

# People matter survey wellbeing check 2022

Have your say



# People matter survey

## wellbeing check 2022

Have your say

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## Report overview

### About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

### Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

### Comparing data in this report

Your organisation took part in the survey in 2020 and 2021.

This means you'll be able to compare about 70% of this year's survey with your previous results.

### Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage.

This means some percentages may not add up to 100%.

### Survey questions and definitions

Download Survey questions: [People matter survey 2022 \(DOCX, 55 pages\)](#) to see how we asked questions and defined concepts in the 2022 survey

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### Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release results when fewer than 10 people in a work group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in [our privacy policy](#).

## Report overview

### Survey's theoretical framework

#### What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

#### Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

#### Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.



### The public sector values that underpin the framework and all public sector organisations



## Report overview

### Your comparator group

#### What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

#### How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Alexandra District Health

Alpine Health

Beaufort and Skipton Health Service

Beechworth Health Service

Boort District Health

Casterton Memorial Hospital

Central Highlands Rural Health

Cohuna District Hospital

Corryong Health

East Wimmera Health Service

Great Ocean Road Health

Heathcote Health

Hesse Rural Health Service

Heywood Rural Health

Inglewood and Districts Health Service

Kerang District Health

Kilmore and District Hospital

Kooweerup Regional Health Service

Mallee Track Health and Community Service

Mansfield District Hospital

Moyne Health Services

NCN Health

Omeo District Health

Orbost Regional Health

Robinvale District Health Services

Rural Northwest Health

Seymour Health

South Gippsland Hospital

Tallangatta Health Service

Terang and Mortlake Health Service

Timboon and District Healthcare Service

Yarram and District Health Service

Yarrawonga Health

## Report overview

### Your response rate

#### What this is

This is how many staff in your organisation did the survey in 2022.

#### Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

#### How to read this

The number in the brackets ( ) shows how many staff completed the survey this year.

We've also expressed this as a percentage of all the staff who work in your organisation.

2021

21%  
(14)

Comparator 52%  
Public Sector 39%

2022

43%  
(30)

Comparator 52%  
Public Sector 42%

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## People outcomes

### Scorecard: employee engagement index

#### What this is

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

#### Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2021

74

Comparator 73  
Public Sector 70

2022

75

Comparator 71  
Public Sector 68

## People outcomes

### Engagement question results 1 of 2

#### What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

#### Your organisation's engagement index

Your 2022 index is 75.

#### Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

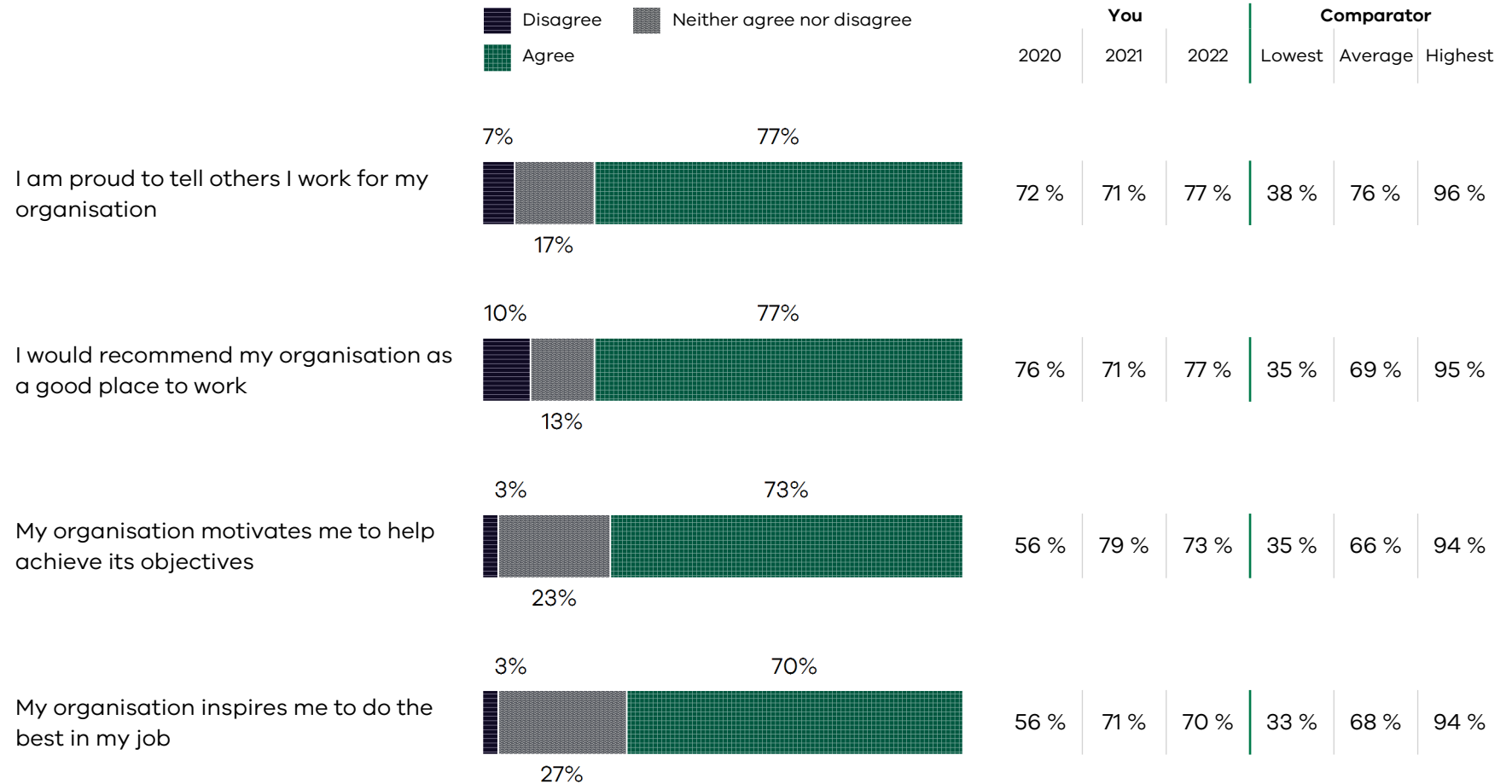
#### Example

77% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.

### Survey question

### Your results

### Benchmark agree results



## People outcomes

### Engagement question results 2 of 2

#### What this is

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

#### Your organisation's engagement index

Your 2022 index is 75.

#### Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

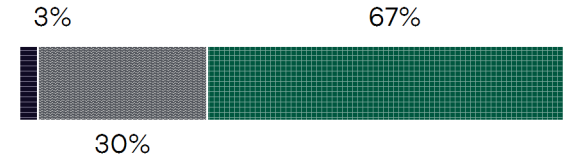
#### Example

67% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

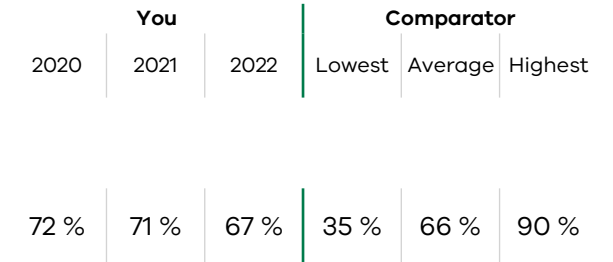
### Survey question

I feel a strong personal attachment to my organisation

### Your results



### Benchmark agree results



## People outcomes

Scorecard: satisfaction, stress, intention to stay, inclusion

### What this is

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion.

There are more people outcomes scorecards throughout this report.

### Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

### How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

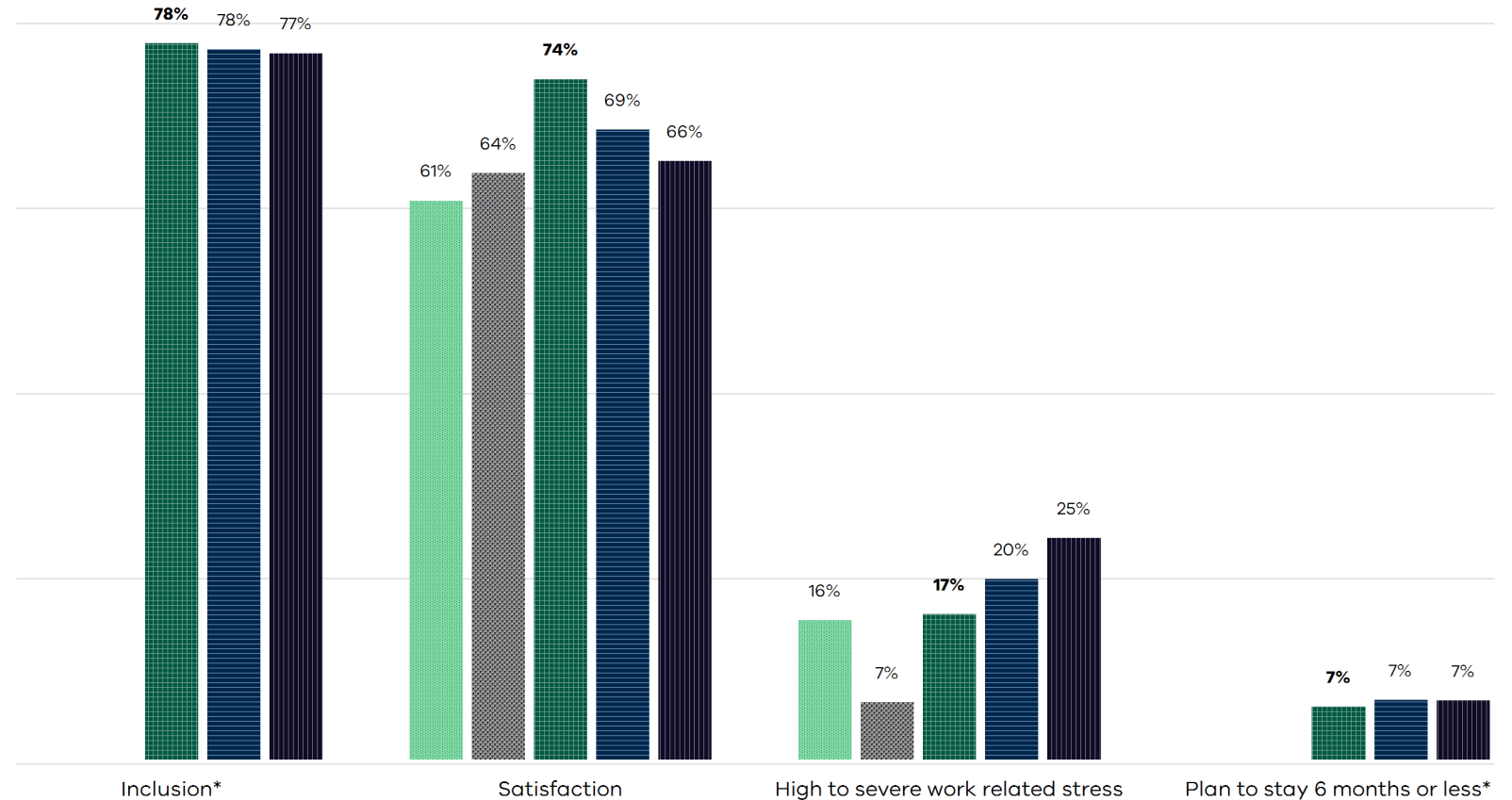
### Example

In 2022:

- 78% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

- 78% of staff at your comparator and 77% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

## People outcomes

### Satisfaction question results

#### What this is

This is how satisfied staff are with their jobs, work-life balance and career development.

#### Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

#### How to read this

Under 'Your results', see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

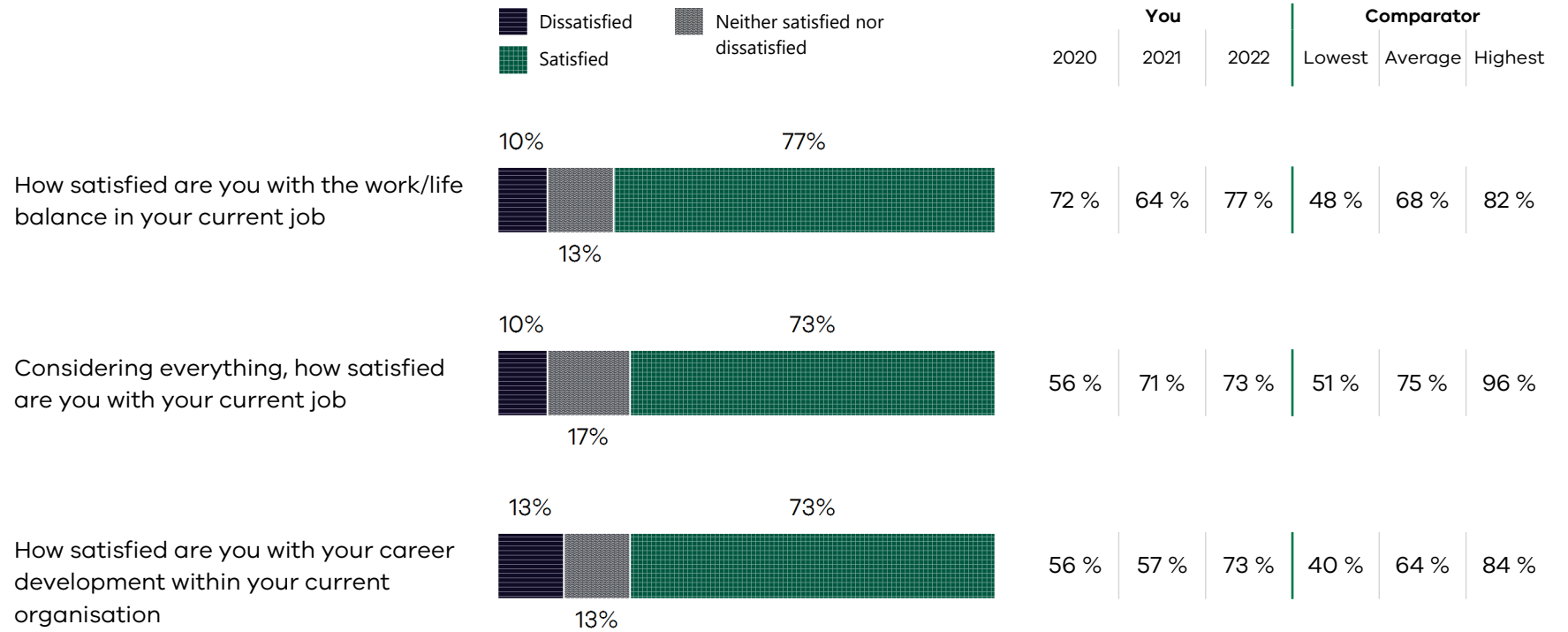
#### Example

77% of your staff who did the survey were satisfied or very satisfied with 'How satisfied are you with the work/life balance in your current job'.

### Survey question

### Your results

### Benchmark satisfied results



## People outcomes

### Work-related stress levels

#### What this is

This is the level of stress experienced by employees in response to work-related factors.

#### Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

#### How to read this

In this survey we asked staff to tell us their stress level.

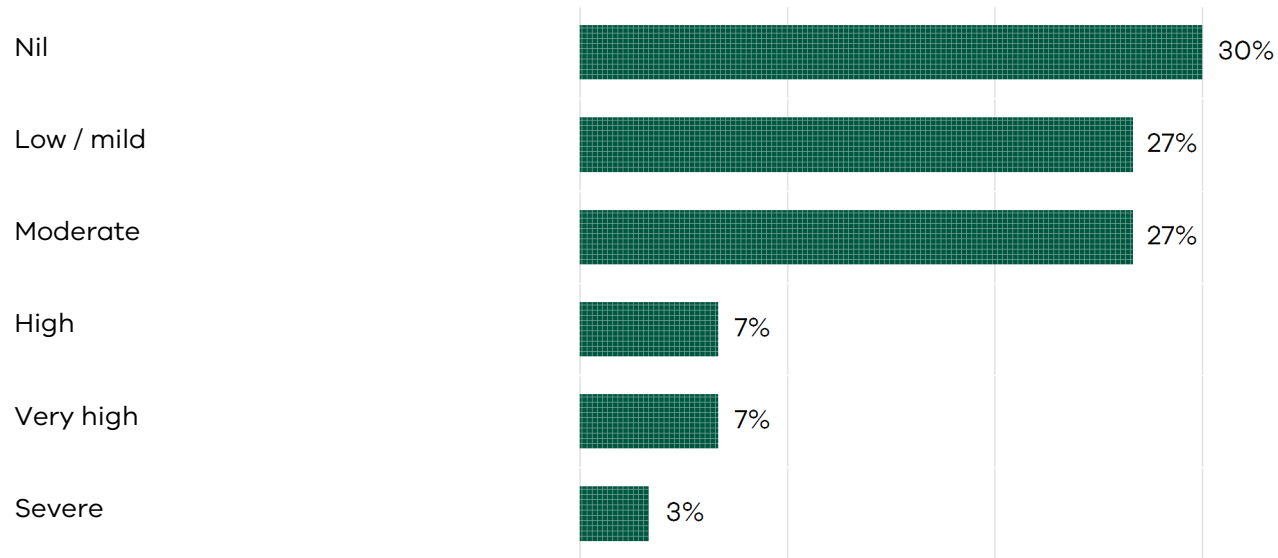
The graph at the top shows how staff in your organisation rated their current levels of work-related stress.

The numbers below show the percentage of staff in your organisation who said they experienced high to severe stress in 2022 compared to 2021 and your comparator.

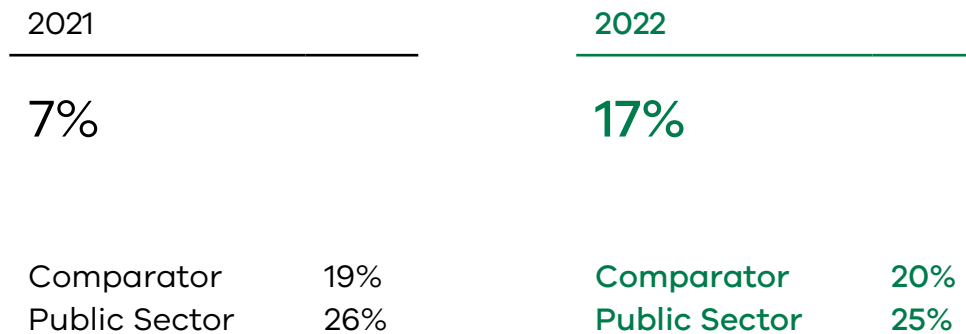
#### Example

17% of your staff who did the survey said they had high to severe stress in 2022. This is compared to 20% of staff in your comparator group and 25% of staff across the public sector.

### How would you rate your current level of work-related stress? (You 2022)



### Reported levels of high to severe stress



## People outcomes

### Work-related stress causes

#### What this is

This is the main work-related causes of stress reported by staff.

#### Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

#### How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

#### Example

70% of your staff who did the survey said they experienced mild to severe stress.

