





People matter survey

wellbeing check 2022

Have your say

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 Questions requested by your organisation

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- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: People matter survey 2022 (DOCX, 55 pages) to see how we asked questions and defined concepts in the 2022 survey

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Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release results when fewer than 10 people in a work group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.



Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership

- Lead the organisation
- Set the culture
- Lead by example
- Actions influence outcomes

Organisation climate

- Organisational integrity
- Safety climate
- Patient safety climate
- Collaboration

Workgroup climate

- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager

- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Engagement

Outcomes

- Satisfaction
- Wellbeing –
 work-related stress
- Wellbeing –
 job-related affect
- Intention to stay
- Acting on negative behaviours
- Inclusion

The public sector values that underpin the framework and all public sector organisations



Responsiveness



Integrity



Impartiality



Accountability



Respect



Leadership



Human Rights





Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Accident Compensation
Conciliation Service

Department of Environment, Land, Water and Planning

Department of Transport

Energy Safe Victoria

Transport Accident Commission

Victorian Building Authority

Victorian Commission for Gambling and Liquor Regulation

Victorian Funds Management Corporation

Victorian Managed Insurance Authority



Your response rate

What this is

This is how many staff in your organisation did the survey in 2022.

Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

We've also expressed this as a percentage of all the staff who work in your organisation.

2021		2022	
-		78% (1284)	
Comparator Public Sector	58% 39%	Comparator Public Sector	63% 52%



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Scorecard: employee engagement index

What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2021		2022	2022			
-		73				
Comparator	71	Comparator	69			
Public Sector	70	Public Sector	69			



Engagement question results 1 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 73.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

79% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.



Benchmark agree results

You	c	omparato	or
2022	Lowest	Average	Highest
,		73 %	
79 %	49 %	72 %	85 %
74 %	51 %	67 %	82 %
71 %	50 %	65 %	83 %



Engagement question results 2 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 73.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

66% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

Survey question Pour results Disagree Neither agree nor disagree Agree 10% 66% I feel a strong personal attachment to my organisation

23%

Benchmark agree results

You	Comparator			
2022	Lowest	t Average Highe		
1				
66 %	47 %	60 %	67 %	

Scorecard: satisfaction, stress, intention to stay, inclusion

What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

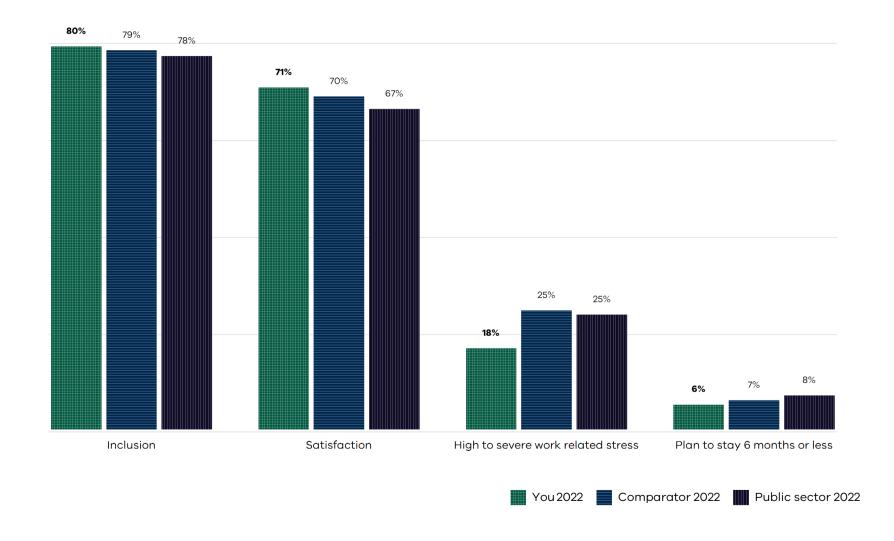
Example

In 2022:

 80% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

• 79% of staff at your comparator and 78% of staff across the public sector.





Satisfaction question results

What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

Under 'Your results', see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

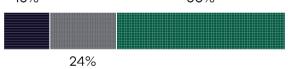
78% of your staff who did the survey were satisfied or very satisfied with 'How satisfied are you with the work/life balance in your current job'.

Survey question Your results Dissatisfied Neither satisfied nor dissatisfied Satisfied 78% 11% How satisfied are you with the work/life balance in your current job 11% 10% 76% Considering everything, how satisfied are you with your current job 14% 16% 60% How satisfied are you with your career development within your current

Benchmark satisfied results

You	Comparator Lowest Average Highest				
2022	Lowest	Average	Highest		
		74 %			
76 %	65 %	74 %	81 %		
60 %	45 %	61 %	70 %		

organisation



Work-related stress levels

What this is

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

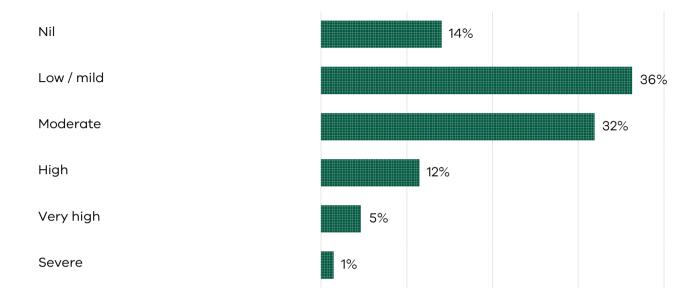
The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2022 compared to your comparator.

Example

18% of your staff who did the survey said they had high to severe stress in 2022. This is compared to 25% of staff in your comparator group and 25% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2022)



Reported levels of high to severe stress

2021	2022	

18%

Comparator 25% Public Sector 25%



Work-related stress causes

What this is

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

86% of your staff who did the survey said they experienced mild to severe stress.

Of that 86%, 39% said the top reason was 'Workload'.

1103	181	

86%

Experienced some work-related stress

Did not experience some work-related stress

14%

Of those that experienced work related stress it was from	You 2022	Comparator 2022	Public sector 2022
Workload	39%	52%	51%
Time pressure	37%	46%	44%
Competing home and work responsibilities	21%	14%	14%
Dealing with clients, patients or stakeholders	18%	15%	15%
Unclear job expectations	14%	14%	14%
Management of work (e.g. supervision, training, information, support)	13%	10%	12%
Content, variety, or difficulty of work	13%	13%	11%
Organisation or workplace change	11%	15%	13%
Job security	11%	13%	10%
Other changes due to COVID-19	11%	7%	7%



Intention to stay

What this is

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

6% of your staff who did the survey said they intended to work for your organisation for 6 months or less.

Employees plan to work at your organisation for	You 2022	Comparator 2022	Public sector 2022
6 months or less	6%	7%	8%
Over 6 months and up to 1 year	8%	10%	10%
Over 1 year and up to 3 years	18%	25%	25%
Over 3 years and up to 5 years	16%	17%	16%
Over 5 years	52%	41%	41%



Inclusion question results

What this is

This is how included staff feel in their workplace.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.

Survey question Disagree Agree Neither agree nor disagree 8% 83% I can be myself at work 9% 7% 77% I feel as if I belong at this organisation

Benchmark agree results

You	Comparator Lowest Average Highest				
2022	Lowest	Average	Highest		
,		84 %			
77 %	63 %	74 %	84 %		

Inclusion - Barriers to success

What this is

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

In the survey, we ask staff to tell us if they have experienced any barriers to their success at work and what those barriers were. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

Example

8% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My mental health'. Staff who experienced one or more barriers to success at work

306 978 24% 76%

Experienced barriers

Did not experience barriers

During the last 12 months, employees experienced barriers to their success due to	You 2022	Comparator 2022	Public sector 2022
My mental health	8%	7%	7%
My caring responsibilities	7%	6%	7%
My age	6%	8%	8%
My sex	4%	6%	4%
Other	4%	5%	4%
My physical health	4%	4%	4%
My cultural background	1%	3%	3%
My political belief	1%	1%	1%
My disability	1%	1%	1%
My race	1%	1%	1%



Scorecard: emotional effects of work

What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

Example

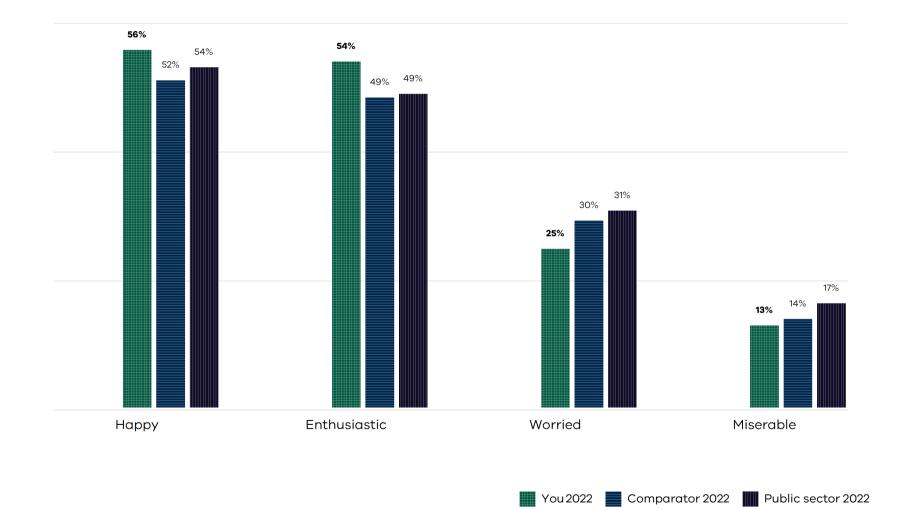
In 2022:

 56% of your staff who did the survey said work made them feel happy in 2022

Compared to:

• 52% of staff at your comparator and 54% of staff across the public sector.

Thinking about the last three months, how often has work made you feel ...



