



People Matter Survey

2024

Have your say

People matter survey

2024

Have your say

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- Respect
- Leadership
- Human rights

Topical questions

- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring

Report overview

About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2023.

This means you'll be able to compare about 90% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage. This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: [Survey questions: People matter survey 2024 \(DOCX, 83 pages\)](#) to see how we asked questions and defined concepts in the 2024 survey.

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Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release employee experience results when fewer than 10 people in a work group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in [our privacy policy](#).

Report overview

Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

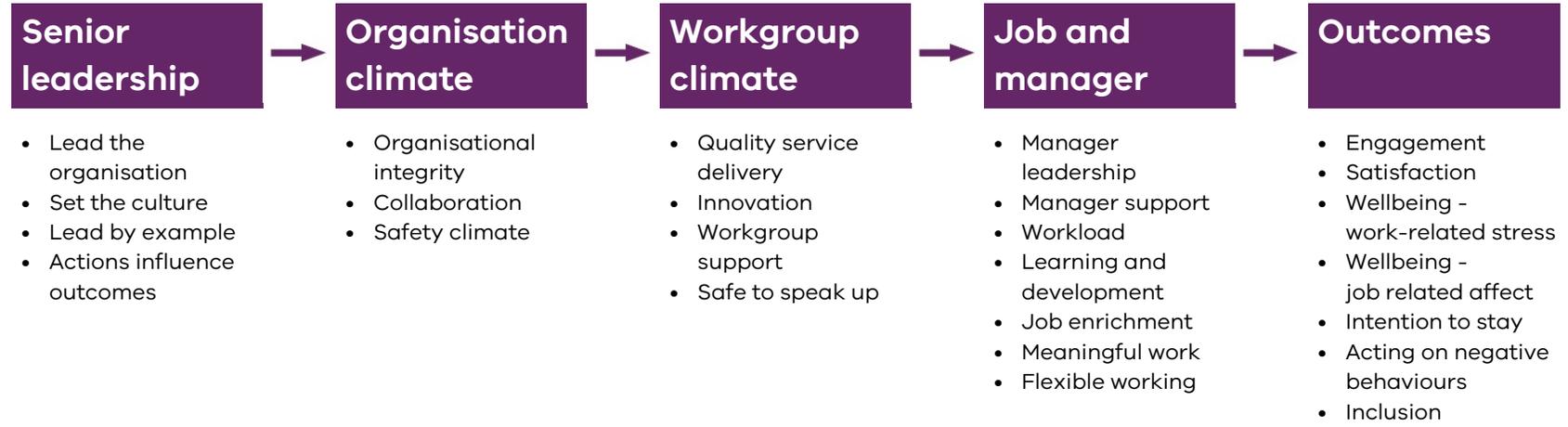
We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.



The public sector values that underpin the framework and all public sector organisations



Responsiveness



Integrity



Impartiality



Accountability



Respect



Leadership



Human Rights

Report overview

Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in.

Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Department of Education

Department of Energy, Environment and Climate Action

Department of Families, Fairness and Housing

Department of Government Services

Department of Health

Department of Jobs, Skills, Industry and Regions

Department of Premier and Cabinet

Department of Transport and Planning

Department of Treasury and Finance

State Revenue Office

Report overview

Your response rate

What this is

This is how many staff in your organisation did the survey in 2024.

Why this is important

The higher the response rate, the more your results will reflect how staff feel.

If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

2023

40%
(4127)

Comparator 72%
Public Sector 42%

2024

39%
(3658)

Comparator 72%
Public Sector 65%

People matter survey

2024

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- Flexible working

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People outcomes

Your employee engagement index

What is this

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2023

60

Comparator 68
Public Sector 68

2024

62

Comparator 67
Public Sector 68

People outcomes

Engagement question results 1 of 2

What is this

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your group's engagement index

Your 2024 index is 62.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

63% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.

Survey question

Your results



Benchmark agree results



People outcomes

Engagement question results 2 of 2

What is this

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your group's engagement index

Your 2024 index is 62.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

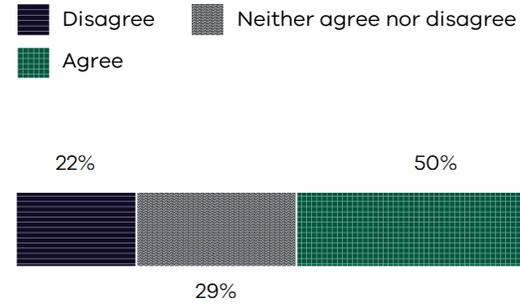
Example

50% of your staff who did the survey agreed or strongly agreed with 'I feel a strong personal attachment to my organisation'.

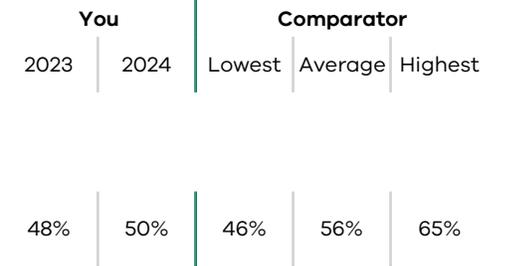
Survey question

I feel a strong personal attachment to my organisation

Your results



Benchmark agree results



People outcomes

Scorecard: satisfaction, stress, intention to stay, inclusion

What is this

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion. There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

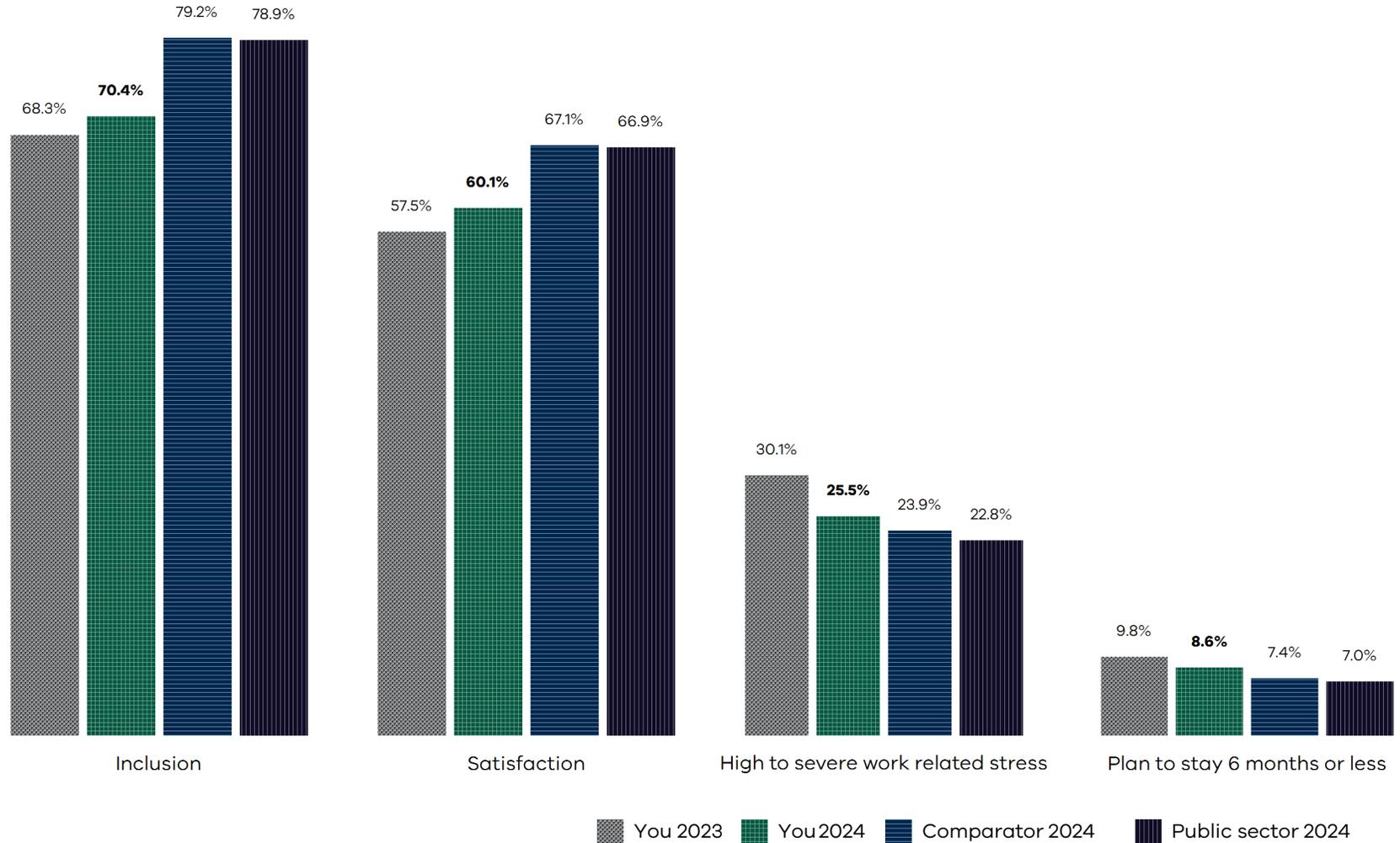
Example

In 2024:

- 70.4% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

- 79.2% of staff in your comparator group and 78.9% of staff across the public sector.



People outcomes

Satisfaction question results

What is this

This is how satisfied staff are with their jobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

Under 'Your results' see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

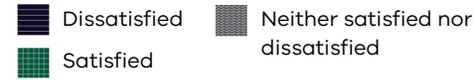
Example

65% of your staff who did the survey were satisfied or very satisfied with 'How satisfied are you with the work/life balance in your current job'.

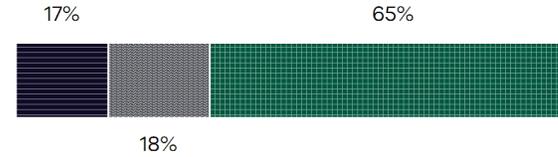
Survey question

Your results

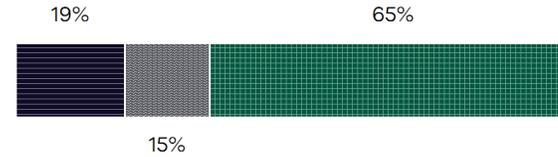
Benchmark satisfied results



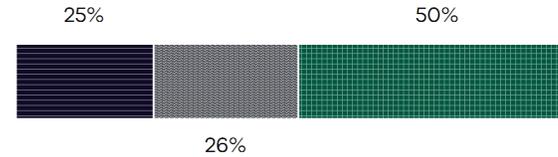
Considering everything, how satisfied are you with your current job



How satisfied are you with the work/life balance in your current job



How satisfied are you with your career development within your current organisation



You		Comparator		
2023	2024	Lowest	Average	Highest
63%	65%	63%	72%	81%
62%	65%	64%	72%	86%
48%	50%	46%	57%	66%

People outcomes

Work-related stress levels

What is this

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

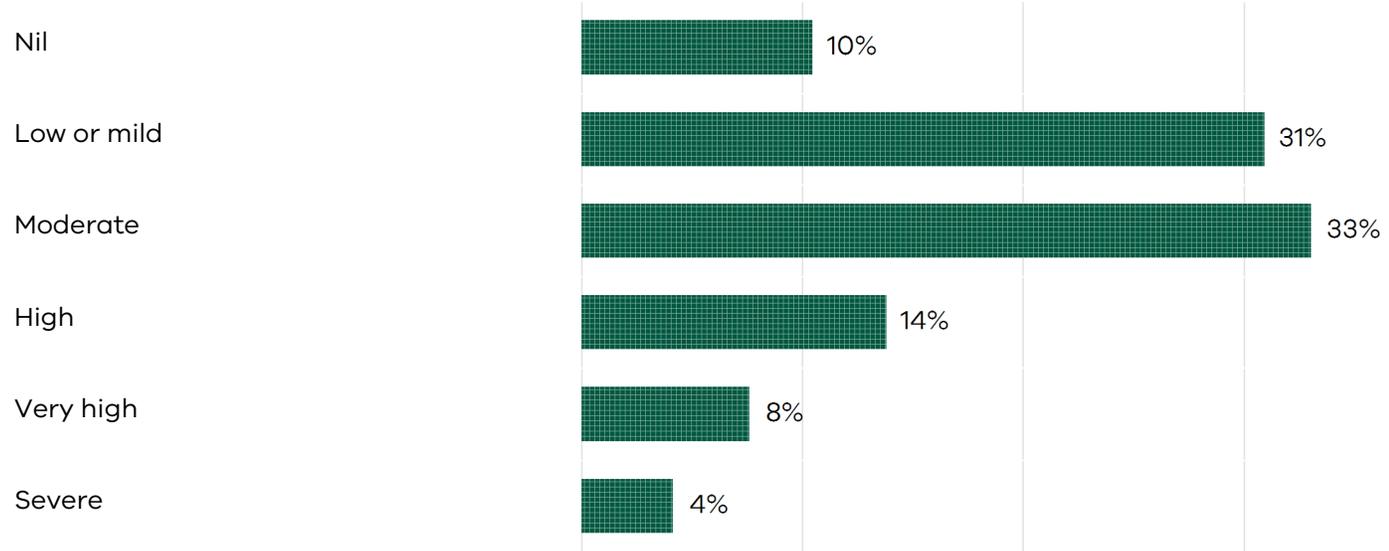
The graph at the top shows how staff in your group rated their current levels of work-related stress.

The numbers below show the percentage of staff in your group who said they experienced high to severe stress in 2024 compared to 2023, your comparator and the public sector.

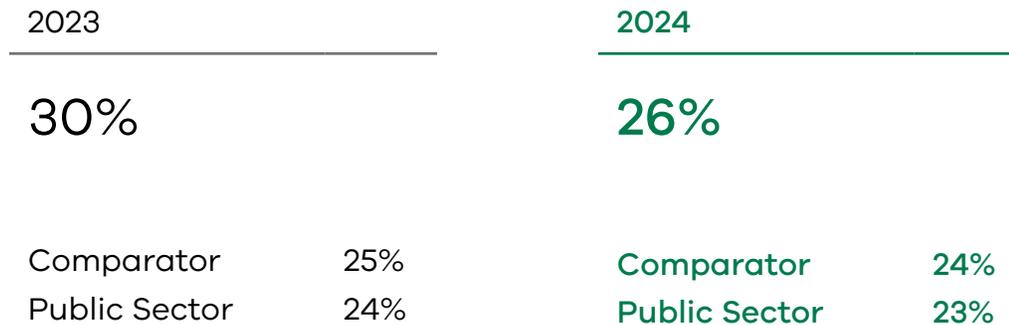
Example

26% of your staff who did the survey said they had high to severe stress in 2024. This is compared to 24% of staff in your comparator group and 23% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2024)



Reported levels of high to severe stress



People outcomes

Work-related stress causes

What is this

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

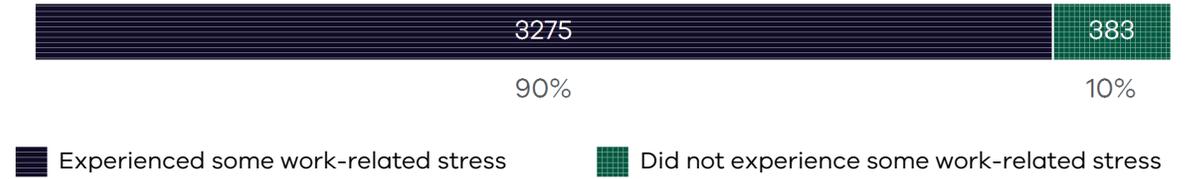
In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

90% of your staff who did the survey said they experienced mild to severe stress. Of that 90%, 44% said the top reason was 'Workload' .



Of those that experienced work related stress it was from ...	You 2023	You 2024	Comparator 2024	Public sector 2024
Workload	46%	44%	49%	47%
Time pressure	37%	38%	46%	42%
Dealing with clients, patients or stakeholders	15%	18%	17%	17%
Unclear job expectations	17%	16%	15%	14%
Social environment (e.g. relationships with colleagues, manager or senior leaders)	14%	15%	9%	11%
Organisation or workplace change	16%	14%	17%	15%
Management of work (e.g. supervision, training, information, support)	15%	14%	11%	12%
Other	10%	14%	13%	13%
Competing home and work responsibilities	13%	13%	13%	13%
Content, variety, or difficulty of work	10%	11%	12%	12%

People outcomes

Work-related stress

What is this

This is how manageable your staff feels their stress at your organisation.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

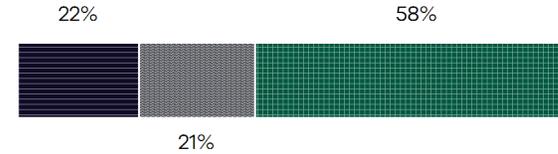
Example

58% of your staff who did the survey said the amount of stress in their job was manageable.

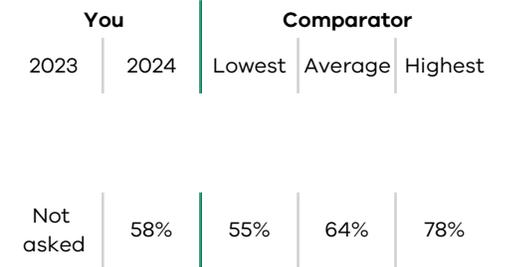
Survey question

The amount of stress in my job is manageable

Your results



Benchmark agree results



People outcomes

Intention to stay

What is this

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

9% of your group who did the survey said they intended to work for your organisation for Over 6 months and up to 1 year.

Employees plan to work at your organisation for...	You 2023	You 2024	Comparator 2024	Public sector 2024
6 months or less	10%	9%	7%	7%
Over 6 months and up to 1 year	10%	9%	10%	10%
Over 1 year and up to 3 years	23%	23%	26%	25%
Over 3 years and up to 5 years	13%	14%	16%	16%
Over 5 years	44%	44%	41%	42%

People outcomes

Intention to stay factors

What is this

These factors influence your employee's decision to stay working in the VPS the most.

Why this is important

Knowing what influences your employees decision to stay working in the VPS helps you understand their motivations and what's important to them.

How to read this

In the survey, we ask employees to tell us what factors influence their decision to stay working in the VPS.

The table shows the top 10 factors in order of influence for your employees.

We've also included the results from your comparator and the VPS.

Example

61% of respondents said 'Job security' influenced their decision the most.

Which factors most influence your decision to stay working in the VPS?	You 2024	Comparator 2024	VPS 2024
Job security	61%	52%	53%
Remuneration (e.g. salary, superannuation)	56%	55%	55%
Non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	56%	62%	62%
Type/nature of work (e.g. interesting, challenging, specialised, autonomous)	53%	56%	56%
Workplace relationships with colleagues	49%	54%	53%
Location of work	40%	40%	39%
Service to the Victorian public	36%	40%	40%
Belief in the purpose and objectives of the VPS	26%	31%	30%
Inclusive work environment	25%	33%	32%
Quality of leadership (e.g. supportive, clear communication)	24%	30%	30%

People outcomes

Inclusion question results

What is this

This is how many staff experience that they belong, and can be themselves, at work.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

75% of your staff who did the survey agreed or strongly agreed with 'I feel culturally safe at work'.

Survey question

Your results



Benchmark agree results



People outcomes

Inclusion - Barriers to success

What is this

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

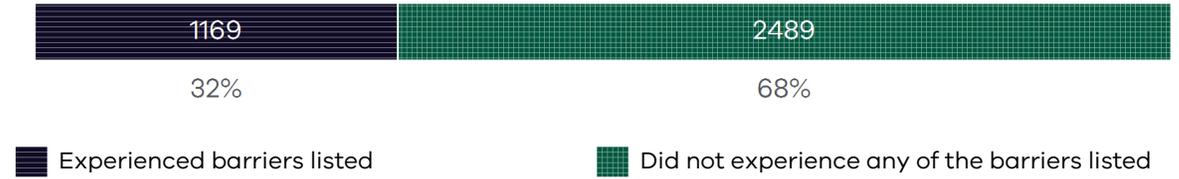
In the survey, we ask staff to select from a list, any barriers they have experienced and believe to have hindered their success at work. They can select more than one option.

In descending order, the table shows the top 10 answers.

Example

10% of your staff who did the survey said they have experienced barriers to success in the last 12 months due to 'My mental health'.

Staff who experienced one or more barriers to success at work



During the last 12 months, employees experienced barriers to their success due to ...

	You 2023	You 2024	Comparator 2024	Public sector 2024
My mental health	10%	10%	8%	8%
My age	10%	9%	7%	7%
My caring responsibilities	9%	8%	8%	7%
My flexible working	9%	8%	7%	6%
My sex	9%	7%	5%	5%
My physical health	4%	5%	4%	4%
My cultural background	4%	4%	3%	3%
My disability	2%	3%	3%	2%
My race	2%	2%	2%	1%
My physical features	2%	2%	1%	1%

People outcomes

Inclusion - Witnessed barriers to success

What is this

This is a list of things that staff witnessed were barriers to their success of other employees at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

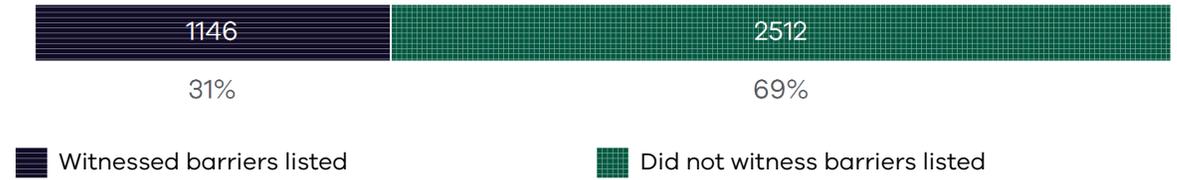
In the survey, we ask staff to choose from a list, any barriers that they may have witnessed that hinder the success of other employees at work. They can select more than one option.

In descending order, the table shows the top 10 answers.

Example

13% of your staff who did the survey said they have witnessed barriers to success of other employees in the last 12 months due to 'Flexible working'.

Staff who witnessed one or more barriers to success at work



During the last 12 months, employees witnessed barriers to the success of other employees due to their ...

	You 2023	You 2024	Comparator 2024	Public sector 2024
Flexible working	14%	13%	8%	8%
Mental health	11%	11%	7%	7%
Caring responsibilities	10%	10%	7%	7%
Age	9%	8%	6%	6%
Sex	10%	8%	5%	5%
Cultural background	6%	6%	5%	4%
Physical health	5%	5%	3%	3%
Race	3%	3%	2%	2%
Disability	3%	3%	3%	2%
Aboriginal and/or Torres Strait Islander status	2%	2%	1%	1%

People outcomes

Scorecard: emotional effects of work

What is this

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work.

Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator group and the public sector.

