





People matter survey

wellbeing check 2022

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- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories





About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2020 and 2021.

This means you'll be able to compare about 74% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: People matter survey 2022 (DOCX, 55 pages) to see how we asked questions and defined concepts in the 2022 survey

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Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release results when fewer than 10 people in a work group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.



Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership

- Lead the organisation
- Set the culture
- Lead by example
- Actions influence outcomes

Organisation climate

- Organisational integrity
- Safety climate
- Patient safety climate
- Collaboration

Workgroup climate

- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager

- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Engagement

Outcomes

- Satisfaction
- Wellbeing –
 work-related stress
- Wellbeing –
 job-related affect
- Intention to stay
- Acting on negative behaviours
- Inclusion

The public sector values that underpin the framework and all public sector organisations



Responsiveness



Integrity



Impartiality



Accountability



Respect



Leadership



Human Rights





Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Bendigo Kangan Institute

Box Hill Institute

Chisholm Institute

Gippsland Institute of TAFE

Gordon Institute of TAFE

Goulburn Ovens Institute of TAFE

Holmesglen Institute

Melbourne Polytechnic

South West Institute of TAFE

Sunraysia Institute of TAFE

Wodonga Institute of TAFE



Your response rate

What this is

This is how many staff in your organisation did the survey in 2022.

Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

We've also expressed this as a percentage of all the staff who work in your organisation.

2021		2022	
66% (227)		63% (237)	
Comparator Public Sector	61% 39%	Comparator Public Sector	66% 52%



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- Scorecard: emotional effects of work
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Scorecard: employee engagement index

What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2021		2022	
68		65	
Comparator	68	Comparator	66
Public Sector	70	Public Sector	69



Engagement question results 1 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 65.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

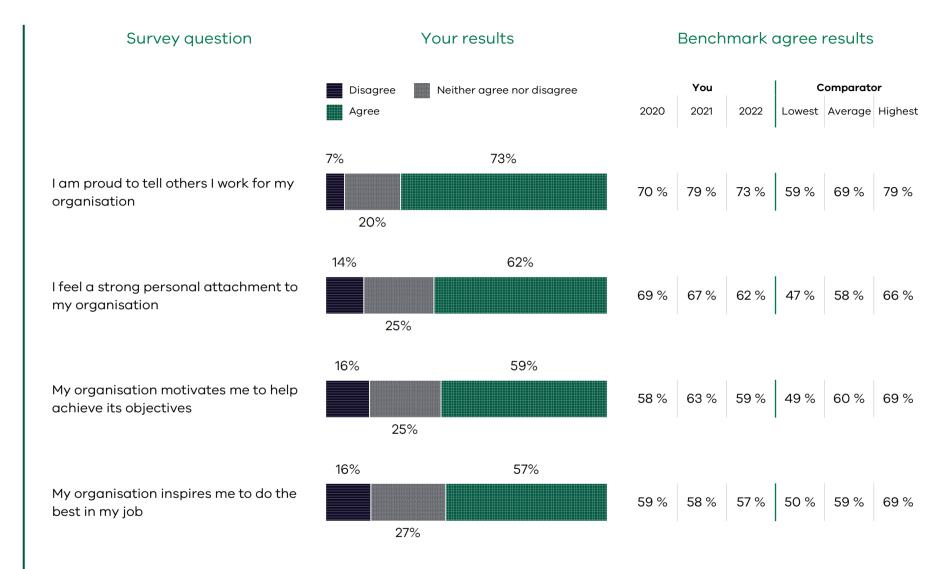
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

73% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.







Engagement question results 2 of 2

What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your organisation's engagement index

Your 2022 index is 65.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

54% of your staff who did the survey agreed or strongly agreed with 'I would recommend my organisation as a good place to work'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree 2020 2021 2022 Lowest Average Highest Agree 54% 16% I would recommend my organisation as a good place to work

30%



Scorecard: satisfaction, stress, intention to stay, inclusion

What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

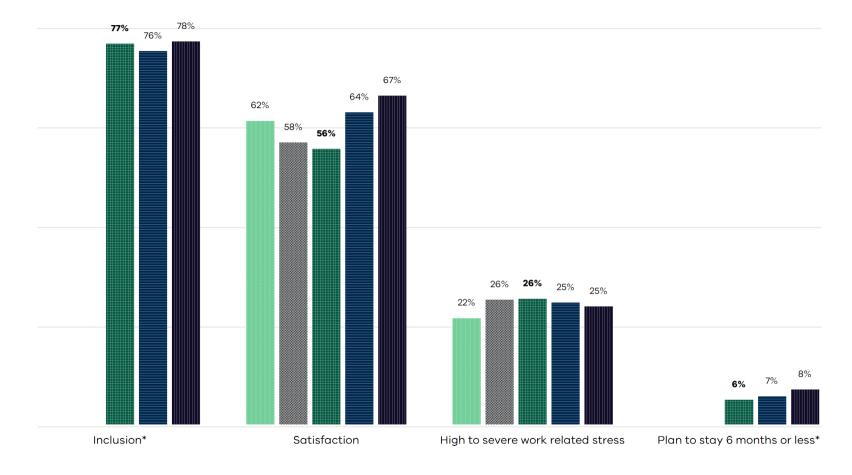
Example

In 2022:

 77% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

• 76% of staff at your comparator and 78% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey





Satisfaction question results

What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

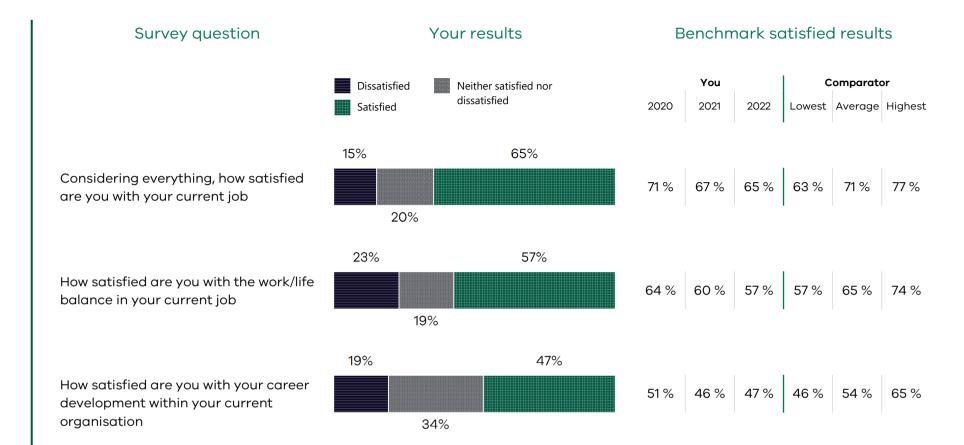
Under 'Your results', see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

65% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.







Work-related stress levels

What this is

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

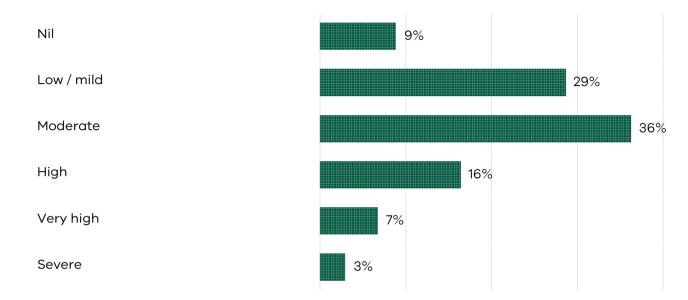
The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2022 compared to 2021 and your comparator.

Example

26% of your staff who did the survey said they had high to severe stress in 2022. This is compared to 25% of staff in your comparator group and 25% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2022)



Reported levels of high to severe stress

2021	2022	
26%	26%	

Comparator	27%	Comparator	25%
Public Sector	26%	Public Sector	25%

Work-related stress causes

What this is

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

91% of your staff who did the survey said they experienced mild to severe stress.

Of that 91%, 50% said the top reason was 'Workload'.

210	

91%

Experienced some work-related stress

Did not experience some work-related stress

Of those that experienced work related stress it was from	You 2021	You 2022	Comparator 2022	Public sector 2022
Workload	47%	50%	51%	51%
Time pressure	43%	41%	41%	44%
Management of work (e.g. supervision, training, information, support)	16%	14%	15%	12%
Organisation or workplace change	11%	14%	10%	13%
Other	8%	12%	10%	9%
Competing home and work responsibilities	8%	12%	12%	14%
Social environment (e.g. relationships with colleagues, manager and/or senior leaders)	9%	12%	11%	10%
Work schedule or hours	7%	11%	7%	6%
Dealing with clients, patients or stakeholders	14%	11%	13%	15%
Unclear job expectations	15%	10%	14%	14%



Intention to stay

What this is

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

6% of your staff who did the survey said they intended to work for your organisation for 6 months or less.

Employees plan to work at your organisation for	You 2022	Comparator 2022	Public sector 2022
6 months or less	6%	7%	8%
Over 6 months and up to 1 year	11%	9%	10%
Over 1 year and up to 3 years	26%	23%	25%
Over 3 years and up to 5 years	17%	16%	16%
Over 5 years	40%	46%	41%



Inclusion question results

What this is

This is how included staff feel in their workplace.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

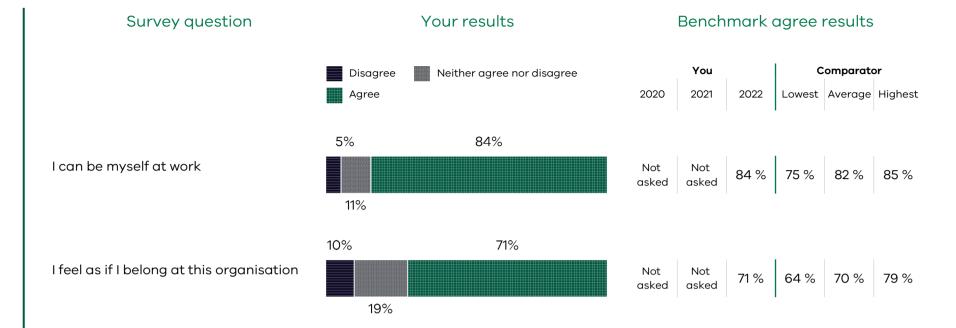
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

84% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.