Scorecard: negative behaviours

What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

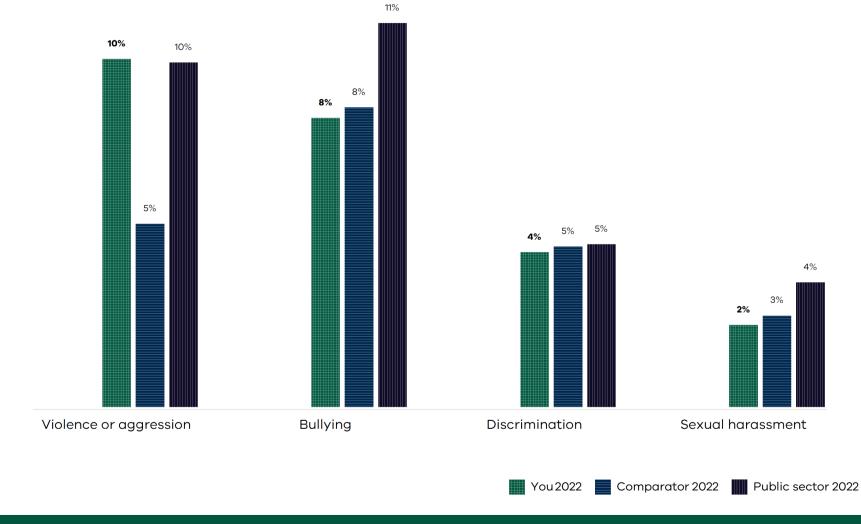
Example

In 2022:

 10% of your staff who did the survey stated they experienced 'Violence or aggression' in the last 12 months.

Compared to:

• 5% of staff at your comparator and 10% of staff across the public sector.



Bullying

What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and longterm negative impact on those involved, including those who witness bullying.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers what they experienced.

In descending order, the table shows the answers.

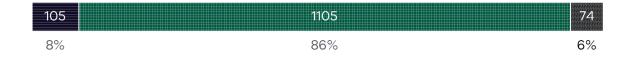
Example

8% of your staff who did the survey said they experienced bullying.

Of that 8%, 73% said the top type was 'Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)'.

Have you experienced bullying at work in the last 12 months?

Being given impossible assignment(s)



8%

Did not experience bullying

Experienced built		experience builying	y inot sure
If you experienced bullying, what type of bullying did you experience?	You 2022	Comparator 2022	Public sector 2022
Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)	73%	71%	71%
Exclusion or isolation	57%	47%	43%
Withholding essential information for me to do my job	41%	36%	33%
Intimidation and/or threats	24%	29%	30%
Being assigned meaningless tasks unrelated to the job	22%	15%	13%
Other	22%	17%	15%
Verbal abuse	11%	13%	19%

Experienced bullving



13%



10%

Not sure

Telling someone about the bullying

What this is

This is if staff told someone when they experienced bullying.

Why this is important

By understanding how staff report bullying, organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers who they told about it.

In descending order, the table shows the answers.

Example

8% of your staff who did the survey said they experienced bullying, of which

- 56% said the top way they reported the bullying was 'Told a manager'.
- 80% said they didn't submit a formal complaint.

Have you experienced bullying at work in the last 12 months?



				• , •
•	Experienced bullying	Did not	experience bullying	Not sure
		You	Comparator	Public

Did you tell anyone about the bullying?	You 2022	Comparator 2022	Public sector 2022
Told a manager	56%	48%	49%
Told a colleague	43%	40%	41%
Told a friend or family member	37%	35%	35%
Told the person the behaviour was not OK	30%	13%	17%
Told Human Resources	22%	12%	13%
Submitted a formal complaint	20%	7%	11%
Told employee assistance program (EAP) or peer support	18%	13%	10%
Told someone else	13%	12%	12%
I did not tell anyone about the bullying	9%	15%	12%



Bullying - reasons for not submitting a formal complaint

What this is

This is why staff who experienced bullying chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can plan how to support staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work. We then asked them if they submitted a formal complaint. If they didn't, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

80% of your staff who experienced bullying did not submit a formal complaint, of which:

• 55% said the top reason was 'I believed there would be negative consequences for my career'.

Did you submit a formal complaint?



Submitted formal complaint Did not submit a formal complaint

What was your reason for not submitting a formal complaint?	You 2022	Comparator 2022	Public sector 2022
I believed there would be negative consequences for my career	55%	47%	41%
I believed there would be negative consequences for my reputation	50%	56%	52%
I didn't think it would make a difference	43%	48%	51%
I didn't think it was serious enough	20%	18%	16%
I didn't feel safe to report the incident	19%	20%	19%
Other	17%	12%	12%
I thought the complaint process would be embarrassing or difficult	15%	17%	13%
I didn't need to because I no longer had contact with the person(s) who bullied me	11%	8%	7%
I didn't need to because I made the bullying stop	8%	5%	6%
I believed there would be negative consequences for the person I was going to complain about	5%	10%	9%





Perpetrators of bullying

What this is

This is who staff have said are responsible for bullying.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 8% of your staff said they experienced bullying.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

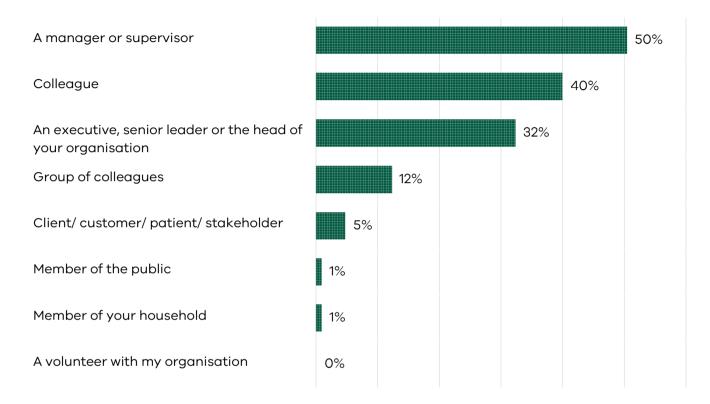
Each row is one perpetrator or group of perpetrators.

Example

8% of your staff who did the survey said they experienced bullying.

Of that 8%, 50% said it was by 'A manager or supervisor'.

105 people (8% of staff) experienced bullying (You 2022)



Relationship to perpetrator

What this is

This provides further detail on who staff have said are responsible for bullying within your organisation.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 8% of your staff said they experienced bullying.

If they experienced bullying from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the bullying to different workplace relationships.

Example

8% of your staff who did the survey said they experienced bullying.

Of that 8%, 97% said it was by someone within the organisation.

Of that 97%, 52% said it was 'They were in my workgroup'.

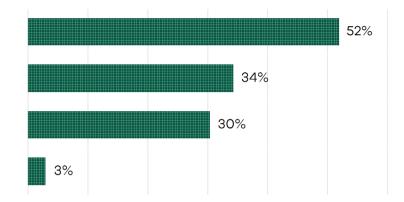
102 people (97% of staff who experienced bullying) experienced bullying from within your organisation (You2022)

They were in my workgroup

They were my immediate manager or supervisor

They were outside my workgroup

They were someone I supervise or manage



Sexual harassment

What this is

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

If they did, they could tell us with one or more answers what they experienced.

In descending order, the table shows the top 10 answers.

Example

2% of your staff who did the survey said they experienced sexual harassment.

Of those, 68% said the top type was 'Sexually suggestive comments or jokes that made you feel offended (in either a group or one on one situation)'.

Have you experienced sexual harassment at work in the last 12 months?

31	1253
2%	98%
Experienced sexual harassment	Did not experience sexual harassment

Behaviours reported	You 2022	Comparator 2022	Public sector 2022
Sexually suggestive comments or jokes that made you feel offended (in either a group or one on one situation)	68%	54%	49%
Intrusive questions about your private life or comments about your physical appearance	39%	39%	46%
Inappropriate physical contact (including momentary or brief physical contact)	16%	14%	14%
Inappropriate staring or leering that made you feel intimidated	6%	13%	14%
Unwelcome touching, hugging, cornering or kissing	6%	7%	11%
Sexually explicit email or SMS message	3%	1%	1%
Any other unwelcome conduct of a sexual nature	0%	6%	6%
Repeated or inappropriate advances on email, social networking websites or internet chat rooms by a work colleague	0%	4%	3%
Repeated or inappropriate invitations to go out on dates	0%	5%	3%
Request or pressure for sex or other sexual acts	0%	1%	1%



Response to sexual harassment

What this is

This is how staff responded when they experienced sexual harassment.

Why this is important

How staff respond when they experience sexual harassment may help organisations work out what action they need to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

If they did, they could tell us with one or more answers how they responded.

In descending order, the table shows the top 10 responses.

Example

2% of your staff who did the survey said they experienced sexual harassment.

Of those, 39% said their top response was 'Pretended it didn't bother you'.

Have you experienced sexual harassment at work in the last 12 months?

31	1253
2%	98%
Experienced sexual harassment	Did not experience sexual harassment

When the harassment happened to you, did you respond in any of the following ways?	You 2022	Comparator 2022	Public sector 2022
Pretended it didn't bother you	39%	41%	43%
Tried to laugh it off or forget about it	32%	39%	37%
Told a colleague	29%	21%	24%
Avoided the person(s) by staying away from them	19%	28%	32%
Told the person the behaviour was not OK	19%	23%	22%
Told a friend or family member	16%	19%	21%
Told a manager	13%	14%	17%
Took time off work	10%	6%	5%
Other	6%	4%	4%
Sought a transfer to another role/location/roster	6%	5%	2%





Sexual harassment - reasons for not submitting a formal complaint

What this is

This is why staff who experienced sexual harassment chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work. We then asked them if they submitted a formal complaint. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

100% of your staff who experienced sexual harassment did not submit a formal complaint, of which:

52% said the top reason was 'I didn't think it was serious enough'.

Did you submit a formal complaint?