Example

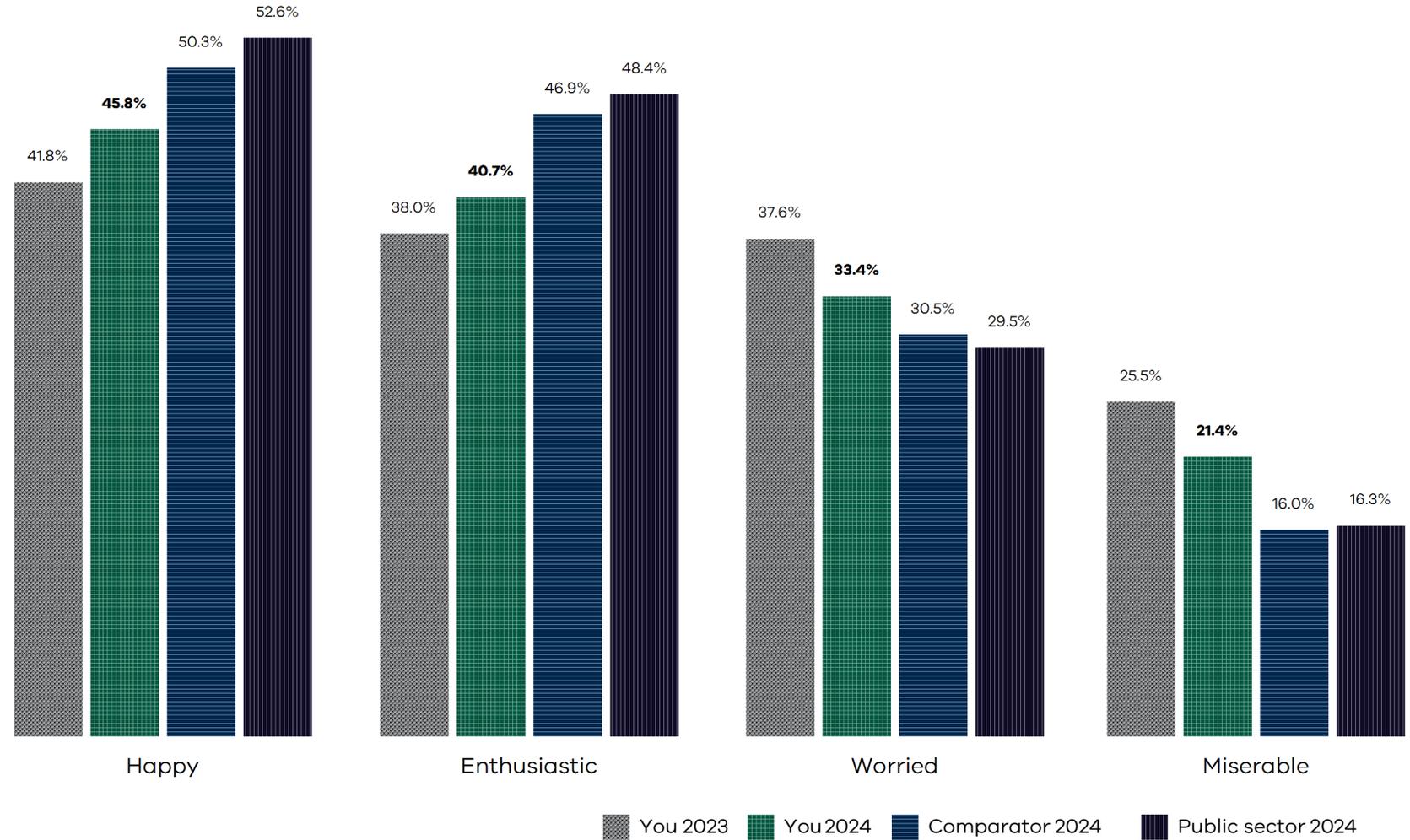
In 2024:

- 45.8% of your staff who did the survey said work made them feel happy.

Compared to:

- 50.3% of staff in your comparator group and 52.6% of staff across the public sector.

Thinking about the last three months, how often has work made you feel ...



People outcomes

Scorecard: negative behaviours

What is this

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour. Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator group and the public sector.

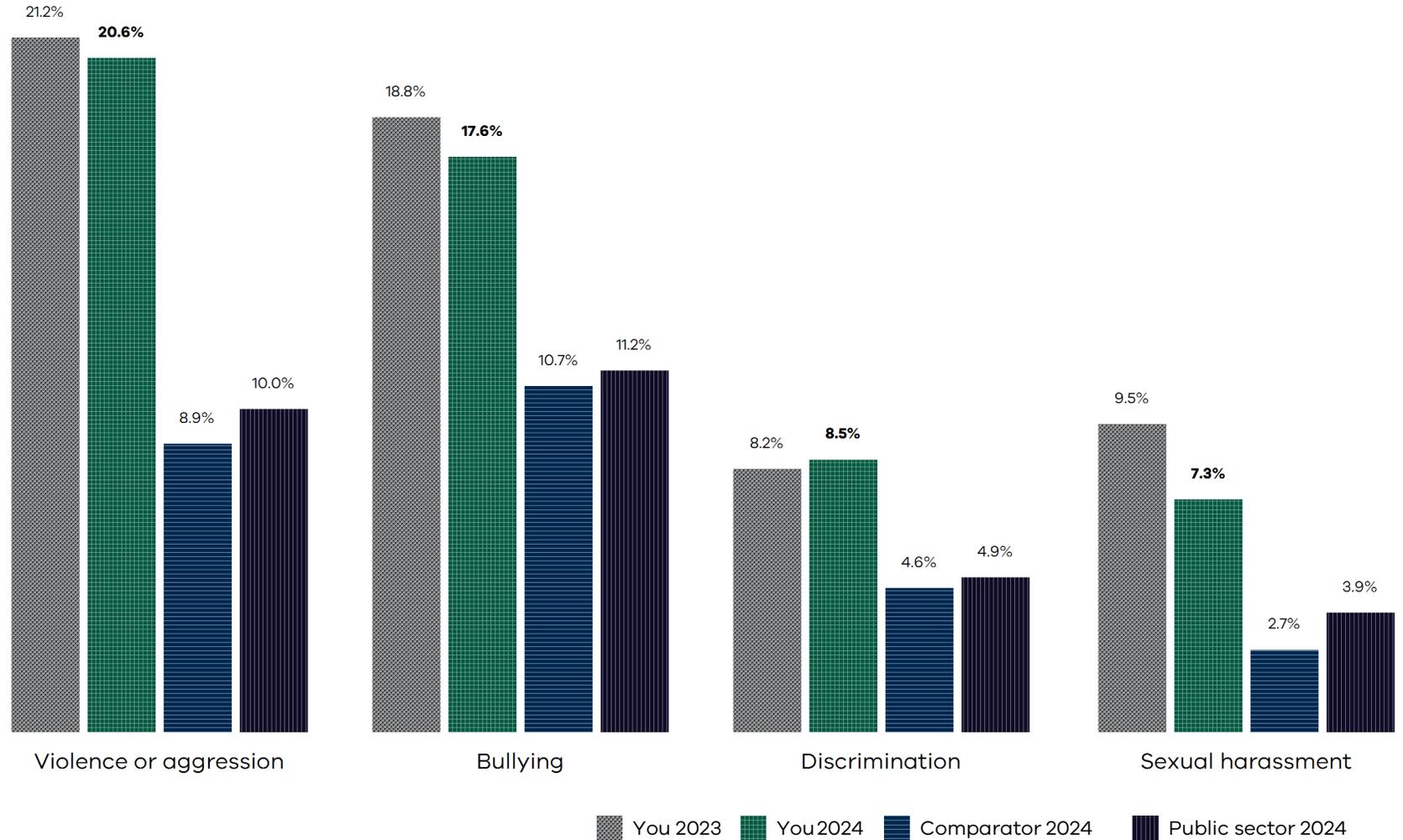
Example

In 2024:

- 20.6% of your staff who did the survey stated they experienced 'Violence or aggression' in the last 12 months.

Compared to:

- 8.9% of staff in your comparator group and 10.0% of staff across the public sector.



People outcomes

Bullying

What is this

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and longterm negative impact on those involved, including those who witness bullying.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers what they experienced.

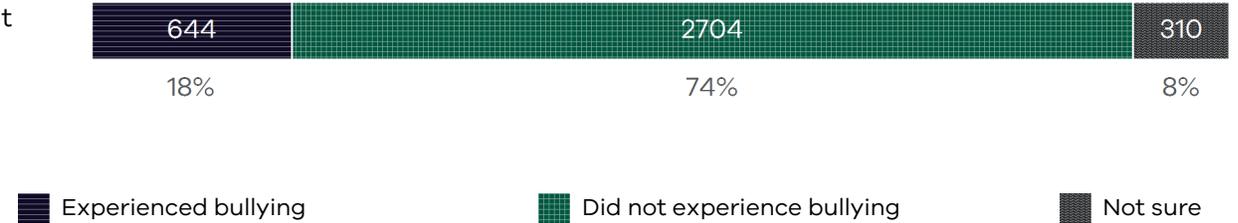
In descending order, the table shows the answers.

Example

18% of your staff who did the survey said they experienced bullying.

Of that 18%, 67% said the top type was 'Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)'.

Have you experienced bullying at work in the last 12 months?



If you experienced bullying, what type of bullying did you experience?

	You 2023	You 2024	Comparator 2024	Public sector 2024
Incivility (e.g. talking down to others, making demeaning remarks, not listening to somebody)	68%	67%	71%	69%
Exclusion or isolation	50%	54%	45%	46%
Withholding essential information for me to do my job	31%	35%	33%	33%
Intimidation and/or threats	30%	32%	24%	28%
Verbal abuse	19%	21%	16%	19%
Being assigned meaningless tasks unrelated to my job	15%	18%	17%	16%
Other	16%	16%	14%	15%
Being given impossible assignment(s)	8%	11%	13%	11%
Interference with my personal property and/or work equipment	5%	5%	3%	4%

People outcomes

Telling someone about the bullying

What is this

This is if staff told someone when they experienced bullying.

Why this is important

By understanding how staff report bullying, organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work.

If they did, they could tell us with one or more answers who they told about it.

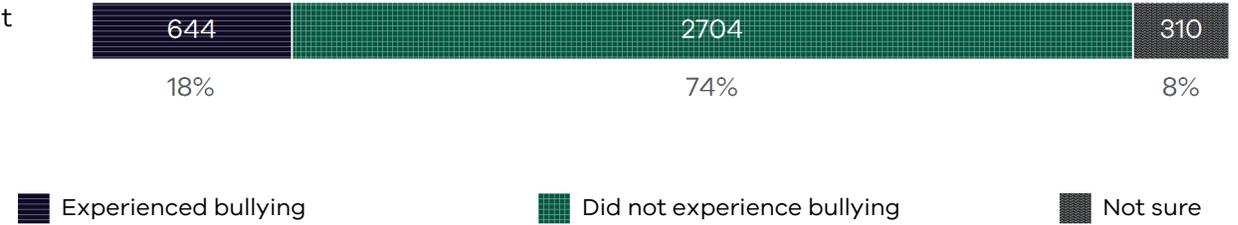
In descending order, the table shows the answers.

Example

18% of your staff who did the survey said they experienced bullying, of which

- 52% said the top way they reported the bullying was 'Told a manager'.
- 84% said they didn't submit a formal complaint.

Have you experienced bullying at work in the last 12 months?



Did you tell anyone about the bullying?

	You 2023	You 2024	Comparator 2024	Public sector 2024
Told a manager	45%	52%	54%	52%
Told a colleague	37%	41%	43%	41%
Told a friend or family member	33%	34%	33%	34%
Told the person the behaviour was not OK	18%	21%	16%	16%
Submitted a formal complaint	14%	16%	11%	12%
Told someone else	12%	14%	11%	12%
Told employee assistance program (EAP) or peer support	12%	13%	14%	12%
I did not tell anyone about the bullying	15%	11%	11%	12%
Told human resources	9%	9%	10%	14%

People outcomes

Bullying - reasons for not submitting a formal complaint

What is this

This is why staff who experienced bullying chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced bullying at work. We then asked them if they submitted a formal complaint. If they didn't, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

84% of your staff who experienced bullying did not submit a formal complaint, of which:

- 59% said the top reason was 'I believed there would be negative consequences for my reputation'.

Did you submit a formal complaint?



What was your reason for not submitting a formal complaint?

	You 2023	You 2024	Comparator 2024	Public sector 2024
I believed there would be negative consequences for my reputation	59%	59%	54%	54%
I didn't think it would make a difference	52%	51%	50%	51%
I believed there would be negative consequences for my career	49%	48%	46%	45%
I didn't feel safe to report the incident	19%	22%	22%	21%
I didn't think it was serious enough	15%	17%	17%	16%
Other	11%	15%	16%	16%
I thought the complaint process would be embarrassing or difficult	12%	15%	13%	13%
I believed there would be negative consequences for the person I was going to complain about	10%	10%	9%	10%
I didn't need to because I no longer had contact with the person(s) who bullied me	6%	7%	8%	7%
I didn't know how to make a complaint	5%	5%	6%	5%

People outcomes

Perpetrators of bullying

What is this

This is who staff have said are responsible for bullying.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 18% of your staff said they experienced bullying.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

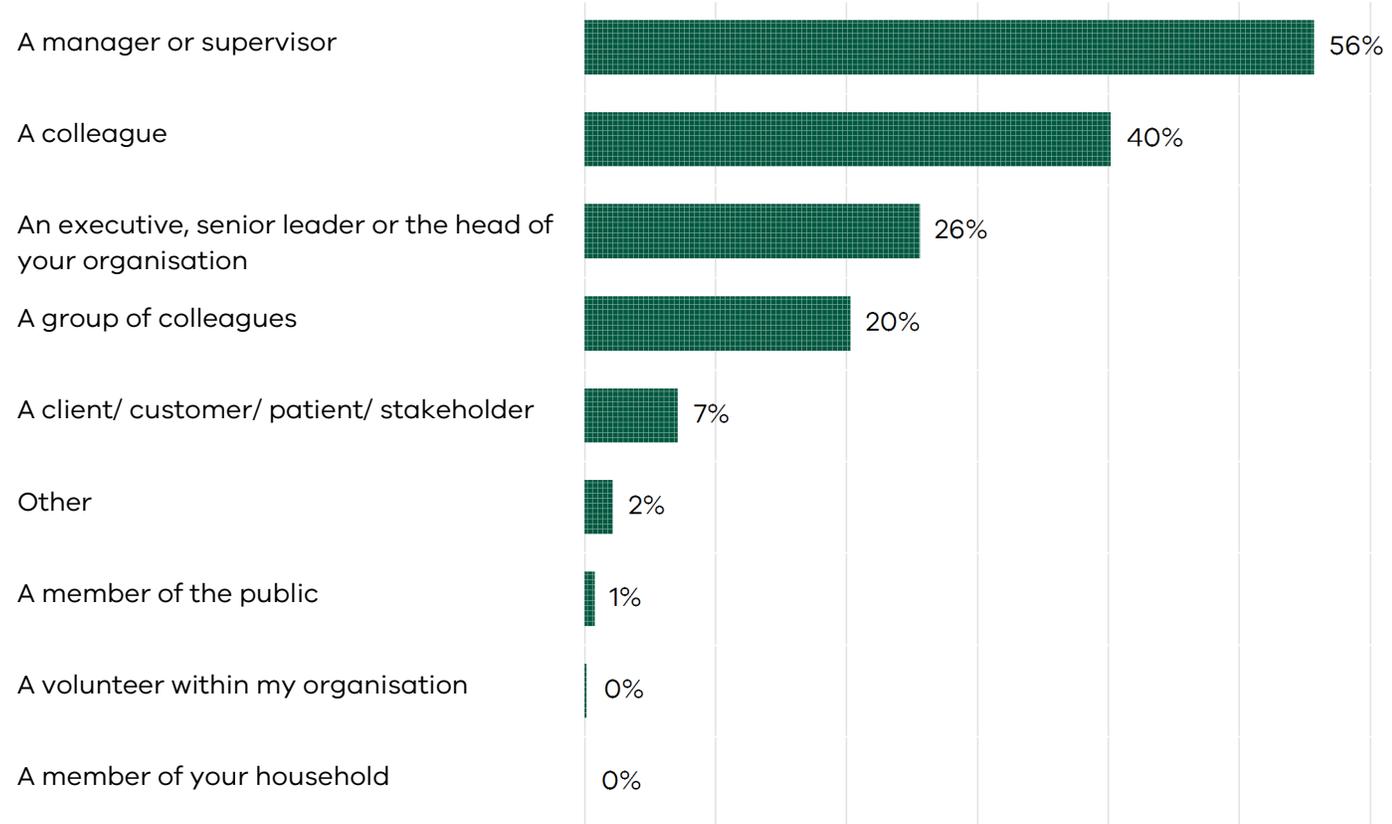
Each row is one perpetrator or group of perpetrators.

Example

18% of your staff who did the survey said they experienced bullying.

Of that 18%, 56% said it was by 'A manager or supervisor'.

644 people (18% of staff) experienced bullying (You 2024)



People outcomes

Relationship to perpetrator

What is this

This provides further detail on who staff have said are responsible for bullying within your organisation.

Why this is important

Understanding where bullying happens means organisations can work out what action to take.

How to read this

In this year's survey, 18% of your staff said they experienced bullying.

If they experienced bullying from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the bullying to different workplace relationships.

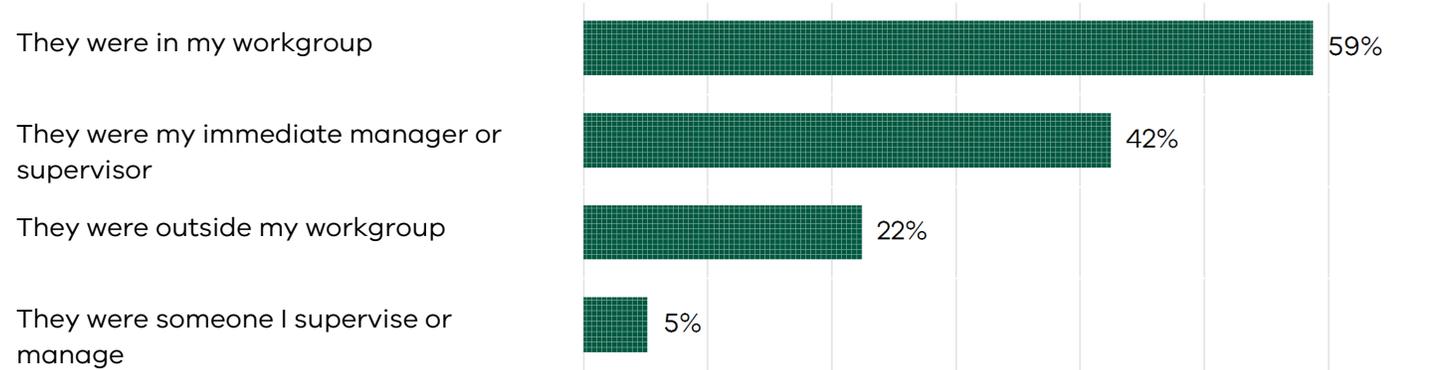
Example

18% of your staff who did the survey said they experienced bullying.

Of that 18%, 96% said it was by someone within the organisation.

Of that 96%, 59% said it was 'They were in my workgroup'.

619 people (96% of staff who experienced bullying) experienced bullying from within your organisation (You 2024)



People outcomes

Sexual harassment

What is this

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

If they did, they could tell us with one or more answers what they experienced.

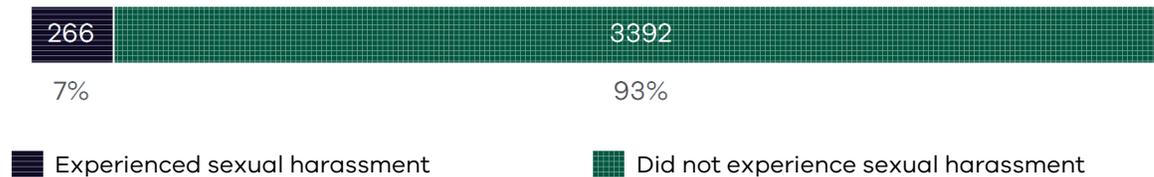
In descending order, the table shows the top 10 answers.

Example

7% of your staff who did the survey said they experienced sexual harassment.

Of those, 54% said the top type was 'Sexually suggestive comments or jokes that made me feel offended (in either a group or one on one situation)'.
 48% said the top type was 'Sexually suggestive comments or jokes that made me feel offended (in either a group or one on one situation)'.
 46% said the top type was 'Intrusive questions about my private life or comments about my physical appearance'.
 17% said the top type was 'Unwelcome touching, hugging, cornering or kissing'.
 16% said the top type was 'Inappropriate physical contact'.
 14% said the top type was 'Inappropriate staring or leering that made me feel intimidated'.
 8% said the top type was 'Any other unwelcome conduct of a sexual nature'.
 4% said the top type was 'Repeated or inappropriate advances on email, social networking websites or internet chat rooms by a work colleague'.
 5% said the top type was 'Repeated or inappropriate invitations to go out on dates'.
 4% said the top type was 'Sexual gestures, indecent exposure or inappropriate display of the body'.
 2% said the top type was 'Request or pressure for sex or other sexual act'.

Have you experienced sexual harassment at work in the last 12 months?



Behaviours reported	You 2023	You 2024	Comparator 2024	Public sector 2024
Sexually suggestive comments or jokes that made me feel offended (in either a group or one on one situation)	57%	54%	46%	48%
Intrusive questions about my private life or comments about my physical appearance	47%	52%	49%	46%
Unwelcome touching, hugging, cornering or kissing	13%	20%	16%	17%
Inappropriate physical contact	16%	18%	15%	16%
Inappropriate staring or leering that made me feel intimidated	16%	17%	12%	14%
Any other unwelcome conduct of a sexual nature	10%	8%	7%	8%
Repeated or inappropriate advances on email, social networking websites or internet chat rooms by a work colleague	4%	7%	2%	4%
Repeated or inappropriate invitations to go out on dates	5%	6%	3%	5%
Sexual gestures, indecent exposure or inappropriate display of the body	5%	6%	3%	4%
Request or pressure for sex or other sexual act	2%	3%	1%	2%

People outcomes

Response to sexual harassment

What is this

This is how staff responded when they experienced sexual harassment.

Why this is important

How staff respond when they experience sexual harassment may help organisations work out what action they need to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work.