Inclusion - Barriers to success

What this is

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

In the survey, we ask staff to tell us if they have experienced any barriers to their success at work and what those barriers were. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

Example

10% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My mental health'.

Staff who experienced one or more barriers to success at work

61 176 74%

Experienced barriers

Did not experience barriers

During the last 12 months, employees experienced barriers to their success due to	You 2022	Comparator 2022	Public sector 2022
My mental health	10%	7%	7%
Other	6%	4%	4%
My age	5%	7%	8%
My cultural background	5%	3%	3%
My physical health	4%	5%	4%
My sex	3%	3%	4%
My caring responsibilities	3%	6%	7%
My race	2%	1%	1%
My physical features	1%	1%	1%
My gender identity	1%	1%	1%



Scorecard: emotional effects of work

What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

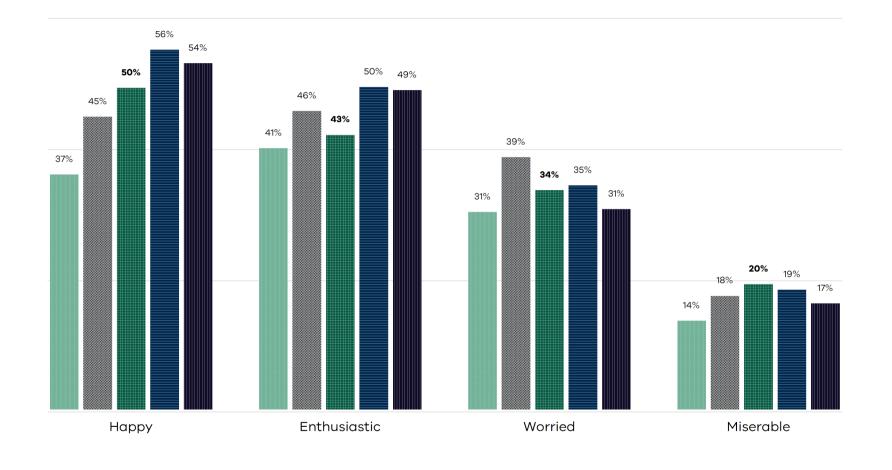
Example

In 2022:

 50% of your staff who did the survey said work made them feel happy in 2022, which is up from 45% in 2021

Compared to:

 56% of staff at your comparator and 54% of staff across the public sector. Thinking about the last three months, how often has work made you feel ...





You 2022 Comparator 2022



Public sector 2022

Scorecard: negative behaviours

What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

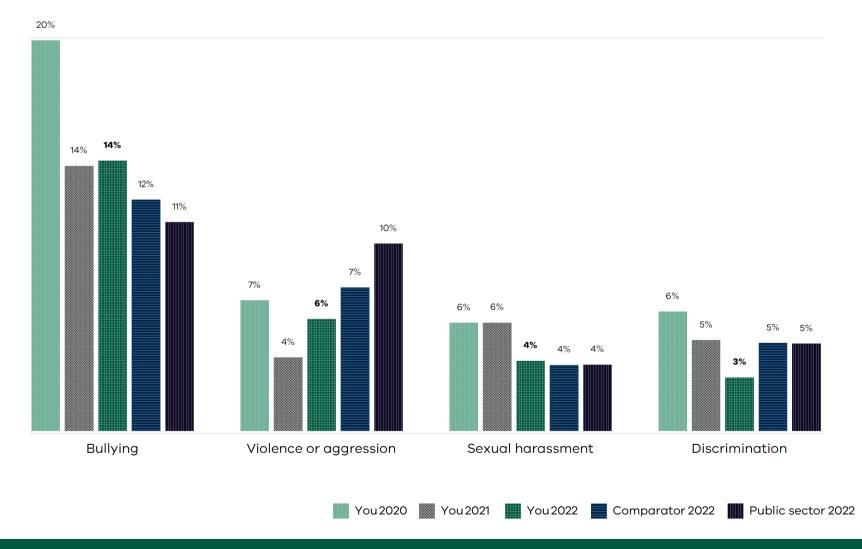
Example

In 2022:

 14% of your staff who did the survey stated they experienced 'Bullying' in the last 12 months which is up from 14% in 2021.

Compared to:

12% of staff at your comparator and
 11% of staff across the public sector.



Bullying

What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and longterm negative impact on those involved, including those who witness bullying.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers what they experienced.

In descending order, the table shows the answers.

Example

14% of your staff who did the survey said they experienced bullying.

Of that 14%, 58% said the top type was 'Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)'.

Have you experienced bullying at work in the last 12 months?



If you experienced bullying, what type of bullying did you experience?	You 2021	You 2022	Comparator 2022	Public sector 2022
Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)	55%	58%	64%	71%
Exclusion or isolation	42%	36%	42%	43%
Withholding essential information for me to do my job	35%	36%	34%	33%
Intimidation and/or threats	29%	33%	32%	30%
Other	6%	27%	15%	15%
Verbal abuse	29%	24%	21%	19%
Being given impossible assignment(s)	19%	15%	13%	10%
Being assigned meaningless tasks unrelated to the job	13%	12%	12%	13%



Telling someone about the bullying

What this is

This is if staff told someone when they experienced bullying.

Why this is important

By understanding how staff report bullying, organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers who they told about it.

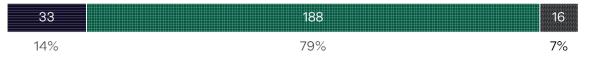
In descending order, the table shows the answers.

Example

14% of your staff who did the survey said they experienced bullying, of which

- 52% said the top way they reported the bullying was 'Told a friend or family member'.
- 88% said they didn't submit a formal complaint.

Have you experienced bullying at work in the last 12 months?



	Experienced bullyi	ng Did	not experience bully	ring Not sure
Did you tell anyone about the bullying?	You 202		Comparato 2022	r Public sector 2022
Told a friend or family member	58%	52%	37%	35%
Told a colleague	55%	45%	37%	41%
Told a manager	45%	39%	51%	49%
Told someone else	19%	18%	11%	12%
Submitted a formal complaint	13%	12%	14%	11%
I did not tell anyone about the bullying	13%	9%	10%	12%
Told Human Resources	19%	9%	17%	13%
Told the person the behaviour was not OK	23%	9%	20%	17%
Told employee assistance program (EAP) or peer suppo	rt 10%	6%	11%	10%





Bullying - reasons for not submitting a formal complaint

What this is

This is why staff who experienced bullying chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can plan how to support staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work. We then asked them if they submitted a formal complaint. If they didn't, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

88% of your staff who experienced bullying did not submit a formal complaint, of which:

• 69% said the top reason was 'I didn't think it would make a difference'.

Did you submit a formal complaint?



Submitted formal complaint Did not submit a formal complaint

What was your reason for not submitting a formal complaint?	You 2021	You 2022	Comparator 2022	Public sector 2022
I didn't think it would make a difference	56%	69%	51%	51%
I believed there would be negative consequences for my career	41%	34%	40%	41%
I believed there would be negative consequences for my reputation	52%	31%	50%	52%
I didn't feel safe to report the incident	22%	21%	18%	19%
I didn't think it was serious enough	19%	17%	14%	16%
I believed there would be negative consequences for the person I was going to complain about	15%	14%	11%	9%
I was advised not to	0%	10%	5%	5%
I didn't need to because I made the bullying stop	7%	3%	8%	6%
I didn't need to because I no longer had contact with the person(s) who bullied me	4%	3%	6%	7%
I thought the complaint process would be embarrassing or difficult	19%	3%	10%	13%





Perpetrators of bullying

What this is

This is who staff have said are responsible for bullying.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 14% of your staff said they experienced bullying.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

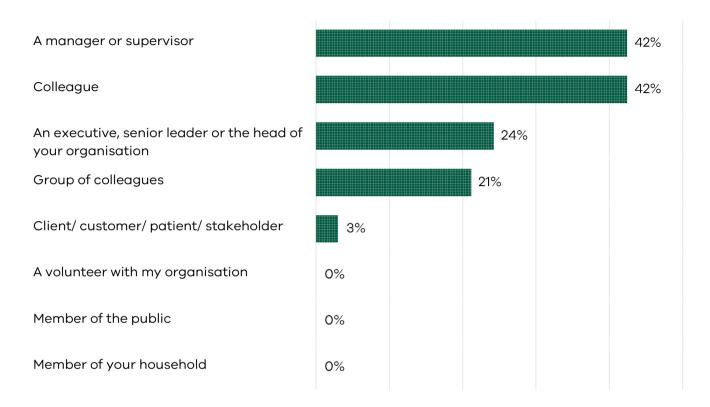
Each row is one perpetrator or group of perpetrators.

Example

14% of your staff who did the survey said they experienced bullying.

Of that 14%, 42% said it was by 'A manager or supervisor'.

33 people (14% of staff) experienced bullying (You2022)





Relationship to perpetrator

What this is

This provides further detail on who staff have said are responsible for bullying within your organisation.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 14% of your staff said they experienced bullying.