31

100%

Submitted formal complaint Did not submit a formal complaint

What was your reason for not submitting a formal complaint?	You 2022	Comparator 2022	Public sector 2022
I didn't think it was serious enough	52%	47%	44%
I didn't think it would make a difference	39%	32%	38%
I believed there would be negative consequences for my career	35%	27%	24%
I believed there would be negative consequences for my reputation	32%	36%	33%
I didn't need to because I made the harassment stop	19%	8%	9%
I believed there would be negative consequences for the person I was going to complain about	16%	15%	13%
I thought the complaint process would be embarrassing or difficult	10%	14%	13%
I didn't feel safe to report the incident	6%	10%	10%
I didn't need to because I no longer had contact with the person(s) who harassed me	6%	8%	8%
Other	3%	9%	10%



Perpetrators of sexual harassment

What this is

This is who staff have said are responsible for sexual harassment.

Why this is important

Understanding where harassment happens means organisations can work out what action to take.

How to read this

In this year's survey, 2% of your staff said they experienced sexual harassment.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

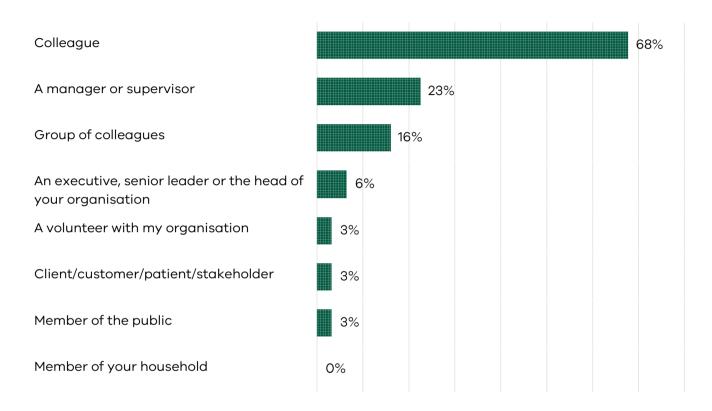
Each row is one perpetrator or group of perpetrators.

Example

2% of your staff who did the survey said they experienced sexual harassment.

Of that 2%, 68% said it was by 'Colleague'.

31 people (2% of staff) experienced sexual harassment (You2022)





Relationship to perpetrator

What this is

This provides further detail on who staff have said are responsible for sexual harassment within your organisation.

Why this is important

Understanding where sexual harassment happens means organisations can work out what action to take.

How to read this

In this year's survey, 2% of your staff said they experienced sexual harassment.

If they experienced sexual harassment from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the sexual harassment to different workplace relationships.

Example

2% of your staff who did the survey said they experienced sexual harassment.

Of that 2%, 97% said it was by someone within the organisation.

Of that 97%, 57% said it was 'They were outside my workgroup'.

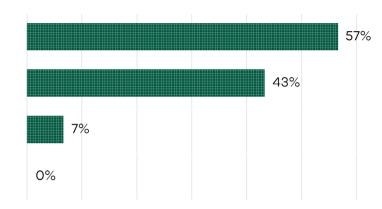
30 people (97% of staff who experienced harassment) experienced harassment from within your organisation (You 2022)

They were outside my workgroup

They were in my workgroup

They were my immediate manager or supervisor

They were someone I supervise or manage



Discrimination

What this is

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination.

If they did, they could tell us with one or more answers what attributes the discrimination was based on.

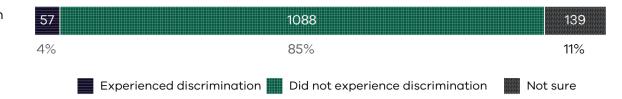
In descending order, the table shows the top 10 answers.

Example

4% of your staff who did the survey said they experienced discrimination.

Of that 4%, 25% said it was 'Age'.

Have you experienced discrimination at work?



Why were you discriminated against?	You 2022	Comparator 2022	Public sector 2022
Age	25%	29%	28%
Employment activity	23%	24%	29%
Sex	21%	22%	19%
Parent or carer status (including pregnancy and breastfeeding)	19%	10%	12%



Type of discrimination

What this is

This is what types of discrimination staff report experiencing in their organisation.

Why this is important

Understanding what types of discrimination happen means an organisation can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination.

If they did, they could tell us with one or more answers what they experienced.

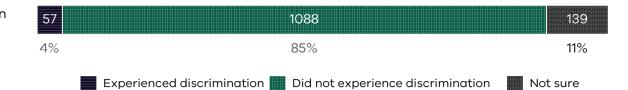
In descending order, the table shows the top 10 types.

Example

4% of your staff who did the survey said they experienced discrimination.

Of that 4%, 39% said it was 'Opportunities for promotion'.

Have you experienced discrimination at work in the last 12 months?



If you experienced discrimination, what type of discrimination did you experience?	You 2022	Comparator 2022	Public sector 2022
Opportunities for promotion	39%	45%	38%
Other	39%	33%	39%
Opportunities for training	25%	23%	22%
Employment security - threats of dismissal or termination	23%	21%	16%
Denied flexible work arrangements or other adjustments	19%	13%	20%
Opportunities for transfer/secondment	16%	16%	13%
Pay or conditions offered by employer	12%	11%	12%



Telling someone about the discrimination

What this is

This is who staff told about the discrimination they experienced.

Why this is important

Understanding who staff tell about their discrimination can inform how organisations can support staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination.

If they did, they could tell us with one or more answers who they told.

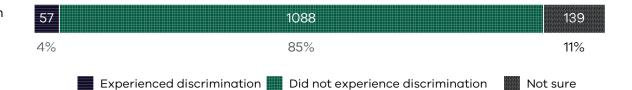
In descending order, the table shows the answers.

Example

4% of your staff who did the survey said they experienced discrimination, of which

- 40% said the top way they reported the discrimination was 'Told a friend or family member'.
- 88% said they didn't submit a formal complaint.

Have you experienced discrimination at work in the last 12 months?



Did you tell anyone about the discrimination?	You 2022	Comparator 2022	Public sector 2022
Told a friend or family member	40%	33%	33%
Told a manager	40%	30%	31%
Told a colleague	32%	33%	36%
I did not tell anyone about the discrimination	25%	24%	24%
Told Human Resources	25%	14%	13%
Told someone else	16%	12%	14%
Submitted a formal complaint	12%	5%	7%
Told employee assistance program (EAP) or peer support	9%	11%	10%
Told the person the behaviour was not OK	9%	7%	9%



Discrimination - reasons for not submitting a formal complaint

What this is

This is why staff who experienced discrimination chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination at work. We then asked them if they submitted a formal complaint. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

88% of your staff who experienced discrimination did not submit a formal complaint, of which:

• 66% said the top reason was 'I didn't think it would make a difference'.

Did you submit a formal complaint?



Submitted formal complaint	Did not submit a formal complaint
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What was your reason for not submitting a formal complaint?	You 2022	Comparator 2022	Public sector 2022
I didn't think it would make a difference	66%	58%	59%
I believed there would be negative consequences for my career	62%	57%	53%
I believed there would be negative consequences for my reputation	56%	56%	53%
I didn't feel safe to report the incident	26%	18%	20%
I didn't think it was serious enough	18%	14%	12%
I thought the complaint process would be embarrassing or difficult	14%	11%	13%
Other	8%	8%	9%
I believed there would be negative consequences for the person I was going to complain about	4%	8%	8%
I didn't know how to make a complaint	4%	4%	6%
I was advised not to	4%	5%	4%





Perpetrators of discrimination

What this is

This is who staff have said are responsible for discrimination.

Why this is important

Understanding where discrimination happens means organisations can work out what action to take.

How to read this

In this year's survey, 4% of your staff said they experienced discrimination.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

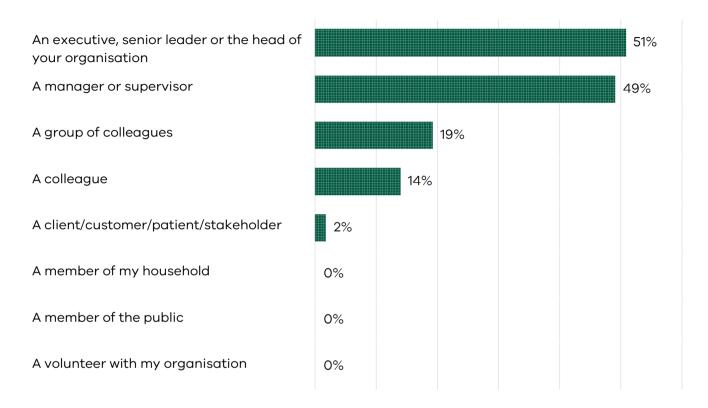
Each row is one perpetrator or group of perpetrators.

Example

4% of your staff who did the survey said they experienced discrimination.

Of that 4%, 51% said it was by 'An executive, senior leader or the head of your organisation'.

57 people (4% of staff) experienced discrimination (You2022)





Relationship to perpetrator

What this is

This provides further detail on who staff have said are responsible for discrimination within your organisation.

Why this is important

Understanding where discrimination happens means organisations can work out what action to take.

How to read this

In this year's survey, 4% of your staff said they experienced discrimination.

If they experienced discrimination from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the discrimination to different workplace relationships.

Example

4% of your staff who did the survey said they experienced discrimination.

Of that 4%, 100% said it was by someone within the organisation.

Of that 100%, 46% said it was 'They were in my workgroup'.

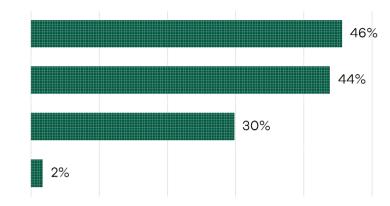
57 people (100% of staff who experienced discrimination) experienced discrimination from within your organisation (You2022)

They were in my workgroup

They were outside my workgroup

They were my immediate manager or supervisor

They were someone I supervise or manage



Violence and aggression

What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers what they experienced.

In descending order, the table shows the answers.

Example

10% of your staff who did the survey said they experienced violence or aggression. Of that 10%, 72% said it was from 'Abusive language'.

Have you experienced violence or aggression at work in the last 12 months?