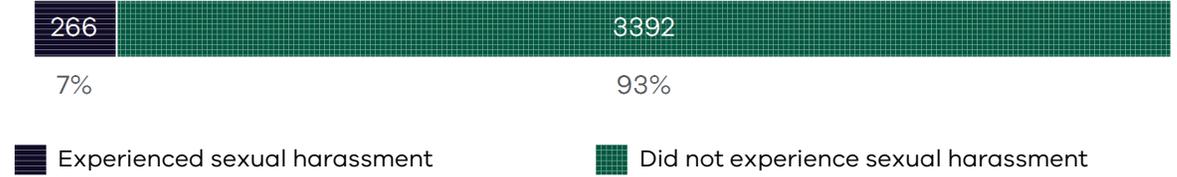
If they did, they could tell us with one or more answers how they responded.

In descending order, the table shows the top 10 answers.

Example

7% of your staff who did the survey said they experienced sexual harassment. Of those, 40% said the top response was 'Pretended it didn't bother me'.

Have you experienced sexual harassment at work in the last 12 months?



When the harassment happened to you, did you respond in any of the following ways?

	You 2023	You 2024	Comparator 2024	Public sector 2024
Pretended it didn't bother me	44%	40%	50%	45%
Avoided the person(s) by staying away from them	36%	38%	38%	37%
Tried to laugh it off or forget about it	39%	36%	43%	39%
Told the person the behaviour was not OK	36%	32%	16%	19%
Told a colleague	22%	28%	24%	25%
Told a manager	21%	25%	21%	21%
Told a friend or family member	20%	23%	21%	22%
Avoided locations where the behaviour might occur	18%	18%	15%	15%
Took time off work	8%	12%	5%	7%
Told someone else	7%	9%	6%	8%

People outcomes

Sexual harassment - reasons for not submitting a formal complaint

What is this

This is why staff who experienced sexual harassment chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced sexual harassment at work. We then asked them if they submitted a formal complaint. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

92% of your staff who experienced sexual harassment did not submit a formal complaint, of which:

- 44% said the top reason was 'I didn't think it would make a difference'.

Did you submit a formal complaint?



What was your reason for not submitting a formal complaint?

	You 2023	You 2024	Comparator 2024	Public sector 2024
I didn't think it would make a difference	43%	44%	35%	40%
I believed there would be negative consequences for my reputation	44%	43%	35%	39%
I didn't think it was serious enough	38%	35%	52%	44%
I believed there would be negative consequences for my career	33%	31%	24%	28%
I thought the complaint process would be embarrassing or difficult	12%	15%	12%	13%
Other	8%	12%	11%	12%
I believed there would be negative consequences for the person I was going to complain about	15%	12%	15%	14%
I didn't need to because I made the harassment stop	14%	12%	8%	9%
I didn't feel safe to report the incident	8%	10%	10%	10%
I didn't know who to talk to	2%	7%	4%	5%

People outcomes

Perpetrators of sexual harassment

What is this

This is who staff have said are responsible for sexual harassment.

Why this is important

Understanding where harassment happens means organisations can work out what action to take.

How to read this

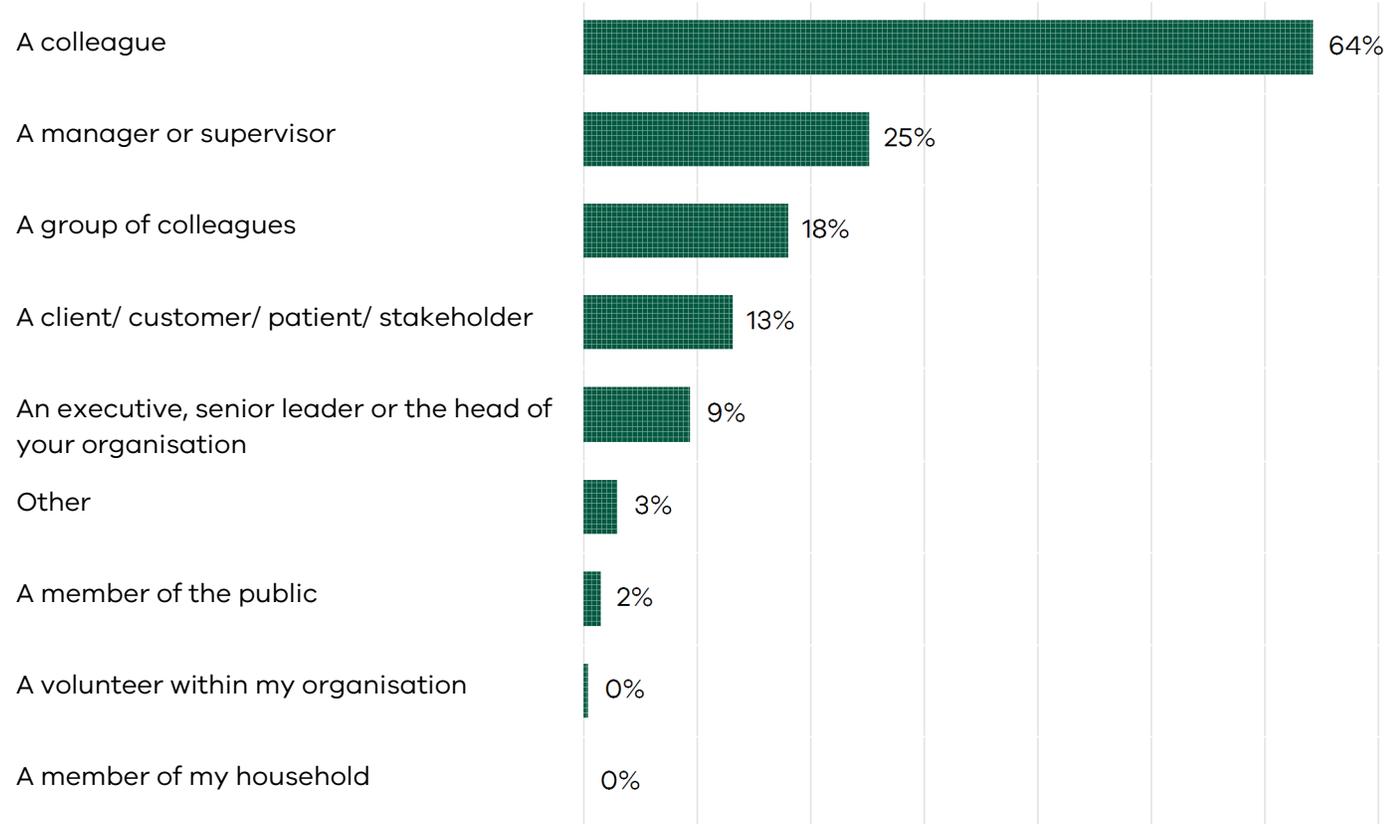
In this year's survey, 7% of your staff said they experienced sexual harassment. If they did, they could tell us with one or more answers who the perpetrator was. In descending order, the bar chart shows the perpetrators with the largest number of responses.

Each row is one perpetrator or group of perpetrators.

Example

7% of your staff who did the survey said they experienced sexual harassment. Of that 7%, 64% said it was by 'A colleague'.

266 people (7% of staff) experienced sexual harassment (You 2024)



People outcomes

Relationship to perpetrator

What is this

This provides further detail on who staff have said are responsible for sexual harassment within your organisation.

Why this is important

Understanding where sexual harassment happens means organisations can work out what action to take.

How to read this

In this year's survey, 7% of your staff said they experienced sexual harassment.

If they experienced sexual harassment from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the sexual harassment to different workplace relationships.

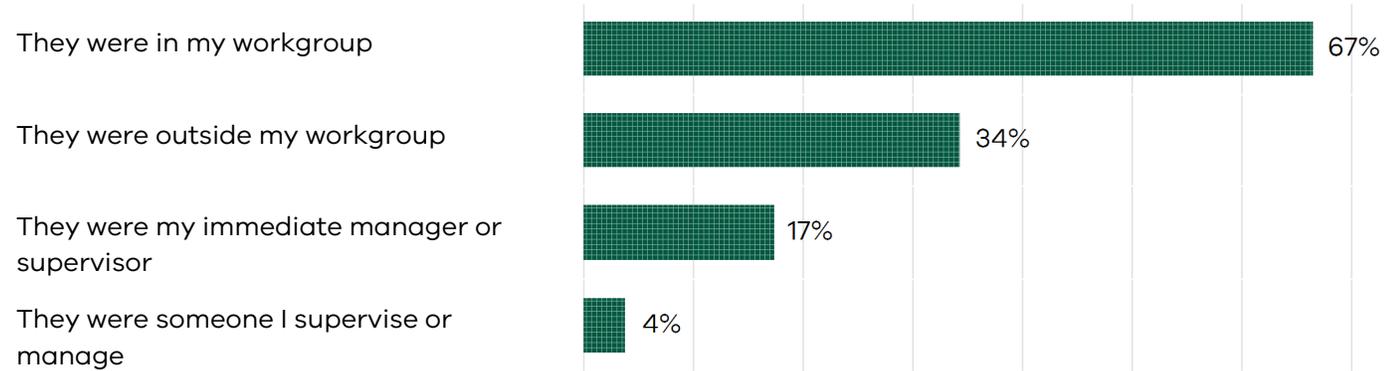
Example

7% of your staff who did the survey said they experienced sexual harassment.

Of that 7%, 89% said it was by someone within the organisation.

Of that 89%, 67% said it was 'They were in my workgroup'.

236 people (89% of staff who experienced harassment) experienced harassment from within your organisation (You 2024)



People outcomes

Frequency of sexual harassment

What is this

This is how often staff experienced sexual harassment.

Why this is important

Understanding the frequency staff experienced sexual harassment may help organisations work out what action to take.

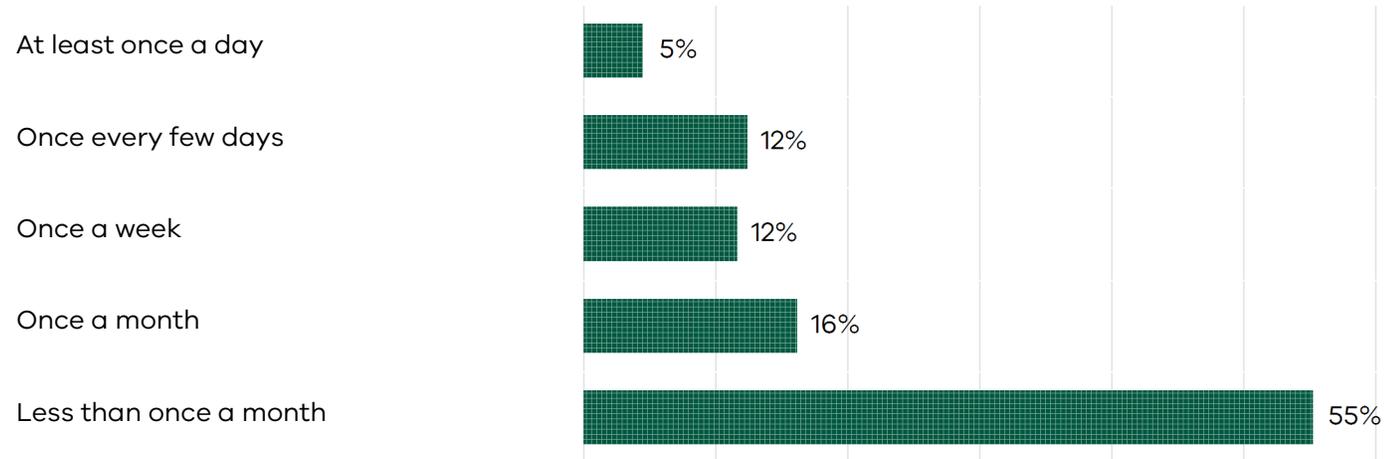
How to read this

In this year's survey, 7% of your staff said they experienced sexual harassment. If they did, they could tell us how often they experienced this behaviour. The graph shows how often staff were experiencing sexual harassment.

Example

7% of your staff who did the survey said they experienced sexual harassment. Of that 7%, 5% said it was 'At least once a day'.

How often have you experienced the behaviour(s)? (You 2024)



People outcomes

Discrimination

What is this

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination. If they did, they could tell us with one or more answers what what attributes the discrimination was based on.

In descending order, the table shows the top 10 types.

What results are shown

Results for response options with 10 or more responses.

Example

8% of your staff who did the survey said they experienced discrimination. Of that 8%, 28% said it was 'My age'.

Have you experienced discrimination at work in the last 12 months?



Why were you discriminated against?

	You 2023	You 2024	Comparator 2024	Public sector 2024
My age	26%	28%	32%	30%
My employment activity	25%	24%	23%	27%
My sex	23%	21%	19%	21%
My race	13%	21%	18%	17%
My parent or carer status (including pregnancy and breastfeeding)	16%	11%	15%	13%
My disability	8%	10%	15%	13%
My physical features	7%	10%	6%	7%
My personal association with someone who has any of the above attributes (whether as a relative or otherwise)	9%	9%	5%	7%
My gender identity	10%	8%	6%	7%
My industrial and/or political activity	7%	7%	4%	6%

People outcomes

Type of discrimination

What is this

This is what types of discrimination staff report experiencing in their organisation.

Why this is important

Understanding what types of discrimination happen means an organisation can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination.

If they did, they could tell us with one or more answers what they experienced.

In descending order, the table shows the top 10 types.

Example

8% of your staff who did the survey said they experienced discrimination.

Of that 8%, 38% said it was 'Opportunities for promotion'.

Have you experienced discrimination at work in the last 12 months?



If you experienced discrimination, what type of discrimination did you experience?

	You 2023	You 2024	Comparator 2024	Public sector 2024
Opportunities for promotion	45%	38%	42%	40%
Other	32%	37%	39%	38%
Opportunities for training or professional development	21%	22%	21%	24%
Opportunities for transfer/secondment	25%	18%	16%	16%
Denied flexible work arrangements or other adjustments	20%	18%	18%	20%
Employment security - threats of dismissal or termination	12%	12%	12%	13%
Pay or conditions offered by employer	7%	7%	10%	12%
Access to leave	12%	5%	5%	8%

People outcomes

Telling someone about the discrimination

What is this

This is who staff told about the discrimination they experienced.

Why this is important

Understanding who staff tell about their discrimination can inform how organisations can support staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination.

If they did, they could tell us with one or more answers who they told.

In descending order, the table shows the answers.

Example

8% of your staff who did the survey said they experienced discrimination, of which

- 39% said the top way they reported the discrimination was 'Told a colleague'.
- 90% said they didn't submit a formal complaint.

Have you experienced discrimination at work in the last 12 months?



Did you tell anyone about the discrimination?

	You 2023	You 2024	Comparator 2024	Public sector 2024
Told a colleague	34%	39%	41%	38%
Told a manager	30%	35%	33%	32%
Told a friend or family member	28%	33%	31%	31%
I did not tell anyone about the discrimination	25%	24%	22%	25%
Told someone else	15%	18%	12%	15%
Told the person the behaviour was not OK	12%	13%	9%	9%
Told employee assistance program (EAP) or peer support	10%	12%	12%	10%
Submitted a formal complaint	11%	10%	7%	8%
Told human resources	8%	9%	10%	11%

People outcomes

Discrimination - reasons for not submitting a formal complaint

What is this

This is why staff who experienced discrimination chose not to submit a formal complaint.

Why this is important

By understanding this, organisations can work out what action to take.

How to read this

In the survey, we asked staff to tell us if they'd experienced discrimination at work. We then asked them if they submitted a formal complaint. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

90% of your staff who experienced discrimination did not submit a formal complaint, of which:

- 64% said the top reason was 'I didn't think it would make a difference'.

Did you submit a formal complaint?



What was your reason for not submitting a formal complaint?

	You 2023	You 2024	Comparator 2024	Public sector 2024
I didn't think it would make a difference	61%	64%	57%	59%
I believed there would be negative consequences for my reputation	58%	57%	57%	56%
I believed there would be negative consequences for my career	55%	54%	56%	55%
I didn't feel safe to report the incident	16%	18%	21%	21%
I thought the complaint process would be embarrassing or difficult	11%	16%	14%	14%
I didn't think it was serious enough	9%	11%	15%	14%
I believed there would be negative consequences for the person I was going to complain about	9%	9%	8%	9%
Other	12%	8%	11%	11%
I didn't know who to talk to	5%	6%	8%	7%
I didn't know how to make a complaint	5%	4%	6%	6%

People outcomes

Perpetrators of discrimination

What is this

This is who staff have said are responsible for discrimination.

Why this is important

Understanding where discrimination happens means organisations can work out what action to take.

How to read this

In this year's survey, 8% of your staff said they experienced discrimination.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

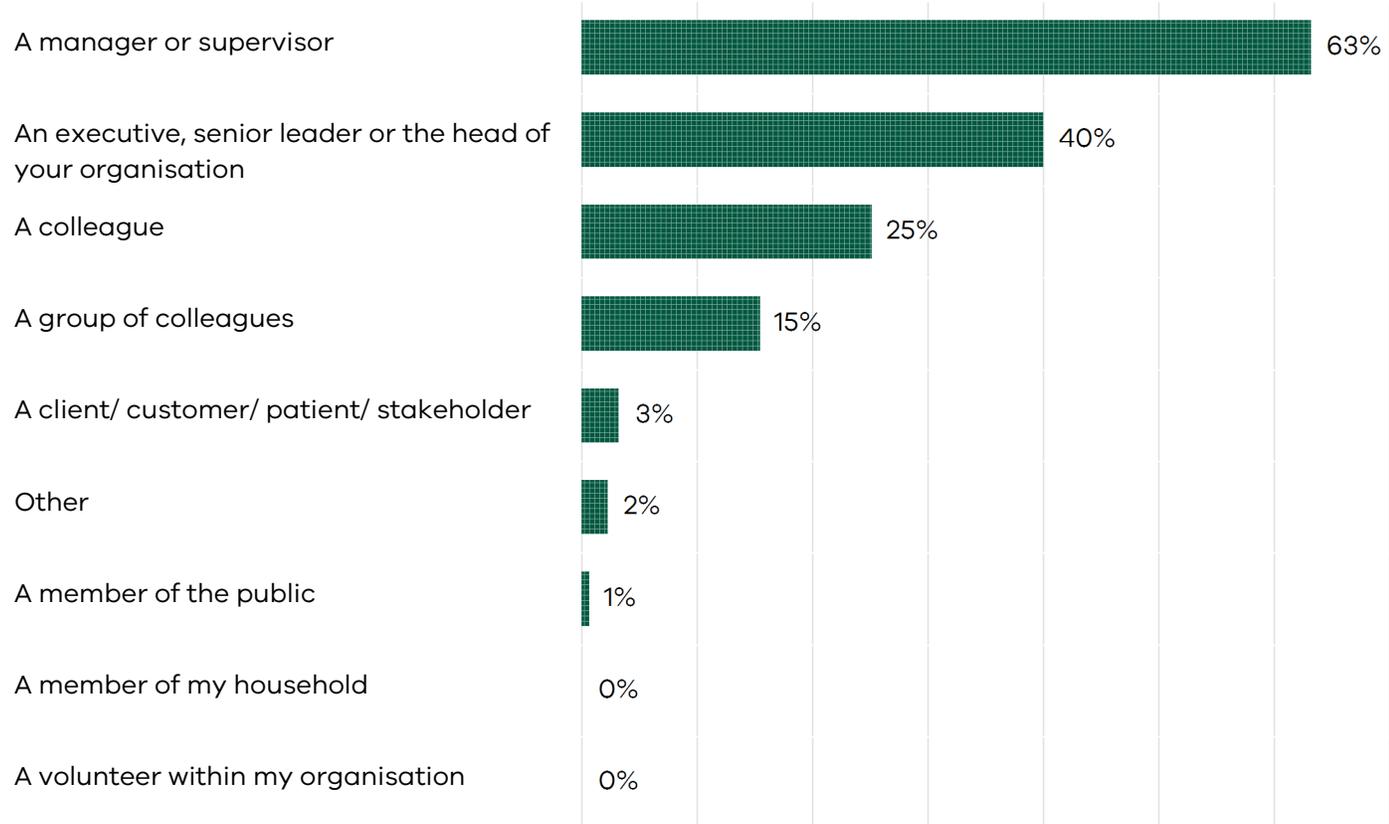
Each row is one perpetrator or group of perpetrators.

Example

8% of your staff who did the survey said they experienced discrimination.

Of that 8%, 63% said it was by 'A manager or supervisor'.

310 people (8% of staff) experienced discrimination (You 2024)



People outcomes

Relationship to perpetrator

What is this

This provides further detail on who staff have said are responsible for discrimination within your organisation.

Why this is important

Understanding where discrimination happens means organisations can work out what action to take.

How to read this

In this year's survey, 8% of your staff said they experienced discrimination.

If they experienced discrimination from within the organisation, they could tell us their relationship to the perpetrator.

The bar chart shows, in descending order, how many employees linked the discrimination to different workplace relationships.

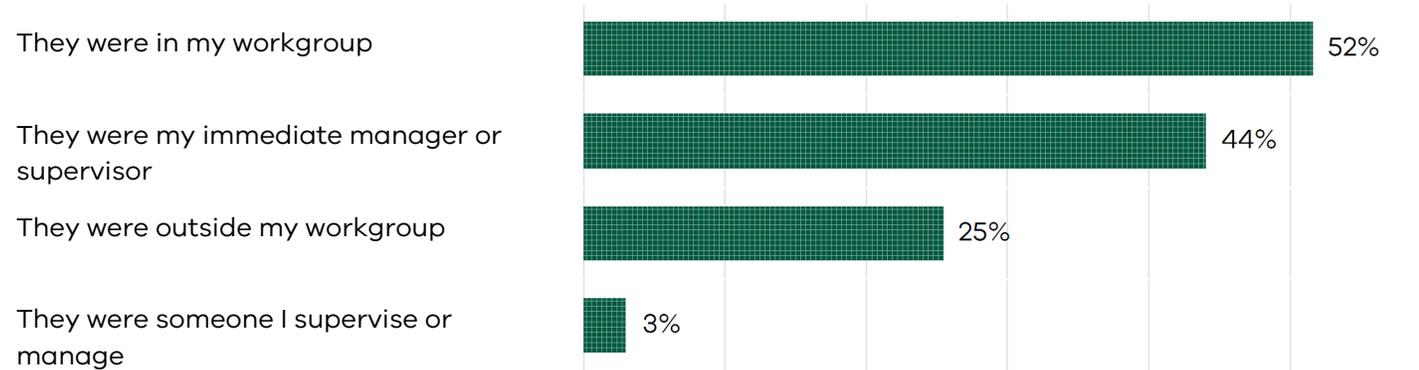
Example

8% of your staff who did the survey said they experienced discrimination.

Of that 8%, 97% said it was by someone within the organisation.

Of that 97%, 52% said it was 'They were in my workgroup'.

