%
No	78	98%
Prefer not to say	2	3%

To your knowledge, do you have innate variation(s) of sex characteristics (often called intersex)?*	(n)	%
No	75	94%
Don't know	3	4%
Prefer not to say	2	3%

How do you describe your sexual orientation?	(n)	%
Straight (heterosexual)	70	88%
Prefer not to say	5	6%
Gay or lesbian	2	3%
Pansexual	1	1%
Bisexual	1	1%
Asexual	1	1%

Demographics

Aboriginal and/or Torres Strait Islander employees

What this is

This is staff who identify as Aboriginal and/or Torres Strait Islander.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.
The (n) column shows the number of respondents in each category.
An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

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Aboriginal and/or Torres Strait Islander	(n)	%
Yes	**0**	0%
Non Aboriginal and/or Torres Strait Islander	**80**	100%

Demographics

Disability

What this is

This is staff who identify as a person with disability and how they share that information.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.
This is staff who identify as a person with disability and how they share that information

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:
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Do you identify as a person with a disability?	(n)	%
Yes	**5**	6%
No	**74**	93%
Prefer not to say	**1**	1%

Demographics

Cultural diversity 1 of 2

What this is

These are the personal characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

To protect you, we:

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Country of birth	(n)	%
Born in Australia	**58**	73%
Not born in Australia	**18**	23%
Prefer not to say	**4**	5%

Language other than English spoken with family or community	(n)	%
Yes	**3**	4%
No	**74**	93%
Prefer not to say	**3**	4%

Demographics

Cultural diversity 2 of 2

What this is

This is the cultural identity and religion of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

To protect you, we:
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Cultural identity	(n)	%
Australian	59	74%
English, Irish, Scottish and/or Welsh	13	16%
Prefer not to say	5	6%
European (including Western, Eastern and South-Eastern Europe, and Scandinavia)	5	6%
East and/or South-East Asian	4	5%
Other	3	4%
New Zealander	2	3%
African	1	1%

Religion	(n)	%
No religion	41	51%
Christianity	27	34%
Prefer not to say	8	10%
Buddhism	2	3%
Other	2	3%

Demographics

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Working arrangement	(n)	%
Full-Time	21	26%
Part-Time	59	74%

Gross base salary (ongoing/fixed term only)	(n)	%
Below $65k	23	30%
$65k to $95k	26	34%
$95k to $125k	11	14%
$125k or more	4	5%
Prefer not to say	13	17%

Organisational tenure	(n)	%
<1 year	25	31%
1 to less than 2 years	10	13%
2 to less than 5 years	17	21%
5 to less than 10 years	14	18%
10 to less than 20 years	12	15%
More than 20 years	2	3%

Management responsibility	(n)	%
Non-manager	54	68%
Other manager	17	21%
Manager of other manager(s)	9	11%

Employment type	(n)	%
Ongoing and executive	71	89%
Fixed term	6	8%
Other	3	4%

Demographics

Employment characteristics 2 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2021 survey

How we protect anonymity and privacy

To protect you, we:

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Primary workplace location over the last 3 months	(n)	%
Melbourne: Suburbs	67	84%
Rural	6	8%
Large regional city	5	6%
Melbourne CBD	2	3%

What have been your main places of work over the last 3-months?	(n)	%
Your employer's office	42	53%
A frontline or service delivery location	35	44%
Home or private location	8	10%
A shared office space (where two or more organisations share the same workspace e.g. Gov hubs, suburban hubs etc.)	6	8%
Other	2	3%

Flexible work	(n)	%
Part-time	38	48%
Flexible start and finish times	18	23%
Working from an alternative location (e.g. home, hub/shared work space)	17	21%
No, I do not use any flexible work arrangements	14	18%
Shift swap	12	15%
Using leave to work flexible hours	10	13%
Study leave	5	6%
Other	2	3%
Working more hours over fewer days	2	3%
Purchased leave	2	3%
Job sharing	1	1%

Demographics

Adjustments

What this is

These are adjustments staff requested to perform in their role.

Why this is important

This shows organisations how flexible they are in adjusting for staff.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Have you requested any of the following adjustments at work?*	(n)	%
No, I have not requested adjustments	51	64%
Flexible working arrangements	22	28%
Physical modifications or improvements to the workplace	12	15%
Accessible communications technologies	2	3%
Career development support strategies	2	3%
Job redesign or role sharing	1	1%
Other	1	1%

Why did you make this request?	(n)	%
Health	12	41%
Family responsibilities	9	31%
Work-life balance	9	31%
Caring responsibilities	8	28%
Other	3	10%
Study commitments	2	7%
Disability	1	3%

What was your experience with making the request?	(n)	%
The adjustments I needed were made and the process was satisfactory	22	76%
The adjustments I needed were not made	5	17%
The adjustments I needed were made but the process was unsatisfactory	2	7%

Demographics

Caring

What this is

These are staff-reported caring responsibilities.

Why this is important

This shows organisations what caring responsibilities their staff have.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Caring responsibility	(n)	%
Primary school aged child(ren)	**28**	35%
Secondary school aged child(ren)	**22**	28%
None of the above	**21**	26%
Child(ren) - younger than preschool age	**12**	15%
Preschool aged child(ren)	**8**	10%
Prefer not to say	**7**	9%
Frail or aged person(s)	**6**	8%
Person(s) with a medical condition	**5**	6%
Person(s) with a mental illness	**5**	6%
Person(s) with disability	**4**	5%
Other	**2**	3%

Demographics

Employment categories

What is this

This shows how many people in each employee category responded to the survey.

Why this is important

This helps you assess how representative of your organisation your survey was.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Which of the following categories best describes your current position?	(n)	%
Nursing Employees	**38**	48%
Management, Administration and Corporate support	**24**	30%
Allied health professional	**14**	18%
Other health professional	**3**	4%
Support services	**1**	1%

Demographics

Primary role

What is this

This shows the primary role of your staff.

Why this is important

Understanding how many people you have in each role helps you understand if you have the right balance of staff.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

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Which of the following best describes the primary operational area in which you work?	(n)	%
Hospital-based services	**30**	38%
Corporate services	**14**	18%
Community-based services	**36**	45%

Is your primary work role in one of the following areas?	(n)	%
Maternity care	**4**	5%
Mental health	**4**	5%
Paediatrics	**1**	1%
Other	**53**	66%
Administration	**18**	23%

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