If you experienced violence or aggression, what type did you experience?	You 2022	Comparator 2022	Public sector 2022
Abusive language	72%	56%	73%
Intimidating behaviour	64%	73%	69%
Other	10%	12%	6%
Threats of violence	10%	13%	27%
Stalking, including cyber-stalking	3%	2%	2%
Physical assault (e.g. spitting, hitting, punching, pushing, tripping, grabbing, throwing objects)	2%	2%	14%
Damage to my property or work equipment	1%	1%	5%





Telling someone about violence and aggression

What this is

This is who staff told about what violence and aggression they experienced.

Why this is important

Understanding this means organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers who they told.

In descending order, the table shows the answers.

Example

10% of your staff who did the survey said they experienced violence or aggression, fo which

- 71% said the top way they reported the violence or agression was 'Told a manager'
- 73% said they didn't submit a formal incident report.

Have you experienced violence or aggression at work in the last 12 months?



Did you tell anyone about the incident?	You 2022	Comparator 2022	Public sector 2022
Told a manager	71%	58%	59%
Told a colleague	46%	42%	44%
Told the person the behaviour was not OK	29%	20%	26%
Submitted a formal incident report	27%	14%	26%
Told a friend or family member	15%	23%	20%
I did not tell anyone about the incident(s)	10%	6%	8%
Told Human Resources	8%	10%	6%
Told someone else	8%	8%	6%
Told employee assistance program (EAP) or peer support	6%	9%	5%



Violence and aggression - reasons for not submitting a formal incident report

What this is

This is why staff who experienced violence or aggression chose not to submit a formal incident report.

Why this is important

By understanding this, organisations can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression at work. We then asked them if they submitted a formal incident report. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

73% of your staff who experienced violence or aggression did not submit a formal incident report, of which:

• 40% said the top reason was 'I didn't think it was serious enough'.

Did you submit a formal incident report?



What was your reason for not submitting a formal incident report?	You 2022	Comparator 2022	Public sector 2022
I didn't think it was serious enough	40%	34%	31%
I didn't think it would make a difference	33%	37%	39%
I believed there would be negative consequences for my reputation	25%	34%	21%
I didn't need to because I no longer had contact with the person(s) who was aggressive or violent to me	22%	11%	14%
I didn't need to because I made the violence or aggression stop	21%	14%	14%
I believed there would be negative consequences for my career	18%	29%	17%
Other	14%	18%	19%
I didn't feel safe to report the incident	7%	11%	7%
I thought the complaint process would be embarrassing or difficult	4%	8%	6%
I didn't know how to make a complaint	2%	4%	4%





Perpetrators of violence and aggression

What this is

This is who staff have said are responsible for violence and aggression.

Why this is important

Understanding this means organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

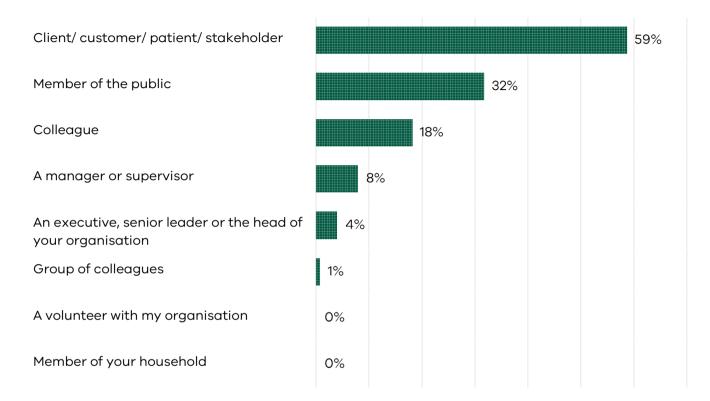
Each row is one perpetrator or a group of perpetrators.

Example

10% of your staff who did the survey said they experienced violence or aggression.

Of that 10%, 59% said it was 'Client/ customer/ patient/ stakeholder'.

126 people (10% of staff) experienced violence or aggression (You2022)





People outcomes

Relationship to perpetrator

What this is

This provides further detail on who staff have said are responsible for violence or aggression within your organisation.

Why this is important

Understanding where violence or aggression happens means organisations can work out what action to take.

How to read this

In this year's survey, 10% of your staff said they experienced violence or aggression.

If they experienced violence or aggression from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the violence or aggression to different workplace relationships.

Example

10% of your staff who did the survey said they experienced violence or aggression.

Of that 10%, 28% said it was by someone within the organisation.

Of that 28%, 43% said it was 'They were in my workgroup'.

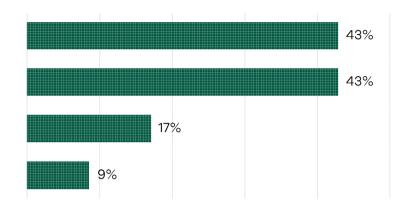
35 people (28% of staff who experienced violence or aggression) experienced violence or aggression from within your organisation (You2022)

They were in my workgroup

They were outside my workgroup

They were my immediate manager or supervisor

They were someone I supervise or manage



People outcomes

Negative behaviour — satisfaction with making a formal complaint

What this is

This is how satisfied a staff member was with how your organisation managed their complaint.

Why this is important

When staff submit a formal complaint for negative behaviours, they should feel your organisation will manage it effectively and professionally.

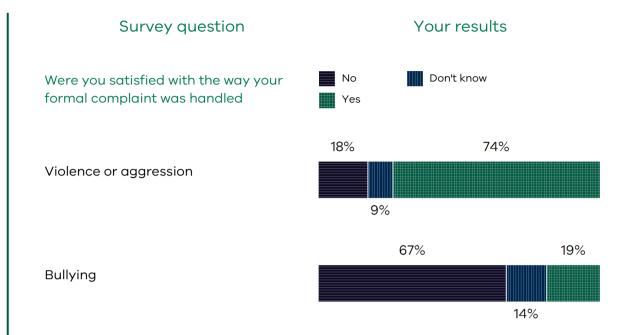
How to read this

Under 'Your results', see results for each question in descending order by yes.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

74% of staff who did the survey were satisfied with the way your organisation handled their formal 'Violence or aggression' complaint.



Benchmark satisfied results

You	Comparator Lowest Average Highest					
2022	Lowest	Average	Highest			
74 %	0%	53 %	58 %			
19 %	0 %	23 %	50 %			

People matter survey

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- Employment
- Adjustments
- Caring





Highest scoring questions

What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 comparator group.

Example

On the first row 'Meaningful work', the 'You 2022' column shows 94% of your staff agreed with 'I can make a worthwhile contribution at work'.

Question group	Highest scoring questions	You 2022	Comparator 2022
Meaningful work	I can make a worthwhile contribution at work	94%	92%
Job enrichment	I can use my skills and knowledge in my job	93%	92%
Job enrichment	I understand how my job helps my organisation achieve it's goals	92%	92%
Manager leadership	My manager treats employees with dignity and respect	92%	91%
Flexible working	My manager supports working flexibly	91%	92%
Meaningful work	I achieve something important through my work	91%	89%
Safety climate	My organisation provides a physically safe work environment	90%	89%
Manager leadership	My manager demonstrates honesty and integrity	90%	90%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	90%	79%
Quality service delivery	My workgroup provides high quality advice and services	89%	87%



Lowest scoring questions

What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 comparator group.

Example

On the first row 'Taking action', the 'You 2022' column shows 35% of your staff agreed with 'My organisation has made improvements based on the survey results from last year'.

Question subgroup	Lowest scoring questions	You 2022	Comparator 2022
Taking action	My organisation has made improvements based on the survey results from last year	35%	33%
Organisational integrity	I believe the promotion processes in my organisation are fair	47%	47%
Taking action	I believe my organisation will make improvements based on the results of this survey	48%	50%
Learning and development	I am satisfied with the opportunities to progress in my organisation	52%	53%
Organisational integrity	I have an equal chance at promotion in my organisation	52%	52%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	54%	57%
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	55%	58%
Learning and development	My organisation places a high priority on the learning and development of staff	55%	57%
Safety climate	All levels of my organisation are involved in the prevention of stress	55%	49%
Collaboration	Workgroups across my organisation willingly share information with each other	59%	63%



Biggest positive difference from comparator

What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Workload', the 'You 2022' column shows 67% of your staff agreed with 'I have enough time to do my job effectively'.

The 'difference' column, shows that agreement for this question was 10 percentage points higher in your organisation than in your comparator.

Question group	Biggest positive difference from comparator	You 2022	Difference	Comparator 2022
Workload	I have enough time to do my job effectively	67%	+10%	56%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	90%	+10%	79%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	62%	+9%	53%
Organisational integrity	My organisation is committed to earning a high level of public trust	87%	+7%	80%
Workload	The workload I have is appropriate for the job that I do	68%	+7%	61%
Engagement	I feel a strong personal attachment to my organisation	66%	+7%	60%
Engagement	I would recommend my organisation as a good place to work	79%	+7%	72%
Engagement	I am proud to tell others I work for my organisation	79%	+7%	73%
Engagement	My organisation motivates me to help achieve its objectives	74%	+7%	67%
Safety climate	All levels of my organisation are involved in the prevention of stress	55%	+6%	49%



Biggest negative difference from comparator

What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Flexible working', the 'You 2022' column shows 78% of your staff agreed with 'I am confident that if I requested a flexible work arrangement, it would be given due consideration'.

The 'difference' column, shows that agreement for this question was 7 percentage points lower in your organisation than in your comparator.

Question subgroup	Biggest negative difference from comparator	You 2022	Difference	Comparator 2022
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	78%	-7%	85%
Senior leadership	Senior leaders demonstrate honesty and integrity	66%	-5%	71%
Collaboration	Workgroups across my organisation willingly share information with each other	59%	-5%	63%
Senior leadership	Senior leaders model my organisation's values	65%	-4%	70%
Organisational integrity	My organisation does not tolerate improper conduct	70%	-3%	74%
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	55%	-3%	58%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	61%	-3%	64%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	54%	-3%	57%
Safe to speak up	I feel safe to challenge inappropriate behaviour at work	74%	-2%	76%
Learning and development	My organisation places a high priority on the learning and development of staff	55%	-2%	57%



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- · Cultural diversity
- Employment
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Taking action

What this is

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

48% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this survey'.