If they experienced bullying from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the bullying to different workplace relationships.

Example

14% of your staff who did the survey said they experienced bullying.

Of that 14%, 100% said it was by someone within the organisation.

Of that 100%, 52% said it was 'They were in my workgroup'.

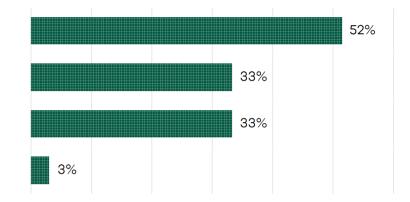
33 people (100% of staff who experienced bullying) experienced bullying from within your organisation (You2022)

They were in my workgroup

They were my immediate manager or supervisor

They were outside my workgroup

They were someone I supervise or manage



Sexual harassment

What this is

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced sexual harassment.

We do this to protect the respondents.



Discrimination

What this is

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced discrimination.

We do this to protect the respondents.

Violence and aggression

What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers what they experienced.

In descending order, the table shows the answers.

Example

6% of your staff who did the survey said they experienced violence or aggression.

Of that 6%, 79% said it was from 'Intimidating behaviour'.

Have you experienced violence or aggression at work in the last 12 months?



If you experienced violence or aggression, what type did you experience?	You 2022	Comparator 2022	Public sector 2022
Intimidating behaviour	79%	73%	69%
Abusive language	43%	58%	73%
Physical assault (e.g. spitting, hitting, punching, pushing, tripping, grabbing, throwing objects)	14%	4%	14%
Damage to my property or work equipment	7%	3%	5%
Other	7%	10%	6%
Threats of violence	7%	11%	27%



Telling someone about violence and aggression

What this is

This is who staff told about what violence and aggression they experienced.

Why this is important

Understanding this means organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or

In descending order, the table shows the answers.

more answers who they told.

Example

6% of your staff who did the survey said they experienced violence or aggression, fo which

- 64% said the top way they reported the violence or agression was 'Told a colleague'
- 93% said they didn't submit a formal incident report.

Have you experienced violence or aggression at work in the last 12 months?



Did you tell anyone about the incident?	You 2022	Comparator 2022	Public sector 2022
Told a colleague	64%	42%	44%
Told a manager	57%	63%	59%
Told a friend or family member	29%	24%	20%
Told the person the behaviour was not OK	21%	25%	26%
I did not tell anyone about the incident(s)	7%	9%	8%
Submitted a formal incident report	7%	17%	26%
Told someone else	7%	9%	6%



Violence and aggression - reasons for not submitting a formal incident report

What this is

This is why staff who experienced violence or aggression chose not to submit a formal incident report.

Why this is important

By understanding this, organisations can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression at work. We then asked them if they submitted a formal incident report. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

93% of your staff who experienced violence or aggression did not submit a formal incident report, of which:

• 54% said the top reason was 'I didn't think it would make a difference'.

Did you submit a formal incident report?



Submitted formal incident report Did not submit a formal incident report

What was your reason for not submitting a formal incident report?	You 2022	Comparator 2022	Public sector 2022
I didn't think it would make a difference	54%	41%	39%
I didn't need to because I no longer had contact with the person(s) who was aggressive or violent to me	23%	9%	14%
I was advised not to	23%	4%	3%
I believed there would be negative consequences for my career	15%	23%	17%
I thought the complaint process would be embarrassing or difficult	15%	7%	6%
Other	15%	20%	19%
I believed there would be negative consequences for my reputation	8%	29%	21%
I didn't feel safe to report the incident	8%	13%	7%
I didn't know how to make a complaint	8%	6%	4%
I didn't need to because I made the violence or aggression stop	8%	17%	14%





Perpetrators of violence and aggression

What this is

This is who staff have said are responsible for violence and aggression.

Why this is important

Understanding this means organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

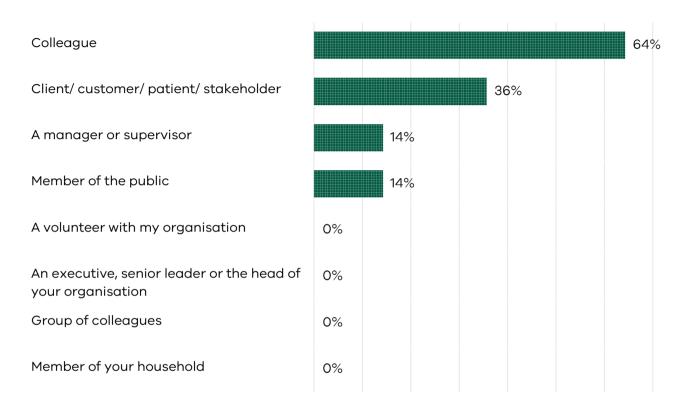
Each row is one perpetrator or a group of perpetrators.

Example

6% of your staff who did the survey said they experienced violence or aggression.

Of that 6%, 64% said it was 'Colleague'.

14 people (6% of staff) experienced violence or aggression (You2022)





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Highest scoring questions

What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Job enrichment', the 'You 2022' column shows 93% of your staff agreed with 'I understand how my job helps my organisation achieve it's goals'. This question was not asked in 2021.

Question group	Highest scoring questions	You 2022	Change from 2021	Comparator 2022
Job enrichment	I understand how my job helps my organisation achieve it's goals	93%	Not asked in 2021	91%
Job enrichment	I can use my skills and knowledge in my job	92%	Not asked in 2021	93%
Meaningful work	I can make a worthwhile contribution at work	92%	Not asked in 2021	93%
Meaningful work	I achieve something important through my work	91%	+13%	91%
Job enrichment	I clearly understand what I am expected to do in this job	89%	+6%	83%
Manager leadership	My manager treats employees with dignity and respect	88%	+6%	83%
Safe to speak up	I feel culturally safe at work	87%	+12%	84%
Meaningful work	I get a sense of accomplishment from my work	86%	+9%	85%
Manager support	I can discuss problems or issues with my manager	85%	Not asked in 2021	79%
Inclusion	I can be myself at work	84%	Not asked in 2021	82%



Lowest scoring questions

What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2022.

How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

Example

On the first row 'Taking action', the 'You 2022' column shows 31% of your staff agreed with 'My organisation has made improvements based on the survey results from last year'.

This question was not asked in 2021.

Question subgroup	Lowest scoring questions	You 2022	Change from 2021	Comparator 2022
Taking action	My organisation has made improvements based on the survey results from last year	31%	Not asked in 2021	33%
Safety climate	All levels of my organisation are involved in the prevention of stress	41%	+8%	43%
Collaboration	Workgroups across my organisation willingly share information with each other	43%	+2%	54%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	43%	-4%	47%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	43%	-5%	50%
Learning and development	I am satisfied with the opportunities to progress in my organisation	44%	Not asked in 2021	45%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	44%	+3%	48%
Taking action	I believe my organisation will make improvements based on the results of this survey	45%	Not asked in 2021	48%
Organisational integrity	I believe the promotion processes in my organisation are fair	46%	Not asked in 2021	42%
Satisfaction	How satisfied are you with your career development within your current organisation	47%	+1%	54%



Most improved

What this is

This is where staff feel their organisation has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend. In this table, your trend is shown in the 'Increase from 2021' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2021 shows you where the most positive changes are happening in your organisation.

Example

On the first row 'Meaningful work', the 'You 2022' column shows 91% of your staff agreed with 'I achieve something important through my work'. In the 'Increase from 2021' column, you have a 13% increase, which is a positive trend.

Question group	Most improved from last year	You 2022	Increase from 2021	Comparator 2022
Meaningful work	I achieve something important through my work	91%	+13%	91%
Safe to speak up	I feel culturally safe at work	87%	+12%	84%
Safe to speak up	I feel safe to challenge inappropriate behaviour at work	70%	+11%	70%
Workgroup support	People in my workgroup are politically impartial in their work	78%	+10%	74%
Meaningful work	I get a sense of accomplishment from my work	86%	+9%	85%
Safety climate	All levels of my organisation are involved in the prevention of stress	41%	+8%	43%
Quality service delivery	My workgroup has clear lines of responsibility	73%	+7%	68%
Workload	I have enough time to do my job effectively	54%	+6%	51%
Manager leadership	My manager treats employees with dignity and respect	88%	+6%	83%
Job enrichment	I clearly understand what I am expected to do in this job	89%	+6%	83%



Most declined

What this is

This is where staff feel their organisation has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the

When you use this data, focus on the decrease instead of individual numbers.

'Decrease from 2021' column.

This is because the decrease from 2021 shows you where the most negative changes are happening in your organisation.

Example

On the first row 'Engagement', the 'You 2022' column shows 54% of your staff agreed with 'I would recommend my organisation as a good place to work'. In the 'Decrease from 2021' column, you have a 12% decrease, which is a negative trend.

Question subgroup	Largest decline from last year	You 2022	Decrease from 2021	Comparator 2022
Engagement	I would recommend my organisation as a good place to work	54%	-12%	61%
Collaboration	I am able to work effectively with others outside my immediate workgroup	73%	-12%	81%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	43%	-5%	50%
Engagement	I am proud to tell others I work for my organisation	73%	-5%	69%
Engagement	I feel a strong personal attachment to my organisation	62%	-5%	58%
Learning and development	My organisation places a high priority on the learning and development of staff	51%	-5%	56%
Engagement	My organisation motivates me to help achieve its objectives	59%	-4%	60%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	43%	-4%	47%
Organisational integrity	My organisation encourages respectful workplace behaviours	72%	-4%	80%
Satisfaction	How satisfied are you with the work/life balance in your current job	57%	-3%	65%



Key differences

Biggest positive difference from comparator

What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Manager support', the 'You 2022' column shows 75% of your staff agreed with 'My manager gives me feedback that helps me improve my performance'.