Of that 70%, 43% said the top reason was 'Workload'.



| Of those that experienced work related stress it was from ...                          | You 2021 | You 2022 | Comparator 2022 | Public sector 2022 |
|--|----------|----------|-----------------|--------------------|
| Workload   | 75%      | 43%      | 50%             | 53%                |
| Time pressure  | 58%      | 38%      | 40%             | 43%                |
| Management of work (e.g. supervision, training, information, support)                  | 0%       | 33%      | 11%             | 13%                |
| Social environment (e.g. relationships with colleagues, manager and/or senior leaders) | 8%       | 29%      | 14%             | 11%                |
| Incivility, bullying, harassment or discrimination                                     | 8%       | 14%      | 9%              | 6%                 |
| Dealing with clients, patients or stakeholders   | 25%      | 10%      | 13%             | 15%                |
| Organisation or workplace change   | 8%       | 10%      | 8%              | 11%                |
| Physical environment   | 8%       | 10%      | 6%              | 5%                 |
| Ability to choose how my work is done  | 0%       | 5%       | 4%              | 5%                 |
| Competing home and work responsibilities   | 0%       | 5%       | 15%             | 15%                |

## People outcomes

### Intention to stay

#### What this is

This is what your staff intend to do with their careers in the near future.

#### Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

#### How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

#### Example

3% of your staff who did the survey said they intended to work for your organisation for Over 6 months and up to 1 year.

| Employees plan to work at your organisation for ... | You 2022 | Comparator 2022 | Public sector 2022 |
|---|----------|-----------------|--------------------|
| 6 months or less                                    | 7%       | 7%              | 7%                 |
| Over 6 months and up to 1 year                      | 3%       | 9%              | 10%                |
| Over 1 year and up to 3 years                       | 23%      | 21%             | 23%                |
| Over 3 years and up to 5 years                      | 23%      | 15%             | 16%                |
| Over 5 years  | 43%      | 47%             | 44%                |



## People outcomes

### Inclusion question results

#### What this is

This is how included staff feel in their workplace.

#### Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

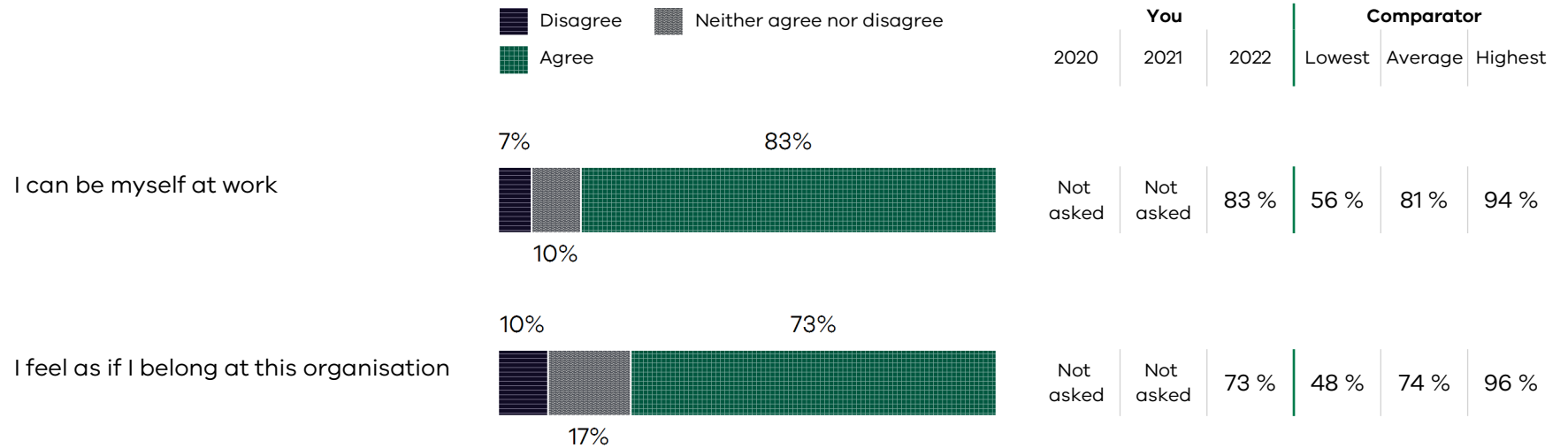
#### Example

83% of your staff who did the survey agreed or strongly agreed with 'I can be myself at work'.

### Survey question

### Your results

### Benchmark agree results



## People outcomes

### Inclusion - Barriers to success

#### What this is

This is a list of things that staff felt were barriers to their success at work.

#### Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

#### How to read this

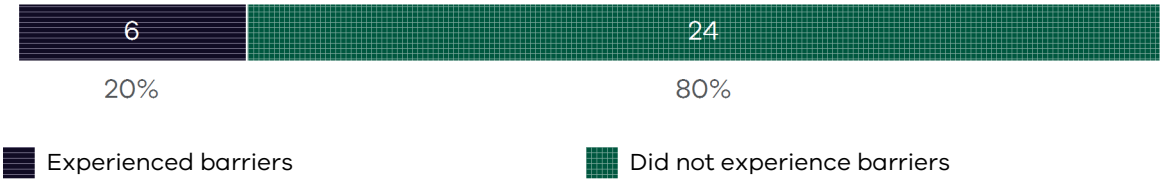
In the survey, we ask staff to tell us if they have experienced any barriers to their success at work and what those barriers were. They can select more than one barrier.

In descending order, the table shows to top 10 answers.

#### Example

10% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My age'.

Staff who experienced one or more barriers to success at work



#### During the last 12 months, employees experienced barriers to their success due to ...

|                        | You 2022 | Comparator 2022 | Public sector 2022 |
|------------------------|----------|-----------------|--------------------|
| My age                 | 10%      | 6%              | 8%                 |
| My mental health       | 10%      | 6%              | 7%                 |
| My physical health     | 7%       | 4%              | 4%                 |
| My cultural background | 3%       | 2%              | 3%                 |
| My race                | 3%       | 1%              | 1%                 |
| My religious belief    | 3%       | 0%              | 1%                 |
| Other                  | 3%       | 3%              | 5%                 |

## People outcomes

### Scorecard: emotional effects of work

#### What this is

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

#### Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

#### How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator and the public sector.

#### Example

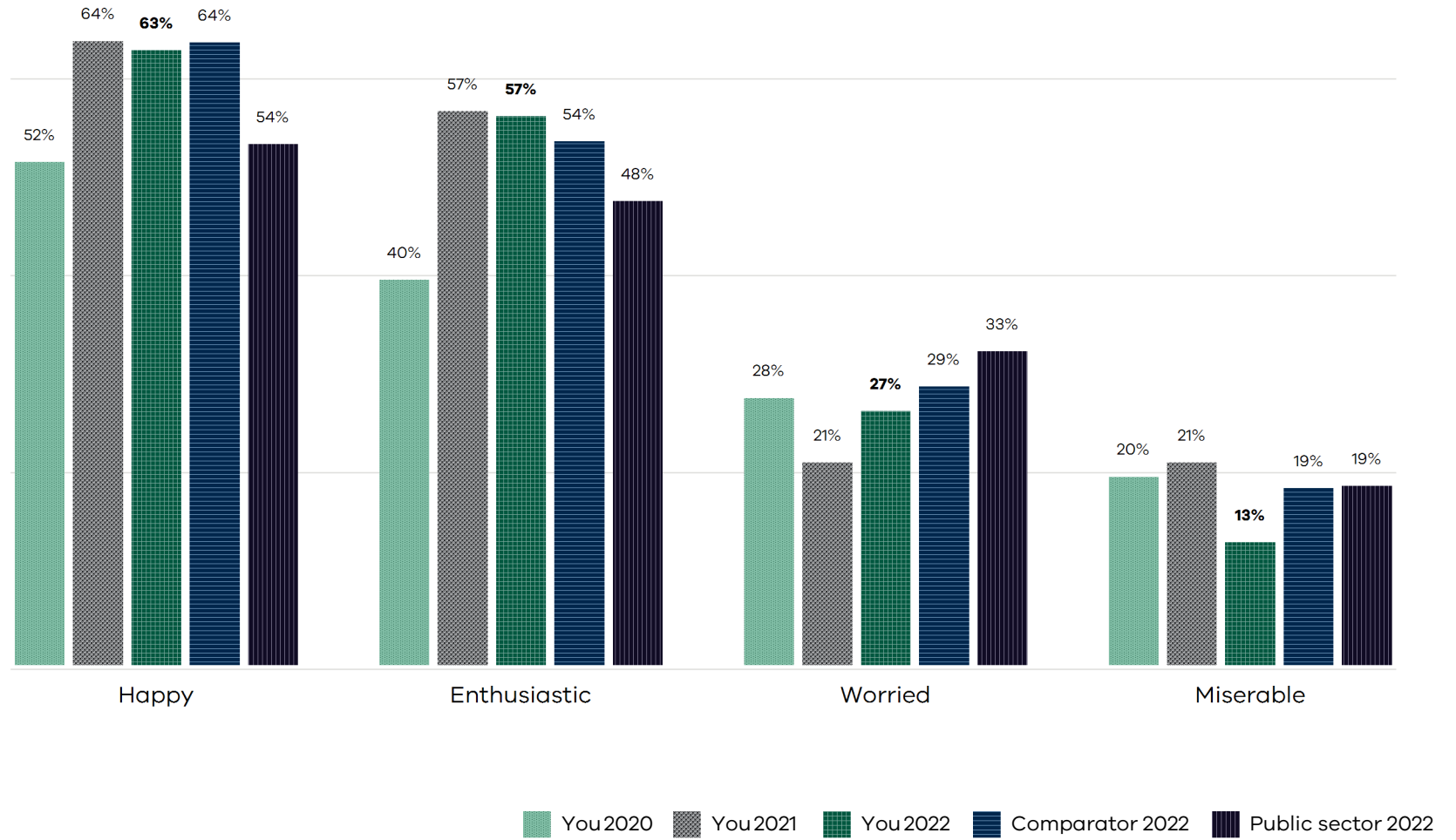
In 2022:

- 63% of your staff who did the survey said work made them feel happy in 2022, which is down from 64% in 2021

Compared to:

- 64% of staff at your comparator and 54% of staff across the public sector.

Thinking about the last three months, how often has work made you feel ...



## People outcomes

### Scorecard: negative behaviours

#### What this is

This is how many staff have experienced negative behaviours at work in the past 12 months.

#### Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

#### How to read this

Each label represents a question in the survey about negative behaviour.

Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator and the public sector.

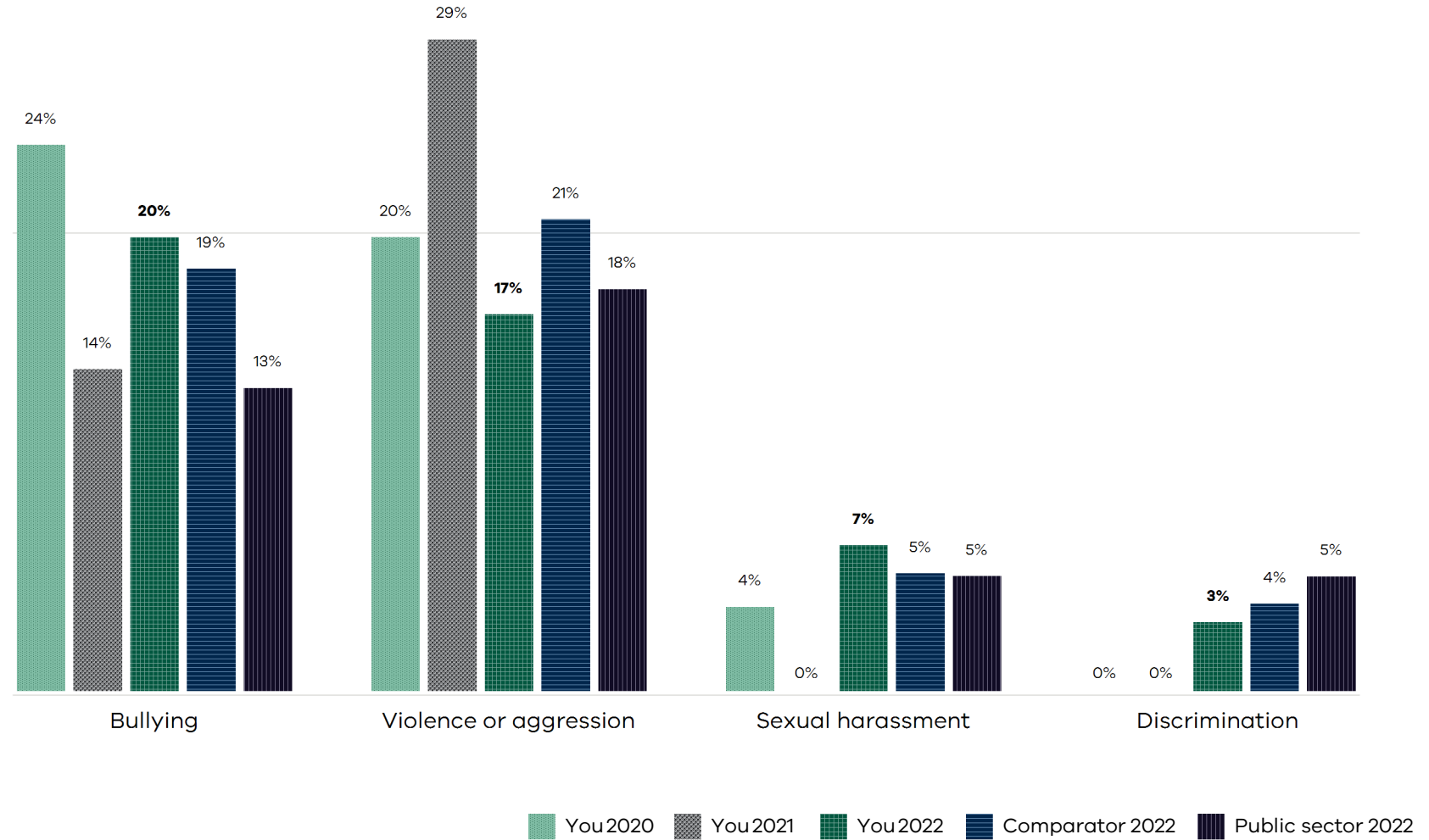
#### Example

In 2022:

- 20% of your staff who did the survey stated they experienced 'Bullying' in the last 12 months which is up from 14% in 2021.

Compared to:

- 19% of staff at your comparator and 13% of staff across the public sector.



## People outcomes

### Bullying

#### What this is

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

#### Why this is important

Bullying can have an immediate and long-term negative impact on those involved, including those who witness bullying.

#### Why there is no data here

We've not published the results for this section because less than 10 people said they experienced bullying.

We do this to protect the respondents.

## People outcomes

### Sexual harassment

#### What this is

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

#### Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

#### Why there is no data here

We've not published the results for this section because less than 10 people said they experienced sexual harassment.

We do this to protect the respondents.

## People outcomes

### Discrimination

#### What this is

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

#### Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

#### Why there is no data here

We've not published the results for this section because less than 10 people said they experienced discrimination.

We do this to protect the respondents.

## People outcomes

### Violence and aggression

#### What this is

This is when staff are abused, threatened or assaulted in a situation related to their work.

#### Why this is important

Violence and aggression can have an immediate and long-term negative impact of those involved, including those who witness violence and aggression.

#### Why there is no data here

We've not published the results for this section because less than 10 people said they experienced violence or aggression.

We do this to protect the respondents.



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## Key differences

### Highest scoring questions

#### What this is

These are the questions your organisation had the highest agreement or satisfaction with in 2022.

#### How to read this

Use this data to see where your organisation has the highest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

#### Example

On the first row 'Job enrichment', the 'You 2022' column shows 100% of your staff agreed with 'I understand how my job helps my organisation achieve it's goals'. This question was not asked in 2021.

| Question group   | Highest scoring questions  | You 2022 | Change from 2021  | Comparator 2022 |
|------------------|--|----------|-------------------|-----------------|
| Job enrichment   | I understand how my job helps my organisation achieve it's goals                     | 100%     | Not asked in 2021 | 92%             |
| Meaningful work  | I can make a worthwhile contribution at work   | 100%     | Not asked in 2021 | 94%             |
| Meaningful work  | I achieve something important through my work  | 97%      | +25%              | 93%             |
| Job enrichment   | I can use my skills and knowledge in my job  | 93%      | Not asked in 2021 | 91%             |
| Job enrichment   | I clearly understand what I am expected to do in this job                            | 90%      | +4%               | 89%             |
| Meaningful work  | I get a sense of accomplishment from my work   | 90%      | +19%              | 87%             |
| Collaboration    | I am able to work effectively with others outside my immediate workgroup             | 90%      | -3%               | 87%             |
| Safe to speak up | I feel culturally safe at work   | 90%      | +11%              | 84%             |
| Human rights     | I understand how the Charter of Human Rights and Responsibilities applies to my work | 87%      | +1%               | 88%             |
| Inclusion        | I can be myself at work  | 83%      | Not asked in 2021 | 81%             |

## Key differences

### Lowest scoring questions

#### What this is

These are the questions your organisation had the lowest agreement or satisfaction with in 2022.

#### How to read this

Use this data to see where your organisation has the lowest agreement or satisfaction with questions from the 2022 survey.

In this table, your score for this year is shown in the 'you 2022 column'.

You can also compare your 2022 scores against your 2021 scores and your 2022 comparator group.

#### Example

On the first row 'Taking action', the 'You 2022' column shows 30% of your staff agreed with 'My organisation has made improvements based on the survey results from last year'.

This question was not asked in 2021.

| Question subgroup        | Lowest scoring questions   | You 2022 | Change from 2021  | Comparator 2022 |
|--------------------------|--|----------|-------------------|-----------------|
| Taking action            | My organisation has made improvements based on the survey results from last year                 | 30%      | Not asked in 2021 | 36%             |
| Safety climate           | All levels of my organisation are involved in the prevention of stress                           | 47%      | -3%               | 51%             |
| Patient safety climate   | The culture in my work area makes it easy to learn from the errors of others                     | 53%      | -11%              | 63%             |
| Safety climate           | In my workplace, there is good communication about psychological safety issues that affect me    | 53%      | +3%               | 53%             |
| Safe to speak up         | People in my workgroup are able to bring up problems and tough issues                            | 53%      | -4%               | 67%             |
| Workgroup support        | People in my workgroup appropriately manage conflicts of interest                                | 53%      | -11%              | 61%             |
| Manager support          | My manager gives me feedback that helps me improve my performance                                | 57%      | Not asked in 2021 | 72%             |
| Organisational integrity | My organisation takes steps to eliminate bullying, harassment and discrimination                 | 57%      | -15%              | 65%             |
| Patient safety climate   | This health service does a good job of training new and existing staff                           | 57%      | 0%                | 57%             |
| Safety climate           | My organisation has effective procedures in place to support employees who may experience stress | 57%      | -22%              | 58%             |

## Key differences

### Most improved

#### What this is

This is where staff feel their organisation has most improved.

#### How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Increase from 2021' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2021 shows you where the most positive changes are happening in your organisation.

#### Example

On the first row 'Workload', the 'You 2022' column shows 60% of your staff agreed with 'I have enough time to do my job effectively'.