Survey question

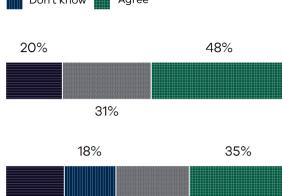
Your results

Benchmark agree results

Disagree Don't know	Neither agree nor disagree Agree
20%	48%

I believe my organisation will make improvements based on the results of this survey

My organisation has made improvements based on the survey results from last year



26%

21%

You	С	omparato	or
2022	Lowest	omparato Average	Highest
		50 %	
35 %	24 %	33 %	51 %

People matter survey

wellbeing check 2022

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- · Human rights

Custom questions

 Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Senior leadership

Senior leadership

What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

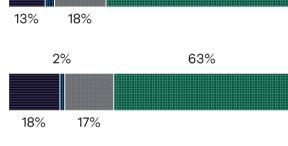
'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

66% of your staff who did the survey agreed or strongly agreed with 'Senior leaders demonstrate honesty and integrity'.

Survey question Your results Neither agree nor disagree Disagree Don't know Agree 4% 66% Senior leaders demonstrate honesty and integrity 10% 20% 3% 65% Senior leaders model my organisation's values 18% 2% 63% Senior leaders provide clear strategy and direction



Benchmark agree results

You	Comparator Lowest Average Highes				
2022	Lowest	Average	Highest		
	•	71 %			
65 %	51 %	70 %	88 %		
63 %	43 %	62 %	82 %		



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- Scorecard: emotional effects of work
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- Satisfaction with complaint processes

Key differences

- · Highest scoring
- · Lowest scoring
- Biggest positive difference from comparator
- Biggest negative difference from comparator

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Public sector values

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- Human rights

Custom questions

 Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Scorecard

What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

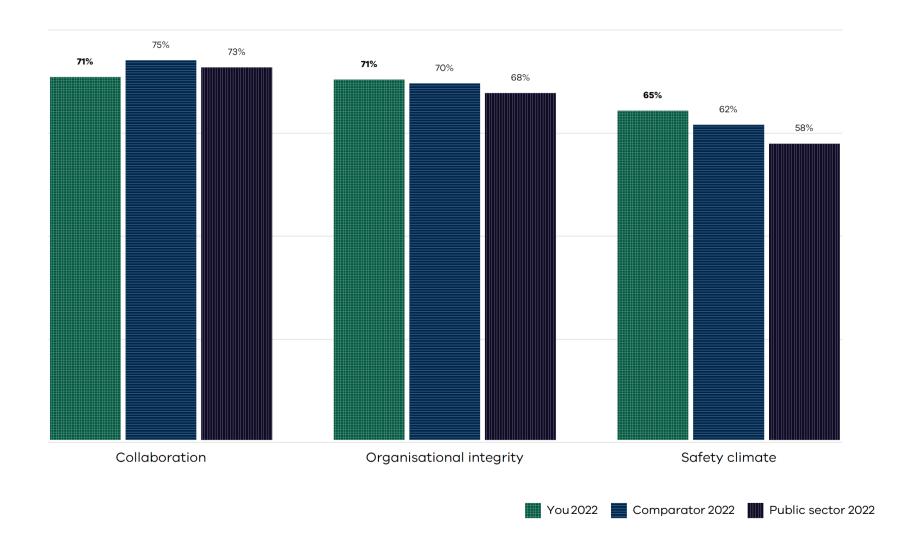
Example

In 2022:

 71% of your staff who did the survey responded positively to questions about Collaboration.

Compared to:

• 75% of staff at your comparator and 73% of staff across the public sector.



Organisational integrity 1 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

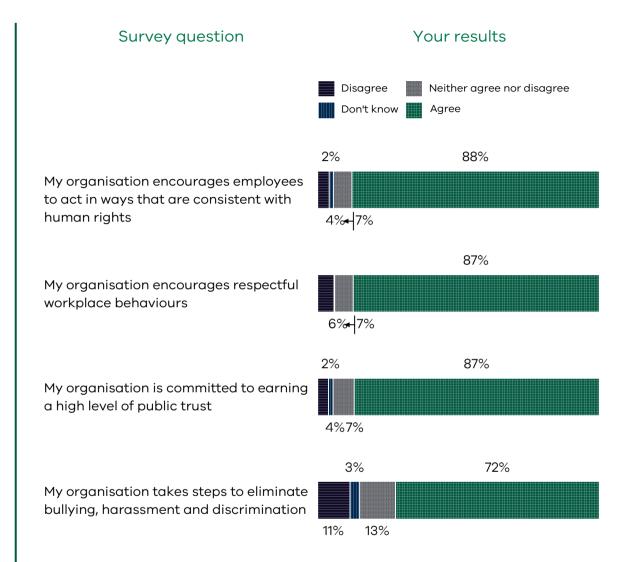
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.



Benchmark agree results

You	Comparator Lowest Average Highes				
2022	Lowest	Average	Highest		
,		85 %			
87 %	70 %	88 %	95 %		
87 %	62 %	80 %	95 %		
72 %	50 %	73 %	83 %		

Organisational integrity 2 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

70% of your staff who did the survey agreed or strongly agreed with 'My organisation does not tolerate improper conduct'.

Survey question Your results Neither agree nor disagree Disagree Don't know 3% 70% My organisation does not tolerate improper conduct 13% 14% 5% 63% I believe the recruitment processes in my organisation are fair 18% 15% 20% 52% I have an equal chance at promotion in my organisation 27% 7% 47% I believe the promotion processes in my organisation are fair 19% 26%



Benchmark agree results

You

2022

Comparator

Lowest Average Highest



Collaboration

What this is

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

84% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

Survey question

Your results

Benchmark agree results

Disagr	***************************************		ee nor disag	ree
Don't k	now A	gree		
6%		84%	6	
10%				
2%	%		59%	
19%	21%			

You	٠	omparate	or .
2022	Lowest	Average	Highest
		86 %	

Comparator

I am able to work effectively with others

outside my immediate workgroup



Safety climate 1 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

90% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

Survey question Your results Benchmark agree results You Neither agree nor disagree Disagree Don't know 2022 Lowest Average Highest 90% My organisation provides a physically safe work environment 5% 5% 14% 67% In my workplace, there is good communication about psychological safety issues that affect me 19% 6% 62% My organisation has effective procedures in place to support employees who may experience stress 14% 18% 18% 61% Senior leaders consider the psychological health of employees to be as important as productivity 21%





Comparator

Safety climate 2 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

55% of your staff who did the survey agreed or strongly agreed with 'All levels of my organisation are involved in the prevention of stress'.

Survey question Your results Neither agree nor disagree Disagree Don't know 55% 18% All levels of my organisation are involved in the prevention of stress 27% 18% 54% Senior leaders show support for stress prevention through involvement and commitment 28%

Benchmark agree results

Voll

You	٠	omparate)r
2022	Lowest	Average	Highest
'		49 %	
54 %	32 %	57 %	75 %

Comparator

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Custom questions

 Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
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- Employment
- Adjustments
- Caring





Scorecard

What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

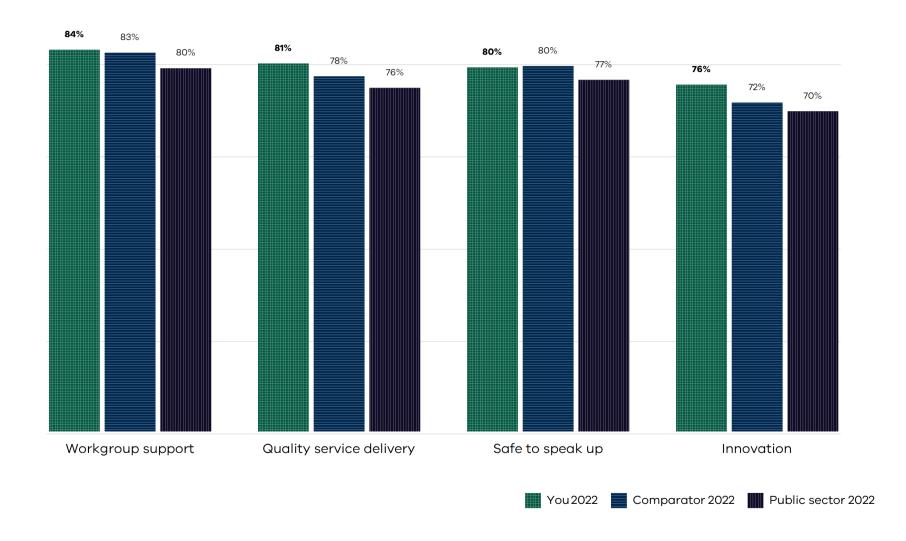
Example

In 2022:

 84% of your staff who did the survey responded positively to questions about Workgroup support.

Compared to:

• 83% of staff at your comparator and 80% of staff across the public sector.



Quality service delivery

What this is

This is how well workgroups in your organisation operate to deliver quality services.

Why this is important

The public sector must provide highquality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know Agree 2022 Lowest Average Highest 89% My workgroup provides high quality advice and services 4% 6% 82% My workgroup acts fairly and without bias 9% 8% 78% My workgroup has clear lines of responsibility 11% 11% 1% 73% My workgroup uses its resources well 13% 13%





Innovation

What this is

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

78% of your staff who did the survey agreed or strongly agreed with 'My workgroup is quick to respond to opportunities to do things better'.