The 'difference' column, shows that agreement for this question was 7 percentage points higher in your organisation than in your comparator.

Question group	Biggest positive difference from comparator	You 2022	Difference	Comparator 2022
Manager support	My manager gives me feedback that helps me improve my performance	75%	+7%	67%
Manager support	I can discuss problems or issues with my manager	85%	+6%	79%
Job enrichment	I clearly understand what I am expected to do in this job	89%	+6%	83%
Innovation	My workgroup learns from failures and mistakes	72%	+5%	67%
Quality service delivery	My workgroup acts fairly and without bias	78%	+5%	73%
Manager leadership	My manager treats employees with dignity and respect	88%	+5%	83%
Innovation	My workgroup is quick to respond to opportunities to do things better	73%	+5%	68%
Quality service delivery	My workgroup has clear lines of responsibility	73%	+4%	68%
Organisational integrity	I believe the promotion processes in my organisation are fair	46%	+4%	42%
Workgroup support	People in my workgroup are honest, open and transparent in their dealings	75%	+4%	71%



Key differences

Biggest negative difference from comparator

What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

Example

On the first row 'Collaboration', the 'You 2022' column shows 43% of your staff agreed with 'Workgroups across my organisation willingly share information with each other'.

The 'difference' column, shows that agreement for this question was 11 percentage points lower in your organisation than in your comparator.

Question subgroup	Biggest negative difference from comparator	You 2022	Difference	Comparator 2022
Collaboration	Workgroups across my organisation willingly share information with each other	43%	-11%	54%
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	59%	-10%	69%
Organisational integrity	My organisation encourages respectful workplace behaviours	72%	-8%	80%
Satisfaction	How satisfied are you with the work/life balance in your current job	57%	-8%	65%
Engagement	I would recommend my organisation as a good place to work	54%	-8%	61%
Satisfaction	How satisfied are you with your career development within your current organisation	47%	-8%	54%
Collaboration	I am able to work effectively with others outside my immediate workgroup	73%	-7%	81%
Satisfaction	Considering everything, how satisfied are you with your current job	65%	-7%	71%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	43%	-7%	50%
Organisational integrity	My organisation takes steps to eliminate bullying, harassment and discrimination	62%	-6%	69%



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Taking action

What this is

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

results from last year

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

45% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this survey'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know Agree 2020 2021 2022 Lowest Average Highest 45% 19% I believe my organisation will make Not improvements based on the results of asked this survey 36% 21% 31% My organisation has made asked improvements based on the survey

30%

18%

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Senior leadership

Senior leadership

What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

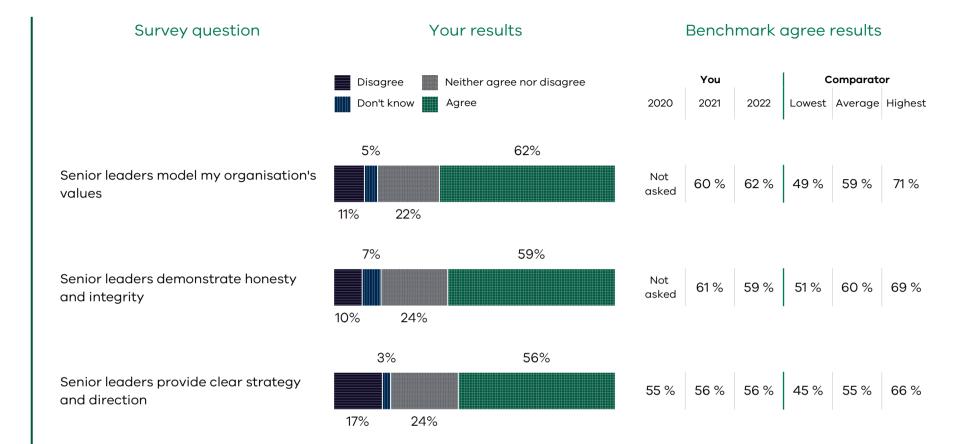
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

62% of your staff who did the survey agreed or strongly agreed with 'Senior leaders model my organisation's values'.







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Scorecard

What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

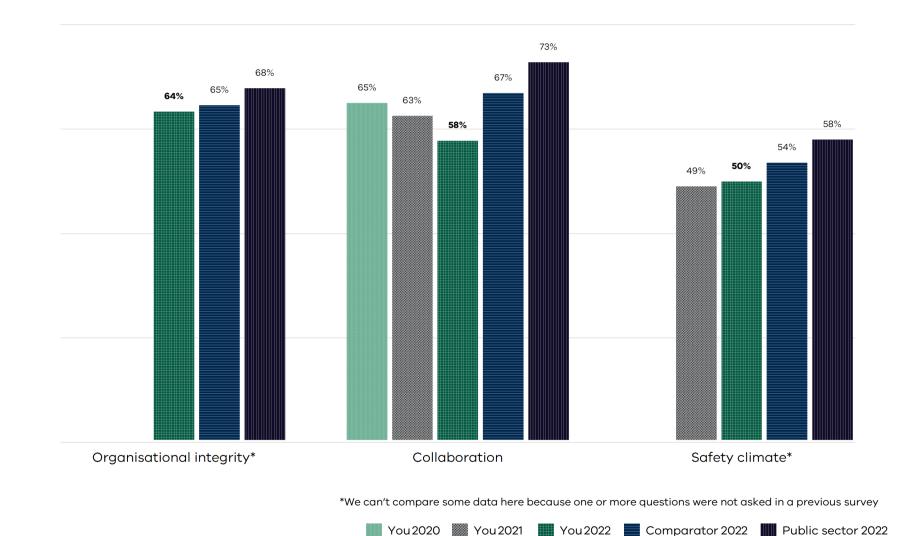
Example

In 2022:

 64% of your staff who did the survey responded positively to questions about Organisational integrity.

Compared to:

65% of staff at your comparator and
 68% of staff across the public sector.







Organisational integrity 1 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.







Organisational integrity 2 of 2

What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

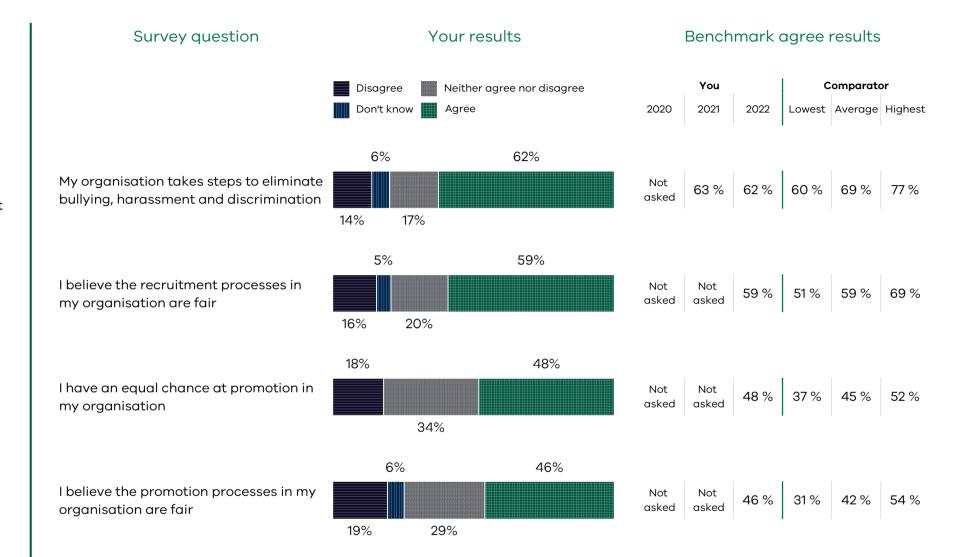
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

62% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.





Collaboration

What this is

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

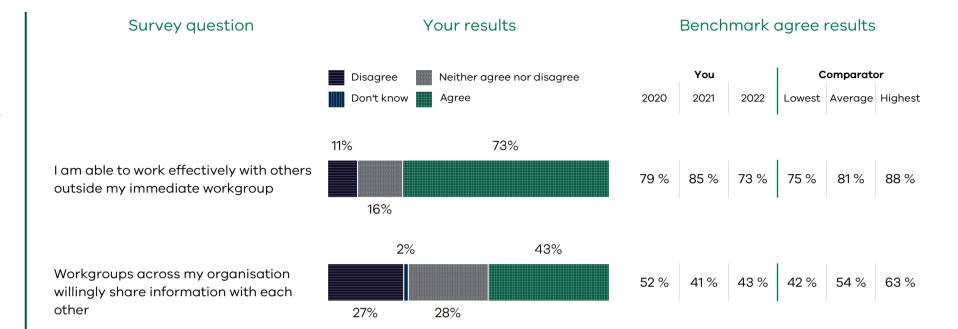
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

73% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.