In the 'Increase from 2021' column, you have a 31% increase, which is a positive trend.

| Question group           | Most improved from last year  | You 2022 | Increase from 2021 | Comparator 2022 |
|--------------------------|---|----------|--------------------|-----------------|
| Workload                 | I have enough time to do my job effectively   | 60%      | +31%               | 55%             |
| Meaningful work          | I achieve something important through my work                                       | 97%      | +25%               | 93%             |
| Workload                 | The workload I have is appropriate for the job that I do                            | 80%      | +23%               | 61%             |
| Meaningful work          | I get a sense of accomplishment from my work  | 90%      | +19%               | 87%             |
| Satisfaction             | How satisfied are you with your career development within your current organisation | 73%      | +16%               | 64%             |
| Learning and development | I am developing and learning in my role   | 80%      | +16%               | 75%             |
| Satisfaction             | How satisfied are you with the work/life balance in your current job                | 77%      | +12%               | 68%             |
| Safe to speak up         | I feel culturally safe at work  | 90%      | +11%               | 84%             |
| Innovation               | My workgroup encourages employee creativity   | 60%      | +10%               | 65%             |
| Safe to speak up         | I feel safe to challenge inappropriate behaviour at work                            | 67%      | +10%               | 67%             |

## Key differences

### Most declined

#### What this is

This is where staff feel their organisation has most declined.

#### How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Decrease from 2021' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2021 shows you where the most negative changes are happening in your organisation.

#### Example

On the first row 'Safety climate', the 'You 2022' column shows 70% of your staff agreed with 'My organisation provides a physically safe work environment'. In the 'Decrease from 2021' column, you have a 23% decrease, which is a negative trend.

| Question subgroup        | Largest decline from last year   | You 2022 | Decrease from 2021 | Comparator 2022 |
|--------------------------|--|----------|--------------------|-----------------|
| Safety climate           | My organisation provides a physically safe work environment                                      | 70%      | -23%               | 82%             |
| Patient safety climate   | Patient care errors are handled appropriately in my work area                                    | 63%      | -22%               | 69%             |
| Safety climate           | My organisation has effective procedures in place to support employees who may experience stress | 57%      | -22%               | 58%             |
| Learning and development | My organisation places a high priority on the learning and development of staff                  | 67%      | -19%               | 63%             |
| Patient safety climate   | Management is driving us to be a safety-centred organisation                                     | 70%      | -16%               | 75%             |
| Workgroup support        | People in my workgroup treat each other with respect   | 63%      | -15%               | 74%             |
| Organisational integrity | My organisation takes steps to eliminate bullying, harassment and discrimination                 | 57%      | -15%               | 65%             |
| Workgroup support        | People in my workgroup appropriately manage conflicts of interest                                | 53%      | -11%               | 61%             |
| Patient safety climate   | The culture in my work area makes it easy to learn from the errors of others                     | 53%      | -11%               | 63%             |
| Manager support          | My manager listens to what I have to say   | 77%      | -9%                | 79%             |

## Key differences

### Biggest positive difference from comparator

#### What this is

This is where your staff have agreed more to a question compared to staff at similar organisations.

#### How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

#### Example

On the first row 'Workload', the 'You 2022' column shows 80% of your staff agreed with 'The workload I have is appropriate for the job that I do'.

The 'difference' column, shows that agreement for this question was 19 percentage points higher in your organisation than in your comparator.

| Question group           | Biggest positive difference from comparator  | You 2022 | Difference | Comparator 2022 |
|--------------------------|--|----------|------------|-----------------|
| Workload                 | The workload I have is appropriate for the job that I do   | 80%      | +19%       | 61%             |
| Learning and development | I am satisfied with the opportunities to progress in my organisation                             | 73%      | +17%       | 56%             |
| Organisational integrity | I have an equal chance at promotion in my organisation   | 67%      | +13%       | 54%             |
| Collaboration            | Workgroups across my organisation willingly share information with each other                    | 73%      | +12%       | 61%             |
| Taking action            | I believe my organisation will make improvements based on the results of this survey             | 67%      | +12%       | 55%             |
| Organisational integrity | I believe the promotion processes in my organisation are fair                                    | 63%      | +12%       | 52%             |
| Senior leadership        | Senior leaders provide clear strategy and direction  | 73%      | +11%       | 63%             |
| Senior leadership        | Senior leaders demonstrate honesty and integrity   | 77%      | +10%       | 66%             |
| Satisfaction             | How satisfied are you with your career development within your current organisation              | 73%      | +10%       | 64%             |
| Safety climate           | Senior leaders consider the psychological health of employees to be as important as productivity | 70%      | +9%        | 61%             |

## Key differences

### Biggest negative difference from comparator

#### What this is

This is where your staff have agreed less to a question compared to staff at similar organisations.

#### How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2022 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'difference' column.

#### Example

On the first row 'Manager support', the 'You 2022' column shows 57% of your staff agreed with 'My manager gives me feedback that helps me improve my performance'.

The 'difference' column, shows that agreement for this question was 15 percentage points lower in your organisation than in your comparator.

| Question subgroup        | Biggest negative difference from comparator                                      | You 2022 | Difference | Comparator 2022 |
|--------------------------|--|----------|------------|-----------------|
| Manager support          | My manager gives me feedback that helps me improve my performance                | 57%      | -15%       | 72%             |
| Quality service delivery | My workgroup provides high quality advice and services                           | 63%      | -14%       | 77%             |
| Safe to speak up         | People in my workgroup are able to bring up problems and tough issues            | 53%      | -13%       | 67%             |
| Safety climate           | My organisation provides a physically safe work environment                      | 70%      | -12%       | 82%             |
| Manager support          | My manager provides me with enough support when I need it                        | 67%      | -11%       | 77%             |
| Workgroup support        | People in my workgroup treat each other with respect                             | 63%      | -11%       | 74%             |
| Patient safety climate   | The culture in my work area makes it easy to learn from the errors of others     | 53%      | -10%       | 63%             |
| Workgroup support        | People in my workgroup work together effectively to get the job done             | 67%      | -9%        | 76%             |
| Organisational integrity | My organisation takes steps to eliminate bullying, harassment and discrimination | 57%      | -8%        | 65%             |
| Workgroup support        | People in my workgroup appropriately manage conflicts of interest                | 53%      | -8%        | 61%             |

# People matter survey

## wellbeing check 2022

Have your say

### Overview

#### Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

### Result summary

#### People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

#### Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

#### Taking action

- Taking action questions

### Detailed results

#### Senior leadership

- Senior leadership questions

#### Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate
- Patient safety climate

#### Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

#### Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

#### Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

#### Custom questions

- Questions requested by your organisation

#### Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role



## Taking action

### What this is

This is how well staff feel their organisation takes action and makes improvements from your survey results.

### Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

### Example

67% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this survey'.

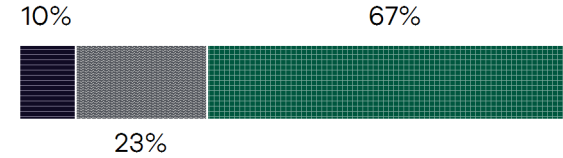
## Survey question

## Your results

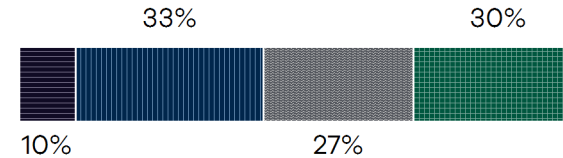
## Benchmark agree results



I believe my organisation will make improvements based on the results of this survey



My organisation has made improvements based on the survey results from last year



|  | You       |           |      | Comparator |         |         |
|--|-----------|-----------|------|------------|---------|---------|
|  | 2020      | 2021      | 2022 | Lowest     | Average | Highest |
| I believe my organisation will make improvements based on the results of this survey | Not asked | Not asked | 67 % | 29 %       | 55 %    | 84 %    |
| My organisation has made improvements based on the survey results from last year     | Not asked | Not asked | 30 % | 13 %       | 36 %    | 59 %    |

# People matter survey

## wellbeing check 2022

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- Inclusion
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- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

#### Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

#### Taking action

- Taking action questions

### Detailed results

#### Senior leadership

- Senior leadership questions

#### Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate
- Patient safety climate

#### Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

#### Job and manager factors

- Scorecard
- Manager leadership
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- Job enrichment
- Meaningful work
- Flexible working

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- Employment
- Adjustments
- Caring
- Categories
- Primary role

## Senior leadership

### Senior leadership

#### What this is

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

#### Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

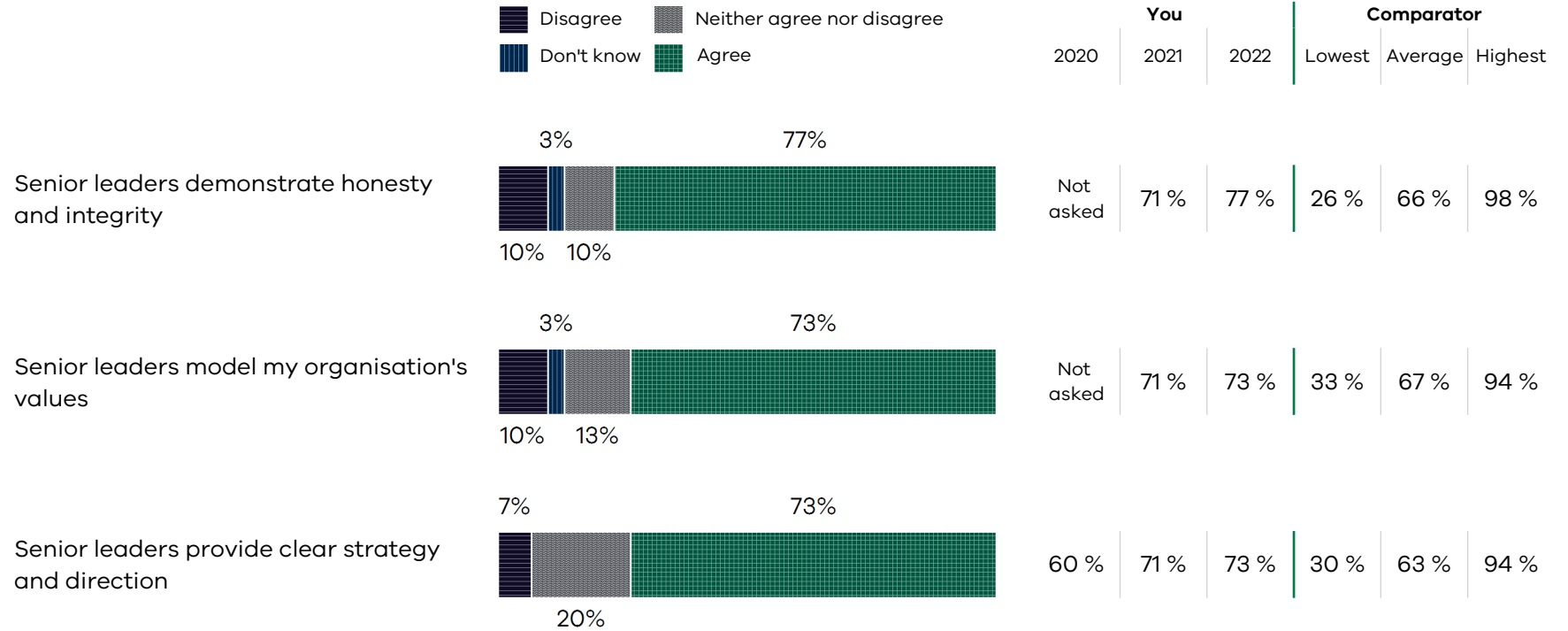
#### Example

77% of your staff who did the survey agreed or strongly agreed with 'Senior leaders demonstrate honesty and integrity'.

### Survey question

### Your results

### Benchmark agree results



# People matter survey

## wellbeing check 2022

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- Categories
- Primary role

# Organisational climate

## Scorecard

### What this is

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

### How to read this

Each label represents a group of questions in the survey about organisational climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

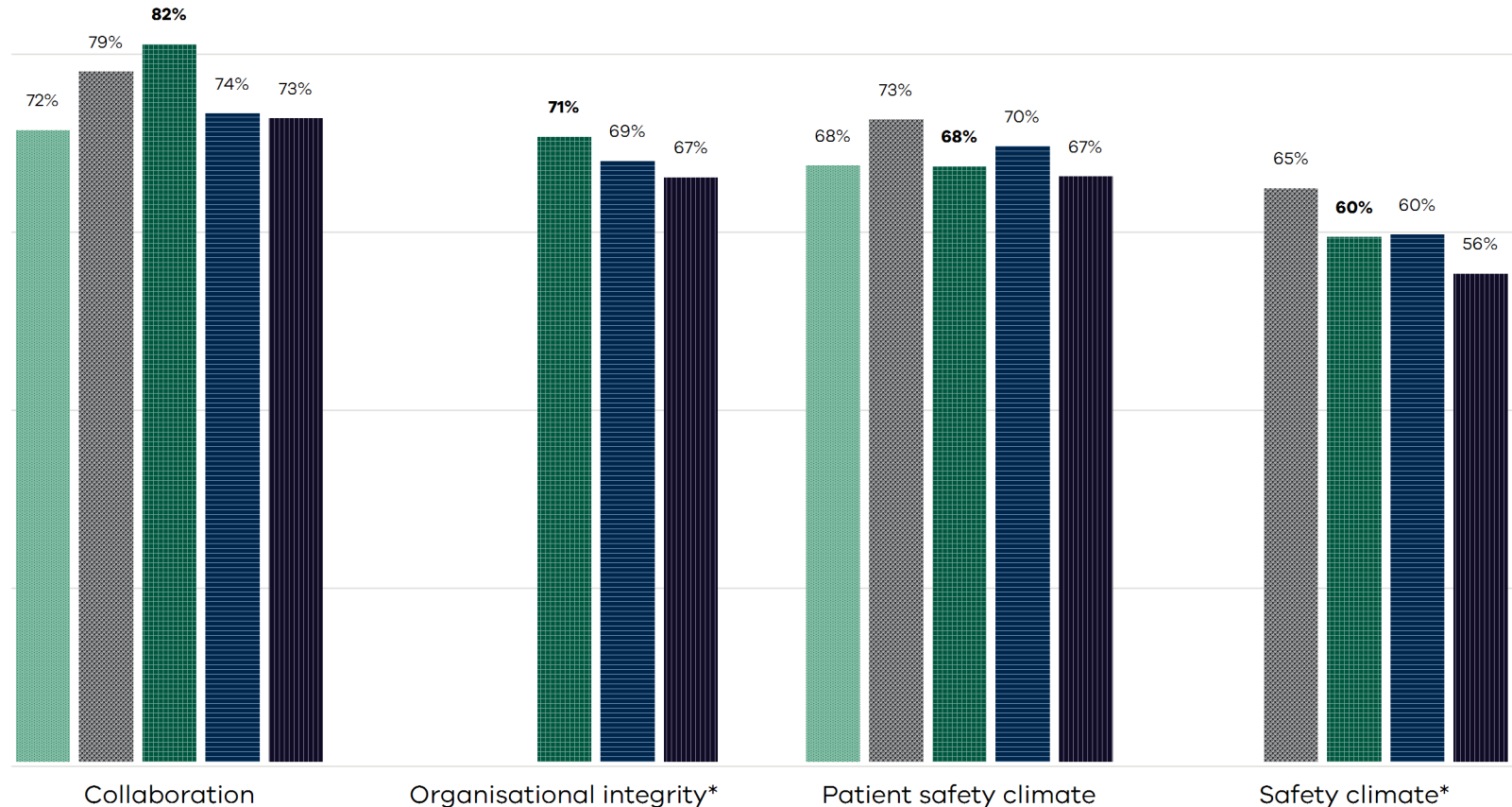
### Example

In 2022:

- 82% of your staff who did the survey responded positively to questions about Collaboration which is up from 79% in 2021.

Compared to:

- 74% of staff at your comparator and 73% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

## Organisational climate

### Organisational integrity 1 of 2

#### What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

#### Why this is important

We need the community to have high trust in how we work and what we do.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

80% of your staff who did the survey agreed or strongly agreed with 'My organisation does not tolerate improper conduct'.

### Survey question

### Your results

### Benchmark agree results



## Organisational climate

### Organisational integrity 2 of 2

#### What this is

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

#### Why this is important

We need the community to have high trust in how we work and what we do.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

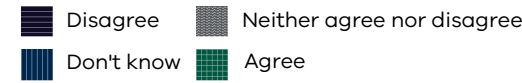
#### Example

67% of your staff who did the survey agreed or strongly agreed with 'I believe the recruitment processes in my organisation are fair'.

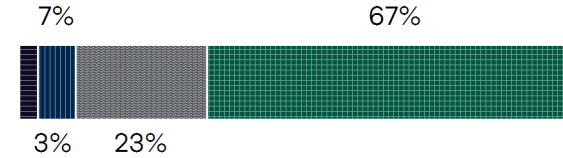
### Survey question

### Your results

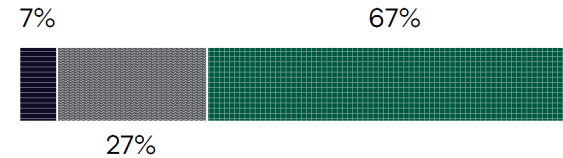
### Benchmark agree results



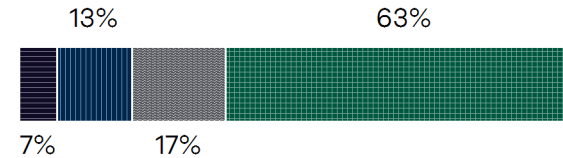
I believe the recruitment processes in my organisation are fair



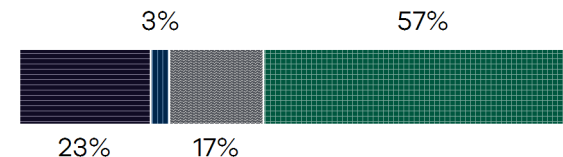
I have an equal chance at promotion in my organisation



I believe the promotion processes in my organisation are fair



My organisation takes steps to eliminate bullying, harassment and discrimination



| Year   | You       |           |      | Comparator |         |         |
|--|-----------|-----------|------|------------|---------|---------|
|  | 2020      | 2021      | 2022 | Lowest     | Average | Highest |
| I believe the recruitment processes in my organisation are fair                  | Not asked | Not asked | 67 % | 30 %       | 65 %    | 84 %    |
| I have an equal chance at promotion in my organisation                           | Not asked | Not asked | 67 % | 30 %       | 54 %    | 75 %    |
| I believe the promotion processes in my organisation are fair                    | Not asked | Not asked | 63 % | 22 %       | 52 %    | 78 %    |
| My organisation takes steps to eliminate bullying, harassment and discrimination | Not asked | 71 %      | 57 % | 35 %       | 65 %    | 83 %    |

## Organisational climate

### Collaboration

#### What this is

This shows how well the workgroups in your organisation work together and share information.

#### Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

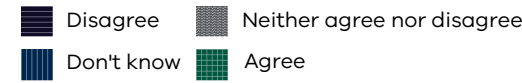
#### Example

90% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

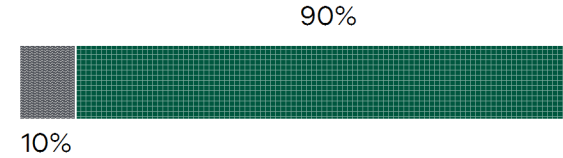
### Survey question

### Your results

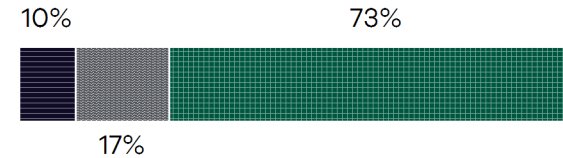
### Benchmark agree results



I am able to work effectively with others outside my immediate workgroup



Workgroups across my organisation willingly share information with each other



|   | You  |      |      | Comparator |         |         |
|---|------|------|------|------------|---------|---------|
|   | 2020 | 2021 | 2022 | Lowest     | Average | Highest |
| I am able to work effectively with others outside my immediate workgroup      | 88 % | 93 % | 90 % | 61 %       | 87 %    | 98 %    |
| Workgroups across my organisation willingly share information with each other | 56 % | 64 % | 73 % | 36 %       | 61 %    | 81 %    |



## Organisational climate

### Safety climate 1 of 2

#### What this is

This is how well staff feel your organisation supports safety at work.

#### Why this is important

A safe workplace is a key outcome of [Leading the way](#) and the Victorian public sector mental health and wellbeing charter.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

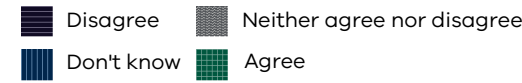
#### Example

70% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

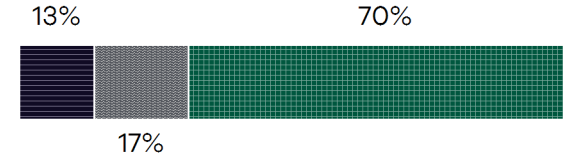
### Survey question

### Your results

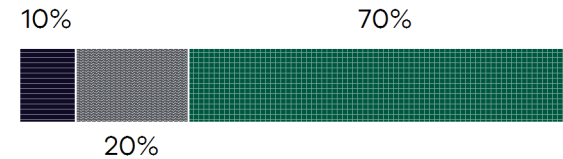
### Benchmark agree results



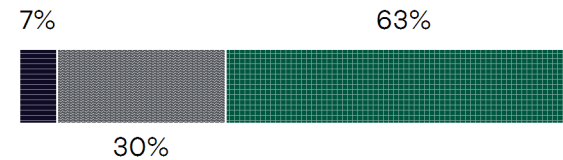
My organisation provides a physically safe work environment



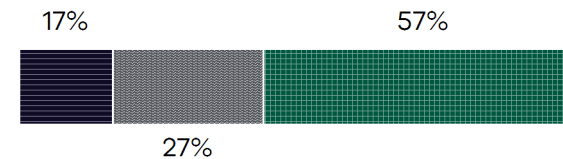
Senior leaders consider the psychological health of employees to be as important as productivity



Senior leaders show support for stress prevention through involvement and commitment



My organisation has effective procedures in place to support employees who may experience stress



|  | You       |      |      | Comparator |         |         |
|--|-----------|------|------|------------|---------|---------|
|  | 2020      | 2021 | 2022 | Lowest     | Average | Highest |
| My organisation provides a physically safe work environment                                      | Not asked | 93 % | 70 % | 68 %       | 82 %    | 97 %    |
| Senior leaders consider the psychological health of employees to be as important as productivity | 64 %      | 64 % | 70 % | 26 %       | 61 %    | 88 %    |
| Senior leaders show support for stress prevention through involvement and commitment             | 52 %      | 57 % | 63 % | 19 %       | 57 %    | 88 %    |
| My organisation has effective procedures in place to support employees who may experience stress | 56 %      | 79 % | 57 % | 36 %       | 58 %    | 88 %    |

## Organisational climate

### Safety climate 2 of 2

#### What this is

This is how well staff feel your organisation supports safety at work.

#### Why this is important

A safe workplace is a key outcome of [Leading the way](#) and the Victorian public sector mental health and wellbeing charter.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

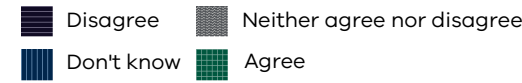
#### Example

53% of your staff who did the survey agreed or strongly agreed with 'In my workplace, there is good communication about psychological safety issues that affect me'.

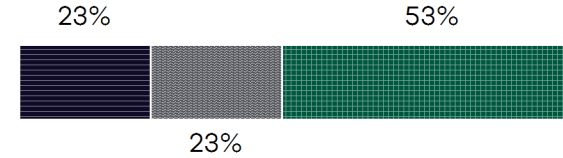
### Survey question

### Your results

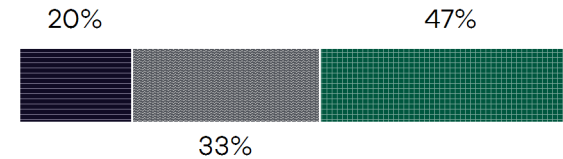
### Benchmark agree results



In my workplace, there is good communication about psychological safety issues that affect me



All levels of my organisation are involved in the prevention of stress



|   | You  |      |      | Comparator |         |         |
|---|------|------|------|------------|---------|---------|
|   | 2020 | 2021 | 2022 | Lowest     | Average | Highest |
| In my workplace, there is good communication about psychological safety issues that affect me | 68 % | 50 % | 53 % | 29 %       | 53 %    | 80 %    |
| All levels of my organisation are involved in the prevention of stress                        | 48 % | 50 % | 47 % | 30 %       | 51 %    | 80 %    |

## Organisational climate

### Patient safety climate 1 of 2

#### What this is

This is the safety culture in a healthcare workplace.

#### Why this is important

A good patient safety climate means safe, high-quality care and experiences.

The Victorian Managed Insurance Authority and the Victorian Quality Council developed these tools.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

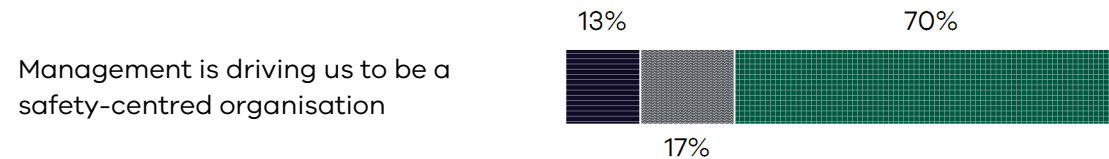
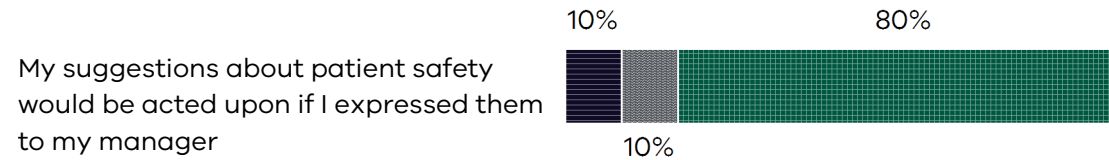
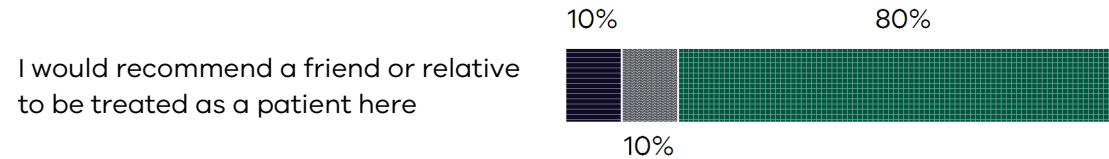
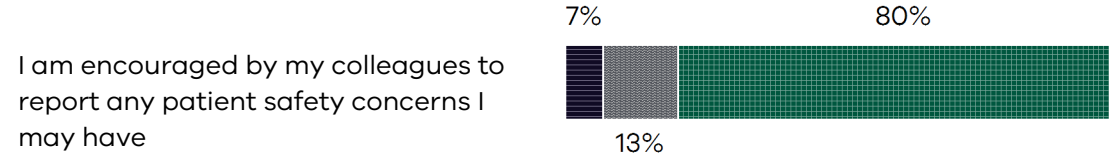
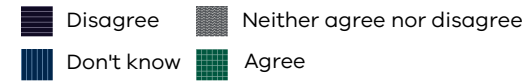
#### Example

80% of your staff who did the survey agreed or strongly agreed with 'I am encouraged by my colleagues to report any patient safety concerns I may have'.

### Survey question

### Your results

### Benchmark agree results



| Year  | You  |      |      | Comparator |         |         |
|---|------|------|------|------------|---------|---------|
|   | 2020 | 2021 | 2022 | Lowest     | Average | Highest |
| I am encouraged by my colleagues to report any patient safety concerns I may have         | 80 % | 79 % | 80 % | 59 %       | 83 %    | 94 %    |
| I would recommend a friend or relative to be treated as a patient here                    | 88 % | 71 % | 80 % | 37 %       | 76 %    | 96 %    |
| My suggestions about patient safety would be acted upon if I expressed them to my manager | 76 % | 79 % | 80 % | 58 %       | 76 %    | 94 %    |
| Management is driving us to be a safety-centred organisation                              | 72 % | 86 % | 70 % | 49 %       | 75 %    | 96 %    |

## Organisational climate

### Patient safety climate 2 of 2

#### What this is

This is the safety culture in a healthcare workplace.

#### Why this is important

A good patient safety climate means safe, high-quality care and experiences.

The Victorian Managed Insurance Authority and the Victorian Quality Council developed these tools.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

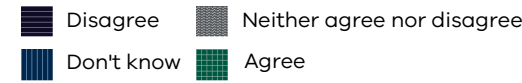
#### Example

63% of your staff who did the survey agreed or strongly agreed with 'Patient care errors are handled appropriately in my work area'.

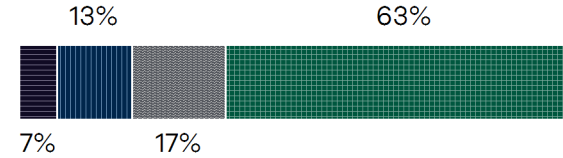
### Survey question

### Your results

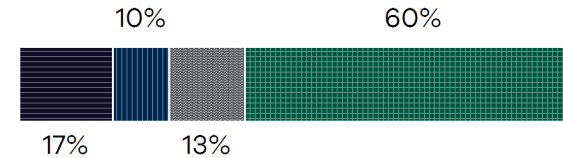
### Benchmark agree results



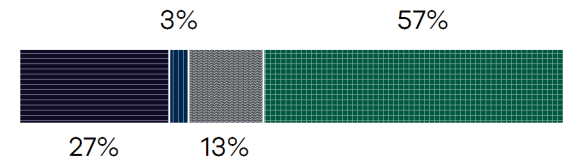
Patient care errors are handled appropriately in my work area



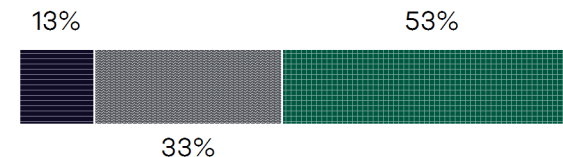
Trainees in my discipline are adequately supervised



This health service does a good job of training new and existing staff



The culture in my work area makes it easy to learn from the errors of others



|  | You  |      |      | Comparator |         |         |
|--|------|------|------|------------|---------|---------|
|  | 2020 | 2021 | 2022 | Lowest     | Average | Highest |
| Patient care errors are handled appropriately in my work area                | 76 % | 86 % | 63 % | 42 %       | 69 %    | 86 %    |
| Trainees in my discipline are adequately supervised                          | 48 % | 64 % | 60 % | 22 %       | 61 %    | 78 %    |
| This health service does a good job of training new and existing staff       | 52 % | 57 % | 57 % | 27 %       | 57 %    | 80 %    |
| The culture in my work area makes it easy to learn from the errors of others | 52 % | 64 % | 53 % | 41 %       | 63 %    | 85 %    |

# People matter survey

## wellbeing check 2022

Have your say

### Overview

#### Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

### Result summary

#### People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

#### Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

#### Taking action

- Taking action questions

### Detailed results

#### Senior leadership

- Senior leadership questions

#### Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate
- Patient safety climate

#### Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

#### Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

#### Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

#### Custom questions

- Questions requested by your organisation

#### Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

## Workgroup climate

### Scorecard

#### What this is

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about workgroup climate.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

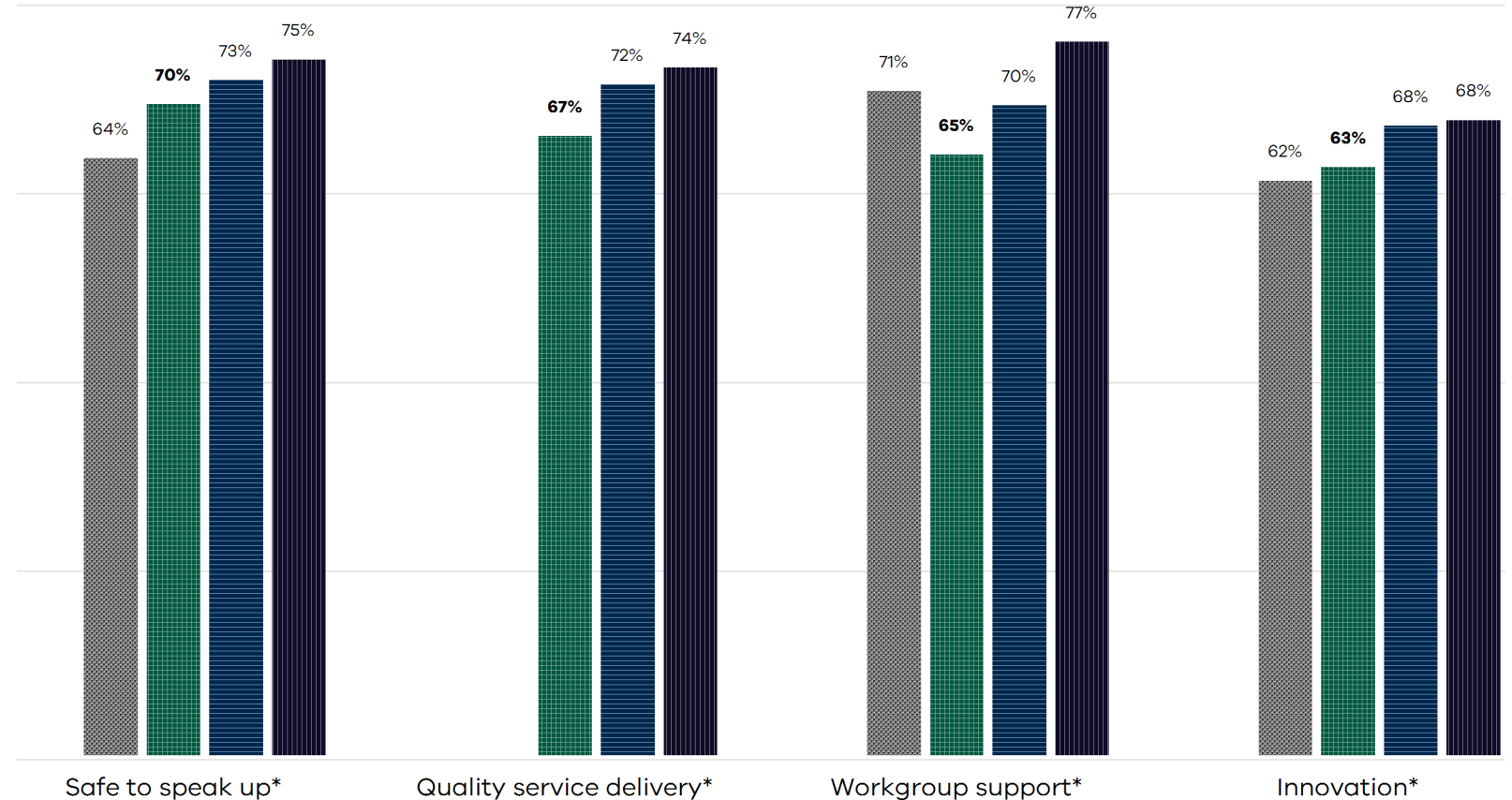
#### Example

In 2022:

- 70% of your staff who did the survey responded positively to questions about Safe to speak up which is up from 64% in 2021.

Compared to:

- 73% of staff at your comparator and 75% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

## Workgroup climate

### Quality service delivery

#### What this is

This is how well workgroups in your organisation operate to deliver quality services.

#### Why this is important

The public sector must provide high-quality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

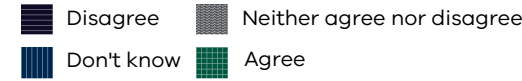
#### Example

70% of your staff who did the survey agreed or strongly agreed with 'My workgroup acts fairly and without bias'.

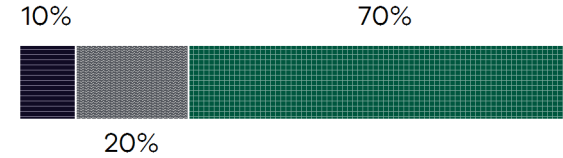
### Survey question

### Your results

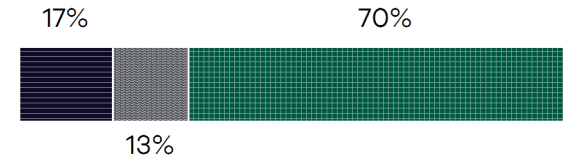
### Benchmark agree results



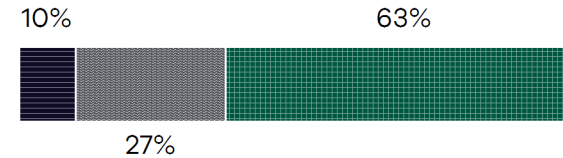
My workgroup acts fairly and without bias



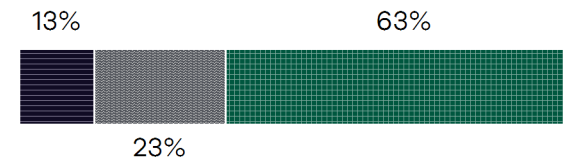
My workgroup has clear lines of responsibility



My workgroup provides high quality advice and services



My workgroup uses its resources well



|  | You       |           |      | Comparator |         |         |
|--|-----------|-----------|------|------------|---------|---------|
|  | 2020      | 2021      | 2022 | Lowest     | Average | Highest |
| My workgroup acts fairly and without bias              | Not asked | Not asked | 70 % | 46 %       | 68 %    | 82 %    |
| My workgroup has clear lines of responsibility         | Not asked | 79 %      | 70 % | 53 %       | 74 %    | 89 %    |
| My workgroup provides high quality advice and services | Not asked | Not asked | 63 % | 60 %       | 77 %    | 93 %    |
| My workgroup uses its resources well                   | Not asked | Not asked | 63 % | 52 %       | 70 %    | 92 %    |

## Workgroup climate

### Innovation

#### What this is

This is how well staff feel their workgroup innovates its operations.

#### Why this is important

Innovation can reduce costs, create public value and lead to higher engagement.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

67% of your staff who did the survey agreed or strongly agreed with 'My workgroup is quick to respond to opportunities to do things better'.