Survey question Your results Neither agree nor disagree Disagree Don't know Agree 78% 1% My workgroup is quick to respond to opportunities to do things better 10% 11% 1% 76% My workgroup learns from failures and mistakes 11% 12% 1% 74% My workgroup encourages employee creativity

16%

9%

Benchmark agree results

You

	_		
2022	Lowest	Average	Highest
		72 %	
76 %	65 %	73 %	81 %
74 %	60 %	72 %	82 %

Comparator

Workgroup support 1 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

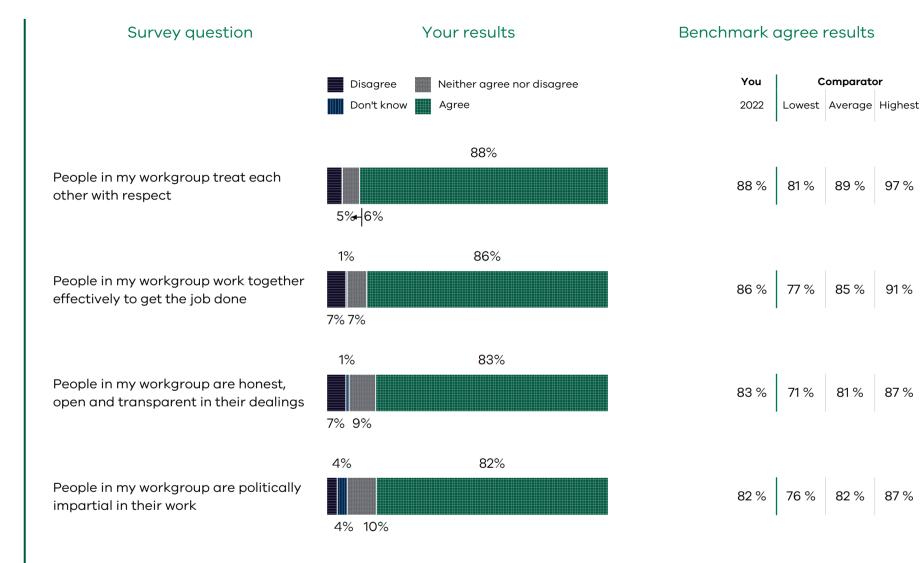
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup treat each other with respect'.







Workgroup support 2 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

Survey question

People in my workgroup appropriately

manage conflicts of interest

Your results

Benchmark agree results

Disagree	Neither agree nor disagree
Don't know	Agree
6%	80%
5% 10%	

You	Comparator		
2022	Lowest	Average	Highest
80 %	74 %	79 %	88 %

Safe to speak up

What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

85% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

Survey question Your results Neither agree nor disagree Disagree Don't know Agree 85% 5% I feel culturally safe at work 10% 9% 81% People in my workgroup are able to bring up problems and tough issues 10% 15% 74% I feel safe to challenge inappropriate behaviour at work

12%

 Disagree
 Neither agree nor disagree
 You
 Comparator

 Don't know
 Agree
 2022
 Lowest
 Average
 Highest

 %
 85%

 85 %
 78 %
 86 %
 91 %

 0%
 81%

 81 %
 72 %
 78 %
 87 %

 10%

 %
 74%
 62 %
 76 %
 80 %

Benchmark agree results

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- Biggest negative difference from comparator

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Custom questions

 Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
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- Adjustments
- Caring





Scorecard 1 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

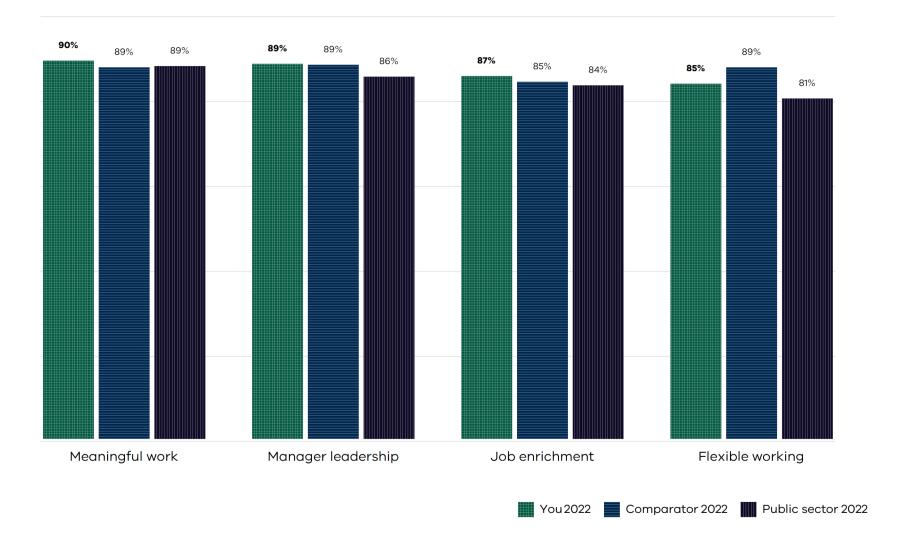
Example

In 2022:

 90% of your staff who did the survey responded positively to questions about Meaningful work.

Compared to:

• 89% of staff at your comparator and 89% of staff across the public sector.



Scorecard 2 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

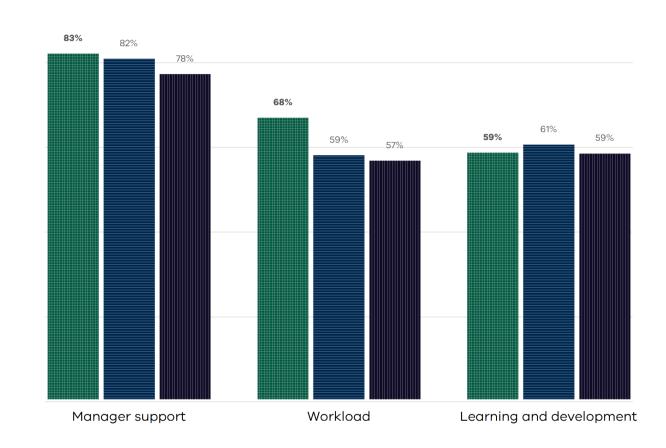
Example

In 2022:

83% of your staff who did the survey responded positively to questions about Manager support.

Compared to:

• 82% of staff at your comparator and 78% of staff across the public sector.









Manager leadership

What this is

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

How to read this

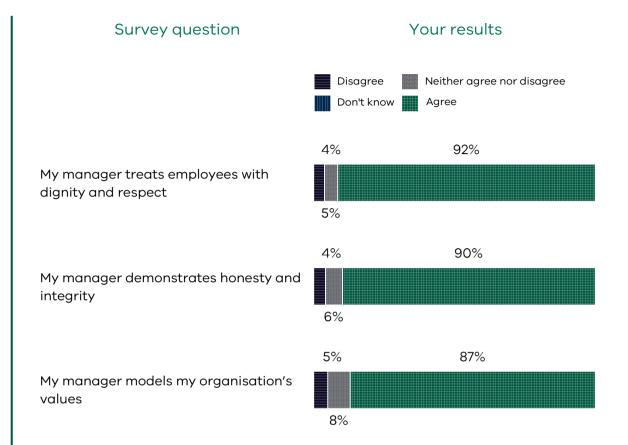
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.



Benchmark agree results

You	C	omparato	or
2022	Lowest	Average	Highest
·		91 %	
90 %	83 %	90 %	97 %
87 %	80 %	87 %	94 %

Comparator

Manager support 1 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'I can discuss problems or issues with my manager'.



Benchmark agree results

You	c	omparato	or
2022	Lowest	Average	Highest
		87 %	
88 %	80 %	88 %	92 %
87 %	73 %	84 %	95 %
80 %	65 %	77 %	89 %



Manager support 2 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

70% of your staff who did the survey agreed or strongly agreed with 'I receive meaningful recognition when I do good work'.

Survey question Pisagree Pon't know Pour results Neither agree nor disagree Agree 13% 70% I receive meaningful recognition when I do good work

17%

Benchmark agree results

You	٠	omparate	or .
2022	Lowest	Average	Highest
'			
	ı		
70 %	57 %	72 %	75 %

Comparator

Workload

What this is

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

68% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.

Survey question Disagree Agree Neither agree nor disagree Agree 16% 68% The workload I have is appropriate for the job that I do 15% I have enough time to do my job effectively 16%

Benchmark agree results

You	Comparator Lowest Average Highest		
2022	Lowest	Average	Highest
		61 %	
67 %	43 %	56 %	68 %

Learning and development

What this is

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

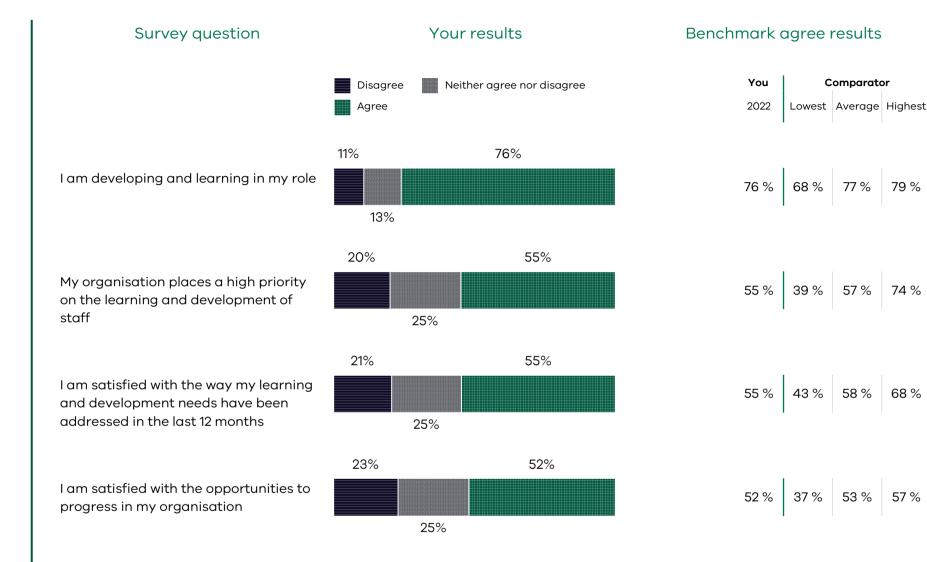
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

76% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.







Job enrichment 1 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'I can use my skills and knowledge in my job'.