302 people (97% of staff who experienced discrimination) experienced discrimination from within your organisation (You 2024)



People outcomes

Violence and aggression

What is this

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact on those involved, including those who witness violence and aggression.

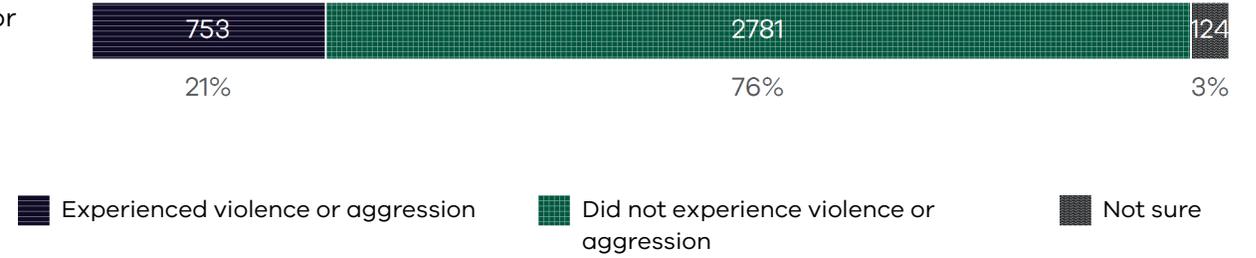
How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression. If they did, they could tell us with one or more answers what they experienced. In descending order, the table shows the answers.

Example

21% of your staff who did the survey said they experienced violence or aggression. Of that 21%, 81% said it was 'Abusive language'.

Have you experienced violence or aggression at work in the last 12 months?



If you experienced violence or aggression, what type did you experience?

	You 2023	You 2024	Comparator 2024	Public sector 2024
Abusive language	85%	81%	73%	72%
Intimidating behaviour	77%	77%	73%	73%
Threats of violence	53%	45%	33%	30%
Physical assault (e.g. spitting, hitting, pushing, tripping, grabbing, throwing objects)	20%	17%	9%	9%
Damage to my property or work equipment	5%	6%	4%	4%
Other	4%	6%	6%	6%
Stalking, including cyber-stalking	1%	1%	2%	2%

People outcomes

Telling someone about violence and aggression

What is this

This is who staff told about what violence and aggression they experienced.

Why this is important

Understanding this means organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers who they told.

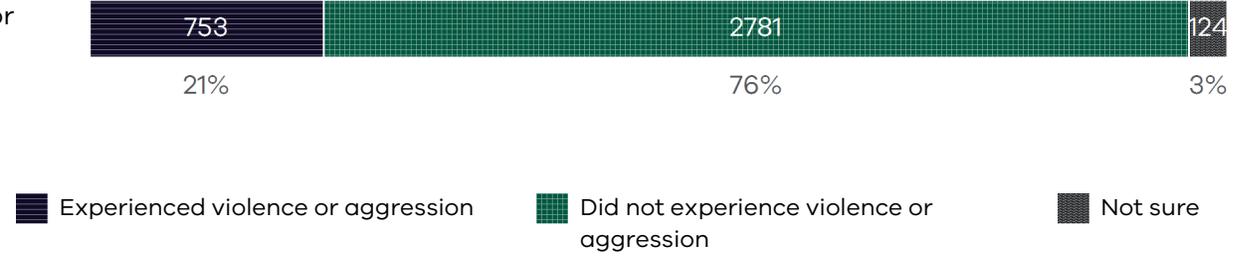
In descending order, the table shows the answers.

Example

21% of your staff who did the survey said they experienced violence or aggression, of which

- 61% said the top way they reported the violence or aggression was 'Told a manager'.
- 50% said they didn't submit a formal incident report

Have you experienced violence or aggression at work in the last 12 months?



Did you tell anyone about the incident?

	You 2023	You 2024	Comparator 2024	Public sector 2024
Told a manager	55%	61%	71%	64%
Submitted a formal incident report	57%	50%	22%	29%
Told a colleague	36%	41%	44%	42%
Told the person the behaviour was not OK	30%	28%	21%	21%
Told a friend or family member	17%	21%	21%	20%
Told employee assistance program (EAP) or peer support	5%	9%	8%	6%
Told someone else	5%	6%	6%	6%
Told human resources	3%	5%	6%	8%
I did not tell anyone about the incident(s)	6%	5%	6%	9%

People outcomes

Violence and aggression - reasons for not submitting a formal incident report

What is this

This is why staff who experienced violence or aggression chose not to submit a formal incident report.

Why this is important

By understanding this, organisations can work out what action to take.

How to read this

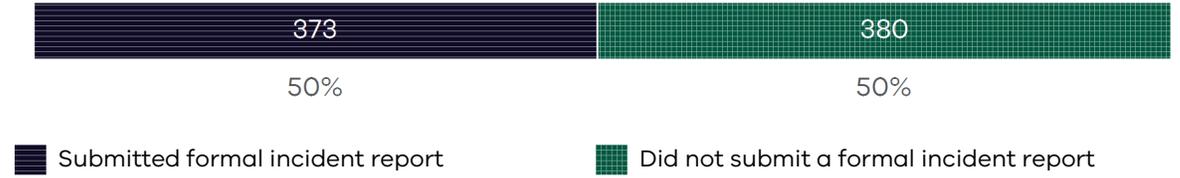
In the survey, we asked staff to tell us if they'd experienced violence or aggression at work. We then asked them if they submitted a formal incident report. If they did not, they could tell us with one or more answers why not. In descending order, the table shows the top 10 answers.

Example

50% of your staff who experienced violence or aggression did not submit a formal incident report, of which:

- 39% said the top reason was 'I didn't think it would make a difference'.

Did you submit a formal incident report?



What was your reason for not submitting a formal incident report?

	You 2023	You 2024	Comparator 2024	Public sector 2024
I didn't think it would make a difference	42%	39%	40%	40%
I didn't think it was serious enough	25%	29%	32%	29%
I believed there would be negative consequences for my reputation	25%	27%	20%	23%
Other	20%	23%	22%	20%
I believed there would be negative consequences for my career	22%	20%	16%	19%
I didn't need to because I made the violence or aggression stop	17%	13%	11%	12%
I didn't feel safe to report the incident	7%	11%	9%	9%
I thought the complaint process would be embarrassing or difficult	4%	8%	5%	6%
I didn't need to because I no longer had contact with the person(s) who was aggressive or violent to me	7%	7%	12%	12%
I believed there would be negative consequences for the person I was going to complain about	5%	5%	5%	5%

People outcomes

Perpetrators of violence and aggression

What is this

This is who staff have said are responsible for violence and aggression.

Why this is important

Understanding this means organisations can plan how to support and protect staff.

How to read this

In the survey, we asked staff to tell us if they'd experienced violence or aggression.

If they did, they could tell us with one or more answers who the perpetrator was.

In descending order, the bar chart shows the perpetrators with the largest number of responses.

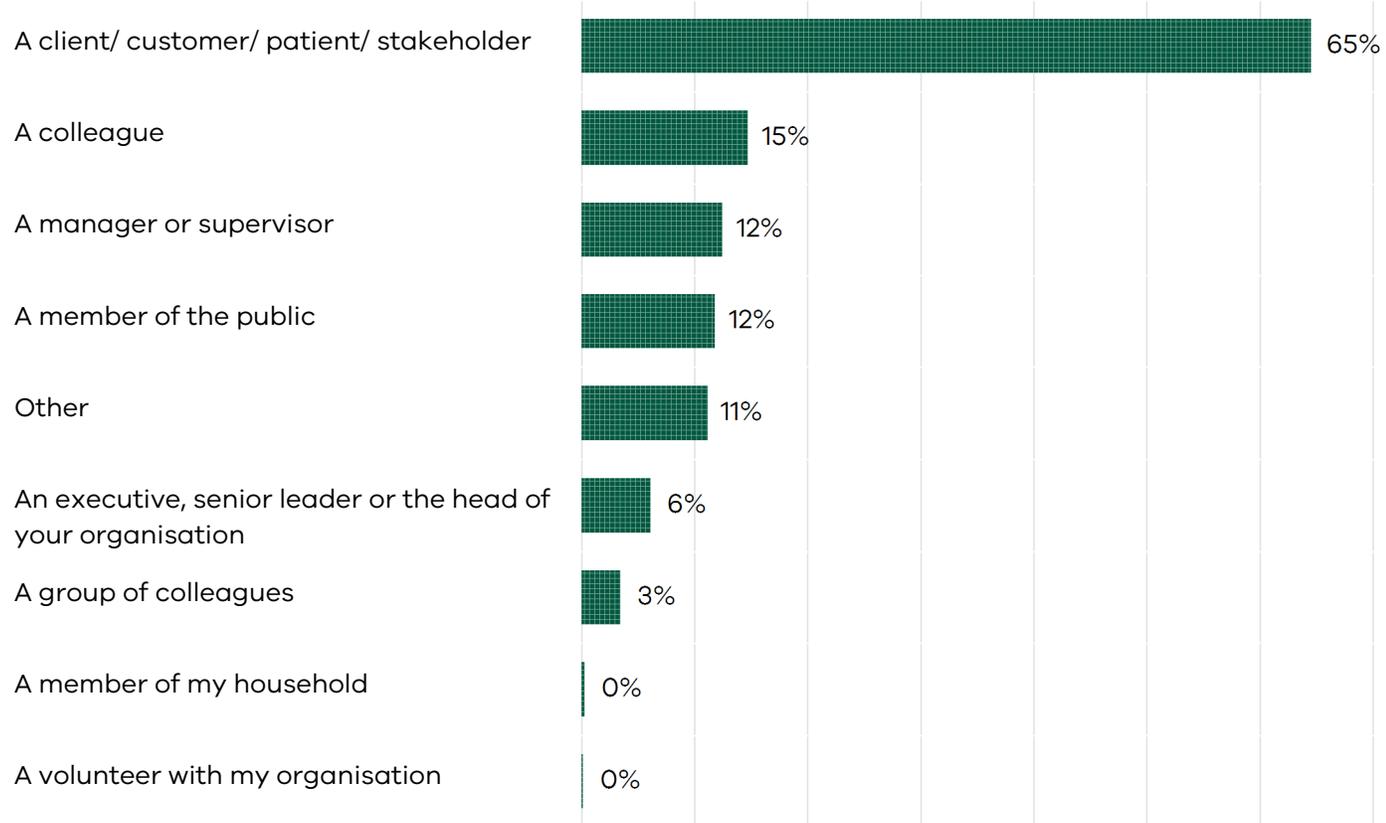
Each row is one perpetrator or group of perpetrators.

Example

21% of your staff who did the survey said they experienced violence or aggression.

Of that 21%, 65% said it was by 'A client/ customer/ patient/ stakeholder'.

753 people (21% of staff) experienced violence or aggression (You 2024)



People outcomes

Relationship to perpetrator

What is this

This provides further detail on who staff have said are responsible for violence or aggression within your organisation.

Why this is important

Understanding where violence or aggression happens means organisations can work out what action to take.

How to read this

In this year's survey, 21% of your staff said they experienced violence or aggression. If they experienced violence or aggression from within the organisation, they could tell us their relationship to the perpetrator.

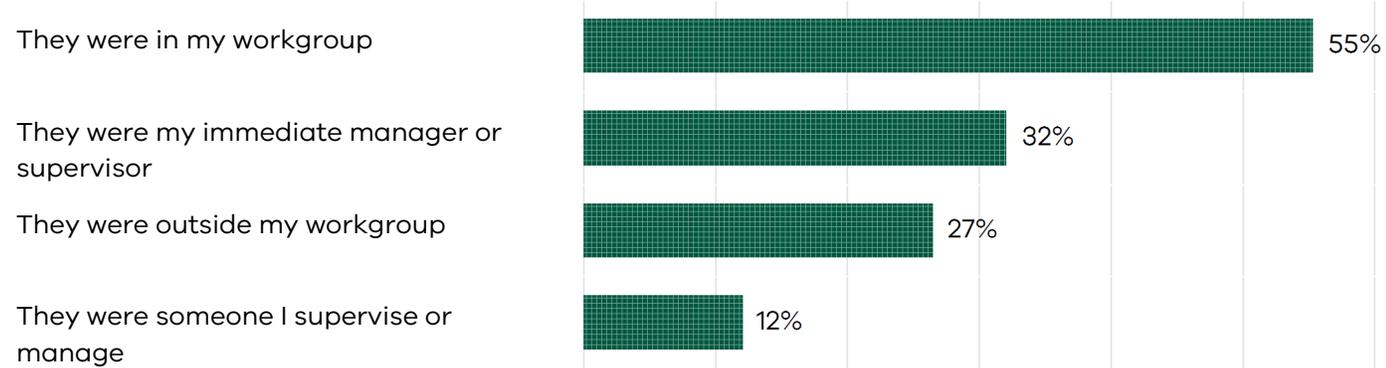
The bar chart shows, in descending order, how many employees linked the violence or aggression to different workplace relationships.

Example

21% of your staff who did the survey said they experienced violence or aggression. Of that 21%, 29% said it was by someone within the organisation.

Of that 29%, 55% said it was 'They were in my workgroup'.

215 people (29% of staff who experienced violence or aggression) experienced violence or aggression from within your organisation (You 2024)



Negative behaviour

Witnessing negative behaviours

What is this

This is where staff witnessed people acting in a negative way against a colleague.

Why this is important

Witnessing negative behaviour can still have a negative impact on the person, as it does on the victim.

How to read this

In the survey, we asked staff to tell us if they'd witnessed any negative behaviour at work.

They could tell us with one or more answers if they witnessed negative behaviour and what type they witnessed.

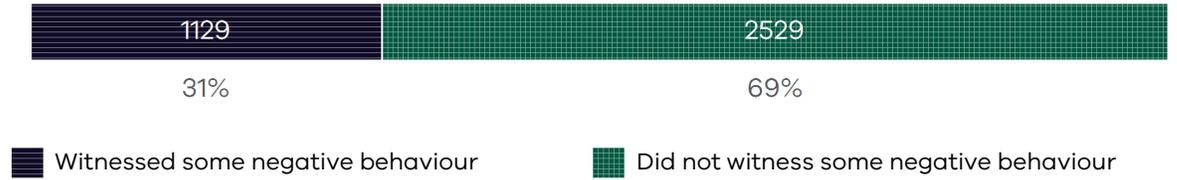
In descending order, the table shows the answers.

Example

31% of your staff who did the survey said they witnessed some negative behaviour at work.

69% said 'No, I have not witnessed any of the situations above'.

Have you witnessed any negative behaviour at work in the last 12 months?



During the last 12 months in your current organisation, have you witnessed any of the following negative behaviours at work?	You 2023	You 2024	Comparator 2024	Public sector 2024
No, I have not witnessed any of the situations above	-	69%	82%	81%
Bullying of a colleague	-	23%	13%	14%
Discrimination against a colleague	-	12%	7%	8%
Violence or aggression against a colleague	-	7%	3%	3%
Sexual harassment of a colleague	-	4%	1%	1%

Negative behaviour

Taking action when witnessing negative behaviours

What is this

This is what your staff did when they witnessed negative behaviour at work.

Why this is important

What staff do when they witness negative behaviour may help organisations understand what support their staff need.

How to read this

In the survey, we asked staff to tell us if they'd witnessed any negative behaviour at work.

If they did, they could tell us with one or more answers what action they took.

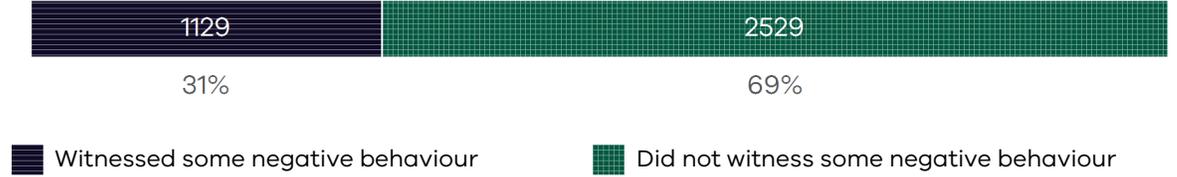
In descending order, the table shows the answers.

Example

31% of your staff who did the survey witnessed negative behaviour, of which:

- 73% said the top action they took was 'Spoke to the person who experienced the behaviour'.
- 5% took no action.

Have you witnessed any negative behaviour at work in the last 12 months?



When you witnessed these behaviour(s), did you do any of the following?

	You 2023	You 2024	Comparator 2024	Public sector 2024
Spoke to the person who experienced the behaviour	-	73%	73%	71%
Told a manager	-	44%	41%	40%
Told the person the behaviour was not OK	-	26%	19%	19%
Spoke to the person who behaved in a negative way	-	26%	15%	16%
Told a colleague	-	21%	21%	20%
Other	-	8%	6%	6%
Submitted a formal complaint	-	8%	4%	5%
Told human resources	-	6%	6%	8%
Took no action	-	5%	8%	8%

People outcomes

Negative behaviour - satisfaction with making a formal complaint

What is this

This is how satisfied a staff member was with how your organisation managed their complaint.

Why this is important

When staff submit a formal complaint for negative behaviours, they should feel your organisation will manage it effectively and professionally.

How to read this

Under 'Your results', see results for each type of negative behaviour in descending order by most satisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

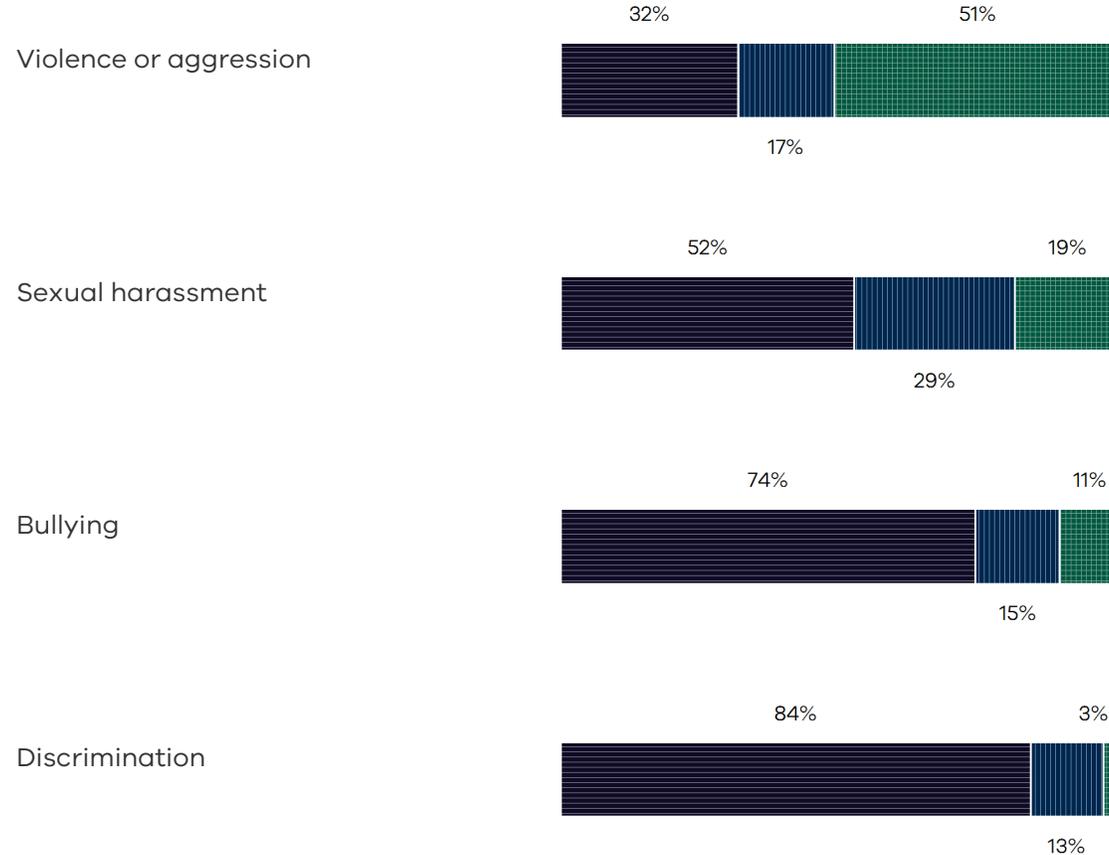
Example

51% of staff were satisfied with the way your organisation handled their formal 'Violence or aggression' complaint.

Survey question

Were you satisfied with the way your formal complaint was handled

Your results



Benchmark satisfied results



People matter survey

2024

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- Lowest scoring
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- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

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Public sector values

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- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring

Key differences

Highest scoring questions

What is this

These are the questions your group had the highest agreement or satisfaction with in 2024.

How to read this

Use this data to see where your group has the highest agreement or satisfaction with questions from the 2024 survey.

In this table, your score for this year is shown in the 'You 2024' column.

You can also compare your 2024 scores against your 2023 scores and your 2024 comparator group.

Example

On the first row 'Topical', the 'You 2024' column shows 93% of your staff who did the survey agreed with 'I understand how the Code of Conduct for Victorian public sector employees applies to my work'.

Question group	Highest scoring questions	You 2024	Change from 2023	Comparator 2024
Topical	I understand how the Code of Conduct for Victorian public sector employees applies to my work	93%	Not asked	94%
Job enrichment	I can use my skills and knowledge in my job	89%	+1%	91%
Job enrichment	I understand how my job helps my organisation achieve its goals	88%	+3%	91%
Meaningful work	I can make a worthwhile contribution at work	88%	+1%	92%
Meaningful work	I achieve something important through my work	85%	+2%	89%
Collaboration	I am able to work effectively with others outside my immediate workgroup	82%	+2%	84%
Manager leadership	My manager treats employees with dignity and respect	82%	+0%	90%
Job enrichment	I clearly understand what I am expected to do in this job	80%	+1%	83%
Human rights	I understand how the Charter of Human Rights and Responsibilities applies to my work	80%	+2%	86%
Manager leadership	My manager demonstrates honesty and integrity	79%	+0%	89%

Key differences

Lowest scoring questions

What is this

These are the questions your group had the lowest agreement or satisfaction with in 2024.

How to read this

Use this data to see where your group has the lowest agreement or satisfaction with questions from the 2024 survey.

In this table, your score for this year is shown in the 'You 2024' column.

You can also compare your 2024 scores against your 2023 scores and your 2024 comparator group.

Example

On the first row 'Taking action', the 'You 2024' column shows 24% of your staff who did the survey agreed with 'My organisation has made improvements based on the survey results from last year'.