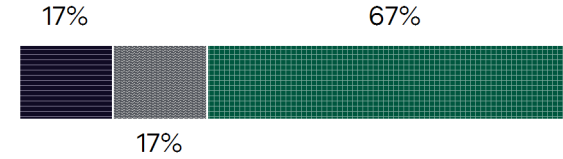
### Survey question

### Your results

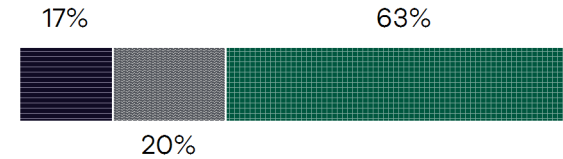
### Benchmark agree results



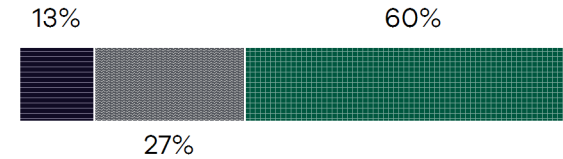
My workgroup is quick to respond to opportunities to do things better



My workgroup learns from failures and mistakes



My workgroup encourages employee creativity



|   | You       |      |      | Comparator |         |         |
|---|-----------|------|------|------------|---------|---------|
|   | 2020      | 2021 | 2022 | Lowest     | Average | Highest |
| My workgroup is quick to respond to opportunities to do things better | Not asked | 71 % | 67 % | 44 %       | 69 %    | 91 %    |
| My workgroup learns from failures and mistakes                        | Not asked | 64 % | 63 % | 53 %       | 70 %    | 92 %    |
| My workgroup encourages employee creativity                           | Not asked | 50 % | 60 % | 40 %       | 65 %    | 87 %    |



## Workgroup climate

### Workgroup support 1 of 2

#### What this is

This is how well staff feel people work together and support each other in your organisation.

#### Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

70% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are honest, open and transparent in their dealings'.

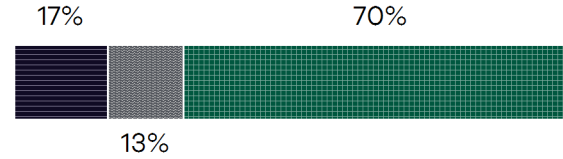
### Survey question

### Your results

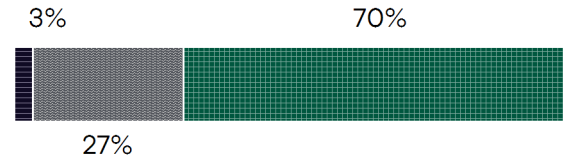
### Benchmark agree results



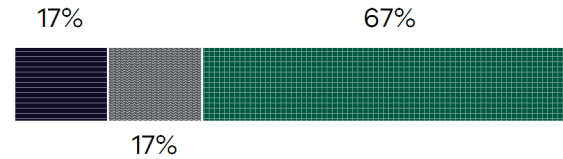
People in my workgroup are honest, open and transparent in their dealings



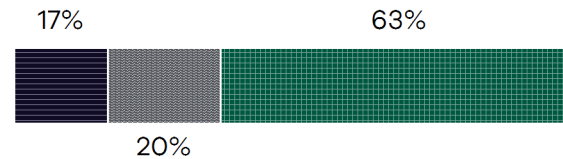
People in my workgroup are politically impartial in their work



People in my workgroup work together effectively to get the job done



People in my workgroup treat each other with respect



| Year      | You  |      |      | Comparator |         |         |
|-----------|------|------|------|------------|---------|---------|
|           | 2020 | 2021 | 2022 | Lowest     | Average | Highest |
| Not asked | 79 % | 70 % | 70 % | 38 %       | 68 %    | 87 %    |
| Not asked | 64 % | 70 % | 70 % | 48 %       | 70 %    | 87 %    |
|           | 64 % | 71 % | 67 % | 54 %       | 76 %    | 92 %    |
|           | 76 % | 79 % | 63 % | 42 %       | 74 %    | 88 %    |

## Workgroup climate

### Workgroup support 2 of 2

#### What this is

This is how well staff feel people work together and support each other in your organisation.

#### Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

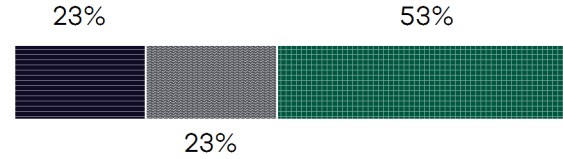
#### Example

53% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

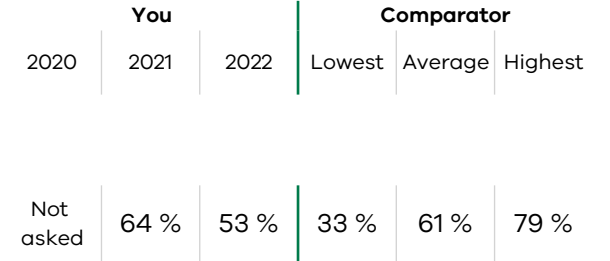
## Survey question

People in my workgroup appropriately manage conflicts of interest

## Your results



## Benchmark agree results



## Workgroup climate

### Safe to speak up

#### What this is

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

#### Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

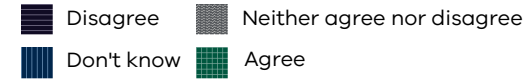
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

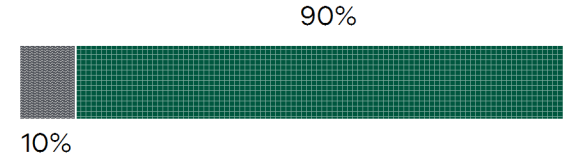
90% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

## Survey question

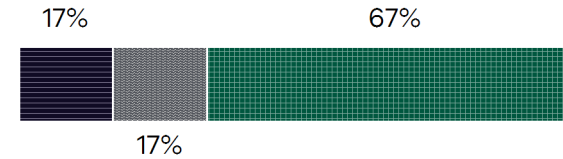
## Your results



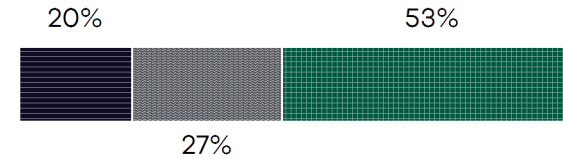
I feel culturally safe at work



I feel safe to challenge inappropriate behaviour at work



People in my workgroup are able to bring up problems and tough issues



## Benchmark agree results

|   | You       |      |      | Comparator |         |         |
|---|-----------|------|------|------------|---------|---------|
|   | 2020      | 2021 | 2022 | Lowest     | Average | Highest |
| I feel culturally safe at work  | Not asked | 79 % | 90 % | 67 %       | 84 %    | 96 %    |
| I feel safe to challenge inappropriate behaviour at work              | Not asked | 57 % | 67 % | 41 %       | 67 %    | 87 %    |
| People in my workgroup are able to bring up problems and tough issues | 60 %      | 57 % | 53 % | 38 %       | 67 %    | 85 %    |

# People matter survey

## wellbeing check 2022

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- Sexual harassment
- Discrimination
- Violence and aggression

#### Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

#### Taking action

- Taking action questions

### Detailed results

#### Senior leadership

- Senior leadership questions

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- Scorecard
- Organisational integrity
- Collaboration
- Safety climate
- Patient safety climate

#### Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

#### Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

#### Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

#### Custom questions

- Questions requested by your organisation

#### Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

## Job and manager factors

### Scorecard 1 of 2

#### What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

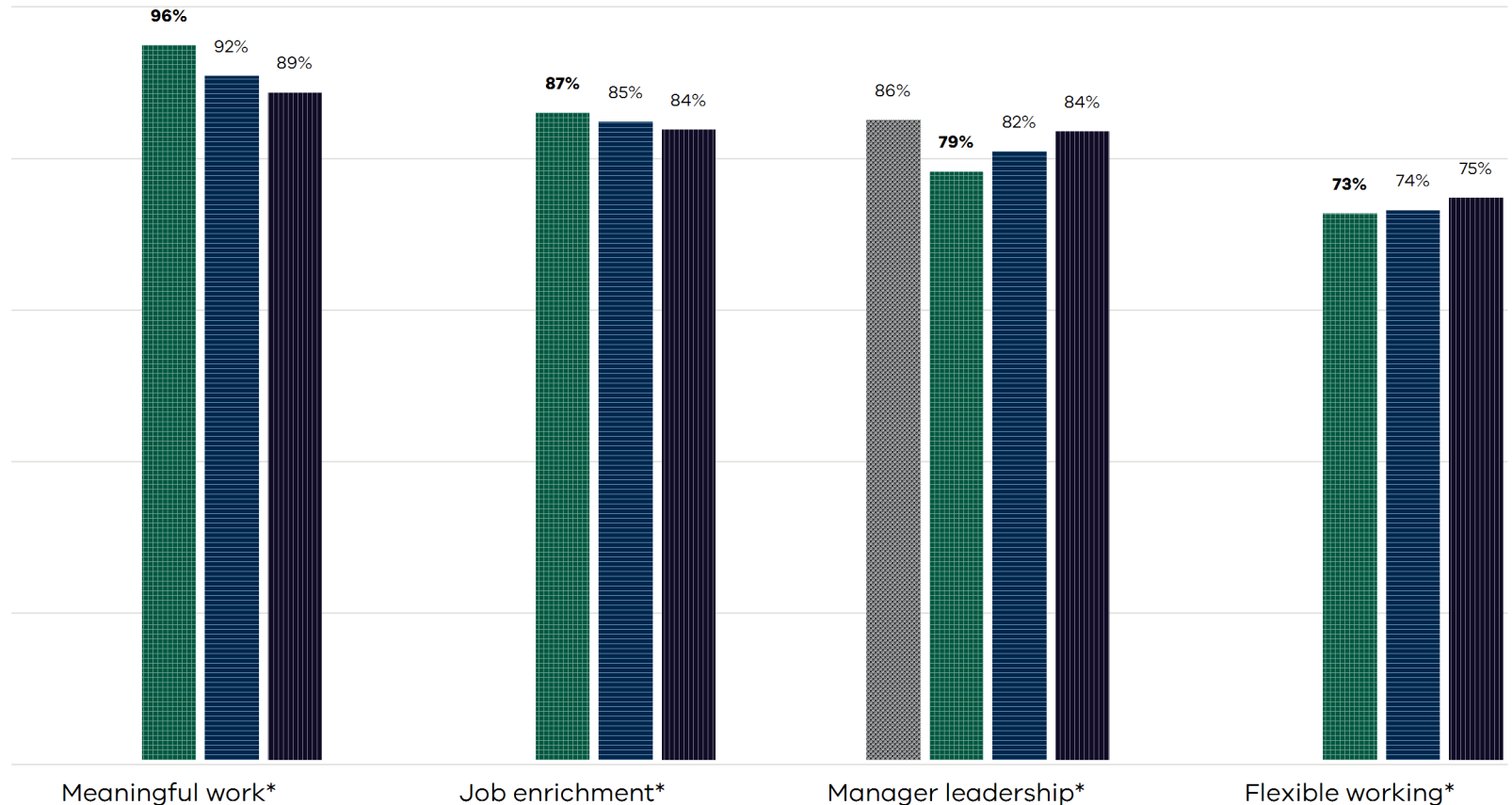
#### Example

In 2022:

- 96% of your staff who did the survey responded positively to questions about Meaningful work.

Compared to:

- 92% of staff at your comparator and 89% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You2020 ■ You2021 ■ You2022 ■ Comparator 2022 ■ Public sector 2022

## Job and manager factors

### Scorecard 2 of 2

#### What this is

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

#### Why this is important

This page shows which factors are performing well and which factors you can look to improve.

#### How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

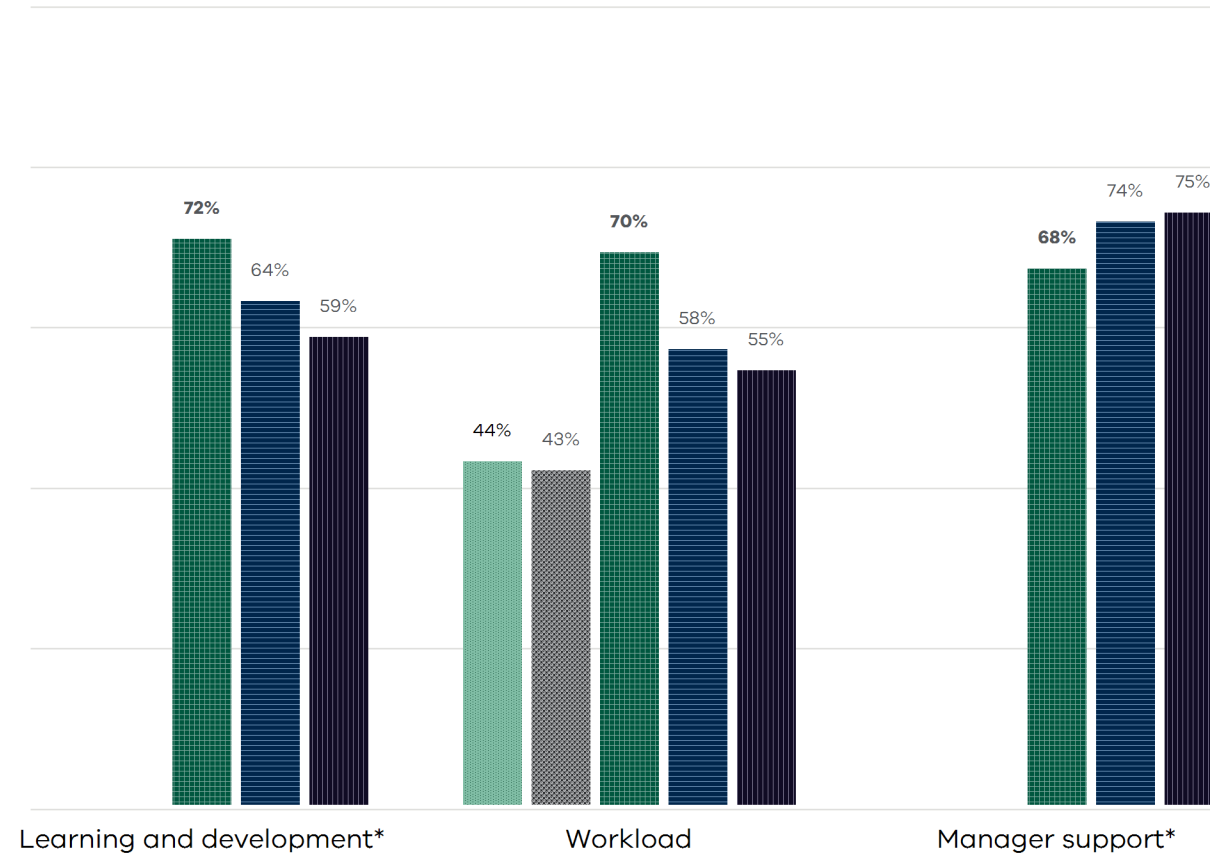
#### Example

In 2022:

- 72% of your staff who did the survey responded positively to questions about Learning and development.

Compared to:

- 64% of staff at your comparator and 59% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

## Job and manager factors

### Manager leadership

#### What this is

This is how well staff perceive their direct managers lead.

#### Why this is important

Great managers can foster the right environment for staff engagement.

They can act as role models for your organisation's strategy and values.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

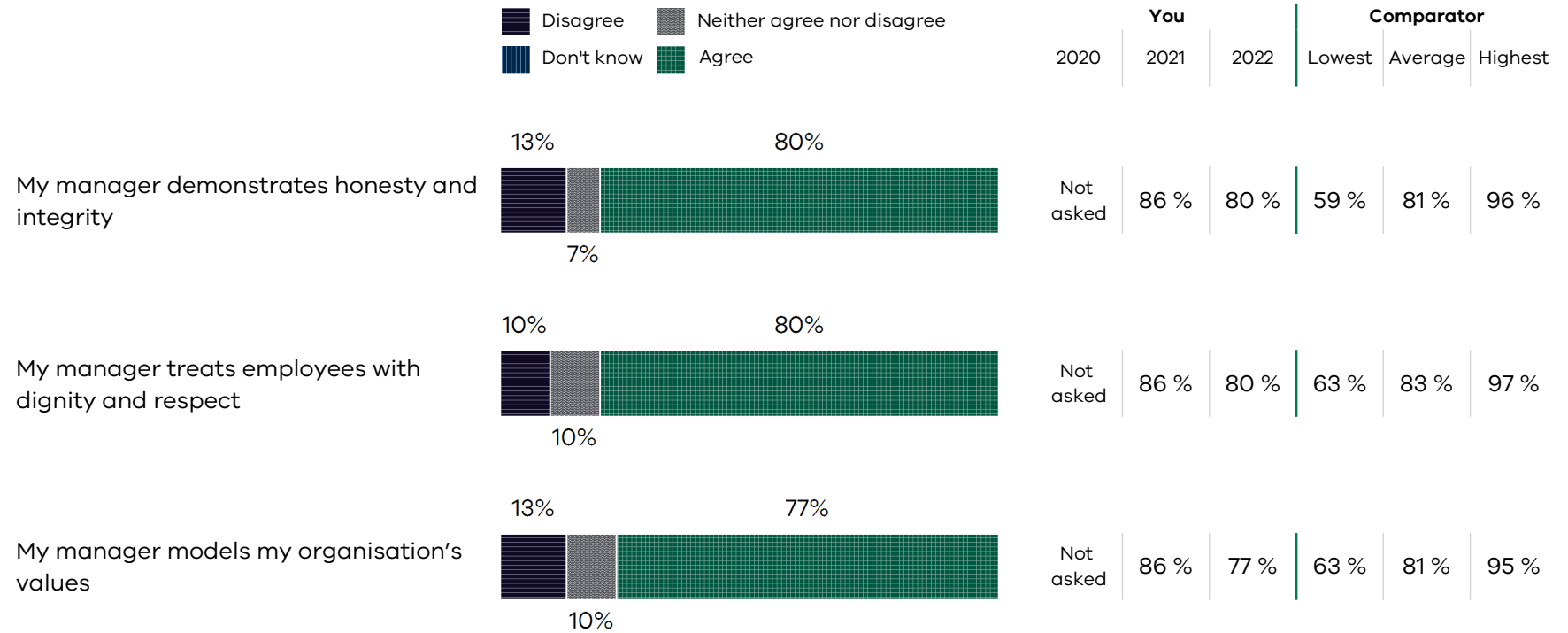
#### Example

80% of your staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.

### Survey question

### Your results

### Benchmark agree results



## Job and manager factors

### Manager support 1 of 2

#### What this is

This is how supported staff feel by their direct manager.

#### Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

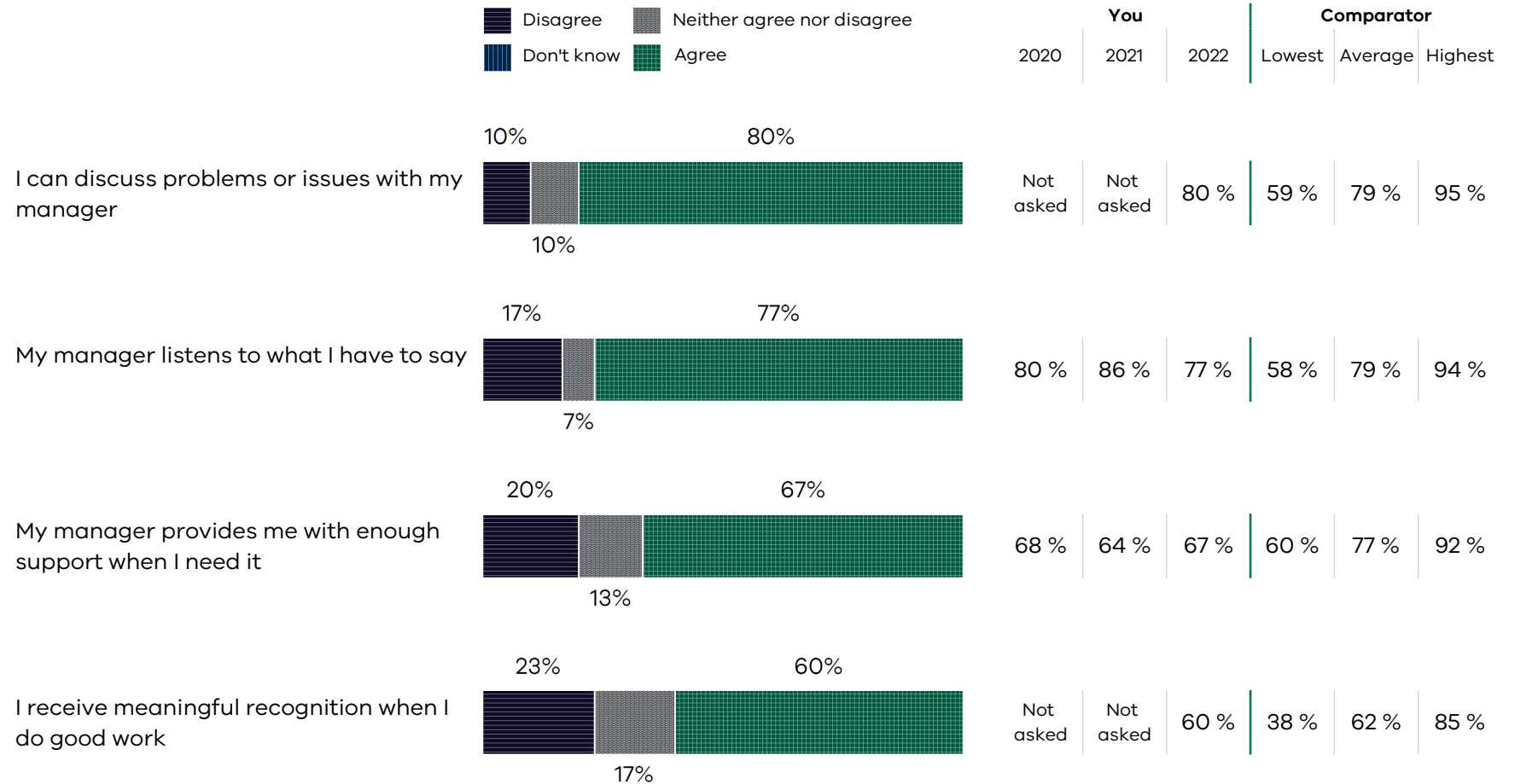
#### Example

80% of your staff who did the survey agreed or strongly agreed with 'I can discuss problems or issues with my manager'.

### Survey question

### Your results

### Benchmark agree results





## Job and manager factors

### Manager support 2 of 2

#### What this is

This is how supported staff feel by their direct manager.

#### Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

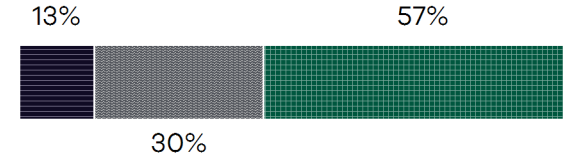
#### Example

57% of your staff who did the survey agreed or strongly agreed with 'My manager gives me feedback that helps me improve my performance'.

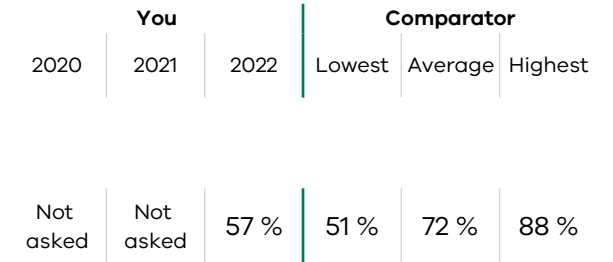
## Survey question

My manager gives me feedback that helps me improve my performance

## Your results



## Benchmark agree results



## Job and manager factors

### Workload

#### What this is

This is how staff feel about workload and time pressure.

#### Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

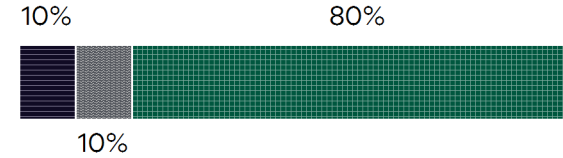
80% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.

### Survey question

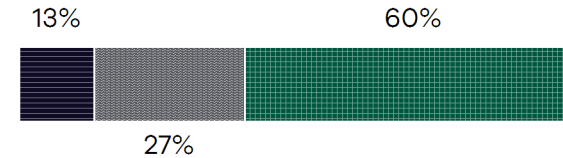
### Your results

### Benchmark agree results

The workload I have is appropriate for the job that I do



I have enough time to do my job effectively



| Year | You  |      |      | Comparator |         |         |
|------|------|------|------|------------|---------|---------|
|      | 2020 | 2021 | 2022 | Lowest     | Average | Highest |
|      | 48 % | 57 % | 80 % | 43 %       | 61 %    | 83 %    |
|      | 40 % | 29 % | 60 % | 42 %       | 55 %    | 77 %    |

## Job and manager factors

### Learning and development

#### What this is

This is how well staff feel they can learn and grow in your organisation.

#### Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

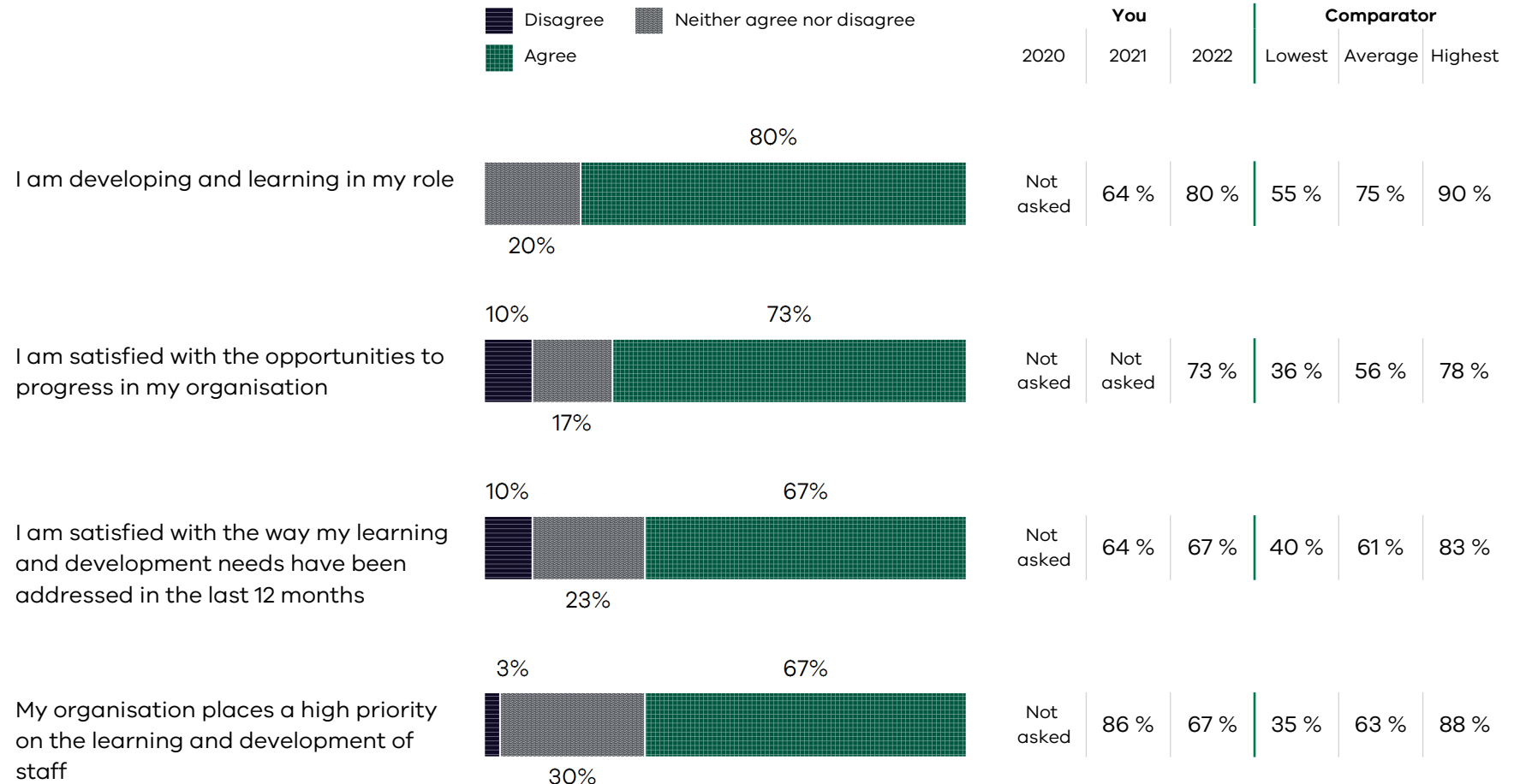
#### Example

80% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.

### Survey question

### Your results

### Benchmark agree results



## Job and manager factors

### Job enrichment 1 of 2

#### What this is

This is how staff feel about their autonomy at work and role clarity.

#### Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

100% of your staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve it's goals'.

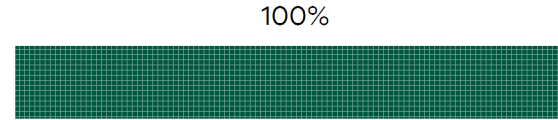
### Survey question

### Your results

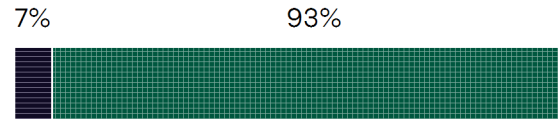
### Benchmark agree results



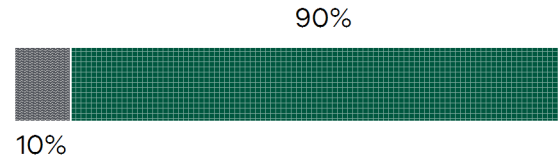
I understand how my job helps my organisation achieve it's goals



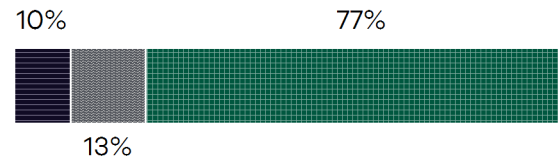
I can use my skills and knowledge in my job



I clearly understand what I am expected to do in this job



I have the authority to do my job effectively



| 2020      | You       |       | Comparator |         |         |
|-----------|-----------|-------|------------|---------|---------|
|           | 2021      | 2022  | Lowest     | Average | Highest |
| Not asked | Not asked | 100 % | 68 %       | 92 %    | 100 %   |
| Not asked | Not asked | 93 %  | 79 %       | 91 %    | 99 %    |
| 92 %      | 86 %      | 90 %  | 68 %       | 89 %    | 97 %    |
| Not asked | 71 %      | 77 %  | 56 %       | 80 %    | 95 %    |

## Job and manager factors

### Job enrichment 2 of 2

#### What this is

This is how staff feel about their autonomy at work and role clarity.

#### Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

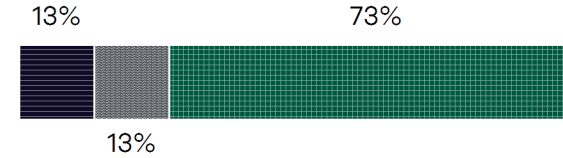
#### Example

73% of your staff who did the survey agreed or strongly agreed with 'I have a say in how I do my work'.

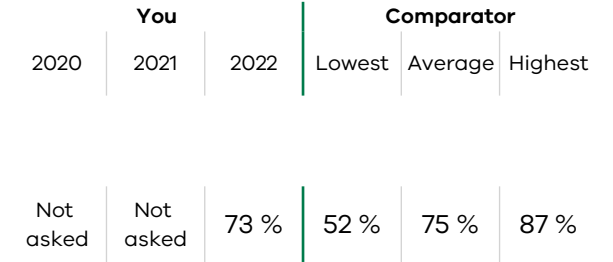
## Survey question

I have a say in how I do my work

## Your results



## Benchmark agree results



## Job and manager factors

### Meaningful work

#### What this is

This is how staff feel about their contribution and how worthwhile their work is.

#### Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

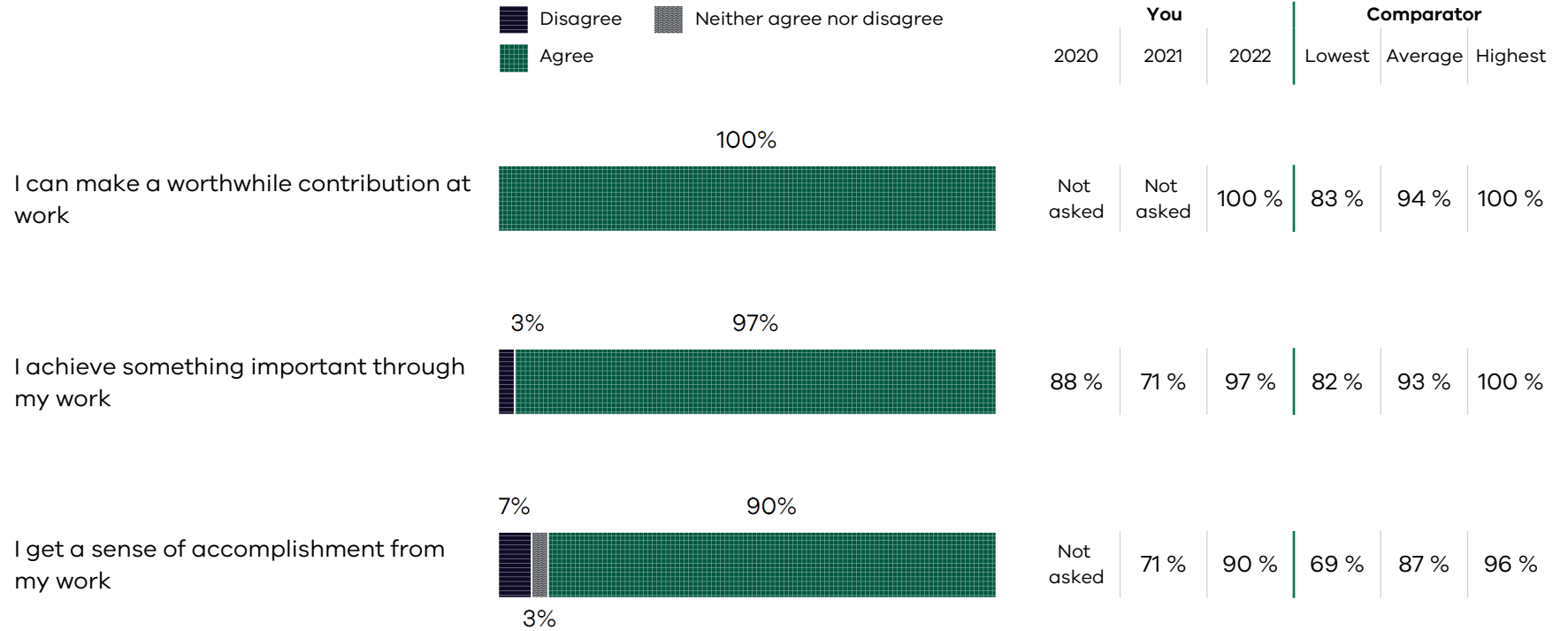
#### Example

100% of your staff who did the survey agreed or strongly agreed with 'I can make a worthwhile contribution at work'.

### Survey question

### Your results

### Benchmark agree results



## Job and manager factors

### Flexible working

#### What this is

This is how well your organisation supports staff to work flexibly.

#### Why this is important

Supporting flexible working can improve employee wellbeing.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

73% of your staff who did the survey agreed or strongly agreed with 'I am confident that if I requested a flexible work arrangement, it would be given due consideration'.