You	c	omparato	or
2022	Lowest	Average	Highest
'		92 %	
92 %	86 %	92 %	97 %
87 %	78 %	83 %	95 %
82 %	72 %	83 %	90 %



Job enrichment 2 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with 'I have the authority to do my job effectively'.

Survey question

I have the authority to do my job

effectively

Disagree Neither agree nor disagree

Agree

9%

80%

Your results

You	Comparator			
2022	Lowest	Average	Highest	
	ı			
80 %	69 %	76 %	85 %	

Meaningful work

What this is

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

94% of your staff who did the survey agreed or strongly agreed with 'I can make a worthwhile contribution at work'.

Survey question Your results Neither agree nor disagree Disagree Agree 2% 94% I can make a worthwhile contribution at work 4% 3% 91% I achieve something important through my work 6% 6% 86% I get a sense of accomplishment from my work 8%

Benchmark agree results

You	C	omparato	or
2022	Lowest	omparato Average	Highest
		92 %	
91 %	82 %	89 %	95 %
86 %	75 %	84 %	92 %

Flexible working

What this is

This is how well you organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

91% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

Survey question

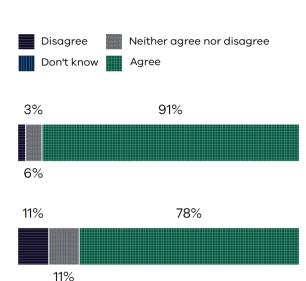
My manager supports working flexibly

I am confident that if I requested a

given due consideration

flexible work arrangement, it would be

Your results



You	С	omparato	or
2022	Lowest	Average	Highest
'		92 %	
78 %	73 %	85 %	92 %

People matter survey

wellbeing check 2022

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- · Your response rate

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- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
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- Work-related stress levels
- Work-related stress causes
- Intention to stay

- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- · Highest scoring
- · Lowest scoring
- Biggest positive difference from comparator
- Biggest negative difference from comparator

Taking action

• Taking action questions

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- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- · Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- · Job enrichment
- Meaningful work
- · Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Custom questions

 Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Scorecard 1 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

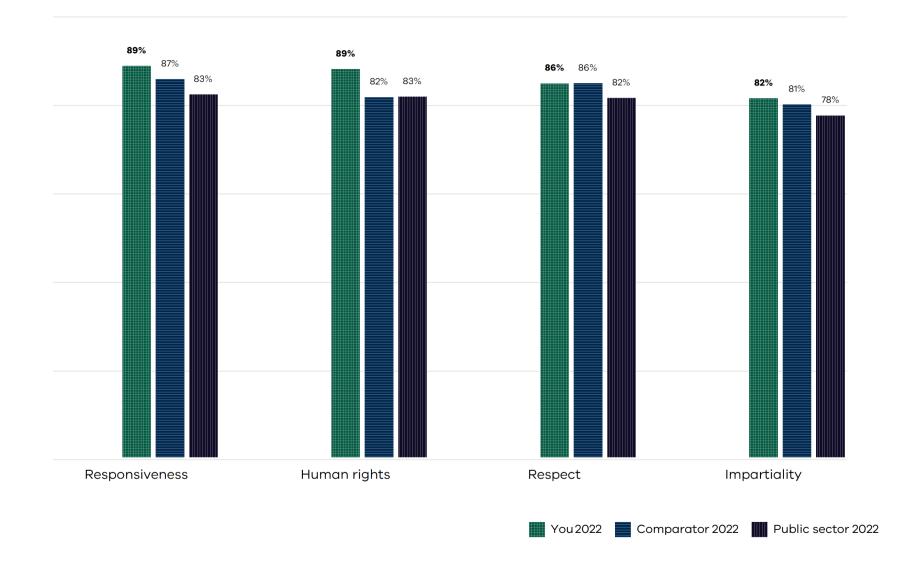
Example

In 2022:

 89% of your staff who did the survey responded positively to questions about Responsiveness.

Compared to:

• 87% of staff at your comparator and 83% of staff across the public sector.





Scorecard 2 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

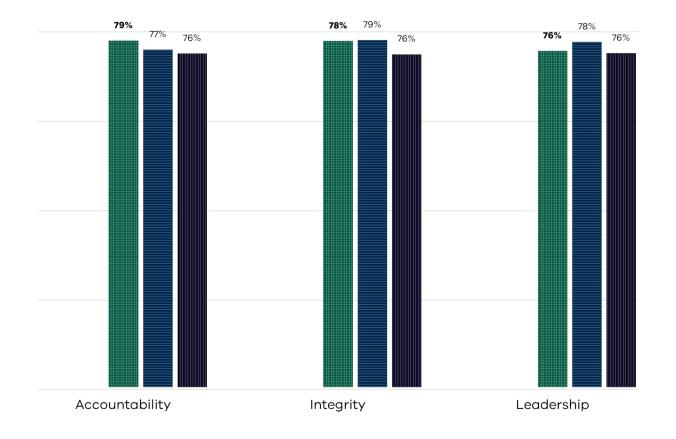
Example

In 2022:

 79% of your staff who did the survey responded positively to questions about Accountability.

Compared to:

• 77% of staff at your comparator and 76% of staff across the public sector.





You 2022 Comparator 2022 Public sector 2022

Responsiveness

What this is

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question

My workgroup provides high quality

advice and services

Your results

Disagree Neither agree nor disagree

89%



You	Comparator			
2022	Lowest	Average	Highest	
89 %	75 %	87 %	90 %	

Integrity 1 of 2

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

90% of staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.



You	С	omparato	or
2022	Lowest	Average	Highes
		90 %	
87 %	62 %	80 %	95 %
83 %	71 %	81 %	87 %
80 %	74 %	79 %	88 %



Integrity 2 of 2

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

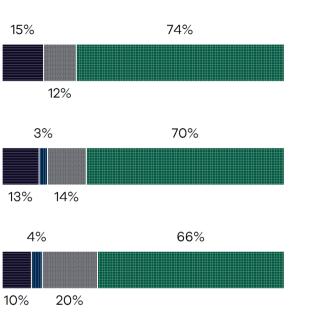
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

74% of staff who did the survey agreed or strongly agreed with 'I feel safe to challenge inappropriate behaviour at work'.

Survey question Your results Neither agree nor disagree 15% 74% I feel safe to challenge inappropriate behaviour at work 12% 3% 70% My organisation does not tolerate improper conduct 13% 14%

Senior leaders demonstrate honesty and integrity



You	С	omparato	or
2022	Lowest	Average	Highes
		76 %	
70 %	57 %	74 %	90 %
66 %	51 %	71 %	88 %

Impartiality

What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

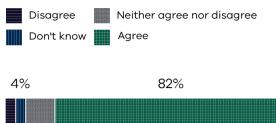
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

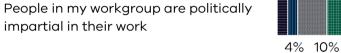
Example

82% of staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.

Survey question

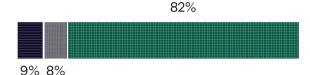
Your results





My workgroup acts fairly and without bias

impartial in their work



You	С	omparato	or
2022	Lowest	Average	Highest
,		82 %	
82 %	70 %	80 %	91 %





Accountability 1 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

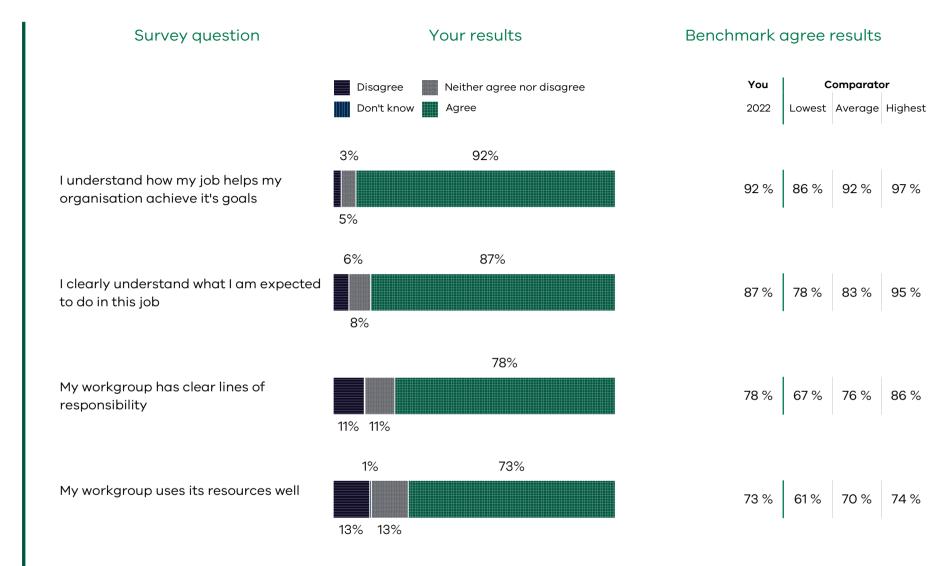
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve it's goals'.







Accountability 2 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

63% of staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

Survey question

Your results



Senior leaders provide clear strategy and direction

2% 63% 18% 17%

You	Comparator		
2022	Lowest	Average	Highest
63 %	43 %	62 %	82 %

Respect 1 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.







Respect 2 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

72% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

Survey question Disagree Don't know Agree 3% 72% My organisation takes steps to eliminate bullying, harassment and discrimination 11% 13%

You	Comparator			
2022	Lowest	Average	Highest	
l				
72 %	50 %	73 %	83 %	

Leadership

What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

87% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

Survey question Disagree Neither agree nor disagree Agree My manager models my organisation's values 3% 65% Senior leaders model my organisation's values

Benchmark agree results

You

	_		
2022	Lowest	Average	Highest
87 %	80 %	87 %	94 %
65 %	51 %	70 %	88 %

Comparator

Human rights

What this is

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

human rights

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

90% of staff who did the survey agreed or strongly agreed with 'I understand how the Charter of Human Rights and Responsibilities applies to my work'.