Safety climate 1 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

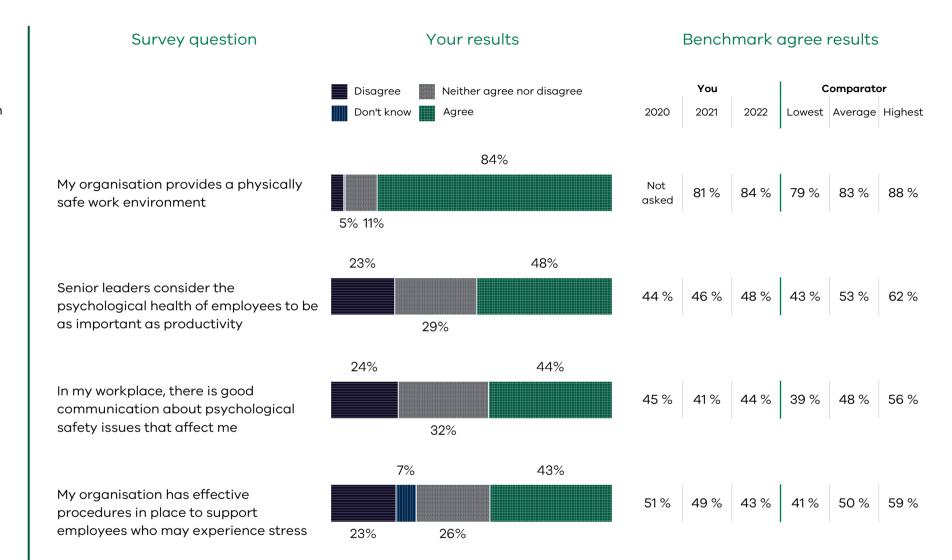
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

84% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.





Safety climate 2 of 2

What this is

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

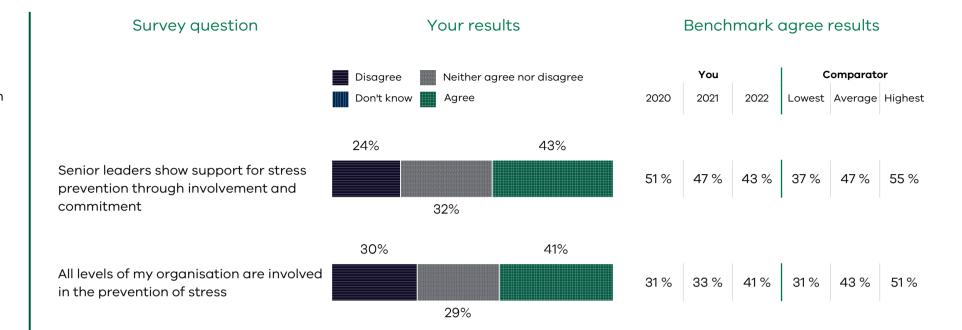
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

43% of your staff who did the survey agreed or strongly agreed with 'Senior leaders show support for stress prevention through involvement and commitment'.



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Scorecard

What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

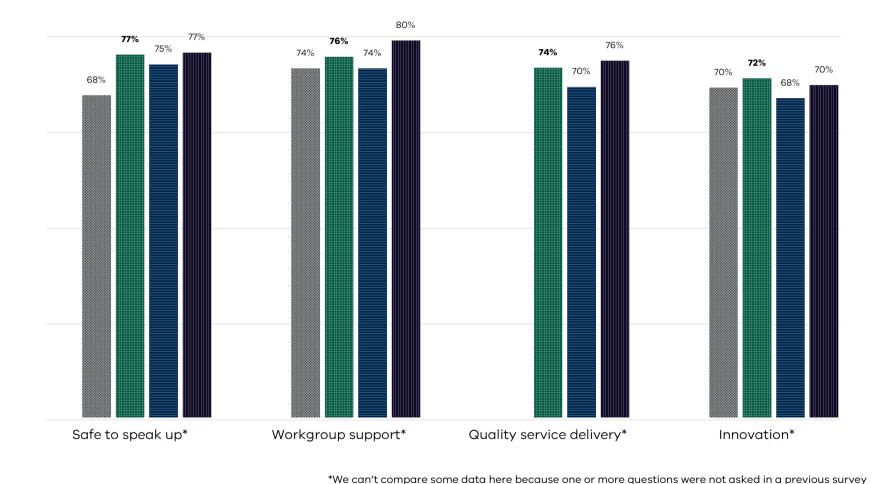
Example

In 2022:

 77% of your staff who did the survey responded positively to questions about Safe to speak up which is up from 68% in 2021.

Compared to:

• 75% of staff at your comparator and 77% of staff across the public sector.



You 2020 You 2021



You 2022 Comparator 2022 Public sector 2022



Quality service delivery

What this is

This is how well workgroups in your organisation operate to deliver quality services.

Why this is important

The public sector must provide highquality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

78% of your staff who did the survey agreed or strongly agreed with 'My workgroup acts fairly and without bias'.







Innovation

What this is

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

How to read this

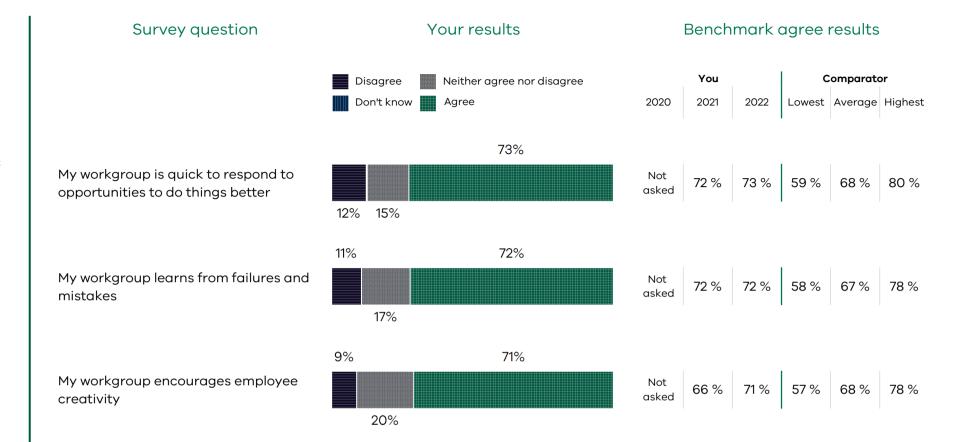
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

73% of your staff who did the survey agreed or strongly agreed with 'My workgroup is quick to respond to opportunities to do things better'.







Workgroup support 1 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

82% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup treat each other with respect'.





Workgroup support 2 of 2

What this is

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

manage conflicts of interest

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

68% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know Agree 2020 2021 2022 Lowest Average Highest 4% 68% People in my workgroup appropriately

11%

17%

asked

Safe to speak up

What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

87% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know Agree 2020 2021 2022 Lowest Average Highest 4% 87% I feel culturally safe at work 8% 11% 73% People in my workgroup are able to bring up problems and tough issues 16% 14% 70% I feel safe to challenge inappropriate behaviour at work 17%





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wellbeing check 2022

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- Caring
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Scorecard 1 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

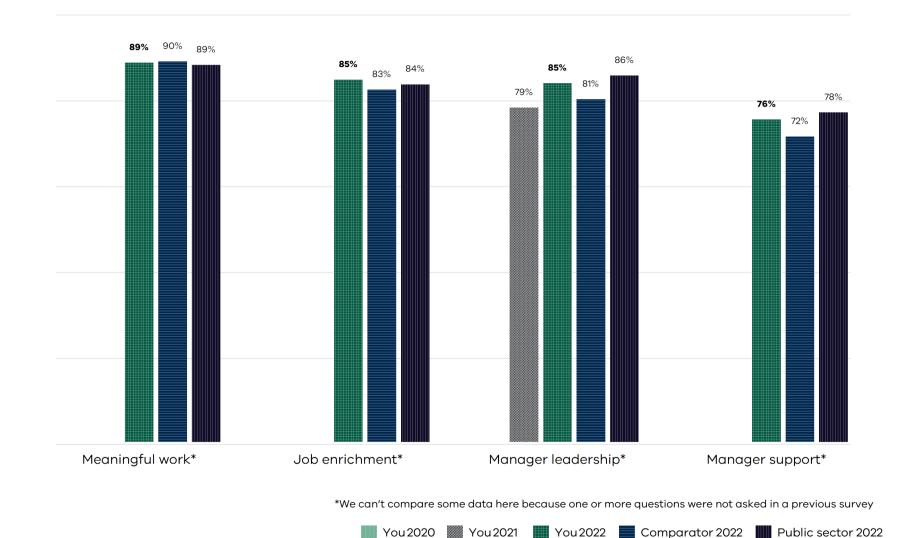
Example

In 2022:

 89% of your staff who did the survey responded positively to questions about Meaningful work.

Compared to:

• 90% of staff at your comparator and 89% of staff across the public sector.







Scorecard 2 of 2

What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

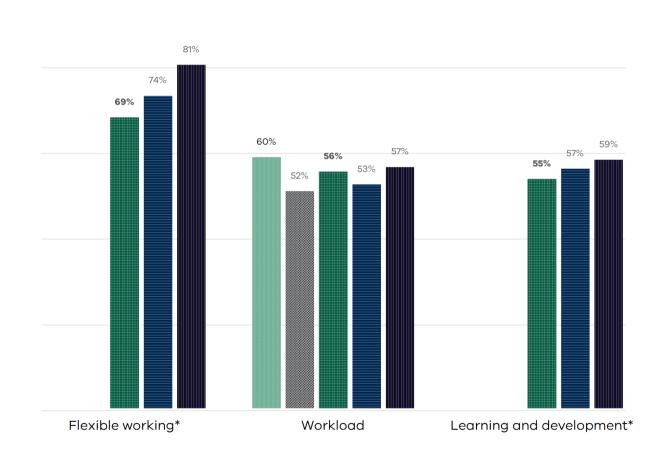
Example

In 2022:

 69% of your staff who did the survey responded positively to questions about Flexible working.