Question group	Lowest scoring questions	You 2024	Change from 2023	Comparator 2024
Taking action	My organisation has made improvements based on the survey results from last year	24%	Not asked	35%
Taking action	I believe my organisation will make improvements based on the results of this year's survey	36%	+0%	48%
Organisational integrity	I believe the promotion processes in my organisation are fair	37%	+4%	47%
Safety climate	All levels of my organisation are involved in the prevention of stress	38%	+5%	46%
Organisational integrity	I have an equal chance at promotion in my organisation	40%	+1%	49%
Learning and development	I am satisfied with the opportunities to progress in my organisation	43%	+0%	51%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	44%	+5%	51%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	45%	+6%	54%
Learning and development	My organisation places a high priority on the learning and development of staff	46%	+4%	57%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	47%	+6%	56%

Key differences

Most improved

What is this

This is where staff feel their group has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Increase from 2023' column.

When you use this data, focus on the increase instead of individual numbers.

This is because the increase from 2023 shows you where the most positive changes are happening in your organisation.

Example

On the first row 'Senior leadership', the 'You 2024' column shows 52% of your staff who did the survey agreed with 'Senior leaders provide clear strategy and direction'.

In the 'Increase from 2023' column, you have a 7% increase, which is a positive trend.

Question group	Most improved from last year	You 2024	Increase from 2023	Comparator 2024
Senior leadership	Senior leaders provide clear strategy and direction	52%	+7%	62%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	47%	+6%	56%
Safety climate	Senior leaders consider the psychological health of employees to be as important as productivity	51%	+6%	61%
Safety climate	My organisation provides a physically safe work environment	76%	+6%	88%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	45%	+6%	54%
Learning and development	I am satisfied with the way my learning and development needs have been addressed in the last 12 months	51%	+5%	59%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	44%	+5%	51%
Organisational integrity	I believe the recruitment processes in my organisation are fair	49%	+5%	61%
Innovation	My workgroup learns from failures and mistakes	62%	+5%	72%
Senior leadership	Senior leaders model my organisation's values	60%	+5%	70%

Key differences

Most declined

What is this

This is where staff feel their group has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend.

In this table, your trend is shown in the 'Decrease from 2023' column.

When you use this data, focus on the decrease instead of individual numbers.

This is because the decrease from 2023 shows you where the most negative changes are happening in your organisation.

As there are no questions with a negative difference from 2023, there is no data to show on this page.

Key differences

Biggest positive difference from comparator

What is this

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2024 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'Difference' column.

As there are no questions with a positive difference from your comparator, there is no data to show on this page.

Key differences

Biggest negative difference from comparator

What is this

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2024 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'Difference' column.

Example

On the first row 'Flexible working', the 'You 2024' column shows 66% of your staff who did the survey agreed with 'I am confident that if I requested a flexible work arrangement, it would be given due consideration'.

The 'Difference' column, shows that agreement for this question was 15% lower than in your comparator.

Question group	Biggest negative difference from comparator	You 2024	Difference	Comparator 2024
Flexible working	I am confident that if I requested a flexible work arrangement, it would be given due consideration	66%	-15%	81%
Topical	I am confident that if I requested to go on secondment to support urgent government work, it would be given due consideration	54%	-15%	69%
Manager support	I receive meaningful recognition when I do good work	55%	-14%	69%
Quality service delivery	My workgroup acts fairly and without bias	65%	-13%	78%
Senior leadership	Senior leaders demonstrate honesty and integrity	58%	-12%	70%
Workgroup support	People in my workgroup are honest, open and transparent in their dealings	69%	-12%	81%
Taking action	I believe my organisation will make improvements based on the results of this year's survey	36%	-12%	48%
Flexible working	My manager supports working flexibly	78%	-12%	90%
Organisational integrity	My organisation takes steps to eliminate bullying, harassment and discrimination	56%	-12%	68%
Innovation	My workgroup encourages employee creativity	58%	-12%	70%

People matter survey

2024

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Topical questions

- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
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- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring

Taking action

What is this

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

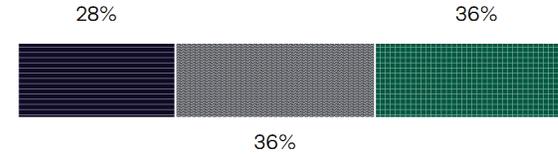
36% of your staff who did the survey agreed or strongly agreed with 'I believe my organisation will make improvements based on the results of this year's survey'.

Survey question

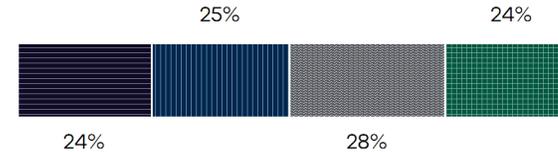
Your results



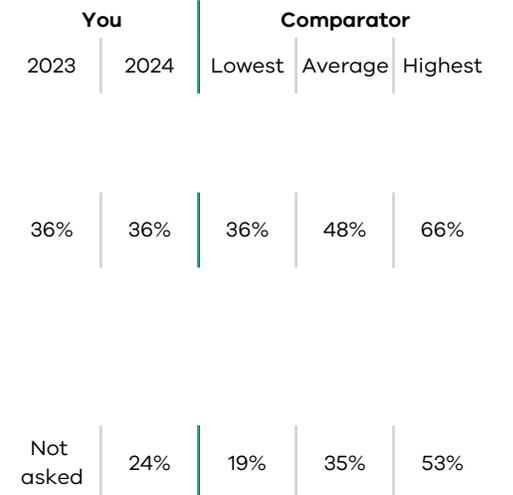
I believe my organisation will make improvements based on the results of this year's survey



My organisation has made improvements based on the survey results from last year



Benchmark agree results



People matter survey

2024

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- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

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- Caring

Senior leadership

Senior leadership

What is this

This is how supported staff feel by senior leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

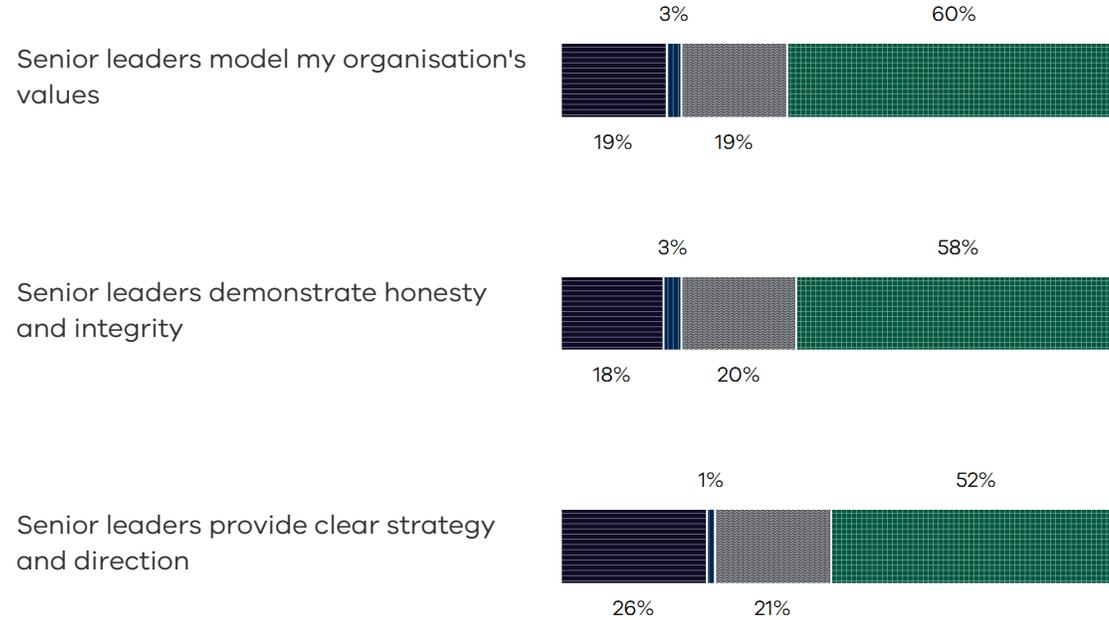
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

60% of your staff who did the survey agreed or strongly agreed with 'Senior leaders model my organisation's values'.

Survey question

Your results



Benchmark agree results



People matter survey

2024

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Organisational climate

Scorecard

What is this

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

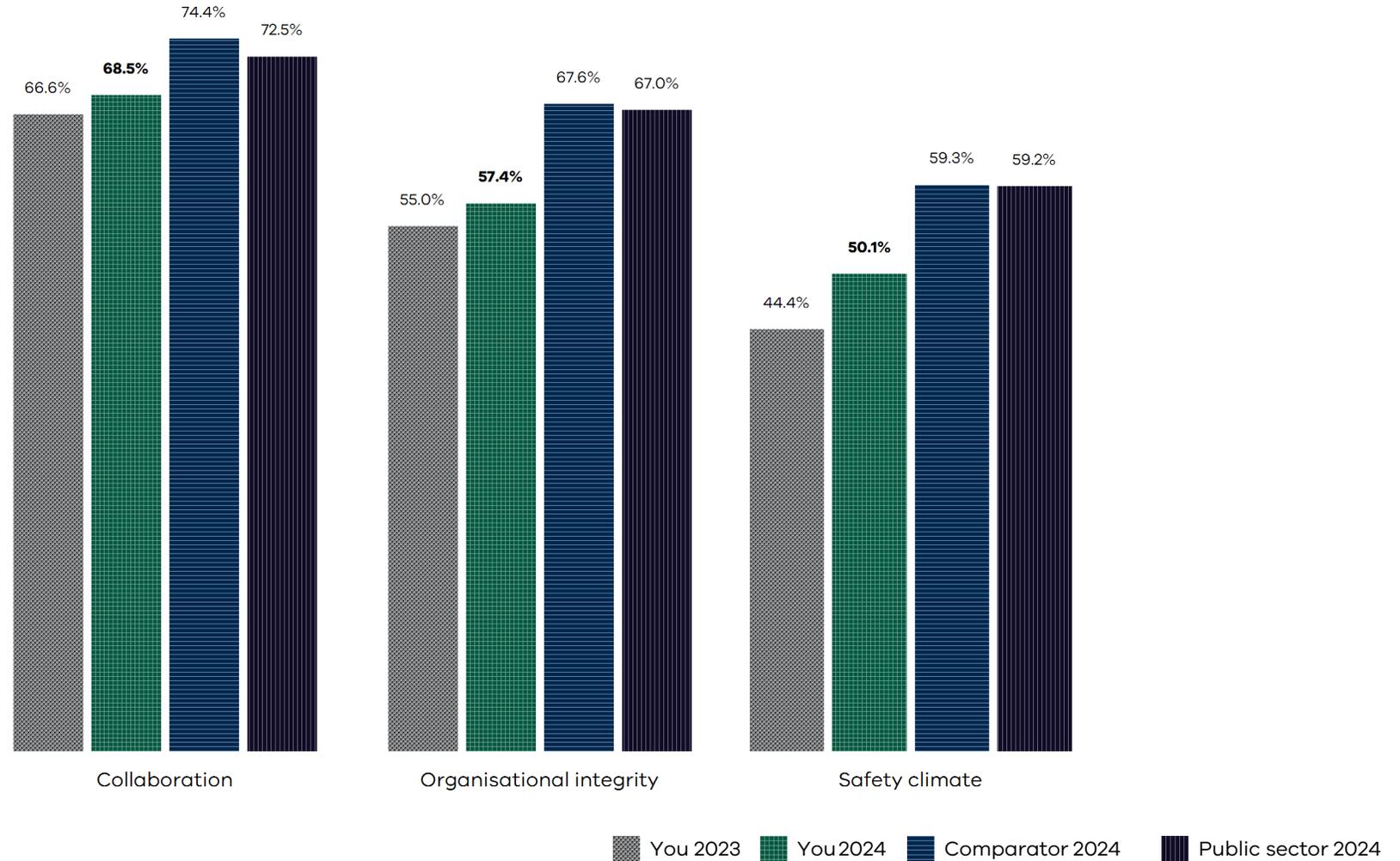
Example

In 2024:

- 68.5% of your staff who did the survey responded positively to questions about Collaboration.

Compared to:

- 74.4% of staff in your comparator group and 72.5% of staff across the public sector.



Organisational climate

Organisational integrity 1 of 2

What is this

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

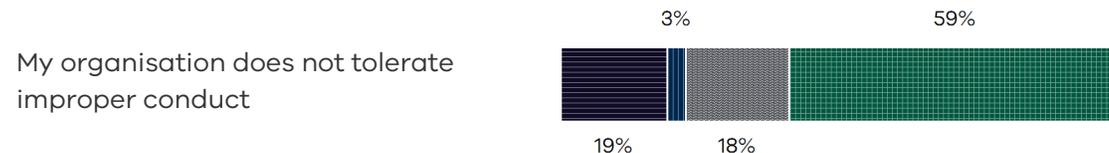
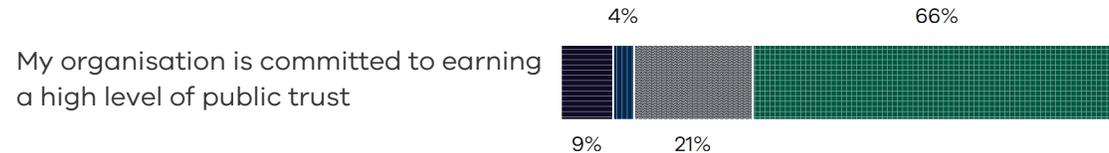
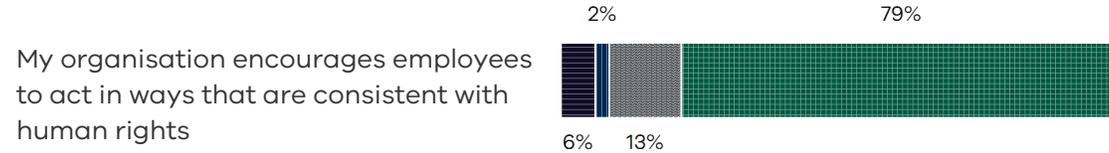
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

79% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages employees to act in ways that are consistent with human rights'.

Survey question

Your results



Benchmark agree results



Organisational climate

Organisational integrity 2 of 2

What is this

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

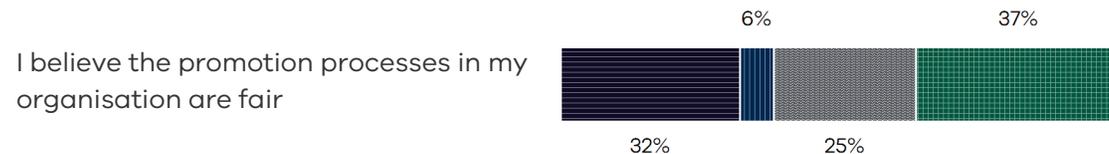
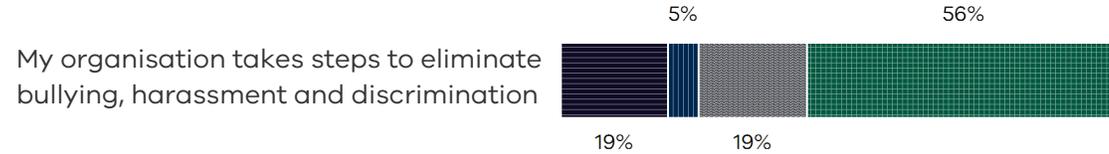
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

56% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

Survey question

Your results



Benchmark agree results

You		Comparator		
2023	2024	Lowest	Average	Highest
54%	56%	62%	68%	74%
44%	49%	54%	61%	70%
39%	40%	41%	49%	57%
33%	37%	38%	47%	56%

Organisational climate

Collaboration

What is this

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

82% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.

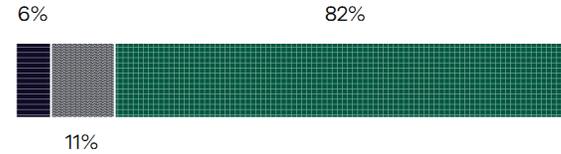
Survey question

Your results

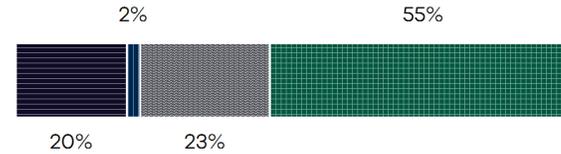
Benchmark agree results



I am able to work effectively with others outside my immediate workgroup



Workgroups across my organisation willingly share information with each other



You		Comparator		
2023	2024	Lowest	Average	Highest
80%	82%	80%	84%	89%
53%	55%	59%	64%	74%

Organisational climate

Safety climate 1 of 2

What is this

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

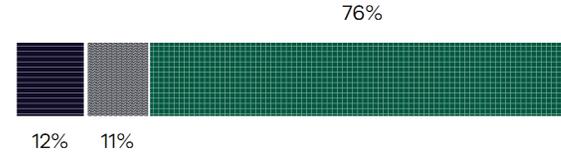
76% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

Survey question

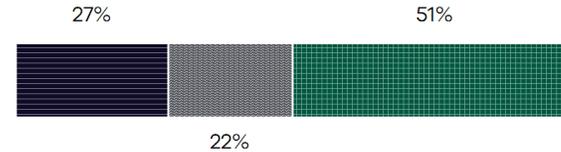
Your results



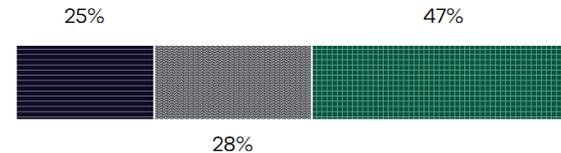
My organisation provides a physically safe work environment



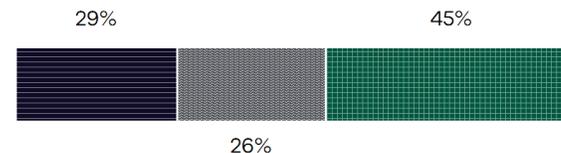
Senior leaders consider the psychological health of employees to be as important as productivity



In my workplace, there is good communication about psychological safety issues that affect me



Senior leaders show support for stress prevention through involvement and commitment



Benchmark agree results

You		Comparator		
2023	2024	Lowest	Average	Highest
70%	76%	78%	88%	95%
45%	51%	49%	61%	75%
41%	47%	46%	56%	63%
39%	45%	44%	54%	70%

Organisational climate

Safety climate 2 of 2

What is this

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

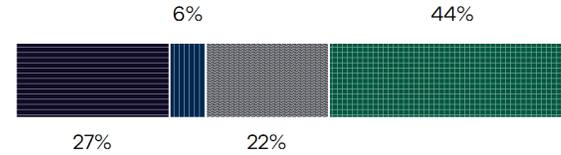
44% of your staff who did the survey agreed or strongly agreed with 'My organisation has effective procedures in place to support employees who may experience stress'.

Survey question

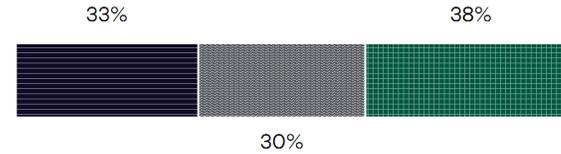
Your results



My organisation has effective procedures in place to support employees who may experience stress



All levels of my organisation are involved in the prevention of stress



Benchmark agree results

You		Comparator		
2023	2024	Lowest	Average	Highest
39%	44%	43%	51%	61%
33%	38%	35%	46%	61%

People matter survey

2024

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Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

- Taking action questions

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- Senior leadership questions

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- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

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- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

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- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

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- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring

Workgroup climate

Scorecard

What is this

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

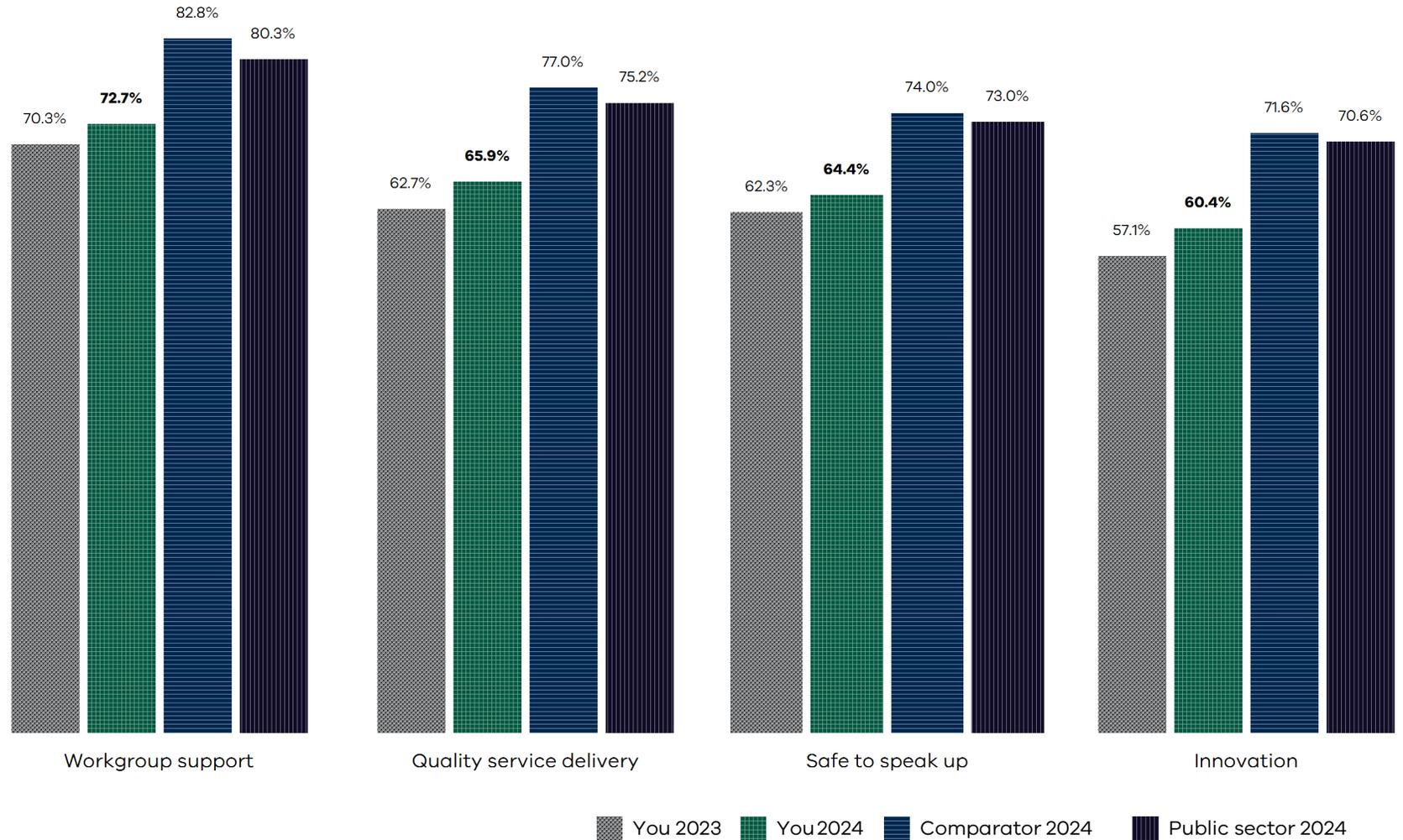
Example

In 2024:

- 72.7% of your staff who did the survey responded positively to questions about Workgroup support

Compared to:

- 82.8% of staff in your comparator group and 80.3% of staff across the public sector.