Survey question Poisagree Disagree Don't know Agree I understand how the Charter of Human Rights and Responsibilities applies to my work 2% 88% My organisation encourages employees to act in ways that are consistent with

4%**√**7%

Benchmark agree results

You

		opa.acc	
2022	Lowest	Average	Highest
90 %	61 %	79 %	86 %
88 %	71 %	85 %	92 %

Comparator

People matter survey

wellbeing check 2022

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- Highest scoring
- · Lowest scoring
- Biggest positive difference from comparator
- Biggest negative difference from comparator

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 Taking action questions

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- Innovation
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- Safe to speak up

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- · Flexible working

Public sector values

- Scorecard
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- Respect
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Custom questions

 Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring





Custom questions

What this is

Your organisation asked 6 custom questions as part of the 2022 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

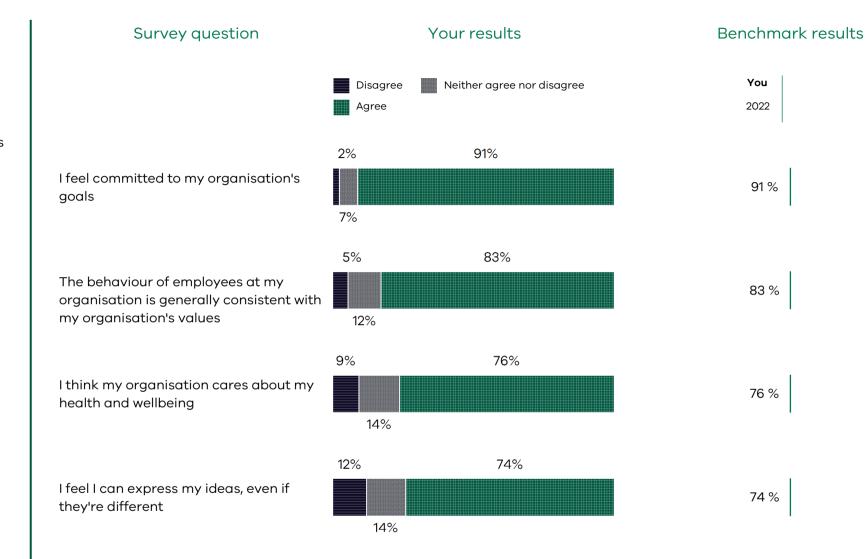
How to read this

Under 'Your results' in descending order, you can see the percentage of staff who agreed or disagreed with each question.

In this report, 'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Example

91% of staff who did the survey agreed or strongly agreed with 'I feel committed to my organisation's goals'.





Custom questions

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Your organisation asked 6 custom questions as part of the 2022 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

Under 'Your results' in descending order, you can see the percentage of staff who agreed or disagreed with each question.

In this report, 'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Example

66% of staff who did the survey agreed or strongly agreed with 'I think it is safe to speak up and challenge the way things are done'.

Survey question Your results Benchmark results You Neither agree nor disagree Disagree Agree 2022 17% 66% I think it is safe to speak up and 66 % challenge the way things are done 18% 16% 64% We can raise risks, issues and concerns 64 % in my organisation without fear of reprisals or negative consequences 20%

People matter survey

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Key differences

- Highest scoring
- Lowest scoring
- Biggest positive difference from comparator
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 Taking action questions

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Age, gender, variations in sex characteristics and sexual orientation

What this is

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Age	(n)	%
15-34 years	231	18%
35-54 years	744	58%
55+ years	164	13%
Prefer not to say	145	11%
How would you describe your gender?	(n)	%
Woman	627	49%
Man	487	38%
Prefer not to say	160	12%
Non-binary and I use a different term	10	1%
Are you trans, non-binary or gender	-	
diverse?	(n)	%
Yes	4	0%
No	1118	87%
Prefer not to say	162	13%

called intersex)?*	(n)	%
Yes	2	0%
No	1099	869
Don't know	35	3%
Prefer not to say	148	12%
How do you describe your sexual		
orientation?	(n)	%
	1 .	769
Straight (heterosexual)	975	/ / /
Straight (heterosexual) Prefer not to say	975 219	
		17% 2%

Luse a different term

Pansexual

Don't know

Asexual



12

8

6

5

0%

0%

Aboriginal and/or Torres Strait Islander employees

What this is

This is staff who identify as Aboriginal and/or Torres Strait Islander.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.
The (n) column shows the number of respondents in each category.
An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Aboriginal and/or Torres Strait Islander	(n)	%
Yes	9	1%
Non Aboriginal and/or Torres Strait Islander	1160	90%
Prefer not to say	115	9%



Disability

What this is

This is staff who identify as a person with disability and how they share that information.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

This is staff who identify as a person with disability and how they share that information

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Do you identify as a person with a disability?	(n)	%
Yes	66	5%
No	1111	87%
Prefer not to say	107	8%

If so, have you shared your disability information within your organisation (e.g. to your manager or Human Resources staff)?		%
Yes	35	53%
No	27	41%
Prefer not to say	4	6%

If not, which statement most accurately reflects your decision not to share your disability information		
within your organisation?	(n)	%
I feel that sharing my disability information will reflect negatively on me	11	41%
My disability does not impact on my ability to perform my role	9	33%
I do not require any adjustments to be made to perform my role	5	19%
Other	2	7%



Cultural diversity 1 of 2

What this is

These are the personal characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

To protect you, we:

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- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Country of birth	(n)	%
Born in Australia	949	74%
Not born in Australia	201	16%
Prefer not to say	134	10%

If you speak another language with your family or community, what language(s) do you speak? (n) Other 79

%

9

7

7

40%

5%

4%

4%

Hindi	35	18%
Italian	23	12%
Greek	17	9%
Mandarin	12	6%
Cantonese	10	5%
Tamil	10	5%
Punjabi	9	5%
Spanish	9	5%

Urdu

French

Macedonian

Language other than English spoken with family or community	(n)	%
Yes	200	16%
No	959	75%
Prefer not to say	125	10%

If you speak another language with your family or community, what language(s)		
do you speak?	(n)	<u>%</u>
Filipino	5	3%
Indonesian	5	3%
Arabic	4	2%
Auslan	3	2%
Tagalog	3	2%
Vietnamese	3	2%
Australian Indigenous Language	2	1%
Sinhalese	2	1%
German	1	1%
Korean	1	1%



Cultural diversity 2 of 2

What this is

This is the cultural identity and religion of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Cultural identity	(n)	%
Australian	887	69%
Prefer not to say	157	12%
English, Irish, Scottish and/or Welsh	152	12%
European (including Western, Eastern and South-Eastern Europe, and Scandinavia)	125	10%
East and/or South-East Asian	40	3%
South Asian	38	3%
New Zealander	23	2%
Other	19	1%
Middle Eastern	12	1%
Aboriginal and/or Torres Strait Islander	12	1%
African	7	1%
Central Asian	6	0%
Maori	6	0%
North American	5	0%
Pacific Islander	4	0%
Central and/or South American	2	0%

Religion	(n)	%
No religion	615	48%
Christianity	376	29%
Prefer not to say	189	15%
Other	37	3%
Hinduism	32	2%
Islam	22	2%
Buddhism	6	0%
Sikhism	4	0%
Judaism	3	0%



Employment characteristics 1 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Working arrangement	(n)	%
Full-Time	1174	91%
Part-Time	110	9%
Gross base salary (ongoing/fixed term		
only)	(n)	%
Below \$65k	9	1%
\$65k to \$95k	172	14%
\$95k to \$125k	427	34%
\$125k or more	453	37%
Prefer not to say	177	14%
Organisational tenure	(n)	%
<1 year	193	15%
1 to less than 2 years	171	13%
2 to less than 5 years	489	38%
5 to less than 10 years	192	15%
10 to less than 20 years	159	12%
More than 20 years	80	6%

Management responsibility	(n)	%
Non-manager	989	77%
Other manager	187	15%
Manager of other manager(s)	108	8%
Employment type	(n)	%
Employment type Ongoing and executive	(n) 1068	% 83%
. ,		



Employment characteristics 2 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2021 survey

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Primary workplace location over the last 3 months	(n)	%
Large regional city	832	65%
Melbourne: Suburbs	251	20%
Melbourne CBD	138	11%
Rural	49	4%
Other	14	1%
What have been your main places of work over the last 3-months?	(n)	%
-	(n) 973	% 76%
work over the last 3-months?		1.0
work over the last 3-months? Your employer's office	973	76%
work over the last 3-months? Your employer's office A frontline or service delivery location	973 158	76% 12%

Flexible work	(n)	%
Flexible start and finish times	510	40%
No, I do not use any flexible work arrangements	504	39%
Purchased leave	160	12%
Working from an alternative location (e.g. home, hub/shared work space)	139	11%
Using leave to work flexible hours	106	8%
Part-time	102	8%
Working more hours over fewer days	75	6%
Other	38	3%
Study leave	23	2%
Shift swap	14	1%
Job sharing	10	1%



Adjustments

What this is

These are adjustments staff requested to perform in their role.

Why this is important

This shows organisations how flexible they are in adjusting for staff.

How to read this

Each demographic area shows the breakdown of responses from your survey results

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Have you requested any of the following adjustments at work?*	(n)	%
No, I have not requested adjustments	979	76%
Flexible working arrangements	244	19%
Physical modifications or improvements to the workplace	63	5%
Career development support strategies	16	1%
Other	15	1%
Job redesign or role sharing	10	1%
Accessible communications technologies	6	0%

Why did you make this request?	(n)	<u> </u>
Work-life balance	122	40%
Caring responsibilities	120	39%
Health	99	32%
Family responsibilities	97	32%
Other	31	10%
Disability	19	6%
Study commitments	13	4%

What was your experience with making the request? The adjustments I needed were made and the process was satisfactory The adjustments I needed were not made The adjustments I needed were made but the process was unsatisfactory 33 11%



Caring

What this is

These are staff-reported caring responsibilities.

Why this is important

This shows organisations what caring responsibilities their staff have.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

n)	%
64	28%
805	24%
46	19%
71	13%
61	13%
55	12%
21	9%
6	6%
64	5%
62	5%
15	3%
	664 605 446 71 61 555 21 66 64







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