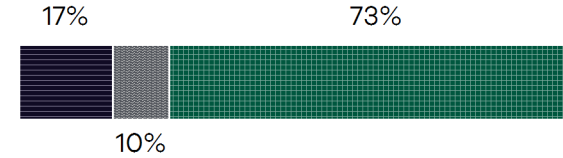
### Survey question

### Your results

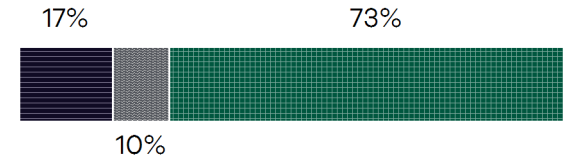
### Benchmark agree results



I am confident that if I requested a flexible work arrangement, it would be given due consideration



My manager supports working flexibly



|   | You       |           |      | Comparator |         |         |
|---|-----------|-----------|------|------------|---------|---------|
|   | 2020      | 2021      | 2022 | Lowest     | Average | Highest |
| I am confident that if I requested a flexible work arrangement, it would be given due consideration | 68 %      | 71 %      | 73 % | 49 %       | 69 %    | 88 %    |
| My manager supports working flexibly  | Not asked | Not asked | 73 % | 59 %       | 79 %    | 96 %    |

# People matter survey

## wellbeing check 2022

Have your say

### Overview

#### Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

### Result summary

#### People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

#### Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

#### Taking action

- Taking action questions

### Detailed results

#### Senior leadership

- Senior leadership questions

#### Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate
- Patient safety climate

#### Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

#### Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

#### Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

#### Custom questions

- Questions requested by your organisation

#### Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role



## Public sector values

### Scorecard 1 of 2

#### What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

#### Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

#### How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

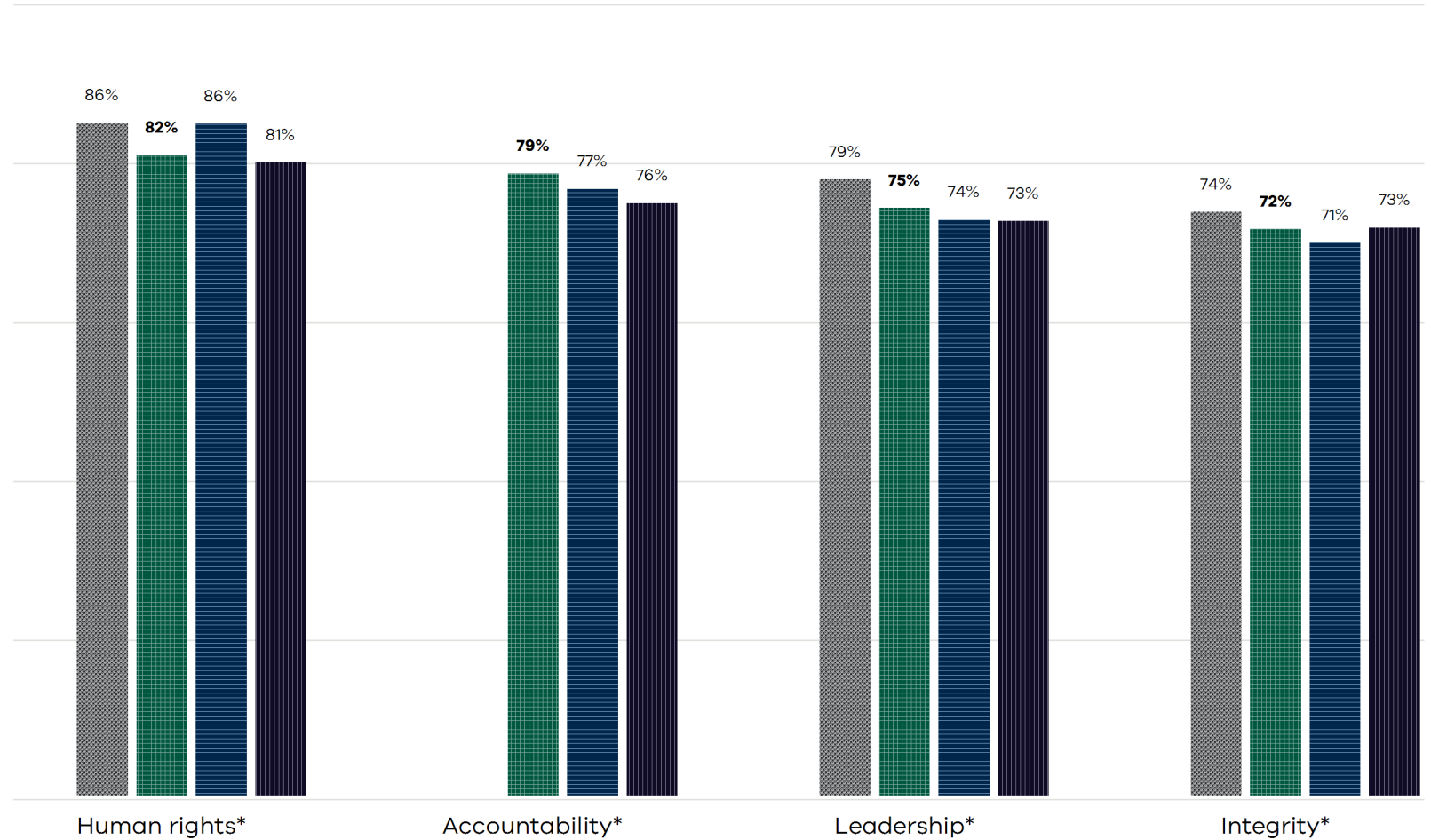
#### Example

In 2022:

- 82% of your staff who did the survey responded positively to questions about Human rights, which is down 4% in 2021.

Compared to:

- 86% of staff at your comparator and 81% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

## Public sector values

### Scorecard 2 of 2

#### What this is

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

#### Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

#### How to read this

Each label represents a group of questions in the survey about public sector values.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

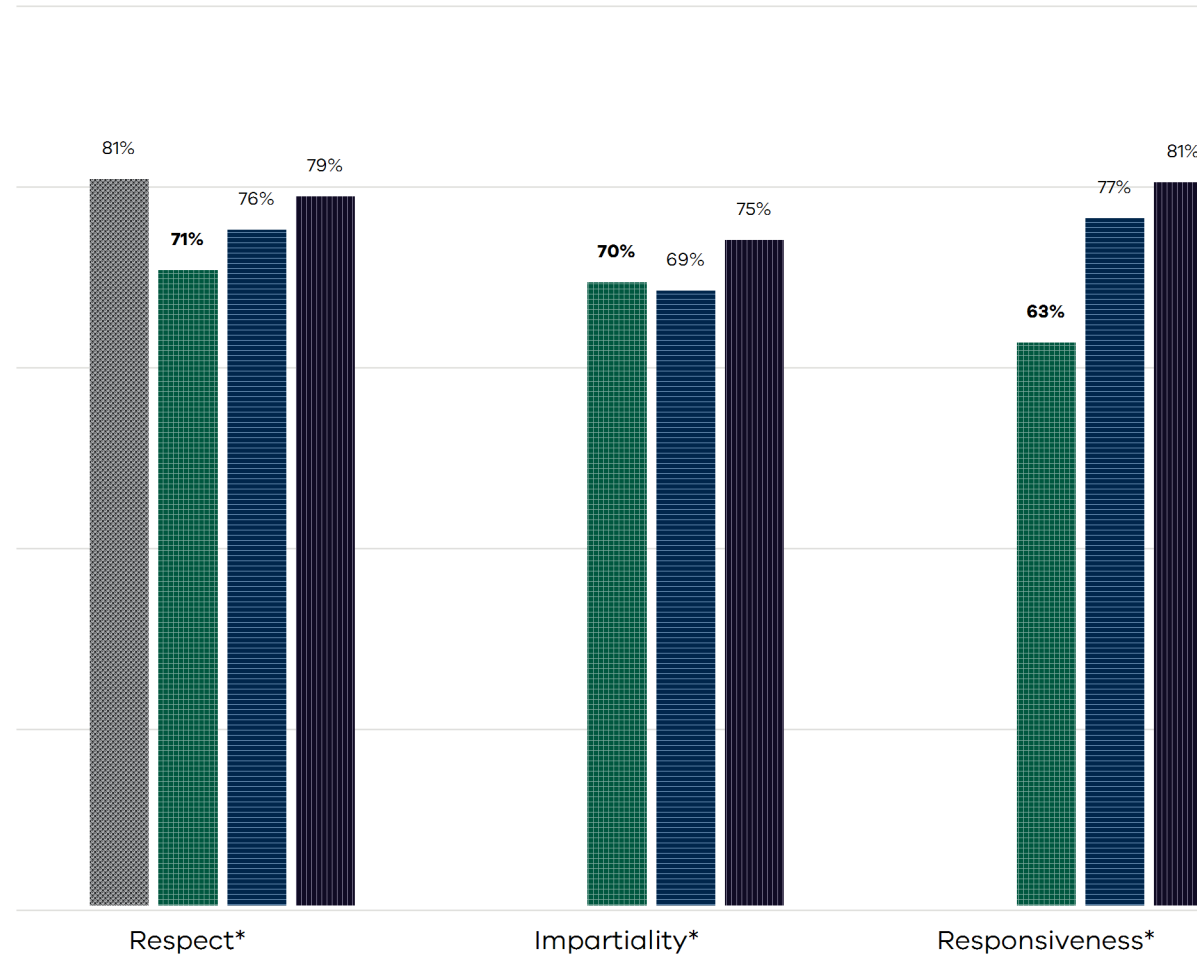
#### Example

In 2022:

- 71% of your staff who did the survey responded positively to questions about Respect, which is down 10% in 2021.

Compared to:

- 76% of staff at your comparator and 79% of staff across the public sector.



\*We can't compare some data here because one or more questions were not asked in a previous survey

■ You 2020 ■ You 2021 ■ You 2022 ■ Comparator 2022 ■ Public sector 2022

## Public sector values

### Responsiveness

#### What this is

This is how responsive your staff feel they are to the community.

#### Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

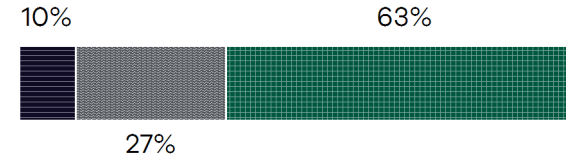
#### Example

63% of staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

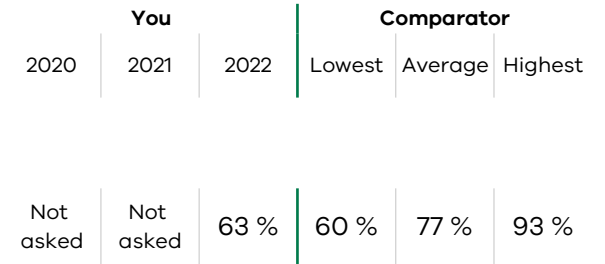
### Survey question

My workgroup provides high quality advice and services

### Your results



### Benchmark agree results



## Public sector values

### Integrity 1 of 2

#### What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

#### Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

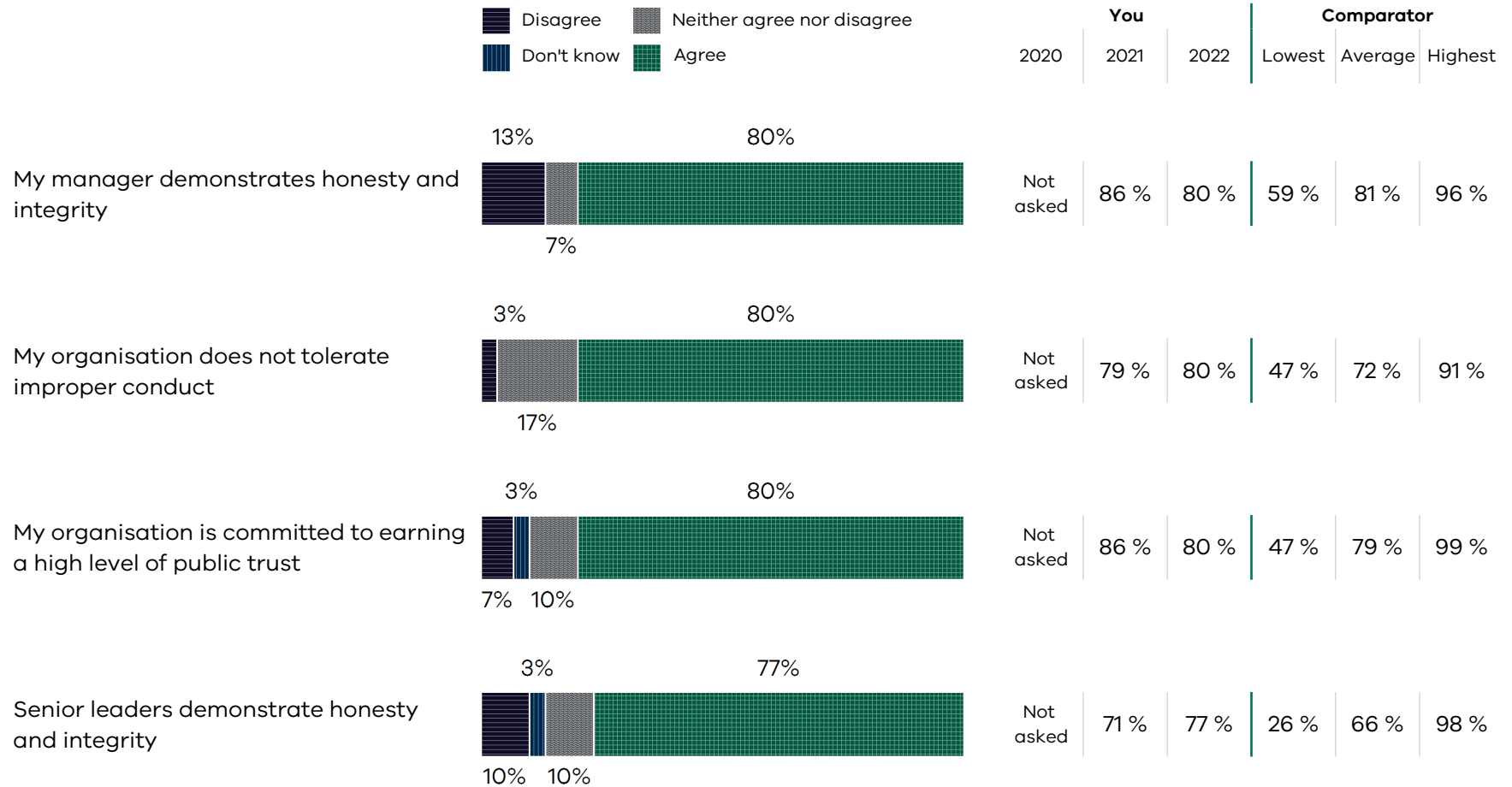
#### Example

80% of staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.

### Survey question

### Your results

### Benchmark agree results



## Public sector values

### Integrity 2 of 2

#### What this is

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

#### Why this is important

The Victorian community need high trust in how everyone in the public sector works and what they do.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

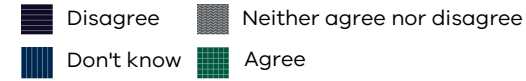
#### Example

70% of staff who did the survey agreed or strongly agreed with 'People in my workgroup are honest, open and transparent in their dealings'.

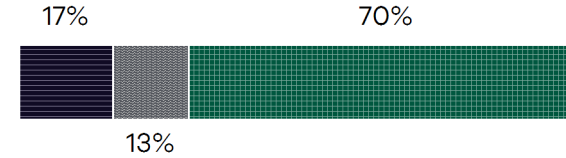
### Survey question

### Your results

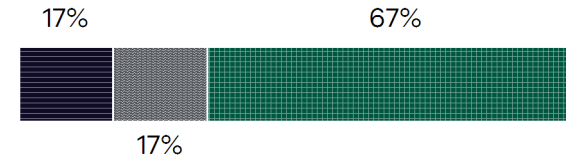
### Benchmark agree results



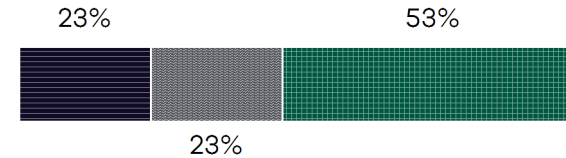
People in my workgroup are honest, open and transparent in their dealings



I feel safe to challenge inappropriate behaviour at work



People in my workgroup appropriately manage conflicts of interest



| Year      | You  |      |      | Comparator |         |         |
|-----------|------|------|------|------------|---------|---------|
|           | 2020 | 2021 | 2022 | Lowest     | Average | Highest |
| 2020      |      |      |      |            |         |         |
| Not asked | 79 % | 70 % |      | 38 %       | 68 %    | 87 %    |
| Not asked | 57 % | 67 % |      | 41 %       | 67 %    | 87 %    |
| Not asked | 64 % | 53 % |      | 33 %       | 61 %    | 79 %    |

## Public sector values

### Impartiality

#### What this is

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

#### Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

70% of staff who did the survey agreed or strongly agreed with 'My workgroup acts fairly and without bias'.

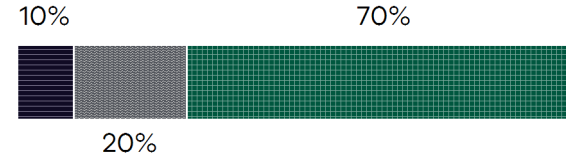
### Survey question

### Your results

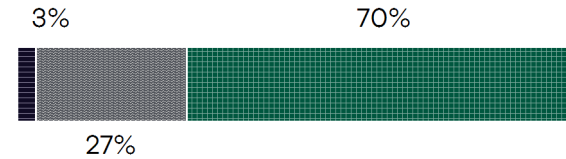
### Benchmark agree results



My workgroup acts fairly and without bias



People in my workgroup are politically impartial in their work



|  | You       |           |      | Comparator |         |         |
|--|-----------|-----------|------|------------|---------|---------|
|  | 2020      | 2021      | 2022 | Lowest     | Average | Highest |
| My workgroup acts fairly and without bias                      | Not asked | Not asked | 70 % | 46 %       | 68 %    | 82 %    |
| People in my workgroup are politically impartial in their work | Not asked | 64 %      | 70 % | 48 %       | 70 %    | 87 %    |

## Public sector values

### Accountability 1 of 2

#### What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

#### Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

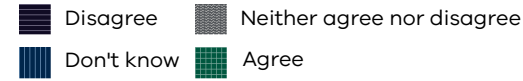
#### Example

100% of staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve it's goals'.

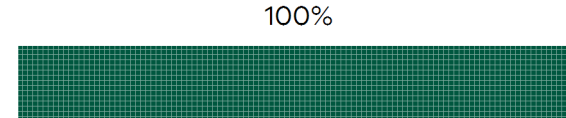
### Survey question

### Your results

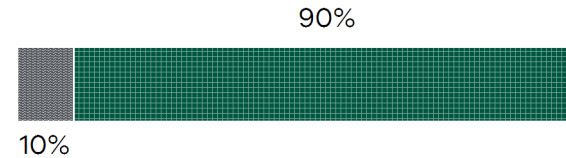
### Benchmark agree results



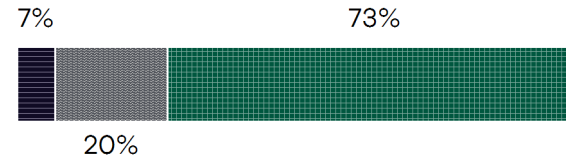
I understand how my job helps my organisation achieve it's goals



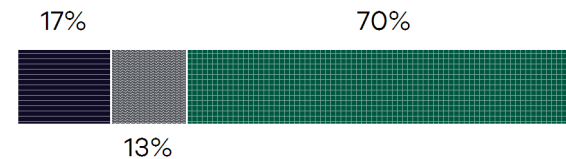
I clearly understand what I am expected to do in this job



Senior leaders provide clear strategy and direction



My workgroup has clear lines of responsibility



|  | You       |           |       | Comparator |         |         |
|--|-----------|-----------|-------|------------|---------|---------|
|  | 2020      | 2021      | 2022  | Lowest     | Average | Highest |
| I understand how my job helps my organisation achieve it's goals | Not asked | Not asked | 100 % | 68 %       | 92 %    | 100 %   |
| I clearly understand what I am expected to do in this job        | 92 %      | 86 %      | 90 %  | 68 %       | 89 %    | 97 %    |
| Senior leaders provide clear strategy and direction              | 60 %      | 71 %      | 73 %  | 30 %       | 63 %    | 94 %    |
| My workgroup has clear lines of responsibility                   | Not asked | 79 %      | 70 %  | 53 %       | 74 %    | 89 %    |

## Public sector values

### Accountability 2 of 2

#### What this is

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

#### Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

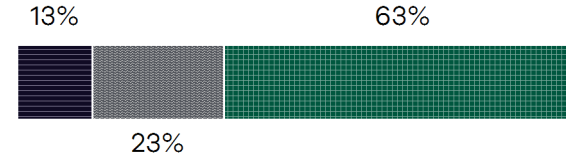
#### Example

63% of staff who did the survey agreed or strongly agreed with 'My workgroup uses its resources well'.