Workgroup climate

Quality service delivery

What is this

This is how well workgroups in your organisation operate to deliver quality services.

Why this is important

The public sector must provide highquality services in a timely way to meet the needs of Victorians.

Workgroups need to be motivated, make impartial decisions and have clear accountabilities.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

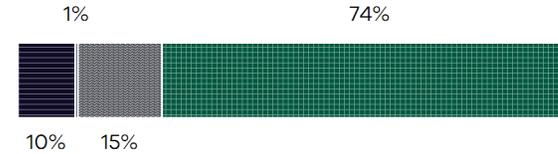
74% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question

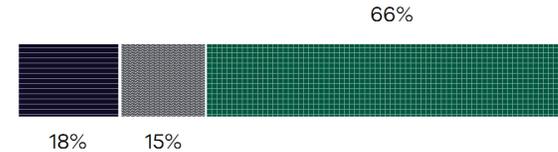
Your results



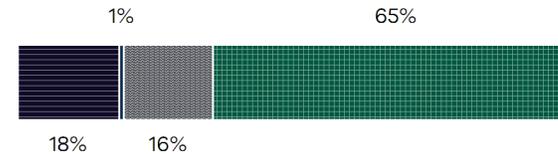
My workgroup provides high quality advice and services



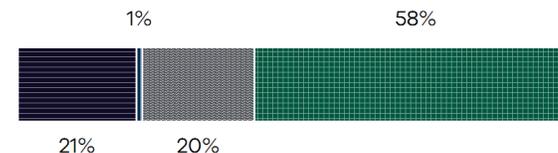
My workgroup has clear lines of responsibility



My workgroup acts fairly and without bias



My workgroup uses its resources well



Benchmark agree results



Workgroup climate

Innovation

What is this

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher quality services.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

62% of your staff who did the survey agreed or strongly agreed with 'My workgroup learns from failures and mistakes'.

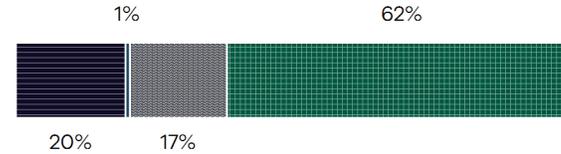
Survey question

Your results

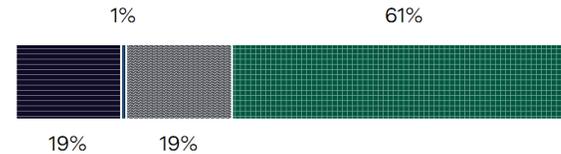
Benchmark agree results



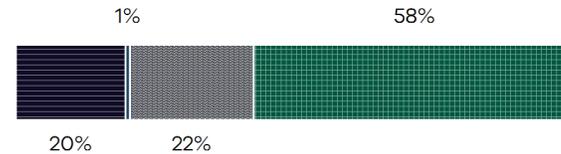
My workgroup learns from failures and mistakes



My workgroup is quick to respond to opportunities to do things better



My workgroup encourages employee creativity



You		Comparator		
2023	2024	Lowest	Average	Highest
57%	62%	70%	72%	77%
60%	61%	70%	73%	76%
54%	58%	66%	70%	75%

Workgroup climate

Workgroup support 1 of 2

What is this

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

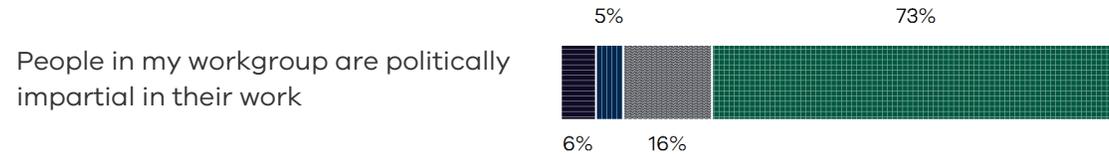
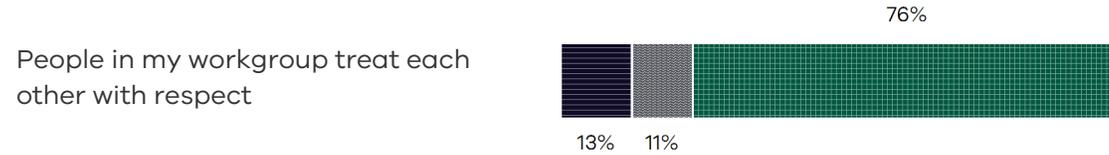
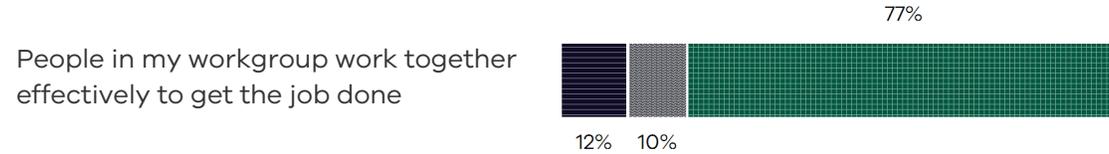
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

77% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup work together effectively to get the job done'.

Survey question

Your results



Benchmark agree results

You		Comparator		
2023	2024	Lowest	Average	Highest
76%	77%	82%	85%	92%
75%	76%	83%	87%	93%
72%	73%	78%	83%	92%
65%	69%	78%	81%	91%

Workgroup climate

Workgroup support 2 of 2

What is this

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

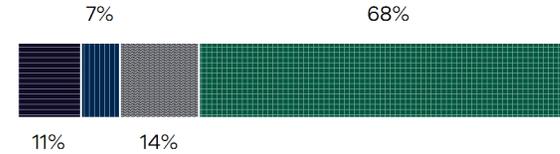
Example

68% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup appropriately manage conflicts of interest'.

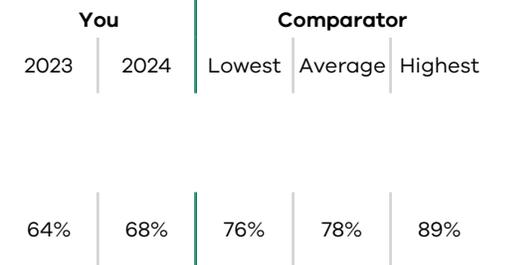
Survey question

People in my workgroup appropriately manage conflicts of interest

Your results



Benchmark agree results



Workgroup climate

Safe to speak up

What is this

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

66% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are able to bring up problems and tough issues'.

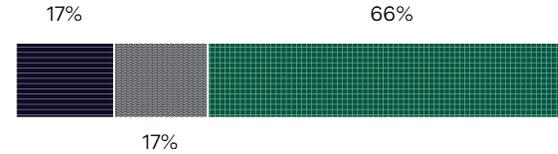
Survey question

Your results

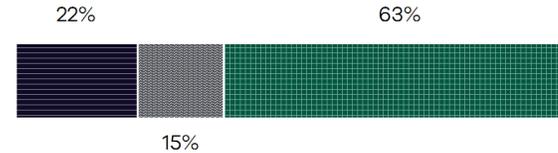
Benchmark agree results



People in my workgroup are able to bring up problems and tough issues



I feel safe to challenge inappropriate behaviour at work



You		Comparator		
2023	2024	Lowest	Average	Highest
62%	66%	73%	76%	83%
62%	63%	67%	72%	82%

People matter survey

2024

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- Taking action questions

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- Senior leadership questions

Organisational climate

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- Organisational integrity
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- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

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- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
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- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

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- Questions requested by your organisation

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- Disability
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- Employment
- Adjustments
- Caring

Job and manager factors

Scorecard 1 of 2

What is this

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

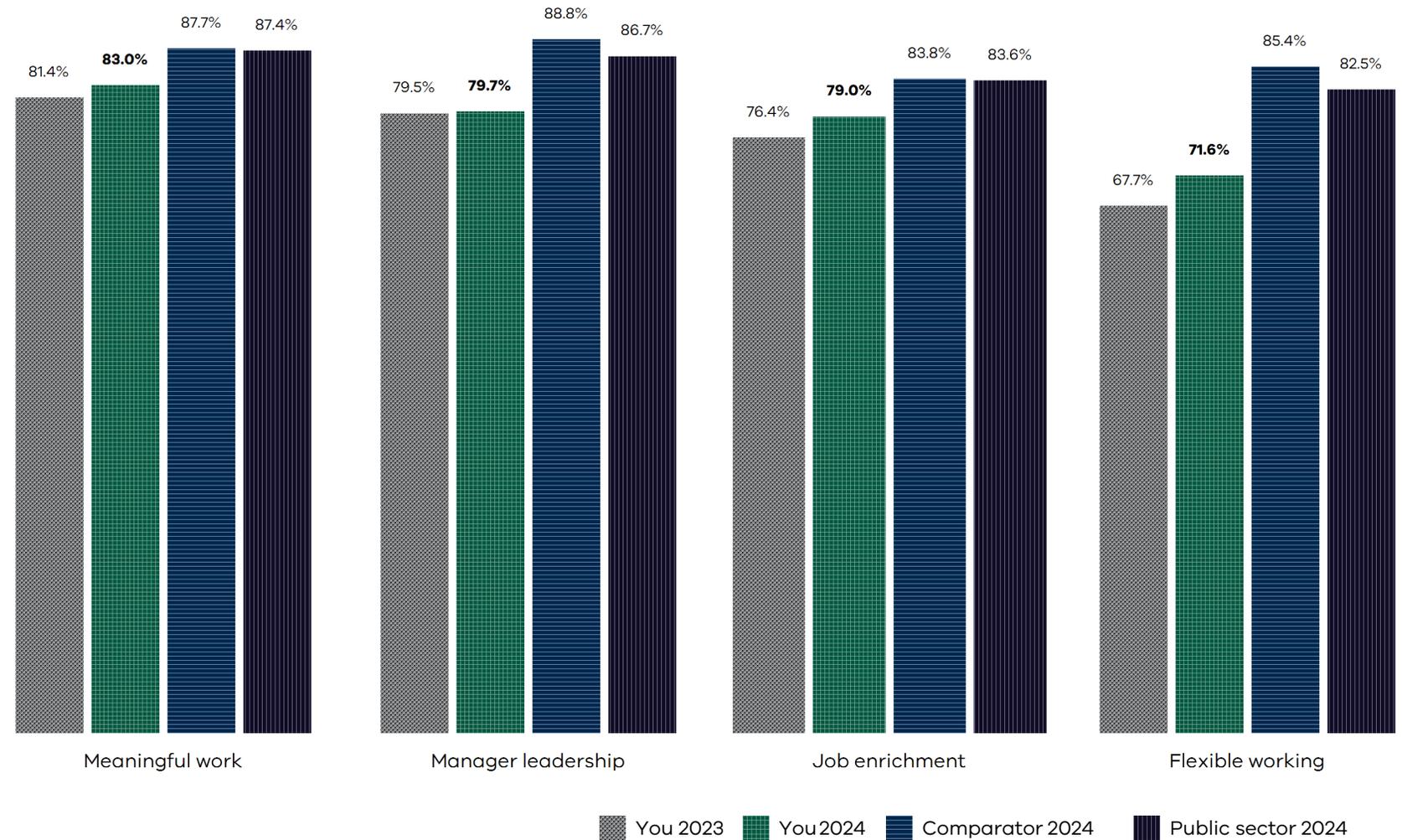
Example

In 2024:

- 83.0% of your staff who did the survey responded positively to questions about Meaningful work.

Compared to:

- 87.7% of staff in your comparator group and 87.4% of staff across the public sector.



Job and manager factors

Scorecard 2 of 2

What is this

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

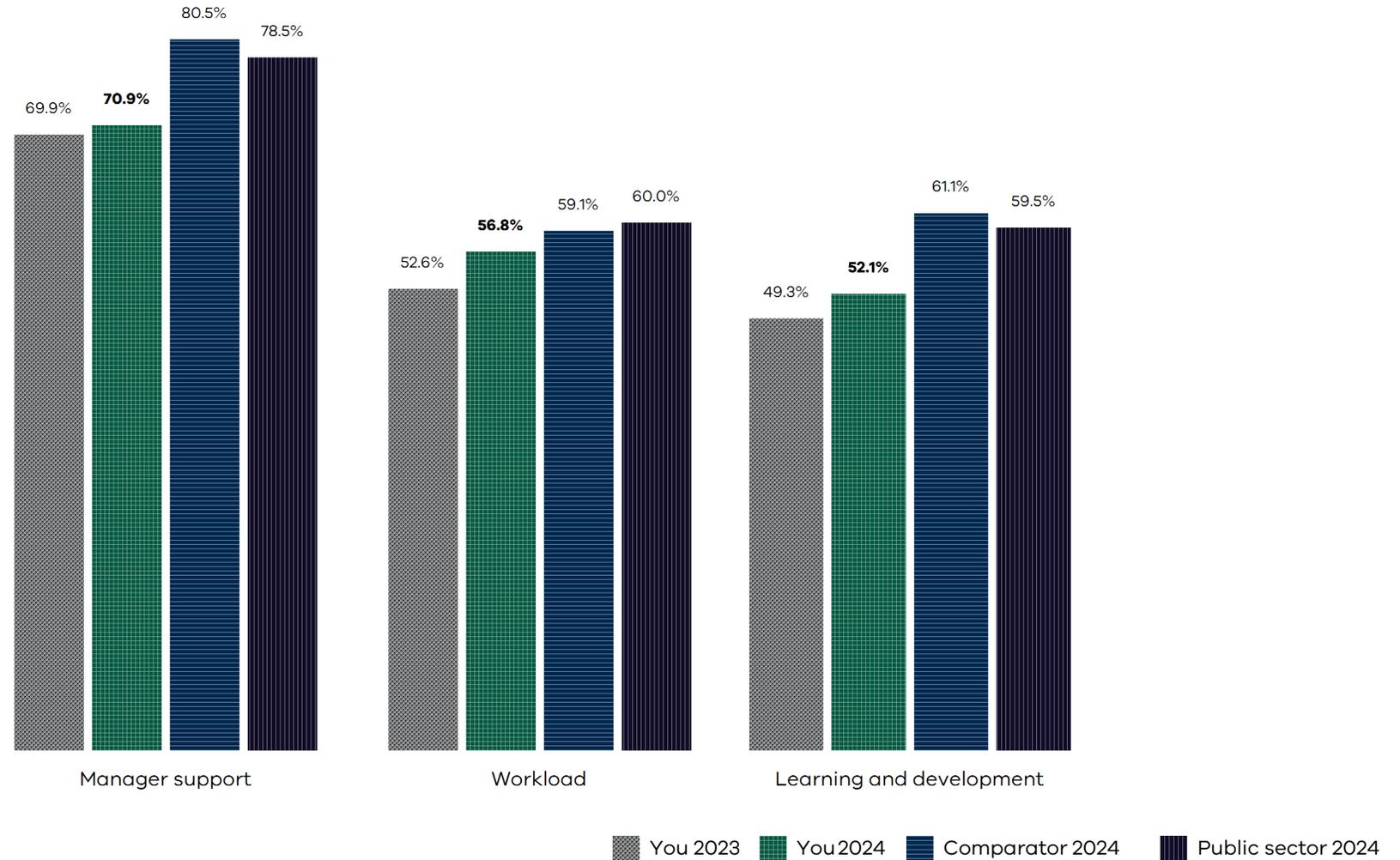
Example

In 2024:

- 70.9% of your staff who did the survey responded positively to questions about Manager support.

Compared to:

- 80.5% of staff in your comparator group and 78.5% of staff across the public sector.



Job and manager factors

Manager leadership

What is this

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement. They can act as role models for your organisation's strategy and values.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

82% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

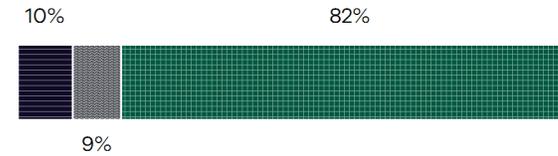
Survey question

Your results

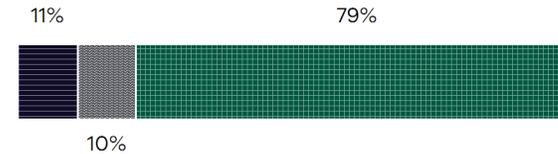
Benchmark agree results



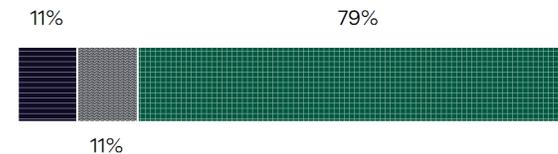
My manager treats employees with dignity and respect



My manager demonstrates honesty and integrity



My manager models my organisation's values



You		Comparator		
2023	2024	Lowest	Average	Highest
81%	82%	88%	90%	95%
79%	79%	86%	89%	94%
78%	79%	85%	88%	93%

Job and manager factors

Manager support 1 of 2

What is this

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

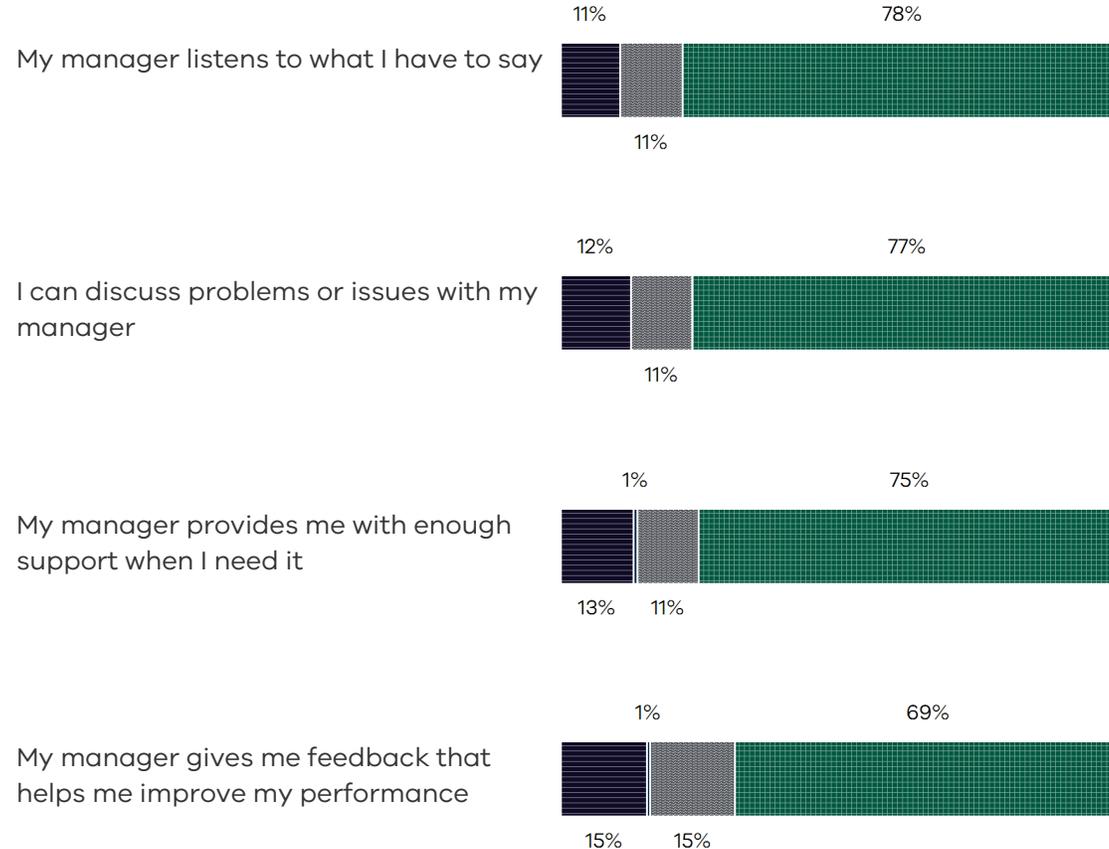
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

78% of your staff who did the survey agreed or strongly agreed with 'My manager listens to what I have to say'.

Survey question

Your results



Benchmark agree results



Job and manager factors

Manager support 2 of 2

What is this

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

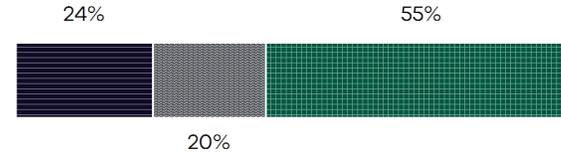
Example

55% of your staff who did the survey agreed or strongly agreed with 'I receive meaningful recognition when I do good work'.

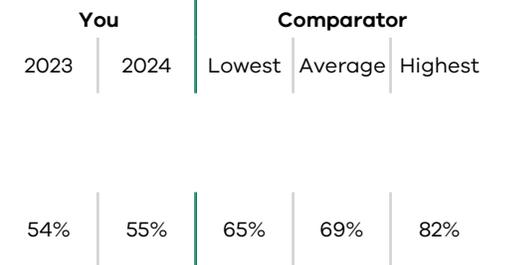
Survey question

I receive meaningful recognition when I do good work

Your results



Benchmark agree results



Job and manager factors

Workload

What is this

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

58% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.

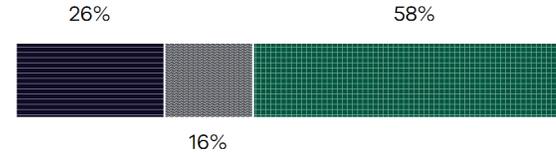
Survey question

Your results

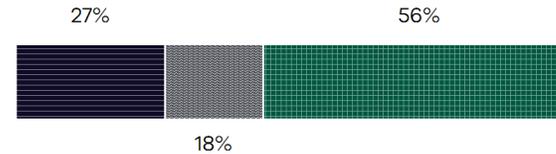
Benchmark agree results



The workload I have is appropriate for the job that I do



I have enough time to do my job effectively



You		Comparator		
2023	2024	Lowest	Average	Highest
54%	58%	53%	61%	76%
51%	56%	47%	57%	73%

Job and manager factors

Learning and development

What is this

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

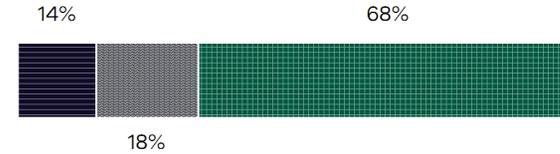
68% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.