Compared to:

• 74% of staff at your comparator and 81% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey



Manager leadership

What this is

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

How to read this

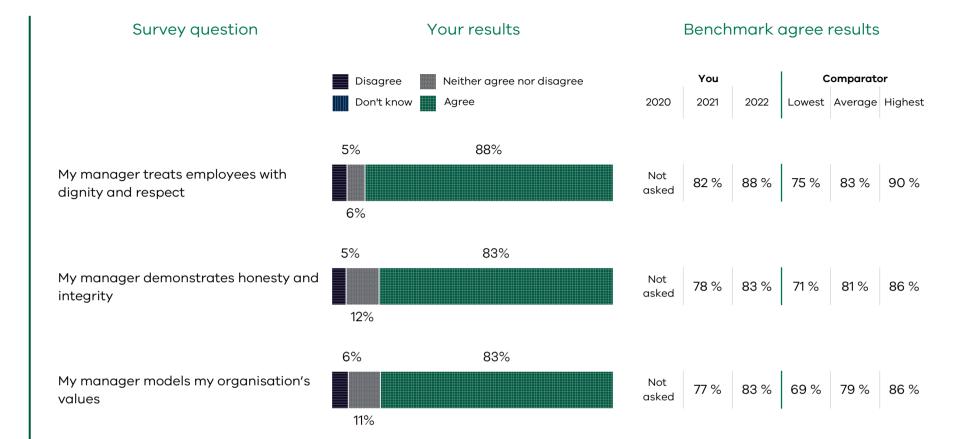
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.







Manager support 1 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

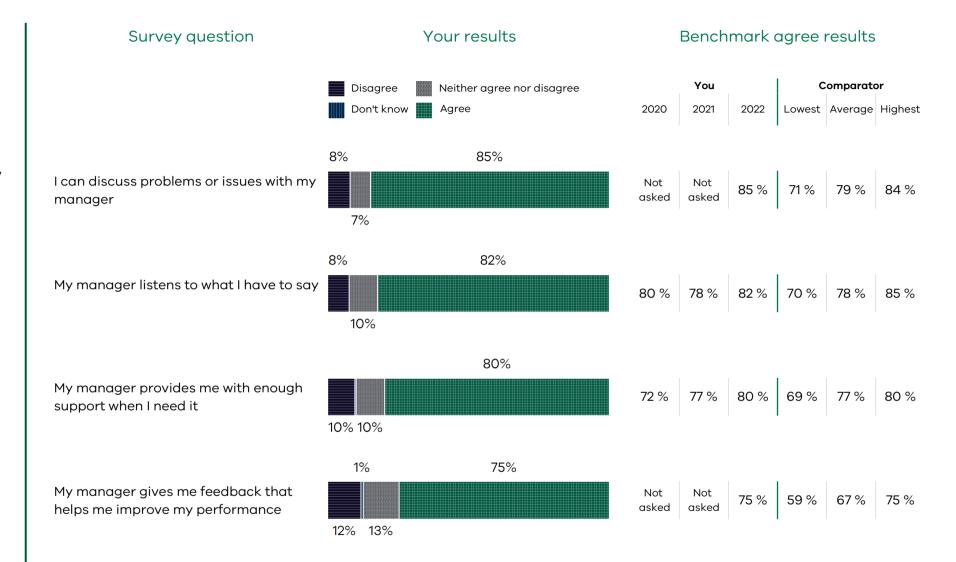
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

85% of your staff who did the survey agreed or strongly agreed with 'I can discuss problems or issues with my manager'.







Manager support 2 of 2

What this is

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

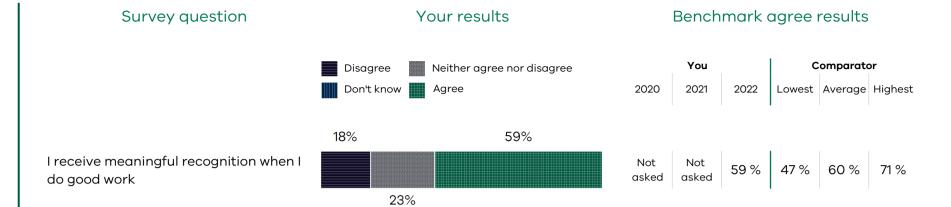
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

59% of your staff who did the survey agreed or strongly agreed with 'I receive meaningful recognition when I do good work'.





Workload

What this is

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

59% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Agree 2020 2021 2022 Lowest Average Highest 25% 59% The workload I have is appropriate for the job that I do 16% 28% 54% I have enough time to do my job effectively 18%



Learning and development

What this is

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

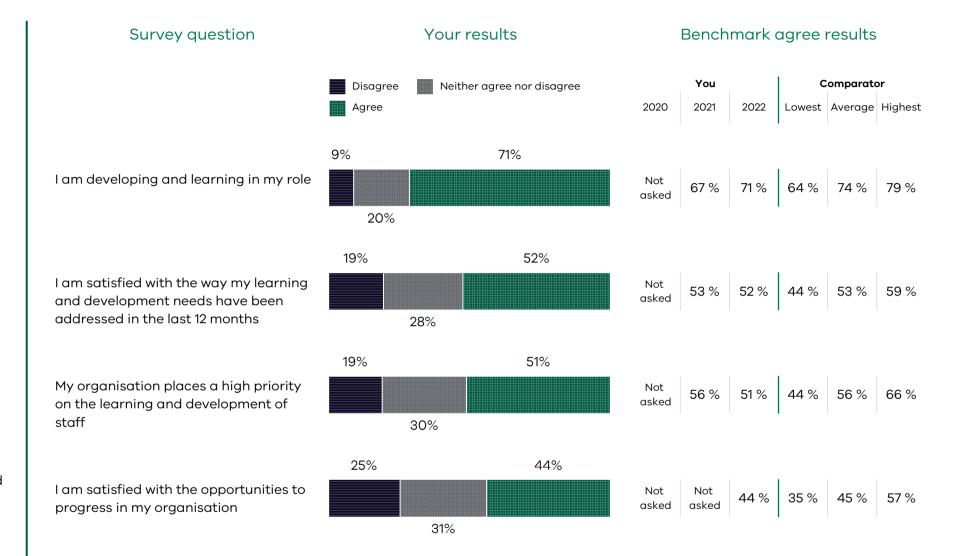
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

71% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.







Job enrichment 1 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

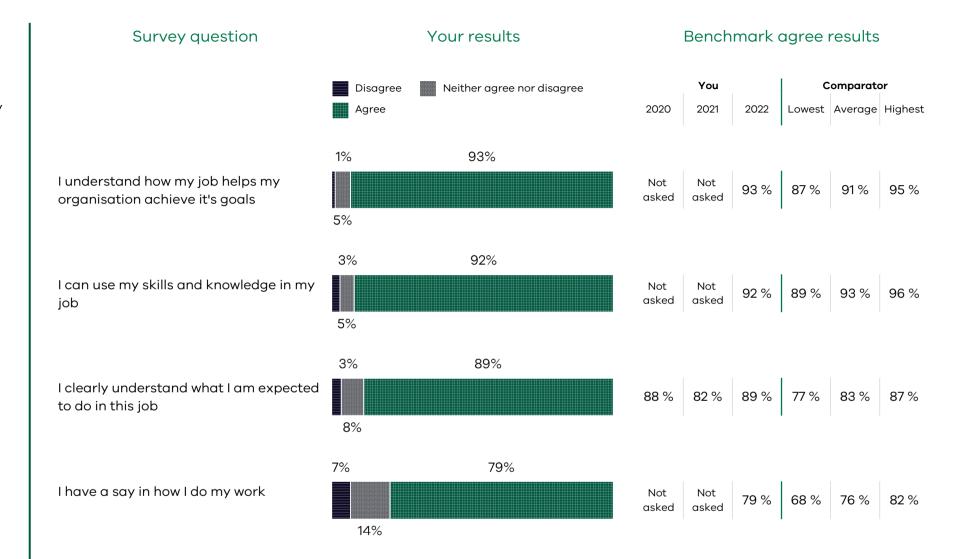
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve it's goals'.







Job enrichment 2 of 2

What this is

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

74% of your staff who did the survey agreed or strongly agreed with 'I have the authority to do my job effectively'.

Survey question

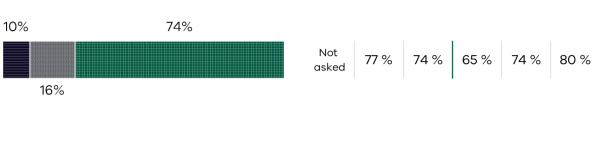
Disagree Neither agree nor disagree Agree

Your results



Benchmark agree results

I have the authority to do my job effectively



Meaningful work

What this is

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

How to read this

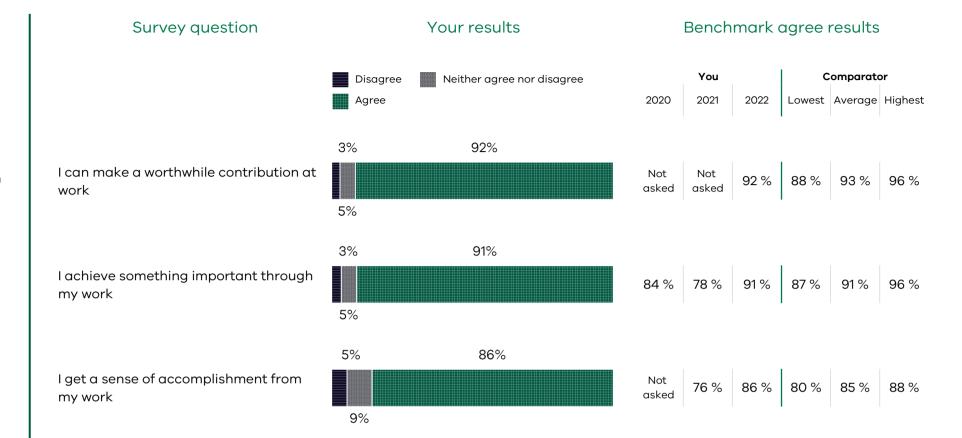
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of your staff who did the survey agreed or strongly agreed with 'I can make a worthwhile contribution at work'.