## Survey question

My workgroup uses its resources well

## Your results



## Benchmark agree results

| Year | You       |           |      | Comparator |         |         |
|------|-----------|-----------|------|------------|---------|---------|
|      | 2020      | 2021      | 2022 | Lowest     | Average | Highest |
| 2020 | Not asked | Not asked | 63 % | 52 %       | 70 %    | 92 %    |



## Public sector values

### Respect 1 of 2

#### What this is

Respect is how your staff feel they're treated in the workplace and community.

#### Why this is important

All staff need to treat their colleagues and Victorians with respect.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

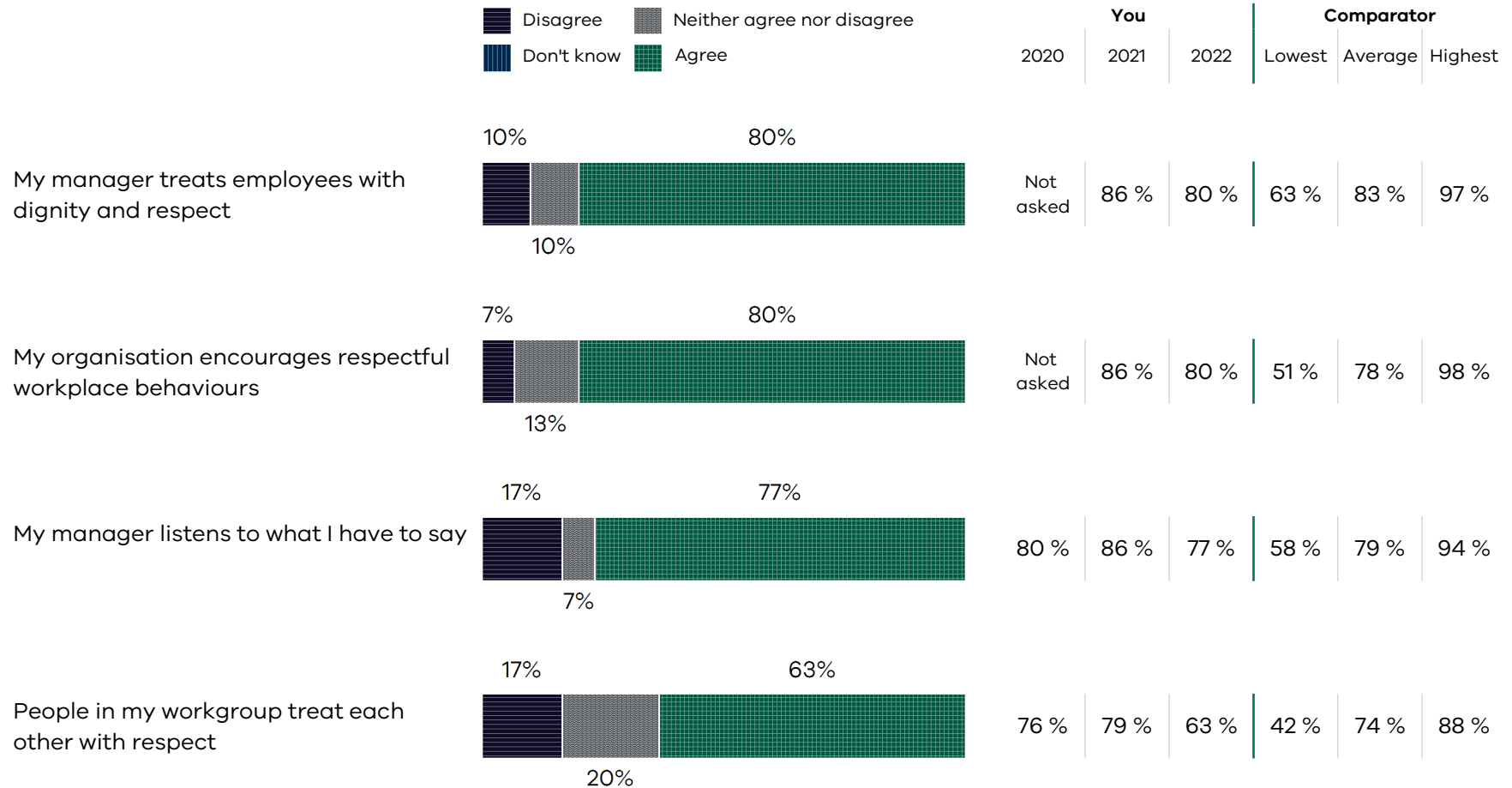
#### Example

80% of staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

### Survey question

### Your results

### Benchmark agree results



## Public sector values

### Respect 2 of 2

#### What this is

Respect is how your staff feel they're treated in the workplace and community.

#### Why this is important

All staff need to treat their colleagues and Victorians with respect.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

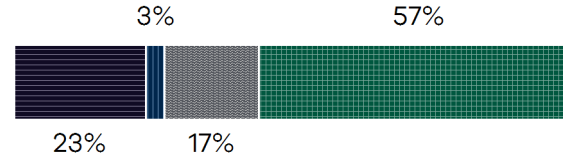
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

#### Example

57% of staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

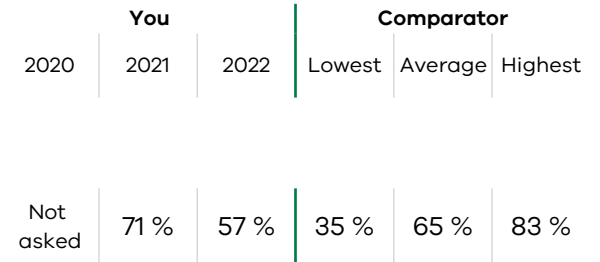
### Survey question

My organisation takes steps to eliminate bullying, harassment and discrimination



### Your results

### Benchmark agree results



## Public sector values

### Leadership

#### What this is

Leadership is how your staff feel an organisation implements and promotes the public sector values.

#### Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

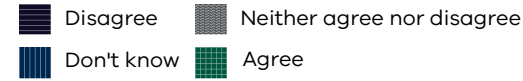
#### Example

77% of staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

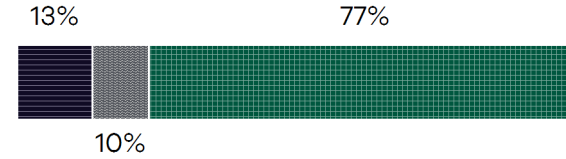
### Survey question

### Your results

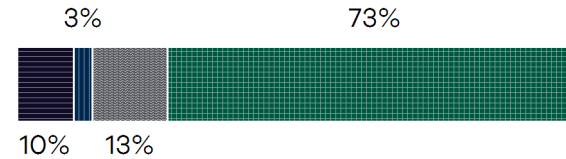
### Benchmark agree results



My manager models my organisation's values



Senior leaders model my organisation's values



|   | You       |      |      | Comparator |         |         |
|---|-----------|------|------|------------|---------|---------|
|   | 2020      | 2021 | 2022 | Lowest     | Average | Highest |
| My manager models my organisation's values    | Not asked | 86 % | 77 % | 63 %       | 81 %    | 95 %    |
| Senior leaders model my organisation's values | Not asked | 71 % | 73 % | 33 %       | 67 %    | 94 %    |

## Public sector values

### Human rights

#### What this is

Human rights is how your staff feel their organisation upholds basic human rights.

#### Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

#### How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

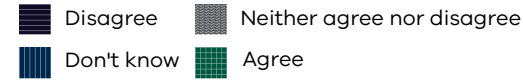
#### Example

87% of staff who did the survey agreed or strongly agreed with 'I understand how the Charter of Human Rights and Responsibilities applies to my work'.

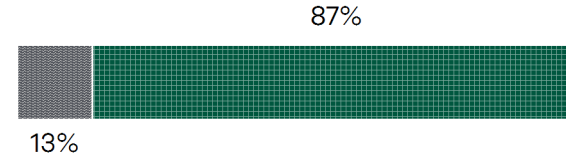
### Survey question

### Your results

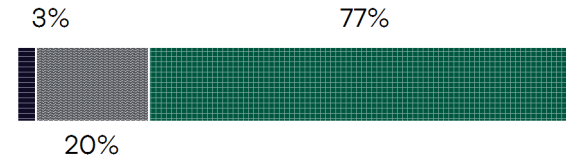
### Benchmark agree results



I understand how the Charter of Human Rights and Responsibilities applies to my work



My organisation encourages employees to act in ways that are consistent with human rights



|   | You       |      |      | Comparator |         |         |
|---|-----------|------|------|------------|---------|---------|
|   | 2020      | 2021 | 2022 | Lowest     | Average | Highest |
| I understand how the Charter of Human Rights and Responsibilities applies to my work      | Not asked | 86 % | 87 % | 74 %       | 88 %    | 97 %    |
| My organisation encourages employees to act in ways that are consistent with human rights | Not asked | 86 % | 77 % | 52 %       | 84 %    | 98 %    |

# People matter survey

## wellbeing check 2022

Have your say

### Overview

#### Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

### Result summary

#### People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression

#### Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from comparator
- Biggest negative difference from comparator

#### Taking action

- Taking action questions

### Detailed results

#### Senior leadership

- Senior leadership questions

#### Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate
- Patient safety climate

#### Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

#### Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

#### Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

#### Custom questions

- Questions requested by your organisation

#### Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring
- Categories
- Primary role

## Custom questions

### What this is

Your organisation asked 1 custom questions as part of the 2022 survey.

### Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

### How to read this

Under 'Your results' in descending order, you can see the percentage of staff who agreed or disagreed with each question.

In this report, 'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

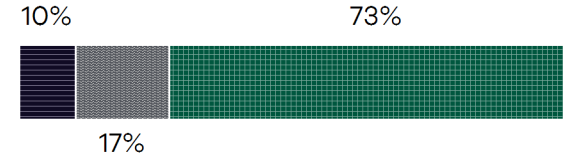
### Example

73% of staff who did the survey agreed or strongly agreed with 'In the last year, facilities for staff have greatly improved (facilities such as bathroom/toilets, kitchen, lunchroom, common spaces, meeting areas)'.

## Survey question

In the last year, facilities for staff have greatly improved (facilities such as bathroom/toilets, kitchen, lunchroom, common spaces, meeting areas)

## Your results



## Benchmark results



# People matter survey

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#### Key differences

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- Taking action questions

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#### Custom questions

- Questions requested by your organisation

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- Adjustments
- Caring
- Categories
- Primary role

## Demographics

Age, gender, variations in sex characteristics and sexual orientation

### What this is

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

| Age               | (n) | %   |
|-------------------|-----|-----|
| 15-34 years       | 5   | 17% |
| 35-54 years       | 11  | 37% |
| 55+ years         | 12  | 40% |
| Prefer not to say | 2   | 7%  |

| How would you describe your gender? | (n) | %   |
|-------------------------------------|-----|-----|
| Woman                               | 26  | 87% |
| Man                                 | 3   | 10% |
| Prefer not to say                   | 1   | 3%  |

| Are you trans, non-binary or gender diverse? | (n) | %    |
|--|-----|------|
| No   | 30  | 100% |

To your knowledge, do you have innate variation(s) of sex characteristics (often called intersex)?\*

|            | (n) | %   |
|------------|-----|-----|
| No         | 29  | 97% |
| Don't know | 1   | 3%  |

How do you describe your sexual orientation?

|                         | (n) | %   |
|-------------------------|-----|-----|
| Straight (heterosexual) | 28  | 93% |
| Don't know              | 1   | 3%  |
| Prefer not to say       | 1   | 3%  |



## Demographics

### Aboriginal and/or Torres Strait Islander employees

#### What this is

This is staff who identify as Aboriginal and/or Torres Strait Islander.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

To protect you, we:

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### Aboriginal and/or Torres Strait Islander

|  | (n) | %   |
|--|-----|-----|
| Yes  | 0   | 0%  |
| Non Aboriginal and/or Torres Strait Islander | 29  | 97% |
| Prefer not to say                            | 1   | 3%  |

## Demographics

### Disability

#### What this is

This is staff who identify as a person with disability and how they share that information.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

This is staff who identify as a person with disability and how they share that information

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

To protect you, we:

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- don't release results when fewer than 10 people in a demographic group have responded to the survey
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### Do you identify as a person with a disability?

|                   | (n) | %   |
|-------------------|-----|-----|
| Yes               | 1   | 3%  |
| No                | 28  | 93% |
| Prefer not to say | 1   | 3%  |

## Demographics

### Cultural diversity 1 of 2

#### What this is

These are the personal characteristics of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

To protect you, we:

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| Country of birth      | (n)       | %   |
|-----------------------|-----------|-----|
| Born in Australia     | <b>24</b> | 80% |
| Not born in Australia | <b>4</b>  | 13% |
| Prefer not to say     | <b>2</b>  | 7%  |

| Language other than English spoken with family or community | (n)       | %   |
|---|-----------|-----|
| Yes   | <b>2</b>  | 7%  |
| No  | <b>27</b> | 90% |
| Prefer not to say   | <b>1</b>  | 3%  |

## Demographics

### Cultural diversity 2 of 2

#### What this is

This is the cultural identity and religion of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

To protect you, we:

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- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

| Cultural identity                     | (n) | %   |
|---------------------------------------|-----|-----|
| Australian                            | 26  | 87% |
| English, Irish, Scottish and/or Welsh | 4   | 13% |
| Prefer not to say                     | 1   | 3%  |

| Religion          | (n) | %   |
|-------------------|-----|-----|
| No religion       | 16  | 53% |
| Christianity      | 6   | 20% |
| Other             | 5   | 17% |
| Prefer not to say | 2   | 7%  |
| Hinduism          | 1   | 3%  |

## Demographics

### Employment characteristics 1 of 2

#### What this is

These are the employment characteristics of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2022 survey.

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

| Working arrangement | (n) | %   |
|---------------------|-----|-----|
| Full-Time           | 2   | 7%  |
| Part-Time           | 28  | 93% |

| Gross base salary (ongoing/fixed term only) | (n) | %   |
|---|-----|-----|
| Below \$65k                                 | 14  | 47% |
| \$65k to \$95k                              | 8   | 27% |
| \$95k to \$125k                             | 4   | 13% |
| Prefer not to say                           | 4   | 13% |

| Organisational tenure    | (n) | %   |
|--------------------------|-----|-----|
| <1 year                  | 10  | 33% |
| 1 to less than 2 years   | 5   | 17% |
| 2 to less than 5 years   | 3   | 10% |
| 5 to less than 10 years  | 4   | 13% |
| 10 to less than 20 years | 5   | 17% |
| More than 20 years       | 3   | 10% |

| Management responsibility | (n) | %   |
|---------------------------|-----|-----|
| Non-manager               | 28  | 93% |
| Other manager             | 2   | 7%  |

| Employment type       | (n) | %   |
|-----------------------|-----|-----|
| Ongoing and executive | 24  | 80% |
| Fixed term            | 6   | 20% |

## Demographics

### Employment characteristics 2 of 2

#### What this is

These are the employment characteristics of staff.

#### Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

#### How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

An asterisk (\*) means this is a new question for the 2021 survey

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

#### Primary workplace location over the last 3 months

|                     | (n) | %   |
|---------------------|-----|-----|
| Rural               | 28  | 93% |
| Large regional city | 1   | 3%  |
| Other               | 1   | 3%  |

#### What have been your main places of work over the last 3-months?

|  | (n) | %   |
|--|-----|-----|
| Your employer's office   | 9   | 30% |
| A frontline or service delivery location   | 17  | 57% |
| Home or private location   | 1   | 3%  |
| A shared office space (where two or more organisations share the same workspace e.g. Gov hubs, suburban hubs etc.) | 1   | 3%  |
| Other  | 5   | 17% |

#### Flexible work

|   | (n) | %   |
|---|-----|-----|
| Part-time                                       | 18  | 60% |
| Shift swap                                      | 8   | 27% |
| No, I do not use any flexible work arrangements | 6   | 20% |
| Study leave                                     | 6   | 20% |
| Flexible start and finish times                 | 4   | 13% |
| Working more hours over fewer days              | 3   | 10% |
| Using leave to work flexible hours              | 3   | 10% |
| Job sharing                                     | 2   | 7%  |

## Demographics

### Adjustments

#### What this is

These are adjustments staff requested to perform in their role.

#### Why this is important

This shows organisations how flexible they are in adjusting for staff.

#### How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
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### Have you requested any of the following adjustments at work?\*

|   | (n) | %   |
|---|-----|-----|
| No, I have not requested adjustments                    | 21  | 70% |
| Flexible working arrangements                           | 6   | 20% |
| Job redesign or role sharing                            | 3   | 10% |
| Physical modifications or improvements to the workplace | 2   | 7%  |
| Career development support strategies                   | 2   | 7%  |
| Accessible communications technologies                  | 1   | 3%  |
| Other   | 1   | 3%  |

## Demographics

### Caring

#### What this is

These are staff-reported caring responsibilities.

#### Why this is important

This shows organisations what caring responsibilities their staff have.

#### How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
- don't release results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

| Caring responsibility              | (n) | %   |
|------------------------------------|-----|-----|
| None of the above                  | 20  | 67% |
| Secondary school aged child(ren)   | 4   | 13% |
| Person(s) with disability          | 3   | 10% |
| Primary school aged child(ren)     | 3   | 10% |
| Preschool aged child(ren)          | 2   | 7%  |
| Person(s) with a medical condition | 2   | 7%  |
| Person(s) with a mental illness    | 2   | 7%  |
| Frail or aged person(s)            | 2   | 7%  |
| Other                              | 2   | 7%  |



## Demographics

### Employment categories

#### What is this

This shows how many people in each employee category responded to the survey.

#### Why this is important

This helps you assess how representative of your organisation your survey was.

#### How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
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- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

### Which of the following categories best describes your current position?

|  | (n) | %   |
|--|-----|-----|
| Nursing Employees                                | 16  | 53% |
| Management, Administration and Corporate support | 5   | 17% |
| Personal service worker                          | 3   | 10% |
| Support services                                 | 3   | 10% |
| Other health professional                        | 2   | 7%  |
| Allied health professional                       | 1   | 3%  |

## Demographics

### Primary role

#### What is this

This shows the primary role of your staff.

#### Why this is important

Understanding how many people you have in each role helps you understand if you have the right balance of staff.

#### How to read this

Each demographic area shows the breakdown of responses from your survey results.

The (n) column shows the number of respondents in each category.

#### How we protect anonymity and privacy

To protect you, we:

- de-identify all survey response data provided to your organisation
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- don't release employee opinion results for demographic groups where organisations have fewer than 30 responses in total.

### Which of the following best describes the primary operational area in which you work?

|                          | (n)       | %   |
|--------------------------|-----------|-----|
| Hospital-based services  | <b>24</b> | 80% |
| Corporate services       | <b>1</b>  | 3%  |
| Community-based services | <b>5</b>  | 17% |

### Is your primary work role in one of the following areas?

|                        | (n)       | %   |
|------------------------|-----------|-----|
| Aged care              | <b>14</b> | 47% |
| Medical                | <b>5</b>  | 17% |
| Mental health          | <b>1</b>  | 3%  |
| Mixed medical/surgical | <b>2</b>  | 7%  |
| Other                  | <b>3</b>  | 10% |
| Administration         | <b>5</b>  | 17% |



**Victorian  
Public Sector  
Commission**



[vpsc.vic.gov.au/peoplemattersurvey](https://vpsc.vic.gov.au/peoplemattersurvey)