Survey question

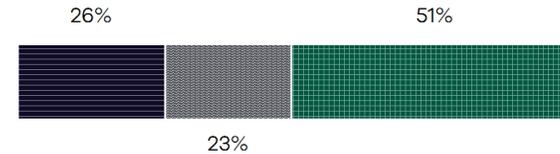
Your results



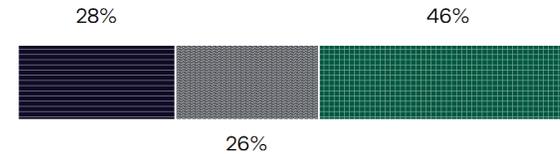
I am developing and learning in my role



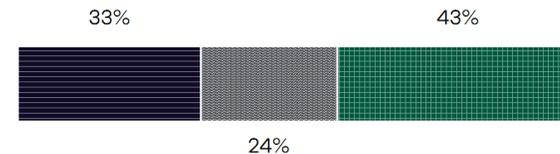
I am satisfied with the way my learning and development needs have been addressed in the last 12 months



My organisation places a high priority on the learning and development of staff



I am satisfied with the opportunities to progress in my organisation



Benchmark agree results

You		Comparator		
2023	2024	Lowest	Average	Highest
66%	68%	68%	77%	83%
46%	51%	50%	59%	65%
43%	46%	44%	57%	69%
43%	43%	40%	51%	62%

Job and manager factors

Job enrichment 1 of 2

What is this

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

89% of your staff who did the survey agreed or strongly agreed with 'I can use my skills and knowledge in my job'.

Survey question

Your results

Benchmark agree results



Job and manager factors

Job enrichment 2 of 2

What is this

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

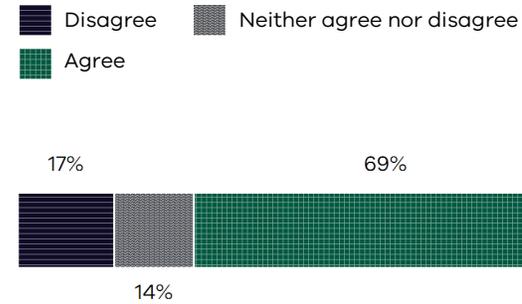
Example

69% of your staff who did the survey agreed or strongly agreed with 'I have the authority to do my job effectively'.

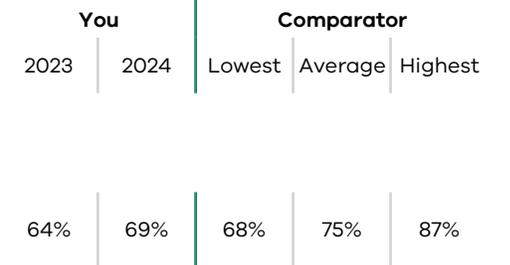
Survey question

I have the authority to do my job effectively

Your results



Benchmark agree results



Job and manager factors

Meaningful work

What is this

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

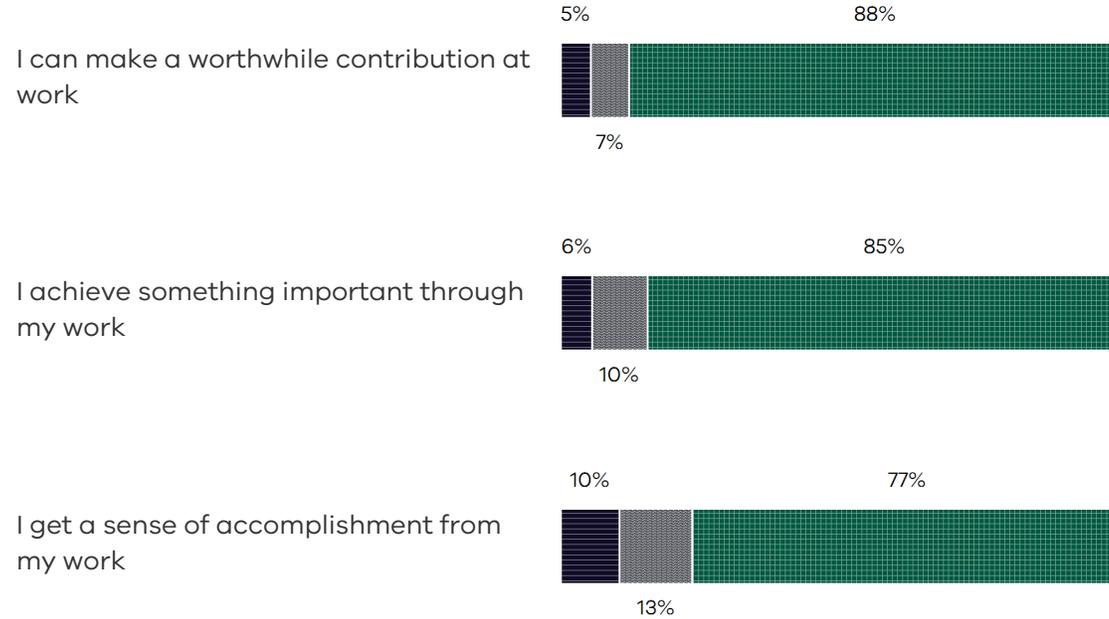
Example

88% of your staff who did the survey agreed or strongly agreed with 'I can make a worthwhile contribution at work'.

Survey question

Your results

Benchmark agree results



Job and manager factors

Flexible working

What is this

This is how well your organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

78% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.

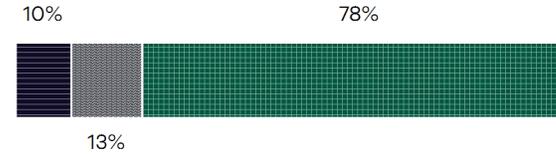
Survey question

Your results

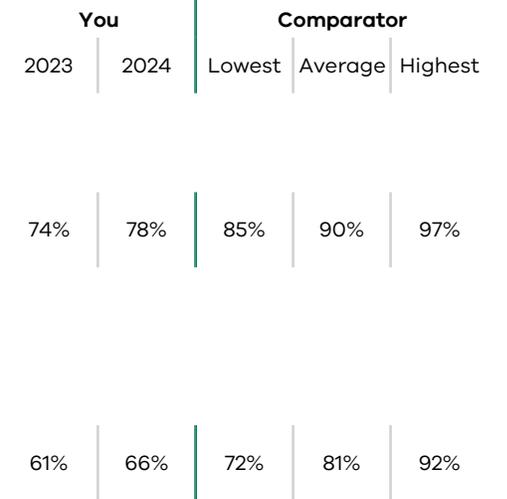
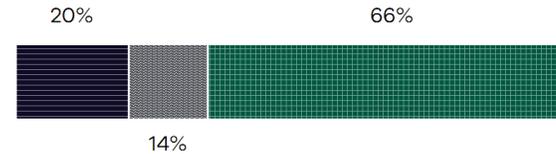
Benchmark agree results



My manager supports working flexibly



I am confident that if I requested a flexible work arrangement, it would be given due consideration



People matter survey

2024

Have your say

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- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

- Taking action questions

Detailed results

Senior leadership

- Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring

Public sector values

Scorecard 1 of 2

What is this

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

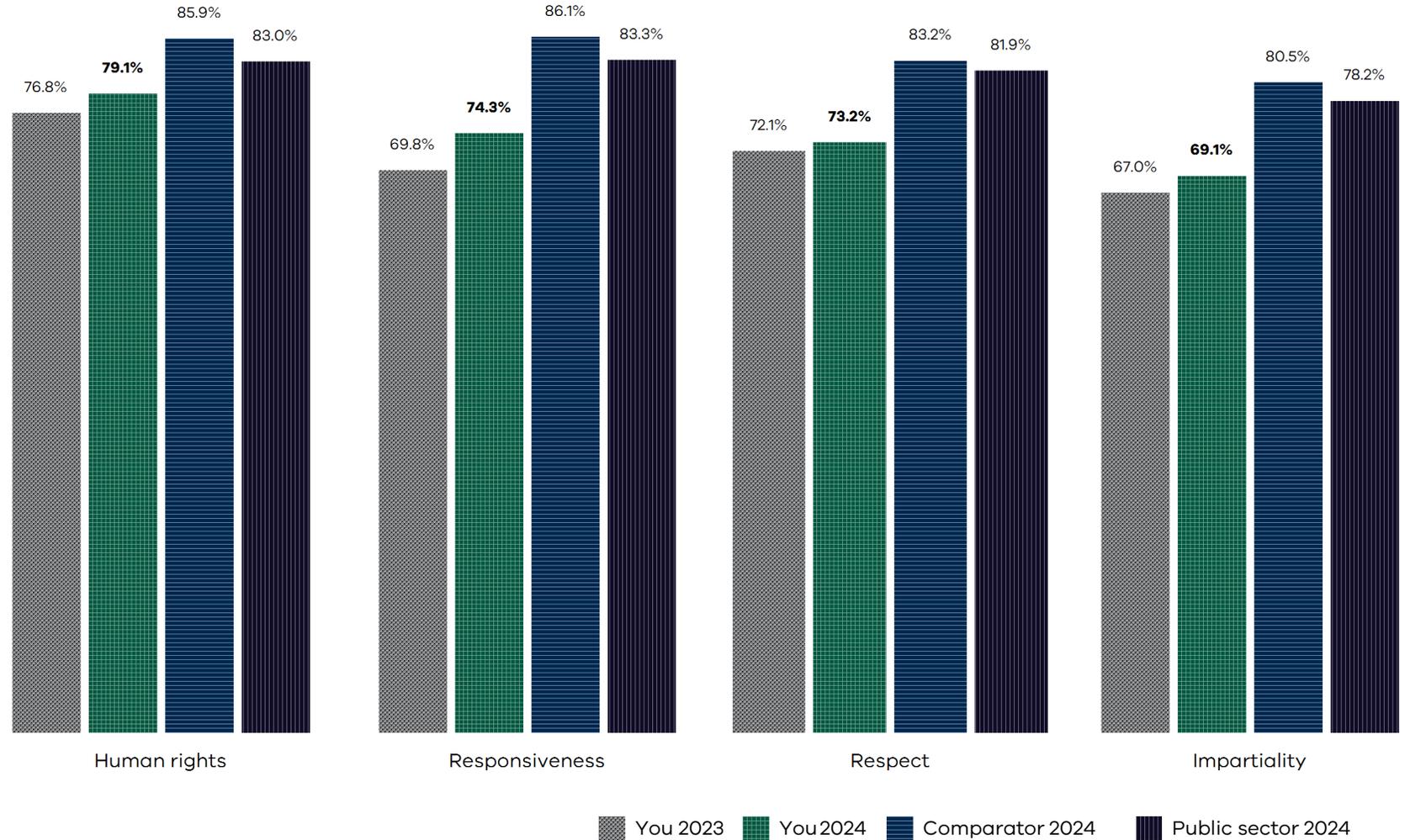
Example

In 2024:

- 79.1% of your staff who did the survey responded positively to questions about Human rights.

Compared to:

- 85.9% of staff in your comparator group and 83.0% of staff across the public sector.



Public sector values

Scorecard 2 of 2

What is this

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

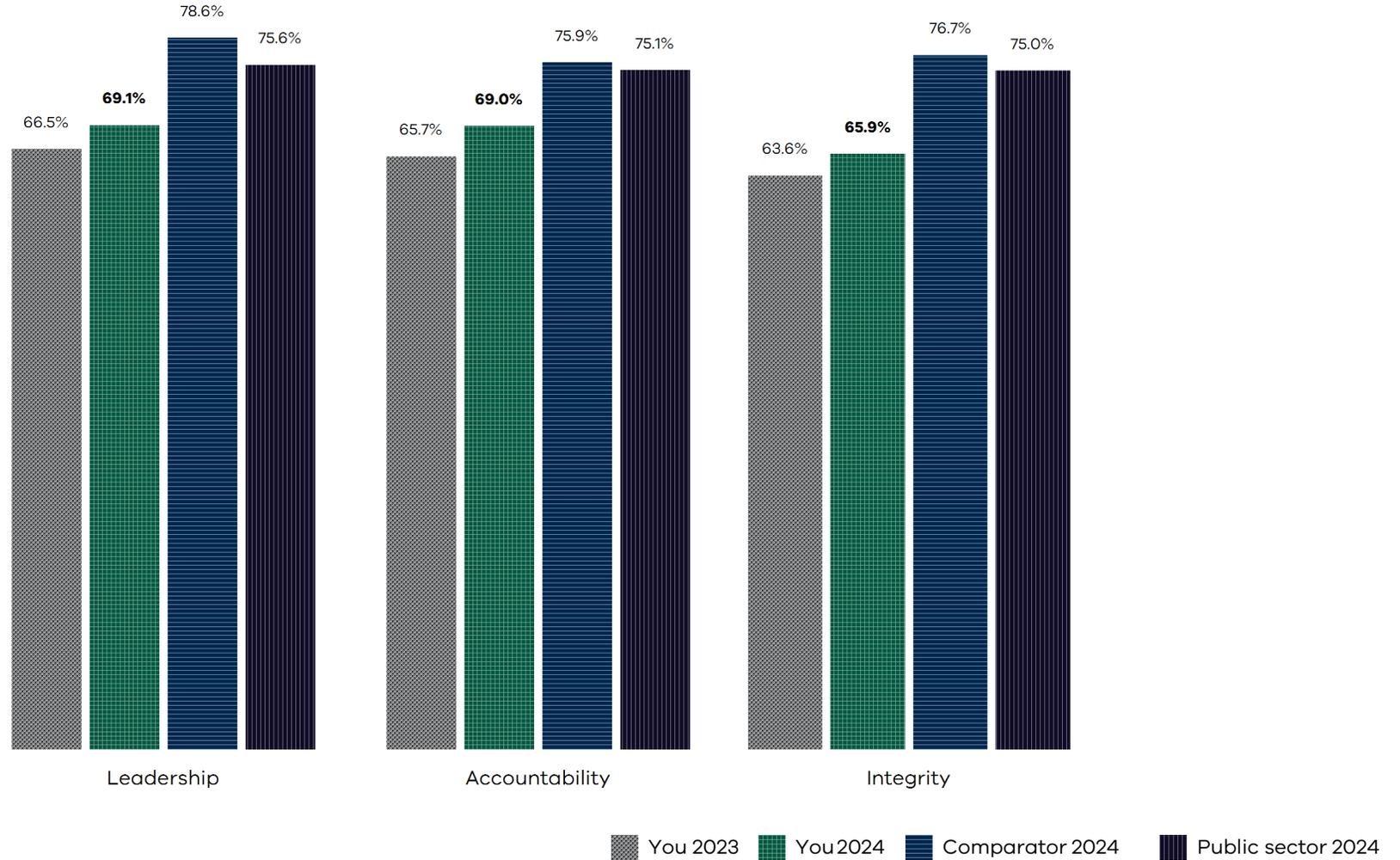
Example

In 2024:

- 69.1% of your staff who did the survey responded positively to questions about Leadership.

Compared to:

- 78.6% of staff in your comparator group and 75.6% of staff across the public sector.



Public sector values

Responsiveness

What is this

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

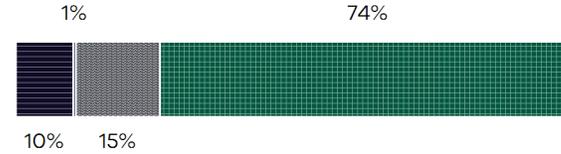
Example

74% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

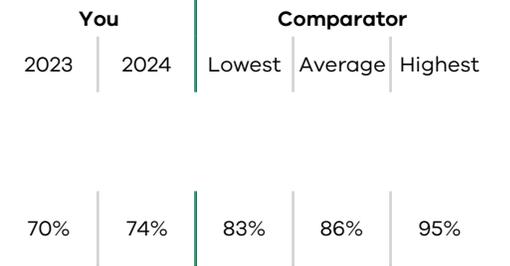
Survey question

My workgroup provides high quality advice and services

Your results



Benchmark agree results



Public sector values

Integrity 1 of 2

What is this

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community needs high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

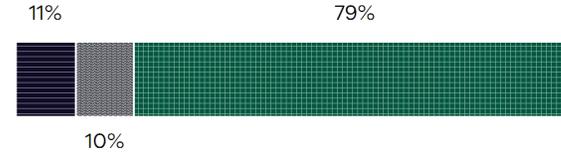
79% of your staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.

Survey question

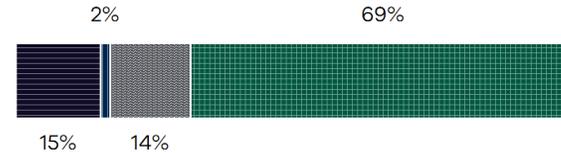
Your results



My manager demonstrates honesty and integrity



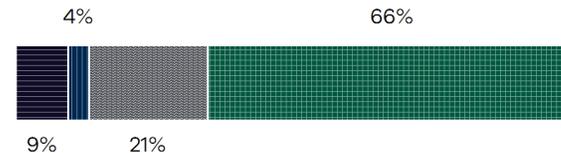
People in my workgroup are honest, open and transparent in their dealings



People in my workgroup appropriately manage conflicts of interest



My organisation is committed to earning a high level of public trust



Benchmark agree results

You		Comparator		
2023	2024	Lowest	Average	Highest
79%	79%	86%	89%	94%
65%	69%	78%	81%	91%
64%	68%	76%	78%	89%
64%	66%	68%	76%	88%

Public sector values

Integrity 2 of 2

What is this

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community needs high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

63% of your staff who did the survey agreed or strongly agreed with 'I feel safe to challenge inappropriate behaviour at work'.

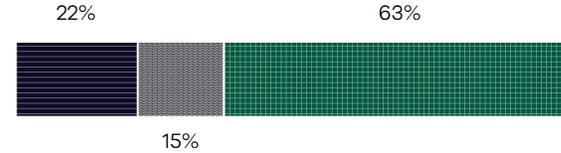
Survey question

Your results

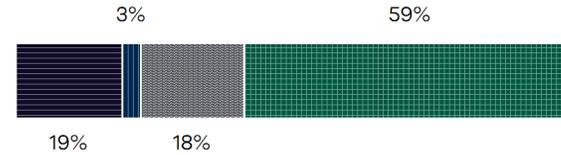
Benchmark agree results



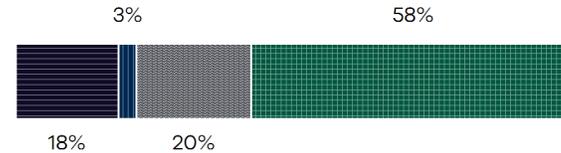
I feel safe to challenge inappropriate behaviour at work



My organisation does not tolerate improper conduct



Senior leaders demonstrate honesty and integrity



You		Comparator		
2023	2024	Lowest	Average	Highest
62%	63%	67%	72%	82%
57%	59%	64%	71%	81%
54%	58%	60%	70%	89%

Public sector values

Impartiality

What is this

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

73% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are politically impartial in their work'.

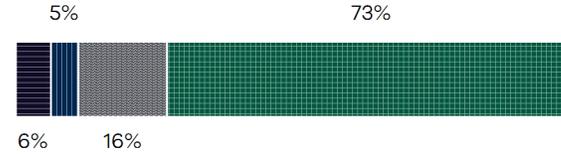
Survey question

Your results

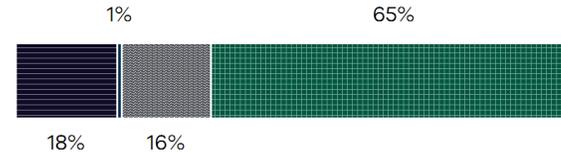
Benchmark agree results



People in my workgroup are politically impartial in their work



My workgroup acts fairly and without bias



You		Comparator		
2023	2024	Lowest	Average	Highest
72%	73%	78%	83%	92%
63%	65%	75%	78%	84%

Public sector values

Accountability 1 of 2

What is this

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

88% of your staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve its goals'.

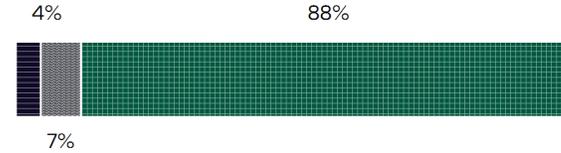
Survey question

Your results

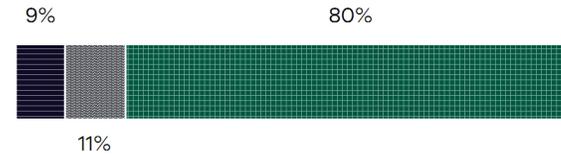
Benchmark agree results



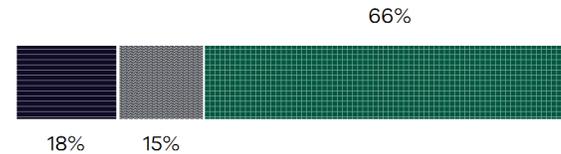
I understand how my job helps my organisation achieve its goals



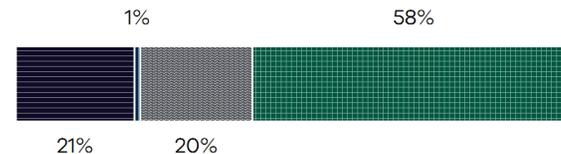
I clearly understand what I am expected to do in this job



My workgroup has clear lines of responsibility



My workgroup uses its resources well



You		Comparator		
2023	2024	Lowest	Average	Highest
85%	88%	86%	91%	96%
79%	80%	74%	83%	91%
65%	66%	67%	74%	82%
54%	58%	65%	70%	75%

Public sector values

Accountability 2 of 2

What is this

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results' see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

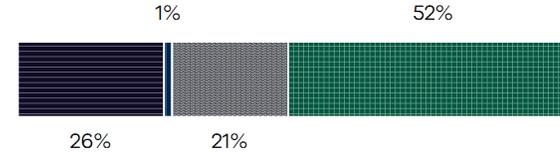
Example

52% of your staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

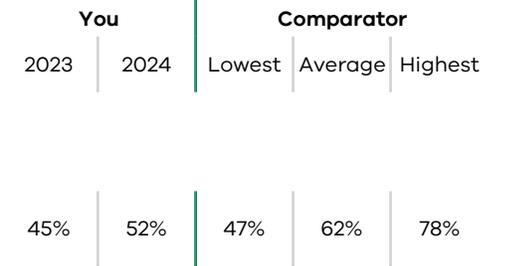
Survey question

Senior leaders provide clear strategy and direction

Your results



Benchmark agree results



Public sector values

Respect 1 of 2

What is this

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

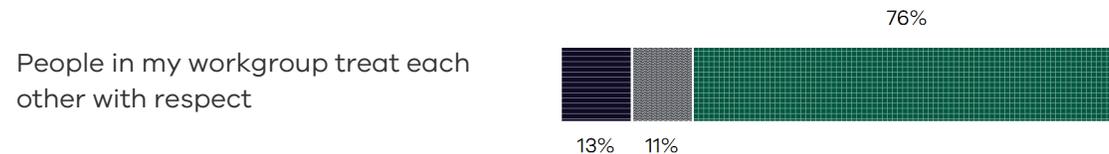
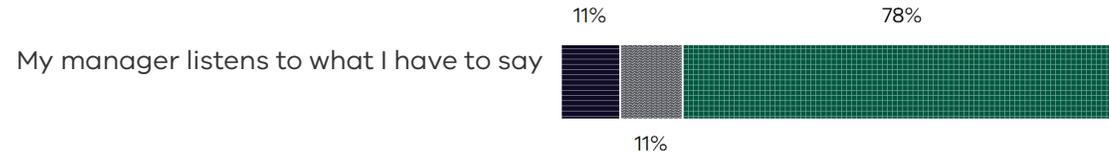
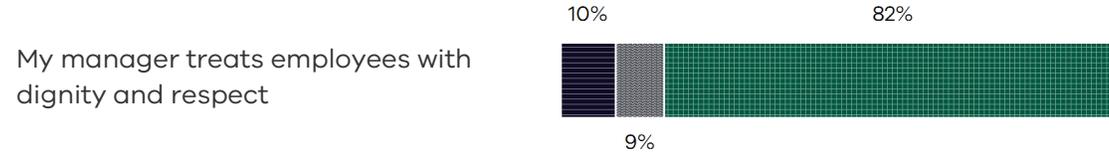
Example

82% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.