Flexible working

What this is

This is how well you organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

79% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree Disagree Don't know 2020 2021 2022 Lowest Average Highest 8% 79% My manager supports working flexibly asked 13% 22% 59% I am confident that if I requested a flexible work arrangement, it would be given due consideration 19%



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- Biggest positive difference from comparator
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- Caring
- Categories



Public sector values

Scorecard 1 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

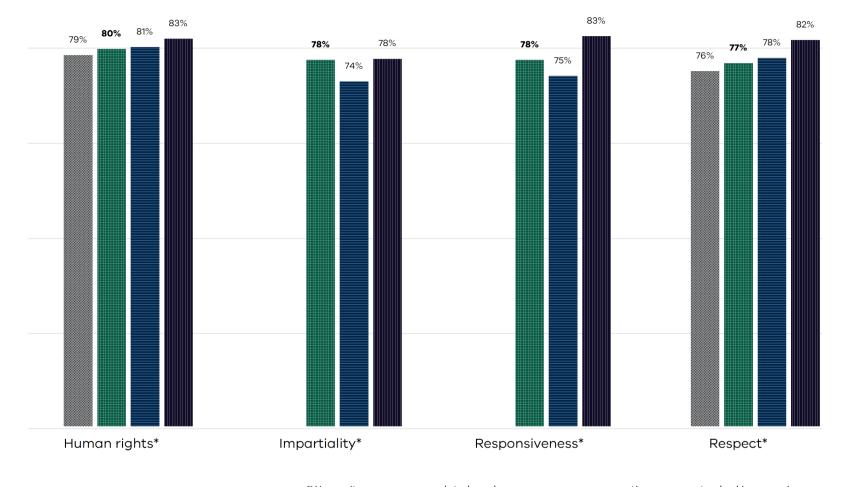
Example

In 2022:

 80% of your staff who did the survey responded positively to questions about Human rights, which is up 1% in 2021.

Compared to:

• 81% of staff at your comparator and 83% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey



Public sector values

Scorecard 2 of 2

What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

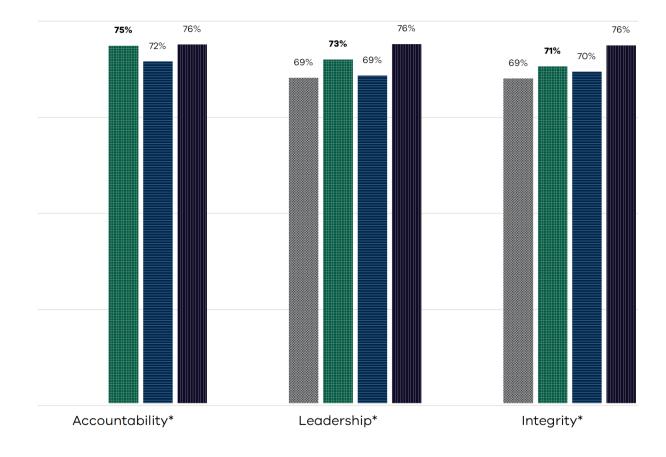
Example

In 2022:

 75% of your staff who did the survey responded positively to questions about Accountability.

Compared to:

• 72% of staff at your comparator and 76% of staff across the public sector.



*We can't compare some data here because one or more questions were not asked in a previous survey

You 2020 You 2021 You 2022 Comparator 2022 Public sector 2022

Public sector values

Responsiveness

What this is

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

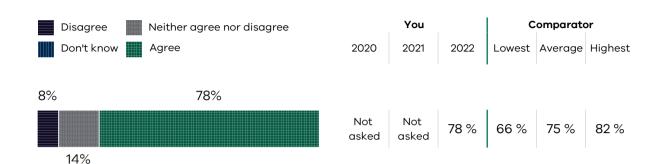
Example

78% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question

Your results

Benchmark agree results



My workgroup provides high quality advice and services

Integrity 1 of 2

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

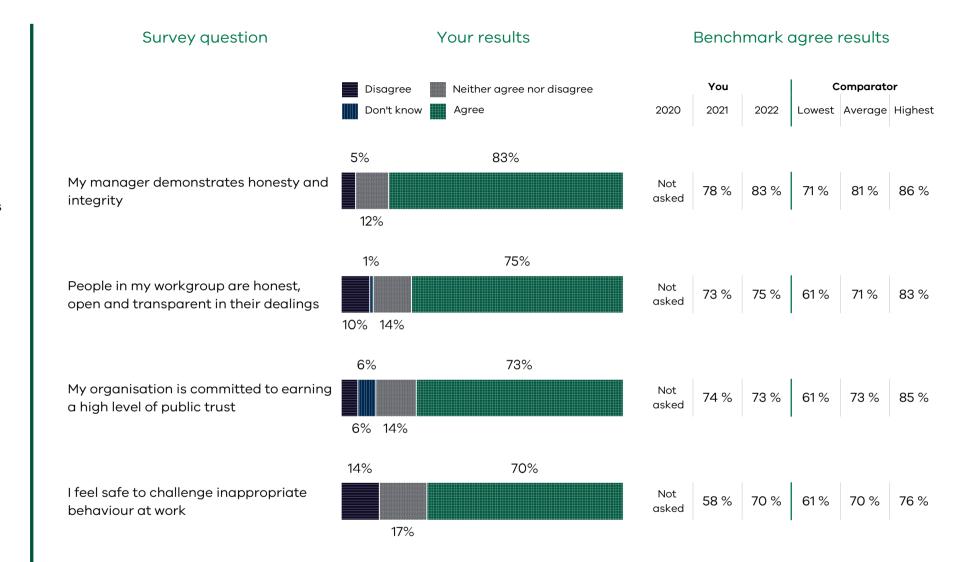
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.







Integrity 2 of 2

What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

69% of staff who did the survey agreed or strongly agreed with 'My organisation does not tolerate improper conduct'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree 2020 2021 2022 Lowest Average Highest 4% 69% My organisation does not tolerate improper conduct 11% 16% 4% 68% People in my workgroup appropriately manage conflicts of interest 11% 17% 7% 59% Senior leaders demonstrate honesty and integrity 10% 24%

Impartiality

What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

78% of staff who did the survey agreed or strongly agreed with 'My workgroup acts fairly and without bias'.

Survey question Your results Benchmark agree results You Comparator Neither agree nor disagree 2020 2021 2022 Lowest Average Highest 10% 78% My workgroup acts fairly and without Not asked bias 11% 4% 78% People in my workgroup are politically impartial in their work 6% 13%

Accountability 1 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

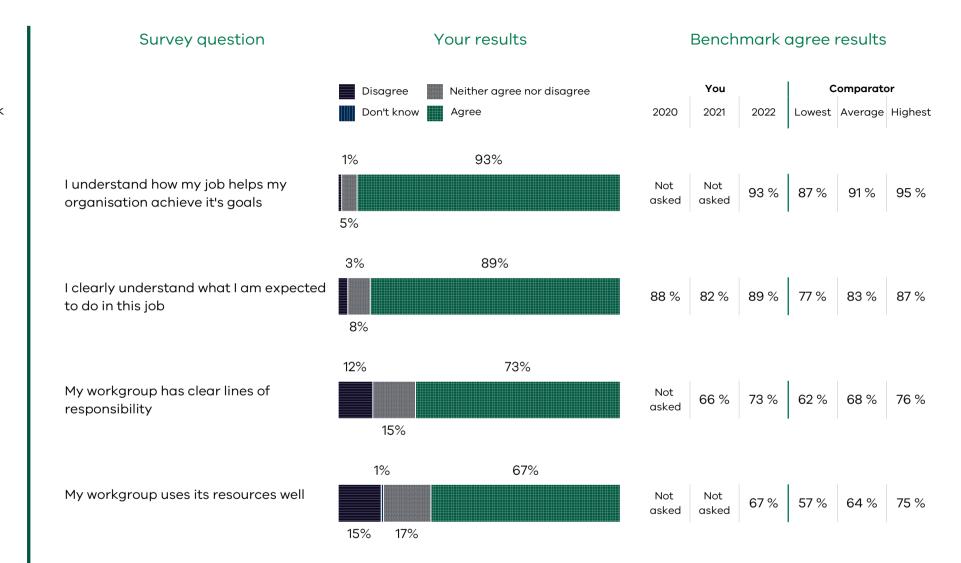
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve it's goals'.





Accountability 2 of 2

What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

56% of staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

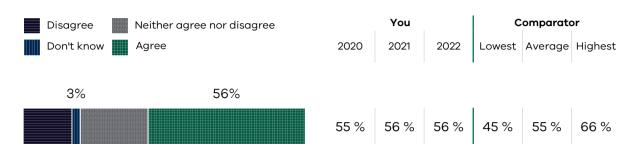
Survey question

Your results

17%

24%

Benchmark agree results



Senior leaders provide clear strategy and direction

Respect 1 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.





Respect 2 of 2

What this is

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

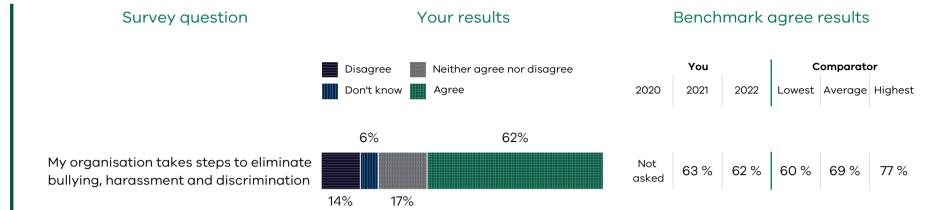
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

62% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.