Survey question

Your results

Benchmark agree results



You		Comparator		
2023	2024	Lowest	Average	Highest
81%	82%	88%	90%	95%
77%	78%	85%	87%	92%
75%	76%	83%	87%	93%
73%	74%	79%	84%	92%

Public sector values

Respect 2 of 2

What is this

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

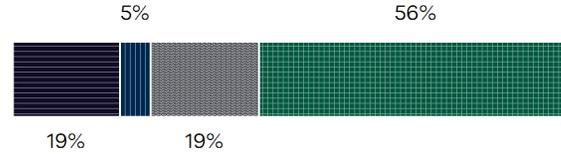
56% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.

Survey question

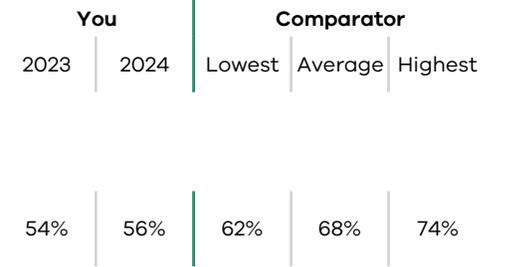
Your results



My organisation takes steps to eliminate bullying, harassment and discrimination



Benchmark agree results



Public sector values

Leadership

What is this

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture.

It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

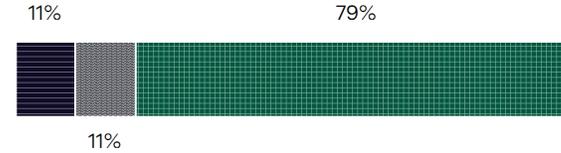
79% of your staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.

Survey question

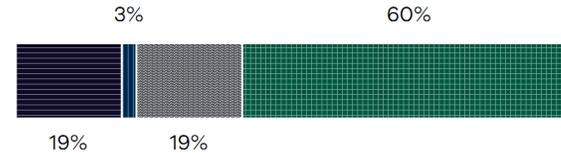
Your results



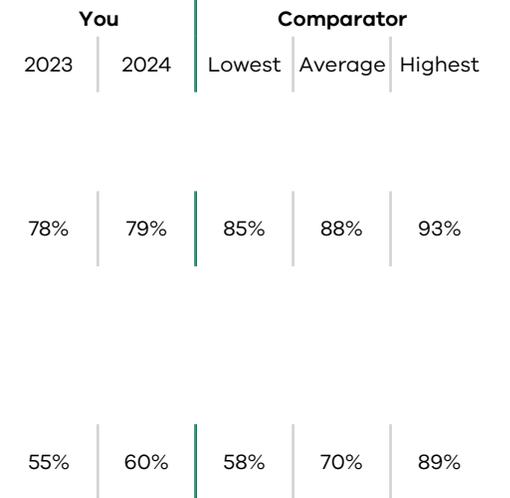
My manager models my organisation's values



Senior leaders model my organisation's values



Benchmark agree results



Public sector values

Human rights

What is this

Human rights is how your staff feel their organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

80% of your staff who did the survey agreed or strongly agreed with 'I understand how the Charter of Human Rights and Responsibilities applies to my work'.

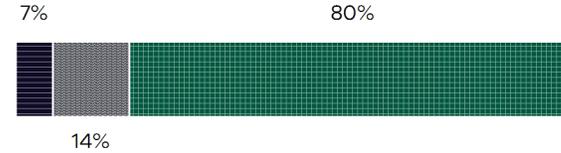
Survey question

Your results

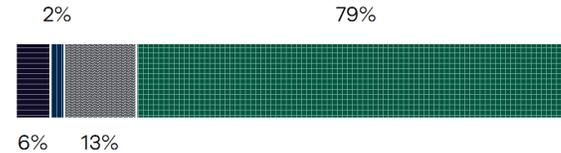
Benchmark agree results



I understand how the Charter of Human Rights and Responsibilities applies to my work



My organisation encourages employees to act in ways that are consistent with human rights



You		Comparator		
2023	2024	Lowest	Average	Highest
77%	80%	80%	86%	92%
76%	79%	80%	85%	91%

People matter survey

2024

Have your say

Overview

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

Result summary

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

- Taking action questions

Detailed results

Senior leadership

- Senior leadership questions

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- Scorecard
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- Collaboration
- Safety climate

Workgroup climate

- Scorecard
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- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
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- Manager support
- Workload
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- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
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- Accountability
- Respect
- Leadership
- Human rights

Topical questions

- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring

Topical questions

Topical questions 1 of 2

What is this

This is a group of survey questions that don't fit into our existing factor groups.

Why this is important

Answers to these questions provide useful information to help you understand your employees.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

93% of your staff who did the survey agreed or strongly agreed with 'I understand how the Code of Conduct for Victorian public sector employees applies to my work'.

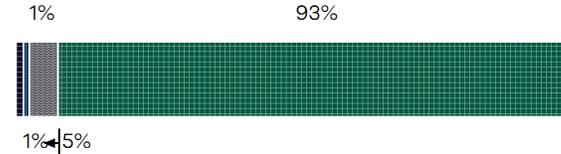
Survey question

Your results

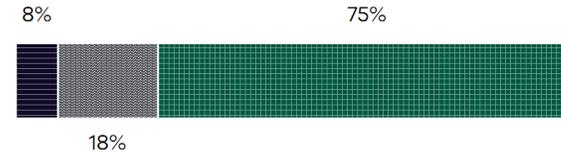
Benchmark agree results



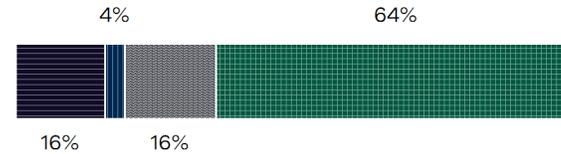
I understand how the Code of Conduct for Victorian public sector employees applies to my work



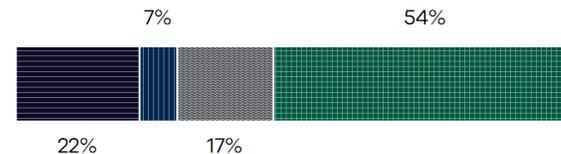
I am proud to work in the public sector



My workgroup gives frank and impartial advice to our managers and leaders



I am confident that if I requested to go on secondment to support urgent government work, it would be given due consideration



	You		Comparator		
	2023	2024	Lowest	Average	Highest
I understand how the Code of Conduct for Victorian public sector employees applies to my work	Not asked	93%	91%	94%	98%
I am proud to work in the public sector	Not asked	75%	75%	80%	86%
My workgroup gives frank and impartial advice to our managers and leaders	Not asked	64%	71%	75%	88%
I am confident that if I requested to go on secondment to support urgent government work, it would be given due consideration	Not asked	54%	59%	69%	77%

Topical questions

Frank and impartial advice to ministers

What is this

This is the percentage of employees that feel their workgroup gives frank and impartial advice to ministers.

Why this is important

Integrity is one of the public sector values. Providing frank and impartial advice to ministers is one way we demonstrate integrity.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

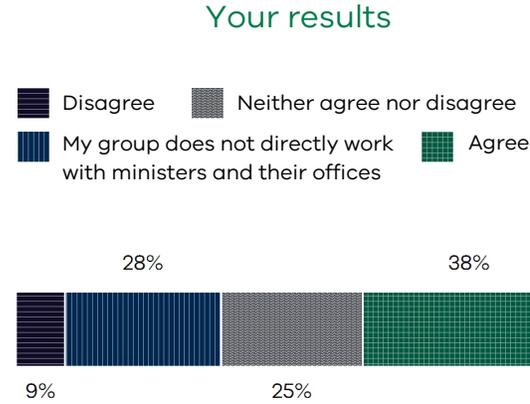
Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

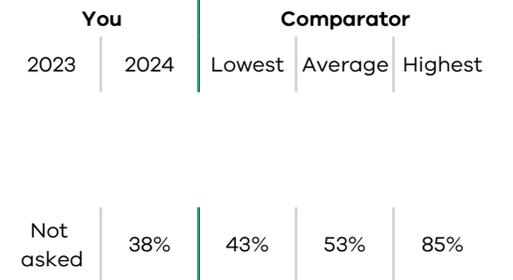
38% of your staff who did the survey agreed or strongly agreed with 'My workgroup gives frank and impartial advice to our Ministers'.

Survey question

My workgroup gives frank and impartial advice to our Ministers



Benchmark agree results



People matter survey

2024

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Demographics

- Age, gender, variations in sex characteristics and sexual orientation
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- Employment
- Adjustments
- Caring

Custom questions

What is this

Your organisation asked 5 custom questions as part of the 2024 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

Under 'Your results' in descending order, you can see the percentage of staff who responded favourably to each question.

In this report, 'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

77% of staff who did the survey responded favourably to 'I enjoy working in my current workgroup'.

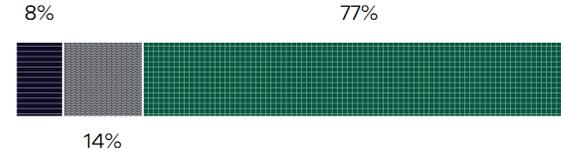
Survey question

Your results

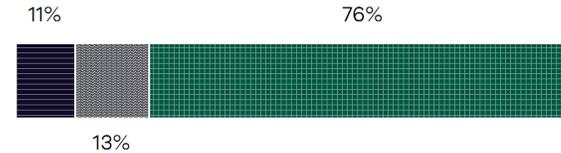
Benchmark agree results



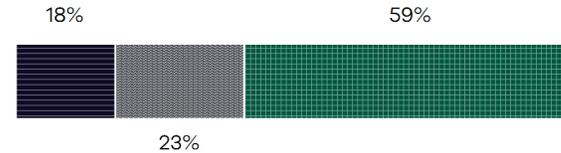
I enjoy working in my current workgroup



My manager values my work



My work performance is assessed against clear criteria



You	
2023	2024

Not asked	77%
-----------	-----

Not asked	76%
-----------	-----

Not asked	59%
-----------	-----

Custom questions

What is this

Your organisation asked 5 custom questions as part of the 2024 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

The table shows you responses to the question 'How could DJCS better support staff during change affecting local business areas?'.
The table shows you responses to the question 'How could DJCS better support staff during change affecting local business areas?'.
The table shows you responses to the question 'How could DJCS better support staff during change affecting local business areas?'.

Example

33% of staff who did the survey responded 'Opportunities for staff to participate in the planning of change' to the question.

How could DJCS better support staff during change affecting local business areas?	You 2024
Opportunities for staff to participate in the planning of change	33%
Hearing about any changes from my immediate manager/supervisor first	32%
Manager/supervisor training to support staff during change	11%
Tools to help explain the changes	9%
Other	8%
Tools and training to help staff manage themselves during change	8%

Custom questions

What is this

Your organisation asked 5 custom questions as part of the 2024 survey.

Why this is important

By asking custom questions, organisations make the survey more meaningful to their needs.

How to read this

The table shows your responses to the question 'What specific learning and development or training would you like to see as part of your capability development in your role'.

Example

43% of staff who did the survey responded 'Training that will help me to take my next career step' to the question.

What specific learning and development or training would you like to see as part of your capability development in your role

You
2024

Training that will help me to take my next career step	43%
More training content targeted specifically to my role and level in DJCS	37%
Training to help me better manage my wellbeing	7%
Training to help me better manage the wellbeing of others	7%
Other	6%

People matter survey

2024

Have your say

Overview

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

Result summary

People outcomes

- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress, intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay
- Inclusion
- Scorecard: emotional effects of work
- Scorecard: negative behaviour
- Bullying
- Sexual harassment
- Discrimination
- Violence and aggression
- Satisfaction with complaint processes

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Biggest positive difference from your comparator
- Biggest negative difference from your comparator

Taking action

- Taking action questions

Detailed results

Senior leadership

- Senior leadership questions

Organisational climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

Workgroup climate

- Scorecard
- Quality service delivery
- Innovation
- Workgroup support
- Safe to speak up

Job and manager factors

- Scorecard
- Manager leadership
- Manager support
- Workload
- Learning and development
- Job enrichment
- Meaningful work
- Flexible working

Public sector values

- Scorecard
- Responsiveness
- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights

Topical questions

- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Custom questions

- Questions requested by your organisation

Demographics

- Age, gender, variations in sex characteristics and sexual orientation
- Aboriginal and/or Torres Strait Islander
- Disability
- Cultural diversity
- Employment
- Adjustments
- Caring

Demographics

Age, gender, variations in sex characteristics and sexual orientation

What is this

This is how staff describe their age, gender, variations in sex characteristics and sexual orientation.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

- de-identify all survey response data provided to your organisation
- don't release employee experience results when fewer than 10 people in a demographic group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total

Age	(n)	%
15-34 years	908	25%
35-54 years	1894	52%
55+ years	513	14%
Prefer not to say	343	9%

Gender	(n)	%
Woman	1963	54%
Man	1261	34%
Prefer not to say	390	11%
Non-binary and I use a different term	44	1%

Are you trans, non-binary or gender diverse?	(n)	%
Yes	34	1%
No	3255	89%
Prefer not to say	369	10%

To your knowledge, do you have innate variation(s) of sex characteristics (often called intersex)?

	(n)	%
Yes	12	0%
No	3226	88%
Don't know	91	2%
Prefer not to say	329	9%

How do you describe your sexual orientation?

	(n)	%
Straight (heterosexual)	2603	71%
Prefer not to say	626	17%
Gay or lesbian	131	4%
Bisexual	121	3%
Asexual	67	2%
I use a different term	52	1%
Pansexual	38	1%
Don't know	20	1%

Demographics

Aboriginal and/or Torres Strait Islander employees

What is this

This is staff who identify as Aboriginal and/or Torres Strait Islander.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

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Aboriginal and/or Torres Strait Islander	(n)	%
Yes	70	2%
Non Aboriginal and/or Torres Strait Islander	3310	90%
Prefer not to say	278	8%

Identified as Aboriginal and/or Torres Strait Islander on your organisations HR system?	(n)	%
Yes	53	76%
No	12	17%
Don't know	4	6%
Prefer not to say	1	1%

Demographics

Disability

What is this

This is staff who identify as a person with disability and how they share that information.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

This is staff who identify as a person with disability and how they share that information.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Are you a person with disability?	(n)	%
Yes	306	8%
No	3035	83%
Prefer not to say	317	9%

Have you shared your disability information within your organisation (e.g. to your manager or Human Resources staff)?	(n)	%
Yes	203	66%
No	93	30%
Prefer not to say	10	3%

Which statement most accurately reflects your decision not to share your disability information within your organisation?	(n)	%
I feel that sharing my disability information will reflect negatively on me	39	42%
I do not require any adjustments to be made to perform my role	28	30%
My disability does not impact on my ability to perform my role	19	20%
Other	7	8%

Demographics

Cultural diversity 1 of 2

What is this

These are the personal characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

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How we protect anonymity and privacy

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Country of birth	(n)	%
Born in Australia	2717	74%
Not born in Australia	536	15%
Prefer not to say	405	11%

If you speak another language with your family or community, what language(s) do you speak?

	(n)	%
Other	213	35%
Hindi	81	13%
Italian	56	9%
Greek	54	9%
Mandarin	38	6%
Arabic	34	6%
Cantonese	30	5%
Spanish	26	4%
Punjabi	24	4%
Urdu	21	3%
Sinhalese	19	3%
Vietnamese	19	3%

Language other than English spoken with family or community

	(n)	%
Yes	609	17%
No	2678	73%
Prefer not to say	371	10%

If you speak another language with your family or community, what language(s) do you speak?

	(n)	%
Macedonian	15	2%
Telugu	13	2%
Tamil	13	2%
Filipino	13	2%
Malayalam	12	2%
Turkish	10	2%
Auslan	7	1%
Tagalog	7	1%
Australian Indigenous Language	6	1%
Gujarati	5	1%
Persian	3	0%

Demographics

Cultural diversity 2 of 2

What is this

This is the cultural identity and religion of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Cultural identity	(n)	%
Australian	2458	67%
Prefer not to say	468	13%
European (including Western, Eastern and South-Eastern European, and Scandinavian)	352	10%
English, Irish, Scottish and/or Welsh	344	9%
East and/or South-East Asian	146	4%
South Asian	120	3%
Aboriginal and/or Torres Strait Islander	73	2%
New Zealander	60	2%
Other	59	2%
African	42	1%
Middle Eastern	35	1%
Central Asian	30	1%
Maori	16	0%
Pacific Islander	14	0%
Central and/or South American	14	0%
North American	13	0%

Religion	(n)	%
No religion	1909	52%
Christianity	850	23%
Prefer not to say	566	15%
Other	128	3%
Hinduism	75	2%
Islam	52	1%
Buddhism	48	1%
Judaism	19	1%
Sikhism	11	0%

Demographics

Employment characteristics 1 of 2

What is this

These are the employment characteristics of staff.

Why this is important

This helps organisations understand the diversity of their staff and inform workforce strategies.

How to read this

Each table shows the breakdown of responses from your survey.

The (n) column shows the number of respondents in each category.

How we protect anonymity and privacy

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Working arrangement	(n)	%
Full-Time	3338	91%
Part-Time	320	9%

Gross base salary (ongoing/fixed term only)	(n)	%
Below \$80k	593	16%
\$80k to \$120k	1796	50%
\$120k to \$160k	576	16%
\$160k to \$200k	157	4%
\$200k or more	97	3%
Prefer not to say	390	11%

Organisational tenure	(n)	%
<1 year	434	12%
1 to less than 2 years	512	14%
2 to less than 5 years	852	23%
5 to less than 10 years	933	26%
10 to less than 20 years	707	19%
More than 20 years	220	6%

Management responsibility	(n)	%
Non-manager	2461	67%
Other manager	707	19%
Manager of other manager(s)	490	13%

Employment type	(n)	%
Ongoing and executive	3019	83%
Fixed term	546	15%
Other	93	3%

Frontline worker	(n)	%
No	2295	63%
Yes	1363	37%

Demographics

Employment characteristics 2 of 2

What is this

These are the employment characteristics of staff.

Why this is important

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How to read this

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Primary workplace location over the last 3 months

	(n)	%
Melbourne CBD	1778	49%
Melbourne: Suburbs	912	25%
Large regional city	510	14%
Rural	418	11%
Other	40	1%

What have been your main places of work over the last 3-months?

	(n)	%
Your employer's office	2326	64%
A frontline or service delivery location	1060	29%
Home or private location	1755	48%
A shared office space (where two or more organisations share the same workspace)	380	10%
Isolated or remote location/s where access to communications and help from others is difficult	29	1%
Other	84	2%

Flexible work

	(n)	%
Working from an alternative location (e.g. home, hub/shared work space)	1508	41%
I do not use any flexible work arrangements	1118	31%
Flexible start and finish times	917	25%
Working more hours over fewer days	430	12%
Using leave (including annual leave, long-service leave, personal leave, leave without pay and/or personal leave) to work flexible hours	289	8%
Part-time	251	7%
Shift swap	217	6%
Other	77	2%
Purchased leave	69	2%
Study leave	46	1%
Job sharing	21	1%

Demographics

Adjustments

What is this

These are adjustments staff requested to perform in their role.

Why this is important

This shows organisations how flexible they are in adjusting for staff.

How to read this

Each table shows the breakdown of responses from your survey.

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Have you requested any of the following adjustments at work?

	(n)	%
No, I have not requested adjustments	2476	68%
Flexible working arrangements	959	26%
Physical modifications or improvements to the workplace	264	7%
Career development support strategies	83	2%
Other	46	1%
Job redesign or role sharing	36	1%
Accessible communications technologies	23	1%

Why did you make this request?

	(n)	%
Work-life balance	600	51%
Caring responsibilities	389	33%
Health	359	30%
Family responsibilities	347	29%
Disability	107	9%
Other	89	8%
Study commitments	53	4%

What was your experience with making this request?

	(n)	%
The adjustments I needed were made and the process was satisfactory	863	73%
The adjustments I needed were not made	188	16%
The adjustments I needed were made but the process was unsatisfactory	131	11%

Demographics

Caring

What is this

These are staff-reported caring responsibilities.

Why this is important

This shows organisations what caring responsibilities their staff have.

How to read this

Each table shows the breakdown of responses from your survey.

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Caring responsibilities	(n)	%
None of the above	1340	37%
Primary school aged child(ren)	702	19%
Secondary school aged child(ren)	555	15%
Prefer not to say	497	14%
Frail or aged person(s)	366	10%
Child(ren) - younger than preschool age	365	10%
Preschool aged child(ren)	271	7%
Person(s) with a medical condition	208	6%
Person(s) with disability	185	5%
Person(s) with a mental illness	161	4%
Other	81	2%



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