Leadership

What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

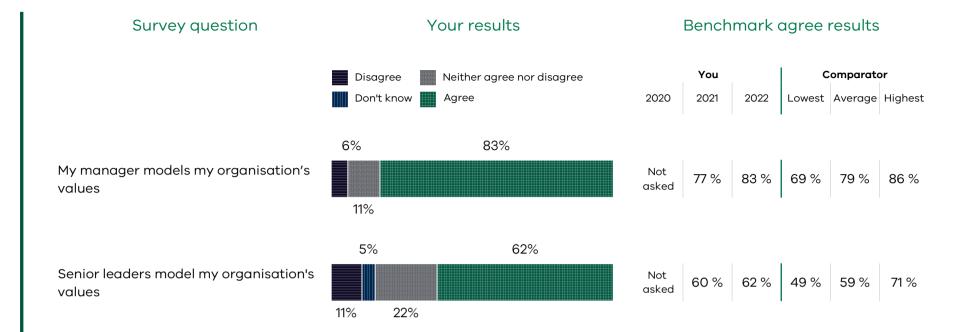
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.





Human rights

What this is

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

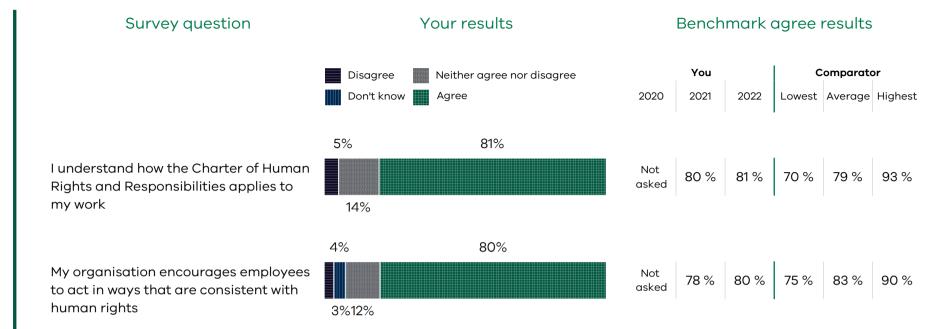
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

81% of staff who did the survey agreed or strongly agreed with 'I understand how the Charter of Human Rights and Responsibilities applies to my work'.





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- Age, gender, variations in sex characteristics and sexual orientation
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- Categories



Age, gender, variations in sex characteristics and sexual orientation

What this is

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Age	(n)	%
15-34 years	24	10%
35-54 years	108	46%
55+ years	73	31%
Prefer not to say	32	14%

How would you describe your gender?	(n)	%
Woman	114	48%
Man	82	35%
Prefer not to say	39	16%
Non-binary and I use a different term	2	1%

Are you trans, non-binary or gender diverse?	(n)	%
Yes	4	2%
No	200	84%
Prefer not to say	33	14%

To your knowledge, do you have innate variation(s) of sex characteristics (often called intersex)?*

called intersex)?*	(n)	%
No	198	84%
Don't know	8	3%
Prefer not to say	31	13%

How do you describe your sexual orientation?	(n)	%
Straight (heterosexual)	167	70%
Prefer not to say	53	22%
Gay or lesbian	11	5%
Pansexual	2	1%
Don't know	2	1%
Bisexual	2	1%



Aboriginal and/or Torres Strait Islander employees

What this is

This is staff who identify as Aboriginal and/or Torres Strait Islander.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.
The (n) column shows the number of respondents in each category.
An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
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Aboriginal and/or Torres Strait Islander	(n)	%
Yes	0	0%
Non Aboriginal and/or Torres Strait Islander	213	90%
Prefer not to say	24	10%



Disability

What this is

This is staff who identify as a person with disability and how they share that information.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.
This is staff who identify as a person with

This is staff who identify as a person will disability and how they share that information

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Do you identify as a person with a disability?	(n)	%
Yes	12	5%
No	197	83%
Prefer not to say	28	12%

If so, have you shared your disability information within your organisation (e.g. to your manager or Human Resources staff)?	(n)	%
Yes	8	67%
No	4	33%

Cultural diversity 1 of 2

What this is

These are the personal characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

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How we protect anonymity and privacy

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Country of birth	(n)	%
Born in Australia	124	52%
Not born in Australia	59	25%
Prefer not to say	54	23%

If you speak another language with your family or community, what language(s) do you speak? (n)

do you speak?	(n)	%
Other	17	27%
Mandarin	12	19%
Italian	7	11%
Cantonese	6	9%
Hindi	6	9%
French	5	8%
Greek	4	6%
Vietnamese	4	6%
Indonesian	3	5%
Tamil	3	5%
Filipino	2	3%
German	2	3%

Language other than English spoken with family or community	(n)	%
Yes	64	27%
No	136	57%
Prefer not to say	37	16%

If you speak another language with your family or community, what language(s)		
do you speak?	(n)	%
Korean	2	3%
Spanish	1	2%

Urdu



Cultural diversity 2 of 2

What this is

This is the cultural identity and religion of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

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Cultural identity	(n)	%
Australian	132	56%
Prefer not to say	51	22%
European (including Western, Eastern and South-Eastern Europe, and Scandinavia)	21	9%
East and/or South-East Asian	20	8%
English, Irish, Scottish and/or Welsh	13	5%
New Zealander	6	3%
Other	5	2%
South Asian	4	2%
Central Asian	3	1%
North American	2	1%
Pacific Islander	1	0%
African	1	0%
Maori	1	0%

Religion	(n)	%
No religion	113	48%
Christianity	59	25%
Prefer not to say	48	20%
Other	8	3%
Hinduism	6	3%
Buddhism	1	0%
Islam	1	0%
Judaism	1	0%



Employment characteristics 1 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2022 survey.

How we protect anonymity and privacy

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- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Working arrangement	(n)	%
Full-Time	181	76%
Part-Time	56	24%
Gross base salary (ongoing/fixed term		
only)	(n)	%
Below \$65k	47	21%
\$65k to \$95k	66	29%
\$95k to \$125k	63	28%
\$125k or more	14	6%
Prefer not to say	38	17%
Organisational tenure	(n)	%
<1 year	33	14%
1 to less than 2 years	12	5%
2 to less than 5 years	41	17%
5 to less than 10 years	75	32%
10 to less than 20 years	63	27%
More than 20 years	13	5%

Management responsibility	(n)	%
Non-manager	187	79%
Other manager	30	13%
Manager of other manager(s)	20	8%
Employment type	(n)	%
Employment type Ongoing and executive	(n) 202	% 85%
		1



Employment characteristics 2 of 2

What this is

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (*) means this is a new question for the 2021 survey

How we protect anonymity and privacy

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Primary workplace location over the last 3 months	(n)	%
Melbourne CBD	183	77%
Other	37	16%
Melbourne: Suburbs	11	5%
Large regional city	4	2%
Rural	2	1%
What have been your main places of work over the last 3-months?	(n)	%
-	(n) 181	% 76%
work over the last 3-months?	1	1
work over the last 3-months? Your employer's office	181	76%
work over the last 3-months? Your employer's office A frontline or service delivery location	181	76% 16%

Flexible work	(n)	%
No, I do not use any flexible work arrangements	121	51%
Flexible start and finish times	48	20%
Part-time	34	14%
Working from an alternative location (e.g. home, hub/shared work space)	30	13%
Using leave to work flexible hours	16	7%
Other	9	4%
Working more hours over fewer days	8	3%
Shift swap	7	3%
Study leave	3	1%
Job sharing	1	0%
Purchased leave	1	0%



Adjustments

What this is

These are adjustments staff requested to perform in their role.

Why this is important

This shows organisations how flexible they are in adjusting for staff.

How to read this

Each demographic area shows the breakdown of responses from your survey results

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Have you requested any of the following adjustments at work?*	(n)	%
No, I have not requested adjustments	161	68%
Flexible working arrangements	64	27%
Job redesign or role sharing	8	3%
Career development support strategies	8	3%
Physical modifications or improvements to the workplace	7	3%
Other	5	2%
Accessible communications technologies	3	1%

(n)	%
48	63%
18	24%
17	22%
17	22%
6	8%
5	7%
2	3%
	48 18 17 17 6 5

What was your experience with making the request? The adjustments I needed were made and the process was satisfactory The adjustments I needed were not made The adjustments I needed were made but the process was unsatisfactory 12%



Caring

What this is

These are staff-reported caring responsibilities.

Why this is important

This shows organisations what caring responsibilities their staff have.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Caring responsibility	(n)	%
None of the above	97	41%
Prefer not to say	44	19%
Frail or aged person(s)	29	12%
Secondary school aged child(ren)	28	12%
Primary school aged child(ren)	26	11%
Person(s) with a mental illness	13	5%
Child(ren) - younger than preschool age	12	5%
Preschool aged child(ren)	11	5%
Person(s) with a medical condition	9	4%
Person(s) with disability	6	3%
Other	6	3%



Employment categories

What is this

This shows how many people in each employee category responded to the survey.

Why this is important

This helps you assess how representative of your organisation your survey was.

How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

Which of the following categories best describes your current position?	(n)	%
Vocational education teacher	79	33%
Professional or administrative worker	79	33%
Manager or senior leader	31	13%
Other	28	12%
Higher education teacher	18	8%
Foundation teacher or EAL teacher	2	1%







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